Catalogue number: HX-AD-97-001-EN-C

E CEDEFOP about Vocational Training in the European Union

CEDEFOP SEMINAR: Experts examine the links between education, work and economic growth

The CEDEFOP Management Board meeting on 13/14 November 1996 in Thessaloniki opened with a seminar on European research work on the links between education, training, work and economic growth. The presentations of the three main speakers, Eve Caroli¹, University College London, Abrar Hasan², OECD, and Manfred Tessaring³, CEDEFOP, which are summarised here, will soon appear in the "CEDEFOP Panorama" series.

In her presentation on "Education and training politics in the transition towards a global information society: Needs and opportunities", **Eve Caroli** analysed the links between new technologies, skill requirements and economic growth. In spite of differing approaches to explaining these phenomena, most research studies come to the conclusion that skills and technical progress are interdependent and should be promoted in order to stimulate productivity and growth.

In response to the questions, "What skills are needed in the transition to the information and knowledge based society" and "How can they be provided?", "transferable skills" according to Eve Caroli is the clear answer. The internationalisation of the economy, increasingly complex production processes and the growing need for information are changing the nature of work and working life. Changing jobs with varying tasks and requirements demand skills which can be brought into play flexibly and productively.

Here the focus is on skills on the lower-intermediate level. To a greater degree than before, the curricula in these training courses - the dual system in Germany, apprenticeship training in Great Britain, and the vocational schools (CAP, BEP) in France - should provide transferable skills which prepare trainees to take on responsibilities and changing tasks.

The second issue, related to the provision of skills, concerns politics. Vocational training policy should no longer limit itself to promoting education and training institutions. It should co-ordinate the provision of education and training (the "National Skill Producing System"), and the value placed upon skills and their use at work (the "Wage-Labour Nexus"). Linking both systems in a Skill-Labour Nexus", poses the challenge of integrating education and training policy on the one hand, and labour market and employment policy on the other, as well as the different institutional responsibilities. In his presentation "The links between education, employment and the labour market: Some research findings and conclusions", Manfred Tessaring illustrated the positive contribution of education and training to earnings and economic growth as confirmed by a large number of studies. The implications for employment are more long-term through improving productivity and competitiveness and successful mastery of structural change. In the short- and medium-term, employment can be increased only through a package of various economic strategies.

However, successful employment policy alone cannot automatically liminate structural unemployment which is attributable to a mismatch of qualification and requirement profiles, intensified by rapid technical progress and long-term unemployment. To overcome the problems of structural unemployment, skills are required which enable people to adjust to structural change. Priority should be given to transferable and polyvalent skills in view of the unpredictability of occupational profiles demanded on the labour market.

The basic orientation of education policy requires at least a global view of future qualification structures. Forecasts for a number of European countries correspondingly show that restructuring of the employment system goes hand-in-hand with a growing demand for more highly qualified workers. Lower skilled or unskilled individuals are expected to have only poor opportunities in finding stable jobs with prospects in the future.

Mr Tessaring also discussed the opportunities and problems of identify-Continued on page 2

Letter from the Director

In the last issue of CEDEFOP INFO, I wrote briefly about the preparation of the medium term (1997 to 2000) priorities and the 1997 work programme, which were being considered by our Management Board at its November meeting. Both documents have since then been the subject of a critical, but constructive discussion. As a result, at its meeting on 24 January the Bureau of the Management Board was able to confirm the adoption of the medium-term priorities and to approve the 1997 work programme. You will find an outline of the main themes of these on pages 2 and 3 of this issue. The full text of both are available on the CEDEFOP Internet site and can also be ordered from our publications service.

work - Eve Caroli of University College London dealt with "Education and training policies in the transition towards a global information society", Manfred Tessaring of CEDEFOP gave an overview of research results in relation to "Links between education, employment and the labour market" and Abrar Hasan of the OECD described the previous and planned research activities of the OECD in the field of vocational training. Given the success of this meeting, the Management Board intends to continue to hold seminars in combination with its formal meetings in order to receive presentations on specific projects on the work programme.

Contents

Belgium 7, 9; Germany 5,7,8,10; France 6; Ireland 5, 11, 12; Italy 6, 11; The Netherlands 8, 10; Austria 9, 12; Portugal 7, 10; Spain 5, 11; United Kingdom 6, 11, 12;

CEDEFOP

Page 1 Letter from the Director; CEDEFOP SEMINAR: Experts examine the links between education, work and economic growth; Page 2 CEDEFOP - an active partner on its way to the year 2000; Page 3 1997 work programme; CEDEFOP on the Internet; Page 4 GIIT and CEDEFOP publish a vocational training glossary.

Policy

Page 5 Vocational training policy D: Common stand; IRL: A constant improvement in the skills of management and work force is essential; E: Changes in the Vocational Training General Council; IRL: Local partnerships and social innovation; Page 6 I: Government and social partners agree on employment pact; F: Proposals for a medium-term training reform; UK: Driving up standards; Contacts Search for educational models; Page 7 Initial training B: The promotion of apprentice training; P: A new legal framework; D: Vocational training heads for the future; D: Making the training system more attractive?; Page 8 Bi- and multilateral cooperation D: QUASAR; NL: TOPILOT; CEDEFOP publications; Impressum.



1-4

It is our intention to report in more detail in future issues of CEDEFOP INFO on the development of specific CEDEFOP projects. In this issue (page 1 and 2) you will find a report on a seminar organised within the framework of the Management Board meeting in November on research work related to training, employment and economic development. Three speakers outlined on-going research The 1996 annual report is now in preparation and will be presented to the March meeting of the Board. Following its approval it will also be available both in paper form and on the Internet.

We will indeed increasingly be using our Internet site to distribute information. For example, the text of CEDEFOP Info is available not only after its publication in paper form, but also as the articles are received in the various languages prior to its Continued on page 2

Practice



Page 9 New training organizations and programmes B: Experienced employees providing guidance; B: From long-term unemployment to being self-employed; AT: Developments in the technical college sector; B: Vocational placements; Page 10 D: The computer as the hope for the future; NL: Use of the Internet in apprenticeship training; NL: Information technology action programmes for teachers; P: INOFOR; Page 11 Continuing education and training I: training for company managers; UK: Continuing training as an investment; Certification E: New vocational certificates; IRL: Establishing a national certification framework; Page 12 Statistics AT: Higher technical and vocational schools (BHS); UK: Results of survey on employer provided training; Labour Market and Employment policy IRL: Some success in training of the long-term unemployed.

Europe

Page 13 Key topics Edith Cresson discusses key vocational training topics; Page 14 The social partners at European level agree on the importance of lifelong learning; ETUC - UNICE - CEEP, Lifelong learning an essential element in the Confidence Pact for Employment; Page 15 Conferences, Seminars, Exhibitions; CEDEFOP's documentary information network; Page 16 Selected bibliography.

Supplement

Page 17 Exchange/placement opportunities for young people



Letter from the Director

Continued from page 1 publication. When you have read this issue, you may well find that if you search the Internet site, you will find one or more items for the next issue in their original language!

As part of the process of revitalisation of CEDEFOP, as I have reported in previous issues, we have been able to attract new colleagues to work with us. In February we welcome Jordi Planas of the University of Barcelona, who will be working on support for policy-makers. In March Frederic Geers from the Vlaamse Dienst voor Arbeidsbemiddeling en Beroepsopleiding (VDAB) joins us and will take part in our work to support the European Commission in observing innovations in specific areas of vocational training.

We are often asked how our work relates to that of the European Training Foundation (ETF) in Turin. CEDEFOP is concerned with the development of vocational training in the Member States of the EU and the countries of the European Economic area (EEA), while the ETF works to encourage the development of VET in the countries covered by the PHARE and TACIS programmes. As countries in Eastern and Central Europe prepare themselves for participation in the Leonardo da Vinci programme and are involved in the process of accession to the European Union, cooperation and synergy between ETF and CEDEFOP increases, for

example, colleagues from Central and Eastern European states are already participating in the study visit programme run by CEDEFOP on behalf of the Commission within the framework of the Leonardo da Vinci Programme (for more details of this programme see the dossier section of CEDEFOP INFO 2/96). To develop cooperation, we hold regular joint meetings of CEDEFOP and the ETF at both directorate and staff levels. The Management Boards of both agencies are closely involved in the process of cooperation. In March 1997 the Board of CEDEFOP will again discuss this theme.

The transfer of CEDEFOP from Berlin to Thessaloniki was accompanied by a number of problems and risks. Some of these gave rise to well publicised critical reports. Most of the problems have now been satisfactorily put behind us. The budgetary authority and especially the European Parliament will hopefully in the coming period grant CEDEFOP discharge. The Centre is very pleased with the appreciation of the Parliament's Social Affairs and Employment Committee of our work.

The Delegation of the Committee which visited the Centre in autumn 1996 indicated the way forward. Mr Tappin and Mr Kellet-Bowman visited CEDEFOP in May 1996 for a discussion on the budgetary aspects. Mr MacMahon (Social Affairs Committee) and Mr Kellet-Bowman (Budget Control Committee) are now preparing the discharge.

Equally to be welcomed is the fact that on-site work will begin shortly on the new CEDEFOP building and present estimates suggest it will be ready well before the ultimate date of September 1999.

With its medium-term priorities and its more concentrated approach, CEDEFOP will intensify its contributions to the European VET debate and developments. The coming Management Board meeting will discuss our information and communication policy and deliver orientations for reinforcing our output in this field.

Johan van Rens Director February 1997

* PHARE - Pologne-Hongrie Actions pour la Reconversion Economique ** TACIS - Technical Assistance to the Commonwealth of Independent States

CEDEFOP - an active partner on its way to the year 2000

Management Board adopts policy guidelines for medium-term priorities

The European Centre for the Development of Vocational Training (CEDEFOP) wishes to play a pronounced role as an active partner in vocational training policy and practice in the years up to the turn of the century. The Centre will address the main working areas identified by the European Commission for the years 1997 to 2000 through policy guidelines which have recently been adopted by the Management Board. The aim is to delineate the fields in which CEDEFOP will work for the promotion and further development of initial and continuing vocational education and training. In this context, the expert reports on internal management and the external impact of the Centre, and the reports of the Court of Auditors had a decisive effect on work organization.

The Centre will concentrate on three priority areas up to the year 2000:

.

promoting competencies and lifelong learning,

monitoring developments in vocational education and training in the Member States,

-

serving European mobility and exchanges.

Lifelong learning, access to the labour market and the aility to adapt to its constantly changing requirements are the opportunities the European Union wishes to offer every citizen. But what key competences does the citizen need to take advantage of opportunities that arise, and what type of validation and certifica-

tion of these competences is provided? CEDEFOP is undertaking an intensive study of these issues.

In addition to this, particular attention will be directed to monitoring systems, agreements and innovative practices in vocational education and training in the Member States. All this compiled knowledge is to be used for the development of vocational education and training classification systems and indicators showing the impact of vocational training on growth, employment and competitiveness. In addition to this, the experts are looking for ways and means of encouraging governments, companies and individuals to invest more in human resources, including expenditure on vocational training. The Centre also assesses training provision and demand from the point of view of the learners. Do they really have the vocational training opportunities they need, does this really lead to more equality of opportunity? Other subjects of research are the development of transnational partnerships and the integration of new technologies in learning systems.

Finally, CEDEFOP will be dealing intensively with the promotion of European dimension of vocational training in the next three years. Trainees and workers who wish to be equipped for the single labour market must know what specific qualifications they should take on board. The Centre wishes to provide information on the varying national systems of certification and qualification. Furthermore vocational counsellors must have the necessary knowledge to offer useful guidance to those, who wish to be mobile. Exchanges and periods of practical training will be important for all parties concerned. By contributing to the creation of a Europe-wide information system CEDEFOP wishes to remove obstacles to mobility.

In order to perform all these tasks and to disseminate the results on the broadest possible front, CEDEFOP will draw upon the expertise of its Management Board members and will cooperate more closely and actively with the groups represented on the Board, especially the social partners. At the same time the Director intends to improve the services provided for Management Board members.

The Centre is planning to have a more rigorous organization of the study visits of vocational training experts whose subject areas are closely coordinated with the annual priorities of the Leonardo da Vinci programme. In its publications, such as the periodicals "CEDEFOP Info" and the "European Journal for Vocational Training" the Centre is making more use of electronic publishing and distribution methods including



The "Policy guidelines for medium-term priorities, 1997 to 2000" can be ordered from CEDEFOP, free of charge.

Internet, on-line services, databases, CD-ROM and e-mail. Another stated objective of the Centre is an information and communication policy on vocational training which will be more clearly coordinated with the services of the European Union and the Member States. The Director, Johan van Rens, is also planning a number of administrative reforms. These include regular external examination of internal management and efficiency of output.

Source: CEDEFOP/SK

CEDEFOP SEMINAR:

Experts examine the links between education,

skills, and the on-and-off-the job vocational education and training and alternance. How can the conflict between continuing adaptation / modularization of vocational traintraditional training objectives are to be brought into line with the new challenges of the labour market.

work and economic growth Continued from page 1

ing and quantifying new employment fields, occupations and gualification requirements. He concluded with some remarks concerning the transition from training to the labour market which has become increasingly difficult in almost all European countries - in spite of the rising level of training among the young generation. Education policies favouring specific qualifications aimed at making people immediately productive are, however, not the solution. Consideration should rather be given to how a combination of polyvalent and practical training elements can facilitate the process of integration into working life.

Abrar Hasan presented an overview of the OECD activities in the field of vocational training.

The focal points of OECD's VOTEC (Vocational and Technical Education) project 1990-1994 dealt with the role of vocational education and training, its development and its relation to other social policy areas. National reports and conferences - as documented in publications - looked at international comparisons of the relationships between general education and vocational training, at pedagogical and organisational aspects, at the evaluation, certification and recognition of qualifications and The findings of the VOTEC Project point to a number of open questions concerning vocational training. Abrar Hasan outlined the core problems as follows:

• What combination of general and practical education and what type of pedagogic and institutional structures are required?

• Does an open, permeable education system ("pathways") weaken vocational training?

 How can vocational training be put on a par with academic education?

 Should validation and certification of vocational training be market oriented or is there a need for social consensus?

ing, and stable, well-defined qualifications be solved?

• Are the costs and benefits of vocational training equally distributed and how does the state treat vocational training compared to academic training?

• How can returns to vocational education and training be secured, continuing training be promoted and in what way can the motivation of individuals and enterprises to undertake and to invest in training be increased?

In its future work OECD will examine vocational training in the context of other problem areas. In 1996 "Life-Long Learning for All" was set as a future focal area of OECD's work (1997-2001). In this context, the

In addition to the aspect of life-long learning, the following OECD projects are linked closely to vocational training:

 Flexible enterprises, new forms of work organisation and their implications for human resource practices;
 Non-financial reporting by firm on human resources as part of the project: "The Measurement of Human Capital Investment";
 Transition patterns of the age cohort 15-29 from school to working life.

 Research Associate at INRA and CEPREMAP and lecturer at the University College London
 Head of the Education and Training division, Directorate for Education, Employment, Labour and Social Affairs of the OECD, Paris
 Executive Scientific Director at the Institute for Employment Research (IAB), Nürnberg; currently on leave as an expert working in CEDEFOP

Twelve projects in CEDEFOP's 1997 Work Programme look into key issues of vocational training policy development

Report on vocational education research sheds light on innovative activities and employment market relationships - "Key Data on Vocational Training" in three languages - 700 experts participate in study visits in 19 countries

CEDEFOP's 1997 goals are ambitious ones. For the first time, the work programme has been set in the context of the medium-term priorities for the period 1997-2000 recently established by the Management Board: promoting competences and life-long learning, monitoring developments in vocational education and training in the Member States, and serving European mobility and exchanges. The Centre wants to help researchers, policy makers and practitioners to understand current developments in the complex field of initial and continuing vocational education and training, so that they can react to them as quickly as possible.

CEDEFOP'S 1997 work programme can be ordered free of charge, from CEDEFOP.



In view of current technological and economic developments, lifelong learning has become a must: anyone wanting to keep up with change must be willing to rise their skill level. This applies to both companies and individuals. Requirements are growing and changing constantly, a trend which can be witnessed right across Europe. This is why promoting competences is at the very top of the CEDEFOP agenda: three projects are dedicated to this topic this year.

What are the skills required, and what paths lead to their acquisition? The Centre is seeking answers to these questions by looking more closely at new professions in growth areas. Information technology is particularly significant in this respect, leading to changes in curricula and in qualification requirements. CEDEFOP is investigating these changes in the fields of telecommunications and administration in Italy, France and Spain. Experts are examining the effect of innovation, work organization and training practices on vocational training in selected fields, namely in the printing industry, the health sector, agriculture, retail trading and in the automobile sales and repair sector. The Centre is also investigating an increasingly important special aspect of the topic "certification of skills", the recognition of formal and informal learning. Initially experts will look at current literature, court judgements and laws in Ireland, the United Kingdom, France, Germany and Portugal, and consult specialists on the matter in these countries.

Eight of the total of twelve topicbased projects deal with the development of vocational training in the Member States of the Community. Up-to-date monographs from Finland, Sweden, the United Kingdom, France, Austria, Iceland and Norway will be published, offering an overview of changes and trends in the vocational education and training systems. A more scientific approach is provided by a report on vocational education and training research in Europe. This report will give policymakers and researchers an overview of research results which might be relevant for policy developments. An up-to-date version on CD-ROM of the European Research Directory will also be produced.

Together with the European Commission (Directorate General XXII) and Eurostat, CEDEFOP will publish in three languages "Key Data on Vocational Education and Training"; a summary containing the main information will be available in all official EU languages. A special guide to facilitate the classification of vocational training fields, for statistical purposes will be presented in bilateral meetings, and training workshops at Member State level to provide technical assistance to users will be organised.

The financing of continuing vocational education and training will be the subject of a special project examining incentives to invest in vocational education and training. In this respect, national studies on financing models are being prepared in Denmark, Germany, France, Ireland and Austria, and will be completed in the course of the year. The discrepancy between the offer of, and demand for, training continues to be a highly topical issue. Social and vocational integration of young people remains the focus of considerable attention. In one of its activities in this respect, the Centre has looked at work simulation programmes for young people in Germany, France, Italy, Spain and Denmark, and will be publishing its results this year. Further studies deal with the reciprocity between qualifications and the employment market and with quality standards in vocational education and training.

With respect to promotion of mobility and exchange at a European level, the Centre has been investigating how vocational education and training can contribute to the free movement of trainees and apprentices. Young people are only interested in vocational experience abroad if they know what is in it for them. Through this project, CEDEFOP wants to help make the various certification and qualification systems more transparent and reduce obstacles to mutual recognition. With this aim, the Centre will be having a closer look at the results of projects run within the scope of the Leonardo da Vinci programme and, contributing to the development of concepts of transparency through the exchange of information. This will give practitioners the necessary tools in order to implement the conclusions reached by the Member States with regard to transparency of qualifications. Moreover, CEDEFOP will contribute to a feasibility study in relation to setting up an information system providing young people with data on exchange and training placement possibilities in Europe.

Several additional activities will run parallel to the various projects. Threeto five-day study visits will bring some 700 vocational education and training experts together in 19 countries. In addition to experts from the

15 EU Member States, these will include participants from Central and Eastern Europe as well as from Cyprus and Malta. In a parallel development, the Centre is expanding existing networks, including the network on trends in occupations and qualifications (CIRETOQ). A summary report will show policy-makers ways leading to new qualifications in the field of environmental protection. New networks relating to the training of teachers, instructors and guidance counsellors will facilitate access to important information. In addition, the Centre will support the European Commission in the establishment of a system to monitor innovation in vocational education and training and to contribute to the development of the social dialogue on vocational education and training at European level.

The Centre's information services will be making increasing use of electronic media. This year, the library and information service expects to simplify its procedures by installing new software for data storage and retrieval. Three issues of the "European Journal of Vocational Training". Three issues of "CEDEFOP Info" will be published in 1997 and be available on the Centre's World Wide Web site.

CEDEFOP will be consolidating its role as a specialist European institution during Thessaloniki's year as cultural capital of Europe. Through exhibitions, special publications and a poster campaign, the Centre will raise its profile and contribute to these popular events.

Source: CEDEFOP/SK



CEDEFOP on the Internet

CEDEFOP is now on the Internet. Visitors to our homepage will meet the Centre and read about its work programme, its current and planned projects, its networks and its partners.

WWW visitors interested in current publications can take a look at the latest issue of "CEDEFOP Info", even before it is in print. An overview Of course, we would also be pleased to receive contributions to "CEDEFOP Info" via Internet. CEDEFOP's Internet address is: http://www.cedefop.gr

Source: CEDEFOP/SK

CEDEFOP Website offers topical information and a forum for contacts and suggestions gives the visitor information on upcoming conferences, seminars and congresses, while orders for publications and requests for information can be made and processed swiftly.

Because we are interested in your ideas, the order/request form provides space for remarks and suggestions. Do you want to contact a particular expert? We will put you in touch. Do you know about events that could be of interest to other vocational education colleagues in Europe? We will include them in our overview. Are you having trouble finding information on a particular topic? Are you finding what you are looking for? Tell us. We want to hear your opinion.





GIIT and CEDEFOP publish

a vocational training glossary

A new helper builds bridges to improved understanding

Plato's idea that the accuracy of a word consists in announcing the essence of the object has become the motto of the editors of the vocational education glossary published by GIIT - the Inter-Institutional Group for Terminology and Documentation - and CEDEFOP. The joint editors of the glossary have collected vocational training terms from twelve EU Member States.

Europe's diversity in vocational training conceals a number of linguistic obstacles, such as the absence of a word in one country to denote a national concept in another. This newly published helper builds bridges to better understanding and improved European cooperation between nine languages and even more countries in matters pertaining to vocational training.

The glossary's 282 main entries present training terms in Spanish, Danish, German, Greek, English, French, Italian, Dutch and Portuguese, and provide cross-references to related expressions. An appendix lists the items alphabetically.

The "Vocational Training Glossarium" is available from the EU sales and distribution offices at a price of ECU 18.50 + VAT.



Formación Profesional Erhvervsuddannelse Berufsbildung Επαγγελματική Κατάρτιση **Vocational Training Formation professionnelle Formazione professionale** Beroepsopleiding Formação Profissional

Formación Profesional Erhvervsuddannelse Berufsbildung E Επαγγελματική Κατάρτιση Vocational Training Formation professionnelle



Formazione professionale Beroepsopleiding Formação Profissional 4



a period

Centro Europeo para el Desarrollo de la Formación Profesional • Det Europæiske Center for Udvikling af Erhvervsuddannelse • Europäisches Zentrum für die Förderung der Berufsbildung • Euρωπαϊκό Κέντρο για την Ανάπτυξη της Επαγγελματικής Κατάρτισης • European Centre for the Development of Vocational Training • Centre européen pour le développement de la formation professionnelle • Centro europeo per lo sviluppo della formazione professional • Het Europees Centrum voor de ontwikkeling van de beroepsopleiding • Centro Europeu para o Desenvolvimento da Formação Profissional • Europan ammatillisen koulutuksen kehittämiskeskus • Europeiskt centrum för utveckling av yrkesutbildning Marinou Antipa 12, GR-57001 Thessalonik

Tel.: 30-31+490 111, Fax: 30-31+490 102





POLICY

Page 5 Vocational training policy D: Common stand on European vocational training policy; IRL: A constant improvement in the skills of management and work force is essential; E: Changes in the Vocational Training General Council; IRL: Local partnerships and social innovation; **Page 6** I: Government and social partners agree on employment pact; F: Proposals for a medium-term training reform; UK: Driving up standards; **Contacts** Search for educational models in the European Union which account for variations in performance levels; **Page 7 Initial training** B: The Flemish government and the promotion of apprentice training; P: A new legal framework for the Portuguese apprenticeship system; D: Vocational training heads for the future; D: How can the training system be made more attractive?; **Page 8 Bi- and multilateral cooperation** D: QUASAR achieves a bit more for equal opportunities; NL: TOPILOT - guided distance learning; CEDEFOP publications; Impressum.

Vocational training policy/Contacts/ Initial training/Bi- and multilateral cooperation

Germany

Common stand on European vocational training policy

The Federal Government/States Commission on educational planning and promotion of research presents working paper

The "Educational Planning" Committee of the Federal Government/States Commission (Bund-Länder Kommission [BLK]) has prepared a working paper dealing with ways and means of increasing the attractiveness of vocational training and improving the links between education and the labour market against the background of Europe. The results of discussions held with the Federal Government, the Länder and the social partners have been incorporated in the paper. After an intensive discussion with experts a German opinion on the EU Commission's White Paper "Lifelong learning -

Towards the Learning Society" has been prepared.

The working paper advocates a subsidiary and promotional role to be played by the European Union. It stresses the principle of decentralized responsibility and pluralism in educational systems. The paper underlines the fact that the basic structure of German vocational training is indispensable as it divides the responsibility between the Federal Government and the Länder, enables the social partners to participate decisively, and gives companies and enterprises a high degree of self-responsibility. Source: BLK/BIBB/CEDEFOP/SK Ireland

A constant improvement in the skills of management and work force is essential

Since the mid 1980s, the National Economic and Social Council has produced periodic overviews of Irish economic and social policy. These overviews have played an important part in the negotiation of the national social partnership programmes. The Council has now published its fourth report of this type entitled *Strategy into the 21st century, conclusions and recommendations**.

Following a discussion of the major challenges to face the country in the coming years, the economic challenge to manage growth and strive for competitiveness, and the social challenge to reduce unemployment and combat inequality, policies needed to achieve these goals are outlined. In order to achieve the dynamic and competitive advantages required for economic success, the report states there must be constant improvement in skills in both management and workforce. These improvements include continuous innovation, flexible working methods, high-skilled workers and lifelong learning in all work roles. "Workers should be encouraged to undertake training and become involved in the production process in return for

multi-dimensional flexibility and adaptability". The consensus approach, evident at national level, must be extended to the enterprise level.

The Council stresses the importance of implementing a strategy to upgrade the national training system, a strategy which must encompass training for the unemployed, for those in work and for those entering or re-entering the labour force and facilitate the return to gainful employment of unemployed people.

An area of concern for the Council is the level of training in firms, as mentioned in a number of recent reports. It believes that the expenditure level of 3 % of payroll as laid down by FORFAS, the state industrial development Board (see CEDEFOP Info 2/96) will not be achieved. Echoing the proposal of a recent employers' confederation (IBEC) report, it calls for an employer-led process in the development and implementation of policy - with representation of employee interests - aimed at upgrading skill levels in business.

As regards training for the unemployed, the Council states that training alone is not an adequate response to the particular needs of the long-term unemployed. What is required is emphasis on linking training with other policies, particularly guidance, counselling and placement measures. Training may be more effective for boosting the chances of those recently unemployed or those about to re-enter the workforce.

* ISBN 0-907116-99-X, Price IR£ 5, available from: Government Publications Sales Office, Sun Alliance House, Molesworth Street, IRL-Dublin 2 Source: FAS

Spain Changes in the Vocational Training General Council

Currently a draft of the law changing the General Council for Vocational Training is under scrutiny. The General Council is a consultative body in which government institutions are involved and which advises the government on initial and con-

Ireland

tinuing training issues. It was set up in 1986.

In view of the forthcoming formulation of the next national programme for initial and further training it would appear necessary to plan cooperation with the autonomous regions and take into account the transfer of responsibilities which has taken, and is still taking, place.

The Council has changed in that it is no longer solely a consultative, but is also a state administrative body. Another change is the quadripartite nature of the Council with representatives of the 17 autonomous regions, the North African cities of Cueta and Melilla, representatives of the State General Administration and the trade union and employer organisations. The Council's tasks will terminate with the formulation of a second programme for initial and further training which should come into force on 1 January 1997.

This new composition of the Council should facilitate coordinated action through formulating standard criteria, which can be applied by all state bodies active in the sphere, particularly in relation to the national programme for initial and further training.

The chair will rotate annually between the Ministry for Labour and Social Affairs and the Ministry for Education and Culture as both bear responsibility for initial and further training. Source: INEM

Local partnerships and social innovation

An investigation into Irish job-creation initiatives by the OECD* has found government and local development programmes to have the potential to tackle many of Ireland's social and economic problems. Despite strong economic growth, the increasing problems of long-term unemployment and social exclusion, have led the government to experiment with local development initiatives.

At the core of this strategy are 38 partnerships, located in the most disadvantaged urban and rural areas of the country. The OECD report examines these partnerships which were established in 1991 under the terms of the Programme for Economic and Social Progress with the support of EU Structural Funds. The partnerships are legally inde-

pendent corporations made up of representatives of various local community interests including the unemployed, social partners and State agencies. The focus in the partnerships is on job creation and local development with the emphasis on flexibility, decentralisation and participation. Enterprise development, community development and education and training, are the key elements of the partnerships.

In the areas of education and training, new programmes have been developed in cooperation with the local Vocational Education Committees and FAS - the Training and Employment Authority to encourage Continued on page 6

Local partnerships and social innovation

Continued from page 5 early school leavers to return to education. Guidance and placement services and financial assistance are provided. Adult education is directed not only at preparing people for work, but also at improving their capacity to deal with problems within their own community. Literacy and parent education is also promoted. The development of small businesses involves a range of support from training programmes to mentoring to financial incentives.

Funding is mainly provided for small, community-based enterprises which typically employ between 1 and 5 people.

The report concludes that the schemes in urban areas have developed innovative techniques for retraining and placing the long-term unemployed in sustainable jobs and rural partnerships have also had some success in increasing employment and re-building communities depleted by emigration. The overall importance of the partnerships is summarised as follows:

 They provide models for widening participation in the processes of change within the economy and society. Local communities now have a say in formulating strategies to deal with unemployment and inequality.

 Policies undertaken through the partnerships draw directly on local experiences. The OECD give the example of programmes for the unemployed set up by unemployed people themselves and enterprise creation programmes built on the expertise of local business people.

• Local partnerships have succeeded in adapting the objectives and resource allocation of state agencies within their areas in order to better meet local needs.

 The national policies of social welfare provision have been directly

Proposals

medium-term

France

for a

1996.

affected by the experiences and proposals of local development groups particularly in the areas of targeting and emphasis.

 Local partnerships have given a positive, practical example of publicprivate enterprise, area-based programming and subsidiarity.

* OECD: Ireland, local partnerships and social innovation. ISBN 92-64.14878-7, price: FF 140,available from: OECD, 2, rue André-Pascal, F-75775 Paris Cedex 16, Fax 331-1+45248500 Source: FAS

Government and social partners agree on employment pact

Legislative arrangements still open - working hours and training contracts under dispute

After somewhat heated debate, the Italian government and the social partners have agreed to conclude an "agreement for employment". This package deal is based on a promise of the government to contribute 15,000 million Lire (ca. ECU 7,853 million ECU) in the next three years. The main points of this far-reaching agreement include:

• Regional contracts, which are intended to promote employment and economic activity in the regions hit most heavily by the recession, will be agreed.

Training should be made available to young people in all sectors.
For the first time, the agreement includes the possibility of temporary work. It allows companies to "rent"

workers with middle to high levels of qualification.

• The agreement includes a plan to extend compulsory schooling until the age of 16, and to institute a right to education and training until the age of 18.

• The types of community work considered include environmental rehabilitation and preservation of culture.

Points still under dispute are working hours and training contracts. The government intends to submit a bill on working hours which would include the Community recommendation of shortened working hours, from 48 to 40 hours. Companies willing to introduce shorter working hours should receive benefits in the area of social contributions.

The training regulation is to apply to 18- to 32-year-olds. Furthermore, the government has promised to consider a bill extending work/training contracts (contratti di formazionelavoro) in southern Italy from two to three years. Companies taking their trainees on full-time after the second year would then be rewarded.

The social partners were more or less satisfied with the results. They realize, however, that the main individual points of the programme cannot be implemented until parliament has passed laws to this effect.

Source: ISFOL

training reform M. de Virville's report on "Giving new momentum to vocational training" was published by the Minister of Labour in October

Qualification as a life-long process is the leitmotiv of the report, which delves into three main aspects of the topic:

• The development of alternance training on the basis of employment contracts, so as to link initial professional experience with the acquisition of initial qualification. While recognizing that the two main types of alternance training contracts, qualification contracts and apprenticeship contracts, have different objectives, the report proposes the fusion of the financing schemes for both of these training forms.

• The development of continuing vocational training leading to qualification. The report considers two major concepts as likely to increase workers' opportunities to improve their qualifications on a life-long basis:

- making alternance training contracts available for job seekers older than 26;

- establishing a national validation scheme for vocational qualifications by drawing up a nation-wide reference matrix for qualifications on the basis of employment sectors and levels, and correlating vocational

United Kingdom
Driving up

certificates and diplomas according to this matrix. This would unify and clarify existing validation systems and give vocational qualifications and continuing training schemes the same value as initial training.

• The transformation of training mechanisms for salaried employees so as to make better use of the financial resources available. The report recommends:

- establishing a training time saving scheme: cumulative over several years and financed by enterprises, or possibly by the employee, it would provide remuneration for the employee during a later training period;

 encouraging enterprises to develop qualifying training schemes by not levying social contributions for periods of training which would lead to a certificate;

- allowing small and medium-size enterprises to accumulate, over several years, funds to organize qualifying training schemes.

A bill based on this report is expected to be proposed in early 1997, after the social partners have negotiated some of the issues in it.

Source: Centre Inffo, INFFO-Flash 463 and 464

Contacts

It is an important aspect of CEDEFOP's work to promote the exchange of information, encounters and cooperation between all those involved in vocational training. **CEDEFOP info** serves as a platform for this. Well-prepared texts of a concise nature have a better chance of obtaining a positive reaction through this multilingual publication.

Search for educational models in the European Union which account for variations in performance levels

German Research Institute for Vocational Training in the Crafts looks into additional initial training requirements

Do the various types of initial vocational training in the EU Member States provide additional support to apprentices whose performances are either considerably above or below average? This is a question which the German Research Institute for Vocational Education in the Crafts (Forschungsinstitut fur Berufsbildung im Handwerk, FBH) is trying to answer. The institute's research staff, working under the umbrella of the University of Cologne, are gathering information on educational models involving differentiation according to performance within the European Union.

page 6

They would like to know whether within the framework of normal training courses in European countries, special assistance for particularly weak or particularly strong apprentices is provided, even if it is not part of the curriculum. Are young people in danger of not completing a course offered special help, and are candidates with particularly good performance levels additionally motivated?

The great differences in the organization of initial vocational training in the European Union make it difficult to gather this type of data. The researchers would therefore ask experts in the individual countries to contact them at the following address:

Forschungsinstitut fur Berufsbildung im Handwerk an der Universität zu Köln

Frau Fischer / Frau Halbfas Herbert-Lewin-Strasse 2 D-50931 Cologne Telephone + 49 221 470-585 or -2632 Fax + 49 221 401183 e-mail: agh01@rrz.uni-koeln.de

Source: FBH/CEDEFOP/SK

standards

The Department for Education and Employment has proposed the setting up of an independent quality inspectorate to "drive up standards of training provision" for which Training and Enterprise Councils (TECs) are responsible. New self assessment for training providers is also suggested. Consultation is taking place.



Belgium The Flemish government and the promotion of apprentice training

The Flemish government wants to promote the vocational training of young people to ensure their economic independence by means of training contracts.

The legal provisions covering training have been improved and young people in future will have an enhanced legal status with regard to their occupations. Apprenticeship training is recognized as part of compulsory schooling and it adopts a dual approach: the acquisition of theoretical knowledge in the training centres of the medium-sized companies (which are part of the Flemish Institute for independent companies) and practical training in a small or mediumsized enterprise.

The first package of measures relates to apprentices' salaries: BEF 9 000 (approx. ECU 225) per month for the first year, BEF 12 000 (approx. ECU 300) the second year and BEF 15 000 (approx. ECU 375) the third year. In order to improve quality, measures currently considered include a reduction in the numbers of apprentices per class, supplementary remedial courses to catch up to school programmes and on-going training for in-company trainers. On the legal level, the training company must pay a penalty if it terminates the contract illegally. Furthermore, holidays and special leave are handled in a manner analogous to "real" employment contracts. All these provisions are included in the decree on apprenticeship issued by the Flemish government in July 1996. Source: Moniteur belge/ICODOC-CIDOC

Germany Vocational training heads for the future

Third Congress of the Federal Institute for Vocational Training (BIBB) presents new perspectives for discussion

The German system of dual vocational training has a future if it takes steps to cope with on-going changes in the economic structure and in company organization and plays an active part in their development. This was the conclusion drawn by Dr. Helmut Pütz, Deputy Secretary-General of the Federal Institute for Vocational Training (BIBB) at the end of the Third Vocational Training Congress held from 16 to 18 October 1996 in Berlin.

Some 2,400 experts discussed the challenges, perspectives and potential possibilities of initial and continuing vocational training in the age of globalization in ten fora and 18 working groups. The subjects ranged from a critical inventory of existing occupations requiring formal initial and continuing training regulations via issues relating to the development of new occupations, qualification strategies and quality assurance concepts to discussions on the ef fects of multimedia, environmental protection and transnational cooperation on the further development of vocational training in Germany. Pütz advocated the dual system of vocational training; however, it had to be able to adapt continuously to permanently changing requirements. "In order to be able to cope with the future, we must make our initial and continuing training systems highly differentiated, flexible and up-to-date" he said. There are, however, considerable differences of opinion between the social partners on how this should be done and these also emerged during the congress. The German employers' associations are in favour of the most farreaching flexibility possible which also includes shorter periods of attendance at part-time vocational

school and a reduction of training to two years. The German Confederation of Trade Unions, on the other hand, does not want to touch minimum quality standards in vocational training. It also insists on the equal status of training in the company and in vocational schools, and on the principle of consensus according to which employers and trade unions collaborate in laying down the training regulations.

The call for practice- and needoriented vocational training concepts was not to be overheard at the Congress. Given the constraint of rising costs, public funders, educational establishments and companies want to make the application in the work process of what the trainee has learnt the measure of quality - even more so than in the past. The same applies to vocational examinations, as another conclusion of the congress showed. They too should focus more on practical requirements, job orders and work processes in the daily routine of the company.

All experts agreed that multime-

A new legal framework for the Portuguese apprenticeship system

Decree 205/96 of October 1996 totally reformulates the Portuguese apprenticeship system, thus abolishing existing laws in this regard.

The reform of the apprenticeship system, which the new law is intended to underpin, is based on the assumption that all parties involved must be mobilized in order to enhance the value of on-the-job training, that links and co-ordination must be intensified between this and other types of training, and that pedagogical supervision must be reinforced so as to improve the quality of training.

Apprenticeship is a training system for young people who have passed the age of compulsory schooling, but are preferably younger than 25. The apprenticeship system entails a component of generalized training; it opens up specific job opportunities and provides vocational qualification, chances of advancement and the possibility of educational certification.

Apprenticeship courses are a training process involving socio-cultural, scientific and technical as well as practical training components in various proportions and combinations depending on the spheres of activity involved and the levels of vocational qualification they lead to. They should be flexible, coherent and offer an element of generalized training.

According to the text of the new legislation, alternance is characterized by the interaction of theoretical and practical training. Under the new law, alternance may not exceed 50 % of total training time and will involve a compulsory period of on-the-job training, spread over the overall training process. This on-the-job training will correspond to a minimum of 30 % of total training time and will include simulated practical training in order to preserve the generalized character of the training.

"On-the-job training" is to be understood as referring to vocational learning activities within the scope of structured training procedures and under the guidance of an instructor, integrated within real working processes and realized with natural or legal persons involved in the production of goods or the provision of services.

The pedagogical function and the coordination of the vocational training process in the apprenticeship system are carried out by apprenticeship coordination units.

These units, accredited by the Institute for Employment and Vocational Training (IEFP), are the following: • IEFP's own local training struc-

tures;
shared-management vocational training centres;

 natural or legal persons who apply to constitute such a unit and possess the required skills, pedagogical capacities and human resources for successfully carrying out these functions; state-run teaching institutions, in cases where such a solution is judged beneficial following an analysis of the local education and training network and institutions.

Apprenticeship courses are subject to government regulation in all training areas, a process which is co-ordinated jointly by the Minister of Qualification and Employment and the Minister of Education on the basis of proposals by the National Apprenticeship Commission.

The admission procedures for apprenticeship candidates must include vocational guidance, a medical examination and an evaluation of the diagnostic, all carried out under the supervision of IEFP.

After successful completion of a training course, apprentices must be awarded a certificate specifying the course and the text of the law, the level of vocational qualification and the equivalent educational level.

An apprenticeship contract must be signed between the apprentice or his/her legal representative and a training unit.

Organization and control of the apprenticeship system is mainly the responsibility of the National Apprenticeship Commission, a tripartite body including representatives from several ministries, the trade unions and employers' organizations.

The Ministry of Qualification and Employment will bear the costs of the apprenticeship system, provide technical support and supervision of training procedures. For these functions, it may request the participation of other ministries. Source: CICT/Diário da República

Germany How can the training system be made more attractive?

BiBB survey shows: additional courses and university access without the usual entrance examinations are highly favoured by companies

The dual system of vocational training should be extended. What measures would your company be interested in? This is the question that the Federal Institute for Vocational Training (BiBB) put to some 2,500 companies which offer training in Germany. The companies were given a list of measures on how the dual system could be made more attractive. Most of those surveyed liked the idea of additional courses during training and university access without the usual entrance examinations. Almost half believe that a link between apprenticeships and studies is important. One third favour continuing training immediately after the apprenticeship. Most companies were not in favour of advancement courses akin to specialist university courses for those applicants who did not possess university entrance requirements nor were they in favour of training experience abroad. Only one in four or five were in favour of the latter.

Those trainees who are interested should have additional courses in foreign languages, electronic data processing, commercial or technical subjects. This is the opinion of 58% of the companies surveyed. One in three companies presently offers such opportunities. Only 20% of the companies would advocate experience abroad either during or immediately after training for young people in commercial or administrative areas. For technical and trade occupations only some 18% were in favour of this. Of those advocating experience abroad, two-thirds stated that this should take place immediately upon completion of training. Some 36% of the companies were in favour of continuing training courses within the first year of completing initial training. The remainder were opposed to this idea. Some 48% of the companies surveyed would welcome a combination of training and studies. A number of universities already offer access to highly skilled

workers, technicians and those specialised in commerce. This is viewed as being very important by some 90% of the companies and a further 52% are in favour of further easing access to university.

Occupational qualifications going beyond the level of highly skilled worker, technician or commercial specialist usually require university studies. Although further training can lead to such a qualification, only 20% saw better promotion prospects for experts trained in the company.

Initial training

dia and telecommunications will have a considerable impact on teaching and learning in the next decade. Computers have eliminated the distance between the place of learning and the place of work and enable autonomous interactive learning. This also implies a change in the role of the classical teacher which now tends to become more that of a counsellor and guide.

The congress delegates were convinced that German vocational training would in future profit from the innovation transfer brought about by the numerous pilot projects of the European Union. The experience and ideas gained from such projects can point to the right direction for the development of German and European vocational training. Source: BIBB/CEDEFOP/SK 57% of the companies involved in the survey stated that they would be prepared to contribute to training course costs. For new initial training and further training modules in cooperation with other training providers, 45% stated that they would contribute to funding. 31% of the companies would be prepared to accept paid training leave.

Source: BiBB/CEDEFOP/SK

Bi- and multilateral cooperation

Germany **QUASAR** achieves a bit more for equal opportunities

Transnational research project works for an increase in the quality of continuing vocational training for women

Vocational training for women is the central issue of the transnational research project QUASAR which is being conducted within the context of the EU vocational training programme, Leonardo da Vinci. The title of the project under the leadership of the Federal Institute for Vocational Training (BIBB) is "Development of quality standards for the introduction of quality management systems in vocational continuing training for women". The project partners are CREW, a Belgian research, coordination and counselling agency for issues relating to women, the Greek educational establishment DIMITRA which is specialized in new technologies, and the Danish educational institute, Kulturkaelderen, whose

work concentrates on female migrants. The research project founded in December 1995 was authorized for an initial period of two years.

With their research work, the experts wish to bring about a rise in the quality of vocational training provision for women and thus move closer to the equal opportunity goal. To this end, national working groups are drawing up quality criteria for all sectors of continuing vocational training for women. The results will be compiled in a handbook which will be published in English and German. The criteria for quality control will be collected and systematically classified in a database. The aim is to produce qualification components for persons responsible for quality assurance and management and for multipliers.

The three project partners can be contacted at the following addresses:

CREW: Ms. Rebecca Franceskides, rue Capouillet 25, B-1060 Brussels, Tel. 32-2+5349085, Fax 32-2+5348134, e-mail: crew@mcr1.poptel.org.uk

DIMITRA: Mr. Georgios Petrou, 18 Nikitara Street, P.O.BOX 1233, GR-41221 Larissa, Tel. 30-41+554027, Fax 30-41+554028, e-mail: dimitra@hol.gr

KULTURKAELDEREN: GL Jennumvej 8; DK-8900 Randers Contact: Ms Lise Bisballe Tel.: 45-8641+7844; Fax: 45-8641+9070 E-mail: Kulturkaelderen @aos.dk

Humboldt University, Faculty of Philosophy IV, Institute of Vocational and Adult Education Geschwister-Scholl-Straße 6, D-10099 Berlin, Tel. 49-30+20934137, Fax 49-30+20934175, e-mail: wiltrud.gleseke@rz.hu-berlin.de Source: BIBB/CEDEFOP/SK

Netherlands **TOPILOT** - guided distance learning

TOPILOT is an international project of the European Federation for the Education of Occupational Travellers (EFECOT).

Its aim is to set up a relatively cheap multi-media service for open distance learning for children and (young) adult occupational travellers (fairground operators, circus personnel and ships' captains). The existing training structures in Europe do not provide an answer to the consequences of their mobility. The "winter schools" offer educational provisions for this target group outside the travelling season, but there is no continuity during the travelling season.

A mobile data communication network will be set up for occupational travellers in the TOPILOT project. This network will be concentrated around 15 winter schools in Great Britain, Belgium, Germany and the Netherlands.

The tutors at these schools in cooperation with the

 Stichting Leerplan Ontwikkeling (Curriculum Development Foundation - SLO) and

 the Centre for Innovation of Education and Training (CINOP) in the Netherlands, and

 the Scottish Council for Educational Technology (SCET) in Great Britain are developing four interactive multimedia learning packages (one for the education of pre-school children, one for primary and lower secondary education and two for vocational education).

During the travelling season these packages are available to the student in the form of CD-i disks, linked to a modem. The results obtained by the students in their studies are directly forwarded to the schools via the data communications network. A tutor at the school supervises the learning process.

Two teaching packages have been developed for vocational education, one on "business skills" and one on "electricity".

Source: CINOP

European Journal "Vocational training" has been published in DA, DE, EL, EN, ES, FR, IT NL and PT From 1997 it is published in DE, EN, ES and FR only.

No. 1/1994 Competences: the word, the facts

No. 2/1994 Training and the labour market

No. 3/1994 The role of training in building the European **Union - Community poli**cies and programmes

Cat.-No.: HX-AA-94-003-EN-C

No. 4/January-April 1995 The new Member States: Austria, Finland and Swe-

No. 5/May-August 1995 The production of competences in the company

Cat.-No.: HX-AA-95-002-EN-C

No. 6/September-December 1995 **Training and democracy:** current aspects Cat.-No.: HX-AA-95-003-EN-C

No. 7/January-April 1996/I **Pedagogic innovation** Cat.-No.: HX-AA-96-001-EN-C

No. 8/9 May-December 1996/11/111 Lifelong learning, retrospective and perspectives

Catalogue of CEDEFOP Publications free of charge



Impressum

IN CEDEFOP about Vocational Training in the European Union

CEDEFOP - European Centre for the Development of Vocational Training,

Marinou Antipa 12 **GR-57001** Thessalonica Tel.: 30-31+490 111 Fax: 30-31+490 102 http://www.cedefop.gr E-mail: info@cedefop.gr

Brussels Office

20, Av. d'Auderghem B-1040 Brüssel Tel.: 32-2+230 19 78 Fax: 32-2+230 58 24 E-mail: cm@cedefop.be

CEDEFOP Info is published in DE, EN, FR and contains information on vocational training in Europe, in particular the findings of work carried out by CEDEFOP and reports from the social partners and the Member States. It is provided free of charge upon request.

Reproduction in whole or in part of the contents of this publication is authorized, provided that the source is acknowledged.

Responsible publisher: Johan van Rens, Director Stavros Stavrou, Deputy Director

Editors:

Bernd Möhlmann, CEDEFOP J. Michael Adams, CEDEFOP

with the support of Simone Kops - Journalist Anne François - Journalist

Coordination:

Bernd Möhlmann, CEDEFOP Dagmar Wolny, CEDEFOP

Cat.-No.: HX-AA-94-001-EN-C





Articles with a source reference do not necessarily reflect the views of CEDEFOP.

Unsolicited manuscripts, books and other material will be carefully examined and assessed. Requests for contacts, news of forthcoming conferences and other information would be welcomed. For this, however, CEDEFOP bears no responsibility.

Responsible for translation: Colin Mc Cullough

Layout/Design: Rudolf J. Schmitt, Berlin

Technical production with DTP: Axel Hunstock, Berlin

Editorial deadline: 20.02.96 Printed in Germany 1997 Cat. number: HX-AD-97-001-EN-C



PRACTICE

Page 9 New training organizations and programmes B: Experienced employees providing guidance for young workers; B: From long-term unemployment to being self-employed; AT: Developments in the technical college sector; B: Vocational placements in the Walloon region; **Page 10** D: The computer as the hope for the future: companies are introducing more multimedia learning at the workplace; NL: Use of the Internet in apprenticeship training; NL: Information technology action programmes for teachers; P: INOFOR - a new research organisation; **Page 11 Continuing education and training** I: Sicily/Piemont: training for company managers; UK: Continuing training as an investment; **Certification** E: New vocational certificates for 37 occupations; IRL: Establishing a national certification framework; **Page 12 Statistics** AT: Higher technical and vocational schools (BHS): 36 % of beginners do not reach the last year of school; UK: Results of survey on employer provided training; **Labour Market and Employment policy** IRL: Some success in training of the long-term unemployed.

New training organizations and programmes/Continuing education and training/Certification/Statistics/ Labour market and employment policy

Belgium Experienced employees providing guidance for young workers

IBM Belgium, a data processing company with some 400 young employees having less than 3 years of experience, has designed and developed a new initiation programme to integrate these young people into the organization in the best possible manner.

During their first three years with the company, young employees are assigned so-called "coaches" in a system of "mentorship" by experienced employees.

An experienced colleague will assist each young employee in all practical issues, explain IBM's market and product strategy and provide functional guidance. IBM has also established a 3-day introductory programme intended to boost new employees' feeling of belonging to the group. In the data processing sector, young people with the best qualifications and aptitudes can rapidly rise to more important functions involving a high degree of responsibility (e.g. project management). There are, of course, still weak points for individual candidates/employees: for instance, it has been shown that communication, language and team skills can be rather undeveloped. The "mentorship" system can help fill these gaps while giving young people functions they consider desirable. Source: Vacatures, Standaard / ICODOC-CIDOC

Belgium From long-term unemployment to being self-employed

The Flemish Office for Employment and Vocational Training (VDAB) and the Flemish Institute for Independent Enterprise (VIZO) have launched a pilot project in Limburg province to assist long-term unemployed persons considering a career as a self-employed person.

These persons will be offered free training in business management followed by six months of intensive guidance, also free of charge. In principle, participants will be able to create their own enterprise as of 1 January 1997. Dropping out of this training scheme will have no effect on unemployment benefits: VDAB will cater for persons failing in this scheme through their normal services. Candidates will be given 128 hours of training in business management (including individual guidance by a professional VIZO counsellor). VIZO will also continue its assistance for a period of 6 months after the establishment of the enterprise.VDAB and VIZO intend to start the project with 40 long-term unemployed persons (between 10 and 24 months of unemployment). Knowledge of the intended profession is a recommended prerequisite, as this avoids having to combine specialized vocational training with the 128 hours of business management training. This VDAB-VIZO pilot project will be financed by the European Social Fund. In the long term, it could be integrated into VDAB and VIZO's regular services. The project will also be offered in other provinces in 1997.

Source: Belang van Limburg / ICODOC-CIDOC

Austria Developments

Belgium Vocational placements

in the technical college sector

The introduction of study courses in technical colleges (Fachhochschulen) in Austria in the academic year 1994/95 was generally welcomed.

This new study course is viewed as an indicator that the established and highly traditional educational establishments are ready for innovation. Already in the 2nd year the number of study courses was doubled from 10 to 20 and was raised to 32 in the 1996/97 winter term. The number of students was already 1,756 at the beginning of the 1995/96 winter term, and in the 1996/97 winter term some 2,100 students have enrolled in a study course in the technical colleges.

However, financing problems are raising their heads in the technical college sector at present. It is feared that co-financing of future study courses in the Fachhochschulen by the Ministry of Science will in the foreseeable future no longer suffice to cover the expenses.

in the Walloon region

Recently established on a proposal by FOREM (Community and Regional Office for Vocational Training and Employment), the vocational placement system known as MISIP ("mise en situation professionnelle") offers job seekers in the Walloon region the possibility of gaining initial experience of working life within a company.

During these placements, job seekers can verify their vocational choice and actively assess their vocational skills. Placements are available to persons with basic training but without job experience, in particular young people who have finished their education or job seekers having completed a vocational training scheme. Placements may be held in any privatesector enterprise with offices or plants in the Walloon region.Placements last five days on a full-time basis, but job seekers have a credit of 30 days (max. 5 placements) and may do several placements consecutively. A job seeker can do a maximum of two placements in one enterprise, but these must be at two different jobs. There must be a twoweek period between consecutive placements. Although unpaid, placements are based on an agreement between the enterprise, the young person doing the placement and FOREM, which is responsible for coordination and acts as an intermediary between enterprises and candidates.

> Source: Observatoire de l'emploi, MISEP no. 54 -1996 / ICODOC-CIDOC

Germany

The computer as the hope for the future: companies are introducing more multimedia learning at the workplace

"Qualification 96" presented the latest trends in in-company and inter-company training

"Qualification 96", the International Trade Fair for Management and Vocational Qualification from 22 to 25 October in Hannover, received some 10,000 visitors. A total of 310 exhibitors presented new trends and tailormade concepts for qualification in numerous occupational areas ranging from the industrial to the commercial and administrative sectors.

Multimedia learning systems are clearly gaining ground. A growing number of firms are turning away from the conventional continuing training seminars and going in for computer-assisted programmes which are closely oriented to the needs of the enterprise. Flexible, less cost-intensive, time-saving - these are the positive features the companies appreciate in computer-based training.

The meetings, seminars and fora contained in the programme accompanying the trade fair stressed the importance of systematic vocational training as an investment to safeguard the future and acquire competitive advantages. It was irrefutably a production and economic factor which was an integral part of all corporate strategy - this was the stated belief of the experts.

Despite the growing importance of qualification and continuing training, the 1996 trade fair showed a decline in the number of exhibitors and visitors. In the overall German training

market which offers approximately half a million initial and continuing training programmes, demand has decreased by about 30 % since 1994.

The dates for "Qualification 97" are 7 to 10 October 1997. Source: Press Office of the Deutsche Messe AG Hannover/CEDEFOP/SK

Netherlands

Use of the Internet in apprenticeship training

The Process Industry Vocational Training Unit (VakopleIding Procesindustrie - VaPro), the national body for vocational education for the process industry and laboratory technology, has carried out a pilot project in which participants worked on tasks using the Internet. This was done in cooperation with three firms. The aim was two-fold:

 to teach participants at various locations how to cooperate in working on process tasks

 to organise an Internet discussion between course participants and between participants and instructors.

An important secondary aim was to allow course participants to acquire experience in using computers.

The results showed that the project was not an unqualified success. It did

not prove feasible to offer VaPro course participants instruction solely via the Internet. They need (social) contact, require good guidance, have very little experience of computers and are heavily accustomed to using

written material. However, the knowledge and use of computers among participants increases and the use of the Internet can be incorporated into a total instruction system with guidance for participants. The Internet is a very useful medium in an instruction situation. This has led to a decision by VaPro to launch more initiatives. A pilot system has been started for testing via the

Internet. An Internet project is also in preparation for the development of a search system geared towards the process industry and process engineering. This search system will allow course participants, instructors and authors to search more quickly and effectively on the WWW than with the current "general" search systems.

Source: CINOP, GET

Netherlands Information technology action programmes for teachers

An international advisory "Committee on MultiMedia in Teacher Training" (COMMITT) has been set up by the Dutch Minister of Education, Culture and Science to advise on the teaching environment of the future and the role of Information and Communication Technology (ICT) to support the teaching process, particularly in teacher training.

The advisory committee has also been asked to submit practical proposals on innovation centres to be set up regionally for guidance on ICT and its continued introduction.

COMMITT in November 1996 submitted its final report entitled "Teaching and Learning for the Future"* to the

Minister of Education, Culture and Training. The recommendation made to the Minister is not just in the form of a simple activity plan but is also characterised by a conceptual and strategic framework for the future teaching environment of teacher training colleges and schools. This framework offers the possibility of

developing plans using ICT for raising both the quality of teaching and learning and the results attained. In this approach, government support is regarded as a catalyst for change and an incentive to teacher training colleges and schools to include ICT in the curriculum.

Teacher training courses must be radically modernised. The presentday training courses do not provide adequate training for the teacher of the future. An action programme, which is intended to train 2,500 teacher trainers, will have to be de-

veloped for this purpose. In addition, investments must be made in the required hardware and infrastructure, and regional centres must be set up for educational technology. An important principle underlying the action programme entitled "A leap for the future" is cooperation between teacher training colleges on the one hand and primary and secondary schools on the other, with the common aim of improving teaching and learning by applying ICT. In its recommendation, COMMIITT argues in favour of setting up an experimental teacher training scheme. This must be

geared, with as few limitations as possible, towards future teaching, making as much use as possible of ICT. A series of hundreds of projects must also be set up in which teacher training colleges and schools cooperate in order to bring about optimum progress in the use of ICT. A sum of around 187 million guilders (ECU 85.5 million) is required to pay for the COMMITT proposals.

* Teaching and Leaming for the Future, COMMITT (eds.: T. Plomp, A. ten Brummelhuis, R. Rapmund), The Hague: SDU DOP, 1996. ISBN: 90-365-0900-9

Source: Profiel-BVEnet/CINOP

Portugal **INOFOR - a new research organisation**

The Institute for Innovation in Training - INOFOR has been created to provide support for the operational intervention of the Ministry for Qualification and Employment through research in the training area.

ute to the development of skills, including:

ment of Community and national funds aimed at the support of voca

guiding principles requires a flexible and open organization. Therefore, the procedure adopted is based on 'project teams" composed of a coordinator and a group of researchers and experts with know-how and experience in the different areas under study.

Four axes have been defined to guide the Institute's action:

 building of strategic information references with a view to the strenghtening of the dynamic coherence between the demand for and supply of human resources

 design, development and dissemination of models, methodologies and instruments to promote innovation and to strenghten training in the existing technological and economic context;

development of studies in the framework of the educational system with a view to a greater effectiveness and co-responsibility in its organization, restructuring, management, financing and evaluation;

 integration in national and EUlevel networks in order to ensure complementarity and the creation of synergies between the different actors involved in the production and mobilization of skills.

INOFOR's action lines are concentrated on thematic areas which, by allowing a better co-ordination between the educational/training system on the one hand and the production system on the other, will contrib-

- the production of strategic information references on the training needs of the labour market;
- contributions to the improvement • of the vocational information and guidance system;
- incentives to improve the quality and flexibility of the initial training system;
- production of tools with a view to giving credibility to the entities which intervene in the training process;
- the creation of conditions for specialization in specific skills in the framework of the interconnection and complementarity between the institutions' activity;
- the development of conditions favouring more efficient manage-

tional training;

- classification and dissemination of different practices of human resources management.
- These action lines correspond to a set of project areas to be developed:
- development of skills and diagnosis of training needs;
- methodologies for the accreditation of training institutions;
- training and curriculum develop-0 ment;
- training evaluation and validation;
- analysis of entry into working life;
- organizational innovation, human • resources and training management. The implementation of this set of

Contact: INOFOR - Instituto para a Inovação na Formação, Av. da República, 62 - 8°, P-1050 Lisboa, Tel.: 351-1+7969361, Fax: 351-1+7975269 Source: CICT, MQE/INOFOR

Continuing education and training

Sicily/Piemont: training for company managers

The labour ministries of the Italian regions of Sicily and Piemont have formulated a joint project to train qualified personnel to become company managers.

This initiative is a symbol of real north-south cooperation, aiming to promote the training of young Sicilian managers and to set up joint ventures between Sicily and Piemont.

The Italian Ministry of Labour will contribute some Lire 10 billion (ECU 5.2 million) over a two-year period. Sicily must fund 5% of the total and the Piemont region has the task of creating initiatives for local companies which are interested in moving part of their production to Sicily or to provide financial support for Sicilian companies which fulfil the requirements for receiving incentives from the European Union or Italy.

As a first step in the new "Project for national unity" an orientation course is being planned in Palermo for 500 unemployed Sicilians and with particular focus on the various Piemont economic sectors involved and the market opportunities in Sicily. The Sicilians chosen for the course on account of their management abilities will later be trained by participating companies in Piemont.

The training course should enable the new managers to start new entrepreneurial activities in Sicily in which the Piemont companies will provide support in the form of financial and technological advice.

Source: ISFOL

United Kingdom Continuing training as an investment

The Institute of Employment Studies (IES) in a report "The Return on Investors"* finds that the Investors in People (IIP) programme delivers genuine business benefits and improved training and skill levels.

Over 40 % of employers in a survey of 1,804 employers considered that Investors in People is contributing to improved business performance whilst it found employers involved in IIP are reducing the extent of skill shortages. IIP the IES considers is a successful, relatively low cost means of raising national skill levels and improving the way that people are managed in organisations.

* The Return on Investors, Jim Hillage, J. Moralees, Institute for Employment Studies available from: BEBC, P.O.Box 1496, Parkstone, Poole UK-Dorset BH12 3YD, Price UK £35.00

Source: IPD

Certification

Spain New vocational certificates for 37 occupations

On the proposal of the Ministry for Labour and Social Affairs (formerly the Ministry for Labour and Social Security) royal decrees have been issued which determine the vocational certificates for 37 occupations which encompass the following occupational groups: mining and raw materials, transport and communication, insurance and finances.

There are now certificates which are binding for 61 occupations in 11 occupational groups and in the near future a further 81 certificates will be approved for 15 occupational groups. As planned in the national programme for training and further training, this will complete the directory of occupational certificates.

The social partners and the five autonomous regions which now bear responsibility for in-company and further training were involved in formulating the certificates. They are official and are valid throughout the country.

The certificates testify to qualifications in occupations within the various occupational groups. They list the occupational skills of the workers in the specific occupation and the minimum requirements of training content which impart such skills. The vocational training offered by the National Institute for Employment (INEM), the training offered by vocational schools and craft training centres, the apprenticeship contract and continuing training in the companies all lead to acquisition of this certificate. INEM has also set up a General Register listing all the training certificates issued.

Another important aim of the national programme for initial and further training is the formulation of

a catalogue of occupational descriptions by the Ministry for Education and Science (now the Ministry for Education and Culture). This catalogue is almost completed and contains some 135 descriptions divided into 22 occupational groups with 61 intermediate level and 74 high level courses. These descriptions are based on occupational knowledge and skills and are classified in modules. They were formulated by the Ministry of Education and Culture in close collaboration with the autonomous regions and with the cooperation of experts form the employment and education spheres. Contents will be monitored every five years and

adapted to the needs of the labour market. It was also agreed that the administrative bodies responsible for labour and education create a system for comparing and recognizing occupational modules from the state training system and the company training programmes

SOURCE: INEM

Ireland Establishing a national certification framework

The future role of TEASTAS - The Irish National Certification Authority is the subject of a recent publication *Considering future directions*^{*} which, it is hoped, will give rise to further consultation and discussion. The Authority has responsibility for the development and regulation of certification of all non-university third level education and all further and continuing education and training programmes from foundation to higher degree level (see CEDEFOP Info 1/96).

III. Parity of esteem between aca-

Issues of access to training and progression come in for special mention. In this regard, credit-based learning modules, accreditation of prior learning, mutual recognition agreements at international level, mobility between the two sectors mentioned above, between TEASTAS and the university frameworks and between TEASTAS and European/international frameworks are recommended for further discussion. Available from: TEASTAS, Marino Institute of Education, Griffith Avenue, IRL-Dublin 9, Tel.: 3531+837 6969, Fax: 3531+837 6301

The document contains a proposal that two sub-boards be established,
 a higher education sub-board to oversee certification in higher education institutions like the Regional Technical Colleges and the Dublin Institute of Technology as well as private colleges and

• a further education and training sub-board relating to the areas provided for at present by Vocational Education Committees, FAS-Training and Employment Authority, CERT-The National Tourism Training Agency and TEAGASC-The Agriculture and Food Development Authority.

The document proposes the establishment of a number of national standards committees which will recommend to the Authority the definitions and standards required for all qualifications in a particular field, throughout all levels of the qualifications framework. While TEASTAS will be responsible for assuring the quality and standards of awards under the national qualifications framework, it may delegate authority for certain processes to providing institutions in general.

Reference is made to the International Standard of Classification of Education (ISCED) and the European Community 5 Level structure in drawing up proposals. It is proposed that the higher education sub-board be responsible for awards at levels IV and V, and the further education and training sub-board for awards at basic foundation and levels I, II and demic and vocational qualifications, a stated objective of the European Union, can be achieved by relating qualifications to this framework level. "The national framework established should be simple to understand and should provide for the basic principles of coherence, access and progression..."

The need to reinforce the range of skills and knowledge required in a rapidly changing world and the tendency towards broad multi-skilling rather than single static competences means that standards of certification and qualifications should be set within broad qualification fields rather than narrow occupations.

Source: FAS

page 11

Statistics

Higher technical and vocational schools (BHS): 36 % of beginners do not reach the last year of school

If the drop-out rate in upper secondary schools in Austria is analysed on the basis of official statistics on number of pupils, it is seen that overall 30% do not finish the upper level, while the average in upper secondary vocational training schools (Berufsbildende höhere Schulen/BHS) is 36%. Of the beginners in the Handelsakademie and HTL (Höhere Technische Lehranstalt) 39% do not reach the last year of school. Of the BHS (upper secondary vocational schools) school types, only teacher training schools for the social sector and for kindergartens remain below the dropout level of general education upper secondary schools (AHS).

30% 36% 39% HTL

The customary assumption that dropping out in higher schools is one way of "circumventing the polytechnical training course" cannot be verified as the majority of pupils leave in the higher classes. Dropping out from school is a wasted investment of individual time and public funds and is a strain for both the pupil and the teacher. Trying out various educational paths is, to a certain extent, a constitutent element of an open education society, but what is problematic is an accumulation and excess of failures in the process of educational and occupational choice. In the long term, not only should counselling, information and guidance measures be improved at the beginning of the 5-year educational path (BHS), but in addition, the range of offers for decisions to be taken at the age of 15 will be broadened by preserving the intermediate vocational training paths (technical school and apprenticeship) and extending the opportunities for further education (e.g. the occupational proficiency examination -Berufsreifeprüfung).

The problem also has a genderspecific aspect. While, in the upper secondary vocational schools (BHS) "only" 31% of the girls quit earlier, the figure is 41% in the case of young men.

Source: abf/Austria, ibw-Mitteilungen 7/1996



United Kingdom Results of survey on employer provided training

According to a report "Employer-provided training in the UK 1993*", prepared by IFF Research for the Department for Education and Employment (DfEE), 88 % of employers with 10 or more employees provided some form of training.

The new study was based on interviews with about 2,200 employers who employ 10 or more people and was conducted by the DfEE as part of the European wide survey on continuing vocational training being carried out by the European Commission and Eurostat. Formally planned, on-the-job training was provided by 72 % of employers whilst about 70 % sent employees on training courses. Small employers with less than 50 employees were less likely to send their people on training. The cost of training to employers in 1993 was UK \pm 10.6 million (ca. ECU 14.3 million) of which UK \pm 8 million was spent on training courses and UK \pm 2.6 million on on-the-job-training. On average employers spent more than UK \pm 500 (ca. ECU 680) per person on training, about 3 % of average salary.

* available: IFF Research, 26, Whiskinstreet, UK-London EC1R 0BP, tel. 44-171+8376363, fax 44-171+9289823 Source: IPE



Labour Market and Employment policy

Some success in training of the long-term unemployed

A review of the first year of operation of the Community Employment programme (CE) has been published recently*. The programme which is the principal labour market initiative for the unemployed in Ireland is designed to provide job opportunities for the unemployed in voluntary and statutory agencies in the local community.

Since its inception in 1994, over 75,000 previously unemployed individuals have been employed in 3,000 local projects. The projects vary from 1 to 3 years duration. The main sectors of activity are the enhancement and provision of community-based services, the improvement of the infrastructure and environment of a locality, followed by work in schools, sporting activities and in the arts/ cultural sector. Employment sponsors were predominantly the voluntary sector 77 %, followed by local authorities 11 % and schools 11 %.

FAS-Training and Employment Authority administers the scheme. It receives applications from the sponsors of projects, who having obtained trade union approval, receive financial support for the employment of participants, the purchase of materials, the employment of a supervisor and the provision of training for the participants.

The training component of the programme reflects the aims of CE to promote the participants' personal development and improve their future job prospects. It involves developing the participants' personal/ employment and technical skills. "The provision of participant development is based upon the fundamental principles of adult education. It involves dialogue with the individual participant and the provision of a tailor-made response to their unique development needs. A unique feature that has proven highly successful has been the provision of funds for participants to undertake courses of their own choice within their own time." The training component, reflecting the great diversity in the programme, is provided by a number of training organisations throughout the country. Examples of some areas of training are office skills, gardening, childcare, start your own business, arts development, interpersonal skills and literacy.

Despite the short lifetime of CE, preliminary results have been encouraging. Almost 30 % of participants went on to full-time employment and almost 20 % found part-time jobs. Of the remainder, 7.5 % became selfemployed, 10 % entered full-time training or education and 33 % remained unemployed.

* FAS: Community Employment review 1994-1995. Available from: FAS, 27-33 Upper Baggot Street, IRL-Dublin 4, Tel.:3531+668 57 77, Fax: +3531+668 26 91

Source: FAS



EUROPE

Key topics

Page 13 Key topics Edith Cresson discusses key vocational training topics with the German authorities; **Page 14** The social partners at European level agree on the importance of lifelong learning; ETUC - UNICE - CEEP, Lifelong learning an essential element in the Confidence Pact for Employment; **Page 15** Conferences, Seminars, Exhibitions; CEDEFOP's documentary information network; **Page 16** Selected bibliography.

Edith Cresson discusses key vocational training topics with the German authorities

EU Commission seeking new ways to transnational recognition of certificates - BLK suggests European competition for initiatives against youth unemployment

The German Commission of the Federal and Länder (State) governments for educational planning and research promotion (Bund-Länder Kommission/BLK) sees no chance for a "single European currency" for vocational certificates. Edith Cresson, the EU Commission member for education and research, has also expressed the opinion that such an extensive and complete recognition of certificates is not feasible at the moment. In December 1996, she met with BLK representatives and the German Minister of Education Jurgen Ruttgers in Bonn. The participants in this discussion presented their results at a press conference at the conclusion of their talks.

The talks were based on programme points proposed by the EU Commission and the BLK position paper of June 1996 (cf. CEDEFOP Info no. 2/ 96, page 5), in which German vocational training experts presented their shared expectations with regard to European vocational training cooperation. There were five key topics:

- promotion of cooperation between educational institutions
- vocational training measures to support disadvantaged groups
- possibilities and limitations of trans-national recognition of educational certificates
- mobility
- promotion of innovation in Europe.

The necessity of a practice-based dual training system stressed by the German side was not questioned by Madame Cresson. She underscored the EU Commission's strategy of offering all Member States an open orientation framework for cooperation in Europe.

From the German point of view, there are few chances of success for the EU concept "second chance schools" for young people unable to keep up with the traditional education system. Instead, the German participants suggested a European competition for model initiatives against youth unemployment. The "second chance school", said Madame Cresson, should be adapted to local and regional conditions. She stressed that it could not be a universal panacea.

In her opinion, the Community would have to try out new methods for the recognition of certificates in Europe. At the moment, the European Commission was not concerned about a comprehensive regulation in this regard. The long-term objective, she said, was cross-border training courses, adding that there were still far too many organizational and administrative hurdles to be crossed. "We must push recognition forwards and agree on a number of profiles in order to do so", said Madame Cresson after the press conference. National systems will either play along, or go out ahead." The German Minister of Education Mr. Ruttgers stated that although uniform educational profiles were not possible for the EU, certificates with transparent qualifications certainly were. He was in favour of a transparent system with clear information about the content and the value of individual certificates.

Promoting mobility was considered an important factor by all participants. The biggest problems in this regard, they agreed, were in the area of long-term exchange of apprentices and for young unemployed. Edith Cresson referred to the European Commission's Green Paper on mobility, which lists the major obstacles and clarifies who is responsible for overcoming them. She also announced that concrete Commission proposals will be made to the responsible ministries of the various European governments in 1997.

The European Commission can count on the support of Germany in promoting innovation. New EU programmes, however, should be discussed and decided among representatives of the Member States at an early stage, as innovation cannot be centrally controlled. Madame Cresson stressed that promoting innovation would play a particularly crucial role in the preparation of the fifth research framework programme. A report is available in German from the BLK office, Friedrich-Ebert-Allee 39, D-53113 Bonn, tel. + 49 228 5402-0, fax + 49 228 5402-150.

Source: CEDEFOP/SK









The social partners at European level agree on the importance of lifelong learning

Within the social dialogue at European level, education and training are being given increasing priority.

A number of common opinions demonstrate clearly a commitment to pursuing and extending the discussions and common action in the fields of education and vocational training. In May 1996 with the support of the European Commission, a compendium entitled "Vocational training innovation and diversity in dialogue practices between social partners", was published in English, German and French. It is intended to make this available via CEDEFOP's site on the Internet.

Most recently, in November, as part of their declaration, prior to the Dublin summit, supporting the "Confidence Pact for Employment" proposed by the President of the European Commission, Jacques Santer, the European Trade Union Confederation (ETUC), the Union of Industrial and Employers' Confederations of Europe (UNICE) and the European Centre of Enterprises with Public Participation (CEEP) agreed the following statement concerning lifelong learning:



ETUC - UNICE - CEEP Lifelong learning an essential element in the Confidence Pact for Employment

Statement from ETUC, UNICE and CEEP (29 November 1996)

UNICE, CEEP and ETUC note that • Human resource development is one of the key factors to achieve economic prosperity and social progress within the European Union (EU).

• The social partners share the opinion expressed by the Commission in its communication on "Action for employment in Europe, a confidence pact", which describes the labour market in the EU as "developing into a skills market".

 Socio-economic developments, the employment situation and the emergence of new technologies, especially information technologies, are causing profound changes in the labour market and society in general. These developments require the skills of the individual to be broadened. This in turn will require a change in culty in joining the labour market.These important training needs

currently insufficiently satisfied, should give rise to initiatives by all the parties concerned, the public authorities and the social partners.

• The updating of skills will play an increasingly important role in improving the employment market situation and in the process contributing to the creation of new jobs, especially since the greater part of the workforce at the start of the next millennium is already present in the labour market today.

• Lifelong learning will become an increasingly vital part of the competitiveness of enterprises. The same will apply to workers in terms of geographical and professional mobility.

• Changes in work organisation on the one hand, and the growing scope for access to information and knowledge on the other hand, underscore the need to mobilise all players with to read and understand, write, calculate, communicate, work in teams, etc.), which will allow them to learn to learn, so that they can acquire new skills throughout their lives;

 Develop vocational guidance at school level (for training choices), at the time of transition into the world of work, and when joining or returning to the labour market;

• Encourage apprenticeships and sandwich training as the best way of acquiring the skills which will facilitate integration into the labour market;

• Pay particular attention to the training of teachers and instructors, especially through exchange programmes of practical training to familiarise them with the latest developments in the working world and new technologies;

• Provide short-duration training courses and make it possible to acquire supplementary qualifications in stages by establishing links and bridges between the various training pathways;

• Develop vocational training as a vehicle for equal opportunities for women and men;

• Organise specific training or retraining courses for certain target groups facing special problems of integration into the labour market (the long-term unemployed, lessqualified workers, etc.);

• Promote and support training efforts in enterprises, in particular in small and medium-sized enterprises (SMEs), and develop the scope for training in such companies, for example through tax incentives, the provision of shared training resources, or partnerships with large companies or public authorities;

• Improve the procedures for the recognition, validation and transparency of qualifications, in order to facilitate vocational and geographical mobility;

 Take full advantage of new forms of work organisation in order to facilitate access to vocational training and the acquisition of new skills responding to the needs of workers and companies;

• Explore the ways in which an individual can identify his or her own potential in the light of his/her vocational background and skills, including those acquired outside the formal education and training system, in order to further promote his/her responsibility and hence develop a positive attitude to lifelong learning. This will mean:

 improving cooperation between the social partners and the public authorities at the appropriate level;
 identifying - in the context of the responsibilities of the social partners, including through social dialogue at the appropriate level - the methods and instruments facilitating access to lifelong learning.

UNICE, CEEP and ETUC recognise that the primary responsibility for the content, organisation and development of educational and vocational training systems rests with the Member States. However, it is important • facilitating geographic mobility within the European Union;

• supporting experimentation at transnational level with innovative projects;

• encouraging Member States to take account of the Community dimension when defining their education and training policies.

For their part, the social partners are committed to jointly encouraging and supporting at all appropriate levels:

• transnational experimental projects involving the social partners and aiming to facilitate access to lifelong learning,

• the dissemination and transfer of transnational, national and local good practices aiming at promoting lifelong learning, where these have been identified and in particular where they involve the social partners,

the collection and the analysis of innovative practices involving the social partners in the fields of:
lifelong learning - initial and continuing vocational training,

• vocational guidance for young people and adults,

• qualifications (including anticipating and analysing needs), validation/certification and transparency of qualifications,

• resources: financing, co-responsibility and co-investment.

attitudes towards lifelong learning.
There are at present shortages of workers in certain skill categories.
Moreover, access to vocational training throughout working life should be improved, including those men and women experiencing diffi-

a view to lifelong learning.

UNICE, CEEP and ETUC consider that in order to develop lifelong vocational training it will be necessary to: • Ensure that individuals have

acquired basic skills training (ability

for the European Union to supply European added value in these fields by:

 disseminating, encouraging and supporting fruitful and effective exchanges of information and experience; In addition, on these themes, UNICE, CEEP and ETUC currently study the feasibility of a reference framework allowing them to concert their views and develop their cooperation and partnership within the social dialogue.



CONFERENCES – SEMINARS – EXHIBITIONS

9 - 11 April 1997 St. Charles, Illinois/USA Arthur Andersen's Global Confer-

ence "Learning for the 21st Century Information: Arthur Andersen & Co. SC Center for Professional Education 1405 North Fifth Avenue St. Charles Illinois 60174 Ms Nancy Albertson Tel.: +630-444-4987 Fax: +630-444-4975

2 - 3 May 1997 Singapore The Asia Workshop International Workshop for Educational Advisors, Referral and **Travel Agents** Information: **ICEF** - International Conferences, Exhibitions & Fairs Am Hofgarten 18 D-53113 Bonn Tel.: 49-228+20 11 90 Fax: 49-228+21 19 44 E-mail: ice@pm.bn.eunet.de

25 - 28 May 1997 Le Havre/F International Port Training Conference 1997 Globalization and Human Resource Development in the Transport Industry Information: Stichting Scheepvaart- en Transportonderwijs De Bazelstraat 6 NL-3067 EA Rotterdam Tel.: 31-10+420 49 48 Fax: 31-10+22 00 318

29 - 30 May 1997 Thessaloniki L'éducation interculturelle pour la cohésion sociale Information: Committee of the Regions Commission 6 - Education - Training rue Belliard 79 B-1040 Bruxelles Tel.: (32 2) 282 21 85-93 Fax: (32 2) 282 20 71

2 - 6 June 1997 Pennsylvania, USA 18th ICDE World Conference The New Learning Environment -A global perspective Information about programme contents: Anne Stevens The Pennsylvania State University Mitchell Building University Park PA 16802-3190 Tel.: 814-865-2143 Fax: 814-865-3290 E-mail: abs4@cde.psu.edu Information about registration, accommodation and special needs: Janet Patterson, Senior **Conference** Planner The Pennsylvania State University 225 Penn State Conference Center Hotel University Park PA 16802-7002 Tel.: 814-863-5127 Fax: 814-863-5190 E-mail: ICDE97@cde.psu.edu Up-date information: http://www.cde.psu.edu/ICDE/

5 - 8 June 1997 Augsburg/D BiCom 97 "fit for future' Ausstellung & Forum für Aus- und Weiterbildung in Beruf, Schule & Studium Information: AFAG Messen und Ausstellungen GmbH Projektleitung BICOM '97 Messezentrum D-86159 Augsburg Tel.: 49-0821+25 76 90 Fax: 49-0821+257 69 85

23 - 25 June 1997 **Budapest** European Distance Education Network 1997 Conference Open and Distance Learning in the '90s: Achievements and Perspectives Technical University of Budapest Information: EDEN European Distance Education Network P.O. BOX 92 Milton Keynes MK7 6DX - UK Fax: (+44 171) 631-6683 or 6688 E-mail p.armstrong@cems.bbk.ac.uk

14 - 18 July 1997 Hamburg/D **CONFITEA '97** Fifth International Conference on Adult Education Adult learning: a key for the twenty-first century Information: **UNESCO** Institute for Education Feldbrunnenstraße 58 D-20148 Hamburg Tél: 49-40+44 80 41-0 Fax: 49-40+410 77 23 E-mail: uie@unesco.org http://www.education.unesco.org/ educnews/confintea

or **UNESCO** ED/BAS/LIT 7, place de Fontenoy 75352 Paris 07-SP France Tel. 33-1+45 68 11 39 Fax: 33-1+40 65 94 05 E-mail: e.taylor@unesco.org 8 - 10 September 1997 Cracow/Poland SEFI Annual Conference 97 Humanities & Arts in a balanced engineering education SEFI European Society for Engineering Education SEFI97 Conference Foreign Relations Department University of Mining and Metallurgy Mickiewicza Ave. 30 PL-30-059 Kraków Tél: 4812+ 173302 Fax: 4812+ 173303 E-mail: sefi97@uci.agh.edu.pl

23 - 24 September 1997 Nuremberg/D 3. Forum zur Berufsbildungsforschung Berufliches Lernen im Wandel -Konsequenzen für die Lernorte? Information: Lehrstuhl für Pädagogik, insb. Wirtschaftspädagogik Prof. Dr. Dieter Euler Universität Erlangen-Nürnberg Lange Gasse 20 D-90403 Nürnberg Tel. 49-911+5302-322 Fax 49-911+5302-354 E-mail: wswp00@wsrz.wiso.unierlangen.de http://www.wiso.uni-erlangen.de/ WiSo/BWI/WiPd/

8 - 10 October 1997 Leipzig/D 33 Internationale Übungsfirmenmesse Information: Projekt EUROPEN (European practice enterprise network) Berufsförderungszentrum Essen e.V. Postfach 120008 D-45311 Essen Tél: (49201) 3204-450/449 Fax: (49201) 3204451

SOURCES

The following organizations are members of CEDEFOP's documentary information network, furnished contributions for this issue of CEDEFOP INFO and can provide information about CEDEFOP and its activities.

CEDEFOP Thessaloniki P. O. Box 27 - Finikas GR - 55102 Thessaloniki Tel.: +30.31. 490 111 Fax.: +30.31.490 174 Web Site: http://www.cedefop.gr e-mail: doc@cedefop.gr

CEDEFOP Bruxelles 20, avenue d'Auderghem P. O. Box 327 B - 1040 Brussels Tel.: +32.2.230 19 78 Fax.: +32.2.230 58 24 e-mail: jma@cedefop.be cm@cedefop.be mz@cedefop.be

Members of CEDEFOP's documentary information network,

FOREM (Office communautaire et régional de la formation professionnelle et de l'emploi) DOC (Centre

DEL (The National Institute for **Educational Training of Vocational** Teachers-Danmarks Erhvervspaedagogiske Laereruddannelse) Rigensgade 13 DK-1316 København K Tel.: +45.33.14 41 14 ext. 317/301 Fax.: +45.33.14 19 15/14 42 14 Mr. Søren Nielsen (Project manager) Ms. Merete Heins (Librarian) e-mail: dellib@mail.delud.dk BIBB (Bundesinstitut für Berufsbildung) Referat K4 Fehrbelliner Platz 3

D-10702 Berlin Tel.: +49.30.8643-2230 Fax.: +49.30.8643-2607 Mr. Bernd Christopher WWW Site: http://www.bibb.de e-mail: christonher@hibb de Ms. Simone Flemming e-mail: flemming@bibb.de

Centre INFFO (Centre pour le développement de l'information sur la formation permanente) Tour Europe Cedex 07 F-92049 Paris la Défense Tel.: +33.1.41 25 22 22 Fax.: +33.1.47 73 74 20 Mr. Patrick Kessel (Director) Ms. Christine Merllié (Documentation department) Ms. Danielle Joulieu (Head of Documentation) Ms. Geneviève Bastian e-mail: cinffo1@easynet.fr FAS (The Training and Employment Authority) P.O. Box 456

27-33, Upper Baggot Street IRL-Dublin 4 Tel.: +353.1.668 57 77 Fax.: +353.1.668 26 91/ 660 00 27 Mr. Roger Fox (Director) Ms. Margaret Carey (Head of Service) MMW Site http://www.fasdn.com

e-mail: careym@iol.ie

CINOP (Center for Innovation of Education and Training) Pettelaarpark 1 Postbus 1585 NL-5200 BP's-Hertogenbosch Tel.: +31.73.680 08 00 Tel.: +31.73.680 08 65 Fax.: +3173 612 34 25 Ms. Gerry Spronk Ms. Miriam Prince (Librarian) WWW Site: http://www.cinop.nl e-mail: GSpronk@cinop.nl

abf-Austria (Arbeitsgemeinschaft Berufsbildungsforschung) Rainergasse 38 A-1050 Wien Tel.: +43.1.545 16 71-26 Fax: +43.1.545 16 71-22 Ms. Monika Elsik WW Site: http://www2.telecom.at/ ibw/ail: info@ibw.telecom.at e-mail: bacher@ibe.co.at (Marion Bacher - IBE) CICT (Contro de Informação Científica e Técnica) Praça de Londres, 2 - 2º Andar P-1091 Lisboa Codex Tel.: +351.1.849 66 28 Fax.: +351.1.840 61 71 Ms. Odete Lopes dos Santos (Director) Ms. Fátima Hora (Documentation Department) WWW Site: http://www.telepac.pt/ min-qemp/qemp/cict/cict.html e-mail: cict@mail.telepac.pt NBE (National Board of Education) Utbildningsstyrelsen/Opetushallitus Hakaniemenkatu 2Ms. FI-00530 Helsinki Tel.: +358.9.77 47 78 19 (L. Walls) +358.9.77 47 72 43 (A. Mannila) Fax.: +358.9.77 47 78 65 Ms. Leena Walls Ms. Arja Mannila WWW Site: http://www.oph.fi e-mail: Arja.Mannila@oph.fi e-mail: Raila.Paavilainen@oph.fi

SEP (The Swedish EU Programme Office for Education, Training and Competence Development) Box 7785 S-10396 Stockholm Tel.: +46.8.453 72 00 Fax.: +46.8.453 72 01 Mr. Torsten Thunberg WWW Site: http://www.eupro.se e-mail: torsten.thunberg@eupro.se WWW Site: http://www.niwl.se e-mail: Peter.Lindgren@niwl.se (Arbetslivsinstitutet)

IPD (Institute of Personnel and Development) IPD House 35 Camp Road UK-London SW19 4UX Tel.: +44.181.971 90 00 (Doug Gummery) Fax.: +44.181.263 33 33 Mr. Doug Gummery Ms. Barbara Salmon (Librarian) //www.ind.co.uk **WWW Site**

Associated Organizations

European Commission Directorate-General XXII/B/4 (Education, Training, Youth) B 7, 04/67 Rue de la Loi, 200 B-1049 Brussels Tel.: +32.2.296 24 21 Fax.: +32.2.295 57 23 WWW Site: http://europa.eu.int/en/ comm/dg22/dg22.html

EURYDICE (The Education Information network in Europe, Le réseau d'information sur l'éducation en Europe) 15, rue d'Arlon B-1050 Brussels Tel.: +32.2.238 30 11 Fax.: +32.2.230 65 62 Ms. Luce Pepin (Director) WWW Site: http://europa.eu.int/en/ comm/dg22/euryen.html

Centre international de formation de l'OIT

125, Corso Unità d'Italia I-10127 Torino Tel.: +39.11.693 65 10 Fax.: +39.11.663 42 66 Ms. Krouch (Documentation) WWW Site: http://www.ilo.org e-mail: krouch@itcilo.it

CINTERFOR/OIT Centro Interamericano de Investigación y Documentación sobre Formación Profesional Avenida Uruguay 1238 Casilla de correo 1761 Uruguay - 11000 Montevideo Tel.: +598.2.920557-920063-986023 Fax.: +598.2921305 Mr. Pedro Daniel Weinberg (Director) Ms. Martha Piaggio (Head of Documentation) e-mail: cinterfor@attmail.com

Department for Education and

de documentation pour la formation professionnelle) Bd. Tirou 104 B-6000 Charleroi Tel.: +32.71.20 61 74 (secrétaire) +32.71.20 61 68 +32.71.20 61 73 Fax.: +32.71.20 61 98 Mr. Jean-Pierre Grandjean WWW Site: http://www.forem.be e-mail: jeanpierre.grandjean@forem.be Email: sigrid.dieu@ forem.be

VDAB (Vlaamse Dienst voor Arbeidsbemiddeling en Beroepsopleiding) ICODOC (Intercommunautair documentatie-centrum voor beroepsopleiding) Keizerlaan 11 B-1000 BRUSSELS Tel.: +32.2.506 04 58-459 Fax.: +32.2.506 04 28 Mr. Philip de Smet Mr. Reinald van Weyd WWW Site: http://www.vdab.be e-mail: vdab@vdab.be e-mail: pdsmet@vdab.be

CEDEFOP INFO 1/1997

OEEK (Organization for Vocational Education and Training) 1, Ilioupoleos Street 17236 Ymittos **GR-Athens** Tel.: +30.1.92 50 593 Fax.: +30.1.92 54 484 Ms. Alexandra Sideri (Librarian)

INEM (Instituto Nacional de Empleo) Ministerio de Trabajo y Seguridad Social Condesa de Venadito, 9 E-28027 Madrid Tel.: +34.1.585 95 82/585 95 80 Fax.: +34.1.377 58 81/377 58 87 Mr. Juan Cano Capdevila (Deputy Director) Ms. Maria Luz de las Cuevas (Info/Doc) WWW Site: http://www.inem.es

e-mail: fasltcde@iol.ie ISFOL (Istituto per lo sviluppo della formazione professionale dei lavoratori) Via Morgagni 33 I-00161 Roma Tel.: +39.6.44 59 01 Fax.: +39.6.44 25 16 09 Mr. Alfredo Tamborlini (General director) Mr. Colombo Conti (Head of Documentation) Mr. Luciano Libertini WWW Site: http://seva.iol.it/isfol/ e-mail: isfol.doc@iol.it (Library) e-mail: isfol.stampa@iol.it (Press Office) Chambre des métiers du Grand-Duché de Luxembourg 2, Circuit de la Foire internationale B.P. 1604 (Kirchberg) L-1016 Luxembourg Tel.: +352.42 67 671 Fax.: +352.42 67 87

Mr. Ted Mathgen e-mail: daniele.menster@batel.lu

e-mail: g.doug@hp.ipd.co.uk

Research Liaison Office University of Iceland Technology Court Dunhaga 5 Iceland-107 Reykjavik Tel.: +354.525 49 00 Fax.: +354.525 49 05 Dr. Gudmundur Arnason WWW Site: http://www.rthj.hi.is/rthj/ english.htm e-mail: Gudmundur.Arnason@rhi.hi.is e-mail: rthj@rthj.hi.is

NCU Leonardo Norge P.O. Box 2608 St. Hanshaugen N-0131 Oslo Tel.: +472.2.86 50 00 Fax.: +472.2.20 18 02 Mr. Halfdan Farstad Rolf Kristiansen (Director) WWW Site: http:// www.teknologisk.no/leonardo/ index.eng e-mail: Krir@teknologisk.no e-mail: farh@ti.teknologisk.no FURYDICE LIFE@infoboard

e-mail:

ETF (European Training Foundation) Villa Gualino Viale Settimio Severo 65 I-10133 Torino Tel.: +39.11.630 22 22 Fax.: +39.11.630 22 00 Ms. Catherine Cieczko (Information Officer) WWW Site: http://www.etf.it e-mail: info@etf.it

ILO (International Labour Office)

CH-1211 Genève 22

Ms. Jaleh Berset

Tel.: +41.22.799 69 55

Fax: +41.22.799.76.50

(Training Policy Branch)

WWW Site: http://www.ilo.org

BIT (Bureau International du Travail) 4, route des Morillons

Moorfoot UK-Sheffield S1 4PQ Tel.: +44.114.275 32 75 Fax.: +44.114.275 83 16 Ms. Julia Reid (Librarian) WWW Site: http://www.open.gov.uk/ index/../dfee/dfeehome.htm

page 15

Accomplishing Europe through education and training European Commission - DG XXII. Study Group on education and training report 1996 EN http://europa.eu.int/en/comm/dg22/

reflex/en/homeen.htm

STUDY GROUP ON EDUCATION Accomplishing Europe through education and training

Action for employment in Europe, a confidence pact. European Commission in: Bulletin of the European Union, Supplement 4/96, Luxembourg, 39 p. ISBN 92-827-8520-3, en EN, FR, DE, DA, IT, NL, ES, PT, GR



Results of the pilot action of the European school partnerships 1992-1994.

European Commission - DG XXII Luxembourg, EUR-OP, 1996, 38 p. ISBN 92-827-7216-7, en EN, FR, DE, IT, ES, NL



page 16

Comett: the results, linking R&D and education, SMEs in Comett projects, a sectoral view on Comett. European Commission - DG XXII Luxembourg, EUR-OP, 1996, 111 p. ISBN 92-826-9423-2, en EN, FR, DE

Comett: le bilan, les programmes de mobilité transnationaux soutenus dans le cadre du programme Comett II (1990-1994).

European Commission - DG XXII Luxembourg, EUR-OP, 1996, 49 p. ISBN 92-829-9417-8, fr FR

Comett: the results, joint training projects - lessons and experience.

European Commission - DG XXII Luxembourg, EUR-OP, 1996, 49 p. ISBN 92-826-9417-8, en EN

Helios II guide européen de bonnes pratiques, pour l'égalité des chances des personnes handicapées. European Commission - DG V Luxembourg, EUR-OP, 1996, 138 p. ISBN 92-827-7653-0, fr FR

> HELIOS II GUIDE EUROPÉEN DE BONNES PRATIQUES



COMMISSION

Leonardo da Vinci, get moving in Europe 1995-99. **European Commission - DGXXII** Luxembourg, EUR-OP, 1996, 11 p. ISBN 92-827-8690-0, en EN



The goals, architecture and means of lifelong learning, **European year of lifelong** learning 1996. GASS J R. European Commission - DG XXII Luxembourg, EUR-OP, 1996, 31 p. ISBN 92-827-8443-6, en EN, FR, DE



Objectifs, structure et moyens de l'éducation et de la formation tout au long de la vie J.R. Gass

Service volontaire européen

pour les jeunes, Communica-

Luxembourg, EUR-OP, 1996, 68 p.

(Document COM, n° (96) 610 final)

EN, FR, DE, ES, DA, EL, IT, NL, PT, FI, SV

The documents mentioned above may be obtained form EU national

sales offices or the Office for Official

Publications of the European Com-

2, rue Mercier, L-2985 Luxembourg

http://europa.eu.int/en/comm/opoce/

The Citizens' Europe - Lifelong

ESC. Camera di commercio, industria,

•

Economic and Social Committee,

artigianato e agricoltura di Milano

L'EUROPE DES CITOYENS"

ET LA FORMATION

TOUT AU LONG DE LA VIE

L'EDUCATION

(And VIII)

European Commission

ISBN 92-78-13165-2, fr.

ISSN 0254-1491, fr.

munities (EUR-OP):

Tel. 352+4999281

Fax. 352+490003

Brussels, 1996, 92 p.

B-1000 Brussels

ESC, Rue Ravenstein 2,

wel.html

learning.

EN, FR, IT

Entope

tion de la Commission au Con-

seil et au Parlement Européen..



education Poland. Organisation for Economic Co-operation and Development, OECD Paris, 1996, 153 p. ISBN 92-64-14897-3, en EN, FR OECD, 2, rue André Pascal, F-75775 Paris cedex 16

Fax: 33-1-49 10 42 99

Reviews of national policies for

Organisation for Economic Co-opera-

Reviews of national policies for

tion and Development, OECD

education Greece.

ISBN 92-64-15365-9, en

F-75775 Paris cedex 16

Fax: 33-1-49 10 42 99

OECD, 2, rue André Pascal,

Paris, 1996, 212 p.

EN, FR



Eduation at a glance, analysis. Organisation for Economic Co-operation and Development, OECD. Centre for Educational Research and Innovation, CERI Paris, OECD, 1996, 75 p. ISBN 92-64-15357-8, en EN, FR, DE OECD, 2, rue André Pascal, F-75775 Paris cedex 16

Fax: 33-1-49 10 42 99

CENTRE FOR EDUCATIONAL RESEARCH AND INNOVATION INDICATORS OF EDUCATION SYSTEMS **EDUCATION** AT A GLANCE Analysis

Education at a glance: OECD indicators.

Centre for Educational Research and

Moving towards a learning society, A CRE-ERT forum report on European education. COCHINAUX P.; DE WOOT P. Association of European Universities, CRE. European Round Table, ERT Geneve; Brussels, 1996, 170 p. EN ERT, avenue Henri Jaspar 113,





Incentives for participation in vocational education and training.

GELDERBLOM A.; ZANDVLIET C TH. Netherlands Economic Institute, NEI. Department of Labour and Education Rotterdam, 1996, 168 p. EN

NEI, PO Box 4175, NL-3006 AD Rotterdam



ncentives for participation ocational education and tra



Lifelong learning, guidelines for a modern education policy. DOHMEN G. Bonn, Federal Ministry of Education, Science, Research and Technology, 1996, 117 p. EN Bmb+f, Public Relations Division, D-53170 Bonn

Youth apprenticeship in America, guidelines for building an effective system. ROSENBAUM J E .; et al.

The William T. Grant Foundation Commission on Youth and America's Future





Innovation, CERI, Organisation for Economic Co-operation and Development, OECD Paris, OECD, 1996, 395 p. ISBN 92-64-15356-X, en OECD, 2, rue André Pascal, F-75775 Paris cedex 16 Fax: 33-1-49 10 42 99

Washington D.C., 1996, 80 p. EN

1001 Conneticut Avenue N.W. Suite 301, Washington D.C. 20036-5541

SELECTED BIBLIOGRAPHY



Page 17 Exchange/placement opportunities for young people

Exchange/placement opportunities for young people

Readers will be aware that in 1996 the European Commission published a Green Paper, "Education training - research: the obstacles to transnational mobility"¹. This paper underlines student's "lack of information" prior to going abroad, including lack of knowledge of training opportunities, as being one of the "practical obstacles" to mobility. One could add to this the more acute problem that many young people, and in particular young trainees and apprentices, are still unaware that opportunities are available which make it possible for them to experience part of their training in another Member State, while others, though conscious of the openings, do not know where to address themselves in order to apply.

¹ Available from: European Commission, Luxembourg, EUR-OP, 1996, 56p. (Document COM(96)462 final). ISBN92-78-09739-X, en. Catalogue No. CB-CO-96-491-EN-C CEDEFOP has been asked by the Directorate General for Education Training and Youth of the European Commission to contribute to the establishment of an information mechanism on all exchange/placement opportunities for young people. As part of its 1997 Work Programme, CEDEFOP will explore what the structure and information needs of such a mechanism might be. It is in the spirit of launching this initiative, and in reaction to the Green Paper's line of action no. 9 which calls for "improving the information available", that the list of contact addresses below has been compiled.

European Union programmes are by far the greatest providers of training mobility opportunities, and therefore form the core of this list. The central contact points for the main EU initiatives and programmes are included in section I, as well as some multi and bilateral initiatives initiated by the Member States, e.g. SESAM. Section II gives details of the national contact points for four programmes in this domain: Leonardo da Vinci, Socrates, Youth for Europe and Eures. However, some countries have long established public and private bodies which help their young citizens find training placements and exchanges abroad, and a selection of these is also to be found in Section II. It is worth noting the tendency in some countries to create one or two centralised national agencies with a specific mandate to provide this type of service to young people, e.g. Denmark and Finland. In contrast, Austria has a well established network of regional offices providing a similar service.

Martina Ní Cheallaigh Head of Library and Documentation

SECTION I European programmes:

co-ordination at European level:

Leonardo da Vinci Technical Assistance Office Av. De l' astronomie 9 B- 1030 Bruxelles Tel: 32.2.227 01 00 Fax: 32.2.227 01 01

SOCRATES/ Youth for Europe III Technical Assistance Office 70 rue Montoyer B-1000 Bruxelles

Tel: 322 233 01 11 Fax: 32.2.233 01 50 http://www.fys.ruu.nl/~esn/

EUROPS, the European Office for Programme

Support, assists the European Commission in the Implementation of the Community Initiative YOUTHSTART (also ADAPT and EMPLOY-MENT) 2/3 Place du Luxembourg B - 1050 Bruxelles Tel: 32.2.511 15 10 Fax: 32.2.511 19 60 E-mail: info@europs.be

EURES

European Employment Services European Commission - Directorate General V EURES Unit 200 rue de la Loi B - 1049 Bruxelles Tel: 32.2. 295 50 90 Fax: 32.2.295 05 08 http://europa.eu.int/en/comm/ dg05/eures/eures.htm

TMR

Training and mobility of researchers Promotion de la formation et de la mobilité des chercheurs Direction générale XII G3, (SDME 3/46) M. Alves-Pereira 200 rue de la Loi B - 1049 Bruxelles Tel: 32.2.296 33 03 Fax:32.2.296 21 36

Technical Assistance Office: STICS Rue des Drapiers, 35 B - 1050 BRUXELLES Contact: Ms Cl. Fitzsimons Tel: 32-2 512.48.07 Fax: 32-2 513.72.87

top?

Multilateral Initiatives:

EURODESK Brussels Link Scotland Europa Centre, Square de Meeus, 35, B-1000 Brussels Tel: 32 2 512 61 55 Fax:32 2 512 63 77 E-mail: brusselslink.eurodesk@ pophost.eunet.be

EUROPEN

Europen practice enterprise network Berufsförderungszentrum Essen e.V. Postfach 120008 D - 45311 Essen Tel: 49.201.320 44 50/44 49 Fax: 49.201.320 44 51

REFORME

Restauration et formation en Europe, l' objectif du réseau et de favoriser les rapprochements entre jeunes, professionnels et formateurs SVB Stichting Vakopleiding Bouwbedrijf Eleanor Rooseveltlaan, 29 Postbus 3011 NL - 2700KG Zoetermeer Tel: 31.79.368 58 48 Fax: 31.79.362 00 26

SESAM

Stages Européens en Alternance dans les Métiers 6, rue de Braque F - 75003 Paris Tel: 33.1.44 54 36 36 Fax: 33.1.44 54 36 39 IAESTE International Association for the Exchange of Students for Technical Experience http://www.iaeste.org/ Headquarter: School of Engineering and Architecture, LAU P.O.Box 13-5053 Beirut LEBANON or christian.jordan@lcvienna.iaeste.or.at



SECTION II

BELGIUM

Leonardo da Vinci Direction générale de la formation du Ministère de la Communauté française WTC Tour 1 - 14è étage boulevard Emile Jacqmain 162, bte 16 B - 1000 Bruxelles Tel: 32.2.207 75 16 Fax: 32.2.203 03 45 Contact: M. Denis Grard

Vlaams Leonardo da Vinci Agentschap Bischoffsheimlaan 27, bus 3 B- 1000 Bruxelles Tel: 32.2.219 65 00 Fax: 32.2.219 12 02

Contact: Ms Trudi Clooten

SOCRATES Ministère de l'Education, de la Recherche et de la Forma-Pl. Surlet de Chokier 15-17 B - 1000 Bruxelles Tel: 32.2.221 89 38 Fax: 32.2.221 89 23

Vlaams SOCRATES Agentschap Ministerie van de Vlaamse Gemeenschap **Departement Onderwijs RAC-Arcadengebouw** lok.3099 **B-1010 Bruxelles** Tel: 32.2.210 63 42 Fax: 32.2.210 53.52 Contact: Ms Renilde Revnders

Youth for Europe III Agence pour la promotion des activités internationales de jeunesse de la Communauté francaise Boulevard Adolphe Max 13-17 B - 1000 Bruxelles Tel: 32.2.219 09 06 Fax: 32.2.218 81 08 Contact: M. Jean-Michel Heuskin

Youth for Europe III Jongeren INTernationaal v.z.w. (JINT)" Waterkrachtstraat 36 B - 1040 Brussel Tel: 32 2 230.95.70 Fax:32 2 230.18.75 Contact: Mr Koen Lambert

Leonardo da Vinci, SOC-**RATES, and Youth for**

Europe III Agentur für Europäische Programme des Ministeriums, der Deutschsprachigen iemeinschaft* asperstrasse 1-5 B - 4700 Eupen Tel: 32.87.74 45 39 Fax: 32.87.55 67 75 Contact: M. Edgar Hungs

EURES Office communautaire et régional de la formation professionnelle et de 'emploi (FOREM) Bld Tirou 104 6000 Charleroi Tel: 32.71. 20 65 30 Fax: 32.71. 20 65 95 Contact: M. Yves Mortier

Vlaamse Dienst voor Arbeidsbemiddeling en Beroepsopleiding (VDAB) Keizerslaan 11 3 - 1000 Bruxelles fel: 32.2.506 15 11 Fax: 32.2.512 24 74 Contact: Mme Yvette Sterkendries

Office Régional Bruxellois de 'Emploi (ORBEM) Bld Ansprach 65 - 1000 Bruxelles fel: 32.2.505 16 59 Fax: 32.2.513 16 26 Contact: **Mme Vivian Van Wetter**

GERMANY

Leonardo da Vinci Leonardo da Vinci -Bundesinstitut für Arbejdsmarkedets Center for

DENMARK

SOCRATES

Internationale

Hesseløgade 16

2100 København K

Fax: 45.39.27 22 17

change (ICU) *

3 Vandkunsten

Hansen

FURES**

Tel: 45.39.27 19 22

Youth for Europe III

Information center for ex-

DK- 1467 Copenhagen K

Tel: 45.33.14 20 60

Fax: 45.33. 14 36 40

Contact: Mr. Lars Høgh

Arbejdmarkedsstyrelsen

Blegdamsvei 56 DK - 2100 København

Tel: 45.35 28 85 50

Fax: 45 33 14 71 76

CEPU (covers the commer-

cial and clerical trades)

DK - 1123 København K

PIU Secretariat (covers the

Gothersgade 103,3

Tel: 45.33.91 93 03

Fax: 45.33.91 33 70

technical trades)

Grundtvias Allé 88

DK - 6400 Sønderborg

Tel: 45.74.12 44 62

Fax: 45.74.12 42 04

National Level:

(ACIU)

Uddannelsesaktiviteter

Berufsbildung (BIBB) Herrn B. Paulsen Fehrbelliner Platz 3 D-10707 BERLIN Tel: 49.30.86 43 23 35 Fax: 49.30.86 43 26 37 http://www.bibb.de

SOCRATES **Deutscher Akademischer** Austauschdienst (DAAD) Arbeitsstelle EU Kennedyallee 50 D-53175 Bonn Tel: 49.228.88.22.77/ 88.23.27

Fax: 49.228.88.24.44 E-mail: arbeitsstelle.eu@daad.de DAAD WWW Home Page

Youth for Europe III IJAB e.V* 20 Hochkreuzallee D-53175 Bonn Tel: 49.228.950 62 14 Fax: 49.228.950 62 22

EURES Central Co-ordinating Unit: Bundesanstalt für Arbeit (BA) Regensburger Str 104

D - 90327 Nürnberg Tel: 49.911.179 0 Fax: 49.911.179 21 23 http://www.arbeitsamt.de

Public Employment Services with special responsibility for:

elaium Arbeitsamt Aachen Roermonder Str. 51 D - 52072 Aachen Tel: 49.241 897-0 Fax: 49.241 897 158 9

nmark: Arbeitsamt Flensburg

Waldstr. 2 D- 24939 Flensburg Tel: 49.461.819-0 Fax: 49.461.819 345

Greece: Arbeitsamt Nürnberg Richard-Wagner-Platz 5 D - 90443 Nürnberg Tel: 49.911.242-0 Fax: 49.911.242 29 99

Arbeitsamt Frankfurt/M Fischerfeldstr. 10-12 u. 13 Switzerland & Liechtenstein D-60311 Frankfurt/Main Tel: 49.69.21 71-0 Fax: 49.69.21 71-24 30

France: Arbeitsamt Rastatt Karlstr. 18 D - 76437 Rastatt Tel: 49.722.293 00 Fax: 49.722.293 02 95

United Kingdom & Ireland: National Level: Arheitsamt Bremen Doventorsteinweg 48-52 Deutscher Industrie- und D - 28195 Bremen Tel: 49.421.178-0 Fax: 49.421 178 245 0

Handelstag (DIHT)

Adenauerallee 148

D - 53175 Bonn

Tel: 49.228.104-0

Fax: 49.228.104 15 8

Zentralverband des

Johanniterstr. 1

Handwerks)

ohanniterstr. 1

Handicrafts)

exchanges:

Zentralstelle für

Auslandsabteilung

Feuerbachstr. 42-46

Tel: 49.69.711 1-0

(CDG)

Fax: 49.69.711 155 5

D - 53175 Bonn

Tel: 49.228.545-0

Deutscher

(DHKT)

) - 53175 Bonn

Tel: 49.228.545-0

Fax: 49.228.545 20 5

(serves all Chambers of

Industry and Commerce)

Deutschen Handwerks (ZDH)

(für alle Organisationen des

landwerkskammertag

(serves all Chambers of

Institutions organising

Arbeitsvermittlung (ZAV)

D - 60325 Frankfurt/Main

Carl Duisberg Gesellschaft

Hohenstaufenring 30-32

D - 50674 Cologne

Tel: 49.221.209 8-0

Fax: 49.221.209 811 1

Carl Duisberg Centren

Hansaring 49-51

D - 50670 Cologne

Tel: 49.221.162 6-0

Fax: 49.221.162 622 2

Deutscher Akademischer

Auslandsdienst (DAAD)

Kennedyallee 50

D - 53175 Bonn

Tel: 49.228.882-0

der Länder in der

Pädagogischer

Nassestraße 8

D- 53113 Bonn

Tel: 49.228.501 483

Fax: 49.228.26 11 95

(KMK)

Fax: 49.228.882 444

Sekretariat der Ständigen

Konferenz der Kultusminister

Bundesrepublik Deutschland

Austauschdienst (PAD)

Italy: Arbeitsamt München Kapuzinerstr. 26 D - 80337 München Tel: 49.89.515 4-0 Fax: 49.89.515 466 69

uxembura: Arbeitsamt Trier Schönbornstr. 1 D - 54295 Trier Tel: 49.651.205-0 Fax: 49.651.205 60

The Netherlands: Arbeitsamt Rheine Dutmer Str. 5 D - 48431 Rheine Tel: 49.59.719 30-0 Fax: 49.59.719 309 00

Austria: Arbeitsamt Rosenheim Wittelsbacher Str. 57 D - 83022 Rosenheim Tel: 49.8031.202-0 Fax: 49.8031.202 400

Norway/Iceland: Arbeitsamt Stade Wiesenstr. 10 D-21680 Stade Tel: 49.41.41 6260 Fax: 49.41.41 626 391

Portugal: Arbeitsamt Hamburg Kurt-Schumacher-Allee 10 D - 20097 Hamburg Tel: 49.40.248 5-0 Fax: 49.40.248 525 03

Finland: Europäisches Berufsberatungszentrum Arbeitsamt Lübeck Hans-Böckler-Str.1

D-23560 Lübeck Tel: 49.451 588427 - 291 Fax: 49.451 588604 -500 Sweden:

> Europäisches Berufsberatungszentrum Arbeitsamt Kiel Adolph-Westphal-Str. 2 D-24143 Kiel Tel: 49.431.7091204 Fax: 49.431.7091291

Arbeitsamt Lörrach Brombacher Str. 2 D - 79539 Lörrach Tel: 49.7621.178-0 Fax: 49.7621 178 32 4 GREECE

Leonardo da Vinci National Labour Institute

(EIE) Patission 89 GR - 10434 Athens Tel: 30.1.228 51 33 Contact: Ms. Pitsioli

SOCRATES Department for European Programmes (IKY) Lysikratous 14 GR - 10558 Athens Tel: 30.1.325 43 85 Contact: Ms Maria Doxanaki

Youth for Europe III General Secretariat for Youth 417 Acharnon Street GR - Athens 11 1 43 Contact: Ms Choula TOURALI Tel: 30 1 253.13.49 Fax: 30 1 253.14.20

EURES Organization for the Employment of the Workforce (OAFD) Mme Maroula Monogyiou Rue Ethnikis Antistasis 8, PO Box 70017 GR - 16610 Athènes Tel: 301 993 70 84 Fax: 301 994 24 66

National Level:

7th Technical Vocational Lykeion of Thessaloniki (Technika Ekpedeftika Lykia

Alexandrou Papanastasiou 13 GR - 54639 Thessaloniki Tel: 30.31.849 108 Fax: 30.31.444 608

Instituto Technologikio Ekpaidefsis (Institute of Technological Education) 56 Sygrou Ave Gr-11742 Athens Tel: 30 1.922 10 00 Fax: 30.1. 922 77 16

* also acts as the EURODESK contact point ** EURES has regional or county offices at national level

SPAIN

Leonardo da Vinci Tecnologia y Gestión de la Innovación (TGI) C/ Velázquez, 134-bis E - 28006 Madrid Tel: 34.1.396 49 02

Fax: 34.1.396 48 65 Contact: Dña. Ana Zúñiga.

SOCRATES C/ Bravo Murillo, 38 E - 28015 Madrid Tel: 34.1.594 46 22 Fax: 34.1.594 32 86

Youth for Europe III Instituto de la Juventud Servicio de Europa C/ Ortega y Gasset, 71 - 28006 Madrid Tel: 34.1.347 76 48 Fax: 34.1.347 76 89 Contact:

D. Francisco García Pliego

EURES

Instituto Nacional de Empleo (INEM) Subdirección General de Promoción de Empleo. C/ Condesa de Venadito, 9 - 28027 Madrid Tel: 34.1.585 97 84/585 98 88 Fax: 34.1.585 97 53 Contact: D. Ramón Izard

National Level:

Instituto de la Juventud. Servicio de Programas. C/ Ortega y Gasset, 71 - 28006 Madrid Tel: 34.1.347 76 97 Fax: 34.1.347 76 87 Contact: Dña. Teresa Dorrego

EURODESK Jefa Servicio Informacion y Difusion Instituto de la Juventud Margues de Riscal, 16 E-28010 Madrid Tel: 34 1 347 78 37 Fax: 34 1 319 93 38

FRANCE

Leonardo da Vinci:

(Young job seekers) Agence Leonardo da Vinci c/o Agence Nationale pour l'Emploi (ANPE) Immeuble le Galilée 4, rue Galilée

F - 93198 Noisy-le-Grand Cedex Tel: 33.1.49 31 75 11 Fax: 33.1.43 03 13 47

(Youth attending educational establishments or raining centres, or appren-Agence Leonardo da Vinci c CNOUS Centre national des oeuvre iniversitaires et scolaires) 8, rue Jean Calvin - 75231 Paris Cedex 5 Tel: 33.1.40 79 91 49 Fax: 33.1.45 39 72 48

(Students) Agence Leonardo da Vinci c/

O ACECI (Assemblée des chambres francaises de commerce et d'industrie) 45 avenue d'Iena - 7516 Paris Tel: 33.1.40 69 37 35 Fax: 33.1.47 20 61 28

SOCRATES CNOUS 6-8 rue Jean-Calvin

- 75231 Paris cedex 5 Tel: 33.1.40 79 91 31 (FRASMUS) Fax: 33.1.45 35 72 48 Tel: 33.1.49 55 05 86/87 (COMENIUS) Fax: 33.1.49 55 29 22

Youth for Europe III nstitut national de la Jeunesse et de l'Education opulaire Parc du Val Flory 9-11 rue Paul Leplat - 78160 Marly-le-Roi Tel: 33 1 39.17.27.27 Fax:33 1 39.17.27.90 Contact: M. Olivier Gagnier

EURES Agence nationale pour l'emploi (ANPE) Direction des relations internationales Immeuble le Galilée F - 93198 Noisy-le-Grand Cedex Tel: 33.1.49 31 74 00

ITALY

Leonardo da Vinci

della Formazione

I - 00161 Roma

Tel: 39.6.44 59 01

SOCRATES

Istruzione

scambi culturali

I - 00153 Roma

Professionale (ISFOL)

Via G.B. Morgagni 33

Fax: 39.6.44 29 18 71

E-mail: isfol-leoprojet@iol.it

Contact: Mrs. Marina Rozera

Ministero della Pubblica

Direzione generale degli

Via Ippolito Nievo, 35

Tel: 39.6.58 49 58 29

Fax: 39.6.58 49 58 35

pedagogica (BDP)

Viale buona rotti 10

Fax: 39.55.228 03 99

Youth for Europe III

Direzione generale

scambi giovanili"

I - 00194 Roma

Contact:

EURES"

P.le della Farnesina, 1

el: 39.6.323.62 18

Fax: 39.6.323. 35.52

Mr.Daniele di Ceglie

Ministero del Lavoro

Ministero degli Affari Esteri

"Relazioni culturali - Ufficio

Palazzo Gerini

I - 50122 Firenze

Contact: Mr.Giunta La Spada

Biblioteca documentazione

Tel: 39.55.238 03 26/03 87

Contact: Mrs Laura Francesci

Instituto per lo Sviluppo

National Level:

EURODESK Centre d'Information et de Documentation Jeunesse (CIDJ) 101 Quai Branly F-75740 Paris CEDEX 15 FRANCE Tel: 33 1 47 83 40 55 Fax: 33 1 40 65 02 61

Office des Migrations Internationales (OMI) 44 rue Barque F - 75732 Paris Cedex 15 Tel: 33.1.53 69 53 29,-70 Fax: 331 53 69 53 69

EURYDYSSÉE Secrétariat Région Franche-Comté 4 square Castan F - 25031 Besançon cedex Tel: 33.81 61 62 70

Conseil Régional des Pays de la Loire 1 rue de la Loire F - 44066 Nantes Cedex 02 Tel: 33.02.40 41 40 26 Fax: 33.02.40 47 76 85 Conseil Régional d'Auvergn 13 avenue de Fontmaure

Via Flavia 6 - 63400 Chamalières - 00187 Roma Tel: 39.6.47 88 72 63 Tel: 33.04.73 36 07 Fax: 39.6.47 88 71 74 Fax: 33.04.73 36 73 45 Contact: Mr Gino Fornari

National Level:

EURODESK c/o Euronet Via Ronzoni 91, C5 I-00151 ROMA Tel: 39 6 5370332 Fax:39 6 58201442 E-mail: eurodesk@ctr.it

EURIT (Centro Italia Europea) Via Ettore Stampini,12 I - 00167 Roma Tel: 39.6.39 73 46 91/ 39 72 46 34 Fax: 39.6.39 73 46 94 E-mail: eurit @eurit.it http://www.eurit.it

Ministero degli Affari Esteri Direzione generale Relazioni culturali" Ple della Farnesina, 1 I - 00194 Roma Tel: 39.6.36.91.40.41/45/47 Fax: 39.6.32 36 210

IRELAND

Leonardo da Vinci c/o LEARGAS* Avoca House 189-193 Parnell Street IRL - Dublin 1 Tel: 353.1.873 14 11 Fax: 353.1.873 13 16

EU Affairs Department Training and Employment Authority (FAS) 27-33 Upper Baggot Street IRL - Dublin 4 Tel: 353.1.668 57 77 Fax: 353.1.668 26 91

SOCRATES **Higher Education Authority** Fitzwilliam Square 21 IRL-Dublin 2 Tel: 353.1.661.27.48 Fax: 353.1.661.04.92

Youth for Europe III st Floor, Avoca House 189 193 Parnell Street IRL - Dublin 1 Tel: 353 1 873.14.11 Fax: 353 1 873.13.16 Contact: Ms. Mary Bigley Leargas

EURES FAS Programme Development Department see above address. Contact: Mr. Denis Rowan

National Level:

CERT-State Tourism Training Agency **CERT House Amiens Street** IRL - Dublin 1 Tel: 353.1.874 25 55 Fax: 353.1.874 28 21

Wider Horizons Programme Programme Development Department FAS-Training and Employment Authority 27-33 Upper Baggot Street IRL - Dublin 4 Tel: 353.1.668 57 77 Fax: 353.1.660 00 71 Contact: Ms. Mary Beggan

Programme Manager Macra na Feirme (for agricultural workers) Irish Farm Centre Bluebell IRL - Dublin 12 Tel: 353.1.450 11 66 Fax: 353, 1, 451, 49, 08 Contact: Ms. Terry Cooke

LUXEMBOURG

Leonardo da Vinci FOPROGEST asbl 23 rue Aldringen BP 41 L - 2011 Luxembourg Tel: 352.22 02 66 Fax: 352.22 02 69

SOCRATES Ministère de l'Education Nationale et de la Formation Professionelle Rue Aldringen 29 L-2926 Luxembourg Tel: 352 478.52.16-478.52.19 Fax: 352 478.51.10-46.09.27

Youth for Europe III entre d'information et l'Echanges de Jeunes 6 Boulevard de la Pétrusse - 2320 Luxembourg Tel: 352 40.55.52 ax:352 40.55.56 Contact: M. Charles Müller

EURES dministration de l'Emploi /o Monsieur Jean Hoffman) rue Bender 1022 Luxembourg Tel: 352.478 53 00 Fax: 352.464519

National Level:

URODESK ervice National de la eunesse I rue de la Poste Boite Postale 707 -2017 LUXEMBOURG Tel: 352.40 51 19 Fax: 352.40 55 56

UXINOVATION

Tel: 352.43 62 63

Fax: 352.43 83 26

7 Rue Alcide de Gasperi

- 1615 Luxembourg

Visseringlaan 26 NL - 2280 AK Rijswijk Tel: 31.70.313 07 24 Fax: 31.70.313 06 30

EURES

National Level:

Arbeidsvoorziening

Center for Innovation of Education and Training (CINOP) P.O.Box 1585 NL - 5200 BP 's-Hertogenbosch Tel: 31.73.680 08 00 Fax: 31.73.612 34 25

EURODESK NIZWIZW International Centre Cathariinesingel 47 PO Box 19152 NL-3501 DD Utrecht Tel: 31.30.230 65 50-43 Fax: 31.30.230 65 40 E-mail: IntCentre@nizw.nl,

THE NETHERLANDS

Leonardo da Vinci

Netherlands Organization

for International Coopera

tion in Higher Education

NL - 2502 LT Den Haag

SOCRATES

(NUFFIC)

P.O.Box 29777

SOCRATES Europees Platform voor het Nederlands Onderwijs Nassauplein 8 NL - 1815 GM Alkmaar Tel: 31.72.511 85 02 Fax: 31.72.515 12 21

fel: 31.72.589 51 32

Fax: 31.72.589 40 08

Youth for Europe III EXIS, organisatie voor internationale kennisuitwisseling Postbus 15344 NL - 1001 MH Amsterdam Tel: 31 20 626.26.64 Fax: 31 20 622.85.90 Contact: Mr. Ben SLIJKHUIS

		Sector Contraction				
NORWAY	AUSTRIA	PORTUGAL	FINLAND	SWEDEN	UNITED KINGDOM	ICELAND
Leonardo da Vinci	Leonardo da Vinci	Leonardo da Vinci	Leonardo da Vinci:	Leonardo da Vinci /	Leonardo da Vinci	Leonardo da Vinci
c/o National Institute of	NCU	Rua Jacinto Marta no8 - 2oF	The state of the second second	SOCRATES	Department for Education	Research Liaison Office
Technology	Schreyvogelgasse 2, 2.st	P - 1050 Lisboa	National Board of Educa-	The Swedish EU Programme	and Employment (DfEE)	Technology Court
P.O. Box 2608 St.	A - 1010 Wien	Tel: 35.1.356 18 40/2	tion, NBE	Office for	EU Education and Employ-	Dunhagi 5
Hanshaugen	Tel: 43.1.534 08 30	Fax:35.1.352 17 91	Hakaniemenkatu 2	Education, Training and	ment Division	ICELAND - 107 Reykjavik
N - 0131 Oslo	Fax:43.1.534 08 40	Contact: Dr. Porfírio Silva	FI - 00530 Helsinki	Competence	Room 513 - Steel House	Tel: 354.525 49 00
Tel: 47.22.86 50 00	107.13.1.331.00 10	contact. Dir Formito Sinta	Tel: 358.9.77 47 72 18/72 19	Development (SEP)	Tothill Street	Fax: 354.525 49 05
Fax: 47.22.20 18 01	SOCRATES	SOCRATES	Fax:358.9.77 47 72 13	c/o Arbetslivsinstitutet	UK - LONDON SW1H 9NF	Contact: Ms. Asta
E-mail:	NCU	Ministério da Educação	E-mail: Leonardo@oph.fi	Box 7785	Tel: 44.171.273 5496	Erlingsdottir
leonardo@teknologisk.no	Schreyvogelgasse 2, 1.u. 3.st.		http://	S - 10396 Stockholm	Fax: 44.171.273 5475	
http://www.teknologisk.no/	A - 1010 Wien		www.leonardocentre.fi	Tel: 46.8.453 72 17	Contact: Ms. Helen Caldwell	SOCRATES
leonardo/	Tel: 43.1.534 08 10	Internacionals		Fax: 46.8.453 72 01	Contact for NCU-UK: Ms	Office of International Edu-
	Fax: 43.1.534 08 20	Av. 5 de Outubro, no107 - 7o	SOCRATES/Jugend für	http://www.eupro.se	Jane Evans	cation
SOCRATES		P - 1050 Lisboa	Europa III	E-mail: info@eupro.se		Neshaga 16
c/o Center for Internasjonalt	Jugend für Europa III	Tel: 35.1.793 12 91	Centre for International		Department for Education	ICELAND - 107 Reykjavik
Universitetssamarbeid	Interkulturelles Zentrum	Fax: 35.1.797 89 94	Mobility (CIMO) *	Jugend für Europa III	and Employment (DfEE)	Tel: 354.525 4311
Det norske universitetsråd	Kettenbrückengasse 23	Contact:	Hakaniemenkatu 2	Ungdomsstyrelsen	Sanctuary Buildings	Fax:354.525 5850
N - 5020 Bergen	A - 1050 Wien	Mr Fernando Oliveira	(P.O. Box 343)	Box 17801	Great Smith Street	E-mail: ask@rhi.hi.is
Tel: 47.55.54 67 00	Tel: 43 1 586.75.440	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	FI - 00531 Helsinki	S - 118 94 Stockholm	UK - London SW1P 3BT	
Fax: 47.55.54 67 20	Fax: 43 1 586.75.449	Jugend für Europa III	Tel: 358.9.77 47 70 33	Tel: 46.8.462 53 50	Tel: 44.171.925 5306 (1)	Jugend für Europa III
Email: siu@uib.no	Contact: Mr Helmut Fennes	Instituto Português da	Fax: 358.9.77 47 70 64	Fax: 46.8.644 88 54	Tel: 44.171.925 5254(2)	Ungt fólk í Evrópu
http://www.uib.no/siu/		Juventude *	E-mail cimoinfo@cimo.fi	Contact: Mr Ulf Savboack	Fax: 44.171.925 69 85	Hitt Husid *
Sector Sector Sector	EURES**	Avenida da Liberdade 194-6°	http://www.cimo.fi	Contraction of the second	Contact: Ms Jean Nichol, Mr	
Jugend für Europa III	Bundesgeschäftstelle	P - 1200 Lisboa	Contact: Ms Ulla Naskali	EURES	Martin Piper	IS - 101 Reykjavik
Atlantis Youth Exchange *	Treustraße 35-43	Tel: 351.1.315.19.61	(Jugend für Europa III)	Arbetsmarknadsstyrelsen		Tel: 354.552 22 20
Rolf Hofmos Gate 18	A- 1200 Wien	Fax:351.1.315.19.59		Sundbybergsvagen 9	SOCRATES	Fax: 354.562 43 41
N - 0655 Oslo	Tel: 43.1.33 178	Contact	EURES	S - 17199 Solna	Central Bureau for Educa-	Contact:
Tel: 47.22.67 00 43	Fax: 34.1.33.178.130	Ms. Odete Bernardes	Ministry of Labour	Tel: 46.8.730 68 57	tional Visits and Exchanges	Ms. Margret Sverrisdottir
Fax: 47.22.68 68 08	Contact: Mr R. Bauer	Section and an all states	Fabianinkatu 32	Fax: 46.8.735 57 09	British Council	E-mail: eurodesk@.itn.is
Contact:	and the second second	EURES	FIN - 00101 Helsinki	Contact:	10 Spring Gardens	Tel: 354 551 5858
Mr. Torgeir KNUTSEN	National Level:	Istituto do Emprego e	Tel: 358.9.18 56 92 22	Mrs. Lennartsson-Stahl	UK - London SW1A 2BN	
	ET ALTONISE PLANET	Formação Profissional (IEFP)	Fax: 358.9.18 56 92 02	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Tel: 44.1227. 76 27 12	EURES
EURES	EURODESK	Rua de Xabregas 56-2°	The Martin Contract Street	National Level:	Fax: 44.1227.76 27 11	Ministry of Social Affairs
ADIR	Bundesministerium fur	P - 1900 Lisboa	National Level:		and the second second second	Hafnarhusi v/Tryggvagotu
C.J. Hambros pl.	Jugend and Familie	Tel: 35.1.868 05 75	The second second second	EURODESK	Jugend für Europa III	3rd floor 17
PO BOX 8127	Jugend Info, Abt. I/8	Fax: 35.1.868 68 46	National Board of Educa-	Centrum for Internationellt	Youth Exchange Centre	ICELAND - 150 Reykjavik
Dep 2 D	Franz Josefs Kai 51	a second s	tion, NBE	Ungdomsutbyte	British Council,	Tel: 354.511 25 00
N - 0032 OSLO	A-1010 Wien	an and the second states and second	Hakaniemenkatu 2	Kungsgatan 74	10 Spring Gardens	Fax: 354.511 25 20
Tel: 47.229.424 92	AUSTRIA		FI - 00530 Helsinki	S-111 22 Stockholm	UK - London SWIA 2BN	the local south and the southers
Fax:47.229.427 52	Tel: 43.1.533 7030-314		International Unit	Tel: 46 8 20 19 80	Tel: 44.171.389 40 30	National Level:
Contact: Ms. Hollander	Fax:43.1.533 7040		Tel: 358.9.77 47 73 14	Fax: 46 8 20 35 30	Fax: 44.171.389 40 33	Participation of the second states and the s
Winning and the Real of the	(1) 自己的问题,我们就是这些问题。		(Mr. Reijo Aholainen, Head	and the other of the second	Contact: Mr. Ian PAWLBY	Nordic Society
National Level:	Ausbildungspartnerschaft		of Unit)	ESTIA		Brattagata 3b
1. San	Hochschule Wirtschaft		Fax: 358.9.77 47 72 47	Infoteket Lindholmen	EURES	ICELAND - 101 Reykjavik
Association of Norwegian	(APHW)		E-mail:	Lärdomsgatan 7	Employment Service	Tel: 354.551 01 65
Students Abroad (ANSA)	APS Graz		reijo.aholainen@oph.fi	S - 417 56 Göteborg	Rockingam House 123 West	Fax: 354.562 82 66
Storgata 3	c/o Außeninstitut TU Wien	and the second	http://www.edu.fi	http://www.	st.	
N - 0155 Oslo	Gußhausstraße 28	经管理部 研究的 4 日		estia.educ.goteborg.se	UK-S1 4ER Sheffield	
Tel: 47.22.47 76 00	A - 1040 Wien	COLUMN ENGINE		Tel: 46.31.731 74 22	Tel: 44.114.259 63 06	
Fax:47.22.33 51 77	Tel: 43.1.588 01/52 82	国际资源 新闻的第三		Fax:46.31.731 74 10	Fax:44.114.259 60 40	
E-mail: sentralt@ansa.no	A 1911 A 1 6	Langella Metalada (I		Contact: Mr Mjörnhede		
http://www.ansa.no	Ausbildungspartnerschaft	ALL SALE ADDITION OF MOUSE	A STATE OF A		National Level:	
INFETE	Hochschule Wirtschaft		B. DY SAME	Kommerskollegium	and the second second second	
IAESTE	(APHW)		a subscription of the second	Europainformation	Eurodesk:	
International Association for	CATT Linz	State MA			9 Haymarket Terrace	
the exchange of Students for Technical Experience	Wiener Straße 131		The state of the state of the	S - 111 82 Stockholm	UK - Edinburgh EH12 5EZ	
	A - 4020 Linz	and the second se		Tel: 46.8.791 05 05	Tel: 44.131.313 24 88	
Gamle Kjemi 3.etg. NTMU N - 7034 Trondheim	Tel: 43.732.33 34 601	and the second se		Fax:46.8.21 49 20	Fax:44.131.313 68 0	Prest
Tel: 47.73.59 32 57	Aushildungenartnarschaft	23 2014		A 1 4 6 11 11 11 11 11 11	Contact: Sara Thiam	
Fax: 47.73.59 32 37	Ausbildungspartnerschaft Hochschule Wirtschaft	A CARDON	The second second	Arbetsförmedlingen Utland	Furndealu	
				Box 7763	Eurodesk:	and the second s
http://www.stud.unit.no/	(APHW)	the state of the		S - 103 96 Stockholm	EUCLID	
studorg/iaeste/	APS Graz	ANTI THE REAL		Tel: 46.8.20 03 50	5-7 Museum Place	
Barris and a second second second	Schlögelgasse 9/3. Stock A - 8010 Graz	1 THINK I WANTED	A STATE AND A STATE OF	Fax:46.8.20 27 80	UK - Cardiff CF1 3BD	
	Tel: 43.316.873 63 16	ALC IN THE REAL OF	A STATE OF A		Tel: 44.1222.235885	A A A AND A
	101. 45.510.075 05 10			Landsrådet för Sveriges	Contact: Katy Stevenson	
/ 11/	Ausbildungspartnerschaft		A STATE OF A	Ungdomsorganisaitoner	Furndack	A STAN
1 . 181	Hochschule Wirtschaft	·····································		(LSU)	Eurodesk	TA AVERTEN
A CONTRACTOR OF LA	(APHW)			Kungsgatan 48 S - 111 35 Stockholm	Central Bureau Northern Ireland	
		And a second	A REAL PROPERTY AND A REAL	2 - 1 1 2 2 3 10 (KHOIM)	ncialiu	A REAL PROPERTY AND A REAL

Hochschule Wirtschaft (APHW) ATTAC Innsbruck Anichstraße 17 A - 6020 Innsbruck Tel: 43.512.58 26 61-3

Ausbildungspartnerschaft Hochschule Wirtschaft (APHW) CATT Salzburg Technologiezentrum Salzburg

Jakob-Haringer-Straße 1 A - 5020 Salzburg Tel: 43.662.45 26 87

S - 112 94 Stockholm Tel: 46.8.654 19 90 Fax: 46.8.652 80 99

Ireland

Eurodesk

1 Chlorine Gardens UK - Belfast BT9 5DJ

Tel: 44.1222.238 85 Fax:44.1222.235 88 2

Kungsgatan 48 S - 111 35 Stockholm

Nordpraktik (Placements within the Nordic Countries) Föreningen Norden

Tel: 46.8.20 11 22

Fax: 46.8.20 35 30

Box 12707

Central Bureau for Education Visits and Exchanges 10 Spring Gardens UK - London SW1A 2BN Tel: 44.171.389 47 23 Fax: 44.171.389 44 26

Contact: Gráinne Mooney

Internationale Fachkräfteaustausch (IFA) Rainergasse 38, 2. Stock A - 1050 Wien Tel: 43.1.545 167 119 Fax:43.1. 545.167.122

* also acts as the EURODESK contact point ** EURES has regional or county offices at national level

page 20

Council on International Educational Exchange 52 Poland Street UK - London WIV 4TQ Tel: 44.171.478 20 00 Fax:44.171.734 73 22 Contact: Theresa Bowerman/ Helen Durrant

Commonwealth Youth Pro-gramme Commonwealth Secretariat Malborough House Pall Mall UK - London SW1Y 5HY Tel: 44.171.839 34 11 Fax:44.171.930 16 47 Contact: Dr. D. Agochiga, Assistant Director