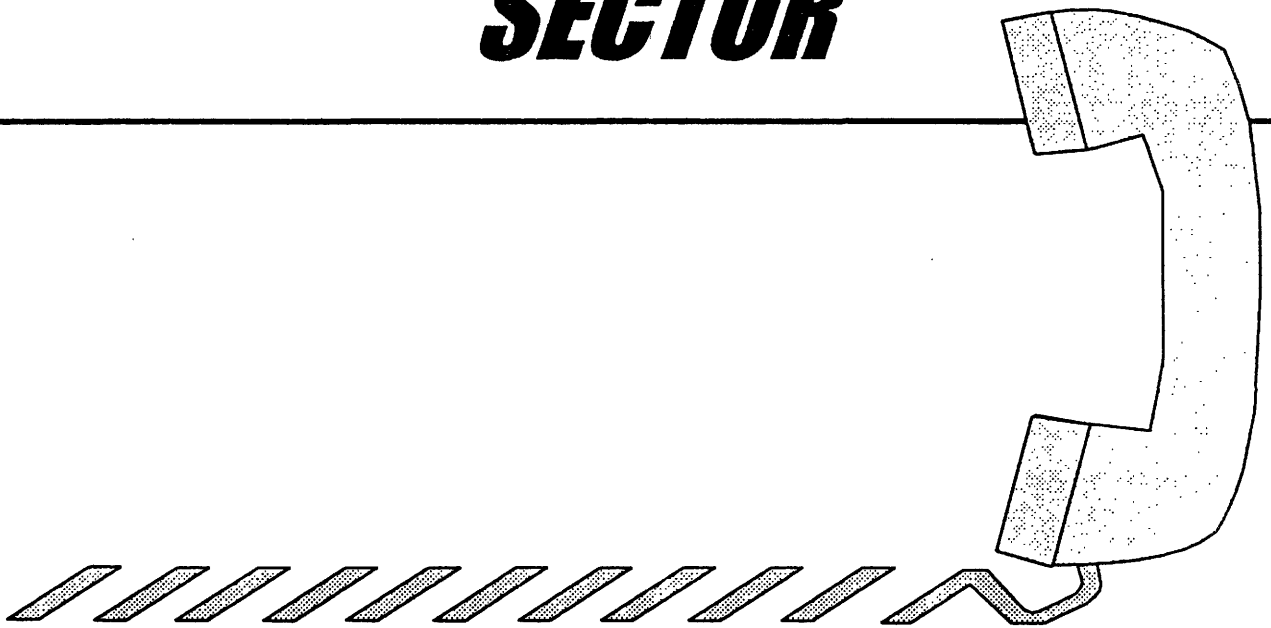




European Commission  
Directorate-General IV - Competition  
Information, Communication, and Multimedia  
Telecommunications, Posts,  
Information Society Coordination.

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***OFFICIAL DOCUMENTS***  
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***SECTOR***



**July 1995 to March 1998**

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# I N D E X

This volume covers the period July 1995 » March 1998  
The period prior to this is covered in the  
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(update March 1998)

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**National Competition Authorities and other related  
Ministries within EU - (Last update 06/03/98)**

**B e l g i u m**

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North Gate III - Blvd. Emile Jacqmain 154, B-1000 Bruxelles  
T. +32-2-2065224

EFTA Surveillance Authority - ESA  
Rue des Trèves, 74, B-1040 Bruxelles  
T. +32-2-2861811 / Fax. +32-2-2861800 / e-mail : csa@surv.efsa.be

Ministère des Affaires Economiques - / Ministerie van Economische Zaken (Belgique)  
North Gate III - Emile Jacqmainlaan 154, B-1000 Bruxelles  
-> Algemene Inspectie van Prijzen en de Mededinging  
T. +32-2-2065015 / Fax. +32-2-2065763  
=> Algemene Inspectie van Prijzen en de Mededinging  
T. +32-2-2065168 /

Tribunal de Commerce (Belgique)  
Palais de Justice - Place Poelaert, 1, B-1000 Bruxelles  
T. +32-2-5086679 / Fax. +32-2-5086671

**D a n m a r k :**

Erhvervsministeriet (Ministry of Business and Industry) (Danmark)  
Slotsholmsgade 10-12, DK-1216 København-K  
T +45-33-923001 / Fax. +45-33-123778

Konkurrencestyrelsen - Danish Competition Authority (Danmark)  
Nørregade 49, DK-1165 København-K  
T. +45-33-177000 / Fax. +45-33-326144 / e-mail : kr@kr.dk400.dk

Søfartsstyrelsen (Ministry of Trade, Industry & Shipping) (Danemark)  
Vermundsgade 38 C, DK-2100 København-Ø  
T. +45-39-271515

Trafikministeriet (Danmark)  
Frederiksholm Kanal 27, DK-1220 København-K  
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Bundesministerium für Verkehr (Deutschland)

Robert Schumanplatz 1, D-53175 Bonn

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Bundesministerium für Wirtschaft (Deutschland)

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T. +49-228-6154170 / Fax. +49-228-6152278

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Building of Ministry of Commerce (5th floor) 10, Kaningos Square, GR-10181 Athens

T. +30-1-3828990 / Fax. +30-1-3829654

Ministère des Transports et de la Communication (Greece)

Sygrou 23, GR- Athens

T. +30-1-8947121 / Fax. +30-1-3240506

S p a i n :

Ministerio de Economía y Hacienda - Dirección General de política Económica y Defensa de la Competencia (España)

C/Alcala, nº 9 - 1a Planta, E-28071 Madrid

T. +34-1-5958010 / e-mail : dgdc@stnet.es

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Avda. de Pio XII, 17, E-28016 Madrid

T. +34-1-3595764 / Fax. +34-1-3505406 / e-mail : presltdc@stnet.es

F r a n c e :

CIQCEE-Comité Interministériel pour les Questions de Coopération Economique Européenne - Secteur RENET (France)

"Carré Austerlitz" - 2, Bd Diderot, F-75572 Paris Cedex 12

T. +33-1-44871215 / Fax. +33-1-44871296

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11, rue de l'Echelle, F-75001 Paris

T. +33-1-42603161 / Fax. +33-1-42606099

Ministère de l'Economie et des Finances - D.G. Concurrence de la Consommation et de la Répression des Fraudes (France)  
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Department of Transport, Energy & Communications (Ireland)  
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Irish Competition Authority  
Parnell House - 14 Parnell Square, IRL Dublin 1  
T. +353-1-8045400 / Fax. +353-1-8045401 / e-mail : mcnuttp@entemp.irlgov.ie

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Ministero della Marina Mercantile (Italia)  
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L u x e m b o u r g :

Ministère de l'Economie (Luxembourg)  
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T h e N e t h e r l a n d s :

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Ministerie van Verkeer en Waterstaat (Nederland)

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T. +31-70-3516646 / Fax. +31-70-3516571

Nederlandse Mededingingsautoriteit (NMA) (Dutch Competition Authority)

Johanna Westerdijkplein 107 - Postbus 16 326NL-2521 EC Den Haag

T. +31-70-3303330 / Fax. +31-70-3303560

**A u s t r i a :**

Bundesministerium für Wirtschaftliche Angelegenheiten (Österreich)

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**P o r t u g a l :**

Conselho da Concorrência (Portugal)

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Direcção-Geral da Indústria (Portugal)

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Ministério da Economia - Direcção-Geral do Comércio e da Concorrência (Portugal)

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Ministry of Trade and Industry (Suomi)

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Ministry of Transport and Communications - Liikenneministeriö (Suomi)

PL 235, FIN-00131 Helsinki

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Office of Free Competition - Kilpailuvirasto (Suomi)

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T. +46-8-7001600 / Fax. +46-8-245543

Ministry of Industry and Trade (Sverige)

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T. +46-8-4051510 / Fax. +46-8-4113616

Ministry of Transport and Communications - Transport och Kommunikations Departementet (Sverige)

Jakobsgatan 26, S-103 33 Stockholm

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Department of Transport (UK)

Great Minster House - 76, Marsham Street; UK-SW1P 4DR London

T. +44-171-2714825 / Fax. +44-171-2714955

Office of Fair Trading (UK)

Field House - 15-25 Bream's Buildings

UK-EC4A 1PR London

T. +44-171-2118000 e-mail : enquiries@oftuk.demon.co.uk

## **Internet addresses**

The enclosed websites provide up-to-date information on Community and national telecommunications legislation, also in other Community languages.

**CAUTION : ONLY FOR INFORMATION : THIS LIST IS NOT EXHAUSTIVE AND MUST BE UPDATED REGULARLY**

### Major Website addresses

- European Institutions : ..... <http://europa.eu.int>
- DG IV : ..... <http://europa.eu.int/en/comm/dg04/dg4home.html>
- i.e. Liberalisation Legislation : ..... <http://europa.eu.int/en/comm/dg04/lawliber/libera.htm>
- i.e. Speeches on telecom / post : ..... <http://europa.eu.int/en/comm/dg04/speech/themef.htm>
- Information Society Project Office : ..... <http://www.ispo.cec.be>
- Survey of telecommunications licensing regimes in European Union  
Member States : ..... <http://www.ispo.cec.be/infosoc/promo/pubs/survey.html>
- The Global Inventory Project : ..... <http://www.gip.int>
- Community R&D Information Programme : ..... <http://www.cordis.lu>
- Council Press Releases : ..... <http://ue.eu.int/Presse/latest.htm>
- European Parliament : ..... <http://www.db.europarl.eu.int/>
- CEPT/ECTRA : ..... <http://www.eto.dk/pages/decreec.htm>
- European Telecommunications Office : ..... <http://www.eto.dk>
- European Radiocommunications Office : ..... <http://www.ero.dk>
- European Telecommunications Standards Institute : ..... <http://www.etsi.fr>
- International Telecommunication Union : ..... <http://www.itu.ch>

## Relevant Member States' Internet addresses

### BE

Federal Internet sites : ..... <http://www.belgium/fgov.be>  
Belgian Institute for Postal Services and Telecommunications (BIPT) - *website to become available in the first half of 1998* ..... <http://www.bipt.be>

### DK

KonkurrenceRadet : ..... <http://www.ks.dk>

### D

Regulierungsbehörde für Telekommunikation und Post (Reg TP) : ..... <http://www.regtp.de>  
English homepage of Bundeskartellamt : ..... <http://www.bundeskartellamt.de/informat.htm>  
Federal Office for Post and Telecommunications : ..... <http://www.bapt.de>

### GR

Hellenic Ministry of Foreign Affairs : ..... <http://www.mfa.gr/>  
Hellenic Ministry of Press and Mass Media : ..... <http://web.ariadne-t.gr>

### ES

Governemental information : ..... <http://www.la-moncloa.es/>

### FR

L'Autorité de régulation des télécommunications (ART) : .....  
..... <http://www.telecom.gouv.fr/français/activ/telecom/artpres.htm>  
Conseil de la Concurrence : ..... <http://www.finances.gouv.fr/concur/activites>  
Direction des postes et télécommunications ..... <http://www.telecom.gouv.fr/francais/minister/> ;  
..... <http://www.telecom.gouv.fr/francais/activ/telecom/telecact.htm>

### IRL

Department of Enterprise & Employment : ..... <http://www.irlgov.ie/entemp.pub.htm>

### IT

Autorità garante della Concorrenza e del Mercato : ..... [http://www.agem.it/b\\_welcome.html](http://www.agem.it/b_welcome.html)  
Italian National Agency for New Technology,  
Energy and the Environment : ..... <http://www.sede.enea.it/menuec.html>

## LUX

Government and administrations : ..... <http://www.restena.lu:80/gover/ministeres.html>

## NL

OPTA, Onafhankelijke Post en Telecommunicatie Autoriteit

(Independent Post and Telecommunications Regulator) : ..... <http://www.opta.nl>

Nederlandse Mededingsautoriteit, NMa : ..... <http://info-01.minez.nl/nma/indexa.html>

## AU

Bundesministerium für Wirtschaftliche Angelegenheiten

(BMWA) : ..... <http://www.bmwa.gv.at/bmwa/wettbewerb/start.htm>

Austrian Government on-line : ..... <http://www.austria.gv.at/>

Bundesministerium für Wissenschaft und Verkehr : ..... <http://www.bmwf.gv.at/>

## PT

INFOCID - Interdepartmental and citizen-oriented

information system in Portugal : ..... <http://www.infocid.pt/English/welcome.htm>

SAPO/ Entidades Governamentais : ..... <http://www.sapo.pt/culturais/governo/>

## FI

Telecommunications Administration Centre (TAC) : ..... <http://www.thk.fi/englanti.htm>

Ministry of Transport and Communications : ..... <http://www.vn.fi/vn/lm/vho/tyv.htm>

## SW

Kommunikationsdepartementet .....  
..... [http://www.sb.gov.se/info\\_rosenbad/departement/kommunikation/kommunikation.html](http://www.sb.gov.se/info_rosenbad/departement/kommunikation/kommunikation.html)

## UK

Oftel : ..... <http://www.open.gov.uk/oftel/oftelhm.htm>

Oft : ..... <http://www.open.gov.uk/oft/ofthome.htm>

Monopolies and Mergers Commission : ..... <http://www.open.gov.uk/mmc/>

UK Department of Trade and Industry : ..... <http://www.dti.gov.uk>



## Other Internet addresses

- Iceland : the Icelandic Government : ..... <http://www.stjr.is/en/stjren01.htm>
- Norway : Official Documentation and Information : ..... <http://odin.dep.no/html/english/>
- Switzerland : Federal Office for Communications : ..... <http://www.admin.ch/bakom/>
- US : Federal Communications Commission : ..... <http://www.fcc.gov>
- US : Department of Justice : ..... <http://infosector.com/thecapital/government/justice.htm>
- US : Federal Trade Commission : ..... <http://www.ftc.gov>
- US National Telecommunications & Information Administration : ..... <http://www.ntia.doc.gov/>  
(Advisory committee on public interest obligations of digital television broadcasters :  
..... <http://www.ntia.doc.gov/pubintadvcom/pubint.htm>)
- Canada : Bureau de la Concurrence : ..... <http://data.ctn.nrc.ca/qc/content>
- G7 Information Society Pilot Projects : ..... <http://homer.ic.gc.ca/G7/>
- Japan : Ministry of Posts and Telecommunications : ..... <http://www.mpt.go.jp/index-e.html>
- MTI : ..... <http://www.satu.glocom.ac.jp/NEWS/MTI-doc.html>
- Australia : Australian Telecoms Authority : ..... <http://www.austel.gov.au>
- Telecom Policy Papers : ..... <http://ftp.dea.gov.au/pub/docs>
- Australian Competition Law Pages : ..... <http://138.25.66.101/~sleung/index.html>
- New Zealand, Ministry of Commerce,  
Competition and Enterprise Branch : ..... [http://www.moc.govt.nz/cae/bus\\_law.html](http://www.moc.govt.nz/cae/bus_law.html)
- ITU : ..... <http://www.itu.int>
- World Telecommunications Policy Forum : ..... <http://www.itu.int/wtpf/>
- WTO : ..... <http://wto.org> ;
- Legal texts and instruments : ..... <http://wto.org/wto/Publications/wtopub.html>
- Organisation for Economic Co-operation and Development : ..... <http://www.oecd.org> .
- Competition /Antitrust Policy Homepage : ..... <http://www.oecd.org/dat/cep>
- Telecommunications & Information Services Policy : ..... <http://www.oecd.org/dsti/tisp.html>
- NAFTA : ..... <http://www.nafta.net/ecedi.htm>
- WorldBank : ..... <http://www-csd.worldbank.org>
- Intelsat : ..... <http://www.intelsat.int>
- Inmarsat : ..... <http://www.inmarsat.org/inmarsat>

## COMMISSION DIRECTIVE 95/51/EC

of 18 October 1995

amending Directive 90/388/EEC with regard to the abolition of the restrictions on the use of cable television networks for the provision of already liberalized telecommunications services

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community, and in particular Article 90 (3) thereof,

Whereas :

- (1) Under Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(1)</sup>, as amended by Directive 94/46/EC<sup>(2)</sup>, certain telecommunications services were opened to competition, and the Member States were requested to take the measures necessary to ensure that any operator was entitled to supply such services; as far as voice telephony services to the general public are concerned, the Council Resolution of 22 July 1993<sup>(3)</sup> acknowledges that this exception can be terminated by 1 January 1998, with a transitional period for some Member States; the telex service, mobile communications and radio and television broadcasting to the public were specifically excluded from the scope of the Directive; satellite communications were included in the scope of the Directive through Directive 94/46/EC.

During the public consultation organized by the Commission in 1992 on the situation in the telecommunications sector, following the Communication of the Commission of 21 October 1992, the effectiveness of the measures liberalizing the telecommunications sector and in particular the liberalization of data communications, value added services and the provision of data and voice services to corporate users and closed user groups, was questioned by many service providers and users of such services.

- (2) The regulatory restrictions preventing the use of alternative infrastructure for the provision of liberalized services, and in particular the restrictions on the use of cable TV networks, are the main cause of this continuing bottleneck situation. Potential service providers must now rely on transmission capacity — 'leased lines' — provided by the telecommunications organizations, which are often also

competitors in the area of liberalized services. To remedy this problem, the European Parliament, in its Resolution of 20 April 1993<sup>(4)</sup>, called upon the Commission to adopt as soon as possible the necessary measures to take full advantage of the potential of the existing infrastructure of cable networks for telecommunications services and to abolish without delay the existing restrictions in the Member States on the use of cable networks for non-reserved services.

- (3) Following that resolution the Commission completed two studies on the use of cable TV networks and alternative infrastructures for the delivery of those telecommunications services which have already been opened to competition under Community law: 'The effects of liberalization of satellite infrastructure on the corporate and closed user group market', Analysis, 1994 and 'L'impact de l'autorisation de la fourniture de services de télécommunications libéralisés par les câblo-opérateurs' by Idate, 1994. The basic findings of those studies emphasize the potential role for, amongst other things, cable TV networks, in meeting the concerns raised about the relatively slow pace of innovation and delayed development of liberalized services in the European Community. Opening such networks would help to overcome the problems of high pricing levels and lack of suitable capacity, which are largely due to current exclusive provision of infrastructure in most Member States. The networks operated by authorized cable TV providers indeed offer opportunities for the supply of an increasing number of services, apart from TV broadcasts, if additional investment is forthcoming. The example of the US market shows that new services combining image and telecommunications emerge when certain regulatory barriers are removed.
- (4) Some Member States have therefore abolished previous restrictions on the provision of some data services and/or non-reserved telephone services on cable TV networks. One Member State permits voice telephony. Other Member States have, however, maintained severe restrictions on the provision of services other than the distribution of TV broadcasts on those networks.

<sup>(1)</sup> OJ No L 192, 24. 7. 1990, p. 10.

<sup>(2)</sup> OJ No L 268, 19. 10. 1994, p. 15.

<sup>(3)</sup> OJ No C 213, 6. 8. 1993, p. 1.

<sup>(4)</sup> OJ No C 150, 31. 5. 1993, p. 39.

- (5) The current restrictions imposed by Member States on the use of cable TV networks for the provision of services other than the distribution of TV broadcasts aim to prevent the provision of public voice telephony by means of networks other than the public switched telephone network, to protect the main source of revenue of the telecommunications organizations.

Exclusive rights to provide public voice telephony were granted to most of the telecommunications organizations of the Community, to guarantee them the financial resources necessary for the provision and exploitation of a universal network, that is to say, one having general geographical coverage and provided to any service provider or user upon request within a reasonable period of time.

- (6) Since those restrictions on the use of cable TV networks are brought about by State measures and seek, in each of the national markets where they exist, to favour telecommunications organizations, which the Member States own or to which they have granted special or exclusive rights, the restrictions must be assessed under Article 90 (1) of the EC Treaty. This Article requires Member States not to enact or maintain in force any measures regarding such undertakings which defeat the object of Treaty provisions, and in particular of the competition rules. It includes a prohibition on maintaining measures regarding telecommunications organizations which result in limiting the free provision of services within the Community or lead to abuses of a dominant position to the detriment of the users of a given service.

- (7) The granting of exclusive rights to the telecommunications organizations to provide transmission capacity for the provision of telecommunications services to the public and the consequent regulatory restrictions on the use of cable TV networks for purposes other than the distribution of radio and television broadcasting programmes, in particular, for new services such as interactive television and video on demand as well as multimedia-services in the Community, which otherwise cannot be provided, necessarily limits the freedom to provide such services to or from other Member States. Such regulatory restrictions cannot be justified for public policy reasons or in terms of essen-

tial requirements, since the latter, and in particular the essential requirement of interworking networks wherever cable TV networks and telecommunications networks are interconnected, can be guaranteed by less restrictive measures, such as objective, non-discriminatory and transparent declaration or licensing conditions.

- (8) The measures granting exclusive rights to the telecommunications organizations for the provision of transmission capacity and the consequent regulatory restrictions on the use of cable TV infrastructure for the provision of other telecommunications services already open to competition are therefore a breach of Article 90, read in conjunction with Article 59 of the Treaty. The fact that the restrictions apply without distinction to all companies other than the relevant telecommunications organizations is not sufficient to remove the preferential treatment of the latter from the scope of Article 59 of the Treaty. Indeed it is not necessary for all the companies of a Member State to be favoured in relation to the foreign companies. It is sufficient that the preferential treatment should benefit certain national operators.

- (9) Article 86 of the Treaty prohibits as incompatible with the common market any conduct by one or more undertakings holding dominant positions that constitutes an abuse of a dominant position within the common market or a substantial part of it.

- (10) In each relevant national market the telecommunications organizations hold a dominant position for the provision of transmission capacity for telecommunications services because they are the only ones with a public telecommunications network covering the whole territory of those States. Another factor in this dominant position concerns the peculiar characteristics of the market and in particular its highly capital-intensive nature. Taking account of the amount of investment needed to duplicate a network, there is a high reliance on use of existing networks. This enhances the structural dominance of the relevant telecommunications organizations and constitutes a potential barrier to entry. Thirdly, as a result of their market share, the telecommunications organizations further benefit from detailed information on telecommunications flows which is not available to new entrants. It includes information on subscribers' usage patterns,

necessary to target specific groups of users, and on price elasticities of demand in each market segment and region of the country. Finally, the fact that the relevant telecommunications organizations enjoy exclusive rights for the provision of voice telephony also contributes to their dominance in the neighbouring, but distinct, market for telecommunications capacity.

- 11) The mere creation of a dominant position within a given market through the grant of an exclusive right is not, as such, incompatible with Article 86. A Member State is, however, not allowed to maintain a legal monopoly where the relevant undertaking is compelled or induced to abuse its dominant position in a way that is liable to affect trade between Member States.
- 12) The prohibition of the use of other infrastructure, and in particular CATV networks, for the provision of telecommunications services has encouraged the telecommunications organizations to charge high prices in comparison with prices in other countries, whereas innovation in European corporate networking and competitive service provision as well as the implementation of applications proposed in the 'Report on Europe and the global information society', are critically dependent on the availability of infrastructure, in particular of leased circuits at decreasing costs. Tariffs for such high-capacity infrastructure are on average 10 times higher in the Community than equivalent capacity over equivalent distances in North America. In the absence of a justification, in the form of (for example) higher costs, these tariffs must be considered abusive within the meaning of point (a) of the second paragraph of Article 86.

Those high prices in the Community are a direct consequence of the restrictions imposed by Member States on the use of infrastructures other than those of the telecommunications organizations, and in particular of those of the cable TV operators, for the provision of telecommunications services. Such high prices cannot only be explained by the underlying costs, given the substantial differences in tariffs between Member States where similar cost structures could be expected.

- 3) Moreover, the State measures preventing the CATV operators from offering transmission capacity in competition with the telecommunications organizations for the provision of liberalized services restrict the overall supply of capacity in the market and eliminate incentives for telecommunications organizations to quickly increase the capacity of

their networks, to reduce average costs and to lower tariffs. The resulting high tariffs charged by the telecommunications organizations for, and the shortage of, the basic infrastructure provided by these organizations over which liberalized services might be offered by third parties have delayed widespread development of high-speed corporate networks, remote accessing of databases by both business and residential users and the deployment of innovative services such as telebanking, distance learning, computer-aided marketing, etc. (See communication to the European Parliament and the Council of 25 October 1994 'Green Paper on the liberalization of telecommunications infrastructure and cable television networks : Part One'). The networks of the telecommunications organizations currently fail to meet all potential market demand for transmission capacity for the provision of these telecommunications services, as emphasized by users and suppliers of such services ('Communication to the Council and the European Parliament on the consultation on the review of the situation in the telecommunications sector' of 28 April 1993, page 5, point 2; the findings made during the review thus showed that the mere obligation to provide leased lines on demand was not sufficient to avoid restrictions on access to the markets in telecommunications services and limits on user's freedom of choice).

The current restrictions on the use of CATV networks for the provision of such services therefore create a situation in which the mere exercise by the telecommunications organization of their exclusive right to provide transmission capacity for public telecommunications services limits, within the meaning of point (b) of the second paragraph of Article 86 of the Treaty, the emergence of, *inter alia*, new applications such as pay per view, interactive television and video on demand as well as multimedia-services in the Community, combining both audio-visual and telecommunications, which often cannot adequately be provided on the networks of the telecommunications organizations.

On the other hand, given the restrictions on the number of services which they may offer, cable TV operators often postpone investments in their networks and in particular the introduction of optical-fibre which could be profitable if they were to be spread over a larger number of services provided. Consequently, restrictions on the use of cable TV networks to provide services other than broadcasting also have the effect of delaying the development of new telecommunications and multimedia services, and thus holding back technical progress in this area.

(14) Lastly, as was recalled by the Court of Justice of the European Communities in its Judgment of 19 March 1991 in Case C-202/88, *France v. Commission* (1), a system of undistorted competition, as laid down in the Treaty, can be guaranteed only if equality of opportunity is secured between the various economic operators. Reserving to one undertaking which markets telecommunications services the task of supplying the indispensable raw material — transmission capacity — to all companies offering telecommunications services proved, however, tantamount to conferring upon it the power to determine at will which service could be offered by its competitors, at which costs and in which time periods, and to monitor their clients and the traffic generated by its competitors, thereby putting that undertaking at an obvious advantage over its competitors.

(15) The exclusive rights granted to the telecommunications organization to provide transmission capacity for telecommunications services to the public and the resulting restrictions on the use of cable TV networks for the provision of liberalized services are therefore incompatible with Article 90 (1) in conjunction with Article 86 of the Treaty. Article 90 (2) of the Treaty provides for an exception to Article 86 in cases where the application of the latter would obstruct the performance, in law or in fact, of the particular tasks assigned to the telecommunications organizations. Pursuant to that provision, the Commission investigated the impact of liberalizing the use of the cable networks for the provision of telecommunications and multimedia services.

Pursuant to Directive 90/388/EEC, Member States may until a certain date continue to reserve the provision of voice telephony to their national telecommunications organization so as to guarantee sufficient revenues for the establishment of a universal telephone network. Voice telephony is defined in Article 1 of Directive 90/388/EEC as the commercial provision for the public of the direct transport and switching of speech in real time between public switched network termination points, enabling any user to use equipment connected to such a network termination point in order to communicate with another termination point. Where cable TV networks are transformed into switched networks providing voice telephony to any subscriber, such networks should likewise be considered to be public switched networks and their termination points as termination points of such networks. The relevant voice service would

then become voice telephony, which according to Article 2 of Directive 90/388/EEC could further be prohibited on cable TV networks by the Member States.

It appears that such temporary prohibition of the provision of voice telephony on the cable TV network can be justified on the same grounds as for telecommunications networks. Conversely where switched voice services for closed user groups, and/or transparent transmission capacity in the form of leased lines, are provided on cable TV networks, those networks do not represent public switched networks and Member States should not restrict the relevant services, even when they involve the use of one connection point with the public switched telephone network.

Besides the case of voice telephony, no other restrictions for the provision of liberalized services is justified under Article 90 (2), particularly if regard is had to the small contribution made to the turnover of the telecommunications organizations by those services, currently provided on their own networks, which could be diverted towards the cable TV networks. It is recalled that the measures liberalizing the provision of voice telephony should take into account the need to finance a universal service including any development in the concept, see point V.2 in the Communication from the Commission to the Council and the European Parliament of 3 May 1995.

(16) Notwithstanding the abolition of the current restrictions on the use of cable TV networks, where the provision of services is concerned, the same licensing or declaration procedures could be laid down as for the provision of the same services on the public telecommunications networks.

(17) In addition, the distribution of audiovisual programmes intended for the general public via those networks, and the content of such programmes, will continue to be subject to specific rules adopted by Member States in accordance with Community law and is not, therefore, subject to the provisions of this Directive.

(18) Where Member States grant to the same undertaking the right to establish both cable TV and telecommunications networks, they put the undertaking in a situation whereby it has no incentive to attract users to the network best suited to the provision of the relevant service, as long as it has spare capacity on the other network. In that case, the undertaking has, on the contrary, an interest for

(1) [1991] ECR I-1271, paragraph 51.

overcharging for use of the cable infrastructure for the provision of non-reserved services, in order to increase the traffic on their telecommunications networks. The introduction of fair competition will often require specific measures that take into account the specific circumstances of the relevant markets. Given the disparities between Member States, the national authorities are best able to assess which measures are the most appropriate, and in particular to judge whether a separation of the activities is indispensable. In early stages of liberalization, detailed control of cross-subsidies and accounting transparency are essential. To allow the monitoring of any improper behaviour, Member States should therefore at least impose a clear separation of financial records between the two activities, though full structural separation is preferable.

- 9) In order to allow the monitoring of any improper cross-subsidies between the broadcasting tasks of cable TV operators which are provided under exclusive rights in a given franchise area and their business as providers of capacity for telecommunications services, Member States should guarantee transparency as regards the use of resources from one activity which could be used to extend the dominant position to the other market. Given the complexity of the financial records of network providers, it is extremely difficult to detect cross-subsidies within it between the reserved activities and the services provided under competitive conditions. It is thus necessary to require those cable TV operators to keep separate financial records, and in particular to identify separately costs and revenues associated with the provision of the services supplied under their exclusive rights and those provided under competitive conditions once they achieve a significant turnover in telecommunications activities in the licensed area. For the time being, a turnover of more than ECU 50 million should be considered a significant turnover. Where such a requirement would constitute an excessive burden on the relevant undertaking, Member States may grant deferments for limited periods, subject to prior notification to the Commission of the underlying justifications.

The operators concerned should use an appropriate cost accounting system which can be verified by accounting experts and which ensures the production of recorded figures.

The above separation of accounts should, for this purpose at least, apply the principles set out in

Article 10 (2) of Council Directive 92/44/EEC of 5 June 1992 on the application of open network provision to leased lines<sup>(1)</sup>, as amended by Commission Decision 94/439/EC<sup>(2)</sup>. Hybrid services, made up of elements falling variously within the reserved and the competitive services, should distinguish between the costs of each element.

- (20) In the event that, in the meantime, no competing home-delivery system is authorized by the relevant Member State, the Commission will reconsider whether separation of accounts is sufficient to avoid improper practices and will assess whether such joint provision does not result in a limitation of the potential supply of transmission capacity at the expense of the services providers in the relevant area, or whether further measures are warranted.
- (21) Member States should refrain from introducing new measures with the purpose or effect of jeopardizing the aim of this Directive,

HAS ADOPTED THIS DIRECTIVE:

#### *Article 1*

Directive 90/388/EEC is hereby amended as follows:

1. Article 1 (1) is amended as follows:

- (a) the fifth indent is replaced by the following:

— "telecommunications services" means services whose provision consists wholly or partly in the transmission and/or routing of signals on a telecommunications network.

- (b) the following is added after the last indent:

— "cable TV network" means any wire-based infrastructure approved by a Member State for the delivery or distribution of radio or television signals to the public.

This Directive shall be without prejudice to the specific rules adopted by the Member States in accordance with Community law, governing the distribution of audiovisual programmes intended for the general public, and the content of such programmes.

<sup>(1)</sup> OJ No L 165, 19. 6. 1992, p. 27.

<sup>(2)</sup> OJ No L 181, 15. 7. 1994, p. 40.

2. In Article 4, the following is inserted after the second paragraph :

'Member States shall :

- abolish all restrictions on the supply of transmission capacity by cable TV networks and allow the use of cable networks for the provision of telecommunications services, other than voice telephony ;
- ensure that interconnection of cable TV networks with the public telecommunications network is authorized for such purpose, in particular interconnection with leased lines, and that the restrictions on the direct interconnection of cable TV networks by cable TV operators are abolished.'

#### *Article 2*

When abolishing restrictions on the use of cable TV networks, Member States shall take the necessary measures to ensure accounting transparency and to prevent discriminatory behaviour, where an operator having an exclusive right to provide public telecommunications network infrastructure also provides cable TV network infrastructure ; and in particular to ensure the separation of financial accounts as concerns the provision of each network and its activity as provider of telecommunication services.

Where an operator has an exclusive right to provide cable television network infrastructure in a given area Member States shall also ensure that the operator concerned keeps separate financial accounts regarding its activity as network capacity provider for telecommunications purposes as soon as it achieves a turnover of more than ECU 50 million in the market for telecommunications services other than the distribution of radio and broadcas-

ting services in the relevant geographic area. Where such requirement would constitute an excessive burden on the relevant undertaking, Member States may grant deferments for limited periods, subject to prior notification to the Commission of the underlying justification.

Where a single operator provides both networks or both services as referred to in the first paragraph, the Commission shall, before 1 January 1998, carry out an overall assessment of the impact of such joint provision in relation to the aims of this Directive.

#### *Article 3*

Member States shall supply to the Commission, not later than nine months after this Directive has entered into force, such information as will allow the Commission to confirm that Articles 1 and 2 have been complied with.

#### *Article 4*

This Directive shall enter into force on 1 January 1996.

#### *Article 5*

This Directive is addressed to the Member States.

Done at Brussels, 18 October 1995.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## CORRIGENDA

Corrigendum to Commission Directive 95/51/EC of 18 October 1995 amending Directive 90/388/EEC with regard to the abolition of the restrictions on the use of cable television networks for the provision of already liberalized telecommunications services

*(Official Journal of the European Communities No L 256 of 26 October 1995)*

Page 53, Article 1 (1) point (b):

- for:* — "cable TV network" means any wire-based infrastructure approved by a Member State for delivery or distribution of radio or television signals to the public.
- read:* — "cable TV network" means any mainly wire-based infrastructure approved by a Member State for delivery or distribution of radio or television signals to the public.
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## COMMISSION DIRECTIVE 96/2/EC

of 16 January 1996

amending Directive 90/388/EEC with regard to mobile and personal communications

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community, and in particular Article 90 (3) thereof,

Whereas :

- (1) In its communication on the consultation on the Green Paper on mobile and personal communications of 23 November 1994, the Commission set out the major actions required for the future regulatory environment necessary to exploit the potential of this means of communication. It emphasized the need for the abolition, as soon as possible, of all remaining exclusive and special rights in the sector through full application of Community competition rules and with the amendment of Commission Directive 90/388/EEC of 28 June 1990 competition in the markets for telecommunications services<sup>(1)</sup>, as last amended by Directive 95/51/EC<sup>(2)</sup>, where required. Moreover, the communication considered removing restrictions on the free choice of underlying facilities used by mobile network operators for the operation and development of their networks for those activities which are allowed by the licences or authorizations. Such a step was seen as essential in order to overcome current distortions of fair competition and, in particular, to allow such operators control over their cost base.
- (2) The Council Resolution of 29 June 1995 on the further development of mobile and personal communications in the European Union<sup>(3)</sup> gave general support to the actions required, as set out in the Commission's communication of 23 November 1994, and considered as one of the major goals the abolition of exclusive or special rights in this area.
- (3) The European Parliament, in its Resolution of 14 December 1995 concerning the draft Commission Directive amending Directive 90/388/EEC with

regard to mobile and personal communications<sup>(4)</sup>, welcomed this Directive in both its principles and its objectives.

- (4) Several Member States have already opened up certain mobile communications services to competition and introduced licensing schemes for such services. Nevertheless, the number of licences granted is still restricted in many Member States on the basis of discretion or, in the case of operators competing with telecommunications organizations subject to technical restrictions such as a ban on using infrastructure other than those provided by the telecommunications organization. Many Member States, for example, have still not granted licences for DCS 1800 mobile telephony.

In addition, some Member States have maintained exclusive rights for the provision of certain mobile and personal communications services granted to the national telecommunications organization.

- (5) Directive 90/388/EEC provides for the abolition of special or exclusive rights granted by Member States in respect of the provision of telecommunications services. However, the Directive does not as yet apply to mobile services.
- (6) Where the number of undertakings authorized to provide mobile and personal communications services is limited by Member States through the existence of special rights and *a fortiori* exclusive rights, these constitute restrictions which would be incompatible with Article 90 in conjunction with Article 59 of the Treaty whenever such limitation is not justified under specific Treaty provisions or the essential requirements, since these rights prevent other undertakings from supplying the services concerned, to and from other Member States. In the case of mobile and personal communication networks and services, the applicable essential requirements encompass the effective use of the frequency spectrum and the avoidance of harmful interference between radio-based, space-based or terrestrial technical systems. Consequently, provided that the equipment used to offer the services also satisfies these essential requirements, the current special rights and *a fortiori* exclusive

<sup>(1)</sup> OJ No L 192, 24. 7. 1990, p. 10.

<sup>(2)</sup> OJ No L 256, 26. 10. 1995, p. 49.

<sup>(3)</sup> OJ No C 188, 22. 7. 1995, p. 3.

<sup>(4)</sup> Resolution A4-0306/95.

rights on the provision of mobile services are not justified and therefore should be treated in the same way as the other telecommunications services already covered by Directive 90/388/EEC. The scope of application of that Directive should accordingly be extended so as to include mobile and personal communications services.

- (7) When opening the markets for mobile and personal communications to competition Member States should give preference to the use of Pan-European standards in the area, such as GSM, DCS 1800, DECT and ERMES, in order to allow development and transborder provision of mobile and personal communications services.
- (8) Certain Member States have currently granted licences for digital mobile radio-based services making use of frequencies in the 1700 to 1900 Mhz band, according to the DCS 1800 standard. The Commission communication of 23 November 1994 established that DCS 1800 is to be seen as part of the GSM system family. The other Member States have not authorized such services even where frequencies are available in this band, thereby preventing the cross-border provision of such services. This is also incompatible with Article 90 in conjunction with Article 59. To remedy this situation, Member States which have not yet established a procedure for granting such licences should do so within a reasonable time-frame. In this context, due account should be taken of the requirement to promote investments by new entrants in these areas. Member States should be able to refrain from granting a licence to existing operators, for example to operators of GSM systems already present on their territory, if it can be shown that this would eliminate effective competition in particular by the extension of a dominant position. In particular, where a Member State grants or has already granted DCS 1800 licences, the granting of new or supplementary licences for existing GSM or DCS 1800 operators may take place only under conditions ensuring effective competition.
- (9) Digital European cordless telecommunications (DECT) services are also an essential element for the development towards personal communications. DECT provides an alternative to the current local loop access to the public switched telephone network. On 3 June 1991, the Council, by Directive 91/287/EEC, designated coordinated frequency bands for the introduction of DECT into the Community<sup>(1)</sup> to be implemented not later than 31

December 1991. Certain Member States are, however, preventing the use of these frequencies for such services by refusing to grant licences to companies which intend to start offering DECT services. Where telecommunications organizations were granted exclusive rights for the establishment of the public switched telephone network, the effect of such refusals is to strengthen their dominant position and also to delay the emergence of personal communications services and therefore restricts technical progress at the expense of the users contrary to Article 90 of the Treaty in conjunction with point (b) of Article 86. To remedy this situation Member States which have not yet established a procedure for granting such licences should also do so within a reasonable time-frame.

- (10) Even where licences were granted to competing mobile operators, Member States have in certain cases granted to one of them, in a discretionary manner, special legal advantages which were not granted to others. In such a situation, these advantages may be counterbalanced by special obligations and do not, necessarily, preclude the latter from entering and competing in the market. The compatibility of these advantages with the Treaty must therefore be assessed on a case-by-case basis taking into account their impact on the effective freedom of other entities to provide, in an efficient manner, the same telecommunications service and their possible justifications regarding the activity concerned.
- (11) The exclusive rights that currently exist in the mobile communications field were generally granted to organizations which already enjoyed a dominant position in creating the terrestrial networks, or to one of their subsidiaries. In such a situation, these rights have the effect of extending the dominant position enjoyed by those organizations and therefore strengthening that position, which, according to the case-law of the Court of Justice, constitutes an abuse of a dominant position contrary to Article 86 of the Treaty. The exclusive rights granted in the mobile and personal communications field are consequently incompatible with Article 90 read in conjunction with Article 86. These exclusive rights should consequently be abolished.
- (12) Moreover, as regards new mobile services, given the difficulty of ensuring that telecommunications organizations in those Member States with less developed networks which would qualify for a transitional time period for the abolition of the exclusive rights for the establishment and use of infrastructures required for a given mobile service, would

(1) OJ No L 144, 8. 6. 1991, p. 45.

not use this position to extend it to the market of the relevant mobile service, the Member States should, in order to prevent abuses of dominant positions contrary to the Treaty, abstain from granting such telecommunications organization, or any associated organization, a licence for this mobile service. Where telecommunications organization, do not or no longer enjoy exclusive rights for the establishment and the provision of the public network infrastructure, they should, however, not *a priori* be excluded from such licensing procedures.

- (13) Exclusive rights not only limit access to the market, but they also have the effect of restricting or preventing, to the disadvantage of users, the use of mobile and personal communications on offer, thereby holding back technical progress in this area. The telecommunications organizations have, in particular, maintained higher tariffs for mobile radiophony in comparison with fixed voice telephony which hinders competition at the expense of their main source of revenues.

Where investment decisions are taken by undertakings in areas where they enjoy exclusive rights, these undertakings are in a position whereby they can decide to give priority to fixed network technologies, whereas new entrants may exploit mobile and personal technology even to compete with fixed services, in particular as regards the local loop. Thus, the exclusive rights imply that there is a restriction on the development of mobile and personal communications and this is incompatible with Article 90, read in conjunction with Article 86.

- (14) In order to establish the conditions under which mobile and personal communications systems are to be provided, Member States may introduce licensing or declaration procedures to ensure compliance with the applicable essential requirements and public service specifications in the form of trade regulations, subject to the proportionality principle. Public service specifications in the form of trade regulations relate to conditions of permanence, availability, and quality of the service. Such conditions may include the obligation to give service providers access to airtime on terms at least as favourable as those available to a service provision business owned by, or with ownership links to, a

mobile network. This framework is without prejudice to the harmonization of the framework for licensing in the Community.

The number of licences may be limited only in the case of scarcity of the frequency resources. Conversely, licensing is not justified when a mere declaration procedure would suffice to attain the relevant objective.

As regards airtime resale and other mere provision of services by independent service providers or directly by mobile network operators on already authorized mobile systems, none of the applicable essential requirements would justify the introduction or maintenance of licensing procedures, given that such services do not consist of the provision of telecommunications services or the operation of a mobile communications network, but of the retail of authorized services, the provision of which is likely to be subject to conditions ensuring compliance with essential requirements or public service specifications in the form of trade regulations.

They could therefore, besides the application of national fair trade rules concerning all similar retail activities, only be subject to a requirement of a declaration of their activities to the National Regulatory Authority of the Member States where they choose to operate. Mobile network operators could on the other hand refuse to allow service providers to distribute their services, in particular where these service providers did not adhere to a code of conduct for service providers in conformity with the competition rules of the Treaty, as far as such code exists.

- (15) In the context of mobile and personal communications systems radiofrequencies are a crucial bottleneck resource. The allocation of radiofrequencies for mobile and personal communications system by Member States according to criteria other than those which are objective, transparent and non-discriminatory constitutes a restriction incompatible with Article 90 in conjunction with Article 59 of the Treaty to the extent that operators from other Member States are disadvantaged in these allocation procedures. The development of effective competition in the telecommunications sector may be an objective justification to refuse the allocation of frequencies to operators already dominant in the geographical market.

Member States should ensure that the procedure for allocation of radiofrequencies is based on objective criteria and without discriminatory effects. In this context Member States should, with regard to future designation of frequencies for specific communications services, publish the frequency plans as well as the procedures to be followed by operators to obtain frequencies within the designated frequency bands. Current frequency allocation should be reviewed by the Member States at regular intervals. In cases where the number of licences was limited on the basis of spectrum scarcity, Member States should also review whether advances in technology would allow spectrum to be made available for additional licences. Possible fees for the use of frequencies should be proportional and levied according to the number of channels effectively granted.

- (16) Most Member States currently oblige mobile operators to use the leased line capacity of telecommunications organizations for both internal network connections and for the routing of long distance portions of calls. As the charges for leased line rental represent a substantial proportion of the mobile operator's cost base, this requirement gives the supplying telecommunications organization, i.e. in many cases its direct competitor, a considerable influence on the commercial viability and cost structure of mobile operators. In addition, restrictions on the self-provision of infrastructure and the use of third party infrastructure is slowing down the development of mobile services, in particular because effective pan-European roaming for GSM relies on the widespread availability of addressed signalling systems, a technology which is not yet universally offered by telecommunications organizations throughout the Community.

Such restrictions on the provision and use of infrastructures constrain the provision of mobile and personal communications services by operators from other Member States and are thus incompatible with Article 90 in conjunction with Article 59 of the Treaty. To the extent that the competitive provision of mobile voice services is prevented because the telecommunications organization is unable to meet the mobile operator's demand for infrastructures or will only do so on the basis of tariffs which are not oriented towards the costs of the leased line capacity concerned, these restrictions inevitably favour the telecommunications organization's offering of fixed telephony services, for which most Member States still maintain exclusive rights. The restriction on the provision and use of infrastructure thus infringes Article 90, in

conjunction with Article 86 of the Treaty. Accordingly, Member States must lift these restrictions and grant, if requested, the relevant mobile operators on a non-discriminatory basis access to the necessary scarce resources to set up their own infrastructure including radiofrequencies.

- (17) Currently, the direct interconnection between mobile communications systems as well as between mobile communications systems and fixed telecommunications networks within a single Member State or between systems located in different Member States is restricted in mobile licences granted by many Member States without any technical justification. Furthermore, restrictions exist for the interconnection of such networks via networks other than the public telecommunications networks. In the Member States concerned, mobile operators are required to interconnect with other mobile operators via the telecommunications organization's fixed network. Such requirements result in additional costs and thus impede, in particular, the development of transborder provision of mobile communication services in the Community and therefore infringe Article 90, in conjunction with Article 59.

As in most Member States exclusive rights for the provision of voice telephony and public fixed network infrastructure are maintained, potential abuses of the relevant telecommunications organization's dominant position can be prevented only if Member States ensure that interconnection of public mobile communications systems is made possible at defined interfaces with the public telecommunications network of those telecommunications organizations and that the interconnection conditions are based on objective criteria, justified by the cost of providing the interconnection service, are transparent, non-discriminatory, published in advance and allow the necessary tariff flexibility, including the application of off-peak rates. In particular, transparency is required in respect of cost-accounting of operators providing both fixed networks and mobile telecommunications networks. Special and exclusive rights in respect of the establishment of cross-border infrastructure for voice telephony are not affected by this Directive.

In order to be able to ensure the full application of this Directive as regards interconnection, information on interconnection agreements must be available to the Commission on request.

The drawing up of such national procedures for licensing and interconnection, is without prejudice to the harmonization of the latter at Community level by European Parliament and Council Directives, in particular within the framework of Directives on open network provision (ONP).

- (18) Article 90 (2) of the Treaty provides for an exception to the Treaty rules, and in particular to Article 86, in cases where the application of the latter would obstruct the performance, in law or in fact, of the particular tasks assigned to the telecommunications organizations. Pursuant to that provision, Directive 90/388/EEC allows exclusive rights to be maintained for a transitional period in respect of voice telephony.

Voice telephony is defined in Article 1 of Directive 90/388/EEC as the commercial provision for the public of the direct transport and switching of speech in real time between public switched network termination points, enabling any user to use equipment connected to such a network termination point in order to communicate with another termination point. The direct transport and switching of speech via mobile and personal communications networks is not implemented between two public switched termination points and is therefore not voice telephony within the meaning of Directive 90/388/EEC.

On the basis of Article 90 (2) of the Treaty, public service specifications in the form of trade regulations applicable to all authorized operators of mobile telecommunications services provided to the public, are, however, justified to ensure the fulfilment of objectives of general economic interest, such as ensuring geographical coverage or the implementation of Community-wide standards.

- (19) In its assessment of current restrictions imposed on mobile operators concerning the establishment and use of their own infrastructure and/or the use of third party infrastructures, the Commission will further consider the need for additional transition periods for Member States with less developed networks as called for in the Council's Resolution of 22 July 1993 on the review of the situation in the telecommunications sector and the need for further development in that market<sup>(1)</sup> in addition to the Council's Resolution of 22 December 1994 on the principles and timetable for the liberalization of telecommunications infrastructures<sup>(2)</sup>.

Although not covered by these resolutions there should be the possibility of requesting an additional transition period as regards the direct interconnection of mobile networks. The Member States which may request such an exception are Spain, Ireland, Greece and Portugal. However, only certain of these Member States do not allow GSM mobile operators to use own and/or third party infrastructures. A specific procedure should be provided in order to assess the possible justification for the maintenance of that regime for the provision of mobile and personal communications services for a transitional time period as set out in the said Council resolutions.

- (20) This Directive does not prevent measures being adopted in accordance with Community law and existing international obligations so as to ensure that nationals of Member States are afforded equivalent treatment in third countries,

HAS ADOPTED THIS DIRECTIVE:

#### *Article 1*

Directive 90/388/EEC is amended as follows:

1. Article 1 (1) is amended as follows:
  - (a) the following indents are inserted after the ninth indent:
    - "mobile and personal communications services" means services other than satellite services whose provision consists, wholly or partly, in the establishment of radiocommunications to a mobile user, and makes use wholly or partly of mobile and personal communications systems,
    - "mobile and personal communications systems" means systems consisting of the establishment and operation of a mobile network infrastructure whether connected or not to public network termination points, to support the transmission and provision of radiocommunications services to mobile users;
  - (b) the thirteenth indent is replaced by the following:
    - "essential requirements" means the non-economic reasons in the public interest which may cause a Member State to impose conditions on the establishment and/or operation of telecommunications networks or the provision of telecommunications services. These reasons are the security of network operations, maintenance of network integrity, and where justified,

<sup>(1)</sup> OJ No C 213, 6. 8. 1993, p. 2.

<sup>(2)</sup> OJ No C 379, 31. 12. 1994, p. 4.

interoperability of services, data protection, the protection of the environment and town and country planning objectives as well as the efficient use of the frequency spectrum and the avoidance of harmful interference between radio-based telecommunications systems and other space-based or terrestrial technical systems.

Data protection may include protection of personal data, the confidentiality of information transmitted or stored as well as the protection of privacy.'

2. Article 1 (2) is replaced by the following :

'2. This Directive shall not apply to telex.'

3. The following Articles 3a to 3d are inserted :

#### *Article 3a*

In addition to the requirements set out in the second paragraph of Article 2 Member States shall, in attaching conditions to licences or general authorizations for mobile and personal communications systems, ensure the following :

- (i) licensing conditions must not contain conditions other than those justified on the grounds of the essential requirements and, in the case of systems for use by the general public, public service requirements in the form of trade regulation within the meaning of Article 3 ;
- (ii) licensing conditions for mobile network operators must ensure transparent and non-discriminatory behaviour between fixed and mobile network operators in common ownership ;
- (iii) licensing conditions should not include unjustified technical restrictions. Member States may not, in particular, prevent combination of licences or restrict the offer of different technologies making use of distinct frequencies, where multistandard equipment is available.

As far as frequencies are available, member States shall award licences according to open, non-discriminatory, and transparent procedures.

Member States may limit the number of licences for mobile and personal communications systems to be issued only on the basis of essential requirements and only where related to the lack of availability of frequency spectrum and justified under the principle of proportionality.

Licence award procedures may consider public service requirements in the form of trade regulation within the meaning of Article 3, provided the solution which least restricts competition is chosen. The relevant conditions related to trade regulations may be attached to the licences granted.

Member States which are granted an additional implementation period to abolish the restrictions with regard to infrastructure as provided for in Article 3c, shall not during that period grant any further mobile or personal communications licence to telecommunications organizations in such Member States do not or no longer enjoy exclusive or special rights, within the meaning of points (b) and (c) of the first paragraph of Article 2, for the establishment and the provision of the public network infrastructure, they shall not *a priori* be excluded from such licensing procedures.

#### *Article 3b*

The designation of radiofrequencies for specific communication services must be based on objective criteria. Procedures must be transparent and published in an appropriate manner.

Member States shall publish every year or make available on request, the allocation scheme of frequencies reserved for mobile and personal communications services, according to the scheme set out in the Annex, including the plans for future extension of such frequencies.

This designation must be reviewed by Member States at regular appropriate intervals.

#### *Article 3c*

Member States shall ensure that all restrictions on operators of mobile and personal communications systems with regard to the establishment of their own infrastructure, the use of infrastructures provided by third and the sharing of infrastructure, other facilities and sites, subject to limiting the use of such infrastructures to those activities provided for in their licence or authorization, are lifted.

#### *Article 3d*

Without prejudice to the future harmonization of national interconnection rules in the context of ONP, Member States shall ensure that direct interconnection between mobile communications systems, as well as between mobile communications systems and fixed telecommunications networks, is allowed. In order to achieve this, restrictions on interconnection shall be lifted.

Member States shall ensure that operators of mobile communications systems for the public have the right to interconnect their systems with the public telecommunications network. To this end, Member States shall guarantee access to the necessary number of points of interconnection to the public telecommunications network in the licences for mobile services. Member States shall ensure that the technical interfaces offered at such points of interconnection are the least restrictive interfaces available as regards the features of the mobile services.

Member States shall ensure that interconnection conditions with the public telecommunications network of the telecommunications organizations are set on the basis of objective criteria, are transparent and non-discriminatory, and compatible with the principle of proportionality. They shall ensure that, in case of appeal, full access to interconnection agreements is given to National Regulatory Authorities and that such information is made available to the Commission on request.

4. In the first sentence of Article 4 the word 'fixed' is inserted before the words 'public telecommunications networks'.

#### Article 2

1. Without prejudice to Article 2 of Directive 90/388/EEC, and subject to the provision set out in paragraph 4 of this Article, Member States shall not refuse to allocate licences for operating mobile systems according to the DCS 1800 standard at the latest after adoption of a decision of the European Radiocommunications Committee on the allocation of DCS 1800 frequencies and in any case by 1 January 1998.

2. Member States shall, subject to the provision set out in paragraph 4, not refuse to allocate licences for public access/Telepoint applications, including systems operation on the basis of the DECT standard as from the entry into force of this Directive.

3. Member States shall not restrict the combination of mobile technologies or systems, in particular where multistandard equipment is available. When extending existing licences to cover such combinations Member States shall ensure that such extension is justified in accordance with the provisions of paragraph 4.

4. Member States shall adopt, where required, measures to ensure the implementation of this Article taking

account of the requirement to ensure effective competition between operators competing in the relevant markets.

#### Article 3

Member States shall supply to the Commission, not later than nine months after this Directive has entered into force, such information as will allow the Commission to confirm that Article 1 as well as Article 2 (2) have been complied with.

Member States shall supply to the Commission, not later than 1 January 1998, such information as will allow the Commission to confirm that Article 2 (1) has been complied with.

#### Article 4

Member States with less developed networks may request at the latest three months from the entry into force of this Directive an additional implementation period of up to five years, in which to implement all or some of the conditions set out in Article 3c and in Article 3d (1) of Directive 90/388/EEC, to the extent justifiable by the need to achieve the necessary structural adjustments. Such a request must include a detailed description of the planned adjustments and a precise assessment of the timetable envisaged for their implementation. The information provided shall be made available to any interested party on demand.

The Commission will assess such requests and take a reasoned decision within a time period of three months on the principle, implications and maximum duration of the additional period to be granted.

#### Article 5

This Directive shall enter into force on the 20th day following its publication in the *Official Journal of the European Communities*.

#### Article 6

This Directive is addressed to the Member States.

Done at Brussels, 16 January 1996.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

*ANNEX*

1. Frequency bands allocated to mobile systems.  
(specifying the number of channels, the service to which it is allocated and the review date of the allocation)
  2. Frequency bands which will be made available for mobile systems during the next year.
  3. Procedures envisaged to assign these frequencies to existing or new operators.
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## CORRIGENDA

**Corrigendum to Commission Regulation (EC) No 252/96 of 9 February 1996 temporarily altering the export refunds on beef**

*(Official Journal of the European Communities No L 32 of 10 February 1996)*

Page 18, Article 2:

*for:* 'This Regulation shall enter into force on the day following its publication in the *Official Journal of the European Communities*.'

*read:* 'This Regulation shall enter into force on the day following its publication in the *Official Journal of the European Communities*.'

It shall apply from 10 February until 31 March 1996 except in the case of amendment within this period.'

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**Corrigendum to Commission Directive 96/2/EC of 16 January 1996 amending Directive 90/388/EEC with regard to mobile and personal communications**

*(Official Journal of the European Communities No L 20 of 26 January 1996)*

On page 64, in the last paragraph of the new Article 3a, fifth line:

*for:* '... telecommunications organizations in such Member States ...';

*read:* '... telecommunications organizations, or any associated organization. Where telecommunications organizations in such Member States ...'.

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## COMMISSION DIRECTIVE 96/19/EC

of 13 March 1996

amending Directive 90/388/EEC with regard to the implementation of full competition in telecommunications markets

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community, and in particular Article 90 (3) thereof,

Whereas:

- (1) According to Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(1)</sup>, as last amended by Directive 96/2/EC<sup>(2)</sup>, telecommunications services, with the exception of voice telephony to the general public and those services specifically excluded from the scope of that Directive, must be open to competition. These services were the telex service, mobile communications and radio and television broadcasting to the public. Satellite communications were included in the scope of the Directive through Commission Directive 94/46/EC<sup>(3)</sup>. Cable television networks were included in the scope of the Directive through Commission Directive 95/51/EC<sup>(4)</sup>, and mobile and personal communications were included in the scope of the Directive through Directive 96/2/EC. Under Directive 90/388/EEC, Member States must take the measures necessary to ensure that any operator is entitled to supply such services.
- (2) Subsequent to the public consultation organized by the Commission in 1992 on the situation in the telecommunications sector (the 1992 Review), the Council, in its resolution of 22 July 1993<sup>(5)</sup>, unanimously called for the liberalization of all public voice telephony services by 1 January 1998, subject to additional transitional periods of up to five years to allow Member States with less developed networks, i.e. Spain, Ireland, Greece and Portugal, to achieve the necessary adjustments, in particular tariff adjustments. Moreover, very small networks should, according to the Council also be granted an adjustment period of up to two years where so justified. The Council subsequently unanimously recognized, in its resolution of 22 December 1994<sup>(6)</sup>, that the provision of telecommunications infrastructure should also be liberalized by 1 January 1998, subject to the same transitional periods as

agreed for the liberalization of voice telephony. Furthermore, in its resolution of 18 September 1995<sup>(7)</sup>, the Council established basic guidelines for the future regulatory environment.

- (3) Directive 90/388/EEC establishes that the granting of special or exclusive rights to telecommunications services to telecommunications organizations is in breach of Article 90 of the Treaty, in conjunction with Article 59 of the Treaty, since they limit the provision of cross-border services. As far as telecommunications services and networks are concerned such special rights were defined in that Directive.

According to Directive 90/388/EEC exclusive rights granted for the provision of telecommunications services are also incompatible with Article 90 (1) of the Treaty, in conjunction with Article 86 of the Treaty, where they are granted to telecommunications organizations which also enjoy exclusive or special rights for the establishment and the provision of telecommunications networks since their grant amounts to the reinforcement or the extension of a dominant position or necessarily leads to other abuses of such position.

- (4) In 1990, the Commission, however, granted a temporary exception under Article 90 (2) in respect of exclusive and special rights for the provision of voice telephony, since the financial resources for the development of the network still derived mainly from the operation of the telephony service and the opening-up of that service could, at that time, threaten the financial stability of the telecommunications organizations and obstruct the performance of the task of general economic interest assigned to them, consisting in the provision and exploitation of a universal network, i.e. one having general geographic coverage, and that connection to it is being provided to any service provider or user upon request within a reasonable period of time.

Moreover, at the time of the adoption of Directive 90/388/EEC, all telecommunications organizations were also in the course of digitalizing their network to increase the range of services which could be

<sup>(1)</sup> OJ No L 192, 24. 7. 1990, p. 10.

<sup>(2)</sup> OJ No L 20, 26. 1. 1996, p. 59.

<sup>(3)</sup> OJ No L 268, 19. 10. 1994, p. 15.

<sup>(4)</sup> OJ No L 256, 26. 10. 1995, p. 49.

<sup>(5)</sup> OJ No C 213, 6. 8. 1993, p. 1.

<sup>(6)</sup> OJ No C 379, 31. 12. 1994, p. 4.

<sup>(7)</sup> OJ No C 258, 3. 10. 1995, p. 1.

provided to the final customers. Today, coverage and digitalization are already achieved in a number of Member States. Taking into account the progress in radio frequency applications and the on-going heavy investment programmes, optic fibre-coverage and network penetration are expected to improve significantly in the other Member States in the coming years.

In 1990, concerns were also expressed against immediate introduction of competition in voice telephony while price structures of the telecommunications organizations were substantially out of line with costs, because competing operators could target highly profitable services such as international telephony and gain market share merely on the basis of existing substantially distorted tariff structures. In the meantime efforts have been made to balance differences in pricing and cost structures in preparation for liberalization. The European Parliament and the Council have in the meantime recognized that there are less restrictive means than the granting of special or exclusive rights to ensure this task of general economic interest.

- (5) For these reasons, and in accordance with the Council resolutions of 22 July 1993 and of 22 December 1994, the continuation of the exception granted with respect of voice telephony is no longer justified. The exception granted by Directive 90/388/EEC should be ended and the Directive, including the definitions used, amended accordingly. In order to allow telecommunications organizations to complete their preparation for competition and in particular to pursue the necessary rebalancing of tariffs, Member States may continue the current special and exclusive rights regarding the provision of voice telephony until 1 January 1998. Member States with less developed networks or with very small networks must be eligible for a temporary exception where this is warranted by the need to carry out structural adjustments and strictly only to the extent necessary for those adjustments. Such Member States should be granted, upon request, an additional transitional period respectively of up to five and of up to two years, provided it is necessary to complete the necessary structural adjustments. The Member States which may request such an exception are Spain, Ireland, Greece and Portugal with regard to less developed networks and Luxembourg with regard to very small networks. The possibility of such transitional periods has also been called for in the Council resolutions of 22 July 1993 and of 22 December 1994.

- (6) The abolition of exclusive and special rights as regards the provision of voice telephony will in particular allow the current telecommunications organizations from one Member State to directly provide their service in other Member States as from 1 January 1998. These organizations currently possess the skills and the experience required to enter into the markets opened to competition. However, in almost all Member States, they will compete with the national telecommunications organizations which are granted the exclusive or special right to provide not only voice telephony but also to establish and provide the underlying infrastructure, including the acquisition of indefeasible rights of use in international circuits. The flexibility and the economies of scope which this allows will prevent this dominant position being challenged in the normal course of competition once the liberalization of voice telephony takes place. This will make it possible for the telecommunications organizations to maintain their dominant position on their home markets unless the new entrants in the voice telephony market were entitled to the same rights and obligations. In particular, if new entrants are not granted free choice as regards the underlying infrastructure to provide their services in competition with the dominant operator, this restriction would *de facto* prevent them from entering the market for voice telephony, including for the provision of cross-border services. The maintenance of special rights limiting the number of undertakings authorized to establish and provide infrastructure would therefore limit the freedom to provide services contrary to Article 59 of the Treaty. The fact that the restriction on establishing own infrastructure would apparently apply in the Member State concerned without distinction to all companies providing voice telephony other than the national telecommunications organizations would not be sufficient to remove the preferential treatment of the latter from the scope of Article 59 of the Treaty. Given the fact that it is likely that most new entrants will originate from other Member States such a measure would in practice affect foreign companies to a larger extent than national undertakings. On the other hand, while no justification for these restrictions appears to exist, less restrictive means such as licensing procedures would in any event be available to ensure general interests of a non-economic nature.

- (7) In addition, the abolition of exclusive and special rights on the provision of voice telephony would have little or no effect, if new entrants would be obliged to use the public telecommunications

network of the incumbent telecommunications organizations, with whom they compete in the voice telephony market. Reserving to one undertaking which markets telecommunications services the task of supplying the indispensable raw material, i.e. the transmission capacity, to all its competitors would be tantamount to conferring upon it the power to determine at will where and when services can be offered by its competitors, at what cost, and to monitor their clients and the traffic generated by its competitors, placing that undertaking in a position where it would be induced to abuse its dominant position. Directive 90/388/EEC did not explicitly address the establishment and provision of telecommunications networks, as it granted a temporary exception under Article 90 (2) of the Treaty in respect of exclusive and special rights for the by far most important service in economic terms provided over telecommunications networks, i.e. voice telephony. However, the Directive provided for an overall review by the Commission of the situation in the whole telecommunications sector in 1992.

It is true that Council Directive 92/44/EEC of 5 June 1992 on the application of open network provision to leased lines, amended by Commission Decision 94/439/EC<sup>(1)</sup>, harmonizes the basic principles regarding the provision of leased lines, but it only harmonizes the conditions of access and use of leased lines. The aim of that Directive is not to remedy the conflict of interest of the telecommunications organizations as infrastructure and service providers. It does not impose a structural separation between the telecommunications organizations as providers of leased lines and as service providers. Complaints illustrate that even in Member States which have implemented that Directive, telecommunications organizations still use their control of the access conditions to the network at the expense of their competitors in the services market. Complaints show that telecommunications organizations still apply excessive tariffs and that they use information acquired as infrastructure providers regarding the services planned by their competitors, to target clients in the services market. Directive 92/44/EEC only provides for the principle of cost-orientation and does not prevent telecommunications organizations to use the information acquired as capacity provider as regards subscribers' usage patterns, necessary to target specific groups of users, and on price elasticities of demand in each service market segment and region of the country. The current regulatory framework does not resolve the conflict of interest mentioned above. The most

appropriate remedy to this conflict of interest is therefore to allow service providers to use own or third party telecommunications infrastructure to provide their services to the final customers instead of the infrastructure of their main competitor. In its resolution of 22 December 1994 the Council also approved the principle that infrastructure provision should be liberalized.

Member States should therefore abolish the current exclusive rights on the provision and use of infrastructure which infringe Article 90 (1) of the Treaty, in combination with Articles 59 and 86 of the Treaty, and allow voice telephony providers to use own and/or any alternative infrastructure of their choice.

- (8) Directive 90/388/EEC states that the rules of the Treaty, including those on competition, apply to telex services. At the same time it establishes that the granting of special or exclusive rights for telecommunications services to telecommunications organizations is in breach of Article 90 (1) of the Treaty, in conjunction with Article 59 of the Treaty, since they limit the provision of cross-border services. However, it was considered in the Directive that an individual approach was appropriate, as a rapid decline of the service was expected. It the meantime it has become clear that the telex service will continue to coexist with new services like facsimile in the foreseeable future, given that the telex network is still the only standardized network with worldwide coverage and providing legal proof in Court. It is therefore no longer justified to maintain the initial approach.
- (9) As regards the access of new competitors to the telecommunications markets, only mandatory requirements can justify restrictions to the fundamental freedoms provided for in the Treaty. These restrictions should be limited to what is necessary to achieve the objective of a non-economic nature pursued. Member States may therefore only introduce licensing or declaration procedures where it is indispensable to ensure compliance with the applicable essential requirements and, with regard to the provision of voice telephony and the underlying infrastructure, introduce requirements in the form of trade regulations where it is necessary in order to ensure, in accordance with Article 90 (2) of the Treaty, the performance in a competitive environment of the particular tasks of public service assigned to the relevant undertakings in the telecommunications field and/or to ensure a contribution to the financing of universal service. Other public service requirements can be included by Member States in certain categories of licences, in line with the principle of proportionality and in conformity with Articles 56 and 66 of the Treaty.

<sup>(1)</sup> OJ No L 165, 19. 6. 1992, p. 27.

The provisions of Directive 90/388/EEC are therefore not to prejudice the applicability of provisions laid down by law, regulation or administrative action providing for the protection of public security and in particular the lawful interception of communications.

In the framework of the adoption of authorization requirements under Directive 90/388/EEC, it appeared that certain Member States were imposing obligations on new entrants which were not in proportion with the aims of general interest pursued. To avoid such measures being used to prevent the dominant position of the telecommunications organizations being challenged by competition once the liberalization of voice telephony takes place, thus making it possible for the telecommunications organizations to maintain their dominant position in the voice telephony and public telecommunications networks markets and thereby strengthening the dominant position of the incumbent operator, it is necessary that Member States should notify any licensing or declaration requirements to the Commission, before they are introduced, to enable the latter to assess their compatibility with the Treaty and in particular the proportionality of the obligations imposed.

- (10) According to the principle of proportionality, the number of licences may only be limited where this is unavoidable to ensure compliance with essential requirements concerning the use of scarce resources. As the Commission stated in its communication on the consultation on the Green Paper on the liberalization of telecommunications infrastructure and cable television networks, the sole reason in this respect should be the existence of physical limitations, imposed by the lack of necessary frequency spectrum.

As regards the provision of voice telephony, public fixed telecommunications networks and other telecommunications networks involving the use of radio frequencies, the essential requirements would justify the introduction or maintenance of an individual licensing procedure. In all other cases, a general authorization or a declaration procedure suffices to ensure compliance with the essential requirements. Licensing is not justified when a mere declaration procedure would suffice to attain the relevant objective.

As regards the provision of packet- or circuit-switched data services, Directive 90/388/EEC allowed the Member States under Article 90 (2) of the Treaty to adopt specific sets of public service specifications in the form of trade regulations with a view to preserving the relevant public service requirements. The Commission has in the course

of 1994 assessed the effects of the measures adopted under this provision. The results of this review were made public in its Communication on the status and the implementation of Directive 90/388/EEC. On the basis of that review, which also took account of the experience in most Member States where the relevant public service objectives were achieved without the implementation of such schemes, there is no justification to continue this specific regime and the current schemes should be abolished accordingly. However, Member States may replace these schemes by a declaration or a general authorization procedure.

- (11) Newly authorized voice telephony providers will be able to compete effectively with the current telecommunications organizations only if they are granted adequate numbers to allocate to their customers. Moreover, where numbers are allocated by the current telecommunications organizations, the latter will be induced to reserve the best numbers for themselves and to give their competitors insufficient numbers or numbers which are commercially less attractive, for example, because of their length. By maintaining such power in the hands of their telecommunications organizations Member States would therefore induce the former to abuse their power on the market for voice telephony and infringe Article 90 of the Treaty, in conjunction with Article 86 of the Treaty.

Consequently, the establishment and administration of the national numbering plan should be entrusted to a body independent from the telecommunications organization, and a procedure for the allocation of numbers should, where required, be drafted, which is based on objective criteria, is transparent and without discriminatory effects. Where a subscriber changes service providers, telecommunications organizations should communicate, in the way and to the extent required by Article 86 of the Treaty, the information on his new number for a sufficient period of time to parties seeking to contact him under his old number. Subscribers changing service providers should also have the possibility of keeping their numbers in return for a reasonable contribution to the cost of transferring the numbers.

- (12) As Member States are obliged by this Directive to withdraw special and exclusive rights for the provision and operation of fixed public telecommunications networks, the obligation set out in Directive 90/388/EEC to take the necessary measures to ensure objective, non-discriminatory and published access conditions should be adapted accordingly.
- (13) Subject to reasonable compensation, the right of new providers of voice telephony to interconnect

their service for call completion purposes with the existing public telecommunications network at the necessary interconnection points, including access to customer databases necessary for the provision of directory information, is of crucial importance in the initial period after the abolition of the special and exclusive rights regarding voice telephony and telecommunications infrastructure provision. Interconnection should in principle be a matter for negotiation between the parties, subject to the application of the competition rules addressed to undertakings. Given the imbalance in negotiating power of new entrants compared with the telecommunications organizations whose monopoly position results from their special and exclusive rights, it is likely that, as long as a harmonized regulatory framework has not been established by the European Parliament and the Council, interconnection would be delayed by disputes as to terms and conditions to be applied. Such delays would jeopardize the market entry of new entrants and hence prevent the abolition of special and exclusive rights to become effective. The failure by Member States to adopt the necessary safeguards to prevent such a situation would lead to a continuation *de facto* of the current special and exclusive rights, which as set out above are considered to be incompatible with Article 90 (1) of the Treaty, in conjunction with Articles 59 and 86 of the Treaty.

In order to allow for effective market entry and to prevent the *de facto* continuation of special and exclusive rights contrary to Article 90 (1) of the Treaty, in conjunction with Articles 59 and 86 of the Treaty, Member States should ensure that, during the time period necessary for such entry by competitors, telecommunications organizations publish standard terms and conditions for interconnection to the voice telephony networks which they offer to the public, including interconnect price lists and access points, no later than six months before the actual date of liberalization of voice telephony and telecommunications transmission capacity. Such standard offers should be non-discriminatory and sufficiently unbundled to allow the new entrants to purchase only those elements of the interconnection offer they actually need. Furthermore, they may not discriminate on the basis of the origin of the calls and/or the networks.

period necessary to allow for effective market entry, clearly identify the cost elements relevant for pricing interconnection offerings and, in particular for each element of the interconnection offered, identify the basis for that cost element, in order to ensure in particular that this pricing includes only elements which are relevant, namely the initial connection charge, conveyance charges, the share of the costs incurred in providing equal access and number-portability and of ensuring essential requirements and, where applicable, supplementary charges aimed to share the net cost of universal service, and provisionally, imbalances in voice telephony tariffs. Such cost accounting should also make it possible to identify when a telecommunications organization charges its major users less than providers of voice telephony networks.

The absence of a quick, cheap and effective procedure to solve interconnection disputes, and one which would prevent the telecommunications organizations causing delays or using their financial resources to increase the cost of available remedies under applicable national law or Community law, would make it possible for the telecommunications organizations to maintain their dominant position. Member States should therefore establish a specific recourse procedure for interconnection disputes.

(14) Moreover in order to allow the monitoring of interconnection obligations under competition law, the cost accounting system implemented with regard to the provision of voice telephony and public telecommunications networks should, during the time

(15) The obligation to publish standard charges and interconnection conditions is without prejudice to the requirement on undertakings in a dominant position, under Article 86 of the Treaty, to negotiate special or tailor-made agreements for a particular combination or use of unbundled public switched telephony network components and/or the granting of discounts for particular service providers or large users where these are justified and non-discriminatory. Any interconnection discounts should be justified on an objective basis and be transparent.

(16) The requirement to publish standard interconnection conditions is also without prejudice to the obligation of dominant undertakings under Article 86 of the Treaty to allow interconnected operators on whose network a call originates to remain responsible for setting the tariff for the customer between the calling and the called party and for routing its clients' traffic up to the interconnection point of its choice.

(17) A number of Member States are currently still maintaining exclusive rights with regard to the establishment and provision of telephone directory and enquiry services. These exclusive rights are generally granted either to organizations which are

already enjoying a dominant position in providing voice telephony, or to one of their subsidiaries. In such a situation, these rights have the effect of extending the dominant position enjoyed by those organizations and therefore strengthening that position, which, according to the case-law of the Court of Justice of the European Communities, constitutes an abuse of a dominant position contrary to Article 86. The exclusive rights granted in the area of telephone directory services are consequently incompatible with Article 90 (1) of the Treaty, in conjunction with Article 86. These exclusive rights consequently have to be abolished.

- (18) Directory information constitutes an essential access tool for telephony services. In order to ensure the availability of directory information to subscribers to all voice telephony services, Member States may include obligations for the provision of directory information to the general public within individual licences and general authorizations.

Such an obligation should not, however, restrict the provision of such information by new technological means, nor the provision of specialized and/or regional and local directories contrary to Article 90 (1) of the Treaty, in conjunction with point (b) of the second paragraph of Article 86 of the Treaty.

- (19) In the case where universal service can be provided only at a loss or provided under costs falling outside normal commercial standards, different financing schemes can be envisaged to ensure universal service. The emergence of effective competition by the dates established for full liberalization would, however, be seriously delayed if Member States were to implement a financing scheme allocating too heavy a share of any burden to new entrants or were to determine the size of the burden beyond what is necessary to finance the universal service.

Financing schemes disproportionately burdening new entrants and accordingly preventing the dominant position of the telecommunications organizations being challenged by competition once the liberalization of voice telephony takes place, thus making it possible for the telecommunications organizations to entrench their dominant position, would be in breach of Article 90 of the Treaty, in conjunction with Article 86 of the Treaty. Whichever financing scheme they decide to implement, Member States should ensure that only providers of public telecommunications networks contribute to the provision and/or financing of universal service obligations harmonized in the framework of ONP and that the method of alloca-

tion amongst them is based on objective and non-discriminatory criteria and is in accordance with the principle of proportionality. This principle does not prevent Member States from exempting new entrants which have not yet achieved any significant market presence.

Moreover, the funding mechanisms adopted should seek only to ensure that market participants contribute to the financing of universal service, and not to other activities not directly linked to the provision of the universal service.

- (20) As regards the cost structure of voice telephony, a distinction must be made between the initial connection, the monthly rental, local calls, regional calls and long distance calls. The tariff structure of voice telephony provided by the telecommunications organizations in certain Member States is currently still out of line with cost. Certain categories of calls are provided at a loss and are cross-subsidized out of the profits from other categories. Artificially low prices, however, impede competition since potential competitors have no incentive to enter into the relevant segment of the voice telephony market and are contrary to Article 86 of the Treaty, as long as they are not justified under Article 90 (2) of the Treaty as regards specific identified end-users or groups of end-users. Member States should phase out as rapidly as possible all unjustified restrictions on tariff rebalancing by the telecommunications organizations and in particular those preventing the adaptation of rates which are not in line with costs and increase the burden of universal service provision. Where this is justified, the proportion of net costs insufficiently covered by the tariff structure may be reapportioned among all parties concerned in a non-discriminatory and transparent manner.

- (21) As re-balancing could make certain telephone service less affordable in the short term for certain groups of users, Member States may adopt special provisions to soften the impact of re-balancing. In this way, the affordability of the telephone service during the transitional period would be guaranteed while telecommunications operators would still be able to continue their re-balancing process. This is in line with the statement of the Commission concerning the Council resolution on universal service<sup>(1)</sup>, which states that there should be reasonable and affordable prices throughout the territory for initial connection, subscription, periodic rental, access and the use of the service.

<sup>(1)</sup> OJ No C 48, 16. 2. 1994, p. 8.

- (22) Where Member States entrust the application of the financing scheme of universal service obligations to their telecommunications organization with the right to recoup a share of it from competitors, the former will be induced to charge a higher amount than justified, if Member States would not ensure that the amount charged to finance universal service is made separate and explicit with respect to interconnection (connection and conveyance) charges. In addition, the mechanism should be closely monitored and efficient procedures for timely appeal to an independent body to settle disputes as to the amount to be paid must be provided, without prejudice to other available remedies under national law or Community law.

The Commission should review the situation in Member States five years after the introduction of full competition, to ascertain whether this financing scheme does not lead to situations which are incompatible with Community law.

- (23) Providers of public telecommunications networks require access to pathways across public and private property to place facilities needed to reach the end users. The telecommunications organizations in many Member States enjoy legal privileges to install their network on public and private land, without charge or at charges set simply to recover incurred costs. If Member States do not grant similar possibilities to new licensed operators to enable them to roll out their network, this would delay them and in certain areas be tantamount to maintaining exclusive rights in favour of the telecommunications organization.

Moreover Article 90 of the Treaty, in conjunction with Article 59 of the Treaty, requires that Member States should not discriminate against new entrants, who generally will originate from other Member States, in comparison with their national telecommunications organizations and other national undertakings, which have been granted rights of way facilitating the roll out of their telecommunications networks.

Where essential requirements, in particular with regard to the protection of the environment or with regard to town and country planning objectives, would oppose the granting of similar rights of way to new entrants which do not already have their own infrastructure, Member States should at least ensure that the latter have, where it is technically

feasible, access, on reasonable terms, to the existing ducts or poles, established under rights of way by the telecommunications organization, where these facilities are necessary to roll out their network. In the absence of such requirements the telecommunications organizations would be induced to limit access by their competitors to these essential facilities and thus abuse their dominant position. A failure to adopt such requirements would therefore be contrary to Article 90 (1) of the Treaty, in conjunction with Article 86 of the Treaty.

In addition, pursuant to Article 86, all public telecommunications network operators having essential resources for which competitors do not have economic alternatives are to provide open and non-discriminatory access to those resources.

- (24) The abolition of special and exclusive rights in the telecommunications markets will allow undertakings enjoying special and exclusive rights in sectors other than telecommunications to enter the telecommunications markets. In order to allow for monitoring under the applicable rules of the Treaty of possible anti-competitive cross-subsidies between, on the one hand, areas for which providers of telecommunications services or telecommunications infrastructures enjoy special or exclusive rights and, on the other, their business as telecommunications providers, Member States should take the appropriate measures to achieve transparency as regards the use of resources from such protected activities to enter in the liberalized telecommunications market. Member States should at least require such undertakings once they achieve a significant turnover in the relevant telecommunications service and/or infrastructure provision market, to keep separate financial records, distinguishing between *inter alia*, costs and revenues associated with the provision of services under their special and exclusive rights and those provided under competitive conditions. For the time being, a turnover of more than ECU 50 million could be considered as a significant turnover.
- (25) Most Member States also currently maintain exclusive rights for the provision of telecommunications infrastructure for the supply of telecommunications services other than voice telephony.

Under Directive 92/44/EEC, Member States must ensure that the telecommunications organizations make available certain types of leased lines to all providers of telecommunications services. However,



the Directive provides only for such offer of a harmonized set of leased lines up to a certain bandwidth. Companies needing a higher bandwidth to provide services based on new high-speed technologies such as SDH (synchronous digital hierarchy) have complained that the telecommunications organizations concerned are unable to meet their demand whilst it could be met by the optic fibre networks of other potential providers of telecommunications infrastructure, in the absence of the current exclusive rights. Consequently, the maintenance of these rights delays the emergence of new advanced telecommunications services and therefore restricts technical progress at the expense of the users contrary to Article 90 (1) of the Treaty, in conjunction with point (b) of the second paragraph of Article 86 of the Treaty.

- (26) Given that the lifting of such rights will concern mainly services which are not yet provided and does not concern voice telephony, which is still the main source of revenue of those organizations, it will not destabilize the financial situation of the telecommunications organization. There is consequently no justification to maintain exclusive rights on the establishment and use of network infrastructure for services other than voice telephony. In particular, Member States should ensure that all restrictions on the provision of telecommunications services other than voice telephony over networks established by the provider of the telecommunications service, the use of infrastructures provided by third parties and the sharing of networks, other facilities and sites are lifted as from 1 July 1996.

In order to take account of the specific situation in Member States with less-developed networks and in Member States with very small networks, the Commission will grant, upon request, additional transitional periods.

- (27) Whilst Directive 95/51/EC lifted all restrictions with regard to the provision of liberalized telecommunications services over cable television networks, some Member States still maintain restrictions on the use of public telecommunications networks for the provision of cable television capacity. The Commission should assess the situation with regard to such restrictions in the light of the objectives of that Directive once the telecommunications markets approach full liberalization.

- (28) The abolition of all special and exclusive rights which restrict the provision of telecommunications services and underlying networks by undertakings

established in the Community is without regard to the destination or the origin of the communications concerned.

However, Directive 90/388/EEC does not prevent measures regarding undertakings, which are not established in the Community, being adopted in accordance with Community law and existing international obligations so as to ensure that nationals of Member States are afforded comparable and effective treatment in third countries. Community undertakings should benefit from effective and comparable access to third country markets and enjoy a similar treatment in a third country as is offered by the Community framework to undertakings owned, or effectively controlled, by nationals of the third country concerned. World Trade Organization telecommunications negotiations should result in a balanced and multilateral agreement, ensuring effective and comparable access for Community operators in third countries.

- (29) The process of implementing full competition in telecommunications markets raises important issues in the social and employment fields. These are referred to in the Commission's communication on the consultation on the Green Paper on the liberalization of telecommunications infrastructure and cable television networks of 3 May 1995.

Always remaining in line with a horizontal policy approach, efforts should now be undertaken to support the transition process to a fully liberalized telecommunications environment; responsibility for such measures rests mainly at Member State level, although Community structures, such as the European Social Fund, may also play a part. In line with existing initiatives, the Community should play a role in facilitating the adaptation and retraining of those whose traditional activities are likely to disappear during the process of industrial restructuring.

- (30) The establishment of procedures at national level concerning licensing, interconnection, universal service, numbering and rights of way is without prejudice to the harmonization of the latter by appropriate European Parliament and Council legislative instruments, in particular in the framework of open network provision (ONP). The Commission should take whatever measures it considers appropriate to ensure the consistency of these instruments and Directive 90/388/EEC.

HAS ADOPTED THIS DIRECTIVE:

*Article 1*

Directive 90/388/EEC is amended as follows:

1. Article 1 is amended as follows:

(a) Paragraph 1 is amended as follows:

(i) The fourth indent is replaced by the following:

— "public telecommunications network" means a telecommunications network used *inter alia* for the provision of public telecommunications services;

— "public telecommunications service" means a telecommunications service available to the public;

(ii) The 15th indent is replaced by the following:

— "essential requirements" means the non-economic reasons in the general interest which may cause a Member State to impose conditions on the establishment and/or operation of telecommunications networks or the provision of telecommunications services. These reasons are security of network operations, maintenance of network integrity, and, in justified cases, interoperability of services, data protection, the protection of the environment and town and country planning objectives as well as the effective use of the frequency spectrum and the avoidance of harmful interference between radio based telecommunications systems and other, space-based or terrestrial, technical systems.

Data protection may include protection of personal data, the confidentiality of information transmitted or stored as well as the protection of privacy.

(iii) The following indents are added:

— "telecommunications network" means the transmission equipment and, where applicable, switching equipment and other resources which permit the conveyance of signals between defined termination points by wire, by radio, by optical or by other electromagnetic means;

— "interconnection" means the physical and logical linking of the telecommunications facilities of organizations providing telecommunications networks and/or telecommunications services, in order to allow the

users of one organization to communicate with the users of the same or another organization or to access services provided by third organizations.

(b) Paragraph 2 is deleted.

2. Article 2 is replaced by the following:

*Article 2*

1. Member States shall withdraw all those measures which grant:

(a) exclusive rights for the provision of telecommunications services, including the establishment and the provision of telecommunications networks required for the provision of such services; or

(b) special rights which limit to two or more the number of undertakings authorized to provide such telecommunications services or to establish or provide such networks, otherwise than according to objective, proportional and non-discriminatory criteria; or

(c) special rights which designate, otherwise than according to objective, proportional and non-discriminatory several competing undertakings to provide such telecommunications services or to establish or provide such networks.

2. Member States shall take the measures necessary to ensure that any undertaking is entitled to provide the telecommunications services referred to in paragraph 1 or to establish or provide the networks referred to in paragraph 1.

Without prejudice to Article 3c and the third paragraph of Article 4, Member States may maintain special and exclusive rights until 1 January 1998 for voice telephony and for the establishment and provision of public telecommunications networks.

Member States shall, however, ensure that all remaining restrictions on the provision of telecommunications services other than voice telephony over networks established by the provider of the telecommunications services, over infrastructures provided by third parties and by means of sharing of networks, other facilities and sites are lifted and the relevant measures notified to the Commission no later than 1 July 1996.

As regards the dates set out in the second and third subparagraphs of this paragraph, in Article 3 and in Article 4a (2), Member States with less developed networks shall be granted upon request an additional implementation period of up to five years and Member States with very small networks shall be granted upon request an additional implementation period of up to two years, provided it is needed to achieve the neces-

sary structural adjustments. Such a request must include a detailed description of the planned adjustments and a precise assessment of the timetable envisaged for their implementation. The information provided shall be made available to any interested party on demand having regard to the legitimate interest of undertakings in the protection of their business secrets.

3. Member States which make the supply of telecommunications services or the establishment or provision of telecommunications networks subject to a licensing, general authorization or declaration procedure aimed at compliance with the essential requirements shall ensure that the relevant conditions are objective, non-discriminatory, proportionate and transparent, that reasons are given for any refusal, and that there is a procedure for appealing against any refusal.

The provision of telecommunications services other than voice telephony, the establishment and provision of public telecommunications networks and other telecommunications networks involving the use of radio frequencies, may be subjected only to a general authorization or a declaration procedure.

4. Member States shall communicate to the Commission the criteria on which licences, general authorizations and declaration procedures are based together with the conditions attached thereto.

Member States shall continue to inform the Commission of any plans to introduce new licensing, general authorization and declaration procedures or to change existing procedures.'

3. Article 3 is replaced by the following:

*'Article 3*

As regards voice telephony and the provision of public telecommunications networks, Member States shall, no later than 1 January 1997, notify to the Commission, before implementation, any licensing or declaration procedure which is aimed at compliance with:

- essential requirements, or
- trade regulations relating to conditions of permanence, availability and quality of the service, or
- financial obligations with regard to universal service, according to the principles set out in Article 4c.

Conditions relating to availability can include requirements to ensure access to customer databases necessary for the provision of universal directory information.

The whole of these conditions shall form a set of public-service specifications and shall be objective, non-discriminatory, proportionate and transparent.

Member States may limit the number of licences to be issued only where related to the lack of availability spectrum and justified under the principle of proportionality.

Member States shall ensure, no later than 1 July 1997, that such licensing or declaration procedures for the provision of voice telephony and of public telecommunications networks are published. Before they are implemented, the Commission shall verify the compatibility of these drafts with the Treaty.

As regards packet- or circuit-switched data services, Member States shall abolish the adopted set of public-service specifications. They may replace these by the declaration procedures or general authorizations referred to in Article 2.'

4. In Article 3b, the following paragraph is added:

'Member States shall ensure, before 1 July 1997, that adequate numbers are available for all telecommunications services. They shall ensure that numbers are allocated in an objective, non-discriminatory, proportionate and transparent manner, in particular on the basis of individual application procedures.'

5. In Article 4, the first paragraph is replaced by the following:

'As long as Member States maintain special or exclusive rights for the provision and operation of fixed public telecommunications networks they shall take the necessary measures to make the conditions governing access to the networks objective and non-discriminatory and shall publish them.'

6. The following Articles 4a to 4d are inserted:

*'Article 4a*

1. Without prejudice to future harmonization of the national interconnection regimes by the European Parliament and the Council in the framework of ONP, Member States shall ensure that the telecommunications organizations provide interconnection to their voice telephony service and their public switched telecommunications network to other undertakings authorized to provide such services or networks, on non-discriminatory, proportional and transparent terms, which are based on objective criteria.

2. Member States shall ensure in particular that the telecommunications organizations publish, no later than 1 July 1997, the terms and conditions for interconnection to the basic functional components of their voice telephony service and their public switched telecommunications networks, including the interconnection points and the interfaces offered according to market needs.

3. Furthermore, Member States shall not prevent that organizations providing telecommunications networks and/or services who so request can negotiate interconnection agreements with telecommunications organizations for access to the public switched telecommunications network regarding special network access and/or conditions meeting their specific needs.

If commercial negotiations do not lead to an agreement within a reasonable time period, Member States shall upon request from either party and within a reasonable time period, adopt a reasoned decision which establishes the necessary operational and financial conditions and requirements for such interconnection without prejudice to other remedies available under the applicable national law or under Community law.

4. Member States shall ensure that the cost accounting system implemented by telecommunications organizations with regard to the provision of voice telephony and public telecommunications networks identifies the cost elements relevant for pricing interconnection offerings.

5. The measures provided for in paragraphs 1 to 4 shall apply for a period of five years from the date of the effective abolition of special and exclusive rights for the provision of voice telephony granted to the telecommunications organization. The Commission shall, however, review this Article if the European Parliament and the Council adopt a directive harmonizing interconnection conditions before the end of this period.

#### *Article 4b*

Member States shall ensure that all exclusive rights with regard to the establishment and provision of directory services, including both the publication of directories and directory enquiry services, on their territory are lifted.

#### *Article 4c*

Without prejudice to the harmonization by the European Parliament and the Council in the framework of ONP, any national scheme which is necessary to share the net cost of the provision of universal service obliga-

tions entrusted to the telecommunications organizations, with other organizations whether it consists of a system of supplementary charges or a universal service fund, shall:

- (a) apply only to undertakings providing public telecommunications networks;
- (b) allocate the respective burden to each undertaking according to objective and non-discriminatory criteria and in accordance with the principle of proportionality.

Member States shall communicate any such scheme to the Commission so that it can verify the scheme's compatibility with the Treaty.

Member States shall allow their telecommunications organizations to re-balance tariffs taking account of specific market conditions and of the need to ensure the affordability of a universal service, and, in particular, Member States shall allow them to adapt current rates which are not in line with costs and which increase the burden of universal service provision, in order to achieve tariffs based on real costs. Where such rebalancing cannot be completed before 1 January 1998 the Member States concerned shall report to the Commission on the future phasing out of the remaining tariff imbalances. This shall include a detailed timetable for implementation.

In any case, within three months after the European Parliament and the Council adopt a Directive harmonizing interconnection conditions, the Commission will assess whether further initiatives are necessary to ensure the consistency of both Directives and take the appropriate measures.

In addition, the Commission shall, no later than 1 January 2003, review the situation in the Member States and assess in particular whether the financing schemes in place do not limit access to the relevant markets. In this case, the Commission will examine whether there are other methods and make any appropriate proposals.

#### *Article 4d*

Member States shall not discriminate between providers of public telecommunications networks with regards to the granting of rights of way for the provision of such networks.

Where the granting of additional rights of way to undertakings wishing to provide public telecommunications networks is not possible due to applicable essential requirements, Member States shall ensure access to existing facilities established under rights of way which may not be duplicated, at reasonable terms.

7. In the first paragraph of Article 7, the words 'numbers, as well as the' are inserted before the word 'surveillance'.

8. Article 8 is replaced by the following:

*Article 8*

Member States shall, in the authorization schemes for the provision of voice telephony and public telecommunications networks, at least ensure that where such authorization is granted to undertakings to which they also grant special or exclusive rights in areas other than telecommunications, such undertakings keep separate financial accounts as concerns activities as providers of voice telephony and/or networks and other activities, as soon as they achieve a turnover of more than ECU 50 million in the relevant telecommunications market.

9. Article 9 is replaced by the following:

*Article 9*

By 1 January 1998, the Commission will carry out an overall assessment of the situation with regard to remaining restrictions on the use of public telecommunications networks for the provision of cable television capacity.

*Article 2*

Member States shall supply to the Commission, not later than nine months after this Directive has entered into force, such information as will allow the Commission to confirm that points 1 to 8 of Article 1 are complied with.

This Directive is without prejudice to existing obligations of the Member States to communicate, no later than 31 December 1990, 8 August 1995 and 15 November 1996 respectively, measures taken to comply with Directives 90/388/EEC, 94/46/EC and 96/2/EC.

*Article 3*

This Directive shall enter into force on the 20th day following its publication in the *Official Journal of the European Communities*.

*Article 4*

This Directive is addressed to the Member States.

Done at Brussels, 13 March 1996.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## II

*(Acts whose publication is not obligatory)*

## COMMISSION

## COMMISSION DECISION

of 4 October 1995

concerning the conditions imposed on the second operator of GSM radiotelephony services in Italy

(Only the Italian text is authentic)

(95/489/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community, and in particular Article 90 (3) thereof,

Having given the Italian authorities, by letter of 3 January 1995, and Telecom Italia SpA, by letter of 30 January 1995, notice to submit their comments on the Commission's objections to the initial payment imposed on Omnitel Pronto Italia,

Whereas :

## THE FACTS

## The national measure in question

- (1) The Italian Government has imposed an initial payment for the grant of a second concession for the establishment and operation on Italian territory of a network for the provision of a public mobile radiotelephony service using the pan-European digital system, GSM (global system for mobile communications). This requirement was laid down in the specifications and does not apply to the public operator, Telecom Italia.

## The undertaking and services concerned

- (2) Telecom Italia SpA is controlled by the Società Torinese Esercizi Telefoni (STET), which owns 55 % of its capital. STET is in its turn controlled by the Istituto per la Ricostruzione Industriale (IRI)

and thus by the Italian Government. Telecom Italia thus constitutes a 'public undertaking' within the meaning of Article 90 (1).

In terms of its turnover, Lit 26 700 billion, Telecom Italia is the sixth largest telecommunications operator in the world. It has a workforce of 101 000 employees and over 25 million subscribers.

When Telècom Italia was set up in August 1994, it took over the exclusive rights to operate the public telecommunications network and the voice telephony service granted to Società Italiana per l'Esercizio Telefonico (SIP) in 1984 for a period of 20 years.

- (3) Cellular digital mobile telephony complying with the GSM standard has been developed recently in Europe and enables subscribers both to send and to receive calls anywhere in the Community, as well as in some other European countries. This system, which used digital technology, a compact telephone and a subscriber identity module card, has greater potential than traditional analogue radiotelephony systems. Digital technology provides higher quality, high-speed data transmission and encryption enhancing the confidentiality of communications, and is more economical in its use of frequencies than analogue systems. Furthermore, the GSM system is based on common Community standards regarding common frequency bands approved at Community level and, unlike analogue systems which are often incompatible from one Member State to another, has the makings of one

of the pan-European services, whose promotion is one of the main objectives of the Community's policy on telecommunications<sup>(1)</sup>. Lastly, the emerging market for GSM services is particularly dynamic: according to some studies, the number of users in western Europe could grow from a little over 1 million in 1993 to 15 to 20 million in the year 2000<sup>(2)</sup>.

- (4) The Council has adopted a directive reserving the 890 to 915 and 935 to 960 MHz frequency bands for the introduction of a common system of digital GSM radiotelephony<sup>(3)</sup>. These common frequency bands allow several competing operators to coexist. The GSM service began operating commercially in the Community in late 1992: since which time the great majority of the Member States (Belgium, Spain, Italy, the Netherlands, Finland, Denmark, Germany, France, Greece, Portugal and the United Kingdom) have each granted licences to two operators, while the other Member States (Austria and Ireland) have announced that they will follow the same path or have already initiated the necessary procedures to that effect. Sweden has granted three GSM licences. Germany, France, the Netherlands and the United Kingdom have authorized or decided to authorize a third operator to offer cellular digital radiotelephony services, on a higher frequency band, on the basis of the DCS 1800 specifications.

The European Conference of Postal and Telecommunications Administrations (CEPT), the forum for the national regulatory authorities of 36 countries (including Italy), has recommended that competition between operators of GSM services be actively encouraged and the regulatory barriers which are restricting such competition be abolished<sup>(4)</sup>.

### Background

- (5) By letter of 29 July 1993, the Commission requested the Italian Government either to terminate the monopoly enjoyed by Telecom Italia (at

that time, SIP) in GSM radiotelephony or to present arguments meeting the Commission's objections to that monopoly. In response, the Italian Government decided to put out to tender a second concession for 15 years for the operation of a GSM network. A notice to that effect was published in the *Gazzetta Ufficiale della Repubblica Italiana*, No 294 of 16 December 1993. No provision was made for an initial payment.

On 29 January 1994, the Italian Government sent the specifications to the businesses which had responded. They state that tenders must indicate 'the lump sum, in billions of lire, which the tenderer will pay when the concession is granted' (Article 4.9.1, page 44). The specifications also indicate that that amount will constitute one of the selection criteria (p. 51), without mentioning the weighting to be attached to it. The deadline for submitting tenders was 1 March 1994 (Article 3.9, page 19).

The specifications were sent to the Commission only on 2 March 1994, after the expiry of the deadline. By letter of 1 April 1994, the Commission expressed its regret that the specifications for selecting a second operator imposed on the firm to be selected conditions less favourable than those enjoyed by SIP, in particular the requirement of an initial payment (the bid) and a minimum annual charge to be paid by the operator for the first five years irrespective of turnover, while for SIP this charge is only 3,5 % on the amount of its actual income.

The Commission then suggested to the Italian Government that these two requirements should be deleted and the bids of the two remaining consortia be considered solely in the light of the other criteria mentioned in the specifications — that is to say, qualitative criteria.

On 18 April 1994, the Italian Government officially announced the consortium selected, Omnitel Pronto Italia, together with the weighting used in making the selection. The tenderers did not know the weighting. The consortium selected obtained the better score on every one of the selection criteria.

In its letter of 11 May 1994, the Commission replied that it continued to have reservations concerning the initial payment. Since Omnitel had been successful on all the other selection criteria, the Commission requested that the initial payment be reconsidered but without calling in question or delaying the start of the operator's service.

(1) Council recommendation 87/371/EEC of 25 June 1987 (OJ No L 196, 17. 7. 1987, p. 81).

(2) 'Scenario Mobile Communications up to 2010 — study on forecast developments and future trends in technical development and commercial provision up to the year 2010'. Eutelis Consult, October 1993.

(3) Council Directive 87/372/EEC of 25 June 1987 on the frequency bands to be reserved for the coordinated introduction of public pan-European cellular digital land-based mobile communications in the Community OJ No L 196, 17. 7. 1987, p. 85).

(4) 'Review of the Requirements for the Future Harmonization of Regulatory Policy Regarding Mobile Communications Services'. CEPT/ECTRA (92) 57, p. 17.

Since there was no reply to this letter, the Commission sent a reminder on 27 July 1994 pointing out that it could not terminate the infringement procedure before the licence had been formally granted and again inquired what the Italian Government's current intentions were concerning the initial payment. Given the lesser impact of the minimum annual charge imposed solely on the second operator as compared to the initial payment, the Commission decided to concentrate solely on this latter aspect, without, however, accepting the former.

By letter of 8 August 1994, the Italian authorities replied to this last point to the effect that the tenderers, and therefore the consortium selected, were well aware of that obligation since it was expressly included in the specifications, adding that in the course of meetings between officials of the Ministry of Posts and Telecommunications and senior management of Omnitel Pronto Italia, the problem appeared to have been resolved. On 31 October 1994, the Commission replied that the acceptance by the applicant second operator of the conditions for obtaining the licence had no effect on whether these conditions were discriminatory or not, and it continued to press its request for the views of the Italian Government.

On 3 January 1995, the Commission gave formal notice to the Italian Government either to annul the second operator's obligation to make an initial payment or to submit its comments on the Commission's arguments. The Italian authorities replied on 28 February, 17 May and 10 August 1995.

#### THE COMMISSION'S ASSESSMENT

##### Article 90 (1)

- (6) Article 90 (1) of the Treaty provides that, in the case of public undertakings to which Member States grant special or exclusive rights, Member States must neither enact nor maintain in force any measure contrary to the rules contained in the Treaty, in particular those relating to competition.

Telecom Italia is a public undertaking which has been granted exclusive rights to operate the fixed telecommunications network and offer voice telephony (within the meaning of Article 1 of Commission Directive 90/388/EEC<sup>(1)</sup>) and mobile analogue radio telephony services. On 22

December 1994, the Italian Government also granted it the right to operate a GSM radiotelephony network, which qualifies as a special right, since the operator had been designated otherwise than according to objective and non-discriminatory criteria.

In accordance with the case-law of the Court of Justice<sup>(2)</sup>, the compatibility of this monopoly with the Treaty must be assessed in the light of Article 90 and the provisions to which it refers — in this instance, Article 86.

#### Article 86

##### *The relevant market*

- (7) The relevant market is the market for cellular digital mobile radiotelephony services. This should be distinguished from the market in voice telephony and that (or those) in other mobile telephone communications services.
- (8) The Commission has defined the market in voice telephony in Directive 90/388/EEC. The Directive draws a distinction between 'services whose provision consists wholly or partly in the transmission and routing of signals on the public telecommunications network' and mobile radio telephony services, which are excluded from its scope.
- (9) Voice telephony within the meaning of that Directive is the principal service provided on the fixed public network, meaning between given network termination points. These termination points are defined as 'all physical connections and their technical access specifications'. In mobile communications, on the other hand, the termination point is located at the radio interface between the base station of the mobile network and the mobile station, which means that there is no physical termination point. The definition of voice telephony services in Article 1 of the Directive therefore does not apply to mobile telephony services.
- (10) According to the case-law of the Court of Justice, for a product to be regarded as forming a market which is sufficiently differentiated from other markets, it must be possible for it to be singled out by such special features distinguishing it from other products that it is only to a limited extent interchangeable with them and is only exposed to their competition in a way that is hardly perceptible<sup>(3)</sup>.

<sup>(1)</sup> Commission Directive of 28 June 1990 on competition in the markets for telecommunications services (OJ No L 192, 24. 7. 1990, p. 10).

<sup>(2)</sup> See, for example, the judgment of 19 May 1993 in Case-320/91, Corbeau, paragraph 12.

<sup>(3)</sup> Case 27/76, United Brands v. Commission, [1978] ECR, p. 207, paragraph 22.



Clearly, there is very little interchangeability between mobile radiotelephony and telephony using the fixed network: users taking out a subscription for a carphone or portable telephone do not normally cancel their previous subscription for a telephone installed at their home or workplace. Therefore, mobile radiotelephony is indeed a new, additional service, not a substitute for traditional telephony.

This distinction is also reflected in a very significant price differential: according to a study conducted by the Organization for Economic Cooperation and Development (OECD) and based on a basket of services, the cost of mobile telephony to the user is, on average in the OECD area, four times that of the same services offered on the fixed network<sup>(1)</sup>.

Admittedly, wider dissemination of mobile radiotelephony might ultimately lead to a single telecommunications system catering for markets that are for the time being separate. However, the conditions on which Article 86 is to apply must be assessed on the basis of present demand and not of developments that could take place at some unspecified time in the future.

- (11) It having been established, for the above reasons, that mobile radiotelephony should not be regarded as forming part of the market voice-telephony services offered using the fixed network, it remains to be seen whether, and to what extent, there might be grounds for distinguishing between the cellular mobile radiotelephony services based on the GSM standard which are the subject of this Decision and cellular radiotelephony services using analogue technology.

The GSM system of cellular mobile radio telephony is more than just a technical refinement of the earlier analogue technology. In addition to the advantages offered by GSM in terms of the quality of voice reproduction and more efficient use of the available spectrum (thus accommodating substantially more users on a given frequency allocation), this service provides new facilities that cater for the needs of only some users of mobile radiotelephony:

- (i) based as it is on a Community standard, GSM can become a pan-European service. Under

'roaming' agreements between network operators, the system permits any user to make calls from his phone outside the national territory of the operator with which he has taken out a subscription; this facility is available throughout the territory of the parties to the GSM Memorandum of Understanding in Europe and other parts of the world. Some users who, for business purposes, use mobile radiotelephony services only within the country or within a particular region, are not interested in this new feature. For others, however, this may be a reason for deciding to subscribe;

- (ii) in addition to voice transmission, the GSM service can be used to transmit large quantities of data; again, this feature meets the specific needs of only some of the existing or potential customers for mobile radiotelephony services;
- (iii) the digital coding of messages means that a far greater degree of security can be achieved than via the analogue system — again an advantage of interest to only some users (particularly business customers);
- (iv) digital technology makes it possible to offer a whole range of advanced telecommunications services which are not available (or which can be made so only at considerably higher cost) via an analogue network;
- (v) in the majority of the Member States, the tariffs applicable to GSM services currently remain higher than those for analogue mobile telephony.

In view of the above, the simple replacement of analogue radiotelephony by the GSM system is not generally envisaged, in the short term. On the contrary, it is likely that, even if there is a discernible drift of customers from one to the other, the two systems will continue to exist in parallel for several years to come, meeting largely different needs. It has been found that, even in countries where the GSM system is fully operational, some operators are continuing to invest in the analogue network.

- (12) On the basis of the abovementioned considerations and the current circumstances, and taking into account the possible evolution of the market, GSM radiotelephony services should therefore probably be regarded as also constituting a market separate from the market for analogue mobile telephony.

<sup>(1)</sup> OECD study, published 24 February 1993.

In any event, the conclusions of the legal analysis would not be different, even if analogue mobile telephony and GSM constituted two segments of the same market.

- (13) In accordance with judgments of the Court of Justice this market, which currently extends over the whole of Italy, is a substantial part of the common market.

#### *The dominant position*

- (14) The Court of Justice has held that an undertaking which has a legal monopoly in the provision of certain services may occupy a dominant position within the meaning of Article 86 of the Treaty<sup>(1)</sup>. This applies in the case of Telecom Italia and its subsidiary, Telecom Italia Mobile, created in July 1995, which together are the only undertakings permitted by law to offer the telecommunications networks for the public, voice telephony and analogue radiotelephony in Italy, three markets in which they therefore enjoy a dominant position.

#### *The abuse of a dominant position*

- (15) The Court of Justice has ruled that 'a system of undistorted competition, as laid down in the Treaty, can be guaranteed only if equality of opportunity is secured as between the various economic operators'<sup>(2)</sup>.

Such equality of opportunity is particularly important for new entrants to a market in which a dominant operator on a related but separate market is in the course of establishing itself, like Telecom Italia and its subsidiary, Telecom Italia Mobile.

- (16) Telecom Italia Mobile already enjoys the following major advantages for acquiring a dominant share of the market in GSM radiotelephony:

- a head start: it is already in a position to market its service while the second operator will not be ready until the second half of 1995,
- potential customers: Telecom Italia Mobile's analogue radiotelephony service, TACS, had more than 2,2 million subscribers (February

1995) and is acquiring 100 000 new subscribers each month.

However, this service will become less attractive in future in view of GSM's superior facilities. In addition, TACS operates in wavebands reserved to GSM radiotelephony. With time some TACS subscribers will therefore change to GSM. Accordingly, Telecom Italia Mobile already has potential customers for its GSM service,

- an existing distribution network: the network is known to the public, since Telecom Italia Mobile can market its GSM service through its TACS distributors,
- specific information: through its experience with TACS, it has specific information on the calling habits of Italian subscribers, by consumer categories and region. Moreover, since it also enjoys a monopoly in the supply of fixed links for the networks of GSM operators<sup>(3)</sup>, it will continue to obtain important information on traffic flows,
- economies of scale for infrastructure: since it is at present the sole operator of fixed and analogue mobile telephony, it has available sites and aerials for establishing its GSM network which are not available to its competitor.

Telecom Italia would be unable to extend its dominant position on the market in wire telephony or analogue mobile telephony into the market in GSM radiotelephony by increasing the costs of its rival, for example by imposing interconnection charges which were not justified by the costs involved, without infringing Article 86 of the EC Treaty.

- (17) Pursuant to Article 90 (1) of the EC Treaty, Italy must at the same time refrain from enacting measures which would, by increasing the costs of access of the sole rival of a public undertaking on a market newly opened to competition, significantly distort this competition. Given the additional financial burden imposed on its only competitor, Telecom Italia Mobile will indeed have the choice between two commercial strategies, of which each would be in breach of Article 90 (1) read in conjunction with Article 86 of the Treaty.

<sup>(1)</sup> Case 311/84, Centre belge d'études de marché — Telemarketing (CBEM) SA v. Compagnie luxembourgeoise de télédiffusion SA and Information publicité Benelux SA, [1985] ECR, p. 3261.

<sup>(2)</sup> Case C-202/88, France v. Commission, [1991] I, p. 1223, paragraph 51, p. 1271.

<sup>(3)</sup> Telecom Italia and its subsidiary Telecom Italia Mobile operate the fixed network and mobile services. On the other hand, Omnitel Pronto Italia can only establish radio links if it can show that Telecom Italia cannot provide it with the leased lines requested within a reasonable time.

(i) Extension of the dominant position<sup>(1)</sup> of the public undertaking

The initial payment of Lit 750 billion made by the second operator on this market will necessarily have to be covered by income. The second operator will therefore have difficulties in competing with the first operator through lower tariffs. The first operator, Telecom Italia Mobile, which must not depreciate the same payment and which moreover is aware of the second operator's cost structure through its monopoly of the infrastructure<sup>(2)</sup>, could be encouraged by reducing its tariffs, to extend its current dominant position on the fixed infrastructure market and the analogue mobile telephony market into the market in GSM radiotelephony. It is a question of the extension of a dominant position thanks to the competitive advantage provided by the distortion of the cost structure due to the initial payment, rendering the State measure contrary to Article 90, read in conjunction with Article 86.

(ii) Limitation of production, markets or of technical development within the meaning of Article 86 (b)

Moreover, the need to finance Lit 750 billion will also delay the investments of the new entrant, which will have to use part of its initial capital to cover the initial payment, which will therefore not be available for investment in the development of its network, quite apart from the capital needed for establishing its service in compliance with the minimum requirements set out in the licence. This will delay the development of the network and could also encourage Telecom Italia Mobile to delay marketing its GSM service<sup>(3)</sup>. The TACS system is more attractive in that it guarantees Telecom

Italia Mobile a definite income since the services are operated as a monopoly and moreover the bulk of the investments have already been amortized.

The Telecom Italia group, which, as has been pointed out, is aware of the second operator's cost structure through its infrastructure monopoly, would therefore be encouraged to retain higher tariffs for its GSM services than it would otherwise do, in the absence of the State measure in question. In so doing, it would limit production, output or technical development at the expense of the users within the meaning of Article 86 (b) as regards GSM, which involves a more advanced technology, so as to benefit the older analogue service.

In addition, this would delay the move towards personal communication combining mobile and fixed networks, which will only be possible if the tariffs for mobile communications fall substantially.

As the Court of Justice has held<sup>(4)</sup>, Article 90 (1) precludes Member States from enacting measures likely to cause an undertaking to infringe the provisions to which it refers — in particular, in the case in point, those contained in Article 86.

In conclusion, on either hypothesis, the State measure concerned is therefore contrary to Article 90 (1), read in conjunction with Article 86 (b) of the Treaty.

- (18) The responsibility of Member States pursuant to Articles 86 and 90 (1) of the Treaty only arises where the improper behaviour of the company in question is capable of affecting trade between Member States. Such a potential effect exists in this instance because the commercial activity of the Italian GSM operators may affect the residents of other Member States, who may acquire the 'SIM' cards in Italy just as in the territories of the other Member States, thanks to the roaming agreement with the operators covering those Member States.

<sup>(1)</sup> See, for example, judgment of the Court of Justice of 17 November 1992, Joined Cases C-271/90, C-281/90 and C-289/90, *The Kingdom of Spain, the Kingdom of Belgium and the Italian Republic v. Commission*, [1992] ECR I, p. 5833, paragraph 36.

<sup>(2)</sup> The specifications provide for a reduction of 50 % of the public tariff for lines leased by SIP to the second operator. Despite this reduction, the cost of leased lines for the second GSM operator in Italy remains three times higher than that applied by BT in the United Kingdom to cellular telephony operators.

<sup>(3)</sup> As the Commission has already emphasized in its letter of 29 June 1993, 'since the public undertaking holds a monopoly in the supply of mobile radiotelephony services, it has no great interest in introducing an alternative, the GSM service, quickly'.

<sup>(4)</sup> See, for example, Case C-41/90, *Höfner v. Macrotron* [1991] ECR I, p. 1979 as well as the judgments of 18 June 1991, Case C-260/89, *Dimotiki Etairia Pliroforissis v. EPT*, [1991] ECR I, p. 2925, and of 5 October 1994, Case C-323/93, *Société civile agricole d'insémination de la Crespelle v. Coopérative d'élevage et d'insémination artificielle du département de la Mayenne* [1994] ECR I, p. 5077.

### The reply of the Italian authorities

- (19) In its letter of 28 February 1995, the Italian Government emphasized that the initial payment had been one factor in selecting the second operator. The sum proposed by the second operator would therefore be determined as part of its strategic choice, since the specifications do not mention either a minimum or a maximum figure.

Moreover, the specifications allow the tenderer to propose further conditions, such as waiving the initial payment or spreading it over a number of years. In addition, the tenderers knew that Telecom Italia Mobile was not required to make an initial payment.

It was impossible to oblige Telecom Italia Mobile to make the same payment since it had already made its investments and therefore relied on amortizing them by operating the service as a monopoly.

By determining the amount of the initial payment which it would be prepared to make, the second operator of necessity took into account positive factors such as the investments already made by Telecom Italia Mobile and its right to use Telecom Italia Mobile network through national roaming.

It therefore denies that the dominant positions of Telecom Italia and its subsidiary Telecom Italia Mobile have been strengthened. It also denies that the initial payment produced a negative impact on investments or on the level of tariffs, in so far as the second operator's concession fixes specific obligations on this point.

Lastly, it refuses to abolish the initial payment. In its view, relinquishment of this criterion would mean that the selection procedure would have to be begun again if the principles of transparency and non-discrimination were to be respected. According to the Italian Government, the removal of an element such as the offer to pay a sum in order to enter the GSM market would necessarily lead to the opening of a new bidding process. Without the requirement of the initial payment, the competitors might well have made different bids. This argumentation was confirmed by the Italian authorities by letter of 10 August 1995.

- (20) In its letter of 17 May 1995, the Italian Government distinguished between the question of the

initial payment and the risk of extending the dominant position.

As far as the initial payment is concerned, the Italian Government maintains that, in the past, Telecom Italia Mobile has spent larger sums than that on developing the new service and that furthermore the opening up of the GSM service to competition has had a negative effect on the expected profits of Telecom Italia Mobile for running the service. Moreover, to reimburse the initial payment would allow the candidate who was not chosen to attract Omnitel's concession, and the selection procedure would have to start again. On this point, the Italian Government reaffirmed that the abolition of the obligatory initial payment on the part of the second operator would necessitate the opening of a new selection process.

As for the risk of extending the dominant position of Telecom Italia and its subsidiary, Telecom Italia Mobile, the Italian Government emphasized that, following its intervention, agreements had been concluded between Telecom Italia and Omnitel relating to the interconnection of Omnitel's GSM network to the fixed telephone network of Telecom Italia, to experimental roaming of Omnitel's service via Telecom Italia Mobile's GSM network, to the distribution system of Telecom Italia Mobile's GSM and to the keeping of separate accounts for GSM and Telecom Italia's other activities.

### The Commission's rebuttal

- (21) The Commission has not challenged the Italian Government's decision to use two distinct procedures in awarding the GSM concessions. Nevertheless, it has repeatedly urged the Italian Government to ensure that the procedures used and the criteria adopted in granting the second licence should not have the effect of increasing the costs of access by the new entrant to the GSM market, as compared with those of the public operator.

The initial investment for establishing a GSM network in Italy amounts to about Lit 2 000 billion. The initial payment, when added to the initial investment, therefore increases the second operator's need for financing by more than one-third. Since Telecom Italia mobile does not have to make the same payment, it is wrong to say that the initial payment has not strengthened its position. It can use the money thereby saved to extend its distribution network or make special offers to potential subscribers.

Moreover, Telecom Italia Mobile possesses a temporal advantage to recoup the major sums invested for the development of GSM. When it puts its network at the disposal of the second national operator, in the context of national roaming, the latter will not benefit freely from this investment but will have to participate in financing it.

- (22) The fact that applicants for the second licence were aware of the future distortion of competition on the GSM market in Italy in favour of Telecom Italia Mobile does not mean that there is any less of an imbalance here. Moreover, firms which did wish to enter the market had no choice but to take this handicap into account in their business plan.

It is therefore wrong to say that the initial payment will have no impact on prices charged or the coverage offered. The second operator's concession adopts the objectives which it has itself undertaken to attain after making allowance for the initial payment. The Italian Government itself concedes that, without the initial payment, tenderers 'could have modified their economic objectives for each of the valuation parameters'. Moreover, the mere fact that the specifications make provision for national roaming is certainly not sufficient compensation for the second operator's disadvantage. The Italian Government has not as yet informed the Commission of an agreement on this matter with the second operator.

- (23) Lastly, the argument that, if the initial payment were waived, the tendering procedure would have to be repeated in order to comply with the principles of transparency and non-discrimination is not convincing.

Bearing in mind the fact that the consortium chosen submitted the better tender on all other selection criteria, the Commission, in its letter of 11 May 1994, determined that it was possible and necessary to reconsider this initial payment without calling in question or delaying the commencement of the second operator's service.

Moreover, the weighting of the various selection criteria was not communicated to the various applicants. The candidates could not therefore say that they would have made a better offer if they had known that the initial payment would be aban-

doned. The weighting attached to the initial payment could, in fact, have been very slight or zero.

In any case, in order not to interfere in a question which relates in part to the internal law of Italy, the Commission leaves to the Italian Government the choice of the means of remedying the breach, without expressly envisaging the reimbursement of the initial payment. Such reimbursement is not the only conceivable means of redressing the imbalance that it creates. The Italian Government could either impose an identical payment on Telecom Italia Mobile, or it could adopt corrective measures such as those mentioned in the context of contacts between the Commission and the Italian authorities, for example :

- a grant without delay to any operator of an unconditional right to establish its own infrastructure (the provision of the radio frequencies necessary for microwave links) or to use the existing infrastructure of other undertakings such as the national railways, the motorways or ENEL (the national electricity agency),
- the effective application of the roaming agreement between the two GSM-radiotelephony operators, which from a technical and tariff standpoint would compensate for the second operator's delay,
- the grant of access to Telecom Italia's TACS 900 customer database, while maintaining the confidentiality of personal data,
- the revision of the tariff conditions for inter-connection with Telecom Italia's switched telephone network,
- the grant to any operator of the right to apply alternative technologies such as DCS-1800 or DECT to provide its service.

The revocation of the concession already granted can in no circumstances be considered to be an appropriate remedy for the breach, bearing in mind that that would eliminate the only existing competitor to the public company Telecom Italia Mobile on the GSM market, and also bearing in mind the current monopoly of Telecom Italia as regards fixed telephony and GSM during the whole period necessary for the opening of a new call for offers, thus rendering competition even more difficult because of the additional time-lead.

- (24) The Commission's objections to the initial payment imposed on the second operator but not on Telecom Italia Mobile are not based on Article 6 of the Treaty. In this procedure the issue is not the discrimination in itself but the effect of the State measure which is, as has been shown at points 17 and 18, to lead the telecommunications agency to extend its dominant position or to limit production, markets or technical development.

The aim of this procedure is to cause the Italian Government to take the necessary steps to preclude that effect; the most obvious would be a requirement that Telecom Italia Mobile make an identical payment.

- (25) Likewise, if the Italian Government so requests, the Commission would be prepared to examine whether the infringement could be terminated by adopting other measures, provided that they offset properly the second operator's disadvantage.

It is incumbent upon the Italian Government to make proposals in this matter. The Italian Government should in any case provide figures for these proposals, showing that they properly offset the Lit 750 billion paid by Omnitel.

#### Article 90 (2)

- (26) Article 90 (2) of the Treaty provides that undertakings entrusted with the operation of services of general economic interest are subject to the rules on competition, in so far as the application of such rules does not obstruct the performance, in law or in fact, of the particular tasks assigned to them. The Italian Government has not relied on this provision to justify imposing the initial payment on the second operator alone.
- (27) The Commission considers for its part, that in this case Article 90 (2) does not apply, because there are no factors which would permit the conclusion that the initial payment is justified by the performance in law or in fact of a service of general economic interest.

#### CONCLUSION

- (28) In view of the above the Commission considers that the competitive disadvantage in the form of

the initial payment imposed on the second operator alone for its concession to operate a GSM network in Italy constitutes an infringement of Article 90 (1) of the Treaty, read in conjunction with Article 86,

HAS ADOPTED THIS DECISION:

#### Article 1

Italy shall take the steps necessary to abolish the distortion of competition resulting from the initial payment imposed on Omnitel Pronto Italia and to secure equal conditions for operators of GSM radiotelephony on the Italian market at the latest by 1 January 1996, by means of the following:

- a requirement that Telecom Italia Mobile make an identical payment, or
- the adoption, after receiving the agreement of the Commission, of corrective measures equivalent in economic terms to the payment made by the second operator.

The measures definitively adopted may not impair the competition created by the licensing of the second GSM operator on 2 December 1994.

#### Article 2

Italy shall inform the Commission within three months of notification of this Decision of the steps it has taken to comply therewith.

#### Article 3

This Decision is addressed to the Italian Republic.

Done at Brussels, 4 October 1995.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## II

*(Acts whose publication is not obligatory)*

## COMMISSION

## COMMISSION DECISION

of 27 November 1996

concerning the additional implementation periods requested by Ireland for the implementation of Commission Directives 90/388/EEC and 96/2/EC as regards full competition in the telecommunications markets

(Only the English text is authentic)

(Text with EEA relevance)

(97/114/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Whereas:

Having regard to the Treaty establishing the European Community,

Having regard to the Agreement establishing the European Economic Area,

Having regard to Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(1)</sup>, as last amended by Directive 96/19/EC<sup>(2)</sup>, and in particular Article 2 (2) thereof,

Having regard to Commission Directive 96/2/EC of 16 January 1996 amending Directive 90/388/EEC with regard to mobile and personal communications<sup>(3)</sup>, and in particular Article 4 thereof,

Having given notice<sup>(4)</sup> to interested parties to submit their comments in accordance with Article 2 (2) of Directive 90/388/EEC and Article 4 of Directive 96/2/EC,

<sup>(1)</sup> OJ No L 192, 24. 7. 1990, p. 10.

<sup>(2)</sup> OJ No L 74, 22. 3. 1996, p. 13.

<sup>(3)</sup> OJ No L 20, 26. 1. 1996, p. 59.

<sup>(4)</sup> OJ No C 169, 13. 6. 1996, p. 5.

## A. THE FACTUAL BACKGROUND

## I. The Irish request

- (1) The Irish Government has, by letter of 15 May 1996, requested additional implementation periods:
- until 1 January 2000, regarding the abolition of the exclusive rights currently granted to Telecom Eireann as regards the provision of voice telephony and the underlying network infrastructure, instead of 1 January 1998 as provided in Article 2 (2) of Directive 90/388/EEC,
  - until 1 July 1999, regarding the lifting of restrictions on the provision of already liberalized telecommunications services on:
    - (a) networks established by the provider of the telecommunications service,
    - (b) infrastructures provided by third parties, and
    - (c) the sharing of networks, other facilities and sites,
 instead of 1 July 1996 as provided in Article 2 (2) of Commission Directive 90/388/EEC,
  - until 1 January 2000, regarding the direct interconnection of mobile telecommunications networks, instead of immediately as provided in Article 3d of Directive 90/388/EEC.

This request is in line with Council resolutions 93/C213/01 of 22 July 1993 <sup>(1)</sup> and 94/C379/03 of 22 December 1994 <sup>(2)</sup>.

- (2) The Irish Government considers these additional implementation periods necessary for the following reasons:

2.1. Ireland has been carrying out major development of the telecommunications networks; this has required significant capital investment, involving high levels of debt; Telecom Eireann has been constrained in its ability to achieve the necessary structural adjustments, particularly of tariffs, because of those high debt levels, the high cost of delivering telecommunications services in Ireland and Telecom Eireann's high cost-structure.

2.2. Further structural adjustments are required in order to enable Telecom Eireann to function effectively in a fully competitive market, but in a way that ensures the maintenance of universal service, an increase in telephone density and reductions in Telecom Eireann's debt and cost structure; these adjustments involve:

- (1) further development of Ireland's telecommunications networks,
- (2) further adjustment of Telecom Eireann's tariff structure,
- (3) transformation of Telecom Eireann, in particular, further development of its products and services for the home and international sectors, restructuring its cost base and completion of the management of its change into a market-driven and customer-focused organization.

With the assistance of a strategic partner this transformation which would otherwise take more time could be achieved before 1 January 2000.

2.3. Liberalization of infrastructure significantly in advance of the liberalization of voice telephony would enable providers of liberalized services to erode Telecom Eireann's customer base.

2.4. In relation to mobile interconnection, freedom of interconnection by mobile operators would enable them to bypass the Public Switched Telephone Network (PSTN) for trunk and

international traffic and furthermore enable them to capture a significant share of Telecom Eireann's international call traffic, as a result of which Telecom Eireann's revenues would be seriously reduced and the structural adjustment programme disrupted.

2.5. The derogation sought will not impede the development of competition in other areas of the telecommunications sector in Ireland.

- (3) The Irish Government provided a detailed description regarding the capital investments required for the development of the network, the tariff rebalancing planned, as well as the restructuring of Telecom Eireann in the annex to its letter of 15 May 1996.

- (4) The Irish Government announced that, if this derogation was granted, it would in any case implement the amendments made to Directive 90/388/EEC by Directive 96/19/EC in national law according to the following time table:

— fourth quarter 1996: establishment on a fully stand-alone basis of a telecommunications regulatory authority with appropriate arrangements for industry funding,

— first quarter 1998: publication of proposed legislative changes to implement full competition and remove all restrictions by 1 January 2000, including proposals for funding universal services,

— third quarter 1998: target for achievement of legislative changes,

— fourth quarter 1998: communication to the Commission of draft licences for voice telephony and/or underlying network providers,

— first quarter 1999: publication of licensing conditions for all services and of interconnection charges as appropriate in accordance in both cases with relevant EU Directives,

— July-December 1999: award of licences and amendment of existing licences to enable competitive provision of voice telephony and unrestricted interconnection of mobile networks from 1 January 2000.

The request was delivered to the Commission services on Wednesday 15 May 1996.

## II. The comments received

- (5) Fourteen undertakings as well as the Irish Congress of Trade Unions provided comments following the notice published by the Commission on 13 June 1996.

<sup>(1)</sup> OJ No C 213, 6. 8. 1993, p. 1.

<sup>(2)</sup> OJ No C 379, 31. 12. 1994, p. 4.



## (6) According to these comments:

- the Irish authorities have not established that the existing network is, in fact, so undeveloped that they require any derogation period before full liberalization. They have failed to satisfy the criteria established in Directive 90/388/EEC as amended, and in Article 2 (2) thereof in particular. A modern basic network is now in place and Telecom Eireann's real concern is not to shorten waiting lists but rather to 'encourage' demand,
- although Ireland's telecommunications networks have been less developed than those of some other EU Member States, much progress has been made in recent years. Some of this progress has been thanks to EU funding (in the order of ECU 65 to 70 million for the period 1989 to 1999). Telecom Eireann has been successfully increasing penetration: between 1 April 1994 and 31 March 1995 line connections increased by 6 % which represents a growth of new line connections of 22 %,
- Telecom Eireann's call tariffs have reduced by 34 % in real terms between 1986 to 1994; total traffic has increased by 7,4 % in 1994 to 1995,
- the commitments to tariff restructuring and to improving Telecom Eireann's cost structure are so vague and general that they lack credibility,
- the arguments put forward in the application relating to Telecom Eireann, particularly its indebtedness, are greatly exaggerated and seriously misleading. The latest annual accounts for that company reveal that its financial position is in many respects surprisingly healthy,
- as regards the high cost of delivering services in Ireland, any competing operator would be affected by such costs,
- the projected investments of Telecom Eireann to complete universal telephone coverage (i.e. an increase of investment by approximately 43 %) are over estimated. These investments cannot be considered as necessary before liberalization, since Ireland concedes it already has a modern network, including Integrated Services Digital Network (ISDN) capabilities, which is as developed as the networks of other telecommunications organizations in Europe. These investments would aim at the establishment of nationwide fibre-optic Synchronous Digital Hierarchy (SDH) networks, implementation of non-hierarchical networks and establishment of low and high bandwidth copper access systems. To date none of the other EU countries have networks meeting such requirements. Moreover, some doubts were cast on the extent of the universal service obligation entrusted to Telecom Eireann. According to the Irish Telecommunications Act, Telecom Eireann is only obliged to satisfy user needs subject to its appreciation that such requests are 'reasonably practicable'. The fact that Telecom Eireann would want to improve the level of the telecommunications services it provides results from management decisions and not from a State measure,
- the introduction of a new partner, PTT Telecom/Telia, for Telecom Eireann, announced in June, should not be allowed to delay the introduction of competition,
- derogations would sanction Telecom Eireann's continuing dominance in the Irish telecommunications market, increasing the danger of abuse of such dominance. Telecom Eireann would actually discriminate against providers of liberalized services as regards for example volume discounts that are granted to other customers with a comparable volume of traffic; it would, moreover, underinvest in street payphones and delay the provision of competing companies,
- a market in which operators are able to construct alternative networks and provide value-added and data transmission services, will create a stable environment which will give incentive to Telecom Eireann to restructure its operations and complete its transition to a market-driven and customer-focused organization quickly and effectively. This environment will ensure that Telecom Eireann's voice telephony revenue streams are protected, and consequently that it can service its debt requirements fully. When full liberalization takes place, operators will be able to respond quickly to consumer needs as competing infrastructures will already have been developed,
- the derogation on the use of alternative infrastructure requested would in particular hurt cross-border traffic between Northern Ireland and Ireland. The derogation sought would prevent operators in Northern Ireland from being able to maintain margins on cross-border data services and closed user groups calls,

- the Irish Congress of Trade Unions fears that if Telecom Eireann is not ensured sufficient revenues to sustain the unavoidable increasing level of investments, the reducing of tariffs and remuneration of shareholders, the Irish Government will be faced with huge ongoing additional costs. This would damage the prospect of a new social partnership agreement coming up for negotiation in December and could, as a consequence, lead to the Union's withdrawal of cooperation with the liberalization process in this crucial strategic industry.
- (7) By letter dated 29 July 1996, the Commission transmitted to the Irish authorities the 15 comments of these third parties, received on the occasion of the publication of the Commission's notice of 13 June 1996 opening the procedure.
- In response to the abovementioned comments the Irish authorities by letter of 19 September 1996 stated *inter alia* that:
- Telecom Eireann is and will continue to be subject to all the normal European and Irish competition rules and any aggrieved party has available the normal remedies which apply. Any suggestion that a derogation would alter this is incorrect,
  - Telecom Eireann's debt position, while it has improved, is still a serious constraint. The ratio of total debt to total equity (gearing) at the end of the fiscal year 1995/96 was 139,9 for Telecom Eireann compared to, for example 8,9 for British Telecom, 124,3 for Telefónica de España, 65,0 for Portugal Telecom, 39,4 for OTE, 59 for France Telecom, 242,5 for Belgacom, and 405,9 for Deutsche Telekom,
  - ESAT Digifone would be at a particular advantage if it could run services other than GSM over its own infrastructure,
  - telephone penetration rates are a simple measure of network development and universal service and these are clearly well behind EU averages. This gap cannot be completely eliminated before the year 2000. The gap is particularly evident outside the main urban areas where penetration rates remain low and the local access network, traditionally the most costly part of the network to develop, will require significant upgrading to enable connection and adequate quality of service,
  - in the year ended 4 April 1996, total operating costs represented 55 % of total revenue. Staff costs in turn represented well over 50 % of operating costs. The main focus of cost reduction is on reducing the numbers of staff employed by the company. These staff severance schemes must be voluntary in nature and accordingly can only be implemented successfully over a period of years. The company is also actively examining the possibility of outsourcing in a number of areas but this must be managed carefully in conjunction with staff reduction programmes. For that reason a period of three years is required to make the necessary changes in the cost structure,
  - connection and rental are loss-making for Telecom Eireann. This needs to be tackled on two fronts: revenue increase and cost reduction,
  - apart from the average price levels for rentals and calls, the structure of prices needs to be revised. Two examples of possible change are:
    - (i) rental reductions for low-income or low-calling-rate users,
    - (ii) introduction of duration-based charges with no minimum fee, or low initial charge.
- In both cases time is needed to alter structures to a more market-oriented system.
- ### III. Application of the Article 90 (2) exception
- (8) Article 90 (2) provides that undertakings entrusted with the operation of services of general economic interest are to be subject to the rules on competition in so far as the application of such rules does not obstruct the performance, in law or in fact, of the particular tasks assigned to them. The application of this provision in the telecommunications sector has been specified in Directive 90/388/EEC. Under this Directive, as amended by Directives 96/2/EC and 96/19/EC, the Commission shall grant, on request, to a number of Member States the right to maintain during additional time periods the exclusive rights granted to undertakings to which they entrust the provision of a public telecommunications network and telecommunications services, as well as restrictions on competition, in so far as these measures are necessary to ensure the performance of the particular tasks assigned to the undertakings benefiting from exclusive rights.

- (9) As regards the provision of public telecommunications services and networks, it appears that Telecom Eireann is a telecommunication organization within the meaning of Article 1 of Directive 90/388/EEC, since it is entrusted with a service of general economic interest pursuant to Section 14 (1) of the Irish Postal and Telecommunications Services Act of 1983, requiring it:
- (a) to provide a national telecommunications service within the State and between the State and places outside the State,
  - (b) to meet the industrial, commercial, social and household needs of the State for comprehensive and efficient telecommunications services and, so far as the company considers reasonably practicable, to satisfy all reasonable demands for such services throughout the State, and
  - (c) to provide such consultancy, advisory, training and contract service inside and outside the State as the company thinks fit.
- (10) This provision in fact permits Telecom Eireann to refuse to provide telecommunications services where it is not reasonably practicable i.e. where it is not reasonably capable of being done or put into effect. According to the Irish Government, this exception to the general duty imposed by Section 14 (1) would have nevertheless been interpreted narrowly. Also relevant is Section 15 (1) (a) of the Act which imposes an obligation on the company to provide these services at minimal charges.
- (11) Telecom Eireann operates on the basis that it shall meet all reasonable requests for telephone service within standard delivery terms, irrespective of location. In addition, the charges for connection to the telephone network, rental charges and call charges are levied on the same basis nationally. Telecom Eireann also provides and maintains uneconomic public pay phones and provides access to emergency services without charge to the caller. These tasks must be implemented irrespective of the specific situations or the degree of economic profitability of each individual operation.
- (12) The question which falls to be considered is therefore the extent to which the requested temporary exclusion of all competition from other economic operators is necessary in order to allow the holder of the exclusive right to continue performing its task of general interest and in particular to have the benefit of economically acceptable conditions.
- (13) The main starting point for such an examination must be the premise that the obligation on the part of the undertaking entrusted with that task to perform its services in conditions of economic equilibrium presupposes that it will be possible to offset less profitable sectors against the profitable sectors and hence justifies a restriction of competition from individual undertakings where the economically profitable sectors are concerned.
- (14) Indeed, to authorize individual undertakings to compete with the holder of the exclusive rights in the sectors of their choice corresponding to those rights would make it possible for them to concentrate on the economically profitable operations and to offer more advantageous tariffs than those adopted by the holders of the exclusive rights since, unlike the latter, they are not bound for economic reasons to offset losses in the unprofitable sectors against profits in the more profitable sectors.
- (15) However, the restrictions on competition are not justified as regards specific services dissociable from the service of general interest — i.e. voice telephony — which meet special needs of economic operators in so far as such specific services, by their nature and the conditions in which they are offered, such as the geographical area in which they are provided, do not compromise the economic equilibrium of the service of general economic interest performed by the holder of the exclusive right.
- (16) Some comments mention that in practice new entrants could also contribute to the relevant tasks of general economic interest. In the short term, however, Telecom Eireann will continue to be the only undertaking able to deliver a universal telephone service to residential users in scarcely populated areas. For this reason, the Commission examined, regarding each of the additional implementation periods requested, whether their granting is necessary to allow Telecom Eireann to perform its task of general interest and to have the benefit of economically acceptable conditions.

## B. LEGAL ASSESSMENT

### I. Request for an additional implementation period regarding voice telephony and underlying network infrastructure

#### *Assessment of the impact of the removal of the exclusive rights currently granted to Telecom Eireann*

- (17) Voice telephony is defined in Article 1 of Directive 90/388/EEC. The extent of this service has been specified in the Commission's communication 95/C275/02 to the European Parliament and the Council on the status and implementation of Directive 90/388/EEC on competition in the

markets for telecommunications services<sup>(1)</sup> and in correspondence between the Commission and the Member States. Since the reservation of voice telephony services is an exception to the general rule of competition, it must be interpreted narrowly.

(18) Pursuant to the general principle of proportionality, any additional implementation period granted must be strictly proportional to what is necessary to achieve the necessary structural adjustment, mentioned by the Irish Government, with a view to the introduction of full competition, i.e.:

(i) further development of Telecom Eireann's telecommunications networks;

(ii) further adjustment of Telecom Eireann's tariff structure;

(iii) transformation of Telecom Eireann, in particular, further development of its products, restructuring of its cost base and completion of the management of its change into a market-driven and customer-focused organization.

(19) The purpose of the exclusive rights granted to Telecom Eireann was to ensure the provision of universal voice telephony and the establishment of a public telecommunications network. It allowed the latter not only to finance more cheaply — it could borrow under State guarantee and 2 % of its fiscal assets were financed by grants from the European Regional Development Fund — important investment in the digitalization of its network, but also to maintain higher tariffs and a less efficient cost structure — in particular due to overstaffing — than it would in a competitive environment. As one of the comments<sup>(2)</sup> points out, 'the legacy of over-staffing specifically in the flagged age group 35 to 44 was created by Telecom Eireann in carrying out their modernization programme in the early 1980s employing in-house staff as against having the work done by private contractors'.

(20) This shows that exclusive rights are not an adequate means to further the development of the telecommunications network. In its resolution of 22 July 1993, the Council in this regard acknowledged that the maintenance of these exclusive rights should be terminated by 1 January 1998,

with a transitional period for those Member States requiring additional time to implement structural adjustments.

(21) The required structural adjustments must be examined in the light of the following circumstances:

— the need to further rebalance tariffs,

— the low telephone density,

— the high debt and cost structure of Telecom Eireann.

(a) Rebalancing of tariffs

(22) Ireland states that since 1990 all charges (excluding VAT and discounts) including rentals and local calls have fallen significantly in real terms. Despite this achievement, Ireland claims that Telecom Eireann still has a relatively high level of telephone prices and that certain prices are still out of alignment with costs. Telecom Eireann has set an objective of achieving price levels in the lowest quartile of OECD countries by 2000. Rebalancing by adjusting charges to bring prices closer still to underlying costs is still required also to achieve this objective. Ireland is proceeding with a gradual and flexible approach to tariff rebalancing, while maintaining safeguards for consumers in terms of price and quality of service. Due to the limits of the proposed price-cap regime, Telecom Eireann needs about five years to implement the increases of reduced-rate local calls, i.e. from 1996 to 2000. On the basis of the most likely forecasts, Ireland believes that Telecom Eireann would be in a strong enough position to survive liberalization in 2000.

(23) The following table, based on information in the Commission's possession<sup>(3)</sup>, comparing certain telephone tariffs of Telecom Eireann and the equivalent figures for an operator which has already rebalanced its tariffs<sup>(4)</sup>, supports the arguments of the Irish Government:

<sup>(1)</sup> Tarifica study implemented for European Commission — DG XIII.

<sup>(2)</sup> A direct comparison of the telephony tariffs of Telecom Eireann with the Community average (which is not a weighted average) would not be appropriate, given that the tariff structures of the 15 Community TO's are still widely divergent and in addition, given that they are currently in the process of rebalancing tariffs.

<sup>(1)</sup> OJ No C 275, 20. 10. 1995, p. 2.

<sup>(2)</sup> Coin and card technology (CCT), p. 4.

Tariffs in ecu on 1 January 1996	Telecom Eireann	British Telecom	Difference TE/BT (BT = 100)
Bi-monthly rental	29,57 (*)	19,53	151,4
Local calls, resp. 3/10 minutes	0,14 - 0,14	0,06 - 0,19	233,3 - 73,7
(Peak hours)	0,14 - 0,56	0,14 - 0,47	100 - 119,1
Trunk calls, resp. 3/10 minutes	1,12 - 3,37	0,35 - 1,16	320 - 290,5
Intra EC, resp. 3/10 minutes	1,80 - 6,00	1,29 - 4,31	139,5 - 139,2

(\*) Social payments are provided to low-income customers

(24) Given that due to technical progress in the network, cost is increasingly less dependent on distance, cost orientation of tariffs means as a general rule that prices are adjusted such that revenues are rebalanced with costs, i.e.:

— connection and rental revenues cover fixed costs (plus a standard margin),

— local call revenues cover local call costs (plus a standard margin),

— trunk call revenues cover trunk calls (plus a standard margin),

— international call revenues cover international call costs (plus a standard margin).

Consequently telecommunications organizations must raise bi-monthly rental and local calls (or at least not decrease these charges) and reduce tariffs for long distance calls. Telecom Eireann has made some progress on rebalancing local charges, but needs additional time to decrease trunk and international charges.

(25) According to one comment<sup>(1)</sup>, the overall level of the tariffs for the provision of telecommunications services is not relevant in assessing the extent to which tariff rebalancing has been achieved. But even using the methodology proposed in this comment, it still appears that in Denmark and the Netherlands, which decided to liberalize voice telephony in advance of 1 January 1998, imbalance between, on the one hand, rental and local call tariffs and, on the other hand, long distance and international calls is much further reduced than in Ireland.

(1) Esat Telecom, p. 34, No 49.

(26) It is argued in the same comment that a high level of tariffs may indeed result from specific circumstances, such as a very low density of population which renders the provision of telecommunications services proportionately more expensive, when calculated *pro capita*. This might be the case. However, BT and MCL provide voice telephony from the UK to Ireland at prices which can be less than half those of Telecom Eireann<sup>(2)</sup>. It is therefore reasonable to expect that if voice telephony were liberalized immediately, amongst others these companies would — at least in certain areas of Ireland — provide voice telephony at tariffs which are significantly lower (at least as regards trunk and international calls) than those of Telecom Eireann and thus either force the latter to reduce dramatically its tariffs in the relevant market segments which are the most profitable, or lose subscribers to the new entrants.

(27) The continuation of the gradual approach envisaged by Ireland for further tariff rebalancing seems therefore justified, in view of the rebalancing (bi-monthly rental and local charges) already achieved in 1993 and the firm commitments to complete the process by reducing trunk and international tariffs by the year 2000. Moreover, to accelerate the process of rebalancing tariffs would pose related political problems since, in this case, an increase in local communication tariffs would be necessary.

#### (b) Telephone density

(28) Telecom Eireann has achieved one of the fastest telephone penetration growths in the EU over the last five years. Today, Ireland nevertheless still has a

(2) ITL, p. 8.

relatively low telephone penetration in comparison with most of the EU Member States. Some comments are rightly emphasizing that telephone penetration would improve as a result of competition. It may nevertheless be assumed that in a first stage new entrants in the market will concentrate mainly on high users to acquire sufficient profitability before focusing on new users. The argument of the Irish Government that enabling Telecom Eireann to pursue its development programmes to further improve telephone density will benefit the public seems therefore acceptable, even if the additional time given to Telecom Eireann will enable it to strengthen its position by improving its efficiency. This improvement will to a certain extent also benefit future new entrants since the more users connected to the public telecommunications networks, the more calls will be generated both for the incumbent and for the new entrants.

(29) In fact, the figures provided by the Irish Government also show that although telephone penetration is still low in Ireland, remaining demand is also limited. It appears in particular that waiting lists have dramatically decreased and this, notwithstanding State social welfare payments involving financial support for telephone rental and call charges for qualifying pensioners. Currently one in eight of all customers is already on such a scheme.

(30) The development programmes with a view to increasing penetration can therefore justify a continuation of the current exclusive privilege of Telecom Eireann for a limited duration. Taking into account a continuation of the past yearly increase of Telecom Eireann's density of 2% during the coming years in 1999, Telecom Eireann would reach the penetration currently achieved in Member States, such as Italy or Belgium, which do not qualify for additional implementation periods. A longer additional implementation period would not be justified, even if the increase of Telecom Eireann's density slows down during the coming years. As mentioned, it is indeed possible that, due to a combination of amongst others demographic<sup>(1)</sup> and economic factors specific to Ireland, there is actually no demand for further telephone lines by households. Further market growth would

<sup>(1)</sup> Household size in Ireland is, according to the Irish request, 3,2 people, e.g. larger than in most other EU Member States. This reduces the potential for additional residential penetration.

then depend on the offer of new services, and the growth of business customers, which can best be accelerated by the introduction of competition and therefore would not justify any additional implementation period.

#### (c) Debt and cost structure

(31) Ireland emphasizes two liabilities of Telecom Eireann in a future competitive environment: its low productivity (one employee for 99 lines) and its level of debt (£ Irl 862 million at end of March 1995 giving a debt/equity ratio of 1,9). Between 1985 and 1995, Telecom Eireann had already significantly improved productivity, which is reflected in the reduction of its staff costs from 42% of its turnover to 30%. Staff numbers have been reduced from 18 000 to under 12 000. A low number of lines per employee seems, nevertheless, a necessary result of the low population density in Ireland. International comparisons show that operators in countries with low population density retain a smaller number of lines per employee even after competition is introduced and where digitalization is very advanced. The planned increase of telephone density over the next years will increase productivity expressed in numbers of lines per employee before 1999 up to the level currently achieved in Finland. Overstaffing is nevertheless a common feature of telecommunications organizations at the eve of their privatization. The Commission, however, considers that it could not justify any additional implementation period extending after 1 January 1999.

(32) As regards the debt structure, the figures provided by the Irish Government show that, since 1993, the financial situation of Telecom Eireann has improved significantly. The submission states Telecom Eireann's debt at the end of the financial year 1995/1996 as £ Irl 700 million giving a debt/equity ratio of 1,4. Moreover, Telecom Eireann will receive a total of £ Irl 220 million of the proceeds of the sale. £ Irl 150 million will be injected on closing and the balance (£ Irl 70 million) in approximately three years' time on exercise of the option by the strategic partners or public offering. The balance of the funds over and above this £ Irl 220 million will be used by the State to reduce its liability to the pension fund. This will enable Telecom Eireann to use its own resources to further reduce its debt until the end of 1998. At this date the debt/equity ratio of Telecom Eireann will thus not be out of line with those of operators in coun-

tries which will open their market to competition, for example the debt/equity ratios of Deutsche Telekom and Belgacom in 1995 were <sup>(1)</sup> respectively 2,5 and 1,4. Consequently, the debt of Telecom Eireann could not justify an additional implementation period extending over 1998.

#### *Effect on trade*

(33) The aim of the postponement of the liberalization of voice telephony is to delay the entry of competing carriers in the voice telephony market. Moreover, as pointed out by a comment <sup>(2)</sup>, this will affect trade since large international players including AT&T, BT, C&W, Global One/Sprint and France Telecom are already present or interested in Ireland. The emergence of alternative Irish carriers will also be delayed, which will eventually reduce its possibilities to expand outside Ireland, given that in the mean time new entrants will enjoy a two-year head start in the other Member States which will liberalize their markets by 1 January 1998.

(34) Although the granting of a derogation to Ireland would foreclose the telecommunications market in Ireland for two years, the negative effect on trade in the Community will be reduced due to:

— the limited size of the Irish telecommunications market in comparison to the Community market. One could expect indeed that on 1 January 1998, massive investments will mainly occur in the more developed Member States, such as Germany, the Netherlands and France where a higher return on investment might be expected,

— the duration of the derogation requested: the establishment of new public telephony operators requires a preparation of many months. The harm done to potential investors by an additional implementation period of 24 months will be limited if, in the mean time, they can already plan investments, so as to be ready to be operational in advance of 1 January 2000.

(35) Such effect will further be reduced in the following circumstances:

— Telecom Eireann is not expanding its operation in Member States which have liberalized their markets. If this were the case, the derogation enabling Telecom Eireann to maintain higher prices on its domestic market could be used not only to achieve the necessary adjustments but also to cross-subsidize operations in foreign

markets. This would obviously distort competition at the expense of the incumbents and of other new entrants in the relevant Member States and would be against the Community interest. In this regard, any involvement of Telecom Eireann alongside its strategic partners PTT Telecom and Telia, or Unisource, in investments outside Ireland should, during the additional time period, be achieved in a fully transparent way and at market conditions. This should be reviewed by an independent auditor,

— the Irish Government publishes the licensing conditions one year in advance of full liberalization and ensures that Telecom Eireann publishes in parallel the interconnection conditions to be applied to new entrants,

— the additional implementation period regarding the use of own/alternative infrastructures is reduced as mentioned below. This would allow potential new entrants to operate and provide already liberalized telecommunications services on such networks in preparation for full competition, and in particular to provide voice services to corporate networks and closed user groups via such networks,

— the Irish Government takes all measures necessary to ensure that Telecom Eireann does not make use of its additional statutory protection to extend its dominant position in neighbouring or ancillary markets such as the public payphone market or the cable TV industry,

— without prejudice to the impact assessment provided for in the third paragraph of Article 2 of Commission Directive 95/51/EC <sup>(1)</sup>, the Irish Government ensures, in the short term, that Cablelink is managed at arm's length of Telecom Eireann as long as Telecom Eireann remains the controlling shareholder.

#### *Conclusion*

(36) On the basis of the above assessment, the Commission considers that the negative effects on trade which would result from the granting to Ireland of an additional implementation period until 1 January 2000 as regards the abolition of the exclusive rights currently granted to Telecom Eireann for the provision of voice telephony and public network infrastructure instead of 1 January 1998, pursuant to Article 2 (2) of Directive 90/388/EEC, are not incompatible with the interest of the Community, in so far as the circumstances set out above are fulfilled.

<sup>(1)</sup> Cable & Wireless, p. 4.

<sup>(2)</sup> Esat Telecom, p. 13.

<sup>(1)</sup> OJ No L 256, 26. 10. 1995, p. 49.

**II. Request for an additional implementation period regarding the lifting of restrictions on the provision of already liberalized telecommunications services on own and alternative infrastructure**

*Assessment of the impact of the immediate lifting of restrictions*

- (37) Ireland states that the lifting of restrictions on the use of alternative infrastructure before 1 July 1999 would enable providers of liberalized services to offer customers speech calls and connect such calls with the public network in both directions. This practice would be indistinguishable from the provision of voice telephony, apart from minor differences such as numbering and interconnection charges. As a result Ireland fears that there would be effective competition for voice telephony, despite the voice telephony derogation.
- (38) Ireland adds that such lifting of constraints may also cause Telecom Eireann losses of revenue contribution from leased lines. While not all such revenue would be lost, there would be a substantial impact in that those consumers remaining as Telecom Eireann's customers would expect lower prices. Ireland nevertheless acknowledges the need to advance the lifting of restrictions on alternative networks in order to ensure that future competitors can build and fund networks in sufficient time to allow for full competition by the time voice telephony is liberalized. Given the small size of Ireland and the concentrated nature of most profitable customers, Ireland considers that the liberalization of alternative infrastructures six months before voice telephony would not compromise the ability of new entrants to compete fully from 1 January 2000.
- (39) Comments state that service-providers would be particularly affected if they were not allowed, as the second mobile operator is, to use alternative infrastructures to save significant leased-lines costs for the provision of their services. Conversely, the second GSM operator mentions that, given that it is not allowed to convey third-party traffic, the decision to establish a fully separate backbone network involves high sunk costs and substantial risks given that excess capacity cannot be leased to other providers of already liberalized services. If Ireland was granted the right to postpone the liberalization of alternative infrastructures, this would therefore also affect competition on the GSM markets.

- (40) The argument that restrictions must be maintained on the provision of alternative network capacity for the provision of alternative infrastructures to prevent authorized providers of liberalized services to circumvent the voice telephony monopoly cannot be accepted. As a matter of fact, as the Commission stated in its Communication on the status and the implementation of Directive 90/388/EEC on competition in the markets for telecommunications services, such 'unofficial' by pass will not occur to any significant extent without being noticed by the relevant Member State. A service which is offered to the public must be, *ipso facto*, public knowledge.

In particular, given that any commercial offer would normally involve advertising (of the services available) or, at the very least, issuing price lists, contracts and invoices, such by pass should be evident from an early stage.

New operators generally have shown that they will respect the voice telephony monopoly. Service-providers do not want to take the risk of having their authorization revoked and not being able to fulfil their obligations towards their clients. Many service-providers did therefore, before starting their services, investigate first the matter with the national regulatory authorities or with the Commission services.

- (41) The use of alternative networks for the provision of already liberalized services will not alter this state of affairs. Alternative networks must indeed be considered to be public switched telecommunications networks within the meaning of Directive 90/388/EEC, where they are upgraded to switched networks providing voice to any interested subscriber and are interconnected with the public switched telephone network of the telecommunications organizations. The termination points of such alternative networks should likewise be considered as termination points of public switched networks and voice provided to the public from or to such points would then become voice telephony, which according to Article 2 of that Directive can further be reserved to the telecommunications organization, in this case Telecom Eireann.
- (42) Moreover, Ireland itself recognizes that by pass would be distinguishable from legal voice telephony, due to differences as regards numbering and interconnection charges. Since the amendment of Ireland's regulatory framework, and in particular the new independent regulatory authority, will only



be operational early next year, one could, however, not exclude that in the mean time, Ireland could face certain difficulties in the effective enforcement of the voice telephony monopoly. For this reason, an additional implementation period until the entry into force of this new regulatory framework, provided it is clearly delimited in time, could be justified.

- (43) The second argument put forward by Ireland, i.e. that such lifting of constraints may also cause Telecom Eireann losses of revenue contribution from leased lines can also not be accepted. It is true that, under its exclusive privilege to provide network infrastructure, Telecom Eireann is enjoying guaranteed revenues from the provision of leased lines to end-users and providers of liberalized telecommunications services (except GSM mobile telephony, where the second operator prefers to establish its own links). However, as the Commission stated in its Green Paper on the liberalization of telecommunications infrastructure and cable television networks — part one — principles and timetable (COM(94) 440 final, 25.10.1994), Directive 92/44/EEC<sup>(1)</sup> requires in particular that leased lines must be offered on a cost-oriented basis. Given this obligation and given that Member States must comply with it, the opening of alternative supply is not expected to alter the market position of TO's in this area substantially.

- (44) Although allowed in Directive 92/44/EEC, Ireland did not request any deferment in favour of Telecom Eireann for the implementation of the obligation of cost-orientation of leased lines. On the contrary, on 8 March 1996, Ireland informed the Commission pursuant to Article 4 of Directive 90/388/EEC that it had authorized Telecom Eireann to increase its leased lines tariffs as from 1 February 1996 as regards new circuits and to existing circuits at the next billing date after 31 March 1996. The justification given for this increase was that leased lines charges had not been adjusted for many years and that Telecom Eireann had been recording significant losses on its leased lines service. International comparisons show that Telecom Eireann's tariffs are, even after the increases, still less than the EU average (e.g. on 1 January 1996 monthly rental 50 km circuit: ECU 265 (EU average: ECU 380) and connection charge: ECU 489 in comparison with EU average of ECU 596<sup>(2)</sup>). One can for this reason hardly expect that

alternative network providers could offer much better tariffs, at least to the vast majority of customers of Telecom Eireann and that the latter would be forced to lower its prices substantially.

- (45) It is true that charges for leased lines in Ireland are not yet fully rebalanced. A cost-based tariff proposal is being implemented on a phased basis, and this business is loss-making overall. If an alternative infrastructure is available, Telecom Eireann would lose revenue to that alternative as customers would wish to diversify suppliers, thus increasing the loss on the business.
- (46) Finally Ireland, while acknowledging the need to advance the lifting of restrictions on alternative networks in order to ensure that future competitors can build and fund networks in sufficient time to allow for full competition by the time voice telephony is liberalized, states that six months would suffice for this purpose. This argument is based on the small size of Ireland and the concentrated nature of the most profitable customers. As a matter of fact, since the main cable TV network in Ireland is controlled by Telecom Eireann, the ability of new entrants to compete fully from 1 January 2000 would be compromised in the absence of sufficient time to extend their network also in the 'local loop'.

#### *Effect on trade*

- (47) As a consequence of its monopoly on the provision of public telecommunications infrastructures, Telecom Eireann is the sole supplier of leased lines and interconnection to providers of liberalized services. It therefore determines to a large extent the costs of its competitors in the liberalized services sector. This was illustrated *inter alia* by the abovementioned increase in leased lines tariffs in early 1996, which rendered the provision of certain liberalized services uneconomic. This potential knowledge by Telecom Eireann of the costs of its competitors will increasingly affect trade, since the Irish public operator will develop even further its own offer of liberalized services with the technical support, expert and managerial assistance, software and systems improvements provided by its strategic partners PTT Telecom and Telia, backed by their Unisource global partnership, which are among the world leaders in terms of quality and efficiency. Whereas Telecom Eireann could use its own infrastructure to provide

<sup>(1)</sup> OJ No L 165, 19. 6. 1992, p. 27.

<sup>(2)</sup> Data computed by Tarifica for the Commission — DG XIII.

such services, competitors providing global liberalized services, such as VPN or voice services to closed user groups, would thus be obliged to rely only on circuits leased from the operator they want to compete with. This situation would be aggravated by the fact that according to comments<sup>(1)</sup>, although Telecom Eireann complies fully with current regulations under both EU and Irish law on this matter, currently it does not produce accounts to a sufficient degree of transparency to allow for adequate separation of its activities in the monopoly sector from those in the liberalized sector and there is no structural separation to prevent staff in the infrastructure side of Telecom Eireann passing information to colleagues selling liberalized services.

#### *Conclusion*

- (48) There are less restrictive regulatory means to prevent bypass of the voice telephony monopoly until 1 January 2000 and such means could be implemented by the telecommunications regulatory authority which Ireland will set up, with appropriate arrangements for industry funding, during the first quarter of 1997. The granting of an additional implementation period which would extend after that date does not therefore seem justified.
- (49) Moreover, since Telecom Eireann will be able to provide on its own network worldwide interconnection to Irish industry and business, backed by the resources of its strategic partners and their global interconnection via Unisource and Uniworld, such additional implementation period would distort competition in global services from and to Ireland at the expense of the other global alliances.
- (50) For these reasons, the Commission considers that the negative effects on trade which would result from the granting to Ireland of an additional implementation period regarding the liberalization of alternative infrastructure will be incompatible with the interest of the Community once the new regulatory framework is in force and at the latest on 1 July 1997.

### **III. Request for an additional implementation period regarding the lifting of restrictions on the direct interconnection of mobile telecommunications networks**

#### *Assessment of the impact of the immediate lifting of restrictions*

- (51) Ireland considers an additional implementation period as regards the direct international intercon-

nection of mobile networks necessary to avoid undermining the provision of national and international voice telephony.

- (52) Ireland states that if mobile networks were permitted to interconnect freely, it would be possible for a GSM operator in Ireland to connect to a fixed network or mobile network in another State and to obtain delivery prices for international calls close to the local interconnection rates applying in that country. Similarly, the Irish GSM operator could offer to deliver incoming international traffic at prices closely related to national interconnect rates in Ireland. The GSM operator could therefore offer very low tariffs to customers and could expect to obtain a substantial share of incoming international traffic. The public network would, as a result, lose a substantial part of the customer revenue and a large part of the incoming settlements, offset only partially by increased national interconnect income.
- (53) Ireland acknowledges that to a certain extent, this situation already exists for medium and large companies, as resellers active in the Irish market already bypass the settlement regime. Ireland expects that the grant of full interconnection rights to mobile operators would immediately expose another large segment of international revenue to competition.
- (54) Comments emphasize that the mobile telephone market is a new growing market and that the restrictions on international connection will therefore affect additional mobile traffic, generated by the mobile operators, from which Telecom Eireann already derives additional revenues from call-completion of calls originated from mobile phones. Moreover, the second GSM operator argued that in the absence of the right to interconnect directly with foreign networks, it is unrealistic to suggest that Telecom Eireann could offer acceptable international interconnect rates without recourse to the available judicial remedies.
- (55) In practice, two issues must be considered: (i) the level of substitutability between mobile and fixed telephone services and (ii) the risk of bypass of the voice telephony monopoly via services consisting in calling a mobile number to be switched to a foreign fixed-voice telephony network.

<sup>(1)</sup> See in particular, Cable & Wireless, p. 2.

- (56) As regards the latter risk, the argument cannot be taken into account, since there are other regulatory means to deal with such by pass of the legal privilege of Telecom Eireann (see Commission communication 95/C275/02).
- (57) As regards the substitutability between fixed and mobile telephone services, the Commission has, in recent cases, discovered that such substitutability is not substantial, given that these services respond to different categories of demand, which are reflected *inter alia* in the higher tariffs of GSM-mobile telephony in comparison with voice telephony.
- (58) In Ireland, the main market-segment for GSM-operators is the segment of domestic calls. Moreover it appears that at least half the costs of mobile operators in handling calls are traffic-insensitive costs. It can therefore not be excluded that a mobile operator, in order to increase overall turnover, usage of its network and market share would allot a higher share of these traffic-insensitive costs to domestic calls and offer international tariffs which are at the same level as the current international tariffs of Telecom Eireann. As stressed in one comment<sup>(1)</sup>, BT and MCL provide voice telephony from the UK to Ireland at prices which can be less than half those of Telecom Eireann. By directly interconnecting with the networks of those British public telecommunications operators, Irish GSM operators could offer similar rates to Telecom Eireann without selling below cost. Moreover, the offer of international mobile calls at the fixed-network tariffs would be a powerful marketing tool to convince new subscribers to acquire and use GSM mobile telephony.
- (59) On the basis of the current differences between tariffs for calls from Ireland to the UK and for calls from the UK to Ireland, the risk of substitution of fixed international telephone calls by GSM calls can thus not be ruled out. This would affect one of two voice-telephony market segments which are currently the most profitable for Telecom Eireann and could reduce its overall profitability to such an extent that it was no longer able to provide a universal service under economically acceptable conditions.
- (60) This risk will however decrease as Telecom Eireann reduces its international tariffs. Although the argument of the Irish Government can thus be
- accepted, the additional implementation period requested is too long in view of the justifications provided. Taking into account the planned tariff rebalancing, the threat of substitution of fixed by GSM calls might only justify a derogation until at the latest the end of 1998, which is the date at which international tariffs of Telecom Eireann must be sufficiently reduced to rule out substitution by GSM-mobile calls. A liberalization of international interconnection of mobile networks at least one year in advance of the full liberalization of voice telephony will furthermore provide a strong incentive in favour of timely implementation of the gradual rebalancing envisaged.

#### *Effect on trade*

- (61) The effects of the delayed liberalization of direct international interconnection of mobile operators will fall on the second GSM-operator and provided they are licensed in time, the future DCS-1800-operators. The possibility to interconnect directly with other operators would be a significant factor in facilitating their establishment and development in the Irish market. Moreover, the additional implementation period will also affect foreign carriers, since it will make more cumbersome and costly the handing-over of traffic for call termination by the Irish mobile operators.
- (62) This negative effect on trade between Member States would nevertheless be reduced if the Irish Government were to ensure that Telecom Eireann provides specific and volume discounts, to be applied to mobile operators, which would, as in other Member States, take into account the fact that contrary to volume discounts granted to large users, mobile operators are generating new traffic.

#### *Conclusion*

- (63) The immediate lifting of restrictions on the direct interconnection of mobile telecommunications networks pursuant to Article 3d of Directive 90/388/EEC as inserted by Directive 96/2/EC with regard to mobile and personal communications would put at risk the substantial international traffic revenues of Telecom Eireann and threaten its ability to further ensure the universal provision of voice telephony in Ireland in economically acceptable conditions. The effect on trade could, moreover be limited if tariff reductions, similar to those in other Member States, are provided in interconnect agreements entered into between Telecom Eireann and the mobile operators. The Commis-

<sup>(1)</sup> ITL, p. 8.

sion therefore considers that the limited negative effects on trade which would result from the granting to Ireland of an additional implementation period until 31 December 1998 at the latest as regards the lifting of restrictions on direct interconnection of mobile networks with foreign networks, is balanced by the certainty that universal service will not be affected and it is therefore for the time being not incompatible with the interest of the Community,

HAS ADOPTED THIS DECISION:

#### *Article 1*

Ireland may postpone until 1 January 2000 the abolition of the exclusive rights currently granted to Telecom Eireann as regards the provision of voice telephony and the establishment and provision of public telecommunications networks provided that the conditions set out in Article 4 are implemented according to the timetable laid down therein.

#### *Article 2*

Ireland may postpone until 1 January 1999 the lifting of restrictions on the direct interconnection of mobile telecommunications networks with foreign networks provided that the conditions set out in Article 4 are implemented according to the timetable laid down therein.

#### *Article 3*

Ireland may postpone until 1 July 1997 the lifting of restrictions on the provision of already liberalized telecommunications services on:

- (a) networks established by the provider of the telecommunications service,
- (b) infrastructures provided by third parties, and
- (c) the sharing of networks, other facilities and sites.

#### *Article 4*

By way of derogation from the deadlines set out for this purpose in Directive 90/388/EEC, as amended by Directive 96/19/EC, the Irish Government shall inform the Commission of the implementation in national law of the following obligations according to the following timetable:

- no later than 1 April 1997 instead of 1 July 1996: publication of all measures necessary to lift restric-

tions on the provision of already liberalized telecommunications services on:

- (a) networks established by the provider of the telecommunications service,
  - (b) infrastructures provided by third parties, and
  - (c) the sharing of networks, other facilities and sites,
- before 1 April 1998: publication of proposed legislative changes to implement full competition and remove all restrictions by 1 January 2000, including proposals for the funding of universal services,
  - before 1 November 1998: adoption of those legislative changes,
  - no later than 1 January 1999 instead of 1 January 1997: notification to the Commission of draft licences for voice telephony and/or underlying network providers,
  - no later than 1 April 1999 instead of 1 July 1997: publication of licensing conditions for all services and of interconnection charges as appropriate in accordance in both cases with relevant EU Directives,
  - no later than 1 November 1999: award of licences and amendment of existing licences to enable competitive provision of voice telephony and unrestricted interconnection of mobile networks from 1 January 2000 instead of 1 January 1998.

The Irish Government shall moreover inform the Commission at the latest three months after notification of this Decision of the measures taken to:

- achieve transparency as regards any involvement of Telecom Eireann alongside its strategic partners PTT Telecom and Telia, or Unisource, in investments outside Ireland during the additional time period granted pursuant to Article 1,
- ensure that Telecom Eireann does not make use of its additional statutory protection to extend its dominant position in the public payphone market or the cable TV industry and in the short term ensure that Cablelink is managed at arm's length of Telecom Eireann as long as Telecom Eireann remains the controlling shareholder.

#### *Article 5*

This Decision is addressed to Ireland.

Done at Brussels, 27 November 1996.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## II

(Acts whose publication is not obligatory)

## COMMISSION

## COMMISSION DECISION

of 18 December 1996

concerning the conditions imposed on the second operator of GSM radiotelephony services in Spain

(Only the Spanish text is authentic)

(97/181/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community, and in particular Article 90 (3) thereof,

Having given the Spanish authorities, by letter of 23 April 1996, and Telefónica de España SA, by letter of 30 May 1996, notice to submit their comments on the Commission's objections to the initial payment imposed on Airtel Móvil SA,

Whereas:

## THE FACTS

## The national measure in question

- (1) The Spanish Government has imposed an initial payment for the grant of a second concession for the establishment and operation on Spanish territory of a network for the provision of a public mobile radiotelephony service using the pan-European digital system, GSM (global system for mobile communications) ('GSM service').

That requirement is laid down in Articles 9 (4) and Article 16 of the tendering criteria which were approved by Ministerial Decision (*Orden*) of 26

September 1994<sup>(1)</sup>. That requirement does not apply to the public operator, Telefónica de España.

## The undertaking and services concerned

- (2) Telefónica de España is a Spanish public undertaking as defined in Article 2 of Commission Directive 80/723/EEC of 25 June 1980 concerning the transparency of financial relations between Member States and public undertakings<sup>(2)</sup>.

The Spanish Government has decisive influence over Telefónica de España for three reasons:

- (i) The Spanish State is the single largest shareholder in Telefónica de España. When the Commission opened this case, the Spanish State held 31,8 % of the issued share capital. It currently holds 21,16 % of the issued share capital. The remaining shares are divided between approximately 300 000 shareholders.
- (ii) The Spanish Government has the right to appoint a representative with the right of veto over the decisions of the board of directors of Telefónica de España. Under Article 2 (9) of Royal Decree Law (*Real Decreto-Ley*) 6/1996 of 7 June 1996<sup>(3)</sup>, this post will only be abolished from 1 January 1998.

<sup>(1)</sup> Boletín Oficial del Estado (BOE) No 231, 27. 9. 1994, p. 29778.

<sup>(2)</sup> OJ No L 195, 29. 7. 1980, p. 35.

<sup>(3)</sup> BOE No 139, 8. 6. 1996, p. 18 975.

(iii) By virtue of the concession contract of 26 December 1991 ('Concession Contract')<sup>(1)</sup>, the Spanish Government has the right directly to appoint 25 % of the members of the board of directors of Telefónica de España. As a result of this and the fact that the Spanish State is the largest shareholder, the Spanish Government appointed 18 out of the 25 current members of the board of directors including the president.

The shares of Telefónica de España are listed on the Spanish stock exchanges as well as in New York, London, Frankfurt and Tokyo. In terms of its turnover (PTA 1 740 500 million in 1995) and its results (PTA 133 200 million in 1995), Telefónica de España is among the ten largest telecommunications operators in the world. It has a workforce of 69 570 employees and over 16 million subscribers.

Telefónica de España thus constitutes a public undertaking or an undertaking to which Member States grant special or exclusive rights within the meaning of Article 90 (1) of the EC Treaty.

- (3) Telefónica de España provides 'transmission', 'final' and 'value added' telecommunications services throughout Spain by virtue of Telecommunications Act (*Ley de Ordenación de las Telecomunicaciones*) 31/1987 of 18 December 1987<sup>(2)</sup> ('LOT') and the Concession Contract. Telefónica de España has been the monopoly provider of some of these services (such as voice telephony services falling within the meaning of Article 1 of Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(3)</sup>), whereas there is limited competition for other services (such as GSM services). Telefónica de España has been also granted special rights together with Ente Público Retevisión ('Retevisión') and the Organismo Autónomo de Correos y Telégrafos, both public undertakings, to provide transmission capacity for telecommunication services.

On 7 June 1996, by Royal Decree Law 6/1996 the monopoly on voice telephony and the oligopoly on corresponding infrastructures were formally abolished. The Spanish Government is now able to grant concessions to new national or regional operators. Retevisión will transfer its telecommunication assets to a new entity which has been licensed to provide full telecommunications

services and has been mandated to sell 80 % of its shares in a restricted tender. However, it is not expected that the new entity will be operational before mid-1997.

Under the LOT and its Concession Contract, Telefónica de España has been able to provide GSM services without having taken part in any tendering procedure. This is more fully described in point 7 below. Telefónica de España has been authorized by the Spanish Government to transfer its licence for the provision of mobile telephone services — analogue and GSM — to Telefónica Servicios Móviles, S.A. ('Telefónica Servicios Móviles'), a wholly owned subsidiary of Telefónica de España. All references in this Decision are to Telefónica de España because the licence to operate GSM radiotelephony services was originally granted to this company.

- (4) Cellular digital mobile telephony complying with the GSM standard has been developed recently in Europe and enables subscribers both to send and receive calls anywhere in the Community, as well as in some other European countries. This system, which uses digital technology, a code and a subscriber identity module card, has greater potential than traditional analogue radiotelephony systems. Digital technology provides higher quality, high-speed data transmission and encryption enhancing the confidentiality of communications and is more economical in its use of frequencies than analogue systems. Furthermore, the GSM system is based on common Community standards regarding common frequency bands approved at Community level and, unlike analogue systems which are often incompatible from one Member State to another, has the makings of one of the pan-European services, whose promotion is under Council Recommendation 87/371/EEC of 25 June 1987<sup>(4)</sup>, one of the main objectives of the European Union's policy on telecommunications. Lastly, the emerging market for GSM services is particularly dynamic: according to some studies, the number of users in Western Europe could grow from a little over 1 million in 1993 to 15-20 million in the year 2000<sup>(5)</sup>.
- (5) The Council has adopted Directive 87/372/EEC of 25 June 1987 on the frequency bands to be reserved for the coordinated introduction of public

<sup>(1)</sup> BOE No 20, 23. 1. 1992, p. 2 132.

<sup>(2)</sup> BOE No 303, 19. 12. 1987, amended, *inter alia*, by Act 32/1992 of 3 December 1992.

<sup>(3)</sup> OJ No L 192, 24. 7. 1990, p. 10.

<sup>(4)</sup> OJ No L 196, 17. 7. 1987, p. 81.

<sup>(5)</sup> 'Scenario Mobile Communications up to 2010 — study on forecast developments and future trends in technical development and commercial provision up to the year 2010', Eutelis Consult, October 1993.

pan-European cellular digital land based mobile communications in the Community<sup>(1)</sup> which reserves the 890 915 and 935 960 MHz frequency bands for the introduction of a common system of digital GSM radiotelephony. These common frequency bands allow several competing operators to coexist. The GSM service began operating commercially in the Community in late 1992; since then, every Member State except Luxembourg has granted licences to two operators, while Luxembourg has announced that it will follow the same path. Sweden has granted three GSM licences.

The European Conference of Postal and Telecommunications Administrations (CEPT), the forum for the national regulatory authorities of 36 countries (including Spain), has recommended that competition between operators of GSM services be actively encouraged and the regulatory barriers which are restricting such competition be abolished<sup>(2)</sup>.

- (6) Germany, Greece, France, the Netherlands and the United Kingdom have authorized or decided to authorize a third operator to offer cellular digital radiotelephony services, on a higher frequency band, on the basis of the DCS 1800 specifications. Under Article 2 of Commission Directive 96/2/EC of 16 January 1996 amending Directive 90/388/EEC with regard to mobile and personal communications<sup>(3)</sup>, Member States must grant licences for operating mobile systems according to the DCS 1800 standard by 1 January 1998 at the latest. Further, Member States may not restrict the combination of mobile technologies or systems and in all circumstances must take account of the requirement to ensure effective competition between the operators competing in the relevant markets.

### Background

- (7) Following amendments to the LOT by Act 32/1992 of 3 December 1992, the market for the provision of GSM services was liberalized as from 31 December 1993. Therefore, the provision of GSM services is no longer regarded as a 'final' service for which special and exclusive rights can be granted. GSM services are now considered as 'value added' services which should be provided in competition.

Following this amendment to the LOT, the Spanish Government adopted Royal Decree 1486/1994 of 1 July 1994<sup>(4)</sup> ('the Royal Decree'), which approves the technical regulation (*Reglamento Técnico*) for the provision of 'value added' mobile automatic telecommunication services. Article 2 of the technical regulation (Annex to the Royal Decree) states that GSM services are to be provided in competition. Article 4 of the technical regulation states that GSM services are to be provided by Telefónica de España and one competing licensee. The first Transitional Provision of the technical regulation indicates the procedure for Telefónica de España to obtain a licence without going through a tendering procedure.

The Royal Decree does not expressly provide for an initial payment for the GSM licence. However, Article 4, fourth paragraph, subparagraph (a), of the technical regulation states that one of the factors to be taken into account when assessing the application of the second operator for a licence is the 'maximization of financial contributions'.

- (8) By Ministerial Decision of 26 September 1994<sup>(5)</sup> the Spanish Government adopted the tendering criteria and opened the tendering procedure for a second operator's licence for the provision of GSM services. The second operator's concession is for 15 years with an extension envisaged for five years thereafter. The other terms of the concession are listed in the tendering criteria.

Articles 9 and 16 of the tendering criteria provided for a minimum initial payment to the Treasury of PTA 50 095 billion. Some indication of the relative weight that would be attached to the different tendering criteria was given. The effect of the last paragraph of Article 16 was that offers of less than PTA 50 000 million would automatically be eliminated.

The Ministry of Public Works, Transport and Environment awarded the second operator's concession by Ministerial Decision of 29 December 1994<sup>(6)</sup> to Airtel Móvil SA (at that time known as 'Alianza Internacional de Redes Telefónicas, SA') in spite of the fact that the initial payment of PTA 85 000 million was not the highest initial payment offered (the highest initial payment offer being PTA 89 000 million).

<sup>(1)</sup> OJ No L 196, 17. 7. 1987, p. 85.

<sup>(2)</sup> *Review of the Requirements for the Future Harmonization of Regulatory Policy Regarding Mobile Communication Services*, CEPT/ECTRA (92) 57, p. 17.

<sup>(3)</sup> OJ No L 20, 26. 1. 1996, p. 59.

<sup>(4)</sup> BOE No 168, 15. 7. 1994, p. 22 672.

<sup>(5)</sup> BOE No 231, 27. 9. 1994, p. 29 779.

<sup>(6)</sup> BOE No 4, 5. 1. 1995, p. 464.

In accordance with Article 9 of the tendering criteria, Airtel Móvil had to make the initial payment when it formally obtained the licence by signing the concession contract on 3 February 1995. On the same day Telefónica de España was simultaneously granted a corresponding GSM licence without making any such payment.

- (9) By letter of 6 February 1995 the Commission expressed its reservations about the procedure which had been adopted for the selection of a second operator which had included less favourable conditions for the second operator than for Telefónica de España.

By letter of 20 April 1995 the Spanish Government replied to the Commission setting out the circumstances of the licensing process which according to the Spanish Government compensated for the initial payment made by Airtel Móvil.

On 1 July 1995 Telefónica de España began operating its GSM services commercially.

By its letter of 18 July 1995 the Commission asked the Spanish Government for clarification on the right to use alternative telecommunication networks, on the right to interconnect directly with leased line networks and on the methodology that would be used to revise the interconnection tariffs with the fixed network. This was so that the Commission could assess whether those factors would give the second operator benefits which would outweigh the competitive disadvantage established by the imposition of the initial payment.

On 3 October 1995, Airtel Móvil began its operations.

By its letter of 27 November 1995 the Spanish Government replied to the Commission stating that the second operator could establish its own infrastructure, and also use Retevisión and Correos y Telégrafos infrastructure as an alternative to the Telefónica de España network, that no request for direct interconnection had been received by the Spanish Government and that the issue of tariff reductions would be examined in 1996.

At a meeting on 16 January 1996 between the Spanish Government and the Commission, the Spanish Government stated that it would be impossible to redress the imbalance between Telefónica de España and the second operator by imposing a similar initial payment fee of PTA 85 000 million on Telefónica de España. The Spanish Government

proposed that a possible solution would be to reduce the interconnection tariffs over the 15-year period of the concession. The reduction would apply to both Telefónica de España and to the second operator. It stated that this would be finalized in September 1996 and would amount to a 25 % reduction in these tariffs.

The Commission remained of the view that this proposal would not affect the imbalance between the two operators.

By letter of 23 April 1996 the Commission gave formal notice to the Spanish Government either:

- (i) to reimburse the initial payment to the second operator or adopt other corrective measures; or
- (ii) to submit its comments on the Commission's arguments.

By letter of 30 May 1996 the Commission asked Telefónica de España for observations on its letter of 23 April 1996 to the Spanish Government. A copy of the letter of formal notice of 23 April 1996 was enclosed.

At a meeting on 28 April 1996 between the Spanish Government and the Commission, the Spanish Government proposed that the imbalance between Telefónica de España and the second operator could be corrected if Telefónica de España transferred the cost of operating the 'TRAC' project ('Tecnología Rural de Acceso Celular' or Cellular Rural Access Technology) to its mobile telephone branch, Telefónica Servicios Móviles. Under that service, Telefónica de España charges customers in sparsely populated upland regions fixed telephony rates for connections to the public fixed telephone network using mobile analog technology and infrastructure. The Commission investigated that proposal further and, by letters of 29 April 1996 and 10 May 1996 requested further information to complete its assessment of the proposal. Having received no reply to either of its letters, the Commission sent a reminder on 3 June 1996. By its letter of 7 June 1996, the Spanish Government provided some of the information requested. However, the information provided did not contain sufficient data on the real cost of the TRAC system to Telefónica Servicios Móviles. Consequently, the Commission could not assess the extent to which that proposal would redress the balance between the two GSM operators.

At a meeting with the Spanish Government on 9 July 1996, the Commission emphasized that the matter had not been resolved and that the Spanish



Government should put forward a new proposal. To date, no reply has been received by the Commission to its letter of formal notice of 23 April 1996, no observations have been submitted by Telefónica de España on the letter of formal notice of 23 April 1996 and no further proposals have been made by the Spanish Government.

#### THE COMMISSION'S ASSESSMENT

##### Article 90 (1)

- (10) Article 90 (1) provides that, in the case of public undertakings and undertakings to which Member States grant special or exclusive rights, Member States must neither enact nor maintain in force any measure contrary to the rules contained in the Treaty, in particular those relating to competition.

Telefónica de España is a public undertaking which has been granted exclusive rights to operate the fixed telecommunications network and offer voice telephony and mobile analog radiotelephony services. The Concession Contract also grants Telefónica de España the right to operate a GSM radiotelephony network, which qualifies as a special right to the extent that this operator was designated otherwise than according to objective and non-discriminatory criteria.

The imposition of the initial payment on the second operator is a State measure within the meaning of Article 90 (1).

##### Article 86

###### *The relevant market*

- (11) The relevant market is that for cellular digital mobile radiotelephony services. It should be distinguished from the market in fixed voice telephony and from the market for all other mobile telephone communications services.
- (12) The Commission has defined the market in voice telephony in Directive 90/388/EEC. The Directive draws a distinction between 'services whose provision consists wholly or partly in the transmission and routing of signals on the public telecommunications network' and mobile radiotelephony services, which are excluded from its scope.
- (13) Voice telephony within the meaning of that Directive is the principal service provided on the fixed public network, that is between given network termination points. These termination points are

defined as 'all physical connections and their technical access specifications'. In mobile communications, on the other hand, the termination point is located at the radio interface between the base station of the mobile network and the mobile station, which means that there is no physical termination point. The definition of voice telephony services in Article 1 of the Directive therefore does not apply to mobile telephony services.

- (14) According to the case-law of the Court of Justice of the European Communities<sup>(1)</sup>, for a product to be regarded as forming a market which is sufficiently differentiated from other markets, it must be possible for it to be singled out by such special features distinguishing it from other products that it is only to a limited extent interchangeable with them and is only exposed to their competition in a way that is not significant.

Clearly, there is very little interchangeability between mobile radiotelephony and telephony using the fixed network: users taking out a subscription for a carphone or portable telephone do not normally cancel their previous subscription for a telephone installed at their home or workplace. Therefore, mobile radiotelephony is indeed a new, additional service, not a substitute for traditional telephony. This distinction is also reflected in a significant price differential.

Admittedly, wider dissemination of mobile radiotelephony might ultimately lead to a single telecommunications system serving markets that are for the time being separate. However, the conditions on which Article 86 is to apply must be assessed on the basis of present demand and not on developments that could take place at some unspecified time in the future.

- (15) It having been established, for the above reasons, that mobile radiotelephony should not be regarded as forming part of the market in voice telephony services offered using the fixed network, it remains to be seen whether, and to what extent, there might be grounds for distinguishing between the cellular mobile radiotelephony services based on the GSM standard which are the subject of this Decision (in Spain given the brandname *Movistar* by Telefónica de España) and cellular radiotelephony services using analogue technology (in Spain given the brandname *Moviline* by Telefónica de España).

The Commission notes that the GSM system of cellular mobile radiotelephony is more than just a technical refinement of the earlier analog techno-

<sup>(1)</sup> Case 27/76, *United Brands v. Commission*, [1978] ECR 207.

logy. In addition to the advantages offered by GSM in terms of the quality of voice reproduction and more efficient use of the available spectrum (thus accommodating substantially more users on a given frequency allocation), this service provides new facilities that cater for the needs of only some users of mobile radiotelephony:

- (i) based as it is on a Community standard, GSM can become a pan-European service. Under 'roaming' agreements between network operators, the system permits any user to make calls from his phone outside the national territory of the operator with which he has taken out a subscription; this facility is available throughout the territory of the parties to the GSM Memorandum of Understanding in Europe and other parts of the world. Some users who, for business purposes, use mobile radiotelephony services only within the country or within a particular region, are not interested in this new feature. For others, however, this may be a reason for deciding to subscribe,
- (ii) in addition to voice transmission, the GSM service can be used to transmit large quantities of data; again, this feature meets the specific needs of only some of the existing or potential customers for mobile radiotelephony services,
- (iii) the digital coding of messages means that a far greater degree of security can be achieved than via the analogue system, again an advantage of interest to only some users (particularly business customers),
- (iv) digital technology makes it possible to offer a whole range of advanced telecommunications services which are not available (or which can be made so only at considerably higher cost) via an analogue network. These include sophisticated call-line identification, voice mail (including short message services ("SMS")) and call-security services.

In view of the above, the simple replacement of analogue radiotelephony by the GSM system is not envisaged, in the short term. On the contrary, it is likely that, even if there is a discernible drift of customers from one to the other, the two systems will continue to exist in parallel for several years to come<sup>(1)</sup>, meeting largely different needs. It has been found that, even in countries where the GSM system is fully operational, some operators are continuing to invest in the analogue network. These factors draw a distinction between the GSM and analogue markets.

<sup>(1)</sup> Ministerial Decision of 13 March 1995, BOE No 101, 28. 4. 1995, p. 12 573.

- (16) On the basis of the abovementioned considerations and the current circumstances, and taking into account the possible evolution of the market, GSM radiotelephony services should therefore probably be regarded as also constituting a separate market from the market for analogue mobile telephony.

In any event, the conclusions of the legal analysis would not be different, even if analogue mobile telephony and GSM constituted two segments of the same market. As will be seen below (paragraph 21), this would only imply a slightly different formulation of the first hypothesis of abuse.

- (17) In accordance with the case-law of the Court of Justice, this market, which currently extends over the whole of Spain, is a substantial part of the common market.

#### *The dominant position*

- (18) In accordance with the case-law of the Court of Justice, an undertaking which has a legal monopoly in the provision of certain services may occupy a dominant position within the meaning of Article 86 of the Treaty<sup>(2)</sup>. This applies in the case of Telefónica de España and its wholly owned subsidiary, Telefónica Servicios Móviles, which until recently were the only undertakings legally able to offer the telecommunications networks for the public, voice telephony and analog radiotelephony in Spain. These are therefore three markets in which they enjoy a dominant position. As stated above, the recent authorization granted to Retevisión to operate in the market for voice telephony and underlying infrastructures will not have any significant impact on the market share enjoyed by Telefónica de España for some time.

#### *The abuse of a dominant position*

- (19) The Court of Justice has ruled that 'a system of undistorted competition, as laid down in the Treaty, can be guaranteed only if equality of opportunity is secured as between the various economic operators'<sup>(2)</sup>.

Such equality of opportunity is particularly important for new entrants to a market in which a dominant operator on a related but separate market is in the course of establishing itself, like Telefónica de España and its subsidiary, Telefónica Servicios Móviles.

<sup>(2)</sup> Case 311/84, *Centre belge d'études de marché - Telemarketing (CBEM) v. Compagnie luxembourgeoise de télédiffusion and Information publicité Benelux*, [1985] ECR 3261.

<sup>(2)</sup> Case C-202/88, *France v. Commission*, [1991] ECR I-1223, paragraph 51, p. 1271.

(20) Telefónica de España already enjoys the following major advantages for acquiring a dominant share of the market in GSM radiotelephony:

- (i) a head start: it began developing its network before the second operator and can therefore offer better geographical cover; it began its service on 1 July 1995 while the second operator began its services on 3 October 1995;
- (ii) potential customers: Telefónica de España's analog radiotelephony service, Moviline, had 1 235 690 subscribers in October 1996 and is acquiring 10 000 to 20 000 new subscribers each month;  
  
existing subscribers to Moviline, the analog service, may be seen as a potential customer base for Movistar, the GSM service;
- (iii) an existing distribution network: the network is known to the public, since Telefónica de España can market its GSM service on a shared basis with its Moviline distributors;
- (iv) specific information: through its experience with Moviline, it has specific information on the calling habits of Spanish subscribers, by consumer categories and region. Moreover, since it also enjoys a dominant position in the supply of fixed links for the networks of GSM operators, it will continue to obtain important information on traffic flows. In reality there is currently no realistic alternative for the second operator other than the Telefónica de España network;
- (v) economies of scale for infrastructure: Telefónica de España was until June 1996 the sole licensee of fixed voice telephony services and is currently the sole operator active in that market. Telefónica de España was also until 3 October 1995 the sole operator of mobile telephony. As a result of this, Telefónica de España has had sites and aerials available for establishing its GSM network which are not available to its competitor. In addition, certain autonomous communities subsidise the development of the analog radiotelephony network in those areas where there is an insufficient wire network (via the TRAC-project).

Contrastingly, the second operator is, as described, operating under more onerous constraints than Telefónica de España as a result of the initial payment mentioned above.

If Telefónica de España extended its dominant position on the market in wire telephony or analog

mobile telephony into the market in GSM radiotelephony by increasing the costs of its rival (for example by imposing interconnection charges which were not justified by the costs involved), that would infringe Article 86. The same analysis would apply if there is one market for all mobile radiotelephony services and Telefónica de España strengthened its position in that market in the same way.

- (21) Under Article 90 (1) of the EC Treaty, Spain must refrain from enacting measures which would, by increasing the costs of access of the sole rival of a public undertaking on a market newly opened to competition, significantly distort this competition. Given the additional financial burden imposed on its only competitor, Telefónica de España will have the choice between two commercial strategies of which each would be a violation of Article 90 (1) read in conjunction with Article 86. Those commercial strategies are: either (i) to extend or strengthen its dominant position; or (ii) to limit production, markets or technical development within the meaning of Article 86 (b).

- (i) Extension <sup>(1)</sup> or strengthening of the dominant position of the public undertaking

The initial payment of PTA 85 000 million made by the second operator on this market will necessarily have to be covered from income. The second operator will therefore have difficulties in competing with the first operator through lower tariffs. The first operator, Telefónica de España, which does not have to make the same payment and which, moreover, is aware of the second operator's cost structure through its current dominance in the market for infrastructure, could be encouraged to extend its current dominant position on the fixed infrastructure market and the analogue mobile telephony market into the market in GSM radiotelephony by reducing its tariffs. If there is only one market for radiotelephony services, instead of an extension there would be a strengthening of Telefónica de España's dominant position in this market.

Moreover, Telefónica de España could use the PTA 85 000 million saving made to extend its distribution network, to price its services aggres-

<sup>(1)</sup> See, for example, the Judgment of the Court of Justice in Joined Cases C-271/90, C-281/90 and C-289/90, *Kingdom of Spain, Kingdom of Belgium and Italian Republic v. Commission*, [1992] ECR I-5833, paragraph 36.

sively in the GSM market where it faces competition from the second operator, to make special offers to potential subscribers and/or to conduct intensive advertising campaigns for example. The choice of this strategy induced by the State measure could threaten the economic viability of the second operator.

Thus, Telefónica de España is in a position where it could extend or strengthen its dominant position thanks to the competitive advantage provided by the distortion of the costs structure resulting from the initial payment. This renders the State measure contrary to Article 90 read in conjunction with Article 86.

- (ii) Limitation of production, markets or of technical development within the meaning of Article 86 (b)

The need to finance PTA 85 000 million will delay the investments of the new entrant, which will have to use part of its initial capital to cover the initial payment, which will therefore not be available either for appropriate investment in the development of its network or for tariff reductions. The second operator was indeed obliged to increase its capital by some PTA 40 000 million in February 1996 in order to be able to follow its investment plan.

That might also encourage Telefónica de España to delay the development of the GSM radiotelephony network and to concentrate its efforts on the Moviline analog system. The Moviline system is more attractive since the bulk of the investments have already been amortized and it has better coverage.

The initial investment for establishing a GSM network in Spain amounts to about PTA 250 000 million. The initial payment, when added to the initial investment, therefore increases the second operator's need for financing by more than one-third. The fact that applicants for the second concession were aware of the future distortion of competition on the GSM market in Spain in favour of Telefónica de España does not affect the existence of an imbalance. Undertakings which wished to enter the market had no choice but to take this handicap into account in their business plan.

In the second hypothesis, Telefónica de España which, as has been pointed out, is aware of the second operator's cost structure through its dominant position in the infrastructure market,

might be encouraged to retain higher tariffs for its GSM services than it would in the absence of the State measure in question. It could limit production, markets or technical development within the meaning of Article 86 (b) as regards GSM, which involves a more advanced technology, to the benefit of the older analogue service. This would delay the move towards personal communications combining mobile and fixed networks, which will only be possible if the tariffs for mobile communications fall substantially.

The fact that Telefónica de España could behave in this way would be a consequence of the fact that, on the one hand, it benefits from a favourable position as a result of its monopoly over the Moviline system and is granted sufficient wavebands to continue this service, and, on the other, the Spanish Government has financially penalized the only undertaking authorized to establish a competing GSM service. The delayed roll-out of the GSM and the resulting limitation of technical progress to the detriment of consumers would therefore be caused by the State measure in question, that is the imposition of the PTA 85 000 million fee on the second operator alone.

The Commission has adopted a similar analysis in a case involving an initial payment in Italy. Having demanded corrective measures without result, the Commission adopted Decision 95/489/EC addressed to Italy under Article 90 (3) of the EC Treaty<sup>(1)</sup>. The Commission has since been informed that such corrective measures have been taken or are in the process of being taken.

In accordance with the case-law of the Court of Justice<sup>(2)</sup>, Article 90 (1) precludes Member States from enacting measures likely to cause an undertaking to infringe the provisions to which it refers, in particular, in the case in point, those contained in Article 86.

In conclusion, under either hypothesis, the State measure concerned is contrary to Article 90 (1) read in conjunction with Article 86 of the Treaty.

<sup>(1)</sup> OJ No L 280, 23. 11. 1995, p. 49.

<sup>(2)</sup> See, for example, Case C-41/90, *Höfner v. Macrotron*, [1991] ECR I-1979, Case C-260/89, *Elliniki Radiophonia Tileorassi Anonimi v. Dimotiki Etairia Pliroforissis and Others*, [1991] ECR I-2925, and Case C-323/93, *Société civile agricole d'insémination de la Crespelle/Coopérative d'élevage et d'insémination artificielle du département de la Mayenne*, [1994] ECR I-5077.

(22) Member States are liable pursuant to Article 90 (1) and Article 86 of the Treaty only where the behaviour of the company in question is capable of affecting trade between Member States. Trade between Member States could be affected here for the following reasons:

Any extension or strengthening of Telefónica de España's dominant position as well as any limitation of production, markets or technical development in relation to GSM is likely to delay the process of progressive reduction of tariffs for GSM telephony. In fact, in the absence of the initial payment of PTA 85 000 million imposed on the second operator, price competition would have been stronger since the introduction of GSM services in Spain and GSM tariffs would have fallen more quickly:

— if GSM tariffs do not fall as quickly as they would have done in the absence of the State measure in question, residents in other Member States will be less likely to take out subscriptions with Spanish operators as an alternative to other national or foreign operators. By way of illustration, a business or individual based in France will not be encouraged to purchase a Spanish SIM card and to make calls using the card under the roaming agreements between operators, because Spanish tariffs are not as low as they would have been had the second operator been able to use the initial payment of PTA 85 000 million to reduce its tariffs,

— any delay in the process of reducing tariffs would in turn delay the development of mobile telephony services such as improved subscription terms and conditions and more advanced technical services described above. This would discourage new investments in the Spanish telecommunication services markets by undertakings established in other Member States where there is effective competition and where new services have emerged,

— any delay in the process of steadily reducing tariffs may reduce generally the level of international telephone traffic from Spain. Undertakings and individuals with large mobile telecommunications needs will tend to subscribe to foreign operators or to use 'call back' systems in order to take advantage of lower tariffs in other Member States,

— any limitation of production, markets or of technical development within the meaning of Article 86 (b) may reduce the level of imports from other Member States of technical equipment required for investment in the mobile telephony market and for development of an effective and efficient infrastructure.

#### The reply of the Spanish authorities

(23) The Spanish Government has made the following submissions to the Commission:

— under the terms of the concession granted by the Spanish Government to Telefónica de España in 1991, Telefónica de España obtains a GSM concession without any further payment. Therefore, the Spanish Government cannot impose an initial payment of PTA 85 000 million on Telefónica de España. Further the Spanish Government argued, whilst rejecting the principle of compensation, that the relevant figure for the initial payment was PTA 50 095 000 million rather than PTA 85 000 million. It argued that Airtel Móvil had raised the original fee requested from PTA 50 095 000 million to PTA 85 000 million itself without an obligation to do so. The minimum initial payment imposed by law was PTA 50 095 000 million and that was the figure to be taken into account,

— the Spanish Government considered that a possible solution would be a reduction in the interconnection tariffs for the duration of the 15-year licence,

— finally, the Spanish Government also proposed to transfer to Telefónica Servicios Móviles the cost of the TRAC project.

#### The Commission's assessment

(24) Although the second operator itself offered a fee of PTA 85 000 million, the Commission disagrees with the argument that the initial payment was voluntary since it was one of the selection criteria in the tendering procedure<sup>(1)</sup>. Each tenderer had to offer the highest initial payment possible under its business plan to have a chance of winning the

<sup>(1)</sup> Case C-272/91, *Commission v. Italy*, [1994] ECR I-1409, paragraph 11.

concession. Only some indication as to the relative weight that would be attached to the different selection criteria was given. The most clear indication was given with respect to the minimum initial payment. The initial payment was thus one of the selection criteria under the tendering procedure and it was payable on the date that the concession was signed. It is, therefore, clearly a State measure.

The selection procedure for the second GSM operator was not in reality a tendering procedure as such. The selection procedure in Spain was a hybrid combining the characteristics of comparative bids and a tender. One of the criteria compared was the initial payment which the applicant offered to pay on obtaining the second concession. It was therefore difficult to know which of the criteria were essential. The fact that the concession was awarded in the absence of any clear indication implies that any of them could have been of importance.

(25) The Commission does not accept that the reduction in interconnection tariffs proposed by the Spanish Government would restore the level playing field, because the Spanish Government refused to consider an asymmetric tariff reduction in favour of the second operator alone.

(26) The solution offered by the Spanish Government whereby investments in the TRAC project would offset the second operator's initial payment cannot be accepted in the present circumstances.

Apart from the fact that the information provided by the Spanish authorities does not allow a proper evaluation of the real impact of such investments, and that it is not possible to ensure that this solution is anything more than a pure accounting operation, the solution cannot be accepted at this stage since the provision of a universal service by Telefónica de España, including the service in remote areas, is in the current circumstances balanced out by the exclusive or special rights granted to Telefónica de España. Moreover, in implementing the TRAC system, Telefónica de España has benefited from public subsidies including ERDF aids.

(27) The Commission considers that in this case the obligation imposed on the second Spanish operator alone to make the initial payment of PTA 85 000 million is incompatible with Article 90 (1) together with Article 86.

(28) The aim of this procedure is to cause the Spanish Government to take the necessary steps to remove the distortion of competition; the most obvious step would be to reimburse sum paid by Airtel Móvil.

If the Spanish Government so requests, the Commission would be prepared to examine whether the infringement could be terminated by adopting other corrective measures, provided that they properly balance out the disadvantage suffered by the second operator.

It is incumbent upon the Spanish Government to make proposals in this respect. The Spanish Government should in any case provide figures for such proposals, showing that they properly offset the PTA 85 000 million paid by the second operator.

However, imposing on Telefónica Servicios Móviles an identical payment would not be considered an adequate compensatory measure in the present circumstances, in particular as long as no cost accounting is implemented serving to ensure that the burden of such payment is allocated to Movistar only.

(29) Certain corrective measures have already been mentioned during bilateral talks with the Spanish Government:

(i) granting Airtel Móvil access to Telefónica de España's TACS 900 customer database, while maintaining the confidentiality of personal data;

(ii) revision of the tariff conditions on an asymmetrical basis for interconnection with Telefónica de España's switched telephone network;

(iii) non-discriminatory access by both Telefónica Servicios Móviles GSM service and Airtel Móvil to the same number of GSM frequencies including the acceleration of the liberalization of the GSM frequencies currently used by Telefónica de España for its analog service;

(iv) extending the duration of Airtel Móvil's concession in line with the recent Spanish decision regarding the cable television licences.

Moreover, the revocation of the concession already granted to Airtel Móvil can in no circumstances be considered to be an appropriate remedy for the breach. It would eliminate the only existing competitor to Telefónica Servicios Móviles on the GSM market and the monopoly enjoyed by Telefónica de España for analog mobile telephony and

GSM services during the period necessary for a new tendering procedure would render competition even more difficult as a result of the extra time advantage.

#### Article 90 (2)

- (30) Article 90 (2) of the Treaty provides that undertakings entrusted with the operation of services of general economic interest are subject to the rules on competition, in so far as the application of such rules does not obstruct the performance, in law or in fact, of the particular tasks assigned to them. The Spanish Government has not relied on this provision to justify imposing the initial payment on the second operator alone.

The Commission considers, for its part, that in this case a derogation under Article 90 (2) is not warranted, because there are no factors to support the conclusion that the initial payment is justified by the performance in law or in fact of a service of general economic interest.

#### CONCLUSION

- (31) In view of the foregoing, the Commission considers that the competitive disadvantage in the form of the initial payment imposed on the second operator alone for its concession to operate a GSM network in Spain constitutes an infringement of Article 90 (1) of the Treaty read in conjunction with Article 86,

HAS ADOPTED THIS DECISION:

#### Article 1

Spain shall take the steps necessary to remove the distortion of competition resulting from the initial payment imposed on Airtel Móvil SA and to secure equal conditions for operators of GSM radiotelephony on the Spanish market by 24 April 1997 at the latest by:

- (i) reimbursing the initial payment imposed on Airtel Móvil, or
- (ii) adopting, after receiving the agreement of the Commission, corrective measures equivalent in economic terms to the obligation imposed upon the second GSM operator.

The measures finally adopted shall not undermine the competition resulting from the authorization of the second GSM operator on 29 December 1994.

#### Article 2

Spain shall inform the Commission within three months following notification of this Decision of the steps it has taken to comply with it.

#### Article 3

This Decision is addressed to the Kingdom of Spain.

Done at Brussels, 18 December 1996.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## II

*(Acts whose publication is not obligatory)*

## COMMISSION

## COMMISSION DECISION

of 12 February 1997

concerning the granting of additional implementation periods to Portugal for the implementation of Commission Directives 90/388/EEC and 96/2/EC as regards full competition in the telecommunications markets

(Only the Portuguese text is authentic)

(Text with EEA relevance)

(97/310/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Whereas:

Having regard to the Treaty establishing the European Community,

Having regard to the Agreement establishing the European Economic Area,

Having regard to Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(1)</sup>, as last amended by Directive 96/19/EC<sup>(2)</sup>, and in particular Article 2 (2) thereof,

Having regard to Commission Directive 96/2/EC of 16 January 1996 amending Directive 90/388/EEC with regard to mobile and personal communications<sup>(3)</sup> and in particular Article 4 thereof,

Having given notice<sup>(4)</sup> to interested parties to submit their comments in accordance with Article 2 (2) of Directive 90/388/EEC and Article 4 of Directive 96/2/EC,

## A. THE FACTUAL AND LEGAL BACKGROUND

1. *The requests of the Portuguese Government*

(1) Pursuant to Article 4 of Directive 96/2/EC, the Portuguese Government, by letter of 14 May 1996, has requested the following implementation periods:

- until 1 January 1998 as to the lifting of restrictions on operators of mobile and personal communications systems with regard to the establishment of own infrastructure. This de-restriction was supposed to be implemented without delay under Article 3 (c) of Directive 90/388/EEC,
- until 1 January 1999 as regards the direct interconnection of mobile telecommunications networks. This provision was supposed to be implemented without delay under Article 3 (d) of Directive 90/388/EEC.

The Portuguese Government considers these additional implementation periods necessary for the following reasons:

- 1.1 As regards the lifting of restrictions on operators of mobile and personal communications systems with regard to the establishment of own infrastructure and the use of third party

<sup>(1)</sup> OJ No L 192, 24. 7. 1990, p. 10.

<sup>(2)</sup> OJ No L 74, 22. 3. 1996, p. 13.

<sup>(3)</sup> OJ No L 20, 26. 1. 1996, p. 59.

<sup>(4)</sup> OJ No C 189, 29. 6. 1996, p. 9 and OJ No C 260, 7. 9. 1996, p. 3.



infrastructure, Portugal states that interconnection circuits leased from Portugal Telecom generate about 2 % of the revenues of the latter. The loss of a part of those revenues (Esc 7,423 billion in 1997 on a turnover of more than Esc 375 billion) could have implications for the financing of the universal service, since at the same time Portugal Telecom will be affected by the liberalization of satellite communications and of the provision of services to closed user groups.

(b) infrastructures provided by third parties; and

(c) the sharing of networks, other facilities and sites.

Those provisions were to be implemented before 1 July 1996, according to Article 2 (2), third paragraph of Directive 90/388/EEC. They do not refer to the cable TV infrastructures, regulated by Article 4 of the same Directive.

1.2 As regards the right of mobile operators to interconnect directly with foreign networks, Portugal claims that the international tariffs of the fixed voice-telephony service of Portugal Telecom are still out of line with costs. If this right was to be implemented without delay, Portugal Telecom would have either to lower sharply its international tariffs (impact estimated at Esc 9,652 billion in 1997) or lose — according to estimates — 15 % of its international fixed traffic to the benefit of the mobile operators (i.e. Esc 8,104 billion in 1997). Moreover, it would lose the revenues generated by the interconnection of the mobile networks with foreign networks (Esc 5,519 billion in 1997). This could also have negative repercussions on the financing of the universal service.

The Portuguese Government considers these additional implementation periods necessary for the following reasons:

(2) The Portuguese authorities provided a description of the impact of the immediate implementation of Directive 96/2/EC. These elements are attached to the letter of the Portuguese authorities of 14 May 1996.

(3) By letter of 25 June 1996, the Portuguese authorities have furthermore requested the following implementation periods pursuant to Article 2 (2) of Directive 90/388/EEC:

— until 1 January 2000 as regards the abolition of the exclusive rights currently granted to Portugal Telecom as regards the provision of voice-telephony and the underlying network infrastructure. This provision is supposed to be implemented before 1 January 1998 under Article 2 (2) of Directive 90/388/EEC,

— until 1 July 1999 as regards the lifting of restrictions on the provision of already liberalized telecommunications services on:

(a) networks established by the provider of the telecommunications service;

3.1 Portugal Telecom earns about 6 % of its revenues from the provision of leased circuits (in 1995 Esc 23 billion out of a turnover of Esc 393 billion). The immediate lifting of restrictions on the use of alternative infrastructures could lead to a loss of Esc 24 billion over a period of five years, resulting from a substitution effect (loss of customers to the providers of alternative networks) and a revenue effect (need to reduce tariffs to remain competitive). This loss could have implications on the level of the financing of the universal service, since at the same time Portugal Telecom will be affected by the liberalization of satellite communications and of the provision of services to closed user groups;

3.2 Telecom Portugal aims to rebalance completely the voice-telephony tariffs. This rebalancing is partly guaranteed by the present price convention, in force until 1998, via a real reduction of the global level of prices and increases at the rate of inflation of 6 % for the tariffs below costs. Further structural adjustments are required in order to enable Portugal Telecom to function effectively in a fully competitive market and there is a need to complete studies to assess whether it is necessary to adjust this approach for the period from 1998 to 2000 so that at that date the tariff rebalancing would be complete.

(4) Further details were provided during a bilateral meeting held in Brussels on 18 June 1996 and in a subsequent letter of the Portuguese authorities dated 30 July 1996. The issue was again discussed during bilateral meetings held in Strasbourg on 12 November and in Brussels on 18 November 1996 and in a subsequent facsimile transmission from the Portuguese authorities dated 22 November 1996.

## II. *The comments received*

- (5) Four undertakings and associations provided comments following the notice published by the Commission on 29 June 1996.

As regards the lifting of restrictions on operators of mobile and personal communications systems with regard to the establishment of own infrastructure, the majority of comments:

- state that there is no justification for granting a derogation in order to allow the Portuguese Government to safeguard itself against the effects of implementing Commission Directive 94/46/EC of 13 October 1994<sup>(1)</sup> concerning satellite communications and of the liberalization of non-reserved services including voice services for Closed User Groups ('CUGs') under Directive 90/388/EEC that should have taken effect years ago. It is noted that neither satellite communications services nor non-reserved services, including CUG, would replace any sufficient amount of traffic originating or terminating on the GSM networks, as neither are suited for this purpose,
- state that it is not reasonable to assume that both GSM operators would cancel all their leased lines in 1997, given that it takes several years to build an alternative network or for new entrants truly to be able to compete with Portugal Telecom. The estimated losses are therefore unnecessarily high. A comment refers to a study showing that if Portugal Telecom were to match prices of competing networks (competition effect) rather than keep high prices (substitution effect), the negative financial impact on Portugal Telecom of the Directive would be only equivalent to 1,3 % of revenue instead of 15 % as stated by the Portuguese authorities. Furthermore, comments pointed out that GSM operators bring in new traffic rather than replace Portugal Telecom's traffic in the short term,
- claim that the majority of the statistics presented in the Portuguese submission do not take into account all relevant information. In particular it was mentioned that the calculations do not account for the companies within the Portugal Telecom Group who will benefit, rather than suffer, from the Directive. In light

of this, the stated impact should be reduced greatly.

As regards the right of mobile operators to interconnect directly with foreign networks, comments:

- note that the analysis by the Portuguese authorities, which argues that direct interconnection will force Portugal Telecom to lower its tariffs sharply or also lose 15 % of its international fixed traffic to competitors, does not take into account the decrease in costs, as well as the increase in usage, both which would greatly lower the impact on Portugal Telecom,
- state, in reply to the Portuguese authorities' argument that mobile operators will reduce Portugal Telecom's international traffic, that it is highly unlikely that users (most of whom are business users) will use their GSM in place of the PSTN for international calls,
- claim that Portugal Telecom should be able to offer a reduction of at least 30 % on international tariffs. These discounts are supposedly already given to various large end-users. In addition, comments suggest that bulk discounts for mobile operators would create a fairer environment, allowing competing mobile operators companies to offer international tariffs which are more in line with the international fixed voice-telephony tariffs that Portugal Telecom offers. Currently, GSM operators are charged nearly 100 % of Portugal Telecom's retail international call rate<sup>(2)</sup>. One comment shows that this decrease in tariffs would not greatly affect Portugal Telecom's ability to operate, and would bring the benefits that come with lower prices,
- generally agree that the actual impact on Universal Service would be in fact, negligible. It is noted that the only figures included in the documentation offered by the Government were the level of investment needed to fulfil the Universal Service Obligation ('USO'). The evidence of a growing revenue that is generated from these investments (installation fees, monthly fees, incoming calls, inherent promotion of Portugal Telecom's services) was absent, as was the new technology used to implement the USO in a more cost-efficient manner. Comments suggest the EC concept of a

<sup>(1)</sup> OJ No L 268, 19. 10. 1994, p. 15.

<sup>(2)</sup> GSM operators get a discount of Esc 16,4 per minute (no matter where the call is placed).

Universal Service fund to pay for any discrepancy in providing the USO instead of imposing restrictions on the mobile operators could be used. It is also stressed that an accounting system should be set up in order to estimate the cost of provision of the USO. Current estimates are not, according to the comments, reliable,

- state that a derogation in this area will only delay the development of transborder mobile communications and restrict growth and development in the mobile market which has provided employment and other economic benefits in countries where early, unrestricted competition has been allowed.

By letter dated 20 August 1996, the Commission transmitted to the Portuguese authorities the four comments of these third parties, received following the publication of the Commission's notice in the *Official Journal of the European Communities* on 29 June 1996. The Commission invited the Portuguese authorities to comment on the third-party submissions.

- (6) Seven undertakings and associations provided comments following the notice published by the Commission on 7 September 1996. One of those undertakings nevertheless informed the Commission by letter dated 18 November 1996 that some of its comments may not be in line with the current situation in Portugal, given that Portugal Telecom was intending to apply cost-oriented interconnection tariffs for international calls.

As regards the abolition of the exclusive rights currently granted to Portugal Telecom for the provision of voice-telephony and the underlying network infrastructure and, further, the lifting of restrictions on the provision of certain already liberalized telecommunications services, comments:

- stress that the dominant position of the incumbent public telephone operator should not be reinforced by allowing it alone to invest heavily in those infrastructures (such as cable) which should be the main alternative carriers of telecommunications services. Comments state that there is no need to protect an undertaking with more than a 90 % share of the telecommunica-

tions markets and which makes higher profits (a profit margin after tax and depreciation of Esc 50 billion in 1996 which is a 40 % increase on that in 1995) than British Telecom, France Telecom, TeleDanmark and AT&T. It is obvious that the increased efficiency brought about by opening the market will benefit consumers and the Portuguese economy as a whole. Comments state that the Portuguese authorities might be confusing the public interest with the interests of Portugal Telecom. Any significant negative effects on the revenue of Portugal Telecom brought about by the full implementation of the Directives can only mean that until now Portugal Telecom has been allowed to impose excessive prices for its services at the expense of other parties in the market and consumers. Comments question the basic assumption that losses will be inevitably suffered by Portugal Telecom and that these losses will inevitably lead to a deterioration of services. Further, it is argued that the Portuguese Government has assumed too high an elasticity of demand in terms of prices. The comments question whether it is sufficient to rely on historical figures in this fast growing market. Finally, any current price control exercised by the Portuguese authorities is not realistic or sufficient,

- state that the USO could be fulfilled by new entrants into the market and that the Portuguese authorities have always emphasised that this will be the case. Comments argue that competition will lead to lower costs and thus a lower cost for the USO. Comments point out that, as it stands, Portugal Telecom receives State subsidies for certain advanced services and ultimately enjoys the marketing advantage of being the universal supplier. Further it is stated that European Regional Development Funds have been used to assist in the fulfilment of the USO. Comments state that it is impossible to assess fully estimates given by the Portuguese authorities due to the lack of a transparent accounting procedure. Most comments stress that the likely losses quoted by the Portuguese authorities appear exaggerated. It is very unlikely that Portugal Telecom will lose all of its leased-line customers as many leased-line users are subsidiaries of Portugal Telecom. Comments state that any general decrease in revenues suffered by Portugal Telecom, if at all, will generate increased revenues in these subsidiaries. By way of example it is stated that Telepac has 75 % of the datacoms market, TMN has 50 % of the mobile market, Contactel and TLM have 67 % of the paging market, TV Cabo has 75 % of the cable TV

market and Radiomóvel has 70 % of the trunking market. Portugal Telecom clearly has a monopoly position in the public voice-telephony market where the bulk of its revenues are generated. This provides the bulk of the funds for the USO rather than any revenues generated from leased lines,

— stress that Portugal Telecom is profitable and succeeding well financially. Comments state that profits showed an increase of 70 % in 1995 whilst tariffs decreased. The share price of Portugal Telecom has outperformed that of the general index in Portugal and in the US, where Portugal Telecom is quoted on the New York Stock Exchange, its February 1996 price was US \$ 22,375 as compared to its launch price of US \$ 18,275. A strategic partner is being sought to position Portugal Telecom in the market following the next stage of privatization which is being prepared,

— state that the Portuguese authorities have misjudged the need to rebalance the tariffs of voice-telephony. It would appear that the average cost of a local call in Portugal is comparable to that in the UK, Belgium, Denmark and Austria but is higher than that in Germany and the Netherlands. On the other hand, the cost of a long-distance call is 43 % higher than the European average. However, comments stress that this comparison is potentially flawed and cannot be verified. Local calls in Portugal are defined as calls within a 5-km radius (whereas in the UK for example it is a 30-km radius). Further, in Portugal the unit compared is three minutes, which is longer than in other Member States. Arguably, there is no need for rebalancing as tariffs simply need to be reduced in all sectors. If any rebalancing is required it was, in any case, an inevitable result of the liberalization process. The comments continue that without a transparent accounting process, it is impossible properly to evaluate the Portuguese authorities' submissions,

— state that for 2 Mbs circuits over 100 km, Portugal Telecom's prices are 2,6 times greater than those of British Telecom. Comments argue that this differential is clearly not based on cost. Further, it is stated that Council Directive 92/44/EEC of 5 June 1992 on the application of open network provision to leased lines<sup>(1)</sup> has not been properly adopted into Portuguese law as otherwise prices would clearly

have come down. The comments argue that the inability of Portugal Telecom to match the services which would be provided by competitors on alternative infrastructure is no reason to prevent competitors from operating in the market. In addition, the comments point out that Portugal Telecom is dominant in the cable TV market which is one of the best alternative telecommunications infrastructures. Any derogation as requested by the Portuguese authorities would reinforce that position.

By letter dated 29 November 1996, the Commission transmitted to the Portuguese authorities the comments of these 7 third parties, received following the publication of the Commission's notice of 7 September 1996. The Commission invited the Portuguese authorities to comment on the third party submissions.

### III. Response of the Portuguese Government

(7) By letter of 3 October 1996, the Portuguese authorities transmitted their first reply to the comments of the third parties, transmitted by letter of 20 August 1996.

Therein, they emphasized that no licence fee had been requested to the GSM operators in Portugal (except a compensation for the licensing process) and that therefore GSM operators could afford to continue to pay for the usage of the infrastructure of Portugal Telecom. Notwithstanding this additional cost, the GSM operators have, according to the Portuguese authorities, reached a market penetration placing Portugal in the sixth position in the EU.

Subsequently, in its facsimile transmission dated 22 November 1996, Portugal repeated that alternative infrastructure operators would be able to undercut Portugal Telecom's leased-line prices by 50 % for interconnection circuits and that providers of liberalized telecommunications services would only lease 10 % of the lines that they need from Portugal Telecom. Portugal adds that the decrease in demand would be immediate because capacity is already installed by public utilities, except at a local level. The Portuguese authorities estimated that increased competition would decrease Portugal Telecom's revenues by Esc 2 billion per annum as a result of competitors' decreased costs derived from the leasing of alternative infrastructure at lower prices.

<sup>(1)</sup> OJ No L 165, 19. 6. 1992, p. 27.

Portugal continued that, if in the alternative, Portugal Telecom reduced substantially the price of interconnection leased circuits to maintain its market share at an estimated 80 %, then Portugal Telecom would lose revenue of Esc 14 billion in this sector.

By letter dated 3 January 1997, the Portuguese authorities sent observations supporting their position on the second set of comments of the third parties. These observations were received by the Commission on 17 January 1997.

#### IV. Article 4 of Directive 96/2/EC and Article 2 (2) of Directive 90/388/EEC

- (8) Under Article 4 of Directive 96/2/EC and Article 2 (2) of Directive 90/388/EEC the Commission shall grant, upon request, to a number of Member States the right to derogate from the dates set out in Directive 90/388/EEC and to maintain during additional time periods, the exclusive rights granted to undertakings to which they entrust the provision of a public telecommunications network and telecommunications services in so far as these measures are necessary to carry out the structural adjustments and strictly to the extent necessary for those adjustments. The application of the exception in Article 90 (2) of the EC Treaty in the telecommunications sector has thus been specified in Directive 90/388/EEC modified by Directive 96/2/EC with regard to mobile and personal communications and Directive 96/19/EC with regard to full competition in the telecommunications markets.

As regards the provision of public telecommunications services and networks, it appears that Portugal Telecom is entrusted with a service of general economic interest pursuant to Section III of its Public Service Telecommunications Concession approved by Decree-Law No 40/95 of 15 February<sup>(1)</sup>. Under its concession contract, Portugal Telecom has a universal service obligation in respect of the provision of fixed telephone, telex, telegraphy and data transmission services. These tasks must be implemented in terms of 'equality and continuity'<sup>(2)</sup> irrespective of the specific situations or the degree of economic profitability of each individual operation. The Concession provides that, upon liberalization of the provision of public switched telephone services, Portugal Telecom may

be compensated for its universal service obligations in a number of ways, including tariff mechanisms, EU funding programmes applicable to universal service obligations, deductions from the annual concession fee (1 % on turnover) payable to the Portuguese authorities and through the establishment of a Fund financed by Portugal Telecom and other telecommunications operators. Currently, the financing method used is by applying higher prices to most of the users in order to finance those tariffs which are below cost.

Owing to the absence of the implementation of an adequate cost accounting method, Portugal did not provide precise figures on the cost of universal service but only a gross estimate of Esc 81 billion for the investment as a whole (taking account of the depreciation rates<sup>(3)</sup> used by Portugal Telecom, the Commission will therefore assume in its assessment that this total investment corresponds to an annual burden around Esc 15 billion, i.e. one third of the net profits of Portugal Telecom in 1995). The cost of universal service provision in Portugal encompasses not only investment costs but also operating costs, including maintenance costs. Part of this burden was moreover subsidized by the EC in the framework of the grants received by Portugal Telecom for the development of its network under the Proter, STAR, Telematique and Thermic programs as well as loans from the European Investment Bank. The granting of this aid was, however, not directly linked to the cost of universal service.

- (9) Under the Directive, the question which falls to be considered is therefore the extent to which the requested temporary exclusion of all competition from other economic operators is 'warranted by the need to carry out the structural adjustments and strictly only to the extent necessary for those adjustments'.

The starting point of such examination is that the obligation on an undertaking entrusted with a task of general economic interest to perform its services in conditions of economic equilibrium presupposes that it will be possible to offset less profitable sectors against the profitable sectors and hence justifies a restriction of competition from individual undertakings where the economically profitable sectors are concerned. Indeed, to authorize individual undertakings to compete with the holder of the exclusive rights in the sectors of their choice, would make it possible for them to concentrate on

<sup>(1)</sup> DR I Série A No 39/95 of 15 February 1995 as amended in DR I Série A No 50/95 of 28 February 1995.

<sup>(2)</sup> As stated in the definition of universal service in Article 1 (o) of Portugal Telecom's Public Telecommunications Service concession.

<sup>(3)</sup> Portugal Telecom Prospectus, May 1996, p. 76.

the economically profitable operations and to offer more advantageous tariffs than those charged by the holder of the exclusive rights since, unlike the latter, they are not bound for economic reasons to offset losses in the unprofitable sectors against profits in the more profitable sectors.

Directive 90/388/EEC therefore granted a temporary exemption under Article 90 (2) in respect of special and exclusive rights for the provision of voice-telephony. This was because financial resources for the development of the public telecommunications network still derive mainly from the voice-telephony service. The opening of the voice-telephony market to competition could, at that time, obstruct the performance of the task of general economic interest and development of the network assigned to the telecommunications organizations. Restrictions on competition are only justified as regards services which, by their nature and the conditions in which they would be offered in a competitive market, would compromise the economic equilibrium of the provision of the service of general economic interest or affect it in some other way. For this reason the restrictions on the provision of such services can only be granted if substantive evidence is provided of such impact.

- (10) Some comments mention that in practice new entrants could also contribute to the relevant tasks of general economic interest. The exception aims indeed to protect the fulfilment of a task of general economic interest and not to shelter specific undertakings. In the short term, however, Portugal Telecom will continue to be the only undertaking providing a universal public telephony network in Portugal. For this reason, the Commission examined the additional implementation periods requested to determine whether their granting is necessary to allow Portugal Telecom to perform this task of general economic interest and to have the benefit of economically acceptable conditions whilst the necessary structural adjustments are made.

## B. LEGAL ASSESSMENT

### I. *Request for an additional implementation period regarding the lifting of restrictions on the direct interconnection of mobile telecommunications networks*

#### Assessment of the impact of the immediate lifting of restrictions

#### *Arguments provided by the Portuguese Government*

- (11) Portugal considers an additional implementation period for the direct international interconnection

of mobile networks to be necessary to avoid undermining the provision of national and international voice-telephony.

Portugal requests first that the effect of the different stages of liberalization be deferred to allow Portugal Telecom to assimilate all the consequences, without the disturbances which would put normal development at risk. Portugal announces that it has approved satellite communications under Directive 94/46/EC and voice services for closed user groups under Directive 90/388/EEC. It estimates the impact of these measures on the turnover of Portugal Telecom at around Esc 11 billion per annum, resulting from a sizable reduction in the Portugal Telecom leased-lines tariffs required to remain competitive with the new alternatives provided.

This impact must, according to Portugal, be added to the loss of revenue which would result from the immediate implementation of the Directive 96/2/EC as regards direct international interconnection: Esc 50 billion in accumulated terms.

Currently, Portugal allows direct interconnection neither between the two Portuguese GSM operators, nor between those operators and foreign fixed or mobile networks. This restriction is, according to Portugal, necessary because the tariffs for the fixed telephone network are not yet cost-oriented. The revenue related to the interconnection was around Esc 8,5 billion in 1995. If mobile networks were permitted to interconnect freely, it would be possible for a GSM operator in Portugal to connect to a fixed network or mobile network in another State and to obtain delivery prices for international calls close to the (lower) interconnection rates applying in that country. Mobile operators could thus offer lower tariffs to their GSM subscribers than Portugal Telecom. If Portugal Telecom did not follow the reduction in prices, Portugal assumes that it would not only lose all mobile-to-mobile and mobile-to-foreign network traffic but also 15 % of its fixed voice-telephony traffic to the mobile operators, which would correspond to a loss of Esc 27 billion in the period 1996 to 2000, or alternatively, if Portugal Telecom decreased its international tariffs, the loss of revenue would correspond to a loss of Esc 25 billion in the period.

However, Portugal confirms that the rebalancing of tariffs will continue independently from the implementation of Directive 90/388/EEC as amended.

- (12) In addition, Portugal stresses a possible impact of the immediate implementation of direct international interconnection of the international fixed voice-telephony traffic, i.e. on a part of the revenues which the Commission considers necessary for the financing of the USO. It argues that the current international mobile tariffs of Esc 163 per minute could be lowered to Esc 100 (\*) as regards calls to the rest of Europe. As regards calls to the rest of the world, prices would remain around 60 % higher, but could be lowered in comparison to the current charges amounting to Esc 260 up to Esc 490 per minute. In comparison the fixed international telephone tariffs (peak rates) of Portugal Telecom are (April 1996) Esc 112 per minute to the EU, Esc 149 to the rest of Europe, Esc 164 to the USA, Esc 183 to Canada and Esc 237 to Brazil.

According to the Portuguese request, Portugal Telecom would lose 15 % of its international fixed voice-telephony traffic to mobile operators from 1997 onwards, if it does not lower its prices to compete effectively with the potential international tariffs of the mobile operators. The resulting annual loss of revenue would amount to Esc 8,104 billion. Conversely Portugal Telecom could maintain its share of traffic by lowering its international fixed voice-telephony tariffs. The resulting loss would be Esc 9,652 billion in 1997.

#### *Assessment by the Commission*

- (13) First, the Commission cannot consider the late implementation of previous EC Directives as reason for delaying the implementation of other Directives. The impact of the immediate implementation of Commission Directives on the performance of tasks of general economic interest must nevertheless be assessed, taking into account the economic conditions in which Portugal Telecom is providing this service. The impact of the implementation of Directive 90/388/EEC as amended *inter alia* by Directive 94/46/EC would, according to the Portuguese authorities, have brought about a reduction of Portugal Telecom's

(\*) This assumption is based on the average of the 'accounting rates shares' charged by British Telecom for handling international traffic, i.e. Esc 35 per minute. If the mobile operator were to transfer 75 % of the saving to the final consumer the end-user price would be Esc 115 per minute (letter of 30 July 1996, p. 9).

leased-lined tariffs and revenues and is therefore linked to the impact of the lifting of restrictions on operators of mobile and personal communications systems with regard to the establishment of own infrastructure. The effect of leased-lines tariff and revenue reductions by Portugal Telecom on its ability to provide universal service will be examined in the framework of the assessment of the additional implementation period requested relating to the implementation of Article 3 (c) of Directive 90/388/EEC.

- (14) In its additional submission of 22 November 1996, Portugal stated that after the full implementation of Directive 96/2/EC, the Portuguese mobile operators will have the opportunity of interconnecting directly with public service telephone networks in other countries, thus by-passing Portugal Telecom's services and infrastructure. Under this scenario, mobile operators would pay a termination fee to the foreign fixed telephone operators instead of the amount they now pay to Portugal Telecom (Esc 106 per minute in the case of European calls, corresponding to the normal public service telephone network rate minus Esc 19,20 per minute).

Portugal submits that an average termination fee for European calls is Esc 35 per minute. Currently, mobile operators charge Esc 164 per minute for international calls. This is made up of an interconnection fee payable to Portugal Telecom of Esc 106 per minute leaving the sum of operating costs and profit margin at Esc 58 per minute. To reach an estimation of the price of European calls that mobile operators would charge after liberalization, Portugal added the operational costs of Esc 58 per minute, the costs of the determination fee of Esc 35 per minute, and the costs of half of the international transmission belonging to the originating country. According to the International Telecommunications Union's D.300R Recommendation (Teurem), this would amount to 10 % of the total price. The approximate total cost would therefore be Esc 100 per minute.

- (15) As regards the substitutability between fixed and mobile telephone services, the Commission has, in recent cases, come to the conclusion that such substitutability is not substantial, given that these services correspond to different categories of demand, which are reflected *inter alia* in the higher tariffs of GSM-mobile telephony in comparison to voice-telephony.

Nevertheless, in Portugal, the main market segment for GSM-operators is the segment of national calls. Moreover it appears that at least half the costs of mobile operators in handling calls are traffic-insensitive costs. It cannot therefore be ruled out that a mobile operator, in order to increase overall turnover, usage of its network and market share, would allot a higher share of these traffic-insensitive costs to national calls and offer international tariffs which are at the same level as the current international tariffs of Portugal Telecom. The number of GSM customers in Portugal is currently estimated at approximately 600 000 and as this market grows, there is more scope for customers to be encouraged to substitute fixed voice international traffic for mobile international traffic.

- (16) As regards the estimates provided by Portugal regarding losses which the immediate implementation of international direct interconnection would imply, the Commission notes, as various comments emphasize, that the mobile telephone market is a new and growing market, from which Portugal Telecom already derives additional revenues from completion of calls originated from mobile phones. The profitability of Portugal Telecom's fixed voice-telephony service does not depend on these additional revenues. The mobile operators generated an additional turnover of Esc 8,5 billion for Portugal Telecom, in excess of the Esc 301,5 billion earned on the fixed to fixed voice-telephony service.
- (17) Nevertheless, the Commission agrees that it cannot be ruled out, in the short term, in the case of direct interconnection of mobile networks with foreign networks, that fixed international telephone calls could be replaced by international GSM calls. Furthermore, the losses resulting from such substitution would not necessarily be compensated by the additional revenues generated for Portugal Telecom by the growth of the GSM market. Indeed, this would affect one of the voice-telephony segments which is currently the most profitable for Portugal Telecom, i.e. international calls, and could, in addition to the impact of the lifting of restrictions on alternative networks for liberalized services from 1 of July 1997, reduce its overall profitability to such an extent that it would no longer be able to provide a universal service under economically acceptable conditions. This conclusion would be different if Portugal were not to lift the restrictions

on the use of own and alternative network infrastructure for the provision of liberalized telecommunications services.

This risk will, however, decrease as Portugal Telecom reduces its international tariffs. Therefore the argument of the Portuguese authorities can be accepted for the duration requested. Taking into account the planned tariff rebalancing, the threat of substitution of fixed by GSM calls only justifies a derogation until at the latest the end of 1998, which is the date by which international tariffs of Portugal Telecom should already have been sufficiently reduced to rule out substitution by GSM-mobile calls. A liberalization of international interconnection of mobile networks at least one year in advance of the full liberalization of voice-telephony will furthermore provide a strong incentive in favour of timely implementation of the gradual rebalancing envisaged.

#### *Development of trade*

- (18) The effects of the delayed liberalization of direct international interconnection of mobile operators will be on the second GSM operator and, whenever they are licensed in the near future, the future DCS-1800 operators. The possibility of interconnecting direct with other operators would be a significant factor in facilitating their establishment and development in the Portuguese market. Moreover, the additional implementation period will also affect foreign carriers, since it will make more cumbersome and costly the handing-over of traffic for call termination by the Portuguese mobile operators.
- (19) This adverse effect on the development of trade between Member States would nevertheless be reduced if in future the Portuguese authorities, in the framework of the concession of March 1995, effectively ensures that Portugal Telecom applies cost-oriented rates for interconnection between its own network and mobile telephony networks, and in particular as regards charges for handling international calls.

#### *Conclusion*

- (20) The immediate lifting of restrictions on the direct interconnection of mobile telecommunications networks under Article 3 (d) of Directive 90/388/EEC as inserted by Directive 96/2/EC with regard to mobile and personal communications would expose the substantial international traffic



revenues of Portugal Telecom and could threaten its ability to further ensure the universal provision of voice-telephony in Portugal on economically acceptable conditions. The development of trade would be affected by an additional implementation period until 1 January 1999 in such a way as not to be contrary to the interests of Community.

## II. Request for an additional implementation period regarding the use of own/alternative networks for the provision of mobile and personal communications services

### Assessment of the impact of the immediate lifting of restrictions

#### *Arguments set out by the Portuguese Government*

- (21) The lines leased by mobile operators (including paging and trunking operators) represent currently about 35 % of the total leased circuits and about 2 % of the total revenue of Portugal Telecom. Portugal states that in the case of the lifting of restrictions on operators of mobile and personal communications systems with regard to the establishment of own infrastructure before 1 January 1998, both GSM operators would set up their own infrastructure and Portugal Telecom would therefore forgo a turnover of Esc 7,4 billion in 1997. The Portuguese authorities calculate that the accumulated turnover forgone would be Esc 25,6 billion by the end of 2000. This is explained because although Portugal recognizes that in fact the duplication of Portugal Telecom's circuits currently used by mobile operators would take many years, on the other hand, given the fact that Portugal Telecom is in any case progressively reducing its leased-lines tariffs, it is implicitly acknowledged that the incentive for mobile operators to establish their own infrastructure will also decrease. The impact of the reduction in leased-lines turnover forgone by Portugal Telecom in the subsequent years will therefore progressively diminish.

Furthermore, according to the Portuguese authorities, the effect of the lifting of restrictions on mobile operators must be examined together with the effect of the liberalization of voice services for closed user groups under Directive 90/388/EEC. This effect would amount to Esc 11 billion turnover forgone by Portugal Telecom. Therefore, in 1997, the total turnover forgone would thus be Esc 18,4 billion.

#### *Assessment by the Commission*

- (22) Neither the Commission nor the Council have ever considered that income from leased lines is indispensable for the financing of the USO. This is one reason why Article 10 of Council Directive 92/44/EEC on the application of open network provision to leased lines states that leased-lines tariffs must be cost-oriented, i.e. reflect only underlying costs and not the cost of providing fixed voice-telephony — which is a distinct service — in unprofitable areas and to unprofitable users in profitable areas. Although allowed by Article 13 of Directive 92/44/EEC, the Portuguese Government did not request any deferment in favour of Portugal Telecom for the implementation of the obligation of cost-orientation of leased lines. Since Directive 92/44/EEC requires in particular that leased lines must be offered on a cost-oriented basis and, 'given that Member States must comply with it, the opening of alternative supply [of infrastructure] is not expected to alter the market position of TOs in this area substantially' (1). Therefore the Portuguese Government had an obligation to ensure that Portugal Telecom put in practice, by 31 December 1993, a cost accounting system for leased lines in conformity with Article 10 of Directive 92/44/EEC. As mentioned above, restrictions on competition are, however, not justified as regards specific services dissociable from voice-telephony, unless Member States provide substantive evidence that such specific services, by their nature and the conditions in which they are offered, compromise the economic equilibrium of the provision of voice-telephony. Such evidence has not been provided.

According to the Portuguese application, Portugal Telecom earned 6 % of its revenues (Esc 23 billion) from the provision of leased lines, against 79 % from the provision of fixed voice-telephony (Esc 310 billion). As assumed above, the annual burden of the USO would be around Esc 15 billion. No evidence has been provided showing that the revenues of fixed voice-telephony which is provided under exclusive rights do not suffice to cover the universal service burden, and that the monopoly area has to be extended to other, distinct, markets.

(1) Green Paper on the liberalization of Telecommunications Infrastructure and Cable Television Networks — Part One — Principles and Timetable (COM(94) 440 final, 25. 10. 1994).

Moreover, the Commission considers that the estimated impact of lifting restrictions on mobile operators on establishing own infrastructures is based on an unrealistic scenario, since:

- as noted by the second GSM operator, establishing a fully separated backbone network involves high irrecoverable costs, so that such a duplication would only be implemented progressively,
  - a fully separated backbone network also involves substantial risks (as in the case of its failure). Therefore the GSM operators would in any case continue to use Portugal Telecom or third party lines, as 'back-up' capacity allowing them to maintain their service in the case of the failure of their own network. Furthermore, investing in own infrastructure is only justified in the case of sufficient traffic flows, which will probably not be the case for trunking and paging service operators. Moreover, as stated in the Portuguese application, whereas tariffs for long-distance leased lines are the least cost oriented, this is less the case for local circuits. On the other hand, if mobile operators were authorized to establish their own infrastructure, they could set up high capacity circuits (8, 34 and 140 Mbs), which Portugal Telecom does currently not provide for the mobile operators (according to one comment). Therefore, the assumption that there will be 100 % reduction in demand for leased lines in 1997 is not justified and will become even more unjustified in subsequent years given Portugal Telecom's planned tariff decreases. A more realistic approach would be to assume a decrease in demand for capacity over the next three years of up to 50 %. This would mean a maximum Esc 3,7 billion forgone per annum (less than 1 % of annual turnover). However, if Portugal Telecom adjusted its prices, the decrease would obviously be smaller and possibly could be fully compensated, if it induced the mobile operators to install additional base stations,
  - a loss of turnover does not constitute a loss of profit, since Portugal Telecom would save the costs related to the provision of the leased lines involved. Only the profit margin would be forgone. Portugal has not provided evidence regarding the latter. We could assume a profit margin of a maximum of 50 %, which could — if proved correct — already constitute unfair pricing within the meaning of Article 86 (c) of the EC Treaty in addition to an infringement of
- the cost orientation requirements in Directive 92/44/EEC given that it would be more than twice the usual profit margins in the telecommunications sector. Even on this basis, the profit forgone would be less than Esc 1,8 billion,
  - as already mentioned, one of the two GSM operators, TMN, is a 100 % subsidiary in the Portugal Telecom Group. Portugal considers<sup>(1)</sup> that, notwithstanding this link, TMN would also opt for own infrastructure in order to decrease its infrastructure costs by 50 %. But in this case the profit margin of TMN would increase accordingly, and compensate in the consolidated accounts of the Portugal Telecom Group half of the negative effect of lifting restrictions on mobile operators on using own infrastructure. Accordingly, the net effect would be only Esc 0,9 billion per year,
  - the Portuguese argumentation start from a static perspective. In fact, with the liberalization of the mobile market achieved through Directive 96/2/EC, new operators should soon be authorized by the Portuguese authorities to operate in the DCS 1800 frequency bands. The new operators will require Portugal Telecom leased lines to speed up the roll-out of their network in order to compete with the current two GSM operators. This new demand will more than offset the very limited impact of the GSM operators cancelling some of their leased lines. It must be emphasized in this context that the Portuguese authorities' delays in launching a call for tender for DCS 1800 and Ermes services are causing a larger loss in leased lines revenue for Portugal Telecom, than would the immediate implementation of Article 3 (c) of Directive 90/388/EEC as inserted by Directive 96/2/EC. The liberalization of voice services for closed user groups should also boost the demand for leased lines for fixed complementary telecommunications services and certainly constitute an alternative use for the transmission of capacity abandoned by GSM operators. Given this expected growth in the leased lines market, Portugal Telecom could maintain its total profits in this area even if it introduces further volume discounts. Such discounts could even further reduce the incentive for mobile operators to establish their own infrastructures.

<sup>(1)</sup> Letter of 30 July 1996, p. 5.

According to one comment received, Portugal Telecom already offers optical fibre leased lines to its associate company, TV Cabo Portugal, at prices which are in some cases 50 times lower than the price charged to the mobile operators.

Finally in assessing the impact of the immediate implementation of Article 3 (c) of Directive 90/388/EEC on the Portugal Telecom Group, the last paragraph of Article 3 (a) must also be taken into account. According to this provision, 'Member States which are granted an additional implementation period to abolish the restrictions with regard to infrastructure as provided for in Article 3 (c), shall not during that period grant any further mobile or personal communications licence to telecommunication organizations, or any associated organization. Where telecommunication organizations in such Member States do not or no longer enjoy exclusive or special rights, within the meaning of points (b) and (c) of the first paragraph of Article 2, for the establishment and the provision of the public network infrastructure, they shall not *a priori* be excluded from such licensing procedures.' Consequently, given that TMN would be excluded from participating in any call for tender for DCS 1800 during the whole duration of the possible additional time period requested by the Portuguese authorities for the lifting of restrictions on mobile operators to use own infrastructure, the possible profits forgone in this new market segment by TMN should also be deducted from the impact, calculated above, due to the cancellation of leased-lines contracts by GSM operators.

As regards the effect of the liberalization of voice services for closed user groups, the Commission notes that this liberalization had to be implemented at the latest on 31 December 1990, under Directive 90/388/EEC.

#### *Development of trade*

- (23) Given that the above assessment shows that there are no reasons for justifying the derogation provided for under Article 4 of Directive 96/2/EC for the immediate lifting of the restrictions on mobile operators with regard to the establishment of own infrastructures and the use of third party infrastructures, there is no need to examine the effect on trade of the granting of such exception, and its possible compatibility with the interests of the Community.

#### *Conclusion*

- (24) Given that it is not demonstrated that Portugal Telecom needs the profits realized by the provision

of leased lines to mobile operators in order to bring about the necessary structural adjustments and that, moreover, it appears that the Portugal Telecom Group would globally increase its revenues if no exception were granted to the immediate application of Article 3 (c) of Directive 90/388/EEC, the granting of the requested additional implementation period is not justified.

### **III. Request for an additional implementation period regarding voice-telephony and underlying network infrastructure**

#### **Assessment of the impact of the removal of the exclusive rights currently granted to Portugal Telecom**

##### *Arguments provided by the Portuguese Government*

- (25) The Portuguese authorities has requested a derogation on the following grounds:
- Portugal Telecom must significantly rebalance its tariffs,
  - telephone density is low.

##### *Assessment by the Commission*

- (26) Pursuant to the general principle of proportionality, any additional implementation period granted must be strictly proportional to what is necessary to achieve the necessary structural adjustment, mentioned by the Portuguese authorities with a view to the introduction of full competition, i.e. the further adjustment of Portugal Telecom's tariffs, which in most cases appear to be too high, the network penetration which appears to be too low (approximately 37 main lines per 100 inhabitants against a Community average of 48 in 1995) and low average spending for the usage of each single main line (in 1995, the average spending per 100 inhabitants was ECU 20 720 as opposed to ECU 33 275 in the UK).
- (27) The Commission notes that Portugal Telecom has on the other hand already successfully implemented the modernization of its network. As of 1995, 70 % of Portugal Telecom's switching was digital with 100 % of the trunk network and 89 % of the international network also digital. The rate of digitalization of the local switches should, according to Portugal, reach 97 % in 1998, which is well ahead in comparison with other Community operators such as Deutsche Telekom or Telecom Italia. However, telephone penetration for voice-telephony is still very low in Portugal, by comparison with the rest of the Community.

## (a) Tariff rebalancing

- (28) Portugal states that from 1989 to 1996 all charges except those of local and regional calls have fallen in real terms. Despite this achievement, Portugal claims that most of its tariffs are still too high and out of alignment with tariffs of other Community operators. Rebalancing by adjusting charges to bring prices closer to underlying costs is still required also to achieve this objective. Portugal is proceeding with a gradual and flexible approach to tariff rebalancing, whilst maintaining safeguards for consumers in terms of price and quality of service. Every operator in the Community is or has been carrying out a programme of rebalancing. For

Portugal the question is about the speed of rebalancing. Owing to the limits of the proposed price cap regime, Portugal claims that Portugal Telecom needs about five years to implement decreases in long-distance and international call charges and increases of installation and monthly rental charges, i.e. from 1996 to 2000.

- (29) The following table, based on information in the Commission's possession<sup>(1)</sup>, comparing certain telephone tariffs of Portugal Telecom and the equivalent figures for an operator which has already rebalanced its tariffs<sup>(2)</sup>, supports the arguments of the Portuguese authorities.

Tariffs in ecus on 1 January 1996	Portugal Telecom	British Telecom	Difference PT/BT (BT = 100)
Charge for new connection	76,66	137,53	56
Bi-monthly rental	18,53	19,53	95
Local calls, resp. 3/10 minutes (peak hours)	0,06-0,12 0,06-0,23	0,06-0,19 0,14-0,47	100-63 43-49
Trunk calls, resp. 3/10 minutes	1,17-3,91	0,35-1,16	334-337
Intra-EC, resp. 3/10 minutes	2,31-7,70	1,29-4,31	179-179

Caution is required in this comparison since local tariff areas are much smaller in Portugal (radius of 5 km) than in the UK (radius of more than 30 km). Many short distance calls are thus charged as regional calls in Portugal. For this reason 'local calls' in Portugal only represent 7 % of the revenues of Portugal Telecom.

— trunk call revenues cover trunk calls (plus standard margin),

— international call revenues cover international call costs (plus standard margin).

- (30) Given that owing to technical progress in the network, cost is increasingly less dependent on distance, cost orientation of tariffs means as a general rule that prices are adjusted such that revenues are rebalanced with costs, i.e.:

— connection and rental revenues cover fixed costs (plus a standard margin),

— local call revenues cover local call costs (plus standard margin),

Consequently telecommunications organizations would normally raise bi-monthly rental and local calls (or at least not decrease these charges) and reduce tariffs for long-distance calls. It appears, however, that Portugal Telecom's local charges are as mentioned already high in comparison with other Member States and Portugal Telecom will therefore not be able to compensate decreases in trunk and international charges with increases in local charges.

<sup>(1)</sup> Tariff study implemented for CEC — DG XIII.

<sup>(2)</sup> A direct comparison of the telephony tariffs of Portugal Telecom with the Community average (which is not a weighted average) would not be appropriate, given that the tariff structures of the 15 Community TOs are still widely divergent and in addition, given that they are currently in the process of rebalancing tariffs. A comparison with British Telecom was also made in the Commission Decision with respect to Ireland of 27 November 1996.

(31) Given the need not to affect the resources required to extend further telephone penetration in the coming years, the continuation of the gradual approach envisaged by Portugal for further tariff decreases seems therefore justified, in view of the rebalancing already achieved to date and the firm commitments to complete the process by reducing trunk and international tariffs by the year 2000.

(b) Telephone density

(32) Portugal Telecom has achieved one of the fastest telephone penetration growths in the Community over the last five years (from 24 main lines per 100 inhabitants in 1991 to 37 in 1995). Today, Portugal Telecom nevertheless still has the second-lowest telephone penetration of the Community (after Ireland). Portugal states that 26 % of Portuguese households are still without a telephone and that this is due mainly to the need to expand the network further.

(33) Some comments are rightly emphasizing that telephone penetration would improve as a result of competition. It may nevertheless be assumed that in a first stage new entrants in the market will concentrate mainly on high users to acquire sufficient profitability before focusing on new users. The argument of the Portuguese authorities that enabling Portugal Telecom to pursue its development programmes to further improve telephone density will benefit the public seems therefore acceptable, even if the additional time given to Portugal Telecom will enable it to strengthen its position by improving its efficiency. This improvement will to a certain extent also benefit future new entrants since the more users connected to the public telecommunications networks, the more calls will be generated both for the incumbent and for the new entrants.

(34) In fact, the figures provided by the Portuguese authorities also show that although telephone penetration is still low in Portugal, outstanding demand is also limited. It appears for example that the average waiting time for connection to the telephone network has dramatically decreased, i.e. from ten months in 1989 to only eight days in 1995.

(35) The need to increase penetration can therefore justify a continuation of the current exclusive privilege of Portugal Telecom for a limited duration. The slowing of the yearly increase in penetration (from 14,5 % in 1990 to 5 % in 1995) shows that, due to a combination of amongst others demo-

graphic (1) and economic factors (and in particular the lower Portuguese GDP reflected in a lower average spending per telephone line — ECU 560 per main line in 1995 compared with ECU 605 in the UK) specific to Portugal, there is actually no significant demand for further telephone lines by households. Further market growth would then depend on the reduction of tariffs as well as the offer of new services, and the growth of business customers, which can best be accelerated by the introduction of competition and therefore would not justify any additional implementation period.

*Development of trade*

(36) Although the granting of a derogation to the Portuguese Government would foreclose the telecommunications market in Portugal during two years, the negative effect on the development of trade in the Community will be reduced due to:

— the limited size of the Portuguese telecommunications market in comparison to the Community market. One could expect indeed that as from 1 January 1998, massive investments will mainly occur in the more developed Member States, such as Germany, the Netherlands and France where a higher return on investment might be expected,

— the duration of the derogation requested: the establishment of new public telephony operators requires a preparation of many months. The harm done to potential investors by an additional implementation period of 24 months, will be limited if in the meantime they can already plan investments, so as to be ready to be operational in advance of 1 January 2000.

(37) Such effect will further be reduced in the following circumstances:

— Portugal Telecom is not expanding its operation in Member States which have liberalized their markets. If this were the case, the derogation enabling Portugal Telecom to maintain higher prices on its domestic market could be used not only to achieve the necessary adjustments but also to cross-subsidize operations in foreign markets. This would obviously distort competition at the expense of the incumbents and of other new entrants in the relevant Member States and would be against the Community interest,

(1) Household size in Portugal is 2,9 people, i.e. larger than in all other EU member States except Ireland, and Spain (2,6 is the Community average). This reduces the potential for additional residential penetration.

- the lifting of restrictions on the use of own and alternative infrastructures is effective from 1 July 1997, as mentioned below. This would allow potential new entrants to operate and provide already liberalized telecommunications services on such networks from that date on, in preparation for full competition, and in particular to provide voice services over corporate networks and/or to closed user groups via such infrastructures,
- the full implementation of the provisions of Directive 90/388/EEC not subject to the current derogation, and in particular the abolition of the current complementary licences scheme in order to allow liberalized services providers, such as providers of voice services to closed user groups, to start operating their services on the basis of a mere declaration,
- without prejudice to the impact assessment provided for in the third paragraph of Article 2 of Commission Directive 95/51/EC<sup>(1)</sup> in the short term TV Cabo is managed at arm's length of Portugal Telecom as long as it remains within the Portugal Telecom Group.

#### *Conclusion*

- (38) On the basis of the above assessment, the Commission considers that the development of trade which would result from the granting to Portugal of an additional implementation period until 1 January 2000 as regards the abolition of the exclusive rights currently granted to Portugal Telecom for the provision of voice-telephony and public network infrastructure instead of 1 January 1998, under Article 2 (2) of Directive 90/388/EEC, is not affected to such an extent as to be contrary to the interests of the Community, in so far as the circumstances set out above are fulfilled.

#### ***IV. Request for an additional implementation period regarding the lifting of restrictions on the provision of already liberalized telecommunications services on own and alternative infrastructure***

##### **Assessment of the impact of the immediate lifting of restrictions**

##### *Arguments provided by the Portuguese Government*

- (39) The Portuguese Government has requested a derogation on the grounds that, due to a combination

of, amongst others, demographic and economic factors (and in particular the lower Portuguese GDP reflected in a lower average spending per telephone line), there is little scope for an increase in the size of the liberalized services market.

- (40) Currently, Portugal Telecom derives more than Esc 23 billion from the provision of leased circuits (approximately 6 % of its turnover). The Portuguese authorities state<sup>(2)</sup> that the lifting of restrictions on the use of alternative infrastructure before 1 July 1999 would cause Portugal Telecom a loss of about Esc 4 billion per annum up to 2000 (i.e. about 1 % of its turnover) due to the substitution by liberalized service providers of (mainly long-distance 'interconnection') leased circuits by alternative infrastructure. According to the Portuguese submission, if in the alternative Portugal Telecom reduced substantially the price of leased circuits to maintain its market share at an estimated 80 %, then Portugal Telecom would lose cumulated revenue of Esc 24 billion up to 2000.

##### *Assessment by the Commission*

- (41) This argument cannot be fully accepted. It is true that, under its exclusive privilege to provide network infrastructure, Portugal Telecom is enjoying guaranteed revenues from the provision of leased lines to end-users and providers of liberalized telecommunications services. However, Directive 92/44/EEC requires that leased lines must be offered on a cost-oriented basis. Given this obligation and given that Member States must comply with it, the opening of alternative supply is not expected to alter the market position of TOs in this area substantially.
- (42) It is true that charges for leased lines in Portugal are not yet fully rebalanced. A cost-based tariff proposal could nevertheless be implemented rapidly to avoid Portugal Telecom losing revenue to potential alternative infrastructure providers, as customers would wish to diversify suppliers. Such tariffs reductions would not affect Portugal Telecom as significantly as stated by the Portuguese authorities for the following reasons:

<sup>(1)</sup> OJ No L 256, 26. 10. 1995, p. 49.

<sup>(2)</sup> Additional submission of 3 January 1997.

- the liberalized services market (voice services for closed user groups were just liberalized in 1996) is a growing market in the long term, although it is recognized that this growth in Portugal may be slower than in other Member States in the short term. Even with reduced tariffs, losses could be compensated in due course by the increase of demand of leased circuits,
- moreover a fully separated backbone network involves substantial risks (as in the case of its failure). Therefore, operators would in any case continue to use Portugal Telecom or third party lines, as 'back-up' capacity allowing them to maintain their service in the case of the failure of their own network,
- a loss of turnover does not constitute a loss of revenue, since Portugal Telecom would save the costs related to the provision of the leased lines involved,
- other companies within the Portugal Telecom Group, by providing their own infrastructure, would increase their profit margins accordingly and compensate in the consolidated accounts of the Portugal Telecom Group any negative effect of lifting the restrictions, with regard to them.

Finally, Portugal Telecom does not take account of the revenues that it will receive from competitors for the supply of interconnection services to them. Usually, interconnection charges are the single biggest cost to entrants of market participation. Consequently, the lifting of restrictions on the use of alternative infrastructure will in fact not reduce revenues, but in due course will be revenue generating.

#### *Development of trade*

- (43) As a consequence of its monopoly on the provision of public telecommunications infrastructures, Portugal Telecom is the sole supplier of leased lines and interconnection to providers of liberalized services. It therefore determines to a large extent the costs of its competitors in the liberalized services sector. This is shown *inter alia* by the abovementioned current high leased-lines tariffs, which makes the supply of some liberalized services uneconomic. Furthermore, this potential knowledge by Portugal Telecom of the costs of its competitors will increasingly affect trade, since the Portuguese public operator is likely to develop even further its own offer of liberalized services, although this growth is likely to be slow in the short term. Whereas Portugal Telecom could use its

own infrastructure to provide such services, competitors providing global liberalized services, such as VPN or voice services to closed user groups, would thus be obliged to rely only on circuits leased from the operator they want to compete with. This situation would be aggravated by the fact that, according to comments, Portugal Telecom currently does not produce accounts sufficiently transparently as to allow an adequate separation of its activities in the monopoly sector from those in the liberalized sector. Furthermore, there is no structural separation, to prevent staff in the infrastructure side of Portugal Telecom passing information to colleagues selling liberalized services.

#### *Conclusion*

- (44) Given the existing obligation under Directive 92/44/EEC on the application of open network provision to leased lines, which requires leased line tariffs to be cost oriented, a lengthy additional implementation period would not be justified. However, given the relatively low average spending power of the Portuguese user, it is likely that any growth in the market for already liberalized services will be relatively slow in the short term. An immediate lifting of restrictions on the provision of own or alternative infrastructure will have an impact on the revenues of Portugal Telecom in the short term which, together with the current rebalancing of voice-telephony tariffs, could have an adverse effect on development of the network and the provision of Universal Service.
- (45) For this reason, the Commission considers that the development of trade will not be affected by the granting to Portugal of an additional implementation period regarding the liberalization of alternative infrastructure to such an extent as to be contrary to the interests of the Community if the abovementioned period will not go beyond 1 July 1997.

HAS ADOPTED THIS DECISION:

#### *Article 1*

Portugal may postpone until 1 January 1999 the lifting of restrictions on the direct interconnection of mobile telecommunications networks with foreign networks. It must notify to the Commission before that date the legislative measures adopted in order to implement Article 3 (d) of Directive 90/388/EEC.

*Article 2*

Portugal may not postpone the lifting of restrictions on operators of mobile and personal communications systems, pursuant to Article 3 (c) of Directive 90/388/EEC, with regard to:

- (a) the establishment of their own infrastructure;
- (b) the use of infrastructures provided by third parties; and
- (c) the sharing of infrastructure, other facilities and sites.

The Portuguese authorities shall inform the Commission of all authorizations granted and frequency allocated — upon request — to mobile operators wishing to establish their own infrastructure and to owners of other telecommunications infrastructure wanting to lease capacity to mobile operators.

*Article 3*

Portugal may postpone until 1 January 2000 the abolition of the exclusive rights currently granted to Portugal Telecom as regards the provision of voice-telephony and the establishment and provision of public telecommunications networks, provided that the following conditions are implemented according to the timetable laid down hereafter:

- no later than 1 July 1997 instead of 1 July 1996: notification to the Commission of all measures necessary to lift restrictions on the provision of already liberalized telecommunications services on:
  - (a) networks established by the provider of the telecommunications service;
  - (b) infrastructures provided by third parties; and
  - (c) the sharing of networks, other facilities and sites,
- no later than 12 November 1997 instead of 11 January 1997: notification to the Commission of legislative changes necessary to implement full competi-

tion by 1 January 2000, including proposals for the funding of universal services,

- no later than 1 January 1999 instead of 1 January 1997: notification to the Commission of draft licences for voice-telephony and/or underlying network providers,
- no later than 1 July 1999 instead of 1 July 1997: publication of licensing conditions for all services and of interconnection charges as appropriate in accordance in both cases with relevant EU directives,
- no later than 1 January 2000 instead of 1 January 1998: award of licences and amendment of existing licences to permit the competitive provision of voice-telephony.

*Article 4*

Portugal may postpone until 1 July 1997 the lifting of restrictions on the provision of already liberalized telecommunications services on:

- (a) networks established by the provider of the telecommunications service;
- (b) infrastructures provided by third parties; and
- (c) the sharing of networks, other facilities and sites.

Portugal shall notify to the Commission, no later than 1 July 1997 instead of 1 July 1996, all measures adopted to lift such restrictions.

*Article 5*

This Decision is addressed to the Portuguese Republic.

Done at Brussels, 12 February 1997.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*



Communication by the Commission to the European Parliament and the Council on the status and implementation of Directive 90/388/EEC on competition in the markets for telecommunications services

(95/C 275/02)

(Text with EEA relevance)

## I. INTRODUCTION

### The purpose

Commission Directive 90/388/EEC was published on 28 June 1990 (hereafter referred to as either 'the Services Directive' or 'the Directive'). It has come to be identified as a cornerstone of the EU framework for liberalizing the European telecommunications market. The Council, in its resolution of 22 July 1993<sup>(1)</sup> emphasized the importance of rapid implementation. The resolution noted that 'there is a need for rapid and effective implementation of the current regulatory environment, in particular Directive 90/388/EEC'.

It is within this context that the Commission submits this communication on the status and implementation of the Directive<sup>(2)</sup>.

The communication has three related purposes<sup>(3)</sup>:

- (i) description and explanation of the current state of implementation;
- (ii) identification and clarification of central issues;
- (iii) placing the Directive in the context of the package of reforms focused on the 1998 deadline, according to the 1993 Council resolution which 'supports the Commission's intention to prepare, before 1 January 1996, the necessary amendments to the Community regulatory framework in order to achieve liberalization of all public voice telephony services by 1 January 1998'.

<sup>(1)</sup> Council resolution 93/C231/01.

<sup>(2)</sup> This communication does not cover related subjects of EU telecommunication policy such as the application of open network provision to leased lines. These subjects are covered extensively in other recent communications. See Green Paper on the Liberalization of telecommunications infrastructure and cable television networks, Part I/II, COM(94) 440; COM(94) 682 and communication on Present status and future approach for open access to telecommunications networks and services (open network provision), COM(94) 513.

<sup>(3)</sup> It should be noted that this communication does not replace in any way the formal procedures foreseen under the Treaty to ensure the full implementation of Community Law.

### The context

The Services Directive set down four dates by which specific provisions had to be implemented:

- 31 December 1990, for the opening up to competition of telecommunications services other than voice telephony and the simple resale of capacity,
- 1 July 1991, for putting in place an independent body responsible for the granting of licences and the surveillance of usage conditions,
- 30 June 1992, for the notification of any licensing or declaration procedures for the provision of packet or circuit-switched data services for the public,
- 31 December 1992, for the opening up to competition of the simple resale of capacity<sup>(4)</sup>.

Parliament resolution A3-0113/93 of 20 April 1993 called on the Commission to prepare the liberalization of both intra-Community as well as domestic voice telephony and to adopt as soon as possible the necessary measures to take full advantage of the potential of the existing infrastructure of cable networks for telecommunications services and to abolish without delay the existing restrictions on the use of cable networks for non-reserved services as well as to adopt measures to obtain optimum utilization of the cross-border telecommunications networks of railway operators and electricity producers<sup>(5)</sup>.

Council resolution 93/C 213/01 set out a timetable for the development of telecommunications and confirmed the date of

- 1 January 1998 for the liberalization of voice telephony services for the general public<sup>(6)</sup>.

<sup>(4)</sup> The Directive also foresaw the possibility of granting deferment, until 1 January 1996, of the date for prohibition on the simple resale of capacity in those Member States in which the network for the provision of the packet or circuit switched services was not yet sufficiently developed.

<sup>(5)</sup> OJ No C 150, 31. 5. 1993, p. 42.

<sup>(6)</sup> Although some Member States with less developed networks (i.e. Spain, Ireland, Greece and Portugal) are granted an additional transition period of up to five years. Very small networks (Luxembourg) can also, where justified, be granted a period of up to two years.

On 17 November 1994 the Council adopted a further resolution confirming the date of

— 1 January 1998 also for the liberalization of telecommunications infrastructure (<sup>7</sup>).

Following the Commission's action plan of 19 July 1994, published under the title 'Europe's way to the information society, an action plan' (<sup>8</sup>), the Union is now profoundly engaged in the policy of implementing the information society. These resolutions, the conclusions of the European Council at Corfu (<sup>9</sup>) as well as the communication by the Commission on the consultation on the Green Paper on Mobile and personal communications (<sup>10</sup>) and the results of the ongoing consultation on the Green Papers on Infrastructure (part I/II) (<sup>11</sup>) will set a framework for carrying forward the further amendments to the services Directive towards the full liberalization of the telecommunications sector. In this context, ongoing review of the actual situation in the Member States will be increasingly important in the years leading up to the deadline.

## II. CURRENT STATUS OF IMPLEMENTATION

### (a) General comment

Member States were required to implement the provisions of the Directive and to communicate to the Commission the relevant measures adopted, by 31 December 1990, 1 July 1991 and 31 December 1992 (<sup>12</sup>). All Member States, but two, complied with the notification requirements (<sup>13</sup>). In order to assess effective implementation of Directive 90/388/EEC in the various Member States however, a checklist identifying the essential constituent elements was established. Although

(<sup>7</sup>) With derogations as above, see Council resolution of 22 December 1994 on the principles and timetable for the liberalization of telecommunications infrastructures, (94/C 379/03); OJ No C 379, 31. 12. 1994, p. 4.

(<sup>8</sup>) COM(94) 347.

(<sup>9</sup>) Conclusions of the European Council, Corfu, 24-25 June 1994.

(<sup>10</sup>) Towards the personal communications environment: Green Paper on a Common approach in the field of mobile and personal communications in the European Union (COM(94) 145 final).

(<sup>11</sup>) Op. cit.

(<sup>12</sup>) As mentioned, the exceptions to the 31. 12. 1990 deadline relate to (a) specifications regarding simple resale of data services, 31. 12. 1992; and (b) the setting up of an independent regulator, 1. 7. 1991.

(<sup>13</sup>) Italy (provisions only included in the *Legge Comunitaria* 1994 are incomplete), and Greece (measures necessary to render the independent regulatory authority operational have still not been notified).

this does not represent an exhaustive list, progress in effective implementation can best be measured against the following issues (<sup>14</sup>):

— definition of 'voice telephony' for which currently exclusive and special rights can still be maintained according to the provisions of the Directive (<sup>15</sup>),

— continuation of any other exclusive rights;

access by service providers to transmission/routing on PSTN and leased lines;

conditions imposed via any licensing or declaration scheme in existence;

transparency and openness of procedure for granting authorization,

— conditions for simple resale of leased capacity for data communications;

notification (within deadline) of any special licensing regime regarding such resale;

justification of any special regime (<sup>16</sup>),

— conditions of open access to public networks (formal and effective);

availability of leased lines within a reasonable time;

justification for usage restrictions (if any) on leased lines,

— justification for any restrictions on the processing of data (before or after public network transmission (<sup>17</sup>);

ensurance by the Member States of non-discrimination in usage conditions and charges between service providers (including the TO),

— separateness and independence of effective and operational regulatory body;

inclusion within its tasks of: granting licences, surveying usage conditions; control of type ap-

(<sup>14</sup>) For the issues listed see in particular Articles 1, 2, 3, 4, 5, 6 and 7 of the Directive.

(<sup>15</sup>) Subject to the time deadlines set by the Council resolution of 22 July 1993.

(<sup>16</sup>) i.e. by the provisions set down in Articles 2 and 3.

(<sup>17</sup>) They must be demonstrated as necessary for essential requirements or public policy.

proval and mandatory specifications, and allocation of frequencies.

On the basis of these points the Commission has found that the extent to which the Directive has been effectively implemented<sup>(19)</sup> throughout the Union still varies significantly between the Member States. Various Member States will need to undertake further measures before the Commission may consider the Directive correctly implemented<sup>(19)</sup>.

#### (b) Formal procedures

As far as is possible the Commission has sought to deal with remaining implementation issues via bilateral communication and negotiation with the Member States concerned. This has proved particularly efficient (for both parties) where information requested is prompt and transparent, and where the will to find a workable solution rapidly is evident.

Where implementation problems cannot be solved by informal negotiation within a reasonable timeframe, the Commission is obliged to commence with the formal procedure for non-implementation of a Directive, as provided for by Article 169 of the Treaty<sup>(20)</sup>.

Currently, a number of formal procedures are underway. Two concern Member States' failure to notify all required national implementing legislation<sup>(21)</sup>. A further two concern incorrect application of the Directive in Member States<sup>(22)</sup>.

<sup>(19)</sup> Official notification does not necessarily mean effective implementation.

<sup>(20)</sup> Section III of this communication goes into this in more detail. Comments on the individual Member States' progress is provided in the Annex.

<sup>(21)</sup> Article 169 of the EC Treaty deals with failure to fulfil an obligation under the rules of the Treaty, including the implementation of Directives.

Under Article 169 of the Treaty, the procedure is as follows:

- (i) The Commission sets out the points at issue by letter of 'formal notice' and invites the relevant Member State to submit its observations.
- (ii) If the Member State does not put an end to the infringement, the Commission gives a (non-binding) reasoned opinion explaining its views and inviting the Member States to take the appropriate measures within a fixed period.
- (iii) If the Member State does not comply with the reasoned opinion within the given period, the Commission may bring the matter before the European Court of Justice.

<sup>(22)</sup> Italy and Greece.

<sup>(23)</sup> Germany and Spain.

#### (c) Extension to the European Economic Area and central and eastern European States

In accordance with the EEA Agreement, the Services Directive (including amendments) also applies to the EEA Member States as of 1 July 1994<sup>(23)</sup>.

Since the Services Directive only specifies the application of Article 90 in conjunction with Articles 59 and 86 of the Treaty and the Europe Agreements and Interim Agreements which the Union has signed with six central and eastern European countries contain similar provision, the general principles of this Directive (and any amendments) are also of relevance to these countries.

### III. SPECIFIC IMPLEMENTATION ISSUES

Five main areas have emerged during the implementation of the Directive as requiring specific attention:

- (a) general issues related to voice services;
- (b) enforcement of the voice telephony monopoly;
- (c) corporate networks and closed user groups (GUGs);
- (d) data services for the public;
- (e) the separation of operation and regulation.

#### (a) General issues related to voice services

Although the Directive defines in detail the concept of 'voice telephony'<sup>(24)</sup>, various issues have arisen<sup>(25)</sup> over just what is considered to be 'voice telephony' in the

<sup>(24)</sup> Under the Competition Annex (XIV) of the Agreement, Article 90 (3) Directives in the telecommunications field i. e. the Services Directive and the Terminals Directive (88/301/EEC) became applicable to the EEA Member States on 1 July 1994, as well as subsequent amending Directives, e.g. amending Directive 94/46/EEC with regard to satellite communications.

<sup>(25)</sup> According to Article 1 of the Directive 'voice telephony means the commercial provision for the public of the direct transport and switching of speech in real-time between public switched network termination points, enabling any user to use equipment connected to such a network termination point in order to communicate with another termination point'.

<sup>(26)</sup> See also European Court decision ECR-I 5833 which has guided the Commission in the elaboration of the definition of exclusive and special rights (see below).

individual Member States and, hence, the degree to which special or exclusive rights<sup>(24)</sup> on voice services had to be abolished<sup>(27)</sup>.

According to the Services Directive, the Member States ensure the abolition of special and exclusive rights for the provision of telecommunication services other than the voice telephony service. In each case it has to be examined on the basis of the criteria set out below whether a given service is a voice telephony service. In order to allow the relevant national regulatory authorities to assess the envisaged service, the service providers may be required to provide all the necessary information<sup>(28)</sup>.

A regulatory approach that identifies only a limited set of permissible, non-reserved services does not conform to the requirements of the Directive.

A voice service may be reserved under national legislation only if it includes all of the elements of the Community voice telephony definition, i.e. it must be provided on a commercial basis to the public for the purpose of direct transport and switching of speech in real time between public switched network termination points.

<sup>(24)</sup> According to Article 2 of amending Directive 94/46/EC (see Section IV):

'exclusive rights' means the rights that are granted by a Member State to one undertaking through any legislative, regulatory or administrative instrument, reserving it the right to provide a telecommunications service or undertake an activity within a given geographical area,

'special rights' means the rights that are granted by a Member State to a limited number of undertakings through any legislative, regulatory or administrative instrument which, within a given geographical area:

- limits to two or more the number of undertakings authorized to provide a service or undertake an activity, otherwise than according to objective, proportional and non-discriminatory criteria, or
- designates, otherwise than according to such criteria, several competing undertakings as being authorized to provide a service or undertake an activity, or
- confers on any undertaking(s), otherwise than according to such criteria, legal or regulatory advantages which substantially affect the ability of any other undertaking to provide the same telecommunications service or to undertake the same activity in the same geographical area under substantially equivalent conditions.

<sup>(27)</sup> According to Article 2 of the Directive, 'Member States shall withdraw all special or exclusive rights for the supply of telecommunications services other than voice telephony ...'

<sup>(28)</sup> This will in particular be the case concerning the provision of voice services to closed user groups on leased lines networks connected at different ends to the public switched network. In this case some national regulatory authorities request detailed information, such as clients targeted, draft advertisements, envisaged tariffs ..., to assess the nature of the envisaged service.

It is useful to consider the significance of each of these elements:

#### 'Commercial'

This requires that the simple technical non-commercial provision of a telephone connection between two users should be authorized. 'Commercial' should be understood in the common sense of the word, i.e. provided against payment and with the intention of making a profit (or at least of covering all variable costs and making a contribution to existing fixed costs). A leased line, for example, made available on a cost-sharing basis between one or more users would only be considered a commercial activity if additional capacity were leased specifically to allow resale.

It also means that companies should be free to pool resources, i.e. to rent leased lines and benefit from the flat rate rental. This permits a more efficient use of the telephone network and, in particular, benefits small and medium-sized enterprises (SMEs)<sup>(29)</sup>.

#### 'for the public'

The term 'for the public' is not defined in the Directive and must be understood in its common sense: a service for the public is a service available to all members of the public on the same basis.

Particular examples of services which should not be considered 'for the public', and thus should not be made subject to special or exclusive rights, are those provided over corporate networks and/or to closed user groups. Corporate networks and closed user groups (CUGs) cover a number of telecommunications services, both voice and data. They are fundamental to the Services Directive particularly because they fall outside the scope of the voice service which Member States may reserve to their telecommunications organizations.

The particular issues associated with liberalization of these services are discussed in more detail below (IIIc).

<sup>(29)</sup> A disadvantage for SMEs existed previously because they do not generally use the switched telephone service sufficiently intensively to make it worthwhile for them to pay the (high) flat rate rentals for leased lines. As a consequence, leased lines were, in practice, reserved to larger companies.

*'from and to public switched network termination points'*

'From and to public switched network termination points' means that, to be reserved, the voice service has not only to be offered commercially and to the public, but also to connect two network termination points of the switched network<sup>(10)</sup> at the same time. As long as each customer of the service provider is connected via a dedicated leased line, it is possible to offer a commercial service which terminates on the public network<sup>(11)</sup>. The aim is, again, to ease technical restrictions on the use of leased lines. In this way lines may be used for voice telephony offered to non-CUGs, as long as there is no commercial offer of 'simple resale' of the switched telephone service<sup>(12)</sup>. On the other hand, 'simple resale' may be legitimate when the service is not offered to the public, but, for instance, is provided to a closed user group<sup>(13)</sup>.

*'direct transport and switching of speech in real time'*

This part of the definition excludes any store and forward or voice mail applications from being reserved. Least cost routing of telephone calls by a service provider on the public switched network or credit card telephony, whereby access is given to the voice telephony service of a TO in the framework of a financial transaction service, are further examples of liberalized voice services as these do not constitute 'direct transport'.

<sup>(10)</sup> The public switched network is not formally defined in the Directive. It must be given its common meaning, i. e., the public switched telephone network (PSTN) which is the collection of switching and transmission facilities used by the telecommunications organization to provide the normal telephony service.

<sup>(11)</sup> i. e. as long as they are connected via a dedicated leased line, customers of a liberalized voice service do not necessarily need to demonstrate a pre-existing legal or economic relationship with the recipients of their calls. This is often referred to as 'dial-out' service or 'one-ended' service.

<sup>(12)</sup> 'Simple resale' refers to the situation where the call is both originated and terminated on the public switched network. It is, in this sense, offered to the general public since the local call may originate from any user of the public switched network and the customer itself is not connected by the service provider via a dedicated leased line.

<sup>(13)</sup> Such a service may, indeed, include features requiring bypass such as teleworking, out of office hours calls diversion, paging, Centrex services or when small business units, whose call volume does not justify use of leased lines, need to communicate with each other.

Since the reservation of voice services is an exception to the general rule of competition, it must be interpreted narrowly. When new voice services and features are introduced and meet demand which is not satisfied by the current telephone service, they should normally be considered non-reserved. If they are defined as reserved, the burden of proof, as always should fall to the Member State to justify such a restriction<sup>(14)</sup>.

Calling card services offer a specific example of services, which can, from the point of view of the users, be considered to be different from the reserved voice telephony service. They fall outside the definition in as much as the calling card service matches important needs which the (normal) voice telephony does not meet, for example as a result of additional features such as payment via credit or debit card, least cost routing, destination speed dialling etc. Where additional features such as these, rather than possible lower tariffs, are decisive in prompting users to use the calling card service instead of voice telephony, the service should be considered liberalized. The fact that a calling card market is emerging, although tariffs are in most cases higher than those of voice telephony<sup>(15)</sup>, is evidence that there is a calling card market which is distinct from the voice telephony one. Calling card providers have developed this new market tailoring the services to the customers and billing them accordingly. This evolution creates new opportunities for the users in the Union and should not be delayed by restrictions aimed at preserving the traditional voice telephony market.

The prohibition of leased line routing for the provision of calling card services would put providers of calling card services at a competitive disadvantage in this market relative to calling card providers with own facilities. In the absence of the routing facility they are merely resellers of voice telephony and would have no

<sup>(14)</sup> To allow the relevant national regulatory authorities to assess the envisaged service, the applicants may be required to provide them with all the necessary information, including draft advertisements and envisaged tariffs lists, if any.

<sup>(15)</sup> 'contrary to widespread belief, cost saving is not the main driver (for the development of calling card services). Indeed, calling card and international direct dial (IDD) tariff comparisons for calls originating from the EC reveal that convenience is the main driving factor for a service essentially targeted at business users'. See: New forms of competition in voice telephony services in the European Community, BIS Strategic Decisions, October 1993, study carried out for the European Commission.

Additional features, such as billing and usage convenience (no local currency required, operator speaking the same language) seem to be the main driving factor for this service.

control over their main costs. They could therefore hardly compete with the telecommunications operators (TOs). TOs have a further advantage in that they can offer their customers both voice telephony and calling card services and develop their card service by building on their database of high volume users.

Such a state of affairs would promote possible scenarios whereby national TO's offering calling card services would limit their offer to residents of their national territory without entering neighbouring geographic markets.

An individual assessment of the envisaged calling card service may, however, be necessary, in particular of the additional features offered, in order to determine the nature of the service and upon which market it will be offered. The criteria used should be the degree of functional interchangeability between the services and the possible barriers to substitution. Such assessment must take into account the specific circumstances of the markets concerned.

**(b) Enforcement of the voice telephony monopoly in a liberalized environment**

Since certain categories of voice services have been opened up to competition, and since such categories may not be defined in a rigidly technical sense, certain Member States feared that service providers would offer what is in effect 'voice telephony' and thereby by-pass the monopoly. In fact, experience has shown that such fears were not founded. The main reason is that such 'unofficial' by-pass will not occur to any significant extent without being noticed by the relevant Member State. A service which is offered to the public must be, *ipso facto*, public knowledge.

In particular, given that any commercial offer would normally involve advertising (of the services available) or, at the very least, issuing price lists, contracts and invoices, such by-pass should be evident from an early stage. Furthermore, any breach leading to a substantial diversion of traffic on to a competitor's network is rapidly detected by the public operator providing the competitor's leased line capacity. The TO would clearly have an interest in bringing the situation to the attention of the appropriate national regulatory authority.

In the framework of the licensing or declaration procedures, various Member States, however, still request the applicant to provide a description of the intended service. Where networks are connected to the public switched telephony network (PSTN), for example in the case of voice services provided on leased lines, Member States often require evidence of how the

applicant will prevent dial-in and dial-out facilities being available at the same time. It should be noted that, under Article 4 of the Directive, technical restrictions may not be imposed on the service provider. It suffices that the service provider clearly sets out in the contracts, signed with its clients, the extent of services authorized.

New operators generally have shown that they will respect the voice telephony monopoly. Service providers do not want to take the risk of having their authorization revoked or having the national regulatory authority requesting the disconnection of the relevant leased lines and not being able to fulfil their obligations towards their clients. Many service providers did therefore, before starting their services, investigate first the matter with the national regulatory authorities or with the Commission services.

**(c) Corporate networks and closed user groups**

As mentioned, the special issue of corporate networks and/or closed user groups (CUGs) has been of particular importance amongst the issues encountered in the course of implementation of the Directive.

Effective liberalization of corporate networks and CUG services is, without doubt, crucial for the development of advanced business communications and therefore the competitiveness of EU industry *vis-à-vis* its counterparts in Japan and the United States. It is, thus, a central goal of the Directive. The economics of competition, and markets themselves are becoming increasingly global. Where business is denied the clear benefits of lower cost, and increased quality and choice which competition ensures, it will ultimately either suffer from the competitive disadvantage this implies, or, where possible, will seek to relocate to a less restrictive environment.

In this context, the goals of the Directive have still not been achieved in a number of Member States. Two reasons for this are:

- (i) disputes as to the extent of allowed 'membership' of CUGs, which are broader than strict corporate networks. This has led to lack of full or effective implementation of the Directive;
- (ii) bottlenecks in the supply of capacity of the new service providers caused by restrictions on use of alternative infrastructure (this will be addressed more fully in Section V).

The Commission has considered the cases where Member States have issued provisions under the Directive for authorizing the provision of voice to CUGs. Various definitions have emerged<sup>(14)</sup>. On the basis of experience gained, the Commission will use the following definitions<sup>(15)</sup>.

*'corporate networks'*

those networks generally established by a single organization encompassing distinct legal entities, such as a company and its subsidiaries or its branches in other Member States incorporated under the relevant domestic company law,

*'closed user groups'*

those entities, not necessarily bound by economic links, but which can be identified as being part of a group on the basis of a lasting professional relationship among themselves, or with another entity of the group, and whose internal communications needs result from the common interest underlying this relationship. In general, the link between the members of the group is a common business activity.

Examples of activities likely to fall into this category are fund transfers for the banking industry, reservation systems for airlines, information transfers between universities involved in a common research project, re-insurance for the insurance industry, inter-library activities, common design projects, and different institutions or services of intergovernmental or international organizations.

Services provided concerning such categories of networks or entities are fully liberalized according to the definition of 'voice telephony' in Article 1 of the Directive. Some Member States did, however, only authorize such services after further discussions with the Commission.

<sup>(14)</sup> For country by country information, see Annex.

<sup>(15)</sup> The Commission has acknowledged these definitions in its 'Green Paper on the liberalization of telecommunications infrastructure and cable television networks, Part I, Principles and Timetable', COM(94) 440 final, Brussels, 25. 10. 1994, p. 27.

(d) Data services for the public<sup>(16)</sup>

Article 10 of the Services Directive provides that the Commission shall assess the effects of the measures adopted by the Member States regarding simple packet or circuit-switched data services under Article 3 of the Directive in 1994, to see whether any amendments need to be made to the provisions of that Article, particularly in the light of technological evolution and the development of trade within the Community.

During the consultation on the 1987 Green Paper, various Member States stressed the need for a special regime for basic switched data network services such as X.25<sup>(17)</sup>. No justification could be found for the maintenance of exclusive rights as regards the provision of such services *per se*. The Commission, however, acknowledged that developed data switching networks might have a structural effect on investments and regional planning, and could therefore qualify for a specific regime, set out in Article 3 of the Directive, in particular the application of public service specifications in the form of trade regulations relating to conditions of permanence, availability, and permanence of service.

Moreover, given the substantial difference between charges for use of the data transmission service on the switched network and charges for use of leased lines at the time of adoption of the Directive, Article 3 allowed that exclusive rights for data services which represented 'simple resale of capacity'<sup>(18)</sup> could be maintained until 31 December 1992, with possible additional deferments until 1 January 1996 for those countries where the relevant network for the provision of the packet or circuit switched services were not yet sufficiently developed<sup>(19)</sup>. The aim was to allow that equilibrium in such charges would be achieved gradually. Two Member States<sup>(20)</sup> initially requested such an extension of deadline, although in neither case the request was maintained.

<sup>(16)</sup> Article 1 defines 'packet and circuit-switched data services' as 'the commercial provision for the public of direct transport of data between public switched network termination points, enabling any user to use equipment connected to such a network termination point in order to communicate with another termination point'.

<sup>(17)</sup> X.25 is a standard protocol for packet switched networks. Another advanced protocol for high speed data transfer is frame-relay.

<sup>(18)</sup> The Directive defines the latter as 'the commercial provision on leased lines for the public of data transmission as a separate service, including only such switching, processing, data storage or protocol conversion as is necessary for the transmission in real time to and from the public switched network'.

<sup>(19)</sup> Recital 11 of the Directive.

<sup>(20)</sup> Greece and Spain.

As regards the special regime, only three Member States<sup>(41)</sup> notified draft specifications to the Commission before the deadline provided in the Directive, i.e. 30 June 1992. The Commission has assessed with the Member States concerned, whether the planned specifications were objective, non-discriminatory, transparent and proportionate to the aim pursued. These bilateral discussions were very useful and provided a basic experience of how a liberalized service can be regulated to guarantee certain public service objectives, without restricting competition. It appeared in particular that, given the different starting positions of incumbent operators and potential new entrants, special attention should be given to avoid burdening the latter in a way which could constitute a barrier to entry and which would confirm the market power of the dominant operator. In such cases Member States should not necessarily impose the same conditions on new entrants as imposed on the dominant public operator.

Over the last years, rapid technological evolution and, in particular, the development alongside the traditional X.25 of ATM<sup>(42)</sup>, has undermined the traditional justifications for the current specific regime for basic data services. One can assume that in the near future X.25 public backbone networks will continue to co-exist with frame-relay-networks and the new emerging ATM-backbones. Applying the same service-specific regulation to such different technologies will prove difficult. It could delay new offers of virtual private networks and value-added services and thus limit technical progress in the area. Moreover the rationale behind quality or coverage obligations decreases with the increasing differentiation of the offer. The emergence of new services requires a degree of flexibility which cannot be steered by regulation.

<sup>(41)</sup> Three Member States (Belgium, France and Spain) have adopted additional licensing conditions for the provision of simple resale for packet or circuit-switched services. In Spain, for example, there is a scheme regulating the granting of concessions for the provision of packet or circuit switched data services which does not tie in completely with the Commission's comments concerning this area. The scope of the Spanish scheme is too broad, since it applies to data services between 'network termination points' instead of 'termination points of the public switched network'.

Italy was also considering the adoption of additional conditions, but failed to implement the Directive within an appropriate timescale. Given that under the direct effect of Articles 2 and 3 of the Directive simple resale of capacity was liberalized in Italy without any further restrictions, the Italian government shall have to provide appropriate justifications for the reintroduction of any additional restrictions in that respect.

<sup>(42)</sup> ATM: 'Asynchronous Transfer Mode', advanced high speed communications. See also Green Paper on the Liberalization of telecommunications infrastructure and cable television networks, *op. cit.*

The current specific schemes in force in three Member States also have an impact on trade between Member States. The limited number of applicants for authorizations under the current schemes in the three Member States can, in part, be explained by the fact that many providers of the relevant service prefer to limit their offer to CUG's instead of having to apply for a licence under these circumstances.

On the basis of its assessment, given that most of the Member States have not deemed it necessary to adopt specific schemes for data services, without noticeable negative effect as regards the public interest objectives pursued by these schemes, the Commission considers, that the requirement for applying specific public service specifications with regard to data services should be reviewed in the framework of the general adjustment of the telecommunications regulatory framework to be presented before 1 January 1996 according to Council Resolution 93/C 213/01, and that the termination of the current specific schemes for data services should be considered<sup>(43)</sup>.

#### (e) The separation of operation and regulation

The separation of the regulation of the telecommunications sector from the operation of the national telecommunications organization was, without doubt, the most fundamental condition for achieving reform and liberalization of the EU telecommunications markets. Whatever institutional, legal or structural means may be used to achieve it, Article 7<sup>(44)</sup> of the Directive requires that the Member States must separate telecommunications regulatory and operational functions.

<sup>(43)</sup> However, such schemes may be required as regards the provision of voice telephony for the public, once liberalized. See licensing criteria proposed for licensing mobile and personal communications networks, as well as for fixed networks (Green Paper for Mobile and personal communications, Green Paper on the Liberalization of telecommunications infrastructure and cable television networks, *op. cit.*).

<sup>(44)</sup> Article 7 requires Member States to ensure that 'from 1 July 1991 the grant of operating licences, the control of type approval and mandatory specifications, the allocation of frequencies and surveillance of usage conditions are carried out by a body independent of the telecommunications organizations'.



Whilst National Regulatory Authorities (NRAs) now formally exist in most Member States, the Commission considers that the degree of separation between these and those of the operator functions is still not sufficiently clear in at least five Member States<sup>(47)</sup>.

This issue of the independence of the national regulatory authorities was raised in a number of preliminary referrals to the Court of Justice relating to Article 6 of Directive 88/301/EEC (the "Terminals Directive"), which required Member States, as of 1 July 1989, to ensure that the fixing of technical standards as well as supervision of type approval, were carried out by bodies independent from public or private undertakings involved in the marketing of telecommunications equipment. In its judgments of 27 October 1993<sup>(48)</sup>, the Court found that this requirement had been infringed in France where, at that time, departments in the same Ministry were responsible for the commercial exploitation of the public network, and the fixing of technical standards, the supervision of conformity and the approval of terminal equipment.

Article 7 of the Services Directive to a large extent mirrors the wording of Article 6 of the Terminals Directive. The implementation by the Member States of the former must be considered in view of this past judgment. A mere legal or administrative separation between the functions — such as that between two services of a Ministry — would only be sufficient to comply with Article 7 under the following conditions:

— it must be shown that there is a 'real' separation,

- in particular, there must be financial independence of one from the other,
- any movement of personnel from the regulatory body to the operational body should be subject to special supervision.

Forms of structural separation offering a reasonable guarantee that such conditions would be upheld, include:

- (i) the granting of the regulatory functions to a department of the relevant Ministry when the telecommunications undertaking is itself controlled by private shareholders; or
- (ii) the granting of the relevant regulatory functions to a body, which is independent from the relevant Ministry (except for the control of its accounts and the legality of its decisions) when the latter is also acting as sole or dominant shareholder of the operator or where a considerable State shareholding in the operator remains.

Alongside the legal guarantees and general rules implied by the Directive, actual practice and spirit are an important test of compatibility with Article 7. How 'independence' is actually achieved institutionally will therefore vary, to a certain degree, according to the legal tradition and experience in each Member State.

#### IV. INCLUSION OF SATELLITE NETWORKS AND SERVICES DIRECTIVE 94/46/EC

On 13 October 1994, the Commission adopted Directive 94/46/EC. This Directive extends the Terminal Directive<sup>(49)</sup> to include satellite earth station equipment and extends the Services Directive to include satellite communications services<sup>(50)</sup>.

<sup>(47)</sup> For example, in the Netherlands, the regulation is carried out by the Ministry for Transport and Public Works through the Directorate-General for Post and Telecommunications. The Ministry is, however, also the majority shareholder of KPN which has still the exclusive right to install, maintain and operate the telecommunications infrastructure, and provides the mandatory services to each applicant.

Some questions have also been raised about how distinct a separation of powers exists between regulator and operator in Belgium, Spain and Greece. The Belgian Government has, however, stated its intention to respect the complete autonomy of the public operator Belgacom in the area of non-reserved services in response to Commission concerns. In Spain, the Director-General for Telecommunications (responsible for regulation) is also the Government Delegate on the Board of directors of Telefónica, although such a delegate could legally come from another Ministry.

In Greece, while functions have been formally separated, the continuous movement of personnel from the operational body to the regulatory body makes the practical separation of these bodies unclear.

<sup>(48)</sup> The cases Decoster et al (C-69/91) and Taillandier (C-46/90).

<sup>(49)</sup> Commission Directive of 16 May 1988 on competition on the markets in telecommunications terminal equipment 88/301/EEC (OJ No L 131, 27. 5. 1988, p. 73).

<sup>(50)</sup> Directive 94/46/EC constitutes the central measure for implementing the liberalization objectives for the satellite sector, set forth by Council resolution 92/C 8/01 (based on the Green Paper on Satellite communications, COM(90) 490).

Other measures in this field are Council Directive 93/97/EEC of 29 October 1993, relating to mutual recognition of type approval for satellite terminals and the proposal for a European Parliament and Council Directive on a policy for the mutual recognition of licences and other national authorizations for the provision of satellite network services and/or satellite communications services, COM(93) 652, 4. 1. 1994.

**(a) The significance of the amending Directive**

The aim of the Union's policy in the area of satellite communications, shared by the Council and the Commission, is to stimulate without delay greater use of satellite communications in the EU. This is particularly important given the widening gap between the delay in development of EU business satellite communications compared to that which its major competitors enjoy.

The Directive requires the abolition of all exclusive rights granted for the provision of satellite services, and the abolition of all special rights <sup>(1)</sup> to provide any telecommunications service covered by the Directive.

**(b) Voice telephony**

The amended Directive does not affect restrictions on offering voice telephony for the public via satellite network. However, this must not lead to technical restrictions. While recital 16 states that 'in the case of direct transport and switching of speech via satellite earth station networks, commercial provision for the public in general can take place only when the satellite earth station network is connected to the public switched network', this is merely a guide as to what is normally the case. It should not be understood as allowing technical restrictions to protect the voice telephony monopoly. The burden of proof that the new service actually constitutes 'voice telephony' rests with the regulator.

In fact, the provision of voice for closed user groups will often involve such connections with the public switched network, since some members of such groups will not be connected to the network via satellite stations <sup>(2)</sup>.

**(c) Broadcasting services**

The status of broadcasting services are also unaffected by Directive 94/46/EC. One has, however, to distinguish

<sup>(1)</sup> Special rights is defined in the Directive as 'limiting the number of undertakings authorized to provide telecommunications services otherwise than according to objective, proportional and non-discriminatory criteria or designating otherwise than to such criteria several competing undertakings to provide such services'.

<sup>(2)</sup> According to the definition given, closed user groups are indeed not to be defined technically, by the network to which their members are connected and which should not be accessible by third parties, but sociologically by the economic or professional relationship among their members.

between the content and the technical provision of broadcasting services. As mentioned in recital 17, the provision of satellite network services for the conveyance of radio and television programmes is, by its very nature, also a telecommunications service and there is therefore no justification for treating it differently from any other telecommunications service. The Directive, thus, makes a distinction between:

- the services provided by the carrier (transmission, switching and other activities) necessary for the conveyance of the signals, which are telecommunications services liberalized under the Directive, and
- the activities of those bodies which control the contents of the messages to be broadcasted, which are broadcasting activities falling outside the scope of this Directive.

Satellite broadcasting services which should now be liberalized under this Directive therefore include services provided over telecommunications operator's feeder links from studios/events to uplink sites, as well as uplink services for point to point, point to multipoint, direct-to-home (DTH) satellite broadcast services and services to cable-head ends.

**(d) Access to space segment**

Member States are required by the Directive to abolish all restrictions on the offer of space-segment capacity on their territory.

This means that the Member States now must ensure that:

- any regulatory prohibition or restrictions on the offer of space segment capacity to any authorized satellite earth station network operator are abolished,
- any space segment supplier is authorized to verify within its territory that the satellite earth station network for use in connection with the space segment of the supplier in question, is in conformity with the published conditions for access to his space segment capacity.

In its communication of 10 June 1994 on satellite communications relating to the provision of — and access to — space segment capacity<sup>(1)</sup>, the Commission announced its intention to use the competition rules to remove all national restrictions within the European Union on access to space segment. The discovery procedures set out in Article 3 of the Directive will, in particular, be implemented to gather the necessary information to achieve this purpose.

#### (e) International satellite organizations

The new obligations related to space segment do not directly affect the position of the telecommunications organizations as signatory of international organizations. However, Member States are obliged to ensure that there are no restrictive provisions in their national regulations which would have the effect of preventing the offer of space segment capacity in their territory by either another signatory of the relevant organizations or by independent systems. Similarly Member States are obliged to ensure that there are no regulatory or non-regulatory restrictions preventing space segment capacity already leased by a licensed operator in one Member State from being freely accessed from any other Member State. Such restrictions include those preventing parties other than the signatory in the Member State(s) concerned from verifying the technical and operations specifications of satellite earth stations.

Article 3 of Directive 94/46/EC requires Member States to communicate to the Commission, at its request, the information relating to international satellite organizations they possess on any measure that could prejudice in particular compliance with the competition rules of the EC Treaty. Recital 21 explains that this provision aims amongst others to monitor the review which is underway within these international organizations to improve access.

Article 3 of Directive 94/46/EC does therefore also not directly affect the position of the signatories. However, if it appeared that signatories continue to maintain mechanisms dissuading multiple access and thus favouring market sharing for the provision of space segment, the Commission would have to assess whether action should be taken under the competition rules of the Treaty against the relevant signatories.

The coupling of investment obligations and utilization could constitute such a dissuasive mechanism, where it dissuades signatories to market space segment by the threat of having to bear an increased investment share. Which international organizations, and in particular Eutelsat, operating in increasingly competitive markets,

the current investment requirements will therefore, if they are not amended, have to be thoroughly assessed under the Competition rules.

#### (f) Time table for implementation

The Directive gives Member States nine months to inform the Commission of the measures taken to transpose the Directive into national law. The Member States should thus communicate to the Commission before 8 August 1995, a copy of the measures taken to abolish the current restrictions on the provision of satellite services, and of any licensing or delcaration procedure which is currently in force or is being drafted for the operation of satellite networks. The aim is to allow the Commission to assess whether these conditions are necessary with a view to satisfying essential requirements. The information provided to the Commission should include possible fees imposed as part of these authorization procedures as well as the criteria upon which these fees are based.

Recital 22 which mentions that the Commission will also take into account the situation of those Member States in which the terrestrial network is not yet sufficiently developed must be seen in the framework of this notification requirement. Member States which would deem necessary a deferment of the date of full application of the abovementioned provisions<sup>(2)</sup> should request it formally and with the necessary justification within the time period provided for the communication of the implementation measures of the Directive, i.e. before 8 August 1995. The Commission will then assess whether it should refrain from insisting on the immediate liberalization of the relevant satellite services. This would, however, not prevent possible actions in national courts brought by third parties in these Member States.

Given the wide variety of satellite services, the motivation given should, in the first place, include the list of satellite network services for which the deferment is requested, accompanied by estimates of the markets concerned.

It should further explain which services of the national telecommunications organizations would be affected, and on the basis of the turnover of these services and their contribution to the financing of the public network, a potential negative impact on the future development of the public network should be demonstrated.

The Commission will apply to the proportionality principle. The Commission will in any case insist on, for example, the liberalization of services which are economically insignificant.

<sup>(1)</sup> COM(94) 210 final.

<sup>(2)</sup> This derogation can apply up to 1 January 1966 at the latest.

## V. FUTURE EVOLUTION IN THE CONTEXT OF SERVICES AND INFRASTRUCTURE LIBERALIZATION

While major attention will have to continue to be paid to the full effective implementation of the Services Directive, the future development of the Directive must be considered within the overall context, which was determined by the review carried out according to the provisions of the Directive during 1992, leading to Council resolution 93/C 213/01 of 22 July 1993 on full service liberalization by 1 January 1998, now supplemented by Council resolution 94/C 379/03 of 22 December 1994, integrating infrastructure liberalization into this time schedule.

According to Council resolution 93/C 213/01 the Commission should

'... prepare, before 1 January 1996, the necessary amendments to the Community regulatory framework in order to achieve liberalization of all public voice telephony services by 1 January 1998.'

Given its central role in lifting the restrictions to competition and ensuring fair market conditions, amendments to the Services Directive will represent a focal point of these measures.

As set forth in the Green Paper (Part I) on telecommunications infrastructure liberalization<sup>(\*)</sup>:

under the Directive 90/388/EEC on competition in the markets for telecommunications services, the provision of all telecommunications services was opened to competition, subject to four significant exceptions:

- satellite services,
- mobile telephony and paging services,
- radio and TV broadcasting services to the public, and
- voice telephony services to the general public.

Directive 90/388/EEC in its original form did not address the use of alternative infrastructures and cable

TV networks for the provision of liberalized services. Directive 90/388/EEC only required the removal of restrictions on the use of a single source of infrastructure, namely leased lines provided by the TOs, for the provision of liberalized services.

As regards the exceptions set out above, the following applies:

- Commission Directive 94/46/EC<sup>(\*\*)</sup>, amending Directive 88/301/EEC (telecommunications terminal equipment) and 90/388/EEC (telecommunications services) in particular with regard to satellite communications, adopted on 13 October 1994 has lifted the exception with regard to satellite services. As set out under IV, Member States are given nine months to communicate implementation measures taken.
- On 21 December 1994, the Commission adopted, for consultation, a draft amending Directive concerning the liberalization of the use of cable TV networks for the services already liberalized according to the Services Directive, providing for substantial opening of the further development of these networks, particularly with regard to multi-media.
- The Commission communication on the consultations following the Green Paper on Mobile and personal communications was published on 23 November 1994<sup>(\*\*)</sup>. It proposed the lifting of all special and exclusive rights with regard to mobile services by 1 January 1996. The corresponding amendments to the Services Directive will have to be considered.

Finally, a major issue will be the adjustment of the telecommunications regulatory framework to the objectives of the Council resolutions of 22 July 1993 and 22 December 1994, integrating the date of 1 January 1998 for full liberalization (with additional transition periods for certain Member States), to be proposed before 1 January 1996. As set forth in the Infrastructure Green Paper (Part II)<sup>(\*\*)</sup>, such an approach must aim at creating the optimal environment for the future development of the European Union's telecommunications sector by combination of both competition policy and sector specific regulation.

<sup>(\*)</sup> See Section IV.

<sup>(\*\*)</sup> COM(94) 492 final: communication to the European Parliament and the Council on the Consultation on the Green Paper on Mobile and personal communications.

<sup>(\*\*)</sup> Op. cit.

<sup>(\*)</sup> Op. cit.

Besides the adjustment of the existing harmonization Directives in the telecommunications sector (such as ONP Directives) and the working out of proposals for maintaining universal service and ensuring interconnection, as well as the review of the institutional arrangements for regulating the sector, this will in particular require further adjustment of the Services Directive.

At the Council of 17 November, the Commission has welcomed the agreement on the date of 1998 as the deadline for the liberalization of infrastructure for all telecommunication services. It has also taken note of the concerns of a number of Member States expressed at this Council, to undertake early measures for the liberalization of alternative infrastructures for services already liberalized according to the Services Directive. This aspect will need further consideration.

## VI. CONCLUSION

Commission Directive 90/388/EEC represents the most significant legislative measure for liberalizing EU telecommunications to date. The Commission will ensure that maximum effort and resources are directed towards solving identified problems and filling gaps in implementation.

The 1992 Review revealed that the effectiveness of the measures liberalizing the telecommunications sector (concerning at that stage, in particular the liberalization of data communications, value-added services and the provision of data and voice services to corporate users and closed user groups) was questioned by many service providers and users of such services. It has also been understood that implementation of the Services Directive is hampered by the non-availability of infrastructure under reasonable conditions.

In particular, high tariffs for and lack of availability of the basic infrastructure over which liberalized services are operated or provided to third parties have delayed the widespread development of high speed corporate networks in Europe, remote accessing of databases by both business and residential users and the deployment of innovative services such as telebanking and distance learning. Additionally, the regulatory restrictions in many Member States still prevent the use of alternative infrastructure operated by third parties, such as cable TV-networks and networks owned by energy companies, railways, or motorways to meet their internal communications needs. Many user associations and companies have stressed that European business is less competitive, that innovative services are more slowly deployed and that the creation and development of pan-European networks and services is being delayed as a result.

The importance of effective and affordable infrastructure is increasingly recognized in political debate within the Member States themselves. The European Parliament has called on the Commission to adopt, as soon as possible, the necessary measures.

The continued bottleneck situation has been emphasized as a key obstacle to the development of the European information infrastructure in the report on Europe and the global information society. The action plan towards the European information society adopted by the Commission in response has set a general framework.

Further emphasis on effective implementation of the telecommunications Services Directive and its future evolution will take account of these general objectives. It is with this intention in mind, that the Commission transmits this communication to the European Parliament and to the Council.

## ANNEX I

## MEMBER STATE IMPLEMENTATION OF DIRECTIVE 90/388/EEC

The following represents a short overview of the state of implementation of the Directive in individual Member States. Given the rapid development in this field, reference should be made to national regulatory authorities for more detailed information.

The overview does not include information with regard to implementation in the European Economic Area.

## BELGIUM

The Directive is implemented in Belgium by the law of 21 March 1991<sup>(\*)</sup>. With regard to telecommunications it transforms the *Régie des Télégraphes et des Téléphones/Regie van Telegraaf en Telefoon* (RTT) into the public autonomous company Belgacom.

As regards the definition of the reserved service in the Belgian law, Article 68 defines the 'Telephone Service' as the telecommunications service intended for the direct carrying and real time switching of vocal signals at the start and at the destination of the connection points, including the services necessary for its operation. In letters of July 1991 and June 1993 the Belgian Government confirmed that it interprets the law in the way intended by the Directive.

Where a provider wishes to supply liberalized services, a list of non-reserved services can be established by Royal Decree which, by derogation, would automatically be authorized providing that the applicant informs the IBPT of the service. Thus far, however, the Commission is not aware of such a list. In its absence, the applicant must give the IBPT two months prior notice of its intention during which time the IBPT can oppose the provision of the service if it deems it contrary to the 1991 law. Article 89 (5) states that the IBPT must provide a reasoned decision if it refuses to authorize the provision of a service.

Belgium is one of three Member States to have adopted additional licensing conditions for the provision of packet or circuit-switched data services for the public. This is allowed under Article 3 of the Directive as long as the Commission approves the conditions, which it did in July 1993.

Under Article 85 of the 1991 Belgian Law, Belgacom can only refuse a user access to a leased line on the basis of the essential requirements recognized by Community Law. Further, as defined in the management contract (Article 21(3)), Belgacom must satisfy at least 90 % of the registered applications for ONP-leased lines within three months unless otherwise agreed with the customer.

With respect to the issue of the independence of Belgacom from the regulatory authority as required by Article 7 of the Directive, under the 1991 law regulatory powers are assigned to the Minister responsible (assisted by the national regulatory authority, *Institut Belge des Services Postaux et des Télécommunications*, IBPT). The Belgian Government has stated that it will respect the complete autonomy of Belgacom in the area of non-reserved services.

## DENMARK

The Directive has been implemented in Denmark by Law No 743 of 14 November 1990 and the Consolidating Order No 398 of 13 May 1992.

Under the Act, the Minister of Communications can grant a concession to TeleDanmark on the establishment and operation in relation to public radio and fixed services as well as of voice telephony, text and data communication, provision of leased lines, mobile communications and satellite services, and transmission of radio and TV programmes.

<sup>(\*)</sup> *Moniteur Belge*, 27 March 1991, p. 6155 and corrigendum in *Moniteur Belge* 20 July 1991. The same law also implements the Directive on competition in the markets for telecommunications terminal equipment, Commission Directive 88/301/EEC.

An area of concern, and indeed the issue which led to the commencement of infringement proceedings against Denmark, was the definition of 'voice telephony' which is reserved to TeleDanmark. The initial law reserved all of the non-public transmission of traffic to TeleDanmark with the sole exception of voice telephony over leased lines between different legal entities (i.e. shared use). This clearly left too many restrictions on the usage conditions of leased lines in place, in contravention of the Directive.

The Commission closed its proceedings after the adoption by the Danish Government of Order No 905 of 2 November 1994 which allows anyone to provide domestic public voice telephony without requiring any form of authorization or declaration. As regards international calls, a license is required where calls originating from the PSTN are carried via leased lines and then returned back to the PSTN. Such licence is only granted for traffic to countries which have liberalized voice telephony.

The Order was adopted under Article 3 of the 1990 Danish Act, which entitles the Minister to issue regulations for the establishment and operation of services which are not covered by TeleDanmark's concession or special rights.

The rules to be applied to packet and circuit-switched data services after 31 December 1992 were stated in the Danish Order of December 1992. There is a slight discrepancy between the scope of these rules, and that intended by Article 3 of the Directive since the Order covers all data communications services.

#### GERMANY

Two German laws adopted on 8 June 1989 define the legal framework for the provision of telecommunications services: the *Postverfassungsgesetz* (PVG), which delimits the organization and tasks of the Ministry for Post and Telecommunications and of *Deutsche Bundespost Telekom*; and an amendment of the *Fernmeldeanlagen-gesetz* (FAG), defining among other things, the monopoly retained by the State. The legal framework was substantially amended by the Law of 14 September 1994 (*Postneuordnungsgesetz — PTNeuOG*), which came into force on 1 January 1995.

The new Act did not however alter the definition of the 'voice telephony' reserved to the DBP Telekom, although the Commission had in April 1994 drawn the attention of the German Government to the fact that it is broader than that in the Directive. Essentially three issues arise. Firstly, the definition uses the wording 'for third parties' as opposed to 'for the public'. As a consequence, the switching of voice for closed user groups is part of the monopoly. Secondly, the terms 'switching of voice' in the Law are interpreted in practice as including also mixed telecommunications (voice combined with data or images) in the monopoly, when the exchange of speech can technically be dissociated from data communication as is the case as regards videophony on ISDN. Finally, the definition covers all switching of voice, without distinguishing whether the voice both originates in and is switched to the public switched network. According to the Directive the switching of voice originating in a leased line network or switched to such a leased line network should not be reserved.

Following bilateral contacts, the first issue was provisionally settled to a large extent. The German Law (FAG) reserves voice telephony for third parties, which is more than voice telephony 'for the public' as allowed according to the Directive. To restore conformity between German and Community Law, the German Ministry for Post and Telecommunications, instead of changing the Law, used its licensing powers to allow by order (*Verfügung*) No 1/1993, of 6 January 1993 and 8/1993 of 13 January 1993, private companies to provide telephony to closed user groups. The order established a class license (*Allgemeine-genehmigung*) for the provision of the service to entities which are economically integrated.

As regards Article 6 of the Directive, Section 29 TKV provides that a connection licence (*Anschaltlaub-nis*) is required for terminal equipment for connection to the network termination of transmission lines. The Commission views such a restriction as contrary to Article 6 of the Directive since it delays the use of equipment, already type approved, used in the switching and processing of signals (such as concentrators) to connect leased lines networks with the public switched telecommunications network. The issue has been raised with the German authorities which will abolish the relevant provision. In the meantime, the Ministry has granted a class connection licence (Vfg 269/1994).

The powers referred to in Article 7 of the Directive were until 31 December 1994 exercised by The Minister for Posts and Telecommunications. Under the new regime, the Ministry will be assisted by a Regulation Council (*Regulierungsrat*), including representatives of the *Länder* and the Federal Parliament (*Bundestag*). On the other hand, the government share in DBP Telekom, which was transformed into a joint stock company, will now be managed by a distinct office: the *Bundesanstalt für Post und Telekom-munikation* (BAnst PT).

## GREECE

Greece implemented the Directive by means of Law No 2075/92 of 21 July 1992, which has never been brought fully into effect as the Greek government failed to adopt the order setting out the internal working rules of the independent regulatory body set up by the Act. On 20 October 1994, this law was replaced by Law No 2246/94. The legislation does also not provide a complete regulatory framework and will necessitate further secondary legislation which has not yet been adopted.

Given the failure of the Greek Government to adopt timely implementation measures of the Services Directive the Commission has started proceedings before the Court of Justice under Article 169 of the Treaty.

Article 2 (15) of Law No 2246/94 defines 'voice telephony' using the same wording as the Directive. However, Article 3 (2) of the Law states as principle that voice telephony is reserved and acknowledges only in a second stage that all other services are liberalized. Consequently, there is a threat of a broader definition of the reserved voice telephony in Greece. Moreover, this Article makes the liberalization of these services subject to the condition that their provision is compatible with the proper fulfilment of the mission assigned to the public operator OTE.

Liberalized services are, according to this Article 3 (2), subject to either an individual licence or to a declaration, depending on the limit of the capacity of leased lines used. The threshold has not yet been established.

As regards simple resale of packet — and circuit — switched data transmission, Greece applied by letter of 7 February 1992 for the derogation until 1 January 1996 under Recital 11 of the Directive. After the adoption of Law No 2075/92, which did not distinguish packet and circuit-switched data transmission from other liberalized telecommunications services, Greece confirmed by letter of 27 May 1993, that it did no longer seek such a derogation and that packet and circuit-switched data transmission was liberalized.

According to Law No 2246/94, the independent regulatory authority referred to in Article 7 of the Directive, is the National Telecommunications Commission (EET), under the supervision of the Minister of Transport and Communications. The EET is the relevant authority for frequency allocation, numbering, licensing and type approval, as well as for ensuring compliance with national and EEC Treaty competition rules. It is not yet operational. In the mean time, the Ministry exercises its competence.

## SPAIN

The *Ley de Ordenación de las Telecomunicaciones*, Law No 31/1987 of 18 December 1987, ('LOT') is the legislation in force relating to telecommunications activities in Spain. In light of the Directive, the LOT has been amended by Law No 32/1992 of 3 December 1992, which limited the reserved services to the basic telephone service, telex and telegrams, and a Royal Decree 804/1993 of 28 May 1993 implementing Article 3 of the Directive as regards basic data switching services.

As has been the case in some other Member States, the major issue in the Directive's implementation has concerned the definition of voice telephony and, hence, the reserved area. The LOT defines 'basic voice telephony', in paragraph 15 of its Annex, in terms identical to the definition of 'voice telephony' in the Directive. However, following a complaint to the Commission, it seems that the Spanish authorities' understanding of this definition was not so clear and that, although defined in the Law, an administrative order would be required to define further Telefónica's basic voice telephony monopoly. This definition is not yet adopted.

Spain originally requested an extension period for exclusive rights for simple resale, as allowed under Recital 11 of the Directive, although such a request was not maintained. As regards the grant of concessions for the provision of packet or circuit switched data services, a scheme for its regulation was created by the Royal Decree of 28 May 1993. The draft had been notified to the Commission, but the text adopted did not take account of all the Commission's remarks. Issues relevant to this, particularly regarding the scope of the scheme, are being further discussed with the Spanish authorities.



The regulatory powers referred to in Article 7 of the Directive are the responsibility of the Directorate-General for Telecommunications (DGT). The DGT was created by Royal Decree of 19 June 1985. It grants concessions, authorizations and administrative licences for equipment and services. The Director-General for telecommunications is, however, also the Government Delegate on the Board of Directors of Telefónica. He has the right to veto decisions of the Board on grounds of public policy. Moreover, Article 15 of the LOT allows for the appointment by the Government of five other members of the Board.

#### FRANCE

The French government has implemented the Directive mainly through the adoption of Law No 90-1170 of 29 December 1990 on the regulation of telecommunications. This Law is a modification of the *Code des Postes et Télécommunications* (the Code) which gives France Telecom an exclusive right to establish telecommunications network infrastructures open to the general public.

Article L.34 specifies that only services provided to the public are covered by the Law. Article L.32-7 of the Code defines reserved voice telephony as the commercial provision of a system of direct, real-time voice transmissions between users connected to termination points of a telecommunications network. All other services provided to the public are liberalized subject to a declaration procedure or, for services of 5 mbits/second or more, to a licensing procedure (\*).

According to Article L.34-2, France Telecom is authorized to supply any bearer service (this is how the French regulation qualifies the provision of simple resale of packet or circuit-switched services). Other providers need a licence. France has adopted additional licensing conditions for the provision of such bearer-service. A final draft Decree for the application of Article L.34.2 relating to bearer-services was transmitted to the Commission which decided, on 26 November 1992, not to object to its entry into force. The Decree was formally adopted on 30 December 1993 and published in the French Official Journal of 31 December 1993 (p. 18276). This decree sets out a number of conditions relating to:

- the essential requirements,
- the measurement and the publication of the characteristics and the area of coverage of the service (Article 2),
- the respect of technical constraints concerning access to the service (Article 3),
- the interconnection with other bearer services (Article 4),
- national defence and public security as regards the encryption of data (Article 5),
- fair competition.

The authorization of France Telecom to provide this service, cannot be transferred to its subsidiaries. Transpac, which is a subsidiary of the *Compagnie Générale des Communications* (Cogecom), itself a 100 % subsidiary of France Telecom, had therefore to request a licence which was granted by order of 15 July 1993 (French Official Journal of 8 August 1993, p. 11224).

As regards the separation of regulation and operation (Article 7), the Minister for Industry, Posts and Telecommunications and Foreign Trade ensures that the regulations are respected by the public operators and, furthermore, that the regulation of the telecommunications sector on the one hand, and the operation of networks and the provision of telecommunications services on the other hand, are performed independently. He exercises his rights through the '*Direction Générale des Postes et Télécommunications*' (DGPT).

#### IRELAND

Ireland has adopted specific regulations to give effect to the Directive. These are contained in 'Statutory Instrument S.I. No 45 of 1992, European Communities (Telecommunications Services) Regulations 1992' which have amended the *Postal and Telecommunications Services Act, 1983*.

(\*) The following companies were granted a licence: SITA, BT, Sprint, Sligos, GSI, EDT and Esprit Telecom.

In the area of voice telephony, the definition of 'public voice telephony' expressed in S.I. No 45 mirrors that in the Directive. The exclusive right granted to Telecom Eireann under Section 87 of the 1983 Act is restricted to offering, providing and maintaining the public telecommunications network and offering, providing and maintaining voice telephony services under Regulation 3 (1) of S.I. No 45. Value-added licences can be obtained under Article 111 of the Act of 1983 for provision of any other service, including voice for closed user groups or voice services making use of only one connection point between leased lines and the public switched network. By end 1994, 20 such licences were granted.

Statutory Instrument No 45 of 1992 sets out the rights of these licensees as regards access to and use of the public telecommunications network. The conditions applied must be objective, non-discriminatory and published. Similarly, under Regulation 4 (3) of the S.I., requests for leased lines have to be met within a reasonable period, and there should be no restrictions on their use other than to ensure non-provision of telephone services, the security of network operations, the maintenance of network integrity and, in justified cases, the interoperability of services and data protection.

With respect to Article 7 of the Services Directive, The Minister for Transport, Energy and Communications is responsible for surveillance of Telecom Eireann according to Regulation 5 of S.I. No 45.

#### ITALY

The Directive has been included in Law No 142 of 19 February 1992, *Legge Comunitaria* for 1991 (LC 1991), which delegated to the Government the power to issue, within one year after its coming into force (i.e. by 5 March 1993), a number of legislative decrees for the implementation of the EEC Directives listed in Annexes A and B, including the Services Directive. The legislative decree implementing the Services Directive was, however, not adopted within this deadline. Subsequently, the Italian Government included the Services Directive in Article 54 of Law No 146 of 22 February 1994 (*Legge Comunitaria* 1993).

This Article repeats the specific principles and criteria to be followed in the preparation of the legislative decree implementing the Directive, which were mentioned in LC 1991. Consequently it still provides for a specific licensing procedure for the supply of packet or circuit-switched data services although the deadline set out in Article 3 of the Services Directive for the introduction of such scheme had already elapsed. Given that under the direct effect of Articles 2 and 3 of the Directive simple resale of capacity was liberalized in Italy without any further restrictions, the Italian government shall have to provide appropriate justifications for the reintroduction of any additional restrictions in that respect.

The legislative decrees have not been adopted yet, and the Commission is considering taking Italy to the Court of Justice for failure to notify the implementation measures of the Services Directive.

In the meantime, Article 1 of the Italian Postal Code of 1973, stating that 'telecommunication services ... exclusively pertain to the State' remains applicable although Article 2 of the Directive implies that this Article, as well as all other provisions setting out the state monopoly for telecommunications services, should be changed to allow private operators the right to provide all telecommunications services excluding well defined areas reserved to the State. According to the Italian legal framework, only value added services listed in Article 3 (paragraph 2) of the National Regulatory Plan for Telecommunications, enacted by a Ministerial Decree of 6 April 1990, may be provided.

However, in a decision of 10 January 1995, the Italian Antitrust Authority (*Autorità Garante*) stated, disregarding the mentioned Italian regulation, that a refusal of Telecom Italia to provide leased lines to a private company wanting to offer voice services liberalized under the Directive is an abuse of dominant position and requested Telecom Italia<sup>(\*)</sup> to present, within 90 days, the actions taken in order to remove the restrictions to competition in the market for voice services for corporate networks/closed user groups, including virtual private networks. The Antitrust Authority bases this decision on the direct effect of Articles 1 and 2 of the Services Directive in Italy. Telecom Italia has appealed against the decision.

(\*) Telecom Italia was created on 18 August 1994 out of a merger between SIP, Italcable, IRITel, Telespazio and SIRM.

With the implementation of Act 58/92 on the reorganization of the telecommunications sector, regulatory and operational functions were, in principle, separated by transferring the operating bodies of the Ministry, namely ASST, to Iritel, a company of the IRI Group. A bill on 'Public Utility Services Regulatory Authorities' (No 359) is currently pending at the Italian Parliament, which will, if adopted, create, *inter alia*, a regulatory body for post and telecommunications. However, no date is yet anticipated for its adoption.

#### LUXEMBOURG

Two legislative acts were adopted in 1990 in order to implement the Directive, the Regulation (*Règlement grand-ducal*) of 3 August 1990 establishing the general rules applicable to public telecommunications services and the regulations of 8 October 1990 concerning public telephone service, telecommunications leased lines, public 'luxpac' service, public alarm transmission service and public automatic telephone service — Serviphone.

The Luxembourg authorities have, by letter of 22 October 1991, declared their intention to amend the definition of 'basic telephonic service' in the Regulation and add the term 'to the public'.

The Law of 20 February 1992 transformed the former *Administration des P&T* into a public undertaking with a separate legal identity, to comply with the requirement of Article 7 of the Directive to separate regulatory and operational functions. The Minister for Posts and Telecommunications exercises all regulatory responsibility in respect of the establishment and operation of the telecommunications networks.

#### NETHERLANDS

The basic telecommunications legislation in the Netherlands (Act No 520 on the telecommunications facilities (*Wet op de Telecommunicatievoorzieningen*) ('WTV') of 26 October 1988, which came into force on 1 January 1989, was drafted before the publication of the Commission Green Paper of 1987. It therefore uses a terminology which is substantially different from the terminology used in the Directive.

Reserved voice telephony is defined in Article 2 of Decree No 551 of 1 December 1988 which lists the mandatory services of KPN (Koninklijke PTT Netherlands). According to the definition, the reserved service is not limited to a service which is provided on a commercial basis. Secondly, it does not limit the monopoly to voice telephony 'for the public'. Thirdly, it does not take into account whether the provision of the service implies the use of two connection points of the relevant leased lines. These issues have been discussed in bilateral contacts between the Dutch authorities and the Commission services. The Dutch authorities have subsequently published a notice on 30 May 1994 allowing voice services to closed user groups. However, the issue of voice services provided on leased lines and using only one connection with the public switched network is still under discussion.

The Ministry for Transport and Public Works (*Verkeer en Waterstaat*) is the body entrusted with regulatory responsibilities for telecommunications and it may give detailed instructions to KPN concerning the execution of the general Directives (BART) and the obligations relating to mandatory services. This ministerial responsibility includes general tariff policy for public telecommunications services (which, in application, is similar to 'price capping' in the UK).

#### AUSTRIA

Austria implemented the Directive mainly through its Telecommunications Act (*Fernmeldegesetz*) Nr 908/1993, which entered into force on 1 April 1994. Austria has however not yet notified the implementing decrees of this law, nor the general usage conditions of the public network.

The reserved telephone service is defined in Articles 44(2) and 2(6) of the Act. This definition does not fully correspond to the definition in the Directive. However, no licenses are required for the provision of liberalized services. Conditions for access to the public network and use of leased lines will, under Article 44(6) of the Act be laid down in the general usage conditions (*Geschäftsbedingungen*).

The public telecommunications operator is the *Post und Telegraphenverwaltung* (PTV). The law entrusts the regulatory tasks to the Ministry of Public Economy and Communications.

## PORTUGAL

As in the case of the Netherlands, the regulatory framework for telecommunications in Portugal predates the adoption of the Directive. The 'Basic Law on the Establishment, the Management and the Exploitation of Telecommunications Infrastructures and Services', Law 88/89, ('Basic Law') was adopted on 11 September 1989 before the adoption of the Directive. This explains in part why the terminology used often differs markedly from that of the Directive. This explains in part why the terminology used often differs markedly from that of the Directive. The Basic Law, and in particular the distinction between complementary and value added services, is technology-based rather than services-based.

On the issue of reserved services, the Portuguese legislation does not define services whose provision is reserved to public carriers as narrowly as the Commission Directive. Firstly, Article 2 (2) of the Basic Law defines 'telecommunications for public use' as all services which are designed to meet the generic collective requirements for transmitting and receiving messages and information. This is a broader definition than the concept of public in the Directive. It is true that the Basic Law lists telecommunications for private use in Article 2 (3) and that this list encompasses at point (h) 'other communications reserved for the use of specific public or private entities by means of an authorization granted by the government under the terms of treaties or international agreements or special legislation'. However, since the entry into force of the law, the Portuguese government has not adopted the necessary legislation to liberalize voice telephony or telex services provided for closed user groups. In September 1991, the Portuguese government announced the adoption of a ministerial order (diploma) on private networks to resolve this issue. By letter of 18 November 1993, the Portuguese authorities confirmed that they were still studying the issue and, in a subsequent bilateral meeting on 31 January 1994, no more precise undertaking on timing could be given.

Secondly, under Portuguese legislation voice telephony is defined more broadly than in the Directive. The Basic Law does not define voice telephony. The definition is included in Article 1 of the former Regulation of the Public Telephone Service annexed to the Decree (*Decreto-Lei*) 199/87 of 30 April 1987. The Basic Law refers to the technical operation of a fixed subscriber access system (which it defines as the set of transmission means located between a termination point and the first concentration, switching or processing node) without distinguishing between the situation, where this 'access system' is a leased line or the PSTN; nor does it take into consideration the number of connections to the leased line which may be used.

A third issue is the licensing conditions. According to the Directive, Member States may make the supply of telecommunications services subject to a licensing scheme, but only to warrant compliance with the essential requirements listed in the Directive. However, the Portuguese licensing scheme encompasses other obligations.

The liberalized services are divided in two categories: 'complementary telecommunications services' and 'value added services' according to a technical criterion: the use of own infrastructure, and in particular, concentration, processing and switching nodes. Therefore, most liberalized services come within the fixed complementary services category. The two types of services each have their own licensing conditions.

Article 4 (2) of the Directive require Member States to ensure that there are no restrictions on the use of leased lines except those justified by essential requirements or the existence of the voice telephony monopoly. Article 14 of the Basic Law appears more restrictive as it allows only the use of leased lines voice traffic to the subscriber's own use or to the provision of complementary and value added services, and even requires a licence for the shared use of leased circuits.

Portugal claims that its complementary services scheme (*Portaria* 930/92) is in accordance with Article 3 of the Directive. This issue is however not settled.

Portugal separated regulatory and operational functions in 1989. According to the Basic Law, the Ministry is responsible for supervising and monitoring telecommunications. This includes the planning and coordination of the national public infrastructure and services which are considered essential.

In practice the regulatory functions are delegated to the Institute for Communications of Portugal (ICP), leaving the Ministry to supervise the ICP and approve directives proposed by the ICP.

## FINLAND

The basic regulatory framework of telecommunications is the Telecommunications Act 87/183 (*Teletoimintalaki*), which was amended in 1988, 1990 and 1992.

Under this framework, there are no more special or exclusive rights for the provision of telecommunications services, including voice telephony, in Finland. The whole telecommunications sector has been opened to competition. Public telecommunications networks are operated by organizations with an operating licence granted by the Government.

Article 10 of the Act sets out the rights and duties of subscribers and in particular the right to lease lines as well as to use them to provide telecommunications services or to sub-lease them to others.

Public switched data communications are subject to notification only (Article 5 (2) of the Act). In 1994, there were 63 organizations with operating licences and 13 notified organizations operating public switched data communications.

Articles 18 to 23 of the Act entrust the Ministry of Transport and Communications with the general supervision and promotion of telecommunications. The day to day enforcement of the Telecommunications Act is, however, entrusted to the Telecommunications Administration Centre, which is an agency under the Ministry of Transport and Communications. In principle the costs of the centre are covered by licence and inspection fees.

Telecom Finland is 100 % state-owned but operates at arms length from the Ministry of Transport and Communications, although the members of its board as well as the top executives are appointed by the Government.

## SWEDEN

There has never been a legal telecommunications monopoly in Sweden. The *de facto* monopoly of Telia ('Televerket' at the time) was the result of a commercial process.

The current regulatory framework of telecommunications is set out in the Telecommunications Act (Telelagen) of 1993. Under this Act there are no exclusive rights to provide telecommunication services (Article 2.1 and 4). Any operator has the right to obtain a licence and to supply telecommunications services. Reasons are given in case of refusals and Article 37 of the Act states that appeals against such refusals may be lodged with the administrative court of Appeal.

Licences are required only for the operation of public networks and the provision of leased lines. Other services are subject only to a registration procedure.

There are no restrictions on the processing of signals before or after transmission via the public network (Article 6.1), nor is there any discrimination in the conditions of use or in the charges payable (Article 6.2).

As regards the separation of regulation and operation (Article 7 of the Directive), the *Telestyrelsen* (telecom agency) is responsible for ensuring that regulations are respected by all operators. The agency was set up on 1 July 1992. Its functioning is laid down in Förordning 1992:895. The agency may adopt sanctions, including the revocation of licences, against operators which do not comply with their obligation.

The agency is headed by a Director-General, under the supervision of a board, which is appointed by the Government. *Telestyrelsen* has responsibilities also in the defence area. The agency is financed through fees levied on the basis of gross turnover of licencees and parties which registered.

The main telecommunication operator in Sweden is Telia, which was incorporated as a private limited liability company on 1 January 1993 according to Law 1992:100. It is a 100 % publicly owned company, supervised by the Ministry of Transport and Communications.

## UNITED KINGDOM

The legislation in force applying to telecommunications services is the 1984 Telecommunications Act which predates the Commission's Green Paper and Directive. The Act has been extended by a new policy building on the 1991 White Paper comprising amendments to existing licences, extensions of cable licences to include the provision of voice telephony services and the issuing of new licences.

UK legislation has generally preceded the Commission's Directive. For example, the exclusive rights of BT to provide the telecommunications services covered by Article 2 of the Directive were abolished in the UK by Section 2 of the Telecommunications Act of 1984. Section 5 requires all persons who run telecommunications systems to have a licence (which may be an individual or class licence).

As regards the provisions of Article 4 of the Directive, no precise definition of infrastructure, such as exists in Germany or the Netherlands has been set down. Section 4 of the TA instead defines a 'telecommunications system' as: a system for the conveyance, through the agency of electric, magnetic, electro-magnetic, electro-chemical or electromechanical energy, of

- speech, music and other sounds,
- visual images,
- signals serving for the impartation (whether as between persons and persons, things and things or persons and things) of any matter otherwise than in the form of sounds or visual images, or
- signals serving for the actuation or control of machinery or apparatus.

The Secretary of State designates certain of these systems as 'public telecommunications systems'. Operators of public telecommunications systems are authorized by individual licences and are generally granted PTO status. Around twenty public fixed link operators have been granted such licences, as well as 126 cable TV franchisees.

The 1984 Telecommunications Act, in conjunction with the Wireless Telegraphy Act 1949 also ensures that the regulatory functions specified in Article 7 are carried out independently of the Telecommunications Operators. This is largely through the work of Oftel, a non-ministerial government department under the Director General of Telecommunications who, for the duration of his appointment, is independent of ministerial control.

## ANNEX II

## LIST OF NATIONAL REGULATORY AUTHORITIES IN THE FIELD OF TELECOMMUNICATIONS

The survey of the national regulatory framework of the Member States in Annex I has been drafted on the basis of the information officially notified to the Commission.

For more detailed information, interested persons should contact directly the national regulatory authorities of the Member States. The full address of these authorities were published in the *Official Journal of the European Communities* No C 277/9 of 15 October 1993.

België/Belgique	Belgisch Instituut voor Postdiensten en Telecommunicatie (BIPT)/ Institut belge des services postaux et des télécommunications (IBPT) Astronomielaan/Avenue de l'Astronomie 14 B-1000 Brussel/Bruxelles
Danmark	Telestyrelsen Holsteingade 63 DK-2100 København Ø

Deutschland	Bundesministerium für Post und Telekommunikation Postfach 80 01 D-53005 Bonn
Ελλάδα	Ministry of Transport Sygrou 49 GR-Athen
España	Dirección General de Telecomunicaciones 5a. planta Plaza de Cibeles S/N E-28701 Madrid
France	Direction générale des postes et télécommunications 20, avenue de Ségur F-75700 Paris
Ireland	Department of Transport, Energy and Communications Scotch House, Hawkins Street IRL-Dublin 2
Italia	Ispettorato generale delle telecomunicazioni Viale Europa 190 I-00144 Roma
Luxembourg	Ministère des communications 18, montée de la Pétrusse L-2945 Luxembourg
Nederland	Ministerie van Verkeer en Waterstaat Hoofddirectie telecommunicatie en Post Postbus 20901 NL-2500 EX 's-Gravenhage
Österreich	Bundesministerium für öffentliche Wirtschaft und Verkehr Kelsenstraße 7 A-1030 Wien
Portugal	ICP Av. José Malhoa, Lote 1683 P-1000 Lisboa
Suomi	Telehallintokeskus Vattuniemenkatu 8 A PL 53 FIN-00211 Helsinki
Sverige	Telestyrelsen (Telecom Agency) Box 5398 S-10249 Stockholm
United Kingdom	DTI 151 Buckingham Palace Road UK-London SW1 9SS

## REQUEST FOR TRANSITION PERIOD

Greece

(96/C 257/03)

(Text with EEA relevance)

*(Article 90 (2) of the Treaty establishing the European Community)*

## Commission notice to Member States and other interested parties concerning the additional implementation period requested by Greece

Pursuant to Article 2 (2) of Directive 90/388/EEC as modified by Directive 96/19/EC, the Greek Government, by letter of 25 June 1996, has requested transition periods:

- until 1 January 2003 as regards the abolition of the exclusive rights currently granted to OTE as regards the provision of voice telephony and the underlying network infrastructure which under Article 2 (2) of Directive 90/388/EEC as modified by Directive 96/19/EC had to be implemented before 1 January 1998,
- until 1 July 2001 as regards the lifting of restrictions on the provision of already liberalized telecommunications services on:
  - (a) networks established by the provider of the telecommunications service;
  - (b) infrastructures provided by third parties; and
  - (c) the sharing of networks, other facilities and sites,

which under Article 2 (2) of Commission Directive 90/388/EEC on competition in the markets for telecommunications services as modified by Article 1 (2) of Directive 96/19/EC regarding the implementation of full competition in telecommunications markets had to be implemented before 1 July 1996.

The Greek Government considers the above five year transition periods to be indispensable for the following reasons:

1. Greece is currently carrying out a programme for digitalization and general modernization of OTE's infrastructure which requires significant capital investment. The constraints on Greece's financial resources, the high cost and the size of OTE's modernization programme, aggravated by the considerable expense of delivering telecommunications services throughout the Greek territory (given its particular topography), necessitate a gradual pace

of modernization. Even though advanced services are gradually being introduced over the already digitalized parts of the network, OTE's revenue will for several years continue to depend heavily on voice telephony.

OTE's substantial investment programme (exceeding Dr 1,1 trillion in the years to 2003) for digitalization and modernization would be prejudiced if full competition was introduced in 1998; this would deprive OTE of revenue needed both to finance the modernization of Greece's telecommunications infrastructure and to provide universal service to dispersed customers in remote areas of Greece.

The process of digitalization did not begin in Greece until 1990 due to the lack of necessary financial resources. The size of the investment required for digitalization of the network dictates the pace of modernization of OTE's services. Of the abovementioned total expenditure approximately 29 % will be spent on the modernization of the urban networks and 14 % on the digitalization of the exchanges.

2. In 1993 Greece started to implement a policy of adjusting tariffs to costs, which has resulted in increases in local call rates and reductions (in real terms) in long distance rates. However, despite the progress achieved, the current tariff structure is still marked by a considerable gap between tariffs for local and long-distance calls. Further rebalancing of tariffs in the transition period will need to ensure OTE's financial stability and revenues (which are indispensable to the completion of digitalization and modernization). The pace of adjustment of tariffs to costs will depend, *inter alia*, upon further modernization of OTE's networks, the introduction of analytical cost-accounting systems and customer's acceptance of tariff increases.
3. Structural adjustments are carried out in order to transform OTE into a commercial organization, including the adaptation of its personnel in the environment of modern telecommunications technology, services, management and marketing methods.



4. Liberalization of alternative infrastructure cannot take place in Greece significantly in advance of the liberalization of voice telephony and public telecommunications networks. Were this to happen, providers of telecommunications services over such infrastructure would be able to circumvent the derogation for voice telephony and consequently deprive OTE of significant revenue which is crucial for the modernization of the public telecommunications networks and services in Greece.

The Greek Government will, if this derogation is granted, implement Directive 96/19/EC in national law according to the following calendar:

- first half of 1997: proposals for the introduction of appropriate legislation in order to introduce full competition,
- second half of 1997: publication of proposed legislative changes to implement full competition and remove all restrictions on the provision of voice telephony and public telecommunications networks, and alternative infrastructure by 1 January\*2003 and 1 July 2001 respectively, and consultation with interested parties,
- 1999: target for achievement of legislative changes,
- second half of 1999: publication of licensing conditions for all services and of interconnection charges as appropriate in accordance in both cases with relevant European Union directives,
- end 2000: target for the award of new licences and amendment of existing licences to enable competitive provision of voice telephony and for the establishment of telecommunications networks.

The Commission will assess this request in the light of the detailed description provided by the Greek Government regarding the capital investments required for the development of the network, the tariff rebalancing planned as well as the restructuring of OTE together with the timetable envisaged for implementation. These elements are attached to the letter of the Greek Government of 25 June 1996.

The Commission hereby gives the other Member States and other parties concerned notice to submit their comments on the measures in question within one month of the publication of this notice. The Commission, when taking its decision on the request of the Greek Government, will take into account any information provided within this time limit.

The comments will be communicated to Greece.

In this context, under the Directive mentioned above, the information provided by the Greek Government shall be made available to any interested party on demand, except data which should be withheld due to the need for business secrecy.

Member States or other interested parties seeking access to the file, should request this in writing to the address below within three weeks of the publication date of this notice. In the case of requests from parties other than Member States, this request should contain a description of the interest involved. Access shall only be granted on the premises of DG IV.

European Commission,  
DG IV — C.1,  
Rue de la Loi/Wetstraat 200,  
C-158 3/48,  
B-1049 Brussels.  
Fax: (32-2) 296 98 19.

## REQUEST FOR TRANSITION PERIOD

Luxembourg

(96/C 257/04)

(Text with EEA relevance)

*(Article 90 (2) of the Treaty establishing the European Community)***Commission notice to Member States and other interested parties concerning the additional implementation period requested by Luxembourg**

Pursuant to Article 2 (2) of Directive 90/388/EEC on competition in the markets for telecommunications services, as amended by Directive 96/19/EC, the Luxembourg Government, by letter of 28 June 1996, has requested transition periods:

— until 1 January 2000 in respect of the exclusive rights currently granted to Luxembourg's postal and telecommunications service provider *Entreprise des Postes et Télécommunications (EPT)* for the provision of voice telephony and the underlying network infrastructure, which — in accordance with Article 2 (2) of Directive 90/388/EEC, as amended by Directive 96/19/EC — are due to be abolished by 1 January 1998,

— until 1 July 1998 in respect of restrictions on the provision of already liberalized telecommunications services on:

(a) networks established by the provider of the telecommunications service;

(b) infrastructures provided by third parties; and

(c) shared networks, other facilities and sites,

which — under Article 2 (2) of Commission Directive 90/388/EEC on competition in the markets for telecommunications services, as amended by Article 1 (2) of Directive 96/19/EC — were due to be lifted by 1 July 1996.

The Luxembourg Government considers these additional transition periods to be necessary for the following reasons:

1. Liberalization of the telecommunications market (consequent upon the immediate transposal of the Directive) before a suitable regulatory framework has been put in place and the necessary structural changes made would expose Luxembourg to the risks of an

unregulated market. The derogation requested will not impede the development of competition in the other areas of the telecommunications sector in Luxembourg. Once the new law on telecommunications enters into force, firms will be invited to bid for a licence to operate the second national GSM network. The selection procedure will be open and objective, and the licence will be granted to the firm that best meets the published qualitative criteria.

2. EPT currently charges its customers a single, standard rate, but a reform of the tariff structure is planned. The considerable imbalance between current charges is a major factor hampering liberalization in Luxembourg. The new independent supervisory body now being set up (the ICL) will oversee the ongoing process of adjusting charges in Luxembourg.

3. The ICL will also be responsible for laying down the accounting rules and the rules for cost-based charging that will apply to EPT.

In Luxembourg the liberalization process entails disproportionate commitments, particularly in terms of human resources, for the ministry responsible, the ICL and EPT.

4. In 1995 international calls accounted for 71 % of the overall telephony turnover of Lfrs 6 346 million. Over 50 % of those calls were made by 960 business customers based in the city of Luxembourg. Outgoing calls accounted for 62 % of international calls. Opening up the Luxembourg market before a suitable regulatory framework has been put in place and the necessary structural changes made would leave telecommunications companies based in other countries free to offer international telephony services to Luxembourg firms and to divert business away from EPT's network. This could pose a serious threat to the viability of the national operator's infrastructure and to its future development in a competitive market.

The regulatory framework needed to avert such a threat is currently being adopted, and the transition period requested would enable it to be put in place.

5. Luxembourg recently placed its postal and telecommunications administration on a commercial footing. EPT devotes an annual budget of Lfrs 32 million to equipping its staff with the skills they need in order to work in a commercial environment. At the beginning of 1995, EPT commissioned an independent firm of consultants to undertake a thorough review of its organizational structure. The restructuring process, which entails introducing business accounting methods and adjusting the tariff structure, will not be completed before 1 January 1998.

The Commission will assess this request in the light of the detailed description provided by the Luxembourg Government in the annex to its letter of 28 June 1996.

The Commission hereby gives the other Member States and interested parties notice to submit their comments on the measures in question within one month of the publication of this notice. When taking its decision on the request by the Luxembourg Government, the Commission will take into account any information provided before that deadline.

Any comments submitted will be passed on to Luxembourg.

In accordance with the Directive mentioned above, the information provided by the Luxembourg Government will be made available to any interested party on request, with the exception of material that is commercially sensitive.

Member States or other interested parties wishing to have access to this information should submit a written request to the address below within three weeks of the publication date of this notice. Interested parties other than Member States must explain why they require access. The information will be available for consultation only on DG IV's premises. Any additional information that the Commission might request from the Luxembourg Government will likewise be made available, as soon as it is received, to parties which express an interest within the deadline mentioned above.

European Commission,  
DG IV — C 1,  
Rue de la Loi/Wetstraat 200,  
C-158, 3/48,  
B-1049 Brussels.  
Fax: (32-2) 296 98 19.

## REQUEST FOR IMPLEMENTATION PERIODS

Spain

(97/C 4/03)

(Text with EEA relevance)

*(Article 90 (2) of the Treaty establishing the European Community)***Commission notice to Member States and other interested parties concerning the additional implementation periods requested by Spain**

Pursuant to Commission Directive 90/388/EEC, as last amended by Directive 96/19/EC, and in particular Article 2 (2) thereof, the Spanish Government, in a bilateral meeting of 9 October 1996 and further confirmed by letters of 8 and 26 November 1996, has requested the following additional implementation periods concerning Articles 3 and 4a (2) of this Directive:

- until 1 January 1998 (instead of 1 January 1997), as regards the notification to the Commission of licensing schemes for the provision of voice telephony and the establishment of public telecommunications networks, and of the details of the national scheme envisaged to share the net cost of the provision of universal service obligations,
- until 1 August 1998 (instead of 1 July 1997), as regards the publication and entry into force of declaration and licensing procedures for the provision of voice telephony and public telecommunications networks, including the scheme to share the net cost of the provision of universal service obligations,
- until 30 November 1998 (instead of 1 July 1997) to ensure that adequate numbers are available for all operators of telecommunications services in order to give full effect to the liberalization of the Spanish market.

The Spanish Government considers these additional implementation periods necessary for the following reasons:

1. the introduction of competition on 1 January 1998 will oblige Telefónica to speed up the rebalancing of its tariffs which will affect significantly its profit margin up to end 1998;
2. the introduction of competition also requires further capital investment in Telefónica's network, in particular to implement the new numbering plan allowing the granting of adequate numbers to all new entrants. In order to allow Telefónica to spread the

required efforts in time, it is necessary to grant it a time period of at least 10 months between the interconnection of the first operators which will be licensed early January 1998 and the interconnection of all other new operators in the voice telephony market.

As confirmed in its letter of 8 November 1996, the Spanish Government will nevertheless:

- grant early January 1998 a third nation-wide licence to operate voice telephony and public telecommunications networks, in addition to the license which will be granted in the course of 1997 to a second operator,
- authorize cable operators, who apply for it in compliance with the conditions set out in the applicable law and regulations, to provide voice telephony from the beginning of January 1998 onwards, including the possibility to interconnect their networks for this purpose.

The Spanish Government does not seek any derogation for the lifting of restrictions on the provision of already liberalized telecommunications services on:

- (a) networks established by the provider of the telecommunications service;
- (b) infrastructures provided by third parties;
- (c) the sharing of networks, other facilities and sites;

on 1 July 1996 as provided in Article 2 (2) of Directive 90/388/EEC. Consequently such networks can be provided without restrictions.

In addition Spain will abolish foreign ownership requirements in the conditions for licensing telecommunications operators, in line with the Community position in the WTO.

Finally, the Spanish Government confirmed that it would ensure that on 30 November 1998, licenses are granted

effectively, without further conditions, for the provision of voice telephony and public telecommunications networks to all undertakings which applied in the course of August 1998, in compliance with the conditions set out in the law and its implementing regulations.

The Commission will assess the request for additional implementation periods in the light of the argumentation provided by the Spanish Government regarding the investment requirements of Telefónica.

The Commission hereby gives the Member States and other interested parties notice to submit their comments on the measures in question within one month of the publication of this notice.

The comments will be communicated to Spain.

In this context, under the abovementioned Directive, the information provided by the Spanish Government shall be made available to any interested party on demand, except data which should be withheld due to the need for business secrecy.

Member States or other interested parties seeking access to the file, should request this in writing to the address below within three weeks of the publication date of this notice. Interested parties other than Member States must explain why they require access. The file will be available for consultation only in DG IV's premises.

European Commission,  
DG IV — C.1,  
Rue de la Loi/Wetstraat 200,  
C-158 3/48,  
B-1049 Brussels,  
Fax: (32 2) 296 98 19.

Communication from the Commission on the application of the competition rules to access agreements in the telecommunications sector — framework, relevant markets and principles

(97/C 76/06)

(Text with EEA relevance)

The Commission approved a draft notice on the application of the competition rules to access agreements in the telecommunications sector.

The Commission intends to adopt the notice after having heard any comments from interested parties.

The Commission invites interested parties to submit their possible observations they may have on the draft notice published hereunder.

Observations must reach the Commission not later than two months following the date of this publication. Observations may be sent to the Commission by fax (No (32-2) 296 98 19) or by mail to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate C,  
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#### PREFACE

In the telecommunications industry, access agreements are central in allowing market participants the benefits of liberalization.

The purpose of this notice is threefold:

- to set out access principles stemming from EU competition law as shown in a large number of Commission decisions in order to create greater market certainty and more stable conditions for investment and commercial initiative in the telecommunications and multimedia sectors,
- to define and clarify the relationship between competition law and sector specific legislation under the Article 100A framework (in particular this relates to the relationship between competition rules and open network provision (ONP) legislation),
- to explain how competition rules will be applied in a consistent way across the converging sectors involved in the provision of new multimedia services, and in particular to access issues and gateways in this context.

This draft notice is now published for public consultation only. The final version of the notice will be adopted only once the ONP interconnection Directive has been finally approved by Parliament and Council. This will guarantee complete coherence between the ONP interconnection framework and the application of the competition rules as set out in this draft notice, and the taking into account of the final version of the ONP interconnection Directive, in order to create market certainty before the 1 January 1998 liberalization deadline.

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### Introduction

1. The timetable for full liberalization in the telecommunications sector has now been established, and Member States are to remove the last barriers to the provision of telecommunications services in a competitive environment to consumers by 1 January 1998 (\*). As a result of this liberalization a second set of related products or services will emerge as well as the need for access to facilities necessary to provide these services. In this sector, interconnection to the public switched telecommunications network is a typical example of such access. The Commission has stated that it will define the treatment of access agreements under the competition rules (\*\*). This notice, therefore, addresses the issue of how competition rules and procedures apply to access agreements in the context of harmonized EU and national regulation in the telecommunications sector.
2. The regulatory framework for the liberalization of telecommunications consists of the liberalization directives issued under Article 90 of the EC Treaty and the open network provision (ONP) framework. The ONP framework provides harmonized rules for access and interconnection to the telecommunications networks and the voice telephony services. The legal framework provided by the liberalization and harmonization legislation is the background to any action taken by the Commission in its application of the competition rules. Both the liberalization legislation (\*\*\*) and the harmonization legislation (\*\*\*\*) are aimed at ensuring the attainment of the objectives of the Community as laid out in Article 3 of the EC Treaty, and specifically, the establishment of 'a system ensuring that competition in the internal market is not distorted' and 'an internal market characterised by the abolition, as between Member States, of obstacles to the free movement of goods, persons, services and capital'.
3. The Commission has published guidelines on the application of EEC competition rules in the telecommunications sector (OJ No C 233, 6. 9. 1991, p. 2). The present notice is intended to build on those guidelines, which do not deal explicitly with access issues.
4. In the telecommunications sector, liberalization and harmonization legislation permit and simplify the task of Community firms in embarking on new activities in new markets and consequently allow users to benefit from increased competition. These advantages must not be jeopardized by restrictive or abusive practices of undertakings: the Community's competition rules are therefore essential to ensure the completion of this development. New entrants must in the initial stages be ensured the right to have access to the networks of incumbent telecommunications operators (TOs). Several authorities, at regional, national and Community levels, have a role in regulating this sector. If the competition process is to work well in the internal market, effective coordination between these institutions must be ensured.
5. Part I of the notice sets out the legal framework and details how the Commission intends to achieve its intention of avoiding unnecessary duplication of procedures while safeguarding the rights of undertakings and users under the competition rules. In this context, the Commission's efforts to encourage decentralized application of the competition rules by national courts and national authorities aim at achieving remedies at a national level, unless a significant Community interest is involved in a particular case. In the telecommunications sector, specific procedures in the ONP framework likewise aim at resolving access problems in the first place at a decentralized, national level, with a further possibility for conciliation at Community level. Part II defines the Commission's approach to market definition in this sector. Part III details the principles that the Commission will follow in the application of the competition rules: it aims to help telecommunications market participants shape their access agreements by explaining the competition law requirements.
6. The notice is based on the Commission's experience in several cases (\*\*\*\*\*), and certain studies in this area carried out on behalf of the Commission (\*\*\*\*\*).
7. This notice does not in any way restrict the rights conferred on individuals or undertakings by Community law, and is without prejudice to any interpretation of the Community competition rules that may be given by the Court of First Instance or the European Court of Justice.



## PART I

## FRAMEWORK

## 1. Competition rules and sector specific regulation

8. Access problems in the broadest sense of the word (e.g. provision of leased lines, interconnection to networks, access to data concerning subscribers to voice telephone services) can be dealt with at different levels and on the basis of a range of legislative provisions, of both national and Community origin. A service provider faced with an access problem such as a TO's unjustified refusal to supply (or on reasonable terms) a leased line needed by the applicant to provide services to its customers could therefore contemplate a number of routes to seek a remedy. Generally speaking, aggrieved parties will experience a number of benefits, at least in an initial stage, in seeking redress at a national level. At a national level, the applicant has two main choices namely, firstly, specific national regulatory procedures now established in accordance with Community law and harmonized under open network provision (see footnote 4) and, secondly, an action under national and/or Community law before a national court or national competition authority (\*).

Complaints made to the Commission under the competition rules in the place of or in addition to national courts, national competition authorities and/or to national regulatory authorities under ONP procedures will be dealt with according to the priority which they deserve in view of the urgency, novelty and transnational nature of the problem involved and taking into account the need to avoid duplicate proceeding (see below, points 13 *et seq.*).

9. The Commission recognizes that national regulatory authorities (NRAs) (\*) have different tasks, and operate in a different legal framework to the Commission. First, the NRAs operate under national law, albeit often implementing European law. Secondly, that law, based as it is on considerations of telecommunications policy has objectives different to, but consistent with, the objectives of Community competition policy. The Commission cooperates as far as possible with the national regulatory authorities, and invites the national regulatory authorities to cooperate as far as possible between themselves. Under Community law, national authorities, including regulatory authorities and competition authorities, have a duty not

to approve a practice or agreement contrary to Community competition law.

10. Community competition rules are not sufficient to remedy the various problems in the telecommunications sector. NRAs therefore have a significantly wider ambit and a significant and far-reaching role in the regulation of the sector. It should also be noted that as a matter of Community law, the NRAs must be independent (\*).

11. It is also important to note that the ONP framework imposes certain obligations on national telecommunications operators that go beyond those that would normally be imposed by Article 86 of the EC Treaty. NRAs may require strict standards relating to transparency, obligations to supply and pricing practices. These obligations can be enforced by the national regulatory authorities, which also have jurisdiction to take steps to ensure effective competition (\*\*).

12. This notice is written, for convenience, in most respects as if the law was conceived with only one telecommunications operator controlling the only nationwide public switched telecommunications network in each Member State. This will not necessarily be the case: new telecommunications networks offering increasingly wide coverage will develop progressively. These alternative telecommunications networks may ultimately be large and extensive enough to be partly or even wholly substitutable for the existing national networks, and this should be kept in mind.

13. Given the Commission's responsibility for the Community's competition policy, the Commission must serve the Community's general interest. The administrative resources at the Commission's disposal to perform its task are necessarily limited and cannot be used to deal with all the cases brought to its attention. The Commission is therefore obliged, in general, to take all organizational measures necessary for the performance of its task and, in particular, to establish priorities (\*\*).

14. The Commission has therefore indicated that it intends, in using its decision-making powers, to concentrate on notifications, complaints and own-initiative proceedings having particular political, economic or legal significance for the Community (\*\*). Where these features are absent in a particular case, notifications will not normally be

dealt with by means of a formal decision, but rather a comfort letter (subject to the consent of the parties), and complaints should, as a rule, be handled by national courts or other relevant authorities. In this context, it should be noted that the competition rules are directly effective<sup>(13)</sup> so that EC competition law is enforceable in the national courts. Even where other Community legislation has been respected, this does not remove the need to comply with the Community competition rules<sup>(14)</sup>.

15. Other national authorities, in particular national regulatory authorities acting within the ONP framework, have jurisdiction over certain access agreements (which must be notified to them). However, notification of an agreement to an NRA does not make notification of an agreement to the Commission unnecessary. The national regulation authorities must ensure that actions taken by them are consistent with EC competition law<sup>(15)</sup>, this duty requires them to refrain from action that would undermine the effective protection of Community law rights under the competition rules<sup>(16)</sup>. Therefore, they may not approve arrangements which are contrary to the competition rules<sup>(17)</sup>. If the national authorities act so as to undermine those rights, the Member State may itself be liable in damages to those harmed by this action<sup>(18)</sup>. In addition, national regulatory authorities have jurisdiction under the ONP Directives to take steps to ensure effective competition<sup>(19)</sup>.

16. Access agreements in principle regulate the provision of certain services between independent undertakings and do not result in the creation of an autonomous entity which would be distinct from the parties to the agreements. Access agreements are thus generally outside the scope of the Merger Regulation<sup>(20)</sup>.

17. Under Regulation 17<sup>(21)</sup>, the Commission could be seized of an issue relating to access agreements by way of a notification of an access agreement by one or more of the parties involved<sup>(22)</sup>, by way of a complaint against a restrictive access agreement or against the behaviour of a dominant company in granting or refusing access<sup>(23)</sup>, by way of a Commission own-initiative procedure into such a

grant or refusal, or by way of a sector inquiry<sup>(24)</sup>. In addition, a complainant may request that the Commission take interim measures in circumstances where there is an urgent risk of serious and irreparable harm to the complainant or to the public interest<sup>(25)</sup>. It should, however, be noted in cases of great urgency that procedures before national courts can usually result more quickly in an order to end the infringements than procedures before the Commission<sup>(26)</sup>.

18. There are a number of areas where agreements will be subject to both the competition rules and national or European sector specific regulation, most notably internal market regulation. In the telecommunications sector, the ONP Directives aim at establishing a regulatory regime for access agreements. Given the detailed nature of ONP rules and the fact that they may go beyond the requirements of Article 86, undertakings operating in the telecommunications sector should be aware that compliance with the Community competition rules does not absolve them of their duty to abide by obligations imposed in the ONP context, and vice versa.

## 2. Commission action in relation to access agreements<sup>(27)</sup>

19. Access agreements taken as a whole are of great significance, and it is therefore appropriate for the Commission to spell out as clearly as possible the Community legal framework within which these agreements should be concluded. Access agreements having restrictive clauses will involve issues under Article 85. Agreements which involve dominant, or monopolist, undertakings involve Article 86 issues: concerns arising from the dominance of one or more of the parties will generally be of greater significance in the context of a particular agreement than those under Article 85.

20. In applying the competition rules, the Commission will build on the ONP framework, and the national regulatory authorities act within that framework. Where agreements fall within Article 85 (1), they must be notified to the Commission if they are to benefit from an exemption under Article 85 (3). Where agreements are notified, the Commission intends to deal with one or more notifications by way of formal decisions, following appropriate publicity in the Official Journal, and in accordance

with the principles set out below. Once the legal principles have been clearly established, the Commission then proposes to deal by way of comfort letter with other notifications raising the same issues.

### 3. Complaints <sup>(21)</sup>

21. Natural or legal persons with a legitimate interest may, under certain circumstances, submit a complaint to the Commission, requesting that the Commission by decision require that an infringement of Article 85 or Article 86 of the EC Treaty be brought to an end. A complainant may additionally request that the Commission take interim measures where there is an urgent risk of serious and irreparable harm <sup>(22)</sup>. A prospective complainant has other equally or even more effective options, such as an action before a national court. In this context, it should be noted that procedures before the national courts can offer considerable advantages for individuals and companies, such as in particular <sup>(23)</sup>:

- national courts can deal with and award a claim for damages resulting from an infringement of the competition rules,
- national courts can usually adopt interim measures and order the termination of an infringement more quickly than the Commission is able to do,
- before national courts, it is possible to combine a claim under Community law with a claim under national law,
- legal costs can be awarded to the successful applicant before a national court.

Furthermore, the specific national regulatory principles as harmonized under ONP principles can offer recourse both at the national and if necessary at Community level.

#### 3.1. Use of national and ONP procedures

22. As referred to above <sup>(21)</sup> the Commission will take into account the Community interest of each case

brought to its attention. In evaluating the Community interest, the Commission examines:

'... the significance of the alleged infringement as regards the functioning of the common market, the probability of establishing the existence of the infringement and the scope of the investigation required in order to fulfil, under the best possible conditions, its task of ensuring that Articles 85 and 86 are complied with' <sup>(22)</sup>.

Another essential element in this evaluation is the extent to which a national judge is in a position to provide an effective remedy for an infringement of Article 85 or 86. This may prove difficult, for example, in cases involving extra-territorial elements.

23. Article 85 (1) and Article 86 of the EC Treaty produce direct effects in relations between individuals which must be safeguarded by national courts <sup>(23)</sup>. As regards actions before the national regulatory authority, the ONP Directive provides that such an authority has power to intervene and order changes in relation to both the existence and content of access agreements. National regulatory authorities must take into account 'the need to stimulate a competitive market' and may impose conditions on one or more parties, *inter alia*, 'to ensure effective competition' <sup>(24)</sup>.
24. The Commission may itself be seized of a dispute either pursuant to the competition rules, or pursuant to an ONP conciliation procedure. Multiple simultaneous proceedings might lead to unnecessary duplication of investigative efforts by the Commission and the national authorities. Where complaints are lodged with the Commission under Article 3 of Regulation 17 while there are related actions before a relevant national or European authority or court, the Directorate-General for competition will generally not initially pursue any investigation as to the existence of an infringement under Article 85 or 86 of the EC Treaty. This is subject, however, to the following points.

#### 3.2. Safeguarding complainant's rights

25. Undertakings are entitled to effective protection of their Community law rights <sup>(25)</sup>. These rights would be undermined if national proceedings were allowed to lead to an excessive delay of the Commission's action, without a satisfactory

resolution of the matter at a national level. In the telecommunications sector, innovation cycles are relatively short, and any substantial delay in resolving an access dispute would in practice be equivalent to a refusal of access, thus prejudging the proper determination of the case.

26. The Commission therefore takes the view that an access dispute before a national regulatory authority should be resolved within a reasonable period of time, normally speaking not extending beyond six months of the matter first being drawn to the attention of that authority or after initiation of ONP procedures, including the conciliation procedures<sup>(34)</sup>. This resolution could take the form of either a final determination of the action or another form of relief which would safeguard the rights of the complainant. If the matter has not reached such a resolution then, *prima facie*, the rights of the parties are not being effectively protected, and the Commission would in principle, upon request by the complainant, begin its investigations into the case in accordance with its normal procedures, after consultation and in cooperation with the national authority in question.

### 3.3. Interim measures

27. As regards any request for interim measures, the existence of national proceedings is relevant to the question of whether there is a risk of serious and irreparable harm. Such proceedings should, *prima facie*, remove the risk of such harm and it would therefore not be appropriate for the Commission to grant interim measures in the absence of evidence that the risk would nevertheless remain.
28. The availability of and criteria for injunctive relief is an important factor which the Commission must take into account in reaching this *prima facie* conclusion. If injunctive relief were not available, or if such relief was not likely adequately to take into account the complainant's rights under Community law, the Commission would consider that the national proceedings did not remove the risk of harm, and would therefore commence its investigation of the case.

### 4. Own-initiative investigation and sector inquiries

29. If it appears necessary, the Commission will open an own-initiative investigation. It can also launch a sector inquiry, subject to consultation of the Advisory Committee of Member State competition authorities.

### 5. Fines

30. The Commission may impose fines of up to 10% of the annual worldwide turnover of undertakings which intentionally or negligently breach Article 85 (1) or Article 86<sup>(35)</sup>. Where agreements have been notified pursuant to Regulation 17 for an exemption under Article 85 (3), no fine may be levied by the Commission in respect of activities described in the notification<sup>(36)</sup> for the period following notification. However, the Commission may withdraw the immunity from fines by informing the undertakings concerned that, after preliminary examination, it is of the opinion that Article 85 (1) of the Treaty applies and that application of Article 85 (3) is not justified<sup>(37)</sup>.
31. The ONP interconnection Directive has two particular provisions which should be taken into account with respect to the question of fines under the competition rules. First, it provides that interconnection agreements must be communicated to the relevant national regulatory authorities and made available to interested third parties, with the exception of those parts which deal with the commercial strategy of the parties<sup>(38)</sup>. Secondly, it provides that the national regulatory authority must have a number of powers which it can use to influence or amend the interconnection agreements<sup>(39)</sup>. These provisions ensure that appropriate publicity is given to the agreements, and provide the national regulatory authority with the opportunity to take steps, where appropriate, to ensure effective competition on the market.
32. Where an agreement has been notified to a national regulatory authority, but has not been notified to the Commission, the Commission does not consider it would be generally appropriate as a matter of policy to impose a fine in respect of the agreement, even if the agreement ultimately proves to contain conditions in breach of Article 85. A fine would, however, be appropriate in some cases, for example where:

(a) the agreement proves to contain provisions in breach of Article 86; and/or

(b) the breach of Article 85 is particularly serious.

The size of the fine will depend on the gravity and duration of the infringement.

33. Notification to the NRA is not a substitute for a notification to the Commission and does not limit the possibility for interested parties to submit a complaint to the Commission, or for the Commission to begin an own-initiative investigation into access agreements. Nor does such notification limit the rights of a party to seek damages before a national court for harm caused by anti-competitive agreements (").

## PART II

### RELEVANT MARKETS

34. In the course of investigating cases within the framework set out in Part I above, the Commission will base itself on the following approach to the definition of relevant markets in this sector.

35. Firms are subject to three main sources of competitive constraints; demand substitutability, supply substitutability and potential competition, with the first constituting the most immediate and effective disciplinary force on the suppliers of a given product or service. Demand substitutability is therefore the main tool used to define the relevant product market on which restrictions of competition for the purposes of Articles 85 (1) and 86 can be identified.

36. Supply substitutability is generally not used to define relevant markets. In practice it cannot be clearly distinguished from potential competition. Supply side substitutability and potential competition are used for the purpose of determining whether the undertaking has a dominant position or whether the restriction of competition is significant within the meaning of Article 85, or whether there is elimination of competition.

37. In assessing relevant markets it is necessary to look at developments in the market in the short term.

### 1. Relevant product market

38. Section 6 of Form A/B defines the relevant product market as follows:

'A relevant product market comprises all those products and/or services which are regarded as interchangeable or substitutable by the consumer, by reason of the products' characteristics, their prices and their intended use'.

39. The ending of the legal monopolies in the telecommunications sector, whereby third parties can provide services to end-users, will lead to the emergence of a second type of market, related to the market for provision of services, that of access to facilities which are currently necessary to provide these services. In this sector, interconnection to the public switched telecommunications network would be a typical example of such access. Without interconnection, it will not be commercially possible for third parties to provide, for example, comprehensive voice telephony services.

40. It is clear, therefore, that in the telecommunications sector there are at least two types of relevant product markets to consider — that of a service to be provided to end users and that of access to those facilities necessary to provide that service to end users (information, physical network, etc.). In the context of any particular case, it will be necessary to define the relevant access and services markets, such as interconnection to the public telecommunications network, and provision of public voice telephony services, respectively.

41. When appropriate, the Commission will use the test of a relevant market which is made by asking whether, if all the suppliers of the services in question raised their prices by 5 to 10 %, their collective profits would rise. According to this test, if their profits would rise, the market considered is a separate relevant market.

42. The Commission considers that the principles under competition law governing these markets remain the same regardless of the particular market in question. Given the pace of technological change in this sector, any attempt to define particular product markets in this notice would run the risk of rapidly becoming inaccurate or irrelevant. The definition of particular product markets is best done in the light of a detailed examination of an individual case.

### 1.1. Services market

43. This can be broadly defined as the provision of any telecommunications service to a user. Different telecommunications services will be considered substitutable if they show a sufficient degree of interchangeability for the end-user, which would mean that effective competition can take place between the different providers of these services.

access markets are allowed to develop, and that incumbent operators are not permitted to use their control over access to stifle developments on the services markets.

It should be stressed that in the telecommunications sector, liberalization can be expected to lead to the development of new, alternative networks which will ultimately have an impact on access market definition involving the incumbent telecommunications operator.

### 1.2. Access to facilities

44. For a service provider to provide services to end-users it will often require access to one or more (upstream or downstream) facilities. For example, to deliver physically the service to end-users, it needs access to the termination points of the telecommunications network to which these end-users are connected. This access can be achieved at the physical level through dedicated or shared local infrastructure, either self provided or leased from a local infrastructure provider. It can also be achieved either through a service provider who already has these end-users as subscribers, or through an interconnection provider who has access directly or indirectly to the relevant termination points.

45. In addition to physical access, a service provider may need access to other facilities to enable it to market its service to end users: for example, a service provider must be able to make end users aware of its services. Where, as is often the case, for example, with directory information, the facility can only be obtained from the telecommunications operator, similar concerns arise as with physical access issues.

46. In many cases, the Commission will be concerned with physical access issues, where what is necessary is interconnection to the network of the telecommunications operator<sup>(43)</sup>.

47. Some incumbent telecommunications operators may be tempted to resist providing access to third-party service providers or other network operators, particularly in areas where the proposed service will be in competition with a service provided by the telecommunications operator itself. This resistance will often manifest itself as a reluctance to allow access or a willingness to allow it only under disadvantageous conditions. It is the role of the competition rules to ensure that these prospective

### 2. Relevant geographic market

48. Relevant geographic markets are defined in Form A/B as follows:

'The relevant geographic market comprises the area in which the undertakings concerned are involved in the supply and demand of products or services, in which the conditions of competition are sufficiently homogeneous and which can be distinguished from neighbouring areas because the conditions of competition are appreciably different in those areas.'

49. As regards the provision of telecommunication services and access markets, the relevant geographic market will be the area in which the objective conditions of competition applying to service providers are similar. It will therefore be necessary to examine the possibility for these service providers to access an end-user in any part of this area, under equivalent and economically viable conditions. Regulatory conditions such as the terms of licences, and any exclusive or special rights owned by competing local access providers are particularly relevant<sup>(44)</sup>.

## PART III

### PRINCIPLES

50. The Commission will apply the following principles in cases before it.

51. The Commission has recognized that:

'Articles 85 and 86 ... constitute law in force and enforceable throughout the Community. Conflicts should not arise with other Community rules because Community law forms a coherent regulatory framework ... it is obvious that Community acts adopted in the telecommunications sector are to be interpreted in a way consistent with

competition rules, so as to ensure the best possible implementation of all aspects of the Community telecommunications policy ... This applies, *inter alia*, to the relationship between competition rules applicable to undertakings and the ONP rules' (\*\*).

52. Thus, competition rules continue to apply in circumstances where other Treaty provisions or secondary legislation are applicable. In the context of access agreements the internal market and competition provisions of Community law are both important and mutually reinforcing for the proper functioning of the sector. Therefore in making an assessment under the competition rules, the Commission will seek to build as far as possible on the principles established in the harmonization legislation. It should also be borne in mind that a number of the competition law principles set out below are also covered by specific rules in the context of the ONP framework. Proper application of these rules should often avoid the need for the application of the competition rules.

53. As regards the telecommunications sector, attention should be paid to the cost of universal service obligations. Article 90 (2) of the EC Treaty may justify exceptions to the principles of Articles 85 and 86 of the EC Treaty. The details of universal service obligations are a regulatory matter. The field of application of Article 90 (2) has been specified in the Article 90 Directives in the telecommunications sector, and the Commission will apply the competition rules in this context.

54. Articles 85 and 86 of the EC Treaty apply in the normal manner to agreements or practices which have been approved or authorized by a national authority (\*\*), or where the national authority has required the inclusion of terms in an agreement at the request of one or more of the parties involved.

55. However, if a national regulatory authority were to require terms which were contrary to the competition rules, the undertakings involved would in practice not be fined, although the Member State itself would be in breach of Articles 3 (g) and 5 of the EC Treaty (\*\*) and therefore subject to challenge by the Commission under Article 169 of the EC Treaty. Additionally, if an undertaking having special or exclusive rights within the meaning of Article 90, or a state-owned undertaking, were required or authorised by a national

regulator to engage in behaviour constituting an abuse of its dominant position, the Member State would also be in breach of Article 90 (1) and the Commission could adopt a decision requiring termination of the infraction (\*\*).

56. National regulatory authorities may require strict standards of transparency, obligations to supply and pricing practices on the market, particularly where this is necessary in the early stages of liberalization. When appropriate, legislation such as the ONP framework will be used as an aid in the interpretation of the competition rules (\*\*). Given the duty resting on national regulatory authorities to ensure that effective competition is possible, application of the competition rules is likewise required for an appropriate interpretation of the ONP principles. It should also be noted that many of the issues set out below are also covered by rules under the full competition Directive and the existing and proposed ONP, licensing and data protection Directives: effective enforcement of this regulatory framework should prevent many of the competition issues set out below from arising.

#### 1. Dominance (Article 86)

57. In order for an undertaking to provide services in the telecommunications services market, it will need to obtain access to various facilities. For the provision of telecommunications services, for example, interconnection to the public switched telecommunications network will usually be necessary. Access to this network will almost always be in the hands of a dominant telecommunications operator. As regards access agreements, dominance stemming from control on facilities will be the most relevant to the Commission's appraisal.

58. Whether or not a company is dominant does not depend only on the legal rights granted to that company. The mere ending of legal monopolies does not put an end to dominance. Indeed, notwithstanding the liberalization Directives, the development of effective competition from alternative network providers with adequate capacity and geographic reach will take time.

59. In the telecommunications sector, the concept of 'essential facilities' will in many cases be of direct relevance in determining the duties of dominant telecommunications operators. The phrase essential facility is used to describe a facility or infra-

structure which is essential for reaching customers and/or enabling competitors to carry on their business, and which cannot be replicated by any reasonable means<sup>(10)</sup>.

A company controlling the access to an essential facility enjoys a dominant position within the meaning of Article 86. Conversely, a company may enjoy a dominant position pursuant to Article 86 without controlling an essential facility.

The following facilities could at present be expected to constitute essential facilities in the telecommunications sector: for example, the public telecommunications networks for voice and/or data services, leased circuit or and related network terminating equipment, basic data regarding subscribers to the public voice telephony service, numbering schemes and other customer or technical information.

#### 1.1. Services market

60. One of the factors used to measure the market power of an undertaking are the sales attributable to that undertaking, expressed as a percentage of total sales in the market for substitutable services in the relevant geographic area. As regards the services market, the Commission will assess, *inter alia*, the turnover generated by the sale of substitutable services, excluding the sale or internal usage of interconnection services and the sale or internal usage of local infrastructure<sup>(11)</sup>, taking into consideration the competitive conditions and the structure of supply and demand on the market.

#### 1.2. Access to facilities

61. The concept of 'access' as referred to above in point 45 can relate to a range of situations, including the availability of leased lines enabling a service provider to build up its own network, and interconnection problem in the strict sense, i.e. interconnecting two telecommunication networks, e.g. mobile and fixed. In relation to access, incumbent operators often occupy a monopoly position, and even in areas where liberalization of the legal framework has begun, it is probable that the incumbent will remain dominant in the future. The incumbent operator, which controls the

facilities, is often also the largest service provider, and they have in the past not needed to distinguish between the conveyance of telecommunications services and the provision of these services to end-users. Today, an operator who is also a service provider does not require its downstream operating arm to pay for access, and therefore it is not easy to calculate the revenue to be allocated to the facility. In a case where an operator is providing both access and services it is necessary to separate so far as possible the revenues for the two markets before using revenues as the basis for the calculation of the company's share of whichever market is involved. Article 8 (2) of the proposed interconnection Directive should be helpful in this context as it calls for separate accounting for 'activities related to interconnection — covering both interconnection services provided internally and interconnection services provided to others — and other activities'.

62. The economic significance of obtaining access also depends on the coverage of the network with which interconnection is sought. Therefore, in addition to using turnover figures, the Commission will, where this is possible, also take into account the number of customers who have subscribed to services comparable with those which the service provider requesting access intends to provide. Accordingly, market power for a given undertaking will be measured partly by the number of subscribers who are connected to termination points of the telecommunications network of that undertaking expressed as a percentage of the total number of subscribers connected to termination points in the relevant geographic area.

#### Supply-side substitutability

63. As stated above (see point 37), supply-side substitutability is also relevant to the question of dominance. A market share of over 50%<sup>(12)</sup> is usually sufficient to demonstrate dominance although other factors will be examined. For example, the Commission will examine the existence of other network providers, if any, in the relevant geographic area to determine whether such alternative infrastructures are sufficiently dense to provide competition to the incumbent's network and the extent to which it would be possible for new access providers to enter the market.

#### Other relevant factors

64. In addition to market share data, and supply-side substitutability, in determining whether an operator



is dominant the Commission will also examine whether the operator has privileged access to facilities which cannot be duplicated, either for legal reasons or because it would cost too much.

65. As competing access providers appear and challenge the dominance of the incumbent, the scope of the rights they receive from Member States' authorities, and notably their territorial reach, will play an important part in the determination of market power. The Commission will closely follow market evolution in relation to these issues and will take account of any altered market conditions in its assessment of access issues under the competition rules.

### 1.3. Joint dominance

66. The wording of Article 86 makes it clear that the Article applies when more than one company shares a dominant position. The circumstances in which a joint dominant position exists, and in which it is abused, have not yet been fully clarified by the case law of the Community Courts or the practice of the Commission, and the law is still developing.

67. The words of Article 86 ('abuse by one or more undertakings') describe something different from the prohibition on anti-competitive agreements or concerted practices in Article 85. To hold otherwise would be contrary to the usual principles of interpretation of the Treaty, and would render the words pointless and without practical effect. This does not, however, exclude the parallel application of Articles 85 and 86 to the same agreement or practice, which has been upheld by the Commission and the Court in a number of cases<sup>(1)</sup>, nor is there anything to prevent the Commission from taking action only under one of the provisions, when both apply.

68. Two companies, each dominant in a separate national market, are not the same as two jointly

dominant companies. National public voice telephony telecommunications operators are not likely to become jointly dominant until after liberalization in the Community. For two or more companies to be in a joint dominant position, they must together have substantially the same position *vis-à-vis* their customers and competitors as a single company has if it is in a dominant position. With specific reference to the telecommunications sector, joint dominance could be attained by two telecommunications infrastructure operators covering the same geographic market.

69. In addition, for two or more companies to be jointly dominant it is necessary, but not sufficient, for there to be no effective competition between the companies on the relevant market. This lack of competition may in practice be due to the fact that the companies have links such as agreements for cooperation, interconnection or roaming agreements. The Commission does not, however, consider that either economic theory or Community law implies that such links are legally necessary for a joint dominant position to exist<sup>(2)</sup>. It is a sufficient economic link if there is the kind of interdependence which often comes about in oligopolistic situations. There does not seem to be any reason in law or in economic theory to require any other economic link between those companies. This having been said, in practice such links will often exist in the telecommunications sector where national telecommunication operators nearly inevitably have links of various kinds with one another.

70. To take as an example access to the local loop, in some Member States this could well be controlled in the near future by two operators — the incumbent telecommunications operator and a cable operator. In order to provide particular services to consumers, access to the local loop of either the telecommunications operator or the cable television operator is necessary. Depending on the circumstances of the case and in particular on the relationship between them, neither operator may hold a dominant position: together, however, they may hold a joint monopoly of access to these facilities.

## 2. Abuse of dominance

### 2.1. Refusal to grant access to essential facilities and application of unfavourable terms

71. A refusal to give access may be prohibited under Article 86 if the refusal is made by a company which is dominant because of its control of facilities, as incumbent telecommunications operators will usually be for the foreseeable future. A refusal may have:

'the effect of hindering the maintenance of the degree of competition still existing in the market or the growth of that competition' (\*\*).

A refusal will only be abusive if it affects competition. Service markets in the telecommunications sector will initially have few competitive players and refusals will therefore generally affect competition on those markets. In all cases of refusal, any justification will be closely examined to determine whether it is objective.

72. Broadly there are three relevant scenarios:

- (a) a refusal to grant access for the purposes of a service where another operator has been given access by the access provider to operate on that services market;
- (b) a refusal to grant access for the purposes of a service where no other operator has been given access by the access provider to operate on that services market;
- (c) a withdrawal of supply of access from an existing customer.

73. As to the first of the above scenarios, it is clear that a refusal to supply a new customer in circumstances where a dominant facilities owner is already supplying one or more customers operating in the same downstream market would constitute discriminatory treatment which, if it would restrict competition on that downstream market, would be

an abuse. Where network operators offer the same, or similar, retail services as the party requesting access, they may have both the incentive and the opportunity to restrict competition and abuse their dominant position in this way. There may, of course, be justifications for such refusal — for example *vis-à-vis* applicants which represent a potential credit risk. In the absence of any objective justifications, a refusal would usually be an abuse of the dominant position on the access market.

74. In general terms, the dominant company's duty is to provide access in such a way that the goods and services offered to downstream companies are available on terms no less favourable than those given to other parties, including its own corresponding downstream operations.

75. As to the second of the above situations, the question arises as to whether the access provider should be obliged to contract with the service provider in order to allow the service provider to operate on a new service market. Where capacity constraints are not an issue and where the company refusing to provide access to its facility has not provided access to that facility, either to its downstream arm or to any other company operating on that services market, then it is not clear what other objective justification there could be.

76. If there were no commercially feasible alternatives to the access being requested, then unless access is granted, the party requesting access would not be able to operate on the service market. Refusal in this case would therefore limit the development of new markets, or new products on those markets, contrary to Article 86 (b). In the transport field (\*\*), the Commission ruled that a firm controlling an essential facility must give access in certain circumstances (\*\*). The same principles apply to the telecommunications sector.

77. The principle obliging dominant companies to contract in certain circumstances will often be relevant in the telecommunications sector. Currently, there are monopolies or virtual monopolies in the provision of network infrastructure for most telecom services in the EU. Even where restrictions have already been, or will soon be, lifted, competition in downstream markets will continue to depend upon the pricing and conditions of access to upstream network services that will only gradually reflect competitive market forces. Given the pace of technological change in the telecommunications sector, it is possible to envisage situations where companies would seek to offer

new products or services which are not in competition with products or services already offered by the dominant access operator, but for which this operator is reluctant to provide access.

emergence of a potential new service or product, or impedes competition on an existing or potential service or product market;

78. The Commission must ensure that the control over facilities enjoyed by incumbent operators is not used to hamper the development of a competitive telecommunications environment. A company which is dominant on a market for services and which commits an abuse contrary to Article 86 on that market may be required, in order to put an end to the abuse, to supply access to its facility to one or more competitors on that market. In particular, a company may abuse its dominant position if by its actions it prevents the emergence of a new product or service.

(d) the company seeking access is prepared to pay the reasonable and non-discriminatory price and will otherwise in all respects accept non-discriminatory access terms and conditions.

79. The starting point for the Commission's analysis will be the identification of an existing or potential market for which access is being requested. In order to determine whether access should be ordered under the competition rules, account will be taken of a breach by the dominant company of its duty not to discriminate (see below) or of the following elements, taken cumulatively:

(e) there is no objective justification for refusing to provide access.

(a) access to the facility in question is generally essential in order for companies to compete on that related market<sup>(18)</sup>.

Relevant justifications in this context could include an overriding difficulty of providing access to the requesting company, or the need for a facility owner which has undertaken investment aimed at the introduction of a new product or service to have sufficient time and opportunity to use the facility in order to place that new product or service on the market. However, although any justification will have to be examined carefully on a case-by-case basis. It is particularly important in the telecommunications sector that the benefits to end-users which will arise from a competitive environment are not undermined by the actions of the former state monopolists in preventing competition from emerging and developing.

The key issue here is therefore what is essential. It will not be sufficient that the position of the company requesting access would be more advantageous if access were granted — but refusal of access must lead to the proposed activities being made either impossible or seriously and unavoidably uneconomic.

In determining whether an infringement of Article 86 has been committed, account will be taken both of the factual situation in that and other geographic areas, and, where relevant the relationship between the access requested and the technical configuration of the facility.

Although, for example, alternative infrastructure may as from 1 July 1996 be used for liberalized services, it will be some time before this is in many cases a satisfactory alternative to the facilities of the incumbent operator. Such alternative infrastructure does not at present offer the same dense geographic coverage as that of the incumbent telecommunications operator's network.

80. The question of objective justification will require particularly close analysis in this area. In addition to determining whether difficulties cited in any particular case are serious enough to justify the refusal to grant access, the relevant authorities must also decide whether these difficulties are sufficient to outweigh the damage done to competition if access is refused or made more difficult and the downstream service markets are thus limited.

(b) there is sufficient capacity available to provide access.

(c) the facility owner fails to satisfy demand on an existing service or product market, blocks the

81. Three important elements relating to access which could be manipulated by the access provider in order, in effect, to refuse to provide access are timing, technical configuration and price.

82. Dominant telecommunications operators have a duty to deal with requests for access efficiently: undue and unexplained delays in responding to a request for access may constitute an abuse. In particular, however, the Commission will seek to compare the response to a request for access with:

- (a) the usual time-frame and conditions applicable when the responding party grants access to its facilities to its own subsidiary or operating branch;
- (b) responses to requests for access to similar facilities in other Member States;
- (c) the explanations given for any delay in dealing with requests for access.

83. Issues of technical configuration will similarly be closely examined in order to determine whether they are genuine. In principle, competition rules require that the party requesting access must be granted access at the most suitable point for the requesting party, provided that this point is technically feasible for the access provider. Questions of technical feasibility may be objective justifications for refusing to supply — for example, the traffic for which access is sought must satisfy the relevant technical standards for the infrastructure — or questions of capacity restraints, where questions of rationing may arise (\*\*).

84. Excessive pricing for access, as well as being abusive in itself (\*\*), may also amount to an effective refusal to grant access.

85. There are a number of elements of these tests which require careful assessment. Pricing questions in the telecommunications sector will be facilitated by the obligations on ONP Directives to have transparent cost-accounting systems.

86. As to the third of the situations referred to in point 72 above, some previous Commission decisions and the case-law of the Court have been concerned with the withdrawal of supply from downstream competitors (the third case, above). In *Commercial Solvents*, the Court held that:

'an undertaking which has a dominant position on the market in raw materials and which, with the object of reserving such raw material for manufac-

turing its own derivatives, refuses to supply a customer, which is itself a manufacturer of these derivatives, and therefore risks eliminating all competition on the part of this customer, is abusing its dominant position within the meaning of Article 86.' (\*\*)

87. Although this case dealt with the withdrawal of a product, there is no difference in principle between this case and the withdrawal of access. The unilateral termination of access agreements raises substantially similar issues to those examined in relation to refusals. Withdrawal of access from an existing customer will usually be abusive. Again, objective reasons may be provided to justify the termination. Any such reasons must be proportionate to the effects on competition of the withdrawal.

## 2.2. Other forms of abuse

88. Refusals to provide access are only one form of possible abuse in this area. Abuses may also arise in the context of access having been granted. An abuse may occur *inter alia* where the operator is behaving in a discriminatory manner or the operator's actions otherwise limit markets or technical development. The following are non-exhaustive examples of abuses which can take place.

### Network configuration

89. Network configuration by a dominant network operator which makes access objectively more difficult for service providers (\*\*\*) could constitute an abuse unless it were objectively justifiable. One objective justification would be where the network configuration improves the efficiency of the network generally.

### Tying

90. This is of particular concern where it involves the tying of services for which the telecommunications operator is dominant with those for which it is exposed to competition (\*\*). Where the vertically integrated dominant network operator obliges the party requesting access to purchase one or more services (\*\*\*) without adequate justifications, this may exclude rivals of the dominant access provider

from offering these elements of the package independently. This requirement could thus constitute an abuse under Article 86.

### Pricing

91. Pricing problems in connection with access for service providers to a dominant operator's (essential) facilities will often revolve around excessively high prices<sup>(64)</sup>: in the absence of another viable alternative to the facility to which access is being sought by service providers, the dominant or monopolistic operator may be inclined to charge excessive prices.

The problem of unfairly low prices could arise in the context of competition between different telecommunications infrastructure networks, where a dominant operator may tend to charge unfairly low prices for access in order to eliminate competition from other (emerging) infrastructure providers, in violation of Article 86 (a). In general a price is abusive if it is below the dominant company's average variable costs or if it is below average total costs and part of an anti-competitive plan<sup>(65)</sup>.

If a case arises, the ONP rules concerning accounting requirements and transparency will help to ensure the effective application of Article 86 in this context.

92. Where the operator is dominant in the product or services market, the margin between the price charged to all competitors on the downstream market (including the dominant company's own downstream operations, if any) for access and the price which the network operator charges in the downstream market must be large enough to allow a reasonably efficient service provider in the downstream market to obtain a normal profit unless the dominant company can show that its downstream operation is exceptionally efficient<sup>(67)</sup>. If this is not the case, competitors on the downstream market are faced by a 'price squeeze' which could force them out of the market.

### Discrimination

93. A dominant access provider may not discriminate between different access agreements where such discrimination would restrict competition. Any differentiation based on the use which is to be made of the access rather than differences between the transactions for the access provider itself, if the

discrimination is sufficiently likely to restrict or distort actual or potential competition, would be contrary to Article 86. This discrimination could take the form of imposing different conditions, including the charging of different prices, or otherwise differentiating between access agreements, except where such discrimination would be objectively justified, for example on the basis of cost or technical considerations or the fact that the users are operating at different levels. Such discrimination could be likely to restrict competition in the downstream market on which the company requesting access was seeking to operate, in that it might limit the possibility for that operator to enter the market or expand its operations on that market<sup>(68)</sup>.

94. With regard to price discrimination, Article 86 (c) prohibits discrimination by a dominant firm between customers of that firm<sup>(69)</sup>, including discriminating between customers on the basis of whether or not they agree to deal exclusively with that dominant firm.

95. Discrimination without objective justification as regards any aspects or condition of an access agreement may constitute an abuse. Discrimination may relate to elements such as pricing, delays, technical access, routing<sup>(70)</sup>, numbering, restrictions on network use exceeding essential requirements and use of customer network data. However, the existence of discrimination can only be determined on a case by case basis. Discrimination is contrary to Article 86 whether or not it results from or is apparent from the terms of a particular access agreement.

96. There is, in this context, a general duty on the network operator to treat independent customers in the same way as its own subsidiary or downstream service arm. The nature of the customer and its demands may play a significant role in determining whether transactions are comparable. Different prices for customers at different levels (e.g. wholesale and retail) do not necessarily constitute discrimination.

97. Discrimination issues may arise in respect of the technical configuration of the access, given its importance in the context of access.

The degree of technical sophistication of the access: restrictions on the type or 'level' in the network hierarchy of exchange involved in the access or the technical capabilities of this exchange are of direct competitive significance. These could be the facilities available to support a connection or the type of interface and signalling system used to determine the type of service available to the party requesting access (e.g. intelligent network facilities).

The number and/or location of connection points: the requirement to collect and distribute traffic for particular areas at the switch which directly serves that area rather than at a higher level of the network hierarchy may be important. The party requesting access incurs additional expense by either providing links at a greater distance from its own switching centre or being liable to pay higher conveyance charges.

Equal access: the possibility for customers of the party requesting access to obtain the services provided by the access provider using the same number of dialled digits as are used by the customers of the latter is a crucial feature of competitive telecommunications.

#### Objective justification

98. These could include factors relating to the actual operation of the network owned by the access provider, or licensing restrictions consistent with, for example, the subject matter of intellectual property rights.

#### 2.3. Abuses of joint dominance

99. In the case of joint dominance (see above, points 65 *et seq.*) behaviour by one of several jointly dominant companies may be abusive even if others are not behaving in the same way.
100. In addition to remedies under the competition rules, if no operator was willing to grant access, and if there was no technical or commercial justification for the refusal, one would expect that the national regulatory authority would resolve the

problem by ordering one or more of the companies to offer access, under the terms of the ONP Directive or under national law.

#### 3. Access agreements (Article 85)

101. Restrictions of competition stemming from access agreements may have two distinct effects: to restrict competition between the two parties to the access agreement, or to restrict competition from third parties, for example through exclusivity for one or both of the parties of the agreement. In addition, where one party is dominant, conditions of the access agreement may lead to a strengthening of that dominant position, or to an extension of that dominant position to a related market, or may constitute an unlawful exploitation of the dominant position through the imposition of unfair terms.
102. Access agreements where access is in principle unlimited are not likely to be restrictive of competition within the meaning of Article 85 (1). Exclusivity obligations in contracts providing access to one company are likely to restrict competition because they limit access to infrastructure for other companies. Since most networks have more capacity than any single user is likely to need, this will normally be the case in the telecommunications sector.
103. Access agreements can have significant pro-competitive effects as they can improve access to the downstream market. Access agreements in the context of interconnection are essential to interoperability of services and infrastructure, thus increasing competition in the downstream market for services, which is likely to involve higher added value than local infrastructure.
104. There is, however, obvious potential for anti-competitive effects of certain access agreements or clauses therein. Access agreements may, for example:
- (a) serve as a means of coordinating prices;
  - (b) or market sharing;
  - (c) have exclusionary effects on third parties ("");
  - (d) lead to an exchange of commercially sensitive information between the parties.

105. The risk of price coordination is particularly acute in the telecommunications sector since interconnection charges often amount to 50 % or more of the total cost of the services provided, and where interconnection with a dominant operator will usually be necessary. In these circumstances, the scope for price competition is limited and the risk (and the seriousness) of price coordination correspondingly greater.

106. Furthermore, interconnection agreements between network operators may under certain circumstances be an instrument of market sharing between the network operator providing access and the network operator seeking access, instead of the emergence of network competition between them.

107. In a liberalized telecommunications environment, the above types of restrictions of competition will be monitored by the national authorities and the Commission under the competition rules. The right of parties who suffer from any type of anti-competitive behaviour to complain to the Commission is unaffected by national regulation.

#### Clauses falling within Article 85 (1)

108. The Commission has identified certain types of restriction which would potentially infringe Article 85 (1) of the EC Treaty and therefore require individual exemption. These clauses will most commonly relate to the commercial framework of the access.

109. In the telecommunications sector, interconnecting parties may wish to exchange, customer and traffic information. This exchange is likely to influence the competitive behaviour of the undertakings concerned, and could easily be used by the parties for collusive practices, such as market sharing<sup>(2)</sup>. Safeguards will therefore be necessary to ensure that either confidential information is only disclosed to those parts of the companies involved in making the interconnection agreements, or to ensure that the information is not used for anti-competitive purposes.

110. Exclusivity arrangements, for example where traffic would be conveyed exclusively through the telecommunications network of one or both parties rather than to the network of other parties with whom access agreements have been concluded will

similarly require analysis under Article 85 (3). If no justification is provided for such routing, such clauses will be prohibited.

111. Access agreement that have been concluded with an anti-competitive object are extremely unlikely to fulfil the criteria for an individual exemption under Article 85 (3).

112. Furthermore, access agreements may have an impact on the competitive structure of the market. Local access charges will often account for a considerable portion of the total cost of the services provided to end-users by the party requesting access, thus leaving limited scope for price competition. Because of the need to safeguard this limited degree of competition, the Commission will therefore pay particular attention to scrutinizing access agreements in the context of their likely effects on the relevant markets in order to ensure that such agreements do not serve as a hidden and indirect means for fixing or co-ordinating end-prices for end-users, which constitutes one of the most serious infringements of Article 85 of the EC Treaty<sup>(3)</sup>.

113. In addition, clauses involving collective discrimination leading to the exclusion of third parties are similarly restrictive of competition. The most important is discrimination with regard to price, quality or other commercially significant aspects of the access to the detriment of the party requesting access, which will generally aim at unfairly favouring the operations of the access provider.

#### 4. Effect on trade between Member States

114. The application of both Article 85 and Article 86 requires an effect on trade between Member States.

115. In order for an agreement to have an effect on trade between Member States, it must be possible for the Commission to:

'foresee with a sufficient degree of probability on the basis of a set of objective factors of law or of fact that the agreement in question may have an influence, direct or indirect, actual or potential, on the pattern of trade between Member States.'<sup>(4)</sup>

It is not necessary for each of the restrictions of competition within the agreement to be capable of affecting trade<sup>(5)</sup>, provided the agreement as a whole does so.

116. As regards access agreements in the telecommunications sector, the Commission will consider not only the direct effect of restrictions of competition on inter-state trade in access markets, but also the effects on inter-state trade in downstream telecommunications services. The Commission will also consider the potential of these agreements to foreclose a given geographic market which could prevent undertakings already established in other Member States from competing in this geographic market.
117. Telecommunications access agreements will normally affect trade between Member States as services provided over a network are traded throughout the EU and access agreements may govern the ability of a service provider or an operator to provide any given service<sup>(74)</sup>. Even where markets are mainly national, as is generally the case at present given the stage of development of liberalisation, abuses of dominance will normally speaking affect market structure, leading to repercussions on trade between Member States.
118. Cases in this area involving issues under Article 86 will relate either to abusive clauses in access agreements, or a refusal to conclude an access agreement on appropriate terms or at all. As such, the criteria listed above for determining whether an access agreement is capable of affecting trade between Member States would be equally relevant here.

#### *Conclusions*

119. The Commission considers that competition rules and sector specific regulation form a coherent set of measures to ensure a liberalized and competitive market environment for telecommunications markets in the EU.
120. In taking action in this sector, the Commission will aim to avoid unnecessary duplication of procedures, in particular, competition procedures and national/EU regulatory procedures as set out under the ONP framework.
121. Where competition rules are invoked the Commission will consider which markets are relevant and will apply Article 85 and 86 in accordance with the principles set out above.



- (<sup>1</sup>) According to Directive 96/19/EC and 96/2/EC, certain Member States may request a derogation from full liberalization for certain limited periods. See Commission Decision of 27 November 1996 concerning the additional implementation periods requested by Ireland for the implementation of Commission Directives 90/388/EEC and 96/2/EC as regards full competition in the telecommunications markets. This notice is without prejudice to such derogations, and the Commission will take account of the existence of any such derogation when applying the competition rules to access agreements, as described in this notice.
- (<sup>2</sup>) Communication by the Commission to the European Parliament and the Council, Consultation on the Green Paper on the liberalization of telecommunications infrastructure and cable television networks, COM(95) 158 final, 3 May 1995.
- (<sup>3</sup>) Commission Directive 88/301/EEC of 16 May 1988 on competition in the markets in telecommunications terminal equipment (OJ No L 131, 27. 5. 1988, p. 73); Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services (OJ No L 192, 24. 7. 1990, p. 10); Commission Directive 94/46/EC of 13 October 1994 amending Directive 88/301/EEC and Directive 90/388/EEC in particular with regard to satellite communications (OJ No L 268, 19. 10. 1994, p. 15); Commission Directive 95/51/EC of 18 October 1995 amending Directive 90/388/EEC with regard to the abolition of the restrictions on the use of cable television networks for the provision of already liberalized telecommunications services (OJ No L 256, 26. 10. 1995, p. 49); Commission Directive 96/2/EC of 16 January 1996 amending Directive 90/388/EEC with regard to mobile and personal communications (OJ No L 20, 26. 1. 1996, p. 59); Commission Directive 96/19/EC of 13 March 1996 amending Directive 90/388/EEC with regard to the implementation of full competition in the telecommunications markets (OJ No L 74, 22. 3. 1996, p. 13).
- (<sup>4</sup>) Interconnection agreements are the most significant form of access agreement in the telecommunications sector. A basic framework for interconnection agreements is set up by the rules on open network provision (ONP), and the application of competition rules must be seen against this background: Council Directive 90/387/EEC of 28 June 1990 on the establishment of the internal market for telecommunications services through the implementation of open network provision (OJ No L 192, 24. 7. 1990, p. 1); Council Directive 92/44/EEC of 5 June 1992 on the application of open network provision to leased lines (OJ No L 165, 19. 6. 1992, p. 27); European Parliament and Council Directive 95/62/EC of 13 December 1995 on the application of open network provision to voice telephony (OJ No L 321, 30. 12. 1995, p. 6); Common position for a European Parliament and Council Directive on interconnection in telecommunications with regard to ensuring universal service and interoperability through application of the principles of open network provision (ONP) (OJ No C 220, 29. 7. 1996, p. 13); Proposal for a European Parliament and Council Directive amending Council Directives 90/387/EEC and 92/44/EEC for the purpose of adaptation to a competitive environment in telecommunications, COM(95) 543 final, 14. 11. 1995.
- (<sup>5</sup>) In the telecommunications area, notably Commission Decision of 18 October 1991, Eirpage (OJ No L 306, 7. 11. 1991, p. 22), and Commission Decisions of 17 July 1996, Atlas and Phoenix (OJ No L 239, 19. 9. 1996, p. 23 and 57). There are also a number of pending cases involving access issues.
- (<sup>6</sup>) Competition aspects of interconnection agreements in the telecommunications sector, June 1995; Competition aspects of access by service providers to the resources of telecommunications operators, December 1995. See also Competition aspects of access pricing, December 1995.
- (<sup>7</sup>) In the case of the ONP leased line directive, ONP foresees the first stage which allows the aggrieved user to appeal to the national regulatory authority. This can offer a number of advantages. In the telecommunications areas where experience has shown that companies are often hesitant to be seen as complainants against the TO on which they heavily depend not only with respect to the specific point of conflict but also a much broader and far-reaching sense, the procedures foreseen under ONP are an attractive option. ONP procedures furthermore can cover a broader range of access problems than could be approached on the basis of the competition rules. Finally, these procedures can offer users the advantage of proximity and familiarity with national administrative procedures; language is also a factor to be taken into account. Under ONP procedures, if matters cannot be resolved at the national level, a second stage is organized at the European level (conciliation procedure). Pursuant to the ONP leased line Directive, an agreement between the parties involved must then be reached within two months, with a possible extension of one month if the parties agree. It should be noted that in the proposed ONP interconnection Directive, as opposed to the leased line Directive, a conciliation procedure is foreseen for transnational cases only, that is interconnection disputes in which more than one national regulatory authority is involved. If the national regulatory authorities dealing with an interconnection problem do not reach a solution to the problem, then one of them may notify the Commission thereof and invoke the conciliation procedure (Article 17 of the proposed Directive).
- (<sup>8</sup>) National regulatory authority is a sector specific national telecommunications regulatory created by a Member State in the context of the Services Directive as amended, and the ONP framework.
- (<sup>9</sup>) Article 7 of the Services Directive (Commission Directive 90/388/EEC, referred to above in footnote 3), and the Commission's communication 95/C 275/02 to the European Parliament and the Council on the status and implementation of Directive 90/388/EEC on competition in the markets for telecommunications services (OJ No C 275, 20. 10. 1995, p. 9 *et seq.*). See also Case C-91/94, Thierry Tranchant and Telephones Stores Sarl, Judgment of the Court of Justice, 9 November 1995, not yet reported.
- (<sup>10</sup>) Proposed ONP interconnection Directive cited in footnote 4, Article 9 (3).
- (<sup>11</sup>) Case T-24/90, Automec v. Commission, 1992 ECR II-2223, paragraph 77; and Case T-114/92, BEMIM v. Commission, 1995 ECR-II 147.
- (<sup>12</sup>) Notice on cooperation between national courts and the Commission in applying Articles 85 and 86 of the EC Treaty (OJ No C 39, 13. 2. 1993, p. 6, paragraph 14); draft notice on cooperation between national competition authorities and the Commission (OJ No 262, 10. 9. 1996, p. 5).
- (<sup>13</sup>) Case 127/73, BRT v. Sabam, 1974 ECR 51.

- (<sup>10</sup>) Case 66/86, Ahmed Saeed, 1989 ECR 838.
- (<sup>11</sup>) They must not, for example, encourage or reinforce or approve the results of anti-competitive behaviour: Ahmed Saeed, above footnote 14; Case 153/93, Federal Republic of Germany v. Delta Schiffahrts, 1994 ECR-I 2517; Case 267/86, Van Eycke, 1988 ECR 4769.
- (<sup>12</sup>) Case 13/77, GB-Inno-BM/ATAB, 1977 ECR 2115, paragraph 33: 'while it is true that Article 86 is directed at undertakings, nonetheless it is also true that the Treaty imposes a duty on Member States not to adopt or maintain in force any measure which could deprive the provision of its effectiveness.'
- (<sup>13</sup>) For further duties of national authorities see Case 103/88, Fratelli Costanzo SpA, 1989 ECR 1839.  
 // See Ahmed Saeed, above footnote 14: 'Articles 5 and 90 of the EC Treaty must be interpreted as (i) prohibiting the national authorities from encouraging the conclusion of agreements on tariffs contrary to Article 85 (1) or Article 86 of the Treaty, as the case may be; (ii) precluding the approval by those authorities of tariffs resulting from such agreements'.
- (<sup>14</sup>) Joined Cases C-6 and 9/90, Francovich, 1990-I ECR 5357; Joined Cases C-46/93, Brasserie de Pêcheur SA v. Germany and Case C-48/93, R v. Secretary of State for Transport *ex parte* Factortame Ltd and others, judgment of 5 March 1996, not yet reported.
- (<sup>15</sup>) For example, recital 18 of the leased line Directive referred to in footnote 4 and Article 9 (3) of the draft ONP interconnection Directive.
- (<sup>16</sup>) Council Regulation No 4064/89 of 21 December 1989 on the control of concentrations between undertakings (OJ No L 395, 30. 12. 1989, p. 1).
- (<sup>17</sup>) Council Regulation No 17 of 6 February 1962, first Regulation implementing Articles 85 and 86 of the Treaty (OJ No 13, 21. 12. 1962, p. 204/62), as amended.
- (<sup>18</sup>) Articles 2 and 4 (1) of Regulation 17.
- (<sup>19</sup>) Article 3 of Regulation 17.
- (<sup>20</sup>) Articles 3 and 12 of Regulation 17.
- (<sup>21</sup>) Case 792/79 R, Camera Care v. Commission, 1980 ECR 119. See also Case T-44/90, La Cinq v. Commission, 1992 ECR II-1.
- (<sup>22</sup>) See point 16 of the notice on cooperation between national courts and the Commission cited above in footnote 12.
- (<sup>23</sup>) Article 2 or 4 (1) of Regulation 17.
- (<sup>24</sup>) Article 3 (2) of Regulation 17.
- (<sup>25</sup>) Camera Care and La Cinq, referred to above in footnote 25.
- (<sup>26</sup>) Notice on cooperation between national courts and the Commission cited above in footnote 12, point 16.
- (<sup>27</sup>) Paragraph 14.
- (<sup>28</sup>) See Automec, footnote 11 above, paragraph 86.
- (<sup>29</sup>) BRT v. Sabam, footnote 13 above.
- (<sup>30</sup>) Articles 9 (1) and 9 (3) of the proposed ONP interconnection Directive.
- (<sup>31</sup>) Case 14/83, Von Colson, 1984 ECR 1891.
- (<sup>32</sup>) Telecommunications: open network provision (ONP) for leased lines; Conciliation procedure; 94/C 214/04 (OJ No C 214, 4. 8. 1994, p. 4).
- (<sup>33</sup>) Article 15 (2) of Regulation 17.
- (<sup>34</sup>) Article 15 (5) of Regulation 17.
- (<sup>35</sup>) Article 15 (6) of Regulation 17.
- (<sup>36</sup>) Article 6 (c) of the proposed ONP interconnection Directive.
- (<sup>37</sup>) *Inter alia*, in Article 9 of the proposed ONP interconnection Directive.
- (<sup>38</sup>) See footnote 18 above.
- (<sup>39</sup>) Interconnection is defined in Directive 96/19/EC as:  
 '... the physical and logical linking of the telecommunications facilities of organisations providing telecommunications networks and/or telecommunications services, in order to allow the users of one organization to communicate with the users of the same or another organization or to access services provided by third organizations.'  
 In the full liberalization Directive and ONP Directives, telecommunications services are defined as:  
 'services, whose provision consists wholly or partly in the transmission and/or routing of signals on a telecommunications network.'  
 It therefore includes the transmission of broadcasting signals and CATV networks. A telecommunications network is itself defined as:  
 '... the transmission equipment and, where applicable, switching equipment and other resources which permit the conveyance of signals between defined termination points by wire, by radio, by optical or by other electromagnetic means.'
- (<sup>40</sup>) Eurotunnel (OJ No L 354, 31. 12. 1994, p. 66).
- (<sup>41</sup>) Guidelines on the application of the competition rules in the telecommunications sector, see point 3 above, paragraphs 15 and 16.
- (<sup>42</sup>) Commission Decision 82/896/EEC BNIC/AROW (OJ No L 379, 31. 12. 1982, p. 1).

- (<sup>11</sup>) See footnote 15 above.
- (<sup>12</sup>) Joined Cases C-48/90 and C-66/90, *Netherlands and others v. Commission*, 1992 ECR I-565.
- (<sup>13</sup>) See Ahmed Saeed, footnote 14 above, where internal market legislation relating to pricing was used as an aid in determining what level of prices should be regarded as unfair for the purposes of Article 86.
- (<sup>14</sup>) See also the definition included in the 'Additional commitment on regulatory principles by the European Communities and their Member States' used by the Group on basic telecommunications in the context of the World Trade Organisation (WTO) negotiations:  
'Essential facilities mean facilities of a public telecommunications transport network and service that:  
(a) are exclusively or predominantly provided by a single or limited number of suppliers; and  
(b) cannot feasibly be economically or technically substituted in order to provide a service.'
- (<sup>15</sup>) Case 6/72 *Continental Can*, 1973 ECR 215.
- (<sup>16</sup>) It should be noted in this context that under the ONP framework an organization may be notified as having significant market power. The determination of whether an organization does or does not have significant market power depends on a number of factors, but the starting presumption is that an organization with a market share of more than 25 % will normally be considered to have significant market power. The Commission will take account of whether an undertaking has been notified as having significant market power under the ONP rules in its appraisal under the competition rules.
- (<sup>17</sup>) Case 85/76 *Hoffmann-La Roche*, 1979 ECR 461; *Racal Decca*, Commission Decision of 21 December 1988 (OJ No L 43, 15. 2. 1989, p. 27).
- (<sup>18</sup>) *Nestlé/Perrier*, Commission Decision of 22 July 1992 (OJ No L 356, 5. 12. 1992, p. 1).
- (<sup>19</sup>) Case 85/76 *Hoffmann-La Roche*, 1979 ECR 461.
- (<sup>20</sup>) Commission Decision 94/19/EC, *Sea Containers v. Stena Sealink* (OJ No L 15, 18. 1. 1994, p. 8); Commission Decision 94/119/EC, *re access to facilities of Port Rødby* (OJ No L 55, 26. 2. 1994, p. 52).
- (<sup>21</sup>) See also (among others): Judgments of the Court: Cases 6 and 7/73, *Commercial Solvents v. Commission*, 1974 ECR 223; Case 311/84, *Télémarketing*, 1985 ECR 3261; Case C-18/88 *RTT v. GB-Inno*, 1991 ECR I-5941; Case C-260/89, *Elliniki Radiophonia Teleorassi*, 1991 ECR I-2925; Cases T-69, T-70 and T-76/89, *RTE, BBC and ITP v. Commission*, 1991 ECR II-485, 535, 575; Case C-271/90, *Spain v. Commission*, 1992 ECR I-5833; Cases C-241 and 242-91P, *RTE and ITP Ltd v. Commission (Magill)*, 1995 ECR I-743.  
Commission Decisions: 76/185/EEC — *National Carbonizing Company* (OJ No L 35, 10. 2. 1976, p. 6); 88/589/EEC — *London European — Sabena* (OJ No L 317, 24. 11. 1988, p. 47); 92/213/EEC — *British Midland v. Aer Lingus* (OJ No L 96, 10. 4. 1992, p. 34); B&I/Sealink, (1992) 5 CMLR 255; EC Bulletin, No 6 — 1992, point 1.3.30.
- (<sup>22</sup>) Community law protects competition and not competitors, and therefore, it would be insufficient to demonstrate that one competitor needed access to a facility in order to compete in the downstream market. It would be necessary to demonstrate that access is necessary for all except exceptional competitors in order for access to be made compulsory.
- (<sup>23</sup>) As noted above in paragraph 80.
- (<sup>24</sup>) See paragraph 91 below.
- (<sup>25</sup>) Case 6/73 and 7/73, *Commercial Solvents*, 1974 ECR 223.
- (<sup>26</sup>) That is to use the network to reach their own customers.
- (<sup>27</sup>) This is also dealt with under the ONP framework: see Article 7 (4) of the Interconnection Directive, Article 12 (4) of the voice telephony Directive and Annex II of the ONP framework Directive.
- (<sup>28</sup>) That is including those which are superfluous to the latter, or indeed those which may constitute services the access requester itself would like to provide for its customers.
- (<sup>29</sup>) The Commission communication on assessment criteria for national schemes for the costing and financing of universal service and guidelines for the operation of such schemes will be relevant for the determination of the extent to which the universal service obligation can be used to justify the prices charged. See also the reference to the universal service obligation in paragraph 53 above.
- (<sup>30</sup>) See *AKZO*, Case C-62/86, [1991] ECR-3359.  
However, the average variable cost rule cannot be applied in many situations in the telecommunications sector, since the variable costs of providing access to an already existing network are almost zero. Accordingly, the test which the Commission considers should be applied is whether a company charges a price for goods and services — other than in the context of a new product or service — which although above the average variable cost of providing the specific goods or services for which the price in question is paid is so low that the overall revenues for all the goods or services in question would be less than its average total costs of providing them if it sold the same proportion of its output at the same price on a continuing basis, even where no intent to exclude a competitor is proved.
- (<sup>31</sup>) Commission Decision 88/518/EEC, *Brown Napier/British Sugar* (OJ No L 284, 19. 10. 1988, p. 41): the margin between industrial and retail prices was reduced to the point where the wholesale purchaser with packaging operations as efficient as those of the wholesale supplier could not profitably serve the retail market. See also *National Carbonizing*, footnote 57 above.
- (<sup>32</sup>) However, when infrastructure capacity is under-utilised, charging a different price for access depending on the demand in the different downstream markets may be justified to the extent that such differentiation permits a better utilisation of the infrastructure and a better development of certain markets, and where such differentiation does not restrict or distort competition. In such a case, the Commission will analyse the global effects of such price differentiation on all of the downstream markets.

- (<sup>66</sup>) Case C-310/93 P, BPB Industries plc and British Gypsum Ltd v. Commission [1995] ECR I-865, 904, applying to discrimination by BPB among customers in the related market for dry plaster.
- (<sup>67</sup>) That is to a preferred list of correspondent network operators.
- (<sup>68</sup>) Commission Decision 94/663/EC, Night Services (OJ No L 259, 7. 10. 1994, p. 20); Commission Decision 94/894/EC, Euro-tunnel (OJ No L 354, 31. 12. 1994, p. 66).
- (<sup>69</sup>) Case T-34/92, Fiatagri UK Ltd and New Holland Ford Ltd v. Commission; Case T-35/92, John Deere Ltd v. Commission; Both on appeal to the ECJ; Appealing against Commission decision, UK Agricultural Tractor Registration Exchange (OJ No L 68, 13. 3. 1992, p. 19).
- (<sup>70</sup>) Case 8/72 Vereniging van Cementhandelaaren v. Commission [1972] ECR 977; Case 123/83 Bureau National Interprofessionnel du Cognac v. Clair [1985] ECR 391.
- (<sup>71</sup>) Case 56/65, STM, 1966 ECR 235 at 249.
- (<sup>72</sup>) Case 193/83, Windsurfing International Inc v. Commission, 1986 ECR 611.
- (<sup>73</sup>) See telecommunications guidelines, point 3 above.

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Non-opposition to a notified concentration

(Case No IV/M.859 — Generali/Prime)

(97/C 76/07)

(Text with EEA relevance)

On 18 December 1996, the Commission decided not to oppose the above notified concentration and to declare it compatible with the common market. This decision is based on Article 6 (1) (b) of Council Regulation (EEC) No 4064/89. The full text of the decision is available only in Italian and will be made public after it is cleared of any business secrets it may contain. It will be available:

- as a paper version through the sales offices of the Office for Official Publications of the European Communities (see list on the last page),
- in electronic form in the 'CIT' version of the Celex database, under document number 396M0859. Celex is the computerized documentation system of European Community law; for more information concerning subscriptions please contact:

EUR-OP,  
Information, Marketing and Public Relations (OP/4B),  
2, rue Mercier,  
L-2985 Luxembourg.  
Tel.: (352) 2929-424 55, Fax: (352) 2929-427 63.

## II

(Acts whose publication is not obligatory)

## COMMISSION

## COMMISSION DECISION

of 14 May 1997

on the granting of additional implementation periods to Luxembourg for the implementation of Directive 90/388/EEC as regards full competition in the telecommunications markets

(Only the French text is authentic)

(Text with EEA relevance)

(97/568/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

having regard to the Treaty establishing the European Community,

having regard to the Agreement establishing the European Economic Area,

having regard to Commission Directive 90/388/EEC of 20 June 1990 on competition in the markets for telecommunications services<sup>(1)</sup>, as last amended by Directive 96/19/EC<sup>(2)</sup>, and in particular Article 2 (2) thereof,

having given notice<sup>(3)</sup> to interested parties to submit their comments in accordance with Article 2 (2) of Directive 90/388/EEC,

hereas:

## I. THE FACTUAL AND LEGAL BACKGROUND

## A. The Luxembourg request

Pursuant to Article 2 (2) of Directive 90/388/EEC, the Luxembourg authorities, by letter of 28 June 1996, have requested the following implementation periods:

— until 1 January 2000 in respect of the exclusive rights currently granted to the Luxembourg postal and telecommunications service provider

known as *Entreprise des Postes et Télécommunications (EPT)*, for the provision of voice telephony and the underlying network infrastructure. Under Article 2 (2) of Directive 90/388/EEC, this provision was to have been implemented by 1 January 1998,

— until 1 July 1998 in respect of restrictions on the provision of already liberalized telecommunications services on:

- (a) networks established by the provider of the telecommunications service;
- (b) infrastructures provided by third parties; and
- (c) shared networks, other facilities and sites.

Under Article 2 (2) of Directive 90/388/EEC, these provisions were to have been implemented before 1 July 1996. The provisions do not apply to cable TV infrastructures, governed by Article 4 of the same Directive.

(2) The Luxembourg authorities consider these additional implementation periods to be necessary for the following reasons:

— liberalization of the telecommunications market (consequent upon the immediate transposing of the Directive) before a suitable regulatory framework has been set up and the necessary structural changes made would expose Luxembourg to the risks of an unregulated market.

OJ No L 192, 24. 7. 1990, p. 10.  
OJ No L 74, 22. 3. 1996, p. 13.  
OJ No C 257, 4. 9. 1996, p. 5.

The derogation requested will not impede the development of competition in other areas of the telecommunications sector in Luxembourg. Once the new Law on telecommunications (the Law) enters into force the liberalization process can be implemented in an orderly fashion. For example, firms will be invited to bid for a licence to operate the second national GSM network. The selection procedure will be open and objective, and the licence will be granted to the firm that best meets the published qualitative criteria,

— EPT currently charges its customers a single, standard rate, but a reform of the tariff structure is planned. The considerable imbalance between currently estimated costs and current charges is a major factor hampering liberalization in Luxembourg. The new independent supervisory body now being set up (the ILT — Institut Luxembourgeois des Télécommunications) will oversee the ongoing process of adjusting charges in Luxembourg; the ILT will also be responsible for laying down the accounting rules and the rules for cost-based charging that will apply to EPT,

— in Luxembourg the liberalization process entails disproportionate commitments, particularly in terms of human resources, for the ministry responsible, the ILT and EPT,

— in 1995 international calls accounted for 71 % of the overall telephony turnover of Lfrs 6 346 million. Over 50 % of those calls were made by 960 business customers based in the City of Luxembourg. Outgoing calls accounted for 62 % of international calls. Opening up the Luxembourg market before a suitable regulatory framework has been put in place and the necessary structural changes made would leave telecommunications companies based in other countries free to offer international telephony services to Luxembourg firms and to divert business away from EPT's network. This could pose a serious threat to the viability of the national operator's infrastructure and to its ability to complete the necessary structural adjustments and future development in a competitive market. The regulatory framework needed to avert such a threat is currently being adopted, and the implementation period requested would enable it to be set up,

— Luxembourg recently placed its postal and telecommunications administration on a commercial footing. EPT devotes an annual budget of Lfrs 32 million to equipping its staff with the skills they need in order to work in a commercial environment. At the beginning of 1995,

EPT commissioned an independent firm of consultants to undertake a thorough review of its organizational structure. The restructuring process, which entails introducing business accounting methods and adjusting the tariff structure, will not be completed in time for a full liberalization of the telecommunications market on 1 January 1998.

(3) The Luxembourg authorities have not given a definitive time for the adoption of the Law by the Luxembourg Parliament, but it would appear that it will be adopted in the first half of 1997. The Luxembourg authorities have stated that it is not able to influence the speed at which the Law is passing through the Parliament. The Law, once adopted, will transpose the Community open-network-provision (ONP) interconnection requirements into national law (in the meantime, the Luxembourg Government has informed the Commission that this law had been enacted on 19 March 1997 and entered into force on 1 April 1997). Other dates in the timetable proposed by the Luxembourg authorities have been estimated on the advice of independent consultants who are advising EPT and the Luxembourg authorities. The following timetable is anticipated:

- first half of 1997: adoption of the Law,
- March 1997: introduction of the new client billing and management system,
- five months after adoption of the Law: ILT established and operational,
- six months after adoption of the Law: principles of the financing of the Universal Service Obligations ('USO') settled,
- six months after adoption of the Law: grant of second GSM licence,
- second half of 1997: new system of regulation under ILT operational,
- 1 January 1998: new cost-based accounting system for EPT started,
- March 1998: new client-billing and management system fully implemented,
- July 1998: new client-billing and management system fully operational and necessary reform of internal procedures and staff retraining nearing completion,
- 1 January 2000: new cost-based accounting system for EPT fully implemented.

The request was delivered to the Commission on 28 June 1996.

## B. The comments received

(4) Two undertakings provided comments following the notice published in the *Official Journal of the European Communities*(<sup>1</sup>).

(5) According to these comments:

— the telecoms market in Luxembourg is particularly healthy. The revenues per line and per employee of EPT are very high in comparison to the EU average. Telephone density in Luxembourg is considerably higher than the EU average,

— the international tariffs charged by EPT are already competitive and there is little need for tariff rebalancing,

— Luxembourg has failed to implement EU legislation and has thus impeded competition. A cost-based accounting system for EPT suitable for the implementation of Article 10 (1) of Council Directive 92/44/EEC (<sup>2</sup>) and Article 13 (1) of Directive 95/62/EC of the European Parliament and of the Council (<sup>3</sup>) have not been implemented as they should have been by 31 December 1993 and 31 December 1996 respectively. Furthermore, no second GSM licence, for example, has not yet been granted. Therefore, EPT retains a monopoly over public voice telephony, infrastructure and mobile telephony,

— the consistent case-law of the European Court of Justice has established that delays in the implementation of EU legislation cannot be justified on grounds of administrative or practical difficulties in a Member State. Therefore, limited governmental resources cannot be given as a justification for an additional implementation period. Under Directive 96/19/EC Luxembourg is requesting additional implementation periods as a Member State with a very small network. Adequate reasoning ought to be provided as to why the smallness of its network should justify an additional implementation period,

— any derogation would have a negative effect on trade. EPT is the sole supplier of leased lines and interconnection services in Luxembourg to any actual or potential providers of liberalized services. This is a determining factor on the costs of competitors and the knowledge of the costs involved will have an impact on trade. In addition, Luxembourg is an important financial centre in the EU, and both financial services

and trading are largely based on telecoms. Any derogation will have an impact on the financial services market,

— Luxembourg has failed to give any particular reasons as to why there should be any derogation from the requirement to lift restrictions, by 1 July 1996, on the provision of already liberalized telecommunications services,

— it is generally accepted that the concentration of EPT's revenues on 960 business customers is a peculiarity within the EU. However, this is not necessarily a weakness. A close relationship with a fewer number of customers is a powerful marketing tool which is potentially conducive to good customer management. Further, since the coming into force of Directive 90/388/EEC on 28 July 1990, EPT's competitors have been allowed to provide non-public international telephony services to customers connected directly by leased lines. EPT has thus already *de facto* been exposed to competition for more than five years in its most lucrative market segment. Without unequivocal cost and revenue data related to the specific geographical and economic structure of Luxembourg (as well as the network configuration of EPT) showing that fundamental structural adjustments are required to preserve the viability of EPT in the face of the liberalization of the voice telephony service for residential customers, there is no justification for an extension of the voice telephony monopoly beyond 1 January 1998. The same analysis applies to the establishment and provision of underlying infrastructure.

(6) By fax of 18 October, later confirmed by letter dated 6 December 1996, the Commission sent on to the Luxembourg authorities the comments received.

## C. The Luxembourg response

In response to the comments above the Luxembourg authorities by letter dated 19 December 1996 stated, *inter alia*, that:

— EPT was the only Telephone Operator (TO) in Europe to experience falling revenues in 1995 and 1996. The profits of EPT (Lfrs 2 300 million in 1995) have fallen by 11,2 % against other European operators,

— as a result of the high penetration rate in Luxembourg, which has been achieved by EPT's concentrating on the supply of a technically high quality service, consumers would not suffer at a technological level from a late introduction of competition in the telecoms markets,

OJ No C 257, 4. 9. 1996, p. 5.  
OJ No L 165, 19. 6. 1992, p. 27.  
OJ No L 321, 30. 12. 1995, p. 6.

- comparing EPT with British Telecom or any other large TO is unhelpful since such TOs enjoy, *inter alia*, economies of scale which are not available to EPT. The provision of Universal Service is more costly in Luxembourg than in most Member States because EPT cannot benefit from those economies of scale,
- although profits per employee are currently high in Luxembourg, this does not take into account EPT's current structure. EPT needs to restructure its personnel, for example by creating a marketing department. This will reduce the profits per employee,
- there are fewer than 100 analogue mobile radiotelephony subscribers, so that the high average revenues per user from this service are in fact insignificant in terms of total revenues. Revenues from the GSM mobile radiotelephony service will fall when a licence is granted to a second operator,
- EPT's market position is very vulnerable because of its reliance on only 960 business customers to generate the greater part of its revenues,
- the required rebalancing of tariffs will involve a substantial increase in subscription costs and yet international tariffs will probably decrease,
- Luxembourg is not late in implementing Directive 96/19/EC, because it has exercised its right to request a derogation,
- Luxembourg enjoys a very low unemployment rate and it will be very difficult to recruit new personnel to fulfil the requirements of EPT,
- it is highly likely that new market entrants will seek to compete on the Luxembourg market without having to invest in the fixed infrastructure market. It will be easy, relative to other Member States, for competitors to move quickly into the Luxembourg market.

In the same letter, the Luxembourg authorities stressed again the need for additional time to complete structural changes within EPT so that it can function on a commercial basis.

The Luxembourg authorities supplied further information to the Commission during a bilateral meeting held in Brussels on 18 February 1997 and in fax message sent on its behalf on 6 March 1997. The Luxembourg authorities confirmed that the

new client-billing and management system is likely to be installed in March 1997 and thereafter a trial period of about twelve months is scheduled before the system becomes operational. By July 1998 the new client billing and management system should be operational and the necessary internal procedures and staff training will be nearing completion.

#### D. Article 2 (2) of Directive 90/388/EEC

- (7) The application of Article 90 (2) of the EC Treaty in the telecommunications sector has been set out in Directive 90/388/EEC, which provides for the introduction of full competition in the telecommunications markets at the latest by 1 January 1998. However, under Article 2 (2) of Directive 90/388/EEC the Commission is to grant additional implementation periods, upon request, to a number of Member States with the right to (i) derogate from the dates set out in Directive 90/388/EEC and (ii) maintain during additional time periods the exclusive rights granted to undertakings to which they entrust the provision of a public telecommunications network and telecommunications services. This serves to allow for the implementation of measures which are necessary to carry out structural adjustments and strictly to the extent necessary for those adjustments.
- (8) As regards the provision of public telecommunications services and networks, it appears that EPT is a telecommunication organization within the meaning of Article 1 of Directive 90/388/EEC, and is entrusted with a service of general economic interest pursuant to Luxembourg law.
- (9) Under the Directive, the question which falls to be considered is therefore the extent to which the requested temporary exclusion of all competition from other economic operators is warranted by the need to carry out the structural adjustments and strictly only to the extent necessary for those adjustments.
- (10) The starting point of such examination is that the obligation on an undertaking entrusted with a task of general economic interest to perform its services in conditions of economic equilibrium presupposes that the undertaking will be able to offset less profitable sectors against the profitable sectors. This justifies a restriction of competition from individual undertakings where economically profitable sectors are concerned. To authorize individual under-



takings to compete with the holder of the exclusive rights in the sectors of their choice would make it possible for them to concentrate on the economically profitable operations and to offer more advantageous tariffs than those charged by the holder of the exclusive rights since, unlike the latter, they are not bound for economic reasons to offset losses in the unprofitable sectors against profits in the more profitable sectors.

(11) Directive 90/388/EEC therefore granted a temporary exemption under Article 90 (2) in respect of special and exclusive rights for the provision of voice telephony. This was because financial resources for the development of the public telecommunications network and the maintenance of the USO still derive mainly from the voice telephony service. The opening of the voice telephony market to competition could, at that time, obstruct the performance of the task of general economic interest and development of the network assigned to the telecommunications organizations. Restrictions on competition are only justified as regards services which, by their nature and the conditions in which they would be offered in a competitive market, would compromise the economic equilibrium of the provision of the service of general economic interest or affect it in some other way. For this reason the restrictions on the provision of such services can only be granted if substantive evidence is provided of such impact.

2) In practice in the longer-term new entrants could also contribute to the relevant tasks of general economic interest: The exception aims to protect the fulfilment of a task of general economic interest and not to shelter specific undertakings. In the short term, however, EPT will continue to be the only undertaking providing a universal telephone service to residential users in sparsely populated areas. Moreover Luxembourg is a specific case because it has a very small telecommunications network located between two large telecommunications markets. The TOs operating in those markets would be able to compete in Luxembourg very easily. Many international calls to and from Luxembourg are made to and from these two markets. For this reason, the Commission examined both of the additional implementation periods requested to determine whether granting them is necessary to allow EPT to perform its task of general economic interest and to have the benefit of economically acceptable conditions whilst the necessary structural adjustments are being made.

## II. LEGAL ASSESSMENT

### A. Request for an additional implementation period regarding voice telephony and underlying network infrastructure

#### *Assessment of the impact of the removal of the exclusive rights currently granted to EPT*

- (13) In pursuance of the general principle of proportionality, any additional implementation period granted must be strictly proportional to what is necessary to achieve the necessary structural adjustments, mentioned by the Luxembourg authorities, on condition that such adjustments fall within Article 2 (2) of Directive 90/388/EEC, with a view to the introduction of full competition.

The required structural adjustments must be examined in the light of these issues.

#### (a) Tariff rebalancing

- (14) The Luxembourg authorities state that the connection costs in Luxembourg must increase substantially<sup>(1)</sup> if the network costs of EPT are to be recovered. The Luxembourg authorities state that international tariffs in Luxembourg are lower than the European average and will probably continue to fall.

- (15) The following table, based on information in the Commission's possession<sup>(2)</sup>, compares certain telephone tariffs of EPT and the equivalent figures for two operators which have already rebalanced their tariffs (British Telecom and TeleDanmark) and one operator which still has to rebalance its tariffs (Deutsche Telekom)<sup>(3)</sup>. The terms of comparison have been chosen on the following grounds. A comparison with British Telecom was also made in Commission Decision 97/114/EC<sup>(4)</sup> with respect to Ireland and in its Decision 97/310/EC<sup>(5)</sup> with respect to Portugal. The choice of TeleDanmark allows a comparison with a similarly relatively small TO providing services in relatively similar conditions in another Member State. A comparison has been made with Deutsche Telekom as a neighbouring TO. Deutsche Telekom is a neighbouring TO which could easily take advantage of the liberalization of the Luxembourg telecoms market. This table shows a certain need for rebalancing:

<sup>(1)</sup> Exact figures are omitted for reasons of commercial confidentiality.

<sup>(2)</sup> Tariff study implemented for CEC — DG XIII.

<sup>(3)</sup> A direct comparison of the telephony tariffs of EPT with the Community average (which is not a weighted average) would not be appropriate, given that the tariff structures of the 15 Community TO's are still widely divergent and in addition, given that they are currently in the process of rebalancing tariffs.

<sup>(4)</sup> OJ No L 41, 12. 2. 1997, p. 8.

<sup>(5)</sup> OJ No L 133, 24. 5. 1997, p. 19.

Tariffs in ECU on 1 January 1996	EPT	British Telecom	Deutsche Telekom	TeleDanmark
initial connection charge	74,29	137,53	53,07	212,50
bi-monthly rental	13,08 (*)	19,53	26,11	27,33
local calls, resp. 3/10 minutes (cheap rate)	0,13-0,26	0,06-0,19	0,06-0,19	0,11-0,22
local calls, resp. 3/10 minutes (peak rate)	0,13-0,39	0,14-0,47	0,13-0,45	0,16-0,44
trunk calls, resp. 3/10 minutes (peak rate)	Not Applicable	0,35-1,16	1,02-3,38	0,33-0,99
intra EC, resp. 3/10 minutes (peak rate)	1,61-5,23	1,29-4,31	1,66-5,54	1,71-5,65

(\*) Estimated for comparative purposes.

- (16) Given that due to technical progress in the network, cost is increasingly less conditioned by distance, cost orientation of tariffs means as a general rule that prices are adjusted in such a way that revenues are rebalanced with costs. This means that connection and rental revenues must cover fixed costs (plus a standard margin) and call revenues must cover call costs (plus standard margin).
- (17) Consequently telecommunications organizations have had to raise bi-monthly rental and local calls (or at least, not decrease these charges) and reduce tariffs for long-distance calls. There is clearly a need for further rebalancing and the Commission accepts that this will be more difficult for EPT than most TOs because of its reliance on 960 business customers generating a large proportion of its revenues from international calls and thus because EPT does not enjoy economies of scale. However, the figures for Deutsche Telekom show that other TOs have in some cases a greater need for rebalancing than EPT. Moreover, in the future flexible tariff structures will more and more be applied, as is currently the case for GSM telephony, whereby a user chooses the tariff package which best suits his needs. With such an approach, there would be little immediate need to reduce international tariffs, since large users could choose a tariff package with a higher monthly rental and lower usage tariff. However, the Commission accepts that because of its reliance on 960 business customers, EPT will have to concentrate particularly in assessing the specific needs of these customers in order to maintain revenues at a level sufficient to provide a Universal Service in the short term.
- (18) Nevertheless, EPT is currently making profits annually with connection charges at current levels
- (19,2 % of its turnover in 1995 in comparison with only 12,5 % for British Telecom in the same year). Although there is a need to increase connection charges fairly significantly, there is no clear reason as to why connection charges would have to be increased as substantially as is suggested by the Luxembourg authorities because fixed costs are not apparently any higher in Luxembourg than in other Member States. The population density of Luxembourg is above the EU average and is higher than that in Denmark. The percentage of the population in urban areas in Luxembourg is comparable to that in both Denmark and the United Kingdom.
- (19) The Luxembourg authorities have submitted that full tariff rebalancing will only be possible once EPT's new cost accounting system is fully operational. Whilst accepting this statement in principle, the Commission does not accept that the implementation of cost accounting is any more difficult for EPT as a result of the small size of the network in Luxembourg. On the contrary, allocating costs is easier for EPT, given that there are only two categories of calls, namely local and international calls, than for TOs in other Member States where the cost of regional and long-distance calls must be taken into account. Further, the timetable given by the Luxembourg authorities for the implementation of cost accounting is too long when set against the experience in other Member States. Finally, Luxembourg had to implement cost accounting systems by 31 December 1993 under Directive 92/44/EEC and by 31 December 1996 under Directive 95/62/EC. Even if the Commission was minded to grant an additional implementation period for this reason (which it is not), the Commission cannot adopt a Decision which effectively would amend a Council Directive.

- (20) Given the high number of telephone lines per 100 inhabitants in Luxembourg and the high level of digitalization (amongst the highest in the EU), it is clear that there is already the infrastructure for an Universal Service in Luxembourg and that no extra financial means are required to develop the network. EPT may wish to provide new services but this can most effectively be done within a competitive market. The Commission cannot accept the submission of the Luxembourg authorities that as a result of the high penetration rate, consumers will not suffer from a late introduction of competition. It is clear that any delay in the introduction of competition will delay the introduction of price competition and tariff flexibility in Luxembourg, which will not benefit consumers.
- (b) Addressing the specific problems of Luxembourg as a country with a very small network
- (21) Specific to Luxembourg is that international calls account for approximately 70 % of the overall telephony turnover of EPT. Over 50 % of those calls are made by 960 business customers based in the City of Luxembourg. As soon as telecommunications companies based in other countries are free to offer international telephony services to these customers, they will be able to divert substantial business away from EPT, obliging it to raise substantially the rates for residential users. This might have negative short-term effects on the provision of universal service in Luxembourg and make difficult the necessary structural adjustments. This threat will only be averted when EPT has implemented and is operating a new client-relationship with its major customers. A close relationship with a client is a key to serving a client's needs and responding to the solutions sought by a client. Indeed, the basis for such a new approach is already being implemented.
- (22) The Luxembourg authorities state that the new client billing and management system will be set up in January 1997 and that it should be fully implemented by March 1998. The Commission acknowledges that, given EPT's unique small client base and its current client orientation, this new billing system is a key measure in the current re-organization of working methods within EPT. For this reason a limited additional time period until the full implementation of this billing and management should be considered. The Commission also considers that a further additional implementation period to allow this billing and management system and related tariff rebalancing to be fully operational should also be granted. This will allow EPT to improve its knowledge and understanding of its clients' specific needs and to allow for the transition to a competitive environment, without major negative consequences on the affordability of the residential service.
- As far as the other arguments are concerned, the Commission does not accept that the EPT's reliance on 960 business consumers to provide a large part of its revenues is necessarily a disadvantage in this area. If EPT can acquire the necessary marketing skills, a close relationship with a client is a key to serving a client's needs and responding to the arrangements sought by a client. Moreover, the limited size of EPT does not prevent it from enjoying the benefits of economies of scale: it may conclude agreements and alliances with other service providers to ensure that it is able to provide the global arrangements sought by its clients. In addition, the small size of EPT and its reliance on subcontractors allows it to enjoy a great degree of flexibility. It can more easily implement changes in the scope of its activities by taking on new contracts, than a fully integrated large organization which has to retrain personnel and change company organization to respond to the needs of its customers.
- (23) The Commission can also not agree with the submission that it will be difficult to recruit new personnel for EPT in Luxembourg. EPT should be able to find staff from other Member States. In other industries, there is already a large work force in Luxembourg, as admitted by the Luxembourg authorities, which commutes daily from neighbouring Member States.
- (24) Legislative amendments themselves and any potential delays in this process cannot be regarded as structural changes under Directive 90/388/EEC such as would justify a derogation. The Directive refers to the necessary structural changes of the operator wherever they are necessary to protect the provision of the service of general economic interest. According to the case-law of the Court of Justice<sup>(1)</sup>, in the absence of the specific justification referred to in the Directive, Member States may not plead provisions, practices or circumstances existing in its legal system in order to justify an additional implementation period to comply with Community Directives.
- (25) In any case, from the timetable provided by the Luxembourg authorities it would appear that all legislative changes and the consequent establishment of the ILT, the issuing of a second GSM licence, will be achieved by 1 January 1998. Therefore, the key regulatory and structural reforms will have been implemented by 1 January 1998.

<sup>(1)</sup> Case 1/86, Commission v. Belgium [1987] ECR 2797.

*Development of trade*

- (26) The aim of the postponement of the liberalization of voice telephony is to delay the entry of competing carriers in the voice telephony market. Moreover, as was pointed out by one commentator, this will affect trade since large international players are already present or interested in the Luxembourg market.
- (27) Although the granting of a derogation to Luxembourg would foreclose the Luxembourg telecommunications market, the negative effect on the development of trade in the Community will be reduced owing, on the one hand, to the limited size of the Luxembourg telecommunications market in comparison with the Community market and, on the other, to the very limited duration of the derogation envisaged by the Commission.
- (28) Such effect will be further reduced if the lifting of restrictions on the use of own and alternative infrastructures is effective from 1 July 1997, will be discussed below. This would allow potential new entrants to operate and provide already liberalized telecommunications services on such networks from that date onwards, in preparation for full competition, and in particular to provide voice services over corporate networks and/or to closed user groups via such infrastructures.

*Conclusion*

- (29) The Commission accepts that, as in the case of other Member States which have requested an additional implementation period, telephone tariffs must be substantially rebalanced. Moreover, the Commission acknowledges that owing to the small size of the network, there are necessary structural adjustments which may be more difficult to implement in Luxembourg than in other Member States. In particular, the risk that EPT will lose significant revenues is real, as a result of its specific client-portfolio. This could harm in the short term the financial position of this operator and be a threat both to the structural adjustments which are still necessary and to the provision of a Universal Service. However, the Commission cannot accept fully the arguments of the Luxembourg Government.

On the basis of the above assessment, the Commission considers that the development of trade is not affected by the granting to Luxembourg of an additional implementation period until 1 July 1998 as regards the abolition of the exclusive rights currently granted to EPT for the provision of voice telephony and public network infrastructure instead of 1 January 1998, being the date envisaged under Article 2 (2) of Directive 90/388/EEC, to such an extent as to be contrary to the interests of the

Community, provided that the conditions set out above are fulfilled.

**B. Request for an additional implementation period regarding the lifting of restrictions on the provision of already liberalized telecommunications services on own and alternative infrastructure**

*Assessment of the impact of the immediate lifting of restrictions*

- (30) The Luxembourg authorities state that the lifting of restrictions on the use of alternative infrastructure before 1 July 1998 would enable providers of liberalized services to offer customers speech calls and connect such calls with the public network in both directions. As a result of the peculiar circumstances of Luxembourg, where EPT relies heavily on the revenues of 960 clients, competitors — it is argued — could cream off these lucrative business clients in the City of Luxembourg without making any significant investments in infrastructure.
- (31) The argument that the lifting of the current constraints may cause EPT revenue losses cannot be accepted. It is true that, under its exclusive privilege to provide network infrastructure, EPT is enjoying guaranteed revenues from the provision of leased lines to end-users and providers of liberalized telecommunications services. However, Directive 92/44/EEC requires that leased lines shall have been offered on a cost-oriented basis since 31 December 1993. Further, Directive 95/62/EC requires that fixed public telephone networks and voice telephony services shall have been offered on a cost-oriented basis since 31 December 1996. Given this obligation with which Member States must comply, the opening of the market to private operators is not expected to alter the position of TO's in this area substantially.
- (32) The threat of a creaming-off of the leased-line market by other potential infrastructure providers can only become a reality in the absence of a clear regulatory framework and of possible monitoring by an independent regulatory authority. Article 8 of Directive 90/388/EEC acknowledges such a threat, inasmuch as it requires Member States to ensure, as regards undertakings enjoying special or exclusive rights in areas other than telecommunications, that such undertakings keep separate financial accounts as concerns activities as providers of networks.

This threat may be greater in Luxembourg than in other Member States having developed alternative telecommunications infrastructures, because of the location of a small number of highly lucrative clients in a small area which would allow a new entrant to supply them in a satisfactory way without depending on EPT for leasing lines or using EPT's network, and without very substantial

investments. However, according to the Luxembourg authorities, the necessary regulatory framework as well as the independent regulatory authority should be set up in the first half of 1997. For this reason no additional implementation period extending beyond 1 July 1997 could be justified. Possible delays in the calendar set out in the submission cannot be taken into account by the Commission when considering the request for an additional implementation period, since this calendar appears reasonable and indeed since Member States may not, according to the Court of Justice's judgment cited above, plead provisions, practices or circumstances existing in their legal systems in order to justify additional implementation periods to comply with Community Directives.

#### *Development of trade*

(33) The postponement of the lifting of restrictions on the use of own and alternative infrastructure will affect trade, since large international companies are already present or interested in the Luxembourg market.

(34) Although the granting of a derogation to Luxembourg would foreclose the Luxembourg telecommunications market, the negative effect on trade in the Community will be reduced, owing to the limited size of the Luxembourg telecommunications market in comparison with the Community market and with the very limited duration of the derogation envisaged by the Commission.

#### *Conclusion*

(35) Once the regulatory framework is in place there will be no threat of an abusive creaming-off of the market. According to the Luxembourg request this framework will be set up by 1 July 1997. Any grant of an additional implementation period which would extend beyond that date does not therefore seem justified.

(6) For these reasons, the Commission considers that the development of trade which would result from the granting to Luxembourg of an additional implementation period regarding the liberalization of alternative infrastructure is not affected to such an extent as to be contrary to the interests of the Community once the new regulatory framework is in force and at the latest from 1 July 1997 onwards,

AS ADOPTED THIS DECISION:

#### *Article 1*

Luxembourg may postpone until 1 July 1998 the abolition of the exclusive rights currently granted to *Entreprise*

*des Postes et Télécommunications* as regards the provision of voice telephony and the establishment and provision of public telecommunications networks, provided that the following conditions are implemented according to the time-table laid down hereinafter:

- (a) No later than 11 July 1997 instead of 11 January 1997: notification to the Commission of legislative changes necessary to implement full competition by 1 July 1998, including proposals for the funding of universal services;
- (b) No later than 1 July 1997 instead of 1 January 1997: notification to the Commission of draft licences for voice telephony and/or underlying network providers;
- (c) No later than 1 January 1998 instead of 1 July 1997: publication of licensing conditions for all services and of interconnection charges as appropriate, in accordance in both cases with relevant Community directives;
- (d) No later than 1 July 1998 instead of 1 January 1998: award of licences and amendment of existing licences, to enable the competitive provision of voice telephony to commence.

#### *Article 2*

Luxembourg may postpone until 1 July 1997 the lifting of restrictions on the provision of already liberalized telecommunications services on:

- (a) networks established by the provider of the telecommunications service;
- (b) infrastructures provided by third parties; and
- (c) the sharing of networks, facilities and sites.

Luxembourg shall notify to the Commission, no later than 1 July 1997 instead of 1 July 1996, all measures adapted to lift such restrictions.

#### *Article 3*

This Decision is addressed to the Grand Duchy of Luxembourg.

Done at Brussels, 14 May 1997.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## II

*(Acts whose publication is not obligatory)*

## COMMISSION

## COMMISSION DECISION

of 10 June 1997

concerning the granting of additional implementation periods to Spain for the implementation of Commission Directive 90/388/EEC as regards full competition in the telecommunications markets

(Only the Spanish text is authentic)

(Text with EEA relevance)

(97/603/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community,

Having regard to the Agreement establishing the European Economic Area,

Having regard to Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(1)</sup>, as last amended by Directive 96/19/EC<sup>(2)</sup>, and in particular Article 2 (2) thereof,

Having given notice<sup>(3)</sup> to interested parties to submit their comments in accordance with Article 2 (2) of Directive 90/388/EEC,

Whereas:

## A. THE FACTUAL AND LEGAL BACKGROUND

## I. The requests of Spain

- (1) In a bilateral meeting on 9 October 1996 and further confirmed by letter of 26 November 1996, Spain requested the following additional imple-

mentation periods concerning Articles 3 and 3b of Directive 90/388/EEC as amended by Directive 96/19/EC:

- (a) until 1 January 1998 for notification to the Commission before implementation of any licensing or declaration procedure for the provision of voice telephony and the establishment of public telecommunications networks, and of the details of the national scheme envisaged to share the net cost of the provision of the Universal Service Obligation ('USO'). This provisions had to be implemented no later than 1 January 1997 under Article 3 of Directive 90/388/EEC;

- (b) until 1 August 1998 for publication of any licensing or declaration procedure for the provision of voice telephony and the establishment of public telecommunications networks, and of the details of the national scheme envisaged to share the net cost of the provision of the USO. This provision has to be implemented no later than 1 July 1997 under Article 3 of Directive 90/388/EEC;

and

- (c) until 30 November 1998 for the requirement that adequate numbers are available for all telecommunications services. This requirement is

<sup>(1)</sup> OJ L 192, 24. 7. 1990, p. 10.

<sup>(2)</sup> OJ L 74, 22. 3. 1996, p. 13.

<sup>(3)</sup> OJ C 4, 8. 1. 1997, p. 5.

in order to give full effect to the liberalization to the telecommunications market. This provision has to be implemented before 1 July 1997 under Article 3b of Directive 90/388/EEC.

As a consequence of the additional implementation periods mentioned under (a), (b) and (c), and although by January 1998 there will be three nation-wide licences to operate voice telephony and public telecommunications networks in Spain, in addition to the licences granted to cable operators to provide voice telephony, the Spanish Government intends to delay the full implementation of the liberalization of the Spanish telecommunications market until 1 December 1998. As from that date, further licences will be granted for the provision of voice telephony and public telecommunications networks to all the undertakings which apply for them in compliance with the conditions set out in the relevant Spanish law and implementing regulations.

(2) Spain considers those additional implementation periods necessary for the following reasons:

(a) the introduction of competition on 1 January 1998 would oblige Telefónica de España SA ('Telefónica'), the Spanish telecommunications operator, to speed up the rebalancing of its tariffs which will affect significantly its profit margin up to the end of 1998;

(b) the introduction of competition also requires further capital investment in Telefónica's network, in particular for the implementation of the new numbering plan allowing the granting of adequate numbers to all new market entrants. For Telefónica to complete the necessary work in time, it is necessary to grant an additional implementation period of at least eleven months between the interconnection of the operator which will be licensed in early January 1998 and the interconnection of all other new operators in the voice-telephony market. The conditions for interconnection between the first and second operators will be established during 1997.

(3) In response to the Commission's letter of 8 November 1996, the Spanish authorities confirmed in their letter received by the Commission on 15 November 1996 that they will:

(a) not seek any derogation for the lifting of restrictions on the provision of already liberalized telecommunications services on:

(i) networks established by the provider of telecommunications services;

(ii) infrastructures provided by third parties;

and

(iii) shared networks, other facilities and sites,

as from 1 July 1996 as provided in Article 2 (2) of Directive 90/388/EEC. Consequently, such networks can be provided without restrictions;

(b) allow in the course of 1997, as already decided, cable operators who apply in compliance with the conditions set out in the relevant law and implementing regulations to provide voice telephony, including the possibility to interconnect their networks for this purpose;

(c) ensure that the new General Telecommunications Law (Ley General de Telecomunicaciones) is adopted before the end of 1997, which will implement all outstanding provisions of Community law in the telecommunications sector;

(d) grant in early January 1998 a third nation-wide licence to operate voice telephony and public telecommunications networks, in addition to the licence already granted in 1996 to a second operator;

(e) ensure that all laws and regulations necessary for the complete opening of the telecommunications market to competition will be in place before the end of July 1998;

(f) ensure that on 1 December 1998, licences are granted effectively, without further conditions, for the provision of voice telephony and public telecommunications networks to all undertakings which applied in the course of August 1998, in compliance with the conditions set out in the relevant law and implementing regulations and in conformity with Directive 90/388/EEC; and

(g) abolish foreign ownership limitations in the conditions for licensing telecommunications operators in line with its obligations under the World Trade Organization.

- (4) Further details were provided by the Spanish authorities by letter of 6 February 1997.

## II. The comments received

- (5) Four undertakings and associations provided comments following the notice published by the Commission on 8 January 1997, which amongst others:

- (a) state that Spain has a developed and highly digitalized telephone network. According to those comments, the cost of tariff rebalancing has been overestimated by the Spanish authorities. It is also noted that Telefónica is strongly positioned and that this was reflected in the oversubscription for shares offered for sale by the Spanish Government at the beginning of 1997. Furthermore, reference is made to the investments of Telefónica in America;
- (b) state that in order to give undertakings the time to submit licence applications, the licensing and USO financing schemes should be published as soon as possible following notification to the Commission; and
- (c) state that the cost of renumbering has been overestimated by the Spanish authorities. Although there will be some expenditure by Telefónica, the largest share of the cost of the new numbering scheme will be borne by subscribers; and
- (d) stress that licensed voice telephony operators should still have equal access to the numbers available from 1 January 1998;
- (e) refer to late implementation of various Community provisions in Spain and state that the timetable for the other provisions set out above to which the Spanish authorities have agreed should be rigorously followed by the Spanish authorities; and
- (f) state the licensing procedure for the third voice telephony operator should be published during September 1997 to allow undertakings to submit applications and a licence to be awarded early in January 1998.

By letter dated 28 February 1997, the Commission transmitted to Spain the comments of third parties received following the publication of the Commis-

sion's notice of 8 January 1997. The Commission invited the Spanish authorities to comment on the third party submissions. The Spanish authorities replied to those comments by letter dated 19 March 1997 and confirmed their original request.

## III. Article 2 (2) of Directive 90/388/EEC

- (6) Detailed rules for the application of Article 90 (2) of the Treaty in the telecommunications sector were laid down in Directive 90/388/EEC which provides for the introduction of full competition in the telecommunications markets at the latest by 1 January 1998. However, under Article 2 (2) of Directive 90/388/EEC, as amended by Directive 96/19/EC, the Commission will grant additional implementation periods, upon request, to a number of Member States giving the right to (a) derogate from the dates set out in Directive 90/388/EEC and (b) maintain during additional periods the special or exclusive rights granted to undertakings to which they entrust the provision of a public telecommunications network and telecommunications services.
- (7) Unlike to the requests of Ireland (Commission Decision 97/114/EC<sup>(1)</sup>) and Portugal (Commission Decision 97/310/EC<sup>(2)</sup>), which pertained to the continuation of the exclusive rights granted to their respective telecommunications organizations, the Spanish request for additional implementation periods relates mainly to the time schedule for the implementation of full competition in Spain, in the context of a progressive opening to competition of the Spanish telecommunications market. On 7 June 1996, by Royal Decree Law 6/1996 on Liberalization of Telecommunications, the monopoly on voice telephony and the oligopoly on public telecommunications networks were formally abolished, and the public body Retevisión was granted a licence to provide voice telephony and the corresponding infrastructures. Moreover, during 1997 Spain will authorize the cable TV companies to provide the voice-telephony service and in early January 1998 it will grant a third nation-wide licence to operate voice telephony and public telecommunications networks; it is fully committed to

<sup>(1)</sup> OJ L 41, 12. 2. 1997, p. 8.

<sup>(2)</sup> OJ L 133, 24. 5. 1997, p. 19.



completing the introduction of competition by the end of November 1998. Telefónica remains, however, under obligation to provide the USO in Spain under the Telecommunications Law (*Ley de Ordenación de las Telecomunicaciones*) 31/1987 of 18 December 1987<sup>(1)</sup> and Telefónica's concession contract of 26 December 1991<sup>(2)</sup>.

- (8) The starting point of the examination of the Spanish request is the assessment whether Telefónica, which is entrusted with a task of general economic interest within the meaning of Article 90 (2) of the Treaty, could continue to perform its task in conditions of economic equilibrium during this transition towards full competition, if the timetable set out in Directive 90/388/EEC is strictly complied with.

## B. LEGAL ASSESSMENT

### Arguments adduced by Spain

- (9) The Spanish authorities state that:
- in order to face the competition from Retevisión, Telefónica must significantly rebalance its tariffs,
  - Telefónica must introduce cost accounting mechanisms,
  - Telefónica must further develop and modernize its network.

Spain has moreover decided by Resolution of 16 October 1996<sup>(3)</sup>, to introduce a new national numbering plan to solve the current numbering shortage in Spain and to prepare the market for full competition under Article 3b of Directive 90/388/EEC. This new numbering scheme is also being used to implement the common European emergency number. The numbering shortage has been caused by increases in demand brought about by increases in telephone penetration and development of the market to date. It is expected that further growth in this market will be strong. Telefónica expects to rebuild or modernize its analogue telephone exchanges, to rebuild its small-capacity digital exchanges and to develop further exchanges

to meet growing demand. In addition, a large public awareness campaign must be organized. This will require significant capital investment.

### Assessment by the Commission

- (10) Given the fact that Spain refrained from asking for an additional implementation period for the abolition of the former exclusive rights of Telefónica, the latter now needs to address in a period of a few months and in competition with the newly authorized operators, structural adjustments for which the public operators in other Member States with less developed networks were granted additional periods of up to three years whilst sheltered by continued monopoly rights. In the case of Spain, those structural adjustments encompass (a) the completion of the rebalancing of Telefónica's tariffs, (b) the introduction of cost accounting; and (c) the improvement in network penetration which appears to be too low.

#### (a) Tariff rebalancing

- (11) The Spanish authorities state that most of Telefónica's tariffs are too high and out of alignment with the tariffs of other Community operators. Rebalancing by adjusting charges to bring prices closer to underlying costs is also still required to achieve this objective. Telefónica is proceeding with a gradual and flexible approach to tariff rebalancing, while maintaining safeguards for consumers in terms of price and quality of service. The Commission recognizes that every operator in the Community is or has been carrying out a programme of rebalancing.
- (12) The following table, based on information in the Commission's possession<sup>(4)</sup>, comparing certain telephone tariffs of Telefónica and the equivalent figures for an operator which has already rebalanced its tariffs<sup>(5)</sup>, supports the arguments of the Spanish authorities:

<sup>(1)</sup> Tarifica study implemented for CEC — DG XIII.

<sup>(2)</sup> A direct comparison of the telephony tariffs of Telefónica with the Community average (which is not a weighted average) would not be appropriate, given that the tariff structures of the 15 Community telecommunications organizations are still widely divergent and in addition, given that they are currently in the process of rebalancing tariffs. A comparison with British Telecom was also made in Decisions 97/114/EC with respect to Ireland, 97/310/EC with respect to Portugal and Decision 97/568/EC with respect to Luxembourg (OJ L 234, 26. 8. 1997, p. 7 — Decision not published at the time of notification).

<sup>(1)</sup> BOE No 303, 19. 12. 1987, p. 37409. Amended, *inter alia*, by Law 32/1992 of 3 December 1992 (BOE No 291, 4. 12. 1992, p. 41268).

<sup>(2)</sup> BOE No 20, 23. 1. 1992, p. 2132.

<sup>(3)</sup> BOE No 262, 30. 10. 1996, p. 32538.

Tariffs in ecus on 1 January 1996	Telefónica	British Telecom	Difference Telefónica/BT (BT = 100)
Charge for new connection	154,6	137,53	112
Bi-monthly rental	18,07	19,53	93
Local calls, resp. 3/10 minutes (cheap rate)	0,08-0,17	0,06-0,19	133-89
Local calls, resp. 3/10 minutes (peak rate)	0,08-0,21	0,14-0,47	57-45
Trunk calls, resp. 3/10 minutes (peak rate)	1,16-3,58	0,35-1,16	331-309
Intra EC, resp. 3/10 minutes (peak rate)	2,08-6,15	1,29-4,31	161-143

- (13) Given that due to technical progress in the network, cost is increasingly less dependent on distance, cost orientation of tariffs means as a general rule that prices are adjusted such that revenues are rebalanced with costs, that is:

— connection and rental revenues cover fixed costs (plus a standard margin),

— call revenues cover call costs (plus standard margin).

Consequently, telecommunications organizations should normally raise connection charges, bi-monthly rental and local calls (or at least not decrease these charges) and reduce tariffs for long-distance calls. It appears, however, that some of Telefónica's cheap rate local charges are already high in comparison with British Telecom and Telefónica will therefore not be able to compensate decreases in trunk and international charges with increases in local cheap-rate charges. Consequently, it is difficult for Telefónica to align its tariffs which are excessive in comparison to cost before 1 January 1998, which it would have to do if, in addition to the limited number of voice-telephony operators already authorized or to be authorized, other new providers were authorized by that date to enter the market. Those new entrants would concentrate on those segments of the voice-telephony market where the difference between the tariffs of Telefónica and costs is substantial with a view to conquering a share of that lucrative market.

The Spanish request to delay the granting of additional licences until the end of November 1998 therefore seems justified. On the other hand, as long as the voice-telephony market is not fully liberalized, Spain should not introduce a scheme to share the USO burden of Telefónica. The introduction of such a financing scheme should therefore also be delayed until that date.

- (14) Given the need not to affect the resources required to develop further the telecommunications network and to satisfy the USO, the Commission would expect a gradual tariff rebalancing process to be implemented by Telefónica. The Commission accepts that the introduction of competition in voice telephony is obliging Telefónica to speed up the rebalancing of its tariffs which will affect significantly its profit margin up to the end of 1998. That effect would not be mitigated by the establishment of the national scheme envisaged to share the net cost of the provision of the USO, given that competitors will need time to acquire significant market share and that Telefónica would for this reason remain the main contributor to the cost of the USO in the course of 1998.

(b) *Cost accounting*

- (15) The Spanish authorities have submitted that full tariff rebalancing will only be possible once Telefónica's new cost accounting system is fully operational. However, the Commission cannot accept that as a reason for granting an additional imple-

mentation period because Member States had to implement cost accounting systems by 31 December 1993 at the latest under Council Directive 92/44/EEC of 5 June 1992 on the application of open network provision to leased lines <sup>(1)</sup> and by 31 December 1996 at the latest under Directive 95/62/EC of the European Parliament and the Council of 13 December 1995 on the application of open network provision to voice telephony <sup>(2)</sup>.

(c) *Development of the network and provision of universal service*

- (16) In 1994 approximately 48 % of Telefónica's local exchanges were digitalized against a weighted Community average of 67 %. Moreover, Telefónica has not achieved particularly fast telephone penetration growth in the Community until recently (from 32 main lines per 100 inhabitants in 1990 to 37 lines against a Community average of 48 in 1994). Telefónica has the third lowest telephone penetration of the Community (after Ireland and Portugal), although in the last two years (1994-1996) Telefónica has intensified its efforts to modernize the network in Spain and has increased penetration to 40 main lines per 100 inhabitants and the rate of digitalization to 60 % <sup>(3)</sup>. It is also noted that due to the relatively low population density in Spain in comparison with most other Member States, combined with the relatively low digitalization rate of Telefónica's network, increasing telephone penetration and developing the network generally is likely to be more costly in Spain than in other Member States.

- (17) The Commission therefore acknowledges that, combined with the need for further development of the network in Spain and for the more rapid rebalancing of Telefónica's tariffs, the cost of implementing the new numbering scheme is likely to affect a significant proportion of Telefónica's revenues. The Commission considers that the fact that Spain intends to complete the implementation of the new national numbering plan by 1 December 1998, in order to allow Telefónica to spread the cost in time and avoid its financial

stability being affected in the crucial year of transition to full competition, is not incompatible with the Spanish Government's obligation under Article 3 b of Directive 90/388/EEC, as amended by Directive 96/19/EC, to ensure by 1 July 1997 that adequate numbers are available for the liberalized telecommunications services. In any case, such numbers must be allocated in an objective, non-discriminatory, proportionate and transparent manner, in particular on the basis of individual application procedures.

- (18) As regards comments by third parties referring to the investments by Telefónica outside Spain, the Commission notes that investments by Telefónica in Central and South America are profitable. Such investments have diversified Telefónica's activities so that it is better placed to fulfil the task of general economic interest and in due course to face competition in the Spanish telecommunications market. Those investments have thus helped to avoid the need for Spain to request for an additional implementation period in other market segments of up to five years as foreseen by Directive 90/388/EEC.

#### Development of trade

- (19) The granting of the requested additional implementation periods to Spain would not foreclose the voice-telephony market in Spain. A second operator has already been authorized to provide voice telephony and public telecommunications networks. Cable TV operators are going to be granted the right to provide voice telephony and a third voice-telephony operator will be licensed by early January 1998. Further applicants will only be prevented from entering the Spanish market during a limited period (until 1 December 1998). Since the establishment of a new public telephony service requires a preparation of many months, the possible harm to potential investors by this additional implementation period of eleven months will be limited due to the following circumstances: (a) those investors can already plan their investments and (b) the formal licensing conditions will be published no later than 1 August 1998. That will mean that new entrants will be ready to be operational in advance of full liberalization. In addition, the effective liberalization of the market will be more rapidly achieved to the benefit of new market

<sup>(1)</sup> OJ L 165, 19. 6. 1992, p. 27.

<sup>(2)</sup> OJ L 321, 30. 12. 1995, p. 6.

<sup>(3)</sup> Internal data CEC DG XIII.

entrants given that the access conditions will in the meantime be settled between Telefónica and the initial competitors. Finally, no additional implementation period with regard to any other market segment has been requested by the Spanish authorities.

On the basis that the publication of licences will take place no later than 1 August 1998, and mindful of Article 9 (2) of Directive 97/13/EC of the European Parliament and the Council of 10 April 1997 on a common framework for general authorizations and individual licences in the field of telecommunications services<sup>(1)</sup>, the Spanish authorities have stated that they will grant licences for the provision of public fixed voice telephony within four months of publication, to those undertakings which submit licence applications in good time. This will coincide with the completion of the implementation of the new numbering plan and will achieve the full liberalization of the voice-telephony and public telecommunications networks market in Spain.

- (20) The Commission moreover takes note that the new numbering plan has already been decided and that Spain will only spread over time the completion of its full implementation and will respect its obligations under Article 3b of Directive 90/388/EEC. Sufficient numbers will be granted already before that date to Retevisión, to the new operator to be licensed in early January, to the cable TV companies and to providers of services other than voice telephony.

#### Conclusion

- (21) On the basis of the above assessment, the Commission considers that the development of trade which would result from the granting to Spain of the following additional implementation periods under Article 2 (2) of Directive 90/388/EEC will not be affected to such an extent as to be contrary to the interests of the Community, in so far as the circumstances set out above are fulfilled:
- (a) until 1 January 1998 instead of 1 January 1997 as regards the notification to the Commission

of licensing or declaration procedures for the provision of voice telephony and the establishment of public telecommunications networks, and of the details of the national scheme envisaged to share the net cost of the provision of the USO;

and

- (b) until 1 August 1998 instead of 1 July 1997 as regards the publication of licensing or declaration procedures for the provision of voice telephony and public telecommunications networks, including details of the national scheme envisaged to share the net cost of the provision of the USO;
- (c) as a consequence of those two extensions, and in accordance with the deadlines set out in Article 9 (2) of Directive 97/13/EC, further licences for the provision of voice telephony and public telecommunications networks (in addition to those mentioned in paragraph 7 of this Decision) will only be granted as from 1 December 1998,

HAS ADOPTED THIS DECISION:

#### Article 1

Spain may postpone until:

- (a) 1 January 1998 the notification to the Commission before implementation of any licensing or declaration procedure for the provision of voice telephony and the establishment of public telecommunications networks, and of the details of the national scheme envisaged to share the net cost of the provision of the Universal Service Obligation;
- (b) 1 August 1998 the publication of any licensing or declaration procedure for the provision of voice telephony and the establishment of public telecommunications networks, and of the details of the national scheme envisaged to share the net cost of the provision of the Universal Service Obligation; and
- (c) 1 December 1998 the effective granting of further licences for the provision of voice telephony and public telecommunications networks, in compliance with the conditions set out in the relevant Spanish law and implementing regulations and in conformity with Directive 90/388/EEC.

<sup>(1)</sup> OJ L 117, 7. 5. 1997, p. 15.

*Article 2*

Spain shall inform the Commission of the implementation in national law of the following obligations in accordance with the following timetable:

- (a) during 1997, cable operators who apply in compliance with the conditions set out in the relevant law and implementing regulations shall be allowed to provide voice telephony including the possibility of interconnecting their networks for this purpose;
- (b) before the end of 1997, the new General Telecommunications Law (*Ley General de Telecomunicaciones*), which will implement the outstanding provisions of Community law in the telecommunications sector, shall be adopted;
- (c) in early January 1998, a third nation-wide licence to operate voice telephony and public telecommunications networks shall be granted, in addition to the licence which was granted in 1996 to a second operator; and
- (d) before the end of July 1998, all laws and regulations necessary for the complete opening of the telecommunications market to competition shall be in place.

*Article 3*

This Decision is addressed to the Kingdom of Spain.

Done at Brussels, 10 June 1997.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## II

*(Acts whose publication is not obligatory)*

## COMMISSION

## COMMISSION DECISION

of 18 June 1997

concerning the granting of additional implementation periods to Greece for the implementation of Directive 90/388/EEC as regards full competition in the telecommunications markets

(Only the Greek text is authentic)

(Text with EEA relevance)

(97/607/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community,

Having regard to the Agreement establishing the European Economic Area,

Having regard to Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(1)</sup>, as last amended by Directive 96/19/EC<sup>(2)</sup>, and in particular Article 2 (2) thereof,

Having given notice<sup>(3)</sup> to interested parties to submit their comments in accordance with Article 2 (2) of Directive 90/388/EEC,

Whereas:

## A. THE FACTUAL AND LEGAL BACKGROUND

## I. The requests submitted by Greece

- (1) Pursuant to Article 2 (2) of Directive 90/388/EEC, the Greek Government, by letter of 25 June 1996, has requested the following additional implementation periods:

— until 1 January 2003 in respect of the abolition of the exclusive rights currently granted to the Hellenic Telecommunications Organization AE ('OTE') for the provision of voice telephony and the underlying network infrastructure. Pursuant to Article 2 (2) of Directive 90/388/EEC, that provision is to be implemented before 1 January 1998,

— until 1 July 2001 in respect of the lifting of restrictions on the provision of already liberalized telecommunications services on:

- (a) networks established by the provider of the telecommunications service;
- (b) infrastructures provided by third parties;
- (c) shared networks, other facilities and sites.

Within the meaning of Article 2 (2) of Directive 90/388/EEC, those provisions were to be implemented before 1 July 1996. Those provisions do not relate to cable TV infrastructures, which are regulated by Article 4 of the same Directive.

The request is in conformity with the provisions of Council resolutions 93/C 213/01<sup>(4)</sup> and 94/C 379/03<sup>(5)</sup>.

<sup>(1)</sup> OJ L 192, 24. 7. 1990, p. 10.

<sup>(2)</sup> OJ L 74, 22. 3. 1996, p. 13.

<sup>(3)</sup> OJ C 257, 4. 9. 1996, p. 3.

<sup>(4)</sup> OJ C 213, 6. 8. 1993, p. 1.

<sup>(5)</sup> OJ C 379, 31. 12. 1994, p. 4.

- (2) Greece considers those additional implementation periods necessary for the following reasons:
- 2.1. Greece is currently carrying out a programme of digitalization and general modernization of OTE's infrastructure which requires significant capital investment. The constraints on Greece's financial resources, the high cost and the size of OTE's modernization programme, aggravated by the considerable expense of delivering telecommunications services throughout Greece (given its particular topography), necessitate a gradual pace of modernization. Even though advanced services are gradually being introduced over the already digitalized parts of the network, OTE's revenue will for several years continue to depend heavily on voice telephony.
  - 2.2. OTE's substantial investment programme (exceeding Dr 1,1 trillion in the year 1996 to 2003) for digitalization and modernization would be prejudiced if full competition was introduced in 1998. This would deprive OTE of revenue needed both to finance the modernization of Greece's telecommunications infrastructure and to provide universal service to dispersed customers in remote areas of Greece.
  - 2.3. The process of digitalization did not begin in Greece until 1990 owing to the lack of necessary financial resources. The size of the investment required for digitalization of the network dictates the pace of modernization of OTE's services. Of the abovementioned total expenditure, approximately 29 % will be spent on the modernization of the urban networks and 14 % on the digitalization of the exchanges.
  - 2.4. In 1993 Greece started to implement a policy of adjusting tariffs to costs, which has resulted in increases in local call rates and reductions (in real terms) in long-distance rates. However, despite the progress achieved, the current tariff structure is still marked by a considerable gap between tariffs for local and long-distance calls. Further rebalancing of tariffs in the implementation period will be necessary to ensure OTE's financial stability and revenues (which are indispensable to the completion of digitalization and modernization). The pace of adjustment of tariffs to costs will depend, *inter alia*, on further modernization of OTE's networks, the introduction of analytical cost-accounting systems and customer's acceptance of tariff increases.
  - 2.5. Structural adjustments are being carried out in order to transform OTE into a commercial organization, including the adaptation of its personnel to the environment of modern telecommunications technology, services, management and marketing methods.
  - 2.6. Liberalization of alternative infrastructures cannot take place in Greece significantly in advance of the liberalization of voice telephony and public telecommunications networks. Were this to happen, providers of telecommunications services over such infrastructures would be able to circumvent the derogation for voice telephony and consequently deprive OTE of significant revenue which is crucial for the modernization of the public telecommunications networks and services in Greece.
- (3) The Greek authorities provided a detailed description of the capital investments required for the development of the network, the tariff rebalancing planned and the restructuring of OTE in an annex to their letter of 25 June 1996.
- (4) The Greek authorities stated that, if the derogations requested were granted, Greece would implement Directive 90/388/EEC as amended by Directive 96/19/EC into national law in accordance with the following timetable:
- first half of 1997: proposals for the introduction of appropriate legislation in order to introduce full competition,
  - second half of 1997: publication of proposed legislative changes to implement full competition and remove all restrictions on the provision of voice telephony and public telecommunications networks and on alternative infrastructure by 1 January 2003 and 1 July 2001 respectively: consultation with interested parties,
  - 1999: target for adoption of legislative changes,
  - second half of 1999: publication of licensing conditions for all services and of interconnection charges as appropriate in accordance in both cases with relevant Community directives,
  - end of 2000: target for the award of new licences and amendment of existing licences to allow the competitive provision of voice telephony and for the establishment of telecommunications networks.

In addition, the Greek authorities stated that by the end of 2000 digitalization will have reached 80,3 % and that by the end of 2003, digitalization will have reached approximately 100 % and tariff rebalancing will have been achieved to a great extent.

The request was delivered to the Commission on 25 June 1996.

## II. The comments received

- (5) Three undertakings submitted comments following the notice published by the Commission on 4 September 1996.
- (6) According to those comments:
- the Greek authorities have exaggerated the financial burden of satisfying the universal service obligation ('USO') based on Greece's particular topography and the high cost of supplying some customers. According to the comments, the Greek authorities also ignore the potential for new entrants to supply services in remote/rural areas using, for example, wireless technology,
  - it has proved extremely difficult to obtain leased lines and high-capacity bandwidth lines such as ISDN from OTE, despite its obligations under the relevant Community legislation,
  - delays in implementing Community telecommunications Directives (notably Directive 90/388/EEC, Commission Directive 94/46/EC<sup>(1)</sup> with regard to satellite communications and Council Directive 92/44/EEC of 5 June 1992 on the application of open network provision to leased lines<sup>(2)</sup>), is not a justification for the short-term protection of OTE which will lead to further delays in crucial regulatory reforms. According to those comments, any further delay is a threat to the development of telecommunications in Greece,
  - the Greek authorities have not included in their calculations the ECU 200,7 million allocated from the Community Structural Funds (CSF) under the Crash Programme for modernization of OTE and its infrastructure and for reforming the Greek regulatory framework,
  - any additional implementation period would reinforce OTE's dominance in the telecom-

munications market in Greece and increase the danger of abuse of such dominance,

- all the major existing potential providers of alternative infrastructures are controlled by the Greek authorities which maintain a majority stake in OTE.

- (7) By letter dated 21 October 1996, the Commission sent the Greek authorities the comments of the third parties, received following the publication of the Commission's notice of 4 September 1996. The Commission invited the Greek authorities to comment on the third party submissions.

## III. The response of Greece

- (8) In response to those comments, the Greek authorities, by letter dated 8 November 1996, stated *inter alia* that:
- expenditure under the telecommunications heading of the Crash Programme amounts to ECU 260,4 million. ECU 241,4 million was spent up until 31 December 1995 and the remainder was to be spent in 1996. While the Community was initially to contribute up to 50 % of total expenditure, its actual contribution amounted to only 27 % (ECU 71 million) of eligible costs up until 31 December 1993. The reduction of the Community contribution was due to Greece's inability to complete the implementation of the planned measures before the end of 1993 as forecast. The delay in the implementation of the project was caused by administrative difficulties which arose in the start-up phase. The reduction was also caused by insufficient funds in the Community budget being available for the CSF to support any expenditure after 1993,
  - assistance from the CSF was never considered to be sufficient to sustain the major part of OTE's planned modernization and digitalization programme. The new operational programme for 1994 to 1999 earmarks a total of ECU 321,821 million for Greece, whereas the costs of OTE's investments over the years 1996 to 2000 are estimated at Dr 1,245 trillion (ECU 4 130 million),
  - as far as the difficulties of obtaining leased lines in Greece are concerned, demand will be satisfied once the extension of the ISDN network has been completed. This is currently in a pilot phase. Such an extension is necessary since there is no spare capacity on OTE's network,

<sup>(1)</sup> OJ L 268, 19. 10. 1994, p. 15.

<sup>(2)</sup> OJ L 165, 19. 6. 1992, p. 27.



— the planned privatization and commercial operation of the public undertakings which control alternative networks means that these undertakings could compete with OTE in the future, either alone or in an alliance with private partners.

On 6 December 1996, these issues were further discussed during a bilateral meeting between the Greek Minister for Telecommunications and the Member of the Commission responsible for competition. The latter expressed the view that as a result of the delays in implementing Community law in Greece, the market situation was currently significantly distorted to the advantage of OTE and that it was therefore not established that OTE would be affected to the extent claimed in the Greek application in the event of early liberalization of voice telephony. The market situation in Greece was further discussed during a bilateral meeting between experts of the Commission and the Greek authorities in Brussels on 24 January 1997. By letter of 24 March 1997, the Greek Minister for Telecommunications subsequently confirmed a time-schedule for the full implementation of Directives 90/388/EEC, 92/44/EEC and 94/46/EC and repeated Greece's request for additional implementation periods pursuant to Directive 96/19/EC.

On 21 and 22 April 1997, the Commission also heard the position of OTE regarding the situation of the Greek network and the need for further implementation periods. On 29 April 1997, a final meeting took place between the Greek Minister for Telecommunications and the Member of the Commission responsible for competition to discuss the Greek request and the preliminary assessment of the Commission at that date. By letter of 29 May 1997, the Greek authorities summarized the arguments given orally in these meetings.

#### IV. Article 2 (2) of Directive 90/388/EEC

- (9) Detailed rules on the application of Article 90 (2) of the EC Treaty in the telecommunications sector were laid down in Directive 90/388/EEC which provides for the introduction of full competition in the telecommunications markets at the latest by 1 January 1998. However, pursuant to Article 2 (2) of Directive 90/388/EEC, the Commission is to grant additional implementation periods, on request, to a number of Member States allowing them (i) to derogate from the dates set out in Directive 90/388/EEC, and (ii) to maintain for a further period the exclusive rights granted to undertakings to which they entrust the provision of a public telecommunications network and telecommunications

services. This is to allow for the implementation of measures which are necessary to carry out structural adjustments and is strictly to the extent necessary for those adjustments.

- (10) As regards the provision of public telecommunications services and networks, it appears that OTE is entrusted with a service of general economic interest pursuant to Articles 1, 3 and 12 of Presidential Decree No 437/1995, based on Law No 2257/94 on the organization and operation of OTE. Article 1 of that Decree provides, *inter alia*, that the activities of the licence holder, OTE, not only contribute to the country's regional and industrial development but also ensure the provision of a technically reliable and financially accessible telecommunications service in a competitive environment. Pursuant to Article 12 of the Decree, OTE must provide voice telephony to the public, operate pay-phones and provide assistance services as well as emergency calls.
- (11) Within the meaning of the Directive, the question which falls to be considered is therefore the extent to which the requested temporary exclusion of all competition from other economic operators is 'warranted by the need to carry out the structural adjustments and [is] strictly only to the extent necessary for those adjustments'.
- (12) The starting point for such an examination is that the obligation on an undertaking entrusted with a task of general economic interest to perform its services in conditions of economic equilibrium presupposes that the undertaking will be able to offset less profitable sectors against the profitable sectors. This justifies a restriction of competition from individual undertakings in economically profitable sectors. Indeed to authorize individual undertakings to compete with the holder of the exclusive rights in the sectors of their choice would make it possible for them to concentrate on the economically profitable operations and to offer more advantageous tariffs than those charged by the holder of the exclusive rights since, unlike the latter, they are not bound for economic reasons to offset losses in the unprofitable sectors against profits in the more profitable sectors.
- (13) Directive 90/388/EEC therefore granted a temporary exemption pursuant to Article 90 (2) in respect of special and exclusive rights for the provision of voice telephony. This was because financial resources for the development of the public telecommunications network and the maintenance of the USO still derived mainly from the voice-telephony service. The opening of the voice-telephony market to competition could, at that time, obstruct the performance of the task of

general economic interest and development of the network assigned to the telecommunications organizations. Restrictions on competition are only justified as regards services which, by their nature and the conditions in which they would be offered in a competitive market, would compromise the economic equilibrium of the provision of the service of general economic interest or affect it in some other way. For this reason, the restrictions on the provision of such services can only be permitted if substantive evidence is provided of such impact.

- (14) Some comments mention that in practice new entrants could also contribute to the relevant tasks of general economic interest. The exception is indeed intended to protect the fulfilment of a task of general economic interest and not to shelter specific undertakings. In the short term, however, OTE will continue to be the only undertaking providing a universal telephone service to users in sparsely populated areas. For this reason, the Commission examined the additional implementation periods requested in order to determine whether their granting is necessary to allow OTE to perform its task of general economic interest and to have the benefit of economically acceptable conditions while the necessary structural adjustments are made.

## B. LEGAL ASSESSMENT

### I. Request for an additional implementation period regarding voice telephony and underlying network infrastructure

#### *Assessment of the impact of the removal of the exclusive rights currently granted to OTE*

#### *Arguments submitted by Greece*

- (15) Generally, according to the Greek authorities, OTE faces particular difficulties in satisfying the USO because of the problems associated with developing the network taking into account the following:
- the topography of Greece characterized by numerous sparsely populated and remote mountain regions and islands,
  - the low GDP per capita (approximately ECU 7 357,82 below the EU average),
  - the high cost of supplying a disproportionately large number of customers. This is due to varying levels of demand because of high

seasonal demand in numerous remote holiday resorts and isolated residential subscribers.

- (16) More specifically, Greece considers an additional implementation period of five years indispensable in order to achieve the following structural adjustments.

#### (a) Digitalization and modernization of the network

- (17) Greece emphasizes the poor level of digitalization of OTE's network, namely 31 % at the end of 1994 which was the lowest percentage in the Community. Digitalization rates at that time in Germany and Italy were 45 % and 67 % respectively. Significant capital investment is therefore required to upgrade OTE's network before competition is introduced.

- (18) The Greek authorities have planned for a total expenditure of Dr 946 000 million in the years 1996 to 2000 to upgrade OTE's domestic network, infrastructure, telematics, international networks and international relations. Further investments of Dr 300 000 million in the years 2001 to 2002 are planned. Greece states that part of those investments will improve the level of digitalization to nearly 100 % by 2003.

- (19) The Greek authorities maintain that due to constraints on national financial resources, the high cost and the size of OTE's modernization programme, aggravated by the burden of delivering telecommunications services throughout Greece, full digitalization by the year 2003 can only be achieved if OTE is further guaranteed sufficient revenues via the continuation until that date of its current exclusive rights.

#### (b) Improvements in telephone density and universal service

- (20) While the precise cost of OTE's USO is not known, because OTE has not implemented an appropriate cost-based accounting system which would allow such a calculation, Greece has stated that the approximate connection costs of customers living in the 14 000 small rural conurbations in Greece would average at Dr 400 000 per customer as opposed to Dr 50 000 to 100 000 for an average customer. This additional cost could not be recovered from the relevant users in view of the average household income in Greece. The Greek authorities estimate that total investment costs until 2003 for these uneconomic users are Dr 100 000 million.

## (c) Further adjustments in OTE's tariff structure

(21) The Greek authorities state that the current tariff structure of OTE is characterized by a considerable gap between local and long-distance rates compared with other Member States. The Greek authorities state that rates for local calls do not cover costs and are subsidized by revenue from long-distance national and international calls. OTE's tariff policy since 1 January 1993 has aimed at rebalancing tariffs and gradually adjusting them to costs, thereby fostering the convergence of tariffs for local, national and international calls. This policy has however been subject to the provisions of Article 2 of Law No 2257/94 which provides for a cap on tariff increases until the end of 1997.

(22) OTE's rebalancing has led to increases in local tariffs of 25 %, 28,5 % and 13,3 % in 1993, 1995 and 1996 respectively, starting from very low prices. Long-distance national tariffs (more than 160 km) have increased by only 25 %, 7,1 % and 2 % respectively in the same years. In 1993 international tariffs decreased by an average of 2,3 %. The increases in international tariffs of 5 % and 1,5 % in 1995 and 1996 respectively were, according to the Greek authorities, dictated by the overall financial strategy of OTE and the temporary need to cross-subsidize local calls.

(23) According to the Greek authorities, there has been considerable public and political opposition to tariff rebalancing. The tariff policy followed from 1993 to date was designed both to avoid causing serious negative reactions from subscribers and to make gradual steps towards the necessary rebalancing and the cost-based tariff structure. In 1994, for instance, tariffs were not increased because of the increases in 1993.

## (d) Improvements in OTE's efficiency and effectiveness, including training of personnel and staff redundancies

(24) The Greek authorities argue that unless OTE's exclusive rights over voice telephony and public telecommunications networks are continued until 2003, OTE will not be able to implement the restructuring of its personnel which is necessary to prepare for a competitive market. This restructuring will involve training and retraining staff to improve their ability to manage modern technology, to market effectively and to supply sophisticated telecommunications services.

(25) The Greek authorities claim that under the currently applicable legal and regulatory framework, OTE is not allowed to reduce its workforce (except by retirement or voluntary redundancy) and would thus not be able to reduce staff levels in time for competition on 1 January 1998. Moreover, the Greek authorities state that any attempt to reduce personnel will cause grave social and political problems, especially if done rapidly. OTE currently has 24 500 staff. For the next five years (1996 to 2000) a package of measures aimed at the voluntary retirement of a substantial number of employees has been discussed with OME-OTE, the relevant trade union. It is expected that by the end of 1999 the number of personnel will be reduced to 21 000.

*Assessment by the Commission*

(26) The Commission must assess whether those adjustments can be included within the scope of Article 2 (2) of Directive 90/388/EEC and whether the implementation of those adjustments would be jeopardized if there were new entrants in the sector currently reserved to OTE.

(27) Legislative amendments themselves and any potential delays in this process cannot be regarded as structural adjustments for the purposes of Directive 90/388/EEC which would justify an additional implementation period. That Directive refers to the necessary structural adjustments of the operator to the extent that they are necessary to protect the provision of the service of general economic interest. In the absence of the specific justification referred to in the Directive, Member States may not plead provisions, practices or circumstances existing in its legal system in order to justify an additional implementation period to comply with Community Directives<sup>(1)</sup>.

(28) Pursuant to the general principle of proportionality, any additional implementation period granted must be strictly proportionate to what is required to achieve the necessary structural adjustments, mentioned by the Greek authorities, with a view to the introduction of full competition, that is (i) digitalization, modernization and increased density of the network, (ii) the further rebalancing of OTE's tariffs, and (iii) improvements in OTE's efficiency and effectiveness.

<sup>(1)</sup> Judgment of the Court of Justice of the European Communities in Case 1/86 Commission v. Belgium [1987] ECR 2797.

(a) Digitalization, modernization and penetration of the network

(29) The Commission recognizes that modernization, digitalization and improvements in the penetration of the network are required in Greece during the rebalancing of tariffs period. The Commission also recognizes that the cost of this required modernization (Dr 1 246 000 million) is particularly high in the specific case of OTE's fixed network for two main reasons: the digitalization rate is low (38 %) whereas the other Member States, including those to which an exemption has been granted, have higher digitalization rates (80 % in the case of Portugal). The cost of improvements in penetration is also high since Greece is characterized by sparse population, numerous mountain regions and numerous island regions.

(30) While recognizing that further digitalization and modernization is required in Greece, the Commission notes that the Greek authorities themselves acknowledge that one of the reasons for the delayed start of digitalization was that OTE's investment programme had been hampered by policy considerations and legal problems. In particular delays had been caused by legal challenges to OTE's procurement decisions by private parties before the national courts. The abolition of OTE's special and exclusive rights to operate voice telephony and establish public telecommunications network would therefore speed up the investment programme since, pursuant to Article 8 of Directive 93/38/EEC, the public procurement rules set out in this Directive must no longer be applied as soon as other entities are free<sup>(1)</sup> to offer the same services in the same geographical area and under substantially the same conditions.

According to the submissions of the Greek authorities, the investments have, in the past, deliberately been delayed in favour of other priorities. For example substantial subsidies were granted to postal services out of OTE's profits until 1992. Therefore the lack of investments to date is not due to a lack of resources.

(31) However, the issue at stake is whether OTE can, in a competitive environment, generate the required means to pursue the further modernization of its network, which would cost Dr 946 000 million during 1996 to 2000 and a further Dr 300 000 million during the years 2001 to 2002, that is less than Dr 190 billion per annum, or whether the introduction of competition could endanger OTE's economic balance and therefore also its ability to

provide the service of general economic interest which is entrusted to it. From this point of view, the following factors should be taken into account:

(32) In 1993 the total revenues of OTE were Dr 356 754 million of which Dr 321 145 million was generated by voice telephony. The net profit of OTE was Dr 129 520 million<sup>(2)</sup>. The telecommunications market is a growing market. It is forecast that voice telephony revenues in Greece will increase from approximately ECU 1 135 million in 1993 to approximately ECU 1 818 million in 1998 (an annual growth of approximately 5 %)<sup>(3)</sup>. Moreover, Greece has recently implemented Directive 90/388/EEC. It has been possible to provide liberalized telecommunications services without restrictions in Greece since January 1997. This liberalization will increase traffic on the public telecommunications network and generate additional revenues. However, the expected growth of revenues will be negatively affected by various factors in relation to the very poor level of digitalization. This is creating, and will continue to create, in the medium term, large congestion problems in the fixed network, which is substantially slowing down the growth rate of telephony services and explains why the growth of telephony revenues in Greece is lower than in other Member States with a digitalized network. Moreover, and for the same reason, OTE cannot offer advanced services, which generate significant growth of revenues for the telephone operators. In all, a share of the investment cost can be borne by the profits of OTE.

(33) Moreover, OTE has relatively little debt compared with operators which have invested heavily in the modernization of their network: at the end of the fiscal year 1995/1996, the debt/equity ratio or gearing of OTE was 39,4 as compared to 139,9 for Telecom Eireann, 124,3 for Telefónica de España, and 65 for Portugal Telecom. In June 1996, long-term debt was Dr 123 000 million relative to total investments by shareholders of Dr 600 000 million. OTE has thus still considerable room for debt financing of the relevant investments.

(34) Finally, a share of the necessary investments will be subsidized by the CSF. Under the new operational programme for Greece for the period 1994 to 1999, the ERDF (European Regional Development Fund) should provide ECU 173,243 million, of which ECU 112,377 million is earmarked to support the improvement of the quality of service of OTE. However, the share of the necessary investments (ECU 4 130 million), which will be thus financed, is still modest, more than 90 % of their cost having to be borne by OTE.

<sup>(1)</sup> For an entity to benefit from the derogation, there must be *de facto* a sufficient degree of competition (Judgment of the Court of Justice in Case C-392/93 British Telecommunications [1996] ECR I-1631).

<sup>(2)</sup> *Public network services in Europe 1995*, CIT research, p. 88.

<sup>(3)</sup> *Op. cit.* p. 303.

- (35) However, as long as OTE's tariffs are not sufficiently rebalanced, new entrants will be able to undercut the high tariffs applied by OTE for trunk and international calls. OTE would then either lose traffic or have to rebalance its tariffs faster than the growth of market demand. This could, in the short term, depress the rise of revenues of the public operator, and reduce its margin to finance its investments.

This state of affairs justifies an additional implementation period to allow OTE to continue its progressive tariff rebalancing.

Once tariffs are sufficiently rebalanced, both the price reductions and the emergence of competition will indeed lead to increased usage of OTE's network. Experience in other Member States has shown that the growth of the market can compensate for loss of market share.

(b) Telephone density and universal service

- (36) Generally, the Commission accepts that, compared with other Member States, the estimated cost of the USO in Greece is relatively high owing to, in particular, more difficult geographical conditions which cause higher infrastructure costs. This means that the provision of the service of general economic interest may be more difficult in Greece than in other Member States.

- (37) Telephone penetration in Greece has already reached a level comparable to Member States which do not qualify for additional implementation periods. In 1994 there were 48 main lines per 100 inhabitants in Greece, in comparison with 55 in France, 48 in Germany, 43 in Italy. Telephone penetration in the other Member States which qualify for additional implementation periods is significantly lower than in Greece: 37 in Spain and 35 in Ireland and in Portugal. It would therefore appear that there is less unsatisfied demand for further telephone lines for households in Greece than in those Member States. Greece claims that those figures misrepresent the reality of network coverage. Much of this telephone density figure is attributable to the fact that there are a large number of holiday resorts with significant concentrations of lines which are only used seasonally, and to the fact that many subscribers have more than one home. The Greek authorities maintain that the level of telephone penetration must be increased to meet demand.

- (38) Moreover, taking into account geographical and demographic constraints, the cost of improving the penetration rate will be comparatively high. GDP per capita in Greece is also below the EU average

and below that of the most directly comparable countries which have requested an additional period for the implementation of Directive 90/388/BEC. For both those reasons, a higher penetration rate is linked to the pace and level of tariff rebalancing as regards both financing capacity and evolution of the relevant demand.

- (39) The Commission is, in principle, of the view that there is no reason to delay competition until a high level of telephone penetration is achieved. The United Kingdom for example introduced competition when telephone penetration was below the level achieved by OTE in 1994 so that new entrants could improve penetration. Nevertheless, the Commission accepts that enabling OTE, while it is rebalancing its tariffs, to pursue its costly development programmes to improve further telephone penetration will benefit the consumer generally. This improvement will to a certain extent also benefit future new entrants since the more users are connected to the public telecommunications networks, the more calls will be generated both for the incumbent and for the new entrants. Once OTE's tariffs are sufficiently rebalanced, new entrants will generate additional traffic instead of diverting the current traffic of the Greek public operator.

The need to increase penetration can therefore justify a continuation of the current exclusive rights granted to OTE but only for the time necessary for OTE to rebalance its tariffs.

(c) Tariff rebalancing

- (40) The Commission notes that although the increases in local tariffs, especially in the years 1993 and 1995 appear substantial, it should be noted that OTE did not previously charge for local calls at all. Nevertheless, the following table, based on information in the Commission's possession<sup>(1)</sup>, compares certain telephone tariffs of OTE and the equivalent figures for one operator which has already rebalanced its tariffs (British Telecom)<sup>(2)</sup> and one operator (Portugal Telecom) of a Member State, which was granted an additional implementation period by Commission Decision 97/310/EC<sup>(3)</sup> of 12 February 1997. This table shows that OTE's need for further rebalancing is, on average, quite similar to that of Portugal Telecom.

<sup>(1)</sup> Tarifica study implemented for the European Commission DG XIII.

<sup>(2)</sup> A direct comparison of the telephony tariffs of OTE with the Community average (which is not a weighted average) would not be appropriate, given that the tariff structures of the 15 Community TOs are still widely divergent and in addition, given that they are currently in the process of rebalancing tariffs.

<sup>(3)</sup> OJ L 133, 24. 5. 1997, p. 19.

Tariffs in ecu on 1 January 1996	OTE	British Telecom	Portugal Telecom
Initial connection charge	188,98	137,53	76,66
Bi-monthly rental	12,47	19,53	18,53
Local calls, resp. 3/10 minutes (cheap rate)	0,04-0,08	0,06-0,19	0,06-0,12
Local calls, resp. 3/10 minutes (peak rate)	0,04-0,15	0,14-0,47	0,06-0,23
Trunk calls, resp. 3/10 minutes (peak rate)	1,16-3,86	0,35-1,16	1,17-3,91
Intra EC, resp. 3/10 minutes (peak rate)	1,62-5,41	1,29-4,31	2,31-7,70

(41) Given that due to technical progress in the network, cost is increasingly less dependent on distance, cost orientation of tariffs means as a general rule that prices are adjusted such that revenues are rebalanced with costs, that is to say:

- connection and rental revenues cover fixed costs (plus a standard margin),
- call revenues cover call costs (plus a standard margin).

Consequently, telecommunications organizations have had to raise bi-monthly rental and local calls (or at least not decrease these charges) and reduce tariffs for long-distance calls. It is clear from the above that significant tariff rebalancing is required, in particular as regards the tariffs for trunk calls.

Given the need not to affect the resources required to modernize the network in the coming years, the continuation of the gradual approach envisaged by Greece for further tariff decreases of trunk and international calls does therefore appear justified. In fact, taking into account the average GDP in Greece, a progressive approach is justified. This is in order to avoid increases which would be too large and too fast in the context of the necessary rebalancing, hence slowing down demand and therefore reducing the development of the operator's revenues and profits (which could in turn affect its ability to finance the network's modernization), possibly also to the detriment of its capacity to ensure the provision of the service of general interest with which it is entrusted.

Taking into account the necessarily progressive pace of rebalancing and the heavy burden of modernizing the network both in terms of penetration and of digitalization, the Commission considers that OTE's tariffs can be sufficiently restructured by 31 December 2000. OTE could even accelerate the pace of rebalancing, if it introduced

flexible tariff structures instead of implementing across-the-line tariff adaptations.

(42) The further arguments provided by the Greek authorities to justify delays in the rebalancing of OTE's tariffs cannot be accepted, however, and in particular, the argument that OTE does not currently use a modern, cost-based accounting system providing accurate information on the cost per category of service does not justify an additional implementation period. Greece was obliged to implement cost-accounting systems by 31 December 1993 pursuant to Directive 92/44/EEC and by 31 December 1996 pursuant to Directive 95/62/EC of the European Parliament and the Council of 13 December 1995 on the application of open network provision to voice telephony<sup>(1)</sup>. As a matter of fact, the relative costs of such services do not vary substantially from one Member State to another and, pending the establishment of such a cost-based accounting system, OTE can use the examples of tariff rebalancing implemented in other Member States where competition has already been introduced.

#### (d) The restructuring of OTE

(43) Generally, the Commission does not accept the submissions of Greece on the restructuring of OTE because the problems mentioned are not specific to Greece or to countries with less developed networks. More specifically, the submission is rejected for the following reasons:

- although the productivity of OTE can be improved, it is already better than in some Member States, which are not entitled to request additional implementation periods. OTE operated 217 lines per employee in 1996 in comparison with 183 for Belgacom, 174 for Deutsche Telekom, 162 for Portugal Telecom and 99 lines per employee in Ireland. However, revenue per employee is substantially higher in Belgium and Germany whereas telephone penetration is lower in Portugal and Ireland,

<sup>(1)</sup> OJ L 321, 30. 12. 1995, p. 6.

— Greece will receive under the agreed operational programme (1994 to 1999), over ECU 45 million for the reorganization of OTE and the training of personnel (of which ECU 30,5 million will be provided from the European Social Fund). In that context, OTE committed itself to reach the levels of productivity and efficiency that the Commission considers important in order to function as a competitive and modern company by the end of 1999.

#### *Development of trade*

- (44) The aim of the postponement of the liberalization of voice telephony is to delay the entry of competing carriers in the voice-telephony market. This will affect trade since it will prevent large international players from investing and providing their services in Greece. The emergence of alternative national telecom operators will also be delayed and this will, in due course, reduce the ability of such alternative national operators to expand outside Greece.

The establishment of a new public-telephony operator must be prepared over many months or even years if the operator is not yet present in the neighbouring market of liberalized telecommunications services and has not yet been able to acquire a customer base.

When assessing the Greek request for derogation, the Commission noticed that due to delays in implementation of Community law, no effective competition had yet been authorized in markets for data services and voice services to closed user groups. Moreover, OTE had been granted the exclusive right to establish cable TV networks. In this context, allowing competition on voice telephony by 1 January 1998 could have had a significant impact on the turnover of OTE.

Moreover, it appears from the Greek submission that the planned digitalization of OTE's network aims at increasing the range of services which can be provided to end users. While the old analogue lines have capacity to carry only voice services, the Greek authorities state that new digital lines will also provide enhanced telecommunications services, liberalized pursuant to Directive 90/388/EEC. This means that the goal of the ongoing network investments is to enable OTE to extend its range of services beyond universal voice telephony.

In such circumstances, the granting of additional implementation periods could affect the development of trade to an extent incompatible with the interest of the common market since it could

enable OTE to extend its current dominant position into new markets distinct from the voice-telephony market.

However, by letter of 24 March 1997, expanded orally by the Greek Minister for Telecommunications during a bilateral meeting in Brussels on 28 April 1997, the Greek authorities announced the following:

- (1) Directive 94/46/EC on satellite communications will be implemented by Presidential Decree in Greek law by 1 August 1997. In the meantime, the Greek National Regulatory Authority, the National Telecommunications Committee (NET) will already accept applications for satellite communications. They will be examined without delay and licences will be granted, in so far as they meet the criteria set out in the Decree, to the applicants as soon as the relevant Decree is published.
- (2) The Presidential Decree implementing Directive 96/2/EC will be published and enter into force by December 1997.
- (3) Law 2328/95 will be modified regarding the establishment of cable TV infrastructure before 1 May 1998. This modification will be made simultaneously with the transposition into national law of Directive 95/51/EC.
- (4) The Presidential Decree completing the implementation of Directive 92/44/EEC will be adopted and brought into force by the end of 1997.

In so far as those announced measures are adopted and implemented in good time, an additional implementation period for the abolition of the exclusive or special rights granted to OTE for the provision of voice telephony and the establishment of public telecommunications networks until 31 December 2000 could be envisaged, since it would not completely foreclose the telecommunications market in Greece. As a matter of fact, the negative effect of such additional implementation periods on the development of trade in the Community will be limited owing to:

- the limited size of the telecommunications market in Greece in comparison to the Community market; it is probable that, as from 1 January 1998, the largest number of investments will mainly occur in Member States with more developed markets where a higher return on investment might be expected,
- the duration of the derogation granted; the harm done to potential investors by an additional implementation period of 36 months will

be limited if, in the mean time, they can already plan investments so as to be ready to be operational in advance of 31 December 2000 in particular in the framework of the lifting of restrictions on the use of own and alternative infrastructures from 1 October 1997, as mentioned below,

- the fact that the additional implementation period will apply to voice telephony as narrowly defined in Article 1 of Directive 90/388/EEC, and that all other voice services are fully liberalized.

(45) Such effect will further be reduced in the following circumstances:

- OTE is not expanding its operations in Member States which have liberalized their markets. If that were the case, the derogation enabling OTE to maintain higher prices on its domestic market could be used not only to achieve the necessary adjustments but also to cross-subsidize operations in foreign markets. This would obviously distort competition at the expense of the incumbents and of other new entrants in the relevant Member States and would be against the Community interest,
- the lifting of restrictions on the use of own and alternative infrastructures is effective from 1 October 1997, as mentioned below. This would allow potential new entrants to operate and provide already liberalized telecommunications services on such networks from that date on, in preparation for full competition, and in particular to provide voice services over corporate networks and/or to closed user groups via such infrastructures,
- the full implementation of the provisions of Directive 90/388/EEC is not subject to the current derogation or Directive 95/62/EC.

#### Conclusion

- (46) On the basis of the above assessment, the Commission considers that the granting of an additional implementation period until at the latest 31 December 2000 as regards the abolition of the exclusive rights currently granted to OTE for the provision of voice telephony and public network infrastructure, instead of 1 January 1998 pursuant to Article 2 (2) of Directive 90/388/EEC, does not affect the development of trade to such an extent as to be contrary to the interests of the Community in so far as the circumstances set out above are fulfilled.

## II. Request for an additional implementation period regarding the lifting of restrictions on the provision of already liberalized telecommunications services on own and alternative infrastructures

### *Assessment of the impact of the immediate lifting of restrictions*

#### *Arguments submitted by Greece*

- (47) Greece states that the liberalization of alternative infrastructures cannot take place in its territory significantly in advance of the liberalization of voice telephony and public telecommunications networks. Were this to happen, providers of telecommunications services over such infrastructures would be able to circumvent the derogation for voice telephony and consequently deprive OTE of significant revenue which is crucial for the modernization of the public telecommunications networks and services in Greece.
- (48) Secondly, Greece states that the loss of revenue from leased lines (approximately 3 to 4 % of OTE's forecast turnover for the years 1996 to 2000) would further aggravate the risk of jeopardizing the completion of the planned structural adjustments.

#### *Assessment by the Commission*

- (49) The argument that restrictions must be maintained on the provision of alternative network capacity to prevent authorized providers of liberalized services from circumventing the voice-telephony monopoly cannot be accepted. There are less restrictive regulatory means to prevent the bypassing of voice telephony until 31 December 2000. Under Greek Law No 2246/94 as modified on 6 February 1997, the provision of liberalized services on leased lines is subject to a declaration regime. In that context, the Greek national authorities can check that the service provided is not voice telephony as defined in Article 1 of Directive 90/388/EEC. According to that definition, the voice-telephony service which may be reserved must be offered to the public.

For this reason, as the Commission stated in its communication on the status and the implementation of Directive 90/388/EEC on competition in the markets for telecommunications services<sup>(1)</sup>, 'unofficial' bypassing cannot occur to any significant extent without being noticed by the relevant Member State. A service which is offered to the public must, *ipso facto*, be public knowledge.

<sup>(1)</sup> OJ C 275, 20. 10. 1995, p. 2.



In particular, given that any commercial offer would normally involve advertising (of the services available) or, at the very least, issuing price lists, contracts and invoices, such bypassing should be evident from an early stage. Bypassing would also be distinguishable from legal voice telephony, due to differences as regards numbering and interconnection charges.

New operators generally have shown that they will respect the voice-telephony monopoly. Service-providers do not want to take the risk of having their registration revoked and being unable to fulfil their obligations towards their clients. Many service-providers therefore, before starting their services, first checked with the national regulatory authorities or with the Commission whether the voice service they envisaged providing was liberalized.

In their letter of 24 March 1997, the Greek authorities confirmed that all necessary measures under Law No 2246/1994 have been taken in order to secure the administrative and financial independence of the national telecommunications committee (EET) and that the draft Presidential Decree setting out the staff regulation of that body would be adopted and brought into force by 1 August 1997. EET will be fully operational by the end of September 1997 and able to monitor that the companies registered for the provision of liberalized services do not provide voice telephony. For this reason, no additional implementation period extending beyond 1 October 1997 could be justified. Possible delays in the calendar set out by the Greek authorities cannot be taken into account by the Commission when considering this request for an additional implementation period since that calendar appears reasonable and also since, as the Court of Justice has held, Member States may not plead provisions, practices or circumstances existing in their legal systems in order to justify additional implementation periods to comply with Community directives.

(50) The Commission also cannot accept the submission that loss of revenue from leased lines would further aggravate the risk of jeopardizing the completion of the planned structural adjustments for the following reasons:

— pursuant to Directive 92/44/EEC, OTE had to offer leased lines on a cost-oriented basis. Pursuant to Article 10 of that Directive, Greece had the obligation to ensure that OTE put in practice, by 31 December 1993, a cost-accounting system for leased lines. Although

such a possibility was allowed in Directive 92/44/EEC, Greece did not request any deferment in favour of OTE for the implementation of this obligation. The present non-compliance of Greece with this obligation has already been recognized by the Court of Justice in its judgment of 6 July 1995<sup>(1)</sup>. Given this obligation and given that Member States must comply with it, the opening of alternative supply possibilities is not expected to alter the market position of TOs in this area substantially,

- all major alternative network providers presently belong to public entities (railways, water utilities, etc.) and most fall within the competence of the same Ministry as OTE. Therefore, it is unlikely that they will cut their prices and really compete with OTE, another undertaking in the public sector,
- competition would be an incentive for OTE to accelerate digitalization and modernization of its network,
- the revenues generated by the provision of leased lines are marginal in comparison with those from voice telephony,
- if potential alternative network operators were authorized to establish their infrastructure, they would focus on high-capacity circuits (8, 34 and 140 Mbs), which OTE currently does not provide. Therefore, the assumption that OTE will suffer a loss of leased lines revenue is not accepted fully,
- the arguments of the Greek authorities start from a static perspective. In fact, if Greece fully implemented Directive 90/388/EEC and authorized new entrants to provide all telecommunications services other than voice telephony making use of more than 2 times 64 kbits, that would increase the demand for leased circuits. That new demand will more than compensate the possible impact of the provision of alternative infrastructure capacity in Greece. It must be emphasized in this context that many operators of liberalized services using alternative networks will in any case lease lines from OTE in addition to ensure sufficient back-up capacity. Given the expected growth in the leased-lines market, OTE could probably maintain its total profits in this area even if it introduces volume discounts on its current leased lines tariffs, to further align them with the underlying costs.

<sup>(1)</sup> Case C-259/94 Commission v. Hellenic Republic [1995] ECR, I-1947.

*Development of trade*

- (51) As a consequence of its monopoly for the provision of public telecommunications infrastructures, OTE is the sole supplier of leased lines and interconnection to providers of liberalized services. It therefore determines to a large extent the costs of its competitors in the liberalized services sector. This is shown *inter alia* by the abovementioned current high tariffs for leased lines, which make the supply of some liberalized services uneconomic. Furthermore, this potential knowledge by OTE of the costs of its competitors will increasingly affect trade, since OTE is likely to develop even further the liberalized services it offers, although this growth is likely to be slow in the short term. Whereas OTE could use its own infrastructure to provide such services, competitors providing global liberalized services, such as VPN or voice services to closed user groups, would thus be obliged to rely only on circuits leased from the operator they want to compete with. This situation would be aggravated by the fact that OTE currently does not produce accounts which are sufficiently transparent to allow an adequate separation of its activities in the monopoly sector from those in the liberalized sector. Furthermore, there is no structural separation, to prevent staff in the infrastructure side of OTE from passing information to colleagues selling liberalized services.

*Conclusion*

- (52) There are less restrictive regulatory means to prevent the bypassing of the voice-telephony monopoly until 1 January 2000 and such means could be implemented by EET which was set up in Greece, but which is not yet fully operational. Given that the presidential decree defining the staff regulations of EET will be in force by 1 August 1997, allowing EET to be fully operational by 1 October 1997, the granting of an additional implementation period extending after that date does not therefore seem justified.
- (53) The Commission therefore considers that the development of trade resulting from the granting to Greece of an additional implementation period regarding the liberalization of alternative infrastructures is not affected to such an extent as to be contrary to the interests of the Community provided that the abovementioned period does not extend beyond 1 October 1997,

HAS ADOPTED THIS DECISION:

*Article 1*

Greece may postpone until 31 December 2000 the abolition of the exclusive rights currently granted to the Hellenic Telecommunications Organization AE as regards the provision of voice telephony and the establishment and provision of public telecommunications networks, provided that the following conditions are implemented according to the following timetable:

- no later than 1 October 1997, instead of 1 July 1996: notification to the Commission of all measures necessary to lift restrictions on the provision of already liberalized telecommunications services on:
  - (a) networks established by the provider of the telecommunications service;
  - (b) infrastructures provided by third parties;
  - (c) the sharing of networks, other facilities and sites,
- no later than nine months after the adoption of this Decision, instead of 11 January 1997: notification to the Commission of legislative changes necessary to implement full competition by 31 December 2000, including proposals for the funding of universal services,
- no later than 31 December 1999, instead of 1 January 1997: notification to the Commission of draft licences for voice telephony and/or underlying network-providers,
- no later than 30 June 2000, instead of 1 July 1997: publication of licensing conditions for public voice telephony and of interconnection charges as appropriate in accordance in both cases with relevant Community directives,
- no later than 31 December 2000, instead of 1 January 1998: award of licences and amendment of existing licenses to enable competitive provision of voice telephony.

*Article 2*

Greece may postpone until 1 October 1997 the lifting of restrictions on the provision of already liberalized telecommunications services on:

- (a) networks established by the provider of the telecommunications service;
- (b) infrastructures provided by third parties;
- (c) shared networks, other facilities and sites.

Greece shall notify to the Commission, no later than 1 October 1997 instead of 1 July 1996, all measures adopted to lift such restrictions.

*Article 3*

This Decision is addressed to the Hellenic Republic.

Done at Brussels, 18 June 1997.

*For the Commission*  
Karel VAN MIERT  
*Member of the Commission*

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## II

*(Acts whose publication is not obligatory)*

## COUNCIL

## COUNCIL DECISION

of 28 November 1997

concerning the conclusion on behalf of the European Community, as regards matters within its competence, of the results of the WTO negotiations on basic telecommunications services

(97/838/EC)

THE COUNCIL OF THE EUROPEAN UNION,

Having regard to the Treaty establishing the European Community, and in particular Articles 57, 66, 90, 99, 100, 100a and 113, in conjunction with Article 228 (2) and the first subparagraph of Article 228 (3) thereof,

Having regard to the proposal from the Commission <sup>(1)</sup>,

Having regard to the opinion of the European Parliament <sup>(2)</sup>,

Whereas the Marrakesh Agreement establishing the World Trade Organization and its related agreements, the Ministerial Decisions and Declarations, including the Ministerial Decision on Negotiations on Basic Telecommunications, as well as the Annex on Telecommunications and the Annex on Negotiations on Basic Telecommunications were approved by Council Decision 94/800/EC of 22 December 1994 <sup>(3)</sup>;

Whereas the overall commitments in basic telecommunications services negotiated by the Commission, on behalf of the European Community and its Member States, constitutes a satisfactory and balanced outcome;

Whereas on 30 April 1996 the Council authorized the Commission to approve, on behalf of the European Community and its Member States, the Decision of the Negotiating Group on Basic Telecommunications and the

WTO Council for Trade in Services adopting the Fourth Protocol to the General Agreement on Trade in Services and the Decision of the Council for Trade in Services on Commitments in Basic Telecommunications;

Whereas on 14 February 1997 the Council authorized the Commission to submit to the WTO the final schedule of commitments on behalf of the European Community and its Member States;

Whereas the competence of the Community to conclude international agreements does not derive only from explicit conferral by the Treaty but may also derive from other provisions of the Treaty and from acts adopted pursuant to those provisions by Community institutions;

Whereas where Community rules have been adopted in order to achieve the aims of the Treaty, Member States may not, outside the framework of the common institutions, enter into commitments liable to affect those rules or alter their scope;

Whereas some commitments on basic telecommunications services fall within the competence of the Community under Article 113 of the Treaty; whereas, furthermore, other commitments on basic telecommunications services affect Community rules adopted on the basis of Articles 57, 66, 90, 99, 100 and 100a and may therefore only be entered into by the Community alone;

Whereas the use of Article 100 of the Treaty as a legal base for this Decision is justified also by the fact that the aforementioned commitments on basic telecommunications services are likely to affect Council Directive 90/434/EEC of 23 July 1990 on the common system of

<sup>(1)</sup> OJ C 267, 3. 9. 1997, p. 80.

<sup>(2)</sup> OJ C 339, 10. 11. 1997.

<sup>(3)</sup> OJ L 336, 23. 12. 1994, p. 1.

taxation applicable to mergers, divisions, transfers of assets and exchanges of shares concerning companies of different Member States<sup>(1)</sup> and Council Directive 90/435/EEC of 23 July 1990 on the common system of taxation applicable in the case of parent companies and subsidiaries of different Member States<sup>(2)</sup>, which are based on Article 100 of the Treaty;

Whereas, by their nature, the Agreement establishing the World Trade Organization and the Protocols to the General Agreement on Trade in Services, are not susceptible to being directly invoked in Community or Member States courts,

HAS DECIDED AS FOLLOWS:

*Sole Article*

1. The Fourth Protocol to the General Agreement on Trade in Services concerning basic telecommunications services is hereby approved on behalf of the European Community with regard to that portion of it which falls within the competence of the Community.

2. The text of the Fourth Protocol is attached to this Decision, as are also the following:

- the schedule of specific commitments of the Community and the Member States, which is part of the overall package of commitments reached at the WTO on 15 February 1997,
- the decision of the Council for Trade in Services on commitments in basic telecommunications, and
- the report of 15 February 1997 by the Group on Basic Telecommunications to the Council for Trade in Services.

3. The President of the Council is hereby authorized to designate the person(s) empowered to sign the Fourth Protocol to the General Agreement on Trade in Services in order to bind the Community with regard to that portion of the Protocol falling within its competence.

Done at Brussels, 28 November 1997.

*For the Council*

*The President*

G. WOHLFART

<sup>(1)</sup> OJ L 225, 20. 8. 1990, p. 1.

<sup>(2)</sup> OJ L 225, 20. 8. 1990, p. 6.

ANNEX<sup>(1)</sup>

## FOURTH PROTOCOL TO THE GENERAL AGREEMENT ON TRADE IN SERVICES

Members of the World Trade Organization (hereinafter referred to as the 'WTO') whose Schedules of Specific Commitments and Lists of Exemptions from Article II of the General Agreement on Trade in Services concerning basic telecommunications are annexed to this Protocol (hereinafter referred to as 'Members concerned'),

Having carried out negotiations under the terms of the Ministerial Decision on Negotiations on Basic Telecommunications adopted at Marrakesh on 15 April 1994,

Having regard to the Annex on Negotiations on Basic Telecommunications,

Agree as follows:

1. Upon the entry into force of this Protocol, a schedule of specific commitments and a list of exemptions from Article II concerning basic telecommunications annexed to this Protocol relating to a Member shall, in accordance with the terms specified therein, supplement or modify the schedule of specific commitments and the list of Article II exemptions of that Member.
2. This Protocol shall be open for acceptance, by signature or otherwise, by the Members concerned until 30 November 1997.
3. The Protocol shall enter into force on 1 January 1998 provided it has been accepted by all Members concerned. If by 1 December 1997 the Protocol has not been accepted by all Members concerned, those Members which have accepted it by that date may decide, prior to 1 January 1998, on its entry into force.
4. This Protocol shall be deposited with the Director-General of the WTO. The Director-General of the WTO shall promptly furnish to each Member of the WTO a certified copy of this Protocol and notifications of acceptances thereof.
5. This Protocol shall be registered in accordance with the provisions of Article 102 of the Charter of the United Nations.

Done at Geneva this fifteenth day of April one thousand nine hundred and ninety-seven, in a single copy in the English, French and Spanish languages, each text being authentic, except as otherwise provided for in respect of the Schedules annexed hereto.

<sup>(1)</sup> The Annex is authentic in English, French and Spanish.

## THE EUROPEAN COMMUNITIES AND THEIR MEMBER STATES — SCHEDULE OF SPECIFIC COMMITMENTS

Modes of supply:	1. Cross-border supply	2. Consumption abroad	3. Commercial presence	4. Presence of natural persons
Sector or subsector	Limitations on market access	Limitations on national treatment	Additional commitments	
<p><b>2.C Telecommunications services</b></p> <p>Telecommunications services are the transport of electromagnetic signals — sound, data image and any combinations thereof, excluding broadcasting<sup>(1)</sup>. Therefore, commitments in this schedule do not cover the economic activity consisting of content provision which require telecommunications services for its transport. The provision of that content, transported via a telecommunications service, is subject to the specific commitments undertaken by the European Communities and their Member States in other relevant sectors.</p> <p>All sub-sectors</p>	<p>FIN: The general horizontal requirements for legal entities in GATS/SC/33 shall not apply to the telecommunications sector except as:</p> <ul style="list-style-type: none"> <li>— half of the founders, half of the members of the board of directors and the managing director must have permanent residence in the European Economic Area. If the founder is a legal person, it must have residence in the EEA.</li> </ul> <p>1. None except for: P: basic services can be supplied only by companies established in Portugal. GR: access through SA and the company must be exclusively engaged in the supply of telecommunication services.</p> <p>2. None</p>	<p>FIN: The general horizontal requirements for legal entities in GATS/SC/33 shall not apply to the telecommunications sector. Requirements concerning the Åland islands shall continue to apply.</p> <p>1. None</p> <p>2. None</p>	<p>The European Communities and their Member States undertake additional commitments as contained in the attachment, all parts of which are equally binding.</p> <p>B: Licensing conditions may address the need to guarantee universal service, including through financing, in a transparent, non-discriminatory and competitively neutral manner and will not be more burdensome than necessary.</p>	

Modes of supply:	1. Cross-border supply	2. Consumption abroad	3. Commercial presence	4. Presence of natural persons	
Sector or subsector	Limitations on market access	Limitations on national treatment	Additional commitments		
<p>3. None except for (7):</p> <p>GR: access through SA and the company must be exclusively engaged in the supply of telecommunication services.</p> <p>P: The direct or indirect participation of natural persons, who are non-nationals of EC Member States or non-EC companies or firms in the capital of companies supplying basic telecommunication services cannot exceed 25 %.</p> <p>F: Indirect none. Non-EC natural or juridical persons may not hold directly more than 20 % of the shares or voting rights of companies authorised to establish and operate radio-based infrastructure for the provision of telecommunication services to the general public. For the application of this provision, companies or firms legally established according to the laws of a Member State of the EC are considered EC juridical persons.</p> <p>4. Unbound except as indicated in the horizontal section.</p>	<p>3. None</p> <p>4. Unbound except as indicated in the horizontal section.</p>	<p>3. None</p> <p>4. Unbound except as indicated in the horizontal section.</p>	<p>3. None</p> <p>4. Unbound except as indicated in the horizontal section.</p>	<p>P: The Government of Portugal has the intention of presenting to the Parliament draft legislation aiming at removing partially the present limitations on foreign equity participation in the capital of companies supplying basic telecommunication services no later than in 1998. In case of approval, the new legislation will be bound no later than in 1999.</p>	
<p><i>Domestic and international</i></p> <p>Domestic and international services provided using any network technology, on a facilities based or resale basis, for public and non-public use, in the following market segments (these correspond to the following CPC numbers: 7521, 7522, 7523, 7524<sup>7</sup>, 7525, 7526 and 7529<sup>7</sup>, broadcasting is excluded):</p> <p>a. Voice telephone services</p> <p>b. Packet switched data transmission services</p> <p>c. Circuit-switched data transmissions services</p> <p>d. Telex services</p> <p>e. Telegraph services</p> <p>f. Facsimile services</p> <p>g. Leased circuit services</p>	<p>1. None except for (7):</p> <p>E: none, except that the liberalisation calendar will be as follows: one additional nation-wide licence in January 1998; full liberalisation as from 30 November 1998 (7).</p> <p>IRL: None except for public voice telephony and facilities-based service where none as of 1 January 2000.</p>	<p>1. None</p>			



Modes of supply:	1. Cross-border supply	2. Consumption abroad	3. Commercial presence	4. Presence of natural persons	Additional commitments
	Sector or subsector	Limitations on market access	Limitations on national treatment		
		<p>P: None, except for public voice telephony, telex and telegraph where none as from 1 January 2000, and facilities-based services where none as from 1 July 1999.</p> <p>GR: None except for public-voice telephony and facilities-based services where none as of 1 January 2003.</p> <p>2. None</p> <p>3. None except for (?):</p> <p>E: none, except that the liberalisation calendar will be as follows: one additional nation wide licence in January 1998; full liberalisation as from 30 November 1998 (?).</p> <p>IRL: None except for public voice telephony and facilities-based services where none as of 1 January 2000.</p> <p>P: None, except for public voice telephony, telex and telegraph where none as from 1 January 2000 and facilities-based services where none as from 1 July 1999.</p> <p>GR: None except for public voice telephony and facilities-based services where none as of 1 January 2003.</p> <p>4. Unbound except as indicated in the horizontal section.</p>			
o. Other services:	Mobile and personal communications services and systems	<p>1. None except for:</p> <p>IRL, P: international interconnection of mobile networks with other mobile or fixed networks where none as of 1 January 1999.</p> <p>2. None</p> <p>3. None except for:</p> <p>IRL, P: international interconnection of mobile networks with other mobile or fixed networks where none as of 1 January 1999.</p>	<p>1. None</p> <p>2. None</p> <p>3. None</p>	<p>4. Unbound except as indicated in the horizontal section.</p>	

Modes of supply: 1. Cross-border supply 2. Consumption abroad 3. Commercial presence 4. Presence of natural persons

Sector or subsector	Limitations on market access	Limitations on national treatment	Additional commitments
	4. Unbound except as indicated in the horizontal section.	4. Unbound except as indicated in the horizontal section.	

(1) Broadcasting is defined as the uninterrupted chain of transmission required for the distribution of TV and radio programme signals to the general public, but does not cover contribution links between operators.

(2) Luxembourg has requested a delayed date for the liberalisation of telecommunications until 1 January 2000. The EC decision on this request is still pending.

(3) Applications for further licences to be received as from 1 August 1998.  
 (4) Footnote for clarification purposes: Some EC Member States maintain public participation in certain telecommunication operators. EC Member States reserve their rights to maintain such public participation in the future. This is not a market access limitation. In Belgium, government participation and voting rights in Belgacom are freely determined under legislative powers as is presently the case under the law of 21 March 1991 on the reform of government-owned economic enterprises.

## ADDITIONAL COMMITMENT BY THE EUROPEAN COMMUNITIES AND THEIR MEMBER STATES

### *Scope*

The following are definitions and principles on the regulatory framework for the basic telecommunications services underpinning the market access commitments by the European Communities and their Member States.

### *Definitions*

*Users* mean service consumer and service suppliers.

*Essential facilities* mean facilities of a public telecommunications transport network and service that

- (a) are exclusively or predominantly provided by a single or limited number of suppliers; and
- (b) cannot feasibly be economically or technically substituted in order to provide a service.

A *major supplier* is a supplier which has the ability to materially affect the terms of participation (having regard to price and supply) in the relevant market for basic telecommunications services as a result of:

- (a) control over essential facilities; or
- (b) use of its position in the market.

## 1. COMPETITIVE SAFEGUARDS

### 1.1. Prevention of anti-competitive practices in telecommunications

Appropriate measures shall be maintained for the purpose of preventing suppliers who, alone or together, are a major supplier from engaging in or continuing anti-competitive practices.

### 1.2. Safeguards

The anti-competitive practices referred to above shall include in particular:

- (a) engaging in anti-competitive cross-subsidization;
- (b) using information obtained from competitors with anti-competitive results; and
- (c) not making available to other services suppliers on a timely basis technical information about essential facilities and commercially relevant information which are necessary for them to provide services.

## 2. INTERCONNECTION

2.1. This section applies to linking with suppliers providing public telecommunications transport networks or services in order to allow the users of one supplier to communicate with users of another supplier and to access services provided by another supplier.

### 2.2. Interconnection to be ensured

Within the limits of permitted market access, interconnection with a major supplier will be ensured at any technically feasible point in the network. Such interconnection is provided<sup>(1)</sup>:

- (a) under non-discriminatory terms, conditions (including technical standards and specifications) and rates and of a quality no less favourable than that provided for its own like services or for like services of non-affiliated service suppliers or for its subsidiaries or other affiliates<sup>(2)</sup>;
- (b) in a timely fashion, on terms, conditions (including technical standards and specifications) and cost-oriented rates that are transparent, reasonable, having regard to economic feasibility, and sufficiently unbundled so that the supplier need not pay for network components or facilities that it does not require for the service to be provided; and
- (c) upon request, at points in addition to the network termination points offered to the majority of users, subject to charges that reflect the cost construction of necessary additional facilities.

<sup>(1)</sup> Suppliers of services or networks not generally available to the public, such as closed user groups, have guaranteed rights to connect with the public telecommunications transport network or services on terms, conditions and rates which are non-discriminatory, transparent and cost-oriented. Such terms, conditions and rates may, however, vary from the terms, conditions and rates applicable to interconnection between public telecommunications networks or services.

<sup>(2)</sup> Different terms, conditions and rates may be set in the Community for operators in different market segments, on the basis of non-discriminatory and transparent national licensing provisions, where such differences can be objectively justified because these services are not considered 'like services'.

**2.3. Public availability of the procedures for interconnection negotiations**

The procedures applicable for interconnection to a major supplier will be made publicly available.

**2.4. Transparency of interconnection arrangements**

It is ensured that a major supplier will make publicly available either its interconnection agreements or a reference interconnection offer.

**2.5. Interconnection: dispute settlement**

A service supplier requesting interconnection with a major supplier will have recourse, either:

(a) at any time; or

(b) after a reasonable period of time which has been made publicly known

to an independent domestic body, which may be a regulatory body as referred to in paragraph 5 below, to resolve disputes regarding appropriate terms, conditions and rates for interconnection within a reasonable period of time, to the extent that these have not been established previously.

**3. UNIVERSAL SERVICE**

Any Member has the right to define the kind of universal service obligation it wishes to maintain. Such obligations will not be regarded as anti-competitive *per se*, provided they are administered in a transparent, non-discriminatory and competitively neutral manner and are not more burdensome than necessary for the kind of universal service defined by the Member.

**4. PUBLIC AVAILABILITY OF LICENSING CRITERIA**

Where a licence is required, the following will be made publicly available:

(a) all the licensing criteria and the period of time normally required to reach a decision concerning an application for a licence and

(b) the terms and conditions of individual licences.

The reasons for the denial of a licence will be made known to the applicant upon request.

**5. INDEPENDENT REGULATORS**

The regulatory body is separate from, and not accountable to, any supplier of basic telecommunications services. The decisions of and the procedures used by regulators shall be impartial with respect to all market participants.

**6. ALLOCATION AND USE OF SCARCE RESOURCES**

Any procedures for the allocation and use of scarce resources, including frequencies, numbers and rights of way, will be carried out in an objective, timely, transparent and non-discriminatory manner. The current state of allocated frequency bands will be made publicly available, but detailed identification of frequencies allocated for specific government uses is not required.

**DECISION ON COMMITMENTS IN BASIC TELECOMMUNICATIONS**

THE COUNCIL FOR TRADE IN SERVICES,

HAVING REGARD to the Annex on negotiations on basic telecommunications,

HAVING REGARD to the results of the negotiations conducted under the terms of the decision on negotiations on basic telecommunications adopted at Marrakesh on 15 April 1994,

ACTING upon the final report of the negotiating group on basic telecommunications,

DECIDES as follows:

1. To adopt the text of the 'Fourth Protocol to the General Agreement on Trade in Services' (hereinafter referred to as the Protocol) and to take note of the schedules of commitments and lists of exemptions from Article II listed in the attachment to the final report of the negotiating group on basic telecommunications.
2. Commencing immediately and continuing until the date of entry into force of the Protocol Members concerned shall, to the fullest extent consistent with their existing legislation and regulations, not take measures which would be inconsistent with their undertakings resulting from these negotiations.
3. During the period from 15 January to 15 February 1997, a Member which has a schedule of commitments annexed to the Protocol, may supplement or modify such schedule or its list of Article II exemptions. Any such Member which has not annexed to the Protocol a list of Article II exemptions may submit such a list during the same period.
4. A Group on basic telecommunications reporting to the Council for Trade in Services shall conduct consultations on the implementation of paragraph 3 above commencing its work no later than 90 days from the adoption of the decision.
5. The Council for Trade in Services shall monitor the acceptance of the Protocol by Members concerned and shall, at the request of a Member, examine any concerns raised regarding the application of paragraph 2 above.
6. Members of the World Trade Organization which have not annexed to the Protocol schedules of commitments or lists of exemptions from Article II may submit, for approval by the Council, schedules of commitments and lists of exemptions from Article II relating to basic telecommunications prior to 1 January 1998.

## REPORT OF THE GROUP ON BASIC TELECOMMUNICATIONS

1. This report is made in accordance with paragraph 4 of the Decision on Commitments in Basic Telecommunications, adopted by the Council for Trade in Services on 30 April 1996 (S/L/19). In paragraph 1 of this Decision, the Council also adopted the text of the Fourth Protocol to the General Agreement on Trade in Services and took note of the schedules of commitments and lists of exemptions from Article II listed in the attachment to the final report of the negotiating group on basic telecommunications (S/NGBT/18).
2. The Decision on commitments on basic telecommunications established the Group on Basic Telecommunications to 'conduct consultations on the implementation of paragraph 3 of the Decision'. Paragraph 3 states that 'during the period from 15 January to 15 February 1997, a Member which has a schedule of commitments annexed to the Protocol, may supplement or modify such schedule or its list of Article II exemptions' and that 'any such Member which has not annexed to the Protocol a list of Article II exemptions may submit such a list during the same period'.
3. At the Group's first meeting in July 1996, participants suggested that the principal issues before the GBT included the desirability of improving the quantity and quality of schedules offered, and the need to address certain issues which had been left unresolved in April. Subsequently, the Group sponsored frequent rounds of bilateral negotiations on offers and regularly included discussion of outstanding issues in its meetings. In November participants began submitting revised draft offers of commitments on basic telecommunications for consideration. The Group's Report to the Council on Trade in Services (S/GBT/2), which formed part of the Report to the Singapore Ministerial Conference, recommended that Ministers 'stress their commitment to bring the negotiations on basic telecommunications to a successful conclusion by 15 February 1997, urge all WTO Members to strive for significant, balanced and non-discriminatory liberalization commitments on basic telecommunications by that date and recognize the importance of resolving the principal issues before the GBT'. The Declaration adopted by Ministers in Singapore (WT/MIN(96)/DEC) contained a commitment to 'achieve a successful conclusion to the negotiations on basic telecommunications in February 1997'. Ministers also stated 'We are determined to obtain a progressively higher level of liberalization in services on a mutually advantageous basis with appropriate flexibility for individual developing country members, as envisaged in the agreement, in the continuing negotiations and those scheduled to begin no later than 1 January 2000. In this context, we look forward to full MFN agreements based on improved market access commitments and national treatment'.
4. In its discussions on outstanding issues, the Group considered the following matters: ways to ensure accurate scheduling of commitments — particularly with respect to supply of services over satellites and to the management of radio spectrum; potential anti-competitive distortion of trade in international services; the status of intergovernmental satellite organizations in relation to GATS provisions; and the extent to which basic telecommunications commitments include transport of video and/or broadcast signals within their scope.
5. The Chairman issued notes reflecting his understanding of the position reached in discussion of the scheduling of commitments and management of radio spectrum. The first such note set out a number of assumptions applicable to the scheduling of commitments and was intended to assist in ensuring the transparency of commitments (S/GBT/W/2/Rev. 1 of 16 January 1997). The second addressed the allocation of radio spectrum, suggesting that the inclusion of references to the availability of spectrum in schedules was unnecessary and that such references should be deleted (S/GBT/W/3 of 3 February 1997). These notes are attached to this Report.
6. By 15 February 1997 the total number of schedules submitted had reached 55 (counting as one the offer of the European Communities and their Member States). Nine governments had submitted lists of Article II Exemptions.
7. The Group noted that five countries had taken Article II exemptions in respect of the application of differential accounting rates to services and service suppliers of other Members. In the light of the fact that the accounting rate system established under the International Telecommunications Regulations is the usual method of terminating international traffic and by its nature involves differential rates, and in order to avoid the submission of further such exemptions, it is the understanding of the Group that:
  - the application of such accounting rates would not give rise to action by Members under dispute settlement under the WTO, and
  - that this understanding will be reviewed not later than the commencement of the further Round of negotiations on services commitments due to begin not later than 1 January 2000.

8. The Group also recalled paragraph 6 of the Decision of 30 April 1996, which stated that Members of the World Trade Organization which have not annexed to the Protocol schedules of commitments or lists of exemptions from Article II may submit, for approval by the Council, schedules of commitments and lists of exemptions from Article II relating to basic telecommunications prior to 1 January 1998.
  
9. At its meeting of 15 February 1997, the Group adopted this report and the attached list of the Schedules of Commitments and Lists of Article II Exemptions, which, in accordance with paragraph 3 of the Decision on commitments in basic telecommunications, will be attached to the Fourth Protocol to the General Agreement on Trade in Services in replacement of those attached on 30 April 1996.

## NOTE BY THE CHAIRMAN

## Revision

*It has been suggested by a number of delegations that it might be helpful to produce a brief and simple note on assumptions applicable to the scheduling of commitments in basic telecoms. The purpose of the attached note is to assist delegations in ensuring the transparency of their commitments and to promote a better understanding of the meaning of commitments. This note is not intended to have or acquire any binding legal status.*

## NOTES FOR SCHEDULING BASIC TELECOM SERVICES COMMITMENTS

1. Unless otherwise noted in the sector column, any basic telecom service listed in the sector column:
  - (a) encompasses local, long distance and international services for public and non-public use;
  - (b) may be provided on a facilities-basis or by resale; and
  - (c) may be provided through any means of technology (e.g., cable<sup>(1)</sup>, wireless, satellites).
2. Subsector (g) — private leased circuit services — involves the ability of service suppliers to sell or lease any type of network capacity for the supply of services listed in any other basic telecom service subsector unless otherwise noted in the sector column. This would include capacity via cable, satellite and wireless network.
3. In view of points 1 and 2 above, it should not be necessary to list cellular or mobile services as a separate subsector. However, a number of Members have done so, and a number of offers have commitments only in these subsectors. Therefore, in order to avoid extensive changes in schedules, it would seem appropriate for Members to maintain separate entries for these subsectors.

<sup>(1)</sup> Including all types of cable.



## CHAIRMAN'S NOTE

**Market access limitations on spectrum availability**

Many Members have entries in the market access column of their schedules indicating that commitments are 'subject to availability of spectrum/frequency' or similar wording. In light of the physical nature of spectrum and the constraints inherent in its use, it is understandable that Members may have sought to rely on these words to adequately protect legitimate spectrum management policies. There is, however, doubt that words such as 'subject to availability of spectrum/frequency' as listed in the market access column of many Members' schedules achieve that objective.

Spectrum/frequency management is not, *per se*, a measure which needs to be listed under Article XVI. Furthermore under the GATS each Member has the right to exercise spectrum/frequency management, which may affect the number of service suppliers, provided that this is done in accordance with Article VI and other relevant provisions of the GATS. This includes the ability to allocate frequency bands taking into account existing and future needs. Also, Members which have made additional commitment in line with the reference paper on regulatory principles are bound by its paragraph 6.

Therefore, words such as 'subject to availability of spectrum/frequency' are unnecessary and should be deleted from Members' schedules.

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**Status of voice communications on Internet under Community law and, in particular, pursuant to Directive 90/388/EEC**

(98/C 6/04)

(Text with EEA relevance)

**Regulatory position of voice communications on Internet**

Directive 90/388/EEC on competition in the markets for telecommunications services (OJ L 192, 24. 7. 1990, p. 10) defines in detail the service which the Member States may continue to reserve to their telecommunications organisations.

According to Article 1 of Directive 90/388/EEC 'voice telephony means the commercial provision for the public of the direct transport and switching of speech in real-time between public switched network termination points, enabling any user to use equipment connected to such a network termination point in order to communicate with another termination point'.

On 20 October 1995 the Commission published a communication to the European Parliament and the Council on the status and implementation of Directive 90/388/EEC on competition in the markets for telecommunications services (95/C 275/02, OJ C 275, p. 2) (the communication). This set out the Commission's approach on the implementation of the definition in Article 1 of Directive 90/388/EEC. Since then due to the development of specific software it has become possible to code, compress and transmit voice communications in such a way that it has become viable to send them via the Internet to other Internet subscribers using the same or interoperable software and via gateways to standard telephones. This is a new issue and the Commission should therefore adopt a supplement to the communication on these services, often described as 'Internet telephony'.

The present notice, which concerns the two-way exchange of voice communications via the Internet<sup>(1)</sup> <sup>(2)</sup>, addresses two key regulatory questions:

<sup>(1)</sup> Applications which allow, for example, stored data (such as Web pages, e-mails or voice mails), to be retrieved in spoken form are not considered by this notice, as they are considered to be new multimedia services, notwithstanding the voice element within the overall service.

<sup>(2)</sup> This notice does not consider the situations where the Internet is only used to dial up a call-back operator in order to set up a telephone call via the public switched telephone network (PSTN). The service provided by the call-back operator would however be subjected to a separate assessment under the voice telephony definition. If that call-back operator also provided, in addition to switching, direct transport of speech on own or leased infrastructure, then it would fall within the category of voice telephony providers.

— firstly, whether such services in the run up to the full liberalisation of voice telephony services and telecommunications infrastructure from 1998 are already in the liberalised area, following an assessment under the voice telephony definition in Directive 90/388/EEC,

— secondly, to what extent should those elements of the regulatory framework for 1998<sup>(3)</sup>, which are applicable to the provision of voice telephony services, be applied to voice communications services provided over the Internet.

**Categories of Internet telephony**

In examining issues associated with Internet telephony, this notice considers in particular situations where users are connected to the Internet via public switched (fixed) network termination points in order to communicate as opposed to, for example, dedicated connections or other means not using such termination points. Within this focus, three distinct categories of voice communications making use of Internet can be distinguished from the point of view of the user:

— computer to computer voice services: voice communications transmitted via the Internet between the PC of one user and the PC of another (both users using modems, compatible software, loudspeakers and microphones to communicate),

— computer/phone voice services: voice communications transmitted via the Internet between a PC of one user (with modem, software, loudspeaker and microphone) and another user using a traditional telephone connected to the public switched telephone network (PSTN), and

<sup>(3)</sup> In addition to Directive 90/388/EC (the Services Directive) as amended in particular by Directive 96/19/EC (the Full Competition Directive), this regulatory framework is set out in three harmonising measures, namely, Directive 97/13/EC (the Licensing Directive); Directive 97/33/EC (the Interconnection Directive); and Directive 95/62/EC as amended by Directive 97/.../EC (the Voice Telephony Directive) on the application of open network provision (ONP) to voice telephony.

phone to phone voice services: voice communications transmitted via the Internet, but between users who both are using telephones connected to the public switched network. In this case, part of the communication is transmitted via packet means using Internet protocols instead of fully via the national and international public switched networks.

#### Assessment under the voice telephony definition in Directive 90/388/EEC

Under the definition of voice telephony in Directive 90/388/EEC, voice communications via the Internet could only be considered as voice telephony if each of the following criteria are met:

--- *such communications are the subject of a commercial offer*

'commercial' should be understood in the common sense of the word, i.e. that the transport of voice is provided as a separate commercial activity with the intention of making a profit. Consequently, it does not cover the simple technical non-commercial provision of a telephone connection between two users.

In the case of the Internet, while the provision of software and browsers enabling users of such software to send and receive voice communications is subject to commercial offer (often pre-installed on new PCs), in most cases the commercial provision of the transport of voice is, at least for the time being, not the principal aim of access providers<sup>(\*)</sup>, and Internet telephony is only an additional feature offered by Internet access which is chosen by the customer for a number of reasons, such as browsing, e-mail, and downloading of files and data, etc. In other cases, the necessary software has been acquired by the user rather than obtained from the access provider to which they subscribe.

Given that in most cases, the facility for voice communications is only one part of an integrated Internet service offered to the customer, where the

voice service is ancillary to other elements of the Internet service (just as video telephony is not considered as voice telephony today). Internet voice will as a general rule not match this first element of the Community voice telephony definition.

Only where phone-to-phone Internet telephony is marketed in the European Union as an alternative form of voice telephony service, would the organisation concerned be considered to be making a commercial offer.

Similarly, in the case of PC-based voice communications, if the provision of a dial-out facility to any telephone number became a decisive element in service providers commercial strategies, they could be considered commercially the transport of voice,

-- *for the public*

in the case of computer-to-computer voice services, although only users who subscribed to an Internet service provider (ISP) providing access to the Internet and who use compatible software would be able to use the Internet for calling each other, it could be argued that computer-to-computer Internet voice is provided 'for the public' since the service would be available to all members of the public on the same basis.

However computer-to-computer and phone-to-phone voice communications transmitted via the Internet, whereby any necessary conversion of the signal is taken care of by the organisation offering the service, would meet this criteria, since such services are available to all members of the public, subject to them entering into the necessary commercial arrangement with the organisation concerned,

— *to and from public switched network termination points*

'between public switched network termination points' means that, to fall within the reserved area up to the dates set for liberalisation, the voice communication service not only has to be offered commercially and to the public, but also it has to connect two network termination points on the PSTN<sup>(\*)</sup> at the same

<sup>(\*)</sup> for example: America On-Line, CompuServe, Skynet, Ping, Atlas/Global One. Certain service providers like Globallink do not essentially offer access to Internet, but specifically offer a product principally focused on voice communications which facilitates their transmission via the Internet from a telephone as well as from a PC, and are not to be considered as access providers.

<sup>(\*)</sup> The public switched network is not formally defined in the Directive. It must be given its common meaning, i.e. the public switched telephone network (PSTN) which is the collection of switching and transmission facilities used by the telecommunications organisation to provide the normal telephony service.

time. These termination points are those defined by subscriber numbers from the national telephone numbering plan. Consequently, if access to the Internet is obtained via leased circuits, the service could never be considered as voice telephony, even if the call terminates on the public switched network. This would be true whether connecting a telephone or a computer.

If the Internet user can only call other Internet subscribers whose computers are connected via a modem and who are using compatible software, then this is also not 'voice telephony' because it is not 'enabling any user ... to communicate with another termination point' in the sense of 'any user to any user'. However, in the cases of computer-to-phone or phone-to-phone Internet voice this element would be satisfied,

— *it involves direct transport and switching of speech in real time*

given the technique used for the first voice communications between Internet users and the early state of development of Internet technology (mainly bandwidth and compression techniques) Internet telephony could not, originally be considered to take place in real-time<sup>(\*)</sup>. According to this basic technique, the voice is digitally encoded, packed and sent by a user from a termination point to a server and on to the reception server which in turn sends it to the receiver equipment, connected to a termination point, which assembles the packets to be delivered as voice via the loudspeaker. The time period required for processing and transmission from one termination point to the other is generally still such that it cannot be considered as of the same quality as a standard real-time service.

This would be true whether the voice communication transmitted via the Internet is between two PCs, between a PC and a telephone on the public switched network or between two telephones. Although voice communications via Internet between two telephones involve two conversion stages, these communications can often be subject to less delays than between two PCs. However, given the fact that part of the transmission is over the Internet (which currently has only one class of services), it is subject to unpredictable

<sup>(\*)</sup> Voice mail applications accessed via the Internet would fall outside the definition because the nature of such services is that the voice communication effectively does not occur in real time.

congestion risk, making it difficult or impossible to guarantee the same level of reliability and speech quality as produced by the PSTNs.

In cases where organisations offering phone-to-phone Internet voice are guaranteeing quality of speech by bandwidth reservation and claim themselves that the quality of the service is the same as circuit-switched PSTN voice, this element of the voice telephony definition will obviously already be met.

In summary therefore, the Commission considers that the definition of voice telephony in Directive 90/388/EEC taken together with existing precedents provides good guidance for assessing the regulatory position of voice communications services on the Internet in the pre-liberalisation situation.

These services cannot for the time being be considered as voice telephony in the sense of this Directive and they therefore fall already within the liberalised area, before the deadlines set for the implementation of full competition. There are nevertheless already new voice communications services offered to the public making use of Internet technology. The situation must therefore be kept under review in the light of technological and market developments.

#### Regulatory consequences

##### *Current situation*

##### — Licensing

Internet access providers now typically operate under a data transmission or value-added service authorisation.

According to Directive 90/388/EC

— the provision of telecommunications services other than voice telephony, the establishment and provision of public telecommunications networks and other telecommunications networks involving the use of radio frequencies, may be subjected to only a general authorisation or a declaration procedure. To the extent that Internet Voice is considered not to be a voice telephony service within the meaning of the Directive, a requirement for an individual licence may therefore not be imposed on Internet access/service providers,

the general authorisation or declaration procedures may only contain conditions which are objective (i.e. linked to the essential requirement involved), non-discriminatory, proportionate and transparent. This implies that no specific authorisation scheme should, in principle, be drafted for Internet access/service providers which is different from the one applicable to other data transmission providers. In any case, where the Internet telephony service is only one part of an integrated Internet service offered to the customer, where it is ancillary to other elements of the Internet service, the telephony application would be subsumed under the broader authorisation which covers the Internet access provider's operation and it would be considered disproportionate to require Internet access providers to obtain an additional authorisation,

- where a Member State wants to withdraw or refuse to grant a general authorisation for the supply of a non-reserved service, reasons must be given and there must be a procedure for appealing against such a decision (1),
- the relevant authorisation schemes must have been communicated to the Commission.

The Licensing Directive, which enters into force on 1 January 1998 further details which conditions may be attached to authorisations, as well as the principles licensing procedures should respect.

#### — universal service

To the extent that Internet Voice is considered not to be a voice telephony service within the meaning of the Directive, no contribution can be required from Internet access providers.

#### *Future situation*

As shown in the above analysis, the regulatory position of voice communications on the Internet depends on an analysis of the actual service provided as regards the various elements of the definition of voice telephony in Article 1 of Directive 90/388/EEC.

The current position of voice communications on Internet under Community law may change in the light of further technical and market developments. The comments received by the Commission show that at least to a limited extent key elements of the conditions for

such an evolution in the Community approach are close to being met, namely:

- at least one group of Internet service providers are starting to provide a service whereby an Internet user can connect to a local Internet service, log on with his PC or other terminal equipment, input the destination telephone number, have the call routed over the Internet to any telephone number (including to users without a modem) at the far end against payment;
- and
- the use of the Internet (and the lower consequent tariffs) are a decisive driver for Internet subscription to such a service (whether or not the subscriber is also taking an Internet connection to a PC as part of the service allowing use of his or her telephone).

Nevertheless, additional elements of quality may remain to be satisfied.

When all the criteria of the voice telephony definition are satisfied, those Internet service providers offering a dial-out service to any telephone number, and only those, could then be considered providers of voice telephony services under Community law. This description is by way of example and does not exclude other possible interpretations of future developments.

This could have significant regulatory consequences for the relevant undertakings:

#### — Licensing

According to Article 3 of Directive 90/388/EEC and Article 7(2) of the Licensing Directive, Member States could then subject the operation in their territories of Internet service providers' voice telephony services to individual licensing procedures if they deemed it necessary. However, any licensing schemes must be notified to the Commission.

In any case, once some voice communications services on the Internet can be considered as voice telephony, and service providers be subjected by certain Member States to individual licences, even in this case, both Directive 90/388/EEC and the Licensing Directive stress the need for proportionality and non-discrimination in licensing regimes.

(1) Detailed provisions are found in Article 5 of the Licensing Directive.

furthermore, any licensing scheme must take into account the consumer interest to be able to choose among a variety of services and operators, notably avoiding disproportionate or discriminatory charges,

— universal service

If in the future Internet voice is considered voice telephony, then the service providers concerned would fall within the category of organisations that could be asked to contribute to universal service funding after markets are opened to full competition, in accordance with the principles set out in Community law and with the guidelines on the costing and financing of universal service set out in the Commission communication of 27 November 1996 (COM(96) 608).

In a majority of Member States this issue will not arise, but where it does, Community law (\*) provides a framework according to which contributions to universal service may be required from organisations providing publicly available telecommunications networks and publicly available voice telephony services.

The imposition of burdens relating to such an obligation would have to be proportionate, non-discriminatory and transparent. Proportionality requires that:

(\*) See Directive 90/388/EEC and Directive 97/33/EC of the European Parliament and of the Council of 30 June 1997 on interconnection in telecommunications with regard to ensuring universal service and interoperability through the application of the principles of open network provision (ONP), OJ L 199, 26. 7. 1997.

— double contributions to universal service obligations are avoided. Where a service is provided which relies on the user having a connection to someone else's network, care will be needed to ensure that regulators do not collect two contributions: one from the PSTN operator and another from the service provider, even if the service offered involves voice telephony,

— the cost and effort required to identify the relevant elements necessary for calculating universal service contributions do not represent a disproportionate burden on the organisation concerned in relation to the impact of its activities on the provision of universal service in the Member State concerned. There could be a real risk of substantial barriers being created to the provision of an innovative service,

— further obligations stemming from the ONP legislation

Once some voice communications services on the Internet can be considered as voice telephony, if providers of such services were to enjoy significant market power as defined pursuant to Article 2 of the proposed amendment to the Article 100(a) Voice Telephony Directive now being discussed before the European Parliament and Council, they would be subject to the relevant provisions set out in this Directive.

**The need for periodic review**

The Commission will review the scope of this notice periodically and at latest before 1 January 2000.



COMMISSION OF THE EUROPEAN COMMUNITIES

Brussels, 18.02.1998  
COM(1998) 80 final

COMMUNICATION FROM THE COMMISSION

TO THE COUNCIL, THE EUROPEAN PARLIAMENT,  
THE ECONOMIC AND SOCIAL COMMITTEE  
AND THE COMMITTEE OF THE REGIONS

**Third report**  
**on the implementation of the telecommunications regulatory package**

**Communication from the Commission to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions**

**Third report on the implementation of the telecommunications regulatory package**

**1. State of play**

Since **1 January 1998**, telecommunications markets have been **fully liberalised in most of the European Union**. This marks the culmination of a ten-year process of gradual market opening, set in train at European level by the Commission's 1987 Green Paper<sup>1</sup> and based on extensive consultation and a broad measure of support from consumers and the industry. The process was given added impetus by the **entry into force of the WTO agreement on basic telecommunications services on 5 February 1998**.

Telecommunications are at the heart of the **Information Society**, which promises extensive opportunities for European business and a significant contribution to improved living standards for the European citizen. The opening of EU telecommunications markets, **with a current value of 141 billion ECU and growing annually at 8.2%**, is clearly of the greatest importance in terms both of overall growth and employment within the European economy and of increased international trade.

The Community telecommunications regulatory package aims at market opening based on the combined use of **liberalisation** measures to break down monopolies; **harmonisation** measures providing common rules and procedures in the markets opened to competition; the establishment of **national regulatory authorities**; and the active use of **competition rules** to ensure fair competitive behaviour.

Since the liberalisation process began, there have been **continuous improvements in levels and quality of services**, with **corresponding falls in prices**. Despite significant tariff rebalancing in some Member States in recent years, prices have in overall terms declined in some countries of the Union by up to 40 % since 1990. Liberalisation is also the driver of, and driven by, an unprecedented take-up of new services and technologies. Europe has already seen enormous growth in three areas: **mobile communications**, with more than 45 million users throughout the Union today; the use of **fax**, which has grown dramatically during the nineties; and now the **Internet**, potentially the single most important development in telecommunications for decades and stimulated in particular by the rapidly increasing penetration rate of **personal computers** in the EU market.

In expectation of full liberalisation on 1 January 1998, new players, licensed or authorised under procedures established pursuant to the Community directives, have undertaken **large-scale investment** in terms of finance and human resources in most of the Member States. **A large number of providers of voice telephony** are already

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<sup>1</sup> Green Paper on the development of the Common Market for telecommunications services and equipment, COM(87) 290



operating in the market in competition with the former monopolies. In addition, **many hundreds of players are offering data and Internet services.**

Given the importance of this process, the Commission has placed **the highest priority on the full implementation of the telecommunications regulatory package by all Member States.**

The Commission's **broad assessment of implementation, as at January 1998**, is that:

- the **transposition measures** laid down in the regulatory package are **very largely in place** in most Member States;
- **emphasis** will now need to be put on **effective application** of the national rules to ensure market entry in all market sectors (in the already-liberalised sectors in the derogation countries); and
- **economic indicators** will need to be gathered **to measure the market effects** of the new environment.

This Communication builds on two previous Communications adopted on 29 May and 8 October 1997<sup>2</sup>, in which the Commission reported to the Council and European Parliament on **progress by Member States in preparing for the 1 January 1998 deadline**, and set out its approach to carrying forward the implementation exercise after full liberalisation.

The Communication is based on:

- I. the findings which have already resulted in the Commission having to take out **infringement proceedings** in respect of failure to communicate national measures or deficiencies found in transposing the directives under the regulatory package or in applying the national measures concerned. There are currently thirty-five proceedings under way<sup>3</sup>; it is likely that a number of these will be closed as a result of the measures communicated recently. The Commission intends to open a fresh round of infringement proceedings before the end of March on the basis of the information gathered during this exercise;
- II. a round of intensive bilateral meetings with the Member States, begun on 11 December 1997, the purpose of which was
  - to examine the state of progress in transposition and the conformity of the measures adopted with the Community package, and
  - to review the national authorisation schemes implemented;
- III. a questionnaire on the state of the national telecommunications markets forwarded to the national regulators.

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<sup>2</sup> COM(97) 236; COM(97) 504

<sup>3</sup> 12 concern the liberalisation and 23 the harmonisation directives

## 2. Transposition

### 2.1 Principle

The Commission, in line with the case law of the Court of Justice, distinguishes between the process of **transposition** of the directives and **the effective application of the transposed rules**. Transposition means the incorporation into national law of the obligations set out in the directives concerned in order to achieve the objectives pursued. The Court has consistently stated<sup>4</sup> in this regard that each Member State must implement directives in a manner which fully meets the requirement of legal certainty and must consequently transpose their terms into national law as binding provisions; the transposition of a directive into domestic law does not necessarily require that its provisions be incorporated formally and verbatim in express, specific legislation; a general legal context may, depending on the content of the directive, be adequate for the purpose, provided that it does indeed guarantee the full application of the directive in a sufficiently clear and precise manner. The Commission's view as far as the current exercise is concerned is that **only correct transposition provides full certainty to market players, particularly new entrants, as to their substantive rights and their rights of recourse to the regulator.**

The obligations set out in the directives impinge **on different areas of the law in different Member States**; although most chose to adopt a framework telecommunications law with accompanying secondary provisions, each has also had to rely to a greater or lesser extent on other branches of the law such as those relating to administrative procedure, legal remedies, contract, planning and local government, consumer protection, and, in certain cases, the national constitution. In many cases also, the directives deliberately offer options which the Member States are free to act on.

National transposition measures must of course incorporate correctly the objectives of the directives, that is, they must be in conformity with them. In some instances, Member States have introduced **regulation which goes beyond that provided for**. The Commission will examine such regulation and, where it creates barriers to the realisation of the Single Market and accordingly contradicts the objectives of the directive concerned, will take action on the basis that it constitutes incorrect transposition.

Full transposition in conformity with the directives is, however, not necessarily enough to ensure that the objectives in view are actually achieved. This requires **the effective application** of the measures in question; this is considered in section 3.

### **2.2 Assessment of transposition**

The status and general level of transposition of the directives is as follows:

#### *a) Liberalisation directives*

The liberalisation directives, which removed exclusive rights and most special rights in the telecommunications services and equipment markets, were adopted between May

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<sup>4</sup> See, for example, judgement of 2 December 1986, Case 239/85, ECR 1986, pp 3645-3661; judgement of 9 April 1987, Case 363/85, ECR 1987 p 1740-1745

1988 and March 1996. The last deadline for notification under the liberalisation directives was 1 July 1997. In November 1997, the Commission initiated infringement procedures against those Member States which had not notified the relevant transposition measures. Several Member States (Belgium, Greece, Ireland, Luxembourg, Portugal) have still not notified specific provisions, despite the fact that they are not, or are no longer, covered by derogations. However, even if not fully transposed, clear and unconditional provisions of these Directives have direct effect, and certain of the Member States concerned (Belgium, Ireland) have granted provisional authorisations based on this direct effect of Community law. In order to understand the situation in the various Member States it is therefore important to look at the same time both at transposition and application. A more detailed assessment is set out in Annex I.

*b) Harmonisation directives*

Two major directives, on interconnection and licensing, were adopted during 1997. In addition, the ONP Framework and Leased Lines Directives were amended. The Terminals Directive, as supplemented as regards earth satellite terminal equipment, is in the process both of consolidation and fundamental revision. The directives on frequencies have been in force for a number of years, and it is not envisaged to amend them. For all of these directives, the **verification of transposition was carried out on the basis of those articles laying down the essential principles which the respective directives are designed to achieve.** As regards the Voice Telephony Directive, which will be amended by a directive on which conciliation was concluded on 10 December 1997, **the verification concentrated in particular on those articles setting out principles which are carried over into the new directive.**

**The Commission's broad assessment of the state of transposition of the harmonisation directives is as follows:**

The level of transposition is generally **very good**, bearing in mind the fact that the **Licensing and Interconnection Directives in particular were required to be transposed for 31 December 1997.** Where legislative delays have occurred, the drafts forwarded to the Commission show in the majority of cases that there will be **substantial transposition once they are adopted.** There are few cases giving rise to major concern arising from non-conformity of transposed measures with the directives.

**Framework Directive:** Provisions on national regulatory authorities have been adopted in all the Member States.

**Leased lines:** Of the four findings of partial transposition, three relate to *non-conformity with various specific principles* (Greece, Luxembourg, Portugal), while one, the result of *delay in bringing forward the necessary legislation* (Belgium), should be made good by the adoption of two forthcoming decrees.

**Voice telephony:** Only one Member State has not notified measures (Greece). Of the four cases of partial transposition, two arise from *non-conformity with various specific principles* (Spain, Portugal), one (Luxembourg) from *legislative delays* coupled with *concern over specific principles*, and one, the result of *delay in bringing forward legislation* (Belgium), should be remedied by the adoption of a forthcoming decree.

**Licensing:** Three cases of non-transposition are the result of *legislative delays* (Greece, although a derogation for certain principles has been requested; Spain, where the forthcoming Act should transpose the main provisions; and Ireland, where the current draft Regulations provide for substantial transposition). Three of the five cases of partial transposition are also the result of *delay in bringing forward legislation* (Belgium, where draft secondary legislation is at an advanced stage; Luxembourg, where secondary legislation remains to be adopted; and The Netherlands, where substantial transposition should be achieved by the forthcoming Act). There is concern in one country (France) over a *specific licence condition* coupled with *delay in introducing legislation on procedures*, although secondary legislation is in preparation to remedy the latter, and in another (Italy) concerning *specific licence conditions*. In one country (Austria) there is concern over certain *procedural aspects*.

**Interconnection:** The two cases of non-transposition are the result of *legislative delays* (Greece, where secondary legislation is under way; and Portugal, where secondary legislation is due to be adopted shortly). Four cases of partial transposition are the result of *delays in adopting legislation* (Spain, where the forthcoming Act should transpose the main provisions; Italy, where amendment of the framework is under consideration and secondary legislation is at an advanced stage; The Netherlands; where the forthcoming Act should bring substantial transposition; and Sweden, where the forthcoming amendment of the Act should bring substantial transposition). Two cases of partial transposition are the result of *legislative delays* coupled with concern over *specific principles* in two Member States (Belgium, where amendments to the Law and secondary legislation are under consideration; and Luxembourg, where secondary legislation remains to be adopted). In one (France) there is concern over *specific principles*.

**Terminals:** The directive is substantially transposed in all Member States.

**Satellite terminals:** The three cases of non-transposition are the result of *legislative delays* (Belgium, where a decree is at an advanced stage, Greece, where a presidential decree is under draft; and Ireland, where draft regulations are in preparation).

**Frequencies:** The directives are substantially transposed in all Member States.

A more detailed assessment is set out in Annex II.

The Commission draws attention to the fact that certain Member States had not fulfilled by the due date the obligation under the Interconnection Directive to notify the manner in which certain information is to be published and the names of organisations with significant market power under the Directive. The Commission is required to publish this information in the Official Journal of the European Communities.

The focus of future communications will shift away from transposition towards effective application and fuller reporting of the opening of national markets, on the basis of a wider range of indicators and more extensive data from the national regulatory authorities, as indicated below.

### **3. Effective application**

#### ***3.1 Principle***

The major task of the Commission following the formal transposition of the liberalisation and harmonisation directives is to **ensure the effective application of the national rules adopted pursuant to the directives in the package.**

##### *a) Liberalisation directives*

In line with the aim of the liberalisation directives, nearly all Member States have effectively authorised new market entrants in the various telecommunications markets. In assessing whether the Member States have effectively implemented this objective, it is necessary to look into a number of concrete indicators of compliance, given that these measures have been transposed in different ways in each Member State. For example, licensing conditions vary widely from Member State to Member State, and will affect the burden and the time necessary to enter the market.

##### *b) Harmonisation directives*

The deadline for transposition of the two most important harmonisation directives, Licensing and Interconnection, expired on 31 December 1997, as did that for the amendment to the Framework and Leased Lines Directives. Moreover, the new Voice Telephony (Adaptation) Directive has had an impact on the transposition of the Voice Telephony Directive for which the deadline for transposition was 31 December 1996. In these circumstances, a systematic verification of the correct and effective application of the national measures adopted pursuant to these directives and reported on in this Communication will be carried out in the light of their implementation in the coming months.

#### ***3.2 Assessment of effective application***

In the light of the above, it is useful, in assessing effective application, to examine on the one hand the liberalisation process and on the other the accompanying regulatory framework.

##### ***Liberalisation***

In the wake of the implementation of full competition on 1 January 1998 in the ten Member States without a derogation, all but one of the ten have granted authorisations to new market players for the provision of voice telephony and public telecommunications networks. This was the last step of phased liberalisation initiated with the adoption of Directive 90/388/EEC on 28 June 1990.

This Directive liberalised the markets for **voice and data services**, i.e. all services **other than voice telephony**, telex, provision of directories, mobile and satellite services. These services are now fully open to competition in the Community. However, in two out of fifteen Member States, certain restrictions continue to be applied on the provision of "call-back" services (Portugal and Greece). The Commission will address these remaining restrictions as a priority.

The next phase concerned the liberalisation of **satellite services** in 1994, under Directive 94/46/EC. The relevant services are also widely open. Four Member States (France, Germany, Netherlands and UK) and Switzerland have entered into an agreement to apply a one-stop shopping procedure for the granting of VSAT<sup>5</sup> and SNG<sup>6</sup> authorisations. However a small number of Member States are still completing the regulatory framework necessary in order to allow for the authorisation and operation of satellite services. Two Member States (Ireland and Luxembourg) have already adopted some legal provisions, but must still set out the authorisation procedures, including determination of level of fees. One Member State (Greece) has notified a draft licensing procedure, which should soon be adopted. Furthermore the situation remains unclear in a number of Member States with regard to the measures taken to allow by-passing of the national signatory of international satellite organisations such as Intelsat or Eutelsat.

In order to give full effect to the liberalisation of services other than voice telephony, Commission Directive 95/51/EC required Member States to lift restrictions on the use of **cable television networks** to provide such services, including for example Internet access. To date, all but two Member States have taken the necessary measures. This Directive has already had dramatic effects in Member States such as the Netherlands and Belgium where cable networks are used for the commercial provision of telecommunications services. One Member State (Greece) is drafting legislation to repeal the exclusive rights recently granted to the incumbent operator for the provision of CA-TV network infrastructure. In another Member State (Luxembourg), the measures taken do not seem sufficient to give legal certainty to cable operators wanting to provide liberalised services. A factor preventing Directive 95/51/EC from yielding the intended effects is the simultaneous operation of telecommunications and cable television networks by the same undertaking. In December 1997, the Commission therefore adopted the draft of an amendment of Directive 95/51/EC in order to ensure that in certain circumstances Member States impose legal separation of these activities.

Directive 96/19/EC requires in parallel the lifting of restrictions on the use and establishment of other **alternative infrastructure**. Although some Member States were given deferment periods regarding this obligation, these had expired by 1 October 1997. By that date, the Commission found that Portugal, Greece and Luxembourg had not taken the necessary measures to allow new entrants to use or establish alternative infrastructures. Formal proceedings were initiated in November 1997 and will be continued until these measures are in place. Moreover, in Spain, the current operators have challenged the first such authorisation in Court, delaying the effective implementation of this obligation.

The opening of the **mobile and personal communications** market is the aim of Directive 96/2/EC (Mobile Directive). Portugal and Ireland were granted an additional implementation period until 1 January 1999 for the lifting of restrictions on direct interconnection of mobile networks with mobile networks and PSTN in other Member States. **Two Member States** without any deferment period for the lifting of such restrictions (Italy and Greece) have still to implement *in practice* this right of the mobile

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<sup>5</sup> Very Small Aperture Terminal (small earth stations for one- or two-way private communications)

<sup>6</sup> Satellite News Gathering (using transportable earth stations)

operators. Measures have been adopted by Italy. As for Greece, the Commission has opened an infringement procedure. **Finally, five Member States** (Belgium, Spain, Ireland, Italy and The Netherlands) are still in the process of granting **one or more DCS 1800 licences, which should have been done by 1 January 1998**. The Commission will initiate infringement procedures if DCS 1800 licences are not granted within reasonable periods.

### ***Regulatory framework***

Member States have implemented divergent **authorisation procedures for voice telephony and public telecommunications networks** going from light procedures in certain Member States (no authorisation required except to apply for numbers and/or frequencies) to full and more lengthy licensing procedures. However, to date in all but one of the Member States without derogation, new operators have been authorised to provide voice telephony or public telecommunications networks in competition with the incumbent. The number of authorisations granted varies between Member States, which is partly to be explained by the different liberalisation dates and the size and opportunities of each national telecommunications market. As at 15 January 1998, the UK has already granted more than 30 voice telephony licences, whereas Germany has granted 13 national voice telephony licences and 6 national public network infrastructure authorisations. France has issued 4 public network authorisations and 4 voice telephony authorisations, and further applications are still being processed. Amongst the larger Member States, the situation in Italy where no additional operator has been authorised to date gives cause for concern. It should be noted that Spain, which was granted an additional implementation period, has already granted a second nation-wide licence and is in the process of granting a further licence. Of the smaller Member States, Belgium and Austria, which were late in transposing the directives, have nevertheless already granted a number of public infrastructure and voice telephony licences, although in the case of Belgium these are only provisional. In The Netherlands there are at present two national voice telephony licences and two national public infrastructure operators with rights of way, in addition to the incumbent operator. This situation is likely to change with the projected adoption of the new Telecommunications Act in March 1998.

At this initial stage of liberalisation, all but two (Italy and France) of the Member States without additional implementation periods do not consider that the provision of **universal service** by the former monopoly constitutes an unfair burden within the meaning of the Interconnection Directive, and have not yet activated schemes to share the burden of universal service provision. The Commission is therefore examining the justifications provided by these two Member States. Only one of the Member States without an additional implementation period (France) has notified a plan to phase out tariff imbalances and approved the implementation of access deficit charges by its operator for a transitional period. Italy has stated that tariffs are still not balanced, but has not provided a precise timetable. The Commission is monitoring whether other operators are implementing hidden access deficit charges and will, where required, take action.

The incumbent operators of all Member States without derogations have published **standard interconnection terms and conditions**. The extent of services provided as well as the level of charges vary from one operator to another. The Commission has adopted a Recommendation on Interconnection Pricing setting out 'best practice prices'

for interconnection at three different levels. Annex III shows the level of prices in the Member States, together with the percentage deviation from best practice. As at January 1998, respectively five and six Member States were within the recommended price ranges depending on the level of call termination considered. In two Member States (Austria, Italy), the prices proposed by the operator are still subject to approval by the regulator. Member States with derogations must also ensure that a reference interconnection offer is published covering interconnection for already liberalised services (eg mobile and cross-border interconnection).

**The Commission's first conclusions on the application of the rules in place in the Member States are as follows:**

The state of liberalisation achieved in January 1998 is encouraging. Considerable progress has been made since last September, when the last assessment was made. Although the Commission has already had to deal with a number of informal complaints relating either to transposition measures or their application (such as long delays in granting authorisations, disproportionate burdens imposed, discouraging licensing fees, etc.) or to the behaviour of incumbent operators (interconnection fees leading to anti-competitive price squeezes, non-publication or incomplete publication of a reference interconnection offer, denial of the right to negotiate interconnection, predatory pricing, imposition of unreasonable fees on customers choosing another operator, etc.), there is evidence that the national regulators now established in the Member States are assuming their responsibilities for enforcing the provisions of the framework as laid down in the directives.

In order to ensure a level playing field in the single market, the Commission will pursue its monitoring of the implementation of the regulatory framework at national level, relating inter alia to the licensing process, the level of licence fees, the terms and conditions of interconnection, the implementation of an appropriate cost-accounting system as well as the structure of the incumbents' retail tariffs structure in order to prevent predatory pricing, price squeezes, cross-subsidies, etc. Particular attention will be given to the level of competition in the local loop and to national measures taken to foster competition in this market.

#### **4. Monitoring progress in opening national telecommunications markets**

The above assessment is naturally structured around the legislation in question, the focus being on the practical outcome of the measures taken by the Member States to transpose the Community principles laid down. It is also important, however, to observe the real effects of these measures on markets, taking into account that there will be other factors which have a bearing on how they evolve.

Two meetings of the High Level Committee of National Regulators were held during 1997, devoted principally to subjects relating to the **real effects of the new national frameworks**. In particular, the regulators were asked to comment on a series of indicators which subsequently formed the basis of a questionnaire which they were asked to complete with data on the **state of their respective national telecommunications markets**.



The data provided by National Regulatory Authorities is set out in Annex III as a means of

- observing the **openness of the market, inter alia arising from the impact of the liberalisation and harmonisation measures** already transposed into national law;
- **establishing a 'base line'** by which **progress in opening markets** as from the date of full liberalisation can be judged.

As far as the impact of the Community directives is concerned, the data is presented to take account of the fact that:

- On the one hand, **liberalisation opens markets to competition**, the presence of which is indicated by the **number of operators, their market shares, the percentage of the national territory/population with a choice of operators, the level of tariffs, and so on.**
- On the other, the **number of operators is influenced by the regulatory framework** relating inter alia to the **licensing process, the level of licence fees, the terms of interconnection, and so on.**

This first presentation of data is based on indicators which are relatively narrow, and attempts to mobilise data which the National Regulatory Authorities could reasonably be expected to have available at this early stage in the opening of markets. **It is intended to supplement these in subsequent communications to take account of the evolution of markets.**

It should be clear in this context that Annex III is not to be read as a comparison between Member States whose markets are **not comparable** by virtue of differences for example in the date laid down for full liberalisation.

## **5. Future reporting**

The Commission will continue to monitor closely the status of implementation and the evolution of the telecommunications market in the Community. A further report will be issued in the middle of this year.

As far as the 1999 review of Community telecommunications legislation is concerned, the results of the ongoing monitoring exercise will be used in arriving at proposals for the revision of the package.

ANNEX I

**ANNEX I : STATE OF IMPLEMENTATION OF LIBERALISATION DIRECTIVES (15.01.98)**

	B	DK	D	EL	E	F	IRL	I	L	NL	A	P	FIN	S	UK
<b>Directive 90/388</b>	✓	✓	✓	•	✓	✓	✓	✓	✓	✓	✓	•	✓	✓	✓
measures to liberalise non public voice	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
measures to liberalise provision of resale of leased lines capacity	✓	✓	✓	⇒	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
measures to liberalise v.a.s. (calling card, internet, call back)	✓	✓	✓	•	✓	✓	✓	✓	✓	✓	✓	•	✓	✓	✓
number of authorisations <sup>3</sup>	123	n.a.	>1100	95	>100	n.a.	>40	>350		>50	130	84	n.a.	32	n.a.
- level of fees published	n.a.	n.a. <sup>2</sup>	Y	Y	Y	n.a.	Y	Y	N	Y	⇒	Y	n.a. <sup>2</sup>	Y	n.a.
- an initial fee is to be paid	N	N	Y	Y	N	N	Y	Y	Y	Y	Y	Y	N	N	N
- an annual fee is to be paid	N	N	Y	Y	N	N	N	Y	Y	Y	N	Y	N	N	N

<b>Directive 94/46</b>	✓	✓	✓	•	✓	✓	•	✓	•	✓	✓	✓	✓	✓	✓
measures to liberalise satellite services	✓	✓	✓	•	✓	✓	•	✓	•	✓	✓	✓	✓	✓	✓
measures taken to allow bypassing national signatory Intelsat/Eutelsat	Y	N	Y	N	Y	Y	Y	Y		Y	Y	Y	Y	Y	Y
maximum legal duration of authorisation procedure :		n.a. <sup>1</sup>		O			O						n.a. <sup>1</sup>		
- VSAT	4w		6w		4m	6w		3m		6m	6w	6w			6w
- SNG	4w		2w		4m	2w				2w	6w	6w			2w
- others	4w		6w		4m	4m		3m		3m	6w	6w			
fees (excluding frequencies) :															
- published	Y	n.a.	Y	N	N/Y	Y	N	Y	N	Y	⇒	Y	n.a.	Y	Y
- an initial fee is to be paid	Y	N	N	Y	Y	Y	Y	Y		Y	Y	Y	N	Y	Y
- an annual fee is to be paid	Y	N	Y	Y	Y	Y	Y	Y		N	N	Y	N	Y	Y
number of authorisations granted <sup>3</sup> :	335		50	1	11			46				7	n.a.		
- VSAT	177	13				41	0	0	0	30	8				17
- SNG	158	129			40	40	2	77	0	40					74
- others	0	13	3				0		2						90

	B	DK	D	EL	E	F	IRL	I	L	NL	A	P	FIN	S	UK
<b>Directive 95/51</b>	✓	✓	✓	O	✓	✓	✓	✓	•	✓	✓	✓	✓	✓	✓
measures to liberalise provision of telecom services using Cable TV networks	✓	✓	✓	⇒	✓	✓	✓	✓	•	✓	✓	✓	✓	✓	✓
introduction of															
- accounting separation	⇒	Y	Y	N	-	Y	Y	Y	n.a.	n.a.	Y	Y	Y	N	Y
- structural separation	N	N	Y	N	Y	N	-	N		Y	Y	N	N	N	N
nb of authorisations granted <sup>2</sup> :	3	n.a.		O	24		0	0	0	>125	10	0	200		141

	B	DK	D	EL	E	F	IRL	I	L	NL	A	P	FIN	S	UK
<b>Directive 96/2</b>	✓	✓	✓	•	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
notification of measures to liberalise provision of mobile and personal communication services	✓	✓	✓	⇒	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct interconnection of mobile networks with mobile and PSTN in other MSs	✓	✓	✓	O	✓	✓	D 1.1.99	✓	✓	✓	✓	D 1.1.99	✓	✓	✓
Measures taken to ensure effective competition :															
- exclusion of GSM operators	Y	N	Y	N	N	Y	Y	N	N	Y	Y	N	N	N	Y
- mandatory roaming / GSM to DCS 1800 operators	N	Y	Y	N	⇒	N	N	Y	N	Y	Y	N	N	N	N
- others	Y		Y		N		N		N		N	N			
nb of DCS 1800 licences granted <sup>3</sup>	0	4	2	1	0	3	0	0	2	0	1	1	12	4	2

	B	DK	D	EL	E	F	IRL	I	L	NL	A	F	FIN	S	UK
<b>Directive 96/19</b>	✓	✓	✓	D	D	✓	D	✓	D	✓	✓	D	✓	✓	✓
Measures to liberalise:															
• alternative infrastructure	✓	✓	✓	⇒ D 1.1.01	✓ D 1.12. 98	✓ ✓	✓ D 1.1.00	✓ ✓	• D 1.7.98	✓ •	✓ ✓	• D 1.1.00	✓ ✓	✓ ✓	✓ ✓
• public infrastructure	✓	✓	✓	D 1.1.01	D 1.12. 98	✓	D 1.1.00	✓	D 1.7.98	✓	✓	D 1.1.00	✓	✓	✓
• voice telephony	✓	✓	✓	D 1.1.01	D 1.12. 98	✓	D 1.1.00	✓	D 1.7.98	✓	✓	D 1.1.00	✓	✓	✓
Nb of authorisations granted <sup>3</sup> excluding the incumbent(s)	9	n.a.	64	0	10	18	3	0	0	3	7	0	12	31	173
• public infrastructure <sup>4</sup>		3	6		1	4				2			6	7	32
- national coverage		2	58		9	14				1			6	24	141
- non national coverage		1	45	D	10	12	D	0	D	7	7	D	32	22	173
• voice telephony	3	5	13		1	4				2			17	13	32
- national coverage		4	32		9	8				5			15	9	141
- non national coverage		1													
Maximum legal duration of procedure :	✓	n.a. <sup>1</sup>	✓	O/D	✓	O	⇒/D	✓	⇒	✓	✓	•	n.a. <sup>1</sup>	✓	✓
• public infrastructure <sup>4</sup>	4m		6w	O	4m	4m	⇒	4/8m	4m	3m	6w	1m			5,5m
• voice telephony	4m		6w	D	4m	6w	D	4/8m	6w	2m	6w	1m		4m	5,5m
Fees : initial /annual published	✓	✓	✓	D	✓	✓	⇒	⇒	O	✓	⇒	•	✓	✓	✓
• public infrastructure <sup>4</sup>	Y/Y	n.a.	Y/N	D	Y/Y	Y/Y		Y/Y	Y/Y	Y/Y	N/N	•	n.a.	Y/Y	Y/Y
• voice telephony	Y/Y	Y/n.a.	Y/N	D	Y/Y	Y/Y		Y/Y	Y/Y	Y/Y	Y/N	D	Y/Y	Y/Y	Y/Y
measures notified to liberalise provision of directories	✓	✓	✓	O	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Availability of numbers by 1.7.97:															
- fixed	✓	✓	✓	D	✓	✓	✓	✓	O	✓	✓	✓	✓	✓	✓
- mobile	✓	✓	✓	•	✓	✓	✓	✓	•	✓	✓	✓	✓	✓	✓
number portability in place	N	N	Y	N	N	Y	N	N	N	N	N	N	Y	N	Y
duct/facility sharing imposed	N/Y	Y/Y	Y/Y	N	Y/Y	N/Y	N	N/Y	N/Y	Y/Y	Y		Y/Y	N	N
Funding mechanism for USO	✓	n.a.	✓	D	⇒	✓	D	⇒	n.a.	⇒	✓	D	n.a.	n.a.	n.a.
- cost to be shared	n.a. until 1.1.00	n.a.	n.a.	D 1.1.01	D 1.12. 98	✓	D 1.1.00	⇒	n.a.	n.a.	n.a.	D 1.1.00	n.a.	n.a.	n.a.

	B	DK	D	EL	E	F	IRL	I	L	NL	A	F	FIN	S	UK
Tariff rebalancing - achieved by 1.1.98 - plans for phasing out - access deficit charge	N N N	Y n.a. N	Y n.a. N	D 1.1.01	D 1.12. 98	N Y Y 1.1.01	D 1.1.00	N N	D 1.7.98	N ⇒	Y n.a. N	D 1.1.00	Y n.a. N	Y n.a. N	Y n.a. N
Cost accounting system suitable for pricing i/c in place	•	✓	✓	O	•	✓	✓	✓	•	⇒	✓	•	✓	✓	✓
Methodology	Y	Y	Y	O	O	Y	Y	Y	O	Y	Y	O	Y	Y	Y <sup>3</sup>
Reference Interconnection Offer published	✓	✓	✓	O	•	✓	✓	•	O	✓	✓	O	✓	✓	✓
• n. points of IC available:	75		38		50	1000				600	8				
- Local	15			10		48				20					26
- Transit	1					0				2	4				
- International															
• tariffs published:	✓	✓	✓	O	✓	✓	✓	✓ <sup>6</sup>	O	✓	✓	O	✓	✓	✓
• differentiation between service and infrastructure providers	Y		N		⇒	Y			Y	N	N		N		Y
• advanced services offered	✓		✓		✓	✓				✓	✓				✓

✓ = substantially transposed / available

n.a. = not applicable

• = partially transposed some provisions in place

Y : Yes

O = not transposed / not available

N : No

⇒ = draft measures notified

D = deferment granted

<sup>3</sup> These figures were given by the Member States and do not distinguish between nation/non-national authorisation and the difference in the national licensing schemes.

<sup>2</sup> No authorisation required. However, applicants need to pay for frequencies and numbers.

<sup>1</sup> No authorisation required. However, applicants need to apply for frequencies and numbers.

<sup>4</sup> Here "public infrastructure" includes both "alternative infrastructure" and the underlying infrastructure for the provision of voice telephony.

<sup>5</sup> LRIC method already in place.

<sup>6</sup> Not yet approved by the NRA.

ANNEX II

## ANNEX II

### *Method of assessment*

The Commission has, in arriving at its directive-by-directive assessment of transposition for each Member State, taken account of the key principles laid down in each directive, and limited itself to the following three categories:

- **“Substantially transposed”** means that it is considered that the major provisions and principles of the directive concerned are transposed, and therefore the legislation allows the implementation of the main objectives pursued by the Directives within the territory of the Member States. This is necessary for a proper assessment of the particularly complex rules in force, both at Community and national level, in the telecommunications field. The Commission nonetheless reserves the right to bring infringement proceedings where a subsequent examination shows that proper transposition or implementation is lacking
- **“Partially transposed”** means that it is considered that important principles have not been transposed, or that transposition of important principles is not in conformity with the package. Where draft measures have been examined in the context of this exercise, these are referred to, and a brief assessment of their conformity given. The Commission will bring proceedings where there is substantial delay in adopting the necessary measures;
- **“Not transposed”** means that no transposition measures have been notified to the Commission, or those notified do not transpose the principles of the directive. Draft measures are treated as above. The Commission will bring proceedings for failure to communicate measures, or where there is delay as referred to above.



**OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES (31.1.1998)**

	Directive	B	DK	D	EL	E	F	IRL	I	L	NL	A	P	FIN	S	UK
<b>Harmonisation</b>	Framework 90/387/EEC, as amended by 97/51/EC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Leased lines 92/44/EEC, as amended by 97/51/EC	•	✓	✓	•	✓	✓	✓	✓	•	✓	✓	•	✓	✓	✓
	Voice Telephony 95/62/EEC	•	✓	✓	x	•	✓	✓	✓	•	✓	✓	•	✓	✓	✓
	Licensing 97/13/EC	•	✓	✓	x	x	•	x	•	•	•	•	✓	✓	✓	✓
	Interconnection 97/33/EC	•	✓	✓	x	•	•	✓	•	•	•	✓	x	✓	•	✓
<b>Terminals</b>	Terminals 91/263/EEC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Satellite 93/97/EEC	x	✓	✓	x	✓	✓	x	✓	✓	✓	✓	✓	✓	✓	✓
	GSM 87/372/EEC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>Frequency allocation</b>	ERMES 90/544/EEC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	DECT 91/287/EEC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Legend : ✓ Substantially transposed, • Partially transposed, x Not transposed.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: BELGIUM

- The new regulatory framework for telecommunications was adopted in December 1997 (Law amending the *Loi du 21 Mars 1991 portant réforme de certaines entreprises publiques économiques / Wet betreffende de hervorming van sommige economische overheidsbedrijven*). Secondary legislation has been passed in recent months and drafts are in the process of being adopted to complete the framework.
- **Framework Directive:** The Belgian NRA (*Institut Belge des services postaux et des télécommunications / Belgisch Instituut voor postdiensten en telecommunicatie, IBPT/BIPT*) has been operational for some years. The new Law has enhanced its competences, while leaving licensing powers to the Minister. Given the fact that responsibility both for the State shareholding in the former incumbent operator and for overall management of the regulatory body are vested in one and the same Ministry, the Commission will monitor the effective application of the requirement of structural separation between regulatory functions and activities associated with ownership and control set out by the Directive.
- **Leased lines:** General provisions are set out by the new Law, but substantial transposition will only be achieved by forthcoming secondary legislation. Outstanding issues relate mainly to cost accounting obligations, procedures to allow restrictions to access, and availability of information.
- **Voice telephony:** A number of principles are transposed by the new Law, but substantial transposition will only be achieved by forthcoming secondary legislation. Outstanding issues are cost accounting obligations and regulation on special access.
- **Licensing:** The directive is partially transposed by the new Law, which requires supplementing by secondary legislation. Drafts are in preparation concerning conditions and procedures for general authorisation and individual licences, and in some cases are at an advanced stage. Deficiencies in the Law or in the draft legislation examined by the Commission relate mainly to conditions and procedural aspects.
- **Interconnection:** The directive is partially transposed by the new Law and secondary legislation, with gaps concerning the principle of non discrimination, powers of the NRA concerning dispute resolution, and provisions on cost accounting. In addition, excessive obligations are imposed as regards cost orientation. Secondary legislation is in preparation to fill in some of these gaps, and amendments to the Law are also under consideration.
- **Terminals/ Satellite earth station equipment:** The Directive on terminal equipment was substantially transposed by Royal decree in November 1996. A draft decree concerning satellite earth station equipment is at an advanced stage and its adoption is announced for the first semester of 1998.
- **Frequencies:** The three Directives have been substantially transposed by Royal Decrees adopted in 1991 and 1992.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: DENMARK

- The Telecommunications Law (*Lov om visse forhold på telekommunikationsområdet*) as amended in 1996 and 1997, together with the 1996 Law on the obligation to provide telecommunications services (*Lov om forsyningspligt og visse forbrugerforhold inden for telesektoren*) and other specific laws and executive orders, provide the regulatory framework.
- **Framework Directive:** The independence of the regulatory authority (*Telestyrelsen*) from the former incumbent is established and its operational powers defined by the 1996 Laws.
- **Leased lines:** The directive has been substantially transposed by the Telecommunications Law and a series of laws and executive orders adopted in 1996 and 1997.
- **Voice Telephony:** The 1996 Law on the obligation to provide telecommunications services, together with executive orders adopted in 1996 and 1997, in particular that on interconnection agreements, substantially transpose the provisions of this Directive
- **Licensing:** The directive is substantially transposed and a system of class licences is laid down, whereby authorisations are required only where frequencies are to be used. The NRA lays down detailed rules for radio equipment and the use of frequency bands.
- **Interconnection:** The directive is substantially transposed by the specific legislation adopted in 1996 and 1997 on interconnection agreements.
- **Terminals/ Satellite earth station equipment:** These directives are substantially transposed by the Laws of 1992 respectively on telecommunications terminal equipment and on radiocommunications, a 1995 executive order on satellite earth station equipment, and a 1997 executive order on the construction and use of certain radio stations.
- **Frequencies:** Current national legislation ensuring substantial transposition is the 1997 Law on radiocommunications and assignment of radio frequencies and the 1997 executive order on the construction and use of certain radio stations. *Telestyrelsen* has also published the Danish Frequency Allocation Table.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: GERMANY

1. Germany has adopted a telecommunications framework law, the *Telekommunikationsgesetz* (TKG), which entered into force on 1 August 1996. This is supplemented by a series of enabling regulations. In addition, more general provisions under the Constitution and under the law of competition, administrative procedure and contract apply.
2. **Framework Directive:** A Regulatory Authority established under the TKG, the functions of which are separate from those of the former incumbent, began operation on 1 January 1998.

- **Leased Lines:** The Directive has been substantially transposed in particular by the TKG and the regulations on consumer protection (*Telekommunikations-Kundenschutzverordnung*), universal service *Telekommunikations-Universaldienstleistungsverordnung*, and tariffs (*Telekommunikations-Entgeltregulierungsverordnung*).
- **Voice Telephony:** The Directive has been substantially transposed in particular by the TKG and the regulations on consumer protection, network access (*Netzzugangsverordnung*), and tariffs.
- **Licensing:** The Directive has been substantially transposed in particular by the TKG and the regulations on licence fees (*Telekommunikations-Lizenzgebührenverordnung*) and frequency fees (*Frequenzgebührenverordnung, Frequenznutzungsbeitragsverordnung*).
- **Interconnection:** The Directive has been substantially transposed in particular by the TKG and the regulations on network access, data protection, universal service and tariffs.
- **Terminals/ Satellite earth station equipment:** The Directives have been substantially transposed in particular by the TKG and the regulation on approvals (*Telekommunikations-Zulassungsverordnung*).
- **Frequencies:** The Directives on GSM, ERMES and DECT have been substantially transposed by a regulation on frequency allocation (*Frequenzzuteilungsverordnung*).

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: GREECE

3.

- A review of the existing regulatory framework (*the Telecommunications Framework Law n. 2246/94*) has been started and the new Framework Law is expected to be adopted before Summer 1998.
- **Framework Directive:** An independent Regulatory Authority (*EET - National Telecommunications Commission*) was established by the framework law of 1994, becoming operational in the following years.
- **Leased lines:** The Directive has been partially transposed by *Presidential Decree n. 40/96*. Main outstanding issues are NRA powers, tariff principles and cost-accounting. New secondary legislation is being prepared.
- **Voice telephony:** The Greek authorities have not communicated measures transposing this Directive.
- **Licensing:** Greece has requested a deferment for implementation pursuant to Article 24 of the Directive. The remaining provisions of the Directive are not transposed.
- **Interconnection:** The Directive has not been transposed into national law. Concerns relate to the obligation to publish a reference interconnection offer for mobile and cross-border interconnection, and essential obligations concerning tariff principles, cost-accounting and numbering. Secondary legislation is under way.
- **Terminals/ Satellite earth station equipment:** At present there is no transposition of the satellite Directive, although assurances have been given that secondary legislation will be soon adopted by Presidential Decree. In relation to the terminals Directive, this has been substantially transposed by a Presidential Decree adopted in 1995 (*n. 424/95*).
- **Frequencies:** The Directives concerning frequencies in the GSM, DECT and ERMES bands are substantially transposed by a 1994 *Ministerial Decision (n. 58980/8-3-1994)*.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: SPAIN

- The Bill for a *Ley general de Telecomunicaciones* (Telecommunications Act) is now being discussed by the Parliament and is expected to be adopted before Easter. The current framework is based on the Law of 1987, which has been amended several times since 1992, the latest amendments being made by the Decree law (June 1996) and subsequent Act (April 1997) on Telecommunications liberalisation.
- **Framework Directive:** The regulatory functions are divided between the Minister for Development (*Fomento*) and the Commission for the Telecommunications Market (*Comisión del Mercado de las Telecomunicaciones*); the latter has been operational since 3 February 1997. Both are independent from the operators.
- **Leased lines:** This Directive has been substantially transposed by a Royal Decree of 1995, subject to the need to make good minor deficiencies.
- **Voice telephony:** Although transposition was improved by the adoption in December 1997 of the Regulation on voice telephony and bearer services, there are still deficiencies concerning a number of principles, including publication and access to information, compensation to users, special network access, provisions on tariffs, and publicity and elements of the cost accounting system.
- **Licensing:** Transposition of the main provisions of this Directive will be ensured once the new Act on Telecommunications is passed, although complete incorporation will require the adoption of secondary legislation.
- **Interconnection:** The situation is similar to that relating to the Licensing Directive, although some provisions on interconnection are already in place concerning the obligation to provide interconnection, tariff principles and some powers granted to the NRA. The national Numbering Plan was adopted in November 1997.
- **Terminals/ Satellite earth station equipment:** A Royal Decree adopted in July 1996 substantially transposes both Directives.
- **Frequencies:** Substantial transposition of the GSM, ERMES and DECT Directives was ensured by the Frequencies National Framework adopted in July 1996.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: FRANCE

- The regulatory framework is based on the *Loi de réglementation des télécommunications* (Telecommunications Act) of July 1996, together with secondary implementing legislation.
- **Framework Directive:** The regulatory functions are divided between the Minister responsible for Telecommunications and the Telecommunications Regulatory Authority (*Autorité de régulation des télécommunications*); the latter has been operational since 1 January 1997. Both are independent from the operators.
- **Leased lines:** The Directive was substantially transposed by a Decree of 1993, subject to the need to make good minor deficiencies.
- **Voice telephony:** Substantial transposition has been ensured mainly by the latest Act and by France Télécom's "*cahier des charges*" adopted in December 1996.
- **Licensing:** National measures concerning this Directive were laid down in the Act and the subsequent Decree on standard clauses, both adopted in 1996. There are, however, no provisions in place laying down administrative procedures for granting individual licences. Assurances have been given that further secondary legislation will be adopted by May 1998. As to conformity with Community law, the Commission is concerned about the licensing condition requiring financial contribution to research and training in the telecommunications sector.
- **Interconnection:** The provisions of the Act were supplemented by two Decrees on interconnection and universal service financing, which were adopted respectively in March and May 1997. In some cases national provisions impose obligations on all organisations irrespective of their market power. There is also concern in relation to the sufficiency of the NRA's powers. Furthermore, the Commission has concerns in relation to the contribution to universal service in 1997 and whether the burden on the organisation entrusted with the provision of universal service obligations is unfair.
- **Terminals/ Satellite earth station equipment:** Two Decrees adopted in February 1992 and April 1995 transpose substantially both Directives.
- **Frequencies:** Substantial transposition of the GSM, ERMES and DECT Directives was ensured by the Frequencies National Table adopted in December 1996.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: IRELAND

- The regulatory framework is laid down in the Postal and Telecommunications Services Act, 1983, as amended, and the Telecommunications (Miscellaneous Provisions) Act, 1996, and a number of statutory instruments.
- **Framework Directive:** An independent NRA (Director of Telecommunications Regulation) was created in December 1996 under the Telecommunications (Miscellaneous Provisions) Act, and has been operational since July 1997.
- **Leased Lines:** The Directive is substantially transposed through the European Communities (Application of Open Network Provisions to Leased Lines) Regulations. New secondary legislation is being prepared to complete minor aspects of the transposition (draft European Communities (Leased Lines) Regulations).
- **Voice Telephony:** The Directive is substantially transposed through the European Communities (Application of Open Network Provision to Voice Telephony) Regulations, adopted in October 1997.
- **Licensing:** The Directive remains to be transposed on the basis of the adoption of the draft European Communities (Telecommunications Licences) Regulations.
- **Interconnection:** The Directive is substantially transposed through the European Communities (Interconnection in Telecommunications) Regulations, adopted in January 1998.
- **Terminals/ Satellite earth station equipment:** The Terminal Directive is substantially transposed through the European Communities (Telecommunications Terminal Equipment) Regulations. No transposition has been carried out for the Satellite Directive, although draft regulations are in preparation.
- **Frequencies:** The GSM Directive is substantially transposed by the European Communities (Co-ordinated introduction of public pan-European cellular digital land-based mobile communications- GSM) Regulations. The ERMES Directive is substantially transposed by the European Communities (Pan-European land-based public radio paging service - ERMES) Regulations. The DECT Directive is substantially transposed by the European Communities (Digital European Cordless Telecommunications - DECT) Regulations.



## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: ITALY

- A new regulatory framework has been in place since September 1997 (*Regolamento per l'attuazione di direttive comunitarie nel settore delle telecomunicazioni* - Regulation for the implementation of Community Directives), the object of which is to transpose the main contents of the EC package. In November 1997 a ministerial decree was also adopted setting out licensing procedures (*Disposizioni per il rilascio delle licenze individuali nel settore delle telecomunicazioni*).
- A number of secondary measures are in preparation on licence fees, universal service financing scheme, interconnection agreements (drafts at an advanced stage in some cases).
- **Framework Directive:** An independent regulatory authority was established in 1997 (*Autorità per le Garanzie nelle Comunicazioni*), although it is not yet operational. A President has been appointed. In the meantime, the Ministry is empowered to continue to act as regulator.
- **Leased lines:** Substantial transposition has been achieved by national measures adopted in 1994, supplemented by the new Regulation. Legislative changes are under consideration in order to complete minor aspects of the transposition.
- **Voice telephony:** Transposition of the Directive has been substantially completed by the new Regulation. Minor inconsistencies identified in the transposition measure will be dealt with by forthcoming legislation.
- **Licensing:** National measures concerning this Directive are laid down by the new Regulation, as supplemented by the decree adopted in November 1997. As to conformity with Community law, the Commission has concerns relating to licensing conditions, in particular requiring financial contribution to research and development in the telecommunications sector and a bank bond. A draft decree concerning licence fees is in preparation.
- **Interconnection:** The Directive is partially transposed by the Regulation. The Commission's concerns relate to the lack of implementing measures on universal service contributions, interconnection and numbering and to the fact that the principle of non discrimination is not imposed sufficiently widely. Amendments to the Regulation are being considered to remove inconsistencies, while draft secondary implementing legislation is at an advanced stage.
- **Terminals/ Satellite earth station equipment:** Both Directives were substantially transposed by legislative decree in November 1996.
- **Frequencies:** The Directives have been substantially transposed by three Ministerial Decrees.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: LUXEMBOURG

- The regulatory framework is set out in the 1997 Telecommunications Act (*Loi du 21 mars 1997 sur les télécommunications*). Some secondary legislation has recently been adopted; other drafts are in preparation.
- **Framework Directive:** The regulator, the *Institut Luxembourgeois des Télécommunications* was created through the Act, and became operational in the summer of 1997. Given the fact that responsibility for the State shareholding in the former incumbent and control and supervision of ILT are vested in the same Ministry (the Ministry of Communications), the Commission will monitor the effective application of the requirement of structural separation between regulatory functions and activities associated with ownership and control set out by the Directive.
- **Leased Lines:** The Directive is partially transposed by the Act and secondary legislation recently adopted (*Règlement grand-ducal fixant les conditions du cahier des charges pour l'établissement et l'exploitation de réseaux fixes de télécommunications et de services de téléphonie*, and *Règlement grand-ducal fixant les conditions du cahier des charges pour l'établissement et l'exploitation de réseaux fixes de télécommunications*). Concern exists mainly in relation to cost-orientation and transparency of tariffs, the appropriateness of the accounting system, and lack of certain powers for ILT.
- **Voice telephony:** The Directive is partially transposed by the Act and secondary legislation adopted recently (*Règlement grand-ducal fixant les conditions du cahier des charges pour l'établissement et l'exploitation de réseaux fixes de télécommunications et de services de téléphonie*). Concern exists mainly on cost-orientation and transparency of tariffs, the appropriateness of the accounting system, and lack of certain powers for ILT. Some secondary legislation remains to be adopted.
- **Licensing:** The Directive is partially transposed through the Act and secondary legislation recently adopted. Some secondary legislation remains to be adopted.
- **Interconnection:** The Directive is partially transposed by the Act and secondary legislation adopted recently. Some of the transposing measures appear not to be in conformity with the requirements of the Directive, in particular as regards the powers of the Regulator. Some secondary legislation remains to be adopted.
- **Terminals/ Satellite earth station equipment:** The Directives are substantially transposed through a *Règlement grand-ducal relatif aux équipements terminaux de télécommunications et aux équipements de stations terrestres de communications par satellite, incluant la reconnaissance mutuelle de leur conformité*.
- **Frequencies:** The three Directives are substantially transposed through Ministerial Decisions on allocation of frequency bands and channels for the respective service.

**OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES:  
THE NETHERLANDS**

- In 1996 legislation was passed to liberalise voice telephony as from 1 July 1997. A review of the existing regulatory framework (*Wet op telecommunicatievoorzieningen - Telecommunications Act 1988*, as amended several times) was started in 1997: a new Telecommunications Act (*Telecommunicatiewet*), the object of which is to transpose the main contents of the EC package, has been submitted to the Parliament and is expected to be adopted by March.
- Secondary legislation is also in the pipeline, the adoption of which should follow swiftly the entry into force of the new Act.
- **Framework Directive:** An independent Regulatory Authority (*Onafhankelijke post- en telecommunicatie autoriteit*, OPTA) was created in 1997 and is now operational.
- **Leased lines:** The Directive has been substantially transposed by secondary legislation (*Besluit algemene richtlijnen telecommunicatie*). The latter will be replaced by new legislation which is being prepared for the purpose of completing minor aspects of the transposition.
- **Voice telephony:** Transposition is substantially ensured by secondary legislation (*Besluit algemene richtlijnen telecommunicatie*). Implementation of the cost accounting system is expected to be completed by May 1998. Other minor problems will be solved by new legislation.
- **Licensing:** A framework for licensing is in place under the existing Telecommunications Act, as amended in 1996, by which the Directive is only partially transposed. Transposition should be substantially completed by the forthcoming Telecommunications Act, in conjunction with other general regulations (*Algemene wet bestuursrecht*).
- **Interconnection:** Some provisions on interconnection are already in place under the current Telecommunications Act. The Directive should be substantially transposed by the new Telecommunications Act, in conjunction with other general regulations (*Algemene wet bestuursrecht*).
- **Terminals/ Satellite earth station equipment:** National transposition measures for the two Directives were notified in December 1997.
- **Frequencies:** The Directives have been substantially transposed by Ministerial Orders.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: AUSTRIA

- Austria adopted in July 1997 a Telecommunications Law - *Telekommunikationsgesetz* (TKG) which entered into force on 1 August 1997. The Law constitutes a framework which has been supplemented by a number of secondary ordinances, in particular relating to interconnection, tariffs and numbering.

4. **Framework Directive:** An independent Regulatory Authority (*Telekom Control*) is established under the Law and began operations on 1 November 1997.
5. **Leased lines:** The Directive has been substantially transposed by the Law.
6. **Voice telephony:** The Directive has been substantially transposed by the Law and secondary legislation, in particular the 1996 ordinance on tariffs (*Telekom-Tarifgestaltungsverordnung*) and the 1997 ordinance on numbering (*Numerierungsverordnung*).
7. **Licensing:** The Directive has been partially transposed into national legislation; concerns remain in relation to certain procedures for the granting of licences.
8. **Interconnection:** The Directive is substantially transposed on the basis of the Law and the ordinance on interconnection (*Zusammenschaltungsverordnung*). There are some minor concerns regarding number portability, which will be fully achieved in a few years, and the NRA power.
9. **Terminals/ Satellite earth station equipment:** In relation to terminals, the Law and a specific ordinance (*Konformitätsbewertungsverordnung*) substantially transpose the Directive. New secondary legislation is being drafted. Concerning satellite earth station equipment, the Law extends the key provisions of the Terminal Equipment Directive to these systems.
10. **Frequencies:** Core frequencies have been reserved for the GSM, ERMES and DECT systems under the *Frequenzwidmungsverordnung*. New frequency plans are being drafted.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: PORTUGAL

- The regulatory framework is set out in the *Lei que define as bases gerais a que obedece o estabelecimento, gestao e exploração de redes de telecomunicações e a prestação de serviços de telecomunicações* (Telecommunications Act) adopted in August 1997, together with secondary legislation transposing Community law.
- **Framework Directive:** The independent Portuguese NRA (*Instituto das Comunicações de Portugal*, ICP) began operation in November 1989.
- **Leased lines:** National measures, laid down mainly in a Decree-law of July 1994, transpose this Directive partially. Main gaps relate to information to be published, NRA powers on refusal, interruption or limitation of supply, tariffs and cost accounting.
- **Voice telephony:** Despite the adoption in September 1997 of the Decree-law on voice telephony, there are still gaps concerning publication of tariffs; verification, publicity and aspects of the cost accounting system; the numbering plan; and NRA powers.
- **Licensing:** This Directive was substantially transposed by a Decree-law of December 1997, subject to the need to make good minor deficiencies.
- **Interconnection:** No legislation aimed at transposing this Directive has been communicated. Assurances have been given that secondary legislation will be soon adopted.
- **Terminals/ Satellite earth station equipment:** Two Decree-laws adopted in June 1993 and August 1996 transpose substantially both Directives.
- **Frequencies:** Substantial transposition of these Directives was carried out in February 1994 by a decision of ICP's Board of Directors.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: FINLAND

- The Telecommunications Act 1987 was revised in 1997 in order to reflect market developments and to adapt Finnish legislation further to EU harmonisation requirements. The new law, the Telecommunications Market Act (*Telemarkkinalaki-Telemarknadslagen*) was adopted on 30 April 1997 and entered into force on 1 June 1997. The Act is supplemented by secondary legislation on specific matters.
- **Framework Directive:** The regulatory functions are divided between the Ministry of Transport and Communications (*Liikenneministeriö-Trafikministeriet*) and the Telecommunications Administration Centre (TAC) (*Telehallintokeskuksen-Teleförvaltningscentralen*). Independence of the regulatory function is enhanced by the revision of the allocation of tasks between the Ministry and the TAC which took place in 1997, and under formal guidelines from the Ministry.
- **Leased Lines:** The Directive is substantially transposed through the Telecommunications Market Act and other primary legislation, and a complex of secondary legislation.
- **Voice Telephony:** The Directive is similarly substantially transposed through the Telecommunications Market Act and other primary legislation, and a complex of secondary legislation.
- **Licensing/Interconnection:** The Directives are substantially transposed through a complex of primary and secondary legislation and the licences issued under the Act. A licence is needed only for constructing mobile networks.
- **Terminals/ Satellite earth station equipment:** The Terminal Directive is substantially transposed through the Telecommunications Act, the Radio Act and a regulation issued by the Telecommunications Administration Centre. The Satellite Directive is substantially transposed through the legislation on terminals, together with a regulation on the conformity assessment and markings of telecommunications terminal equipment and satellite earth station equipment.
- **Frequencies:** The GSM Directive is substantially transposed through the national frequency allocation table, and a decision regarding moving frequencies from NMT to GSM. The ERMES and DECT Directives are substantially transposed through the national frequency allocation table.

## OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES: SWEDEN

- The Telecommunications Act 1993 (*Telelagen*) was amended in 1997 to take into account experience of the liberalised environment and new EC harmonisation requirements, and some new secondary legislation was adopted. The amended Act entered into force on 1 July 1997.
- **Framework Directive:** The Swedish telecommunications is supervised by an independent regulatory authority, the Post- and Telecommunications Agency (*Post- och Telestyrelsen*) (PTS). Ownership of the former incumbent, Telia, was in 1997 passed from the Ministry of Communications to the Ministry of Industry, to further mark the independence of the regulatory authority.
- **Leased lines:** The Directive is substantially transposed through a complex of primary and secondary legislation, and licence conditions. Primary legislation is being amended to complete minor aspects of the transposition.
- **Voice telephony:** The Directive is substantially transposed through a complex of primary and secondary legislation, licence conditions, and other measures adopted under the Act.
- **Licensing:** The Directive is substantially transposed through a complex of primary, secondary legislation and licence conditions.
- **Interconnection:** The Directive is partially transposed through a complex of primary, secondary legislation, and licence conditions. Concern relates mainly to the lack of provisions on the publication of the reference interconnection offer and the NRA's powers in relation thereto. Outstanding problems appear to be dealt with by forthcoming legislation and licence conditions.
- **Terminals/ Satellite earth station equipment:** The Directives are substantially transposed by the Telecommunications Terminal Equipment Act 1992, the Telecommunications Terminal Equipment Order, and Regulations issued by the NRA.
- **Frequencies:** The GSM, ERMES and DECT Directives are substantially transposed through a complex of secondary legislation and the national frequency allocation table.

**OVERVIEW OF TRANSPOSITION OF HARMONISATION DIRECTIVES:  
UNITED KINGDOM**

- The telecommunications regulatory framework was reformed by the Telecommunications Acts 1981 and 1984.
- Three new Statutory Instruments were issued in December 1997, to bring UK legislation into line with the requirements of the Framework Directive, the Leased Lines Directive, the Licensing Directive and the Interconnection Directive. The Statutory Instruments amended in particular the 1984 Act, the Wireless Telegraphy Act of 1949, and certain licence conditions.
- **Framework Directive:** The regulatory functions are divided between the Department of Trade and Industry (DTI) and the Director General of Telecommunications (DGT), who heads the Office of Telecommunications (OFTEL), which are independent of the operator.
- **Leased lines:** The Telecommunications (Open Network Provision and Leased Lines) Regulations substantially transpose the Directive.
- **Voice telephony:** The Telecommunications (Voice Telephony) Regulations substantially transpose the directive.
- **Licensing:** The Telecommunications (Licensing) Regulations, together with a complex of other measures, substantially transpose the directive, notwithstanding a minor deficiency regarding procedural time-limits.
- **Interconnection:** The Telecommunications (Interconnection) Regulations substantially transpose the directive.
- **Terminals/ Satellite earth station equipment:** The Directives are substantially transposed through the Telecommunications Terminal Equipment Regulations 1992 and the Telecommunications Terminal Equipment (Amendment and Extension) Regulations 1994.
- **Frequencies:** The GSM Directive, the ERMES Directive and the DECT Directive are substantially transposed through the national table of radio frequency allocation.



**ANNEX III**

## NATIONAL TELECOMMUNICATIONS MARKETS

The following tables present a selection of economic indicators providing a picture of the public (fixed and mobile) voice telephony and public network infrastructure markets in the Member States.

The following criteria have been used to identify the number of operators in each of the markets selected:

- ♦ in countries where a licensing or declaration regime is in place, the number of operators is shown according to the number of general authorisations or individual licences granted (including requests for blocks of numbers) or to the numbers of undertakings subject to declaration procedures. In such cases, the figures relate to the *potential competition* in each sub-market, rather than to the current level of competition, since it does not necessarily follow that all operators have actually entered the market;
- ♦ in those countries where no such declaration/licensing system exists, the number of operators reflects the totality of undertakings actually operating in the relevant sub-market.

### *Explanatory notes*

Telecoms services market value: includes revenues for fixed and mobile telephone services, switched data, leased-line and CATV services.

Incumbent: means telecommunications organisations granted special and exclusive rights by Member States (Commission Directive 90/388/EEC of 28 June 1990) or public operator(s) which enjoyed a *de facto* monopoly before liberalisation. In the case of mobile telephony, the word 'incumbent' may refer to the subsidiary of the incumbent in the voice telephony market.

Public (fixed/mobile) voice telephony operators/service providers: operators which manage their own/third party (wire or wireless) telecommunications transmission network to provide *(fixed/mobile) voice telephony services* to the public at large.

Public network operator: operators which manage their own (wire or wireless) telecommunication transmission network to provide *telecommunications services* to the public at large (voice and non voice) or to provide *network services*. Network services (i.e. conveyance of calls, messages and signals over a telecommunication network, including any necessary switching) may be *network interconnection services*, which are provided to other network operators to enable calls and associated functions to be passed between interconnected networks, or *basic retail network services* which are provided to other customers such as end users or service providers.

Market shares for fixed/mobile voice telephony are indicated in term, respectively, of retail revenue (or operating income) and subscribers.

Percentage of consumers with choice of operators: percentage of national territory/population covered by two or more network operators/service providers.

Incumbent's voice telephony prices for 3 or 10 minute local/long-distance calls made at peak hours by residential users. Values include value added tax, without taking volume discounts into account.

Incumbent's analogue leased line prices: connection and rental charges (exclusive of value added tax) for ordinary-quality national analogue leased lines (M.1040 CCITT coefficient 1.00). Connection charges are for 2-wire circuits and represent the charge for both ends.

Incumbent's digital leased line prices: connection and rental charges for national high speed (2Mbit/s) leased national lines circuits, exclusive of value added tax.

Average time for granting individual licences: from the date of individual licence application

Long-distance/international carrier selection in place: this includes both call-by-call selection and carrier pre-selection (default carrier determined by the subscribers and call-by-call override selection).

NRA arbitrations: number of NRA interventions to resolve disputes during interconnection agreement negotiations.

Interconnection charges per minute (in Ecu/100) for call termination on fixed network, are based on a 3 minute call duration at peak rate as set out in the Commission Recommendation on Interconnection in a liberalised telecommunications market. Deviation from "best current practice" interconnection charges (identified by the above-mentioned Recommendation) for call termination on fixed network, based on a 3 minute call duration at peak rate:

- local level: between 0,6 and 1,0 Ecu/100 per minute;
- single transit (metropolitan level): between 0,9 and 1,8 Ecu/100;
- double transit (national level/more than 200 km.): between 1,5 and 2,6 Ecu/100.

Positive deviation is from the upper limit of the range.

Exchange rate to ECU at September 1997 is applied (for consistency with the "best current practice").

Sources: National Regulatory Authorities, except when explicitly indicated.

Other sources are:

- *European Economy, Annual Economic Report for 1997*, European Commission for per capita GDP at current market prices (PPS (purchasing power standard): theoretical prices expressed in equal standard purchasing power for each Member State)
- *European Information Technology Observatory 1997* for telecommunications services market value/growth

All figures relate to January 1998, except for market shares; "1997 mobile market share", if not explicitly indicated, refers to the third quarter of 1997.

The following exchange rates to ECU are applied (average at January 1998):

B: 40,78	DK: 7,53	D: 1,98	EL: 312	E: 167,32	F: 6,61	IRL: 0.77	I: 1940,65
L: 40,78	NL: 2,23	A: 13,9	P: 202,23	FIN: 5,99	S: 8,72	UK: 0.67	

## BELGIUM

### TELECOMMUNICATIONS MARKET

per capita 1997 GDP at current market prices (PPS)	112,3	<i>(EU:100)</i>
telecoms services market value (1997; MECU)	4080	
per capita telecoms expenditure (1997; ECU)	399	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	9,8 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	9,5	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	46,7	

### PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS

*(according to the licences granted)*

<b>Public fixed voice telephony</b>	local / long distance/ international <sup>1</sup>	<ul style="list-style-type: none"> <li>• incumbent: Belgacom S.A. (50,1% state-owned) 1997 market share: 100%</li> <li>• alternative operators: 3</li> </ul>					
	<b>Public mobile voice telephony</b>	<table border="0" style="width: 100%;"> <tr> <td style="width: 15%;">analogue</td> <td>incumbent: Belgacom Mobile (75% Belgacom SA)</td> </tr> <tr> <td>GSM 900</td> <td> <ul style="list-style-type: none"> <li>• incumbent: Belgacom Mobile market share: • 1995: 100% • 1996: 85% • 1997: 70%</li> <li>• alternative operators: 1 (Mobistar) 1997 market share: 30%</li> </ul> </td> </tr> <tr> <td>DCS 1800</td> <td>no licences granted</td> </tr> </table>	analogue	incumbent: Belgacom Mobile (75% Belgacom SA)	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Belgacom Mobile market share: • 1995: 100% • 1996: 85% • 1997: 70%</li> <li>• alternative operators: 1 (Mobistar) 1997 market share: 30%</li> </ul>	DCS 1800
analogue	incumbent: Belgacom Mobile (75% Belgacom SA)						
GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Belgacom Mobile market share: • 1995: 100% • 1996: 85% • 1997: 70%</li> <li>• alternative operators: 1 (Mobistar) 1997 market share: 30%</li> </ul>						
DCS 1800	no licences granted						

### PUBLIC NETWORK OPERATORS

*(according to the licences granted)*

local loop/ trunk / crossborder connections <sup>1</sup>	9 licensee operators + Belgacom <i>(3 CATV companies; 3(+Belgacom) fixed voice telephony licensee operators)</i>
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### % OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION

<b>Public fixed voice telephony</b>		
carrier selection in place	• long distance: yes	• international: yes
number portability in place	no	
local/long-distance/ international calls	• territory: 0%	• population: 0%
<b>Public mobile voice telephony</b>		
analogue	• territory: 0%	• population: 0%
GSM 900	• territory: approx. 100%	• population: approx. 100%

### INCUMBENT'S RETAIL PRICES

<b>Public fixed voice telephony (ECU/100)</b>			
bi-monthly rental	3311		
local calls	• 3 minutes: 14,8	• 10 minutes: 49,4	
long-distance calls	• 3 minutes: 53,2	• 10 minutes: 178	
<b>National leased-lines (ECU)</b>			
analogue	• connection: 1146	• monthly rental 50 km: 267	• monthly rental 250 km: 944
digital	• connection: 2280	• monthly rental 50 km: 2790	• monthly rental 250 km: 5492

Incumbent's retail prices (cont.)			
<b>International leased-lines (ECU)</b>			
analogue	• connection: 774	• nearest EU: 956	• furthest EU: 1251
digital	• connection: 2281	• nearest EU: 11930	• furthest EU: 24492
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>		• national: 1 month	• international: 1 month

LICENCE FEES (according to the relevant draft legislation <sup>2</sup> )	
<b>Public fixed voice telephony licence fees (ECU)</b>	
services	• up-front: 8582      • annual fees: 7356
infrastructure (public network)	• up-front: 12261      • annual fees: 8852
<b>Public mobile telephone services licence fees</b>	
analogue	no fees
GSM 900	• up-front: 220,693 MECU      • annual fees: 245000 ECU • annual frequency fees: 24522 ECU per channel
DCS 1800	196,171 MECU
<b>Average time for granting individual licences</b>	120 days
<b>Individual licence applications pending/refused</b>	• pending: 0      • refused: 2 ( <i>non valid files</i> )

PUBLIC NETWORK INTERCONNECTION		
<b>Interconnection agreements</b>		
fixed-mobile	2	
fixed-fixed	2 ( <i>some new I/C agreements are being negotiated</i> )	
mobile-mobile	none	
<b>NRA arbitration in place</b>	none	
<b>Access deficit charge to be paid to the incumbent</b>	none	
<b>Universal service contribution in place</b>	none	
<b>Interconnection charges</b>	ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C charges <sup>1</sup>	local level	1,14      +14,0%
	single transit ( <i>metropolitan</i> )	2,15      +19,4%
	double transit ( <i>national</i> )	3,02      +16,1%
<i>mobile-fixed</i> networks I/C charges	local level	1,14      +14,0%
	single transit ( <i>metropolitan</i> )	2,15      +19,4%
	double transit ( <i>national</i> )	3,02      +16,1%
<b>% difference between fixed-fixed and mobile-fixed I/C charges</b>	local level/single/double transit: none	

<sup>1</sup> The licence system (for both services and infrastructures) does not differentiate between local, national and international licences.

<sup>2</sup> Reproduced by a temporary "Circulaire Ministériel".

<sup>3</sup> In local currency (BEF): (1) local level: 0,457 per min.; (2) single transit: 0,86 per min.; (3) double transit: 1,207 per min.

**DENMARK**

**TELECOMMUNICATIONS MARKET**

per capita 1997 GDP at current market prices (PPS)	115,5	(EU:100)
telecoms services market value (1997; MECU)	2625	
per capita telecoms expenditure (1997; ECU)	498	(EU average: 376)
telecoms services market value growth 1998/97	8,6 %	(EU average: 8,2)
cellular mobile subscribers per 100 inhabitants (1996)	25	
telephone lines per 100 inhabitants (1996)	61,6	

**PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS<sup>1</sup>**

<b>Public fixed voice telephony</b> (according to the interconnection agreements)	local <sup>2</sup>	<ul style="list-style-type: none"> <li>• incumbent: Tele Danmark (52% state-owned)</li> <li>market share: • 1995: 100% • 1996: 100% • 1997: 95%</li> <li>• alternative operators: 5 (1 CATV) (2 companies are not operating)</li> <li>1997 market share: 5%</li> </ul>
	long distance <sup>3</sup>	<ul style="list-style-type: none"> <li>• incumbent: Tele Danmark</li> <li>market share: • 1995: 100% • 1996: 99% • 1997: 94%</li> <li>• alternative operators: 4 (2 companies are not operating)</li> <li>1997 market share: 6%</li> </ul>
	international	<ul style="list-style-type: none"> <li>incumbent: Tele Danmark</li> <li>market share: • 1995: 100% • 1996: 98% • 1997: 90%</li> <li>• alternative operators: 4 (all companies operating)</li> <li>1997 total alternative operators market share: 10%</li> </ul>
<b>Public mobile voice telephony</b> (according to the licences granted)	analogue	incumbent: Tele Danmark Mobile (100% Tele Danmark subsidiary)
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Tele Danmark Mobile</li> <li>market share: • 1995: 50% • 1996: 50% • 1997: 50%</li> <li>• alternative operators: 2 Sonofon market share (1997): 50%</li> <li>(Debitel is a service provider not yet operating)</li> </ul>
	DCS 1800	3 operators + Tele Danmark Mobile

**PUBLIC NETWORK OPERATORS<sup>1</sup>**

(according to the market situation)

local loop <sup>4</sup>	Tele Danmark + 4 operators (1 CATV) (2 companies are not operating)
trunk connections	Tele Danmark + 2 operators
crossborder connections	Tele Danmark + 3 operators

<b>% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION</b>		
<b>Public fixed voice telephony</b>		
carrier selection in place	• long-distance: yes	• international: yes
number portability in place	no	
local calls	• territory: 100%	• population: 100%
long-distance calls	• territory: 100%	• population: 100%
international calls	• territory: 100%	• population: 100%
<b>Public mobile voice telephony</b>		
analogue	• territory: 0%	• population: 0%
GSM 900	• territory: 100%	• population: 100%

<b>INCUMBENT'S RETAIL PRICES</b>			
<b>Public fixed voice telephony<sup>5</sup> (ECU/100)</b>			
bi-monthly rental	2297		
local calls	• 3 minutes: 15,1	• 10 minutes: 46,6	
long-distance calls	• 3 minutes: 23,5	• 10 minutes: 74,6	
<b>National leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 690	• monthly rental 50 km: 175	• monthly rental 250 km: 293
digital (2Mbit/s)	• connection: 4143	• monthly rental 50 km: 1940	• monthly rental 250 km: 3123
<b>International leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 863	• nearest EU: 1726	• furthest EU: 5809
digital (2Mbit/s)	• connection: 5178	• nearest EU: 30540	• furthest EU: 88299
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent<sup>6</sup></b>	• national: 28 days		• international: 90 days

<b>LICENCE FEES</b>	
<b>Public fixed voice telephony licence fees (ECU)</b>	
services/infrastructure (public network)	up-front/annual fees: none
annual numbering fees	0,23 ECU per 8 digit number + code fee (unknown)
<b>Public mobile telephone services licence fees (ECU)</b>	
analogue	not available
GSM 900	• annual fees: 752 per duplex channel
DCS 1800	• annual fees: 488 per duplex channel
annual numbering fees (GSM900 and DCS1800)	0,23 ECU per 8 digit number + code fee (unknown)
<b>Average time for granting individual licences</b>	0 days
<b>Individual licence applications pending/refused</b>	• pending: none      • refused: none

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements</b>			
fixed-mobile		3	
fixed-fixed		9	
mobile-mobile		2	
<b>NRA arbitration</b>		3	
<b>Access deficit charge to be paid to the incumbent</b>		none	
<b>Universal service contribution in place</b>		none	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C <sup>7</sup> charges	local level	0,98	none
	single transit ( <i>metropolitan</i> )	1,82	+1,1%
	double transit ( <i>national</i> )	2,22	none
<i>mobile-fixed</i> networks I/C <sup>7</sup> charges	local level	0,98	none
	single transit ( <i>metropolitan</i> )	1,82	+1,1%
	double transit ( <i>national</i> )	2,22	none
% difference between fixed-fixed and mobile-fixed I/C charges		local level/single/double transit: none	

<sup>1</sup> Providers of (fixed) telecommunications networks and services are not required to obtain individual licences, and do not need to notify or await any authorisation from the NRA before launching operations. Public voice telephony operators must apply to the NRA for number allocation; once it is obtained, they can provide local/long distance and international voice telephony services. For the time being, about 20 operators have been awarded numbers, but only 5 have an interconnection agreement in place (and 2 of them offer only international voice telephony). A separate licence is required for establishing and operating public mobile communications networks.

<sup>2</sup> Long distance voice service operators allowed to provide local voice services are included.

<sup>3</sup> International voice service operators allowed to provide long distance voice services are included.

<sup>4</sup> Trunk operators allowed to provide local loop are included

<sup>5</sup> Tariffs are calculated as an average of the various local tariffs.

<sup>6</sup> 1995 average.

<sup>7</sup> In local currency (DKK/100): (1) local level: 7,3 per min.; (2) single transit: 13,6 per min.; (3) double transit: 16,6 per min.



## GERMANY

<b>TELECOMMUNICATIONS MARKET</b>		
per capita 1997 GDP at current market prices (PPS)	108,8	<i>(EU: 100)</i>
telecoms services market value (1997; MECU)	36502	
per capita telecoms expenditure (1997; ECU)	445	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	5,9 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	9,9	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	55,1	

<b>PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS</b> <i>(according to the licences granted)</i>		
<b>Public fixed voice telephony</b>	local <sup>1</sup>	<ul style="list-style-type: none"> <li>• incumbent: Deutsche Telekom AG (74% state-owned) 1997 market share: 100%</li> <li>• alternative operators: 43</li> </ul>
	long distance	<ul style="list-style-type: none"> <li>• incumbent: Deutsche Telekom 1997 market share: 100%</li> <li>• alternative operators: 13</li> </ul>
	international	<ul style="list-style-type: none"> <li>incumbent: Deutsche Telekom 1997 market share: 100%</li> <li>• alternative operators: 13</li> </ul>
<b>Public mobile voice telephony</b>	analogue	<ul style="list-style-type: none"> <li>• incumbent: T-Mobil (100% Deutsche Telekom subsidiary)</li> </ul>
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: T-Mobil market share<sup>2</sup> • 1995: 48% • 1996: 50% • 1997: 52%</li> <li>• alternative operators: 1 (Mannesmann Mobilfunk) 1997 market share<sup>2</sup>: 48%</li> </ul>
	DCS 1800	<ul style="list-style-type: none"> <li>2 (E-Plus Mobilfunk and E2 Mobilfunk) E-Plus Mobilfunk 1997 market share: 100%</li> </ul>

<b>PUBLIC NETWORK OPERATORS</b> <i>(according to the licences granted)</i>	
local loop <sup>3</sup>	Deutsche Telekom + 57 network operators (23 (+D.T.) of which also have local voice licences)
trunk connections	Deutsche Telekom + 6 network operators (4 (+D.T.) of which also have long distance voice licences)
crossborder connections	Deutsche Telekom + 6 network operators

% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION		
<b>Public fixed voice telephony</b>		
carrier selection in place	• long-distance: yes	• international: yes
number portability in place	yes	
local long-distance/international	• territory: not available	• population: not available
<b>Public mobile voice telephony</b>		
analogue	• territory: 0%	• population: 0%
GSM 900/DCS 1800	• territory: approx. 100%	• population: approx. 100%

INCUMBENT'S RETAIL PRICES		
<b>Public fixed voice telephony (ECU/100)</b>		
bi-monthly rental	2488	
local calls	• 3 minutes: 12,1	• 10 minutes: 42,5
long-distance calls	• 3 minutes: 91	• 10 minutes: 303
<b>National leased-lines (ECU)</b>		
analogue (3,1 kHz)	• connection: 445	• monthly rental 50 km: 369
		• monthly rental 250 km: 546
digital (2Mbit/s)	• connection: 4047	• monthly rental 50 km: 2590
		• monthly rental 250 km: 3991
<b>International leased-lines (ECU)</b>		
analogue (3,1 kHz)	• connection: 506	• nearest EU: 1260
		• furthest EU: 1497
digital (2Mbit/s)	• connection: 1451	• nearest EU: 16066
		• furthest EU: 20194
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>	• national analogue: 3 months	• international: not available
	• national digital: 6 months	

LICENCE FEES		
<b>Public fixed voice telephony licence fees (ECU)</b>		
services up front fees	• local: 1012	• national: 1517600
infrastructure (public network) up front fees	• local: 1012	• national: 5362093
<b>Public mobile telephone services licence fees (ECU)</b>		
analogue/GSM 900/ DCS 1800 up-front fees	• 7588	• national: 2530000
<b>Average time for granting individual licences</b>	not available	
<b>Individual licence applications pending/refused</b>	• pending: not available	• refused: not available

PUBLIC NETWORK INTERCONNECTION				
<b>Interconnection agreements</b>				
fixed-mobile		3		
fixed-fixed		22		
mobile-mobile		not available		
<b>NRA arbitration</b>		4		
<b>Access deficit charge to be paid to the incumbent</b>		none		
<b>Universal service contribution</b>		none		
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"	
<i>fixed-fixed</i> networks I/C charges <sup>4</sup>	local level	1,00	none	
	single transit	regio50	1,71	none
		regio200	2,16	+20%
	double transit ( <i>national</i> )	2,61	+0,4%	
<i>mobile-fixed</i> networks I/C charges	local level/ single/double transit	not available		

<sup>1</sup> Long distance voice service operators that provide local voice services are included.

<sup>2</sup> Source: *Mobile Communications guide to west European cellular subscribers, Nov. 1997 and Sept. 1996.*

<sup>3</sup> Trunk operators that provide local loop are included.

<sup>4</sup> In local currency (DM/100): (1) City: 1,97 per min.; (2) Regio50: 3,36 per min.; (3) Regio200: 4,25 per min.; (4) National: 5,14 per min.

## GREECE

### DEROGATIONS GRANTED FOR FULL LIBERALISATION

- |  |                                   |
|--|-----------------------------------|
| • public fixed voice telephony: 1.1.2001 | • public infrastructure: 1.1.2001 |
|--|-----------------------------------|

### TELECOMMUNICATIONS MARKET

per capita 1997 GDP at current market prices (PPS)	64,6	<i>(EU: 100)</i>
telecoms services market value (1997; MECU)	2243	
per capita telecoms expenditure (1997; ECU)	212	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	8,8 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	7,3	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	57	

### PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS

*(according to the licences granted)*

<b>Public fixed voice telephony</b>	local/ long distance/ international	<ul style="list-style-type: none"> <li>• incumbent: OTE (82% state-owned) 1997 market share: 100%</li> <li>• alternative operators: 0 <i>(derogation granted)</i></li> </ul>
<b>Public mobile voice telephony</b>	analogue	no licences granted
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: none</li> <li>• alternative operators: 2                             <ul style="list-style-type: none"> <li>◦ Panafon 1997 market share: 57%</li> <li>◦ Telestet 1997 market share: 43%</li> </ul> </li> </ul>
	DCS 1800	Cosmote <i>(70% OTE)</i>

### PUBLIC NETWORK OPERATORS

local loop/ trunk/ crossborder connections	OTE <i>(derogation granted)</i>
--	---------------------------------

### % OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION

<b>Public fixed voice telephony <i>(derogation granted)</i></b>	
carrier selection in place	<ul style="list-style-type: none"> <li>• long-distance: no</li> <li>• international: no</li> </ul>
number portability in place	no
local/long distance/international calls	territory/population: 0%
<b>Public mobile voice telephony</b>	
analogue	no licences
GSM 900	<ul style="list-style-type: none"> <li>• territory: approx. 70% of road network</li> <li>• population: approx. 90%</li> </ul>

INCUMBENT'S RETAIL PRICES	
<b>Public fixed voice telephony (ECU/100)</b>	
bi-monthly rental	657
local calls	• 3 minutes: 4,17      • 10 minutes: 4,17
long-distance calls	• 3 minutes: not available      • 10 minutes: not available
<b>National leased-lines (ECU)</b>	
analogue (3,1 kHz)	• connection: 577      • monthly rental 50 km: 351      • monthly rental 250 km: 633
digital (2Mbit/s)	• connection: 2385      • monthly rental 50 km: 3367      • monthly rental 250 km: 5993
<b>International leased-lines (ECU)</b>	
analogue (3,1 kHz)	• connection: 641      • nearest EU: 1474      • furthest EU: 1474
digital (2Mbit/s)	• connection: 1122      • nearest EU: 28846      • furthest EU: 28846
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>	• analogue (national/ international): 2-3 months • digital (national/international): 10 months

LICENCE FEES	
<b>Public fixed voice telephony licence fees (ECU)</b>	
services/ infrastructure (public network)	annual OFE fees: [3,205 MECU + 0,025%(annual turnover-1,602 MECU)]
<b>Public mobile telephone services licence fees (ECU)</b>	
analogue	no licences granted
GSM 900	• up-front fees: 116 MECU • annual fees: [1,603 MECU + 0,02%(annual turnover-320510 ECU)]
DCS 1800	• up-front: 45,8 MECU      • annual fees <sup>1</sup> : 335220
<b>Average time for granting individual licences</b>	6 months
<b>Individual licence applications pending/refused</b>	• pending: none      • refused: none

PUBLIC NETWORK INTERCONNECTION	
<b>Interconnection agreements</b>	
fixed-mobile	2 ( <i>under negotiation</i> )
fixed-fixed	0
mobile-mobile	1
<b>NRA arbitration</b>	1
<b>Access deficit charge to be paid to the incumbent</b>	not yet decided
<b>Universal service contribution in place</b>	not yet decided
<b>Interconnection charges</b>	
<i>fixed-fixed</i> networks I/C charges	not yet decided
<i>mobile-fixed</i> networks I/C charges	under negotiation

<sup>1</sup> Figure for 1996 subject to annual revision.

# SPAIN

## DEROGATIONS GRANTED FOR FULL LIBERALISATION

- public infrastructure for voice telephony: 1.12.1998
- public fixed voice telephony: 1.12.1998

## TELECOMMUNICATIONS MARKET

per capita 1997 GDP at current market prices (PPS)	76,9	(EU: 100)
telecoms services market value (1997; MECU)	10585	
per capita telecoms expenditure (1997; ECU)	269	(EU average: 376)
telecoms services market value growth 1998/97	8,6 %	(EU average: 8,2)
cellular mobile subscribers per 100 inhabitants (1997)	11	(EU average: 13)
telephone lines per 100 inhabitants (1996)	40,75	

## PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS

*(according to the licences granted)*

<b>Public fixed voice telephony</b>	local/regional <sup>1</sup>	<ul style="list-style-type: none"> <li>• incumbent: Telefónica de España S.A. (0.1% state-owned) market share (1997): 100%</li> <li>• alternative operators: 10 (<i>Retevisión + 9 CATV operators</i>) <i>(companies not yet operating)</i></li> </ul>
	long distance/ international	<ul style="list-style-type: none"> <li>• incumbent: Telefónica de España S.A. 1997 market share: 100%</li> <li>• alternative operators: 10 (<i>Retevisión + 9 CATV operators</i>) <i>(CATV operators, not yet operating)</i></li> </ul>
<b>Public mobile voice telephony</b>	analogue	incumbent: Telefónica Móviles (100% Telefónica de España subsidiary)
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Telefónica Móviles market share: • 1995: 100% • 1996: 61% • 1997: 64%</li> <li>• alternative operators: 1 (Airtel) 1997 market share: 36%</li> </ul>
	DCS 1800	no licences granted

## PUBLIC NETWORK OPERATORS

*(according to the licences granted)*

local loop	Telefónica de España + 9 CATV operators + Retevisión <i>(alternative operators not yet operating)</i>
trunk/ crossborder connections	Telefónica de España + 9 CATV operators + Retevisión <i>(CATV operators are not yet operating)</i>

% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION		
<b>Public fixed voice telephony</b>		
carrier selection in place	• long-distance: yes	• international: yes
number portability in place	no	
local calls/ long-distance/ international calls	territory/population: major Spanish cities	
<b>Public mobile voice telephony</b>		
analogue	• territory: 0%	• population: 0%
GSM 900	• territory: 65%	• population: 93%

INCUMBENT'S RETAIL PRICES			
<b>Public fixed voice telephony (ECU/100)</b>			
bi-monthly rental	1722		
local calls <sup>2</sup>	• 3 minutes: 7,9	• 10 minutes: 19,8	
long-distance calls	• 3 minutes: 102,7	• 10 minutes: 308,2	
<b>National leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 659	• monthly rental 50 km: 471	• monthly rental 250 km: 794
digital (2Mbit/s)	• connection: 6574	• monthly rental 50 km: 3852	• monthly rental 250 km: 7765
<b>International leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 448	• nearest EU: 867	• furthest EU: 1256
digital (2Mbit/s)	• connection: 2988	• nearest EU: 21291	• furthest EU: 27079
Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent	• national: 15 days	• international: 40 days	

LICENCE FEES			
<b>Public fixed voice telephony licence fees</b>			
services/ infrastructure (public network)	• up-front fees: not available • annual fees: 1/∞ of annual turnover		
<b>Public mobile telephone services licence fees (ECU)</b>			
analogue	• annual frequencies fees: 8,307 MECU	• annual fees: 1/∞ of annual turnover	
GSM 900	• annual frequencies fees: 2,636 MECU	• annual fees: 1/∞ of annual turnover	
Average time for granting individual licences	2,5 months		
Number of individual licence applications pending/refused	• pending: 5 (satellite)	• refused: none	

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements</b>			
fixed-mobile		2 (under negotiation)	
fixed-fixed		1	
mobile-mobile		1	
<b>NRA arbitration</b>		none	
<b>Access deficit charge to be paid to the incumbent</b>		not yet decided	
<b>Universal service contribution in place</b>		not yet decided	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C charges <sup>4</sup>	local level <sup>3</sup>	1,51	+51%
	single transit ( <i>metropolitan</i> )	1,51	none
	double transit ( <i>interprovinc.</i> )	4,22	+62%
<i>mobile-fixed</i> networks I/C charges <sup>5</sup>	local level	not available	-
	single transit ( <i>metropolitan</i> )	not available	-
	double transit ( <i>interprovinc.</i> )	13,2	+408%
<b>% difference between fixed-fixed and mobile-fixed I/C charges</b>			double transit: +213%

<sup>1</sup> Long distance voice service operators allowed to provide local voice services are included.

<sup>2</sup> Interprovincial calls. Lower tariffs are available for provincial calls.

<sup>3</sup> The lowest I/C charge covers interconnection at a local or a tandem exchange. Thus the "local" rate is the same as the "single transit" rate.

<sup>4</sup> Reference interconnection offer is not yet approved by the NRA; maximum I/C tariffs are established by "Orden del Ministerio de Fomento" of 18 March 1997. No difference between local level and single transit: both correspond to the denomination of "metropolitan" interconnection charges. I/C charges in local currency (Pts): (1) local level: not provided; (2) metropolitan: 2,5 per min.; (3) provincial: 4,25 per min.; (4) interprovincial: 7 per min. Until full liberalisation on 1 December 1998, this offer is only valid for a limited number of authorised operators.

<sup>5</sup> Tariffs are being negotiated. In local currency (Pts): (1) local level: not provided; (2) metropolitan: not provided.; (3) provincial: 9,5 per min.; (4) interprovincial: 22 per min.



# FRANCE

<b>TELECOMMUNICATIONS MARKET</b>		
per capita 1997 GDP at current market prices (PPS)	105,9	<i>(EU: 100)</i>
telecoms services market value (1997; MECU)	24093	
per capita telecoms expenditure (1997; ECU)	411	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	7,4 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	10,1	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	57,2	

<b>PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS</b> <i>(according to the licences granted)</i>		
<b>Public fixed voice telephony</b>	local <sup>1</sup>	<ul style="list-style-type: none"> <li>• incumbent: France Telecom (75% state-owned) 1997 market share: 100%</li> <li>• alternative operators: 12</li> </ul>
	long distance	<ul style="list-style-type: none"> <li>• incumbent: France Telecom 1997 market share: 100%</li> <li>• alternative operators: 4</li> </ul>
	international <sup>1</sup>	<ul style="list-style-type: none"> <li>• incumbent: France Telecom market share:     • 1996: 100%     • 1997: not available</li> <li>• alternative operators: 4</li> </ul>
<b>Public mobile voice telephony</b>	analogue	<ul style="list-style-type: none"> <li>• incumbent: France Telecom Mobile (100% France Telecom subsidiary) 1997 market share: 36%</li> <li>• alternative operators: 1 (Société Française de Radiocommunications (SFR)) 1997 market share: 64%</li> </ul>
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: France Telecom Mobile (FTM)</li> <li>• alternative operators:   ◊ national: 1 (SFR)   ◊ local: 2 (FTM and SRR)</li> </ul>
	DCS 1800	<ul style="list-style-type: none"> <li>• national: 1 licence (Bouygues Telecom)</li> <li>• local: 2 licences (FTM and SFR)</li> </ul>
	digital mobile market share (GSM900+DCS1800)	<ul style="list-style-type: none"> <li>• France Telecom Mobile: 53%</li> <li>• SFR: 38%</li> <li>• Bouygues: 9%</li> </ul>

<b>PUBLIC NETWORK OPERATORS</b> <i>(according to the licences granted)</i>	
local loop <sup>2</sup>	France Telecom +14 <i>(12 of which also have voice telephony licences)</i>
trunk connections	France Telecom + 5 <i>(4 of which also have voice telephony licences)</i>
crossborder connections <sup>2</sup>	France Telecom +6 <i>(4 of which also have voice telephony licences)</i>

<b>% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION</b>		
<b>Public fixed voice telephony</b>		
carrier selection in place	• long-distance: yes	• international: yes
number portability in place	yes	
local calls/ long-distance	• territory: 0%	• households: 0%
international calls	• territory: not available	• households: not available
<b>Public mobile voice telephony</b>		
analogue/ GSM 900	• territory: 85%	• population: 98%
DCS 1800	• territory: 47%	• population: 82%

<b>INCUMBENT'S RETAIL PRICES</b>		
<b>Public fixed voice telephony (ECU/100)</b>		
bi-monthly rental	2056	
local calls	• 3 minutes: 11,2	• 10 minutes: 25,7
long-distance calls	• 3 minutes: 51,7	• 10 minutes: 172,4
<b>National leased-lines (ECU)</b>		
analogue (3,1 kHz)	• connection: 605	• monthly rental <sup>3</sup> 50 km: 485
		• monthly rental 250 km: 697
digital (2Mbit/s)	• connection: 9072	• monthly rental 50 km: 2283
		• monthly rental 250 km: 4702
<b>International leased-lines (ECU)</b>		
analogue (3,1 kHz)	• connection: 340	• nearest EU: 624
		• furthest EU: 760
digital (2Mbit/s)	• connection: 3629	• nearest EU: 11914
		• furthest EU: 14138
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>	• national: not available	• international: 3 months

<b>LICENCE FEES</b>			
<b>Public fixed/mobile voice telephony licence fees (ECU)</b>			
services (annual fees)	oper. with significant market power	• local: 30241	• national: 453618
	other operators	• local: 15120	• national: 226810
infrastructure (annual fees)	oper. with significant market power	• local: 30241	• national: 1,068 MECU
	other operators	• local: 15120	• national: 529221
administrative fees	fixed telephony	services	• local: 7560
		infrastructure	• national: 113400
	mobile telephony	services	• local: 7560
		infrastructure	• national: 264610
		services	• local: not available
		infrastructure	• national: not available
		services	• local: not available
		infrastructure	• national: not available
<b>Average time for granting individual licences</b>		• pending: 24	• refused: not available
<b>Individual licence applications pending/refused</b>		• not available	• not available

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements</b>			
fixed-mobile/ fixed-fixed/mobile-mobile		not available	
<b>NRA arbitration</b>		not available	
<b>Access deficit charge to be paid to the incumbent + universal service contribution in place</b>		<ul style="list-style-type: none"> <li>• 0,27 ECU/100 per min. for fixed operators</li> <li>• 0.15 ECU/100 per min. for mobile operators</li> </ul>	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C charges <sup>4</sup>	local level	0,71	none
	single transit ( <i>metropolitan</i> )	1,73	none
	double transit ( <i>national</i> )	2,55	none
<i>mobile-fixed</i> networks I/C charges <sup>5</sup>	local level/single/double	0,71	none
	transit ( <i>metropolitan</i> )	1,73	none
	transit ( <i>national</i> )	2,55	none
% difference between fixed-fixed and mobile-fixed I/C charges			local /single/ double transit: none

<sup>1</sup> Long distance voice service operators allowed to provide local/international voice services are included.

<sup>2</sup> Four trunk operators allowed to provide local loop are included.

<sup>3</sup> Tariffs for 250 km distance from the border.

<sup>4</sup> In local currency (FF/100): (1) local level: 4,69 per min.; (2) single transit: 11,40 per min.; (3) double transit (>200km): 16,77 per min.

<sup>5</sup> Source: *Reference interconnection catalogue, France Telecom, 1997.*

# IRELAND

## DEROGATIONS GRANTED FOR FULL LIBERALISATION

- |   |  |
|---|--|
| • public infrastructure for voice telephony: 1.1.2000 | • public fixed voice telephony: 1.1.2000 |
|---|--|

## TELECOMMUNICATIONS MARKET

per capita 1997 GDP at current market prices (PPS)	103,9	<i>(EU:100)</i>
telecoms services market value (1997; MECU)	1585	
per capita telecoms expenditure (1997; ECU)	438	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	9,5 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	11,3	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	38,4	

## PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS

<b>Public fixed voice telephony</b>	local/ long distance/ international	<ul style="list-style-type: none"> <li>• incumbent: Telecom Eireann (80% state-owned) market share: 1997: 100%</li> <li>• alternative operators: none <i>(derogation granted)</i></li> </ul>
<b>Public mobile voice telephony</b>	analogue	incumbent: Eircell <i>(100% Telecom Eireann subsidiary)</i>
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Eircell market share: • 1996: 100%    • 1997<sup>1</sup>: 72%</li> <li>• alternative operators: 1 (Esat Digifone)    1997 market share<sup>1</sup> 28%</li> </ul>
	DCS 1800	no licences granted

## PUBLIC NETWORK OPERATORS

local loop/ trunk/ crossborder connections	Telecom Eireann <i>(derogation granted)</i>
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## % OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION

<b>Public fixed voice telephony</b> <i>(derogation granted)</i>		
carrier selection in place	• long-distance: no	• international: no
number portability in place	no	
local/long distance/international calls	territory/population: 0%	
<b>Public mobile voice telephony</b>		
analogue	0%	
GSM 900	• territory: approx. 100%	• population: approx. 100%

## INCUMBENT'S RETAIL PRICES

<b>Public fixed voice telephony</b> (ECU/100)		
bi-monthly rental	2916	
local calls	• 3 minutes: 14,9	• 10 minutes: 45,7
long-distance calls	• 3 minutes: 58,2	• 10 minutes: 194

**Incumbent's retail prices (cont.)**

	• monthly rental 50 km: 427	• monthly rental 250 km: 772
• 480	• monthly rental 50 km: 3200	• monthly rental 250 km: 5965
• 389	• nearest EU: 1685	• furthest EU: 2916
• 6480	• nearest EU: 23976	• furthest EU: 28512
• leased lines by the incumbent	• national: not available	• international: not available

**LICENCE FEES**

<b>Public fixed voice telephony licence fees</b>	
services/ infrastructure (public network)	not yet decided
<b>Public mobile telephone services licence fees (ECU)</b>	
analogue	no fees
GSM 900	• annual spectrum fees <sup>2</sup> : • first two years: 12961 • after the second year: 25920
DCS 1800	• up front: 1,944 MECU • annual spectrum fees <sup>2</sup> : 25920 (after the second year) • spectrum access charge (up-front): the applicants are free to offer any figure up to and including an amount of 12,96 MECU
<b>Average time for granting individual licences</b>	not available
<b>Individual licence applications pending/refused</b>	• pending: not available • refused: not available

**PUBLIC NETWORK INTERCONNECTION**

<b>Interconnection agreements</b>			
fixed-mobile	2		
fixed-fixed	none		
mobile-mobile	none (1 I/C agreement is being negotiated)		
<b>NRA arbitration</b>	none		
<b>Access deficit charge to be paid to the incumbent</b>	not yet decided		
<b>Universal service contribution in place</b>	not yet decided		
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C charges <sup>3</sup>	local level	7	+600%
	single transit ( <i>metropolitan</i> )	13,3	+638%
	double transit ( <i>national</i> )	16,6	+537%
<i>mobile-fixed</i> networks I/C charges	local level	7	+600%
	single transit ( <i>metropolitan</i> )	13,3	+638%
	double transit ( <i>national</i> )	16,6	+537%
<b>% difference between fixed-fixed and mobile-fixed I/C charges</b>			local level/single/double transit: none

<sup>1</sup> Source: *Mobile Communications guide to west European cellular subscribers*, Nov. 1997.

<sup>2</sup> Per paired 200kHz channel

<sup>3</sup> Charges for cross-border call termination. Tariffs proposed by the operator, but not yet approved by the national regulatory authority. In local currency (IR£/100): (1) local level: 5,22 per min.; (2) single transit: 9,84 per min.; (3) double transit: 12,27 per min.

## ITALY

TELECOMMUNICATIONS MARKET		
per capita 1997 GDP at current market prices (PPS)	103,2	<i>(EU:100)</i>
telecoms services market value (1997; MECU)	18884	
per capita telecoms expenditure (1997; ECU)	329	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	7,1 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	16,2	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	42,68	

PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS <i>(according to the licences granted)</i>		
<b>Public fixed voice telephony</b>	local/ long distance/ international	<ul style="list-style-type: none"> <li>• incumbent: Telecom Italia (9,45% state-owned) 1997 market share: 100%</li> <li>• alternative operators: 0 <i>(no licences granted)</i></li> </ul>
	<b>Public mobile voice telephony</b>	<ul style="list-style-type: none"> <li>incumbent: Telecom Italia Mobile (60,34% Telecom Italia)</li> </ul>
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Telecom Italia Mobile market share: • 1995: 90% • 1996: 74% • 1997: 71%</li> <li>• alternative operators: 1 (Omnitel P.I.) 1997 market share: 29%</li> </ul>
	DCS 1800	no licences granted

PUBLIC NETWORK OPERATORS <i>(according to the licences granted)</i>	
local loop/trunk/ crossborder connections	Telecom Italia + 0 alternative operators <i>(no licences granted)</i>

% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION		
<b>Public fixed voice telephony</b>		
local/long distance/international	• territory: 0%	• population: 0%
carrier selection in place	• national: no	• international: no
number portability in place	no	
<b>Public mobile voice telephony</b>		
analogue	• territory: 0%	• population: 0%
GSM 900	• territory: 72%	• population: 96%

<b>INCUMBENT'S RETAIL PRICES</b>	
<b>Public fixed voice telephony (ECU/100)</b>	
bi-monthly rental	1892
local calls	• 3 minutes: 7,8      • 10 minutes: 23,6
long-distance calls	• 3 minutes: 70,7      • 10 minutes: 217,3
<b>National leased-lines (ECU)</b>	
analogue (3,1 kHz)	• connection: 104      • monthly rental 50 km: 475      • monthly rental 250 km: 667
digital (2Mbit/s)	• connection: 309      • monthly rental 50 km: 7224      • monthly rental 250 km: 11295
<b>International leased-lines (ECU)</b>	
analogue (3,1 kHz)	• connection: 104      • nearest EU: 1594      • furthest EU: 1867
digital (2Mbit/s)	• connection: 309      • nearest EU: 32441      • furthest EU: 36797
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>	• national: 89% in 20 days or within the terms accorded with the clients • international: not available

<b>LICENCE FEES</b> <i>(according to the draft legislation)</i>				
<b>Public fixed voice telephony licence fees (ECU)</b>				
		local	regional	national
services	up-front	10306	20612	51530
	annual	10306	25766	61835
infrastructure (public network)	up-front	10306	20612	61835
	annual	25766	51530	103058
services + infrastructure	up-front	15459	25766	56682
	annual	10306	25766	61835
numbering fees		• subscriber's number: 0,011:CU/sub.    • operator's prefix <sup>1</sup> : from 103058 to 25766		
<b>Public mobile telephone services licence fees (ECU)</b>				
analogue	annual fees: 3,5% of annual turnover			
GSM 900	• up-front: not available		• annual fees: 3,5% of annual turnover	
DCS 1800	same fees as for fixed voice telephony, unless differently stated in the bidding procedures			
<b>Average time for granting individual licences</b>			not available	
<b>Individual licence applications pending/refused</b>			• pending: 5 • refused: none	

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements</b>			
fixed-mobile		2	
fixed-fixed		0	
mobile-mobile		1	
<b>NRA arbitration</b>		2	
<b>Access deficit charge to be paid to the incumbent</b>		not yet decided	
<b>Universal service contribution in place</b>		not yet decided	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C	local level <sup>2</sup>	1,54	+54%
	single transit ( <i>metropolitan</i> )	2,52	+40%
charges <sup>3</sup>	double transit ( <i>national</i> )	not provided	-
<i>mobile-fixed</i> networks I/C	local level	4,12	+312%
	single transit ( <i>metropolitan</i> )	4,12	+129%
charges <sup>4</sup>	double transit ( <i>national</i> )	4,12	+58%
% difference between fixed-fixed and mobile-fixed I/C charges		<ul style="list-style-type: none"> <li>• local level: +167%</li> <li>• single transit: +63%</li> </ul>	

<sup>1</sup> Depending on the type of access code.

<sup>2</sup> Available only from 1.9.1998

<sup>3</sup> Source: *Reference Interconnection Offer, Telecom Italia, 1997*. Latest tariffs proposed by the operator, but not yet approved by the national regulatory authority. In local currency (LIT): (1) local level (only from 1.9.1998): 29,6 per min.; (2) single transit: 48,4 per min.; (3) double transit: not provided.

<sup>4</sup> In local currency (LIT): local/single/double transit: 80 per min.



## LUXEMBOURG

### DEROGATIONS GRANTED FOR FULL LIBERALISATION

- |   |  |
|---|--|
| • public infrastructure for voice telephony: 1.7.1998 | • public fixed voice telephony: 1.7.1998 |
|---|--|

### TELECOMMUNICATIONS MARKET

per capita 1997 GDP at current market prices (PPS)	163,5	<i>(EU:100)</i>
telecoms services market value (1997; MECU)	211	
per capita telecoms expenditure (1997; ECU)	505	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	9,9 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	15,1	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	58,3	

### PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS

<b>Public fixed voice telephony</b>	local/ long distance <sup>1</sup> / international	<ul style="list-style-type: none"> <li>• incumbent: Luxembourg P&amp;T (100% state-owned) 1997 market share: 100%</li> <li>• alternative operators: none (<i>derogation granted</i>)</li> </ul>
<b>Public mobile voice telephony</b>	analogue	none ( <i>service no longer provided by P&amp;T</i> )
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Luxembourg P&amp;T 1997 market share: 100%</li> <li>• alternative operators: 1 (Millicon)</li> </ul>
	DCS 1800	Luxembourg P&T+ Millicon

### PUBLIC NETWORK OPERATORS

local loop/trunk/ crossborder connections	Luxembourg P&T ( <i>derogation granted</i> )
--	--

### % OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION

<b>Public fixed voice telephony</b>	
carrier selection in place	no
number portability in place	no
local/long distance/international calls	territory/population: 0%
<b>Public mobile voice telephony</b>	
analogue	service no longer provided (by P&T)
GSM 900/DCS 1800	territory/population: 0% ( <i>alternative operator not yet operating</i> )

<b>INCUMBENT'S RETAIL PRICES</b>	
<b>Public fixed voice telephony (ECU/100)</b>	
bi-monthly rental	2707
local/long distance calls	• 3 minutes: 12,3      • 10 minutes: 36,9
<b>National leased-lines (ECU)</b>	
analogue (3,1 kHz)	• connection: 123      • monthly rental 50 km: 184      • monthly rental 250 km: 184
digital (2Mbit/s)	• connection: 2943      • monthly rental 50 km: 5100      • monthly rental 250 km: 5100
<b>International leased-lines (ECU)</b>	
analogue (3,1 kHz)	• connection: 123      • nearest EU: 294      • furthest EU: 846
digital (2Mbit/s)	• connection: 2943      • nearest EU: 9809      • furthest EU: 24521
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>	• national: 10 (for analogue) 20 (for digital) working days • international: 20 (analogue/digital) working days

<b>LICENCE FEES</b>	
<b>Public fixed voice telephony licence fees</b>	
services/infrastructure	not yet decided
<b>Public mobile telephone services licence fees (ECU).</b>	
GSM 900/ DCS 1800	• up-front: 1,839 MECU      • annual fees: 735644 • annual spectrum usage: 12261 per channel
<b>Average time for granting individual licences</b>	not available
<b>Individual licence applications pending/refused</b>	• pending: none      • refused: none

<b>PUBLIC NETWORK INTERCONNECTION</b>	
<b>Interconnection agreements</b>	
fixed-mobile/ fixed-fixed/ mobile-mobile	0 (1 I/C agreement is being negotiated)
<b>NRA arbitration</b>	not available
<b>Access deficit charge to be paid to the incumbent</b>	not yet decided
<b>Universal service contribution in place</b>	not yet decided
<b>Interconnection charges</b>	
fixed-fixed/ mobile -fixed networks I/C charges	under negotiation

<sup>1</sup> Luxembourg does not have a local network.

## THE NETHERLANDS

<b>TELECOMMUNICATIONS MARKET</b>		
per capita 1997 GDP at current market prices (PPS)	104,9	<i>(EU: 100)</i>
telecoms services market value (1997; M:ECU)	7089	
per capita telecoms expenditure (1997; ECU)	454	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	6,7 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	9,9	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	52,3	

<b>PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS</b> <i>(according to the licences granted)</i>		
<b>Public fixed voice telephony</b>	local <sup>1</sup>	<ul style="list-style-type: none"> <li>• incumbent: PTT Telecom (KPN) (44% state-owned) 1997 market share: 100%</li> <li>• alternative operators: 3 (<i>not yet operating</i>) + 125 CATV (<i>5 of which have I/C agreements in place</i>)</li> </ul>
	long distance	<ul style="list-style-type: none"> <li>• incumbent: PTT Telecom 1997 market share: 100%</li> <li>• alternative operators: 2</li> </ul>
	international	<ul style="list-style-type: none"> <li>• incumbent: PTT Telecom market share: • 1996: 100%      • 1997: &lt;100%</li> <li>• alternative operators: 2</li> </ul>
<b>Public mobile voice telephony</b>	analogue	incumbent: PTT Telecom
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: PTT Telecom 1997 market share: 60%</li> <li>• alternative operators: 1 (Libertel)      1997 market share: 40%</li> </ul>
	DCS 1800	no licences granted

<b>PUBLIC NETWORK OPERATORS</b> <i>(according to the licences granted)</i>	
local loop <sup>2</sup>	PTT Telecom + 3 + 125 CATV ( <i>5 of which have I/C agreements in place</i> ) <i>(all the network operators have been granted voice telephony licences)</i>
trunk/ crossborder connections	PTT Telecom + 2 ( <i>voice telephony licensee operators</i> )

<b>% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION</b>		
<b>Public fixed voice telephony</b>		
carrier selection in place	• long-distance: yes	• international: yes
number portability in place	no	
local/long-distance/international calls	• territory: not available	• population: not available
<b>Public mobile voice telephony</b>		
analogue	• territory: 0%	• population: 0%
GSM 900	• territory: approx. 100%	• population: approx. 100%

<b>INCUMBENT'S RETAIL PRICES</b>			
<b>Public fixed voice telephony (ECU/100)</b>			
bi-monthly rental	2442		
local calls	• 3 minutes: 13,2	• 10 minutes: 33,7	
long-distance calls	• 3 minutes: 31,4	• 10 minutes: 94,3	
<b>National leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 105	• monthly rental 50 km: 125	• monthly rental 250 km: 283
digital (2Mbit/s)	• connection: 2244	• monthly rental 50 km: 2199	• monthly rental 250 km: 3775
<b>International leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 105	• nearest EU: 507	• furthest EU: 664
digital (2Mbit/s)	• connection: 2244	• nearest EU: 9170	• furthest EU: 11895
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>		• national: within 3 months	• international: within 3 months

<b>LICENCE FEES</b>			
<b>Public fixed voice telephony licence fees (ECU)</b>			
services	• up-front: 135		• annual fees: 281
infrastructure (public network)	local/regional	• up-front: 90	• annual fees: 224
	long distance	• up-front: 0	• annual fees: 112212
<b>Public mobile telephone services licence fees (ECU)</b>			
analogue	annual fees: 10100		
GSM 900/DCS 1800	annual fees: 112212		
<b>Average time for granting individual licences</b>		less than 6 weeks (90%)	
<b>Individual licence applications pending/refused</b>		• pending: approx. 30	• refused: not available

<b>PUBLIC NETWORK INTERCONNECTION</b>			
<b>Interconnection agreements</b>			
fixed-mobile	3		
fixed-fixed	8 (19 I/C agreements in negotiation)		
mobile-mobile	not available		
<b>NRA arbitration</b>			
2			
<b>Access deficit charge to be paid to the incumbent</b>		not yet decided	
<b>Universal service contribution in place</b>		not yet decided	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
fixed-fixed networks I/C charges	local level	0,95	none
	single transit (metropolitan)	1,27	none
	double transit (national)	1,63	none
mobile-fixed networks I/C charges	local/ single/ double transit	not available	-

<sup>1</sup> Long distance voice service operators allowed to provide local voice services are included.

<sup>2</sup> Trunk operators allowed to provide local loop are included.

# AUSTRIA

<b>TELECOMMUNICATIONS MARKET</b>		
per capita 1997 GDP at current market prices (PPS)	110,4	<i>(EU: 100)</i>
telecoms services market value (1997; MECU)	3190	
per capita telecoms expenditure (1997; ECU)	393	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	9,5 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	14,3	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	48,5	

<b>PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS</b> <i>(according to the licences granted)</i>		
<b>Public fixed voice telephony</b>	local <sup>1</sup>	<ul style="list-style-type: none"> <li>• incumbent: Post und Telekom Austria (PTA) AG (100% state-owned) 1997 market share: 100%</li> <li>• alternative operators: 7 <i>(not yet operating)</i></li> </ul>
	long distance/ international	<ul style="list-style-type: none"> <li>incumbent: Post und Telekom Austria (PTA) AG 1997 market share: 100%</li> <li>• alternative operators: 5 <i>(not yet operating)</i></li> </ul>
<b>Public mobile voice telephony</b>	analogue	incumbent: MobilKom Austria (75% PTA)
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: MobilKom Austria market share: • 1995: 100% • 1996: 96,8% • 1997: 75%</li> <li>• alternative operators: 1 (Max.Mobil) 1997 market share: 25%</li> </ul>
	DCS 1800	1 (Connect Austria, not yet operating)

<b>PUBLIC NETWORK OPERATORS</b> <i>(according to the licences granted)</i>	
local loop <sup>2</sup>	PTA+ 7 licensee operators <i>(not yet operating)</i> <i>(5 operators are 100% publicly-owned utilities companies. 1 operator has been granted only voice telephony licence. 1 operator has been granted only infrastructure licence)</i>
trunk/crossborder connections	PTA + 4 licensee operators

<b>% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION</b>	
<b>Public fixed voice telephony</b>	
carrier selection in place	• long-distance: no                      • international: no
number portability in place	no
local/ long-distance/ international calls	territory/ population : 0%
<b>Public mobile voice telephony</b>	
analogue	• territory: 0%                      • population: 0%
GSM 900	• territory: approx. 30%              • population: 90%

<b>INCUMBENT'S RETAIL PRICES</b>	
<b>Public fixed voice telephony<sup>3</sup> (ECU/100)</b>	
bi-monthly rental	6938
local calls	• 3 minutes: 25                      • 10 minutes: 83
long-distance calls	• 3 minutes: 96                      • 10 minutes: 321
<b>National leased-lines (ECU)</b>	
analogue (3,1 kHz)	• connection: 108                      • monthly rental 50 km: 327              • monthly rental 250 km: 578
digital (2Mbit/s)	• connection: 1438                      • monthly rental 50 km: 3055              • monthly rental 250 km: 5572
<b>International leased-lines (ECU)</b>	
analogue (3,1 kHz)	• connection: 108                      • nearest EU: 899                      • furthest EU: 1677
digital (2Mbit/s)	• connection: 1438                      • nearest EU: 11383                      • furthest EU: 19770
Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent	• national: 3 to 4 months              • international: not available

<b>LICENCE FEES</b>	
<b>Public fixed voice telephony licence fees<sup>4</sup> (ECU)</b>	
services/ infrastructure (public network)	• up-front: 5033                      • annual fees: 0                      • numbering fees: not yet decided
<b>Public mobile telephone services licence fees<sup>4</sup></b>	
analogue	• up-front: 5033 ECU                      • annual fees per channel: 71,8 ECU
GSM 900	• up-front: 287,570 MECU              • annual fees per channel: 575 ECU • numbering fees: not yet decided
DCS 1800	• up-front: 194,110 MECU              • annual fees per channel: 575 ECU
Average time for granting individual licences	4 weeks
Individual licence applications pending/refused	• pending: 5                      • refused: none

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements</b>			
fixed-mobile		2 (2 new I/C agreements are being negotiated)	
fixed-fixed		0 (3 new I/C agreements are being negotiated)	
mobile-mobile		not available	
<b>NRA arbitration</b>		1	
<b>Access deficit charge to be paid to the incumbent</b>		not yet decided	
<b>Universal service contribution in place</b>		none <sup>5</sup>	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C charges <sup>7</sup>	local level <sup>6</sup>	3,26	+226%
	single transit ( <i>metropolitan</i> )	3,26	+81,0%
	double transit ( <i>national</i> )	3,99	+53,5%
<i>mobile-fixed</i> networks I/C charges <sup>8</sup>	local level <sup>6</sup>	07	+710%
	single transit ( <i>metropolitan</i> )	8,1	+350%
	double transit ( <i>national</i> )	10,02	+288%
% difference between fixed-fixed and mobile-fixed I/C charges		<ul style="list-style-type: none"> <li>• local level/single transit: +147%</li> <li>• double transit: +151%</li> </ul>	

<sup>1</sup> Long distance voice service operators allowed to provide local voice services are included.

<sup>2</sup> Trunk operators allowed to provide local loop are included.

<sup>3</sup> Tariffs for "standard" package. Lower tariffs are available for "minimum" package.

<sup>4</sup> All the licensee operators have to contribute to the operational cost of the NRA (proportionally to their annual turnover and to the total turnover of the national telecommunications market). The amount is not yet decided.

<sup>5</sup> Unless PTA's market share falls under 80%, it cannot claim financial service funding.

<sup>6</sup> There are no offer for I/C points at local level. The lowest I/C charge covers interconnection at a local or a tandem exchange. Thus the "local" rate is the same as the "single transit" rate.

<sup>7</sup> Proposed tariffs, not yet approved by the NRA and still under negotiation. In local currency (ATS): (1) local level: not provided; (2) single transit: 0,45 per min.; (3) double transit: 0,55 per min.

<sup>8</sup> In local currency (ATS): (1) local level: not provided; (2) single transit: 1,12 per min.; (3) double transit: 1,39 per min.

## PORTUGAL

### DEROGATIONS GRANTED FOR FULL LIBERALISATION

- |   |  |
|---|--|
| • public infrastructure for voice telephony: 1.1.2000 | • public fixed voice telephony: 1.1.2000 |
|---|--|

### TELECOMMUNICATIONS MARKET

per capita 1997 GDP at current market prices (PPS)	69,4	<i>(EU:100)</i>
telecoms services market value (1997; MECU)	2550	
per capita telecoms expenditure (1997; ECU)	258	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	11,1 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	11,5	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	37,14	

### PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS

<b>Public fixed voice telephony</b>	local/ long distance/ international	<ul style="list-style-type: none"> <li>• incumbent: Portugal Telecom (25% state-owned) 1997 market share: 100%</li> <li>• alternative operators: 0 (<i>derogation</i>)</li> </ul>
<b>Public mobile voice telephony</b>	analogue	incumbent: Telecomunicações Móveis Nacionais (TMN) <i>(100% Portugal Telecom subsidiary)</i>
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: TMN market share<sup>1</sup>: • 1995: 47% • 1996: 45% • 1997: 50%</li> <li>• alternative operators: 2      Telecel 1997 market share<sup>1</sup>: 50% <i>(one licensee company not yet operating)</i></li> </ul>
	DCS 1800	1 ( <i>company not yet operating</i> )

### PUBLIC NETWORK OPERATORS

local loop/trunk/ crossborder connections	Portugal Telecom ( <i>derogation granted</i> )
---	--

### % OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION

<b>Public fixed voice telephony</b> ( <i>derogation granted</i> )	
carrier selection in place	no
number portability in place	no
local/long distance/international calls	territory/population: 0%
<b>Public mobile voice telephony</b>	
analogue	• territory: 0%      • population: 0%
GSM 900	• territory: approx. 90%      • population: approx. 99%

### INCUMBENT'S RETAIL PRICES

<b>Public fixed voice telephony</b> (ECU/100)	
bi-monthly rental	2136
local calls	• 3 minutes: 6,7      • 10 minutes: 26,7
long-distance calls <sup>2</sup>	• 3 minutes: 100      • 10 minutes: 320,4



Incumbent's retail prices (cont.)			
<b>National leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection <sup>3</sup> : 208	• monthly rental 50 km: 330	• monthly rental 250 km: 1063
digital (2Mbit/s)	• connection <sup>3</sup> : 4945	• monthly rental 50 km: 4500	• monthly rental 250 km: 13648
<b>International leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 183	• nearest EU: 1623	• furthest EU: 2363
digital (2Mbit/s)	• connection: 3653	• nearest EU: 23332	• furthest EU: 35177
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>		• national/international: from 4 to 7 days	

LICENCE FEES	
<b>Public voice telephony licence fees</b>	
services/ infrastructure (public network)	not yet decided
<b>Public mobile telephone services licence fees (ECU)</b>	
analogue	no specific fees in addition to GSM 900 fees (for TMN)
GSM 900/DCS 1800	• up-front: 4945      • renewal fees: 2472      • annual fees: 24724
<b>Average time for granting individual licences</b>	43 working days
<b>Individual licence applications pending/refused</b>	• pending: 3      • refused: none

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements</b>			
fixed-mobile	1 (1 I/C agreement is being negotiated)		
fixed-fixed	1 (1 I/C agreement is being negotiated)		
mobile-mobile	not avail.		
<b>NRA arbitrations</b>	1		
<b>Access deficit charge to be paid to the incumbent</b>	included in the overall charges		
<b>Universal service contribution in place</b>	included in the overall charges		
<b>Interconnection charges</b>	ECU/100 per min.	deviation from "best current practice"	
<i>fixed-fixed</i> networks I/C charges <sup>4</sup>	local level	1,25	+25%
	single transit ( <i>metropolitan</i> )	2,5	+39%
	double transit ( <i>national</i> )	18,75	+621%
<i>mobile-fixed</i> networks I/C charges <sup>5</sup>	local level	1,25	+25%
	single transit ( <i>metropolitan</i> )	2,5	+39%
	double transit ( <i>national</i> )	18,75	+621%
<b>% difference between fixed-fixed and mobile-fixed I/C charges</b>	• local level/single/double transit: none		

<sup>1</sup> Source: *Mobile Communications guide to west European cellular subscribers, Nov. 1997 and Sept. 1996.*

<sup>2</sup> Tariffs for interurban 2<sup>nd</sup> grade call. Lower tariffs are available for regional 1<sup>st</sup> grade call, urban areas of Lisbon and Oporto.

<sup>3</sup> National circuit connecting different groups of networks.

<sup>4</sup> Charges for cross-border call termination not yet approved by the NRA. In local currency (PTE): (1) local level: 6,99 per min.; (2) single transit: 15 per min. (regional 1<sup>st</sup> grade call, urban areas of Lisbon and Oporto); (3) double transit: 107,15 per min. (interurban 2<sup>nd</sup> grade call). Values referring to 1997 and are still undergoing discussion for 1998.

<sup>5</sup> In local currency (PTE): double transit: 112,5 per min. (interurban 2<sup>nd</sup> grade call). Values referring to 1997 and still undergoing discussion for 1998.

## FINLAND

<b>TELECOMMUNICATIONS MARKET</b>		
per capita 1997 GDP at current market prices (PPS)	94,2	<i>(EU:100)</i>
telecoms services market value (1997; MECU)	1795	
per capita telecoms expenditure (1997; ECU)	350	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	6,9 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	40	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	52,8	

<b>PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS<sup>1</sup></b>		
<b>Public fixed voice telephony</b> <i>(according to the notifications)</i>	local <sup>2</sup>	<ul style="list-style-type: none"> <li>• incumbents<sup>3</sup>:               <ul style="list-style-type: none"> <li>◦ 46 local incumbents (Finnet Group) (100% private owned) market share: • 1995: 78% • 1996: 68% • 1997: not avail.</li> <li>◦ Telecom Finland (100% state-owned) market share: • 1995: 32% • 1996: 32% • 1997: not avail.</li> </ul> </li> <li>• alternative operators: 15 <i>(almost all companies are operating)</i> 1996 market share: approx. 0%</li> </ul>
	long distance	<ul style="list-style-type: none"> <li>• incumbent: Telecom Finland market share: • 1995: 41% • 1996: 42% • 1997: not avail.</li> <li>• alternative operators: 17 <i>(almost all companies are operating)</i> 1996 total alternative operators market share: 58% <i>(Finnet subsidiary: 55%; Telia Finland: 4,7%)</i></li> </ul>
	international	<ul style="list-style-type: none"> <li>• incumbent: Telecom Finland market share: • 1995: 75% • 1996: 69% • 1997: not avail.</li> <li>• alternative operators: 15 1996 total alternative operators market share: 31% <i>(Finnet subsidiary: 24%; Telia Finland: 9%)</i></li> </ul>
<b>Public mobile voice telephony</b> <i>(according to the licences granted)</i>	analogue	incumbent: Telecom Finland
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Telecom Finland market share: • 1995: 67% • 1996: 68% • 1997: 66%</li> <li>• alternative operators: 1 (Finnet subsidiary) 1997 market share: 34%</li> </ul>
	DCS 1800	25 licences granted <i>(only 2 companies are yet operating)</i>

<b>PUBLIC NETWORK OPERATORS</b> <i>(according to the notifications<sup>1</sup>)</i>	
local loop <sup>4</sup>	Telecom Finland + Finnet Group (46 operators) + 5 other operators <i>(almost all companies are operating)</i>
trunk connections	Telecom Finland + 2 Finnet subsidiaries + 4 other operators <i>(almost all companies are operating)</i>
crossborder connections <sup>5</sup>	Telecom Finland + 1 Finnet subsidiary + 7 other operators <i>(almost all companies are operating)</i>

% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION		
<b>Public fixed voice telephony</b>		
carrier selection in place	• long-distance: yes (since 1994)	• international: yes (since 1994)
number portability in place	in some areas since June 1997	
local calls	• territory: 100%	• population: 100%
long-distance calls	• territory: 100%	• population: 100%
international calls	• territory: 100%	• population: 100%
<b>Public mobile voice telephony</b>		
analogue	• territory: 0%	• population: 0%
GSM 900	• territory: 100%	• population: 100%
DCS 1800	• territory: Helsinki area	• population: approx. 10%

INCUMBENT'S RETAIL PRICES (Telecom Finland)			
<b>Public fixed voice telephony (ECU/100)</b>			
bi-monthly rental	2438		
local calls	• 3 minutes: 11,8	• 10 minutes: 20,7	
long-distance calls	• 3 minutes: 18,5	• 10 minutes: 61,8	
<b>National leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 768	• monthly rental 50 km: 174	• monthly rental 250 km: 524
digital (2Mbit/s)	• connection: 4174	• monthly rental 50 km: 870	• monthly rental 250 km: 2497
<b>International leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 668	• nearest EU: 523	• furthest EU: 1370
digital (2Mbit/s)	• connection: 2588	• nearest EU: 8314	• furthest EU: 23433
Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent	• national: not available		• international: 6 weeks

LICENCE FEES	
<b>Public fixed voice telephony licence fees (ECU)</b>	
services	• up-front/annual/renewal: none • numbering fees: ◦ for subscriber number <sup>6</sup> : 0,4 ECU/sub. ◦ for operator's prefix: from 3673 to 91827
infrastructure (public network)	none
<b>Public mobile telephone services licence fees (ECU)</b>	
analogue/ GSM 900	• up-front fees: none • annual spectrum fees <sup>7</sup> : 1262 (per frequency band/25kHz)
DCS 1800	• up-front fees: none • annual spectrum fees <sup>7</sup> : 947 (per frequency band/25kHz)
Average time for granting individual licences	about 3 months
Individual licence applications pending/refused	• pending: none • refused: none

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements</b>			
fixed-mobile		2	
fixed-fixed		approx. 70	
mobile-mobile		1	
<b>NRA arbitration</b>		4/5 times during the negotiation ( <i>not for the final agreement</i> )	
<b>Access deficit charge to be paid to the incumbent</b>		none	
<b>Universal service contribution in place</b>		none	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C charges <sup>9</sup>	local level <sup>8</sup>	1,81	+ 0,81%
	single transit ( <i>metropolitan</i> )	1,81	+ 0,5%
	double transit ( <i>national</i> )	4,20	+ 61,5%
<i>mobile-fixed</i> networks I/C charges	local level <sup>8</sup>	1,81	+ 0,81%
	single transit ( <i>metropolitan</i> )	1,81	+0,5%
	double transit ( <i>national</i> )	4,20	+ 61,5%
% difference between fixed-fixed and mobile-fixed I/C charges		local level/single/double transit: none	

<sup>1</sup> According to the national licence regime, a notification is requested for providing fixed voice telephony services or network services in a public telecommunications network. Only the provision of telecommunications network services in a public mobile wireless network is subject to an individual licensing requirement. The national licence/notification regime does not make any distinction between local/long distance and international.

<sup>2</sup> Some long distance voice service operators allowed to provide local voice services are included.

<sup>3</sup> Finnet group consists of 46 regional privately owned telephone company and their subsidiary and affiliated companies. The great part of them are limited companies or cooperatives, but there are also some economic associations and organisations owned by cities. Until 1994 each local telephony company had a well-defined although limited monopoly within its geographical region and Telecom Finland functions were to interconnect the local telephone companies, in order to provide long-distance and international services, and to provide local telephony ( where there were no other local telephone companies).

<sup>4</sup> Three trunk operators allowed to provide local loop are included.

<sup>5</sup> Six trunk/local loop operators allowed to provide crossborder connections are included.

<sup>6</sup> Depending on the type of access code.

<sup>7</sup> For 6<sup>th</sup> billing year or later and for national spectrum usage. Lower annual spectrum usage fees are requested for the first 5 years of activity and for restricted right of use area.

<sup>8</sup> The lowest I/C charge covers interconnection at local or a single exchange. Thus the "local " rate is the same as the "single transit".

<sup>9</sup> In local currency (FIM/100): (1) local level: 10,7 per min.; (2) single transit:10,7 per min.; (3) double transit: 24,7 per min.

**SWEDEN**

<b>TELECOMMUNICATIONS MARKET</b>		
per capita 1997 GDP at current market prices (PPS)	97,3	(EU:100)
telecoms services market value (1997; MECU)	4667	
per capita telecoms expenditure (1997; ECU)	523	(EU average: 376)
telecoms services market value growth 1998/97	7,4 %	(EU average: 8,2)
cellular mobile subscribers per 100 inhabitants (1996)	28	
telephone lines per 100 inhabitants (1996)	70,1	

<b>PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS<sup>1</sup></b>		
<b>Public fixed voice telephony</b> (according to the notifications or licences granted)	local <sup>2</sup>	<ul style="list-style-type: none"> <li>• incumbent: Telia (100% state-owned) market share: • 1995: 100% • 1996: 98% • 1997: not avail.</li> <li>• alternative operators: 13 licences + 9 notifications 1996 total alternative operators<sup>3</sup> market share: 2%</li> </ul>
	long distance	<ul style="list-style-type: none"> <li>• incumbent: Telia market share: • 1995: 94% • 1996: 88% • 1997: not avail.</li> <li>• alternative operators: 13 licences + 9 notifications 1996 total alternative operators market share: 12% (Tele2: 11%)</li> </ul>
	international <sup>2</sup>	<ul style="list-style-type: none"> <li>• incumbent: Telia market share: • 1995: 76% • 1996: 73% • 1997: not avail.</li> <li>• alternative operators: 13 licences + 9 notifications 1996 total alternative operators market share: 27% (Tele2: 22%)</li> </ul>
<b>Public mobile voice telephony</b> (according to the licences granted)	analogue	incumbent: Telia Mobitel (100% Telia's subsidiary)
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Telia market share • 1995: 46% • 1996: 52% • 1997: not avail.</li> <li>• alternative operators: 2 licences 1996 market share: ◦ Comviq: 30% ◦ Europolitan 17%</li> </ul>
	DCS 1800	4 (only 1 company operating)

<b>PUBLIC NETWORK OPERATORS<sup>1</sup></b>	
local loop/ trunk/ crossborder connections (according to the notifications or licences granted)	7 licensee operators + 24 notifications + Telia (5 licensee operators (+Telia) and 5 notified operators also offer voice telephony services)

<b>% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION</b>		
<b>Public fixed voice telephony</b>		
carrier selection in place	• long-distance: yes	• international: yes
number portability in place	no	
local calls	• territory: approx. 0%	• population: approx. 0%
long-distance calls	• territory: 100%	• population: 100%
international calls	• territory: 100%	• population: 100%
<b>Public mobile voice telephony</b>		
analogue	• territory: 0%	• population: 0%
GSM 900	• territory: not available	• population: not available

<b>INCUMBENT'S RETAIL PRICES</b>		
<b>Public fixed voice telephony (ECU/100)</b>		
bi-monthly rental	2410	
local calls	• 3 minutes: 8,7    • 10 minutes: 27,5	
long-distance calls	• 3 minutes: 21,8    • 10 minutes: 61,9	
<b>National leased-lines<sup>4</sup> (ECU)</b>		
analogue (3,1 kHz)	• connection: 1860	• monthly rental 50 km: 82    • monthly rental 250 km: 504
digital (2Mbit/s)	• connection: 8136	• monthly rental 50 km: 1220    • monthly rental 250 km: 4446
<b>International leased-lines<sup>4</sup> (ECU)</b>		
analogue (3,1 kHz)	• connection: 581	• nearest EU: 416    • furthest EU: 1835
digital (2Mbit/s)	• connection: 581	• nearest EU: 4943    • furthest EU: 21342
Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent	• national: 6 weeks	• international: not available

<b>LICENCE FEES</b>		
<b>Public fixed voice telephony licence fees (ECU)</b>		
services/ infrastructure (public network)	• licences fees: up-front: 11470	annual fees: 0,9‰ of turnover <sup>5</sup>
	• notifications: up-front: none	annual fees <sup>6</sup> : 115 or 573
<b>Public mobile telephone services licence fees (ECU)</b>		
analogue/ GSM 900/ DCS 1800	• up-front: 11470	• annual fees: 0,9‰ of turnover <sup>5</sup>
	• annual spectrum fees: 17,21/base station	
Average time for granting individual licences	not available	
Individual licence applications pending/refused	• pending: 1	• refused: none <sup>7</sup>

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements</b>			
fixed-mobile		15	
fixed-fixed		20	
mobile-mobile		not available	
<b>NRA arbitration</b>		5	
<b>Access deficit charge to be paid to the incumbent</b>		none	
<b>Universal service contribution in place</b>		none	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C charges <sup>8</sup>	local level	1,14	+14%
	single transit ( <i>metropolitan</i> )	1,75	none
	double transit ( <i>national</i> )	2,38	none
<i>mobile-fixed</i> networks I/C charges	local level	1,14	+14%
	single transit ( <i>metropolitan</i> )	1,75	none
	double transit ( <i>national</i> )	2,38	none
% difference between fixed-fixed and mobile-fixed I/C charges		local level/single/double transit: none	

<sup>1</sup> According to the national regime, a notification is requested for providing (within a publicly available telecommunications network): fixed telephony, mobile services, network capacity (including leased lines), or any other telecommunications service which requires allocation of capacity from numbering plan for telephony. An individual licence is requested for providing fixed telephony, mobile services, network capacity (including leased lines) if the activity is considered to be of a "considerable scope" ("for maintaining efficient telecommunications and competition in the Swedish market") with regard to the area covered, the number of users, or other comparable factors. The national licence/notification regime does not make any distinction between local/long distance and international.

<sup>2</sup> Long distance voice service operators allowed to provide local/international voice services are included.

<sup>3</sup> The main operators are Tele2, TeleNordia and Europolitan.

<sup>4</sup> Source: *Tarifika 1997*.

<sup>5</sup> With a minimum of 5735 ECU.

<sup>6</sup> Depending if total turnover is over or under 344000 ECU.

<sup>7</sup> Two licences recalled at companies request.

<sup>8</sup> In local currency (SEK/100): (1) local level: 9,6 per min.; (2) single transit: 14,9 per min.; (3) double transit: 40,6 per min.

## UNITED KINGDOM

<b>TELECOMMUNICATIONS MARKET</b>		
per capita 1997 GDP at current market prices (PPS)	99,5	<i>(EU:100)</i>
telecoms services market value (1997; MECU)	20633	
per capita telecoms expenditure (1997; ECU)	350	<i>(EU average: 376)</i>
telecoms services market value growth 1998/97	7,2 %	<i>(EU average: 8,2)</i>
cellular mobile subscribers per 100 inhabitants (1997)	14,1	<i>(EU average: 13)</i>
telephone lines per 100 inhabitants (1996)	52,3	

<b>PUBLIC VOICE TELEPHONY OPERATORS/SERVICE PROVIDERS</b> <i>(according to the licences granted)</i>		
<b>Public fixed voice telephony</b>	local <sup>1</sup>	<ul style="list-style-type: none"> <li>• incumbent: British Telecom (BT) (100% private owned) (+ Kingston) BT market share:   • 1994/5: 94 %   • 1995/6: 92%   • 1997: 89%</li> <li>• alternative operators:               <ul style="list-style-type: none"> <li>◦ CATV<sup>2</sup>: 140</li> <li>◦ others: 32 licences (9 companies operating)</li> </ul> </li> <li style="text-align: right;">total alternative operators market share (1997): 11%</li> </ul>
	long distance	<ul style="list-style-type: none"> <li>• incumbent: British Telecom market share:       • 1994/5: 84%   • 1995/6: 81%   • 1997: 78%</li> <li>• alternative operators: 32 licences (9 companies operating) 1997 market share:   ◦ C&amp;WC (Mercury): 10% ◦ others: 12%</li> </ul>
	international <sup>3</sup>	<ul style="list-style-type: none"> <li>incumbent: British Telecom market share:       • 1994/5: 71%   • 1995/6: 69,6%   • 1997: 58%</li> <li>• alternative operators: 63 licences (about 10 companies operating) 1997 market share:   ◦ C&amp;WC (Mercury): 14% ◦ WorldCom: 9% ◦ others: 19%</li> </ul>
<b>Public mobile voice telephony</b>	analogue	<ul style="list-style-type: none"> <li>• incumbent: Cellnet (60% BT)</li> <li>• alternative operators: 1 (Vodafone)</li> </ul>
	GSM 900	<ul style="list-style-type: none"> <li>• incumbent: Cellnet</li> <li>• alternative operators: 1 (Vodafone)</li> </ul>
	DCS 1800	2 operators <i>Orange + one2one (50% C&amp;WC)</i>
	total mobile market share <sup>4</sup>	<ul style="list-style-type: none"> <li>◦ Vodafone   • 1995: 46%   • 1996: 43%   • 1997: 38%</li> <li>◦ Cellnet     • 1995: 44%   • 1996: 42%   • 1997: 36 %</li> <li>◦ Orange       • 1997: 14 %</li> <li>◦ one2one     • 1997: 12 %</li> </ul>



<b>PUBLIC NETWORK OPERATORS</b> (according to the licences granted)	
local loop <sup>5</sup>	172 licences + BT (included 140 cable franchise licences which are divided between 8 company operating)
trunk connections	32 licences + BT (companies operating: BT+9)
crossborder connections <sup>3</sup>	63 licences + BT (companies operating: BT+about 10)

<b>% OF CONSUMERS WITH CHOICE OF OPERATORS/CARRIER SELECTION</b>		
<b>Public fixed voice telephony</b>		
carrier selection in place	• long-distance: yes	• international: yes
number portability in place	yes	
local calls	• territory: not available	• households <sup>6</sup> : 46%
long-distance/international calls	• territory: 100%	• households: 100%
<b>Public mobile voice telephony</b>		
analogue/ GSM 900	• territory: not available	• population: 98%
DCS 1800	• territory: not available	• population: more than 90%

<b>INCUMBENT'S RETAIL PRICES</b>			
<b>Public fixed voice telephony (ECU/100)</b>			
bi-monthly rental	2663		
local calls	• 3 minutes: 18	• 10 minutes: 60	
long-distance calls	• 3 minutes: 36	• 10 minutes: 118,6	
<b>National leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 1801	• monthly rental 50 km: 334	• monthly rental 250 km: 650
digital (2Mbit/s)	• connection: 13855	• monthly rental 50 km: 1984	• monthly rental 250 km: 5737
<b>International leased-lines (ECU)</b>			
analogue (3,1 kHz)	• connection: 1365	• nearest EU <sup>7</sup> : not available	• furthest EU: 1660
digital (2Mbit/s)	• connection: 24542	• nearest EU <sup>7</sup> : not available	• furthest EU: not available
<b>Average time for delivery leased lines (analogue/2Mbit/s) by the incumbent</b>	• national: 23,5 working days		• international: 15,3 working days

<b>LICENCE FEES</b>			
<b>Public fixed voice telephony licence fees (ECU)</b>			
services / infrastructure (public network)	local/regional	• up-front: 18763	• annual fees: 15011
	long distance	• up-front: 60043	• annual fees <sup>8</sup> : 30021
	international	• up-front: 10507	• annual fees: 12008
<b>Public mobile telephone services licence fees (ECU)</b>			
analogue/GSM 900/ DCS 1800		• up-front: 55540	• renewal fees: 52537
<b>Average time for granting individual licences</b>		approx. 6 weeks	
<b>Individual licence applications pending/refused</b>		• pending: 60	• refused: 8 since 1991

PUBLIC NETWORK INTERCONNECTION			
<b>Interconnection agreements<sup>9</sup></b>			
fixed-mobile		24	
fixed-fixed		200	
mobile-mobile		8	
<b>NRA arbitration</b>		7	
<b>Access deficit charge to be paid to the incumbent</b>		none	
<b>Universal service contribution in place</b>		none	
<b>Interconnection charges</b>		ECU/100 per min.	deviation from "best current practice"
<i>fixed-fixed</i> networks I/C charges <sup>10</sup>	local level	0,64	none
	single transit ( <i>metropolitan</i> )	0,91	none
	double transit ( <i>national</i> )	1,74	none
<i>mobile-fixed</i> networks I/C charges	local level	0,64	none
	single transit ( <i>metropolitan</i> )	0,91	none
	double transit ( <i>national</i> )	1,74	none
% difference between fixed-fixed and mobile-fixed I/C charges			local /single/ double transit: none

<sup>1</sup> Long distance voice service operators allowed to provide local voice services are included.

<sup>2</sup> The 140 individual licences are held between 8 Multiple System Operators.

<sup>3</sup> International Facilities Licences.

<sup>4</sup> Total mobile voice telephony market share (analogue, GSM 900, DCS 1800).

<sup>5</sup> Trunk operators allowed to provide local loop are included

<sup>6</sup> ITC broadband homes passed divided by 1991 Census GB household (+2% for Northern Ireland).

<sup>7</sup> Tariffs to Ireland are distance dependent.

<sup>8</sup> But not more than 0,08% of turnover.

<sup>9</sup> Ofel estimates

<sup>10</sup> In local currency (£/100): (1) local level: 0,434 per min.; (2) single transit: 0,618 per min.; (3) double transit (>200km): 1,177 per min.

Saint Lucia  
Saint Vincent & the Grenadines  
Senegal  
Sierra Leone  
Singapore  
Slovak Republic  
Slovenia  
Solomon Islands  
South Africa  
Spain  
Sri Lanka  
Suriname  
Swaziland  
Sweden  
Switzerland

Tanzania  
Thailand  
Togo  
Trinidad and Tobago  
Tunisia  
Turkey  
Uganda  
United Arab Emirates  
United Kingdom  
United States  
Uruguay  
Venezuela  
Zambia  
Zimbabwe

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Notice by the Commission concerning a draft Directive amending Commission Directive 90/388/EEC in order to ensure that telecommunications networks and cable TV networks owned by a single operator are separate legal entities

(98/C 71/03)

(Text with EEA relevance)

The Commission approved a draft Directive amending Commission Directive 90/388/EEC in order to ensure that telecommunications networks and cable TV networks owned by a single operator are separate legal entities.

The Commission intends to adopt the Directive after having heard the comments of all interested parties.

The Commission invites interested parties to submit their observations on the draft Directive published below.

Observations must reach the Commission not later than two months following the date of this publication. Observations may be sent to the Commission by fax (No (32-2) 296 98 19), by e-mail ([cable-review@dg4.cec.be](mailto:cable-review@dg4.cec.be)) or by post to the following address:

European Commission  
Directorate-General for Competition (DG IV)  
Directorate C  
Office 3/44  
Avenue de Cortenberg/Kortenberglaan 150  
B-1040 Brussels

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**Commission communication concerning the review under competition rules of the joint provision of telecommunications and cable TV networks by a single operator and the abolition of restrictions on the provision of cable TV capacity over telecommunications networks**

(98/C 71/04)

(Text with EEA relevance)

**SUMMARY**

distinctions between previously different markets are disappearing<sup>(1)</sup>.

1. The establishment of a framework of liberalisation of telecommunications and cable networks in the European Union is scheduled to take place on 1 January 1998 in most EU Member States<sup>(1)</sup>. Key principles underpinning this liberalisation process have been the introduction of competition into telecommunications markets, which increase the choice available for consumers of telecommunications services. This will result in lower costs of telecommunications services and a wider variety of services on offer.
2. This period of liberalisation has also been marked by an enormous leap forward in terms of technology in telecommunications and the associated digital technologies of broadcasting, interactive services, including the Internet, and new data communications such as electronic mail. These technologies increasingly overlap and merge, so that

3. As well as the other benefits of lower costs and greater choice outlined above, the liberalisation will bring new and innovative telecommunications and multimedia companies into the market. They will come with many new ideas for services and will stimulate the existing operators to respond with their own ideas. This innovation will benefit consumers in Europe, by providing new interactive services, and it will help the European telecommunications and multimedia industry to compete more effectively on world markets, so creating more employment opportunities and increasing social welfare. This innovative development, however, will not come about unless the appropriate conditions of competition exist with respect to telecommunications and cable networks in the EU, particularly in the transition period to full competition in the years following 1 January 1998.

4. As part of the process which is intended to ensure effective provision for the transition towards competitive market structures, the Commission was required by Directive 90/388/EEC as amended by Directive 95/51/EC (the Cable Directive) and also by Directive 96/19/EC (the Full Competition Directive) to review two particular aspects before the full liberalisation of the market in 1998. These were:

— the effects on competition of joint provision of telecommunications and cable TV networks by a single operator, and

— the restrictions on the provision of cable TV capacity over telecommunications networks.

<sup>(1)</sup> The requirement to progressively open the telecommunications markets in the European Union until 1 January 1998 is set out in Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services (OJ L 192, 24.7.1990, p. 10, as amended by Commission Directive 94/46/EC of 13 October 1994, satellite communications, OJ L 268, 19.10.1994, p. 15, Commission Directive 95/51/EC of 18 October 1995, abolition of restrictions on the use of cable television networks for the provision of already liberalised telecommunications services, OJ L 256, 26.10.1995, p. 49, Corrigendum OJ L 308, 29.11.1996, p. 59, Commission Directive 96/2/EC of 16 January 1996, mobile and personal communications, OJ L 20, 26.1.1996, p. 59 and Commission Directive 96/19/EC of 13 March 1996, full competition in telecommunications markets, OJ L 74, 22.3.1996, p. 13. The Commission granted additional transition periods to five Member States (Ireland: 1 January 2000, Commission Decision 97/114/EC of 27 November 1996, OJ L 41, 12.2.1997, p. 8; Portugal: 1 January 2000, Commission Decision 97/310/EC of 12 February 1997, OJ L 133, 24.5.1997, p. 19; Luxembourg: 1 July 1998, Commission Decision 97/568/EC of 14 May 1997, OJ L 234, 26.8.1997, p. 7; Spain: 1 December 1998, Commission Decision 97/603/EC of 10 June 1997, OJ L 243, 5.9.1997, p. 48; Greece: 31 December 2000, Commission Decision 97/607/EC of 18 June 1997, OJ L 245, 9.9.1997, p. 6).

<sup>(2)</sup> These issues are considered in: Green Paper on the convergence of the telecommunications, media and information technology sectors, and the implications for regulation, COM(97) 623 final, published on 3 December 1997 ('the Convergence Green Paper').

5. This communication fulfils the Commission's obligations under that review. The communication is based on two reports established for the Commission which have involved substantial research and wide-ranging consultations with sector participants.

6. This communication addresses these competition and innovation issues only. In particular, it should be noted that with regard to broadcasting services, this communication only considers the transmission of signals, principally over cable and telecommunications networks, and does not address issues of the content which is transmitted over those networks. The Commission recently published the Green Paper on the convergence of the telecommunications, media and information technology sectors, and the implications for regulation<sup>(1)</sup> which covers this and other issues.

7. The conclusions of the review can be summarised as follows:

— developments of telecommunications and multi-media markets depend on four factors: service competition, infrastructure competition and infrastructure upgrade as well as other types of innovation. The joint provision of telecommunications and cable TV networks by former monopolies can stifle development of telecoms and multi-media applications,

— in the EU, the joint provision, inherited from monopoly provision in the past, of telecommunications and cable TV networks by a single operator could in certain Member States allow the former monopolies to delay emergence of effective competition. This could lead to an asymmetric starting position for dominant telecommunications operators compared with new entrants,

— the restrictions on the provision of cable TV capacity over telecommunications networks are also significant as they can create an asymmetric

regulatory environment which again constrains market development over time. However, given that technology allowing such provision is just emerging, the constraints are still not felt heavily in most Member States in practice,

— the accounting separation in the case of the joint provision of competing networks by dominant telecommunications operators established by Commission Directive 95/51/EC ('the Cable Directive') has been shown to be insufficient to facilitate pro-competitive development in the multi-media sector. Minimum steps should include the effective separation of these operators from their cable TV network companies, i.e. the operation of these activities in clearly separated legal entities. Further action by the Commission will be justified with regard to specific cases to reduce the anti-competitive effect of highly dominant positions through the joint provision inherited from previous legally protected monopoly positions.

8. Finally, the principle underlying this review is the importance of competition for innovation. Telecommunications and multi-media can become vital drivers of growth and employment in the EU's economies. The European Union must ensure that the starting positions into these new markets are right and pro-competitive in order to draw maximum benefit for growth and creation of new jobs from the new developments.

## 1. HISTORY AND REASONS FOR CABLE REVIEW

9. The programme to complete the internal market in telecoms services and equipment in Europe is designed to increase innovation and the range of services available to consumers in particular through the promotion of competition. The experience in countries where telecommunications liberalisation had been carried out indicated that both new and existing operators developed more innovative services as a result of the liberalisation, to the benefit of consumers.

10. On 18 October 1995, the Commission adopted the Cable Directive which required Member States to

<sup>(1)</sup> See Footnote 2 ('Convergence Green Paper').

See also the communication from the European Commission to the Council, the European Parliament, the Economic and Social Committee, and the Committee of the Regions on 'Europe at the forefront of the global information society: rolling action plan', COM(96) 607 final, 28.11.1996, paragraph 114. Media and content issues are also addressed in the 'Green Paper on audio-visual and information services: cultural matters' and in other Commission initiatives such as the Green Paper on the protection of minors and of human dignity in audio-visual and information services, COM(96) 483 final, 16.10.1996, and the MEDIA II Programme, which aims at encouraging, among other things, the competitiveness of the European audio-visual industry.

allow the use of cable TV networks for the provision of all liberalised telecommunications services (\*).

11. Specifically, in relation to the cable review, the Cable Directive stated:

'Where a single operator provides both networks or both services... (i.e. public telecommunications networks and cable TV networks)..., the Commission shall, before 1 January 1998, carry out an overall assessment of the impact of such joint provision in relation to the aims of the Directive.'

12. On 13 March 1996, the Commission adopted the full Competition Directive which noted that:

'While Directive 95/51/EC of 18 October 1995 lifted all restrictions with regard to the provision of liberalised telecommunications services over cable television networks, some Member States still maintain restrictions on the use of public telecommunications networks for the provision of cable television capacity. The Commission should assess the situation with regard to such restrictions in the light of the objectives of this directive once the telecommunications markets approach full liberalisation.'

The Directive also stated that:

'By 1 January 1998, the Commission will carry out an overall assessment of the situation with regard to remaining restrictions on the use of public telecommunications networks for the provision of cable television capacity.'

13. The review before 1 January 1998 was necessary because this is the date set for the introduction of full competition on the provision of telecommunications infrastructures and services. Effective liberalisation of telecommunications infrastructure is indispensable in this context as acknowledged by Directive 96/19/EC, to avoid new entrants being limited in their freedom to provide services and being reliant on their main competitor for the provision of transmission capacity.

14. Given the capital intensive nature of investment in new networks, existing cable TV networks are a

crucial element in the effective provision of alternative infrastructure, in the local loop, and also service provision for new telecommunications operators in the newly liberalised markets in the Member States. This review is therefore important before the implementation of full competition to assess the effect of joint ownership of such networks and telecoms networks. This is because local loop competition is an essential ingredient for the creation of competitive markets and the reduction of market power of the dominant carrier.

15. In order to carry out the review the Commission commissioned two reports, one focusing on market and technological developments, the other providing an analysis of the legal context (\*). The market report had the following overall objective:

'To examine options for developing competition in local telephone markets, for example, via cable networks competing with existing local loop infrastructure.'

To understand the barriers and drivers to the development of broadband networks in the European Union Member States, thus encouraging development of multimedia services over advanced networks.'

16. The reports focused on:

'The joint ownership of telecommunications and cable TV networks by dominant telecommunications operators (referred to as joint ownership) addressed in the cable TV Directive, and

existing restrictions on the provision of cable TV capacity on public telecommunications networks, addressed in the full Competition Directive.'

(\*) 'Cable Review — Study on the competition implications in telecommunications and multimedia markets of (a) joint provision of cable and telecoms networks by a single dominant operator and (b) restrictions on the use of telecommunications networks for the provision of cable television services,' Arthur D. Little International, 1997, and 'Study on the Scope of the Legal Instruments under EC Competition Law available to the European Commission to implement the Results of the ongoing review of certain situations in the telecommunications and cable television sectors,' Coudert, 1997. The views presented in the reports are those of the contractors and do not represent or commit the Commission in any way.

(\*) See footnote 1.

## 2. SUMMARY OF THE REPORTS' FINDINGS ON THE CURRENT SITUATION

17. According to the reports undertaken for the Commission, Member States' telecommunications and multimedia markets are not developing in an optimal manner at present. This is clear from evidence gathered on the four drivers of optimal development identified in the market report. On each of these drivers — innovation, service provision, network competition and service competition — according to the reports it is clear that nearly all of the markets for telecommunications and multimedia are developing in a suboptimal manner.

### 2.1. Market and technology overview

18. According to the reports, the telecommunications and multimedia service offerings in most Member States are still limited compared with the optimal development path. Most fundamentally, telephone density in Europe is generally still low compared with that in the US. Only Sweden has a greater telephone density than the US, the other Member States are below with the EU average being 49 lines per 100 inhabitants, compared with 62 for the US. This lower penetration in telecommunications lines is also reflected in other areas, such as the number of Internet hosts per inhabitant, where only Finland exceeds the US figure. ISDN (\*) penetration remains also limited.

Fewer than half (43 %) of European homes are connected to either cable or satellite television (for the European cable TV networks in particular see overview in Annex 1).

19. Cable competition is developing in the USA, Canada and Australia. Incumbent cable companies in America have been forced to respond to competition by cutting prices by 50 % and in one case over 90 %, offer free pay per view events and upgrading their systems. Other companies have added more programmes to their basic cable package. In Australia, new competing cable operators are planning to widen the services they will offer in comparison with the incumbent operators to generate additional revenue.

20. In the European Union, by contrast, the reports suggest that as many as 59 % of cable customers

are served by a cable operator which is wholly or partly owned by the main telecommunications provider. Far from there being competition in the local loop in these circumstances, therefore, one company controls two points of entry into these homes. Effective local loop competition currently only takes place in three Member States: the UK, Finland and Sweden. In the UK, BT's market position has been retained at a high level partly because of its continuing strength in the local loop. In Finland by contrast, a large market share was obtained by the new entrants in a very short space of time because many of the companies already had a presence in local telephone markets.

21. Exploitation of technological advances is essential for the development of increased telecommunications and multimedia services. Currently such technological advances include: digital terrestrial television, digital satellite DTH (?) television, cable telephony services and multichannel television over broadband cable television networks, and, in the future, broadband Internet provision over fixed, wireless and satellite networks.

### 2.2. Key issues

22. The four key issues identified in the reports for the optimal development of the new telecommunications and multi-media technologies are:

— the range of services: upgraded cable TV and PSTN (\*) access technologies have the potential to offer the widest range of telecommunications and multi-media services, including multichannel TV, voice telephony, and high-speed Internet access. While telephony services will be available from a range of alternative wireline and wireless networks, such as power lines and WLL (\*), these technologies are unlikely in the short to medium term to have the capacity to deliver the full range of audio-visual services. The lack of an inherent return path will prevent other technologies that are well suited to the delivery of broadcasting multichannel TV and multimedia services from providing a full range of interactive and two-way services,

(\*) Integrated Services Digital Network.

(?) Direct-to-Home.

(\*) Public Switched Telephone Network.

(\*) Wireless local loop.

— the level of service innovation: both cable TV and telecommunications networks have the technical capabilities to foster the conception, development, and realisation of the widest range of innovative telecommunications and multimedia services: for example, switched video services, broadcast services, pointcast services, and high speed data services. In contrast the development of innovative services over alternative access technologies will be limited, owing to, for example, lack of upstream capacity or bandwidth per user,

— infrastructure limitations: every telecommunications infrastructure has technological limitations on the range of services that can be offered. Both cable TV and PSTN access technologies can be upgraded to overcome most of these limitations and provide a suitable platform for the development of the telecommunications and multi-media sector. The bandwidth can be upgraded by replacing with broadband fibre optics. Bi-directional amplifiers and switching fabrics can be installed to provide switching capabilities. Digitalisation will greatly enhance the quality and variety of services of both wireline and wireless technologies. By contrast, the upgrading of many wireless technologies, such as wireless local loop and DTH satellite, will be limited by technical or environmental restraints,

— infrastructure competition: cable TV and PSTN systems can be equal competitors in the local loop for the provision of all telecommunications and multi-media services. In the medium term, there will be competition from digital satellite and wireless local loop operators for the provision of television and telephony services respectively. However, cable TV and PSTN systems are in place today and will accelerate competition in the local loop substantially.

23. In summary, the two wireline technologies — telecommunications and cable TV networks — are at this stage the only ones which can promote optimal development according to all four criteria: choice of services, service innovation, removal of infrastructure limitations and the encouragement of infrastructure competition. The other wireless technologies currently available still have limitations of one or more of the criteria which makes them less suitable for the optimal development of multimedia services. Nevertheless, in most Member States, dominant tele-

communications operators own or control cable TV networks.

### 2.3. Options assessed

24. Given this situation, the reports assessed a broad range of actions. As regards joint ownership of cable TV and telecommunications network, the market report examined the following main options:

— maintain joint ownership without other changes,

— legal separation (creation of 100 % cable subsidiary),

— no joint ownership.

25. As regards the restrictions on the provision by telecommunications operators of cable TV capacity over telecommunications networks the following options were examined:

— maintain status quo,

— lift restrictions on specific PTOs and/or give dominant PTOs rights to provide cable TV capacity via telecommunications infrastructure,

— lift restrictions on licences for cable TV infrastructure.

26. In a graduated approach, the report also assessed a number of intermediate and transitional options<sup>(19)</sup>. The details are set out in Annex 2. The reports are available on request.

<sup>(19)</sup> The Report also assessed the following options:

- maintain joint ownership/accelerate DTH development towards digital multichannel services,
  - maintain joint ownership but establish ONP on joint owner's cable network,
  - maintain joint ownership but open up spectrum for wireless local loop (narrowband),
  - legal separation and management separation,
  - partial joint ownership,
  - independent trustee,
  - separation of network and services.
- See Annex 2.



27. The reports found that an optimal result would be achieved only by a full-scale divestiture, in cases where the dominant telecommunications operator also has a determining ownership interest in the cable TV infrastructure, as joint ownership acts as a severe deterrent to the emergence of new and innovative services and to potential new entrants into the market, and could undermine the effective implementation of full liberalisation by 1 January 1998. The reports concluded that a divestiture could be required under competition rules in certain circumstances.

As regards the restrictions on telecommunications operators to provide cable TV capacity over telecommunications networks the reports conclude that such restrictions should be lifted, depending on the overall impact of such a measure as regards the competitive situation in the local loop.

### 3. MORE DETAILED ANALYSIS OF JOINT PROVISION AND OF RESTRICTIONS FOR THE PROVISION OF CABLE TV CAPACITY

28. In this section, more details are given, drawing on parts of the reports, on the focus of the review: the impact of joint provision and the restrictions on providing cable TV capacity.

#### 3.1. Impact of allowing continued joint provision of cable TV capacity by telecommunications organisations, when abolishing their exclusive rights

29. It seems clear from the analysis that the current position with regard to the innovation in the European Union is not optimal in the telecommunications and multi-media sectors<sup>(11)</sup>.

30. Joint ownership of both telecommunications networks and cable TV networks limits the devel-

opment of the telecommunications and multimedia markets in the Member States in four main ways. These are:

- delaying the upgrading of cable networks to have bi-directional capability,
- blocking the development of competing infrastructures,
- limiting service competition, and
- constraining innovation.

31. Joint operators have no incentive to upgrade their cable TV networks to full bi-directional capacity. This is because there is no intrinsic financial benefit in upgrading a cable TV network which will then compete for customers with the core telecommunications business of the telecommunications network operator. This competition will take place not only for telephony services, but also for more advanced multimedia services such as Internet access and in the future services such as video on demand. The investment in the cable television network is seen as unlikely to generate a net additional revenue for the joint owner.

32. In addition, in many circumstances, the joint owner is unlikely to focus on the development of the cable television business as it represents a small proportion of the total revenue of the telecommunications and cable businesses combined. On average across the EU, less than 10 % of revenue comes from cable. Therefore a jointly owned cable television company may not receive the management attention necessary to invest in the development of the system.

33. Independent cable network operators, by contrast, do not face the investment disadvantage which the joint owner has. Upgrading an existing cable network to provide bi-directional capacity costs less than building a new telecommunications network from scratch. However, the revenue benefits for the independent cable television provider are pure benefits and do not take revenue from other activities as is the case with the joint owner. Indeed, the development of telecommunications services is likely to attract entirely new customers to the independent cable television provider, and not customers transferring from another business.

<sup>(11)</sup> It should be noted that problems related to audio-visual and content provision and the position of public service broadcasters are not dealt with in this communication. More general regulatory and audio-visual matters are addressed by the Commission in the Convergence Green Paper (see footnote 2). This communication addresses innovation and market structure issues relating to infrastructure provision.

34. Joint ownership also has a profound effect on both infrastructure and service competition. This effect takes place in several ways. First, the joint ownership does not give competitors to the dominant operator an alternative access to the local loop. This has proved vital in the development of competition in telecommunications in the UK, where the arrival of the cable companies led to the reduction in the dominant operator's market share far quicker than the previous (primarily the service competitor Mercury) challenger to BT had done. To maintain joint ownership will deny consumers in other markets the access to alternative service providers for broadband multimedia services. Second, the absence of local loop competition means that long distance competition is also curtailed. Long distance operators can operate by taking traffic from the incumbent directly through the incumbent's local loop. However, long distance competition has been far stronger when customers can be found from other challengers to the dominant operator at a local level. Again, experience in the UK demonstrates that this is the case. Thirdly, joint ownership can prevent or delay the introduction of broadband interactive services. According to the analysis undertaken, joint owners appear to be reluctant to link the broadband cable network with the PSTN network in order to provide true interactivity for the development of interactive services, such as high speed Internet access. Finally, service providers face problems if there is not a choice of infrastructure providers over which to offer their services because of the reliance on a single provider.
35. Service innovation is also hindered by joint ownership. Experience of cable operators from several Member States indicates that when those operators wish to develop innovative services the dominant telecommunications operator often restricts the development of the innovative services. This restriction arises because of the cable operators' dependence for many elements on the dominant telecommunications operator. Even if they are willing to develop the services, the costs which it wishes to impose on the other cable operators will often make the venture non-viable for those companies. Where the dominant telecommunications operator is a joint owner of the cable operator, its role in the development of new services is even more important for the success of the venture. Without the involvement of the joint owner, the critical mass is not available to kick start the new services.
36. The result is that joint ownership of telecommunications and cable networks in a situation of dominance is likely to be the single most important factor holding back market development and the pro-competitive effects of liberalisation, as Europe moves into the multi-media age<sup>(12)</sup>.
- 3.2. Impact of restrictions to provide cable TV transmission capacity
37. Restrictions on telecoms companies to provide cable TV transmission capacity may discourage the building of broadband networks in other ways. The Cable Directive ensures that all cable TV networks are free to provide all liberalised telecommunications services. However, there is no corresponding provision to ensure that telecommunications operators are allowed to offer cable TV capacity over their public telecommunications networks. The ability of telecommunications operators to develop further their public telecommunications networks in this respect may depend on national regulations. Even in cases of joint ownership where telecommunications companies do make available cable TV capacity, this can lead to restrictions on technical progress, given that new technologies for upgrading telecommunications networks exist and also given the far higher penetration of telecommunications networks compared with cable TV networks in most Member States.
38. The technology underpinning the different types of telecommunications networks is steadily converging. For telecommunications networks, technologies such as ADSL<sup>(13)</sup> are providing an opportunity for telecommunications networks to carry broadcast signals. Combined with compression techniques, telecommunications operators will be able to transmit high bandwidth signals down the existing copper pair telephone line. This could amount to between one and six television channels. This will enable telecommunications companies to contemplate competing with cable companies, for the provision of television channels and, more likely by offering video on demand services which would compete with cable television companies pay per view services, as well as high-speed Internet access.
- (<sup>12</sup>) Currently the public Telecommunications Organisations have a strong cable presence in ten Member States: they plan such presence in two Member States: they are not present at this stage in three Member States.
- (<sup>13</sup>) Asymmetrical Digital Subscriber Line. For details see Arthur D. Little study (footnote 5).

39. The removal of such restrictions in the context of the liberalisation of the European telecommunications sector was therefore called for by the European Parliament (<sup>14</sup>).

#### 4. MEMBER STATE REGULATION

40. Member States are now in the process of completing the implementation of the Directive 96/19/EC with a view to introducing full competition by 1 January 1998 (<sup>15</sup>). Except in one member state, national legislation aiming at the abolition of special and exclusive rights adopted in this framework contains no measures to address the issue of joint ownership.

41. Different levels of regulation continue to be applied to cable network operators. Most Member States give licences to cable TV operators at a local level, often under exclusive or special rights. The possibility for owning infrastructure also varies from country to country as do the restrictions on the ability for the dominant operators to provide cable TV services over telecommunications networks.

42. Although one member state imposes limitations which affect the size of the shareholding which the telecommunications operator can hold in cable TV company authorised as a telecoms network operator, the joint provision of telecommunications and cable TV networks by a single operator remains permitted in all Member States (<sup>16</sup>). A number of Member States rely on general competition law to regulate the actions of the joint provider.

(<sup>14</sup>) EP Resolution of 15 June 1995 (OJ C 166, 3.7.1995, p. 109) and EP Resolution of 19 May 1995 (OJ C 151, 19.6.1995, p. 479).

(<sup>15</sup>) Communication to the Council, the European Parliament, the Economic and Social Committee and the Committee of the Regions on the implementation of the telecommunications regulatory package: first update (COM(97) 504).

(<sup>16</sup>) In Spain the dominant operator Telefónica is required to wait before beginning as a cable TV network provider in a new franchise area. This restriction lasts between 16 months and two years. In the UK, BT, the dominant operator. Mercury and Kingston Communications can operate cable TV networks if they obtain a franchise. However, they have to be run separately from the main telecommunications business.

In a number of other Member States no explicit restrictions are foreseen but the situation is undefined. It can be expected that problems will arise as the new technologies are applied. According to the reports, the Commission considers that the situation in ten Member States falls into this category.

43. As regards the provision of cable TV capacity over telecommunications networks, two Member States have imposed explicit restrictions on their telecommunications organisations. Other Member States have no national restrictions, but the telecommunications operator still does not carry cable TV capacity for a variety of reasons connected with the local regulatory environment. In the longer term, the restrictions, mentioned in the first sentence, prevent telecommunications companies from offering cable TV capacity, which is likely to restrict infrastructure competition and multimedia and therefore means that the development of telecommunications and multimedia markets in the EU will proceed in a sub-optimal manner (<sup>17</sup>). These restrictions therefore should not be regarded as a permanent fixture and should be lifted according to a given and transparent timescale across the EU as effective competition develops in the local loop. That timescale should be capable of some flexibility, to take account of national circumstances.

44. The finding therefore is that, as market development is still in its infancy as regards the carriage of television capacity via public telecommunications networks, the regulatory situation is largely undefined.

45. The restraints on further development of cable TV capacity through the development of new technologies, either by further development of the public telecommunications networks (e.g. via ADSL) or the allocation of new licences for new broadband wireless technologies could become a major brake on market development towards multi-media in the near future.

#### 5. ASSESSMENT AND ACTION UNDER COMPETITION RULES

46. The Treaty, and in particular its Article 90, entrusts the Commission with the task of ensuring that Member States, in the case of public undertakings and undertakings enjoying special or exclusive rights, comply with their obligations under Community law. Under Article 90(3) the Commission can, on the one hand, specify and clarify the obligations arising from this Article, and, on the other hand, set out obligations for the Member States which are necessary to allow the Commission to perform effectively the duty of surveillance imposed upon it by that paragraph.

(<sup>17</sup>) This is reflected in the UK, where the restrictions on BT and the other PTO's are time limited.

47. The Commission must in particular ensure that, even while abolishing these rights, Member States shall not enforce measures which would not allow the dominant position of telecommunications organisations being challenged by competition once the liberalisation of voice telephony takes place, making it thus possible for these telecommunications organisations to maintain their dominant position in voice telephony and public telecommunications network markets and thereby strengthening the dominant position of the incumbent operator.

## 5.1. Horizontal action

### 5.1.1. Joint Ownership

48. As regards joint ownership, Directive 95/51/EC ('the Cable Directive') has established the principle of accounting separation and has indicated a preference for structural separation, i.e. operation of telecommunications and cable TV networks by those operators in clearly distinct legal entities<sup>(14)</sup>.

49. Article 2 of the Directive requires that Member States:

— ensure accounting transparency and prevent discriminatory behaviour, where a telecommunications operator with an exclusive right to provide public telecommunications network infrastructure also provides cable TV network infrastructure,

— ensure the separation of financial accounts as concerns the provision of each network and the telecommunications operator's activity as provider of telecommunications services, and

— ensure that an operator with an exclusive right to provide cable TV network infrastructure in a given area in a Member State keeps separate financial accounts regarding its activity as a telecommunications network capacity provider when its turnover exceeds a certain level.

50. While the Cable Directive left the decision on accounting separation versus a full-scale structural separation to the Member States, it also stated that the current review of the impact of such joint provision in relation to the aims of the Directive would be made. The Directive stated that the Commission would reconsider 'whether the separation of accounts is sufficient to avoid improper practices' and would 'assess whether such joint provision does not result in a limitation of the potential supply of transmission capacity at the expense of the services providers in the relevant area, or whether further measures are warranted' (recital 20), where in the meantime no competing home delivery systems were authorised by the relevant Member States.

51. Even though under Directive 96/19/EC, the majority of the Member States have the legal obligation to abolish exclusive or special rights by 1 January 1998 on telecommunications networks, in none of them will effective competition in the local loop be established at a national level before a substantial transition period. As regards the joint ownership of telecommunications and cable networks, only a few Member States have established structural separation<sup>(15)</sup>.

52. While accounting separation and implementation of appropriate cost allocation methods can help

<sup>(14)</sup> The Cable Directive stipulates in its recital 18 in particular: 'Where Member States grant to the same undertaking the right to establish both cable TV and telecommunications networks, they put the undertaking in a situation whereby it has no incentive to attract users to the network best suited to the provision of the relevant service, as long as it has spare capacity on the other network. In that case, the undertaking has, on the contrary, an interest for overcharging for use of the Cable infrastructure for the provision of non-reserved services, in order to increase the traffic on their telecommunications networks. ... To allow the monitoring of any improper behaviour, Member States should therefore at least impose a clear separation of financial records between the two activities, though full structural separation is preferable.'

<sup>(15)</sup> Eg. the Netherlands have taken a number of steps to ensure a limitation of cross-ownership by the incumbent telecommunications organisation over both telecommunications and cable TV infrastructure as well as to introduce a form of structural separation between those two activities: inter alia, specific obligations were developed to ensure that there would be no influence by the incumbent telecommunications organisation on the commercial behaviour of the cable TV operator and specific Chinese Walls needed to be put in place in order to ensure that there would be no direct or indirect exchange of commercially sensitive information between the incumbent telecommunications organisation and the cable TV operator. In Germany, Deutsche Telekom have recently announced that their cable TV networks will be put into a separate company from the core telecommunications business.

in verifying and avoiding a number of possibly abusive practices by the dominant undertaking, the beneficial effects of such rules remain largely limited to pricing practices. However, as was anticipated in the Cable Directive the position of the dominant undertaking may also give rise to more fundamental concerns which go back to the essential 'conflict of interest' which is inherent in that position due to the control over both the telecommunications and cable TV infrastructure.

53. The mere separation of accounts will only render financial flows more transparent, whereas legal separation will lead to more transparency of assets and costs and will facilitate monitoring of the profitability and the management of the cable network operations. The provision of telecommunications networks and cable TV networks are related activities. Therefore the position of an operator on one of these markets has an impact on its position on the other, and the supervision of its activities on these markets is more difficult.

54. Also, the future financial prospects of a cable TV network which has not yet been built are uncertain for a company that is not yet already established on the telecommunications or pay TV services markets. Therefore, it is essential that a dominant telecommunications organisation organises its own cable TV network activities in a way that can be monitored in order to exclude that it uses its resources to abuse its position, for example so that it does not discriminate against new entrant cable TV networks for interconnection rates for telephony as opposed to the rates for its own cable TV network.

55. In applying the competition rules to specific facts it is essential to take due account of the legal and economic context. This implies that changes in market circumstances, such as technological or other developments have a direct impact on the analysis under competition law. At the eve of convergence and the emergence of new multi-media markets, cross-ownership between telecommunications and cable networks has a much higher potential impact as regards market power and potential of abuse. The commercial conduct of the enterprises concerned will therefore require an increased scrutiny since a

large potential for abusive conduct and foreclosure effects exists. Accounting separation is an insufficient measure in this context.

56. The review of the Commission therefore considers it necessary, as a minimum measure, that legal separation is implemented. In order to be able to ensure rapid technological progress and to monitor effectively behaviour which could be abusive, it therefore will submit an amendment to Directive 90/388/EC which will establish this requirement to enable fully competitive structures in the telecommunications and cable TV network markets.

57. In addition, Member States might have to take specific action to avoid that in the local telephony markets the operator of both networks is the only infrastructure provider for its competitors<sup>(20)</sup> taking into account the specific circumstances of the relevant local telephony markets where duplication of infrastructure is slow and expensive.

#### 5.1.2. *Restriction on the provision of cable TV capacity*

58. The restriction on telecommunications operators to provide cable TV capacity over their public telecommunications networks can lead to a situation where providers of cable TV services are prevented from using the public telecommunications network capacity of the telecommunications organisation for cable TV services. The exclusion of the use of the public telecommunications network increases the scarcity of cable TV transmission available capacity. The restrictions on the available capacity have particularly severe effects on providers of cable TV from other Member States as the allocation of capacity available on cable networks is based on the media laws of the Member States which usually give or have given preference to national providers.

<sup>(20)</sup> The measure to be taken in respect of specific cases could include the splitting-up of the entity operating cable TV networks into several regional entities, the opening of the cable operator to a participation of third parties, or the requirement to fully sell-off this entity. For example, a requirement to sell-off wholly or partly its ownership in the entity or entities operating cable TV networks could be implemented through the appointment of a trustee with an irrevocable mandate to sell the entity and to set up a management structure for the time period required to implement a divestiture.

59. The measures restricting the use of telecommunications networks for the provision of cable television capacity could therefore be in breach of Article 90, in conjunction with Article 59 of the Treaty. Even in cases where restrictions apply without distinction to all companies other than the relevant cable TV network operators, Article 59 might be applicable. It is not necessary for all the companies of a Member State to be favoured in relation to the foreign companies. It is sufficient that the preferential treatment should benefit certain national operators<sup>(11)</sup> if these measures prevent telecommunications organisations from upgrading their telecommunications networks to full multimedia capabilities they could also be in breach of Article 90, in conjunction with Article 86(b) of the Treaty.

60. Even though these measures limited the technological development of the networks and impede cross-frontier provision of services, temporary restrictions in this area may be justifiable by the requirement to ensure effective competition between operators competing in the relevant markets, as long as there is no effective competition in the local loop. This could be particularly important in geographic areas where cable networks have not yet been fully rolled out.

61. In conclusion, as only two Member States currently maintain explicit restrictions, the adoption of a horizontal measure at this stage may not be justified. However, the situation in at least ten Member States seems undefined and barriers to the future development of the convergent multi-media markets may emerge very rapidly. For example, in Belgium, the telecommunications operator is planning to invest heavily in ADSL technology to offer high speed Internet connections to customers in response to the introduction of cable modems by the cable TV networks. Accordingly, the Commission will keep the situation under review, in particular in respect of possible impediments of the development of the EU multi-media markets (such as introduction of broadband Internet services).

#### 5.1.3. Allocation of frequencies for broadband wireless local loop

62. In the light of the effect of the restrictions in the allocation of radio frequencies on the overall of

cable TV capacity, in particular for new market developments and technologies, the commercial provision of new broadband transmission capacity is of utmost importance. In the future, wireless broadband applications will become technically feasible and commercially viable.

63. According to the Full Competition Directive (96/19/EC) Member States have an obligation not to refuse to grant licences for such wireless broadband applications where the necessary frequencies are available. Given the importance of this issue, the Commission will monitor closely the granting of radio frequency licences by Member States and will take action if necessary.

If Member States were to delay the grant of licences for such applications for reasons other than the non-availability of radio frequencies these delays could therefore be incompatible with the Treaty.

64. The current restrictions on the allocation of radio frequencies can act as a measure equivalent to the restriction of the provision of cable TV capacity particularly for new innovative services. Therefore, it is of paramount importance that Member States fulfil their obligations with regard to the allocation of new licences, particularly where new technological opportunities allow this. In the near future, wireless broadband cable TV network could become such an alternative.

#### 5.1.4. Summary

65. The Commission will bring forward a measure to structurally separate jointly owned dominant telecommunications operators and cable TV companies. In addition, it will keep under review the restrictions on the provision of cable TV capacity over telecommunications networks and the allocation of licences of radio frequencies for the broadband local loop with a view to taking action should it be justified.

#### 5.2. Case specific actions

66. The horizontal approach outlined above will only suffice as a minimum application of the competition

<sup>(11)</sup> ECJ judgment *Mediawet I*, 25.7.1991, ECR Vol I-4069, paragraph 14 onwards, especially paragraph 25.

rules of the EU to the issues raised by the joint ownership of telecommunications and cable television. Individual action, addressed to the Member States<sup>(21)</sup> or to undertakings concerned<sup>(22)</sup> will be necessary to ensure that the optimum conditions for the development of telecommunications and multimedia take place.

The Commission will need to examine individual cases on their own merits as they arise.

67. Article 86 applies to individual undertakings which hold a dominant position. In this sector it should be applied *a fortiori* to an undertaking which is the owner of both a telecommunications and a cable network, in particular when it is dominant on both markets. Where companies enjoy a dominant position on two markets, they must take particular care not to allow their conduct to impair genuine undistorted competition. In particular, that dominance cannot be leveraged into neighbouring markets, impede the emergence of new services or strengthen their dominance through acquisitions or co-operative ventures either horizontally or vertically.

Within the framework set out in this communication, certain common approaches can be identified, within the context of the existing case law under Articles 86 and 90.

68. In certain circumstances it might be that the only means which would allow the creation of a competitive environment consist in the divestment of the cable television network by the telecommunications operator. Other solutions may also be explored depending on the precise circumstances of the case<sup>(24)</sup>.
69. Under Article 90 in conjunction with Article 86, the Commission may, if any abuse of dominance occurs as a direct consequence of a state measure, in addition to the horizontal approach set out in 5.1, take individual action to prevent abuses such as the

unlawful extension of a dominant position by taking into account existing case law and the evolution of market circumstances and regulatory frameworks.

70. The Commission's options for action under Article 86 include the opening of own initiative cases or action upon the receipt of a complaint. In addition, under Article 85, and more specifically Regulation 17/62, and the Merger Regulation, there is the possibility of the Commission receiving a notification of an operation. The Commission will assess such a notification in the light of the facts underlying the case. It can be expected that an extension of an operator dominant in both telecommunications and cable television networks into related fields could raise serious competition concerns.

71. In summary, as regards case-specific action:

The Commission will have to examine, either at its own initiative or in the light of a notification or complaint, the individual situations pertaining in Member States and take action under the relevant instruments of competition law.

## 6. CONCLUSION

72. This Communication has not addressed media and content issues. The Commission has published on these more general issues the 'Green Paper on the convergence of the telecommunications, media and information technology sectors, and the implications for regulation' ('Convergence Green Paper'<sup>(25)</sup>). From a competition policy point of view, convergence must build on the development of a broad base of pro-competitive infrastructures of telecommunications and cable TV networks. Therefore this review is central to the success of convergence in building pro-competitive structures, and complementary to the 'Convergence Green Paper'.
73. The Commission recognises that there is a diversity of market structures across the EU and that tailored solutions must be produced which are appropriate to individual circumstances.

<sup>(21)</sup> Through further action deriving from Article 90.

<sup>(22)</sup> Through further action under Article 86 or Article 85 or the Merger Regulation.

<sup>(24)</sup> See in particular, section I of the Coudert study.

<sup>(25)</sup> See point 6.

74. One minimal general principle, however, can — and should — now be applied across the EU. This is that investments in multimedia by dominant operators have to be assessed against the background of the market structures in place. The assessment of any attempts by dominant telecommunications operators to expand into new multimedia areas will depend on the introduction of the necessary structural changes or other adequate safeguards.
75. The starting positions for moving into the convergent markets must be in conformity with the competition rules. Convergence must not lead to new multi-media super-monopolies, but to the creation of growth-oriented, job-rich new economic structures.
76. The joint provision of telecommunications and cable TV networks by a single operator, which has been inherited from monopoly provisions in the past, creates an asymmetric starting position for dominant telecommunications operators as compared to new entrants as the various different multi-media markets converge. First, it will act as a significant constraint on the optimal development of these markets. It will clearly have the effect of reducing competition in telecommunications markets as new entrants will be unable to access the local loop independently of the dominant operator. Second, it creates at least an incentive and a strong likelihood that the dual dominant operator will act in a manner which will stifle innovation and delay the development of multimedia markets in the European Union.
77. The Commission therefore will act in two ways. First, it will submit an Article 90 Directive amending Directives 90/388/EEC and 95/51/EC requiring legal separation of the cable television companies from telecommunications companies, i.e. operating cable TV networks and telecommunications networks in separate legal entities, in particular where special or exclusive rights have been allocated for cable operations. This will increase transparency of assets and costs and create a 'walling off' effect between the two operations. Most importantly, it will allow regulators and the competition authorities to supervise the operations of cable TV networks in their own right. This separation will be the minimum step that the Commission intends to take, given that the Review has shown that the current accounting separation is clearly insufficient in those cases.
78. Further, the Commission intends to act within the scope of Article 86, or of Article 85 and the Merger Regulation on a case by case basis, where appropriate, for reducing further the anti-competitive effects of joint provision inherited from previous market positions. Action could be at the Commission's own initiative, or as the result of a complaint based on Article 86 by an affected third party. In addition, the Commission will act as a result of notifications by a dominant telecommunications and cable television company of an expansion into new multimedia areas, by imposing further structural changes or other effective safeguards where necessary. This will be in the application of either Articles 85 and 86 or the Merger Regulation, as cases require.
79. As regards restrictions on telecommunications operators to provide cable TV capacity over their public telecommunications networks, the Commission will keep the situation under review, in particular in respect of possible impediments to the development of EU multi-media markets.
80. As far as the allocation of radio frequencies is concerned, the Commission will also keep under review the obligations in Member States contained in the Full Competition Directive (96/19/EC) to grant licences for radio frequencies on a non-discriminatory basis. The Commission will monitor this process closely in the Member States and will take action if necessary.
81. Where the Commission intends to adopt horizontal measures based on Article 90 (Amendment to the existing Article 90 Directives), in accordance with the conclusions drawn in Chapter 5, it will follow transparent procedures of consultation. It will, in particular, submit such amendments to the European Parliament, the Council of Ministers, the Social and Economic Committee, and the Committee of Regions, as well as publish them in the *Official*



*Journal of the European Communities* for a two-month consultation period.

82. The approach set out in this Communication will promote competition in telecommunications and multimedia, for the benefit of consumers, by

providing the opportunity for admitting new entrants and encouraging competition in the local loop, with the development of innovative new services for European consumers, and the possibility of creating a strong European multimedia industry to compete effectively on world markets.

#### ANNEX 1

##### OVERVIEW OF CABLE TV NETWORKS IN THE EU

Total TV households (in millions)	145,8
Total cable subscribers (in millions)	40,5
Cable penetration (homes connected/TV homes) EU average	28 %

Estimations for 1997 based on projections. Please note that cable penetration varies from 0 to near 100 % across Member States.

#### ANNEX 2

Excerpt from 'Cable review — Study on the competition implications in telecommunications and multi-media Markets' (Executive Summary), Arthur D. Little

According to the scope of the study, the following options were considered.

##### Options for joint ownership

Broadly, the options concerning joint ownership fall into four categories:

- maintaining joint ownership,
- partial joint ownership,
- divestiture of the cable TV operation,
- transition from joint ownership to divestiture.

In the first category, six options were examined. They impose different degrees of restrictions on the joint owner; the impact on the development of infrastructure and services increases with transparency of and separation within the joint owner's group of companies.

The second category, partial joint ownership, covers increasing separation of the cable TV company from the joint owner, as additional shareholders take bigger shares. The higher their share, the higher the impact on accelerated development of infrastructure and services in the Member States.

Divestiture of the joint owner's cable TV network, the third category, has a high impact on infrastructure and service development, leading to greater capacity increase, greater accessibility of residential customers and availability of services, high innovation and the ability of other service providers to offer their services over different infrastructures. Implementing this option will offer a sound basis for development of telecommunication and multimedia markets in line with the European Union's objectives.

In the fourth category, two options mentioned by many interviewees for the period between joint ownership and partial and/or full divestiture: introducing an independent trustee and structural separation were looked at. These options can be combined. In the Netherlands, for example, KPN has not only to separate its cable operations legally from the telecommunications operations but also to set up separate management and an independent trustee. The regulator enforced these steps to initiate a partial divestiture of KPN's cable operations, moving it towards an eventual minority share of less than 25 per cent.

The other options described above can also be part of an overall transition from joint ownership.

The figure below summarizes the results of the examination of ten main options within the four categories described.

Options for ownership	Impact on infrastructure				Impact on services		Comments
	Capacity upgrade	Accessibility to residential customers	Cost performance improvement	Availability of products and services	Increasing choice of service providers	Innovation rate for new services and applications	
1. Maintain joint ownership without other change	□	□	□	□	□	□	<ul style="list-style-type: none"> <li>— No cable upgrade</li> <li>— Less innovation in service provision</li> <li>— Slow down of content service development</li> <li>— No short or medium-term infrastructure competition</li> <li>— Strong regulator needed</li> </ul>
2. Maintain joint ownership/DTH development towards digital multichannel services	□	□	□	■	■	□	<ul style="list-style-type: none"> <li>— Influence on cable upgrade to remain competitive</li> <li>— Increasing availability of products and services because of rising competition</li> </ul>

Options for ownership	Impact on infrastructure				Impact on services		Comments
	Capacity upgrade	Accessibility to residential customers	Cost performance improvement	Availability of products and services	Increasing choice of service providers	Innovation rate for new services and applications	
							<ul style="list-style-type: none"> <li>— Rising number of service providers in the market</li> <li>— No impact on upgrade to bi-directional services</li> </ul>
3. Maintain joint ownership but establish ONP on joint owner's cable network	□	■	□	■	■	□	<ul style="list-style-type: none"> <li>— Extended content service competition</li> <li>— Strong regulator required</li> <li>— Cable upgrade investment requirements vary strongly between countries</li> </ul>
4. Maintain joint ownership but open up spectrum for wireless local loop (narrowband)	■	■	□	□	■	■	<ul style="list-style-type: none"> <li>— Potentially medium-term infrastructure competition</li> <li>— Potential devaluation of cable</li> <li>— Joint owner forced to upgrade cable to remain competitive</li> <li>— Increase of content-service development</li> <li>— Digital, two-way broadband technology not yet available at competitive price, widespread rollout not realistic in near future</li> </ul>
5. Legal separation (creation of 100 % subsidiary)	□	□	■	■	■	□	<ul style="list-style-type: none"> <li>— Minimum condition for effective surveillance of competitive behaviour</li> <li>— Transparency of assets and costs</li> <li>— Clear allocation of profit/loss</li> <li>— Allows shareholders and regulators to see profitability of cable TV</li> </ul>
6. Legal separation and management separation	□	■	■ ■	■ ■	■	□	<ul style="list-style-type: none"> <li>— As point 5</li> <li>— Separate management needs to present achievements to shareholders and public</li> <li>— Motivation for management to increase number of services and network performance</li> </ul>

Options for ownership	Impact on infrastructure				Impact on services		Comments
	Capacity upgrade	Accessibility to residential customers	Cost performance improvement	Availability of products and services	Increasing choice of service providers	Innovation rate for new services and applications	
							— Financial and management details still have to be revealed to parent company
7. Partial joint ownership							
7.1. Incumbent owns > 50 %	■	■ ■	■ ■	■ ■	■ ■	■	<ul style="list-style-type: none"> <li>— All of points 5 and 6</li> <li>— Majority of shares allows joint owner to make management decisions and therefore avoid competition between the two infrastructures</li> <li>— Specific contract with other shareholders may impact development of infrastructure and services</li> </ul>
7.2. Incumbent owns < 50 %	■ ■	■ ■	■ ■ ■	■ ■ ■	■ ■ ■	■ ■	<ul style="list-style-type: none"> <li>— Cable upgrade achievable according to business case</li> <li>— Higher possibility for additional service providers next to joint owner</li> <li>— Financial and management decisions have to be revealed to parent company</li> <li>— Blocking vote of joint owner against major competitive action, i.e. in POTS</li> </ul>
7.3. Incumbent owns < 25 %	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■	■ ■	<ul style="list-style-type: none"> <li>— Since joint owner does not have 'blocking' minority vote, a full service competitor can be established by management according to business case</li> <li>— Joint owner can keep link to cable TV network for the provision of cable TV services</li> </ul>

Options for ownership	Impact on infrastructure				Impact on services		Comments
	Capacity upgrade	Accessibility to residential customers	Cost performance improvement	Availability of products and services	Increasing choice of service providers	Innovation rate for new services and applications	
8. No joint ownership	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	<ul style="list-style-type: none"> <li>— Service and infrastructure competition</li> <li>— Increased accessibility of residential customers</li> <li>— Full upgrade of cable TV network</li> <li>— Technology improvement usable as competitive advantage-continuous network operator</li> <li>— Increasing choice of service providers, even of similar services, because of additional capacity and competing infrastructures</li> </ul>
Additional options for transitional periods							
9. Independent trustee	□	■ ■	■	■ ■	■ ■	□	<ul style="list-style-type: none"> <li>— Independent trustee is able to optimise cost/performance of networks</li> <li>— Independent trustee is likely to receive funds for network upgrade</li> <li>— In The Netherlands the trustee option is used during the transition to partial divestiture</li> </ul>
10. Separation of network and services (creation of separate subsidiaries for joint owner)	■	■ ■	■	■	■	■	<ul style="list-style-type: none"> <li>— Very limited network upgrade owing to risk aversion of network owner (cannot participate in upside)</li> <li>— Price increase since network operation has to be profitable stand alone</li> <li>— Strong regulator needed to control increasing prices</li> <li>— If service providers are allowed to invest in network upgrade, 'shared ownership is created'.</li> </ul>

□ No impact   ■ Low impact   ■ ■ Medium impact   ■ ■ ■ High impact

**Restrictions on the provision of cable TV capacity**

Three policy options for the provision of cable TV capacity can be considered:

- Maintaining the status quo
- Lifting restrictions on specific PTOs and/or giving dominant PTOs rights to provide cable TV capacity over telecommunications infrastructure
- Lifting restrictions on licences for cable TV infrastructure.

As shown in the figure, lifting restrictions that apply specifically to PTOs and giving them rights to provide cable TV capacity over their existing networks would have limited impact on the market, but lifting the general restrictions on licence availability for cable TV infrastructure would have a major impact on the long term development of broadband multi-media markets.

Options for lifting restrictions on the provision of cable TV capacity	Impact on infrastructure				Impact on services		Comments
	Capacity upgrade	Accessibility to residential customers	Cost performance improvement	Availability of products and services	Increasing choice of service providers	Innovation rate for new services and applications	
1. Maintain status quo	■	■	□	■	□	□	<ul style="list-style-type: none"> <li>— In seven Member States restrictions on new broadband infrastructure remain</li> <li>— Reduced opportunity for competition and innovation in multi-media services</li> </ul>
2. Lift restrictions on specific PTOs and/or give dominant PTOs rights to provide cable TV capacity via telecommunications infrastructure	■ ■	■ ■	■	■ ■	■	■	<ul style="list-style-type: none"> <li>— Potentially large impact as removes legal uncertainty and explicit restrictions on PTOs</li> <li>— Potential competitive risk through enhanced position of dominant PTOs</li> <li>— Lifts specific restrictions on PTOs where they exist (UK and Spain)</li> </ul>
3. Lift restrictions on licences for cable TV infrastructure	■ ■ ■	■ ■ ■	■ ■	■ ■ ■	■ ■ ■	■ ■ ■	<ul style="list-style-type: none"> <li>— Removes asymmetry between cable and telecoms regulation</li> <li>— Potentially high impact on creation of new broadband networks and multi-media services</li> </ul>

□ No impact    ■ Low impact    ■ ■ Medium impact    ■ ■ ■ High impact

**Draft Commission Directive amending Directive 90/388/EEC in order to ensure that telecommunications networks and cable TV networks owned by a single operator are separate legal entities**

(98/C 71/05)

(Text with EEA relevance)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community, and in particular Article 90(3) thereof,

Whereas:

(1) Pursuant to Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(1)</sup>, as last amended by Directive 96/19/EC<sup>(2)</sup>, the Member States were required to lift special and exclusive rights for telecommunications services and infrastructures by 1 January 1998, subject to additional transition periods for some Member States. In particular, Article 4, as amended by Commission Directive 95/51/EC<sup>(3)</sup>, required Member States to 'abolish all restrictions on the supply of transmission capacity by cable TV networks and allow the use of cable networks for the provision of telecommunications services, other than voice telephony', and to 'ensure that interconnection of cable TV networks with the public telecommunications network is authorised for such purpose, in particular interconnection with leased lines, and that the restrictions on the direct interconnection of cable TV networks by cable TV operators are abolished'.

(2) Directive 95/51/EC addressed two problems concerning undertakings to which Member States have granted the right to establish both cable TV and telecommunications networks. First, it stated that these undertakings are in a situation whereby they have no incentive to attract users to the network best suited to the provision of the relevant service. It was pointed out that the introduction of fair competition will often require specific measures that take into account the specific circumstances of the relevant markets. At the time of the adoption of

Directive 95/51/EC, the Commission concluded that, given the disparities between Member States, the national authorities were best able to assess which measures were most appropriate, and in particular to judge whether a separation of these activities was indispensable. Secondly, the Commission concluded that detailed control of cross-subsidies and accounting transparency are essential in the early stages of liberalisation of the telecommunications sector. Article 2 of Directive 95/51/EC therefore required Member States to ensure in particular that telecommunications organisations providing cable TV infrastructures kept separate financial accounts as concerns the provision of public telecommunications networks and cable TV networks as well as their activities as telecommunications service providers. It was also stated that while Member States should at least impose a clear separation of financial records between two activities, full structural separation was preferable.

(3) At the same time the Commission stated that in the absence of the emergence of competing home-delivery systems it would have to reconsider whether a separation of accounts was sufficient to avoid improper practices and would assess whether such joint provision did not result in a limitation of the potential supply of transmission capacity at the expense of the service providers in the relevant area, or whether further measures were warranted. In this context the third paragraph of Article 2 of Directive 95/51/EC required the Commission to carry out, before 1 January 1998, an overall assessment of the impact, in relation to the aims of that Directive, of the joint provision of cable TV networks and public telecommunications networks through a single operator.

(4) This Directive is based on the assessment carried out by the Commission as required by Article 2 of Directive 95/51/EC. In preparing that assessment, two studies were commissioned on the competition implications in telecommunications and multimedia markets of, on the one hand, joint provision of cable and telecommunications networks by a single dominant operator and, on the other, restrictions on the use of telecommunications networks for the

<sup>(1)</sup> OJ L 192, 24.7.1990, p. 10.

<sup>(2)</sup> OJ L 74, 22.3.1996, p. 13.

<sup>(3)</sup> OJ L 256, 26.10.1995, p. 49.

provision of cable TV services. The studies concluded in particular that the joint ownership of telecommunications networks and cable TV networks by a single enterprise, without a high degree of competition in the local access markets, slows down the development towards a full multimedia infrastructure to the detriment of consumers, service providers and the European economy as a whole.

- (5) The Commission has adopted a communication on the assessment carried out as required by Directives 95/51/EC and 96/19/EC<sup>(1)</sup>. In its review the Commission found that the optimal development of telecommunications and multimedia markets depends on four factors: service competition, infrastructure competition, infrastructure upgrade, as well as other types of innovation. It found that in the Community, the joint provision of telecommunications and cable TV services by a single operator creates an asymmetric starting position for dominant telecommunications operators compared with new entrants. This will act as a significant constraint on the optimal development of telecommunications markets.
- (6) The Treaty, and in particular Article 90 thereof, entrusts the Commission with the task of ensuring that Member States, in the case of public undertakings and undertakings enjoying special or exclusive rights, comply with their obligations under Community law. Pursuant to Article 90(3) the Commission can specify and clarify the obligations arising from that Article, and in that framework, set out the conditions which are necessary to allow the Commission to perform effectively the duty of surveillance imposed upon it by that paragraph.
- (7) Most European telecommunications organisations are still State-controlled companies. In addition, whilst Community law provides for the withdrawal of special and exclusive rights for the provision of telecommunications networks and services, telecommunications organisations will continue to enjoy special rights as defined by Directive 90/388/EEC, as amended by Directive 94/46/EC<sup>(2)</sup>, beyond the date of full liberalisation, in the area of radio frequencies used for the provision of telecommunications networks and broadcasting transmission capacity. That is because telecommunications organisations continue to enjoy rights to use radio frequencies which they have historically been granted otherwise than according to objective, proportional and non-discriminatory criteria. Those authorisations are regulatory advantages that strengthen the position of those operators and continue to have a substantial effect on the ability of other undertakings to compete with the telecommunications organisations in the area of telecommunications infrastructure. Therefore those telecommunications operators are undertakings covered by Article 90(1) of the Treaty.
- (8) Most Member States have adopted measures granting to the telecommunications organisations special or exclusive rights for the provision of cable television networks. The rights can take the form either of an exclusive licence or of a non-exclusive licence where the number of licences is restricted otherwise than according to objective, proportional and non-discriminatory criteria.
- (9) Article 86 of the Treaty prohibits one or more undertakings holding a dominant position from abusing that dominant position within the common market or a substantial part of it.
- (10) Where Member States have granted a special or exclusive right to build and operate cable TV networks to a telecommunications organisation which is dominant on the market for services using telecommunications infrastructure, that telecommunications organisation has no incentive to upgrade both its public narrowband telecommunications network or its broadband cable TV network to an integrated broadband communications network ('full-service network') capable of delivering voice, data and images at high bandwidth.
- In other words, such an organisation is placed in a situation where it has a conflict of interests because any substantial improvement in either its telecommunications network or its cable TV network may lead to a loss of business for the other network.

<sup>(1)</sup> OJ C ..., ..., p. ...

<sup>(2)</sup> OJ L 268, 19.10.1994, p. 15.



It would be desirable in those circumstances to separate the ownership of the two networks into two distinct companies since the joint ownership of the networks leads those organisations to delay the emergence of new advanced communications services and thus restricts technical progress at the expense of the users, contrary to Article 90(1) of the Treaty, in conjunction with point (b) of the second paragraph of Article 86.

As a minimum, all Member States should, however, ensure that telecommunications organisations which have special or exclusive rights for the provision of cable TV networks operate cable TV networks in a separate legal entity.

- (11) Such a conclusion is reinforced by the following considerations. Where Member States grant to an undertaking the special or exclusive right to establish cable TV networks in the same geographical area where it already provides public telecommunications networks, different forms of anti-competitive behaviour are likely to occur unless sufficient transparency of the operations of the undertakings is ensured.

Notwithstanding the requirements of Community law with regard to accounting separation, some of which only entered into force with the implementation of the package of general measures opening up the Community's telecommunications markets in most Member States from 1 January 1998, in situations where serious conflicts of interest exist as a result of joint ownership, such separation has not provided the necessary safeguards against all forms of anti-competitive behaviour. In addition, the separation of accounts will only render financial flows more transparent, whereas a requirement for separate legal entities will lead to more transparency of assets and costs will facilitate monitoring of the profitability and the management of the cable network operations. The provision of telecommunications networks and cable TV networks are related activities. The position of an operator on one of those markets has an impact on its position on the other, and the supervision of its activities on those markets is more difficult. In addition, where a dominant telecommunications organisation has any cable TV interests, this has a discouraging effect on any other company because of the financial strength of the telecommunications operator. Also, the future financial prospects of a cable TV network which has not yet been built are uncertain for a company that is not yet already

established on the telecommunications or pay TV services markets.

Therefore, it is essential that a dominant telecommunications organisation organises its cable TV network activities in such a way that it can be monitored in order to ensure that it does not use its resources so as to abuse its position. During the crucial phase of the full opening of the sector to competition, a legal separation between the operation of the public switched telecommunications network and the cable TV network of the telecommunications organisations is the minimum requirement in order to ensure compliance with Article 90. In order to achieve this transparency, it is necessary that the networks be operated by separate legal entities which may, however, in principle be jointly owned. The requirement of legal separation would therefore be complied with if the cable TV operations of a telecommunications organisation were transferred to a fully-owned subsidiary of the telecommunications organisation.

- (12) The Commission will examine on a case-by-case basis whether it would be compatible with the principle of proportionality to require individual Member States to take further measures.

The decisions to be taken in respect of specific cases could provide for measures including the opening of the cable operator to participation of third parties, or the requirement to sell-off that entity altogether.

- (13) The distribution of audio-visual programmes intended for the general public via telecommunications networks, and the content of such programmes, will continue to be subject to specific rules adopted by Member States in accordance with Community law and should not, therefore, be subject to the provisions of this Directive.
- (14) Directive 90/388/EEC should therefore be amended accordingly.
- (15) Member States should refrain from introducing new measures with the purpose or effect of jeopardising the aim of this Directive,

HAS ADOPTED THIS DIRECTIVE:

*Article 1*

Article 9 of Directive 90/388/EEC is hereby replaced by the following:

*Article 9*

Member States shall ensure that any telecommunications organisation to which they grant special or exclusive rights in the areas of relevant radio frequencies or which they control, which, in a substantial part of the common market, has a dominant position and operates a cable TV network under special or exclusive rights does not do so using the same legal entity as it uses for its public telecommunications network.

*Article 2*

Member States shall supply to the Commission, not later than nine months after this Directive has entered into force, such information as will allow the Commission to confirm that Article 1 of this Directive has been complied with.

*Article 3*

This Directive shall enter into force on the 20th day following its publication in the *Official Journal of the European Communities*.

*Article 4*

This Directive is addressed to the Member States.

**Non-opposition to a notified concentration**

(Case No IV/M.1078 — BP/Hüls)

(98/C 71/06)

(Text with EEA relevance)

On 13 February 1998, the Commission decided not to oppose the above notified concentration and to declare it compatible with the common market. This decision is based on Article 6(1)(b) of Council Regulation (EEC) No 4064/89. The full text of the decision is available only in English and will be made public after it is cleared of any business secrets it may contain. It will be available:

- as a paper version through the sales offices of the Office for Official Publications of the European Communities (see list on the last page),
- in electronic form in the 'CEN' version of the CELEX database, under document number 398M1078. CELEX is the computerised documentation system of European Community law; for more information concerning subscriptions please contact:

EUR-OP,  
Information, Marketing and Public Relations (OP/4B),  
2, rue Mercier,  
L-2985 Luxembourg;  
telephone: (352) 2929 4 24 55, fax: (352) 2929 4 27 63.

**DIRECTIVE 97/67/EC OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL**

of 15 December 1997

on common rules for the development of the internal market of Community postal services and the improvement of quality of service

THE EUROPEAN PARLIAMENT AND THE COUNCIL OF THE EUROPEAN UNION,

Having regard to the Treaty establishing the European Community, and in particular Articles 57 (2), 66 and 100a thereof,

Having regard to the proposal from the Commission (1),

Having regard to the opinion of the Economic and Social Committee (2),

Having regard to the opinion of the Committee of the Regions (3),

Having regard to the resolution of the European Parliament of 22 January 1993 concerning the green paper on the development of the single market for postal services (4),

Having regard to the Council resolution of 7 February 1994 on the development of Community postal services (5),

Acting in accordance with the procedure laid down in Article 189b of the Treaty, in the light of the joint text approved by the Conciliation Committee on 7 November 1997 (6),

- (1) Whereas measures should be adopted with the aim of establishing the internal market in accordance with Article 7a of the Treaty, whereas this market comprises an area without internal frontiers in which the free movement of goods, persons, services and capital is ensured;
- (2) Whereas the establishment of the internal market in the postal sector is of proven importance for the economic and social cohesion of the Community,

in that postal services are an essential instrument of communication and trade;

- (3) Whereas on 11 June 1992 the Commission presented a Green Paper on the development of the single market for postal services and, on 2 June 1993, a Communication on the guidelines for the development of Community postal services;
- (4) Whereas the Commission has conducted wide-ranging public consultation on those aspects of postal services that are of interest to the Community and the interested parties in the postal sector have communicated their observations to the Commission;
- (5) Whereas the current extent of the universal postal service and the conditions governing its provision vary significantly from one Member State to another; whereas, in particular, performance in terms of quality of services is very unequal amongst Member States;
- (6) Whereas cross-border postal links do not always meet the expectations of users and European citizens, and performance, in terms of quality of service with regard to Community cross-border postal services, is at the moment unsatisfactory;
- (7) Whereas the disparities observed in the postal sector have considerable implications for those sectors of activity which rely especially on postal services and effectively impede the progress towards internal Community cohesion, in that the regions deprived of postal services of sufficiently high quality find themselves at a disadvantage as regards both their letter service and the distribution of goods;
- (8) Whereas measures seeking to ensure the gradual and controlled liberalisation of the market and to secure a proper balance in the application thereof are necessary in order to guarantee, throughout the Community, and subject to the obligations and rights of the universal service providers, the free provision of services in the postal sector itself;
- (9) Whereas action at Community level to ensure greater harmonisation of the conditions governing the postal sector is therefore necessary and steps must consequently be taken to establish common rules;

(1) OJ C 322, 2. 12. 1995, p. 22, and

OJ C 300, 10. 10. 1996, p. 22.

(2) OJ C 174, 17. 6. 1996, p. 41.

(3) OJ C 337, 11. 11. 1996, p. 28.

(4) OJ C 42, 15. 2. 1993, p. 240.

(5) OJ C 48, 16. 2. 1994, p. 3.

(6) Opinion of the European Parliament of 9 May 1996 (OJ C 152, 27. 5. 1996, p. 20), Council Common Position of 29 April 1997 (OJ C 188, 19. 6. 1997, p. 9) and Decision of the European Parliament of 16 September 1997 (OJ C 304, 6. 10. 1997, p. 34); Decision of the European Parliament of 19 November 1997 and Decision of the Council of 1 December 1997.

- (10) Whereas, in accordance with the principle of subsidiarity, a set of general principles should be adopted at Community level, whilst the choice of the exact procedures should be a matter for the Member States, which should be free to choose the system best adapted to their own circumstances;
- (11) Whereas it is essential to guarantee at Community level a universal postal service encompassing a minimum range of services of specified quality to be provided in all Member States at an affordable price for the benefit of all users, irrespective of their geographical location in the Community;
- (12) Whereas the aim of the universal services is to offer all users easy access to the postal network through the provision, in particular, of a sufficient number of access points and by ensuring satisfactory conditions with regard to the frequency of collections and deliveries; whereas the provision of the universal service must meet the fundamental need to ensure continuity of operation, whilst at the same time remaining adaptable to the needs of users as well as guaranteeing them fair and non-discriminatory treatment;
- (13) Whereas universal service must cover national services as well as cross-border services;
- (14) Whereas users of the universal service must be given adequate information on the range of services offered, the conditions governing their supply and use, the quality of the services provided, and the tariffs;
- (15) Whereas the provisions of this Directive relating to universal service provision are without prejudice to the right of universal service operators to negotiate contracts with customers individually;
- (16) Whereas the maintenance of a range of those services that may be reserved, in compliance with the rules of the Treaty and without prejudice to the application of the rules on competition, appears justified on the grounds of ensuring the operation of the universal service under financially balanced conditions; whereas the process of liberalisation should not curtail the continuing supply of certain free services for blind and partially sighted persons introduced by the Member States;
- (17) Whereas items of correspondence weighing 350 grammes and over represent less than 2 % of letter volume and less than 3 % of the receipts of the public operators; whereas the criteria of price (five times the basic tariff) will better permit the distinction between the reserved service and the express service, which is liberalised;
- (18) Whereas, in view of the fact that the essential difference between express mail and universal postal services lies in the value added (whatever form it takes) provided by express services and perceived by customers, the most effective way of determining the extra value perceived is to consider the extra price that customers are prepared to pay, without prejudice, however, to the price limit of the reserved area which must be respected;
- (19) Whereas it is reasonable to allow, on an interim basis, for direct mail and cross-border mail to continue to be capable of reservation within the price and weight limits provided; whereas, as a further step towards the completion of the internal market of postal services, a decision on the further gradual controlled liberalisation of the postal market, in particular with a view to the liberalisation of cross-border and direct mail as well as on a further review of the price and weight limits, should be taken by the European Parliament and the Council not later than 1 January 2000, on a proposal from the Commission following a review of the sector;
- (20) Whereas, for reasons of public order and public security, Member States may have a legitimate interest in conferring on one or more entities designated by them the right to site on the public highway letter-boxes intended for the reception of postal items; whereas, for the same reasons, they are entitled to appoint the entity or entities responsible for issuing postage stamps identifying the country of origin and those responsible for providing the registered mail service used in the course of judicial or administrative procedures in accordance with their national legislation; whereas they may also indicate membership of the European Union by integrating the 12-star symbol;
- (21) Whereas new services (services quite distinct from conventional services) and document exchange do not form part of the universal service and consequently there is no justification for their being reserved to the universal service providers; whereas this applies equally to self-provision (provision of postal services by the natural or legal person who is the originator of the mail, or collection and routing of these items by a third party acting solely on behalf of that person), which does not fall within the category of services;

- (22) Whereas Member States should be able to regulate, by appropriate authorization procedures, on their territory, the provision of postal services which are not reserved to the universal service providers; whereas those procedures must be transparent, non-discriminatory, proportionate and based on objective criteria;
- (23) Whereas the Member States should have the option of making the grant of licences subject to universal service obligations or contributions to a compensation fund intended to compensate the universal service provider for the provision of services representing an unfair financial burden; whereas Member States should be able to include in the authorisations an obligation that the authorised activities must not infringe the exclusive or special rights granted to the universal service providers for the reserved services; whereas an identification system for direct mail may be introduced for the purposes of supervision where direct mail is liberalised;
- (24) Whereas measures necessary for the harmonisation of authorisation procedures laid down by the Member States governing the commercial provision to the public of non-reserved services will have to be adopted;
- (25) Whereas, should this prove necessary, measures shall be adopted to ensure the transparency and non-discriminatory nature of conditions governing access to the public postal network in Member States;
- (26) Whereas, in order to ensure sound management of the universal service and to avoid distortions of competition, the tariffs applied to the universal service should be objective, transparent, non-discriminatory and geared to costs;
- (27) Whereas the remuneration for the provision of the intra-Community cross-border mail service, without prejudice to the minimum set of obligations derived from Universal Postal Union acts, should be geared to cover the costs of delivery incurred by the universal service provider in the country of destination; whereas this remuneration should also provide an incentive to improve or maintain the quality of the cross-border service through the use of quality-of-service targets; whereas this would justify suitable systems providing for an appropriate coverage of costs and related specifically to the quality of service achieved;
- (28) Whereas separate accounts for the different reserved services and non-reserved services are necessary in order to introduce transparency into the actual costs of the various services and in order to ensure that cross-subsidies from the reserved sector to the non-reserved sector do not adversely affect the competitive conditions in the latter;
- (29) Whereas, in order to ensure the application of the principles set out in the previous three recitals, universal service providers should implement, within a reasonable time limit, cost accounting systems, which can be independently verified, by which costs can be allocated to services as accurately as possible on the basis of transparent procedures; whereas such requirements can be fulfilled, for example, by implementation of the principle of fully distributed costing; whereas such cost accounting systems may not be required in circumstances where genuine conditions of open competition exist;
- (30) Whereas consideration should be given to the interests of users, who are entitled to services of a high quality; whereas, therefore, every effort must be made to improve and enhance the quality of services provided at Community level; whereas such improvements in quality require Member States to lay down standards, to be attained or surpassed by the universal service providers, in respect of the services forming part of the universal service;
- (31) Whereas the quality of service expected by users constitutes an essential aspect of the services provided; whereas the evaluation standards for this quality of service and the levels of quality achieved must be published in the interests of users; whereas it is necessary to have available harmonised quality-of-service standards and a common methodology for measurement in order to be able to evaluate the convergence of the quality of service throughout the Community;
- (32) Whereas national quality standards consistent with Community standards must be determined by Member States; whereas, in the case of intra-Community cross-border services requiring the combined efforts of at least two universal service providers from two different Member States, quality standards must be defined at Community level;
- (33) Whereas compliance with these standards must be independently verified at regular intervals and on a harmonised basis; whereas users must have the right to be informed of the results of this verification and Member States should ensure that corrective action is taken where those results demonstrate that the standards are not being met;

- (34) Whereas Council Directive 93/13/EEC of 5 April 1993 on unfair terms in consumer contracts<sup>(1)</sup> applies to postal operators;
- (35) Whereas the need for improvement of quality of service means that disputes have to be settled quickly and efficiently; whereas, in addition to the forms of legal redress available under national and Community law, a procedure dealing with complaints should be provided, which should be transparent, simple and inexpensive and should enable all relevant parties to participate;
- (36) Whereas progress in the interconnection of postal networks and the interests of users require that technical standardisation be encouraged; whereas technical standardisation is indispensable for the promotion of interoperability between national networks and for an efficient Community universal service;
- (37) Whereas guidelines on European harmonisation provide for specialised technical standardisation activities to be entrusted to the European Committee for Standardisation;
- (38) Whereas a committee should be established to assist the Commission with the implementation of this Directive, particularly in relation to the future work on the development of measures relating to the quality of Community cross-border service and technical standardisation;
- (39) Whereas, in order to ensure the proper functioning of the universal service and to ensure undistorted competition in the non-reserved sector, it is important to separate the functions of the regulator, on the one hand, and the operator, on the other; whereas no postal operator may be both judge and interested party; whereas it is for the Member State to define the statute of one or more national regulatory authorities, which may be chosen from public authorities or independent entities appointed for that purpose;
- (40) Whereas the effects of the harmonised conditions on the functioning of the internal market in postal services will need to be the subject of an assessment; whereas, therefore, the Commission will present a report to the European Parliament and the Council on the application of this Directive, including the appropriate information on developments in the sector, particularly concerning economic, social, employment and technological aspects, as well as on quality of service, three years following the date of its entry into force, and in any event no later than 31 December 2000;
- (41) Whereas this Directive does not affect the application of the rules of the Treaty, and in particular its rules on competition and the freedom to provide services;
- (42) Whereas nothing shall prevent Member States from maintaining in force or introducing measures for the postal sector which are more liberal than those provided for by this Directive, nor, should this Directive lapse, from maintaining in force measures which they have introduced in order to implement it, provided in each case that such measures are compatible with the Treaty;
- (43) Whereas it is appropriate that this Directive should apply until 31 December 2004 unless otherwise decided by the European Parliament and the Council on the basis of a proposal from the Commission;
- (44) Whereas this Directive does not apply to any activity which falls outside the scope of Community law, such as those provided for by Titles V and VI of the Treaty on European Union, and in any case to activities concerning public security, defence, State security (including the economic well-being of the State when the activities relate to State security matters) and the activities of the State in areas of criminal law;
- (45) Whereas this Directive does not, in the case of undertakings which are not established in the Community, prevent the adoption of measures in accordance with both Community law and existing international obligations designed to ensure that nationals of the Member States enjoy similar treatment in third countries; whereas Community undertakings should benefit in third countries from treatment and effective access that is comparable to the treatment and access to the market which is conferred on nationals of the countries concerned within the Community context,

HAVE ADOPTED THIS DIRECTIVE:

#### CHAPTER 1

#### Objective and scope

##### *Article 1*

This Directive establishes common rules concerning:

- the provision of a universal postal service within the Community,
- the criteria defining the services which may be reserved for universal service providers and the conditions governing the provision of non-reserved services,

<sup>(1)</sup> OJ L 95, 21. 4. 1993, p. 29.

- tariff principles and transparency of accounts for universal service provision,
- the setting of quality standards for universal service provision and the setting-up of a system to ensure compliance with those standards,
- the harmonisation of technical standards,
- the creation of independent national regulatory authorities.

### Article 2

For the purposes of this Directive, the following definitions shall apply:

1. *postal services*: services involving the clearance, sorting, transport and delivery of postal items;
2. *public postal network*: the system of organisation and resources of all kinds used by the universal service provider(s) for the purposes in particular of:
  - the clearance of postal items covered by a universal service obligation from access points throughout the territory,
  - the routing and handling of those items from the postal network access point to the distribution centre,
  - distribution to the addresses shown on items;
3. *access points*: physical facilities, including letter boxes provided for the public either on the public highway or at the premises of the universal service provider, where postal items may be deposited with the public postal network by customers;
4. *clearance*: the operation of collecting postal items deposited at access points;
5. *distribution*: the process from sorting at the distribution centre to delivery of postal items to their addressees;
6. *postal item*: an item addressed in the final form in which it is to be carried by the universal service provider. In addition to items of correspondence, such items also include for instance books, catalogues, newspapers, periodicals and postal packages containing merchandise with or without commercial value;
7. *item of correspondence*: a communication in written form on any kind of physical medium to be conveyed and delivered at the address indicated by the sender on the item itself or on its wrapping. Books, catalogues, newspapers and periodicals shall not be regarded as items of correspondence;
8. *direct mail*: a communication consisting solely of advertising, marketing or publicity material and comprising an identical message, except for the addressee's name, address and identifying number as well as other modifications which do not alter the nature of the message, which is sent to a significant number of addressees, to be conveyed and delivered at the address indicated by the sender on the item itself or on its wrapping. The national regulatory authority shall interpret the term 'significant number of addressees' within each Member State and shall publish an appropriate definition. Bills, invoices, financial statements and other non-identical messages shall not be regarded as direct mail. A communication combining direct mail with other items within the same wrapping shall not be regarded as direct mail. Direct mail shall include cross-border as well as domestic direct mail;
9. *registered item*: a service providing a flat-rate guarantee against risks of loss, theft or damage and supplying the sender, where appropriate upon request, with proof of the handing in of the postal item and/or of its delivery to the addressee;
10. *insured item*: a service insuring the postal item up to the value declared by the sender in the event of loss, theft or damage;
11. *cross-border mail*: mail from or to another Member State or from or to a third country;
12. *document exchange*: provision of means, including the supply of ad hoc premises as well as transportation by a third party, allowing self-delivery by mutual exchange of postal items between users subscribing to this service;
13. *universal service provider*: the public or private entity providing a universal postal service or parts thereof within a Member State, the identity of which has been notified to the Commission in accordance with Article 4;
14. *authorisations*: means any permission setting out rights and obligations specific to the postal sector and allowing undertakings to provide postal services and, where applicable, to establish and/or operate postal networks for the provision of such services, in the form of a 'general authorisation' or 'individual licence' as defined below:
  - 'general authorisation' means an authorisation, regardless of whether it is regulated by a 'class licence' or under general law and regardless of whether such regulation requires registration or declaration procedures, which does not require the undertaking concerned to obtain an explicit decision by the national regulatory authority before exercising the rights stemming from the authorisation,

— 'individual licence' means an authorisation which is granted by a national regulatory authority and which gives an undertaking specific rights, or which subjects that undertaking's operations to specific obligations supplementing the general authorisation where applicable, where the undertaking is not entitled to exercise the rights concerned until it has received the decision by the national regulatory authority;

15. *terminal dues*: the remuneration of universal service providers for the distribution of incoming cross-border mail comprising postal items from another Member State or from a third country;
16. *sender*: a natural or legal person responsible for originating postal items;
17. *users*: any natural or legal person benefiting from universal service provision as a sender or an addressee;
18. *national regulatory authority*: the body or bodies, in each Member State, to which the Member State entrusts, *inter alia*, the regulatory functions falling within the scope of this Directive;
19. *essential requirements*: general non-economic reasons which can induce a Member State to impose conditions on the supply of postal services. These reasons are the confidentiality of correspondence, security of the network as regards the transport of dangerous goods and, where justified, data protection, environmental protection and regional planning.

Data protection may include personal data protection, the confidentiality of information transmitted or stored and protection of privacy.

## CHAPTER 2

### Universal service

#### Article 3

1. Member States shall ensure that users enjoy the right to a universal service involving the permanent provision of a postal service of specified quality at all points in their territory at affordable prices for all users.
2. To this end, Member States shall take steps to ensure that the density of the points of contact and of the access points takes account of the needs of users.
3. They shall take steps to ensure that the universal service provider(s) guarantee(s) every working day and not less than five days a week, save in circumstances or geographical conditions deemed exceptional by the national regulatory authorities, as a minimum:

- one clearance,
- one delivery to the home or premises of every natural or legal person or, by way of derogation, under conditions at the discretion of the national regulatory authority, one delivery to appropriate installations.

Any exception or derogation granted by a national regulatory authority in accordance with this paragraph must be communicated to the Commission and to all national regulatory authorities.

4. Each Member State shall adopt the measures necessary to ensure that the universal service includes the following minimum facilities:

- the clearance, sorting, transport and distribution of postal items up to two kilograms,
- the clearance, sorting, transport and distribution of postal packages up to 10 kilograms,
- services for registered items and insured items.

5. The national regulatory authorities may increase the weight limit of universal service coverage for postal packages to any weight not exceeding 20 kilograms and may lay down special arrangements for the door-to-door delivery of such packages.

Notwithstanding the weight limit of universal service coverage for postal packages established by a given Member State, Member States shall ensure that postal packages received from other Member States and weighing up to 20 kilograms are delivered within their territories.

6. The minimum and maximum dimensions for the postal items in question shall be those laid down in the Convention and the Agreement concerning Postal Parcels adopted by the Universal Postal Union.

7. The universal service as defined in this Article shall cover both national and cross-border services.

#### Article 4

Each Member State shall ensure that the provision of the universal service is guaranteed and shall notify the Commission of the steps it has taken to fulfil this obligation and, in particular, the identity of its universal service provider(s). Each Member State shall determine in accordance with Community law the obligations and rights assigned to the universal service provider(s) and shall publish them.

#### Article 5

1. Each Member State shall take steps to ensure that universal service provision meets the following requirements:

- it shall offer a service guaranteeing compliance with the essential requirements,



- it shall offer an identical service to users under comparable conditions,
- it shall be made available without any form of discrimination whatsoever, especially without discrimination arising from political, religious or ideological considerations,
- it shall not be interrupted or stopped except in cases of force majeure,
- it shall evolve in response to the technical, economic and social environment and to the needs of users.

2. The provisions of paragraph 1 shall not preclude measures which the Member States take in accordance with requirements relating to public interest recognized by the Treaty, in particular Articles 36 and 56 thereof, concerning, *inter alia*, public morality, public security, including criminal investigations, and public policy.

#### Article 6

Member States shall take steps to ensure that users are regularly given sufficiently detailed and up-to-date information by the universal service provider(s) regarding the particular features of the universal services offered, with special reference to the general conditions of access to these services as well as to prices and quality standard levels. This information shall be published in an appropriate manner.

Member States shall notify the Commission, within 12 months of the date of entry into force of this Directive, how the information to be published in accordance with the first subparagraph is being made available. Any subsequent modifications shall be notified to the Commission at the earliest opportunity.

### CHAPTER 3

#### Harmonization of the services which may be reserved

##### Article 7

1. To the extent necessary to ensure the maintenance of universal service, the services which may be reserved by each Member State for the universal service provider(s) shall be the clearance, sorting, transport and delivery of items of domestic correspondence, whether by accelerated delivery or not, the price of which is less than five times the public tariff for an item of correspondence in the first weight step of the fastest standard category where such category exists, provided that they weigh less than 350 grams. In the case of the free postal service for blind and partially sighted persons, exceptions to the weight and price restrictions may be permitted.

2. To the extent necessary to ensure the maintenance of universal service, cross-border mail and direct mail may

continue to be reserved within the price and weight limits laid down in paragraph 1.

3. As a further step towards the completion of the internal market of postal services, the European Parliament and the Council shall decide not later than 1 January 2000 and without prejudice to the competence of the Commission, on the further gradual and controlled liberalisation of the postal market, in particular with a view to the liberalisation of cross-border and direct mail, as well as on a further review of the price and weight limits, with effect from 1 January 2003, taking into account the developments, in particular economic, social and technological developments, that have occurred by that date, and also taking into account the financial equilibrium of the universal service provider(s), with a view to further pursuing the goals of this Directive.

Such decisions shall be based upon a proposal from the Commission to be tabled before the end of 1998, following a review of the sector. Upon request by the Commission, Member States shall provide all the information necessary for completion of the review.

4. Document exchange may not be reserved.

#### Article 8

The provisions of Article 7 shall be without prejudice to Member States' right to organise the siting of letter boxes on the public highway, the issue of postage stamps and the registered mail service used in the course of judicial or administrative procedures in accordance with their national legislation.

### CHAPTER 4

#### Conditions governing the provision of non-reserved services and access to the network

##### Article 9

1. For non-reserved services which are outside the scope of the universal service as defined in Article 3, Member States may introduce general authorisations to the extent necessary in order to guarantee compliance with the essential requirements.

2. For non-reserved services which are within the scope of the universal service as defined in Article 3, Member States may introduce authorisation procedures, including individual licences, to the extent necessary in order to guarantee compliance with the essential requirements and to safeguard the universal service.

The granting of authorisations may:

- where appropriate, be made subject to universal service obligations,
- if necessary, impose requirements concerning the quality, availability and performance of the relevant services,

— be made subject to the obligation not to infringe the exclusive or special rights granted to the universal service provider(s) for the reserved postal services under Article 7(1) and (2).

3. The procedures described in paragraphs 1 and 2 shall be transparent, non-discriminatory, proportionate and based on objective criteria. Member States must ensure that the reasons for refusing an authorisation in whole or in part are communicated to the applicant and must establish an appeal procedure.

4. In order to ensure that the universal service is safeguarded, where a Member State determines that the universal service obligations, as provided for by this Directive, represent an unfair financial burden for the universal service provider, it may establish a compensation fund administered for this purpose by a body independent of the beneficiary or beneficiaries. In this case, it may make the granting of authorisation subject to an obligation to make a financial contribution to that fund. The Member State must ensure that the principles of transparency, non-discrimination and proportionality are respected in establishing the compensation fund and when fixing the level of the financial contributions. Only those services set out in Article 3 may be financed in this way.

5. Member States may provide for an identification system for direct mail, allowing the supervision of such services where they are liberalised.

#### *Article 10*

1. The European Parliament and the Council, acting on a proposal from the Commission and on the basis of Articles 57(2), 66 and 100a of the Treaty, shall adopt the measures necessary for the harmonisation of the procedures referred to in Article 9 governing the commercial provision to the public of non-reserved postal services.

2. The harmonisation measures referred to in paragraph 1 shall concern, in particular, the criteria to be observed and the procedures to be followed by the postal operator, the manner of publication of those criteria and procedures, as well as the appeal procedures to be followed.

#### *Article 11*

The European Parliament and the Council, acting on a proposal from the Commission and on the basis of Articles 57(2), 66 and 100a of the Treaty, shall adopt such harmonisation measures as are necessary to ensure that users and the universal service provider(s) have access to

the public postal network under conditions which are transparent and non-discriminatory.

### CHAPTER 5

#### Tariff principles and transparency of accounts

##### *Article 12*

Member States shall take steps to ensure that the tariffs for each of the services forming part of the provision of the universal service comply with the following principles:

- prices must be affordable and must be such that all users have access to the services provided,
- prices must be geared to costs; Member States may decide that a uniform tariff should be applied throughout their national territory,
- the application of a uniform tariff does not exclude the right of the universal service provider(s) to conclude individual agreements on prices with customers,
- tariffs must be transparent and non-discriminatory.

##### *Article 13*

1. In order to ensure the cross-border provision of the universal service, Member States shall encourage their universal service providers to arrange that in their agreements on terminal dues for intra-Community cross-border mail, the following principles are respected:

- terminal dues shall be fixed in relation to the costs of processing and delivering incoming cross-border mail,
- levels of remuneration shall be related to the quality of service achieved,
- terminal dues shall be transparent and non-discriminatory.

2. The implementation of these principles may include transitional arrangements designed to avoid undue disruption on postal markets or unfavourable implications for economic operators provided there is agreement between the operators of origin and receipt; such arrangements shall, however, be restricted to the minimum required to achieve these objectives.

##### *Article 14*

1. Member States shall take the measures necessary to ensure, within two years of the date of entry into force of this Directive, that the accounting of the universal service providers is conducted in accordance with the provisions of this Article.

2. The universal service providers shall keep separate accounts within their internal accounting systems at least for each of the services within the reserved sector on the one hand and for the non-reserved services on the other. The accounts for the non-reserved services should clearly distinguish between services which are part of the universal service and services which are not. Such internal accounting systems shall operate on the basis of consistently applied and objectively justifiable cost accounting principles.

3. The accounting systems referred to in paragraph 2 shall, without prejudice to paragraph 4, allocate costs to each of the reserved and to the non-reserved services respectively in the following manner:

- (a) costs which can be directly assigned to a particular service shall be so assigned;
- (b) common costs, that is costs which cannot be directly assigned to a particular service, shall be allocated as follows:
  - (i) whenever possible, common costs shall be allocated on the basis of direct analysis of the origin of the costs themselves;
  - (ii) when direct analysis is not possible, common cost categories shall be allocated on the basis of an indirect linkage to another cost category or group of cost categories for which a direct assignment or allocation is possible; the indirect linkage shall be based on comparable cost structures;
  - (iii) when neither direct nor indirect measures of cost allocation can be found, the cost category shall be allocated on the basis of a general allocator computed by using the ratio of all expenses directly or indirectly assigned or allocated, on the one hand, to each of the reserved services and, on the other hand, to the other services.

4. Other cost accounting systems may be applied only if they are compatible with paragraph 2 and have been approved by the national regulatory authority. The Commission shall be informed prior to their application.

5. National regulatory authorities shall ensure that compliance with one of the cost accounting systems described in paragraphs 3 or 4 is verified by a competent body which is independent of the universal service provider. Member States shall ensure that a statement concerning compliance is published periodically.

6. The national regulatory authority shall keep available, to an adequate level of detail, information on the cost accounting systems applied by a universal service provider, and shall submit such information to the Commission on request.

7. On request, detailed accounting information arising from these systems shall be made available in confidence to the national regulatory authority and to the Commission.

8. Where a given Member State has not reserved any of the services reservable under Article 7 and as not established a compensation fund for universal service provision, as permitted under Article 9(4), and where the national regulatory authority is satisfied that none of the designated universal service providers in that Member State is in receipt of State subvention, hidden or otherwise, the national regulatory authority may decide not to apply the requirements of paragraphs 2, 3, 4, 5, 6 and 7 of this Article. The national regulatory authority shall inform the Commission of all such decisions.

#### *Article 15*

The financial accounts of all universal service providers shall be drawn up, submitted to audit by an independent auditor and published in accordance with the relevant Community and national legislation to commercial undertakings.

### CHAPTER 6

#### Quality of services

#### *Article 16*

Member States shall ensure that quality-of-service standards are set and published in relation to universal service in order to guarantee a postal service of good quality.

Quality standards shall focus, in particular, on routing times and on the regularity and reliability of services.

These standards shall be set by:

- the Member States in the case of national services,
- the European Parliament and the Council in the case of intra-Community cross-border services (see Annex). Future adjustment of these standards to technical progress or market developments shall be made in accordance with the procedure laid down in Article 21.

Independent performance monitoring shall be carried out at least once a year by external bodies having no links with the universal service providers under standardised conditions to be specified in accordance with the procedure laid down in Article 21 and shall be the subject of reports published at least once a year.

*Article 17*

Member States shall lay down quality standards for national mail and shall ensure that they are compatible with those laid down for intra-Community cross-border services.

Member States shall notify their quality standards for national services to the Commission, who will publish them in the same manner as the standards for intra-Community cross border services referred to in Article 18.

National regulatory authorities shall ensure that independent performance monitoring is carried out in accordance with the fourth subparagraph of Article 16, that the results are justified, and that corrective action is taken where necessary.

*Article 18*

1. In accordance with Article 16, quality standards for intra-Community cross-border services are laid down in the Annex.

2. Where exceptional situations relating to infrastructure or geography so require, the national regulatory authorities may determine exemptions from the quality standards provided for in the Annex. Where national regulatory authorities determine exemptions in this manner, they shall notify the Commission forthwith. The Commission shall submit an annual report of the notifications received during the previous 12 months to the Committee established under Article 21 for its information.

3. The Commission shall publish in the *Official Journal of the European Communities* any adjustments made to the quality standards for intra-Community cross-border services and shall take steps to ensure the regular independent monitoring and the publication of performance levels certifying compliance with these standards and the progress accomplished. National regulatory authorities shall ensure that corrective action is taken where necessary.

*Article 19*

Member States shall ensure that transparent, simple and inexpensive procedures are drawn up for dealing with users' complaints, particularly in cases involving loss, theft, damage or non-compliance with service quality standards.

Member States shall adopt measures to ensure that those procedures enable disputes to be settled fairly and promptly with provision, where warranted, for a system of reimbursement and/or compensation.

Without prejudice to other possibilities of appeal under national and Community legislation, Member States shall ensure that users, acting individually or, where permitted by national law, jointly with organisations representing the interests of users and/or consumers, may bring before

the competent national authority cases where users' complaints to the universal service provider have not been satisfactorily resolved.

In accordance with Article 16, Member States shall ensure that the universal service providers publish, together with the annual report on the monitoring of their performance, information on the number of complaints and the manner in which they have been dealt with.

## CHAPTER 7

**Harmonisation of technical standards***Article 20*

The harmonisation of technical standards shall be continued, taking into account in particular the interests of users.

The European Committee for Standardisation shall be entrusted with drawing up technical standards applicable in the postal sector on the basis of remits to it pursuant to the principles set out in Council Directive 83/189/EEC of 28 March 1983 laying down a procedure for the provision of information in the field of technical standards and regulations<sup>(1)</sup>.

This work shall take account of the harmonisation measures adopted at international level and in particular those decided upon within the Universal Postal Union.

The standards applicable shall be published in the *Official Journal of the European Communities* once a year.

Member States shall ensure that universal service providers refer to the standards published in the Official Journal where necessary in the interests of users and in particular when they supply the information referred to in Article 6.

The Committee provided for in Article 21 shall be kept informed of the discussions within the European Committee for Standardisation and the progress achieved in this area by that body.

## CHAPTER 8

**The committee***Article 21*

The Commission shall be assisted by a committee composed of the representatives of the Member States and chaired by a representative of the Commission. The committee shall establish its own rules of procedure.

<sup>(1)</sup> OJ L 109, 26. 4. 1983, p. 8. Directive as last amended by Commission Decision 96/139/EC (OJ L 32, 10. 2. 1996, p. 31).

The representative of the Commission shall submit to the committee a draft of the measures to be taken. The committee shall deliver its opinion on the draft within a time limit which the Chairman may lay down according to the urgency of the matter. The opinion shall be delivered by the majority laid down in Article 148(2) of the Treaty in the case of decisions which the Council is required to adopt on a proposal from the Commission. The votes of the representatives of the Member States within the committee shall be weighted in the manner set out in that Article. The Chairman shall not vote.

The Commission shall adopt the measures envisaged if they are in accordance with the opinion of the committee.

If the measures envisaged are not in accordance with the opinion of the committee, or if no opinion is delivered, the Commission shall, without delay, submit to the Council a proposal relating to the measures to be taken.

The Council shall act by a qualified majority.

If, upon the expiry of a period of three months from the date of referral to the Council, the Council has not acted, the proposed measures shall be adopted by the Commission.

#### CHAPTER 9

##### The national regulatory authority

###### Article 22

Each Member State shall designate one or more national regulatory authorities for the postal sector that are legally separate from and operationally independent of the postal operators.

Member States shall inform the Commission which national regulatory authorities they have designated to carry out the tasks arising from this Directive.

The national regulatory authorities shall have as a particular task ensuring compliance with the obligations arising from this Directive. They may also be charged with ensuring compliance with competition rules in the postal sector.

#### CHAPTER 10

##### Final provisions

###### Article 23

Without prejudice to Article 7(3), three years after the date of entry into force of this Directive, and in any event no later than 31 December 2000, the Commission shall

submit a report to the European Parliament and the Council on the application of this Directive, including the appropriate information about developments in the sector, particularly concerning economic, social, employment and technological aspects, as well as about quality of service.

The report shall be accompanied where appropriate by proposals to the European Parliament and the Council.

###### Article 24

Member States shall bring into force the laws, regulations and administrative provisions necessary to comply with this Directive not later than 12 months after the date of its entry into force. They shall forthwith inform the Commission thereof.

When Member States adopt these measures, they shall contain a reference to this Directive or be accompanied by such reference on the occasion of their official publication.

###### Article 25

This Directive shall enter into force on the 20th day following that of its publication in the *Official Journal of the European Communities*.

###### Article 26

1. This Directive shall not prevent any Member State from maintaining or introducing measures which are more liberal than those provided for by this Directive. Such measures must be compatible with the Treaty.

2. Should this Directive lapse, the measures taken by the Member States to implement it may be maintained, to the extent that they are compatible with the Treaty.

###### Article 27

The provisions of this Directive, with the exception of Article 26, shall apply until 31 December 2004 unless otherwise decided in accordance with Article 7(3).

###### Article 28

This Directive is addressed to the Member States.

Done at Brussels, 15 December 1997.

For the European Parliament

The President

J.M. GIL-ROBLES

For the Council

The President

J.-C. JUNCKER

## ANNEX

## Quality standards for intra-Community cross-border mail

The quality standards for intra-Community cross-border mail in each country are to be established in relation to the time limit for routing measured from end to end (\*) for postal items of the fastest standard category according to the formula  $D + n$ , where  $D$  represents the date of deposit (\*\*) and  $n$  the number of working days which elapse between that date and that delivery to the addressee.

Quality standards for intra-Community cross-border mail	
Time limit	Objective
D + 3	85 % of items
D + 5	97 % of items

The standards must be achieved not only for the entirety of intra-Community traffic but also for each of the bilateral flows between two Member States.

(\*) End-to-end routing is measured from the access point to the network to the point of delivery to the addressee.

(\*\*) The date of deposit to be taken into account shall be the same day as that on which the item is deposited, provided that deposit occurs before the last collection time notified from the access point to the network in question. When deposit takes place after this time limit, the date of deposit to be taken into consideration will be that of the following day of collection.

**Notice from the Commission on the application of the competition rules to the postal sector and on the assessment of certain State measures relating to postal services**

(98/C 39/02)

(Text with EEA relevance)

**PREFACE**

Subsequent to the submission by the Commission of a Green Paper on the development of the single market for postal services<sup>(1)</sup> and of a communication to the European Parliament and the Council, setting out the results of the consultations on the Green Paper and the measures advocated by the Commission<sup>(2)</sup>, a substantial discussion has taken place on the future regulatory environment for the postal sector in the Community. By Resolution of 7 February 1994 on the development of Community postal services<sup>(3)</sup>, the Council invited the Commission to propose measures defining a harmonised universal service and the postal services which could be reserved. In July 1995, the Commission proposed a package of measures concerning postal services which consisted of a proposal for a Directive of the European Parliament and the Council on common rules for the development of Community postal services and the improvement of quality of service<sup>(4)</sup> and a draft of the present Notice on the application of the competition rules<sup>(5)</sup>.

This notice, which complements the harmonisation measures proposed by the Commission, builds on the results of those discussions in accordance with the principles established in the Resolution of 7 February 1994. It takes account of the comments received during the public consultation on the draft of this notice published in December 1995, of the European Parliament's resolution<sup>(6)</sup> on this draft adopted on 12 December 1996, as well as of the discussions on the proposed Directive in the European Parliament and in Council.

The Commission considers that because they are an essential vehicle of communication and trade, postal services are vital for all economic and social activities. New postal services are emerging and market certainty is needed to favour investment and the creation of new employment in the sector. As recognized by the Court of

Justice of the European Communities, Community law, and in particular the competition rules of the EC Treaty, apply to the post sector<sup>(7)</sup>. The Court stated that 'in the case of public undertakings to which Member States grant special or exclusive rights, they are neither to enact nor to maintain in force any measure contrary to the rules contained in the Treaty with regard to competition' and that those rules 'must be read in conjunction with Article 90(2) which provides that undertakings entrusted with the operation of services of general economic interest are to be subject to the rules on competition in so far as the application of such rules does not obstruct the performance, in law or in fact, of the particular tasks assigned to them.' Questions are therefore frequently put to the Commission on the attitude it intends to take, for purposes of the implementation of the competition rules contained in the Treaty, with regard to the behaviour of postal operators and with regard to State measures relating to public undertakings and undertakings to which the Member States grant special or exclusive rights in the postal sector.

This notice sets out the Commission's interpretation of the relevant Treaty provisions and the guiding principles according to which the Commission intends to apply the competition rules of the Treaty to the postal sector in individual cases, while maintaining the necessary safeguards for the provision of a universal service, and gives to enterprises and Member States clear guidelines so as to avoid infringements of the Treaty. This Notice is without prejudice to any interpretation to be given by the Court of Justice of the European Communities.

Furthermore, this Notice sets out the approach the Commission intends to take when applying the competition rules to the behaviour of postal operators and when assessing the compatibility of State measures restricting the freedom to provide service and/or to compete in the postal markets with the competition rules and other rules of the Treaty. In addition, it addresses the issue of non-discriminatory access to the postal network and the safeguards required to ensure fair competition in the sector.

<sup>(1)</sup> COM(91) 476 final.

<sup>(2)</sup> 'Guidelines for the development of Community postal services' (COM(93) 247 of 2 June 1993).

<sup>(3)</sup> OJ C 48, 16.2.1994, p. 3.

<sup>(4)</sup> OJ C 322, 2.12.1995, p. 22.

<sup>(5)</sup> OJ C 322, 2.12.1995, p. 3.

<sup>(6)</sup> OJ C 20, 20.1.1997, p. 159.

<sup>(7)</sup> In particular in Joined Cases C-48/90 and C-66/90, *Netherlands and Koninklijke PTT Nederland and PTT Post BV v. Commission* [1992] ECR I-565 and Case C-320/91 *Procureur du Roi v. Paul Corbeau* [1993] ECR I-2533.

Especially on account of the development of new postal services by private and public operators, certain Member States have revised, or are revising, their postal legislation in order to restrict the monopoly of their postal organisations to what is considered necessary for the realisation of the public-interest objective. At the same time, the Commission is faced with a growing number of complaints and cases under competition law on which it must take position. At this stage, a notice is therefore the appropriate instrument to provide guidance to Member States and postal operators, including those enjoying special or exclusive rights, to ensure correct implementation of the competition rules. This Notice, although it cannot be exhaustive, aims to provide the necessary guidance for the correct interpretation, in particular, of Articles 59, 85, 86, 90, and 92 of the Treaty in individual cases. By issuing the present notice, the Commission is taking steps to bring transparency and to facilitate investment decisions of all postal operators, in the interest of the users of postal services in the European Union.

As the Commission explained in its communication of 11 September 1996 on 'Services of general interest in Europe' (\*), solidarity and equal treatment within a market economy are fundamental Community objectives. Those objectives are furthered by services of general interest. Europeans have come to expect high-quality services at affordable prices, and many of them even view services of general interest as social rights.

As regards, in particular, the postal sector, consumers are becoming increasingly assertive in exercising their rights and wishes. Worldwide competition is forcing companies using such services to seek out better price deals comparable to those enjoyed by their competitors. New technologies, such as fax or electronic mail, are putting enormous pressures on the traditional postal services. Those developments have given rise to worries about the future of those services accompanied by concerns over employment and economic and social cohesion. The economic importance of those services is considerable. Hence the importance of modernising and developing services of general interest, since they contribute so much to European competitiveness, social solidarity and quality of life.

The Community's aim is to support the competitiveness of the European economy in an increasingly competitive world and to give consumers more choice, better quality

and lower prices, while at the same time helping, through its policies, to strengthen economic and social cohesion between the Member States and to reduce certain inequalities. Postal services have a key role to play here. The Community is committed to promoting their functions of general economic interest, as solemnly confirmed in the new Article 7d, introduced by the Amsterdam Treaty, while improving their efficiency. Market forces produce a better allocation of resources and greater effectiveness in the supply of services, the principal beneficiary being the consumer, who gets better quality at a lower price. However, those mechanisms sometimes have their limits; as a result the potential benefits might not extend to the entire population and the objective of promoting social and territorial cohesion in the Union may not be attained. The public authority must then ensure that the general interest is taken into account.

The traditional structures of some services of general economic interest, which are organised on the basis of national monopolies, constitute a challenge for European economic integration. This includes postal monopolies, even where they are justified, which may obstruct the smooth functioning of the market, in particular by sealing off a particular market sector.

The real challenge is to ensure smooth interplay between the requirements of the single market in terms of free movement, economic performance and dynamism, free competition, and the general interest objectives. This interplay must benefit individual citizens and society as a whole. This is a difficult balancing act, since the goalposts are constantly moving: the single market is continuing to expand and public services, far from being fixed, are having to adapt to new requirements.

The basic concept of universal service, which was originated by the Commission (\*), is to ensure the provision of high-quality service to all prices everyone can afford. Universal service is defined in terms of principles: equality, universality, continuity and adaptability; and in terms of sound practices: openness in management, price-setting and funding and scrutiny by bodies independent of those operating the services. Those criteria are not always all met at national level, but where they have been introduced using the concept of European universal service, there have been positive effects for the development of general interest services. Universal service is the expression in Europe of the requirements

(\*) COM(96) 443 final.

(\*) See footnote 8.



and special features of the European model of society in a policy which combines a dynamic market, cohesion and solidarity.

High-quality universal postal services are of great importance for private and business customers alike. In view of the development of electronic commerce their importance will even increase in the very near future. Postal services have a valuable role to play here.

As regards the postal sector, Directive 97/67/EC has been adopted by the European Parliament and the Council (hereinafter referred to as 'the Postal Directive'). It aims to introduce common rules for developing the postal sector and improving the quality of service, as well as gradually opening up the markets in a controlled way.

The aim of the Postal Directive is to safeguard the postal service as a universal service in the long term. It imposes on Member States a minimum harmonised standard of universal services including a high-quality service countrywide with regular guaranteed deliveries at prices everyone can afford. This involves the collection, transport, sorting and delivery of letters as well as catalogues and parcels within certain price and weight limits. It also covers registered and insured (*valeur déclarée*) items and applies to both domestic and cross-border deliveries. Due regard is given to considerations of continuity, confidentiality, impartiality and equal treatment as well as adaptability.

To guarantee the funding of the universal service, a sector may be reserved for the operators of this universal service. The scope of the reserved sector has been harmonised in the Postal Directive. According to the Postal Directive, Member States can only grant exclusive rights for the provision of postal services to the extent that this is necessary to guarantee the maintenance of the universal service. Moreover, the Postal Directive establishes the maximum scope that Member States may reserve in order to achieve this objective. Any additional funding which may be required for the universal service may be found by writing certain obligations into commercial operator's franchises; for example, they may be required to make financial contributions to a compensation fund administered for this purpose by a body independent of the beneficiary or beneficiaries, as foreseen in Article 9 of the Postal Directive.

The Postal Directive lays down a minimum common standard of universal services and establishes common

rules concerning the reserved area. It therefore increases legal certainty as regards the legality of some exclusive and special rights in the postal sector. There are, however, State measures that are not dealt with in it and that can be in conflict with the Treaty rules addressed to Member States. The autonomous behaviour of the postal operators also remains subject to the competition rules in the Treaty.

Article 90(2) of the Treaty provides that suppliers of services of general interest may be exempted from the rules in the Treaty, to the extent that the application of those rules would obstruct the performance of the general interest tasks for which they are responsible. That exemption from the Treaty rules is however subject to the principle of proportionality. That principle is designed to ensure the best match between the duty to provide general interest services and the way in which the services are actually provided, so that the means used are in proportion to the ends pursued. The principle is formulated to allow for a flexible and context-sensitive balance that takes account of the technical and budgetary constraints that may vary from one sector to another. It also makes for the best possible interaction between market efficiency and general interest requirements, by ensuring that the means used to satisfy the requirements do not unduly interfere with the smooth running of the single European market and do not affect trade to an extent that would be contrary to the Community interest<sup>(10)</sup>.

The application of the Treaty rules, including the possible application of the Article 90(2) exemption, as regards both behaviour of undertakings and State measures can only be done on a case-by-case basis. It seems, however, highly desirable, in order to increase legal certainty as regards measures not covered by the Postal Directive, to explain the Commission's interpretation of the Treaty and the approach that it aims to follow in its future application of those rules. In particular, the Commission considers that, subject to the provisions of Article 90(2) in relation to the provision of the universal service, the application of the Treaty rules would promote the competitiveness of the undertakings active in the postal sector, benefit consumers and contribute in a positive way to the objectives of general interest.

The postal sector in the European Union is characterised by areas which Member States have reserved in order to guarantee universal service and which are now being

<sup>(10)</sup> See judgment of 23 October 1997 in Cases C-157/94 to C-160/94 'Member State Obligations — Electricity' *Commission v. Netherlands* (157/94), *Italy* (158/94), *France* (154/94), *Spain* (160/94).

harmonised by the Postal Directive in order to limit distortive effects between Member States. The Commission must, according to the Treaty, ensure that postal monopolies comply with the rules of the Treaty, and in particular the competition rules, in order to ensure maximum benefit and limit any distortive effects for the consumers. In pursuing this objective by applying the competition rules to the sector on a case-by-case basis, the Commission will ensure that monopoly power is not used for extending a protected dominant position into liberalised activities or for unjustified discrimination in favour of big accounts at the expense of small users. The Commission will also ensure that postal monopolies granted in the area of cross-border services are not used for creating or maintaining illicit price cartels harming the interest of companies and consumers in the European Union.

This notice explains to the players on the market the practical consequences of the applicability of the competition rules to the postal sector, and the possible derogations from the principles. It sets out the position the Commission would adopt, in the context set by the continuing existence of special and exclusive rights as harmonised by the Postal Directive, in assessing individual cases or before the Court of Justice in cases referred to the Court by national courts under Article 177 of the Treaty.

## 1. DEFINITIONS

In the context of this notice, the following definitions shall apply<sup>(1)</sup>:

*'postal services'*: services involving the clearance, sorting, transport and delivery of postal items;

*'public postal network'*: the system of organisation and resources of all kinds used by the universal service provider(s) for the purposes in particular of:

- the clearance of postal items covered by a universal service obligation from access points throughout the territory,
- the routing and handling of those items from the postal network access point to the distribution centre,
- distribution to the addresses shown on items;

*'access points'*: physical facilities, including letter boxes provided for the public either on the public highway or at the premises of the universal service provider, where postal items may be deposited with the public postal network by customers;

*'clearance'*: the operation of collecting postal items deposited at access points;

*'distribution'*: the process from sorting at the distribution centre to delivery of postal items to their addresses;

*'postal item'*: an item addressed in the final form in which it is to be carried by the universal service provider. In addition to items of correspondence, such items also include for instance books, catalogues, newspapers, periodicals and postal packages containing merchandise with or without commercial value;

*'item of correspondence'*: a communication in written form on any kind of physical medium to be conveyed and delivered at the address indicated by the sender on the item itself or on its wrapping. Books, catalogues, newspapers and periodicals shall not be regarded as items of correspondence;

*'direct mail'*: a communication consisting solely of advertising, marketing or publicity material and comprising an identical message, except for the addressee's name, address and identifying number as well as other modifications which do not alter the nature of the message, which is sent to a significant number of addressees, to be conveyed and delivered at the address indicated by the sender on the item itself or on its wrapping. The National Regulatory Authority should interpret the term 'significant number of addressees' within each Member State and publish an appropriate definition. Bills, invoices, financial statements and other non-identical messages should not be regarded as direct mail. A communication combining direct mail with other items within the same wrapping should not be regarded as direct mail. Direct mail includes cross-border as well as domestic direct mail;

<sup>(1)</sup> The definitions will be interpreted in the light of the Postal Directive and any changes resulting from review of that Directive.

*'document exchange'*: provision of means, including the supply of *ad hoc* premises as well as transportation by a third party, allowing self-delivery by

mutual exchange of postal items between users subscribing to this service;

'*express mail service*': a service featuring, in addition to greater speed and reliability in the collection, distribution, and delivery of items, all or some of the following supplementary facilities: guarantee of delivery by a fixed date; collection from point of origin; personal delivery to addressee; possibility of changing the destination and addressee in transit; confirmation to sender of receipt of the item dispatched; monitoring and tracking of items dispatched; personalised service for customers and provision of an *à la carte* service, as and when required. Customers are in principle prepared to pay a higher price for this service;

'*universal service provider*': the public or private entity providing a universal postal service or parts thereof within a Member State, the identity of which has been notified to the Commission;

'*exclusive rights*': rights granted by a Member State which reserve the provision of postal services to one undertaking through any legislative, regulatory or administrative instrument and reserve to it the right to provide a postal service, or to undertake an activity, within a given geographical area;

'*special rights*': rights granted by a Member State to a limited number of undertakings through any legislative, regulatory or administrative instrument which, within a given geographical area:

- limits, on a discretionary basis, to two or more the number of such undertakings authorised to provide a service or undertake an activity, otherwise than according to objective, proportional and non-discriminatory criteria, or
- designates, otherwise than according to such criteria, several competing undertakings as undertakings authorised to provide a service or undertake an activity, or
- confers on any undertaking or undertakings, otherwise than according to such criteria, legal or regulatory advantages which substantially affect the ability of any other undertaking to provide the same service or undertake the same activity in the same geographical area under substantially comparable conditions;

'*terminal dues*': the remuneration of universal service providers for the distribution of incoming cross-border mail comprising postal items from another Member State or from a third country;

'*intermediary*': any economical operator who acts between the sender and the universal service provider, by clearing, routing and/or pre-sorting postal items, before channelling them into the public postal network of the same or of another country;

'*national regulatory authority*': the body or bodies, in each Member State, to which the Member State entrusts, *inter alia*, the regulatory functions falling within the scope of the Postal Directive;

'*essential requirements*': general non-economic reasons which can induce a Member State to impose conditions on the supply of postal services<sup>(12)</sup>. These reasons are: the confidentiality of correspondence, security of the network as regards the transport of dangerous goods and, where justified, data protection, environmental protection and regional planning.

Data protection may include personal data protection, the confidentiality of information transmitted or stored and protection of privacy.

## 2. MARKED DEFINITION AND POSITION ON THE POSTAL MARKET

### a) Geographical and product market definition

- 2.1. Articles 85 and 86 of the Treaty prohibit as incompatible with the common market any conduct by one or more undertakings that may negatively affect trade between Member States which involves the prevention, restriction, or distortion of competition and/or an abuse of a dominant position within the common market or a substantial part of it. The territories of the Member States constitute separate geographical markets with regard to the delivery of domestic mail and also with regard to the domestic delivery of inward cross-border mail, owing primarily to the exclusive rights of the operators

<sup>(12)</sup> The meaning of this important phrase in the context of Community competition law is explained in paragraph 5.3.

referred to in point 4.2 and to the restrictions imposed on the provision of postal services. Each of the geographical markets constitutes a substantial part of the common market. For the determination of 'relevant market', the country of origin of inward cross-border mail is immaterial.

2.2. As regards the product markets, the differences in practice between Member States demonstrate that recognition of several distinct markets is necessary in some cases. Separation of different product-markets is relevant, among, other things, to special or exclusive rights granted. In its assessment of individual cases on the basis of the different market and regulatory situations in the Member States and on the basis of a harmonised framework provided by the Postal Directive, the Commission will in principle consider that a number of distinct product markets exist, like the clearance, sorting, transport and delivery of mail, and for example direct mail, and cross-border mail. The Commission will take into account the fact that these markets are wholly or partly liberalised in a number of Member States. The Commission will consider the following markets when assessing individual cases.

2.3. The general letter service concerns the delivery of items of correspondence to the addresses shown on the items.

It does not include self-provision, that is the provision of postal services by the natural or legal person (including a sister or subsidiary organisation) who is the originator of the mail.

Also excluded, in accordance with practice in many Member States, are such postal items as are not considered items of correspondence, since they consist of identical copies of the same written communication and have not been altered by additions, deletions or indications other than the name of the addressee and his address. Such items are magazines, newspapers, printed periodicals catalogues, as well as goods or documents accompanying and relating to such items.

Direct mail is covered by the definition of items of correspondence. However, direct mail items do not contain personalised messages. Direct mail addresses the needs of specific operators for commercial

communications services, as a complement to advertising in the media. Moreover, the senders of direct mail do not necessarily require the same short delivery times, priced at first-class letter tariffs, asked for by customers requesting services on the market as referred to above. The fact that both services are not always directly interchangeable indicates the possibility of distinct markets.

2.4. Other distinct markets include, for example, the express mail market, the document exchange market, as well as the market for new services (services quite distinct from conventional services). Activities combining the new telecommunications technologies and some elements of the postal services may be, but are not necessarily, new services within the meaning of the Postal Directive. Indeed, they may reflect the adaptability of traditional services.

A document exchange differs from the market referred to in point 2.3 since it does not include the collection and the delivery to the addressee of the postal items transported. It involves only means, including the supply of *ad hoc* premises as well as transportation by a third party, allowing self-delivery by mutual exchange of postal items between users subscribing to this service. The users of a document exchange are members of a closed user group.

The express mail service also differs from the market referred to in point 2.3 owing to the value added by comparison with the basic postal service<sup>(1)</sup>. In addition to faster and more reliable collection, transportation and delivery of the postal items, an express mail service is characterised by the provision of some or all of the following supplementary services: guarantee of delivery by a given date; collection from the sender's address; delivery to the addressee in person; possibility of a change of destination and addressee in transit; conformation to the sender of delivery; tracking and tracing; personalised treatment for customers and the offer of a range of services according to requirements. Customers are in principle prepared to pay a higher price for this service. The reservable services as defined in the Postal Directive may include accelerated delivery of items of domestic correspondence falling within the prescribed price and weight limits.

<sup>(1)</sup> Commission Decisions 90/16/EEC (OJ L 10, 12.1.1990, p. 47) and 90/456/EEC (OJ L 233, 28.8.1990, p. 19).

2.5. Without prejudice to the definition of reservable services given in the Postal Directive, different activities can be recognised, within the general letter service, which meet distinct needs and should in principle be considered as different markets; the markets for the clearance and for the sorting of mail, the market for the transport of mail and, finally, the delivery of mail (domestic or inward cross-border). Different categories of customers must be distinguished in this respect. Private customers demand the distinct products or services as one integrated service. However, business customers, which represent most of the revenues of the operators referred to in point 4.2, actively pursue the possibilities of substituting for distinct components of the final service alternative solutions (with regard to quality of service levels and/or costs incurred) which are in some cases provided by, or sub-contracted to, different operators. Business customers want to balance the advantages and disadvantages of self-provision versus provision by the postal operator. The existing monopolies limit the external supply of those individual services, but they would otherwise limit the external supply of those individual according to market conditions. That market reality supports the opinion that clearance, sorting, transport and delivery of postal items constitute different markets<sup>(14)</sup>. From a competition-law point of view, the distinction between the four markets may be relevant.

That is the case for cross-border mail where the clearance and transport will be done by a postal operator other than the one providing the distribution. This is also the case as regards domestic mail, since most postal operators permit major customers to undertake sorting of bulk traffic in return for discounts, based on their public tariffs. The deposit and collection of mail and method of payment also vary in these circumstances. Mail rooms of larger companies are now often operated by intermediaries, which prepare and pre-sort mail before handing it over to the postal operator for final distribution. Moreover, all postal operators allow some kind of downstream access to distribution. Moreover, all postal operators allow some kind of downstream access to their postal network, for instance by allowing or even demanding (sorted) mail to be deposited at an expediting or sorting centre. This permits in many cases a higher reliability (quality of service) by bypassing any sources of failure in the postal network upstream.

<sup>(14)</sup> See Commission Notice on the definition of the relevant market for the purpose of the application of Community competition law (OJ C 372, 9.12.1997, p. 5).

#### (b) Dominant position

2.6. Since in most Member States the operator referred to in point 4.2 is, by virtue of the exclusive rights granted to him, the only operator controlling a public postal network covering the whole territory of the Member State, such an operator has a dominant position within the meaning of Article 86 of the Treaty on the national market for the distribution of items of correspondence. Distribution is the service to the user which allows for important economies of scale, and the operator providing this service is in most cases also dominant on the markets for the clearance, sorting and transport of mail. In addition, the enterprise which provides distribution, particularly if it also operates post office premises, has the important advantage of being regarded by the users as the principal postal enterprise, because it is the most conspicuous one, and is therefore the natural first choice. Moreover, this dominant position also includes, in most Member States, services such as registered mail or special delivery services, and/or some sectors of the parcels market.

#### (c) Duties of dominant postal operators

2.7. According to point (b) of the second paragraph of Article 86 of the Treaty, an abuse may consist in limiting the performance of the relevant service to the prejudice of its consumers. Where a Member State grants exclusive rights to an operator referred to in point 4.2 for services which it does not offer, or offers in conditions not satisfying the needs of customers in the same way as the services which competitive economic operators would have offered, the Member State induces those operators, by the simple exercise of the exclusive right which has been conferred on them, to limit the supply of the relevant service, as the effective exercise of those activities by private companies is, in this case, impossible. This is particularly the case where measures adopted to protect the postal service restrict the provision of other distinct services on distinct or neighbouring markets such as the express mail market. The Commission has requested several Member States to abolish restrictions resulting from exclusive rights regarding the provision of express mail services by international couriers<sup>(15)</sup>.

<sup>(15)</sup> See footnote 13.

Another type of possible abuse involves providing a seriously inefficient service and failing to take advantage of technical developments. This harms customers who are prevented from choosing between alternative suppliers. For instance, a report prepared for the Commission<sup>(16)</sup> in 1994 showed that, where they have not been subject to competition, the public postal operators in the Member States have not made any significant progress since 1990 in the standardisation of dimensions and weights. The report also showed that some postal operators practised hidden cross-subsidies between reserved and non-reserved services (see points 3.1 and 3.4), which explained, according to that study, most of the price disparities between Member States in 1994, especially penalising residential users who do not qualify for any discounts schemes, since they make use of reserved services that are priced at a higher level than necessary.

The examples given illustrate the possibility that, where they are granted special or exclusive rights, postal operators may let the quality of the service decline<sup>(17)</sup> and omit to take necessary steps to improve service quality. In such cases, the Commission may be induced to act taking account of the conditions explained in point 8.3.

As regards cross-border postal services, the study referred to above showed that the quality of those services needed to be improved significantly in order to meet the needs of customers, and in particular of residential customers who cannot afford to use the services of courier companies or facsimile transmission instead. Independent measurements carried out in 1995 and 1996 show an improvement of quality of service since 1994. However, those

measurements only concerne first class mail, and the most recent measurements show that the quality has gone down slightly again.

The majority of Community public postal operators have notified an agreement on terminal dues to the Commission for assessment under the competition rules of the Treaty. The parties to the agreement have explained that their aim is to establish fair compensation for the delivery of cross-border mail reflecting more closely the real costs incurred and to improve the quality of cross-border mail services.

2.8. Unjustified refusal to supply is also an abuse prohibited by Article 86 of the Treaty. Such behaviour would lead to a limitation of services within the meaning of Article 86, second paragraph, (b) and, if applied only to some users, result in discrimination contrary to Article 86, second paragraph, (c), which requires that no dissimilar conditions be applied to equivalent transactions. In most of the Member States, the operators referred to in point 4.2 provide access at various access points of their postal networks to intermediaries. Conditions of access, and in particular the tariffs applied, are however, often confidential and may facilitate the application of discriminatory conditions, Member States should ensure that their postal legislation does not encourage postal operators to differentiate unjustifiably as regards the conditions applied or to exclude certain companies.

2.9. While a dominant firm is entitled to defend its position by competing with rivals, it has a special responsibility not to further diminish the degree of competition remaining on the market. Exclusionary practices may be directed against existing competitors on the market or intended to impede market access by new entrants. Examples of such illegal behaviour include: refusal to deal as a means of eliminating a competitor by a firm which is the sole or dominant source of supply of a product or controls access to an essential technology or infrastructure; predatory pricing and selective price cutting (see section 3); exclusionary dealing agreements; discrimination as part of a wider pattern of monopolizing conduct designed to exclude competitors; and exclusionary rebate schemes.

<sup>(16)</sup> UFC — Que Choisir, Postal services in the European Union, April 1994.

<sup>(17)</sup> In many Member States users could, some decades ago, still rely on this service to receive in the afternoon, standard letters posted in the morning. Since then, a continuous decline in the quality of the service has been observed, and in particular of the number of daily rounds of the postmen, which were reduced from five to one (or two in some cities of the European Union). The exclusive rights of the postal organisations favoured a fall in quality, since they prevented other companies from entering the market. As a consequence the postal organisations failed to compensate for wage increases and reduction of the working hours by introducing modern technology, as was done by enterprises in industries open to competition.

## 3. CROSS-SUBSIDISATION

## (b) Consequences

## (a) Basic principles

- 3.1. Cross-subsidisation means that an undertaking bears or allocates all or part of the costs of its activity in one geographical or product market to its activity in another geographical or product market. Under certain circumstances, cross-subsidisation in the postal sector, where nearly all operators provide reserved and non-reserved services, can distort competition and lead to competitors being beaten by offers which are made possible not by efficiency (including economies of scope) and performance but by cross-subsidies. Avoiding cross-subsidisation leading to unfair competition is crucial for the development of the postal sector.
- 3.2. Cross-subsidisation does not distort competition when the costs of reserved activities are subsidised by the revenue generated by other reserved services since there is no competition possible as to these services. This form of subsidisation may sometimes be necessary, to enable the operators referred to in point 4.2 to perform their obligation to provide a service universally, and on the same conditions to everybody<sup>(11)</sup>. For instance, unprofitable mail delivery in rural areas is subsidised through revenues from profitable mail delivery in urban areas. The same could be said of subsidising the provision of reserved services through revenues generated by activities open to competition. Moreover, cross-subsidisation between non-reserved activities is not in itself abusive.
- 3.3. By contrast, subsidising activities open to competition by allocating their costs to reserved services is likely to distort competition in breach of Article 86. It could amount to an abuse by an undertaking holding a dominant position within the Community. Moreover, users of activities covered by a monopoly would have to bear costs which are unrelated to the provision of those activities. Nonetheless, dominant companies too many compete on price, or improve their cash flow and obtain only partial contribution to their fixed (overhead) costs, unless the prices are predatory or go against relevant national or Community regulations.
- 3.4. A reference to cross-subsidisation was made in point 2.7; duties of dominant postal operators. The operators referred to in point 4.2 should not use the income from the reserved area to cross-subsidise activities in areas open to competition. Such a practice could prevent, restrict or distort competition in the non-reserved area. However, in some justified cases, subject to the provisions of Article 90(2), cross-subsidisation can be regarded as lawful, for example for cultural mail<sup>(12)</sup>, as long as it is applied in a non discriminatory manner, or for particular services to the socially, medically and economically disadvantaged. When necessary, the Commission will indicate what other exemptions the Treaty would allow to be made. In all other cases, taking into account the indications given in point 3.3, the price of competitive services offered by the operator referred to in point 4.2 should, because of the difficulty of allocating common costs, in principle be at least equal to the average total costs of provision. This means covering the direct costs plus an appropriate proportion of the common and overhead costs of the operator. Objective criteria, such as volumes, time (labour) usage, or intensity of usage, should be used to determine the appropriate proportion. When using the turnover generated by the services involved as a criterion in a case of cross-subsidisation, allowance should be made for the fact that in such a scenario the turnover of the relevant activity is being kept artificially low. Demand-influenced factors, such as revenues or profits, are themselves influenced by predation. If services were offered systematically and selectively at a price below average total cost, the Commission would, on a case-by-case basis, investigate the matter under Article 86, or under Article 86 and Article 90(1) or under Article 92.

## 4. PUBLIC UNDERTAKINGS AND SPECIAL OR EXCLUSIVE RIGHTS

- 4.1. The treaty obliges the Member States, in respect of public undertakings and undertakings to which they grant special or exclusive rights, neither to enact nor maintain in force any measures contrary to the

<sup>(11)</sup> See these Postal Directive, recitals 16 and 28, and Chapter 5.

<sup>(12)</sup> Referred to by UPU as 'work of the mind', comprising books, newspapers, periodicals and journals.

Treaty rules (Article 90(1)). The expression 'undertaking' includes every person or legal entity exercising an economic activity, irrespective of the legal status of the entity and the way in which it is financed. The clearance, sorting, transportation and distribution of postal items constitute economic activities, and these services are normally supplied for reward.

The term 'public undertaking' includes every undertaking over which the public authorities may exercise directly or indirectly a dominant influence by virtue of ownership of it, their financial participation in it or the rules which govern it<sup>(20)</sup>. A dominant influence on the part of the public authorities may in particular be presumed when the public authorities hold, directly or indirectly, the majority of the subscribed capital of the undertaking, control the majority of the voting rights attached to shares issued by the undertaking or can appoint more than half of the members of the administrative, managerial or supervisory body. Bodies which are part of the Member State's administration and which provide in an organised manner postal services for third parties against remuneration are to be regarded as such undertakings. Undertakings to which special or exclusive rights are granted can, according to Article 90(1), be public as well as private.

4.2. National regulations concerning postal operators to which the Member States have granted special or exclusive rights to provide certain postal services are 'measures' within the meaning of Article 90(1) of the Treaty and must be assessed under the Treaty provisions to which that Article refers.

In addition to Member States' obligations under Article 90(1), public undertakings and undertakings that have been granted special or exclusive rights are subject to Articles 85 and 86.

4.3. In most Member States, special and exclusive rights apply to services such as the clearance, transportation and distribution of certain postal items, as well as the way in which those services are provided, such as the exclusive right to place letter boxes along the public highway or to issue stamps bearing the name of the country in question.

## 5. FREEDOM TO PROVIDE SERVICES

### (a) Basic principles

5.1. The granting of special or exclusive rights to one or more operators referred to in point 4.2 to carry out the clearance, including public collection, transport and distribution of certain categories of postal items inevitably restricts the provision of such services, both by companies established in other Member States and by undertakings established in the Member State concerned. This restriction has a transborder character when the addresses or the senders of the postal items handled by those undertakings are established in other Member States. In practice, restrictions on the provision of postal services, within the meaning of Article 59 of the Treaty<sup>(21)</sup>, comprise prohibiting the conveyance of certain categories of postal items to other Member States including by intermediaries, as well as the prohibition on distributing cross-border mail. The Postal Directive lays down the justified restrictions on the provision of postal services.

5.2. Article 66, read in conjunction with Article 55 and 56 of the Treaty, sets out exceptions from Article 59. Since they are exceptions to a fundamental principle, they must be interpreted restrictively. As regards postal services, the exception under Article 55 only applies to the conveyance and distribution of a special kind of mail, that is mail generated in the course of judicial or administrative procedures, connected, even occasionally, with the exercise of official authority, in particular notifications in pursuance of any judicial or administrative procedures. The conveyance and distribution of such items on a Member State's territory may therefore be subjected to a licensing requirement (see point 5.5) in order to protect the public interest. The conditions of the other derogations from the Treaty listed in those provisions will not normally be fulfilled in relation to postal services. Such services cannot, in themselves, threaten public policy and cannot affect public health.

5.3. The case-law of the Court of Justice allows, in principle, further derogations on the basis of mandatory requirements, provided that they fulfil non-economic essential requirements in the general interest, are applied without discrimination, and are appropriate and proportionate to the objective to

<sup>(20)</sup> Commission Directive 80/723/EEC on the transparency of financial relations between Member States and public undertakings, OJ L 195, 29.7.1980, p. 35.

<sup>(21)</sup> For a general explanation of the principles deriving from Article 59, see Commission interpretative communication concerning the free movement of services across frontiers (OJ C 334, 9.12.1993, p. 3).



be achieved. As regards postal services, the essential requirements which the Commission would consider as justifying restrictions on the freedom to provide postal services are data protection subject to approximation measures taken in this field, the confidentiality of correspondence, security of the network as regards the transport of dangerous goods, as well as, where justified under the provisions of the Treaty, environmental protection and regional planning. Conversely, the Commission would not consider it justified to impose restrictions on the freedom to provide postal services for reasons of consumer protection since this general interest requirement can be met by the general legislation on fair trade practices and consumer protection. Benefits to consumers are enhanced by the freedom to provide postal services, provided that universal service obligations are well defined on the basis of the Postal Directive and can be fulfilled.

5.4. The Commission therefore considers that the maintenance of any special or exclusive right which limits cross-border provision of postal services needs to be justified in the light of Articles 90 and 59 of the Treaty. At present, the special or exclusive rights whose scope does not go beyond the reserved services as defined in the Postal Directive are *prima facie* justified under Article 90(2). Outward cross-border mail is *de jure* or *de facto* liberalised in some Member States, such as Denmark, the Netherlands, Finland, Sweden, and the United Kingdom.

#### (b) Consequences

5.5. The adoption of the measures contained in the Postal Directive requires Member States to regulate postal services. Where Member States restrict postal services to ensure the achievement of universal service and essential requirements, the content of such regulation must correspond to the objective pursued. Obligations should, as a general rule, be enforced within the framework of class licences and declaration procedures by which operators of postal services supply their name, legal form, title and address as well as a short description of the services they offer to the public. Individual licensing should only be applied for specific postal services, where it is demonstrated that less restrictive procedures cannot ensure those objectives. Member States may be invited, on a case-by-case basis, to notify the

measures they adopt to the Commission to enable it to assess their proportionality.

## 6. MEASURES ADOPTED BY MEMBER STATES

### (a) Basic principles

6.1. Member States have the freedom to define what are general interest services, to grant the special or exclusive rights that are necessary for providing them, to regulate their management and, where appropriate, to fund them. However, under Article 90(1) of the Treaty, Member States must, in the case of public undertakings and undertakings to which they have granted special or exclusive rights, neither enact nor maintain in force any measure contrary to the Treaty rules, and in particular its competition rules.

### (b) Consequences

6.2. The operation of a universal clearance and distribution network confers significant advantages on the operator referred to in point 4.2 in offering not only reserved or liberalised services falling within the definition of universal service, but also other (non-universal postal) services. The prohibition under Articles 90(1), read in conjunction with Article 86(b), applies to the use, without objective justification, of a dominant position on one market to obtain market power on related or neighbouring markets which are distinct from the former, at the risk of eliminating competition on those markets. In countries where local delivery of items of correspondence is liberalised, such as Spain, and the monopoly is limited to inter-city transport and delivery, the use of a dominant position to extend the monopoly from the latter market to the former would therefore be incompatible with the Treaty provisions, in the absence of specific justification, if the functioning of services in the general economic interest was not previously endangered. The Commission considers that it would be appropriate for Member States to inform the Commission of any extension of special or exclusive rights and of the justification therefor.

6.3. There is a potential effect on the trade between Member States from restrictions on the provision of postal services, since the postal services offered by operators other than the operators referred to in

point 4.2 can cover mailings to or from other Member States, and restrictions may impede cross-border activities of operators in other Member States.

6.4. As explained in point 8(b)(vii), Member States must monitor access conditions and the exercise of special and exclusive rights. They need not necessarily set up new bodies to do this but they should not give to their operator<sup>(22)</sup> as referred to in point 4.2, or to a body which is related (legally, administratively and structurally) to that operator, the power of supervision of the exclusive rights granted and of the activities of postal operators generally. An enterprise in a dominant position must not be allowed to have such a power over its competitors. The independence, both in theory and in practice, of the supervisory authority from all the enterprise supervised is essential. The system of undistorted competition required by the Treaty can only be ensured if equal opportunities for the different economic operators, including confidentiality of sensitive business information, are guaranteed. To allow an operator to check the declarations of its competitors or to assign to an undertaking the power to supervise the activities of its competitors or to be associated in the granting of licences means that such undertaking is given commercial information about its competitors and thus has the opportunity to influence the activity of those competitors.

## 7. POSTAL OPERATORS AND STATE AID

### (a) Principles

While a few operators referred to in point 4.2 are highly profitable, the majority appear to be operating either in financial deficit or at close to break-even in postal operations, although information on underlying financial performance is limited, as relatively few operators publish relevant information of an auditable standard on a regular basis. However, direct financial support in the form of subsidies or indirect support such as tax exemptions is being given to fund some postal services, even if the actual amounts are often not transparent.

The Treaty makes the Commission responsible for enforcing Article 92, which declares State aid that affects trade between Member States of the Community to be incompatible with the common market except in certain circumstances where an

exemption is, or may be, granted. Without prejudice to Article 90(2), Articles 92 and 93 are applicable to postal services<sup>(23)</sup>.

Pursuant to Article 93(3), Member States are required to notify to the Commission for approval all plans to grant aid or to alter existing aid arrangements. Moreover, the Commission is required to monitor aid which it has previously authorised or which dates from before the entry into force of the Treaty or before the accession of the Member State concerned.

All universal service providers currently fall within the scope of Commission Directive 80/723/EEC of 25 June 1980 on the transparency of financial relations between Member States and public undertakings<sup>(24)</sup>, as last amended by Directive 93/84/EEC<sup>(25)</sup>. In addition to the general transparency requirement for the accounts of operators referred to in point 4.2 as discussed in point 8(b)(vi), Member States must therefore ensure that financial relations between them and those operators are transparent as required by the Directive, so that the following are clearly shown:

- (a) public funds made available directly, including tax exemptions or reductions;
- (b) public funds made available through other public undertakings or financial institutions;
- (c) the use to which those public funds are actually put.

The Commission regards, in particular, the following as making available public funds:

- (a) the setting-off of operating losses;
- (b) the provision of capital;

<sup>(22)</sup> See in particular, Case C-18/88 *RTT v GB-Inno-BM* [1991] ECR I-5981, paragraphs 25 to 28.

<sup>(23)</sup> Case C-387/92 *Banco de Credito Industrial v. Ayuntamiento Valencia* [1994] ECR I-877.

<sup>(24)</sup> OJ L 195, 29.7.1980, p. 35.

<sup>(25)</sup> OJ L 254, 12.10.1993, p. 16.

- (c) non-refundable grants or loans on privileged terms;
- (d) the granting of financial advantages by forgoing profits or the recovery of sums due;
- (e) the forgoing of a normal return on public funds used;
- (f) compensation for financial burdens imposed by the public authorities.

**(b) Application of Articles 90 and 92**

The Commission has been called upon to examine a number of tax advantages granted to a postal operator on the basis of Article 92 in connection with Article 90 of the Treaty. The Commission sought to check whether that privileged tax treatment could be used to cross-subsidize that operator's operations in sectors open to competition. At that time, the postal operator did not have an analytical cost-accounting system serving to enable the Commission to distinguish between the reserved activities and the competitive ones. Accordingly, the Commission, on the basis of the findings of studies carried out in that area, assessed the additional costs due to universal-service obligations borne by that postal operator and compared those costs with the tax advantages. The Commission concluded that the costs exceeded those advantages and therefore decided that the tax system under examination could not lead to cross-subsidization of that operator's operations in the competitive areas<sup>(24)</sup>.

It is worth noting that in its decision the Commission invited the Member State concerned to make sure that the postal operator adopted an analytical cost-accounting system and requested an annual report which would allow the monitoring of compliance with Community law.

The Court of First Instance has endorsed the Commission's decision and has stated that the tax advantages to that postal operator are State aid

which benefit from an exemption from the prohibition set out in Article 92(1) on the basis of Article 90(2)<sup>(27)</sup>.

**8. SERVICE OF GENERAL ECONOMIC INTEREST**

**(a) Basic principles**

8.1. Article 90(2) of the Treaty allows an exception from the application of the Treaty rules where the application of those rules obstructs, in law or in fact, the performance of the particular task assigned to the operators referred to in point 4.2 for the provision of a service of general economic interest. Without prejudice to the rights of the Member States to define particular requirements of services of general interest, that task consists primarily in the provision and the maintenance of a universal public postal service, guaranteeing at affordable, cost-effective and transparent tariffs nationwide access to the public postal network within a reasonable distance and during adequate opening hours, including the clearance of postal items from accessible postal boxes or collection points throughout the territory and the timely delivery of such items to the address indicated, as well as associated services entrusted by measures of a regulatory nature to those operators for universal delivery at a specified quality. The universal service is to evolve in response to the social, economical and technical environment and to the demands of users.

The general interest involved requires the availability in the Community of a genuinely integrated public postal network, allowing efficient circulation of information and thereby fostering, on the one hand, the competitiveness of European industry and the development of trade and greater cohesion between the regions and Member States, and on the other, the improvement of social contacts between the citizens of the Union. The definition of the reserved area has to take into account the financial resources necessary for the provision of the service of general economic interest.

8.2. The financial resources for the maintenance and improvement of that public network still derive mainly from the activities referred to in point 2.3.

<sup>(24)</sup> Case NN 135/92, OJ C 262, 7.10.1995, p. 11.

<sup>(27)</sup> Case T-106/95 *FFSA v. Commission* [1997] ECR II-229.

Currently, and in the absence of harmonisation at Community level, most Member States have fixed the limits of the monopoly by reference to the weight of the item. Some Member States apply a combined weight and price limit whereas one Member State applies a price limit only. Information collected by the Commission on the revenues obtained from mail flows in the Member States seems to indicate that the maintenance of special or exclusive rights with regard to this market could, in the absence of exceptional circumstances, be sufficient to guarantee the improvement and maintenance of the public postal network.

The service for which Member States can reserve exclusive or special rights, to the extent necessary to ensure the maintenance of the universal service, is harmonised in the Postal Directive. To the extent to which Member States grant special or exclusive rights for this service, the service is to be considered a separate product-market in the assessment of individual cases in particular with regard to direct mail, the distribution of inward cross-border mail, outward cross-border mail, as well as with regard to the collection, sorting and transport of mail. The Commission will take account of the fact that those markets are wholly or partly liberalised in a number of Member States.

8.3. When applying the competition rules and other relevant Treaty rules to the postal sector, the Commission, acting upon a complaint or upon its own initiative, will take account of the harmonized definition set out in the Postal Directive in assessing whether the scope of the reserved area can be justified under Article 90(2). The point of departure will be a presumption that, to the extent that they fall within the limits of the reserved area as defined in the Postal Directive, the special or exclusive rights will be *prima facie* justified under Article 90(2). That presumption can, however, be rebutted if the facts in a case show that a restriction does not fulfil the conditions of Article 90(2) <sup>(24)</sup>.

8.4. The direct mail market is still developing at a different pace from one Member State to the other,

<sup>(24)</sup> In relation to the limits on the application of the exception set out in Article 90(2), see the position taken by the Court of Justice in the following cases: Case C-179/90 *Merci convenzionali porto di Genova v. Siderurgica Gabrielli* [1991] ECR I-1979; Case C-41/90 *Klaus Höfner and Fritz Elser v. Macroton* [1991] ECR I-5889.

which makes it difficult for the Commission, at this stage, to specify in a general way the obligations of the Member States regarding that service. The two principal issues in relation to direct mail are potential abuse by customers of its tariffication and of its liberalisation (reserved items being delivered by an alternative operators as if they were non-reserved direct mail items) so as to circumvent the reserved services referred to in point 8.2. Evidence from the Member States which do not restrict direct mail services, such as Spain, Italy, the Netherlands, Austria, Sweden and Finland, is still inconclusive and does not yet allow a definitive general assessment. In view of that uncertainty, it is considered appropriate to proceed temporarily on a case-by-case basis. If particular circumstances make it necessary, and without prejudice to point 8.3, Member States may maintain certain existing restrictions on direct mail services or introduce licensing in order to avoid artificial traffic distortions and substantial destabilization of revenues.

8.5. As regards the distribution of inward cross-border mail, the system of terminal dues received by the postal operator of the Member State of delivery of cross-border mail from the operator of the Member State of origin is currently under revision to adapt terminal dues, which are in many cases too low, to actual costs of delivery.

Without prejudice to point 8.3, Member States may maintain certain existing restrictions on the distribution of inward cross-border mail <sup>(25)</sup>, so as to avoid artificial diversion of traffic, which would inflate the share of cross-border mail in Community traffic. Such restrictions may only concern items falling under the reservable area of services. In assessing the situation in the framework of individual cases, the Commission will take into account the relevant, specific circumstances in the Member States.

8.6. The clearance, sorting and transport of postal items has been or is currently increasingly being opened up to third parties by postal operators in a number

<sup>(25)</sup> This may in particular concern mail from one State which has been conveyed by commercial companies to another State to be introduced in the public postal network via a postal operator of that other State.

of Member States. Given that the revenue effects of such opening up may vary according to the situation in the different Member States, certain Member States may, if particular circumstances make it necessary, and without prejudice to point 8.3, maintain certain existing restrictions on the clearance, sorting and transport of postal items by intermediaries<sup>(10)</sup>, so as to allow for the necessary restructuring of the operator referred to in point 4.2. However, such restrictions should in principle be applied only to postal items covered by the existing monopolies, should not limit what is already accepted in the Member State concerned, and should be compatible with the principle of non-discriminatory access to the postal network as set out in point 8(b)(vii).

**(b) Conditions for the application of Article 90(2) to the postal sector**

The following conditions should apply with regard to the exception under Article 90(2):

*(i) Liberalisation of other postal services*

Except for those services for which reservation is necessary, and which the Postal Directive allows to be reserved, Member States should withdraw all special or exclusive rights for the supply of postal services to the extent that the performance of the particular task assigned to the operators referred to in point 4.2 for the provision of a service of a general economic interest is not obstructed in law or in fact, with the exception of mail connected to the exercise of official authority, and they should take all necessary measures to guarantee the right of all economic operators to supply postal services.

This does not prevent Member States from making, where necessary, the supply of such services subject to declaration procedures or class licences and, when necessary, to individual licensing procedures aimed at the enforcement of essential requirements and at safeguarding the universal service. Member States

<sup>(10)</sup> Even in a monopoly situation, senders will have the freedom to make use of particular services provided by an intermediary, such as (pre-)sorting before deposit with the postal operator.

should, in that event, ensure that the conditions set out in those procedures are transparent, objective, and without discriminatory effect, and that there is an efficient procedure of appealing to the courts against any refusal.

*(ii) Absence of less restrictive means to ensure the services in the general economic interest*

Exclusive rights may be granted or maintained only where they are indispensable for ensuring the functioning of the tasks of general economic interest. In many areas the entry of new companies into the market could, on the basis of their specific skills and expertise, contribute to the realisation of the services of general economic interest.

If the operator referred to in point 4.2 fails to provide satisfactorily all of the elements of the universal service required by the Postal Directive (such as the possibility of every citizen in the Member State concerned, and in particular those living in remote areas, to have access to newspapers, magazines and books), even with the benefit of a universal postal network and of special or exclusive rights, the Member State concerned must take action<sup>(11)</sup>. Instead of extending the rights already granted, Member States should create the possibility that services are provided by competitors and for this purpose may impose obligations on those competitors in addition to essential requirements. All of those obligations should be objective, non-discriminatory and transparent.

*(iii) Proportionality*

Member States should moreover ensure that the scope of any special and exclusive rights granted is in proportion to the general economic interest which is pursued through those rights. Prohibiting self-delivery, that is the provision of postal services by the natural or legal person (including a sister or subsidiary organisation) who is the originator of the mail, or collection and transport of such items by a third party acting solely on its behalf, would for

<sup>(11)</sup> According to Article 3 of the Postal Directive, Member States are to ensure that users enjoy the right to a universal service.

example not be proportionate to the objective of guaranteeing adequate resources for the public postal network. Member States must also adjust the scope of those special or exclusive rights, according to changes in the needs and the conditions under which postal services are provided and taking account of any State aid granted to the operator referred to in point 4.2.

(iv) *Monitoring by an independent regulatory body*

The monitoring of the performance of the public-service tasks of the operators referred to in point 4.2 and of open access to the public postal network and, where applicable, the grant of licences or the control of declarations as well as the observance by economic operators of the special or exclusive rights of operators referred to in point 4.2 should be ensured by a body or bodies independent of the latter<sup>(12)</sup>.

That body should in particular ensure: that contracts for the provision of reserved services are made fully transparent, are separately invoiced and distinguished from non-reserved services, such as printing, labelling and enveloping; that terms and conditions for services which are in part reserved and in part liberalised are separate; and that the reserved element is open to all postal users, irrespective of whether or not the non-reserved component is purchased.

(v) *Effective monitoring of reserved services*

The tasks excluded from the scope of competition should be effectively monitored by the Member State according to published service targets and performance levels and there should be regular and public reporting on their fulfilment.

(vi) *Transparency of accounting*

Each operator referred to in point 4.2 uses a single postal network to compete in a variety of markets.

Price and service discrimination between or within classes of customers can easily be practised by operators running a universal postal network, given the significant overheads which cannot be fully and precisely assigned to any one service in particular. It is therefore extremely difficult to determine cross-subsidies within them; both between the different stages of the handling of postal items in the public postal network and between the reserved services and the services provided under conditions of competition. Moreover, a number of operators offer preferential tariffs for cultural items which clearly do not cover the average total costs. Member States are obliged by Article 5 and 90 to ensure that Community law is fully complied with. The Commission considers that the most appropriate way of fulfilling that obligation would be for Member States to require operators referred to in point 4.2 to keep separate financial records, identifying separately, *inter alia*, costs and revenues associated with the provision of the services supplied under their exclusive rights and those provided under competitive conditions, and making it possible to assess fully the conditions applied at the various access points of the public postal network. Services made up of elements falling within the reserved and competitive services should also distinguish between the costs of each element. Internal accounting systems should operate on the basis of consistently applied and objectively justified cost-accounting principles. The financial accounts should be drawn up, audited by an independent auditor, which may be appointed by the National Regulatory Authority, and be published in accordance with the relevant Community and national legislation applying to commercial organisations.

(vii) *Non-discriminatory access to the postal network*

Operators should provide the universal postal service by affording non-discriminatory access to customers or intermediaries at appropriate public points of access, in accordance with the needs of those users. Access conditions including contracts (when offered) should be transparent, published in an appropriate manner and offered on a non-discriminatory basis.

Preferential tariffs appear to be offered by some operators to particular groups of customers in a non-transparent fashion. Member States should monitor the access conditions to the network with a view to ensuring that there is no discrimination

<sup>(12)</sup> See in particular Articles 9 and 22 of the Postal Directive.

either in the conditions of use or in the charges payable. It should in particular be ensured that intermediaries, including operators from other Member States, can choose from amongst available access points to the public postal network and obtain access within a reasonable period at price conditions based on costs, that take into account the actual services required.

The obligation to provide non-discriminatory access to the public postal network does not mean that Member States are required to ensure access for items of correspondence from its territory, which were conveyed by commercial companies to another State, in breach of a postal monopoly, to be introduced in the public postal network via a postal operator of that other State, for the sole purpose of taking advantage of lower postal tariffs. Other economic reasons, such as production costs and facilities, added values or the level of service offered in other Member States are not regarded as improper. Fraud can be made subject to penalties by the independent regulatory body.

At present cross-border access to postal networks is occasionally rejected, or only allowed subject to conditions, for postal items whose production process includes cross-border data transmission before those postal items were given physical form. Those cases are usually called non-physical remail. In the present circumstances there may indeed be an economic problem for the postal operator that

delivers the mail, due to the level of terminal dues applied between postal operators. The operators seek to resolve this problem by the introduction of an appropriate terminal dues system.

The Commission may request Member States, in accordance with the first paragraph of Article 5 of the Treaty, to inform the Commission of the conditions of access applied and of the reasons for them. The Commission is not to disclose information acquired as a result of such requests to the extent that it is covered by the obligation of professional secrecy.

#### 9. REVIEW

This notice is adopted at Community level to facilitate the assessment of certain behaviour of undertakings and certain State measures relating to postal services. It is appropriate that after a certain period of development, possibly by the year 2000, the Commission should carry out an evaluation of the postal sector with regard to the Treaty rules, to establish whether modifications of the views set out in this notice are required on the basis of social, economic or technological considerations and on the basis of experience with cases in the postal sector. In due time the Commission will carry out a global evaluation of the situation in the postal sector in the light of the aims of this notice.

Notice pursuant to Article 19 (3) of Council Regulation No 17 (\*) concerning a request for negative clearance or an exemption pursuant to Article 85 (3) of the EC Treaty

(Case No IV/35.296 — Inmarsat-P)

(95/C 304/06)

(Text with EEA relevance)

## I. INTRODUCTION

On 11 November 1994 the International Maritime Satellite Organization, which, in December 1994, changed its name to the International Mobile Satellite Organization (Inmarsat), notified to the Commission the creation of an affiliate, I-CO Global Communications Ltd (ICO), to finance, construct and operate the Inmarsat-P world-wide mobile satellite-based telecommunications system. ICO was actually incorporated as a UK company with limited liability on 16 December 1994 after an extraordinary meeting of the Inmarsat Assembly decided to go ahead with it. The Inmarsat assembly also decided that signatories of Inmarsat would be free to decide whether or not to invest in ICO. A large number of signatories subsequently expressed an interest in doing so, and, finally, 38 of them decided to invest during a meeting held on 17 to 20 January 1995 providing ICO with more than the financial support initially expected. In June 1995, ICO was restructured; it consists now of three entities, a holding company and an operating company registered in the Cayman Islands and a management services company registered in the United Kingdom.

ICO and the Inmarsat-P system are at a early stage of development. The first satellite of the system will only be launched on 31 July 1999 and the full operability of the system is foreseen for 31 December 2000. In addition, no radio frequencies have yet been allocated to Inmarsat-P and some of the required technologies still remain under development or have not yet been applied in systems directly analogous to Inmarsat-P.

## II. PARTIES

1. Inmarsat is an international inter-governmental organization which provides mobile satellite communications world-wide. Established in 1979 to serve the maritime community, Inmarsat has since evolved into the major provider of mobile satellite communications for commercial and distress and safety applications at sea, in the air and on land.

Inmarsat 'space segment' consists of four geostationary second generation satellites located two over the Atlantic

Ocean, one over the Pacific Ocean and one over the Indian Ocean. A third generation of satellites is currently being built and its expected to become operational in 1996.

The services offered by Inmarsat include direct-dial telephone, telex, facsimile, electronic mail and data connections for maritime applications, flight-deck voice and data, automatic position and status reporting and direct-dial passenger telephone for aircraft, two-way data exchange, position reporting, electronic mail and fleet management to land transport. Inmarsat is also used for emergency communications at times of human disaster and natural catastrophe. In addition, Inmarsat offers several different mobile communication systems: in 1991 Inmarsat launched its Inmarsat-C low-data rate text and data services and in 1993 its Inmarsat-M portable satellite phone. By the end of 1993 there were 3 790 Inmarsat-C and 333 Inmarsat-M terminals in use.

Inmarsat had been developing the Inmarsat-P concept for the last few years.

Any country in the world is entitled to be an Inmarsat member. At the third quarter of 1994, there were 75 member countries. Member countries designate a national entity to be its signatory, usually the (international) telecommunications operator or the satellite service provider. Signatories have an investment share in Inmarsat which is proportional to the use they make of the system. This principle has been abandoned for the setting-up of ICO.

Inmarsat has invested \$150 million in ICO corresponding to a 10,7 % of the ordinary shares of the company and entitling it to 15 % of the voting rights. In addition, Inmarsat has received 700 000 B shares in exchanges for its in-kind contribution (\*). In-kind contributions by Inmarsat to ICO have been paid

(\*) OJ No 13, 21. 2. 1962, p. 204/62.

(\*) In-kind contributions refer to expenditures made by Inmarsat attributable to the development of Inmarsat-P and to compensations to Inmarsat for benefiting from its experience in the satellites communications market, for the use of Inmarsat's logo and trademarks and for the compromise by Inmarsat not to procure a separate space segment designed for the purpose of providing hand held services other than from ICO.



for in shares in accordance with an independent valuator. The B shares will be immediately convertible into ordinary shares, provided that if Inmarsat does so prior to 1 January 2002, it cannot exceed 15 % of the voting rights for more than 90 days.

2. 37 signatories (or subsidiaries of signatories) of Inmarsat, all of them telecommunications and/or satellite(s) operators, freely decided to join ICO and have signed subscription agreements with ICO. None of them controls more than 6,7 % of the ordinary shares of ICO. ICO's shares are split the following way: 38,7 % of the shares are in the hands of Asian signatories, 12,2 % are in the hands of Arabic signatories, 9,4 % are in the hands of Latin-American signatories, 6,7 % are in the hands of the US signatory, 3,9 % are in the hands of non-EU European signatories (\*), 1,7 % are in the hands of African signatories and 0,1 % belong to Australia.

EU companies account for 16,9 % of the ordinary shares. Of the six companies so involved, five are incumbent telecommunications operators: Telefónica de España (Spain, 2,2 %), Telecom Finland (Finland, 0,1 %), OTE (Greece, 3,9 %), CPRM (Portugal, 1,8 %) and PTT Telecoms (\*) (the Netherlands, 2,2 %); the sixth is Detemobil, the mobile subsidiary of Deutsche Telekom (6,7 %).

This repartition of the shares clearly differs from the current structure of Inmarsat itself; where 75 % of the shares are controlled by European and North-American signatories.

This structure could be modified in the near future, as it is foreseen that ICO's board may issue additional equity of up to US \$ 600 million that will be offered to strategic investors, including companies other than Inmarsat and its signatories, i.e. the spacecraft suppliers and handset manufacturers (\*).

(\*) Swiss Telecom (2,2 %), Cyprus Telecomms (0,1 %), Telemalta (0,1 %), Polish Telecom (1,4 %) and Morsviasputnik of Russia (0,1 %).

(\*) It is worth noting that three out of four members of Unisource are involved, together accounting for \$ 94 million, or 6,7 % of the shares.

(\*) As regards the former, ICO has finally chosen Hughes as the manufacturer of the satellites. Hughes will also become a strategic partner of ICO; whereas ABB, Ericsson and Nokia among the latter have maintained contacts with Inmarsat.

Investors in ICO will be granted rights and opportunities to operate elements of the Inmarsat-P ground segment and to act as wholesalers and/or retailers for the distribution of the services to be provided through the system.

### 3. ICO

ICO has been established for the provision of an Intermediate Circular Orbit space segment (i.e. the satellites over which the service will be provided) and associated ground infrastructure for the delivery of Inmarsat-P hand-held and other ancillary telecommunications services. ICO will then be offering what is called a world-wide satellite-personal communications system (S-PCS) (\*). ICO will mainly be a network provider. However, it can require wholesalers to provide a minimum set of services of a standard quality in order to ensure global interconnectivity.

ICO is obliged to follow a number of principles included in the memorandum of association:

- (i) it shall serve all areas where there is a need for the services;
- (ii) it shall act exclusively for peaceful purposes, and
- (iii) it shall not discriminate in service provision on the basis of nationality, provided that geographic price differentiation should be permitted based on costs, competition or similar considerations.

ICO will be managed by a Board of Directors (BOD) made of 13 members (including the CEO). Ten of its members are elected by cumulative voting. The first BOD has been elected for a two-year term. Thereafter BOD members (other than the CEO and the two directors appointed by Inmarsat) will serve for one-year terms. After the initial meeting of shareholders held on 24 January 1995, three directors belonging to EU shareholders have been elected to the BOD. The BOD will delegate certain executive authority to the management team of the company, which will be led by the CEO, to be elected by the BOD. The management will be responsible for carrying out the directions of the

(\*) The term 'S-PCS system' is synonymous with the terms 'Big LEO/MEO' or 'Mobile Satellite Systems (MSS)' commonly seen in the press and used by ITU. S-PCS has been the term used by the Commission in the 'Communication from the Commission and proposal for a Council resolution on satellite personal communications', COM(93) 171, 27 April 1993.

BOD and for informing them of progress in the company's development and business.

Decisions by the BOD will be adopted by simple majority, although some important matters will require a two-thirds majority (i.e. nomination and dismissal of the chairman of the BOD and of the CEO). In view of the above, and given that the powers of the general assembly do not seem to be very substantial, it would seem that the company will be controlled by the BOD.

### III. THE INMARSAT-P SYSTEM

#### 1. The network

The system will consist of the following elements: the space segment, including satellites and tracking, telemetry and control stations (TT & C) (\*); several network control stations (NCS) (†) directed by a network control centre (NCC); the user handheld terminals; the P-net of interconnected satellite access nodes (SAN); and the gateways connected to the P-net.

A major feature of the system is its integration of mobile satellite communications capability with public land mobile networks and public switched telephone networks. So, the system will route calls from land networks through SANs which will select a satellite through which the call will be connected to a handheld terminal (and vice versa).

The space segment will consist of a constellation of 10 satellites to be deployed in intermediate circular orbit (10 335 km above the Earth's surface). The satellites will be arranged in two planes of five satellites each. The system will also include two spare satellites in the same orbit, bringing the total number of satellites to 12. This configuration has been designed to provide optimal coverage of the entire surface of the Earth at all times, so that more than one satellite will nearly always be available at the same time to any user, which increases the likelihood of successful and uninterrupted calls.

(\*) TT & C stations will track the movements of the satellites and adjust their orbits to maintain the constellation. In addition they will monitor the general conditions of the satellites. There would be five TT & Cs.

(†) The NCSs, acting through TT & Cs and SANs, will control the transponder linkages between the feeder and service antennas on the satellites.

The system will use a frequency in the range of 1,9/2,2 GHz (\*) for user links (that is links between the satellites and the user terminals).

The satellites will be linked to a ground backbone network (the P-net) consisting of 12 interconnected SANs located throughout the world. SANs will comprise earth stations with multiple antennas for communicating with satellites and associated switching equipment and databases. They will be the primary interface with the satellites for coordinating and routing traffic and maintaining certain subscriber data. SANs will be owned by ICO but installed and operated by 'qualified operators' (†). The P-net will be managed by the NCC. In order to provide global roaming, the P-net will include a system for management of user mobility which will be based upon existing digital cellular standards such as GSM.

Gateways are switches which will serve as the link between the SANs and the public terrestrial networks. The most likely gateway implementation is an incremental hardware and software modification to existing switches. They will be owned by third party operators which will be responsible for the implementation and maintenance of these facilities in conformity with ICO's technical and operational requirements. It is expected that, in reality, most gateway owners will be wholesalers, retailers and/or signatories of Inmarsat and/or ICO shareholders. In this respect, the parties have stated that the terms and conditions of the wholesaler and/or retailer authorizations will not include any form of provision binding them not to compete with competitors of ICO or giving it preferred market access. Furthermore, existing or planned EC regulation will be applicable to the operation of gateways, in particular as regards access.

The total system's implementation costs are estimated at nearly US \$ 3 billion.

Finally, hand sets will be produced by major manufacturers of equipment, benefiting from terrestrial

(\*) This frequency is different from those reserved by the WARC-92 conference for user links in S-PCS systems (1 610-1 626,5/2 483,5-2 500 MHz) and allocated in the United States by the Federal Communications Commission (FCC) of the US to five US-based S-PCS systems, including Iridium, Globalstar and Odyssey, on 31 January 1995.

(†) ICO will select SAN operators on commercial grounds. However, it will give consideration to favouring direct investors in ICO with preferential rights to operate SANs.

cellular technologies. Most hand sets will be capable of dual-mode operation with both satellite and terrestrial cellular (including GSM systems), so that they will be able to select, either automatically or under user control, satellite or terrestrial modes of operation.

## 2. Distribution of the services

The available information concerning the future distribution of the ICO services is limited to the broad principles contained mainly in the information memorandum included in the notification and detailed below. This is not supported by the relevant agreements that, according to the parties, have not been drafted yet.

Although nothing prevents ICO from supplying services, it is essentially to be considered as a network provider. It will, nevertheless, prescribe a minimum set of services and/or features to be offered in all territories in order to ensure global interconnectivity. In addition, ICO could adopt guidelines for retailers. According to the parties, such guidelines, if adopted, will not cover pricing or other competitive conditions.

The actual telecommunication services will be provided to end-users through a network of wholesalers and retailers, responsible over one or more national markets, which will provide the services at their own risk and according to terms agreed independently between them. Such retail agreements do not exist yet.

### A. Wholesalers

Any investor which has invested at least \$ 20 million in ICO has an option to become a service wholesaler in its nation. In case that it accepts to become wholesaler, it shall agree to meet specific performance requirements to be defined by ICO.

Appointment of wholesalers for territories where no investor has exercised its option or where there is no investor will be awarded the biggest bid in an auction. Each investor will receive a voucher for every \$1 of investment. Vouchers are the currency used in the auction to obtain wholesaler rights over different territories. At the discretion of ICO's board, these territories can be awarded on a national or regional basis.

On the other hand, the board is entitled to nominate more than one wholesaler in one territory if necessary to meet strategic requirements, if the original wholesaler fails to achieve its performance requirements or if required by applicable national laws or regulatory authority.

In many cases, wholesalers will own and operate gateways and possibly they will also be the SAN operators.

As indicated above, where no wholesaler is authorized, Inmarsat itself will be entitled to act as a non-exclusive wholesaler.

The terms and conditions of the wholesalers authorizations are to be developed by the management and Board of ICO.

The number of wholesalers and their respective territories are not known yet.

Wholesalers will arrange for all aspects of the provision of the services within their territor(y)(ies). They will purchase Inmarsat-P services from ICO (basically air time) and resell it to retailers. They will be responsible for arranging installation and operation of gateways, for links between the P-net and the gateways, for interconnection to the public networks and for establishing satellite-cellular integration within their countries. In addition, they, together with retailers, will be responsible for the provision of value added and supplementary services (voice messaging, call waiting and forwarding and so on) on top of the mobile voice service the Inmarsat-P system is designed for. In summary, they will perform within their territories a role similar to that of a cellular network operator.

### B. Retailers

Retailers will be responsible for marketing and retail sale of the services and terminals and will have primary contact with end-users within one country. They will also be responsible for all aspects of account management and customer care including customer credit, billing, accounting and related administration.

Retailers will be appointed by wholesalers consistent with guidelines provided by ICO. They will purchase services only from authorized wholesalers.

All Inmarsat signatories have the right to become non-exclusive retailers. Apart from that, the nomination of retailers will be at the discretion of wholesalers.

It is envisaged that retailers will be free to sub-contract some or all of their services to resellers, distributors and dealers.

Retailers will perform a role similar to that of an air-time reseller in cellular terrestrial mobile services.

### C. Tariff structure

ICO will set the structure and level of prices for services provided to the national services wholesalers. The latter, in turn, are expected to have discretion in the level and structure of prices charged to retailers. Retailers for their part will also have price discretion in charging end-customers. In respect of any customer, ICO<sup>(1)</sup> will bill wholesalers, which then will bill retailers, which in their turn would finally bill resellers or end-customers.

End-customers will have to pay a connection fee, a monthly fee and a tariff per voice minute traffic.

It is expected that end-customers will, in principle, be registered in one out of two categories: global customers, usually highly mobile international business travellers, will be charged higher tariffs, as their use of the system is likely to entail more extensive use of the system's elements. National customers will be charged lower tariffs, but they will only have access to the SANs covering their home country. Customers will have the option of changing from one category to the other as desired and subject to commercial considerations.

3. Relationships between Inmarsat and ICO will be governed by a services contract and the subscription agreement entered into by the two parties. Pursuant to the services contract Inmarsat will provide ICO the services that the latter needs to put in place and operate the Inmarsat-P system. The services contract will last until 30 April 1998, although it can be renewed for a further three year period. Pursuant to that agreement, all contracts relating to equipment, facilities, services and other common activities provided by Inmarsat to ICO will be negotiated at arm's length and paid on a fully allocated costs basis plus a reasonable fee of 6,5 %

<sup>(1)</sup> SAN operators will bill ICO for their activity on the basis agreed in their operating contracts.

of the actual total costs incurred by Inmarsat in fulfilling the specific task (Articles 1.17 and 4.1 respectively).

Also as part of the services contract both parties have agreed that ICO will buy a minimum level of services from Inmarsat during the operational life of the agreement (Articles 4.3 and 4.4).

In addition to its involvement with ICO, Inmarsat will continue to provide its existing geostationary orbit (GEO) satellite-based mobile satellite communications and allied services, although it has agreed, subject to certain conditions, not to procure a separate space segment designated for the purpose of providing handheld services other than through ICO (point 2, schedule 2 of the Inmarsat share subscription agreement).

In exchange for Inmarsat's ownership of a 10,7 % of the ordinary shares of ICO, Inmarsat will have the right to appoint two members of the ICO's board of directors. These directors are required to act in the 'best interest' of [ICO].

Also, as part of its investor benefits, Inmarsat will have the right to act globally as an exclusive wholesaler for maritime and aeronautical services provided to non-hand-held terminals so long as Inmarsat maintains 15 % of the voting rights in ICO and, in addition, Inmarsat shall have the right to be appointed non-exclusive wholesaler in any country or region where no investor is interested in becoming wholesaler.

Finally, a consultation mechanism will be established between Inmarsat and ICO in respect of the harmonization and evolution of their respective range of services, and in respect of the use or sharing of each other services or facilities (point 4, schedule 2, Inmarsat's share subscription agreement). According to the parties, it aims at reinforcing the certainty that Inmarsat's public service duties will not be jeopardized by the launching of Inmarsat-P. The precise form of this mechanism has not been formulated yet.

## IV. RELEVANT MARKET

### 1. Product market

The term S-PCS is used to denote a network used to provide satellite personal communications services, usually on a worldwide basis. At least some of the

relevant technologies were developed in the framework of R & D military programs in the US. AS-PCS system encompasses a constellation of LEO (low earth orbit), MEO (medium earth orbit) or GEO (geostationary earth orbit) satellites<sup>(11)</sup>, their control earth stations and a number of gateway earth stations through which access will be provided to terrestrial fixed or mobile networks. Such a configuration will support full user mobility and identification by a single number anywhere in the world, using 'intelligent' features, similar to those of digital terrestrial cellular systems (such as GSM), that will be located either in earth stations or in the satellites themselves. Substantial efforts are being devoted by equipment manufacturers to develop light hand-held portable terminals capable of either satellite-only or of dual coverage (terrestrial when within cellular terrestrial coverage, and satellite when outside it). It is expected that voice service will be the primary application for these networks, but other significant segments will involve low rate data transmission, positioning, tracking and paging.

S-PCS represent the ability to maximize mobility of users, by providing global seamless coverage, in particular in remote areas where terrestrial services may be uneconomic. 'Global seamless coverage' means not only that the user can move anywhere, but also that the communications system can 'move' to serve new fixed or 'stationary' users: the system is never out of range. S-PCS is expected to act as complement and/or substitute for wireless terrestrial mobile technologies (including GSM<sup>(12)</sup> and digital cordless telephony within a fixed radius — DECT). In this respect, it will be offered by terrestrial cellular mobile network operators (such as GSM in the European Union) as an additional feature priced at a premium rate. In addition, it is expected to act as a complement and even a substitute for the public switched fixed telephone network, enhancing service coverage in remote areas of low population density and/or where the terrestrial infrastructure is very poor. Another important use of S-PCS will be as a substitute for cellular mobile telephony in areas where the cellular network has failed to penetrate (i.e. rural

<sup>(11)</sup> LEO satellites are located around 900 km over the Earth. Full coverage of the Earth's surface would require a minimum of 48 LEO satellites.

MEO satellites are located around 10 000 km over the Earth. Full coverage of the Earth's surface would require a minimum of 10 MEO satellites. The Intermediate Circular Orbit (ICO) to be used by ICO belongs to this category.

GEO satellites are located at 36 000 km over the Earth. Full coverage of the Earth's surface would require only three GEO satellites.

<sup>(12)</sup> It is expected that the price differential for dual-mode (satellite and GSM) versus single-mode (GSM only) will be as low as 10 %.

parts of the developed world and both urban and rural parts of lower income countries).

In this respect, Commission studies<sup>(14)</sup> predict that the greatest potential by far in the S-PCS market in terms of numbers of subscribers will be for communities in less developed regions of the world as a substitute for 'fixed service' where fixed networks have yet to be rolled out or are very poor. Central and Eastern Europe represent an important customer base in this context, which could be accessed from gateways within the EU.

In any event, major users of S-PCS in the EU will be international business travellers using their dual terminals in the terrestrial mode where within a given network and switching to satellite in areas outside terrestrial coverage or with incompatible networks.

A feature of these S-PCS systems is that they pose a number of unresolved regulatory issues in particular for the EU:

- contrary to what the situation is in the US, where the Federal Communications Commission (FCC) granted frequencies to five S-PCS in January 1995, the EU has not yet adopted a coordinated approach to the licensing of these systems<sup>(15)</sup>.
- S-PCS regulation requires solving a number of additional questions; first, the criteria (technical and above all financial) to select S-PCS providers, and second, the licensing (on a national or supra-national basis) of gateway operators.

## 2. Geographical market

As to the geographic market, notwithstanding the particular commercial arrangements that could be offered in the future to precise categories of potential customers, the Inmarsat-P system to be managed by ICO is aiming at a global coverage, and so the relevant

<sup>(14)</sup> See 'Satellite Personal Communications and their consequences for European Telecommunications, Trade and Industry'. Report to the European Commission (DG XIII) by KPMG Peat Marwick, March 1994.

<sup>(15)</sup> In addition, the International Telecommunications Union's (ITU) 1995 World Radiocommunication Conference (WRC-95) held in October 1995 focussed on frequency issues relating to satellite communications.

geographical market to be considered is worldwide in scope.

### 3. Competition in the future worldwide S-PCS market

A number of alternative projects are known to be trying to offer hand-held telecommunication services through satellite, some of them (the so-called 'little LEOs') have a more limited product (usually they will not provide voice services) and/or geographical coverage, others (the so-called 'big LEOs') are aiming at the same relevant market as ICO. Generally speaking, with the only major exception of ICO itself, most planned S-PCS systems are US-led initiatives. As of now, there is no prospect of a European-led world-wide S-PCS system. However, many European companies are substantially involved in several of the announced S-PCSs. The most important competitors of ICO (\*) will be:

#### — Iridium

Motorola, a major US telecommunications equipment manufacturer, plays the leading role in the Iridium consortium for a LEO S-PCS system. A number of European companies are participating by way of partnership agreements and/or investment. These include STET (the Italian state holding company, majority owner of Telecom Italia) and Vebacom (subsidiary of the major German conglomerate VEBA AG).

Motorola Satellite Communications is in charge of spacecraft construction but Iridium itself will own and operate the system once in place. Lockheed Corp. (USA) is contracted to build 125 LEO satellites for Iridium by the year 2003. Other partners/investors include Krunichev Enterprise (Russia) which will launch the satellites with Proton rockets, Scientific Atlanta Inc (USA) which will develop and manufacture the hand-held units as well as the satellite earth terminals, and Sprint, the third United States long-distance telecommunication carrier. The total cost of the system is estimated at US \$ 3,8 billion.

Iridium plans to be operational with a limited number of satellites by 1997 to 1998, and expects 1,5 million subscribers by the year 2000. It will offer voice, paging and data services.

(\*) The Commission has commenced investigations at its own initiative on Iridium and Globalstar (see IP/95/549 of 7 June 1995).

#### — Globalstar

Globalstar intends to put in place a S-PCS system using 48 LEO satellites. The Globalstar consortium is led and sponsored by the Loral Corporation, a leading United States defence electronics and space company. Partners/contractors include the European aerospace companies Alcatel (France), Aeorospatiale (F), Alenia (I), Deutsche Aerospace (D) and Tesam, a joint venture created by Alcatel and France Télécom. The total cost of the system is estimated at US \$ 2 billion.

Globalstar expects to be operational in the US around 1999 to 2000 and globally, around five years later. Globalstar will also be offering voice and data, as well as tracking services.

#### — Odyssey

The Odyssey S-PCS system is supported by the US aerospace company TRW and the Canadian telecommunications operator Teleglobe Inc. Odyssey will consist of 12 MEO satellites and will be operational by 1999.

S-PCS systems offering global mobile communications using hand-held terminals represent a market which is expected to result in revenues of ECU 10 to 20 billion during the next decade. Due to the scarcity of frequencies, the very heavy financial implications involved in launching and operating the large number of satellites needed for such systems, and the high level of market uncertainty, however, it appears to be unlikely that there will be more than a few major players, at least at the world-wide level.

## V. THE NOTIFIED AGREEMENTS

At the time of the notification, only the memorandum and articles of association of ICO had been drafted. They were included in the notification together with the information memorandum that was made available to potential investors in ICO. Later on, as part of the reply to a formal request for information, the parties submitted on 6 March 1995 copies of (i) the standard share subscription agreement signed by all investors; (ii) the (non-exclusive, irrevocable, non-transferable, worldwide) intellectual property rights licence between Inmarsat and ICO and (iii) the (non-exclusive) service mark licence between Inmarsat and ICO; together with an addendum to the information memorandum. Finally, on 26 April

1995, the parties submitted the services contract between Inmarsat and ICO. With these agreements, information regarding the implementation and operation of ICO is now complete.

However, a number of agreements and relevant pieces of information are still missing concerning the distribution of ICO's services once the system is operational. These at least include the nomination of wholesalers and territories granted to them, the terms and conditions of the wholesaler authorizations, the guidelines to be adopted by ICO for the appointment of retailers, the terms of the retailer authorizations as agreed with wholesalers and the agreements to be signed with cellular terrestrial operators for the joint offering of terrestrial/satellite services (and terminals) to customers. In their absence, it

is not yet possible to take a final position in respect of the aspects of ICO affected by the missing information.

The Commission intends to take a favourable view pursuant to Article 85 of the EC Treaty and Article 53 of the EEA Agreement towards the creation of ICO and the relationship between Inmarsat and ICO as described in the present notice. Before doing so, it invites interested third parties to send their observations within one month of the publication of this notice to the following address, quoting the reference 'IV/35.296 — Inmarsat-P':

Commission of the European Union,  
Directorate-General for Competition (DG IV),  
Directorate C,  
Rue de la Loi/Wetstraat 200,  
B-1049 Brussels.

Recapitulation of current tenders, published in the *Supplement to the Official Journal of the European Communities*, financed by the European Community under the European Development Fund (EDF) or the European Communities budget

(week: 7 to 11 November 1995)

(95/C 304/07)

Invitation to tender No	Number and date of 'S' Journal	Country	Subject	Final date for submission of bids
4079	S 212, 7. 11. 1995	Niger	NE-Niamey: vehicles, motorcycles	6. 2. 1996
4066	S 214, 9. 11. 1995	Zimbabwe	ZW-Harare: vehicles and tractors	2. 1. 1996
4079	S 214, 9. 11. 1995	Niger	NE-Niamey: vehicles, motorcycles (additional information)	6. 2. 1996

Notice pursuant to Article 19 (3) of Council Regulation No 17 (1) and Article 3 of Protocol 21 of the European Economic Area Agreement concerning a request for negative clearance or an exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement

Case No IV/35.337 — Atlas

(95/C 337/02)

(Text with EEA relevance)

## INTRODUCTION

1. Atlas was notified to the Commission on 16 December 1994. This transaction brings about a joint venture owned 50 % by France Telecom (FT) and 50 % by Deutsche Telekom (DT). Atlas is also the instrument of DT and FT's participation in a second transaction, named Phoenix, with Sprint Corporation (2). In the course of the procedure before the Commission, FT and DT agreed to modify both the Atlas and the Phoenix agreements. The latter, notified on 29 June 1995, are described in a separate notice pursuant to Article 19 (3) of Regulation No 17, published in this edition of the *Official Journal of the European Communities*.

2. The Atlas venture will be structured at two levels. A holding company established in Brussels, Atlas SA, will be incorporated as a *société anonyme* under the laws of Belgium. Atlas SA will have three operating subsidiaries, namely one in France (Atlas France), one in Germany (Atlas Germany), and one for the rest of Europe. Atlas France and Atlas Germany will initially provide technical and sales support to FT and DT, i.e. the French and German distributors of Atlas and Phoenix products. After full liberalization of the telecommunications infrastructure and services markets in France and Germany, scheduled to occur by 1 January 1998, DT's subsidiary for the provision of standardized low-level packet-switched X.25 data communications, Datex-P, will be merged with Atlas Germany while FT's subsidiary for the provision of standardized low-level packet-switched X.25 data communications, Transpac France, will be merged with Atlas France.

## A. THE PARTIES

3. Deutsche Telekom AG (DT) and France Telecom (FT) are the public TO in Germany and France. Both supply telephone exchange lines to homes and businesses; local, trunk and international communications to and from their respective home country. World-

wide turnover in 1994 was ECU 31,8 billion, a 4,3 % increase over 1993, for DT and ECU 21,7 billion, a 1,8 % increase over 1993, for the FT group.

## B. THE RELEVANT MARKET

### 1. Product markets

4. Atlas will address the markets for the provision of value-added telecommunications services to corporate users both Europe-wide and nationally. Atlas will target two separate product markets for value-added services, namely:

### 5. *The market for advanced telecommunications services to corporate users*

This market comprises mostly customized combinations of a range of existing telecommunications services, mainly data communications and liberalized voice services including voice communication between members of a closed group of users (virtual private network (VPN) services), high-speed data services and outsourced telecommunications solutions specially designed for individual customer requirements. The market for advanced telecommunications services to corporate users, enhanced by features such as tailored capacity allocation, billing, 24h/24h technical service, etc., is currently changing and evolving rapidly. Whether each of these services constitutes a separate product market can be left open for the purpose of this case, as Atlas and its competitors usually offer customized packages of such services in combination with individual enhanced features.

These services are provided over high-speed large-capacity leased lines linking sophisticated equipment on customer premises to the service provider's nodes. Alternatively, other means of transmission, e.g. satellite or mobile radio capacity, can be used to ensure the

(1) OJ No 13, 21.2.1962, p. 204/62

(2) Notification announced in OJ No C 184, 18.7.1995, p. 11



geographic coverage demanded from time to time. Such services employ advanced state-of-the-art standards, data compression techniques, equipment and software. In this market, Atlas is expected to offer a portfolio of services including the following:

- data services: high speed packet-switched and Frame Relay services; pre-provisioned, managed and circuit-switched bandwidth,
- value-added application services: value-added messaging and video-conferencing services,
- voice VPN services,
- intelligent network services,
- integrated very small aperture satellite (VSAT) network services, and
- outsourcing: customers are offered to transfer responsibility and ownership of their networks to Atlas. In this connection, Atlas may integrate into its own offerings third-party products already owned by customers who wish to keep such offerings, as the case may be.

6. Due to the high cost of building and operating the networks needed to provide advanced corporate services, such services can be commercially viable only if provided to large businesses and other large telecommunication users who generate continued high traffic volumes<sup>(\*)</sup>. Customers for advanced services targeted by Atlas are multinational corporations, extended enterprises, and other intensive users of telecommunications and notably the largest among these customers. Many of these potential customers have huge telecommunication needs and have often acquired expertise in managing own internal networks; they are not likely to switch to service providers such as Atlas unless doing this proves to be cost-effective. Finally, given their knowledge of the market these customers are in a position to request offers from different competitors.

7. *The market for standardized low-level packet-switched data communications services*

Atlas will also be active on a separate market for packet-switched data communications services. The Commission considers data communications services a distinct telecommunications product market, without prejudice to the existence of narrower markets<sup>(\*)</sup>. One narrower

market is that for packet- and circuit-switched services<sup>(\*)</sup>. Packet switching is a means to improve network capacity utilization and consists of splitting data sequences into 'packets', feeding these and other 'packets' into the network optimizing utilization of available capacity, switching the 'packets' to the desired destination and rearranging the 'packets' to obtain the data sequences sent. The most common standard used for the provision of packet-switched data services is the 'X.25' standard.

Packet-switched data communications services constitute a distinct product market because they are provided over basic terrestrial network infrastructure and based on more mature technology. These services are provided to different customer segments within the same product market, namely:

1. On the one hand, customers who generate mostly erratic and geographically widespread traffic. These features are due either to the specific type of use (e.g. banks operating cash machines nationwide, networks of points-of-sale in shops) or to the size of such customers, i.e. small and medium-sized enterprises (SMEs). Such services are billed according to published tariffs that are proportional to the actual time of use of the network.

All incumbent Member State TOs including DT and FTI operate dense public data networks with nationwide coverage providing packet-switched data communications services to this customer segment. In each Member State there is only one public data network built by the respective incumbent TO under a public service obligation before market liberalization.

2. On the other hand, larger corporate customers and other extended users generate more substantial and regular traffic. The requirements of these users justify that either third-party service providers or the potential customer itself assume the high cost of creating customized leased lines circuits to meet individual service demand. Packet-switched data communications services to such users are billed according to negotiated rates that take account of the individual demand features of a particular customer.

<sup>(\*)</sup> See Commission decision in Case No IV/34.857 (BT-MCI) of 27 July 1994 (OJ No L 223, 27. 8. 1994).

<sup>(\*)</sup> Commission's Guidelines on the application of EC competition rules in the telecommunications sector (OJ No C 233, 6. 9. 1991, p. 2, paragraph 27).

<sup>(\*)</sup> As defined in Article 1 (1), 9th indent of Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services (OJ No L 192, 24. 7. 1990, p. 10), (the 'Services Directive').

8. Virtually all companies active in each individual Member State of the European Union are potential if not actual customers for national standardized low-level packet-switched data communications services. These services are also required by SMEs, albeit in smaller volumes and possibly less regularly than by larger users. Seldom will such volumes justify that service providers invest in leased lines with the specific purpose of reaching these SMEs, which are therefore in a weak negotiating position and hardly capable to date of switching from the current provider, typically the incumbent TO, to a competitor.

9. Standardized low-level packet-switched data communications may also be offered as one service combined with advanced corporate service offerings. However, even as part of such combined offerings packet-switched data communications services are provided over standard terrestrial infrastructure. At the national level, choice from a wider range of offerings than merely standardized low-level packet-switched data communications services may also be available to larger customers that are not using the TO's public data networks but are served over customized leased-line circuits. However, most existing customers for standardized low-level packet-switched data communications currently generate annual turnover of far below ECU 10 000 each and are not therefore potential users of advanced corporate network services. Therefore, packet-switched data communications offered by Atlas constitute a product market separate from the advanced network services market equally targeted by Atlas.

## 2. Geographic markets

### *The markets for advanced telecommunications services to corporate users*

10. Given that price differences are quite substantial, demand for these services exists in at least three distinct geographic markets, namely at a global, a cross-border regional and a national level. Atlas will provide advanced telecommunications services to corporate users Europe-wide and nationally. Through Phoenix, advanced telecommunications services offered by Atlas will also have global 'connectivity', i.e. the technical option to extend a given service offering beyond Europe by linking a customer's premises worldwide over the Phoenix 'Global Backbone Network'.

11. Given the considerable costs involved advanced services are today mainly demanded by large multinational corporations, extended enterprises, as well as major national and other intensive users of telecommuni-

cations. The requirements of such users, that extend to all products or corporate services provided by Atlas, were discussed in detail in the BT-MCI decision (\*). Essentially, customers demand a customized package of sophisticated telecommunications and information services offered by one single provider. This provider is expected to take full responsibility for all services contained in the package from 'end to end'. Accordingly, DT and FT intend to offer such customers through Atlas what existing technology allows to offer from time to time within the applicable regulatory framework. In this regard, the parties have indicated that Atlas will eventually extend to international voice traffic and other basic services, regulation permitting.

12. Due to the cost structure of advanced corporate services, notably the cost of leasing the required infrastructure, prices of such services are related to geographic coverage, as is the cost of additional features (e.g. one-stop-billing, help-desk and technical assistance around the clock, customized billing). There is indication that increasing availability of trans-European networks will ultimately blur the distinction between national and cross-border or ultimately Europe-wide advanced corporate services. However, certain national sophisticated value-added services (e.g. national voice VPN services as well as data communications services based on Asynchronous Transfer Mode (ATM) or equivalent switching technology) currently available from DT and FT in Germany and France respectively will not be integrated into the Atlas offerings. This circumstance illustrates that a distinction between national and cross-border advanced network services remains valid to date.

### *The markets for standardized low-level packet-switched data communications services*

13. Price differences may be less acute than for advanced corporate services. However, a national, cross-border regional and global geographic level can be distinguished for standardized low-level packet-switched data communications services. In terms of traffic volumes, supply and demand of standardized low-level packet-switched data communications services are mostly national. For instance, in Germany DT's existing Datex-P packet-switched data communications services division hardly ever provides such services across the border while FT's German subsidiary Info AG, in spite of apertaining to FT's seamless cross-border Transpac

(\*) See footnote 3 above.

network, only provides one fifth of its packet-switched data communications services across the border. This assessment was confirmed by interested third parties who submitted observations further to the Commission's notice on the Atlas notification (\*).

14. At a global and Europe-wide level, low-level data services and advanced network services may be partly converging to the extent that large customers of the latter do not require separate provision of standardized low-level packet-switched data communications services once such services are available as part of service combinations offered over advanced networks. Accordingly, large European telecommunications users demand services with global 'connectivity', i.e. that may be extended beyond Europe if so required. DT and FI have moved to meet this demand in entering the Phoenix agreements with Sprint. Along with increased availability of advanced cross-border network infrastructure, the market is generally expected to overcome distinctions along national borders in the medium term. However, separate national geographic markets subsist to date for standardized low-level packet-switched data communications services and advanced network services respectively.

#### C. MARKET SHARES OF ATLAS

##### *The markets for advanced corporate telecommunications service*

15. The parties estimate the European corporate telecommunications services markets (exclusive of data communications services) to be worth approximately ECU 505 million (1993 figures). Of this total, end-to-end services accounted for approximately ECU 15,1 million, VPN services for approximately ECU 220,6 million, VSAT services for approximately ECU 173,2 million and outsourcing services for approximately ECU 96,4 million. According to the notification DT and FI's aggregate market shares (1993 figures) in the European Union were 25 % in the end-to-end services market, 27 % in the VPN services market and 2,3 % in the outsourcing services market. Market shares for VSAT services are difficult to calculate given that TCOs mostly use VSAT terminals either as back-up facilities for other services or to extend the geographic scope of services despite terrestrial infrastructure shortcomings; however DT and FI taken together operated 10 907 VSAT terminals by June 1994, equivalent to 29 % of the total installed base of interactive, data one-way or business television VSAT terminals in the European Economic Area.

(\*) Notification of a joint venture (Case No IV/35.332 — Atlas) (OJ No C 377, 31. 12. 1994, p. 9)

As to different segments of the advanced corporate services market at the national level, DT and FI's aggregate market shares in France and Germany respectively are 93 % in the French VPN market (where DT has no presence) against 0 % in the German VPN market, and 60 % in the French market for end-to-end services against 35 % in the equivalent German market. DT and FI's outsourcing joint venture, Eunetcom BV, achieved 36 % of total outsourcing turnover generated in France and 29 % of total outsourcing turnover generated in Germany. As for VSAT services, DT has installed approximately 25 % of all VSAT terminals in Germany; this Member State accounts for 18 % of the total installed base of such terminals in the EEA.

##### *The market for standardized low-level packet-switched data communications services*

16. DT and FI estimate the European market for data communications services to be worth approximately ECU 2,8 billion (1993 figures). According to the notification DT and FI's aggregate shares (1993 figures) of this market were 35 %. Among national markets, Atlas will have a particularly strong position in France and Germany. DT and FI's aggregate market share for all data communications services is 79 % in Germany and 77 % in France, of which approximately half accounts for services provided by DT's Datex-P division and FI's Transpac France subsidiary, both of which remain outside the scope of Atlas until the French and German telecommunications infrastructure and services markets are fully liberalized as scheduled for 1 January 1998.

#### D. MAIN COMPETITORS OF ATLAS

##### *The markets for advanced corporate telecommunications services*

17. Since the Commission's BT-MCI decision many players, acting alone or jointly with partners, have entered or are entering the market for international value-added services. Among the most important of these players, albeit with disparate geographic scope and target customers, are: AT&T WorldPartners, Concert, IBM-Stet, International Private Satellite Partners, Unisource or Uniworld. Some of the above are mere projects of strategic alliances between TCOs, others are awaiting regulatory approval. However, all of the above share the aim to position the respective partners in view of the full liberalization to come.

*The market for standardized low-level packet-switched data communications services*

18. The market for standardized low-level packet-switched X.25 data communications services features a substantially larger number of players than that for customized offerings comprising advanced corporate services. Among the global players in this market are the alliances mentioned at paragraph 17 above competing with providers such as EDS, FNA, Infonet, STTA or SWIFT and operating subsidiaries of large global companies such as AT&T Intel, Cable & Wireless Business Networks, DEC's Easynet, or GEIS.

In addition, a large number of smaller players compete at a cross-border regional or national level in the EEA. For instance, FT's indirect German subsidiary, Info AG, that provides most of its data communications services within Germany, is DT's second-largest competitor in the German national market for standardized low-level packet-switched data communications services. None of these smaller players can compare with large alliances in terms of reach, access to transmission capacity and financial backing.

#### E. THE TRANSACTION

19. The Atlas transaction notified to the Commission comprises a set of agreements whose main features are described below.

##### 1. Agreements as originally notified

- (a) The *Atlas Joint Venture Agreement* (JV Agreement) is the main agreement providing for the establishment of the Atlas joint venture.
- (b) The *Intellectual and Industrial Property Transfer and Licence Agreements* will be concluded by each of FT and DT with Atlas SA. Under these agreements FT and DT make available to Atlas SA the intellectual property rights (IPRs) needed to operate the Atlas business.
- (c) The *Services Agreements* will be framework agreements setting forth the basic terms and conditions with respect to the supply by DT and FT of certain services to Atlas SA and the supply by Atlas SA of certain services to FT and DT.
- (d) The *Distribution Agreements*: two substantially similar distribution agreements with FT and DT respectively will lay out, for the home countries (France and Germany respectively), the marketing and sale of Atlas products.

- (e) The *Agency Agreements* under which each parent appoints Atlas SA non-exclusive worldwide agent for the sale of DT and FT's international leased lines (half-circuits) with the territorial exception of Germany as regards DT's half-circuits.

##### 2. Contractual provisions

20. In particular, the above agreements provide for the following:

##### 1. Structure of the Atlas venture

Atlas SA will be created as a joint venture between FT and DT, each owning half the share capital. The management structure of Atlas SA will be as follows:

- (a) *Shareholders' meeting*: Prior approval of the shareholders' meeting is necessary for matters such as the amendment of the articles of association, modification of capital, issuance of shares, mergers, sale of all or a substantial part of the assets, and liquidation.
- (b) *Strategic Board*: It is envisaged that the Strategic Board of Atlas SA will have two co-chairmen and eight members, one half appointed by each parent, who may be freely removed and shall meet at least twice a year. The Strategic Board has a quorum of its members, including at least two members appointed by each party; the co-chairmen do not have a tie-breaking vote. Prior approval by the Strategic Board is required for matters such as the entry into a joint venture or other strategic alliance with a third party, any significant modification of the scope of Atlas's business and such matters as may from time to time be submitted to it by a vote of one half of the members of the Board of Directors. The Strategic Board shall also review all strategic plans of Atlas SA.
- (c) *The Board of Directors*: It is envisaged that Atlas SA's Board of Directors will have nine members, four elected by each of DT and FT and one by Sprint. Prior approval by the Board of Directors is required for a number of important decisions such as the approval of business plans and annual budgets and changes in the scope of Atlas, the conclusion of important contracts, etc. Decisions on changes in the Atlas business, management appointments, and the approval of the business plan, the annual operating plan, and the budget require that at least two directors nominated by

each party vote with the majority. Matters on which the Board of Directors fails to reach agreement shall be brought before the Strategic Board.

- (d) *Chief Executive Officers (CEOs)*: It is envisaged that Atlas SA will have two CEOs, one nominated by FT among its representatives in the Board of Directors, the other by DT among its representatives in the Board of Directors. The CEOs shall be jointly responsible for day-to-day operations and the management of the business and affairs of Atlas. Approval of both co-CEOs is required for all important decisions including the hiring or dismissal of key employees.

The parties will contribute to Atlas their existing European assets outside France and Germany (as well as some assets in France and Germany) used for the provision of services coming within the scope of Atlas.

## 2. Purpose and activities of Atlas

The Atlas venture is to provide seamless national and international end-to-end services to corporate customers (i.e. to multinational companies (MNCs) and SMEs alike). The portfolio of Atlas services comprises data network services, international end-to-end services (managed links), voice VPN services, customer-defined networks, outsourcing and VSAT services. These services are fully liberalized in the European Union and are widely liberalized worldwide. Atlas will have the responsibility for the services portfolio mentioned above outside of France and Germany.

In France and Germany, Atlas will be providing sales support to FT and DT's sales forces as regards all services mentioned in the Atlas portfolio, with the exception of public X.25 packet-switched network services within France and Germany, which will be provided by FT's Transpac France subsidiary and DT's Datex-P subsidiary respectively until the telecommunications infrastructure and services markets are fully liberalized in France and Germany, as scheduled for 1 January 1998.

Each acting as an exclusive distributor, DT will sell Atlas services in Germany, while FT will sell Atlas services in France. Atlas products will be sold in France and Germany under the common globally used Atlas/Phoenix brands. Passive sales of Atlas services by DT in France, by FT in Germany and by any Atlas operating entity in both Member States will be allowed. Outside France and Germany, Atlas products will be sold by the Atlas operating entity for the rest of Europe.

It is planned that there will be a balancing payment by DT at each closing to equalize the respective contribution values of the two parties. It is further envisaged that certain adjustment payments will be made on the respective net worth of the entities concerned at the time of contribution to Atlas. A separate adjustment payment may be made between FT and DT if the actual performance of the FT contributed businesses in France or the DT contributed businesses in Germany falls significantly short of projections in 1995 (and possibly 1996).

## 3. Provisions concerning dealings with/by Atlas

Mutual service provision between Atlas and FT/DT will be the object of two Services Agreements pursuant to which dealings between FT/DT and Atlas shall be transparent, non-discriminatory and at arm's length.

As for services generally offered by DT or FT, the prices and other terms which DT or FT generally apply from time to time to their customers shall equally apply for Atlas. As for services not generally offered by FT or DT, market prices and terms shall apply and be negotiated between the Parties in good faith at arm's length. Consequently, Atlas will purchase such services from DT or FT at the same prices and conditions that any third party generally offering such services would apply under the same circumstances. If information on relevant market prices is not available, the prices applicable for Atlas shall be determined on the basis of a calculation model that is used, within FT, to make offers to customers with special requests and, within DT, to calculate intra-group transfer prices. Prices resulting from such calculation shall cover, for the relevant period, all costs as well as a reasonable profit margin.

## 4. Non-compete provisions

Pursuant to Article XIII of the Atlas JV Agreement, FT and DT will not engage anywhere in the production of services that are substantially the same or compete directly with the Atlas services, and will not engage outside of France and Germany in the marketing, sale or distribution of services that are substantially the same or compete directly with the Atlas services. Furthermore, FT will not market or distribute Atlas services in Germany and DT will not market and distribute Atlas services in France; passive sales are however permitted by FT outside of France, by DT outside of Germany and by Atlas in both France and Germany.

### 5. Provisions relating to intellectual and industrial property

FT and DT will each conclude an Intellectual and Industrial Property Transfer and Licence Agreement with Atlas SA under which the parties make available to Atlas SA the intellectual property rights ('IPRs') which are needed to operate the Atlas business in accordance with the following principles:

- (a) IPRs owned by, or licensed to, the parties that are used exclusively for the Atlas business shall be transferred to Atlas SA;
- (b) IPRs owned by, or licensed to, the parties that are used predominantly for the Atlas business shall also be transferred to Atlas SA, and a sub-licence shall be granted to the parties (Grant Back Licence sub-licence); and
- (c) IPRs owned by, or licensed to, the parties that are used predominantly for the parties' business are (sub-)licensed to Atlas SA.

### F. CHANGES MADE AND UNDERTAKINGS GIVEN FURTHER TO THE COMMISSION'S INTERVENTION

21. Certain features of the Atlas transaction as notified appeared to be incompatible with Community competition rules. Consequently, the Commission by letter of 23 May 1995 informed the parties of its concerns. In the course of the notification procedure the parties have amended the original agreements and given undertakings to the Commission.

#### 1. Contractual changes

22. *Non-appointment of Atlas SA as an agent for international half-circuits.* Further to the Commission's letter of 23 May 1995, DT and FT abolished the Agency Agreements and amended the original Service Agreements to take account of the non-appointment of Atlas SA as a non-exclusive agent for DT and FT's half-circuits.

23. *Non-integration of French and German public data networks before full liberalization of the telecommunications infrastructure and services markets.* Atlas SA shall not acquire legal ownership or control within the meaning of Article 3 of Council Regulation 4064/89 (\*) of the French and German public X.25 packet-switched data networks, Transpac France and Datex-P respectively, before the telecommunications infra-

structure and services markets are fully liberalized in France and Germany, as is scheduled to occur by 1 January 1998. Until then, it is envisaged that:

1. Transpac SA will be split into Transpac France and Transpac Europe;
2. Transpac Europe will be contributed to Atlas;
3. Transpac France will be a wholly owned subsidiary of FT;
4. DT's Datex-P services division will be incorporated as a separate company under German law and become a wholly owned subsidiary of DT;
5. DT and FT's outsourcing joint venture, Eunetcom BV, will be fully contributed to Atlas SA; and
6. Atlas SA will create a subsidiary in France and Germany (Atlas France and Atlas Germany respectively) to provide the following services:

- (i) sales support regarding Atlas products to distributors in France and Germany; and
- (ii) services within the scope of Atlas other than X.25 packet-switched data network services including:
  - VSAT services,
  - international end-to-end services,
  - voice VPN services,
  - customer-defined solutions (excluding national X.25 data communications services in France and Germany), and
  - outsourcing services.

Provided the telecommunications infrastructure and services markets are fully liberalized in France and Germany on 1 January 1998, Transpac France and Datex-P will be contributed to Atlas on that date in such a way that Atlas France and Atlas Germany will be merged with Transpac France and Datex-P respectively.

24. *Technical cooperation.* Ahead of full liberalization of the telecommunications infrastructure and services markets in France and Germany, scheduled to occur by 1 January 1998, DT and FT will cooperate in the development of common technical network elements. This cooperation will comprise only the following areas:

(\*) OJ No L 395, 30. 12. 1989, p. 1.

product divisions of Info AG that shall be divested, advanced network services for multinational clients whose headquarters are outside Germany, may be transferred to Atlas.

28. DT and FT have also given the additional undertakings described below.

#### 1. Use of DT and FT's public data networks

Each of FT and DT will as of 1 January 1996 establish and thereafter maintain third-party access to their public switched data networks in France and Germany respectively. Non-discriminatory, open and transparent access will be granted to all data services providers that offer X.25 packet-switched data communications services. To ensure non-discriminatory access to their national public X.25 packet-switched data networks, FT and DT shall:

- (a) establish and maintain standardized X.75 interfaces to access their national public X.25 packet-switched data networks; this interconnection is suitable for the provision of end-to-end services based on X.25 specifications for end-user access speeds up to 64 kbps; and
- (b) offer such access on non-discriminatory terms, including price, availability of volume or other discounts and the quality of interconnection provided.

FT and DT shall further ensure non-discriminatory access by making publicly available the standard terms and conditions for such X.75 interface standards, including, if any, volume and other discounts, as of 1 January 1996. FT and DT will make available for inspection by the Commission any agreements relating to such X.75 interfaces, including all specifically agreed terms. Until such time as Transpac France and Datex-P are integrated into Atlas, neither Transpac France nor Datex-P shall disclose to Atlas any such specifically agreed terms that are identified and maintained as confidential by the party obtaining interconnection through such X.75 interfaces. Finally the above obligations shall likewise apply to any generally used CCITT-standardized interconnection protocol that may modify, replace or co-exist as a standard related to the X.75 standard and is used by FT and DT.

Proprietary interfaces may be retained or established among Transpac France, Datex-P and Atlas; such interfaces are defined by the particular type of technology, hardware and software that a network operator uses to provide advanced or customized

services. Atlas will be allowed to access the Transpac France and Datex-P public packet-switched data networks through these proprietary interfaces, also for the provision of X.25 data communications services, provided access granted to Atlas through such interfaces is economically equivalent to third-party access to the Transpac France and Datex-P networks.

#### 2. Cross-subsidization

DT and FT shall not engage in cross-subsidization within the meaning of the Commission's competition guidelines for the telecommunications sector<sup>(1)</sup> in connection with the Atlas venture. To avoid that Atlas benefits from cross-subsidies stemming from the operation of public telecommunications infrastructure and of reserved services by either DT or FT, all entities formed pursuant to the Atlas venture will be established as distinct entities separate from DT and FT.

Atlas SA, Datex-P and Transpac France shall obtain their own debt financing on their own credit, provided that FT and DT:

- (a) may make capital contributions or commercially reasonable loans to such entities as required to enable Atlas SA, Datex-P and Transpac France to conduct their respective business;
- (b) may pledge their venture interests in such entities, in connection with non-recourse financing for such entities; and
- (c) may guarantee any indebtedness of such entities, provided that FT and DT may only make payments pursuant to any such guarantee following a default by such entities in respect of such indebtedness.

Atlas SA, Datex-P and Transpac France shall not allocate directly or indirectly any part of their operating expenses, costs, depreciation, or other expenses of their business to any parts of FT or DT's business units (including without limitation the proportionate costs based on work actually performed that are attributable to shared employees or sales or marketing of Atlas products and services by DT or FT employees), provided however that nothing shall

<sup>(1)</sup> Guidelines on the application of EEC Competition Rules in the Telecommunications Sector (OJ No C 233, 6.9.1991, paragraph 102 *et seq.*)

1. FT and DT will cooperate in the development of common products and common technical network elements (i.e. such products and elements that share the same features, yet separately built and owned); such cooperation will extend to the French and German public X.25 packet-switched data communications networks. Only the following functions will be managed by Atlas SA for Transpac France and Datex-P respectively:

(a) product management and development, provided that product branding and pricing as well as product implementation in the network will be managed by Transpac France and Datex-P respectively;

(b) certain network planning functions; and

(c) information systems, provided that central information system functions (e.g. billing information and statistics) will be operated by Transpac France and Datex-P respectively.

The above areas of cooperation shall in no case be tantamount to a *de facto* integration of the French and German public switched data networks, which will be controlled by two separate network management centres.

2. Atlas may subcontract certain operational functions to Transpac France and Datex-P respectively.

25. *Non-integration of assets of FT's indirect German subsidiary.* The assets of FT's German corporate telecommunications services provider Info AG shall not be integrated into Atlas save as indicated at paragraph 27 below. Moreover, FT shall divest Info AG.

## 2. Non-discrimination

26. In order to provide the services described under paragraph 5 above, Atlas or any other service provider is dependent on the public switched telecommunications network (PSTN) and reserved services<sup>(\*)</sup>. In France and Germany, only FT and DT provide both access to the PSTN and reserved services. Given that FT and DT are indirect shareholders of Atlas it is essential for the safeguarding of fair competition between Atlas and other existing or future telecommunications services providers to eliminate the risk that the former are granted more favourable treatment regarding access and use of the French and German PSTN and reserved services.

The Commission, set out in its notice on the Infonet joint venture<sup>(\*\*)</sup> how prohibition to discriminate must be understood in detail. Accordingly, to ensure the absence of discrimination, the Commission intends to decide that DT, FT and Atlas shall comply with the following:

1. *Terms and conditions:* The terms and conditions applied by DT and FT to Atlas for access to the PSTN and for the provision of reserved services (e.g. provision of leased lines) in connection with the services described under paragraph 5 above shall be similar to the terms and conditions applied to other providers of similar services. This requirement covers availability price, quality of service, usage conditions, delays for installation of requested facilities, and repair and maintenance services among other services.

2. *Scope of services available.* Atlas shall not be granted terms and conditions, or be exempt from any usage restrictions regarding the PSTN and reserved services, which would enable it to offer services which competing providers are prevented from offering.

3. *Technical information:* FT and FT shall not discriminate between Atlas and any other service provider competing with Atlas in connection with access to leased lines or other reserved services or interfaces for the access to reserved services or the disclosure of any other technical information relating to the operation of the PSTN.

4. *Commercial information.* DT and FT shall not discriminate between Atlas and other providers of services as described under paragraph 5 above as regards the disclosure of certain commercial information. This means that DT and FT shall not provide Atlas with systemized and organized customer information derived exclusively from the operation of the PSTN or the provision of reserved services if such information would confer a substantial competitive advantage and is not readily and equally available elsewhere by service providers competing with Atlas.

## 3. Undertakings given by the parties

27. *Divestiture of Info AG.* FT shall divest of its interest in Info AG. To the extent separable from the

(\*) Reserved services are services which are provided pursuant to special or exclusive rights granted by the EU Member States to their respective TOs in compliance with EC law.

(\*\*) Notice pursuant to Article 19 (3) of Council Regulation No 17 concerning Case No IV/33,361 — Infonet, (OJ No C 7, 11. 1. 1992, p. 3, at paragraph 9)



prevent Atlas SA, Datex-P and Transpac France from billing DT or FT for products and services provided to DT or FT by such entities on the basis of the same price charged third parties (in the case of products or services sold to third parties in commercial quantities) or full cost reimbursement or other arm's length pricing method (in the case of products and services not sold to third parties in commercial quantities).

Atlas SA, Datex-P and Transpac France shall keep separate accounting records that identify payments or transfers to or from DT and FT. Moreover, Atlas SA, Datex-P and Transpac France shall not receive any material subsidy (including forgiveness of debt) directly or indirectly from DT or FT, or any investment or payment from DT or FT that is not recorded in the books of such entities as an investment in debt or equity.

DT, FT and Atlas shall comply with the above until the telecommunications infrastructure and services markets in France and Germany are fully liberalized, as is scheduled to occur by 1 January 1998.

### 3. Auditing

Atlas SA (which includes its consolidated subsidiaries), Transpac France and Datex-P shall be audited on a regular and customary basis, and such audit shall confirm from an accounting viewpoint that the transactions between these entities, on the one hand, and FT and DT, on the other hand, have been conducted at arm's length. This obligation shall remain in force until the telecommunications infrastructure and services markets in France and Germany are fully liberalized, as is scheduled to occur by 1 January 1998.

### 4. Recording and reporting

To allow the Commission to monitor compliance with the undertakings the parties have agreed the following:

- (a) *Recording obligations.* DT, FT and Atlas each undertake to keep records and documents suitable to prove compliance with the terms of the above undertakings ready for inspection by the Commission.
- (b) *Inspection of records.* For the purpose of ascertaining and ensuring compliance by DT, FT or Atlas with the above undertakings, DT, FT or Atlas shall, on reasonable notice, during office hours, and without a need for the Commission to invoke the powers of inspection pursuant to Regulation No 17, give the Commission's Directorate-General for Competition access to DT, FT

or Atlas's business premises to inspect records and documents covered by the above recording obligations and to receive oral explanations relating to such documents.

- (c) *Reporting obligations.* DT, FT and Atlas also undertake to provide the Commission's Directorate-General for Competition, for the purpose of ascertaining whether DT, FT and Atlas comply with the requirements of the above undertakings, with:

- any records and documents in the possession or control of DT, FT or Atlas necessary for that determination, and
- oral or written complementary explanations.

These recording and reporting obligations will remain in force until the telecommunications infrastructure and services markets in France and Germany are fully liberalized, as is scheduled to occur by 1 January 1998.

29. In so far as related to existing obligations under national or Community law, the above is intended to ensure the parties' firm commitment to comply with the applicable legal framework.

## G. THE REGULATORY SITUATION

30. In letters sent to the Commission, the French and German Governments have undertaken to take the necessary steps to liberalize alternative infrastructure for the provision of liberalized telecommunications services by 1 July 1996 and to liberalize the voice telephony service and all telecommunications infrastructure fully by 1 January 1998. The availability of alternative telecommunications infrastructure in Germany and France render competitors of Atlas independent of DT and FT's infrastructure for the purposes of creating trunk network infrastructure to provide liberalized services.

Early alternative infrastructure liberalization in France and Germany adds to a regulatory framework in the home countries of the Atlas partners that is designed to ensure a level playing field in the telecommunications markets.

## 1. France

### 1. Separation of regulatory and operative functions

Pursuant to French law, the minister for telecommunications shall ensure that regulation of the telecommunications markets is undertaken separately of service provision in these markets. A specific national regulatory authority (NRA), the Direction Générale des Postes et Télécommunications (DGPT), is competent for licensing providers of telecommunications networks and services in France based on objective and transparent criteria. The DGPT shall survey FT's market behaviour and approve FT's tariffs for (i) reserved services and leased lines and (ii) such liberalized services that are not in fact provided by a third party active in the French market.

### 2. Non-discriminatory access

Further to the adoption of the Commission's Services Directive and the ONP Framework Directive<sup>(1)</sup> Article L. 32-1-4<sup>o</sup> of the French Law of 29 December 1990 grants all users equal access to the public network on objective, transparent and non-discriminatory conditions. FT is under an obligation to effectively grant such access and must publish information on the network (e.g. technical features, tariffs and usage conditions) and on leased line offerings. The DGPT may verify FT's compliance with these obligations and investigate complaints filed against FT for non-compliance with these obligations. The DGPT shall further ensure compliance with FT's obligation to share available transmission capacity for liberalized services with competitors and shall publish annual statistical reports on FT's compliance with these obligations.

### 3. Prevention of cross-subsidies

To allow the DGPT to supervise FT's market behaviour, FT is under the legal obligation to keep an analytical accounting system that relates costs to each individual FT service. Where an offering comprises the provision of both reserved and liberalized services, FT must separate each kind of service in the contract and in the invoice.

<sup>(1)</sup> Council Directive of 28 June 1990 on the establishment of the internal market for telecommunications services through the implementation of open network provision (OJ No L 192, 24. 7. 1990, p. 1).

In this connection, FT's data communications services are already provided by a separate legal entity.

## 2. Germany

### 1. Separation of regulatory and operative functions

Pursuant to the German 1989 Poststrukturgesetz, the 1994 Postneuordnungsgesetz and the 1994 Post- und Telekommunikation Regulierungsgesetz, regulatory competencies are assigned to a Federal agency created under the Federal Ministry of Post and Telecommunications (BMPT) while telecommunications operations are undertaken by DT, a fully State-owned joint stock corporation. Regulatory obligations of DT are policed by independent bodies, so-called regulatory chambers.

### 2. Non-discriminatory access

Under the current and future German regulatory framework, DT shall provide third parties with both access to monopoly infrastructure and reserved or mandatory services on a non-discriminatory and transparent basis according to objective criteria. Upon application, DT shall supply state-of-the-art leased lines over service-neutral access points without delay. With the only restriction of voice telephony service provision, leased lines may be freely interconnected and used for any service. Leased lines must meet market demand and DT must publish data concerning availability and quality of such lines.

### 3. Prevention of cross-subsidies

The BMPT (i) shall approve both tariffs and other price-sensitive contractual terms for DT's reserved services and (ii) may object to DT's tariffs for mandatory services. The BMPT may also seize DT's profits stemming from tariffs in excess of the approved amount and take any measure necessary to reestablish a fair competitive environment jeopardized by unlawful cross-subsidization. Moreover, DT's subsidiaries and affiliates shall use reserved services for the provision of competitive services under the same terms as DT's customers and must use such terms to account internal services transfer

## THE COMMISSION'S INTENTIONS

31. On the basis of the foregoing, the Commission intends to take a favourable position on the notified transactions under the competition rules of the EC Treaty and under Article 53 of the EEA Agreement and to grant Atlas an individual exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement. Before doing so, the Commission invites interested third parties to send their observations

within six weeks from the publication of this notice to the following address, quoting the reference 'IV/35.337 — Atlas':

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate for Information, Communication and  
Multimedia,  
Rue de la Loi/Wetstraat 200,  
B-1049 Brussels.  
Fax: (32-2) 296 98 19.

Notice pursuant to Article 19 (3) of Council Regulation No 17 (1) and Article 3 of Protocol 21 of the European Economic Area Agreement concerning a request for negative clearance or an exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement

Case No IV/35.617 — Phoenix

(95/C 337/03)

(Text with EEA relevance)

## INTRODUCTION

1. The Phoenix transaction was notified to the Commission on 29 June 1995. The Phoenix transaction is linked to a separate transaction bringing about a joint venture, Atlas, owned 50 % by France Telecom (FT) and 50 % by Deutsche Telekom (DT), given that Atlas is a parent to the joint venture entities created pursuant to the Phoenix agreements. The Atlas agreements, notified on 16 December 1994, are described in a separate notice published in this *Official Journal of the European Communities*.

2. The Phoenix agreements comprise two main transactions involving two European Union telecommunications organizations (TO) and one US telecommunications operator:

- (i) each of FT and DT is to acquire an equity stake of approximately 10 % in Sprint worth US\$ 4,2 billion. Both FT and DT will obtain proportionate board representation and investor protection as minority shareholders in Sprint; as detailed below, provisions have been included in the Investment Agreement to prevent DT and/or FT, either separately or jointly, from controlling or influencing Sprint; and

- (ii) Atlas and Sprint are to create a joint venture, Phoenix, for the provision of enhanced and value-added global telecommunications services and other telecommunications services to corporate users, carriers and consumers. The Phoenix joint venture will be structured into several operational entities under the strategic supervision of a Global Venture Board (collectively referred to as the 'Phoenix entities'). One such entity will provide Phoenix services worldwide except in Europe and the United States (the 'Rest of World (ROW) entity'), a second entity will provide Phoenix services in Europe except in France and Germany (the 'Rest of Europe (ROE) entity') and a third entity will operate the global backbone network of Phoenix (the 'Global Backbone Network (GBN) entity'). The Global Venture Board shall take decisions on matters of policy only and will not engage in the management of individual operational entities created pursuant to the Phoenix agreements.

## A. THE PARTIES

3. Deutsche Telekom AG (DT) and France Telecom (FT) are the German and French public TO respectively. DT is the world's second-largest and FT the world's fourth-largest telecommunications carrier in terms of revenue. Details of both undertakings are provided in the notice on the Atlas venture published in this issue of the Official Journal.

(1) OJ No 13, 21. 2. 1962, p. 204/62.

4. Sprint Corporation (Sprint) is a holding company in the United States. The Sprint group of companies is a diversified telecommunications group providing global voice, data and video-conferencing services and related products. Sprint's main subsidiaries provide local (US) exchange, cellular wireless as well as domestic (US) and international long-distance telecommunications services. Other Sprint subsidiaries engage in wholesale distribution of telecommunications products and the publishing and marketing of white and yellow page telephone directories. Worldwide turnover for Sprint in 1994 was ECU 10,9 billion; Sprint is the world's 11th largest telecommunications carrier in terms of revenues.

## B. THE RELEVANT MARKET

### 1. Creation of the Phoenix entities

5. The Phoenix entities will address several product and geographic markets, namely (i) the markets for value-added telecommunications network services to corporate users both globally and regionally, (ii) the market for traveller services and (iii) the market for so-called carrier's carrier services.

#### 1. Product markets

##### *The markets for value-added telecommunications network services*

6. The Phoenix entities will be active on the same markets for both advanced telecommunications services to corporate users and standardized low-level packet-switched data communications services described in the separate notice on the Atlas venture published in this issue of the Official Journal.

##### *The market for traveller services*

7. The market for traveller telecommunications services comprises offerings that meet the demand of individuals who are away from their normal location, either at home or at work. Among the most relevant of these offerings are those offered by the Phoenix entities, namely calling cards (i.e. prepaid cards with or without a code and postpaid cards), including those in combination with credit cards and other branded service cards ('affinity cards').

8. Customers for traveller services include both business travellers and other travellers. In the card business targeted by Phoenix, the former are by far the largest group of buyers. Business travellers are generally intensive card users, the main incentive for card usage being the possibility to avoid paying hotel telephone surcharges.

##### *The market for carrier's carrier services*

9. The market for carrier's carrier services comprises the lease of transmission capacity and the provision of related services to third-party telecommunications traffic carriers. Along with liberalization and globalization of telecommunications markets, demand for efficient, high-quality traffic transportation capacity has risen among old and new carriers. In this connection, the traditional model of separate arrangements with other individual carriers is increasingly challenged by players with global network infrastructure that offer carriers an array of services. The most relevant of such services are:

- (a) switched transit, i.e. transport of traffic over bilateral facilities between the originating carrier, the transit carrier and the terminating carrier; neither the originating carrier nor the terminating carrier need bilateral facilities between themselves, but only with the transit carrier;
- (b) dedicated transit, i.e. transport of traffic over permanent, dedicated facilities through the domestic network of the transit carrier; facilities used for this purpose may include discrete voice circuits or a high-bandwidth digital circuit that can be used for both voice and data services; and
- (c) traffic hubbing offerings, where the provider takes care of all or part of international connections; these offerings are typically designed for emerging carriers, who are interconnected with the provider over bilateral facilities and whose international traffic is merged with other traffic on the provider's global network.

As international telecommunications markets are deregulated, demand for carrier's carrier services is increasingly driven by alternative carriers concerned with entrusting the incumbent TO with their international traffic, for reasons such as technical dependency and commercial sensitivity of customer information

10. Purchasers of carrier's carrier services include established and emerging carriers. Both groups of clients have substantial bargaining power and are highly competition-sensitive. Among the latter group, one may distinguish facilities-based carriers that provide telecommunications services over alternative infrastructure or cable television networks seeking greater efficiency in the transport of international client traffic, while non facilities-based carriers seek to preserve a competitive advantage by avoiding dependence on a local TO for international client traffic.

## 2. Geographic markets

11. Along the lines of the Commission's findings in its BT-MCI decision<sup>(\*)</sup>, the geographic scope of certain markets targeted by the Phoenix entities as well as the market that must be considered in respect of the investment of DT and FT in Sprint is international and even global. Although national borders subsist for many services, strategic alliances like Phoenix are built not only in anticipation of a market unaffected by national boundaries but even with the express purpose to offer large global telecommunications users seamless end-to-end services anywhere by overcoming the difficulties inherent in the current market structure split along national borders. However, the service offerings of the Phoenix entities will be relevant to different existing geographic markets.

### *The markets for value-added telecommunications network services*

12. As described in the separate Atlas notice, demand by corporate users for advanced services exists in at least three distinct geographic markets, namely at a global, a cross-border regional and a national level. Phoenix services will have global reach given that each of DT, FT, Sprint and the ROE and ROW entities will be interconnected over the Phoenix global backbone network. In the global market for advanced telecommunications services to corporate users, the Phoenix venture will therefore create competition for instance for BT and MCI's existing Concert venture. In the European Union, the ROE entity will cooperate with DT, FT and ATLAS to provide advanced telecommunications services to corporate users at the cross-border regional level; these services will have 'global connectivity', i.e. allow for an extension beyond the European Union if a customer so requires.

13. Standardized low-level packet-switched data communications services in each geographic market mentioned in the previous paragraph are a part of the Phoenix offerings portfolio. However, such services will be provided at the national level only if so decided by the regional Phoenix operating entity. Therefore, the ROE entity will provide Europe-wide packet-switched data communications services, that will initially be based on the existing Transpac and Sprint networks. The extent to which the ROE entity will provide such services in national markets within the EEA will depend

on the coordination between Atlas and the ROE entity, as the competent Phoenix entity in that region.

### *The market for traveller services*

14. Along with the globalization of the economy the market for traveller services appears to be increasingly global; worldwide travellers demand offerings which include a single bill and integrated functions such as voice messaging, voice response and information systems. Geographic limitations of current traveller service offerings are generally due to technical shortcomings set to be overcome in the near future, such as the incompatibility of mobile communications systems or differences in prepaid cards without an individual user code. As illustrated at paragraph 7 above, none of the services targeted by the Phoenix entities is affected by these shortcomings; however, the geographic scope of the traveller services offered by Phoenix can be left open for the purposes of this case, as the finding of narrow geographic markets would not affect the assessment of the parties' competitive position.

### *The market for carrier's carrier services*

15. Both supply of and demand for carrier's carrier services are by nature international. Geographic proximity between purchaser and supplier of switched transit capacity is hardly relevant for switched transit which carriers use either as a substitute for operating own international lines or to deal with peak traffic on such lines. Likewise, dedicated transit services offer cable- or satellite-based routing capacity across third countries. Finally, using hubbing services is an alternative to entering into an undetermined number of bilateral agreements with individual carriers.

## 2. DT and FT's investment in Sprint

16. The acquisition by DT and FT of new equity equivalent to an approximate 20% stake in Sprint aims at consolidating a strategic alliance to enter the global telecommunications markets, which serves the parties best interest to improve and extend service in new market segments. Telecommunications markets are developing quickly and there is uncertainty about what they will look like in a few years' time: the prospect of full liberalization is pushing TCO's to take positions, in order to be in the best possible situation when full liberalization comes. As shown by the BT-MCI alliance, investment in a US carrier offers one efficient way to address multinational companies, i.e. the largest target customer group for global value-added telecommunications network services, notably in the United States.

<sup>(\*)</sup> Commission decision of 27 July 1994 (OJ No L 223, 27. 8. 1994, p. 36).

## C. MARKET SHARES OF PHOENIX

*The markets for advanced telecommunications services to corporate users*

17. *Global market.* The parents estimate the global value-added telecommunications network services market addressed by Phoenix (exclusive of data communications services) to be worth approximately ECU 4,8 billion (1993). Of this total, end-to-end services accounted for approximately ECU 37,6 million, VPN services for approximately ECU 2,8 billion, VSAT services for approximately ECU 1,4 billion and outsourcing services for approximately ECU 527 million. In 1993, the aggregate turnover of DT, FT and Sprint in the different market segments amounted to approximately ECU 3,8 million for end-to-end services, approximately ECU 576 million for VPN services and approximately ECU 6 million for outsourcing services, giving Phoenix a theoretical market share of 11,8 % in the global market for advanced telecommunications services to corporate users.

18. *Cross-border regional market.* Services in the European Union (exclusive of data communications services) accounted for approximately ECU 505 million in 1993. According to the notification the Phoenix parents' aggregate market shares in the European Union in 1993 were [...] % (\*) in the end-to-end services market, [...] % (\*) in the VPN services market [...] % (\*) in the outsourcing services market and [...] % (\*) in the VSAT market. However, market shares for VSAT services are difficult to calculate given that TOs mostly use VSAT terminals as back-up facilities for other services or to extend the geographic scope of services despite terrestrial infrastructure shortcomings.

19. *National markets.* National markets for advanced telecommunications services to corporate users within the EEA are discussed in the notice on the Atlas venture, published in this issue of the Official Journal. In this regard, Sprint has a significant share of total outsourcing turnover generated in Member States such as the Netherlands [...] % (\*) and the United Kingdom [...] % (\*), where DT and FT's outsourcing joint venture, Eunetcom BV, has a lesser presence (5 % of total turnover in both Member States). As for France and Germany, adding Sprint to DT and FT brings Phoenix's fictional aggregate share of total turnover generated by

(\*) Business secret (less than 30 %).  
 (\*) Business secret (less than 30 %).  
 (\*) Business secret (less than 5 %).  
 (\*) Business secret (less than 25 %).  
 (\*) Business secret (less than 10 %).  
 (\*) Business secret (less than 10 %).

outsourcing services to [...] % (\*) in France and to [...] % (\*) in Germany, compared with 31 % in France and 33 % in Germany for the second-largest provider, Concert's Syncordia, in both these national markets.

*The market for standardized low-level packet-switched data communications services*

20. The global market for standardized low-level packet-switched data services was worth approximately ECU 5,3 billion in 1993, while DT, FT and Sprint's aggregate sales were [...] (\*\*) or [...] % (\*\*) worldwide. The European market for data communications services is discussed in the separate notice on the Atlas transaction, published in this issue of the Official Journal. Sprint's turnover for standardized low-level packet-switched data services was [...] in 1993, bringing DT, FT and Sprint's aggregate shares of that market to [...] % (\*\*). As for national markets, Sprint achieved its highest turnover in France, Germany, Italy and the United Kingdom. Neither DT nor FT have a significant market presence in the latter two Member States, where Sprint has [...] % (\*\*) and [...] % (\*\*) market share respectively. In turn, Sprint's turnover in France (ECU [...] (\*\*)) and Germany (ECU [...] (\*\*)) equals market shares in these Member States of only [...] % and [...] % respectively (\*\*).

*The market for traveller services*

21. Total calling card revenue in the European Union was approximately ECU 120,5 million in 1994, most of which generated by national dialling. In 1993, DT had issued 200 000 cards (all of which in Germany), equivalent to 2,1 % of the total card subscriber base in the European Union; FT had issued 1,5 million cards (all of which in France), equivalent to 15,7 % of the card subscriber base in the European Union; and Sprint had issued 12 million cards worldwide, of which 500 000 (equivalent to a 5,2 % market share) in the European Union. The aggregate market shares of the parents would therefore make Phoenix the largest calling-card services provider in the European Union (23 % market share) in terms of subscriber numbers, ahead of AT&T and BT with 21 and 17,8 % market share respectively.

(\*) Business secret (less than 45 %).  
 (\*\*) Business secret (less than 40 %).  
 (\*\*\*) Business secret.  
 (\*\*\*\*) Business secret (less than 25 %).  
 (\*\*\*\*) Business secret (less than 40 %).  
 (\*\*\*\*) Business secret (less than 5 %).  
 (\*\*\*\*) Business secret (less than 5 %).  
 (\*\*\*\*) Business secret.  
 (\*\*\*\*) Business secret.  
 (\*\*\*\*) Business secret (less than 5 % respectively).

In terms of calling card traffic within the European Union, the aggregate market shares of FT (21 %) and DT (3 %) are equal to BT's market share of 24 %.

#### *The market for carrier's carrier services*

22. The market for global switched transit services is estimated to be worth approximately ECU 301,1 million, equivalent to 1 500 million minutes of international traffic or approximately 3 % of the world's international telephony traffic. Of this total, approximately ECU 165,6 million are services provided by European carriers, of which approximately ECU 30,1 million to other European carriers. Within the global switched transit market (1994), with 5-6 % annual growth, DT had a turnover of ECU [...] <sup>(\*)</sup>, FT of ECU [...] <sup>(\*\*)</sup> and Sprint of ECU [...] <sup>(\*\*)</sup>. The aggregate market shares of DT, FT and Sprint make Phoenix the third largest global switched transit provider behind AT&T and BT (20,2 % each).

#### D. MAIN COMPETITORS OF THE PHOENIX ENTITIES

##### *The market for value-added telecommunications network services*

23. The situation in these markets is discussed in the separate notice on the Atlas venture published in this issue of the Official Journal.

##### *The market for traveller services*

24. More than one third of calling cards in Europe are issued by US operators. AT&T is estimated to have 2 million postpaid card customers in Europe, equivalent to 21 % of all cards issued there. These customers generate 59 % of calling card traffic initiated in Europe on the US route. MCI is estimated to have 1 million postpaid card customers in Europe (10,5 %), which generate 27 % of calling card traffic initiated in Europe on the US route. Executive Telecard International (ETI) markets calling cards in Europe through agreements with local operators or credit card companies; ETI's market position is similar to that of MCI.

(\*) Business secret (market share less than 10 %).

(\*\*) Business secret (market share less than 15 %).

(\*\*\*) Business secret (market share less than 5 %).

##### *The market for carrier's carrier services*

25. Major players in the market for carrier's carrier services and notably global switched transit services competing in the EEA include AT&T, BT (each holding approximately one fifth of the market), Cable & Wireless, MCI and Teleglobe Canada. Along with the increasing proliferation of new carriers that seek to be independent of the incumbent TO for their international traffic, new suppliers of such services, some with substantial infrastructure resources, are emerging in the market, e.g. Hermes Europe Railtel.

#### E. THE TRANSACTION

26. The transaction notified to the Commission comprises a set of agreements whose main features are described below.

##### 1. Agreements as originally notified

###### 1. Agreements regarding the Phoenix joint venture

The parties have to date submitted one final agreement: the *Phoenix Joint Venture Agreement* (the 'JV Agreement'), that sets out the parties' essential commitments and business objectives. Attached as annexes to the JV Agreement are detailed term sheets for all agreements described below, which will be submitted upon closing of the Phoenix transaction. These term sheets detail the agreed content of the following agreements:

- (a) the *Transfer Agreements* will provide for the transfer by Sprint, FT, DT, and Atlas (collectively referred to as the 'parents') of certain basic and related businesses to the relevant ROE, ROW, and GBN entities.
- (b) The *Intellectual Property and Trademark Licence Agreements* will concern the grant by the parents and certain affiliates to the Phoenix entities of non-exclusive, non-transferable licences to use certain of the parents' technical information and trademarks.
- (c) The *Services Agreements* will specify the terms and conditions of trading relationships among Sprint, Atlas, and the ROE and ROW entities, including the supply and support services needed to provide Phoenix services worldwide.

2. *Agreements regarding FT and DT's investment in Sprint*

- (a) The *Investment Agreement* will provide for the purchase by each of FT and DT of approximately 10% of the common stock of Sprint.
- (b) The *Standstill Agreement* will bind FT and DT for a period of 15 years not to acquire additional shares in Sprint which would increase their combined aggregate voting rights to more than 20%.
- (c) The *Registration Rights Agreement* is required in order for each party to consummate the transactions contemplated by the Investment Agreement.

2. *Main Contractual Provisions*

1. *Concerning the Phoenix Entities*

(a) *Structure of the Phoenix venture*

The JV Agreement provides for the creation of the following operating entities: Phoenix Rest of Europe (ROE), Phoenix Rest of the World (ROW) and Global Backbone Network (GBN). The ROE entity will conduct the Phoenix business within the 'rest of Europe' region (i.e. outside of France and Germany), while the ROW entity will conduct the Phoenix business within the 'rest of the world' region (i.e. outside Europe and the United States). The GBN entity will own and operate a global transmission network over which Phoenix services and other traffic will be routed.

FT and DT will each be the exclusive distributor of Phoenix services in France and Germany respectively; however, FT and DT will meet unsolicited customer requests for services regardless of the customer's location. Moreover, the French and German subsidiaries of Atlas will provide FT and DT with (i) sales support services regarding Phoenix products to distributors in France and Germany; and (ii) services within the scope of Phoenix other than X.25 packet-switched data network services.

A new, wholly-owned subsidiary of Sprint (the 'Sprint Subsidiary') and Atlas will each initially own 50% of the outstanding voting equity of each of the parent entities of the ROW entity and the GBN entity. The Sprint Subsidiary and Atlas will initially own 33 $\frac{1}{3}$ % and 66 $\frac{2}{3}$ %,

respectively, of the voting equity of the parent entity of the ROE entity.

A Global Venture Board will be established to set global policies and monitor compliance of the operating groups with their business plans. Any initiative of the Global Venture Board will generally require a unanimous vote.

Day-to-day operations will be the responsibility of the chief executive officers of the operating entities, who are under the supervision of the governing board of the relevant parent entity of either the ROE, ROW, or GBN entity. Most decisions of each governing board will be adapted by simple majority vote of the members present. Unanimous consent is however required for a number of important decisions including final approval of business plans, certain changes in structure and capitalization, and certain decisions on technology and investments.

(b) *Purposes and activities of Phoenix entities*

The business of the joint venture will initially consist of the provision of (i) global international data, voice, and video business services for multinational companies and business customers; (ii) international services for consumers, initially based on card services for travellers, and (iii) carrier services providing certain transport services for the parents and other carriers. The Phoenix entities may also offer telecommunications equipment and invest in national operations.

To market these services the Phoenix joint venture will be responsible for the planning and management functions of operations, as well as marketing and customer support, including the following:

- (i) central coordination of product development and management to ensure seamless global services; the Phoenix entities shall notably define functionality, technical standards, and service level requirements for Phoenix services;
- (ii) implementation of a common global network and information systems platform rationalizing and integrating the currently



separate international data, voice, and overlay networks of the parents; the GBN will link overlay and backbone networks in each operating area (i.e. ROE and ROW) while proprietary interfaces will allow provision of seamless services; within its first few years of operating, Phoenix will begin to deploy the next generation of Asynchronous Transfer Mode (ATM) technology, comprising any and all of transmission, switching, signalling, network intelligence, and service management elements;

- (iii) integration and development of information systems for coordinated billing, customer support, and other back-office functions, supporting national distributors; and

- (iv) development of a sales presence in the ROE and ROW territories either directly or through distribution arrangements using a common 'masterbrand', in particular, national service operations will be established or consolidated in each major country, and will be responsible for distributing Phoenix services within that country; in addition, regional sales offices will be established to provide technical and sales support, including identification of potential customers and assisting in preparation of customer proposals.

(c) *Provisions concerning dealings with/by Phoenix entities*

Pursuant to the JV Agreement, transactions among the Phoenix entities, on the one hand, and FT DT, and Atlas, on the other, will generally be conducted on the most favourable terms and conditions that are offered to third parties. If products, services, or facilities relevant to these transactions are not commercially available, such transactions shall be conducted in accordance with an arm's length pricing method, using full-cost reimbursement or such other arm's length pricing method as may be agreed on by the parties. The parents shall have the first right to offer to supply certain products, services, and facilities to the Phoenix entities. Notwithstanding, each Phoenix entity may purchase from a third party which, on otherwise comparable terms

and conditions, offers lower prices, either once the parties have been given the opportunity to match such terms and conditions or if a customer so requires.

Each of the Phoenix entities and their parents have the first right to offer to perform in their respective territory any facilities or services required by another party to the Phoenix agreements. Such services may be obtained from a third party at a lower price under comparable terms and conditions, or where a customer so requires. In accordance with this principle, the ROE and ROW entities will be required to purchase telecommunications network transmission capacity from the GBN entity to the extent available.

(d) *Non-compete provisions; distribution*

Pursuant to the JV Agreement as originally notified, albeit subject to various exceptions, no party or affiliate of a party may distribute any international telecommunications services which are either provided by the Phoenix entities or substitutable for such services. Likewise, no party or affiliate of a party may invest in any entity that offers such services. Moreover, no party or any of its affiliates may offer national long-distance services in competition with either a national operation of Phoenix or a public telephone operator affiliated with Phoenix (e.g. a national distributor of Phoenix). Nor may any party or any of its affiliates make investments in any entity offering such competing national long distance services or in any national operation allied with a major competitor of Phoenix.

Outside the parents' home countries exclusivity will be granted to distributors on a case-by-case basis. Passive sales by one distributor to customers in the respective sales territory of any other distributor will be allowed in the EEA.

(e) *Licences to be granted to Phoenix entities*

Under the Intellectual Property Agreements, each parent will grant each of the Phoenix

entities non-exclusive, non-transferable licences to use certain technical information of that parent in the respective territories of such entities to conduct the Phoenix business. Each Phoenix entity shall have the right to sub-license the rights granted to any other Phoenix entity or any affiliated national operation or local partner, to the extent such sub-licence is necessary to conduct the Phoenix business. Likewise, each Phoenix entity shall on request also sub-license such rights to any parent or affiliate of such parent, to the extent such sub-licence is necessary to conduct the Phoenix business.

Royalties shall be payable as customary in the market and negotiated by the parties on an arm's-length basis. Licence rights granted to a party under the Intellectual Property Agreements will continue in the event of either termination of the Phoenix venture or transfer of such party's interest in the Phoenix venture.

Similarly, pursuant to the Trademark Licence Agreement each parent grants each of the Phoenix entities non-exclusive, non-transferable rights to use certain trademarks owned by or licensed to such parent in connection with the marketing or sale of certain authorized products and services in the respective territories of such entity.

## 2. Concerning FT and DT's investment in Sprint

### (a) Restrictions on transfer of shares by FT or DT and limits on increases of their shareholding in Sprint

Pursuant to the Investment Agreement, neither FT or DT may dispose of its shares in Sprint for five years after the closing date. Thereafter restrictions apply to large transfers, which would in most circumstances give Sprint the rights of first refusal.

Pursuant to the Standstill Agreement, FT and DT shall each have the right to acquire additional Sprint shares to reach and maintain a 10% shareholding, but shall not for 15 years after the closing date acquire additional shares that would increase their aggregate voting

rights to more than 20%. Once this initial 'standstill' period has expired, FT and DT may acquire additional shares, but may not increase their aggregate voting rights above 30% nor conduct certain activities intended at taking control of Sprint.

### (b) Consent rights and board representation of FT and DT

FT and DT have the right to elect directors to the Sprint board in proportion to their shareholding, provided that each has the right to elect at least one director. Neither FT or DT may have access to confidential, competitive information on Sprint's activities in the EEA through their representation on Sprint's board. Nor may these representatives provide Sprint with confidential information that FT or DT may have obtained from US competitors through correspondent relationships.

As the sole holders of Sprint's class A common stock, FT and DT have been granted substantial consensual rights with respect to certain corporate actions of Sprint, which nevertheless fall considerably short of control. These actions include major equity issuances, disapproval of investments in Sprint by major competitors, participation rights in transactions involving change of control, and other bilateral corporate transactions. FT and DT have a right of first offer with respect to long-distance assets of Sprint for a fixed period of time.

## F. CHANGES MADE AND UNDERTAKINGS GIVEN FURTHER TO THE COMMISSION'S INTERVENTION

27. Some features of the agreements as notified appeared to be incompatible with the Community competition rules. In the course of the notification procedure the parties have amended certain clauses in their agreements and given undertakings to the Commission.

### 1. Contractual changes

28. *Non-appointment of Phoenix as an agent for international half-circuits.* Following an announcement made in the Phoenix notification, which did not yet reflect the parties commitments regarding Atlas further to the Commission's intervention, DT, FT, Atlas and Sprint have deleted FT and DT's 'international private lines', i.e. FT and DT's international half-circuits, from the list of products that Phoenix would distribute as agent.

29. *Non-compete provisions.* The parties have not yet sought an exemption pursuant to Articles 85 (3) of the EC Treaty and 53 (3) of the EEA Agreement for any specific agreements regarding national long-distance services. The non-compete clause in the original JV Agreement has therefore been amended: the parties are now obliged to refrain only from either (i) competing with or (ii) investing in a competitor of entities providing long-distance services provided such entities are controlled by Phoenix.

## 2. Non-discrimination

30. Just as DT and FT shall be prohibited from discriminating in favour of the joint venture, as described in the separate notice on the Atlas transaction, the Commission intends likewise to prohibit DT and FT from discriminating in favour of the Phoenix entities. The same is true for the specific elements covered by this requirement<sup>(1)</sup>.

## 3. Undertakings given by the parties

31. *Carrier's carrier services.* Neither Atlas, Phoenix, DT, FT, Sprint or any affiliate of these entities shall make a particular telecommunications operator's ability to use Phoenix international carrier services conditional upon use or distribution by that telecommunications operator of services provided by Atlas, Phoenix, FT, DT or Sprint. Neither shall Atlas, Phoenix, DT, FT, Sprint or any affiliate of these entities make its commercial dealings (i.e. terms, conditions, price, discounts) with any telecommunications operator conditional upon use or distribution by that telecommunication's operator of services provided by Atlas, Phoenix, FT, DT or Sprint.

32. DT, FT and Sprint have also given further undertakings that mirror the undertakings given in connection with the Atlas notification; reference is therefore made to the separate notice on the Atlas transaction published in this issue of the Official Journal.

### 1. Cross-subsidization

As in the context of the Atlas transaction, DT and FT shall not engage in cross-subsidization within the meaning of the Commission's competition guidelines for the telecommunications sector<sup>(2)</sup> in connection

with the Phoenix venture. To avoid that the Phoenix entities or their distributors benefit from cross-subsidies stemming from the operation of both public telecommunications infrastructure and reserved services by either DT or FT, all entities formed pursuant to the Phoenix venture will be established as distinct entities separate from DT and FT.

The ROE and ROW entities will obtain their own debt financing on their own credit, provided that Sprint, FT and DT:

- (a) may make capital contributions or commercially reasonable loans to such entities as required to enable the ROE and ROW entities to conduct the Phoenix business;
- (b) may pledge their venture interests in such entities in connection with non-recourse financing for such entities; and
- (c) may guarantee any indebtedness of such entities, provided that Sprint, FT and DT may only make payments pursuant to any such guarantee following a default by such entities in respect of such indebtedness.

The ROE and ROW entities shall not allocate directly or indirectly any part of their operating expenses, costs, depreciation, or other expenses of their businesses to any parts of DT or FT's business units (including without limitation the proportionate costs based on work actually performed that are attributable to shared employees or sales or marketing of Phoenix products and services by DT or FT employees). However, nothing shall prevent such Phoenix entities from billing DT or FT for products and services provided to DT or FT by such entities on the basis of the same prices charged to third parties (in the case of products or services sold to third parties in commercial quantities) or full cost reimbursement or other arm's length pricing method (in the case of products and services not sold to third parties in commercial quantities).

The ROE and ROW entities shall keep separate accounting records that identify payments or transfers to or from DT and FT. The ROE and ROW entities shall not receive any material subsidy (including

<sup>(1)</sup> See notice pursuant to Article 19 (3) of Council Regulation No 17 concerning Case No IV/33.361 — Infonet (OJ No C 7, 11. 1. 1992, p. 3, at paragraph 9).

<sup>(2)</sup> Guidelines on the application of E.C. Competition Rules in the Telecommunications Sector (OJ No C 233, 6. 9. 1991, p. 2, paragraph 152 *et seq.*).

forgiveness of debt) directly or indirectly from DT or FT, or any investment or payment from DT or FT that is not recorded in the books of such entities as an investment in debt or equity.

## 2. Recording and reporting

The same undertakings apply as described in the notice on the Atlas transaction published in this issue of the Official Journal.

33. In so far as related to existing obligations under national or Community law, the above is intended to ensure the parties' firm commitment to comply with the applicable legal framework.

## G. THE REGULATORY SITUATION

34. The regulatory situation in France and Germany is described in the notice on the Atlas transaction. As for the United States, pursuant to the 1934 Communications Act, Sprint shall publish tariff schedules and contracts describing its network arrangements and services. Furthermore, the 1934 Communications Act, enforced by the Federal Communications Commission (FCC), prohibits Sprint from providing services that unjustly or unreasonably discriminate against Sprint's competitors or foreign correspondents, which may lodge a formal complaint before the FCC if Sprint does not comply with these obligations.

35. While the European Commission was assessing the Phoenix notification under Community law, the US Department of Justice have concluded a procedure under US anti-trust law by entering a consent decree. This consent decree spells out undertakings by the parties that largely resemble those described in this notice.

## THE COMMISSION'S INTENTIONS

36. On the basis of the foregoing, the Commission intends to take a favourable position on the notified transaction under the competition rules of the EC Treaty and under Article 53 of the EEA Agreement and to grant Phoenix an individual exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement. Before doing so, the Commission invites interested third parties to send their observations within six weeks from the publication of this notice to the following address, quoting the reference 'IV/35.617 — Phoenix':

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate for Information, Communication  
and Multimedia,  
Rue de la Loi/Wetstraat 200,  
B-1049 Brussels.  
Fax: (32 2) 296 98 19.

Notice pursuant to Article 19 (3) of Council Regulation No 17 (1) and Article 3 of Protocol 21 of the EEA Agreement concerning a request for negative clearance or an exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement

(Case No IV/35.738 — Uniworld)

(97/C 44/04)

(Text with EEA relevance)

#### A. INTRODUCTION

On 29 September 1995 the Commission received a notification of a joint venture pursuant to Article 4 of Council Regulation No 17 formed by Unisource Pan-European Services BV, a subsidiary of Unisource NV, and AT&T Pan-European Services, Inc. (2), a subsidiary of AT&T Corp. under the name 'Uniworld'.

As further described below, Uniworld (now AT&T — Unisource Communication Services) has been created to provide pan-European telecommunications services with global connectivity to the European business market.

The present case is inextricably linked to the Unisource — Telefónica case (Case No IV/35.830). An Article 19 (3) notice in that case has been published in this same issue of the *Official Journal of the European Communities*.

#### B. THE PARENT COMPANIES

1. Unisource NV is a joint venture company the shareholders of which are Telia AB, PTT Telecom BV, Swiss Telecom and Telefónica de España SA. Unisource NV (hereinafter, Unisource) is a holding company active in the telecommunications sector that incorporates seven operating subsidiaries. Total turnover of the group in 1994 was Fl 933 million (ECU 443 million). Net result was losses of Fl 41,072 million (ECU 20 million). The activities of the Unisource Group can be split in three main areas: business services, personal services and network services. A detailed description of the services currently provided by Unisource through its subsidiaries can be found in the Article 19 (3) notice in the Unisource — Telefónica case (IV/35.830).

(1) OJ No 13, 21. 2. 1962, p. 204/62.

(2) Unisource Pan-European Services and AT&T Pan-European Services have been created as special subsidiaries to hold the respective interests of the parent companies in Uniworld VOF.

2. AT&T is a telecommunications operator in the United States providing a broad range of US and international telecommunications services and infrastructures to and from the US. AT&T announced in September 1995 a restructure pursuant to which its services, equipment and computer business will, by the end of 1996, become wholly separated businesses with no common management. AT&T Corp. retains the communications and information services business. Its turnover in 1995 was US \$ 47 billion.

On 9 May 1996, the Federal Communications Commission (FCC) of the US adopted an order declaring AT&T a non-dominant carrier for international voice services (3).

Direct revenues in 1995 of AT&T in the EEA and Switzerland were as follows: AT&T Easylink (messaging) [...]; AT&T Istel (corporate services) [...] and Business Communications Europe (hereinafter, BCS-E) [...].

#### C. CONTRIBUTIONS BY PARENT COMPANIES TO UNIWORLD

Unisource will contribute to Uniworld the following companies or the relevant international assets thereof: certain of the Unisource Business Networks (UBN) companies, Unisource Voice Services (UVS), Unisource France SA, Unisource USA Inc, Unisource Business Services Inc. and Unisource WPC Inc.

AT&T will contribute the relevant assets of the following entities: AT&T Europe SA, most of AT&T Istel Ltd, BCS-E and the AT&T companies in the Member States.

After the Uniworld transaction, AT&T will still provide in the EEA and Switzerland, under its own name, the following services: new high value-added

(3) By order released on 23 October 1995, the FCC reclassified AT&T as a non-dominant carrier in the market for interstate (US domestic) telecommunications services.

applications (such as AT&T network notes), consumer cards and calling cards services, outsourcing (AT&T solutions) and the full range of voice telephony services to business and consumer customers in the UK — by means of AT&T Communications UK's operating licence, which permits also international simple resale to the US.

#### D. THE JOINT VENTURE: UNIWORLD

##### 1. Structure of Uniworld

Uniworld consists of two companies: Uniworld VOF and Uniworld NV.

(a) Uniworld VOF is a general partnership under Dutch law. Unisource, through Unisource Pan-European Services, has a 59,94 % shareholding interest in it, AT&T, through AT&T Pan-European Services, a 39,96 %, and Uniworld NV the remaining 0,1 %. Uniworld VOF is not a separate legal person distinct from its owners. In addition it is tax transparent so the income flows through directly to the parents. Uniworld VOF will actually provide the telecommunications services within the business scope of Uniworld.

The Uniworld NV's supervisory board and CEO will be directly responsible for the partnership.

(b) Uniworld NV has been created to supervise and act as general partner of Uniworld VOF. Thus it is the only partner that governs and can bind the partnership and has legal title to all tangible and intangible assets which it will hold for the benefit of Uniworld VOF. It also has the authority to manage the day-to-day operation and affairs of the partnership and has all of the resources necessary to manage and operate the business activities of Uniworld VOF. Unisource, through Unisource Pan-European Services, has a 60 % shareholding interest in Uniworld NV, whereas AT&T, through AT&T Pan-European Services, owns the other 40 %. According to the Parties, Uniworld NV, although jointly owned is not a joint venture in itself as it will not conduct any business for its own account. Uniworld NV will earn an annual management fee for its activities as general partner of the partnership.

Uniworld NV is governed by a management board of one chief executive officer nominated by Unisource (AT&T nominates the chief operating officer), responsible for managing the company, and a supervisory board of five directors, three nominated by Unisource and two by AT&T. The

supervisory board approves the budget and business plan by supermajority (i.e. unanimity of directors present or represented). AT&T has been granted veto rights in respect of all significant matters.

##### 2. Strategic advisory boards

Upon its incorporation, Uniworld will create three strategic advisory boards to deal with the following matters:

- (a) service portfolio development and offerings;
- (b) marketing and sales (the international sales board responsible for the global account management plan); and
- (c) architecture and technology.

All participants to the Uniworld transaction, including representatives of the Unisource shareholders will be represented in the boards.

The boards are resources for achieving consistency in approach to an issue, as well as working committees to help make decision-making processes efficient. They are also a forum to solve disputes between the parents that might have an impact on Uniworld. Uniworld can use them to forge a consensus for Uniworld's initiatives in advance of supervisory board consideration. Originally, recommendations were binding on all participants. However, after the Commission objected to that, the Parties modified that provision so that recommendations shall not be binding on the participants and their pertinent affiliated companies (see later).

Information to be exchanged by participants to the boards will neither include actual retail prices of Uniworld end-user services, nor information relating to commercial conditions of products and services outside the business scope of Uniworld as notified. In addition, market trends in pricing will only be discussed in general terms without disclosing sensitive customer pricing information.

##### 3. Business scope

The scope of Uniworld's business will be the provision of seamless (\*) multilateral (†) pan-European telecommunications services with global connectivity to the European

(\*) Seamlessness is defined as a cohesive and homogenous approach to the service from a user's perspective. So, the customer does not see the underlying complexities of providing the service.

(†) The term 'multilateral' encompasses foreign-to-foreign as well as home-to/from-foreign traffic. Bilateral services are not able to encompass foreign-to-foreign traffic.

business market. The Parties have identified [...] global and European multinationals with international telecommunications expenditure greater than [...] a year as the target market for Uniworld. Of these, it will focus on the [...] biggest corporations having at least an office in the EEA plus Switzerland (such focus does not preclude the offering of Uniworld services to any other customer with similar needs).

Global connectivity outside the EEA and Switzerland (\*) will be mainly achieved through Uniworld's participation in the WorldPartners Company and Association (†). In this respect, Unisource will transfer to Uniworld its rights in the WorldPartners Company and Association and AT&T UK will do the same with its rights in the WorldPartners Association. As a result Uniworld will become the exclusive distributor in the EEA plus Switzerland of the telecommunication services bearing the WorldSource trade mark (\*).

In accordance with the initial business plan for Uniworld, revenues would amount to [...] in 1996. They are expected to grow to [...] by 2005. Break-even is expected to be achieved by 1999 (1998 for data).

The Parties aim at Uniworld achieving market shares of [...] in voice IVPN and [...] in data services by 2005, in the EEA plus Switzerland.

(\*) In areas outside Europe or the WorldPartners Association, the bilateral agreements of the Unisource shareholders, of Unisource and/or AT&T will be used to extend global connectivity. In the future, Uniworld could have its own bilateral arrangements. In addition, Unisource has recently announced a non-exclusive agreement with Infonet (which is 56 % controlled by the Unisource shareholders) regarding the provision by Infonet of X.25 connectivity outside Europe. X.25 is not offered within the WorldPartners framework.

(†) WorldPartners is a limited partnership promoted by AT&T basically to set performance standards, agreed and respected by the members of the partnership, in respect of given telecommunications services. Such standards are a way to extend connectivity for those services outside the borders of each of its members. Members of the WorldPartners Company have invested in it and participate, among other things, in the definition of the standards. Members of the WorldPartners Association are distributors of the services in given territories. The agreements regarding Unisource and AT&T UK's entry into WorldPartners have been separately notified to the Commission (Case No IV/35.490 — WorldPartners).

(\*) The WorldPartners portfolio of WorldSource services is limited to the offering of virtual network services (VNS), frame relay and private lines. For each of these, a common denominator of features is defined. Such common denominator would be provided by each WorldPartner's member or associate. Services complying with the common denominator can bear the WorldSource trademark.

Uniworld is expected to have around [...] employees.

Although Uniworld is responsible for its own product development, it will not conduct its own basic research activities. It will have access to research capabilities of AT&T, Unisource and the Unisource shareholders via intellectual property arrangements to be agreed, the principles of which have been notified.

Uniworld will own and/or manage all frame relay, messaging, X.25 international backbone, X.25 domestic switches with exclusive or predominantly international usage, non-home country X.25 networks and managed bandwidth assets. Asset selection will be made according to a set of rules agreed upon by the parties in accordance with the given principles for asset selection.

In addition, the existing backbone data network — Unidata — that links together the domestic data networks of the shareholders of Unisource will also be assigned to Uniworld.

#### 4. Telecommunications services to be provided by Uniworld

Uniworld's services are based on end-to-end control by Uniworld of the services to customers including the national extensions of such services. However, Uniworld will not offer purely domestic services (\*).

The services will initially include international virtual private network (IVPN) voice services, packet-switched, frame relay and other data networks and services, messaging and network related outsourcing. The home countries, France, Germany, the United Kingdom, Belgium and Italy represent primary target countries.

— As regards voice IVPN services, an IVPN service (Uniworld VNS), made of different packages with different features, will be offered to customers to cover their intra-European needs (†). The backbone network (basic transmission capacity) to be used will

(\*) In this respect, according to the parties, a customer receiving international and national services from a distributor of Uniworld, will clearly perceive that he is receiving two different kinds of services.

(†) Such service is basically the same Phase II service jointly developed by Unisource and AT&T in the framework of the EVUA bid.

be that of UCS and, in some cases, that of third-party suppliers. The Uniworld VNS<sup>(11)</sup> service is defined as 'multilateral', as opposed to the existing IVPN services of the Unisource shareholders that are available abroad depending on bilateral agreements concluded by each telecommunications operator (TO),

— as regards data networks, during 1996 to 1997, Uniworld will integrate the existing international data networks assigned by the parents. These networks are not currently interworkable as they are based on different equipment (mainly Nortel for X.25 and frame relay in the case of Unisource and Stratacom for frame relay in the case of BCS-E). As a first stage, a network to network interconnection — to be developed by manufacturers of the equipment installed — will improve seamlessness. ATM will then gradually be introduced — together with UCS — so that an integrated voice-data platform will be available by the year 2000. Part of the integration will involve the standardization of delivery platforms for each service. The combined network will be expanded by the setting up of additional points of presence (POPs); in particular, in key markets like Germany and Italy, where current coverage is very poor. Integrated traffic will make feasible the installation of POPs in countries where it would not be economical to do so for a single type of traffic,

— as regards data services the Uniworld services will initially be based on the current pan-European offerings of Unisource and AT&T's BCS-E, but they will offer a better geographical coverage than these existing offerings, given the different POPs of the existing data networks of the parents.

In addition, Uniworld will roll out new data services like high speed LAN<sup>(12)</sup> interconnect, high speed bandwidth services, interworking and Internet access to big business users (offering improved quality and security). Most of these will be introduced by the end of 1996 and will generally be available in 1997.

Alongside these, other services to be launched (in early 1997) are integrated (voice and data)

<sup>(11)</sup> It also offers more features (than the minimum common denominator) but less geographical coverage (limited to Europe), than the WorldSource VNS service that Unisource and AT&T UK are beginning to distribute in continental Europe and the UK respectively.

<sup>(12)</sup> Local area network.

services<sup>(13)</sup> like video-conferencing, fixed-mobile integration, teleworking, bandwidth on demand and call centres including automatic re-routing on real time<sup>(14)</sup>, and remote network management for customer's data networks,

— the domestic data services and networks in the home countries and the UK will not be contributed to Uniworld but will remain in Unisource and AT&T UK respectively. The respective Unisource shareholder will act as distributor of Unisource for these domestic products in each home country,

— messaging covers electronic mail and EDI (electronic data interchange). Current plans foresee the use by Uniworld of AT&T's messaging platform (Easylink), instead of Unisource's existing one (400Net).

All of the above services are divided between exclusive<sup>(15)</sup> (virtual network services — VNS/IVPN/closed user group voice services, X.25 bearer service, frame relay service, SNA service<sup>(16)</sup>, managed bandwidth service and X.400 bearer service) and non-exclusive services (call centre services, LAN interconnect services, messaging services, VSAT satellite services, network-related outsourcing, network facilities management, private network provisioning, Internet access services and data VPN services).

## 5. Uniworld's operating functions: sales, marketing and services

### (a) Sales

Uniworld will be responsible for negotiating distribution agreements and third-party commercial sales agreements. In addition, it will work closely with distributors to

<sup>(13)</sup> The EVUA has issued in 1996 a new tender for integrated voice/data services.

<sup>(14)</sup> Service applications will include reservation centres, customers service support centres and maintenance and warranty support centres. These services require European-wide free phone numbers (0 800).

<sup>(15)</sup> See below under point E (2) (c).

<sup>(16)</sup> SNA is an extension of the frame relay service that offers network access interfaces suitable to meet the requests of customers working within an IBM environment.



ensure that offers to customers respond to their expressed needs and will provide sales training for Uniworld employees and distributors. Uniworld will also support the development of a single integrated sales process incorporating technical support, bid management, contract support and service ordering.

In respect of complex bids, Uniworld will assist in or assume direct leadership responsibility.

#### (b) *Marketing*

Uniworld will be responsible for developing the service portfolio marketing strategy including the overall pricing strategy (retail pricing will however be the responsibility of distributors). It will also conduct competitive assessment and customer analysis and assist product managers in developing individual service strategies. Uniworld will develop marketing communications products including advertising. It will also support bid management to non-standard requests for proposals requiring the integration of multiple services.

#### (c) *Services*

Uniworld will define, control and own service definition and define and control service platforms (i.e. the software installed in the equipment that controls the voice and data traffic over the backbone network), and customer care elements. It will also be responsible for the life cycle management of all services in its portfolio. In addition, it will determine the overall architecture/technology/platform evolution that enables the services to be competitive and efficient in terms of features, functionality, customer service attributes and cost. In so doing, it will seek to accommodate the reasonable needs of its affiliated and other key non-affiliated suppliers. The resulting plans will be approved by the supervisory board by supermajority.

## E. THE NOTIFIED AGREEMENTS

### 1. *Agreements*

The original notification comprised the Joint Venture and Shareholders Agreement and the following agreements and other documents annexed to it:

- the articles of association of Uniworld NV,
- the limited partnership agreement of Uniworld CV (now Uniworld VOF),

- the by-laws of Uniworld NV and Uniworld CV (idem),

- the parental support agreement,

- principles for asset selection,

- the supply agreement between Uniworld and UCS,

- the master distribution agreement,

- principles for IPR negotiations, and

- the network evolution plan.

## 2. *Contractual provisions*

### (a) *Supply agreement with Unisource Carrier Services (UCS)*

Uniworld will be a service provider and thus will not develop or operate its own basic switching and transmission systems, but will purchase these capabilities from suppliers. The preferred supplier will be UCS, a subsidiary of Unisource NV responsible for managing the international networks of the Unisource NV shareholders ('preferred' means that Uniworld will be free to contract with other suppliers if the demanded services are outside the scope of UCS or in case UCS does not or cannot compete with the terms and conditions of other suppliers).

Under the supply agreement, UCS will deliver basic switching and transmission elements, including the main switching elements and the international switching centres of the Unisource shareholders, and will route the traffic to the agreed destination or point of interconnection as determined by the service database administered by Uniworld. In this respect, UCS will provide to Uniworld interconnection and transmission capacity that will include international, national and local leased lines and international and national PSTN terminations.

UCS will have a contractual requirement to provide the capacity necessary to meet Uniworld's traffic forecasts at agreed performance levels. The price for UCS' services is guaranteed for 5 years. The average minute/price charged by UCS will be reduced provided that Uniworld delivers the agreed total volume of international traffic

and uses the agreed capacity of international bandwidth. Should that not be the case, prices charged by UCS will be adjusted accordingly.

The Parties have indicated that similar price guarantees will be provided to third-party customers that commit to deliver similar volumes of international traffic.

In addition, the intention of the parties is to use the UCS' pan-European network for all internodal bandwidth needs of the Uniworld services.

Uniworld will collect customer care information for billing, account inquiry, etc. In addition, Uniworld will also own the service control points that maintain the real time definition and realization of the Uniworld services. Such points will be connected to the UCS network.

Uniworld's CEO will attend UCS' board meetings — without the right to cast any vote — concerning network planning and other matters concerning the supply agreement.

(b) *Relationship between Uniworld and its parents*

Under Article 10 of the Joint Venture Agreement, Uniworld:

- shall purchase supplies on a best available basis in accordance with rules, regulations and guidelines of the European Commission and the relevant national regulatory agencies. 'Best available' refers to price, quality, features and functions, capacity and geographical coverage purchased from affiliated parties offered (or not) by them to third parties,
- shall be provided access to networks and underlying facilities of any company involved directly or indirectly in Uniworld at non-discriminatory competitive prices. Such prices charged to Uniworld shall be competitive in view of prices charged for similar services by competitors of the affiliated companies and shall be consistent with applicable national and European law, including obligations of non-discrimination and prohibitions of cross-subsidizations. Neither must they be more advantageous than the prices charged for similar services in similar circumstances to other customers of such affiliated companies,
- shall have a 'privileged subsidiary' status, with regard to terms and conditions for transactions between Parties for resources and services from these

companies. In this respect, it will be treated as though it were a subsidiary of Unisource, its shareholders or AT&T in respect of services, to the extent that there are no contractual restrictions with third parties prohibiting it,

- will have a 'most favoured customer status' from Unisource, its shareholders and its affiliated companies and AT&T for the provision of other related commercial services, such as the purchase of capacity. Uniworld will be offered 'best customer' prices for services which are in principle available both to Uniworld and to non-related customers in the marketplace.

(c) *Non-competition*

Under Article 12 of the Joint Venture Agreement, the parents agree with Uniworld VOF that they shall not incorporate a business or engage in exclusive Uniworld services (as described above) or participate in any joint venture or other cooperative arrangement engaged in the provision of exclusive Uniworld services.

The following activities are excluded from the non-compete provisions:

- the development and offering to customers of a parent's national services and international services based on bilateral arrangements,
- services that compete with non-exclusive Uniworld services, and
- competing offers of third parties (basically Infonet's services, but also Concert's or Atlas's) who have decided to market their services through the Unisource shareholders.

The non-compete obligation shall not affect the access by third parties to any reserved and basic network of the Parties and their affiliated companies, nor shall it affect any parent obligation to make available reserved and basic services.

All non-competition obligations of the parents and their affiliated companies would be valid until the termination of the Joint Venture Agreement. After termination no participant shall during the original duration of a customer contract solicit those existing customers with respect to which the other Party has been assigned under the termination rules the right to provide Uniworld

services (Article 16 (3) (1) (F) of the Joint Venture Agreement). Finally, Article 16 (3) (2) (B) (ii) of the Joint Venture Agreement provides that a company exiting (from Uniworld) shall, under the non-permitted exit<sup>(17)</sup> provision as from the date of the non-permitted exit and for a period of 12 months continue to be subject to Article 12 of the Joint Venture Agreement.

(d) *Distribution*

(1) *Distribution of services*

Uniworld will distribute its services through local distributors. Uniworld intends, wherever appropriate, to own or control them. Distributors are responsible for managing (and can own) local/national networks. However, Uniworld will approve the delivery platforms to be used by distributors in delivering Uniworld services, the overall architecture of the combined distributor/Uniworld network and the location and capacity of the gateways to be used to interface the distributor's and Uniworld's networks.

In the home countries, the respective Unisource shareholder will be the exclusive distributor. AT&T UK will be the exclusive distributor in the UK and AT&T will act as the exclusive distributor in the US of Uniworld's services to be delivered in Europe. In addition, AT&T could sell Uniworld services to a European-headquartered firm which vested its European and/or worldwide telecommunications decisions with its US subsidiaries or locations.

In other countries where Unisource, AT&T, the Unisource shareholders or any of their affiliated companies have selected a national partner, the latter will be the preferred distributor.

Distributors will pay to Uniworld the established transfer price for any given service. Uniworld will provide distributors with lists of recommended retail prices. Distributors, however, are free to set their own retail

prices. Originally such prices have to be communicated to Uniworld. That was required in order for Uniworld to provide billing services to distributors and final customers (using AT&T's proprietary billing platform). However, the Commission objected to that on grounds that Uniworld could use such information to influence resale price by distributors. On that basis, the Parties modified such provision so that the obligation to communicate retail prices to Uniworld has been eliminated. In addition, the Parties have ensured that Uniworld will not use information regarding retail prices received from a distributor for fixing or attempting to fix resale prices.

An initial distribution of potential customers has been made based on the location of the decision making units (DMU) of the top target customers. However, the final assignment of a customer to a distributor depends on the choice of the customer. In any event, it is expected that most sales will involve a lead distributor, one or several support distributors and Uniworld. Support distributors will receive from Uniworld a distributor fee of 4% of the transfer price.

In addition, Uniworld plans to create a 'Uniworld Association' after the model of the WorldPartners Association. It will have a light structure made of a permanent secretariat and an executive forum chaired by the CEO of Uniworld. The Uniworld Association will serve as a platform for discussion between Uniworld and its distributors, so that the latter will be provided an opportunity to influence Uniworld's services development, processes and technology (i.e. the growth of the network). The Association will act as a central coordinator between distributors for ensuring that the European requirements of customers are met in the most efficient manner.

The Parties have indicated that no actual retail prices (or related conditions) of Uniworld end-user services will be discussed in the Association and that market trends in pricing will only be discussed in general terms without disclosing sensitive customer pricing information.

The distribution licences extend to the Uniworld and WorldSource services in the territory granted.

The exclusivity provisions oblige Uniworld and the distributor not to actively seek customers for Uniworld's exclusive services in the distributor's territory, as regards Uniworld, and outside it, as regards the distributor, respectively.

<sup>(17)</sup> Under Article 16 (3) (1) neither parent company of Uniworld may terminate the agreement before 1 January 2000. Most terminations before that date, in particular in case of material breach of the agreement, non-permitted transfers of shares or withdrawal, bankruptcy or suspension of payments by a party, are deemed to be non-permitted exit.

### (2) Existing customer contracts

Existing customer contracts that fall within the scope and the territory entrusted to Uniworld, concluded by Unisource or AT&T prior to the setting up of Uniworld, will be assigned to:

- (a) Uniworld, as regards the right to provide services which it shall deliver at transfer prices to the specific distributor; and
- (b) the Uniworld distributor, as regards the customer relations and distributions rights.

These customers will serve as a customer base for Uniworld. Such customer base is not negligible in view of the number of contracts already signed by its parents.

The following rules will apply in the assignment of these existing contracts:

- (i) the respective parent distributor will assume customer contracts (and the associated financial obligations) for customers whose decision-making unit (DMU) is in any of the home countries, the UK or the US;
- (ii) for existing customer contracts where the DMU is outside the abovementioned countries, the contract will be assigned to the new distributor in that country. The actual conditions of the assignment will be a matter of negotiation between the owner of the contract and the new distributor;
- (iii) in countries where no Uniworld distributor has been nominated yet, Uniworld will manage the distribution activities.

The priority considerations are the maintenance of customer satisfaction and customer preference.

### (3) Global account management programme

Uniworld will organize an international support organization which will support a global account management programme created to enhance business relationships with multinational customers. It will focus on prospective customers which because of size and/or strategic importance will be selected by Uniworld's international

sales board. Instead of being attributed to a given distributor in accordance with the normal procedures, a global account team will be formed for each of these customers comprising a global account team leader and at least one regional or national account manager. The global account team will report to Uniworld's multinational accounts group.

The global account team will coordinate and involve the worldwide resources of Uniworld, AT&T Business solutions, WorldPartners, Unisource and its shareholders as required in order to better serve the global needs of that category of top customers on an one-stop-shopping basis. In this respect, the global account group will request support from any affiliated or related company through a defined worldwide sales support process that will allow for a simple, low-cost sales support coordination process.

According to the Parties, the global account management programme will be a very large determinant of the relative success in the marketplace.

## F. RELEVANT MARKET

### 1. Product market

Services within the business scope of Uniworld fall within the customized package of corporate telecommunications services and packet switched data communications product markets as described in the Atlas and Global One Decisions<sup>(14)</sup>.

Services within those two categories are mainly demanded by large multinational corporations, extended enterprises, as well as major national and other intensive users of telecommunications, often as an alternative to self-provision. The requirements of such users, that extend to all products or corporate services provided by Uniworld, were discussed in detail in the BT-MCI<sup>(15)</sup> Decision. Providers of such services are expected to take full responsibility for all services provided from 'end to end'.

Very large companies demand that locations geographically dispersed across different territories be

<sup>(14)</sup> Commission Decisions of 17 July 1996 relating to proceedings under Article 85 of the EC Treaty and Article 53 of the EEA Agreement (Case Nos IV/35.337 — Atlas, and IV/35.617 — Global One). OJ No L 239, 19. 9. 1996.

<sup>(15)</sup> Commission Decision of 27 July 1994, OJ No L 223, 27. 8. 1994.

linked. The services required in this connection (i.e. provision of sufficient delivery capacity and in-country support) must be supranational in nature and respond to a very particular set of features including the provision of services across multiple borders at consistent service levels, the availability of delivery schedules; the irrelevance of time zones, languages and currencies; and making customers assume service is local regardless of where such service is provided from. Truly global services (i.e. connecting locations of companies in countries or territories located outside the main industrialized areas of the world) are an extreme case.

The provision of such services would appear to customers to be seamless. However, the provision of real seamless services is now only at a very rudimentary stage in particular as regards customer care and global billing features, and the establishment of infrastructure abroad, the latter in view of differences in regulatory regimes between countries.

## 2. Geographic market

Due to the cost structure of advanced corporate services, notably the cost of leasing the required infrastructure, prices of such services are related to geographic coverage, as is the cost of additional features (e.g. one-stop-billing, help-desk and technical assistance around the clock, customized billing). In that respect, and following the reasoning applied in the Atlas and Global One cases, demand for these services exists in at least three distinct geographic markets, namely at global, cross-border regional and national levels.

Uniworld will be active in the cross-border regional layer of the geographical market, that in this case will be the provision of such services on a pan-European basis (including national extensions of the latter).

Given the links between Uniworld, Unisource and its shareholders, and given the inextricable links between all notified cases involving Unisource, Uniworld is thought to have also an impact at least on the domestic markets of the European home countries, where each Unisource shareholder enjoys a dominant position.

## 3. Competition in the markets

### (a) *Cross-border regional market: the market for non-reserved corporate telecommunications services in Europe*

According to AT&T, the European market place currently will resemble the US market that existed between 1983 and 1993, during which period essential restructuring of the telecommunications industry occurred as a result of market competition, new services, pricing structures, marketing sales and services strategies. The result was a very big shift in market dynamics, significant entry and unparalleled growth.

According to the Parties, the addressable size of the European market will grow from US\$ 1,9 billion in 1995 to US\$ 4,2 billion in 2005 for IVPN and from US\$ 2,9 billion in 1995 to US\$ 4 billion in 2005 for data services.

BT-MCI's Concert and Atlas/Global One are expected to become major players on that market. To those it is necessary to add some other significant players like Infonet, Sita or IPSP.

### (b) *National markets in Europe*

Each of the shareholders of Unisource face a number of competitors in their respective domestic market for packet switched data communication services. So, such services are completely liberalized in Sweden, there are at least five licences granted in the Netherlands, eight in Spain and several in Switzerland. Some of those companies (such as Spain's BT Tel or Sweden's Tele-nordia) are also the domestic extensions of the global alliances (BT in those two cases).

## 4. Market shares of the parties

### (a) *Cross-border regional market*

Market shares figures for the cross-border regional market are highly unreliable. Their emerging and evolving nature and the large traffic volume of big corporate customers are explanatory arguments for such unreliability.

Current combined market share in the EEA and Switzerland of the parties is less than 10 % for data services and 10 % for messaging. No data are available for IVPN voice services and network related outsourcing.

(b) *National markets*

As regards domestic packet switched data communication services, in 1995, Telia had 78 % in Sweden<sup>(10)</sup>, PTT Telecom and Telefónica over 95 % in the Netherlands and Spain and Swiss Telecom nearly 100 % in Switzerland. Market figures in respect of the overall domestic telecommunications services were 91 % for Telia, near 100 % for PTT Telecom, 95,7 % for Telefónica and near 100 % for Swiss Telecom.

## G. CHANGES MADE AND UNDERTAKINGS GIVEN FURTHER TO THE COMMISSION'S INTERVENTION

Certain features of the notified transaction appeared to be incompatible with Community competition rules. Consequently, the Commission by letter of 7 May 1996 informed the Parties of its concerns. In the course of the notification procedure the Parties have amended the original agreements and given undertakings to the Commission.

## I. Contractual changes

As described before, the Parties committed to amend the following provisions in the notified agreements:

(a) *the communication of retail prices to Uniworld*

The Parties agreed to remove the stipulation that distributors are obligated to communicate price information to Uniworld regarding specific customers<sup>(11)</sup>.

(b) *strategic advisory boards*

The parties agree to amend the notified agreement in respect of the strategic advisory boards to stipulate that:

- recommendations by the strategic advisory boards shall not be binding on the participants and their pertinent affiliated companies, and
- no information relating to prices and commercial conditions of products and services outside the

<sup>(10)</sup> In all cases through the respective UBN domestic subsidiary.

<sup>(11)</sup> Where a distributor chooses not to communicate its retail prices to Uniworld, then clearly that distributor's customers would not be able to benefit fully from Uniworld's centralized billing capacity, as described above.

business scope of Uniworld will be exchanged in the strategic advisory boards.

## 2. Undertakings given by the parties

In addition, the Parties have provided the following behavioural undertakings:

(a) *Undertakings by Unisource NV and all of its shareholders*

(1) Unisource and every one of its shareholders undertakes that it or its subsidiaries will not offer terms and conditions to Uniworld in respect of access to basic switched transmission capacity and leased lines as well as interconnection to PSTN and PSDN networks in the home countries of the Unisource shareholders which are discriminatory in favour of Uniworld.

(2) Unisource and every one of its shareholders undertakes not to misuse confidential information obtained from third parties to the benefit of Uniworld and will in relation to Uniworld ensure and facilitate the respect of the undertakings related to misuse of confidential information given in the context of the Unisource — Telefónica case (Case No IV/35.830).

(b) *Undertakings by all Unisource shareholders*

(3) Every shareholder undertakes not to grant any cross-subsidies to any entity created pursuant to the Uniworld agreements funded out of income generated by any business which they operate pursuant to any exclusive right.

(4) Every shareholder undertakes that it will not tie in the sale of any service provided by Uniworld with any service provided by each of them. Each will moreover, for as long as it has exclusive or special rights to provide telecommunications services and/or infrastructures, only make combined offerings of Uniworld and its own services in a way that the customer can identify in the contract forms the price charged as well as the other terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions.

(5) Every shareholder undertakes not to bundle the provision of Uniworld (international) services with the provision of domestic services outside the scope of Uniworld.

### 3. Position of AT&T

During the assessment of the case, AT&T made a detailed description of its obligations under US regulations in respect of its international facilities and services, in particular regarding interconnection to its networks. AT&T further confirmed its intention to abide by all relevant US legislation and FCC rules to which it is subject from time to time in respect of its international facilities and services.

In addition, AT&T offered to the Commission the following:

- (a) AT&T undertakes to advise DG IV promptly of any complaint filed with the FCC regarding access to or interconnection with AT&T's international facilities, including any complaint filed with the FCC regarding bilateral correspondent arrangements, by telecommunications operators or service providers from the EEA or Switzerland. AT&T further undertakes to inform DG IV of any final decision taken by the FCC in regard to any such complaint;
- (b) with respect to operators with international facilities licences in the EEA and Switzerland with whom AT&T today has an accounting rate agreement, and for traffic sent in the context of the bilateral correspondent regime, AT&T undertakes to offer cost-based accounting rates that, in all cases, would be no higher than the lowest accounting rate estab-

lished between AT&T and any Unisource shareholder;

- (c) with respect to operators with international facilities licences in the EEA and Switzerland with whom AT&T may in the future establish an accounting rate agreement, AT&T undertakes to offer cost-based accounting rates that, in all cases, would be no higher than the lowest accounting rate then in effect between AT&T and any Unisource shareholder.

### H. THE COMMISSION'S INTENTIONS

On the basis of the foregoing, the Commission intends to take a favourable view pursuant to Article 85 of the EC Treaty and Article 53 of the EEA Agreement and to grant to Uniworld an individual exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement. Before doing so, it invites interested third parties to send their observations within one month of the publication of this notice to the following address, quoting the reference 'IV/35.738 — Uniworld'.

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate C,  
Rue de la Loi/Wetstraat 200,  
B-1049 Brussels;  
Fax: (32 2) 296 98 19.

Notice pursuant to Article 19 (3) of Council Regulation No 17 <sup>(1)</sup> and Article 3 of Protocol 21 of the EEA Agreement concerning a request for negative clearance or an exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement

(Case No IV/35.830 — Unisource — Telefónica)

(97/C 44/05)

(Text with EEA relevance)

A. INTRODUCTION

On 4 March 1996, Unisource NV (hereinafter 'Unisource') and Telefónica filed a modified agreement providing for the incorporation of Telefónica to Unisource as a fourth equal shareholder.

Unisource NV was established on 24 April 1992, was a 50-50 joint venture between PTT Telecom BV, the Dutch telecom operator, and Swedish Telecom International, a subsidiary of Televerket, the predecessor of Telia AB, a Swedish telecom operator, for the purpose of concentrating the international value added networks of the two Parties. The Parties effectively transferred the corresponding networks as from 1 January 1993.

The joint venture was first expanded by an entry into Unisource Satellite Services BV of Swiss PTT on 4 November 1992 and later by its entry into Unisource NV on 1 July 1993. During 1994, Unisource and Telefónica started negotiations aimed at the entry of Telefónica into Unisource as a fourth shareholder. A result of these negotiations were the original agreements notified to the Commission under the merger control regulation on 29 September 1995.

On 6 November 1995, the Commission decided that the notified transaction was not a concentration. Following the Commission's decision, and at the request of the parties the notification was converted into a notification under Regulation 17.

Almost at the same time, following further negotiations, an agreement was reached by the parties on 22 November 1995 as to the value of Telefónica's packet switched data networks (PSDN). As a consequence, the Parties modified the structure of the transaction, so that, Telefónica will contribute to Unisource its subsidiaries Telefónica Transmisión de Datos SA (owner of the Iberpac and Red Uno networks) and Telefónica VSAT SA in exchange for a 25 % participation in the capital of Unisource.

B. TELEFÓNICA AND THE EXISTING SHAREHOLDERS OF UNISOURCE

— Telefónica SA is the incumbent telecom operator in Spain, where it provides national and international telecommunications services and infrastructures.

Telefónica is a private company listed in the stock exchange. However, the Spanish State has in all a 21,16 % shareholding and has substantial powers to control the company. In particular, it nominates the chairman of the board and 5 of the board's members (out of 23). In addition, the State is further and directly represented by a delegate <sup>(2)</sup> which is also a member without voting power of the board. The delegate is at the same time the director general of the Dirección General de Telecomunicaciones (DGTEL, the existing regulator).

The remaining shares of Telefónica are in the hands of two big Spanish banks and the biggest savings bank (around 11 %), American pension funds and other non-Spanish shareholders (25 %). Around 300 000 small private investors account for the rest.

The consolidated turnover of the Telefónica group in 1995 was Pta 1 740 557 million (around ECU 10 927 million) of which the Telefónica mother company accounted for Pta 1 372 674 million (ECU 8 617 million).

Telefónica undertook a change of its corporate structure in 1994. As a result, some of its activities (data transmission, mobile telephony, international businesses, multimedia, payphones and publicity) have been transferred to separated subsidiaries. The basic telephony business (including infrastructure, leased lines and international communications) remains with the corporate core.

Telefónica is the only European telecom operator operating voice telephony in the US through Telefónica Larga Distancia de Puerto Rico (TLD). In 1995, the Federal Communications Commission (FCC) of the US classified TLD as a non-dominant

<sup>(1)</sup> OJ No 13, 21. 2. 1962, p. 204/62.

<sup>(2)</sup> Under the terms of a Royal Decree Law recently adopted by the Spanish Parliament, the post of delegate will disappear as of 1 January 1998.



carrier for international traffic (except for routes to Spain, Argentina, Chile and Peru) and also authorized TLD to originate and terminate long-distance domestic US traffic from all of the US territory.

Telefónica's was Europe's first PSDN. Based on a proprietary standard, the networks began operations in 1973 with migration to an X.25 service by the end of the 1970s. A domestic frame relay service was introduced in 1995,

- PTT Telecom BV is the telecom operator in the Netherlands, where it provides national and international telecommunications services and infrastructure.

Royal PTT Netherlands NV (KPN), a public limited liability company, owns 100 % of the shares in PTT Telecom. Currently the Dutch State holds approximately 44 % of the outstanding ordinary shares of KPN (which is also the owner of PTT Post).

KPN's turnover in 1994 was Fl 18 592 million (ECU 8 769 million), of which Fl 12 686 (some ECU 6 000 million) corresponded to PTT Telecom.

By the end of June 1996, a consortium formed by PTT Telecom and Telia was selected as the strategic partner for a stake of up to 35 % in Telecom Eireann, Ireland's State-owned telecommunications company,

- Schweizerische PTT-Betriebe (Swiss PTT) is an incorporated public-law institution which is part of the Swiss federal administration. It encompasses post and telecommunications. Total turnover of Swiss PTT in 1994 was Sfr 13 838 million (ECU 8 989 million) of which telecommunications (services and infrastructures) accounted for Sfr 9 256 million (ECU 6 010 million).

Swiss PTT's future is under discussion, and it is planned to divide it up into Post and Telecom AG, the latter being a joint stock company with limited liability in which the State will keep a majority participation (51 %),

- Telia AB is a telecom operator providing domestic and international telecommunications services and infrastructure in Sweden. It is a limited liability company incorporated under Swedish law. All shares are owned by the Swedish State.

Telia's turnover in 1995 was Skr 41 066 million (ECU 4 729 million).

Telia is currently in the middle of a substantial reorganization that will completely change its structure. As a result, the provision of services will be separated from the provision of networks. Thus Telia Network Services will support all the other Telia's business areas.

#### C: THE JOINT VENTURE: UNISOURCE NV

Unisource NV is a holding company active in the telecommunications sector that incorporates seven operating subsidiaries. Total turnover of the group in 1994 was Fl 933 million (ECU 443 million). Net result were losses of Fl 41,072 million (ECU 20 million).

##### 1. Current structure of Unisource NV

Unisource is governed by a management board and a supervisory board.

The management board, which is entrusted with the day-to-day business of Unisource<sup>(\*)</sup>, is composed of three members appointed by the general meeting of shareholders by unanimity. The three members are the president and chief executive officer, the executive vice-president and chief financial officer and the executive vice-president and director of Business Services. All decisions by the management board are adopted by a majority of the votes.

The supervisory board will exercise supervision over the management board conduct of affairs and over the general course of business in Unisource and the operating companies. The supervisory board shall be composed of four members appointed by the general meeting of shareholders. Each shareholder nominates one of them. There would be a chairman. The position of chairman will rotate every two years.

Most resolutions of the supervisory board (including the annual budget and business plan) shall be adopted by unanimity of the votes cast<sup>(\*)</sup>.

Finally, every operational subsidiary has its own board of directors or management team entitled with the day-to-day business of the subsidiary.

<sup>(\*)</sup> Some decisions will nevertheless require the approval of the supervisory board, including among others, acquisitions, entering into agreements and investments.

<sup>(\*)</sup> Absolute majority will be required for resolution of disputes arising out of transactions between Unisource and any of the shareholders.

The supervisory board has to report to the general assembly of shareholders which, for instance, has to approve the annual accounts.

## 2. The Unisource alliance: the one telecom country

According to the Unisource's 'Organization and Governance' document, one of the aims of the alliance is 'to improve time to market and cost effectiveness by merging or coordinating activities of the parents and creating service transparency between mother countries'. This is the definition of what the Parties call 'the one telecom country'. In practical terms the concept translates into a structure, which is still independent from the structure of Unisource NV as described below, made of the following alliance boards:

- network board (NB). Its mission will be the adoption of strategic decisions concerning network questions to establish one transparent network and to use all opportunities to reduce costs and the harmonization and integration of national networks and architectures of the shareholders between them and with Unisource Carrier Services (see below). Membership will include the presidents of the companies involved;
- service and distribution board (S&DB). Its missions will be the adoption of strategic decisions concerning the joint service portfolio and its coordination, the harmonization and integration of national services of the parents between themselves and with the relevant Unisource services;
- R&D board. It will be responsible for the adoption of strategic decisions regarding annual joint research and development of portfolios and regarding R&D optimization. It will also support the NB and S&DB;
- purchasing board (PB). It will be mainly responsible for creating common opinions and making decisions about areas worth common purchasing and for harmonizing the process of purchasing and logistics both in support systems and in approach to the supplier market;
- IT board. It will be responsible for the adoption of strategic decisions concerning planning, provisioning and implementation of IT across the Alliance members, the harmonization and integration of national IT systems between the parent companies and with the IT systems of Unisource.

## 3. Scope of activities of Unisource NV

The Unisource product portfolio is developed along the lines of liberalization of the EU telecommunications market and follows customer demand. According to Unisource, the activities of the group can be split into three main areas: business services, personal services and network services. The following subsidiaries operate in each of these areas:

### (a) Business services

Unisource Business Networks (UBN) is responsible for the provision of pan-European, seamless, end-to-end data network services, managed bandwidth services, messaging and outsourcing. UBN has subsidiaries in Sweden, the Netherlands, Switzerland, Spain, Germany, the United Kingdom, Belgium, Luxembourg, Norway, Denmark, Finland and Italy.

In addition, the respective domestic packet switched data networks (PSDN) of the Unisource initial parents were contributed in 1993 to the respective domestic UBN subsidiaries.

At the moment the situation regarding the integration of the above networks is as described below; each network is based on the same technology (Nortel<sup>(\*)</sup>) and they are interfaced through a common backbone network owned by Unisource (Unidata<sup>(\*)</sup>) using proprietary interfaces (with the exception of the Netherlands, see below):

- the Netherlands: the domestic X.25 data network (Datanet 1) is owned by UBN Netherlands. It is interfaced to Unidata by a X.75 interface. Domestic only data services in the Netherlands are offered by PTT Telecom as exclusive distributor of UBN Netherlands,
- Sweden: the domestic X.25 data network (Unidata Data Pack) is owned by UBN Sweden. It is fully integrated with Unidata using Nortel's proprietary internal network protocol (INP). Domestic only data services in Sweden are offered by Telia as exclusive distributor of UBN Sweden,
- Switzerland: the domestic X.25 data network (Telepac) is owned by UBN Switzerland. It is fully integrated with Unidata using Nortel's proprietary INP. Domestic only data services in Switzerland

(\*) Nortel — Northern Telecom — is a Canadian manufacturer of communications equipment.

(\*) As for Telefónica's PSDN, Iberpac is interfaced with Unidata through a X.75 interface and Red Uno was integrated with Unidata in 1995.

are offered by Swiss PTT as exclusive distributor of UBN Switzerland.

The respective UBN subsidiaries own and operate the data nodes, the associated databases and the network control centres. Basic services (leased circuits) are provided to the UBN domestic subsidiary by the relevant Unisource shareholder. The latter resells the Unisource services to its local customer base. The networks are used to support the offering of pan-European services and purely domestic services. The country specific domestic services are branded Unisource.

The three networks are being upgraded to offer also frame relay, again using Nortel switches. That Nortel network is being interconnected to another frame relay network of Unisource that uses Stratacom (\*) technology by using network-to-network interconnections specifically developed by Nortel and Stratacom.

The three PSDN and Unidata share their international X.75 gateways. Finally, the respective PSDN services available in each country are being aligned with the Unisource's Unidata PSDN service to create a basic PSDN service with a wider reach.

Unisource Voice Service (UVS) is in fact a business unit of Unisource offering pan-European voice IVPN services and other closed user group services.

Unisource Satellite Services (USS) offers international value-added, voice, video, text and data communications using fixed and VSAT satellite terminals. It allows UBN services to be extended to remote areas outside terrestrial coverage.

#### (b) Personal services

Unisource Card Services (UC) offers personal and corporate post-paid calling cards.

Unisource Mobile (UM) is a provider of pan-European GSM mobile services. It also applies for licences for mobile networks operators in Europe, outside the home countries.

(\*) Stratacom is an US manufacturer of communications equipment. It has a substantial presence in frame relay switches.

UM has three subsidiaries, GEAB AB in Sweden, GEAB Norge AS in Norway and TMG GmbH in Germany which act as distributors and retail outlets for the national mobile services in these countries. So GEAB acts in Norway as distributor of Telenor Mobile and Netcom and in Germany, where TMG is a service provider for the German D1, D2 and E Plus networks.

UM is currently developing a virtual mobile network to provide seamless pan-European mobile telephony services based on GSM technology at a significant discount to standard roaming tariffs.

#### (c) Network services

Unisource Carrier Services (UCS) is currently responsible for managing the international networks (\*) of the shareholders of Unisource. It is organized as a management company given that the Unisource shareholders are not permitted to assign their international networks and licences to UCS. As UCS is not an ITU-recognized telecom operator, nor is it allowed to negotiate with other telecom operators in its own name for transit traffic.

UCS is a crucial element for Unisource. In the future it will provide carrier services to other services providers. In this connection it is building a pan-European network (PEN) with global connectivity based on SDH (\*) technology in those countries where legally permissible.

The PEN will be an integrated, centrally managed network that will provide seamless telecom services in Europe. It will take advantage of its presence in many European countries to provide an advantage to the current system of bilateral settlements.

The PEN will be deployed in two phases. The first phase, aimed to be completed in the third quarter of 1996, will be a managed high capacity network between the four home countries with centralized management

(\*) The international networks include the international switching centres in the three countries, the international transmission maintenance centres, the international network management centres, satellite earth stations, sea cables and other international transit capacity, the ATM- and SDH-cross connects and the international signalling transfer points of the said companies in the said countries and any other cross-border facilities of the Unisource shareholders in the countries involved.

(\*) Acronym for synchronous digital hierarchy; an international standardized transmission technique which enables greater capacity in existing fibre-optics networks, better remote control and automatic rerouting in the case of faults.

and customer support. The second phase is aimed to be completed on 1 January 1998. By then it will be extended to non-shareholder countries and enhanced in order to provide signalling and intelligent network services to customers.

The services provided on the PEN will include switched transit services, switched hubbing services, managed bandwidth services, delivery of PSTN and ISDN traffic and signalling services.

At present UCS only offers services to the shareholders of Unisource and Uniworld. However, in 1997 it will start providing network services to third parties in its own name on the basis of network services purchased from the Unisource shareholders (and other operators) and resold in an integrated manner to service providers. The terms and conditions for the provision of network services will be laid down in supply agreements between each Unisource shareholder and UCS<sup>(10)</sup>.

Outside that structure there is another subsidiary, Itema (to be renamed Unisource Information Services) active in the information technology field. It provides information services (IS) and information technology (IT) services to the Unisource group and to identified common projects in the Unisource Alliance. It also plays a leading role in the harmonization process between the IS/IT services of the Unisource shareholders.

A management agreement has been signed to subcontract the management, coordination and supervision of certain projects and programmes to Itema. It receives a general management fee for its activities.

#### D. THE NOTIFIED AGREEMENTS

##### 1. Agreements

The parties have notified the following agreements regarding Unisource:

- the Joint Venture and Shareholders Agreement and its Appendices,
- the Contribution Agreement,
- the articles of association,

<sup>(10)</sup> One of these agreements has been concluded between UCS and Uniworld (see Case No IV/35.738 Uniworld).

- the by-laws,
- the share issuance deed, and
- the Non-Compete Agreements for UBN, USS, Unisource Cards and Unisource Mobile.

##### 2. Contractual provisions

###### (a) *The non-compete provisions*

In accordance with Article 19 of the Joint Venture and Shareholders Agreements, the Parties are free to conduct, outside Unisource and independently of each other all activities whether or not within the areas of cooperation. Nevertheless, at such time as they agree to develop or acquire or participate in an operating company, they shall negotiate and agree to a non-competition agreement specifically geared to the business activities to be conducted by that operating company.

As of now, for such non-competition agreements have been concluded in respect of the activities of UBN, USS, UC and Unisource Mobile:

- under the Non-Competition Agreement for UBN's activities, the four parties decide to concentrate their international value added data network services in UBN. Thus, and except with regard to Infonet services, none of the four will offer comparative services in parallel to the UBN portfolio. Each of them will offer to their respective national markets the UBN product portfolio as an agent or distributor of UBN,
- under the Non-Competition Agreement for Unisource Satellite Services, none of the four will offer comparative VSAT-services in parallel to the USS portfolio. Each of them will distribute the USS product portfolio to their respective national markets as an agent or distributor of USS,
- under the non-competition provision for Unisource Cards, the parties have decided to concentrate on UC the ownership and operation of the technical platform for non-payphone calling card services and product development. Consequently, none of them will offer comparative services in parallel to the UC pan-European product portfolio. Nonetheless, each of them will continue to market their own non-payphone calling cards within their respective national markets, and UC will market and distribute its cards on a real pan-European scale,
- finally, the non-competition provision for Unisource Mobile (GSM and DCS 1800) services requires the Unisource shareholders not to act as pan-European mobile service providers outside their territories in parallel to the UM product portfolio. However, each

of them will continue offering their GSM services at home and abroad through the relevant roaming agreements concluded under the framework of the GSM MoU.

#### (b) *Distribution of services*

The services of UBN<sup>(11)</sup>, UVS and USS will be distributed through exclusive distributors. Each of the Unisource shareholders is the exclusive distributor for its own country (Telia is also the exclusive distributor for Norway and Denmark). Exclusive distributors shall not actively seek customers outside its territory and are bound by non-competition provisions (see above). The non-competition provision regarding UBN permits nevertheless the distribution to the territory of Infonet's (global) data services. Thus, as in all other European countries, the reseller in the Unisource countries is a business unit to the country's telecom operator. Such business unit is not transferred to Unisource<sup>(12)</sup>.

### E. RELEVANT MARKETS

The relevant markets involved are basically the same as described in the Atlas and Global One Decisions<sup>(13)</sup>.

#### 1. Product markets

##### (a) *The markets for non-reserved corporate telecommunications services*

Unisource, through UBN, UVS and USS targets the markets for both customized packages of corporate telecommunications services and packet-switched data communications services, jointly referred to as 'non-reserved corporate telecommunications services'. The services to be provided fall within the following categories:

- corporate voice services: global virtual private network (VPN), international toll free, selected card and simple resale services and switched digital,

- data communications services using, *inter alia*, the X.25, Frame Relay and Internet protocols (IP),
- dedicated transmission for voice and data services: managed bandwidth and VSAT,
- custom network solutions: systems/equipment procurement, tailored and managed services and outsourcing,
- platform-based enhanced services: messaging including access to telex, local area network (LAN) interconnection, electronic document interchange (EDI), videoconferencing and audioconferencing.

##### (b) *The market for traveller services*

The market for traveller telecommunications services comprises offerings that meet the demand of individuals who are away from their normal location, either at home or at work. Among the most relevant of these offerings are calling card services (i.e. pre-paid cards with or without a code and post-paid cards), including those in combination with credit cards and other branded service cards ('affinity cards'),

Customers for traveller services include both business travellers and other travellers. In the card business targeted by Unisource through UC, the former are by far the largest group of buyers. Business travellers are generally intensive card users, the main incentive for card usage being the possibility to avoid paying hotel telephone surcharges.

The pan-European GSM mobile services being developed by UM are also mainly intended to serve the needs of traveller services and for that reason are included here as well. However, they are also seen as a GSM mobile extension to corporate customers' fixed private or virtual private (VPN) networks, it can not be excluded now that they will have to be included in the previous market in the future.

##### (c) *The market for carrier services*

The market for carrier services comprises the lease of transmission capacity and the provision of related services to third-party telecommunications traffic carriers and service providers. Along with liberalization and globalization of telecommunications markets, demand for efficient, high-quality traffic transportation capacity has risen among old and new carriers. In this connection, the traditional model of separate arrangements with other individual carriers is increasingly challenged by players with global network infrastructure that offer an array of services. The most relevant of such services are:

<sup>(11)</sup> After the Uniworld transaction, the UBN distribution agreement will relate to national data services and to international data services (bilateral) outside the scope of Uniworld.

<sup>(12)</sup> In these countries, Infonet claims a market share of less than 1%.

<sup>(13)</sup> Commission Decisions of 17 July 1996 relating to proceedings under Article 85 of the EC Treaty and Article 53 of the EEA Agreement (Cases IV/35.337 — Atlas and IV/35.617 — Global One). OJ No L 239 of 19 September 1996, points 4 to 15 and 5 to 16, respectively.

- (1) switched transit, i.e. transport of traffic over bilateral facilities between the originating carrier, the transit carrier and the terminating carrier; neither the originating carrier nor the terminating carrier need bilateral facilities between themselves, but only with the transit carrier;
- (2) dedicated transit, i.e. leased line offerings for the transport of traffic through the domestic network of the transit carrier; leased line facilities used for this purpose may include discrete voice circuits or a high-bandwidth digital circuit that can be used for both voice and data services;
- (3) traffic hubbing offerings, where the provider takes care of all or part of international connections; these offerings are typically designed for emerging carriers, who are interconnected with the provider over bilateral facilities and whose international traffic is merged with other traffic on the provider's global network; and
- (4) reseller services for service providers without international telecommunications facilities of their own.

Demand for carrier services is increasingly driven by alternative carriers concerned with entrusting the incumbent TO with their international traffic, for reasons such as technical dependency and commercial sensitivity of customer information.

Purchasers of carrier services include established and emerging carriers. Both groups of clients are sophisticated purchasers. Among the emerging carriers, one may distinguish facilities-based carriers that provide telecommunications services over alternative infrastructure or cable television networks seeking greater efficiency in the transport of international client traffic, while non-facilities-based carriers and services providers seek to preserve a competitive advantage by avoiding dependence on a local TO for international client traffic.

## 2. Geographic markets

Along the lines of the Commission's findings in its BT-MCI<sup>(\*)</sup>, Atlas and Phoenix decisions, the geographic scope of certain markets targeted by Unisource is cross-border regional and pan-European if not global. Although national borders subsist for many services, strategic alliances like Unisource are built not

<sup>(\*)</sup> Commission Decision of 27 July 1994 in Case No IV/34.857 — BT-MCI, OJ No L 223/36, 27. 8. 1994.

only in anticipation of a market unaffected by national boundaries but even with the express purpose of offering large global telecommunications users seamless end-to-end services anywhere by overcoming the difficulties inherent in the current market structure split along national borders. However, the service offerings of Unisource through its subsidiaries reach different existing geographic markets.

### (a) *The markets for non-reserved corporate telecommunications services*

As described in the Atlas decision, demand by large users for customized packages of corporate telecommunications services exists in at least three distinct geographic markets, namely at a global, cross-border regional and national level. Unisource services have pan-European reach.

Packet-switched data communications services are offered by Unisource, through UBN (and the domestic subsidiaries thereof) at a cross-border regional and national level in the different Member States involved.

### (b) *The market for traveller services*

Along with the globalization of the economy the market for traveller services appears to be increasingly global; travellers demand offerings which include a single bill and integrated functions such as voice messaging, voice response and information systems everywhere. Geographic limitations of current traveller service offerings are generally due to technical shortcomings set to be overcome in the near future, such as the incompatibility of mobile communications systems or differences in pre-paid cards without an individual user code.

### (c) *The market for carrier services*

Both supply of and demand for carrier services are by nature cross-border regional. Geographic proximity between purchaser and supplier of switched transit capacity is hardly relevant for switched transit which carriers use either as a substitute for operating own international lines or to deal with peak traffic on such lines. Likewise, dedicated transit services offer cable- or satellite-based routing capacity across third countries. Finally, using hubbing services is an alternative to entering into an undetermined number of bilateral agreements with individual carriers.

### 3. Competition in the markets

#### (a) *Cross-border regional or global markets*

Many players, acting alone or jointly with partners, have entered or are entering the above defined cross-border regional or global markets:

- (1) the market for non-reserved corporate telecommunications services: BT-MCI's Concert and Atlas/Global One are expected to become major players on a global basis. To those it is necessary to add some other significant players like Infonet, Sita or IPSP;
- (2) the market for traveller services: many companies are actively marketing calling cards, US firms like AT&T, MCI and Sprint and alliances like Global One. In addition, most European telecommunication operators and some new entrants are launching direct-to-home or collect-call services in order to follow their customers abroad;
- (3) the market for carrier services: all telecommunications operators compete with each other in the provision of transit and hubbing services. A few companies are entering the market on a cross-border regional or global basis, Global One and Hermes are, in principle, the most important ones.

#### (b) *National markets*

Each of the shareholders of Unisource face a number of competitors in their respective domestic market for packet switched data communication services. So such services are completely liberalized in Sweden, there are at least five licences granted in the Netherlands, eight in Spain and several in Switzerland. Some of those companies (such as Spain's BT Tel or Swedish's Teleordia) are also the domestic extensions of the global alliances (BT in those two cases).

### 4. Market shares of the parties

#### (a) *Cross-border regional markets*

Market shares figures for those cross-border regional or global markets are highly unreliable. Their emerging and evolving nature and the high volume of traffic generated by large corporate customers are explanatory arguments for such unreliability.

Unisource's estimates of its own market shares for 1994 were slightly above 5 % in the EEA plus Switzerland in respect of value added services to corporations (encompassing most of the services within the three markets above) and slightly over 15 % for VSAT services.

#### (b) *National markets*

As regards domestic packet switched data communication services, in 1995, Telia had 78 % in Sweden<sup>(4)</sup>, PTT Telecom and Telefónica over 95 % in the Netherlands and Spain and Swiss Telecom nearly 100 % in Switzerland. Market figures in respect of the overall domestic telecommunications services were 91 % for Telia, near 100 % for PTT Telecom, 95,7 % for Telefónica and near 100 % for Swiss Telecom.

### F. CHANGES MADE AND UNDERTAKINGS GIVEN FURTHER TO THE COMMISSION'S INTERVENTION

Certain features of the notified transaction appeared to be incompatible with Community competition rules. Consequently, the Commission by letter of 7 May 1996 informed the Parties of its concerns. In the course of the notification procedure the Parties have amended the original agreements and given undertakings to the Commission.

In addition, the Commission wrote to the four Governments involved enquiring about the existing framework and the intended evolution thereof. Letters, where required, also requested changes to that framework necessary in the Commission's view in order to create a level playing field. The results of such action are summarized under 3 below.

#### 1. Contractual changes

The following undertakings reflect changes in the notified agreements:

##### (a) *Spanish data networks*

From the date of completion of the transactions envisaged in the notified agreement until full and effective liberalization of telecommunication infrastructures and services in Spain, scheduled for 30 November 1998, Unisource NV undertakes to maintain the Spanish public data network and business as a separate legal entity under Unisource NV. The network will during that period not be integrated in the

<sup>(4)</sup> In all cases through the respective UBN domestic subsidiary.

domestic UBN subsidiary in Spain or its successor, Uniworld Spain. It will keep separate accounts and will be audited as such. The Commission will receive annually a copy of the auditors report. A register shall be kept of all contracts between this entity and any other Unisource subsidiary. Such transactions will comply with normal market Conditions. The Commission will be entitled to consult this register pursuant to this undertaking, without the need to invoke its powers under Council Regulation 17/62.

(b) *Agency arrangements*

Unisource NV undertakes that neither it nor any of its subsidiaries will act as an exclusive agent for PTT Telecom or Telia in respect of basic services and will not be involved with the provision of leased lines on behalf of its shareholders (other than Telia) until 1 January 1998 except as purchaser of leased lines from shareholders for its own use or for resale. It will terminate as from the date of the granting of an exemption under Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement the exclusive agency agreement with PTT Telecom as far as it is concerned with leased lines.

Unisource NV undertakes that neither it nor any of its subsidiaries will act as an exclusive agent for the provision of leased lines on behalf of Swiss PTT or Telefónica until 1 January 1998 except as purchaser of leased line from each of them for its own use or for resale.

(c) *Transit negotiations*

Unisource NV undertakes that neither it nor any of its subsidiaries, in particular UCS, will act as the sole representative in any capacity for any of the Unisource shareholders in respect of the negotiations of transit tariffs in/through the Unisource shareholders countries on behalf of the shareholders with licensed operators and that it will not be involved in these negotiations on behalf of the shareholders until 1 January 1998.

2. *Undertakings given by the parties*

(a) *Prevention of discrimination*

Article 86 of the EC Treaty prohibits the abuse of dominant positions. Each of the parents of Unisource is in a dominant position in its respective domestic market at least for the provision of infrastructures required by

competitors of Unisource in those domestic markets. Accordingly, to ensure the absence of discrimination, the Commission intends to ask Unisource and/or its parent companies to comply with the following:

- all shareholders undertake that all dealings with any entity organized under the Unisource agreements will be on non-discriminatory terms with regard to those terms offered to third parties and at arm's length basis, in connection with reserved facilities and services and with such facilities and services which remain an essential facility after full and effective liberalization of telecommunications infrastructure and services in each of their respective countries.

(1) *Leased lines*

- all shareholders undertake that, to the extent that such would not yet be the case, the provision of leased lines will be a separated service for which separate accounts will be kept pursuant to the principles, rules and practices currently in use under national or community law,

- all shareholders undertake to publish the standard terms and conditions for the leasing of lines (national and international). The terms will refer to the technical specifications of the lines, the provisioning time, repair time, tariffs and discounts,

- all shareholders undertake that all types of lines made available to any of its subsidiaries or to Unisource will also be available under the same terms and conditions for third parties,

- PTT Telecom has no clause in its general conditions containing any obligation on customers to reveal the use they intend to make of leased lines and does not request such information from (potential) customers before or after entering into contracts for leased lines. PTT Telecom will delete any clause from its general conditions containing references to the use of leased lines (i.e. clause 11.10) and international half circuits in any way which would not be justified by technical considerations or mandatory provisions and undertakes not to introduce such clause or interference.

(2) *Interconnection*

- Unisource and its affiliates, in particular UBN, undertakes to establish and maintain, third party access to public data networks (X.75 or any standard



that might replace it) of domestic UBN's on non-discriminatory cost-oriented terms including price, availability of volume and other discounts and the quality of interconnection provided as from the granting of an exemption pursuant to Article 85 (3) of the EC Treaty and Article (3) of the EEA Agreement. These terms will be publicly available. The price shall be based on costs defined and attributed using an analytical accounting system. This undertaking shall remain valid for the period of the validity of the exemption subject to review upon request of the parties of the need to maintain this undertaking by the Commission,

- Telefónica will provide no later than on the date of the granting of an exemption under Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement a draft standard interconnection agreement to the Commission in respect of the PSTN and ISDN networks which will be in accordance with relevant EU and national regulations. This agreement will provide for timely interconnection and will include terms and conditions (including technical standards and specifications) which are non-discriminatory and cost-oriented on a service-by-service basis.

Interconnection will be available at a reasonable range of termination points, in accordance with international technical standards, to ensure adequate and efficient interconnections to the extent necessary to ensure interoperability of services. There would be a number of regional points of interconnection where international standardized interfaces and signalling systems are available and where it is economically feasible,

- Telefónica undertakes that it will continue to grant access on a non-discriminatory basis to customer databases necessary for the provision of directory services at a cost-oriented pricing and in compliance with the provisions of the Public Act on Personal Data Handling (LORTAD),
- PTT Telecom will provide no later than on the date of the granting of an exemption under Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement a standard interconnection agreement to the Commission in respect of the PSTN and ISDN networks which will provide for timely interconnection and will include terms and conditions (including technical standards and specifications) which are non-discriminatory and cost-oriented on a service-by-service basis.

Interconnection will be available at a reasonable range of termination points in accordance with international technical standards to ensure adequate and efficient interconnections to the extent necessary to ensure interoperability of services. There would be a number of regional points of interconnection where international standardized interfaces and signalling systems are available and where it is economically feasible,

- PTT Telecom undertakes that it will continue to grant access on a non-discriminatory basis to customer databases necessary for the provision of directory services at a cost-oriented pricing,
- Swiss PTT will provide no later than on the date of the granting of an exemption under Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement a standard interconnection agreement to the Commission in respect of the PSTN and ISDN networks which will be in accordance with relevant Swiss regulations. This agreement will provide for timely interconnection and will include terms and conditions (including technical standards and specifications) which are non-discriminatory and cost-oriented on a service-by-service basis.

Interconnection will be available at a reasonable range of termination points in accordance with international technical standards to ensure adequate and efficient interconnections to the extent necessary to ensure interoperability of services. There would be a number of regional points of interconnection where international standardized interfaces and signalling systems are available and where it is economically feasible,

- Swiss PTT undertakes that it will continue to grant, in accordance to the relevant Swiss regulations, access on a non-discriminatory basis to customer databases necessary for the provision of directory services at a cost-oriented pricing,
- Telia undertakes that interconnection charges will be non-discriminatory, cost-oriented and transparent in compliance with relevant Swedish regulations.

(b) *No misuse of confidential information*

- Unisource NV undertakes that UCS will not make available to any other of its subsidiaries or shareholders confidential information in respect of reserved services e.g. in respect of customer contract-

related data such as prices received in its capacity as agent of the Unisource shareholders,

- Unisource NV will require that the Unisource shareholders will not use confidential customer information acquired by Unisource in the provision of Unisource data services within business units of the Unisource shareholders selling competing services or products.

The above undertakings are also given by Unisource NV in respect of the subsidiary which will own and operate the Spanish public data network and business,

- all shareholders undertake that they will not misuse confidential information in respect of customer contract related data such as prices received in its capacity as shareholders in Unisource NV., because of its representation on any board or committee in any entity established pursuant to the Unisource agreements, or as distributor for any Unisource services,
- all shareholders will furthermore ensure that Unisource NV or its subsidiaries will not have access to confidential information in respect of customer contract-related data such as prices acquired by providing reserved services (for instance interconnection agreements or the provision of basic capacity to competitors of Unisource).

(c) *Prevention of cross-subsidies*

The parties shall not engage in cross-subsidization within the meaning of the Commission's competition guidelines for the telecommunications sector (\*\*):

- all shareholders undertake not to grant any cross-subsidies to any entity created pursuant to the Unisource agreements funded out of income generated by any business which they operate pursuant to any exclusive right or in respect of which they hold a dominant position in the meaning of Article 86 of the EC Treaty,
- all shareholders further undertake; (i) to provide any entity created pursuant to the Unisource agreements with their own debt financing; (ii) not

to allocate operating expenses of these entities to the shareholders; and (iii) to charge the shareholders the same price as they charge third parties for the provision of services,

- all shareholders will ensure transparency by ensuring compliance with the accounting rules, principles and practices currently in use under national or community law. Such rules, principles and practices include the cost standard used, the accounting conventions used for the treatment of costs and the attribution method chosen. Payments and transfers to Unisource and Unisource companies can be identified on the basis of accounting reports that are periodically available,

- Telefónica undertakes and confirms that it will continue to keep the analytical accounts according to the rules, principles and practices already in use and to the extent that it is not the case yet, Telefónica will fully implement such analytical accounting system. Telefónica refers specifically to the Spanish Royal Decree 1558/1995 (which gives implementation to Council Directive 92/44/EEC for the establishment of the open network provision for leased circuits) and to the resolution of the Directorate-General for Telecommunications (DGTEL) of 21 February 1996 approving the contract-type for the provision of the national and international circuit leasing carrier service that was already sent to the Commission on April 26.

(d) *Prevention of bundling*

- Telefónica undertakes that it will not tie in the sale of any service provided by Unisource with any service provided by Telefónica. It will moreover for as long as it has exclusive or special rights to provide telecommunications services and/or infrastructures only make combined offerings of Unisource and its own services in a way that the customer can identify in the contract forms the price charged as well as the order terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions,
- PTT Telecom undertakes that it will not tie in the sale of any service provided by Unisource with any service provided by PTT Telecom. It will moreover, for as long as it has the exclusive or special rights to provide telecommunication services and/or infrastructures, only make combined offerings of Unisource and its own services in a way that the customer can identify in the contract forms the price charged as well as the other terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions,

(\*\*) Guidelines on the application of EEC competition rules in the telecommunications sector. OJ No C 233, 6. 9. 1991. Point 102 *et seq.*

— Swiss PTT undertakes that it will not tie in the sale of any service provided by Unisource with any service provided by Swiss PTT. It will moreover, for as long as it has exclusive or special rights to provide telecommunications services and/or infrastructures, only make combined offerings of Unisource and its own services in a way that the customer can identify in the contract forms the price charged as well as the other terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions.

All the above undertakings will be valid as from date of the exemption for the period of validity of such exemption.

### 3. Changes to the regulatory framework in the countries involved in Unisource

The Commission discussed with the governments involved the degree of liberalization of each national market directly involved and the existence of regulatory mechanisms to ensure a level playing field in these telecommunications markets. Such discussions took the form of an exchange of letters between the Commission and each government which began on 10 April 1996.

#### Sweden

There is already full liberalization in Sweden.

By letter of 25 April 1995, the Swedish Minister for Telecommunications added that the current Telecommunications Act of 1 July 1993 will be reformed in 1997. The most important changes will regard the powers of the regulator (the National Post and Telecom Agency), which will be extended as a consequence of the EU Interconnection Directive to be adopted.

#### The Netherlands

The Commission sought confirmation that the Netherlands will respect the dates for the liberalization of alternative infrastructure and for the introduction of full competition respectively, and that an independent regulatory agency was in place.

In her reply of 25 June 1996, the Minister for Transport and Waterways of the Netherlands indicated that as of 1 of January 1996, it is possible to use cable television networks for liberalized telecommunications services and as leased lines. Furthermore, under new legislation being adopted by the Parliament, full liberalization will take

place on 1 July 1997. Two more national licences (apart from KPN's concession) without territorial limitation and a large number of regional licences with territorial limitations will be granted to install, maintain and operate fixed infrastructure. All these new infrastructure licences will have the right and (after an interim period) the obligation to supply leased lines. All of them will have rights of way.

Further fixed networks can be installed by any person without a licence. Such networks will be used to provide leased lines or telecommunication services (except voice telephony). However, they will not have rights of way.

Finally, an independent regulator will be established by 1 January 1997.

#### Spain

The liberalization of alternative infrastructure by 1 July 1996, the setting up of an independent regulatory agency and the formal relinquishment by Spain of the right to request a temporary derogation in respect of the date of liberalization of voice telephony and infrastructure granted to Spain by Directive 96/19/EC of 13 March 1996, amending Directive 90/388/EEC with regard to the implementation of full competition in telecommunications markets, constituted the subject matter of an exchange of letters between the Commission and the Spanish Government.

In his initial reply of 25 June 1996, the Spanish Minister for Public Works and Telecommunications indicated that the Royal Decree-Law 6/96 of 7 June on the liberalization of telecommunications proposed by the new Spanish Government and adopted by the Spanish Parliament<sup>(1)</sup> provides, among other things, for the immediate liberalization of alternative infrastructure (as of now, Retevisión and Correos — the post office — are already authorized to provide capacity to third parties) and for the creation of a new independent regulator (Comisión del Mercado de las Telecomunicaciones), the members of which have already been nominated and which will be operational by the end of 1996.

The Spanish telecommunications market will be fully liberalized before 30 November 1998. By that date, further licences for voice telephony services and public infrastructure will be granted, in addition to those granted that date (as further described below).

<sup>(1)</sup> The Spanish Parliament decided at the same time to pass the Royal Decree-Law as a law, which would delay by a few months the entry into force of the new legislation.

The abovementioned Royal Decree-Law established a second operator — Retevisión — for the entire range of telecommunications services and infrastructures. The second operator will be privatized by tender to be awarded during the first quarter of 1997. A third licence for the provision of voice telephony and public infrastructures with nationwide coverage will be granted by the beginning of January 1998. By the same date, cable television operators which so request will start offering voice telephony and public infrastructures within their respective areas. On that basis, the Commission has considered that the degree of actual competition in the Spanish telecommunications market by the beginning of 1998 will be comparable to that of most Member States which will abide by the liberalization date of 1 January 1998.

#### Switzerland

The Commission requested the acceptance by Switzerland of the 1 July 1996 and 1 January 1998 dates for the liberalization of alternative infrastructure and for the introduction of full competition respectively and the confirmation that an independent regulatory agency was in place.

By letters of 2 July and 13 September 1996, the Swiss Minister for Transport, Communications and Energy stated that telecommunications in Switzerland will be fully liberalized by 1 January 1998 in parallel with the EU. A new law will be enacted in the new future eliminating remaining restrictions.

As regards alternative infrastructure liberalization, the Minister indicated that since 1 May 1995 15 pilot licences have been granted (the majority to cable tv operators). Such pilot licences allow the provision of some telecommunications services to subscribers (Internet access, data transmission, multimedia and

telephony within closed users groups). The contents of such licences will be extended before the end of 1996 to offer the possibility to owners of alternative infrastructures in Switzerland to carry out commercial activities, in particular for the provision over them of corporate telecommunications services. Competitors to Swiss PTT for the provision of such corporate telecommunications services will be allowed to use such alternative infrastructures.

As regards the regulator, the existing regulator (Ofcom) will be supplemented by a communications commission independent from the Swiss federal administration. The new commission will be particularly responsible for decisions in respect of which a conflict of interests could exist between Ofcom as regulator and the Confederation as owner of Swiss PTT.

#### G. THE COMMISSION'S INTENTIONS

On the basis of the foregoing, the Commission intends to take a favourable view pursuant to Article 85 of the EC Treaty and Article 53 of the EEA Agreement and to grant to Unisource and to the incorporation of Telefónica to Unisource an individual exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement. Before doing so, it invites interested third parties to send their observations within one month of the publication of this notice to the following address, quoting the reference IV/35.830 — Unisource — Telefónica.

European Commission,  
Directorate-General for Competition (GD IV),  
Directorate C,  
Rue de la Loi/Wetstraat 200,  
B-1049 Brussels,  
Fax: (32-2) 296 98 19.

## Notice relating to Case Nos IV/35.337 — Atlas and IV/35.617 — Phoenix/Global One

(97/C 47/08)

(Text with EEA relevance)

On 17 July 1996 the Commission adopted individual exemption decisions pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement in Case Nos IV/35.337 — Atlas <sup>(1)</sup> and IV/35.617 — Phoenix/Global One <sup>(2)</sup>. Pursuant to Article 6 (1) of Council Regulation No 17 <sup>(3)</sup>, the Commission specified that the exemptions would become effective from the date on which two or more licences for the construction or ownership and control of alternative infrastructure for the provision of liberalized telecommunications services take effect in both Germany and France.

On 15 October 1996, the Federal Republic of Germany granted three alternative infrastructure licences pursuant to the German telecommunications law, one with nationwide coverage and two with broad coverage of major urban areas. By 22 November, seven further licences, one allowing for nationwide coverage, had been granted and awards of several more were announced before the end of 1996. In France, the first alternative infrastructure licence was granted under the French telecommunications law on 21 November 1996 and the second, allowing for nationwide coverage, on 29 November 1996. Two further licences were awarded in December 1996, whereby all outstanding requests for licences had been dealt with by the competent French authorities. In both countries, these licences entitle the respective licensees to provide all telecommunications services to the public except public voice telephone services between fixed points. This means that there are no longer any regulatory constraints on the licensees in question to provide such telecommunications services, including infrastructure, to telecommunications services providers competing with the Atlas and Global One companies. Furthermore, the granting of the licences referred to above indicates that the licensing procedures established under the respective national telecommunications legislation in France and Germany are working satisfactorily and that competition in the provision of infrastructure can be expected to increase; it is expected that there will be requests for and awards of further licences in both countries.

Pursuant to Article 1 of the Atlas and Phoenix/Global One decisions, the exemptions granted by the Commission were stated to take effect once two alternative infrastructure licences have become effective in both France and Germany. The alternative infrastructure licences granted by the Federal Republic of Germany in October and November 1996 became effective immediately upon being issued to the licensees. The alternative infrastructure licences granted by the French Republic on 21 November and 29 November 1996 became effective upon publication in the Journal Officiel de la République Française, on 23 November and 1 December 1996 respectively. Therefore, the conditions referred to which were required by Article 1 of the Atlas decision and Article 1 of the Phoenix/Global One decision have been fulfilled and the exemptions granted on 17 July 1996 have taken effect on 1 December 1996.

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<sup>(1)</sup> OJ No L 239, 19. 9. 1996, p. 23.

<sup>(2)</sup> OJ No L 239, 19. 9. 1996, p. 57.

<sup>(3)</sup> OJ No 13, 21. 2. 1962, p. 204/62.

**Notification of a joint venture****(Case No IV/36.308 — BT/News International — Springboard)**

(97/C 65/067)

(Text with EEA relevance)

1. On 6 December 1996, the Commission received notification of an agreement pursuant to Article 4 of Council Regulation No 17<sup>(1)</sup> signed between British Telecommunications plc and News International plc. The Parties have formed a joint venture to be known as Springboard Internet Services Limited, with the principal services provided by the joint venture to be known as LineOne. The mass market service will be aimed at UK and non-UK consumers. The parties state that BT's technical expertise and News International's extensive content and editorial skills are necessary for the joint venture. Springboard will provide:

- an integrated consumer oriented Internet access and content service to UK customers,
- a consumer-oriented Internet content-only service to EU and worldwide customers,
- a third party Web site creation service for business customers.

Content will be sourced from the joint venture parents and third parties, and will also be developed by Springboard itself. Content rights will be acquired on an exclusive and a non-exclusive basis.

2. On preliminary examination, the Commission finds that the notified agreement falls within the scope of Regulation No 17.

3. The Commission invites interested third parties to submit any observations on the proposed agreements to the Commission. Third parties submitting observations should indicate clearly any business secrets which should be kept confidential.

Observations must reach the Commission to later than 10 days following the date of this publication. Observations may be sent to the Commission by fax (No (32-2) 296 70 81) or by mail, stating the reference IV/36.308, to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate C,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

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<sup>(1)</sup> OJ No 13, 21. 2. 1962, p. 204/62.

**Application for negative clearance and notification for an exemption****(Case No IV/36.386 — Belgacom's tariffs)**

(97/C 110/03)

(Text with EEA relevance)

1. On 4 February 1997, the Commission received an application for negative clearance and a notification for an exemption, pursuant to Article 2 of Council Regulation No 17 ('), regarding two new tariffs Belgacom will offer to its business customers.

The first tariff targets business customers having a large volume of telecommunications traffic. It offers discounts on voice telephony, Inmarsat telephony and telex, calculated on the volume of traffic for each of these categories. The voice telephony option offers a discount on national voice telephony traffic and a discount on international voice telephony traffic depending on the volume of voice telephony traffic for each of these categories.

A second tariff targets business customers having a smaller volume of telecommunications traffic. Subject to the payment of an annual fee it offers a discount on national traffic and a discount on international traffic. In addition, it offers extensive guarantees in respect of services (installation of lines, availability and maintenance of the customer's installation).

Further details regarding those tariffs can be obtained directly from Belgacom upon request.

2. Upon preliminary examination, the Commission took the view that certain aspects of those tariffs could fall within the scope of Regulation No 17.

3. The Commission invites interested third parties to submit their possible observations on those new tariffs to the Commission.

Observations must reach the Commission not later than 20 days following the date of this publication. Observations may be sent to the Commission by fax (fax No (32 2) 296 70 81) or by mail, stating the reference number IV/36.386, to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate C,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

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(<sup>1</sup>) OJ No 13, 21. 2. 1962, p. 204/62.

Notification of an agreement  
(Case No IV/36.442 — Inmarsat)

(97/C 137/05)

(Text with EEA relevance)

1. On 14 March 1997, the Commission received a notification of an agreement pursuant to Article 4 of Council Regulation No 17<sup>(1)</sup>. It concerns the restructuring of Inmarsat, the inter-governmental satellite organization, into a commercial entity. Inmarsat currently offers satellite services which are primarily used for maritime purposes, but also for aeronautical and land mobile communications. Inmarsat is the sole provider of satellite services which support the International Maritime Organization's global maritime distress and safety system (GMDSS). The new company will conduct all Inmarsat's future and existing business. A residual intergovernmental organization will remain, the sole purpose of which will be to oversee and enforce the company's provision of GMDSS services and the fulfilment of its other public service obligations. Currently, land earth station operators (LESOs) are represented on the Council of Inmarsat but following the restructuring the relationship will become more 'arm's length' and contractual.

The notification concerns the restructuring process and in particular the draft LESO agreement that the company will enter into with each existing LESO and will use as a template for similar agreements with other, newly authorized LESOs in the future.

2. On preliminary examination, the Commission finds that the notified agreement falls within the scope of Regulation No 17.

3. The Commission invites interested third parties to submit any observations on the proposed agreements. Third parties submitting observations should indicate clearly any business secrets which should be kept confidential.

Observations must reach the Commission not later than 10 days following the date of this publication. Observations may be sent by fax ((32-2) 296 70 81 or 296 98 19) or by post, quoting the reference number IV/36.442, to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate C,  
Office 3/49,  
Avenue de Cortenberg/Kortenberglaan 158,  
B-1040 Brussels.

(<sup>1</sup>) OJ No 13, 21. 2. 1962, p. 204/62.



Notification of agreements  
(Case No IV/36.474 — IBM/STET)

(97/C 168/06)

(Text with EEA relevance)

1. On 10 April 1997, the Commission received notification pursuant to Articles 2 and 4 of Council Regulation No. 17<sup>(1)</sup> of certain agreements between the IBM group and the STET group for the marketing and distribution of value-added network services ('VANS') and digital video broadcasting ('DVB') systems. The VANS include customized data services using *inter alia* the X.25, frame relay, ATM and TCP/IP Internet protocols; messaging (including EDI, E-mail and transaction routing services); outsourcing services; VSAT services; and liberalized voice services (within closed user groups). The agreements do not concern the provision and distribution of standard packet-switched data communications services. Pursuant to these agreements, International Business Machines Corporation ('IBM') appoints Telecom Italia SpA ('TI'), a subsidiary of STET-Società Finanziaria Telefonica-pa ('STET'), as a local service provider ('LSP') on a non-exclusive basis to actively market IBM Global Network ('IGN') services in Italy and to provide services both to customers located in Italy and to customers elsewhere requiring IGN services in Italy. TI will be the Preferred Provider in Italy of IGN services for IBM and other LSPs. In connection with the appointment of TI as an LSP, TI will acquire control of Intesa, which is a joint venture between IBM Semea SpA and FIAT SpA for the provision of VANS and which is currently IGN's LSP in Italy. IBM further appoints TI's subsidiary, TMI Telemedia International Ltd ('TMI'), as an International Remarketer on a non-exclusive basis to market IGN services internationally. TMI also authorizes IBM on a non-exclusive basis to market internationally the VANS currently provided by TMI. In addition, the STET group and the IBM group have entered into an agreement which sets out the rules for the parties and their subsidiaries for the development of business opportunities in the DVB sector.

2. On preliminary examination, the Commission finds that the notified agreements fall within the scope of Regulation No 17.

3. The Commission invites interested third parties to submit their observations on the notified arrangements.

Observations must reach the Commission not later than 21 days following the date of this publication. Observations, quoting reference IV/36.474 (IBM/STET), may be sent to the Commission by fax (No (32-2) 296 70 81) or by post to the following address:

European Commission,  
Directorate-General for Competition,  
Directorate C,  
Office 3/82,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels,

email: christophe.daulmerie@dg4.cec.be

<sup>(1)</sup> OJ No 13, 21. 2. 1962, p. 204/62.

Poland <sup>(12)</sup>	EC, EEA countries, EFTA countries, Czech Republic, Slovak Republic, Slovenia, Romania, Hungary
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(<sup>1</sup>) EEA: Decision No 71/96 of the Joint Committee of 22 November 1996 (entry into force: 1. 1. 1997), published in OJ L 21, 23. 1. 1997;

(<sup>2</sup>) EFTA (entry into force: 1. 1. 1997): EC-NO: Decision No 1/96 of the Joint Committee of 20 December 1996; EC-IS: Decision No 1/96 of the Joint Committee of 19 December 1996; EC-CH: Decision No 1/96 of the Joint Committee of 19 December 1996; published in OJ L 195, 23. 7. 1997;

(<sup>3</sup>) Interim Agreement EU-Slovenia (entry into force: 1. 1. 1997); published in OJ L 344, 31. 12. 1996 (Decision of the Council and the Commission of 25 November 1996);

(<sup>4</sup>) Decision No 3/96 of the Association Council of 29 November 1996 (entry into force: 1. 1. 1997), published in OJ L 343, 31. 12. 1996;

(<sup>5</sup>) Decision No 2/97 of the Association Council of 9 January 1997 (entry into force: 1. 1. 1997); published in OJ L 212, 5. 8. 1997;

(<sup>6</sup>) Decision No 1/97 of the Association Council of 6 May 1997 (entry into force: 1. 1. 1997), published in OJ L 134, 24. 5. 1997;

(<sup>7</sup>) Decision No 1/97 of the Association Committee of 31 January 1997 (entry into force: 31. 1. 1997), published in OJ L 54, 24. 2. 1997;

(<sup>8</sup>) Decision No 1/97 of the Joint Committee of 6 March 1997 (entry into force: 1. 4. 1997), published in OJ L 111, 28. 4. 1997;

(<sup>9</sup>) Decision No 1/97 of the Joint Committee of 20 March 1997 (entry into force: 1. 4. 1997), published in OJ L 111, 28. 4. 1997;

(<sup>10</sup>) Decision No 1/97 of the Joint Committee on 25 February 1997 (entry into force: 1. 4. 1997), published in OJ L 136, 27. 5. 1997;

(<sup>11</sup>) Decision No 3/96 of the Association Council of 28 December 1996 (entry into force: 1. 7. 1997), published in OJ L 92, 7. 4. 1997.

(<sup>12</sup>) Decision No 1/97 of the Association Council of 30 June 1997 (entry into force: 1. 7. 1997), published in OJ L 221, 11. 8. 1997.

The current publication replaces the publication in OJ C 84 of 15 March 1997.

### Case No IV/36.586 — British Digital Broadcasting (BDB)

(97/C 291/07)

(Text with EEA relevance)

1. On 16 July 1997, the Commission received a notification pursuant to Article 4 of Council Regulation No 17 (<sup>1</sup>) of agreements between Carlton Communications plc ('Carlton'), Granada Group plc ('Granada') and British Sky Broadcasting Group plc ('BSkyB') constituting a joint venture agreement for the creation of a company, British Digital Broadcasting Holdings Limited, jointly owned by Carlton and Granada and through which they jointly own, British Digital Broadcasting plc ('BDB'). BSkyB is no longer a shareholder in BDB. BDB was formed to bid for and operate 3 digital terrestrial multiplexes under a 12-year licence. The parties estimate a launch date for these services of September 1998. Each multiplex will carry five or more television channels and, potentially, digital interactive services. BDB will retail these services as subscription television services to viewers in the United Kingdom.

The parties will establish BDB as an independently managed business. The notified agreements include a programme supply agreement with British Sky Broadcasting Limited (BSkyB) which has been concluded for the supply of at least three of BSkyB's premium tier channels and one of BSkyB basic channels for a period of seven years from launch.

2. According to the parties, BDB's business as the operator of a digital platform will involve the following. First, the acquisition of retail distribution rights for television channels and additional services. BDB will initially carry 16 television channels. Carlton and Granada will each supply at least four channels to BDB. BSkyB will supply at least four channels to BDB. BBC/Flextech will supply four channels to BDB. Secondly, the establishment of the technical distribution and transmission arrangements for the television channels and any other services. Thirdly, the acquisition of the necessary technology and related services to

(<sup>1</sup>) OJ 13, 21. 12. 1962, p. 204/62 (Special Edition 1959-62, p. 87).

operate pay-television services. BDB is considering licensing a conditional access system from News Digital Systems Limited, although no firm decision has, as yet, been taken. BDB plans to own and operate its own stand-alone customer management system, subscriber card management system and subscriber authorization system. In order to enable BDB to provide its own customer management system, for a period of five years from the launch date, BDB will obtain certain facilities and services from Sky Subscriber Services Limited, a subsidiary of BSkyB. Fourthly, arrangements with set-top-box and television receiver manufacturers and retailers to promote the manufacture and sale of set-top-boxes. BDB will specify its own set-top-boxes, and to the extent technically practicable, 'side-car' attachments to enable reception of its broadcasts by viewers using digital satellite Direct-to-Home set-top-boxes. BDB intends to provide subsidies to retailers of set-top-boxes and of digital terrestrial side-car attachments to enable boxes and attachments to be retailed at a price attractive to the consumer. Fifthly, the retail distribution of its television and other services to the consumer. BDB intends to market channels in basic and premium tiers.

3. The following agreements have been notified to give effect to the above-described operation:

Joint Venture Agreement dated 3 January 1997 between Carlton, Granada and BSkyB for the formation of BDB;

Supplemental Joint Venture Agreement dated 31 January 1997 between BDB Holdings, BDB, Carlton, Granada and BSkyB (BSkyB will cease to be a party to these agreements);

Letter dated 3 January 1997 from BSkyB to Carlton and Granada regarding the supply of premium channels by BSkyB to BDB;

Letter dated 20 June 1997 from BSkyB to Carlton, BDB Holdings, BDB and Granada regarding the sale of half of BSkyB's shares to Carlton and half to Granada, and the supply of programming to BDB;

Letter dated 20 June 1997 from Carlton to BSkyB regarding the supply to BSkyB of those television channels which Carlton supplies to BDB;

Letter dated 20 June 1997 from Carlton to BSkyB regarding the provision of advertising time on Carlton's ITV licences;

Letter dated 20 June 1997 from Granada to BSkyB regarding the supply to BSkyB of those television channels which Granada supplies to BDB;

Letter dated 20 June 1997 from Granada to BSkyB regarding the provision of advertising time on Granada's ITV licences.

4. On preliminary examination, the Commission finds that the arrangements which have been notified could fall within the scope of Regulation No 17. The Commission invites interested third parties to submit any observations that they may have regarding these arrangements to the Commission. In accordance with Article 20 of Regulation 17, such observations will be protected by professional secrecy. Observations must reach the Commission not later than 20 days following the date of this publication. They may be sent to the Commission by fax (No (32 2) 296 98 04) or by post under reference IV/36.586 — British Digital Broadcasting (BDB) to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate C,  
Office C 150 3/114,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

## Notification of two joint ventures

(Cases No IV/36.581 — TD and IV/36.592 — Cégétel)

(97/C 298/04)

(Text with EEA relevance)

1. On 9 July 1997, the Commission received notification pursuant to Articles 2 and 4 of Council Regulation No 17 of various agreements concerning Telecom Developpement (TD) that were signed on 11 April 1997 and (the TD Agreements between Société nationale des chemins de fer français (SNCF) and Cégétel (TD parties)).

On 18 July 1997, the Commission received a further notification of various agreements dated 14 May 1997 by which Compagnie générale des eaux SA (CGE), British Telecommunications plc. (BT), Mannesmann AG (Mannesmann) and SBC International Inc. (SBCI) (collectively the Cégétel parties) have agreed on their respective contributions, interests and commercial relationship in connection with Cégétel (the Cégétel Agreements).

These two transactions are part of a transaction involving the setting up of the second full-service telecommunications operator in France.

## 2. The partnership in Cégétel

CGE initially held 100 % of Cégétel. As a result of the Cégétel Agreements, CGE, BT, Mannesmann and SBCI own directly or indirectly the following interests in Cégétel, respectively:

— CGE:	44 %
— BT:	26 %
— Mannesmann:	15 %
— SBCI:	15 %.

## 3. The partnership in TD

SNCF initially held 100 % of TD. As a result of the TD Agreements, Cégétel will progressively acquire 40 % of TD's share capital and may apply for the acquisition of a further 10 % of TD's share capital.

TD's share capital will ultimately be the following:

— SNCF: between slightly more than 50 % and 60 %
— Cégétel: between 40 % and slightly less than 50 %
— Third party (if any): 10 %.

## 4. Description of the Cégétel Agreements

The objective of Cégétel is to become the second full-service telecommunications operator in France, by

offering a full range of telecommunications services as early as the legal regulatory framework allows.

Cégétel will be active in France (including overseas departments and territories) and will address all segments of the French telecommunications market. It will, directly or through existing or newly-created specialized subsidiaries market and distribute to end users (both to the residential market and to businesses) various services such as wired and wireless basic voice and data services as well as enhanced and value-added voice and data services.

It will offer Internet access as well as Internet and Intranet services, it will make available outsourcing telecommunications products and services and facilities management services. Cégétel will further develop mobile activities in France, which were launched in 1989 (analogue services) and in 1993 (GSM services) and which are currently carried out by Société française du radiotéléphone (SFR).

Cégétel will interconnect its voice and data traffic with other international carriers, notably via BT's and/or Mannesmann's and/or SBCI's networks on a preferred supplier basis.

In connection with their contemplated scope of business, Cégétel and TD will apply for any authorization or licence required under French legal and regulatory provisions to carry out their proposed activities.

Cégétel will apply for a public fixed national infrastructure licence and a public telecommunications services licence (pursuant to, respectively, Articles L.33-1 and L.34-1 of the French ('Code des postes et télécommunications')).

All Cégétel parties will concentrate their telecommunications activities in France in Cégétel. Accordingly, CGE withdrew at the end of 1996 from Siris, a joint venture set up in 1995 with Unisource. Cégétel has acquired the existing corporate telecommunications business (only to the extent of supplying telecommunications services and related equipment to the French market) of BT's affiliate in France (BT France). Cégétel will furthermore become the exclusive distributor in France of concert services provided by BT MCI Corporation Inc.

## 5. Description of the TD Agreements

Cégétel has entered into various agreements with SNCF in order to jointly build, develop and operate a network allowing the nationwide distribution of its services, as soon as 1 January 1998.

TD will be jointly controlled by SNCF and Cégétel. A shareholder committee will have the duty to determine the common position of the TD parties on a number of strategic issues.

TD will develop the network that has been brought to it by SNCF and will operate a long-distance telecommunications network interconnected with other international networks (open to the public).

In order to develop as smoothly and quickly as possible its telecommunications network, SNCF has contributed to TD the rights over its existing optical fibres installed along railway lines, and TD has been granted a priority right to access to SNCF's land guaranteed by a penalty clause applicable during a limited period of three and a half years with a view to permit the implementation of an ambitious, pluriannual plan of deployment of a telecommunications network which will permit Cégétel and TD to compete efficiently with France Telecom.

TD, which already holds a long distance operator's licence open to the public (on the basis of Article L.33-1 of the Code des Postes et Télécommunications), has obtained the appropriate authorities' approval for the change in its share capital following Cégétel's entry therein.

TD will make available any excess long-distance transmission capacity to telecommunications operators authorized pursuant to a licence of network operators open to public and will provide long-distance interconnection services.

TD will offer a long-distance voice-telephony service only in its capacity as exclusive provider of long-distance capacity to TDS and Cégétel Entreprises (joint ventures in which Cégétel is the majority shareholder).

For its part, Cégétel will be supplied exclusively by TD for its long-distance traffic on a preferred supplier basis.

6. On preliminary examination, the Commission finds that the notified agreements fall within the scope of Regulation No 17.

7. The Commission invites interested third parties to submit any observations on the proposed agreements. Third parties submitting observations should indicate clearly any business secrets which should be kept confidential.

Observations must reach the Commission not later than 20 days following the date of this publication. Observations may be sent by fax ((32-2) 296 7081) or by post, quoting reference IV/36.581/36.592, to:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate C  
Office 3/96  
150 Avenue de Cortenberg/Kortenberglaan,  
B-1040 Brussels.

## Clarification of the Commission recommendations on the application of the competition rules to new transport infrastructure projects

(97/C 298/05)

(Text with EEA relevance)

### Introduction

1. Accelerating the implementation of the trans-European transport network is one of the Community's objectives for developing competitiveness and growth in Europe. The high-level group on public-private partnership financing of trans-European network transport projects has stressed the need to create a legal environment that facilitates public-private partnerships.
2. Application of the competition rules is often seen as a factor of uncertainty that impedes the investment

of private capital into trans-European network transport projects at an early stage. This is because, in applying the competition rules, the specific features of each project have to be taken into consideration and a case-by-case analysis carried out, in particular where individual exemptions are to be granted within the meaning of Article 85 (3).

3. So as to ensure that all the parties involved in creating such infrastructures are better informed, the Commission has already presented to the Council and the European Parliament recommendations on the application of the competition rules to transport

**Notification of a joint venture**  
**(Case No IV/36.645 — STET/Bouygues)**

(97/C 324/03)

(Text with EEA relevance)

1. On 12 September 1997 the Commission received a notification pursuant to Article 4 of Council Regulation No 17 that a joint venture company to be known as 'BS' was to be formed by Bouygues SA and STET International Netherlands NV, a company belonging to the Telecom Italia (TI) group.
2. The parties have concluded a shareholders' agreement which establishes the principle that Bouygues SA of France and Telecom Italia SpA of Italy are to work in partnership in France through the joint venture BS, the shares in which are to be held by Bouygues, STET International Netherlands NV, and STET France, which likewise belongs to the TI group. BS is a holding company which is to acquire stakes in companies operating in the telecommunications industry, with the aim of becoming the principal shareholder in those companies. The form of partnership which is to operate through BS will cover telecommunications networks and services in France, with the exception of audiovisual media services and the supply of telecommunications equipment.
3. The parties have also agreed that as part of this alliance TI will acquire a minority holding of 19,61 % in BDT, the holding company controls Bouygues Télécom.
4. On preliminary examination, the Commission finds that the notified joint venture may fall within the scope of Regulation No 17.
5. The Commission invites interested third parties to submit observations on the transaction.
6. Observations must reach the Commission no later than 20 days following the date of publication of this notice. Observations can be sent by fax ((32-2) 296 70 81) or by post, quoting the reference IV/36.645 — STET/Bouygues to:

European Commission,  
Directorate-general for Competition (DG IV),  
Directorate C,  
Office 3/96,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

The Commission would remind your authorities of the suspensory effect of Article 93 (3) of the EC Treaty and would draw their attention to the communication published in the *Official Journal of the European Communities* C 318 of 24 November 1983, whereby aid which was granted improperly — i.e. without prior notification or before the Commission has taken a final decision under the procedure provided for by Article 93 (2) of the EC Treaty — must where appropriate be repaid by the recipient undertaking.

In addition, the Commission requests the German authorities to inform the recipient undertaking immediately of the initiation of the procedure and of the fact that, where appropriate, it must repay unlawfully received aid.

The Commission will, by publication in the *Official Journal of the European Communities*, invite the other Member States and other parties concerned to submit their comments.'

The Commission hereby gives the other Member States and other parties concerned notice to submit their comments on the measures in question within one month of the date of publication of this notice to:

European Commission,  
Rue de la Loi/Wetstraat 200,  
B-1049 Brussels.

*The comments will be communicated to the German authorities.*

Notification of co-operation agreements  
(Case No IV/36.754 — Telefónica/Portugal Telecom)

(97/C 385/17)

(Text with EEA relevance)

1. On 31 December 1997 the Commission received notification pursuant to Article 4 of Council Regulation No 17 of agreements signed between Telefónica de España, SA and Portugal Telecom, SA. The main purpose of the agreements is to develop a joint strategy for investments and expansion into telecommunications markets outside the EU, in particular in South America and in the Maghreb countries. Under the agreements, the parties also intend to cooperate regarding: (i) the exchange of technology, (ii) exchange and development of know-how on marketing, sales, human resources and network operations and (iii) exchange and development of know-how of subsidiary companies in fields such as cable TV, satellite services or mobile telephony.
2. Upon preliminary examination, the Commission finds that the notified cooperation agreements could fall within the scope of Regulation No 17.
3. The Commission invites interested third parties to submit their possible observations on the proposed operation.
4. Observations must reach the Commission not later than 20 days following the date of this publication. Observations can be sent by fax (No (32-2) 296 70 81) or by post under reference IV/36.754 — Telefónica/Portugal Telecom to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate C,  
Office 3/90,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

Notice published pursuant to Article 19(3) of Council Regulation No 17<sup>(1)</sup> concerning an application for negative clearance or an individual decision to grant an exemption pursuant to Article 85(3) of the EC Treaty

(Case No IV/36.327 — TPS)

(98/C 65/03)

(Text with EEA relevance)

### Introduction

On 21 October 1996, the Commission received notification and an application for negative clearance pursuant to Article 85(1) or, failing that, an exemption pursuant to Article 85(3) of the EC Treaty concerning the agreements creating a company with the name 'Télévision Par Satellite' (TPS) with a view to launching a digital platform for the distribution in France of programmes and audio-visual services for payment. The stated object of the company permits its activities to be extended to other French-speaking areas, although this is not envisaged for the time being.

TPS was set up in the form of a partnership ('société en nom collectif') governed by French law, the capital of which is held by five companies, each active to varying degrees in the audio-visual and telecommunications sector, with the following breakdown:

TF1 Développement: 25 %  
 France Télévision Entreprises: 25 %  
 M6 Numérique: 20 %  
 Société pour le Numérique Française: 20 %  
 Lyonnaise Satellite: 10 %

TF1 Développement is wholly owned by TF1. The capital of France Télévision Entreprises is divided between France Télécom (66 %) and France Télévision (34 %), themselves owned in equal proportions by the public television companies France 2 and France 3. M6 Numérique and Lyonnaise Satellite are wholly owned subsidiaries of M6 and Suez Lyonnaise des Eaux respectively.

### I. The Parties concerned

#### 1. TF1

Télévision Française 1 (TF1) operates the first French television channel broadcast over the radio-relay network. It has a broadcasting licence which was renewed in 1996. TF1 is also distributed by cable in Belgium.

With a holding of 39 %, the Bouygues Group, which operates mainly in the construction and property promotion sectors, has *de facto* control of TF1.

TF1's main activity is the unencoded broadcasting of general-interest television programmes. TF1 is also active via its subsidiaries in the advertising, production and services sectors, audio-visual and film production, the marketing of audio-visual rights, the broadcasting of two thematic channels and a 'pay-per-view' channel, and the production and distribution of derived products.

In 1996, the Bouygues Group realised a turnover of ECU 11 180,5 million, while TF1's turnover in the same period was ECU 1 475,8 million.

#### 2. France Télévision

France Télévision is made up of France 2 and France 3, two limited companies owned by the French State which operate the second and third French television channels broadcast over the radio-relay network. In so doing, they are required to comply with the conditions and public service mission laid down by the law defining their activities. France 2 and France 3 are broadcast unencoded and are financed by television licence revenues and advertising.

France 2 and France 3 broadcast general-interest programmes nationally. France 3 also broadcasts regional and local programmes. Both channels are also distributed by cable in Belgium.

In addition to their general-interest broadcasting activities, the two channels are also involved, via various shareholdings and subsidiaries, in the following audio-visual activities: advertising production, audio-visual and film production, marketing of audio-visual rights, broadcasting of thematic channels (cultural and educational), and the production and distribution of derived products and services.

In 1996, France 2 realised a turnover of ECU 760,3 million, while that of France 3 was ECU 784,7 million.

#### 3. France Télécom

France Télécom is the long-standing telecommunications operator in France. It was partially privatised in 1997, with 25 % of its capital now being held by members of the public, institutional investors and its staff. France

<sup>(1)</sup> OJ 13, 21.2.1962, p. 204/62.



There are at present 1,1 million subscribers to satellite pay-TV. There are three operators, including TPS.

Pay-TV services broadcast via the radio-relay network are currently the most widely used in France, with 4,3 million subscribers at the present time.

## 2. Thematic channels

Thematic channels are essentially a collection of television programmes and services grouped together as one channel. Given that they are at present rare in relation to the potential capacity resulting from digital compression, which is accentuated by the existence of exclusivity contracts between channels and digital platforms, TPS has found itself having to produce some of the thematic channels its distributes.

## 3. The acquisition of sports and film rights

This essentially involves the purchase of a share in the rights to films, TV films and television series and rights to broadcast sports events. For satellite or cable pay-TV, these rights may be divided into pay-TV, pay-per-view, near-video-on-demand and video-on-demand rights. Acquiring sports and film rights is particularly important for pay-TV since these types of programmes are attractive to potential subscribers.

## III. The notified agreements

Four agreements have been notified. The basic principles governing the operation of TPS are contained in the agreement of 11 and 18 April 1996, subsequently expressed in more concrete and structured terms in the Associates' Pact, signed on 19 June 1996, and in the TPS and TPSG Articles of Association of the same date.

These agreements and the contract terms referred to below are valid for 10 years.

### 1. Administration of TPS

TPS's management is entrusted to a second company, TPS Gestion (TPSG), which has exactly the same shareholder structure as TPS.

TPSG is governed by a board of directors and two committees: a Programming Committee and an Executive Committee, both of which provide advice and assistance.

The board of directors, on which 12 directors sit, decides by simple majority on any matters relating to TPS's commercial activity.

### 2. TPS's activities

Under the notified agreements, TPS's object is to conceive, develop and operate a range of programmes and services aimed at French-speaking television viewers, for which the latter are required to pay. This service will be broadcast in digital mode by satellite to be received directly by satellite dishes and cable networks. The company's object covers all operations which might be linked to this activity, including:

- the purchase, sale, marketing, advertising and broadcasting of television programmes and services,
- the purchase, hiring and supply of technical, services necessary for routing and access to the digital service,
- the development, marketing, purchase and sale of all access-control systems, and the management and marketing of subscription systems,
- the negotiation of agreements concerning the production, co-production and creation of television programmes and services intended for TPS.

### 3. Contract terms

#### (i) Non-competition clause

The parties have agreed not to become in any way involved, even indirectly, in companies having similar activities or a similar object as TPS as long as they are TPS shareholders.

#### (ii) Clause concerning TPS's programmes and services

In order to supply TPS with the programmes it requires, the parties have agreed to give TPS first option to the programmes or services they themselves operate or produce. TPS is also entitled to final refusal or acceptance on the best terms proposed by competitors with regard to any programmes or services which its shareholders offer to third parties. If it accepts them, whether exclusively or not, TPS will apply financial and contractual terms which are at least equivalent to those which the programmes and services could receive elsewhere.

Télécom operates voice telephony (fixed and mobile) services, public networks, terminals (telephones and fax machines, telephone switchboards), cable networks and telematic and multimedia services.

It owns the 'Viaccess' conditional-access technology used by TPS and its rival platform AB-Sat.

In the cable distribution sector, France Télécom Câble, a subsidiary of France Télécom, operates a network of more than 1,2 million connections, which represents a penetration rate of 23 %.

In 1996, the France Télécom group realised a turnover of ECU 23 049,13 million.

#### 4. CLT-UFA

CLT-UFA is a company operating in the media sector. It is the principal company in the CLT-UFA group, the main activity of which is television and radio broadcasting. It has activities and shareholdings in radio/television broadcasters in Luxembourg, Belgium, Germany, France, the United Kingdom, Ireland, Sweden, Poland and Hungary and on the Dutch market. It is also active in production, the acquisition and granting of audio-visual programme licences and the supply of related services (in particular technical services) to the media.

It also has an interest in the pay-TV sector through its holding in the German Premiere channel.

Its turnover in 1996 was ECU 2 314,6 million.

#### 5. M6

Métropole Télévision (M6) is a company governed by French law which received a broadcasting licence on 26 February 1987 to operate a national terrestrial channel. Its main shareholders are CLT and Suez Lyonnaise des Eaux. Its licence was renewed in 1996.

M6 is also active in various audio-visual sectors, including advertising production, cinema and audio-visual production, the marketing of rights to audio-visual programmes and films, the operation of thematic channels, record, magazine and videogram production, and telepurchasing.

In 1996, M6 realised a turnover of ECU 315,93 million.

#### 6. Suez Lyonnaise des Eaux

The capital of Suez Lyonnaise des Eaux is divided between the following shareholders (as of October 1997): Electrafina (GBL) (10 %), Crédit Agricole (7,6 %), AXA-UAP (6,2 %), CDC (4,5 %), Saint-Gobain (4 %), Cogema (3 %), staff (1,1 %), the rest (63,6 %) being in the hands of the general public.

Suez Lyonnaise des Eaux is developing its activities in the areas of water distribution, purification, energy, public works, infrastructure concessions and financial services. It is also present in the communications sector, principally via M6, of which it holds 34,45 % of the capital, and its subsidiary Lyonnaise Communications, which operates a cable network in France with more than 1,5 million connections, equivalent to a penetration rate of 18,8 %.

In 1996, its consolidated pro forma turnover was ECU 26 394,52 million (the merger having taken place on 19 June 1997).

## II. The services in question

### 1. Pay-TV services

TPS distributes its pay-TV services via the Eutelsat satellite. There are various means by which pay-TV programmes can be supplied: via the radio-relay network, by cable and by satellite. The differences between them are mainly linked to equipment and financial conditions, particularly since it is necessary to buy a satellite dish to receive satellite pay-TV services. Cable television, which is not well developed in France, is concentrated in Paris, the Paris Region and the major urban areas elsewhere in France. Where cable television is available, satellite television is poorly developed, mainly because of co-ownership and town-planning rules and the cost of buying a satellite dish. Consumers who have a choice between cable and satellite television seem to be limited essentially to those living in detached houses on the outskirts of cabled urban areas or in urban areas adjoining the national frontier, where satellite dishes are used to receive foreign channels.

There are at present slightly more than 1,5 million homes connected to a cable network. The market is made up of three main operators and a number of smaller ones. The national penetration rate is 23 %. No geographical expansion of cable networks is planned at the present time, and the only development which cable is likely to experience is an increase in distribution capacity as a result of digitalisation, the state of progress of which varies from one network to another.

A provision specific to the general-interest channels (TF1, France 2, France 3 and M6) already lays down that they will be exclusively distributed by TPS, which will meet the technical costs of transporting and broadcasting them.

(iii) Clause concerning cable

The cable operators which hold shares in TPS undertake to give priority to including the programmes and services supplied by TPS on their networks, in particular its pay-per-view services, and to consult with each other on coordinating these programmes and services with those already on cable.

#### IV. The Commission's intended position

Since the creation of TPS has a positive effect on competition in that it gives rise to a new operator, the

Commission proposes to adopt a favourable attitude towards the notified agreements. As for the provision concerning exclusive distribution of general-interest channels on TPS, it intends to grant an exemption for three years with the possibility of extension in the event that the scope of the exclusivity is reduced by the French legislator. Before doing so, the Commission invites interested third parties to submit any observations within one month of the date of publication of this notice, quoting the reference IV/C2/36.237 — TPS, to the following address:

European Commission  
Directorate-General for Competition (DG IV)  
Directorate C: Information, communication  
and multimedia  
Rue de la Loi/Wetstraat 200  
B-1049 Brussels

### Notice of initiation of an anti-dumping proceeding concerning imports of polypropylene binder or baler twine originating in the Czech Republic, Hungary and Saudi Arabia

(98/C 65/04)

The Commission has received a complaint pursuant to Article 5 of Council Regulation (EC) No 384/96<sup>(1)</sup> (hereafter referred to as 'the basic Regulation'), alleging that imports of polypropylene binder or baler twine originating in the Czech Republic, Hungary and Saudi Arabia are being dumped and are thereby causing material injury to the Community industry.

#### 1. Complaint

The complaint was lodged on 14 January 1998 by the Liaison Committee of European Union Twine, Cordage and Netting Industries (Eurocord) on behalf of producers representing a major proportion of the total Community polypropylene binder or baler twine production.

#### 2. Product

The product allegedly being dumped is polypropylene binder or baler twine, usually called agricultural twine.

<sup>(1)</sup> OJ L 56, 6.3.1996, p. 1. Regulation as amended by Regulation (EC) No 2331/96 (OJ L 317, 6.12.1996, p. 1).

These twines are used in the agricultural sector, notably for binding bundles to be picked up by automatic balers or similar machines. The product concerned is currently classifiable within ex CN code 5607 41 00. This CN code is only given for information.

#### 3. Allegation of dumping

The allegation of dumping is based on a comparison of normal value established on the basis of domestic prices in the Czech Republic, Hungary and Saudi Arabia with the respective export prices of the product concerned to the Community. On this basis the dumping margins calculated are significant for all three exporting countries.

#### 4. Allegation of injury

The complainant alleges and has provided evidence that imports from the Czech Republic, Hungary and Saudi Arabia have increased significantly in absolute terms and in terms of market share.

## COMMISSION DECISION

of 17 July 1996

relating to a proceeding under Article 85 of the EC Treaty and Article 53 of the EEA Agreement

(Case No IV/35.337 — Atlas)

(Only the English, French and German texts are authentic)

(Text with EEA relevance)

(96/546/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community,

Having regard to the Agreement on the European Economic Area,

Having regard to Council Regulation No 17 of 6 February 1962, First Regulation implementing Articles 85 and 86 of the Treaty<sup>(1)</sup>, as last amended by the Act of Accession of Austria, Finland and Sweden, and in particular Articles 2, 6, and 8 thereof,

Having regard to the application for negative clearance and the notification for exemption submitted, pursuant to Articles 2 and 4 of Régulation No 17, on 16 December 1994,

Having regard to the summary of the application and notification published pursuant to Article 19 (3) of Regulation No 17 and to Article 3 of Protocol 21 of the EEA Agreement<sup>(2)</sup>,

After consultation with the Advisory Committee for Restrictive Practices and Dominant Positions,

Whereas:

second transaction, notified under the name of Phœnix, with Sprint Corporation (Sprint)<sup>(4)</sup>. Phoenix, since renamed as GlobalOne, is the object of a separate Decision pursuant to Article 85 (3) of the EC Treaty<sup>(5)</sup>.

- (2) Atlas is structured at two levels. A holding company established in Brussels, Atlas SA, incorporated as a *société anonyme* under the laws of Belgium, has three operating subsidiaries, namely Atlas Télécommunications SA (Atlas France) in France, Telekom Internationale Telekommunikationsdienste GmbH (Atlas Germany) in Germany, and one for the rest of Europe. Atlas France and Atlas Germany will initially provide technical and sales support to FT and DT, being the French and German distributors of Atlas and GlobalOne products. After full and effective liberalization of the telecommunications infrastructure and services markets in France and Germany, scheduled to occur by 1 January 1998, DT's subsidiary for the provision of X.25 packet-switched data communications, T-Data Gesellschaft für Datenkommunikation mbH (T-Data)<sup>(6)</sup>, will be merged with Atlas Germany while FT's subsidiary for the provision of X.25 packet-switched data communications, Transpac France, will be merged with Atlas France.

## I. THE FACTS

## B. THE PARTIES

## A. INTRODUCTION

- (1) The Atlas venture was notified to the Commission on 16 December 1994. This transaction brings about a joint venture owned as to 50 % by France Télécom (FT) and as to 50 % by Deutsche Telekom AG (DT). The notification of Atlas replaces the notification on 3 June 1993<sup>(3)</sup> of a joint venture formed by FT and DT (at the time Deutsche Bundespost Telekom) under the name of Eunetcom to which this Decision extends. Atlas is also the instrument of DT and FT's participation in a

- (3) Deutsche Telekom AG (DT) and France Télécom (FT) are the public telecommunications organizations (TOs) in Germany and France. Both

<sup>(4)</sup> OJ No C 184, 18. 7. 1995, p. 11.

<sup>(5)</sup> See p. 57 of this Official Journal.

<sup>(6)</sup> The parties have submitted that T-Data is the new name of DT's former Datex-P division for the provision of X.25 packet-switched data communications services, incorporated after publication of the Commission notice pursuant to Article 19 (3) of Council Regulation No 17 and Article 3 of Protocol 21 of the European Economic Area Agreement in this case; OJ No C 337, 15. 12. 1995, p. 2 (hereinafter the 'Article 19 (3) notice').

<sup>(1)</sup> OJ No 13, 21. 2. 1962, p. 204/62.

<sup>(2)</sup> OJ No C 337, 15. 12. 1995, p. 2.

<sup>(3)</sup> OJ No C 175, 26. 6. 1993, p. 11.

supply telephone exchange lines to homes and businesses; local, trunk and international communications to and from their respective home country. Worldwide turnover in 1994 was ECU 31,8 billion, a 4,3% increase over 1993, for DT and ECU 21,7 billion, a 1,8% increase over 1993, for the FT group.

### C. THE RELEVANT MARKET

#### 1. Product markets

- (4) Atlas will address the markets for the provision of non-reserved telecommunications services to corporate users both Europe-wide and nationally. Atlas will target two separate product markets for non-reserved services, namely:
- (5) *The market for customized packages of corporate telecommunications services*

This market comprises mostly customized combinations of a range of existing telecommunications services, mainly liberalized voice services including voice communication between members of a closed group of users (virtual private network (VPN) services), high-speed data services and outsourced telecommunications solutions specially designed for individual customer requirements. The market for customized packages of corporate telecommunications services, enhanced by features such as tailored capacity allocation, billing, a 24-hour technical service, etc., is currently changing and evolving rapidly. Customers demand such packages of sophisticated telecommunications and information services offered by one single provider. That provider is expected to take full responsibility for all services contained in the package from 'end to end'. Accordingly, DT and FT intend to offer such customers through Atlas whatever services existing technology allows them to offer from time to time within the applicable regulatory framework. In this regard, the parties have indicated that Atlas will eventually extend to international voice traffic and other basic services, regulations permitting.

These services are provided over high-speed, large-capacity leased lines linking sophisticated equipment on customer premises to the service provider's nodes. Alternatively, other means of transmission, such as satellite or mobile radio capacity, can be used to ensure the geographic coverage demanded from time to time. Such services employ advanced state-of-the-art protocols, data compression techniques, equipment and

software. In this market, Atlas is expected to offer a portfolio of services including the following (the 'Atlas services'):

- data services: high- and low-speed packet-switched, Frame Relay, Internet Protocol (IP) services,
- value-added application services: value-added messaging, video-conferencing and electronic document interchange (EDI) services,
- voice VPN services,
- value-added leased lines offerings: pre-provisioned, managed and circuit-switched bandwidth,
- very small aperture satellite (VSAT) network services, and
- outsourcing: customers are invited to transfer responsibility and ownership of their networks to Atlas. If they agree, Atlas may integrate into its own offerings any third-party products already owned by customers who wish to keep such offerings, as the case may be.

Of the above, some services will remain with DT and FT and therefore not be Atlas services. These services are: (i) those national receive-only VSAT services in France which provide a single channel per carrier ('receive-only SCPC'); (ii) national messaging and EDI services in Germany; (iii) data network services using Asynchronous Transfer Mode (ATM) technology in France, Germany and any third country; and (iv) national VPN services in France and Germany. The integration into Atlas of any such service and/or its underlying network as well as of any broadband transmission capacity operated by DT and/or FT necessitates separate notification to the Commission.

- (6) Due to the high cost of building and operating the networks needed to provide customized packages of corporate telecommunications services, such services can be commercially viable only if provided to multinational corporations, extended enterprises, and other intensive users of telecommunications and in particular the largest among those customers generating continuous high traffic volumes<sup>(7)</sup>. Many of those potential customers have complex and specific needs and have often acquired expertise in managing own internal networks. Whether each of the services listed above constitutes a separate product market can be left open for present purposes, since a separate analysis would not affect the Commission's conclusions.

<sup>(7)</sup> See Commission Decision 94/579/EC of 27 July 1994 in Case No IV/34.857 — BT-MCI; OJ No L 223, 27. 8. 1994, p. 36.

(7) However, this Decision relates only to Atlas' range of products and its business scope as notified. Any substantial change of products or business scope, and in particular (i) the integration into Atlas of broadband transmission capacity (such as Asynchronous Transfer Mode (ATM) networks) in France and Germany and (ii) the offering by Atlas of public basic telecommunications services (such as voice telephony services<sup>(8)</sup>) will require a new notification.

(8) *The market for packet-switched data communications services*

Atlas will also be active on a separate market for packet-switched data communications services. The Commission considers data communications services to be a distinct telecommunications product market, without prejudice to the existence of narrower markets<sup>(9)</sup>. One narrower market is that for packet-switched data communications services<sup>(10)</sup>. Packet switching is a means to improve network capacity utilization and consists of splitting data sequences into 'packets', feeding these and other packets into the network optimizing utilization of available capacity, switching the packets to the desired destination and rearranging the packets to obtain the original data sequences. One standard used for the provision of packet-switched data communications services is the X.25 protocol. Packet-switched data services using this protocol (the 'X.25 data services') are slower than packet-switched data communications services using protocols such as Frame Relay, Asynchronous Transfer Mode (ATM) or Internet Protocol (IP), given that X.25 data services rely on smaller packets and require switches which allow charging per packet.

(9) Packet-switched data communications services can be divided into different customer segments within the same product market.

1. On the one hand, some customers generate mostly erratic and geographically widespread demand for low-speed, low-volume applications. These features are due either to the specific type of use (such as banks operating cash machines nationwide, networks of

points-of-sale in shops) or to the size of such customers, as with small and medium-sized enterprises (SMEs). Such services are billed by volume sent, according to published tariffs. All incumbent Member State TOs including DT and FT operate dense public networks with nationwide coverage providing X.25 data services to this customer segment (the 'public packet-switched data networks'). There is only one public packet-switched network in each Member State, built by the incumbent TO under a public service obligation before market liberalization.

2. On the other hand, larger corporate customers and other extended users generate more substantial and regular traffic. Often the requirements of these users make it worthwhile for either third-party service providers or the potential customer itself to assume the high cost of creating customized leased lines circuits (for example, to set up VPNs) to meet individual service demand. This demand is therefore increasingly met either by packet-switched services using protocols other than X.25, notably Frame Relay and ATM (for VPN applications) and IP (for both public and VPN applications) or by switched services (PSTN or ISDN services). Packet-switched data communications services to such users are billed according to negotiated rates that take account of the individual demand features of a particular customer.

(10) Virtually all companies active in each individual Member State of the European Community are potential if not actual customers for national packet-switched data communications services. Such services are also required by SMEs, albeit in smaller volumes and possibly less regularly than by larger users. Seldom will such volumes make it worthwhile for service providers to invest in leased lines with the specific purpose of reaching these SMEs, which are therefore in a weak negotiating position and hardly capable to date of switching from the current provider, typically the incumbent TO, to a competitor.

(11) Packet-switched data communications may also be offered as one service in a customized package of corporate services. However, even as part of such an arrangement, packet-switched data communications services are based on mature internationally standardized technology and provided over standard terrestrial infrastructure. At the national level, choice from a wider range of packet-switched data communications offerings

<sup>(8)</sup> Defined in the seventh indent of Article 1 of Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services; OJ No L 192, 24. 7. 1990, p. 10, hereinafter 'Services Directive', as last amended by Directive 96/19/EC; OJ No L 74, 22. 3. 1996, p. 13.

<sup>(9)</sup> Commission's Guidelines on the application of Community competition rules in the telecommunications sector, OJ No C 233, 6. 9. 1991, p. 2, at paragraph 27.

<sup>(10)</sup> Defined as 'packet- and circuit-switched services' in the ninth indent of Article 1 (1) of the Services Directive — see footnote 8.

than merely X.25 data services is available to larger customers that are not served over the TO's public packet-switched data networks but over customized leased-line circuits. However, most existing customers for packet-switched data communications currently generate annual turnover of far below ECU 10 000 each and are not therefore potential users of customized packages of corporate telecommunications services. Therefore, packet-switched data communications services offered by Atlas constitute a product market separate from the market for customized packages of corporate telecommunications services equally targeted by Atlas.

## 2. Geographic markets

### *The markets for customized packages of corporate telecommunications services*

- (12) Given that cost and price differences are quite substantial, demand for customized packages of corporate telecommunications services exists in at least three distinct geographic markets, namely at a global, at a cross-border regional and at a national level. Atlas will provide such packages to large users Europe-wide and nationally. Through GlobalOne, customized packages of corporate telecommunications services offered by Atlas will also have global 'connectivity' — the technical option of extending a given service offering beyond Europe by linking a customer's premises worldwide over Phoenix 'Global Backbone Network'<sup>(11)</sup>. Given the considerable costs involved, customized packages of corporate telecommunications services are today mainly demanded by large multinational corporations, extended enterprises, as well as major national and other intensive users of telecommunications. The Commission has discussed the requirements of such users in its Decision 94/579/EC (BT-MCI)<sup>(12)</sup>.
- (13) Due to the cost structure of providing customized packages of corporate telecommunications services, notably the cost of leasing the required infrastructure, prices of such services are related to geographic coverage, as is the cost of additional features (for example, one-stop-billing, help-desk and technical assistance around the clock, customized billing). There is evidence that increasing availability of trans-European networks will ultimately blur the distinction between national and cross-border or ultimately Europe-wide provision of non-reserved telecommunications services. However, certain sophisticated national

non-reserved services currently available from DT and FT in Germany and France respectively will not be Atlas services, including DT and FT's national data network services based on ATM or equivalent packet-switching technology (Datex-M and Transrel respectively) and the national services mentioned at recital 5. This demonstrates that a distinction between national and cross-border provision of customized packages of corporate telecommunications services remains valid to date.

### *The markets for packet-switched data communications services*

- (14) Price differences for these services may be less than for customized packages of corporate telecommunications services. However, a national, cross-border regional and global geographic level can be distinguished for packet-switched data communications services. In terms of traffic volumes, supply and demand of packet-switched data communications services are mostly national. For instance, in Germany DT's existing T-Data packet-switched data communications services division hardly ever provides such services across the border while FT's German subsidiary Info AG, in spite of appertaining to FT's seamless cross-border Transpac network, only provides one fifth of its packet-switched data communications services across the border. This assessment was confirmed by interested third parties further to the Commission's notice on the Atlas notification<sup>(13)</sup>.
- (15) At a global and Europe-wide level, X.25 data services and customized packages of corporate telecommunications services may be partly converging to the extent that large customers of the latter do not require separate provision of X.25 data services once such services are available as part of service combinations offered over advanced networks. Accordingly, large European telecommunications users demand services with global 'connectivity', meaning that they may be extended beyond Europe if so required. DT and FT have moved to meet this demand in entering the GlobalOne agreements with Sprint. Along with increased availability of advanced, cross-border network infrastructure, the market is generally expected to overcome distinctions along national borders in the medium term. However, separate national geographic markets subsist to date for packet-switched data communications services and for the provision of customized packages of corporate telecommunications services respectively.

<sup>(11)</sup> See Phoenix Decision in Case No IV/35.617, at recital 27.

<sup>(12)</sup> See footnote 7.

<sup>(13)</sup> Notification of a joint venture (Case No IV/35.337 — Atlas), OJ No C 377, 31. 12. 1994, p. 9 and the Article 19 (3) notice (see footnote 6 and recitals *et seq.*).

## D. MARKET SHARES OF ATLAS

*The market for customized packages of corporate telecommunications services*

- (16) The parties estimate the European markets for non-reserved corporate telecommunications services (exclusive of data communications services) to be worth approximately ECU 505 million (1993 figures). Of this total, end-to-end services accounted for approximately ECU 15,1 million, VPN services for approximately ECU 220,6 million, VSAT services for approximately ECU 173,2 million and outsourcing services for approximately ECU 96,4 million. According to the notification DT and FT's aggregate market shares (1993 figures) in the European Community were 25% in the end-to-end services market, 27% in the VPN services market and 2,3% in the outsourcing services market. Market shares for VSAT services are difficult to calculate given that TOs mostly use VSAT terminals either as back-up facilities for other services or to extend the geographic scope of services despite terrestrial infrastructure shortcomings; however, DT and FT taken together operated 10 907 VSAT terminals by June 1994, equivalent to 29% of the total installed base of interactive, data one-way or business television VSAT terminals in the European Economic Area.

As to the national market for customized packages of corporate telecommunications services in France and Germany respectively, DT and FT's aggregate market shares for individual non-reserved corporate telecommunications services are 93% in the French VPN market (where DT has no presence) against 0% in the German VPN market, and 60% in the French market for end-to-end services against 35% in the equivalent German market. DT and FT's outsourcing joint venture, Eunetcom B.V., achieved 36% of total outsourcing turnover generated in France and 29% of total outsourcing turnover generated in Germany. As for VSAT services, DT has installed approximately 25% of all VSAT terminals in Germany; this Member State accounts for 18% of the total installed base of such terminals in the EEA.

In third-country national markets, including all EEA member countries, DT and FT's presence is to date negligible or non-existent.

*The market for packet-switched data communications services*

- (17) DT and FT estimate the European market for data communications services to be worth approximately ECU 2,8 billion (1993 figures).

According to the notification DT and FT's aggregate shares (1993 figures) of this market were 35%. Among national markets, Atlas will have a particularly strong position in France and Germany. DT and FT's aggregate market share for all data communications services is 79% in Germany and 77% in France, of which approximately half relates to services provided by DT's X.25 data services subsidiary (now incorporated as T-Data) and FT's Transpac France subsidiary. Both subsidiaries will remain outside the scope of Atlas until the French and German telecommunications infrastructure and services markets are fully and effectively liberalized, as is scheduled for 1 January 1998 (see recital 24).

## E. MAIN COMPETITORS OF ATLAS

*The markets for customized packages of corporate telecommunications services*

- (18) Since the BT-MCI Decision several players, acting alone or jointly with partners, have entered or are entering the international markets providing non-reserved corporate telecommunications services. The most important of these players, albeit with disparate geographic scope and target customers, include: AT&T WorldPartners, Concert, IBM-Stet, International Private Satellite Partners<sup>(14)</sup>, Unisource<sup>(15)</sup> or Uniworld<sup>(16)</sup>. Some of these strategic alliances are merely projects while others are awaiting regulatory approval. However, all of the above share the aim of positioning the respective partners in anticipation of the full liberalization.

*The market for packet-switched data communications services*

- (19) The market for packet-switched data communications services features a substantially larger number of players than that for customized packages of corporate telecommunications services. Among the global players in this market are the alliances mentioned at recital 18 competing with providers such as EDS, FNA, Infonet, SITA or Swift and operating subsidiaries of large global companies such as AT&T Istel, Cable & Wireless Business Networks, DEC's Easynet, or GEIS. In addition, a large number of smaller players competes at a cross-border regional or national

<sup>(14)</sup> See Commission Decision 94/895/EC of 15 December 1994 (Case No IV/34.768 — International Private Satellite Partners); OJ No L 354, 31. 12. 1994, p. 75.

<sup>(15)</sup> Notification of a joint venture (Case No IV/35.830 — Unisource/Telefónica); OJ No C 94, 30. 3. 1996, p. 5.

<sup>(16)</sup> Notification of a joint venture (Case No IV/35.738 — Uniworld); OJ No C 276, 21. 10. 1995, p. 9.



level in the EEA. For instance, FT's indirect German subsidiary Info AG, which provides most of its data communications services within Germany, is DT's second-largest competitor in the German national market for packet-switched data communications services. None of these smaller players can compare to large alliances in terms of reach, access to transmission capacity and financial backing.

#### F. THE TRANSACTION

(20) The Atlas transaction notified to the Commission comprises a set of agreements whose main features are described below.

##### 1. Agreements as originally notified

- (a) The Atlas Joint Venture Agreement (JV Agreement) is the main agreement providing for the establishment of the Atlas joint venture.
- (b) The Intellectual and Industrial Property Transfer and Licence Agreements were concluded by FT and DT respectively, with Atlas SA; under these agreements FT and DT make available to Atlas SA the intellectual property rights (the IPRs) needed to operate the Atlas business.
- (c) The Framework Services Agreements are framework agreements setting forth the basic terms and conditions with respect to the supply by DT and FT of certain services to Atlas SA and the supply by Atlas SA of certain services to FT and DT.
- (d) The Distribution Agreements are two substantially similar distribution agreements between Atlas SA and FT and DT respectively, regarding the marketing and sale of Atlas products in France and Germany respectively.
- (e) The Agency Agreements under which each parent appoints Atlas SA as non-exclusive worldwide agent for the sale of DT and FT's international leased lines (half-circuits), with the territorial exception of Germany as regards DT's half-circuits.

##### 2. Contractual Provisions

(21) In particular, the above agreements provide for the following:

##### 1. Structure of the Atlas venture

Atlas SA is created as a joint venture between FT and DT, each owning half the share capital. The management structure of Atlas SA is as follows:

- (a) Shareholders' meeting: Prior approval by the shareholders' meeting is necessary for matters such as the amendment of the articles of association, changes of capital, issuance of shares, mergers, sale of all or a substantial part of the assets, and liquidation.
- (b) The board of directors: Atlas SA's board of directors has eleven members, five apiece being elected by DT and FT and one by Sprint. Prior approval by the board of directors is required for a number of important decisions such as the approval of business plans and annual budgets and changes in the scope of Atlas, the conclusion of important contracts, etc. Decisions on changes in the Atlas business, management appointments, and the approval of the business plan, the annual operating plan, and the budget require that at least two directors nominated by each party vote with the majority<sup>(17)</sup>.
- (c) Chief executive officers (CEOs): It is envisaged that Atlas SA will have two CEOs, one nominated by FT from among its representatives in the board of directors, the other by DT from among its representatives in the board of directors. The CEOs shall be jointly responsible for day-to-day operations and the management of the business and affairs of Atlas. Approval of both co-CEOs is required for all important decisions including the hiring or dismissal of key employees.

The parties will contribute to Atlas their existing European assets outside France and Germany (as well as some assets in France and Germany) used for the provision of services coming within the scope of Atlas.

##### 2. Purpose and activities of Atlas

The Atlas venture is to provide seamless national and international non-reserved services to corporate customers (that is, to multinational companies (MNCs) and SMEs alike). The portfolio of Atlas services comprises data network services, international end-to-end services (managed links), voice VPN services, customer-defined networks, outsourcing and VSAT services. These services are fully liberalized in the European Community and are widely liberalized worldwide. Atlas will have the responsibility for the services portfolio mentioned above, outside France and Germany.

<sup>(17)</sup> The originally envisaged Strategic Board of Atlas SA, described in the Article 19 (3) notice (footnote 6) at paragraph 20 (b), was deleted from the final Atlas Agreements.

In France and Germany, Atlas will provide sales support to FT and DT's sales forces as regards all services mentioned in the Atlas portfolio, with the exception of public packet-switched data network services within France and Germany, which will be provided by FT's Transpac France subsidiary and DT's T-Data subsidiary respectively until the telecommunications infrastructure and services markets are fully and effectively liberalized in France and Germany, as scheduled for 1 January 1998.

Each acting as an exclusive distributor, DT will sell Atlas services in Germany, while FT will sell Atlas services in France. Atlas products will be sold in France and Germany under the common globally used Atlas/GlobalOne brands. Passive sales of Atlas services by DT in France, by FT in Germany and by any Atlas operating entity in both Member States will be allowed. Outside France and Germany, Atlas products will be sold by the Atlas operating entity for the rest of Europe.

Pursuant to the JV Agreement, a balancing payment was made by DT at closing to equalize the respective contribution values of the two parties. DT or FT will make a further balancing payment upon contribution of T-Data and Transpac to Atlas to offset any difference in the valuation of T-Data and Transpac respectively.

### 3. Provisions concerning dealings with/by Atlas

Mutual service provision between Atlas and FT/DT is the subject of two Framework Services Agreements pursuant to which dealings between FT/DT and Atlas must be transparent, non-discriminatory and at arm's length.

As for services generally offered by DT or FT, the prices and other terms which DT or FT generally apply from time to time to their customers are to apply equally for Atlas. As for services not generally offered by FT or DT, market prices and terms apply and are negotiated between the Parties in good faith and at arm's length. Consequently, Atlas will purchase such services from DT or FT at similar prices and on similar conditions to those that any third party generally offering such services under equivalent circumstances would allow. If information on relevant market prices is not available, the prices applicable for Atlas are to be determined on the basis of a calculation

model that is used, within FT, to make offers to customers with special requests and, within DT, to calculate intra-group transfer prices. Prices resulting from such calculation will cover, for the relevant period, all costs as well as a reasonable profit margin.

### 4. Anti-competition provisions

Pursuant to Article XIII of the Atlas JV Agreement, FT and DT will not engage anywhere in the production of services that are substantially the same or compete directly with the Atlas services, and will not engage outside France and Germany in the marketing, sale or distribution of services that are substantially the same or compete directly with the Atlas services. Furthermore, FT will not market or distribute Atlas services in Germany and DT will not market and distribute Atlas services in France; passive sales are, however, permitted by FT outside France, by DT outside Germany and by Atlas in both France and Germany.

### 5. Provisions relating to intellectual and industrial property

The parents each concluded an Intellectual and Industrial Property Transfer and Licence Agreement with Atlas SA under which DT, FT, T-Data and Transpac France (the 'IPR holders') are to make available to Atlas SA the IPRs which are needed to operate the Atlas business in accordance with the following principles:

- (a) IPRs owned by, or licensed to, the IPR holders that are used exclusively for the Atlas business will be transferred to Atlas SA;
- (b) IPRs owned by, or licensed to, the IPR holders that are used predominantly for the Atlas business shall be transferred to Atlas SA, and a sub-licence will be granted to the Parties (Grant-Back Licence sub-licence); and
- (c) IPRs owned by, or licensed to, the IPR holders that are used predominantly for the IPR holders' business are (sub-)licensed to Atlas SA.

### G. CHANGES MADE FURTHER TO THE COMMISSION'S INTERVENTION AND CONDITIONS ATTACHED TO THIS DECISION

- (22) Certain features of the Atlas transaction as notified appeared to be incompatible with Community competition rules. Consequently, the Commission by letter of 23 May 1995 informed the Parties of its concerns. In the course of the notification

procedure the Parties have amended the original Agreements and given undertakings to the Commission.

#### 1. Contractual changes

#### (23) Non-appointment of Atlas SA as an agent for international half-circuits

Further to the Commission's letter of 23 May 1995, DT and FT abolished the Agency Agreements and amended the original Service Agreements to take account of the non-appointment of Atlas SA as a non-exclusive agent for DT and FT's half-circuits.

#### (24) Non-integration of French and German public packet-switched data networks before full and effective liberalization of the telecommunications infrastructure and services markets

Atlas SA will not acquire legal ownership or control within the meaning of Article 3 of Council Regulation (EEC) No 4064/89<sup>(18)</sup> of the French and German public packet-switched data networks, Transpac France and T-Data respectively, before the telecommunications infrastructure and services markets are fully and effectively liberalized in France and Germany, as is scheduled to occur by 1 January 1998. Meanwhile:

1. FT has split Transpac SA into Transpac France and Transpac Europe;
2. FT has yielded Transpac Europe to Atlas;
3. FT will keep Transpac France as a wholly owned subsidiary;
4. DT has incorporated DT's X.25 data services division as a separate company under German law and a wholly owned subsidiary of DT;
5. DT and FT have fully contributed their outsourcing joint venture, Eunetcom B.V., to Atlas SA; and
6. Atlas SA has created a subsidiary in France and Germany (Atlas France and Atlas Germany respectively) to provide the following services:
  - (i) sales support regarding Atlas products to distributors in France and Germany; and

#### (ii) services within the scope of Atlas other than packet-switched data network services including:

- VSAT services,
- international end-to-end services,
- voice VPN services,
- customer-defined solutions (excluding national X.25 data services in France and Germany), and
- outsourcing services,

and excluding the services described in the last paragraph of recital 5.

Once the telecommunications infrastructure and services markets are fully and effectively liberalized in France and Germany, Transpac France and T-Data will be contributed to Atlas in such a way that Atlas France and Atlas Germany will be merged with Transpac France and T-Data respectively. For the purposes of such contribution, Transpac France and T-Data shall be read as comprising only the public packet-switched data networks for the provision of packet-switched data communications services based on the X.25, IP, SNA and Frame Relay protocols respectively.

#### (25) Technical cooperation

Ahead of full and effective liberalization of the telecommunications infrastructure and services markets in France and Germany, DT and FT will cooperate in the development of common technical network elements. This Decision is subject to the condition that DT and FT's cooperation in this field will, until the date set in Article 2, comprise the following areas only:

1. FT and DT will cooperate in the development of common products and common technical network elements (namely such products and elements as share the same features, whilst being separately built and owned); such cooperation will extend to the French and German public packet-switched data networks. Only the following functions will be managed by Atlas SA for Transpac France and T-Data respectively:
  - (a) product management and development, namely: (i) product definition (definition of *inter alia* speed, terms and availability of interconnection and other technical and commercial features), (ii) product marketing, (iii) product life cycle management, (iv) specification of product requirements, (v) technical specifications and developments of the products and (vi) technical development of the products (hardware and software), provided that product branding and pricing as well as product implementation in the network is managed by Transpac France and T-Data respectively;

<sup>(18)</sup> OJ No L 395, 30. 12. 1989, p. 1 (corrected version in OJ No L 257, 21. 9. 1990, p. 13); as amended by the Act of Accession of Austria, Finland and Sweden.

- (b) certain network planning functions, namely: (i) central network engineering and optimization of the common transmission network so as to avoid an unreasonable duplication of resources, (ii) engineering and optimization of the networks for the various service platforms so as to ensure seamless services and (iii) central planning regarding the implementation of new network nodes (such as timing); and
- (c) information systems, namely: (i) definition of the information system architecture (for example, development of common technical features for future information systems), (ii) specification of information system requirements and applications, (iii) technical development of hardware and software for information systems and (iv) central implementation planning of hardware and software, provided that central information system functions (for example, billing information and statistics) will be operated by Transpac France and T-Data respectively.

The above areas of cooperation are on no account to be tantamount to a *de facto* integration of the French and German public packet-switched data networks, which will be controlled by two separate network management centres. The restriction of DT and FT's technical cooperation to the elements set out above is attached to this Decision as a condition within the meaning of Article 8 (1) of Regulation No 17.

2. Atlas may subcontract certain operational functions to Transpac France and T-Data respectively.

(26) Non-integration of assets of FT's indirect German subsidiary

The assets of FT's German corporate telecommunications services provider Info AG shall not be integrated into Atlas save as indicated in the following undertaking:

'To meet the requirement of the European Commission that competition is not eliminated on the German telecommunications services market, France Télécom (FT) undertakes that it will irrevocably make available for sale, as a going business, Transpac's German subsidiary Info AG, or execute alternative remedies if such sale should not occur.

*Scope of the divestiture*

FT will divest of all assets as well as contracts of Info AG. Multinational clients whose headquarters are outside Germany to whom Info AG to date provides advanced network services

as part of the Transpac network may be transferred to Atlas, to the extent to which the Commission is satisfied that such services are separable from the German activities of Info AG ("Info AG's business") without significantly lessening the value of those activities.

The two parts of Info AG's business (i.e. Disaster Recovery Services (DRS) and Network Services (NWS)) will be sold separately if no purchaser can be found for Info AG's business as a whole. For the purposes of this undertaking, the sale of Info AG will be considered as the sale of both the DRS and the NWS parts of Info AG's business.

*Obligations of France Télécom*

1. With regard to Info AG's present operations in respect of customers whose headquarters are located outside Germany, FT will, before the sale of Transpac's shares in Info AG to the party purchasing such shares (the 'purchaser'), try to bring about a service agreement between Info AG and Transpac. Pursuant to such agreement, Transpac will continue providing for Info AG such services as Transpac is currently providing to Info AG.
2. The services covered by the agreement referred to in the preceding paragraph shall be provided so as not to impair Info AG's remaining business as presently conducted. Conclusion of such agreement with the purchaser is not a condition and cannot be required by FT for the purposes of complying with this undertaking.
3. FT also agrees to provide the purchaser with any assistance (e.g. licences and know-how) relating to the provision of Info AG's services to the extent possible under existing contractual obligations, as the case may be. FT may charge the purchaser a market-based fee for any such licence and know-how. The market-based fee shall be that normally obtainable on the market at the time that any licence or know-how is provided.
4. FT recognizes the Commission's objectives to (i) maintain the viability, marketability and competitiveness of Info AG's current business and (ii) to provide sufficient management and other resources for this purpose. To achieve these objectives, FT undertakes the following:
  - (a) to ensure that (i) Info AG's business is legally kept separate from both

Transpac and T-Data and maintained as a distinct and saleable business; (ii) the value of Info AG's assets and of its business in every respect is maintained, pursuant to good business practice, at their current level, unless a change in the assets is necessary, in which case FT shall not make any significant change without prior consultation with and approval of the European Commission; and (iii) all agreements necessary to maintain Info AG's business are entered into or continued according to their terms, consistent with past practice and the ordinary course of business; this notably includes all agreements and arrangements related to leased line capacity and interconnection with T-Data and/or Deutsche Telekom;

- (b) to keep all administrative and management functions relating to Info AG which have been carried out at all levels within FT and/or Transpac to maintain the viability, marketability and competitiveness of Info AG until divestiture is completed or until the trustee advises FT that such functions are no longer necessary, whichever occurs earlier;
- (c) as soon as is practical and in any event no later than by 10 July 1996, to appoint a trustee (the 'trustee'), such as an investment bank, subject to approval by the Commission (such approval shall not be withheld without good cause), provided that, subject to approval by the Commission (such approval shall not be withheld without good cause), FT may (i) terminate the trustee agreement should FT decide at any time after the appointment that the trustee does not perform its duties properly, and (ii) replace the previously appointed trustee by another trustee also approved by the Commission;
- (d) to give such trustee an irrevocable mandate to sell Info AG, on best possible terms and conditions, to an available purchaser making an offer before [..](<sup>19</sup>); and

- (e) to establish and facilitate the management structure agreed with the trustee in the framework of the divestiture negotiations.

- 5. When the trustee is appointed to sell Info AG, FT shall comply with the requirements of the trustee to maintain the value of Info AG's assets, to the extent legally permissible, unless a change in the assets is necessary, in which case FT shall not make any significant change without prior consultation with and approval of the European Commission. FT shall in particular ensure that all services provided by FT or any of FT's subsidiaries to Info AG continue to be provided efficiently and satisfactorily and that no increase is made in the charge (if any) made to Info AG for any service. FT shall not, except with the consent of the trustee, employ or offer employment to any employee or officer of Info AG until after the sale of Info AG.

#### *Obligations of the trustee*

- 6. Pursuant to the agreement between FT and the trustee appointed with the Commission's consent, the trustee shall:
  - (a) advise FT and Transpac on the best management structure to ensure the continued viability, marketability and competitiveness of Info AG's business. The trustee shall notably give advice on how to undertake any restructuring of Info AG in a way that guarantees Info AG's viability, marketability and competitiveness;
  - (b) advise FT and Transpac with regard to the satisfactory operation and management of Info AG to ensure the continued viability, marketability and competitiveness of Info AG's business as well as supervise, monitor and control the implementation of the advice by Info AG. For the purposes of and to the extent necessary for such monitoring, the trustee shall have complete access to Info AG's personnel and facilities as well as to documents, books and records of both FT and Transpac, including such personnel, facilities, books and records which, even if not directly related to Info AG,

(<sup>19</sup>) Business secret.

- may have an impact on the conduct of Info AG's operations;
- (c) act as FT's investment banker in conducting good faith negotiations with interested third parties with a view to selling Info AG within [...] <sup>(20)</sup> of the first closing date of the Atlas transaction as defined therein, i.e. before [...] <sup>(21)</sup> (the 'target date'). In the event that the trustee at any time prior to the target date but at least two months before that date determines together with the Commission that it is not possible to identify an acceptable purchaser for Info AG exclusive of the customers whose headquarters are located outside of Germany, the trustee, FT and the Commission will discuss appropriate alternatives to the proposed divestiture of Info AG, notably an extended divestiture;
  - (d) provide a written report before a binding contract is signed and in any event every month on all developments in its negotiations with third parties interested in purchasing Info AG; such reports, with supporting documentation, shall be furnished to the Commission with copy to FT;
  - (e) provide the Commission, with copy to FT, with a written report every two months concerning the monitoring of the operations and management of Info AG;
  - (f) at any other time upon the Commission's request provide the Commission with a written or oral report on any aspect of the duties and activities of the trustee in relation to Info AG and its possible purchasers. FT shall receive a copy of such written reports and shall be informed of the content of oral reports; and
  - (g) cease to perform its duties as trustee for the purpose of this undertaking when the sale of Info AG or any alternative remedy within the meaning of paragraph 6 (c) above becomes effective.
7. The trustee shall be remunerated by FT. The trustee's remuneration shall provide incentives for a prompt divestiture, so that the trustee uses its best efforts in arranging a prompt and value-maximizing sale of Info AG.
  8. FT undertakes to give all reasonable assistance requested by the trustee to sell Info AG by the target date. FT shall be deemed to have complied with its divestiture undertaking if by such date it has entered into a binding letter of intent or a binding contract for the sale of Info AG to a purchaser agreed by the Commission, provided that such sale is completed within a reasonable time limit, after the signing of such binding letter of intent or binding contract, agreed by the Commission.
  9. The Commission may, upon FT's request and good cause provided, extend the period granted to FT for divestiture of Info AG by an additional six months after the target date (the 'extended target date').
  10. The reports referred to in subparagraphs (6) (d) and (f) above shall indicate whether a proposed purchaser would be able to ensure that Info AG remains a competitive participant in the German telecommunications market and whether negotiations with such proposed purchaser should continue. If within 10 working days of the receipt of such indications from the trustee the Commission does not formally disagree with the trustee's favourable assessment of a proposed purchaser, negotiations with such proposed purchaser may proceed. The Commission may disagree with the trustee's assessment of a proposed purchaser if the proposed purchaser were in the Commission's view unlikely to compete effectively with T-Data, Atlas Germany and GlobalOne respectively.
  11. The [...] <sup>(22)</sup> period up to the target date and the six-month period up to the extended target date, as the case may be, are suspended in cases where the sale of Info AG is suspended due to a notification to a competition authority until such authority adopts its final decision with regard to the sale of Info AG.
  12. Any dispute between FT and the purchaser(s) of Info AG with respect to FT's undertaking to divest of the Info AG business will be subject to arbitration by an independent third party. During such arbitration, the [...] <sup>(23)</sup> period up to the target date will be suspended.
  13. If the sale of Info AG's business does not seem likely to occur by the date stated in paragraph (4) (d), FT shall, at least two

<sup>(20)</sup> Business secret.<sup>(21)</sup> Business secret.<sup>(22)</sup> Business secret.<sup>(23)</sup> Business secret.

months before that date, submit alternative remedies sufficiently satisfactory to safeguard actual competition in the German market. These alternative remedies must be executed by the date stated in paragraph (4) (d).'

The Commission makes this Decision conditional on FT's compliance with the terms of the above undertaking. Where they are separable from the product divisions of Info AG that are to be divested, multinational clients to whom Info AG now provides network services as part of the Transpac network and whose headquarters are located outside Germany may be transferred to Atlas.

- (27) FT, DT, Atlas and GlobalOne have given separate undertakings not to compete, for one year after the closing date of the sale of Info AG, with the purchaser for the provision of telecommunications services to customers of Info AG whose headquarters are located within Germany (the 'transferred customers') at the specific locations which Info AG served, except where such transferred customers decline in good faith to deal with the purchaser of Info AG. The Commission makes this Decision conditional on compliance by FT, DT, Atlas and GlobalOne comply with the requirements of this undertaking.

## 2. Non-discrimination condition

- (28) In order to provide the services described under recital 5, Atlas or any other service provider is dependent on access to the public switched telecommunications network (PSTN), the integrated services digital network (ISDN) and to other essential facilities, and also on reserved services<sup>(24)</sup>. Until there is full and effective liberalization of infrastructure and services in France and Germany, as is scheduled to occur by 1 January 1998, only FT and DT provide access to the PSTN and the ISDN as well as reserved services. However, even when all telecommunications facilities and services are non-reserved, FT and DT will at least for a number of years remain indispensable suppliers of building blocks for the relevant services in France and Germany. Given that FT and DT are shareholders of Atlas it is essential for the safeguarding of fair competition between Atlas and other existing or future telecommunications services providers to eliminate the risk that the former

might be granted more favourable treatment regarding the following facilities-related telecommunications services provided by FT and DT to Atlas in France and Germany respectively, pursuant to the Framework Services Agreements: (i) leased lines services, in particular international leased lines (half-circuits) and domestic leased lines, including any discounts, as the case may be; and (ii) PSTN/ISDN services including both access to such networks (namely analogue access; basic ISDN access; ISDN access to the public packet-switched data networks; special access from the public packet-switched data networks to ISDN (X.75 interface); and national and international voice VPN and VPN interconnection services) and traffic over such networks. Likewise, Atlas is not to be granted more favourable treatment than third parties in connection with other reserved facilities and services and with such facilities and services which remain an essential facility after full and effective liberalization of telecommunications infrastructure and services in France and Germany. Thus:

### 1. Terms and conditions

The terms and conditions applied by DT and FT to Atlas for the abovementioned services covered by the Framework Services Agreements and for the provision of other reserved and/or essential services (for example, provision of leased lines, allocation of numbers, addresses and names) in connection with the services described under recital 5 shall be similar to the terms and conditions applied to other providers of similar services. This requirement covers *inter alia* availability, price, quality of service, functionality, usage conditions, timetable for installation of requested facilities, connection of apparatus, or repair and maintenance services.

### 2. Scope of services available

Atlas is not to be granted terms and conditions, or to be exempted from any usage restrictions regarding the abovementioned services covered by the Framework Services Agreements and other reserved and/or essential services, which would enable it to offer services which competing providers are prevented from offering.

### 3. Technical information

DT and FT is not to discriminate between Atlas and any other service provider competing with Atlas in connection with either a decision to substantially modify technical interfaces for the access to reserved and/or essential facilities or services or the disclosure of any other technical

<sup>(24)</sup> Reserved services are services which are provided pursuant to special or exclusive rights granted by the EU Member States to their respective TOs.

information relating to the operation of the PSTN/ISDN. Competitors will, in particular, have access to technical information to which they can adapt lest their quality of services be reduced, such as signalling software information for the provision of voice services.

#### 4. Commercial information

DT and FT is not to discriminate between Atlas and other providers of services as described under recital 5 as regards the disclosure of certain commercial information (for example, systemized and organized customer information derived exclusively from the operation the PSTN/ISDN or the provision of reserved and/or essential services) if such information would confer a substantial competitive advantage and is not readily and equally available elsewhere by service providers competing with Atlas.

To ensure the absence of third-party discrimination, this Decision in application of Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement is to be valid only on condition that DT, FT and Atlas comply with the following additional conditions.

#### 3. Other conditions attached to this Decision

- (29) DT and FT have also entered into certain additional commitments. Where these commitments are too general or insufficient, the Commission has specified and supplemented the behavioural constraints imposed on the parents. Compliance with the constraints described below will be a condition for the validity of this Decision within the meaning of Article 8 (1) of Regulation No 17.

##### 1. Access to DT and FT's public packet-switched data networks

DT and FT have given the following undertaking:

'Each of FT and DT will as of 1 January 1996 establish and thereafter maintain third-party access to their public switched data networks in France and Germany respectively. Non-discriminatory, open and transparent access will be granted to all data services providers that offer X.25 packet-switched data communications services. To ensure non-discriminatory access to their national public X.25 packet-switched data networks, FT and DT shall:

- (a) establish and maintain standardized X.75 interfaces to access their national public X.25 packet-switched data networks; this interconnection is suitable for the provision of end-to-end services based on X.25 specifications for end-user access speeds up to 64 kbps; and
- (b) offer such access on non-discriminatory terms, including price, availability of volume or other discounts and the quality of interconnection provided.

FT and DT shall further ensure non-discriminatory access by making publicly available the standard terms and conditions for such X.75 interface standards, including, if any, volume and other discounts, as of 1 January 1996. FT and DT will make available for inspection by the Commission any agreements relating to such X.75 interfaces, including all specifically agreed terms. Until such time as Transpac France and T-Data are integrated into Atlas, neither Transpac France nor T-Data shall disclose to Atlas any such specifically agreed terms that are identified and maintained as confidential by the party obtaining interconnection through such X.75 interfaces. Finally, the above obligations shall likewise apply to any generally used CCITT-standardized interconnection protocol that may modify, replace or co-exist as a standard related to the X.75 standard and is used by FT and DT.

Proprietary interfaces may be retained or established among Transpac France, T-Data and Atlas; such interfaces are defined by the particular type of technology, hardware and software that a network operator uses to provide advanced or customized services. Atlas will be allowed to access the Transpac France and T-Data public packet-switched data networks through these proprietary interfaces, also for the provision of packet-switched data communications services, provided access granted to Atlas through such interfaces is economically equivalent to third-party access to the Transpac France and T-Data networks.'

The Commission makes this Decision subject to the condition that Transpac France, T-Data and eventually Atlas grant third-party access to the French and German public packet-switched



data networks on non-discriminatory transparent terms and conditions which must be economically equivalent to the terms and conditions of Atlas' access to such networks.

#### 2. Access to DT and FT's other networks and facilities

This Decision is conditional on DT's and FT's granting to any third party that operates a telecommunications facility ('telecommunications operator') and applies for the interconnection of such facility or systems facilities with DT or FT's networks, such as PSTN, ISDN or ATM networks and related broadband capacity, as the case may be, such interconnection on non-discriminatory terms vis-à-vis Atlas. Such terms must enable the telecommunications operator to provide telecommunications services or provide its telecommunications facilities without limitation in any respect within the reasonable capabilities of the telecommunications operator concerned.

#### 3. Cross-subsidization

DT and FT have undertaken not to engage in cross-subsidization in connection with the Atlas venture. To prevent Atlas from benefiting from cross-subsidies stemming from the operation of public telecommunications infrastructure and of reserved services by either DT or FT, all entities formed pursuant to the Atlas venture will be established as distinct entities separate from DT and FT.

Atlas SA, T-Data and Transpac France shall obtain their own debt financing on their own credit, provided that FT and DT:

- (a) may make capital contributions or commercially reasonable loans to such entities as are required to enable Atlas SA, T-Data and Transpac France to conduct their respective businesses;
- (b) may pledge their venture interests in such entities, in connection with non-recourse financing for such entities, and
- (c) may guarantee any indebtedness of such entities, provided that FT and DT may only make payments pursuant to any such guarantee following a default by such entities in respect of such indebtedness.

Compliance with the above undertaking is a condition for the validity of this Decision under Article 8 (1) of Regulation No 17. The Commission extends the following conditions as to conduct to cover all entities created pursuant to the Atlas agreement, T-Data and

Transpac France. Such entities are not to allocate directly or indirectly any part of their operating expenses, costs, depreciation, or other expenses of their business to any parts of FT or DT's business units (including without limitation the proportionate costs based on work actually performed that are attributable to shared employees or sales or marketing of Atlas products and services by DT or FT employees); however, nothing is to prevent Atlas SA, T-Data and Transpac France from billing DT or FT for products and services provided to DT or FT by such entities on the basis of the same price charged third parties (in the case of products or services sold to third parties in commercial quantities) or full cost reimbursement or other arm's length pricing method (in the case of products and services not sold to third parties in commercial quantities).

#### 4. Accounting

The Commission imposes a condition on T-Data, Transpac France (including all subsidiaries) and all entities created pursuant to the Atlas agreements which operate in the EEA to keep separate accounting records (including profit and loss account and balance sheet or statement of capital employed) using international accounting standards for each service they provide in any country.

These accounting records will notably identify all services provided to such entities by DT and FT and payments or transfers to or from DT and FT; moreover, no entity created pursuant to the Atlas Agreement, nor T-Data or Transpac France will receive any material subsidy (including forgiveness of debt) directly or indirectly from DT or FT, or any investment or payment from DT or FT that is not recorded in the books of such entities as an investment in debt or equity.

The Commission also imposes a condition on DT and FT (including all subsidiaries) to keep separate accounting records of all services provided to any entity created pursuant to the Atlas Agreements operating in the EEA. To that end, DT and FT are to implement within one year from the date of the exemption pursuant to Article 1 of this Decision an accounting system which identifies detailed cost accounting data for any such service.

The records mentioned in the previous two subparagraphs will detail the following:

- (a) the cost standard used;
- (b) the accounting conventions used for the treatment of costs;
- (c) the full allocation and attribution of expenses or costs, revenues, assets and liabilities shared between such entities and their parents; and
- (d) the attribution method chosen.

#### 5. Bundling.

The Commission imposes a condition on DT and FT to sell DT and FT services respectively under contracts separate from the contracts for the sale of Atlas services concluded as distributors of Atlas in Germany and France respectively. Each separate contract will set out the terms and conditions of each individual service sold thereunder and notably attribute any quantity or other discounts to a particular service, as the case may be.

#### 4. Obligations attached to this Decision

- (30) The Commission attaches the following obligations within the meaning of Article 8 (1) of Regulation No 17 to this Decision, pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement. These obligations will remain in force for the duration of the exemption. In so far as related to existing obligations under national or Community law, the obligations described below are intended to ensure the Parties' firm commitment to comply with the applicable legal framework. Pursuant to Article 8 (3) (b) of Regulation No 17, the Commission may revoke this Decision where the parties breach any such obligation.

##### 1. Auditing

Atlas SA (which includes its consolidated subsidiaries), Transpac France and T-Data are to be audited every year; such audit will confirm from an accounting viewpoint that:

- (a) the transactions between these entities, on the one hand, and FT and DT, on the other hand, have been conducted at arm's length;
- (b) these entities have adhered to the accounting procedures chosen within the framework set out under recital 29 (4); and
- (c) the calculation numbers are accurate.

The first auditing reports, covering the 12-month period starting on the date on which

this Decision comes into force, will be submitted to the Commission within 15 months of that date. This obligation will remain in force for the duration of this Decision.

##### 2. Recording obligations

DT, FT and all entities created pursuant to the Atlas Agreements will each keep records and documents suitable to prove compliance with the terms of the above conditions ready for inspection by the Commission.

##### 3. Inspection of records

For the purpose of ascertaining and ensuring compliance by DT, FT or Atlas with the above conditions, DT, FT and all entities created pursuant to the Atlas Agreements will, on reasonable notice, during office hours, and without a need for the Commission to invoke the powers of inspection pursuant to Regulation No 17, give the Commission access to DT, FT or Atlas's business premises to inspect records and documents covered by the above recording obligations and to receive oral explanations relating to such documents.

##### 4. Reporting obligations

T-Data, Transpac France, DT, FT and all entities created pursuant to the Atlas Agreements will provide the Commission, for the purpose of ascertaining whether DT, FT and Atlas comply with the above obligations, with:

- (a) any records and documents in the possession or control of DT, FT or an entity created pursuant to the Atlas agreements necessary for that determination; in particular, every six months, starting one year after the date of the exemption pursuant to Article 1 of this Decision with unaudited accounting data as specified in recital 29 (4); and
- (b) oral or written complementary explanations.

#### H. THE REGULATORY SITUATION

- (31) In letters sent to the Commission, the French and German Governments have undertaken to take the necessary steps to effectively allow the use of alternative infrastructure for the provision of liberalized telecommunications services by 1 July 1996 and to liberalize the voice telephony service and all telecommunications infrastructure fully and effectively by 1 January 1998. The availability of alternative telecommunications infrastructure in Germany and France renders competitors of Atlas

independent of DT and FT's infrastructure for the purposes of creating trunk network infrastructure to provide liberalized services.

Early alternative infrastructure liberalization in France and Germany adds to a regulatory framework in the home countries of the Atlas partners that is designed to ensure a level playing field in the telecommunications markets.

## 1. France

### 1. *Separation of regulatory and operative functions*

Pursuant to French Law, the Minister of Telecommunications shall ensure that regulation of the telecommunications markets is undertaken separately of service provision in these markets. A specific national regulatory authority (NRA), the Direction Générale des Postes et Télécommunications (DGPT), is competent for licensing providers of telecommunications networks and services in France based on objective and transparent criteria. The DGPT shall survey FT's market behaviour and approve FT's tariffs for (i) reserved services and leased lines and (ii) such liberalized services that are not in fact provided by a third party active in the French market.

### 2. *Non-discriminatory access*

Further to the adoption of the Commission Services Directive and Council Directive 90/387/EEC ('ONP Framework Directive')<sup>(25)</sup>, Article L 32-1-4° of the French Law of 29 December 1990 grants all users equal access to the public networks on objective, transparent and non-discriminatory conditions. FT is under an obligation to effectively grant such access and must publish information on the network (such as technical features, tariffs and usage conditions) and on leased line offerings. The DGPT may verify FT's compliance with these obligations and investigate complaints filed against FT for non-compliance with these obligations. The DGPT is, further, to ensure compliance with FT's obligation to share available transmission capacity for liberalized services with competitors and shall publish annual statistical reports on FT's compliance with these obligations.

<sup>(25)</sup> Council Directive 90/387/EEC of 28 June 1990 on the establishment of the internal market for telecommunications services through the implementation of open network provision; OJ No L 192, 24. 7. 1990, p. 1.

## 3. *Prevention of cross-subsidies*

To allow the DGPT to supervise FT's market behaviour, FT is under the legal obligation to keep an analytical accounting system that relates costs to each individual FT service. Where an offering comprises the provision of both reserved and liberalized services, FT must separate each kind of service in the contract and in the invoice. In this connection, FT's data communications services are already provided by a separate legal entity.

## 2. Germany

### 1. *Separation of regulatory and operative functions*

Pursuant to the German 1989 Poststrukturgesetz, the 1994 Postneuordnungsgesetz and the 1994 Post- und Telekommunikations-Regulierungsgesetz, regulatory competencies are assigned to a Federal agency created under the Federal Ministry of Post and Telecommunications (BMPT) while telecommunications operations are undertaken by DT, a fully State-owned joint stock corporation. Regulatory obligations of DT are policed by independent bodies, so-called regulatory chambers.

### 2. *Non-discriminatory access*

Under the current and future German regulatory framework, DT is to provide third parties with both access to monopoly infrastructure and reserved or mandatory services on a non-discriminatory and transparent basis according to objective criteria. Upon application, DT will supply state-of-the-art leased lines over service-neutral access points without delay. With the only restriction of voice telephony service provision, leased lines may be freely interconnected and used for any service. Leased lines must meet market demand and DT must publish data concerning availability and quality of such lines.

### 3. *Prevention of cross-subsidies*

The BMPT (i) will approve both tariffs and other price-sensitive contractual terms for DT's reserved services and (ii) may object to DT's tariffs for mandatory services. The BMPT may also seize DT's profits stemming from tariffs in excess of the approved amount and take any measure necessary to reestablish an effectively competitive environment jeopardized by unlawful cross-subsidization. Moreover, DT's subsidiaries and affiliates are to use reserved

services for the provision of competitive services under equivalent terms as DT's customers and must use such terms to account internal services transfer.

### I. THIRD-PARTY OBSERVATIONS

- (32) Following the publication of a notice pursuant to Article 19 (3) of Regulation No 17 and to Article 3 of Protocol 21 of the EEA Agreement<sup>(26)</sup>, 10 interested third parties submitted comments to the Commission. These comments approved of the structural changes made by DT and FT to the original project, whilst suggesting that a swift divestiture of FT's indirect German subsidiary Info AG was crucial. Third parties also contributed to the Commission's definition of the relevant markets emphasizing the indispensability of (i) an effective liberalization of alternative infrastructure in France and Germany, namely actual access to alternative sources of infrastructure in these countries, before Atlas is exempted from Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement and (ii) surveillance of technical cooperation between DT and FT lest it extend to sales, marketing and pricing.
- (33) As for proposed behavioural restraints to be imposed on DT and FT, third parties submitted that obligations and conditions should remain in place until there was effective competition in France and Germany. Finally, third-party observations also pointed to the relevance of appropriate accounting systems and interconnection terms, including technically equivalent interfaces for the joint-venture companies and third parties, to ensure that Atlas's competitors are not harmed by cross-subsidies or discriminatory practices.
- (34) The Commission carefully reviewed all comments received and concluded that most concerns expressed therein had already been raised by the Commission and discussed in detail with DT and FT, who had provided adequate answers and safeguards. Those comments have not therefore affected the Commission's substantive position outlined in the Article 19 (3) notice as regards the notified agreements. However, in the interests of legal certainty the Commission has spelled out in more detail in this Decision the scope and duration of some conditions and obligations imposed on DT and FT.

- (35) Subsequent to third-party observations the Commission also requested that FT, DT, Atlas and GlobalOne give the undertakings reproduced under recitals *et seq.* and decided to attach as an additional condition to this Decision that DT and FT sell own products unbundled from Atlas products (see recital 29 (5)).

### II. LEGAL ASSESSMENT

#### A. ARTICLE 85 (1) OF THE EC TREATY AND ARTICLE 53 (1) OF THE EEA AGREEMENT

##### 1. Structural cooperative joint venture

The Atlas joint venture is structural and cooperative in nature.

- (36) Potential competition in markets for Europe-wide and national telecommunications services

Atlas will initially combine and develop products largely based on DT and FT's existing products, in respect of which DT and FT will act as exclusive distributors within their respective domestic markets. Although certain services transferred to Atlas in third-country national markets and Europe-wide remain with DT and FT in their respective home markets (see recital 5), interconnection allows the extension of any such service from the national home market into another geographic market. FT for instance provides an international extension to its domestic and international VPN services offerings. For both offerings this extension may include Germany where DT's national VPN services remain outside the scope of Atlas. Moreover, DT and FT will keep a residual staff presence at all their current foreign locations and continue to provide international leased lines, which are the 'building blocks' of self-provided private networks.

In this connection, Atlas will undertake own R+D activities but also award important R+D contracts to DT and FT. The parents will therefore keep and increase their proficiency and know-how in respect of the technologies required to stay in (or to re-enter) the relevant markets while keeping control of the necessary infrastructure in the single largest Member State telecommunications markets. Moreover, although Atlas may own new

<sup>(26)</sup> See footnote 2.

developments (see recital 21 (5)) it is on the whole more likely that such ownership will revert to the developing parent. In any event, Atlas will license back to the respective parent most technology developed from IPRs contributed by DT or FT.

The Commission concludes that DT and FT remain potential competitors for Atlas services and other services in neighbouring and upstream (transmission capacity) markets.

(37) Structural joint venture

Atlas combines DT and FT's activities in a range of Europe-wide and third-country markets for liberalized telecommunications services and is set to develop and take over new services in these markets. This venture entails major changes in the structures of DT and FT as two undertakings with very limited presence outside their respective home countries. Through Atlas the parents pool a significant number of assets in connection with the provision and marketing of telecommunications services. Atlas will employ 2 500 people across Europe.

2. Applicability of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement to the creation of Atlas

The agreements between DT and FT fall within Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement as they restrict competition and affect trade between Member States. The Commission cannot therefore give negative clearance to the Agreements as the Parties requested in their application.

(38) The Atlas venture eliminates actual and potential competition between DT and FT both in Germany and France and Europe-wide. DT and FT were already competing in some segments of the market for Europe-wide if not global provision of customized packages of corporate telecommunications services to corporate users described at recitals 12 *et seq.*: prior to the implementation of their EUNETCOM joint venture DT and FT tendered individually for outsourcing contracts, offering similar corporate services. As any European TO, DT and FT also competed on features and prices for the location of

telecommunication hubs of international users<sup>(27)</sup>. While currently targeting only large businesses, this competition was set to intensify along with further liberalization and ultimately extend to private households. With the exception of outsourcing services and in spite of substantial market shares in their respective home markets, the parents were actual competitors for Europe-wide services only in Germany (see below).

(39) In creating Atlas, DT and FT each abandon their own developments and activities in the relevant markets for cross-border and ultimately Europe-wide telecommunications services. In the case of FT, such activities were substantial to the point that FT's existing Transpac network is the starting base for Atlas' envisaged European backbone network. As for national services, the large numbers of providers of liberalized services, including FT's Transpac, in all European countries targeted by Atlas shows that the parents have the financial and technological capabilities required to address national markets across Europe on their own.

(40) The elimination of competition between the parents is substantial as the Atlas venture is created by two internationally active TOs and covers the joint development and provision of services throughout the European Economic Area. DT and FT's respective dominant positions in the two single largest Member State telecommunications markets is reinforced by a legal infrastructure monopoly until such markets are fully and effectively liberalized, as is scheduled to occur by 1 January 1998, and will continue to rely on a dominant position for terrestrial transmission capacity for years thereafter. Current prices for infrastructure access — leased lines tariffs or interconnection rates — together with DT and FT's strengthened joint market position impair competitors' ability to create a competitive network of similar scope and density to DT and FT's in these countries<sup>(28)</sup>.

<sup>(27)</sup> BT-MCI Decision (footnote 7), at recital 41.

<sup>(28)</sup> See Commission Decision 93/49/EEC of 23 December 1992 — Ford/Volkswagen, OJ No L 20, 28. 1. 1993, p. 14, at recitals 18 to 21; Decision 94/322/EC of 18 May 1994 — Exxon/Shell, OJ No L 144, 9. 6. 1994, p. 20, at recitals 42 *et seq.*; and Decision 94/896/EC of 16 December 1994 — Asahi/Saint Gobain, OJ No L 354, 31. 12. 1994, p. 87, at recitals 16 to 22.

3. Application of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement to contractual provisions

(41) The following individual provisions are restrictive of competition:

1. the anti-competition provision as regards the activities of Atlas (Article XII JV Agreement as amended and Article VII of both Distribution Agreements);
2. the obligation on DT and FT acting as distributors to obtain from Atlas all requirements for Europe-wide products (Article VII of both Distribution Agreements); and
3. the appointment of DT and FT as exclusive distributors of Atlas products in the respective parent's home market (Article IV of both Distribution Agreements).

(42) The Commission considers the anti-competition provision and DT and FT's obligation to obtain all requirements for global products from Atlas to be ancillary to the creation and operation of Atlas. Therefore, these restrictions are not assessed under Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement separately from the joint venture as such. DT and FT chose creating Atlas as a way to strengthen their presence in the relevant cross-border and ultimately Europe-wide markets and as a first step towards entering the global markets for customized packages of corporate telecommunications services. In this respect, both the anti-competition provision and the exclusive purchasing obligation are different expressions of DT and FT's same commitment to the other parent and to their joint venture. Atlas requires both restraints to successfully establish itself in the emerging market for customized packages of global corporate telecommunications services given the uncertainty and risks associated with such market entry, the level of investment required, and competition from similar ventures.

1. Anti-competition obligation

Given DT and FT's substantial investment in Atlas, this clause ensures that DT and FT concentrate their efforts in the relevant markets on Atlas lest parallel activities, perhaps in cooperation with other TOs, jeopardize Atlas' successful establishment in the market.

2. Exclusive purchasing obligation

This restraint on DT and FT as exclusive distributors of Atlas services aims at ensuring Atlas a steady stream of funds and at increasing its credibility and market reputation. Were the parents free to obtain such products from other suppliers, notably in cases where Atlas is in a position to meet a particular demand requirement, this would affect Atlas' credibility and financial position alike. Inversely, Atlas is not under an obligation to obtain all its requirements for telecommunications and other products and services from the parents.

The Commission usually accepts ancillary provisions for a limited period of time only. In this case, however, given the particular features of the market in which Atlas will operate, notably the substantial investment required and the risks associated to such investment, the Commission accepts both the anti-competition clause and DT and FT's obligation to obtain all provisions for Europe-wide services from Atlas as ancillary restraints for the entire duration of this exemption Decision.

(43) Exclusive distribution

DT and FT's exclusive distributorship in their respective home countries is caught by Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement because it has the object or effect of isolating Germany and France against imports of Atlas services from other EEA Member States. This may adversely affect the conditions of competition within the EEA. Unlike the other restrictive provisions, the Commission cannot consider DT and FT's exclusive distributorship to be ancillary to the creation of the joint venture, as non-exclusive forms of distribution are possible which would not impair the performance or marketing of Atlas services. Given that Germany and France taken together account for more than 40% of all telecommunications revenues in the European Community, the restriction is appreciable.

4. Effect on trade between Member States

(44) Pursuant to the Commission's telecommunications guidelines, agreements concerning non-reserved services, equipment and space segment

infrastructure potentially affect trade between Member States<sup>(29)</sup>. The creation of Atlas has an effect on inter-Member State trade in that Atlas will provide non-reserved services between any two Member States and within any Member State. The exclusive distribution provision caught by Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement protect the parents within their respective home market and contribute to dividing the single market along national borders. Therefore, this non-ancillary provision affects trade among Member States and between Member States and the EFTA countries. The Commission concludes that the loss of two powerful independent and potentially competing service providers in the relevant markets generally and in France and Germany in particular has a considerable impact on trade.

#### B. ARTICLES 85 (3) OF THE EC TREATY AND ARTICLE 53 (3) OF THE EEA AGREEMENT

(45) DT and FT pursue different aims in entering this set of transactions. DT was for a long time restricted to domestic investments and additionally burdened with a programme of infrastructure modernization in the former German Democratic Republic territories. DT has little presence elsewhere in Europe and aims at becoming an international telecommunications services provider worldwide, albeit seeing European markets as a priority. Cooperating with a major European player present in all of DT's target markets is particularly important for DT to achieve its objectives, notably a sufficiently broad European base to justify an extension of its business into the United States market, where 40 % of multinational companies are located.

(46) FT's main interest is to maintain its competitive position as a cross-border provider of business telecommunications services in Europe while addressing increasing customer demand for global services. The increasing presence of BT and MCI's Concert venture in Europe convinced FT of the need for wide coverage in Europe before adding a global dimension to its services; given that the scope of business of Infonet, in which FT held a stake, was limited compared to the range of envisaged Atlas services, FT opted for an alliance with another TO. DT and FT's joint aim now is to become leading providers of non-reserved tele-

communications services in Europe. This requires a substantial investment in creating seamless networks in Europe, where DT and FT face strong competition from Concert and possibly from Uniworld<sup>(30)</sup>.

(47) The notified agreements, to the extent caught by Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement, satisfy the conditions for an exemption set out in Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement, for the following reasons:

#### 1. Technical progress

(48) DT and FT will in the framework of Atlas implement a seamless Europe-wide network by adding value to basic transmission capacity purchased from local TOs. To that end, Atlas will not preserve the features of each national network involved but will instead implement harmonized technical features, own switching systems, call processing/routing, signalling and databases as well as software applications, notably fully compatible interfaces. This approach has substantial advantages over most existing international services that are provided by interconnecting national networks which are usually incompatible in terms of structure, software, hardware and management systems. Consequently, the number and features of services available is determined by the least sophisticated national network involved. The creation of a seamless trans-European network will allow the technical performance already requested by large business customers across Europe, which competitors such as Concert are also aiming at through distribution agreements and ventures.

(49) Under the conditions attached to this Decision, the harmonized joint DT and FT network will also improve the level of services provided by competitors of Atlas which may: (i) interconnect with the public packet-switched data networks operated by Transpac France and T-Data and eventually by Atlas in France and Germany over X.75 interfaces; (ii) access these public packet-switched data networks from other networks, notably the public switched telecommunications network (PSTN) and the integrated services digital network (ISDN); and (iii) interconnect with DT and FT's other networks, notably the PSTN. The latter

<sup>(29)</sup> Footnote 9, at paragraph 39.

<sup>(30)</sup> See notice published in OJ No C 276, 21. 10. 1995, p. 9.

is indispensable for the viability of competitive voice services offerings. Third parties shall be offered access to the public packet-switched data networks, the PSTN and the ISDN on terms technically and commercially non-discriminatory with regard to Atlas. Any service provider who wishes to make applications for interconnection to DT and FT will be able to rely on a substantive non-discrimination duty attached to this Decision as a separate condition.

- (50) The combination of FT and DT's technology will enable Atlas from the outset to offer new services, albeit initially based largely on parents' existing services. By joining their R+D in the framework of the joint venture DT and FT will enable Atlas to provide more advanced features than either parent would be capable of providing independently within the same time frame. Jointly, DT and FT will also be able to make the substantial investment required to create a large seamless state-of-the-art trans-European network. This is a major improvement over the current situation in Europe, where many modern networks exist, but can only be interconnected at the price of a loss of features. At present, the most relevant example of shortcomings of interconnection is data transmission over state-of-the-art networks. Most advanced features of packet-switched data communications services, for example reverse charging, closed user group definition or end-to-end management, are lost as soon as several data communications networks are interconnected unless the respective technical specifications and interfaces are harmonized. As the Commission acknowledged in its BT-MCI Decision, successful implementation of trans-European networks will allow Europe's major undertakings to chose from international telecommunications services improved to levels of quality which are currently available only nationally or even locally. Availability of international state-of-the-art telecommunications services is critical to face increasingly global competition stemming from parts of the world where advanced telecommunications technology and services are already widely available.

## 2. Economic progress

- (51) DT and FT jointly intend to undertake the investment necessary to bring about a qualitative improvement of European telecommunications which Atlas will also make available to SMEs. As the Commission acknowledged in its BT-MCI Decision, this requires a costly and time consuming

effort. DT and FT will implement investment plans amounting to a total of ECU 5 billion linked to the creation or enhancement of services. Further to the Commission's preliminary position on the proposed alliance as expressed on 23 May 1995 the parties have: (i) changed their agreements in respect of Atlas' rôle outside France and Germany; and (ii) entered into a global alliance with a United States operator. A sizeable presence across the EEA is one requirement for the provision of such non-reserved services as targeted by Atlas. DT and FT have submitted data showing their commitment to substantial investment in Europe. Moreover, DT and FT have changed the original balance between Atlas' own services and services outsourced to the parents in Atlas' favour. Another requirement if service offerings are to progress beyond what is already available in the European market is the global extension of services as needed by multinational companies, so-called global connectivity of services. Atlas meets this requirement as a parent of the Phoenix alliance.

- (52) Given the current cost of leased line infrastructure, Atlas' investment will initially be driven by the large multi-national companies (MNCs) with most complex requirements in countries other than France and Germany. However, as a result of operating a single high-speed network architecture Atlas will allow economies of scale at both the technological and operational level, i.e. reduce the cost per channel. Atlas is further likely to reduce infrastructure costs in respect of interconnection agreements with other TOs by generating larger traffic volumes which allow lowest-cost routing. The effects of economies of scale along with increased availability of infrastructure further to the implementation of recent Community legislation<sup>(31)</sup> will eventually allow service offerings with sophisticated technical features to develop and become widely available.

## 3. Benefits to consumers

- (53) Atlas will shorten the time required by the parents individually for marketing new telecommunications

<sup>(31)</sup> Commission Directive 96/19/EC of 13. 3. 1996 amending Directive 90/388/EEC with regard to the implementation of full competition in the telecommunications markets; OJ No L 74, 22. 3. 1996, p. 13.



services in a rapidly changing technological and commercial market environment. Business customers will benefit, more rapidly than if DT and FT acted separately, from both the provision of a larger product portfolio of newly developed services and lower pricing. Increased choice of telecommunications services and related cost benefits will spill over to other segments of the telecommunications market and economic sectors. Atlas will also provide an alternative option for the supply of customized offerings which cover the complete range of liberalized business telecommunications services.

(54) Through its global alliance with Sprint, Phoenix, Atlas will also offer European customers an expanded geographic reach of its customized packages of corporate telecommunications services. The possibility for European customers to reach remote locations worldwide either ad hoc or permanently without a loss of quality or technical features and without changing supplier is a major advantage for such customers, for example European companies endeavouring to establish a worldwide presence in an increasingly global economy. Customers have the advantages of seamless cross-border services through Atlas in Europe and through Phoenix worldwide at their convenience. Only global alliances can offer global connectivity of services. While the scope of Atlas is not in itself global, DT and FT's investment plans through Atlas ensure that a substantial number of European business customers will have the option of global scope.

(55) The exclusive distributorship in Germany and France combined with the agreements concerning IPR licensing and grant-back licensing will provide an incentive for DT and FT to share with the joint venture any technical progress made in markets related to the relevant markets. This is an additional benefit for large non-reserved telecommunications services users in DT and FT's home countries, i.e. two of the Member States with a substantial number of potential customers for Atlas services.

#### 4. Indispensability

(56) The creation of Atlas

Creating Atlas is indispensable for the parents to bring about the benefits within the meaning of Article 85 (3) of the EC Treaty and 53 (3) of the EEA Agreement discussed above. Compared to individual market entry or other forms of

cooperation with a lesser level of integration, the degree of cooperation between DT and FT in the framework of Atlas is necessary to provide the relevant services. Atlas will shorten the time DT and FT would have required to compete with other providers of cross-border and Europe-wide services and substantially reduce the costs and risks borne by each parent. In rapidly changing markets FT is forced to update its Transpac network and DT to establish itself as a European player. Last, Atlas is a means to quickly overcome the inadequacies of most services and features currently available by creating a major trans-European network which offers what multinationals and other large international users need.

(57) Exclusive distribution

Pursuant to the Distribution Agreements, each parent is the exclusive distributor for Atlas products in its own home market. The exclusive distribution provisions are indispensable in that:

1. exclusivity together with the grant-back licensing provisions in the Intellectual and Industrial Property and Licence Agreements in respect of technology Atlas receives from each parent protects DT and FT's technology against third parties and against the other parent respectively; and
2. using one such network instead of several is technically easier and therefore allows more efficient distribution. Atlas as a provider of Europe-wide services relies on national distribution networks with broad geographic coverage. The alternative to using the TO's distribution networks is either distribution by several smaller distributors or the construction of an own nationwide network in the parents' home countries. Both would deprive European telecommunications markets of the benefits of a technical harmonization of Europe's two largest existing public packet-switched data networks.

(58) Atlas will use Transpac-France and T-Data as national distribution networks in France and Germany. Thus, DT or FT will provide the national services required and use Atlas to provide all cross-border and third-country connections needed. In the light of this, other distribution arrangements would be less protective of the parents intellectual property rights and less adequate to the importance

of services DT and FT will initially provide to Atlas. The Commission therefore concludes that the exclusive distribution arrangement is indispensable within the meaning of Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement.

#### 5. Non-elimination of competition

(59) The conditions imposed on DT and FT and the general regulatory framework in the European Community will improve the environment for competition in FT and DT's home countries. This applies notably to the conditions regarding: (i) interconnection to the public packet-switched data networks on terms non-discriminatory and economically equivalent to those available to Atlas in France and Germany; (ii) non-discriminatory interconnection to the PSTN and the ISDN in France and Germany; and (iii) the prohibition on DT and FT to take advantage of their market position in distributing Atlas' services and own services through joint contracts.

(60) The condition described in recital 29 (5) requiring DT and FT to sell Atlas products under separate contracts from the sale of own products will ensure that possible differences in calculation are verifiable and thus that non-discriminatory interconnection works in practice. The outsourcing and value-added ('managed') leased lines services provided by Atlas are open to competition and returns on these services are relatively low. Given the legal monopoly and eventually the dominant position for infrastructure provision enjoyed by DT and FT for the duration of this Decision, DT and FT could eliminate competition by using discounts on reserved services (such as leased lines) to attract their clients to use Atlas' non-reserved services.

The sale of packages of different services under one single contract is common commercial practice in the telecommunications sector known as 'bundling.' In liberalized telecommunications markets, dominant providers are usually prohibited both from tying sales of different services and from granting discounts on packages of services without specifying: (i) the terms and conditions of each individual 'unbundled' service; and (ii) the individual service(s) subject to a discount. Also, dominant providers are under an obligation to publish all tariffs and must prove that discounts on packages of services are justified by savings specifically due to the offering of a package of services. However, given: (i) the imbalance between DT and FT's ubiquitous monopoly networks on the

one side and the small presence and reliance on interconnection of new market entrants on the other; and (ii) the lack of sufficient regulatory transparency requirements for the relevant services, allowing DT and FT to negotiate single contracts for both liberalized and reserved services would at this stage effectively impair market entry by competitors in Germany and France. DT and FT could *inter alia* grant quantity discounts or more favourable conditions in respect of combined packages of such services in a way which would make individual pricing and notably justification of any discounts non-transparent. The requirement to sell such services under separate contracts would in itself be insufficient unless terms and conditions are set out for each particular service sold.

(61) Moreover, the conditions and obligations imposed on DT and FT to keep and supply detailed accounting information ensures that the entities created pursuant to the Atlas Agreements and Atlas' parents gather sufficient information to allow the Commission a verification of their competitive behaviour. Accounting-related requirements attached to this Decision will also make it possible for national courts to order discovery of evidence of breaches of the substantive conditions attached to this Decisions and of any alleged anti-competitive behaviour where third parties seek remedies against such behaviour before the national courts. The Commission concludes that Atlas will not afford the parents the possibility of eliminating competition in respect of the envisaged set of services. In reaching this conclusion the Commission has taken into account the following elements.

#### *Markets for cross-border and ultimately Europe-wide services*

(62) Competitors in the marketplace

Atlas is one of several alliances between TOs and/or other undertakings in the relevant markets. Several alliances have obtained regulatory clearance and are already active in the market<sup>(32)</sup>. DT and FT will also face competition, at least for certain non-reserved services that will integrate Atlas' Europe-wide packages of corporate telecommunications services. Competitors range from

<sup>(32)</sup> In addition to BT-MCI's Concert (footnote 7), the Commission has granted regulatory approval in Case No IV/M.595 — BT/VIAG, OJ No C 15, 20. 1. 1996, p. 4; Case No IV/M.618 — Cable & Wireless/VEBA, OJ No 23, 5. 9. 1995, p. 3, and Case No IV/M.689 — ADSB/Belgacom (Decision of 29 February 1996; OJ No C 194, 5. 7. 1996, p. 4).

computer and data processing companies, for example IBM, DEC and EDS, to information services companies such as GEIS and Compuserve. However, most of these competitors have small market shares and are dependent on a substantive change in current competitive conditions to develop their presence in the non-reserved corporate telecommunications services markets. As for the provision of cross-border and ultimately Europe-wide services from and into Germany and France, these conditions will change as soon the two main elements of competition are available, namely: (i) alternatives to using DT and FT's infrastructure; and (ii) access to DT and FT's networks on transparent and non-discriminatory terms.

Both elements are of particular relevance to innovative offerings of non-reserved corporate telecommunications services which require state-of-the-art, high-speed lines and distribution networks whose use does not entail a loss of features. The mere presence of competing providers of cross-border and ultimately Europe-wide services has had little impact in that market yet. For both economic and geographic reasons, service provision into or across Germany and France is key to competition in the markets for Europe-wide non-reserved corporate telecommunications services. DT and FT will not eliminate competition if prevented from abusing their market positions and from preventing effective market entry. The Commission concludes that the following conditions are indispensable to that end.

(63) Availability of alternative infrastructure

Alternative infrastructure options and competitive pressure on leased-line rates will be possible in Germany and France when at least two infrastructure licences for the provision of liberalized telecommunications services are awarded, as is scheduled to occur by 1 July 1996. Given the existence of several infrastructure operators in both Member States and given the chance these operators have had to prepare for early infrastructure liberalization, the award of at least two alternative infrastructure licences in Germany and France should mean choice of infrastructure there. Only from that moment will other telecommunications services providers be in a

position to compete with Atlas without depending on Atlas' parents for their leased-line requirements.

(64) Interconnection on non-discriminatory technical terms

Atlas, as any of its competitors, must: (i) create an own leased-line network to provide cross-border services; and (ii) interconnect to the public packet-switched data networks, the PSTN or the ISDN in France and Germany for final distribution of the Atlas services to customers. The use of DT and FT's networks as distribution networks will also be possible for competitors from the date of the exemption by interconnecting to such networks over X.75 interfaces. As to voice and sophisticated data services, DT and FT respectively must make available upon request adequate technical information relevant for PSTN or ISDN interconnection. This enables third-party competitors to provide services from and into DT and FT's home countries offering essential advanced features such as reverse charging, closed user group definition or end-to-end management. DT and FT's packet-switched ATM networks are not integrated into the Atlas venture; as was stated at recital 7, such integration would require a new notification. Atlas must therefore interconnect to such networks if so required for certain high-speed data communications services. The condition imposed on DT and FT not to discriminate between Atlas and third-party competitors as regards technical information on DT and FT's networks, such as full data on DT and FT's implementation of the Signalling System 7 (SS7)<sup>(33)</sup> for voice services interconnection to the PSTN, will ensure that technical performance options for Atlas' non-reserved services involving interconnection with DT and FT's networks are similar for any competitor<sup>(34)</sup>.

<sup>(33)</sup> Major digital protocol/signalling system for managing and transmitting control and routing information in networks.

<sup>(34)</sup> The Commission has decided similarly in previous cases featuring similar market structures and problems, e.g. Decision 93/403/EEC of 11 June 1993 — EBU/Eurovision System, OJ No L 179, 22. 7. 1993, p. 23, at recital 82; Decision 94/594/EC of 27 July 1994 — ACI, OJ No L 224, 30. 8. 1994, p. 28, at recital 66; and Decision 94/663/EC of 21 September 1994 — Night Services, OJ No L 259, 7. 10. 1994, p. 20, at recitals 80 and 82.

## (65) Interconnection on non-discriminatory economic terms

DT and FT are constrained under their respective national regulations not to discriminate against third parties and to comply with Open Network Provision (ONP) obligations such as providing a minimum set of lines at cost oriented and transparent tariffs<sup>(35)</sup>. More importantly, the exemption of the Atlas transaction is conditional upon DT and FT *inter alia* granting transparent and non-discriminatory terms of interconnection and implementing an accounting system which discloses the fully allocated costs of each service in anticipation of the ONP Interconnection Directive<sup>(36)</sup>. While the existing legal framework already provides for transparency, the Commission considers the additional conditions imposed on DT and FT as to separation and auditing of accounts, exclusion of cross subsidies and economically equivalent rates for interconnection to the German and French public packet-switched data networks are indispensable to ensure that the use of DT or FT's PSTN, Transpac-France in France and/or T-Data in Germany as distribution networks will be possible for Atlas and its competitors under equivalent conditions.

## (66) No privileged information

Atlas will not have a competitive advantage over competitors as regards access to DT and FT's privileged commercial information. The parents have also deleted from the Atlas Agreements those clauses originally notified that appointed Atlas as DT and FT's agent for half-circuits. Given that such international leased lines are sought either by service providers competing with Atlas or by MNCs and other private network operators which are potential clients for Atlas' outsourcing services, the agency agreement would have given Atlas a competitive information advantage over competitors.

## (67) Consumer bargaining power

MNCs or other large companies have the choice between either building their own private network

solutions across national borders or purchasing them from service providers such as Atlas; they are not likely to choose the latter option unless this is cost-effective. Given their knowledge of the market these customers are in a position to request offers from different competitors. This gives MNCs considerable bargaining power, reflected in competition between the suppliers. This may equally apply to SMEs when lower infrastructure prices allow small suppliers to reach the scale necessary to enter the market.

*French and German markets for packet-switched data communications services*

(68) DT and FT have substantial market presence in their respective home countries, where they own the only existing nationwide, packet-switched data communications networks. Actual competition existed in Germany and will not be eliminated, thanks to the divestiture of FT's indirect German subsidiary Info AG. However, the restriction of potential competition between FT and DT in France and Germany has a substantial impact on the respective markets for packet-switched data communications services. More than 80% of customers for this service in France and Germany are SMEs, which would not have sufficient bargaining power to counterbalance the strengthening of DT and FT's market position through the creation of a joint public packet-switched data network.

(69) For the purposes of this assessment the Commission defines two different albeit partly overlapping customer segments in the market for packet-switched data communications services, namely: (i) customers demanding casual, low-speed, low-volume applications, which are provided over the public packet-switched data networks in each Member State and billed by volume sent according to published tariffs (recital 9 (1)); and (ii) customers that generate more substantial and regular demand traffic, which service providers meet increasingly by packet-switched services using protocols such as Frame Relay, ATM and IP or by switched services and bill according to individual demand features (recital 9 (2)).

<sup>(35)</sup> Articles 7 and 10 of Council Directive 92/44/EC of 5 June 1992 on the application of open network provision to leased lines, OJ No L 165, 19. 6. 1992, p. 27.

<sup>(36)</sup> See Articles 6 and 7 of the modified proposal for a European Parliament and Council Directive on interconnection in telecommunications with regard to ensuring universal service and interoperability through application of the principles of open network provision (ONP), OJ No C 178, 21. 6. 1996, p. 3.

The choice of alternative infrastructure is not in itself sufficient to provide competitive alternatives to X.25 data services T-Data and Transpac France offer in Germany and France respectively to the first customer segment described above. These services require dense networks with wide

geographic coverage, which DT and FT's competitors will continue to lack for some time. This conclusion is based on two considerations. First, all alternative infrastructure currently available in Germany and France taken together amounts to only one third of total infrastructure owned by DT and FT respectively. Secondly, the market for X.25 data services is characterized by low margins. Consequently, investment in alternative infrastructure with nationwide coverage as required to serve the first customer segment described in the previous recital will not begin to narrow the gap with the incumbent TO's infrastructure until new infrastructure can carry any telecommunications service and thus provide a better return on investment. The legal and administrative framework necessary to provide such new infrastructure is scheduled to be in place in France and Germany by 1 January 1998.

#### (70) Competitive alternatives

No adequate competitive alternative to Atlas would exist in Germany and France for customers in the first segment described at recital 9 (1) if DT and FT were to integrate their respective nationwide, public packet-switched data networks before at least two competing nationwide carriers are licensed in each of these Member States to provide public telecommunications services. The integration of these public packet-switched data networks into Atlas would reinforce Transpac France and T-Data's existing dominant position in the French and German markets for national packet-switched data communications services (more than 70% market share respectively). With hardly any competitive alternative yet for national services, Atlas would at this stage lock in existing Transpac France and T-Data customers with restrictive effects in the cross-border and ultimately Europe-wide geographic market as the Single Market develops. Keeping the French and German public packet-switched data networks separate from Atlas and prohibiting FT and DT from selling own services and Atlas services in the same contract, customers have the possibility to: (i) compare Transpac France and T-Data's national X.25 data services to emerging competitive alternatives such as more advanced packet-switched data communications and switched services (see below), for which FT and DT face stronger competition; and (ii) choose between Atlas and its

competitors for separate provision of cross-border and ultimately Europe-wide X.25 data services if their requirements exceed the national scope.

Generally, competitive alternatives must be effectively available to have an appreciable impact on market conditions. However, as regards the French and German telecommunications markets, the Commission envisages that competitive conditions will already change substantially once telecommunications services and networks are fully and effectively liberalized and first nationwide carrier licences granted, as is scheduled to occur by 1 January 1998, and develop quickly thereafter. To reach this conclusion, the Commission has taken into consideration: (i) the decreasing relevance of public packet-switched data networks using the X.25 protocol for the provision of corporate packet-switched data communications services; (ii) the outstanding economic importance and attraction of the French and German telecommunications markets to telecommunications operators; (iii) the existence of operational expandable alternative infrastructure there and (iv) the positioning of a number of strong competing alliances ahead of full and effective liberalization of telecommunications networks and services in France and Germany by 1 January 1998 (see recital 18).

Ahead of full and effective liberalization of the French and German telecommunications markets it is possible in Germany to provide nationwide X.25 data services using the ISDN 'D' channel. Several of T-Data's competitors use this alternative to direct interconnection with DT's public packet-switched data networks (see next recital) at a total investment cost of approximately ECU 1,1 million. The ISDN 'D' channel is accessible in France using Transpac France as a transit network and direct access will be possible by the end of 1996. The Commission considers that increasing availability of the ISDN might eventually offer a competitive alternative for the provision of X.25 data services in the German customer segment described at recital 9 (1). As for France however, the Commission concludes from the density of Transpac France's public packet-switched data networks that using the ISDN is unlikely to prove a sufficiently competitive alternative.

#### (71) Economically equivalent interconnection terms

Any third party can obtain non-discriminatory interconnection with T-Data and Transpac-France

(before these entities are integrated into Atlas) or Atlas Germany and Atlas France (after T-Data and Transpac France have been integrated into Atlas) in Germany and France over X.75 interfaces. Services provided over two or more networks interconnected through X.75 interfaces are an alternative to using own networks in the market for packet-switched data communications services. This alternative is competitive only for service provision to customers in the second segment described at recital 9 (2), albeit demand for X.25 data services in this segment is decreasing quickly. In this segment, most value is added to services provided over customized networks, and service providers rely on interconnection merely to relay customer data communications to third parties unconnected to the customized network (call termination).

While Atlas may use proprietary interfaces to interconnect with T-Data and Transpac France, non-discriminatory third-party access to T-Data and Transpac France via X.75 interfaces is sufficient to prevent Atlas from eliminating competition in the market for packet-switched data communications services. For instance, to date T-Data interconnects to most third-party networks over interfaces which use the X.75 protocol and do not therefore support certain advanced features. DT and FT's tariffs for interconnection to their public packet-switched data communications networks must disclose the mark-up on the fully allocated costs of providing such interconnection. Third-party interconnection must be non-discriminatory compared to interconnection conditions for Atlas, *inter alia* as regards availability of ancillary services, provisioning time, repair and maintenance levels or technical information required. In the light of the above, the Commission concludes that the elimination of potential competition between T-Data and Transpac France in Germany and France respectively will not allow the parents to foreclose their home markets for the provision of standardized packet-switched data communications services.

#### *Markets for national services in countries other than France and Germany*

- (72) At the third-country national level, Atlas is set to develop into a significant competitor for incumbent TOs: Atlas aims at becoming the second player on the data communications services markets of all major European markets with the exception of the

UK. In respect of these services, the parents' submitted market share target for Atlas in all major national markets other than France and Germany is 20%. Atlas is therefore set to offer an alternative to dominant incumbent TOs rather than to eliminate actual competition in third countries.

#### *Markets outside the scope of the Atlas venture*

- (73) The liberalized services subject to cooperation within Atlas contribute less than 10% to DT and FT's respective turnover. Even some liberalized services such as national VPN services and all data communications involving the use of DT and FT's ATM networks are not Atlas services and therefore subject to competition between the parents, while Atlas may purchase these services and access these networks under equivalent non-discriminatory, transparent conditions and at the same interconnection rates as third-party competitors. The condition attached to this Decision restricting the exchange of sensitive information between DT, FT and Atlas limit the potentially negative effects of the joint venture both on competition between the parents acting as Atlas distributors and on overall competition between the parents.

#### *Exclusive distribution arrangements in France and Germany*

- (74) In allowing passive sales the Distribution Agreements provide an opening for customers with bargaining power to exploit margins for competition between the Atlas parent acting as exclusive distributor in its home country and the other parent that may offer the same Atlas service at a lower price. More importantly, the restrictive effects of the exclusive distribution agreements are likely to be increasingly balanced by the availability of alternative infrastructure and the non-discriminatory terms of interconnection with T-Data and Transpac-France's networks, which will induce competition for Atlas and for DT and FT acting as Atlas distributors.

#### 6. Conclusion

- (75) It is the Commission's conclusion that all conditions for an individual exemption pursuant to

Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement are met in respect of the creation of Atlas and in respect of the individual restrictions discussed above.

#### C. DURATION OF THE EXEMPTION, CONDITIONS AND OBLIGATIONS

(76) Pursuant to Article 8 of Regulation No 17 and to Protocol 21 of the EEA Agreement respectively, a decision in application of Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement shall be issued for a specified period and conditions and obligations may be attached thereto. Pursuant to Article 6 of Regulation No 17, the date from which such a decision takes effect cannot be earlier than the date of notification. In that respect, in the present case the Decision, in so far as it grants exemption, shall take effect:

- (a) as regards the creation of Atlas and related agreements as described above, except for the integration of Transpac France and T-Data into a joint venture, for five years from the date on which the second new infrastructure licence comes into force in both Germany and France authorizing the licensee to operate infrastructure for the provision of liberalized services in competition with the respective parent and the respective first licensee; and
- (b) as regards the integration of Transpac France and T-Data into a joint venture company, from the date on which licences to new applicants for the provision of nationwide infrastructure and national and international voice telephony services which provide two alternatives to DT and FT in a substantial part of Germany and France respectively come into force in both Germany and France to the expiry of the five-year period specified in the preceding recital.

(77) This exemption Decision shall be subject to the conditions described in recitals 25 to 30 (1). This exemption Decision shall further impose on DT, FT and the entities created pursuant to the Atlas agreements the obligations described in recital 30. These conditions are indispensable to prevent an elimination of competition in the relevant markets by the largest TOs in the EEA. The Commission will, upon the parties request, review the need for any particular condition or obligation attached to this Decision if circumstances change substantially before the period of exemption expires.

The most crucial behavioural requirements to safeguard competition in the EEA are attached as

conditions rather than obligations to this Decision, given the need to prevent an elimination of effective competition. Strict compliance with these requirements is so important that the Commission must ensure immediate consequences in the event of a breach. Given the legal consequences of such breach of a condition, national courts can adequately and swiftly contribute to a decentralized policing of compliance and thus ensure that the competition rules will be respected for the benefit of private individuals<sup>(37)</sup>. However, the principle of proportionality requires that far-reaching legal, financial and commercial consequences do not ensue from occasional or individual mistakes whose effects on the market are negligible. Therefore, violations of the prohibitions on cross-subsidization, discrimination and bundling cannot be considered to breach a condition attached to this Decision unless such violations have a substantial impact on market conditions, for instance if practices are committed systematically or repeatedly.

The condition relating to non-discriminatory treatment of Atlas and its competitors (recital 28) will also allow DT and FT to compete against each other at the distribution level, albeit through passive sales. Such competition is possible because the same Atlas service may be sold from either end of the requested circuits, namely from Germany or from France. To limit the potentially negative effects of the joint venture on overall competition between the parents, the Commission considers it appropriate to impose restrictions on the exchange of sensitive information between the parents and Atlas (recital 28 (4)).

(78) This Decision is without prejudice to the applicability of Article 86 of the EC Treaty and Article 54 of the EEA Agreement,

HAS ADOPTED THIS DECISION:

#### Article 1

Pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement and subject to Articles 2 to 5 of this Decision, the provisions of

<sup>(37)</sup> See Commission notice on cooperation between national courts and the Commission in applying Articles 85 and 86 of the EEC Treaty, OJ No C 39, 13. 2. 1993, p. 6.

Articles 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement are hereby declared inapplicable, for a period of five years from the date on which two or more licences for the construction or ownership and control of alternative infrastructure for the provision of liberalized telecommunications services take effect in both Germany and France, to:

- (a) the creation of the Atlas joint venture by Deutsche Telekom AG ('DT') and France Télécom ('FT'), as notified to the Commission, including the ancillary obligations imposed on DT and on FT:
  - (i) to obtain from Atlas all requirements for global products under Article VII of both Distribution Agreements; and
  - (ii) not to compete with the joint venture for the provision of Atlas services under Article XIII of the Joint Venture Agreement and Article VII of both Distribution Agreements; and to
- (b) the appointment of DT as the exclusive distributor for Atlas in Germany and of FT as the exclusive distributor for Atlas in France under Article IV of both Distribution Agreements.

#### Article 2

Pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement and subject to Articles 3, 4 and 5 of this Decision, the provisions of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement are hereby declared inapplicable to the integration into Atlas of the German and French public packet-switched data networks, provided that only networks providing packet-switched data communications services using the X.25, Frame Relay, SNA or Internet protocols shall be integrated, from the date on which both Germany and France have:

- (a) removed all legal prohibitions on entities other than DT and FT and their subsidiaries to:
  - (i) build, own or control both national and international telecommunications infrastructure and use such infrastructure to provide any telecommunications service, and
  - (ii) provide a national and international voice telephony service; and
- (b) granted and made effective at least two licences to applicants other than DT and FT for
  - (i) the construction or ownership, and control, of telecommunications infrastructure and either separately or in combination,
  - (ii) the provision of national and international voice telephony services, provided that such licences

provide two suitable alternatives to DT and FT respectively to serve all or a substantial part of the territory of Germany and France,

until the expiry of the five-year period specified in Article 1.

#### Article 3

Until the date specified in Article 2 of this Decision, the exemption from Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement set out in Article 1 of this Decision is subject to the condition that cooperation between DT and FT in developing common technical network elements comprise the following areas only:

- (a) the following product management and development tasks:
  - (i) product definition,
  - (ii) product marketing,
  - (iii) product life-cycle management,
  - (iv) specification of product requirements,
  - (v) technical specifications and development of the products, and
  - (vi) technical development of the products;
- (b) the following network planning functions:
  - (i) central network engineering and optimization of the common transmission network so as to avoid an unreasonable duplication of resources,
  - (ii) engineering and optimization of the networks for the various service platforms so as to ensure seamless services, and
  - (iii) central planning regarding the implementation of new network nodes; and
- (c) the following aspects of information systems:
  - (i) definition of the information system architecture,
  - (ii) specification of information system requirements and applications,
  - (iii) technical development of hardware and software for information systems, and
  - (iv) central implementation planning of hardware and software.

Until the date specified in Article 2, all other aspects and functions of each of the French and the German public packet-switched data networks shall be controlled by two separate network management centres.

#### Article 4

The exemption from the application of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement set out in Articles 1 and 2 of this Decision is subject to the following conditions:



## (a) Divestiture of Info AG

## (1) FT shall:

- (i) sell Transpac's shares in Info AG before [...] <sup>(38)</sup>. The Commission may extend the period granted to FT for divestiture of Info AG by an additional six months after that date; FT shall be deemed to have complied with this condition by [...] <sup>(39)</sup> if it has entered into a binding letter of intent or a binding contract for the sale of Info AG to a purchaser agreed by the Commission, provided that such sale is completed within a reasonable time limit, after the signing of such binding letter of intent or binding contract, agreed by the Commission;
- (ii) appoint a trustee subject to approval by the Commission to advise on the management and to sell Info AG, provided that, subject to approval by the Commission, FT may
  - terminate the trustee agreement should FT decide at any time after the appointment that the trustee is not performing its duties properly, and
  - replace the previously appointed trustee by another trustee also approved by the Commission;
- (iii) give the trustee an irrevocable mandate to sell Info AG, on best possible terms and conditions, to any available purchaser making an offer before [...] <sup>(40)</sup>;
- (iv) remunerate the trustee providing incentives for a prompt divestiture;
- (v) give all reasonable assistance requested by the trustee to sell Info AG by the target date;
- (vi) establish and facilitate the management structure agreed with the trustee in the framework of the divestiture negotiations;
- (vii) provide the purchaser of Info AG with any licences and know-how relating to the provision of Info AG's services to the extent possible under existing contractual obligations, if any. FT may charge the purchaser a market-based fee for any such licence and know-how;
- (viii) keep all administrative and management functions relating to Info AG which have been carried out at all levels within FT

and/or Transpac, so as to maintain the viability, marketability and competitiveness of Info AG until divestiture is completed or until the trustee advises FT that such functions are no longer necessary, whichever occurs earlier.

- (2) FT shall at all times use its best efforts to maintain the value of Info AG and of its business in every respect and, when the trustee is appointed to sell Info AG, shall consider the advice of the trustee to maintain this value. FT shall in particular ensure that all services provided by FT or any of FT's subsidiaries to Info AG continue to be provided efficiently and satisfactorily and that no increase is made in the charge (if any) made to Info AG for any such service. FT shall not, except with the consent of the trustee, employ or offer employment to any employee or officer of Info AG until after the sale of Info AG.

## (3) The trustee appointed by FT shall:

- (i) advise FT and Transpac on the best management structure to ensure the continued viability, marketability and competitiveness of Info AG's business, also in the event of a restructuring of Info AG;
- (ii) advise FT and Transpac with regard to the satisfactory operation and management of Info AG, so as to ensure the continued viability, marketability and competitiveness of Info AG's business, and shall supervise, monitor and control the implementation of the advice by Info AG; for these purposes the trustee shall have complete access to Info AG's personnel and facilities as well as to documents, books and records of both FT and Transpac, including such personnel, facilities, books and records which, even if not directly related to Info AG, may have an impact on the conduct of Info AG's operations;
- (iii) act as FT's investment banker in conducting bona fide negotiations with interested third parties with a view to selling Info AG. In the event that the trustee at any time prior to the target date determines together with the Commission that it is not possible to identify an acceptable purchaser for the business of Info AG other than the customers whose headquarters are located outside Germany,

<sup>(38)</sup> Business secret.

<sup>(39)</sup> Business secret.

<sup>(40)</sup> Business secret.

the trustee, FT and the Commission shall discuss appropriate alternatives to the proposed divestiture of Info AG, notably an extended divestiture;

- (iv) provide the Commission with a written report before a binding contract is signed and in any event every month on all developments in its negotiations with third parties interested in purchasing Info AG;
  - (v) provide the Commission with a written report every two months concerning the monitoring of the operations and management of Info AG;
  - (vi) at any other time upon the Commission's request, provide the Commission with a written or oral report on any aspect of the duties and activities of the trustee in relation to Info AG and its possible purchasers, indicating whether a proposed purchaser would be able to ensure that Info AG remains a competitive participant in the German telecommunications market and whether negotiations with such proposed purchaser should continue; and
  - (vii) cease to perform its duties as trustee for the purpose of this condition when the sale of Info AG or any alternative remedy within the meaning of point (iii) becomes effective.
- (4) Multinational clients to whom Info AG has so far provided network services as part of the Transpac network and whose headquarters are located outside Germany may be transferred to Atlas on condition that the Commission is satisfied that these services can be separated from the German activities of Info AG without significantly lessening the value of those activities.
- (5) With immediate effect from the date of notification of this Decision and until one year after the date of signature of the agreements between Transpac and the purchaser of Info AG, neither DT, FT, Atlas nor GlobalOne shall compete with Info AG for the provision of telecommunications services to customers of Info AG whose headquarters are located within Germany except where such customers decline to deal with Info AG.
- (6) If the sale of Info AG's business does not seem likely to occur by the date stated in point (1) (i), FT shall, at least two months before that date, submit alternative remedies sufficiently satisfactory to safeguard actual competition in the German market. These alternative remedies must be executed by the date stated in point (1) (i).

(b) Non-discrimination

- (1) DT and FT shall not grant to any entity created pursuant to the Atlas Agreements terms and conditions dissimilar to the terms and conditions applied to other providers of similar services, nor exempt such entity from any usage restrictions which would enable such entity to offer services which competing providers are prevented from offering with regard to the following facilities-related telecommunications services provided by FT and DT in France and Germany respectively:
- (i) leased lines services, in particular international leased lines (half-circuits) and domestic leased lines, including any discounts, as the case may be; and
  - (ii) PSTN/ISDN services including both access to such networks (namely analogue access; basic ISDN access; ISDN access to the public packet-switched data networks; special access from the public packet-switched data networks to ISDN; and national and international voice VPN and VPN interconnection services) and traffic over such networks.

Atlas shall not be granted more favourable treatment than third parties in connection with reserved facilities and services and with such facilities and services which remain an essential facility after full and effective liberalization of telecommunications infrastructure and services in France and Germany.

- (2) DT and FT shall grant any entity created pursuant to the Atlas Agreement and any third party operating a telecommunications facility that apply for the interconnection of such facility with DT or FT's networks such interconnection on non-discriminatory terms that enable such entity or person to provide telecommunications services or provide its telecommunications facilities without limitation in any respect within the reasonable capabilities of the operator concerned.
- (3) DT and FT shall not in any way discriminate between any entity created pursuant to the Atlas Agreements and any other service provider competing with such entity in connection with:
- (i) either a decision substantially to modify technical interfaces for the access to reserved services and/or essential facilities or services, or the disclosure of any other technical information relating to the operation of the PSTN/ISDN; competitors shall in particular have access to such software and interface information as is

indispensable for maintaining the technical features of voice services where such competitors interconnect to the German or French PSTN/ISDN; and

- (ii) the disclosure of any commercial information that would confer a substantial competitive advantage and is not readily and equally available elsewhere by service providers competing with such entity.
- (4) Breaches of the requirements set out in points 1, 2 and 3 shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.
- (c) Interconnection to DT and FT's public packet-switched data networks
- (1) FT and DT shall immediately:
- (i) establish and maintain standardized X.75 interfaces to access their national public packet-switched data networks;
- (ii) offer such access on non-discriminatory terms, including price, availability of volume or other discounts and the quality of interconnection provided; and
- (iii) publish the standard terms and conditions for such X.75 interface standards, including, if any, volume discounts and other discounts and make any agreements relating to such X.75 interfaces, including all specifically agreed terms, available for inspection by the Commission.
- (2) Transpac France and T-Data shall, until such time as Transpac France and T-Data are integrated into Atlas, not disclose to any entity created pursuant to the Atlas Agreement any such specifically agreed terms as are identified and maintained as confidential by the party obtaining interconnection through standardized X.75 interfaces to access the French or German national public packet-switched data networks.
- (3) The conditions set out in points (1) and (2) shall likewise apply to any generally used CCITT-standardized interconnection protocol that may modify, replace or co-exist as a standard related to the X.75 standard and is used by FT and DT.
- (4) Any entity created pursuant to the Atlas Agreements may access the French and German public packet-switched data networks through proprietary interfaces, even for the provision of data communications services, provided that access granted to such entity through such interfaces is economically equivalent to third-party access to those networks.
- (5) Breaches of the requirements set out in points 1 to 4 shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.
- (d) Interconnection to DT and FT's other networks and facilities
- (1) DT and FT shall grant to any third party that operates a telecommunications facility ('telecommunications operator') and applies for the interconnection of such facility or systems facilities with DT or FT's networks, such interconnection on non-discriminatory terms as compared to the terms applied to Atlas. Such terms shall enable the telecommunications operator to provide telecommunications services or provide its telecommunications facilities without limitation in any respect within the reasonable capabilities of the telecommunications operator concerned.
- (2) Breaches of the requirements set out in point 1 shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.
- (e) Cross-subsidization
- (1) All entities created pursuant to the Atlas Agreements shall be established as distinct entities separate from DT and FT.
- (2) Atlas SA, T-Data and Transpac France shall obtain their own debt financing on their own credit, provided that FT and DT:
- (i) may make capital contributions or commercially normal loans to Atlas SA, T-Data and Transpac France, to enable them to conduct their respective businesses;
- (ii) may pledge their venture interests in such entities, in connection with non-recourse financing for such entities; and
- (iii) may guarantee any indebtedness of such entities, provided that FT and DT may only make payments pursuant to any such guarantee following a default by such entities in respect of such indebtedness.
- (3) All entities created pursuant to the Atlas Agreement, T-Data and Transpac France shall not allocate directly or indirectly any part of their operating expenses, costs, depreciation, or other expenses of their business to any parts of FT or DT's business units (including without limitation the proportionate costs based on work actually performed that are attributable to shared employees or sales or marketing of Atlas products and services by DT or FT employees).

These undertakings may bill DT or FT for products and services supplied to DT or FT by such undertakings at:

- (i) the same price charged third parties in the case of products or services sold to third parties in commercial quantities; or
  - (ii) on the basis of the full cost reimbursement or other arm's length pricing method in the case of products and services not sold to third parties in commercial quantities.
- (4) Breaches of the requirements set out in points 1, 2 and 3 shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.

(f) Bundling

- (1) DT and FT shall sell their services under contracts separate from the contracts for the sale of Atlas services concluded as distributors of Atlas in Germany and France respectively. Each separate contract shall set out the terms and conditions of each individual service sold thereunder and notably attribute any quantity or other discounts to a particular service, as the case may be.
- (2) Breaches of the above requirements shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.

(g) Accounting

- (1) T-Data, Transpac France (including all their subsidiaries) as well as all entities created pursuant to the Atlas Agreements which are operating in the EEA shall keep separate accounting records using international accounting standards for each service they provide in any country. DT and FT (including all subsidiaries) shall keep separate accounting records using international accounting standards for each service they provide to any entity created pursuant to the Atlas Agreements, operating in the EEA.
- (2) DT and FT shall, within one year of the date defined in Article 1, implement an accounting system which generates sufficiently detailed records of the services covered by point (1). Those records shall detail the following:
  - (i) the cost standard used;
  - (ii) the accounting conventions used for the treatment of costs;

- (iii) the allocation and attribution of expenses or costs, revenues, assets and liabilities shared between any entity created pursuant to the Atlas Agreements and DT and/or FT; and
- (iv) the attribution method chosen.

(3) The accounting records referred to in points (1) and (2) shall identify all services provided to any entity created pursuant to the Atlas Agreements by DT and FT or transfers to or from DT and FT.

(4) No entity created pursuant to the Atlas Agreement, nor T-Data or Transpac France shall receive any material subsidy directly or indirectly from DT or FT, nor any investment or payment from DT or FT that is not recorded in the books of such entities as an investment in debt or equity.

*Article 5*

The exemption granted under this Decision is subject to the following obligations:

(a) Auditing

- (1) Atlas SA and any consolidated subsidiary of Atlas SA, Transpac France and T-Data shall be audited by an independent external auditor every 12 months, provided that such audit shall certify from an accounting viewpoint that:
  - (i) all transactions between those undertakings, on the one hand, and FT and DT, on the other hand, have been conducted at arm's length;
  - (ii) the undertakings have adhered to the accounting procedures; and
  - (iii) the calculation numbers are accurate.
- (2) The first auditing report and certificate complying with point (1), covering the 12-month period starting on the date on which this Decision takes effect, shall be submitted to the Commission within 15 months of that date.

(b) Other obligations

DT, FT, T-Data, Transpac France and all entities created pursuant to the Atlas Agreements shall each, for the purpose of ascertaining and ensuring compliance by these undertakings with the conditions set out in Article 4:

- (1) keep all detailed records and documents necessary to prove complete compliance with the terms of the conditions set out in Article 4 ready for inspection by the Commission and to

enable the Commission to verify the correctness of the audit certificate referred to in point (a) (2);

date of the exemption pursuant to Article 1; and

(iii) further oral or written explanations.

(2) give the Commission access to their business premises to inspect records and documents covered by the obligations set out under heading (a) and to receive oral explanations relating to such documents on reasonable notice, during office hours, and without the need for the Commission to invoke the powers of inspection pursuant to Regulation No 17; and

*Article 6*

This Decision is addressed to:

Deutsche Telekom AG,  
Friedrich-Ebert-Allee 140,  
D-53105 BONN;

France Télécom,  
Place d'Alleray,  
F-75505 PARIS.

(3) provide the Commission with:

Done at Brussels, 17 July 1996.

(i) any records and documents in the possession or control of those undertakings necessary for that determination;

(ii) unaudited accounting data as specified in points (1) and (2) every six months, starting one year after the commencement

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## COMMISSION DECISION

of 17 July 1996

relating to a proceeding under Article 85 of the EC Treaty and Article 53 of the EEA Agreement

(Case No IV/35.617 — Phoenix/GlobalOne)

(Only the English, French and German texts are authentic)

(Text with EEA relevance)

(96/547/EC.)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community,

Having regard to the Agreement on the European Economic Area,

Having regard to Council Regulation No 17 of 6 February 1962, First Regulation implementing Articles 85 and 86 of the Treaty<sup>(1)</sup>, as last amended by the Act of Accession of Austria, Finland and Sweden, and in particular Articles 2, 6, and 8 thereof,

Having regard to the application for negative clearance and the notification for exemption submitted, pursuant to Articles 2 and 4 of Regulation 17, on 29 June 1995,

Having regard to the summary of the application and notification published pursuant to Article 19 (3) of Regulation 17 and to Article 3 of Protocol 21 of the EEA Agreement<sup>(2)</sup>,

After consultation with the Advisory Committee for Restrictive Practices and Dominant Positions,

Whereas:

## I. THE FACTS

## A. INTRODUCTION

1. The Phoenix transaction was notified to the Commission on 29 June 1995. The notifying parties announced a new name, GlobalOne, at the signature of the agreements on 5 March 1996. This transaction is linked to a separate transaction creating a joint venture, Atlas, owned as to 50% by France Télécom (FT) and as to 50% by Deutsche

Telekom (DT), given that Atlas is a parent to the joint venture entities created pursuant to the Phoenix agreements. A separate Decision in Case IV/35.337 ('the Atlas Decision')<sup>(1)</sup> exempts the Atlas agreements, notified on 16 December 1994, from the application of Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement.

2. The Phoenix agreements consist of two main transactions involving two Community telecommunications organizations (TOs) and one United States telecommunications operator:

- (i) FT and DT each acquired an equity stake of approximately 10% in Sprint, worth United States \$3,7 billion. Both FT and DT obtained proportionate board representation and investor protection as minority shareholders in Sprint; as detailed below, provisions have been included in the investment agreement to prevent DT and/or FT, either separately or jointly, from controlling or influencing Sprint; and

- (ii) Atlas and Sprint created a joint venture, Phoenix, for the provision of non-reserved global telecommunications services and other telecommunications services to corporate users, carriers and consumers. The Phoenix joint venture is structured into groups of operational entities under the strategic supervision of a Global Venture Board (collectively referred to as the 'Phoenix entities'). One group of entities provides Phoenix services worldwide except in Europe and the United States (the 'Rest Of World (ROW) entities'), a second group of entities provides Phoenix services in Europe except in France and Germany (the 'Rest of Europe (ROE) entities'). The ROW and ROE entities also manage Phoenix's global backbone network until the parties reach agreement on management by an already created third entity (the 'Global Backbone Network (GBN) entity'). The Global Venture Board shall take decisions on matters of policy only and not engage in the

<sup>(1)</sup> OJ No 13, 21. 2. 1962, p. 204/62.

<sup>(2)</sup> OJ No C 337, 15. 12. 1995, p. 13.

<sup>(3)</sup> See p. 23 of this Official Journal.

management of individual operational entities created pursuant to the Phoenix agreements.

## B. THE PARTIES

3. Deutsche Telekom AG (DT) and France Télécom (FT) are respectively the German and French public TOs. Details of both undertakings are provided in the Decision on the Atlas venture published in this issue of the Official Journal.
4. Sprint Corporation (Sprint) is a holding company in the United States. The Sprint group of companies is a diversified telecommunications group providing global voice, data and video-conferencing services and related products. Sprint's main subsidiaries provide local (United States) exchange, cellular wireless as well as domestic (United States) and international long-distance telecommunications services. Other Sprint subsidiaries engage in wholesale distribution of telecommunications products and the publishing and marketing of white and yellow page telephone directories. Worldwide turnover for Sprint in 1994 was ECU 10,9 billion; Sprint is the world's 11th largest telecommunications carrier in terms of revenues.

## C. THE RELEVANT MARKET

### 1. Creation of the Phoenix entities

5. The Phoenix entities address several product and geographic markets, namely: (i) the markets for non-reserved corporate telecommunications services both globally and regionally, (ii) the market for traveller services and (iii) the market for so-called carrier services.

#### (1) Product markets

**The markets for non-reserved corporate telecommunications services**

6. The Phoenix entities target the same markets for both customized packages of corporate telecommunications services and packet-switched data communications services (jointly referred to as 'non-reserved corporate telecommunications services') described in the separate Atlas Decision. Pursuant to the joint venture agreement, the offerings of Phoenix include the following services:

- corporate voice services: global virtual private network (VPN), international toll free, selected card and simple resale services and switched digital,
- data communications services using *inter alia* the X.25, Frame Relay and IP protocols,

- dedicated transmission for voice and data services: managed bandwidth and VSAT,
- custom network solutions: systems/equipment procurement, tailored and managed services and outsourcing,
- platform-based enhanced services: messaging including access to telex, local area network (LAN) interconnection, electronic document interchange (EDI), video-conferencing and audio-conferencing.

7. Phoenix provides voice simple resale services under Sprint's licence in the United Kingdom and under FT's licence in Sweden. This Decision relates only to Phoenix's range of products and business scope as notified. Any substantial change of products or business scope, notably (i) the contribution to Phoenix of broadband transmission capacity (such as Asynchronous Transfer Mode (ATM) networks) in France and Germany and (ii) the offering by Phoenix of public basic telecommunications services (such as voice telephony services<sup>(4)</sup>) requires a new notification.

#### The market for traveller services

8. The market for traveller telecommunications services comprises offerings that meet the demand of individuals who are away from their normal location, either at home or at work. Among the most relevant of these offerings are those offered by the Phoenix entities, namely (i) calling card services (prepaid cards with or without a code and postpaid cards), including those in combination with credit cards and other branded service cards ('affinity cards'), (ii) specialized voice services (such as equal access and code-based authorization services), and (iii) selected data and enhanced platform (that is to say, communications system software) services.

9. Customers for traveller services include both business travellers and other travellers. In the card business targeted by Phoenix, the former are by far the largest group of buyers. Business travellers are generally intensive card users, the main incentive for card usage being the ability to avoid paying hotel telephone surcharges.

#### The market for carrier services

10. The market for carrier services comprises the lease of transmission capacity and the provision of related

<sup>(4)</sup> Defined in the seventh indent of Article 1 of Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services, OJ No L 192, 24. 7. 1990, p. 10.

services to third-party telecommunications traffic carriers and service providers. Along with liberalization and globalization of telecommunications markets, demand for efficient, high-quality traffic transportation capacity has risen among old and new carriers. In this connection, the traditional model of separate arrangements with other individual carriers is increasingly challenged by players with global network infrastructure that offer an array of services. The most relevant of such services are:

- (a) switched transit, meaning transport of traffic over bilateral facilities between the originating carrier, the transit carrier and the terminating carrier; neither the originating carrier nor the terminating carrier need bilateral facilities between themselves, but only with the transit carrier;
- (b) dedicated transit, meaning leased line offerings for the transport of traffic through the domestic network of the transit carrier; leased line facilities used for this purpose may include discrete voice circuits or a high-bandwidth digital circuit that can be used for both voice and data services;
- (c) traffic hubbing offerings, where the provider takes care of all or part of international connections; these offerings are typically designed for emerging carriers, who are interconnected with the provider over bilateral facilities and whose international traffic is merged with other traffic on the provider's global network; and
- (d) reseller services for service providers without international telecommunications facilities of their own.

As international telecommunications markets are deregulated, demand for carrier services is increasingly driven by alternative carriers concerned with assigning to the incumbent TO their international traffic, for reasons such as technical dependency and commercial sensitivity of customer information.

11. Purchasers of carrier services include established and emerging carriers. Both groups of clients are sophisticated purchasers. Among the emerging carriers, one may distinguish facilities-based carriers that provide telecommunications services over alternative infrastructure or cable television networks seeking greater efficiency in the transport of international client traffic, while non facilities-based carriers and service providers seek to preserve a competitive advantage by avoiding

dependence on a local TO for international client traffic.

## (2) Geographic markets

12. Along the lines of the Commission's findings in its Decision 94/579/EC<sup>(1)</sup> (BT-MCI), the geographic scope of certain markets targeted by the Phoenix entities, as well as the market that must be considered in respect of the investment of DT and FT in Sprint, is international and even global. Although national borders subsist for many services, strategic alliances like Phoenix are built not only in anticipation of a market unaffected by national boundaries but even with the express purpose of offering large global telecommunications users seamless end-to-end services anywhere by overcoming the difficulties inherent in the current market structure split along national borders. However, the service offerings of the Phoenix entities attain different existing geographic markets.

## The markets for non-reserved corporate telecommunications services

13. As described in the Atlas Decision, demand from large users for customized packages of corporate telecommunications services exists in at least three distinct geographic markets, namely at a global, a cross-border regional and a national level. Phoenix services have global reach given that DT, FT, Sprint and the ROE and ROW entities each interconnect over the Phoenix global backbone network. In the global market for customized packages of corporate telecommunications services the Phoenix venture therefore creates competition, for instance for BT and MCI's existing Concert venture. In the Community, the ROE entities will cooperate with DT, FT and Atlas to provide customized packages of corporate telecommunications services at the cross-border regional level; these services will have global 'connectivity' — that is, they will allow for an extension beyond the Community and ultimately worldwide if a customer so requires.
14. Packet-switched data communications services in each geographic market mentioned in the previous recital are a part of the Phoenix offerings portfolio. However, the regional Phoenix operating entity decides whether to provide such services at the

<sup>(1)</sup> Commission Decision of 27 July 1994 in Case No IV/34.857 — BT-MCI, OJ No L 223, 27. 8. 1994, p. 36.



national level. Therefore, the ROE entities provide Europe-wide packet-switched data communications services initially based on the network that results from merging the existing Transpac and Sprint networks. The extent to which the ROE entities will provide such services in national markets within the European Economic Area (EEA) will depend on the coordination between Atlas and the ROE entities as the competent Phoenix entities in the EEA.

#### The market for traveller services

15. Along with the globalization of the economy the market for traveller services appears to be increasingly global; travellers demand offerings which include a single bill and integrated functions such as voice messaging, voice response and information systems everywhere. Geographic limitations of current traveller service offerings are generally due to technical shortcomings due to be overcome in the near future, such as the incompatibility of mobile communications systems or differences in prepaid cards without an individual user code. As illustrated at recital 8 above, none of the services targeted by the Phoenix entities is affected by these shortcomings; however, the geographic scope of the traveller services offered by Phoenix can be left open for the purposes of this case, as the finding of narrow geographic markets would not affect the assessment of the parties' competitive position.

#### The market for carrier services

16. Both supply of and demand for carrier services are by nature international. Geographic proximity between purchaser and supplier of switched transit capacity is hardly relevant for switched transit which carriers use either as a substitute for operating own international lines or to deal with peak traffic on such lines. Likewise, dedicated transit services offer cable- or satellite-based routing capacity across third countries. Finally, using hubbing services is an alternative to entering into an undetermined number of bilateral agreements with individual carriers.

#### 2. DT and FT's investment in Sprint

17. The acquisition by DT and FT of new equity amounting to an approximate 20% stake in Sprint aims at consolidating a strategic alliance to enter the global telecommunications markets and extending service into new market segments. As the BT-MCI alliance showed, investment in a United States carrier offers one efficient way of addressing multinational companies, being the largest target

customer group for global non-reserved corporate telecommunications services.

#### D. MARKET SHARES OF PHOENIX

##### *The markets for customized packages of corporate telecommunications services*

#### 18. Global market

The parents estimate the global market for customized packages of corporate telecommunications services market addressed by Phoenix (exclusive of data communications services) to be worth approximately ECU 4,8 billion (1993). Of this total, end-to-end services accounted for approximately ECU 37,6 million, VPN services for approximately ECU 2,8 billion, VSAT services for approximately ECU 1,4 billion and outsourcing services for approximately ECU 527 million. In 1993, the aggregate turnover of DT, FT and Sprint in the different market segments amounted to approximately ECU 3,8 million for end-to-end services, approximately ECU 576 million for VPN services and approximately ECU 6 million for outsourcing services, giving Phoenix a theoretical market share of 12,2% in the global market for customized packages of corporate telecommunications services.

#### 19. Cross-border regional market

Services in the Community (exclusive of data communications services) accounted for approximately ECU 505 million in 1993. According to the notification the Phoenix parents' aggregate market shares in the Community in 1993 were [...] %<sup>(6)</sup> in the end-to-end services market, [...] %<sup>(7)</sup> in the VPN services market, [...] %<sup>(8)</sup> in the outsourcing services market and [...] %<sup>(9)</sup> in the VSAT market. However, market shares for VSAT services are difficult to calculate given that TOs mostly use VSAT terminals as back-up facilities for other services or to extend the geographic scope of services despite terrestrial infrastructure shortcomings.

#### 20. National markets

National markets for customized packages of corporate telecommunications services within the EEA are discussed in the Atlas Decision. In this regard, Sprint has a significant share of total outsourcing turnover generated in Member States

<sup>(6)</sup> Business secret (less than 30%).

<sup>(7)</sup> Business secret (less than 30%).

<sup>(8)</sup> Business secret (less than 5%).

<sup>(9)</sup> Business secret (less than 30%).

such as the Netherlands ([...] %<sup>(10)</sup>) and the United Kingdom ([...] %<sup>(11)</sup>), where DT and FT's outsourcing joint venture, Eunetcom BV, has a lesser presence (5 % of total turnover in both Member States). As for France and Germany, adding Sprint to DT and FT brings Phoenix's aggregate share of total turnover generated by outsourcing services to [...] %<sup>(12)</sup> in France and to [...] %<sup>(13)</sup> in Germany, compared with 31 % in France and 33 % in Germany for the second-largest provider there, Concert's Syncordia.

*The market for packet-switched data communications services*

21. The global market for packet-switched data services was worth approximately ECU 5,3 billion in 1993, while DT, FT and Sprint's aggregate sales were [...] <sup>(14)</sup> or [...] %<sup>(15)</sup> worldwide. The European market for data communications services is discussed in the Atlas Decision. Sprint's turnover for packet-switched data services was [...] <sup>(16)</sup> in 1993, bringing DT, FT and Sprint's aggregate shares of that market to [...] %<sup>(17)</sup>. As for national markets, Sprint achieved its highest turnover in France, Germany, Italy and the United Kingdom. Neither DT nor FT have a significant market presence in the latter two Member States, where Sprint has a [...] %<sup>(18)</sup> and [...] %<sup>(19)</sup> market share respectively. In turn, Sprint's turnover in France (ECU [...] <sup>(20)</sup>) and Germany (ECU [...] <sup>(21)</sup>) equals market shares in these Member States of only [...] % and [...] % respectively <sup>(22)</sup>.

*The market for traveller services*

22. Total calling card revenue in the Community was approximately ECU 120,5 million in 1994, most of which was generated by national dialling. In 1993, DT had issued 200 000 cards (all of them in Germany), equivalent to 2,1 % of the total card subscriber base in the Community; FT had issued 1,5 million cards (all of them in France), equivalent to 15,7 % of the card subscriber base in the Community; and Sprint had issued 12 million cards worldwide, of which 500 000 (equivalent to a 5,2 % market share) were issued in the Community. The aggregate market shares of the parents would

<sup>(10)</sup> Business secret (less than 10 %).

<sup>(11)</sup> Business secret (less than 10 %).

<sup>(12)</sup> Business secret (less than 45 %).

<sup>(13)</sup> Business secret (less than 40 %).

<sup>(14)</sup> Business secret.

<sup>(15)</sup> Business secret (less than 25 %).

<sup>(16)</sup> Business secret.

<sup>(17)</sup> Business secret (less than 40 %).

<sup>(18)</sup> Business secret (less than 5 %).

<sup>(19)</sup> Business secret (less than 10 %).

<sup>(20)</sup> Business secret.

<sup>(21)</sup> Business secret.

<sup>(22)</sup> Business secret (less than 5 % respectively).

therefore make Phoenix the largest calling card services provider in the Community (23 % market share) in terms of subscriber numbers, ahead of AT&T and BT with a 21 % and 17,8 % market share respectively. In terms of calling card traffic within the Community, the aggregate market shares of FT (21 %) and DT (3 %) are equal to BT's market share of 24 %.

*The market for carrier services*

23. The market for global switched transit services is estimated to be worth approximately ECU 301,1 million and generates 1 500 million minutes of international traffic or approximately 3 % of the world's international telephony traffic. Of this total, approximately ECU 165,6 million are services provided by European carriers, of which in turn approximately ECU 30,1 million goes to other European carriers. Within the global switched transit market (1994), which grows at an annual rate of 5 to 6 %, DT had a turnover of ECU [...] <sup>(23)</sup>, FT of ECU [...] <sup>(24)</sup> and Sprint of ECU [...] <sup>(25)</sup>. The aggregate market shares of DT, FT and Sprint make Phoenix the third largest global switched transit provider behind AT&T and BT (20,2 % each).

**E. MAIN COMPETITORS OF THE PHOENIX ENTITIES**

*The markets for non-reserved corporate telecommunications services*

24. The situation in these relevant markets is discussed in the Atlas Decision. The parties include the following players among their competitors: AT&T/Worldpartners, Cable and Wireless plc, Concert, IBM, Kokusai Denshin Denwa Company Ltd. (KDD), Nippon Telegraph and Telephone Corporation (NTT), Unisource and the United States regional Bell operating companies (RBOCs).

*The market for traveller services*

25. More than one-third of calling cards in Europe are issued by United States operators. AT&T is estimated to have 2 million postpaid card customers in Europe — 21 % of all cards issued there. These customers generate 59 % of calling card traffic from Europe to the United States. MCI has an estimated 1 million postpaid card customers in Europe (10,5 %), which generate 27 % of calling card traffic from

<sup>(23)</sup> Business secrets (market share less than 10 %).

<sup>(24)</sup> Business secrets (market share less than 15 %).

<sup>(25)</sup> Business secrets (market share less than 5 %).

Europe to the United States. Executive Telecard International (ETI) markets calling cards in Europe through agreements with local operators or credit card companies; ETI's market position is similar to that of MCI.

#### *The market for carrier services*

26. Major players in the market for carrier services and notably global switched transit services competing in the EEA include AT&T, BT (each holding approximately one fifth of the market), Cable & Wireless, MCI and Teleglobe Canada. Along with the growing numbers of new carriers that seek to be independent of the incumbent TO for their international traffic, new suppliers of such services, some with substantial infrastructure resources, are emerging or active in the market, an example being Hermes Europe Railtel<sup>(26)</sup>.

#### F. THE TRANSACTION

27. The transaction notified to the Commission comprises a set of agreements the main features of which are described below.

##### 1. *Agreements as originally notified*

###### (1) *Agreements regarding the Phoenix joint venture*

The parties have submitted the following agreements:

- (a) the Phoenix joint venture agreement (the 'JV agreement') sets out the parties' essential commitments and business objectives;
- (b) the transfer agreements provide for the transfer by Sprint, FT, DT, and Atlas (collectively referred to as the 'parents') of certain basic and related businesses to the relevant ROE, ROW entities;
- (c) the intellectual property and trademark licence agreements concern the grant by the parents and certain affiliates to the Phoenix entities of non-exclusive, non-transferable licences to use certain of the parents' technical information, trademarks and intellectual property rights (IPRs);

- (d) the services agreements specify terms and conditions of trading relationships among Sprint, Atlas, and the ROE and ROW entities, including the supply and support services needed to provide Phoenix services worldwide.

###### (2) *Agreements regarding FT and DT's investment in Sprint*

- (a) The investment agreement provides for the purchase by each of FT and DT of approximately 10% of the common stock of Sprint.
- (b) The standstill agreement binds FT and DT for a period of 15 years not to acquire additional shares in Sprint which would increase their combined aggregate voting rights to more than 20%.
- (c) The registration rights agreement is required in order for each party to consummate the transactions contemplated by the investment agreement.
- (d) The investor confidentiality agreements between Sprint and DT, and Sprint and FT, respectively, provide for the maintenance of the confidentiality of all Sprint proprietary information received by DT and FT as a result of the investment agreement and in particular by the DT and FT representatives on the Sprint board of directors, which may be used by DT and FT only for the purposes of exercising their rights under such agreement.

##### 2. *Main contractual provisions*

###### (1) *Concerning the Phoenix entities*

###### (a) *Structure of the Phoenix venture*

The JV agreement provides for the creation of two groups of operating entities, namely Phoenix Rest of Europe (ROE) and Phoenix Rest of the World (ROW). Each group consists of the following entities: a sales entity, a clearing-house entity and a holding entity, which is in turn held by an entity able to be bound for the purposes of the Consent Decree entered by the United States Department of Justice. Each of the above entities within the ROE group (the 'ROE parent entities') has a board of six members, with Atlas having the right to nominate four members and Sprint two. Each of the above entities within the ROW group (the 'ROW parent entities') has a board of four members, with each of Atlas and Sprint having the right to nominate two members.

<sup>(26)</sup> Commission Decision in Case No IV/M.683; OJ No 157, 1. 6. 1996, p. 13.

The ROE parent entities conduct the Phoenix business within the 'rest of Europe' region (that is, outside France and Germany), while the ROW parent entities conduct the Phoenix business within the 'rest of the world' region (outside Europe and the United States). The ROE entities and the ROW entities will initially own and operate a global transmission network over which Phoenix services and other traffic will be routed: Phoenix's global backbone network. The parties have, however, created a Global Backbone Network (GBN) entity, a limited liability holding company, which is due eventually to take over the relevant global backbone network assets and functions.

Pursuant to section 2.1 of the operating entities services agreement, FT, DT and their respective subsidiaries each are exclusive distributors of Phoenix services in France and Germany respectively, while Sprint is pursuant to section 2.2 (b) the exclusive distributor of Phoenix services in the United States. However, any parent, Phoenix and their respective affiliates will meet unsolicited customer requests for Phoenix services regardless of the customer's location. Moreover, the French and German subsidiaries of Atlas provide FT, DT and their respective subsidiaries with (i) sales support services regarding Phoenix products to the distributors in France and Germany; and (ii) services within the scope of Phoenix other than X.25 packet-switched data network services in France and Germany.

A new, wholly-owned subsidiary of Sprint (the 'Sprint subsidiary') and Atlas each initially owns 50% of the outstanding voting equity of each of the parent entities of the ROW entity and the GBN entity. The Sprint subsidiary and Atlas initially owns 33 1/3% and 66 2/3%, respectively, of the voting equity of the parent entity of the ROE entity.

A Global Venture Board was established to set global policies and monitor compliance of the operating groups with their business plans. Any initiative of the Global Venture Board generally requires a unanimous vote.

Day-to-day operations are the responsibility of the chief executive officers of the operating entities, who are under the supervision of the governing board of the relevant parent entity of either the ROE, ROW, or eventually GBN entity. Most decisions of each governing board are adopted by simple majority vote of the members present. Unanimous consent is however required for a number of important decisions including final approval of business

plans, certain changes in structure and capitalization, and certain decisions on technology and investments.

#### (b) Purposes and activities of Phoenix entities

The business of the joint venture initially is provision of (i) global international data, voice, and video business services for multinational companies and business customers; (ii) international services for consumers, initially based on card services for travellers; and (iii) carrier services providing certain transport services for the parents and other carriers. The Phoenix entities may also offer telecommunications equipment and invest in national operations.

To market these services Phoenix is responsible for the planning and management functions of operations, as well as marketing and customer support, including the following:

- (i) central coordination of product development and management to ensure seamless global services; the Phoenix entities notably defines functionality, technical standards, and service level requirements for Phoenix services;
- (ii) implementation of a common global network and information systems platform rationalizing and integrating the international data, voice, and overlay networks of the parents which are currently separate; the GBN will link overlay and backbone networks in each operating area (i.e. ROE and ROW) while proprietary interfaces will allow provision of seamless services; within its first few years of operation, Phoenix will begin to deploy the next generation of ATM packet-switching technology, comprising any and all of transmission, switching, signalling, network intelligence, and service management elements;
- (iii) integration and development of information systems for coordinated billing, customer support, and other back-office functions, supporting national distributors; and
- (iv) development of a sales presence in the ROE and ROW territories either directly or through distribution arrangements using a common 'masterbrand'; in particular, national service operations will be established or consolidated in each major country to distribute Phoenix services

there; in addition, regional sales offices will be established to provide technical and sales support, including identification of potential customers and assisting in preparation of customer proposals.

**(c) Provisions concerning dealings with/by Phoenix entities**

Pursuant to the JV agreement, transactions among the Phoenix entities, on the one hand, and FT, DT, and Atlas, on the other, shall generally be conducted on the most favourable terms and conditions that are offered to third parties. If products, services, or facilities relevant to these transactions are not commercially available, such transactions shall be conducted in accordance with an arm's length pricing method, using full-cost reimbursement or such other arm's length pricing method as may be agreed on by the parties. The parents have the first right to offer to supply certain products, services, and facilities to the Phoenix entities. Notwithstanding, each Phoenix entity may purchase from a third party which, on otherwise comparable terms and conditions, offers lower prices, either once the parties have been given the opportunity to match such terms and conditions or if a customer so requires.

Each of the Phoenix entities and their parents have the first right to offer to perform in their respective territory any facilities or services required by another party to the Phoenix agreements. Such services may be obtained from a third party at a lower price under comparable terms and conditions, or where a customer so requires. In accordance with this principle, the ROE and ROW entities will be required to purchase telecommunications network transmission capacity from the GBN entity, to the extent available, once that entity becomes operational.

**(d) Anti-competition provisions; distribution**

Pursuant to the JV agreement as originally notified, albeit subject to various exceptions, no party or affiliate of a party may distribute any international telecommunications services which are either provided by the Phoenix entities or substitutable for such services. Likewise, no party or affiliate of a party may invest in any entity that offers such services. Moreover, no party or any of its affiliates may offer national

long-distance services in competition with either a national operation of Phoenix or a public telephone operator affiliated to Phoenix (such as a national distributor of Phoenix). Nor may any party or any of its affiliates make investments in any entity offering such competing national long-distance services or in any national operation allied with a major competitor of Phoenix.

Sprint is under an obligation to cease competing actively in Germany and France by selling its data and card business to DT's subsidiary T-Data Gesellschaft für Datenkommunikation mbH ('T-Data') and to FT's subsidiary Transpac France respectively. Outside the parents' home countries exclusivity will be granted to distributors on a case-by-case basis. Passive sales by any one distributor to customers in the respective sales territory of any other distributor are allowed in the EEA.

**(e) Licences to be granted to Phoenix entities**

Under the technical information licence and access master agreement and agreements implementing the framework applicable to IPRs (the 'IPR agreements'), each parent grants each of the Phoenix entities non-exclusive, non-transferable licences to use certain technical information of that parent in the respective territories of such entities to conduct the Phoenix business. Each Phoenix entity has the right to sub-license the rights granted to any other Phoenix entity or any affiliated national operation or local partner, wherever such a sub-licence is necessary to conduct the Phoenix business. Likewise, each Phoenix entity must on request also sub-license such rights to any parent or affiliate of such parent, to the extent that such a sub-licence is necessary to conduct the Phoenix business.

Royalties are payable as customary in the market and negotiated by the parties on an arm's-length basis. Licence rights granted to a party under the IPR agreements will continue in the event of either termination of the Phoenix venture or transfer of such party's interest in the Phoenix venture.

Similarly, pursuant to the trademark licence master agreement and implementing agreements each parent grants each of the Phoenix entities non-exclusive, non-transferable rights to use certain trademarks owned by or licensed to

such parent in connection with the marketing or sale of certain authorized products and services in the respective territories of such entity.

(2) *Concerning FT and DT's investment in Sprint*

(a) *Restrictions on transfer of shares by FT and DT and limits on increases of their shareholding in Sprint*

Pursuant to the investment agreement, neither FT or DT may dispose of its shares in Sprint for five years after the closing date. Thereafter restrictions apply to large transfers, which would in most circumstances give Sprint the right of first refusal.

Pursuant to the standstill agreement, FT and DT each have the right to acquire additional Sprint shares to reach and maintain a 10% shareholding, but shall not for 15 years after the closing date acquire additional shares that would increase their aggregate voting rights to more than 20%. Once this initial 'standstill' period has expired, FT and DT may acquire additional shares, but may not increase their aggregate voting rights above 30% nor conduct certain activities intended at taking control of Sprint.

(b) *Consent rights and board representation of FT and DT*

FT and DT have the right to elect directors to the Sprint board in proportion to their shareholding, provided that each has the right to elect at least one director. Neither FT nor DT have access to confidential, competitive information on Sprint's activities in the EEA through their representation on Sprint's board. Nor may these representatives provide Sprint with confidential information that FT or DT may have obtained from United States competitors through correspondent relationships.

As the sole holders of Sprint's class A common stock, FT and DT have been granted substantial consensual rights with respect to certain corporate actions of Sprint, which nevertheless fall considerably short of control. These actions include major equity issuances, disapproval of investments in Sprint by major competitors, participation rights in transactions involving change of control, and other bilateral corporate transactions. FT and DT have a right of first

offer with respect to long-distance assets of Sprint for a fixed period of time.

G. CHANGES MADE AND UNDERTAKINGS GIVEN FURTHER TO THE COMMISSION'S INTERVENTION

28. Some features of the agreements as notified appeared to be incompatible with the Community competition rules. In the course of the notification procedure the parties have amended certain clauses in their agreements and given undertakings to the Commission.

1. *Contractual changes*

29. Non-appointment of Phoenix as an agent for international half-circuits.

Following an announcement made in the Phoenix notification, which did not yet reflect the parties commitments regarding Atlas further to the Commission's intervention, DT, FT, Atlas and Sprint have deleted FT and DT's 'international private lines', meaning FT and DT's international half-circuits, from the list of products that Phoenix would distribute as agent.

30. Anti-competition provisions

Phoenix will provide international simple resale (ISR) services and call termination PSTN services under Sprint's existing licences in Sweden and the United Kingdom. However, the parties have not sought an exemption pursuant to Articles 85 (3) of the EC Treaty and 53 (3) of the EEA Agreement for any specific agreements regarding national long-distance services, which these services would require (see recital 7). The anti-competition clause in the original JV agreement has therefore been amended: the parties are now obliged to refrain only from either (i) competing with or (ii) investing in a competitor of entities providing long-distance services provided such entities are controlled by Phoenix.

2. *Non-discrimination*

31. Just as DT and FT are prohibited from discriminating in favour of their Atlas venture, so the Commission prohibits DT and FT from discriminating in favour of any entity created pursuant to the Phoenix agreements. This condition includes all specific elements described at recital 28 of the Atlas Decision, in relation to access and use of (i) the French and German PSTN, (ii) the French and German ISDN, (iii) reserved facilities and/or services until the French and German

telecommunications services and infrastructure markets are fully and effectively liberalized, as is scheduled to occur by 1 January 1998, and (iv) thereafter facilities and/or services for which FT and DT respectively are dominant and which are essential for the provision of a competitive service.

### 32. Specific services

The Commission attaches as a condition to this Decision that DT and FT shall not discriminate in favour of any entity created pursuant to the Phoenix agreements with regard to the facilities-related telecommunications services detailed at recital 28 of the Atlas Decision. The non-discrimination condition extends to all aspects of access to and use of such facilities and services, namely the terms and conditions, scope of services available, technical information and commercial information.

### 33. Correspondent services

The Commission imposes a specific condition not to discriminate with regard to correspondent services, for which (i) DT and FT shall not unduly prefer Sprint over other United States correspondents; (ii) DT and FT shall not unduly prefer each other over other German or French correspondents once telecommunications services markets are fully liberalized, as is foreseen by 1 January 1998; and (iii) Sprint shall not unduly prefer DT and FT over other European and eventually over other German and French correspondents. The condition on Sprint relates to traffic to final destinations outside Germany and France respectively until the German and French telecommunications services and infrastructure are fully and effectively liberalized, as is scheduled to occur by 1 January 1998, and to any traffic thereafter. A correspondent is a telecommunications services provider in one country party to a bilaterally negotiated agreement with a provider of telecommunications services in another country by which each party undertakes to terminate in its country traffic originated by the other party, for provision of an international telecommunications service.

### 3. *Other Conditions and obligations attached to this Decision*

### 34. Non-reserved corporate telecommunications services

The exemption of Phoenix's customized packages of corporate telecommunications services and packet-switched data communications services from the application of Articles 85 (1) of the EC Treaty

and 53 (1) of the EEA Agreement is conditional on DT and FT's compliance with the conditions attached to the separate Atlas Decision and described at recital 29 of that Decision.

### 35. Carrier services

Neither Atlas, Phoenix, DT, FT, Sprint or any affiliate of these entities shall make a particular telecommunications operator's ability to use Phoenix international carrier services conditional upon use or distribution by that telecommunication's operator of services provided by Atlas, Phoenix, FT, DT or Sprint. Neither shall Atlas, Phoenix, DT, FT, Sprint or any affiliate of these entities condition its commercial dealings (i.e. terms, conditions, price, discounts) with any telecommunications operator upon use or distribution by that telecommunication's operator of services provided by Atlas, Phoenix, FT, DT or Sprint.

### 36. DT and FT shall also comply with conditions that

mirror those attached to the Atlas Decision concerning (i) use of DT and FT's public X.25 packet-switched data networks, (ii) cross-subsidization, (iii) bundling, and accounting in respect of the entities created pursuant to the Phoenix agreements operating in the EEA, and with recording and reporting obligations matching those imposed on DT and FT in the Atlas Decision. Likewise, all entities created pursuant to the Phoenix agreements which operate in the EEA shall keep separating accounting records using international accounting standards for each service they provide in any country.

### 37. To the extent related to existing obligations under national or Community law, these obligations and conditions are intended to ensure the parties' firm commitment to comply with the applicable legal framework.

## H. THE REGULATORY SITUATION

### 38. The regulatory situation in France and Germany is described under recital 31 of the Atlas Decision. As for the United States, pursuant to the 1934 Communications Act, Sprint is required to publish tariff schedules and contracts describing its network arrangements and services. Furthermore, the 1934 Communications Act, enforced by the Federal Communications Commission (FCC), prohibits Sprint from providing services that unjustly or unreasonably discriminate against Sprint's competitors or foreign correspondents, which may lodge a formal complaint before the FCC if Sprint

does not comply with these obligations. The Telecommunications Act of 1996 gives the FCC the authority to refrain from regulating 'charges, practices or classifications' of telecommunications carriers, albeit only where the FCC finds that regulation is not necessary to ensure that these elements are just and reasonable or not unjustly and unreasonably discriminatory.

39. While the Commission was assessing the Phoenix notification under Community law, Phoenix was authorized under United States anti-trust law by a judicial consent decree filed by the United States Department of Justice and signed on 16 February 1996. This consent decree imposes conditions on the parties that largely resemble those attached to this Decision.

#### I. THIRD-PARTY OBSERVATIONS

40. Following the publication of a notice pursuant to Article 19 (3) of Regulation No 17 and to Article 3 of Protocol 21 of the EEA Agreement<sup>(27)</sup>, six interested third parties submitted observations to the Commission. Concerns expressed in these observations included the risk that Phoenix might (i) increase the dangers of DT and FT's cooperation in the framework of Atlas for Europe-wide markets given the elimination of another competitor there, Sprint, (ii) further facilitate abuses of dominant position by DT and FT in their respective home markets and (iii) distort competition in all relevant markets through an extension of the notified cooperation to reserved services, notably correspondent services. As for the latter allegation, third parties feared most that DT and FT might link favourable conditions for reserved services to the purchase of Phoenix services.
41. The Commission carefully reviewed all third-party observations and concludes that concerns expressed therein have been addressed during the notification procedure. Most conditions as to conduct and obligations attached to the Atlas Decision take sufficient account of anti-competitive concerns if extended to all entities created pursuant to the Phoenix agreements and to Sprint where appropriate. Third-party observations have not therefore affected the Commission's substantive position described in the Article 19 (3) notice in respect of the transaction named Phoenix at the time. However, in the interest of legal certainty the Commission has spelled out in greater detail in this

Decision the scope and duration of certain conditions and obligations imposed on the parties.

42. Subsequent to third-party observations the Commission attaches an additional condition to this Decision requiring that DT and FT unbundle own services for which they are dominant and Phoenix services, which restricts the contractual rights of DT, FT and their affiliates under Section 2.1.1 of the operating entities services agreement dated 31 January 1996. As the Commission explained at recital 60 of the Atlas Decision, dominant providers are prohibited from bundling, widespread as it might be in the telecommunications market, under the regulatory framework of most countries where that market is fully competitive. The same condition already applies to DT and FT in respect of Atlas services, as described at recital 29 (5) of the Atlas Decision.

#### II. LEGAL ASSESSMENT

##### A. THE RÔLE OF ATLAS IN PHOENIX

43. The European parent company of Phoenix is Atlas. Within the framework of this transaction Atlas is merely a vehicle to coordinate DT and FT, including their respective European networks, as European providers which obtain global 'connectivity' — that is, worldwide reach of a service with constant technical performance and features. Phoenix's distribution agreements make a distinction between DT, FT and Sprint's home respective countries on the one hand and 'rest of Europe' and 'rest of world' areas on the other hand. Under these agreements, DT and FT jointly exercise decisive influence on Phoenix' European business.
44. Phoenix ROE entity results from adding Sprint's European business and network to that of Atlas outside France and Germany. Indicative of the integration of Atlas' Europe-wide services into Phoenix is that Info AG's current customers with headquarters outside Germany are transferred directly to Phoenix and not to Atlas. Moreover, the technical aspects of network cooperation between DT and FT which are exempted from the application of Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement pursuant to Article 3 of the Atlas Decision are under the responsibility of the same entity that provides network management services to the ROE entity. Given that the relevance of Atlas as a separate entity from DT and FT for Phoenix is limited, the following legal assessment refers to DT, FT and Atlas without distinction.

<sup>(27)</sup> See footnote 2 (hereinafter referred to as Article 19 (3) notice).



B. ARTICLES 85 (1) OF THE EC TREATY AND 53 (1) OF THE EEA AGREEMENT

1. *Structural cooperative joint venture*

The Phoenix joint venture is cooperative in nature, since Atlas, which takes over FT's Europe-wide Transpac network, and Sprint (jointly referred to as the 'parents') are potential competitors for the provision of Europe-wide services and certain global offerings within Phoenix's envisaged offerings portfolio (hereinafter referred to as the 'Phoenix products'), namely customized packages of corporate telecommunications services. Prior to this transaction, Sprint was an actual competitor of DT in Germany and of FT in France.

45. Potential competition in markets for Europe-wide services.

DT and FT remain potential competitors of Sprint as a provider of services over an own leased-line network in Europe and worldwide in spite of withdrawing from the markets addressed by Phoenix. While licensing some technology to Phoenix the parents retain their respective IPRs, know-how and R & D capabilities and receive grant-back licences for IPRs transferred to Phoenix. Phoenix will also award DT, FT and Sprint R & D contracts and license them to use any own developments or services other than Phoenix products. The parents will thus keep and increase proficiency and know-how in respect of such technologies as the market requires from time to time.

46. DT, FT and Sprint will maintain their commercial presence, reputation and, as exclusive distributors of Phoenix in their respective home countries, keep their knowledge of the market up to date. In this connection, Phoenix's global backbone network linking the ROW and ROE entities will initially be a mere cross-Atlantic line concentrating traffic between Germany or France and the United States which implies that DT, FT or Sprint's own offering could be competing directly with Phoenix's where a customer prefers favourable terms of an agreement on domestic telecommunications services to the international scope of Phoenix. The above implies that market (re-)entry by DT, FT and Sprint is possible. Moreover, all three undertakings directly develop own activities outside their home markets through subsidiaries or as members of international organizations, while Sprint is providing private line

services to and from the United States under a United Kingdom licence.

47. Structural joint venture.

Phoenix combines Sprint's as well as DT and FT's joint activities in a range of Europe-wide and global markets for non-reserved telecommunications services and is set to develop and take over new services in these markets. This venture entails major changes in the structures of DT and FT, undertakings with very limited presence outside their respective home countries, and of Sprint whose international presence was limited for lack of strong regional partners. Through Phoenix these three undertakings pool a significant number of assets in connection with the provision and marketing of non-reserved corporate telecommunications services.

2. *Application of Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement to the creation of Phoenix*

The Phoenix agreements creating a joint venture as a means of cooperation between DT and FT, and Sprint eliminate competition in the relevant markets and affect trade between Member States. The Commission cannot therefore give negative clearance to the creation of the joint venture as requested in the parties' application.

48. On the grounds set out under recital 38 of the Atlas Decision, Atlas and Sprint were competitors for the provision of outsourcing services. DT, FT and Sprint were also competitors for the obtention of large customers' telecommunications 'hubs'. Sprint's Sprintnet division also competed with FT's Transpac for the provision of non-correspondent services, notably Europe-wide and national packet-switched data communications services with limited global connectivity, under licences in several European countries. This competition is eliminated by the creation of Phoenix.

49. Creating Phoenix each of DT, FT and Sprint refrain from developing similar offerings to compete individually, reducing R & D competition and choice for customers in the relevant markets. In a way similar to Atlas' effects<sup>(28)</sup> eliminating

<sup>(28)</sup> Recital 41 of the Atlas Decision.

competition between DT and FT, the anti-competition provisions, intellectual property agreements, geographical scope of the licences and grant-back licences agreed, and the terms of the exclusive distribution agreements turn Phoenix into an instrument for pooling and cross-licensing DT, FT and Sprint's respective IPRs.

50. DT, FT and Sprint each have the financial and technological capabilities required to enter the relevant markets on their own. DT, FT and Sprint are among the world's largest telecommunications companies in terms of traffic. While DT and FT are dominant for most non-reserved corporate telecommunications services in their respective home countries, Sprint is the third-largest long-distance carrier in the United States. Creating Phoenix is therefore not DT, FT and Sprint's only objective means to enter the market for international non-reserved corporate telecommunications services. The same applies to carrier services, which at least initially will mainly serve the purpose of increasing efficiencies by selling unused network capacity. Atlas and Sprint, which is already one of the largest Internet carriers in the United States, could provide such services in competition with each other by investing in an own global or intercontinental extension to its network. Individual market entry would notably raise the same issues, for example in terms of regulatory hurdles, that Phoenix must address.

*3. Applicability of Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement to DT and FT's investment in Sprint*

51. The Commission and the Court of Justice do not consider Article 85 (1) of the EC Treaty applicable to agreements for the sale or purchase of shares unless these agreements affect the competitive behaviour of the parties to the transaction<sup>(29)</sup>. The Commission analysed whether the appointment of DT and FT representatives to Sprint's board and subsequent access to confidential business data could give rise to coordination of the competitive behaviour of all three undertakings. The Commission found that (i) the investment agreement signed on 31 July 1995 does not afford DT and FT the possibility of exercising a controlling influence over Sprint and (ii) United States corporate and antitrust laws are designed to prevent access to and misuse of Sprint's confidential information by DT and FT. Sprint and DT, and Sprint and FT, respectively, set out an additional prohibition to

misuse such information in two investor confidentiality agreements signed on 31 January 1996.

The Commission therefore concludes that DT and FT's investment in Sprint falls outside the scope of Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement.

*4. Application of Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement to contractual provisions*

52. The following provisions restrict competition:

- (a) the anti-competition obligation on the parents as regards the activities of Phoenix (sections 10.2 and 10.3 of the JV agreement as amended by Amendment 1 to the JV agreement);
- (b) the obligation on the parents to obtain from Phoenix all requirements for global services (section 2.1.1 of the operating entities services agreement) in Germany and France respectively; and
- (c) the appointment of DT and FT respectively as exclusive distributors of Phoenix (section 2.2 (b) of the JV agreement as amended) in Germany and France respectively.

Of the above restrictions, the anti-competition provision and the obligation to purchase all requirements for global services from Phoenix are ancillary to the creation and successful initial operation of Phoenix, and are therefore assessed under Articles 85 of the EC Treaty and 53 of the EEA Agreement together with the joint venture.

53. Both restrictions reflect the parties' commitment, towards one another and towards Phoenix. Both are also required if Phoenix is to enter the market successfully, given considerable uncertainty and commercial risks, substantial investment requirements and strong competition in the relevant markets. Thus:

- (1) the anti-competition clause expresses DT and FT and Sprint's commitment to withdraw from the relevant markets targeted by Phoenix and to concentrate their efforts in the relevant services markets on Phoenix lest other initiatives, alone or in cooperation with third parties, impair Phoenix's establishment in the market; and

<sup>(29)</sup> See BT-MCI Decision (footnote 4) at recital 44 and footnote 1 of that Decision for references.

- (2) the obligation on DT, FT and Sprint as exclusive distributors of Phoenix products in their respective home countries to buy all requirements for global services from Phoenix, aims at ensuring Phoenix steady funding, credibility and market reputation, which would be seriously jeopardized if the very founding partners of Phoenix used other global services providers.

Ancillary provisions are usually acceptable only for a limited period of time. In the light of the BT-MCI Decision, where similar volumes of investment and risks were at issue<sup>(30)</sup>, the Commission will however accept the above ancillary restrictions for the entire duration of the exemption granted by this Decision.

#### 54. Exclusive distribution.

DT and FT's exclusive distributorship in their respective home countries is caught by Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement because it has the object or effect of isolating Germany and France against imports of Phoenix services from other EEA Member States and from outside the EEA, which may adversely affect the conditions of competition within the EEA. Unlike the other restrictive provisions, the Commission cannot consider DT and FT's exclusive distributorship to be ancillary to the creation of the joint venture, as non-exclusive forms of distribution are possible which would not impair the performance or marketing of Phoenix services. Given that Germany and France taken together account for more than 40% of all telecommunications revenues in the European Union, the restriction is appreciable.

#### 5. *Effect on trade between Member States and between Member States and EFTA countries*

55. As discussed under recital 44 of the Atlas Decision, a joint venture designed to provide cross-border non-reserved corporate telecommunications services in the EEA has an effect on trade between Member States which is set to increase over the coming years. The same applies to the appointment of DT and FT as exclusive distributors in the two largest single national telecommunications markets in the Union, namely in Germany and France. This effect is especially substantial given that the purpose of Phoenix in Europe is the provision of services between Member States.
56. The Commission concludes that the creation of Phoenix falls under Articles 85 (1) of the EC Treaty

and 53 (1) of the EEA Agreement. The same conclusion is drawn as regards the non-ancillary appointment of DT and FT as exclusive distributors in Germany and France respectively. The Commission considers the restrictive effect on competition and on trade between Member States to be substantial in both cases.

#### C. ARTICLES 85 (3) OF THE EC TREATY AND 53 (3) OF THE EEA AGREEMENT

##### 1. *Technical and economic progress*

#### 57. The creation of Phoenix

The combination of Atlas and Sprint's technology will allow Phoenix to offer new services with global 'connectivity' at lower cost and better than either Atlas or Sprint are capable of providing alone given their current business. Combining different platforms and product features will still require a considerable investment of time and money. Like BT and MCI's Concert and like Atlas at the European and national level<sup>(31)</sup>, Phoenix will add value to leased line capacity by implementing own homogeneous network elements such as switches, software platforms and signalling systems to provide seamless international telecommunications services. Phoenix will also allow cost savings, given that the operation of a single network architecture generates economies of scale and scope at a technological and commercial level, and may contribute to downward pressure on infrastructure prices across the Community, for example through lowest cost routing.

58. Seamlessness substantially improves international services as currently provided over different interconnected national networks. If successful, Phoenix will increase choice in the relevant markets and offer businesses across the Community state-of-the-art telecommunications services which their competitors overseas can already use. Although Sprint already operated a network in some European countries which allowed seamless connectivity with certain foreign locations, Sprint's market shares reveal that it would have taken much longer for Sprint to become a globally competing supplier for the ever increasing number of multinational companies that need a comprehensive range of customized global non-reserved corporate telecommunications services.

<sup>(30)</sup> Footnote at recital 46 *in fine*.

<sup>(31)</sup> Recital 48 of the Atlas Decision.

## 59. Exclusive distributorship in Germany and France

The exclusive distribution arrangements in respect of DT, FT and their respective subsidiaries aim at ensuring that DT and FT concentrate their respective marketing efforts through Atlas, such as customer prospecting or investments in regional and/or national networks and other facilities in their home countries on making Phoenix successful, rather than considering alternative options. Only if DT and FT are seen as fully committed to Phoenix will the joint venture benefit from the reputation and presence of its parents in the marketplace.

2. *Benefits to consumers*

60. The benefits of seamless network implementation across national borders is discussed under recital 54 of the Atlas Decision. Phoenix makes it possible that consumers benefit from a considerably wider range of new services that DT, FT and Sprint would not be capable of providing separately within the same period of time. The Commission stated before the notification of Phoenix that only a truly global dimension would make the cooperation between DT and FT in the framework of Atlas sufficiently important to consider an exemption from the prohibition of Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement. The volume of investment required to ensure a worldwide presence, which is a requirement for global services provision, is beyond the capabilities of most potential users of such services, including MNCs active in sectors other than telecommunications. The creation of a global venture committed to undertaking the investment needed to be present worldwide is therefore crucial for the choice and quality of communications available to MNCs and eventually SMEs.

Adding global 'connectivity' to Europe-wide services, Phoenix is a substantial step forward in relation to Atlas. Accordingly, the Commission concludes that both the creation of Phoenix and the exclusive distributorship of DT, FT and their respective subsidiaries are beneficial to consumers.

3. *Indispensability*

## 61. The creation of Phoenix

Phoenix is indispensable for the parents to successfully enter the relevant global and regional markets. Phoenix will allow the time required for the relevant services to be marketed in competition

with longer existing competitors to be substantially shortened. As further companies enter the relevant markets, Phoenix enables DT, FT and Sprint substantially to reduce costs and risks inherent to an organization set to offer telecommunications services worldwide to multinationals and other large users. While cost savings are important, an alliance such as Phoenix is also a decisive means to overcome the technical and logistic difficulties of providing the services and features (*inter alia* one-stop shopping, end-to-end delivery, seamlessness) required by such users, which cannot be addressed satisfactorily under the existing framework of TO correspondent relationships.

## 62. Exclusive distribution

DT and FT are exclusive distributors of Phoenix products in their respective home countries. Article 4 (2) of the 'technical information licence and access master agreement' of 31 January 1996 provides that the territory to which DT, FT and Sprint are granted licence rights shall generally be worldwide and not restricted to the respective party's own exclusive distribution territory. Under the terms of this Decision, DT and FT are prohibited from selling Phoenix products as distributors under the same contracts covering own reserved services.

63. Exclusivity is a guarantee for DT and FT to protect IPRs contributed to the joint venture against third parties and thus an incentive to contribute more valuable IPRs than would otherwise seem reasonable. On the other hand, the combination of (i) competitive alternatives in the market, (ii) bargaining power of customers in the market for customized packages of corporate telecommunications services to corporate users and (iii) the opening for DT and FT's passive sales into each other's home market ensure that the aim of protecting DT and FT's IPRs does not lead to an elimination of competition.
64. DT and FT are constrained under both national legislation and the terms of this Decision not to disclose information derived from operating the PSTN or providing reserved services to the entities whose services DT and FT are distributing. This ensures that exclusive distribution by DT in Germany and FT in France will not give Phoenix an unfair advantage over competitors in these countries. The Commission concludes from the above that the exclusive distributorship of DT and FT is indispensable within the meaning of Articles 85 (3) of the EC Treaty and 53 (3) of the EEA Agreement.

#### 4. Elimination of competition

65. The creation of Phoenix will not in itself afford the parties the possibility of eliminating competition in the relevant services markets. The Commission has addressed related concerns raised by the integration of DT and FT's public X.25 packet-switched data networks into Atlas. The combination of (i) competitive alternatives in the market, (ii) bargaining power of customers in the market for customized packages of corporate telecommunications services to corporate users and (iii) the opening for DT and FT's passive sales into each other's home market ensure that the creation of Phoenix does not eliminate competition in the relevant markets.

66. As to the impact of DT and FT's dominant positions in Germany and France respectively, the Commission concludes that the terms of this Decision are sufficient to prevent an elimination of competition in the relevant markets. DT, FT and their respective subsidiaries are prohibited from selling Phoenix products as distributors under the same contracts covering own reserved services. DT and FT are also constrained under both national legislation and the terms of this Decision not to disclose information derived from operating the PSTN or providing reserved services to the Phoenix entities whose services DT and FT are distributing. This ensures that distribution of Phoenix services by DT in Germany and FT in France will not lead to market foreclosure or constitute a barrier to entry.

In the context of Phoenix, the following considerations are relevant:

##### *Markets for non-reserved corporate telecommunications services*

#### 67. Global markets

Two years after the Commission's BT-MCI Decision global markets are still only emerging. Corporate users with global telecommunications needs still have an open demand for seamless services with customized features such as 24-hour technical assistance and maintenance service, one-stop billing across language barriers and currency zones and seamless links between premises spread over wide geographic areas. BT and MCI's Concert was the first player to enter that emerging market, with a head-start over its competitors. Phoenix is set to become a competitive player once the substantial required investment is made and a reliable seamless backbone network created. At this point in time the

Commission regards entry of a competitor to Concert into this immature market as being dependant on the participation of an established United States provider with wide geographic coverage<sup>(32)</sup>. Recent legislative changes in the United States have allowed regional Bell operating companies (RBOCs) to enter the long-distance market there. However, before such changes are felt in the market and while AT&T and MCI are engaged in alliances of their own, large existing players such as Sprint or LDDS are DT and FT's natural choice among United States long-distance carriers. The Commission therefore sees no elimination of competition in the emerging global market.

#### 68. Cross-border regional market

This relevant market is discussed in detail under recitals 62 *et seq.* of the Atlas Decision. As was noted above, Phoenix essentially adds a global dimension to DT and FT's cooperation in the framework of Atlas and adds Sprint's existing European business in these markets. The elimination of Sprint as an independent supplier does not lead to an elimination of competition in the light of significant third-party competition stemming from existing alliances, such as AT&T WorldPartners, Concert and IPSP, and from future alliances between TOs that are not yet positioned, such as the RBOCs, NTT and European TOs such as Mercury. Moreover, at least partial competition for certain components of global customized packages of corporate telecommunications services and notably for packet-switched data communications services stems from niche players<sup>(33)</sup>.

#### 69. National markets

Phoenix adds to the restriction of competition brought about by Atlas in France and Germany in that one competitor to FT or DT there disappears. Adding DT's and FT's market shares to those of Sprint in France and Germany makes Phoenix the market leader for certain non-reserved corporate telecommunications services offered in customized packages, notably for outsourcing services. Outsourcing is relevant only until the market for cross-border and global services has evolved sufficiently to give current self-providers a choice of services that suits their needs. The Commission has ensured in the context of the related Atlas

<sup>(32)</sup> See BT-MCI Decision (footnote 4) at recital 51.

<sup>(33)</sup> Cf. BT-MCI Decision (footnote 4) at recital 56, first indent.

notification and in its 'Full Competition' Directive<sup>(34)</sup> the essential prerequisite of increased choice, namely infrastructure liberalization. The Commission is persuaded that competition will not be eliminated given the conditions imposed on DT and FT to (i) provide all reserved services required for the provision of non-reserved corporate telecommunications services, such as PSTN interconnection with all relevant information on *inter alia* implementation of protocols such as the Signalling System 7 (SS7)<sup>(35)</sup> on non-discriminatory terms to Phoenix and third parties, (ii) sell Phoenix products in contracts separate from those for own reserved services and (iii) gather, submit and have available the information required to verify compliance with those commitments.

commercial treatment of Phoenix and competitors in respect of interconnection to the PSTN and other services relevant to call termination and services distribution, will ensure a level playing field more efficiently than in the past. Nevertheless, the existing regulatory framework in the respective home countries of DT, FT and Sprint already prohibits cross-subsidization and/or discrimination. These regulatory constraints, together with the additional conditions attached to this Decision, lead the Commission to conclude that Phoenix does not afford the parties the possibility of eliminating competition by either discrimination or cross-subsidization.

#### *Markets for traveller services and carrier services*

70. The sale of Sprint's data and card business to T-Data in Germany and to Transpac France in France respectively is a concentration that does not attain a Community dimension. This does not affect the Commission's assessment of the Phoenix transaction under Articles 85 (3) of the EC Treaty and 53 (3) of the EEA Agreement. As was shown under recital, Sprint has small market shares in absolute figures for packet-switched data communications services in the French and German markets, but is an important player given that all competitors of FT and DT respectively taken together add up to less than a 20% market share. The Commission considers that this will not be tantamount to an elimination of competition. A large number of data services providers is active in Germany and in France, where six service providers have been licensed to provide public data services under conditions similar to Sprint, in addition to a number of players that provide services under class licences or in areas where no licence is required.

72. The Commission sees no elimination of competition attributable to the creation of Phoenix, in the relevant markets. Phoenix's aggregate market share in the Community is far from giving it a dominant position; it includes both postpaid and prepaid cards, although in the latter category most of the cards issued by DT and FT are usable in national public telephones only and are thus possibly not directly comparable to Sprint's cards. As for carrier services, Phoenix will be active in selling excess capacity on its backbone network in a market which is only emerging. Phoenix's position as third-largest global switched transit provider is due to the fact that only two other companies meet the most valuable requirement in this market, namely worldwide reach and ultimately coverage.

#### *5. Conclusion*

71. DT and FT's public X.25 packet-switched data networks shall not be contributed to Atlas until there is full and effective liberalization of the French and German telecommunications markets. Moreover, the Commission considers that the conditions attached to this Decision for its entire duration, such as non-discriminatory interconnection of Phoenix and third parties to DT and FT's public X.25 packet-switched data networks over X.75 interfaces or equal technical and

73. The Commission concludes that the Phoenix transactions meet all four conditions for an individual exemption pursuant to Articles 85 (3) of the EC Treaty and 53 (3) of the EEA Agreement, as regards both the creation of Phoenix and the indispensable restriction of DT and FT's exclusive distributorship in Germany and France respectively.

#### **D. DURATION OF THE EXEMPTION, CONDITIONS AND OBLIGATIONS**

74. Pursuant to Article 8 of Regulation No 17 and to Protocol 21 of the EEA Agreement respectively, the

<sup>(34)</sup> Commission Directive 96/19/EC of 13 March 1996 amending Directive 90/388/EEC with regard to the implementation of full competition in the telecommunications markets, OJ No L 74, 22. 3. 1996, p. 13.

<sup>(35)</sup> Major digital protocol/signalling system for managing and transmitting control and routing information in networks.

Commission shall issue a Decision pursuant to Articles 85 (3) of the EC Treaty and 53 (3) of the EEA Agreement for a specified period, and may attach conditions and obligations. Pursuant to Article 6 of Regulation No 17, such a Decision cannot take effect from an earlier date than the date of notification. Accordingly, this Decision shall, in so far as it grants an exemption from Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement, take effect for seven years from the date on which the second new infrastructure licence comes into force in both Germany and France authorizing the licensee to operate infrastructure for the provision of liberalized services in competition with DT and FT, and the respective first licensee as regards the Phoenix agreements as described above. Unlike Atlas, Phoenix is not focused on the German and French national markets, where the restrictive effects of a cooperation between DT and FT are felt strongest. These restrictive effects in a fast-changing market that is not yet fully liberalized meant that Atlas had to be granted an exemption only for a relatively short period of time. By contrast, Phoenix targets mainly cross-border and ultimately global markets, and only to a certain extent third-country national markets. Given that in this regard Phoenix resembles BT and MCI's Concert venture, the Commission considers that the same duration of the exemption is justified.

75. Until the date defined in Article 2 of the Atlas Decision, no entity created pursuant to the Phoenix agreements should receive more favourable treatment than any third-party in respect of access to DT and FT's public X.25 packet-switched data networks, provided that Phoenix may access such networks over proprietary interfaces on condition that such interconnection is economically equivalent to third-party access over interfaces using the X.75 protocol or any other generally used CCITT-standardized interconnection protocol that may modify, replace or co-exist as a standard related to the X.75 standard and is used by DT and FT, T-Data and Transpac France and eventually Atlas Germany and Atlas France.
76. Given the link between Atlas and Phoenix, the Commission may withdraw this Decision if the exemption granted to the Atlas agreements is not renewed by the end of the period defined in Article 1 of the Atlas Decision. Likewise, in the light of the assessment of the Atlas agreements due at the end of the initial exemption period the Commission will lift or modify those conditions attached to this Decision which parallel the conditions and obligations described in recitals 23 to 29 of the

Atlas Decision. Moreover, the Commission will, upon the parties' request, review the need for any particular condition or obligation attached to this Decision if circumstances change substantially before the period of exemption expires.

77. The Commission has decided to attach certain conditions and obligations to this Decision to exclude the risk of collusion between DT, FT and Sprint and to prevent an elimination of competition in the relevant markets. To this end, the Commission must ensure that DT and FT, where they are dominant in the provision of infrastructure and services used by Phoenix or Sprint, treat both Sprint and all entities created pursuant to the Phoenix agreements on similar terms as third-party competitors in respect of such provision. The condition imposed on DT, FT and Sprint not to discriminate in each other's favour is necessary because Phoenix will offer non-reserved services and will operate under Sprint's existing international simple resale (ISR) licence in the United Kingdom and under FT's existing ISR licence in Sweden. A distinction between reserved and non-reserved voice services does not exist in a number of geographic markets targeted by Phoenix and this distinction is due to disappear in most Member States with full liberalization of public voice telephony by 1 January 1998. Therefore, in the absence of such condition the parents' cooperation in the framework of Phoenix could easily spill over to the voice telephony markets, thus impairing effective liberalization of such markets and the development of competition in the Community.

The non-discriminatory treatment of Sprint, of Phoenix entities and of third-party competitors (recital 31) will allow the last-named category to compete against DT and FT, which in turn have room to compete over distribution: passive sales are possible because the same Phoenix service may be sold from either end of the requested circuits, for example from Germany or from France. To limit the potentially negative effects of the joint venture on overall competition between the parents, the Commission considers it appropriate to impose restrictions on the exchange of sensitive information between the parents and Phoenix (recital 64).

The most crucial requirements as to conduct, designed to safeguard competition in the EEA, are attached as conditions rather than as obligations to this Decision, given the need to prevent an

elimination of effective competition. Given the legal consequences of a breach of a condition, national courts can adequately and swiftly contribute to a decentralized policing of compliance and thus ensure that the competition rules will be adhered to the benefit of private individuals<sup>(36)</sup>. However, the principle of proportionality requires that far-reaching legal, financial and commercial consequences do not ensue from occasional or individual mistakes whose effects on the market are negligible. Therefore, infringements of the prohibitions on cross-subsidization, discrimination and bundling cannot be considered to breach a condition attached to this Decision unless such infringements have a substantial impact on market conditions, for instance if practices are pursued systematically or repeatedly.

78. This Decision is without prejudice to the application of Article 86 of the EC Treaty and Article 54 of the EEA Agreement,

HAS ADOPTED THIS DECISION:

#### Article 1

Pursuant to Articles 85 (3) of the EC Treaty and 53 (3) of the EEA Agreement and subject to Articles 2 and 3 of this Decision, the provisions of Articles 85 (1) of the EC Treaty and 53 (1) of the EEA Agreement are hereby declared inapplicable, for a period of seven years from the date on which two or more licences for the construction or ownership and control of alternative infrastructure for the provision of liberalized telecommunications services come into force in both Germany and France, to:

- (a) the creation of the Phoenix joint venture by Deutsche Telekom AG ('DT'), France Télécom ('FT') and Sprint Communications Corporation ('Sprint'), as notified to the Commission, including the ancillary obligation imposed on Sprint, on DT and on FT to obtain from Phoenix all requirements for global products under section 2.1.1 of the operating entities services agreement and not to compete with the joint venture for the provision of Phoenix services under sections 10.2 and 10.3 of the joint venture agreement, as amended; and to

- (b) the appointment of DT as the exclusive distributor of Phoenix in Germany and of FT as the exclusive distributor of Phoenix in France under section 2.2 (b) of the joint venture agreement as amended.

#### Article 2

The exemption set out in Article 1 is subject to the following conditions:

- (a) Non-discrimination

1. DT and FT shall not grant either Sprint or any entity created pursuant to the Phoenix agreements, terms and conditions dissimilar to the terms and conditions applied to other providers of similar services, nor shall they exempt Sprint or such entity from any usage restrictions which would enable such entity to offer services which competing providers are prevented from offering with regard to the following facilities-related telecommunications services provided by FT and DT in France and Germany respectively:

- (i) leased lines services, in particular international leased lines (half-circuits) and domestic leased lines, including any discounts, as the case may be; and
- (ii) PSTN/ISDN services, including both access to PSTN/ISDN networks (namely analogue access; basic ISDN access; ISDN access to the public packet-switched data networks; special access from the public packet-switched data networks to ISDN; and national and international voice VPN and VPN interconnection services) and traffic over such networks.

Similarly, Phoenix shall not be granted more favourable treatment than third parties in connection with reserved facilities and services and with such facilities and services as remain an essential facility after full and effective liberalization of telecommunications infrastructure and services in France and Germany.

2. DT and FT shall grant to Sprint, to any entity created pursuant to the Phoenix agreement, and to any third party operating a telecommunications facility that apply for the interconnection of such facility with DT or FT's networks, such interconnection on non-discriminatory terms as will enable it/them to provide telecommunications services or provide its telecommunications facilities without limitation in any respect within the reasonable capabilities of the operator concerned.

<sup>(36)</sup> Cf. Commission notice on cooperation between national courts and the Commission in applying Articles 85 and 86 of the EEC Treaty, OJ No C 39, 13. 2. 1993, p. 6.



3. DT and FT shall not in any way discriminate between Sprint, any entity created pursuant to the Phoenix agreements, and any other service provider competing with Sprint or such entity in connection with:
- (i) either a decision substantially to modify technical interfaces for the access to reserved services, and/or essential facilities or services, or the disclosure of any other technical information relating to the operation of the PSTN/ISDN; competitors shall in particular have access to such software and interface information as is indispensable for maintaining the technical features of voice services where such competitors interconnect to the German or French PSTN/ISDN; and
  - (ii) the disclosure of any commercial information which would confer a substantial competitive advantage and which is not readily and equally available elsewhere to service providers competing with such entity.
4. Breaches of the requirements set out in points 1, 2 and 3 shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.
- (b) Interconnection to DT and FT's public packet-switched data networks
1. FT and DT shall immediately grant to Sprint, to any entity created pursuant to the Phoenix agreements, and to any third party, access to their respective public X.25 packet-switched data networks on non-discriminatory terms, including availability of volume or other discounts and the quality of interconnection provided.
  2. Transpac France and T-Data shall, until such time as Transpac France and T-Data are yielded to Atlas, not disclose either to Sprint or to any entity created pursuant to the Phoenix agreements any specifically agreed terms that are identified and maintained as confidential by the party obtaining interconnection through standardized X.75 interfaces to access the French or German national public X.25 packet-switched data networks.
  3. Sprint and any entity created pursuant to the Phoenix agreements may access the French and German public X.25 packet-switched data networks through proprietary interfaces, even for the provision of X.25 data communications services, provided that the access granted to Sprint or such entity through such interfaces is economically equivalent to third-party access to these networks.
4. Breaches of the requirements set out in points 1, 2 and 3 shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.
- (c) Correspondent services
1. DT and FT shall not give more favourable treatment to:
    - (i) Sprint over other United States correspondents; or
    - (ii) each other over other German or French correspondents once telecommunications services markets are fully liberalized.
  2. Sprint shall not give more favourable treatment to DT and FT over other German or French correspondents once telecommunications services markets are fully liberalized.
- (d) Cross-subsidization
1. All entities created pursuant to the Phoenix agreements shall be established as distinct entities separate from DT and FT.
  2. All entities created pursuant to the Phoenix agreements shall obtain their own debt financing on their own credit, provided that FT and DT:
    - (i) may make any capital contributions or commercially normal loans to such entities that are required to enable such entities to conduct their respective businesses;
    - (ii) may pledge their venture interests in such entities, in connection with non-recourse financing for such entities; and
    - (iii) may guarantee any indebtedness of such entities; however, FT and DT may only make payments pursuant to any such guarantee following a default by such entities in respect of such indebtedness.
  3. No entity created pursuant to the Phoenix agreements shall allocate directly or indirectly any part of its operating expenses, costs, depreciation, or other expenses of their business to any parts of FT or DT's business units (including, without limitation, the proportionate costs based on work actually performed that are attributable to shared employees or sales or marketing of Phoenix products and services by DT or FT employees), provided that any such entity may bill DT or FT for products and services supplied to DT or FT by such entity at:

- (i) the same price charged third parties in the case of products or services sold to third parties in commercial quantities, or
  - (ii) on the basis of the full cost reimbursement or other arm's length pricing method in the case of products and services not sold to third parties in commercial quantities.
4. Breaches of the requirements set out in points 1, 2 and 3 shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.

## (e) Bundling

1. DT and FT shall sell their services under contracts separate from the contracts for the sale of Phoenix services concluded as distributors of Phoenix in Germany and France respectively. Each separate contract shall set out the terms and conditions of each individual service sold thereunder and shall, in particular, attain any quantity discounts or other discounts to a particular service, as the case may be.
2. Breaches of the requirements set out in point 1 shall not be considered to infringe this condition unless such breaches have a substantial impact on the market.

## (f) Accounting

1. Any entity created under the Phoenix agreements in France and Germany, any ROE parent entity and any entity controlled by a ROE parent entity shall keep separate accounting records using international accounting standards for each service they provide in any country. DT and FT (including all subsidiaries) shall keep separate accounting records using international accounting standards for each service they provide to any entity created pursuant to the Phoenix agreements, operating in the EEA.
2. DT and FT shall within one year of the date defined in Article 1 above implement an accounting system which generates sufficiently detailed records of the services covered by point 1 above. These records shall detail the following:
- (i) the cost standard used;
  - (ii) the accounting conventions used for the treatment of costs;
  - (iii) the allocation and attribution of expenses or costs, revenues, assets and liabilities shared

between any entity created pursuant to the Phoenix agreements and DT and/or FT; and

- (iv) the attribution method chosen.
3. The accounting records referred to in points 1 and 2 shall identify all services provided to:
- (i) any entity created pursuant to the Phoenix agreements in France and Germany;
  - (ii) any ROE parent entity; and
  - (iii) any entity controlled by a ROE parent entity by DT and FT or transfers to or from DT and FT.

4. No entity created pursuant to the Phoenix agreement, ROE parent entity or entity controlled by a ROE parent entity shall receive any material subsidy directly or indirectly from DT or FT, or any investment or payment from DT or FT that is not recorded in the books of such entities as an investment in debt or equity.

*Article 3*

The exemption granted under this Decision is subject to the following obligations:

## (a) Auditing

1. All entities created pursuant to the Phoenix agreements in France and Germany, all ROE parent entities and any entity controlled by a ROE parent entity shall be audited by an independent external auditor every 12 months, provided that such audit shall certify from an accounting viewpoint that:
- (i) all transactions between these undertakings, on the one hand, and FT and DT, on the other hand, have been conducted at arm's length;
  - (ii) these undertakings have adhered to the accounting procedures; and
  - (iii) the calculation numbers are accurate.
2. The first auditing report and certificate complying with point 1, covering the 12-month period starting on the date when this Decision takes effect, shall be submitted to the Commission within 15 months of that date.

## (b) Other obligations

DT, FT, all entities created pursuant to the Phoenix agreements in France and Germany, all ROE parent entities and all entities controlled by a ROE parent

entity shall each, for the purpose of ascertaining and ensuring compliance by these undertakings with the conditions set out in Article 2,

1. keep all detailed records and documents necessary to prove complete compliance with the terms of the conditions set out in Article 2 ready for inspection by the Commission and to enable the Commission to verify the correctness of the audit certificate referred to in point (a) (2);
2. give the Commission access to their business premises to inspect records and documents covered by the obligations set out under heading (a) and to receive oral explanations relating to such documents on reasonable notice, during office hours, and without the need for the Commission to invoke the powers of inspection pursuant to Regulation No 17; and
3. provide the Commission with:
  - (i) any records and documents in the possession or control of these undertakings necessary for that determination;
  - (ii) unaudited accounting data as specified in points 1 and 2 every six months, starting one year after the commencement date of the exemption pursuant to Article 1; and

(iii) further oral or written explanations.

#### Article 4

This Decision is addressed to:

Deutsche Telekom AG  
Friedrich-Ebert-Allee 140  
D-53105 Bonn

France Télécom  
Place d'Alleray  
F-75505 Paris Cedex

Sprint Communications Corporation  
2330 Shawnee Mission Parkway  
Westwood, Kansas  
Missouri 66205  
USA.

Done at Brussels, 17 July 1996.

*For the Commission*  
Karel VAN MIERT  
*Member of the Commission*

## II

*(Acts whose publication is not obligatory)*

## COMMISSION

## COMMISSION DECISION

of 18 December 1996

relating to a proceeding under Article 85 of the EC Treaty and Article 53 of the EEA Agreement

(Case IV/35.518 — Iridium)

(Only the English text is authentic)

(Text with EEA relevance)

(97/39/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community,

Having regard to the Agreement on the European Economic Area,

Having regard to Council Regulation No 17 of 6 February 1962, First Regulation implementing Articles 85 and 86 of the Treaty<sup>(1)</sup>, as last amended by the Act of Accession of Austria, Finland and Sweden, and in particular Article 2 thereof,

Having regard to the application for negative clearance and the notification for exemption submitted pursuant to Articles 2 and 4 of Regulation No 17, on 11 August 1995,

Having regard to the summary of the application and notification published pursuant to Article 19 (3) of Regulation No 17 and to Article 3 of Protocol 21 of the EEA Agreement<sup>(2)</sup>,

After consultation with the Advisory Committee for Restrictive Practices and Dominant Positions,

Whereas:

## I. THE FACTS

## A. Introduction

- (1) The Iridium system was conceived by the United States company Motorola Inc. in 1987 to provide global digital wireless communications services using a constellation of low earth orbit (LEO) satellites. Services will include voice telephony, paging and basic data services (such as facsimile) and will be provided via portable hand-held (dual mode or single mode) telephones, vehicle mounted telephones, pagers and other subscriber equipment.

Iridium expects to be the first operational provider of global satellite personal-communications services (S-PCS). The system is expected to become commercially operational by 1 October 1998. For that purpose, 66 satellites will have to be launched and placed in orbit during the next 24 months.

## B. Parties

- (2) Motorola Inc., is a US provider of wireless communications and electronic equipment, systems, components and services for worldwide markets. Motorola is the originator of the Iridium concept and is the primary contractor to Iridium for the procurement of the space segment and a major supplier for other components of the Iridium system.

<sup>(1)</sup> OJ No 13, 21. 2. 1962, p. 204/62.

<sup>(2)</sup> OJ No C 255, 3. 9. 1996, p. 2.

Motorola's investment percentage in Iridium is 20,1 %. It has reserved for itself the Mexican/Central American gateway<sup>(1)</sup>, has an interest in the South American gateway and shares the North American gateway with Iridium Canada and Sprint.

Under the Space System Contract Motorola has agreed not to produce for itself or others any similar satellite-based system without Iridium's prior written approval until 31 July 2003 or the termination of the Space System Contract, whichever is earlier.

- (3) Apart from Motorola, Iridium is owned by 16 strategic investors, including a number of telecommunication services providers and equipment manufacturers from around the world. Each of them (with the exceptions of Lockheed Martin and Raytheon) is expected to own and operate a gateway (individually or jointly) and may also act as service provider (or nominate others to do so) within its allocated exclusive gateway services territory.

Investors are the following: Iridium China (Hong Kong) Ltd (belonging to the corporate group China Great Wall Industry Corporation: investment percentage 4,4 %), Iridium Africa Co., (formed by the Saudi group Mawarid Overseas Company: 2,5 %), Iridium Canada, Inc., (owned by a Motorola subsidiary: 33 %; and by two subsidiaries of the Canadian company BCE, Inc.: 4,4 %), Iridium India Telecom Private Ltd. (India: 3,9 %), Iridium Middle East Co. (owned by two Saudi groups: 5 %), Khrunichev State Research and Production Space Center (Russia: 4,4 %), Iridium Sudamérica (owned by a Motorola subsidiary, a Venezuelan consortium and a Brazilian group: 8,8 %), Korea Mobile Telecommunications (controlled by the South Korean conglomerate Sunkyong Business Group: 4,4 %), Lockheed Martin (USA: 1,3 %), Nippon Iridium Co., (a consortium formed by two Japanese groups, DDI Co., and Kyocena Co., and a number of other Japanese investors: 13,2 %), Pacific Electric Wire & Cable Co., (Taiwan: 4,4 %), Raytheon Co., (USA: 0,7 %), Sprint (USA: 4,4 %) and Thai Satellite Telecommunications Co., Ltd (Thailand: 4,4 %).

Two European companies are also strategic investors; Stet (Italy: 3,8 %) and Vebacom (Germany: 10 %). Each of the two has its own gateway service territory covering different parts of Europe and the

associated exclusive right to construct and operate a gateway within its respective territory. However, they have concluded an agreement to jointly install and operate their gateways. In order to do so, they will create a joint venture. The first gateway will be that in Italy.

Most of the above investors do not operate yet; they have been created for the purpose of investing in Iridium. In the building-up phase of the system, many of the investors will provide some services to Iridium, basically as subcontractors to Motorola. Thus, China Great Wall and Khrunichev will provide launching services, Lockheed Martin is a principal subcontractor in the construction of the Iridium satellites, Raytheon is primarily responsible for providing the satellite antennas and Stet, through its subsidiary Telespazio, will build and operate the backup system control facility.

- (4) Iridium LLC, a US-incorporated company with limited liability, has been formed to establish and commercialize the Iridium communications system. It will own the space-related portion of the system including the satellites and the related ground infrastructure for the delivery of Iridium services.

- (5) As regards distribution of Iridium services, it will have a central role, issuing guidelines for the appointment of service providers by gateway operators and establishing commercial and pricing policies. In addition it will provide some business support functions required by gateway operators and service providers, including a clearinghouse to calculate the amounts due to and from Iridium and each gateway operator.

- (6) Iridium will be managed by a Board of Directors made up of 24 members. Of these, 23 will be elected by the investors and the Chairman will be elected by the other 23. The Board of Directors will delegate certain executive authority to the management team of the company, which will include a Chief Executive Officer and a President. The Chairman of the Board of Directors will also be the Chief Executive Officer. The Chief Executive Officer will be in the general and active charge of the entire business and affairs of the corporation. The President shall have general charge of the business, affairs and property of the corporation under the supervision of the Board of Directors and the Chief Executive Officer. The management will be responsible for carrying out the directions of the Board of Directors and for informing it of progress in the company's development and business.

<sup>(1)</sup> For a description of a gateway, see recital 12.

(7) Decisions by the Board of Directors will be adopted by simple majority.

### C. The Iridium system

#### 1. The network

- (8) The system<sup>(1)</sup> will consist of the space segment, the gateways and the user handheld terminals. Iridium will own the space segment, while gateway operator investors will own and operate the gateways and subscribers will purchase or lease the subscriber terminal equipment from service providers and other retailers.
- (9) The space segment includes the satellites<sup>(2)</sup> and the system control segment (SCS) necessary to monitor, manage and control the satellites and the provision of services.
- (10) Iridium intends to operate a constellation of 66<sup>(3)</sup> satellites to be deployed in low earth orbit (780 km. above the earth's surface). The satellites will be arranged in six planes of 11 satellites each, in near polar orbit. Each satellite will circle the earth every 100 minutes and will cover a circular area with a diameter of approximately 4 700 km.

Satellites are equipped to communicate with subscriber terminals and to send traffic direct from one satellite to another. As regards the latter, each Iridium satellite will have four cross-link antennas to allow it to communicate and route traffic to the two satellites that are fore and aft of it in the same orbital plane as well as neighbouring satellites in the adjacent co-rotating orbital planes. Inter-satellite networking provides access to the Iridium system irrespective of gateway location by routing a call from satellite to satellite until it is connected to the gateway which is most appropriate to the destination of the particular call. In that respect, the system allows any user in any country that has authorized the Iridium service to receive a call originating from any gateway.

(1) The total system's implementation costs are estimated at nearly USD 4.7 billion (not including handsets).

(2) The system will use a frequency in the range of 1616-1626,5 Mhz for user links (as reserved for S-PCS systems during WRC-92), 19,4-19,6 Ghz and 29,1-29,3 Ghz for feeder and gateway links (space to earth and earth to space) and 23,18-23,38 Ghz for the inter-satellite links.

(3) The system also includes a number of spare satellites in orbit, intended to replace failed ones.

(11) The SCS includes a master control facility<sup>(4)</sup> (located in the USA), a back-up control facility (to be located in Italy) and two tracking, telemetry and control stations (TT&C)<sup>(5)</sup> located in Canada and Hawaii.

(12) Gateways are switches which communicate with subscribers' units and other satellites via the SCS and the constellation. They will serve as the interface between the satellite constellation and the public switched telephone networks (PSTN). As was stated above, they will be owned by investors. There will be 13 gateways in operation.

The concrete functions of a gateway will be to support the subscriber billing function, to process calls, to keep track of each user location and to communicate with PSTN to which it will be interconnected (in case of calls to fixed users).

(13) Finally, handsets will be produced by major manufacturers of equipment. Motorola has agreed to license to other suppliers the right to use its proprietary information to manufacture and sell Iridium-compatible subscriber equipment subject to reasonable terms and conditions acceptable to both parties. Most handsets will be capable of dual-mode operation with both satellite and terrestrial cellular (including GSM) systems, so that they will be able to select, either automatically or under user control, satellite or terrestrial modes of operation.

#### 2. Distribution of the services

(14) Distribution of Iridium services will involve different participants in the notified agreements:

— Iridium will have responsibility for central functions, such as the space segment and certain business support systems including the clearing-house,

— gateway operators will be responsible for the gateway,

and

— service providers will provide services to customers and will sell and/or lease subscriber equipment.

(4) The master control facility will control the performance and status of satellites and manage the network. The back-up control facility will replace the master control facility in case of failure and will control spare satellites in orbit.

(5) TT&C stations will track the movements of the satellites and adjust their orbits to maintain the constellation.

## (a) Gateway operators

- (15) Under the stock purchase agreements, each investor in Iridium designated as a gateway operator will have exclusive rights to provide Iridium services within the geographic territory provided in the contract. Iridium will not authorize any other person to provide gateway services or construct gateways in the investor territory.
- (16) In addition, gateway operators will have exclusive rights to act and/or designate others to act as service providers within their designated gateway territory. It is the intention of Iridium that every gateway operator shall create a network of service providers within its allocated territory.
- (17) Finally, under each gateway authorization agreement, Iridium will provide the gateway operator, and its designated service providers, with continuous access to the Iridium space system. Such right is subject to continued compliance with the applicable mandatory provisions of the Iridium System Practices<sup>(1)</sup>.
- (18) In exchange, gateway operators have to:
- apply for, obtain and maintain all governmental authorizations and frequency allocations necessary to construct and operate the gateway and to provide services in each of the countries included in the gateway services territory,
  - construct, operate and maintain the gateway,
  - establish and maintain appropriate interconnection, access and settlement arrangements through and with every PSTN operating within the gateway services territory,
- and
- provide gateway services to its designated services providers in each of the countries included within its allocated service territory.

## (b) Service providers

- (19) Service providers will be responsible for marketing and retail sale of the services and terminals and will have primary contact with end users within their

<sup>(1)</sup> Iridium Systems Practices (ISP) is the set of guidelines, recommendations, rules, plans and other instructions related to technical and operational matters associated with the operation of the Iridium system. Some technical and operational portions of these practices are intended to be mandatory in order to secure a high degree of network integrity. The ISP has not yet been completed even in draft form.

territories. They will also be responsible for all aspects of account management and customer care including customer credit, billing, accounting and customer credit risk. In addition, they have to support gateway operators' efforts to obtain regulatory authorizations and frequency allocation within their territories

- (20) Appointment of the service provider will in principle be non-exclusive in order to allow access to the largest customer base and to ensure adequate availability of subscriber equipment and customer service within the gateway service territory. Such would be the case in wireless markets open to competition. However, exclusive service provider agreements could also be possible in other markets. It is expected that most will also be local cellular service providers. In this respect, S-PCS services will, in general, be offered by wireless terrestrial networks as a premium service in order to extend coverage to areas outside terrestrial coverage or where terrestrial roaming is not possible.

It is contemplated that a single company could act as a service provider for more than one gateway operator investor. In addition, service providers can operate in more than one country within a gateway service territory.

- (21) Service providers will be appointed by gateway operators in accordance with guidelines provided by Iridium. According to the notification, an initial screening of the service provider will assess financial standing, reputation, concern for customers and resources. The major determinants for selection will be the existence of a substantial subscriber base of wireless mobile users and the degree of performance of the potential service provider for customer care and billing services which are essential for an adequate provision of the service.

## (c) Pricing

- (22) Price to subscribers will be made up of four charges:

1. a payment by the gateway operator to Iridium for use of the space segment to be established by the Iridium Board of Directors;
2. a payment to the gateway operator for use of the gateway link at a price to be set by the gateway

operator, albeit following Iridium's guidelines and recommendations to the extent permitted by applicable law and regulation;

3. a payment to the service provider,

and

4. tail charges, if any, for the origination or completion of calls over the PSTN.

- (23) Service providers will be the collection point for charges paid by subscribers. Revenues will be distributed by the clearinghouse operated by Iridium.

The clearinghouse will hence act as a central point for collection of call detail record and will calculate and execute the net settlement position among Iridium and all gateways.

- (24) End customers for voice services are expected to pay, on global average terms, a monthly fee of around USD 50 and a tariff per voice minute traffic of around USD 3<sup>(1)</sup>, plus any applicable PSTN tail charges.

#### D. Relevant Market

##### 1. Product market

- (25) The term S-PCS system denotes a network used to provide satellite personal communications services, usually on a worldwide basis. A S-PCS system encompasses a constellation of LEO (low earth orbit), MEO (medium earth orbit) or GEO (geostationary earth orbit) satellites<sup>(2)</sup>, their control earth stations and a number of gateway earth stations through which access will be provided to terrestrial fixed or mobile networks. Such a configuration will support full user mobility and identification by a single number anywhere in the world, using 'intelligent' features, similar to those of digital terrestrial cellular systems (such as GSM), that will be located

either in earth stations or, as in the current case, in the satellites themselves.

- (26) It is expected that voice service will be the primary application for these systems, but other significant segments will involve so-called mobile personal digital assistants, data transmission and paging.

- (27) LEO and MEO systems (to be used by most of the currently announced S-PCS systems) do not present a high degree of substitutability with existing or planned GEO systems. Geostationary satellites are more complex and expensive than other satellites. They require more cooperation from the end-user to establish an unobstructed, clear line of sight to one of the satellites. In addition, power losses over such great distances from earth make hand-held portability currently impossible<sup>(3)</sup>. Sheer distances from earth also cause echo and time delays (of a magnitude of around half a second that compares very badly with the 20-151 milliseconds of a LEO system like Iridium) that seriously degrade and confuse normal voice communications. In addition, GEO subscribers located at high latitudes (that is, near the Poles) experience a shadowing effect that makes the successful establishment of calls difficult.

- (28) S-PCS systems are expected to act as a complement to both GSM and digital cordless telephony within fixed radius (DECT) wireless terrestrial mobile technologies. This will be particularly the case in areas where the cellular network has failed to penetrate (namely rural parts of the developed world and both urban and rural parts of lower income countries) or where terrestrial roaming is not available because of incompatible technologies. In this respect, they will be offered by GSM network operators as an additional feature priced at a premium rate.

However, S-PCS are not intended to compete with terrestrial cellular and paging systems in urban or other densely populated areas because of the advantages such cellular and paging systems have in terms of cost, voice quality and signal strength. In that respect, the performance of S-PCS systems will deteriorate in urban areas, given the existence of a large number of very densely spaced obstacles (such as buildings). That deterioration will be exacerbated in moving automobiles without external antennas and, in particular, inside buildings.

<sup>(1)</sup> Iridium will keep a part of the access fee and of the usage fee. In addition, Iridium expects to keep an additional amount as compensation for the clearinghouse function. The remaining will be used to compensate gateway operators, service providers and other parties.

<sup>(2)</sup> LEO satellites are located around 900 km over the earth. Full coverage of the earth's surface would require a minimum of 66 LEO satellites. This is the kind of orbit chosen by Iridium. MEO satellites are located around 10 000 km over the earth. Full coverage of the earth's surface would require a minimum of 10 MEO satellites.

GEO satellites are located at 36 000 km over the earth. Full coverage of the earth's surface would require only 3 GEO satellites.

<sup>(3)</sup> The smallest GEO receiver is as big as a small briefcase.



(29) In addition, S-PCS systems are expected to act as a complement and even a substitute for the public switched fixed telephone network, enhancing service coverage in remote areas of low population density and/or where the terrestrial infrastructure is very poor.

(30) Major users of S-PCS will be international business travellers using their dual terminals<sup>(1)</sup> in the terrestrial mode within a given network and switching to satellite in areas outside terrestrial coverage or with incompatible networks. Other important categories of user will be rural communities, Government communications and aeronautical users.

## 2. Geographical market

(31) When fully operational, the Iridium system will be able, from a technical point of view, to provide a global coverage. However, the exact scope of the geographical market is difficult to ascertain. In addition, the conclusions of the Commission in this case will not be affected by whether the market is finally worldwide or smaller than that. For that reason, the precise dimension of the geographical market can be left open.

## 3. Competition in the future S-PCS market

(32) S-PCS systems represent a market which is expected to result in revenues of ECU 10 000 million to 20 000 million during the next decade. Competition is expected to be very intense and to come not only from other S-PCS systems, but also from terrestrial networks.

(33) A number of alternative projects are known to be trying to offer hand-held telecommunication services through satellite, some of them (the so-called 'little LEOs') having a more limited product and/or geographical coverage, whilst others (the so-called 'big LEOs') are aiming at the same relevant market as Iridium. Most planned S-PCS systems are US-led initiatives. However, European industry is already substantially involved in the announced S-PCSs. The most important competitors of Iridium will be:

— Inmarsat-P/ICO<sup>(2)</sup>

(34) ICO is a S-PCS system sponsored by Inmarsat and a substantial number of its signatories. Unlike Iridium it will use 10 satellites in ICO (intermediate circular orbit, an orbit which is included among MEO orbits) to provide global mobile and other ancillary telecommunications services. The system is expected to be operational by the end of the year 2000. The cost of the system approaches USD 3 billion.

— Globalstar

(35) Globalstar intends to set up a S-PCS system using 48 LEO satellites. The Globalstar consortium is led and sponsored by the Loral Corporation, a leading US defence electronics and space company. Partners/contractors include the European aerospace companies Alcatel (France), Aerospatiale (France), Alenia (Italy), Deutsche Aerospace (Germany) and Tesam, a joint venture created by Alcatel and France Télécom. The total cost of the system is estimated at USD 2 000 million.

Globalstar expects to begin launching satellites in the second half of 1997 and to commence initial commercial operations via a 24-satellite constellation in 1998. Full global coverage, via the 48-satellite constellation, is expected to be established in the first half of 1999.

— Odyssey

(36) The Odyssey S-PCS system is supported by the US aerospace company TRW and the Canadian telecommunications operator Teleglobe Inc. Odyssey will consist of 12 MEO satellites and is expected to be operational by 1999.

## E. The notified agreements

(37) The notified agreements are the following:

— the 'terrestrial network development contract' between Iridium and Motorola,

— the 'stock purchase agreements', including those signed with Stet and Vebacom,

— the 'space system contract' between Iridium and Motorola,

<sup>(1)</sup> It is expected that the price differential between dual-mode (satellite and GSM) and single-mode terminals (GSM only) will be as low as 10 %.

<sup>(2)</sup> For details of the Inmarsat-P system see Article 19 (3) Notice: OJ No C 304, 15. 11. 1995, p. 6.

- the 'Iridium communications system operations and maintenance contract' between Iridium and Motorola, and
- the 'gateway authorization agreements' concluded between Iridium and Stet and Vebacom.

(38) In a subsequent submission, the parties provided a standard (non-binding) MoU to be used by gateway operators for the appointment of service providers and the 'service provider appointment guide for Iridium gateway operators'.

#### F. Third party observations

(39) Following the publication pursuant to Article 19 (3) of Regulation 17 and Article 3 of Protocol 21 of the EEA Agreement, comments were received from three interested parties. These comments were fully assessed by the Commission but proved not to be such as to cause the Commission to modify its original favourable position.

## II. LEGAL ASSESSMENT

### A. Application of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement to the creation of Iridium

(40) On the basis of arguments developed below, the partners of Iridium are not to be considered to be actual or potential competitors in the S-PCS market:

- the S-PCS concept is yet untried. By its nature, S-PCS network implementation is a complex programme involving considerable risk, and will not prove itself until deployed in the operational configuration and loaded with a significant volume of traffic, something which will not happen until the early years of the next century,
- no investor in Iridium could reasonably be expected to make the necessary financial investment to set up and operate a worldwide S-PCS system. As indicated above, the investment required for the setting-up of the Iridium system approaches USD 5 000 million. Such an amount is furthermore comparable to that of competing S-PCS world-wide systems,
- in addition, no investor in Iridium is in a position to assume the substantial risk of technical failure inherent in space operations. Launching

failures<sup>(1)</sup>, satellites which are unable to reach their final position from their transit orbit, and satellites which do not work properly or which go out of control once in their final position are still quite common hazards in space operations, and if one of these happens, it usually entails the total loss of the satellite (it is already possible to recover or repair a satellite in orbit, but doing so is prohibitively expensive).

To that risk has to be added the possibility of commercial failure inherent in the fact that S-PCS systems are a completely novel and even revolutionary concept which, in the developed part of the world, are expected to encounter tough competition from cellular terrestrial mobile services and from competing S-PCS systems,

— furthermore, given the global reach of the system, no investor in Iridium holds the necessary authorizations and licences to provide international telecommunication services on a worldwide basis through satellite. In order to set up and operate a S-PCS system, such as Iridium, the following regulatory approvals are required:

- (a) the international allocation by a World Radiocommunication Conference (WRC) of the International Telecommunications Union (ITU) of the spectrum required for the system user, gateway and inter-satellite links. WRC-92 and 95 dealt with the spectrum allocation issues,
- (b) a licence by the relevant regulatory authority for the construction, launch and operation of the satellite constellation (as regards Iridium, the Federal Communications Commission of the US granted the required licenses in January 1995. Four other US-based S-PCS systems, including Globalstar and Odyssey, were also granted licences),
- (c) in each country in which a gateway or a system control terminal will be located, an authorization to construct and operate those facilities,
- (d) in each country in which subscriber equipment will operate, authority to operate that

<sup>(1)</sup> The level of launch concentration in Iridium (66 satellites to be launched — launching several satellites at a time — in just 24 months) has not previously been undertaken on a commercial basis.

equipment with the system, including the necessary user link spectrum<sup>(1)</sup>,

- (e) international coordination of the system with other entities using or proposing to use the spectrum required for the system in order to ensure the avoidance of harmful interference,

and

- (f) consultation with Intelsat and Inmarsat to ensure technical compatibility and to avoid significant economic harm to them,

— finally, the array of technologies required for a S-PCS system is outside the individual capabilities of investors in Iridium. Even if Motorola has title to many of the technologies required for the Iridium system, a number of the investors have a crucial role in developing important elements of the system that are outside the capabilities of Motorola. That is the case of Lockheed Martin for the satellites themselves, of Raytheon for the antennas, of China Great Wall and Khrunichev for the launchers, and so on.

- (41) In conclusion, in view of the above, the creation of Iridium means the introduction of a viable competitor in a completely new mobile telecommunications field and, as such, falls outside the scope of both Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement.

**B. Application of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement to the pricing policies of Iridium and to the distribution of Iridium services: ancillary restraints**

- (42) According to paragraph 3 (1) of each gateway authorization agreement, the Iridium BOD will establish the charge for accessing the space segment (owned by Iridium). In addition, it may suggest pricing policies as guidelines. Under the guidelines, which take into account Iridium's charge for access to the space segment, gateway operators are free to set their own prices within a certain range. The guidelines refer also to rules for the repartition of charges between gateways in calls

that use multiple gateways, currency requirements and exchange rates. Each gateway operator is expected to comply with these guidelines to the extent permitted by applicable law and regulation.

The guidelines are aimed at maintaining the coherence and the integrality of the world-wide service that Iridium will provide. Such coherence is particularly important for potential users of the system. They will most of the time be moving in different areas of the world but they will nevertheless want to receive a single bill in a single currency. On that basis, as was recognized in the IPSP Decision<sup>(2)</sup>, the principle of uniform prices and other conditions in different territories, together with the implementation of marketing practices in a decentralized manner, seems appropriate to fulfil customers' needs.

- (43) The distribution of Iridium services will be organised around on the one hand the gateway operators — the strategic investors in Iridium — which have exclusive rights over their respective territories and on the other hand the service providers which are nominated by gateway operators, in general on a non-exclusive basis. Iridium, as 'producer' of the services will keep some central functions to ensure the coherence of the system.

- (44) According to paragraph 3 of every Stock Purchase Agreement, investors in the Iridium system (that is, the gateway operators) will get exclusive rights for the territory provided for in that agreement. The exclusive rights basically mean that no other company will acquire rights from Iridium (i) to build and operate a gateway within that territory and (ii) to provide the Iridium services inside the territory. In exchange, gateway operators must build, maintain and operate the gateway and perform several other tasks, such as obtaining the necessary regulatory approvals for the Iridium system in the countries included in their respective territories, which can be costly and cumbersome. In this respect, and taking into account the very high risks entailed by the Iridium system and the need to attract gateway operators covering all parts of the world, such exclusivity can be seen as an incentive to investors to assume these risks.

- (45) In addition, any possible restrictive effect resulting from the exclusivity is reduced by the following facts:

1. neither gateway operators nor service providers are prevented from dealing with competing systems. As regards services providers, it is indeed expected that some of them (usually terrestrial cellular operators) will be service

<sup>(1)</sup> In the Community, although exclusive and special rights in respect of the use of terminal equipment and of the provision of telecommunication services (excluding voice telephony until 1998) have been recently abolished (Commission Directive 94/46/EC of 13 October 1994; OJ No L 268, 19. 10. 1995, p. 15), a common approach to frequency-licensing has not been developed yet.

<sup>(2)</sup> OJ No L 354, 31. 12. 1994, p. 75 (paragraph 55).

providers for as many S-PCS systems as possible in order to increase the attractiveness of their own cellular offerings to customers (S-PCS systems will be a premium, complementary service to cellular terrestrial offerings).

In this respect, as regards STET, which is the only partner still having exclusive rights for the provision of telecommunications services and infrastructures, the parties have confirmed that the Iridium agreements will not affect the ability of any other company or person to gain access to the telecommunications infrastructure of STET other than those STET facilities specifically developed for the Iridium system;

2. the agreements do not prohibit service providers from selling the Iridium service to customers which are not located in the same area or country as the gateway operator investor;
  3. the intelligence on board the satellites allows any user to be reached from any gateway. In this respect, it is planned that subscribers (customers) of a given gateway that move to another area will keep their former contract and will not be obliged to sign a new contract with a service provider of the gateway operator with exclusive rights over the new country to which they have moved;
  4. given the global nature of the services, a single call will usually involve several gateways;
  5. the intense competition for Iridium services expected from other S-PCS systems and other terrestrial cellular systems;
- and
6. all capacity provided for by the Iridium system satellites will be used by Iridium, its gateway operators investors and designated service providers for their telecommunication services. There will be no spare capacity available for third parties.
- (46) Finally, exclusivity is also a result of the configuration of the satellites: each satellite has antennas to link at any one time with only three gateways within its footprint (a fourth antenna is kept as reserve in case of failure). This feature requires a limited number of gateways.
- (47) As for the guidelines for the appointment of service providers, it appears to the Commission that selection criteria described above are objective and qualitative.
- (48) On the basis of the particular circumstances of the present case, it can be concluded that the pricing policies as guidelines, the exclusivity granted to gateway operators and the guidelines for service

provider selection are directly related and necessary to the successful implementation and operation of the Iridium system. Hence they have to be regarded as ancillary restraints to the Iridium system under the competition rules of the EC Treaty and the EEA Agreement.

However, the above conclusion regarding the ancillary nature of the exclusive rights granted to gateway operator investors could be revisited should the particular circumstances of the case change in a substantial manner. Such would be in particular the case should Iridium acquire a dominant position in respect of the actual provision of S-PCS services.

- (49) Ancillary restraints are to be assessed together with the creation of the company. In this respect, as Iridium has been found not to fall within the scope of both Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement, then neither do provisions detailed above,

HAS ADOPTED THIS DECISION:

*Article 1*

On the basis of the facts in its possession, the Commission has no grounds for action under Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement in respect of the notified agreements relating to the creation of Iridium.

*Article 2*

On the basis of the facts in its possession, the Commission has no grounds for action under Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement in respect of the pricing policies to be established by Iridium as guidelines under Paragraph 3.1 of each Gateway Authorization Agreement, in respect of the exclusive distribution rights granted to gateway investor operators under Paragraph 3 of every Stock Purchase Agreement and in respect of the guidelines for service provider selection as notified.

*Article 3*

This Decision is addressed to:

Iridium LLC,  
1401 H. Street, NW,  
Washington, DC 20005,  
USA.

Done at Brussels, 18 December 1996.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*



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Visualiser



Notice



Texte



Tout

397D0780

97/780/EC: Commission Decision of 29 October 1997 relating to a proceeding pursuant to Article 85 of the EC Treaty and Article 53 of the EEA Agreement (Case No IV/35.830 - Unisource) (Only the Dutch, English and Swedish texts are authentic) (Text with EEA relevance)  
*Official journal NO. L 318 , 20/11/1997 P. 0001 - 0023*

**Texte du document:**

COMMISSION DECISION of 29 October 1997 relating to a proceeding pursuant to Article 85 of the EC Treaty and Article 53 of the EEA Agreement (Case No IV/35.830 - Unisource) (Only the Dutch, English and Swedish texts are authentic) (Text with EEA relevance) (97/780/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,  
 Having regard to the Treaty establishing the European Community,  
 Having regard to the Agreement on the European Economic Area,  
 Having regard to Council Regulation No 17 of 6 February 1962, first Regulation implementing Articles 85 and 86 of the Treaty (1), as last amended by the Act of Accession of Austria, Finland and Sweden, and in particular Articles 6 and 8 thereof,  
 Having regard to the notification for exemption submitted pursuant to Article 4 of Regulation No 17 on 4 March 1996,  
 Having regard to the summary of the application and notification published pursuant to Article 19 (3) of Regulation No 17 and to Article 3 of Protocol 21 to the EEA Agreement (2),  
 After consultation with the Advisory Committee for Restrictive Practices and Dominant Positions,  
 Whereas:

**I. THE FACTS****A. Introduction**

(1) Unisource NV (hereinafter 'Unisource') was established on 24 April 1992 as a 50-50 joint venture between PTT Telecom BV, the Dutch telecommunications operator, and Swedish Telecom International, a subsidiary of Televerket, the predecessor of Telia AB, a Swedish telecommunications operator, for the purpose of concentrating the international value added networks of the two parties. The parties actually transferred the corresponding networks as from 1 January 1993.

The joint venture was first expanded on 4 November 1992 by the entry of Schweizerische PTT-Betriebe (Swiss PTT) into a subsidiary of Unisource, Unisource Satellite Services BV, and later, on 1 July 1993, by the entry of Swiss PTT into Unisource. During 1994, Unisource and Telefónica started negotiations aimed at the entry of Telefónica into Unisource. The result of those negotiations was the original agreements notified to the Commission pursuant to Council Regulation (EEC) No 4064/89 (3) (the Merger Control Regulation) on 29 September 1995, which provided for the creation of Unisource International NV, a joint venture between Unisource and Telefónica.

(2) On 6 November 1995, the Commission concluded that the notified operation did not constitute a concentration within the meaning of Article 3 (2) of the Merger Regulation and adopted a Decision to that effect in application of Article 6 (1) (a) of the Merger Control Regulation (4). Following the

Commission's decision and at the request of the parties the notification was converted into a notification under Regulation No 17.

(3) However, as a result of further negotiations between the parties carried out in parallel to the assessment by the Commission of Unisource International NV, the structure of the transaction was modified. Under the modified structure, Telefónica was to contribute to Unisource its subsidiaries Telefónica Transmisión de Datos SA and Telefónica VSAT SA in exchange for a 25 % participation in the capital of Unisource. The modified transaction was finally notified on 4 March 1996.

On 18 April 1997, Telefónica and BT announced that they had entered into a strategic alliance. That alliance will at first cover joint activities of the new partners in the Americas but it foresees, as subsequent steps, further commitments in respect of Spain, the rest of Europe and the rest of the world.

Following that public announcement, the Commission requested information from Unisource and Telefónica in respect of the consequences of that new alliance on the participation of Telefónica in Unisource. The answers from both confirmed that Unisource, its shareholders and Telefónica were in discussions about the withdrawal of Telefónica from Unisource. The withdrawal will be formalized as soon as both parties agree on a number of relevant issues. According to Unisource, Telefónica has not physically participated in any decision-making body of Unisource since 18 April 1997.

Therefore, the position to be taken on the notification must be based on the following assumptions:

- only the contribution agreement with Telefónica will not stay in force,
- there will be changes regarding activities in Spain and South America; it is for that reason that all references to the participation of Telefónica and/or to Spain have been removed,
- Telefónica will recover the full ownership of the assets originally contributed to Unisource, namely the Spanish public switched data network and Telefónica's satellite unit. In addition, it will sell its current shares in Unisource to the remaining shareholders,
- finally, pending the conclusion of the ongoing negotiations with Unisource, Telefónica will continue to be responsible for the distribution of Unisource products in Spain to existing customers of such services.

Should any of these assumptions prove to be wrong, the Commission might have to reassess the present Decision in the light of Article 8 of Regulation No 17.

#### B. The shareholders of Unisource

(4) PTT Telecom BV (PTT Telecom) is the incumbent telecommunications operator in the Netherlands, where it provides national and international telecommunications services and infrastructure.

Royal PTT Netherlands NV (KPN), a public company, owns 100 % of the shares in PTT Telecom. Currently, the Dutch State holds approximately 44 % of the outstanding ordinary shares of KPN (it is also the owner of PTT Post).

KPN's turnover in 1994 was Fl 18 592 million (ECU 8 769 million), of which Fl 12 686 million (some ECU 6 000 million) was accounted for by PTT Telecom.

(5) Schweizerische PTT-Betriebe (Swiss PTT) is an incorporated public-law institution which is part of the Swiss federal administration. It encompasses post and telecommunications. Total turnover of Swiss PTT in 1994 was Sfrs 13 838 million (ECU 8 989 million) of which telecommunications (services and infrastructures accounted for Sfrs 9 256 million (ECU 6 010 million).

(6) Telia AB is a telecommunications operator providing domestic and international telecommunications services and infrastructure in Sweden. It is a limited liability company incorporated under Swedish law. All shares are owned by the Swedish State. Telia's turnover in 1995 was Skr 41,066 million (ECU 4,729 million).

#### C. The joint venture: Unisource

(7) Unisource is a holding company active in the telecommunications sector that incorporates seven operating subsidiaries. Total turnover of the group in 1994 was Fl 933 million (ECU 443 million). Net result was losses of Fl 41,072 million (ECU 20 million).

## 1. Structure of Unisource

(8) Unisource is governed by a Management Board and a Supervisory Board.

- The Management Board, which is entrusted with the day-to-day business of Unisource, is composed of three members appointed by the general meeting of shareholders acting unanimously. The three members are the President and Chief Executive Officer, the Executive vice-president and Chief Financial Officer and the Executive vice-president and Director of Business Services. All decisions by the Management Board are adopted by a majority of the votes (5).

- The Supervisory Board exercises supervision over the Management Board's conduct of affairs and over the general course of business in Unisource and the operating companies. The Supervisory Board is composed of three members appointed by the general meeting of shareholders. Each shareholder nominates one of them. There is a chairman. The position of chairman rotates every two years. Most resolutions of the Supervisory Board (including the annual budget and business plan) are to be adopted by unanimity of the votes cast (6).

Every operational subsidiary has its own Board of Directors or management team responsible for the day-to-day business of the subsidiary.

- The Supervisory Board is to report to the general meeting of shareholders.

## 2. Scope of activities of Unisource

(9) According to Unisource, the activities of the group can be split into three main areas: business services, personal services and network services. The following subsidiaries operate in each of those areas:

### (a) Business services

(10) Unisource Business Networks (UBN) is responsible for the provision of pan-European, seamless, end-to-end data network services, managed bandwidth services, messaging and outsourcing. UBN has subsidiaries in Sweden, the Netherlands, Switzerland, Spain, Germany, the United Kingdom, Belgium, Luxembourg, Norway, Denmark, Finland and Italy.

(11) In addition, the respective domestic packet switched data networks (PSDN) of the Unisource initial parent companies were contributed in 1993 to the respective domestic UBN subsidiaries. The UBN subsidiaries own and operate the data nodes, the associated databases and the network control centres. Basic services (leased circuits) are provided to the UBN domestic subsidiary by the relevant Unisource shareholder. The latter resells the Unisource services to its local customer base. The networks are used to support the offering of pan-European services and purely domestic services. The country-specific domestic services are branded Unisource.

Each national network is based on the same technology. They are interfaced through a common backbone network owned by Unisource (Unidata). Furthermore, the respective PSDN services available in each country are being aligned with Unisource' Unidata PSDN service to create a basic PSDN service with a wider reach.

Finally, the three packet switched data networks (PSDN) and Unidata share their international X. 75 gateways.

(12) Unisource Voice Services (UVS) is in fact a business unit of Unisource offering pan-European voice international virtual private network (IVPN) services and other closed user group services.

(13) Unisource Satellite Services (USS) offers international value-added, voice, video, text and data communications using fixed and very small aperture terminal (VSAT) satellite terminals. It allows UBN services to be extended to remote areas outside terrestrial coverage.

### (b) Personal services

(14) Unisource Card Services (UC) offers personal and corporate post-paid calling cards.

(15) Unisource Mobile (UM) is a provider of pan-European GSM mobile services. It also applies for licences for mobile networks operators in Europe, outside the home countries.

UM has three subsidiaries. GEAB AB in Sweden, GEAB Norge AS in Norway and TMG GmbH in Germany which act as distributors and retail outlets for the national mobile services in these countries. For example, in Norway GEAB acts as distributor of Telenor Mobile and Netcom and in Germany

TMG is a service provider for the German D1, D2 and E Plus networks.

(16) UM is currently developing a Virtual Mobile Network to provide seamless pan-European mobile telephony services based on GSM technology at a significant discount to standard roaming tariffs.

(c) Network services

(17) Unisource Carrier Services (UCS) is currently responsible for managing the international networks (7) of the shareholders of Unisource. It is organized as a management company given that the Unisource shareholders are not permitted to assign their international networks and licences to it. At present, UCS only offers services to the shareholders of Unisource and Uniworld. However, in 1997 it is starting to provide network services to third parties in its own name on the basis of network services purchased from the Unisource shareholders (and other operators) and resold in an integrated manner to service providers. The terms and conditions for the provision of network services will be laid down in supply agreements between each Unisource shareholder and UCS (8).

(18) UCS is a crucial element for Unisource. In the future it will provide carrier's carrier services to other services providers. For that purpose, it is building a pan-European network (PEN) with global connectivity based on SDH (9) technology in those countries where regulation allows.

The PEN will be an integrated, centrally managed network that will provide seamless telecommunications services in Europe. It will take advantage of its presence in many European countries to offer an improvement on the current system of bilateral settlements.

The PEN will be deployed in two phases. The first phase, due to be completed in the third quarter of 1996, consists of a managed high-capacity network between the three home countries with centralized management and customer support. The second phase is due to be completed by 1 January 1998. By then it will be extended to non-shareholder countries and enhanced in order to provide signalling and intelligent network services to customers.

The services provided on the PEN will include switched transit services, switched hubbing services, managed bandwidth services, delivery of PSTN and ISDN traffic and signalling services.

(19) Outside that structure there is another subsidiary, Iteima (to be renamed Unisource Information Services) active in the information technology field. It provides information services (IS) and information technology (IT) services to the Unisource group and to identified common projects in the Unisource alliance. It also plays a leading role in the harmonization process between the IS/IT services of the Unisource shareholders.

A management agreement has been signed to subcontract the management, coordination and supervision of certain projects and programmes to Iteima. It receives a general management fee for its activities.

3. The Unisource alliance: the one telecom country

(20) According to the Unisource 'Organization and Governance' document, one of the aims of the alliance is 'to improve time to market and cost-effectiveness by merging or coordinating activities of the parent companies and creating service transparency between mother countries'. This is the definition of what the parties call 'the one telecom country'. That concept translates into a structure which is separate and independent from the structure of Unisource and comprises the following alliance boards.

Network Board (NB)

Its mission will be the adoption of strategic decisions concerning network questions to establish one transparent network and to use all opportunities to reduce costs, and the harmonization and integration of national networks and architectures, both as between the shareholders and with Unisource Carrier Services (see below). Its members will include the presidents of the companies involved.

Service and Distribution Board (S& DB)

Its missions will be the adoption of strategic decisions concerning the joint service portfolio and its coordination, the harmonization and integration of national services of the parent companies between themselves and with the relevant Unisource services.

R& D Board



Responsible for the adoption of strategic decisions regarding annual joint research and development of portfolios and regarding R& D optimization. It will also support the NB and S& DB.

#### Purchasing Board (PB)

Mainly responsible for creating common opinions and making decisions about areas suitable for common purchasing and for harmonizing the process of purchasing and logistics both in support systems and in approach to the supplier market.

#### IT Board

Responsible for the adoption of strategic decisions concerning planning, provisioning and implementation of IT across the alliance members, the harmonization and integration of national IT systems between the parent companies and with the IT systems of Unisource.

### D. The notified agreements

#### 1. Agreements

(21) The parties have notified the following agreements regarding Unisource:

- the joint venture and shareholders' agreement and its appendices,
- the contribution agreement,
- the articles of association,
- the by-laws,
- the share issuance deed, and
- the non-competition agreements for UBN, USS, UC and UM.

#### 2. Contractual provisions

##### (a) The non-competition provisions

(22) In accordance with Article 19 of the joint venture and shareholders agreements, the parties are free to conduct, outside Unisource and independently of each other, all activities whether or not within the areas of cooperation. Nevertheless, at such time as they agree to develop or acquire or participate in an operating company, they must negotiate and conclude a non-competition agreement specifically geared to the business activities to be conducted by that operating company.

So far, four such non-competition agreements have been concluded in respect of the activities of UBN, USS, UC and UM.

- Under the non-competition agreement for UBN's activities, the parties decide to concentrate their international value-added data network services in UBN. Thus, and except with regard to Infonet services, none of the three will offer comparable services in parallel to the UBN portfolio. Each of them will offer to their respective national markets the UBN product portfolio as an agent or distributor of UBN.

- Under the non-competition agreement for USS, none of the parties will offer comparable VSAT services in parallel to the USS portfolio. Each of them will distribute the USS product portfolio to their respective national markets as an agent or distributor of USS.

- Under the non-competition provision for UC, the parties have decided to concentrate on UC the ownership and operation of the technical platform for non-payphone calling card services and product development. Consequently, none of them will offer comparable services in parallel to the UC pan-European product portfolio. Nonetheless, each of them will continue to market their own non-payphone calling cards within their respective national markets, and UC will market and distribute its cards on a real pan-European scale.

- Finally, the non-competition provision for Unisource Mobile (GSM and DCS 1800) services requires the Unisource shareholders not to act as pan-European mobile service providers outside their territories in parallel to the UM product portfolio. However, each of them will continue offering their GSM services at home and abroad through the relevant roaming agreements concluded under the framework of the GSM Memorandum of Understanding (MoU).

##### (b) Distribution of services

(23) The services of UBN (10), UVS and USS will be distributed through exclusive distributors. Each of the Unisource shareholders is the exclusive distributor for its own country (Telia is also the exclusive distributor for Norway and Denmark). Exclusive distributors must not actively seek customers outside their territories and are bound by non-competition provisions (11).

#### E. Relevant markets

(24) The relevant markets involved are the following (12):

##### 1. Product markets

(a) The markets for non-reserved corporate telecommunications services

(25) Unisource, through UBN, UVS and USS, targets the markets for both customized packages of corporate telecommunications services and packet-switched data communications services, jointly referred to as 'non-reserved corporate telecommunications services'. The services to be offered fall within the following categories:

- corporate voice services: global virtual private network (VPN), international toll free, selected card and simple resale services and switched digital,
- data communications services using in particular the X.25, Frame Relay and Internet protocols (IP),
- dedicated transmission for voice and data services: managed bandwidth and VSAT,
- custom network solutions: systems/equipment procurement, tailored and managed services and outsourcing,
- platform-based enhanced services: messaging including access to telex, local area network (LAN) interconnection, electronic document interchange (EDI), videoconferencing and audioconferencing.

(b) The market for traveller services

(26) The market for traveller telecommunications services comprises offerings that meet the demand of individuals who are away from their normal location, either at home or at work. Among the most relevant of these offerings are calling card services (that is, prepaid cards with or without a code and post-paid cards), including those in combination with credit cards and other branded service cards ('affinity cards').

(27) The pan-European GSM mobile services being developed by UM, are also mainly intended to serve the needs of traveller services and for that reason are included here as well. However, they are also seen as a GSM mobile extension to corporate customers' fixed private or virtual private networks; the possibility cannot be excluded now that in the future they will have to be included in the market for non-reserved corporate telecommunications services.

(c) The market for carrier services

(28) The market for carrier services comprises the lease of transmission capacity and the provision of related services to third-party telecommunications traffic carriers and service providers. Along with liberalization and globalization of telecommunications markets, demand for efficient, high-quality traffic transportation capacity has risen among old and new carriers. In this connection, the traditional model of separate arrangements with other individual carriers is increasingly challenged by players with global network infrastructure that offer an array of services. The most relevant of such services are:

- switched transit, that is transport of traffic over bilateral facilities between the originating carrier, the transit carrier and the terminating carrier; neither the originating carrier nor the terminating carrier need bilateral facilities between themselves, but only with the transit carrier,
- dedicated transit, that is leased line offerings for the transport of traffic through the domestic network of the transit carrier; leased line facilities used for this purpose may include discrete voice circuits or a high-bandwidth digital circuit that can be used for both voice and data services,
- traffic hubbing offerings, where the provider takes care of all or part of international connections; these offerings are typically designed for emerging carriers, who are interconnected with the provider over bilateral facilities and whose international traffic is merged with other traffic on the provider's

global network, and

- reseller services for service providers without international telecommunications facilities of their own.

Demand for carrier services is increasingly driven by alternative carriers concerned at entrusting their international traffic to the incumbent TO for reasons such as technical dependency and commercial sensitivity of customer information.

Purchasers of carrier services include established and emerging carriers. Both groups of clients are sophisticated purchasers. Among the emerging carriers, one may distinguish facilities-based carriers that provide telecommunications services over alternative infrastructure or cable television networks seeking greater efficiency in the transport of international client traffic, from non facilities-based carriers and service providers who seek to preserve a competitive advantage by avoiding dependence on a local TO for international client traffic.

## 2. Geographic markets

(29) With the exceptions described below regarding national markets, the geographic scope of services marketed by Unisource through its different affiliates, is cross-border regional, pan-European in this case. It is possible, however, that some services may be offered with a global reach, depending on the needs of particular customers.

### (a) The markets for non-reserved corporate telecommunications services

(30) There is a direct relationship between cost and price of services within the category of non-reserved corporate telecommunications services and the geographical coverage requested by customers. Differences are quite substantial and are mainly based on the cost of either leasing lines or establishing an ad hoc infrastructure in other parts of the world and guaranteeing service levels even in respect of very remote locations. In that respect, demand by large users for non-reserved corporate telecommunications services exists on at least three distinct geographic levels; namely at a global level, a cross-border regional level (pan-European in the present case) and a national level.

Packet-switched data communications services within this category are offered by Unisource, through UBN (and the domestic subsidiaries thereof) at a cross-border regional and national level in the different Member States involved.

### (b) The market for traveller services

(31) The market for traveller services appears to be increasingly global: travellers demand services which include a single bill and which integrate functions such as voice messaging, voice response and information systems everywhere. Geographic limitations of current traveller service offerings are generally due to technical shortcomings which are set to be overcome in the near future, such as the incompatibility of mobile communications systems or differences in prepaid cards without an individual user code. However, the geographic scope of the services offered by Unisource can be left open for the purposes of this case, since the finding of narrow geographic markets would not affect the assessment of the parties' competitive position.

### (c) The market for carrier services

(32) By their very nature, both supply of and demand for carrier services are at least cross-border regional. Geographic proximity between purchaser and supplier of switched transit capacity is hardly relevant for switched transit which carriers use either as a substitute for operating own international lines or to deal with peak traffic on such lines. Likewise, dedicated transit services offer cable- or satellite-based routing capacity across third countries. Finally, using hubbing services is an alternative to entering into an undetermined number of bilateral agreements with individual carriers.

## 3. Market shares of the parties

### (a) Cross-border regional markets

(33) Unisource's estimates of its own market shares for 1994 were slightly above 5 % in the EEA, plus

Switzerland in respect of value added services to corporations (encompassing most of the services within the three markets above) and slightly over 15 % for Very Small Aperture Terminal (VSAT) services.

(b) National markets

(34) As regards domestic packet switched data communication services, in 1995, Telia had 78 % in Sweden (13), PTT Telecom over 95 % in Netherlands and Swiss PTT nearly 100 % in Switzerland. Market figures for the same year in respect of the overall domestic telecommunications services were 91 % for Telia, nearly 100 % for PTT Telecom and nearly 100 % for Swiss PTT.

4. Competition in the markets

(a) Cross-border regional or global markets

(35) Many players, acting alone or jointly with partners, have entered or are entering the cross-border regional or global markets defined above:

- the market for non-reserved corporate telecommunications services: BT-MCI's (14) Concert and Atlas/Global One are expected to become major players on a global basis; to those it is necessary to add some other important players like Sita or IPSP (International Private Satellite Partners).
- the market for traveller services: many companies are actively marketing calling cards, such as US firms like AT& T, MCI and Spring and alliances like Global One; in addition, most European telecommunications operators and some new entrants are launching direct-to-home or collect-call services in order to follow their customers abroad,
- the market for carrier services: all telecommunications operators compete with each other in the provision of transit and hubbing services; a few companies are entering the market on a cross-border regional or global basis; Global One and Hermes are, in principle, the most important ones.

(b) National markets

(36) Each of the shareholders of Unisource faces a number of competitors in its respective domestic markets for packet switched data communication services. Such services are completely liberalized in Sweden, several licences were granted in the Netherlands on 1 July 1996 with full liberalization implemented on 1 July 1997, and several licences have been granted in Switzerland. Some of the companies concerned (such as Telenordia of Sweden) are also the domestic extensions of the global alliances.

F. Changes made and undertakings given further to the Commission's intervention

(37) Certain features of the notified transaction appeared to be incompatible with Community competition rules. Consequently, the Commission, by letter of 7 May 1996, informed the parties of its concerns. In the course of the notification procedure, the parties have amended the original agreements and given undertakings to the Commission.

(38) In addition, the Commission wrote to the Governments involved enquiring about the existing framework and the intended evolution thereof. It also sent letters, where required, requesting changes to that framework which in its view were necessary in order to create a level playing field. The results of such action are summarized in paragraphs 68 to 71.

1. Contractual changes

(39) The following undertakings reflect changes in the notified agreements:

(a) Agency arrangements

(40) Unisource undertakes that neither it nor any of its subsidiaries will act as an exclusive agent for PTT Telecom or Telia in respect of basic services and will not be involved with the provision of leased lines on behalf of its shareholders until full liberalization in all the countries of the shareholders of Unisource has taken place, except as purchaser of leased lines from shareholders for its own use. It will terminate as from the date of the granting of an exemption pursuant to Article 85 (3) of the EC

Treaty and Article 53 (3) of the EEA Agreement the exclusive agency agreement with PTT Telecom as far as it is concerned with leased lines.

(41) Unisource undertakes that neither it nor any of its subsidiaries will act as an exclusive agent for the provision of leased lines on behalf of Swiss PTT until full liberalization in all the countries of the shareholders of Unisource has taken place. However, Unisource is allowed to purchase leased lines from each of them for its own use.

(b) Transit negotiations

(42) Unisource undertakes that neither it nor any of its subsidiaries, in particular UCS will act as the exclusive representative in any capacity for any of the Unisource shareholders in respect of the negotiation of transit tariffs in/through the Unisource shareholders' countries on behalf of the shareholders with licensed operators and that it will not be involved in these negotiations on behalf of the shareholders until full liberalization has taken place in all the countries of the shareholders of Unisource.

2. Undertakings given by the parties: conditions attached to the present Decision

(43) The parties have also entered into certain additional undertakings. Compliance with each of them will be a condition for the validity of this Decision within the meaning of Article 8 (1) of Regulation No 17.

(a) Non-discrimination

(44) Each of the parent companies of Unisource is in a dominant position in its respective domestic market at least for the provision of leased lines required by competitors of Unisource in those domestic markets. In addition, as owner of the PSDN networks in each of the three domestic markets of its shareholders, Unisource is in a dominant position in respect of the provision of such infrastructure and services provided over that infrastructure in those three markets. Accordingly, to ensure the absence of discrimination, which would constitute an abuse of a dominant position contrary to Article 86, and without prejudice to the compliance by the parties with the relevant Community and national legislation, the Commission intends to ask Unisource and/or its parent companies to comply with the following conditions:

(45) All shareholders undertake that all dealings with (i) any other shareholder and (ii) any entity organized under the Unisource agreements will be on an arm's length basis, that is on terms and conditions similar to those offered to third parties, in connection with reserved facilities and services and with such facilities and services in respect of which they retain a dominant position within the meaning of Article 86 of the EC Treaty after full and effective liberalization of telecommunications infrastructure and services in each of their respective countries.

(1) Leased lines (15)

(46) All shareholders undertake that, to the extent that this is not yet the case, the provision of leased lines will be a separate service for which separate accounts will be kept pursuant to the principles, rules and practices currently applying under national or Community law.

(47) All shareholders undertake to publish the standard terms and conditions for the leasing of lines (national and international). The terms will refer to the technical specifications of the lines, the provisioning time, repair time, tariffs and discounts.

(48) All shareholders undertake that all types of lines made available to any subsidiaries or to Unisource will also be available under the same terms and conditions to third parties.

(49) PTT Telecom undertakes to delete any clause from its general conditions containing references to the use of leased lines (i.e. clause 11.10) and international half circuits in any way which would not be justified by technical considerations or mandatory provisions and undertakes not to introduce such clause or interference (16).

(2) Interconnection

(50) Unisource and its affiliates, in particular UBN, undertake to establish and maintain third-party

access to public data networks (X.75 or any standard that might replace it) of domestic UBN's on non-discriminatory cost-based terms including price, availability of volume and other discounts and the quality of interconnection provided to its own affiliates as from the grant of exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement. These terms will be publicly available. The price will be based on costs defined and attributed using an analytical accounting system.

(51) PTT Telecom will make public no later than on the date of adoption of the present Decision a standard interconnection agreement in respect of the PSTN and ISDN networks, which will provide for timely and transparent interconnection and will include terms and conditions (including technical standards and specifications) which are non-discriminatory and cost based on a service-by-service basis. Costs will be defined and attributed using an analytical accounting system. A copy of the interconnection agreement will be also provided to the Commission.

Interconnection will be available at a reasonable range of termination points in accordance with international technical standards to ensure adequate and efficient interconnections to the extent necessary to ensure interoperability of services. There will be a number of regional points of interconnection where international standardized interfaces and signalling systems are available and where it is economically feasible. In any event, all reasonable requests for interconnection, including special network access, will be met on terms which are non-discriminatory and cost based on a service-by-service basis.

(52) PTT Telecom undertakes that it will continue to grant access on a non-discriminatory basis to customer databases necessary for the provision of directory services at cost-oriented pricing.

(53) Swiss PTT will make public no later than on the date of adoption of the present Decision a standard interconnection agreement in respect of the PSTN and ISDN networks which will be in accordance with relevant Swiss regulations and be equivalent to similar requirements under Community regulations. This agreement will provide for timely and transparent interconnection and will include terms and conditions (including technical standards and specifications) which are non-discriminatory and cost based on a service-by-service basis. Costs will be defined and attributed using an analytical accounting system. A copy of the interconnection agreement will be also provided to the Commission.

Interconnection will be available at a reasonable range of termination points in accordance with international technical standards to ensure adequate and efficient interconnections to the extent necessary to ensure interoperability of services. There will be a number of regional points of interconnection where international standardized interfaces and signalling systems are available and where it is economically feasible. In any event, all reasonable requests for interconnection, including special network access, will be met on terms which are non-discriminatory and cost based on a service-by-service basis.

(54) Swiss PTT undertakes that it will continue to grant, in accordance with the relevant Swiss regulations, access on a non-discriminatory basis to customer databases necessary for the provision of directory services at cost-oriented pricing.

(55) Telia undertakes that its interconnection service will be provided on a timely and transparent basis and will include terms and conditions (including technical standards and specifications) which are non-discriminatory and cost based on a service-by-service basis. Costs will be defined and attributed using an analytical accounting system.

All reasonable requests for interconnection, including special network access, will be met on terms which are non-discriminatory and cost based on a service-by-service basis.

(b) No misuse of confidential information

(56) Unisource and its affiliates, UCS in particular, will not make available to any other of its subsidiaries or shareholders confidential customer information received in its capacity as agent of the Unisource shareholders.

(57) All shareholders undertake that they will not misuse confidential information in respect of customer contract related data, such as prices, received in their capacity as shareholders in Unisource, because of their representation on any board or committee in any entity established pursuant to the

Unisource agreements, or as distributors for any Unisource services.

(58) All shareholders undertake that they will not misuse confidential customer information obtained from any other shareholder, because of their representation on any board or committee in any entity established pursuant to the Unisource agreements.

(59) All shareholders will furthermore ensure that Unisource or its subsidiaries will not have access to confidential information in respect of customer contract related data, such as prices, acquired as a result of the provision of services by them to competitors of Unisource.

**(c) Prevention of cross-subsidization**

(60) The parties will not engage in cross-subsidization within the meaning of the Commission's competition guidelines for the telecommunications sector (17).

(61) All shareholders undertake not to grant any cross-subsidies to any entity created pursuant to the Unisource agreements funded out of income generated by any business which they operate pursuant to any exclusive right or in respect of which they hold a dominant position within the meaning of Article 86 of the EC Treaty.

(62) All shareholders will in particular ensure that any entity created pursuant to the Unisource agreements: (i) obtains its own debt financing; (ii) does not allocate operating expenses, costs depreciation or other expenses to any business unit of the shareholders; (iii) charges the shareholders the same price as they charge third parties for the provision of services sold to third parties in commercial quantities; and (iv) charges the shareholders on the basis of the full cost reimbursement or other arm's length pricing method in the case of products and services not sold to third parties in commercial quantities.

(63) All shareholders will ensure transparency by ensuring compliance with the accounting rules, principles and practices currently in use under national or Community law. Such rules, principles and practices include the cost standard used, the accounting conventions used for the treatment of costs and the attribution method chosen. Payments and transfers to Unisource and Unisource companies can be identified on the basis of accounting reports that are periodically available.

**(d) Prevention of tying**

(64) PTT Telecom undertakes that it will not tie-in the sale of any service provided by Unisource with any service provided by PTT Telecom. It will moreover, for as long as it has a dominant position within the meaning of Article 86 of the EC Treaty in respect of the provision of telecommunications services and/or infrastructures, only make combined offerings of Unisource services and its own services in such a way that the customer can identify in the contract forms the price charged as well as the other terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions.

(65) Swiss PTT undertakes that it will not tie-in the sale of any service provided by Unisource with any service provided by Swiss PTT. It will moreover, for as long as it has a dominant position in respect of the provision of telecommunication services and/or infrastructures, only make combined offerings of Unisource services and its own services in such a way that the customer can identify in the contract forms the price charged as well as the other terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions.

(66) Telia undertakes that it will not tie-in the sale of any service provided by Unisource with any service provided by Telia. It will moreover, for as long as it has a dominant position within the meaning of Article 86 of the EC Treaty in respect of the provision of telecommunication services and/or infrastructures, only make combined offerings of Unisource services and its own services in such a way that the customer can identify in the contract forms the price charged as well as the other terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions.

(67) All the above conditions will apply as from the date of the exemption for the period of validity of the exemption.

**3. Changes to the regulatory framework in the countries of the Unisource shareholders**

(68) Discussions with the governments concerned have been conducted on the degree of liberalization of each national market directly involved and the existence of regulatory mechanisms to ensure a level playing field in these telecommunications markets. The discussions involved several letters exchanged with each government as from 10 April 1996.

- Sweden

(69) There is already full liberalization in Sweden.

By letter of 25 April 1996, the Swedish Minister for Telecommunications added that the current Telecommunications Act of 1 July 1993 will be reformed in 1997. The reform has been adopted. The most important changes concern the powers of the regulator (the National Post and Telecom Agency), which have been extended as a consequence of Directive 97/33/EC of the European Parliament and of the Council (the Interconnection Directive) (18).

- The Netherlands

(70) The Netherlands Government confirmed its acceptance of the dates for the liberalization of alternative infrastructures and for the introduction of full competition. Confirmation was also given that an independent regulatory agency was in place.

In her answer of 25 June 1996, the competent Minister indicated that, since 1 January 1996, it has been possible to use cable television networks for liberalized telecommunications services and as leased lines. Furthermore, under new legislation adopted by the Parliament, the market was fully liberated on 1 July 1997. Two additional licences to install, maintain and operate fixed infrastructure without territorial limitation were granted on 1 July 1996. Furthermore a large number of regional licences with territorial limitations will be granted. All these new infrastructure licences will have the right and (after an interim period) the obligation to supply leased lines. All of them will have rights of way.

Further fixed networks can be installed by any person without a licence. Such networks will be used to provide leased lines or telecommunication services (except voice telephony). However, they will not have rights of way.

Finally, an independent regulator was established by 1 August 1997.

- Switzerland

(71) The Swiss Government has confirmed its acceptance of the 1 July 1996 and 1 January 1998 dates for the liberalization of alternative infrastructures and for the introduction of full competition, respectively, and given confirmation that an independent regulatory agency is in place.

By letters of 2 July and 13 September 1996, the Swiss Minister for Transport, Communications and Energy, stated that telecommunications in Switzerland will be fully liberalized by 1 January 1998 in parallel to the Community. A new law will be enacted shortly eliminating remaining restrictions.

As regards alternative infrastructure liberalization, the Minister indicated that from 1 May 1995, 15 pilot licences had been granted (the majority to cable TV operators). Such pilot licences allow the provision of some telecommunications services to subscribers (Internet access, data transmission, multimedia and telephony within closed user groups). The contents of such licences were extended by the end of 1996 to offer the possibility to owners of alternative infrastructures in Switzerland to carry out commercial activities, in particular for the provision over them of corporate telecommunications services. Competitors of Swiss PTT for the provision of such corporate telecommunications services will be allowed to use such alternative infrastructures.

As regards the regulator, the existing regulator (Ofcom) will be supplemented by a Communications Commission independent from the Swiss federal administration. That Commission will be particularly responsible for decisions in respect of which a conflict of interests could exist between Ofcom as regulator and the Confederation as owner of Swiss PTT.

#### G. Comments from third parties

(72) Following the publication of a notice pursuant to Article 19 (3) of Regulation No 17 and to Article 3 of Protocol 21 to the EEA Agreement (19), seven interested third parties submitted comments to the Commission. The comments focused, in particular, on the changes and undertakings submitted by the parties. Generally speaking, comments were supportive of the changes and undertakings submitted. Some third parties argued, however, that they were insufficient to redress the



competitive situation in the countries involved and made suggestions to specify and extend some of the undertakings. Many comments referred to the desirability of imposing auditing, recording and reporting obligations on the shareholders and the entities created under the Unisource agreements as a way of ensuring compliance with the conditions. Finally, some comments also referred to the need for the Commission to treat all alliances on an equivalent footing and to create a level playing field between them.

(73) Some other comments made reference to the regulatory situation in the countries involved and outlined very precise difficulties experienced in facing such regulatory situations.

(74) The Commission carefully reviewed all comments received and concluded that most concerns expressed therein had already been raised by the Commission and discussed in detail with the parties, who had provided adequate answers and safeguards. Those comments do not therefore affect the Commission's substantive position outlined in the Article 19 (3) notice as regards the notified agreements. However, in the interest of legal certainty it appears appropriate to specify in more detail in this Decision the scope and duration of some conditions, to extend some conditions to cover Telia and to impose auditing, recording and reporting obligations on Unisource and its shareholders.

## II. LEGAL ASSESSMENT

### A. Application of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement

#### 1. Structural cooperative joint venture

(75) Unisource combines the activities of its parent companies in a range of Europe-wide and third-country markets for liberalized telecommunications services and is set to develop and take over new services in those markets. This venture entails major changes in the structures of the parent companies as it represents a decisive step for them towards providing services of a nature and on a scale far greater than their current national activities. To that end, through Unisource, the parent companies are pooling a significant number of assets in connection with the provision and marketing of telecommunications services.

##### (a) Joint control

(76) The governing structure of Unisource, as described in recital 8 above, implies that no single parent company is in a position to separately exercise a decisive influence on the decision making of Unisource.

##### (b) Coordination of the competitive behaviour of the parent companies

(77) Prior to the Unisource transaction, its members were at least potential competitors for the provision of all services which have been transferred to Unisource.

After the transaction, the Unisource shareholders remain actual competitors of each other in the cross-border regional markets for (i) non-reserved corporate telecommunications services, in particular in the provision of international and/or national Virtual Private Network services ((I)VPN); and (ii) traveller services, in particular for post-paid cards and mobile GSM telephony.

- As regards the market for non-reserved corporate telecommunications services, the Unisource shareholders can continue marketing to their customers their existing (I)VPN services (20) based on bilateral agreements concluded with other telecommunications operators.

Furthermore, they are also actual or potential competitors in respect of the distribution of the Infonet services. In accordance with existing plans, each Unisource shareholder will continue distributing Infonet services to its national territory outside the framework of Unisource.

- As regards the market for traveller services, it is possible for a national customer holding a card of one of the shareholders to use it within its national territory and in the territory of the other parties in competition with the Unisource card and with the cards of the other parties.

- As regards GSM, each Unisource shareholder will remain a GSM network operator within its own territory. In addition, none of the clauses of the notified agreements prevents the partners from establishing roaming agreements with other GSM operators. So, any GSM user who is a subscriber

with any of the partners may use her/his terminal in the territory of the other partners, in the same way as in the territory of any other operator with whom a roaming agreement exists.

(78) In conclusion, the Commission considers that Unisource still qualifies as a structural cooperative joint venture even considering all changes to its structure which have taken place since the Commission adopted its Decision in application of Article 6 (1) (a) of the Merger Control Regulation in respect of Unisource International NV (21).

## 2. Applicability of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement to Unisource

(79) The agreements between the parent companies of Unisource fall within Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement as they restrict competition and affect trade between Member States.

(80) Unisource restricts actual and potential competition between its parent companies at European level and in respect of their respective domestic markets.

- Unisource is owned by three telecommunications operators which are active outside their respective national markets. In addition, all of them have a web of bilateral agreements with other telecommunications operators, which allow services to be provided beyond the national borders of the participating operators. In this respect, the creation of an alliance like Unisource is not the only objective means for the parent companies to enter those markets.

- As for services provided on national markets, the large number of providers of liberalized services in all European countries, including the three national markets directly involved, where Unisource will have activities, shows that the parent companies have the financial and technological capabilities required to address national markets across Europe on their own.

That restriction of competition is particularly serious with regard to the national markets directly involved, where each of the parent companies has a dominant position for the provision of national services and leased lines. While in Sweden full liberalization has been in place for several years already, the situation in the Netherlands was until 1 July 1997 that of a monopoly for the provision of basic infrastructures and services. Such a monopoly will virtually exist in Switzerland until 1 January 1998.

## 3. Applicability of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement to the contractual provisions

(81) The following provisions may further restrict competition:

1. the 'one telecom country' structure, as described in recital 20;
2. the general principle of non-competition under Article 19 of the joint venture and shareholders agreement and the non-competition agreements in respect of UBN, USS and UC and UM; and
3. the exclusive distribution arrangements for the activities of UBN, UVS and USS.

(82) Of these, the 'one telecom country' structure and the general principle of non-competition under Article 19 of the joint venture and shareholders agreement and the non-competition agreements in respect of UBN, USS and UC and UM are regarded as ancillary restrictions. Therefore, those restrictions are not the subject of an assessment under Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement separate from that of Unisource itself. Its parent companies created Unisource as a way to strengthen their presence in the relevant cross-border and ultimately Europe-wide markets.

- Although the 'one telecom country' structure could increase the degree of coordination of the competitive behaviour of the parent companies in respect of areas of decision-making which are not directly within the current scope of Unisource's activities, it is inseparable from Unisource because decisions adopted within the latter regarding, for instance, network architecture, technologies employed or R& D coordination will have an implication not only on the specific networks that have been transferred to Unisource, but also on other networks not transferred to it but which are (or will be) used for the provision or distribution of Unisource's services. That is so because the successful provision of services to international customers has to be made, as customers require, on a 'one-stop-shop' and seamless basis.

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- The general non-competition obligation and the subsequent non-competition agreements concluded in respect of some of the activities of Unisource are expressions of the firm commitment of the shareholders towards Unisource.

(83) On the other hand, the exclusive distributorship agreements in respect of UBN, UVS and USS are caught by Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement because they have the object or effect of isolating each national market involved from imports of those services from other EEA Member States. This may adversely affect the conditions of competition within the EEA and Switzerland. Unlike the other restrictive provisions, the Commission cannot consider such exclusive distributorship agreements to be ancillary to the creation of the joint venture, since non-exclusive forms of distribution are possible which would not impair the performance or marketing of the services.

#### 4. Effect on trade between Member States

(84) By the very nature of its business scope and of the services provided by its affiliates, the creation of Unisource, which covers the joint development and provision of services throughout the European Economic Area and Switzerland, has a substantial effect on trade between Member States in that it will provide non-reserved services between any two Member States and within any Member State to customers having a need for pan-European or even global services.

Furthermore, that view is consistent with that expressed in the Commission's telecommunications guidelines that agreements concerning non-reserved services, equipment and space segment infrastructure potentially affect trade between Member States (22).

In addition, the exclusive distribution provision, by protecting the parent companies within their respective home markets, contributes to dividing the single market along national borders. Therefore, this non-ancillary provision affects trade between Member States and between Member States and the EFTA countries and is caught by Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement.

#### B. Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement

##### 1. Technical and economic progress

(85) Unisource is in the process of developing truly pan-European services based on the purely domestic networks and services received from its shareholders. In addition, Unisource will be able to satisfy earlier than its parent companies acting separately the expressed demand for such services from big users. The provision of those services requires at least a substantial presence abroad.

(86) The Unisource transaction will also facilitate the building of a trans-European network and will result in a structure that enables Unisource to provide better services to customers throughout Europe. This is particularly the case of UCS, which, as indicated in recital 18, will become one of the most important pillars of the alliance in the near future.

(87) In addition, Unisource will lead to substantial cost savings. Cost savings will be realized in operational aspects like integration and rationalization of networks, cost of operation, technical development and maintenance, sharing of overhead costs, sharing of financial systems, customer care and billing systems, rationalization of spare capacities or the pooling of know-how and intellectual property rights. Cost reductions will amount to 1 % of total costs in 1996 and up to 15 % in 2000.

(88) Finally, under the conditions attached to this Decision, the harmonized UBN networks will also improve the level of services provided by competitors of Unisource since they will be able either: (i) to interconnect with the public packet-switched data networks operated by Unisource or its shareholders; or (ii) to access those public packet-switched data networks from other networks, notably the public switched telephone network (PSTN) and the integrated services digital network (ISDN); or (iii) to interconnect with the parent companies' other networks, notably the PSTN. The last possibility is indispensable for the viability of competitive voice services offerings. The conditions relating to leased lines will further improve the competitive position of competitors.

(89) The exclusive distributorship arrangements will improve distribution by ensuring that distributors will concentrate their marketing efforts on their respective territories. In any event, the parties have

confirmed that the exclusivity does not preclude passive sales in the sense that customers will always be in the position of choosing who they wish the lead distributor to be. Furthermore, the provision and distribution to customers of pan-European services will nearly always physically involve the activities of more than one distributor in order to be able to cover all the countries where the customer will have facilities.

## 2. Benefits for consumers

(90) Unisource will shorten the time required by the parent companies individually for developing and marketing new telecommunications services in a rapidly changing technological and commercial market environment. Business customers will benefit, more rapidly than if they acted separately, from both the provision of a larger product portfolio of newly developed services and lower pricing. Increased choice of telecommunications services and related cost benefits will spill over to other segments of the telecommunications market and economic sectors and will help to improve the competitive position of European companies vis-à-vis other competitors in markets that are globalizing.

In addition, the consolidation of Unisource as a viable alternative will increase the choice of customers for pan-European services.

(91) The exclusive distribution mechanism will ensure that there is a single person to contact in respect of any contract. This will substantially benefit customers, in particular those with transnational or global telecommunications needs, who up to now had to deal with several counterparts in the different countries or regions.

## 3. Indispensability

(92) Medium-sized telecommunications operators appear to feel the need to enter into structural strategic alliances covering as much of Europe as possible if they wish to serve an increasingly globalized customer base. It also appears that there is a requirement for an integrated management of any alliance in order for it to gain credibility with customers. That is the case for Unisource and its three current parent companies.

In addition, it is only by joining forces that the parties will be able to field an array of pan-European services on a reduced cost and time basis as Unisource is doing.

(93) As for exclusive distribution, participants in alliances reserve the right to distribute in their respective home countries in exchange for the investment made in the alliance. In this respect, the distribution of Unisource's pan-European services is indispensable. In addition, as indicated above, passive sales are possible. Indeed it is not uncommon for customers to opt for another distributor within an alliance for particular reasons. Account must also be taken of the fact that contracts will normally involve more than one distributor, which will reduce any negative effects stemming from the exclusive distribution agreements.

In addition, in other similar alliances the Commission has recognized that exclusive distribution protects the intellectual property rights of the parent companies better than other arrangements (23).

In that context, the exclusivity constitutes an incentive to share with the joint venture not only existing intellectual property rights but new developments made in other markets outside the scope of Unisource.

## 4. Non-elimination of competition

(94) The competitive situation in the three markets concerned from the regulatory point of view is such that in each of them at least two licences for alternative infrastructures were granted by 1 July 1996, the date on which such licences were granted in the Netherlands. In that respect, other providers of telecommunications services are in a position to compete with Unisource without depending completely on Unisource's parent companies (24).

(95) That fact reduced the concerns of the Commission in respect of this criterion under Article 85 (3). However, in view of the fact that it will take some time before the increased choice will produce its beneficial effects, the Commission further assessed the fulfilment of this condition at the cross-border regional and domestic levels of the relevant markets as described above. Its conclusions

are the following:

**(a) National markets**

(96) The changes and conditions imposed on the parties and on Unisource with respect to the originally notified transaction will ensure that it will not reinforce the dominant position of each of the shareholders or of Unisource (as owner - through the respective UBN subsidiary - of the national PSTN in Sweden, the Netherlands and Switzerland) in their respective countries. In addition, as competition in national markets is coming in many cases from local branches of other alliances of cross-border regional or even global scope, the effect of these conditions will help to improve the position of those other alliances as they will be in a better position to serve customers in the national markets of the parent companies of Unisource.

- Conditions are basically aimed at ensuring that third-party competitors of Unisource in any of the countries of its parent companies (where they have dominant positions) are not discriminated against in any manner whatsoever by the parent companies. Particular emphasis has, therefore, been put on access to infrastructure and lease of lines of the parent companies. It is clear that even if alternative infrastructure is being made available, in order to serve customers, third-party competitors still have to rely to a large extent on the infrastructure of the incumbent, the only one with the necessary coverage.

- As regards interconnection, the Commission has taken account of the fact that, with the exception of Telia, the parent companies were not even offering interconnection services to third parties and asking the parties to introduce interconnection services was thus a necessary condition for allowing third parties to enter the market. In addition, in order for the interconnection conditions to have a real impact, the Commission imposed additional conditions regarding publication of standard interconnection agreements and terms, on the one hand, and tariffs and terms of leased lines, on the other hand. Finally, the ability of third parties to offer competing services depends also on the possibility for them to gain the access to customer databases necessary for new entrants to provide directory services.

- Moreover, additional conditions on absence of cross-subsidies, separation of accounts and use of analytical accounting systems are aimed at ensuring that the use of any of the PSTN or the data networks in the countries will be possible for Unisource and its competitors under equivalent conditions.

- Third-party competitors are still very vulnerable given their dependence on the parent companies. That is why the Commission requested conditions precluding misuse of confidential information. Customer information is extremely valuable and unless it is particularly protected, the position of third-party competitors will be extremely difficult. The parent companies have also deleted from the Unisource agreements those clauses originally notified that appointed Unisource or any of its subsidiaries as a parent company's agent for half-circuits. Given that such international leased lines are demanded either by service providers competing with Unisource or by MNCs and other private network operators, the agency agreement would have given Unisource a competitive information advantage over competitors.

- The conditions requiring each parent company not to tie-in the sale of any of Unisource's services and its own services will ensure that possible differences in calculation are verifiable and thus that the non-discrimination conditions work in practice. The sale of packages of different services under one single contract is common commercial practice in the telecommunications sector. In liberalized telecommunications markets, dominant providers are usually prohibited both from tying sales of different services and from granting discounts on packages of services without specifying (i) the terms and conditions of each individual service; and (ii) the individual service(s) subject to discounts. In addition, dominant providers are under an obligation to publish all tariffs and must prove that discounts on packages of services are justified by savings specifically due to the offering of a package of services. The condition reflects such obligations.

**(b) Cross-border regional markets**

(97) As described in recital 35, Unisource faces significant competition in the cross-border regional markets for non-reserved corporate telecommunications services, traveller services and carrier

services. Almost all alliances in the telecommunications sector are trying to enter those markets. In addition, the first customers targeted will be sophisticated corporations with an extensive knowledge of the market (many have until now self-provided their telecommunications) and considerable bargaining power.

Such customers are able to put pressure on alliances to better address their needs (and to reduce prices). The European Virtual Private Network Users Association (EVUA) is a clear example of this trend by big customers. The total expenditure of the EVUA members for their voice telecommunications needs is US \$ 2 billion a year.

(98) Finally, the obligations to keep and supply detailed accounting information set out in recital 105 ensure that the entities created pursuant to the Unisource agreements and the shareholders gather sufficient information to allow the Commission to monitor their competitive behaviour. Such obligations will also make it possible for national courts to order discovery of evidence of breaches of the substantive conditions attached to this Decision and of any alleged anti-competitive behaviour where third parties seek remedies against such behaviour before the national courts.

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397D0781

97/781/EC: Commission Decision of 29 October 1997 relating to a proceeding under Article 85 of the EC Treaty and Article 53 of the EEA Agreement (Case No IV/35.738 - Uniworld) (Only the Dutch and French texts are authentic) (Text with EEA relevance)

*Official journal NO. L 318 , 20/11/1997 P. 0024 - 0041*

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**Dates:**

OF DOCUMENT.....: 29/10/1997

OF NOTIFICATION...: 30/10/1997

OF EFFECT.....: 30/10/1997; ENTRY INTO FORCE DAT.NOTIF

OF END OF VALIDITY: 99/99/9999

**Travaux préparatoires:**

CONSULTATION ADVISORY COMMITTEE

Langue(s) faisant foi: FRENCH ; DUTCH

**Destinataire(s) de l'acte:**

INDIVIDUAL ; DUTCH NATIONALITY ; BELGIAN NATIONALITYUNISOURCE NV ; AT &amp; T SA/NV

**Matière:** COMPETITION ; RULES APPLYING TO UNDERTAKINGS**Code répertoire:** 08201000**Descripteur EUROVOC:** competition law ; joint venture ; merger control ; shareholder ; telecommunications ; European Economic Area**Base juridique:**[362R0017-A06](#).....[362R0017-A08](#).....[294A0103\(01\)](#).....**Citations autres que la base juridique:**[192E085](#).....[394D0579](#).....[396D0546](#).....[396D0547](#).....[192E086](#).....**Informations complémentaires:**

EEA RELEVANCE

**Texte du document:**

COMMISSION DECISION of 29 October 1997 relating to a proceeding under Article 85 of the EC Treaty and Article 53 of the EEA Agreement (Case No IV/35.738 - Uniworld) (Only the Dutch and

Treaty and Article 53 of the EEA Agreement (Case No IV/35.738 - Uniworld) (Only the Dutch and French texts are authentic) (Text with EEA relevance) (97/781/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,  
 Having regard to the Treaty establishing the European Community,  
 Having regard to the Agreement on the European Economic Area,  
 Having regard to Council Regulation No 17 of 6 February 1962, First Regulation implementing Articles 85 and 86 of the Treaty (1), as last amended by the Act of Accession of Austria, Finland and Sweden, and in particular Articles 6 and 8 thereof,  
 Having regard to the notification for exemption submitted pursuant to Article 4 of Regulation No 17 on 29 September 1995,  
 Having regard to the summary of the application and notification published pursuant to Article 19 (3) of Regulation No 17 and to Article 3 of Protocol 21 to the EEA Agreement (2),  
 After consultation with the Advisory Committee for Restrictive Practices and Dominant Positions,  
 Whereas:

## I. THE FACTS

### A. Introduction

(1) On 29 September 1995 the Commission received a notification of a joint venture pursuant to Article 4 of Regulation No 17 formed by Unisource Pan-European Services BV, a subsidiary of Unisource NV, and AT& T Pan-European Services, Inc. (3), a subsidiary of AT& T Corp., under the name 'Uniworld'.

(2) This transaction is linked to the creation of Unisource. Decision 97/780/EC (4) in Case IV/35.830 - Unisource (the 'Unisource Decision') exempts the creation of Unisource from the application of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement.

(3) As further described below, Unisource (now AT& T - Unisource Communication Services) has been created to provide pan-European telecommunications services with global connectivity to the European business market.

(4) On 2 July 1997 the Commission was informed of the strategic alliance to be developed between AT& T, Unisource and the Italian company STET concerning activities in South America and Europe. As one element of that strategic alliance, STET will fully join Uniworld in the near future. The present Decision does not take any position regarding STET's entry into Uniworld. Furthermore, if it does finally take place, the Commission will evaluate the impact of such entry on the existing Uniworld and may reassess the present Decision in the light of Article 8 of Regulation No 17.

### B. The parent companies

(5) Unisource NV (Unisource), as further described in the Unisource Decision, is a joint venture company the shareholders of which are Telia AB, PTT Telecom BV and Swiss Telecom. Unisource is a holding company active in the telecommunications sector that incorporates seven operating subsidiaries. Total turnover of the group in 1994 was Fl 933 million (ECU 443 million). Net results were losses of Fl 41,072 million (ECU 20 million).

(6) AT& T is a telecommunications operator in the United States providing a broad range of US and international telecommunications services and infrastructures to and from the US. Its turnover in 1996 was US \$ 50,5 billion.

On 9 May 1996, the US Federal Communications Commission (FCC) adopted an Order declaring AT& T a non-dominant carrier for international voice services (5).

Direct revenues of AT& T in the EEA and Switzerland (excluding bilateral services and calling cards) in 1995 were as follows: AT& T Easylink (messaging) [US \$ . . . (ECU . . .)]; AT& T Istel (corporate services) [£ . . . (ECU . . .)] and Business Communications Europe (hereinafter 'BCS-E') [£ . . . (ECU . . .)] (6a).

### C. The joint venture: Uniworld



### 1. Structure of Uniworld

(7) Uniworld consists of two companies: Uniworld VOF and Uniworld NV.

(8) Uniworld VOF is a general partnership under Dutch law. Unisource, through Unisource Pan-European Services, has a 59,94 % shareholder interest, AT& T, through AT& T Pan-European Services, a 39,96 % holding, and Uniworld NV the remaining 0,1 %. Uniworld VOF is not a separate legal person distinct from its owners. In addition, it is tax transparent so that the income flows through directly to the parent companies. Uniworld VOF will actually provide the telecommunications services within the business scope of Uniworld.

Uniworld NV's Supervisory Board and Chief Executive Officer (CEO) will be directly responsible for the partnership.

(9) Uniworld NV has been created to supervise and act as general partner of Uniworld VOF. It is the only partner that governs and can bind the partnership and has legal title to all tangible and intangible assets which it will hold for the benefit of Uniworld VOF. It also has the authority to manage the day-to-day operation and affairs of the partnership and has all the resources necessary to manage and operate the business activities of Uniworld VOF. Unisource, through Unisource Pan-European Services, has a 60 % shareholding interest in Uniworld NV, and AT& T, through AT& T Pan-European Services, owns the other 40 %. Uniworld NV will earn an annual management fee for its activities as general partner of the partnership.

Uniworld NV is governed by a Management Board of one Chief Executive Officer nominated by Unisource (AT& T nominates the Chief Operating Officer), responsible for managing the company, and a Supervisory Board of five directors, three nominated by Unisource and two by AT& T. The Supervisory Board approves the budget and business plan by supermajority (that is, unanimity of directors present or represented). AT& T has been granted veto rights in respect of all significant matters.

(10) In what follows, all references to 'Uniworld' cover both Uniworld VOF and Uniworld NV.

### 2. Contributions by parent companies to Uniworld

(11) Unisource will contribute to Uniworld the following companies or the relevant international assets thereof: certain of the Unisource Business Networks (UBN) companies, Unisource Voice Services (UVS), Unisource France SA, Unisource USA Inc., Unisource Business Services Inc. and Unisource World Partners Company Inc.

In addition, Unisource will transfer to Uniworld its rights in the WorldPartners Company and WorldPartners Association (7) and AT& T will do the same with its rights in the WorldPartners Association. As a result Uniworld will become the exclusive distributor in the EEA plus Switzerland of the telecommunication services bearing the WorldSource trademark (8).

(12) AT& T will contribute the relevant assets of the following entities: AT& T Europe SA, most of AT& T Istel Ltd, BCS-E and the AT& T companies in the Member States.

After the Uniworld transaction, AT& T will still provide in the EEA and Switzerland, under its own name, the following services: new high value-added applications (such as AT& T network notes), consumer cards and calling cards services, outsourcing (AT& T solutions) and in the UK the full range of voice telephony services to business and consumer customers by means of AT& T Communications UK's operating licence, which permits also international simple resale to the United States.

### 3. Business scope

(13) The scope of Uniworld's business will be the provision of seamless (9) multilateral (10) pan-European telecommunications services with global connectivity to the European business market. Global connectivity outside the EEA and Switzerland will be mainly achieved through Uniworld's participation in the WorldPartners Company and the WorldPartners Association. In areas outside Europe or the WorldPartners Association, the bilateral agreements of the Unisource shareholders, of Unisource and/or AT& T will be used to extend global connectivity. In the future, Uniworld could have its own bilateral arrangements.

(14) Uniworld's services are based on end-to-end control by Uniworld of the services to customers

including the national extensions of such services. The services will initially include international virtual private network (IVPN) voice services, packet-switched, frame relay and other data networks and services, messaging and network related outsourcing. The home countries (11), France, Germany, the United Kingdom, Belgium and Italy represent primary target countries. However, Uniworld will not offer purely domestic services (12).

(15) Uniworld will own and/or manage all frame relay, messaging, X.25 international backbone, X.25 domestic switches with exclusive or predominantly international usage, non-home country X.25 networks and managed bandwidth assets. Asset selection will be made according to a set of rules agreed upon by the parties in accordance with the given principles for asset selection.

In addition, the existing backbone data network - Unidata - that links together the domestic data networks of the shareholders of Unisource will also be assigned to Uniworld.

#### 4. Uniworld's operating functions: sales, marketing and services

##### (a) Sales

(16) Uniworld will be responsible for negotiating distribution agreements and third-party commercial sales agreements. In addition, it will work closely with distributors to ensure that offers to customers respond to their expressed needs and will provide sales training for Uniworld employees and distributors. Uniworld will also support the development of a single integrated sales process incorporating technical support, bid management, contract support and service ordering. In respect of complex bids, Uniworld will assist in or assume direct leadership responsibility.

##### (b) Marketing

(17) Uniworld will be responsible for developing the service portfolio marketing strategy including the overall pricing strategy (retail pricing will however be the responsibility of distributors). It will also conduct competitive assessment and customer analysis and assist product managers in developing individual service strategies. Uniworld will develop marketing communications products including advertising. It will also support bid management to non-standard requests for proposals requiring the integration of multiple services.

##### (c) Services

(18) Uniworld will define, control and own service-definition and will also define and control service platforms (that is the software installed in the equipment that controls the voice and data traffic over the backbone network) and customer-care elements. It will also be responsible for the life-cycle management of all services in its portfolio. In addition, it will determine the overall architecture/technology/platform evolution that enables the services to be competitive and efficient in terms of features, functionality, customer service attributes and cost. In so doing, it will seek to accommodate the reasonable needs of its affiliated suppliers and other key non-affiliated suppliers. The resulting plans will be approved by the Supervisory Board by supermajority.

#### D. Strategic Advisory Boards

(19) Upon its incorporation, Uniworld will create three Strategic Advisory Boards to deal with the following matters:

- service-portfolio development and offerings,
- marketing and sales (the international sales board responsible for the global account-management plan), and
- architecture and technology.

All parties to the Uniworld transaction, including representatives of the Unisource shareholders, will be represented in the boards.

The boards are resources for achieving consistency in approach to an issue, as well as working committees to help make decision-making processes efficient. They are also a forum to solve disputes between the parent companies that might have an impact on Uniworld. Uniworld can use them to forge a consensus for Uniworld's initiatives in advance of Supervisory Board consideration.

## E. The notified agreements

### 1. Agreements

(20) The original notification comprised the Joint Venture and Shareholders Agreement and the following agreements and other documents annexed to it:

- the articles of association of Uniworld NV,
- the limited partnership agreement of Uniworld CV (now Uniworld VOF),
- the by-laws of Uniworld NV and Uniworld CV (now Uniworld VOF),
- the parent company support agreement,
- principles for asset selection,
- the supply agreement between Uniworld and Unisource Carrier Services (UCS),
- the master distribution agreement,
- principles for intellectual property rights (IPR) negotiations, and
- the network evolution plan.

### 2. Contractual provisions

(a) Supply agreement with Unisource Carrier Services (UCS)

(21) Uniworld will be a service provider and thus will not develop or operate its own basic switching and transmission systems, but will purchase these capabilities from suppliers. Under the supply agreement, the preferred (13) supplier will be UCS, a subsidiary of Unisource responsible for managing the international networks of the Unisource shareholders.

UCS will provide to Uniworld interconnection and transmission capacity that will include international, national and local leased lines and international and national public switch telephone network (PSTN) terminations.

UCS will have a contractual requirement to provide the capacity necessary to meet Uniworld's traffic forecasts at agreed performance levels. The price for UCS's services is guaranteed for five years. The average minute/price charged by UCS will be reduced provided that Uniworld delivers the agreed total volume of international traffic and uses the agreed capacity of international bandwidth. Should that not be the case, prices charged by UCS will be adjusted accordingly.

The intention of the parties is to use UCS's pan-European network for all internodal bandwidth needs of the Uniworld services.

Uniworld will collect customer-care information for billing, account inquiry, and so forth. In addition, Uniworld will also own the service-control points that maintain the real-time definition and realization of the Uniworld services. Those points will be connected to the UCS network.

Uniworld's CEO will attend UCS's board meetings - without the right to cast any vote - concerning network planning and other matters concerning the supply agreement.

(b) Commercial relationship between Uniworld and its parent companies

(22) The commercial relationship between Uniworld and its parent companies will be governed by the terms set out in Article 10 of the Joint Venture Agreement. Thus, Uniworld,

- will purchase supplies on a 'best available' basis. 'Best available' refers to price, quality, features and functions, capacity and geographical coverage purchased from affiliated parties offered (or not) by them to third parties. In any event, such purchases will be in accordance with rules, regulations and guidelines of the European Commission and the relevant national regulatory agencies,
- will be provided access to networks and underlying facilities of any company involved directly or indirectly in Uniworld at non-discriminatory competitive prices. Such prices charged to Uniworld will be competitive in view of prices charged for similar services by competitors of the affiliated companies and consistent with applicable national and European law, including obligations of non-discrimination and prohibitions of cross-subsidizations. They must not be more advantageous than the prices charged for similar services in similar circumstances to other customers of such affiliated companies,
- will have 'privileged subsidiary' status, with regards to terms and conditions for transactions between

parties for resources and services from these companies. In this respect, it will be treated as though it was a subsidiary of Unisource, its shareholders or AT& T in respect of services, to the extent that there are no contractual restrictions with third parties prohibiting it,

- will have 'most favoured customer status' from Unisource, its shareholders and its affiliated companies and AT& T for the provision of other related commercial services, such as the purchase of capacity. Uniworld will be offered 'best customer' prices for services which are in principle available both to Uniworld and to non-related customers in the marketplace.

(c) Non-competition provision

(23) Under Article 12 of the Joint Venture Agreement, the parent companies agree with Uniworld VOF that they will not incorporate a business or engage in exclusive (14) Uniworld services (as described above) or participate in any joint venture or other cooperative arrangement engaged in the provision of exclusive Uniworld services.

(24) The following activities are excluded from the non-competitive provisions:

- the development and offering to customers of a parent company's national services and international services based on bilateral arrangements,
- services that compete with non-exclusive Uniworld services, and
- competing offers of third parties (basically Infonet's services, but also those of Concert or Atlas) which have decided to market their services through the Unisource shareholders.

The non-competition obligation is not to affect the access by third parties to any reserved and basic network of the parties and their affiliated companies, nor affect any parent company's obligation to make available reserved and basic services.

(25) All non-competition obligations of the parent companies and their affiliated companies are to be valid until the termination of the Joint Venture Agreement. After termination no participant may, during the original duration of a customer contract, solicit those existing customers with respect to which the other party has been assigned under the termination rules the right to provide Uniworld services (Article 16.3.1.F of the Joint Venture Agreement). Finally, Article 16.3.2.B (ii) of the Joint Venture Agreement provides that a company exiting (from Uniworld) will, under the non-permitted exit (15) provision, as from the date of the non-permitted exit and for a period of 12 months, continue to be subject to Article 12 of the Joint Venture Agreement.

(d) Distribution of services

(26) Uniworld will distribute its services through local distributors. In most cases, Uniworld will own or control them. Distributors are responsible for managing (and can own) local/national networks. However, Uniworld will approve the delivery platforms to be used by distributors in delivering Uniworld services, the overall architecture of the combined distributor/Uniworld network and the location and capacity of the gateways to be used to interface the distributor's and Uniworld's networks.

In the home countries, the respective Unisource shareholder will be the exclusive distributor. AT& T UK will be the exclusive distributor in the United Kingdom and AT& T will act as the exclusive distributor in the United States of Uniworld's services to be delivered in Europe. In addition, AT& T could sell Uniworld services to a European-headquartered firm which vested its European and/or world-wide telecommunications decisions in its US subsidiaries or locations.

In other countries where Unisource, AT& T, the Unisource shareholders or any of their affiliated companies have selected a national partner, the latter will be the preferred distributor.

(27) Distributors will pay to Uniworld the established transfer price for any given service. Uniworld will provide distributors with lists of recommended retail prices. Distributors are, however, free to set their own retail prices. Distributors can communicate such information to Uniworld to the extent that they would like to benefit fully from Uniworld's central billing system.

(28) An initial distribution of potential customers has been made based on the location of the decision-making units of the top target customers. However, the final assignment of a customer to a distributor depends on the choice of the customer (16). In any event, it is expected that most sales will involve a lead distributor, one or several support distributors and Uniworld.

(29) In addition, Uniworld plans to create a 'Uniworld Association' after the model of the WorldPartners Association. It will have a light structure consisting of a permanent secretariat and an executive forum chaired by the CEO of Uniworld. The Uniworld Association will serve as a platform for discussion between Uniworld and its distributors, so that the latter will be given an opportunity to influence Uniworld's services development, processes and technology (that is the growth of the network). The Association will act as a central coordinator between distributors for ensuring that the European requirements of customers are met in the most efficient manner.

(30) The distribution licences extend to the Uniworld and WorldSource services in the territory granted.

(31) The exclusivity provisions oblige Uniworld and the distributor not to actively seek customers for Uniworld's exclusive services and the distributor's territory, as regards Uniworld, and outside it, as regards the distributor, respectively.

(32) Uniworld will also organize an international support organization which will support a global account management programme created to enhance business relationships with multinational customers. It will focus on prospective customers which, because of size and/or strategic importance, will be selected by Uniworld's international sales board. Instead of being attributed to a given distributor in accordance with the normal procedures, a global account team will be formed for each of these customers comprising a global account team leader and at least one regional or national account manager.

The global account team will coordinate and involve the world-wide resources of Uniworld, AT& T Business solutions, WorldPartners, Unisource and its shareholders as required in order better to serve the global needs of that category of top customers on a one-stop-shop basis. In this respect, the global account group will request support from any affiliated or related company through a defined World-wide Sales Support Process that will allow for a simple, low-cost sales support coordination process.

## F. Relevant market

### 1. The market for non-reserved corporate telecommunications services (17)

#### (a) Supply

(33) Uniworld will offer the following categories of services within that market:

##### - Voice IVPN services

(34) An IVPN service (Uniworld VNS), made up of different packages with different features, will be offered to customers to cover their intra-European needs (18). The backbone network (basic transmission capacity) to be used will be that of UCS and, in some cases, that of third-party suppliers. The Uniworld VNS (19) service is defined as multilateral (20), as opposed to the existing virtual private network services (VPN (21)) marketed by the Unisource shareholders to their national customer bases. VPN services can include foreign locations of a customer. However, the availability (and features) of the thus extended VPN depend on bilateral agreements concluded by the national provider with telecommunications operators (TO) in other countries.

##### - Data services and networks

(35) Uniworld's data services will initially be based on the current pan-European offerings of Unisource and AT& T's BCS-E, but they will offer a better geographical coverage than those existing offerings, given the different points of presence (POPs) of the existing data networks of the parent companies.

In addition, Uniworld will roll-out new data services like high-speed LAN (22) interconnect, high-speed bandwidth services, interworking and Internet access to big business users (offering improved quality and security).

Alongside those services, other services to be launched are integrated (voice and data) services (23) like videoconferencing, fixed-mobile integration, teleworking, bandwidth on demand and call centres including automatic re-routing on real time (24), and remote network management for customer's data networks.

Uniworld will integrate the existing international data networks assigned by the parent companies. Since those networks are not currently interworkable, an important part of the integration will involve the standardization of delivery platforms for each service. The integrated network will be expanded by the setting up of additional POPs, in particular in key markets like Germany and Italy, where current coverage is very poor. Integrated traffic will make it feasible to install POPs in countries where it would not be economical to do so for a single type of traffic.

(36) The domestic data services and networks in the home countries and the United Kingdom will not be contributed to Uniworld but will remain in Unisource and AT& T UK respectively. The respective Unisource shareholder will act as distributor of Unisource for those domestic products in each home country.

- Messaging

(37) Messaging covers electronic mail and EDI (electronic data interchange). Current plans foresee the use by Uniworld of AT& T's messaging platform (Easylink), instead of Unisource's existing one (400Net).

(b) Demand

(38) Services within that market are mainly demanded by large multinational corporations, extended enterprises, as well as other intensive users of telecommunications, often as an alternative to self-provision. In this respect, the parties have identified a number of global and European multinationals with very substantial international telecommunications expenditure as the initial target customers for Uniworld. However, such focus does not preclude the offering of Uniworld services to any other customer with similar needs.

Very large companies with a presence in many different countries demand that all their locations which are geographically dispersed across different territories be linked. The services required in this connection must respond to a very particular set of features which represent specific requirements by users. Such requirements include, in particular, the provision of services across multiple borders at consistent service levels overcoming the possible inadequacies of local infrastructures, the availability of delivery schedules, the irrelevance of time-zones, languages and currencies.

In addition, customers expect providers of such services to take full responsibility for all services provided from 'end to end' and to establish a single point of contact for all kinds of eventuality related to the provision of the services.

Much has been done by providers in respect of all these requirements. However, the provision of real seamless services is now only at a very rudimentary stage in particular as regards customer care and global billing features, and the establishment of infrastructure abroad, the latter as a result of differences in regulatory regimes between countries.

2. Geographic market

(39) Uniworld services are intended to cover the pan-European needs of customers. Uniworld will not be active in the provision of purely domestic services (other than the national extensions of its pan-European services). In addition, as referred to in recital 13, coverage outside Europe will be possible only by relying on the bilateral agreements of any of its parent companies. In this respect, the geographic market to be considered is the EEA plus Switzerland (25).

As indicated above, Uniworld is not involved in the provision of purely domestic services. However, given the links between Uniworld, Unisource and its shareholders, Uniworld has an impact on the respective domestic markets of the shareholders of Unisource, where each of them enjoys a dominant position.

3. Market shares of the parties

The market for non-reserved corporate telecommunications services on a pan-European scale

(40) The current combined market share of the parties in the EEA and Switzerland is around 10 % for data services and 10 % for messaging. No data are available for IVPN voice services and network related outsourcing.

#### 4. Competition in the markets

The market for non-reserved corporate telecommunications services on a pan-European scale

(41) According to the parties, the addressable size of the European market will grow from US \$ 1,9 billion in 1995 to US \$ 4,2 billion in 2005 for IVPN and from US \$ 2,9 billion in 1995 to US \$ 4 billion in 2005 for data services.

BT-MCT's Concert and Atlas/Global One are expected to become major players on that market. To those it is necessary to add some other significant players like Sita or International Private Satellite Partners (IPSP).

#### G. Changes made and undertakings given further to the Commission's intervention

(42) Certain features of the notified transaction appeared to be incompatible with Community competition rules. Consequently, by letter of 7 May 1996, the Commission informed the parties of its concerns. In the course of the notification procedure, the parties have amended the original agreements and given undertakings to the Commission.

##### 1. Contractual changes in respect of the communication of retail prices to Uniworld

(43) The parties will amend the notified agreements to remove the stipulation that distributors are obligated to communicate price information to Uniworld regarding specific customers. However, where a distributor chooses not to communicate its retail prices to Uniworld, that distributor's customers would not be able to benefit fully from Uniworld's centralized billing capacity.

##### 2. Undertakings given by the parties

(44) In addition, the parties have provided the undertakings set out below. Compliance with each of them will be a condition for the validity of this Decision within the meaning of Article 8 (1) of Regulation No 17.

##### (a) Non-discrimination

(45) Every shareholder of Unisource and Unisource itself undertakes that neither it nor any of its subsidiaries will offer terms and conditions to Uniworld in respect of interconnection to the PSTN, ISDN and PSDN networks as well as leased lines in the home countries of the Unisource shareholders which are discriminatory in favour of Uniworld.

(46) Every shareholder of Unisource undertakes that all dealings with (i) AT& T and (ii) any other shareholder in respect of correspondent bilateral traffic will be on terms and conditions similar to those offered to third parties in connection with reserved facilities and services and with such facilities and services in respect of which they still have a dominant position within the meaning of Article 86 of the EC Treaty after full and effective liberalization of telecommunications infrastructure and services in each of their respective countries.

##### (b) No misuse of confidential information

(47) Unisource and every one of its shareholders undertakes not to misuse confidential information obtained from third parties to the benefit of Uniworld and will in relation to Uniworld ensure and facilitate the respect of the undertakings related to misuse of confidential information given in the context of the Unisource Decision.

##### (c) Prevention of cross-subsidization

(48) Every shareholder of Unisource undertakes not to grant any cross-subsidies to any entity created pursuant to the Uniworld agreements funded out of income generated by any business which they operate pursuant to any exclusive right or in respect of which they hold a dominant position within the meaning of Article 86 of the EC Treaty.

##### (d) Prevention of tying

(49) Every shareholder of Unisource undertakes that it will not tie-in the sale of any service provided by Uniworld with any service provided by each of them. Each will, moreover, for as long as it has a dominant position within the meaning of Article 86 of the EC Treaty in respect of the provision of telecommunications services and/or infrastructures, only make combined offerings of Uniworld services and its own services in such a way that the customer can identify in the contract forms the price charged as well as the other terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions.

### 3. Position of AT& T

(50) During the assessment of the case, the Commission raised with AT& T its concerns regarding access by European telecommunications operators not involved in the present transaction to the United States via AT& T's infrastructure, which is still the most widely available one in that country. In the framework of the ensuing discussions, AT& T made a detailed description of its obligations under US regulations in respect of its international facilities and services, in particular regarding interconnection to its networks. AT& T further confirmed its intention to abide by all relevant US legislation and FCC rules to which it is subject from time to time in respect of its international facilities and services.

(51) In addition, in order to further guarantee the access of those European telecommunications operators not involved in the present transaction and to guarantee that there will be no negative effect on those other European telecommunications operators resulting from the transaction, AT& T offered the following undertakings to the European Commission, which accepted them:

(1) AT& T undertakes to advise the European Commission promptly of any complaint filed with the FCC regarding access to or interconnection with AT& T's international facilities, including any complaint filed with the FCC regarding bilateral correspondent arrangements, by telecommunications operators or service providers from the EEA or Switzerland. AT& T further undertakes to inform the European Commission of any final decision taken by the FCC in regard to any such complaint.

(2) With respect to operators with international facilities licences in the EEA and Switzerland with whom AT& T today has an accounting rate agreement, and for traffic sent in the context of the bilateral correspondent regime, AT& T undertakes to offer cost-based accounting rates that, in all cases, would be no higher than the lowest accounting rate established between AT& T and any Unisource shareholder.

(3) With respect to operators with international facilities licences in the EEA and Switzerland with whom AT& T may in the future establish an accounting rate agreement, AT& T undertakes to offer cost-based accounting rates that, in all cases, would be no higher than the lowest accounting rate then in effect between AT& T and any Unisource shareholder.

### H. Comments from third parties

(52) Following the publication of a notice pursuant to Article 19 (3) of Regulation No 17 and to Article 3 to Protocol 21 to the EEA Agreement (26), three interested third parties submitted specific comments to the Commission regarding Uniworld. These comments focused, in particular, on the changes and undertakings submitted by the parties. Generally speaking, comments were supportive of the changes and undertakings submitted. Some commentators pointed out, however, the need to introduce an additional condition regarding the absence of discrimination by the Unisource shareholders vis-à-vis AT& T and each other in respect of bilateral correspondent traffic. A general remark was also made regarding the need to impose auditing, recording and reporting obligations in respect of the activities of Uniworld as a way to ensure compliance with conditions. Finally, some comments insisted on the need for the Commission to treat all alliances on an equivalent footing and to create a level playing field between them.

(53) The Commission carefully reviewed all comments received and concluded that most concerns expressed therein had already been raised by the Commission and discussed in detail with the parties, who had provided adequate answers and safeguards. Those comments have not therefore affected the Commission's substantive position outlined in the Article 19 (3) notice as regards the notified agreements. However, in the interest of legal certainty the Commission introduces an additional



condition regarding the absence of discrimination by the shareholders of Unisource vis-à-vis AT& T and each other and extends the auditing, recording and reporting obligations imposed on the Unisource-Decision to cover the activities of Uniworld.

## II. LEGAL ASSESSMENT

### A. Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement

#### 1. Structural cooperative joint venture

(54) Uniworld combines activities of its parent companies in a range of Europe-wide and third-country markets for liberalized telecommunications services and is set to develop in these markets. This venture entails major changes in the structures of the parent companies as it represents a major step for them towards providing services of a real pan-European nature. To that end, through Uniworld the parent companies are pooling a significant number of assets in connection with the provision and marketing of telecommunications services.

#### (a) Joint control

(55) The structure of Uniworld implies that no single parent company is in a position to exercise separately a decisive influence on the decision making of Uniworld. The fact that most decisions have to be adopted by supermajority and the veto rights granted to AT& T show that both parent companies jointly control Uniworld.

#### (b) Coordination of competitive behaviour

(56) Prior to the Uniworld transaction, its parent companies were actual competitors for the provision of data services and at least potential competitors in respect of the provision of IVPN/voice services. After the transaction, the parent companies will remain at least potential competitors in respect of all services within the relevant market defined as 'non-exclusive services' (27). This is so because, as described above, those services are excluded from the non-competition provision. Furthermore it will not conduct its own basic research and development activities. It will have access to research capabilities and proprietary technologies of AT& T, Unisource and the Unisource shareholders by means of intellectual property arrangements.

(57) In conclusion, the Commission considers that Uniworld constitutes a cooperative joint venture.

### 2. Applicability of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement to Uniworld

(58) The agreements between Unisource and AT& T fall within Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement since they restrict competition between the parent companies in respect of some categories of services included in the market for non-reserved corporate telecommunications services. Such restriction of competition affects trade between Member States.

#### (a) Data services networks

(59) AT& T and Unisource are actual competitors in respect of the provision of data services and networks. They each currently have their own international European data network and services. They themselves estimate their combined market share (based on an independent study) at around 10 % of the pan-European corporate data market (Unisource will have around 6,5 % and AT& T less than 5 %). However, in that estimate the parties have not included figures for the provision of public data network services (X.25 and frame relay) in which Unisource is active now and will be active after the transaction both for its own account (domestic-only services in the home countries and presumably other countries within the territory) and as Uniworld distributor in the home countries (28) and in which AT& T is and will remain active. Market shares in the home countries and in the United Kingdom are far more important.

In addition, both parent companies had already signed contracts for the provision of services with a significant number of customers in different countries within the EEA.

(60) Coverage and features of both networks are very similar, although the individual points of presence networks sometimes cover different locations within basically the same countries. Unisource offers large coverage in the home countries of its shareholders, and AT& T has a substantial network in the United Kingdom. Coverage in other major markets (like France, Germany or Italy) offered by them is similar and limited to a few nodes in some of the major cities.

(61) As regards data services, Uniworld will market initially the existing data services of the parent companies. In this respect, at least for an initial period, Uniworld services will not be totally new from a technical point of view but will only offer a better geographical coverage in Europe.

(b) IVPN/voice

(62) For the following reasons, AT& T, Unisource and the shareholders of Unisource have to be considered at least potential competitors in the provision of such services.

Before the current transaction, AT& T and Unisource had separate plans to field IVPN services.

- Unisource had even started to market a limited IVPN offering based on technology available through PTT Telecom and on the networks and platforms of the individual Unisource shareholders (the so-called Phase I network,)

- AT& T has since 1985 offered a VPN service branded SDN (Software Defined Network) to its US customers. One feature of the service, the Global Software Defined Network (GSDN), offers US customers the ability to add non-US locations to their SDN network environment. GSDN allows calls from the US to be subject to the same originating features as any other intra-US call. However, calls terminating in the United States are controlled by whatever features are available on the non-US service. GSDN is offered on the basis of bilateral agreements concluded by AT& T and foreign telecommunication operators,

- in addition, Unisource, in the framework of its participation in the WorldPartners Company and WorldPartners Association, and AT& T UK launched the WorldPartners VNS service towards the end of 1995 in 14 European countries. They are marketing it first to a limited set of customers. The IVPN service to be marketed by Uniworld (Uniworld VNS) and the WorldSource VNS are substitutable for (i) any European potential customer for Uniworld's VNS, and (ii) any customer having intra-European needs (that is, with locations to connect in at least two European countries). In addition, both will be provided over the same backbone network.

(c) Messaging

(63) Unisource and AT& T are each active in the European messaging market where they claim to have a market share of 10 % in the whole of the Community (Unisource (29) 5 % with its 400NET platform and service, AT& T 5 % with the Easylink Messaging Network).

3. Applicability of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement to Contractual Provisions

(64) The agreements contain provisions that further restrict competition between AT& T, Unisource and the Unisource shareholders:

(1) the commercial relationship between Uniworld and its parent companies concerning purchasing by Uniworld or supply to it, under Article 10 of the Joint Venture Agreement;

(2) the non-competition provision under Article 12 of the Joint Venture Agreement;

(3) the exclusive distributorship agreements regarding the countries of the Unisource shareholders as included in the Master Distribution Agreements.

(65) Of these, the relationship between Uniworld and its parent companies concerning purchasing by Uniworld or supply to it, under Article 10 of the Joint Venture Agreement, and the non-competition provision, under Article 12 of the Joint Venture Agreement, are to be seen as ancillary restrictions. Therefore, these restrictions are not assessed under Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA separately from Uniworld as such:

- the commercial relationship between Uniworld and its parent companies as set out in the agreements ensures that Uniworld will get continued access to the services and infrastructures of the parent companies which it requires at the best conditions available. Such access and conditions are required

for a successful entry of Uniworld in the market,

- the non-competition provision is a reflection of the firm commitment of every parent company to the joint venture. It expresses the reality of the lasting withdrawal of the parent companies at least in respect of those services defined as exclusive within the relevant market.

(66) On the other hand, the exclusive distributorship arrangements regarding the countries of the Unisource shareholders are caught by Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement because they have the object or effect of isolating each national market concerned, where the respective Unisource shareholders enjoy dominant positions for the provision of most telecommunications networks and services, against imports of those services from other EEA Member States. That may adversely affect the conditions of competition within the EEA. Unlike the other restrictive provisions, the Commission cannot consider such exclusive distributorship agreements to be ancillary to the creation of the joint venture, since non-exclusive forms of distribution are possible which would not impair the performance or marketing of the services.

#### 4. Effect on trade between Member States

(67) By the very nature of the services within its business scope, Uniworld has a substantial effect on trade between Member States because it will provide non-reserved services between any two Member States and within any Member State to customers having a need for pan-European telecommunications services.

Furthermore, that view is consistent with that expressed in the Commission's Telecommunications Guidelines that agreements concerning non-reserved services, equipment and space segment infrastructure potentially affect trade between Member States (30).

The exclusive distribution provision in respect of the countries of the Unisource shareholders caught by Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement protect the parent companies within their respective home market and contribute to dividing the single market along national borders. Therefore, this non-ancillary provision affects trade among Member States and between Member States and the EFTA countries.

#### B. Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement

##### 1. Technical and economic progress

(68) Uniworld will make possible the provision of improved services with regard to the existing offerings of the parent companies. It will thus become a more viable alternative than Unisource and AT& T separately with regard to large customers.

(69) The combination of Unisource's and AT& T's forces in Uniworld will allow cheaper and earlier deployment of pan-European services which are more advanced, in terms of quality, coverage and seamlessness, than the two could provide separately. Uniworld facilitates the structure necessary for the uniform provision of the pan-European seamless services within its scope by defining the elements of those services and by ensuring that the quality of service is at the same high level throughout the structure. In addition, Uniworld organizes distribution of the voice IVPN and other services beyond the customers belonging to the EVUA and improves the coverage offered to the US branches of European companies.

New providers, including existing alliances like Unisource, are not yet able to offer the range of services, the geographic breadth or the service quality that multinational corporations need to operate their increasingly complex and interrelated businesses. Moreover, according to the parties, real seamlessness does not yet exist in the provision of international (pan-European) services to corporate customers. Current offerings available from service providers still involve low reliability, in view of the cost and difficulties of establishing the necessary infrastructure abroad, and rudimentary customer care systems and global billing platforms, which are crucial to fulfil the requirements of big corporations in order for them to manage their increasingly international business.

(70) The provision of IVPN services constitutes an improvement over the existing situation. IVPN services are being developed at the request of the biggest customers that want to obtain on a transfrontier basis the features offered at home by national VPN offerings of telecommunications

operators. It was not previously possible to arrange a multilateral international VPN solution through a single operator. In that connection, the EVUA launched a request for information to potential vendors of such services because it was not possible to buy IVPN services in Europe. IVPN offerings were made on the basis of bilateral arrangements with other telecommunications operators, which affected the seamless nature of the provision of such services and the availability of features abroad. Unisource and AT& T plan to offer a multilateral IVPN service based on their own network. That service will be really seamless and on a one-stop-shop basis.

AT& T is making very important contributions to that service and network in terms of know-how, IPR and expertise, including in particular its proprietary customer care and global billing platforms that are not commercially available and that are not licensed by AT& T to any other company, including the other members of the WorldPartners Company and WorldPartners Association. For instance, the material and non-material contributions of AT& T serve to reduce the time to market of the Phase II service by nearly 12 months.

(71) As regards data networks and services, Uniworld will first integrate and rationalize the networks and homogenize the different platforms for the different services and then enhance it by the introduction of new transmission techniques.

In addition, the assignment to Uniworld of international data assets improves the geographical coverage (POPs) of the individual networks currently existing, that is in the home countries in respect of AT& T and in the United Kingdom in respect of Unisource. More POPs will be installed in the short to medium term to improve coverage in key markets, such as Italy or Germany, where combined coverage is very poor. The combination will produce cost savings because the more POPs are installed the more it is possible to reduce the cost of access in foreign countries. Access still accounts for the major part of the direct costs of alternative providers of telecommunications services.

(72) As regards services (31), new data services, based to a large extent on AT& T's technologies and know-how, will be rolled out. Further categories of new services, in particular integrated (voice and data) services, will be launched to meet the requirements of big customers (or associations thereof, like the EVUA). Such services are not currently available in Europe from a single vendor as is shown by the new tender that the EVUA is to issue.

(73) As regards messaging services, Unisource's current messaging platform (400Net) has a wide European coverage but has few locations outside Europe. In addition, it does not provide a number of features requested by customers such as cheap and easy connection to other LAN platforms, electronic data interchange (EDI), lower cost text to fax, text to telex, and so on. According to the parties, improving coverage and developing such features will be both expensive and time consuming. Current plans therefore foresee the use by Uniworld of AT& T's Easylink messaging platform, which offers those features on a global basis. AT& T would transfer the relevant platform assets in Europe. No indication has been provided of the fate of 400Net, but in view of the above it will probably be discontinued.

(74) In conclusion, the fact that Unisource and AT& T are joining forces in Uniworld will allow the consolidation of a viable competitor in the European telecommunications field with the necessary credibility to compete in the market with major competitors like Concert or Atlas/Global One.

(75) The exclusive distributorship arrangements will improve distribution by ensuring that distributors will concentrate their marketing efforts on their respective territories. In any event, the exclusivity does not preclude passive sales (customers will always decide who they wish the lead distributor to be) and is limited to the exclusive services of Uniworld. The nomination of AT& T as the US distributor of Uniworld services will help to improve the coverage and services offered by Uniworld and the US branches of European customers.

## 2. Benefits for consumers

(76) Uniworld will mean that consumers, big users of telecommunications services in the first place, will benefit more rapidly from an improved portfolio of new advanced services than its parent companies would have been capable of providing separately. It is worth noting in this respect that some of these services, like the integrated services to be requested by the EVUA, are not yet available in Europe.

In addition, the availability of the improved portfolio will allow business customers to operate more effectively on an European and global scale and to compete better with their EEA and global competitors.

Finally, the consolidation of Uniworld as a viable alternative will increase the choice of viable service providers available for customers.

(77) The exclusive distribution mechanism will ensure, as further described above, that there is a single person to contact in respect of any contract in the event of any kind of difficulties related to the provision of the services anywhere within the territory.

### 3. Indispensability

(78) Uniworld is indispensable to achieve the benefits identified above:

- AT& T's portfolio of non-reserved corporate telecommunications services in Europe was incomplete, because it lacked a voice IVPN provided on a suitable network. AT& T evaluated in 1993 the cost of a unilateral entry into the IVPN field in Europe at US \$ 1 billion in ten years. AT& T's current GDSN service in the US does not allow it to provide consistent service levels in Europe, to overcome inadequacies of local infrastructure, to ensure seamlessness or uniform features/functionality across geography,

- the current service provided by Unisource, the so-called Phase I, was an interim solution that did not achieve the WorldSource minimum common denominator set of features. The Phase II service, as described above was only possible given the substantial contributions made by AT& T, in particular its proprietary customer care and global billing platform. AT& T's contributions also made it possible for the Phase II service to be operational 12 months ahead of the original schedule.

(79) In this particular case, less restrictive solutions such as the teaming agreements originally concluded by the parent companies are not enough to achieve the benefits, because they do not provide a stable framework for the relationship to develop.

(80) In addition, the participation of Unisource in WorldPartners as an alternative to the creation of Uniworld is not enough, because WorldPartners is not a service provider but a facilitator of global connectivity between its members. It merely establishes common denominators of features in respect of specific services. Again, it does not provide a stable framework which will allow the relationship to develop.

In addition, Uniworld offers a more complete portfolio than that of WorldPartners, which is limited to IVPN, Frame Relay and private lines.

(81) As regards exclusive distribution, it is very common, in alliances like the present one, for investors to reserve distribution rights in their respective home markets in exchange for the investment made. In the present case, taking into account the fact that territories entrusted to distributors are not completely closed since it is ultimately customer preference that determines who will be the distributor and that, in any event, in respect of most customer contracts more than one distributor will be involved (either as lead or support distributors). Such distribution rights can be said to be indispensable to secure firm commitment by the distributors towards Uniworld.

In addition, in other similar alliances the Commission has recognized that exclusive distribution protects the intellectual property rights of the parent companies better than other arrangements (32).

### 4. Non-elimination of competition

(82) The Commission assessed the fulfilment of this condition at the cross-border regional and domestic levels of the relevant markets as described above.

#### (a) Pan-European market

(83) Uniworld faces significant competition in the pan-European market for non-reserved corporate telecommunications services. Almost all alliances in the telecommunications sector are trying to enter those markets.

The first customers targeted are by definition very big and have a substantial degree of bargaining power. It appears to be of the utmost importance to gain a few, very important customers in that segment which creates a substantial source of revenue but above all means a quantum leap in terms of

the track record and credibility of the alliance.

Such customers are well informed and are able to put pressure on alliances to better address their needs (and to reduce prices). The EVUA is a clear example of this trend by big customers. The total expenditure of the EVUA members for their voice telecommunications needs is US \$ 2 billion a year.

**(b) National markets of the shareholders of Unisource**

(84) Concerns by the Commission regarding the position of the Unisource shareholders on their respective national markets have been addressed by the conditions and obligations imposed and the changes to the regulatory situation referred to in detail in the Unisource Decision (33). However, the Commission has imposed conditions and obligations on the parties regarding non-discrimination, no misuse of confidential information, prevention of cross-subsidization and prevention of tying, the main object of which is to extend to the activities of Uniworld the scope of similar conditions and obligations imposed on the parent companies of Unisource.

(85) As regards exclusive distribution, the Commission concluded that passive sales provide an opening for customers with bargaining power to exploit margins for competition between the Uniworld parent company acting as exclusive distributor in its territory and the other parent company that may offer the same Uniworld service at a lower price. More importantly, the restrictive effects of the exclusive distribution agreements are likely to be increasingly balanced by the availability of alternative infrastructure and the non-discriminatory terms of interconnection with the national PSTN, which will encourage competition for Uniworld and for each parent company acting as Uniworld distributor.

**5. Conclusion**

(86) It is the Commission's conclusion that all the conditions for an individual exemption pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement are met in respect of the creation of Uniworld and in respect of the individual restrictions discussed above.

**C. Duration of the exemption, conditions and obligations**

(87) Pursuant to Article 8 of Regulation No 17 and to Protocol 21 to the EEA Agreement respectively, a Decision in application of Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement is to be issued for a specified period and conditions and obligations may be attached thereto. Pursuant to Article 6 of Regulation No 17, the date from which such a decision takes effect cannot be earlier than the date of notification. In that respect, in the present case the Decision, in so far as it grants exemption, should take effect as regards the creation of Uniworld and related agreements as described above, from the date of commencement of validity of the Unisource Decision to the end of the period of validity of that Decision. In reaching this conclusion, the Commission has taken into account the link between the two cases, in particular the fact that Unisource is one of Uniworld's parent companies.

(88) This Decision should be subject to the conditions described in recitals 45 to 49 above. Furthermore, this Decision should be subject to a certain number of obligations. These conditions and obligations are indispensable to prevent an elimination of competition in the relevant markets in the EEA. The Commission will, at the parties' request, review the need for any particular condition and obligation attached to this Decision if circumstances change substantially before the period of exemption expires.

(89) In so far as relates to existing obligations under national or Community law, the obligations described below are intended to ensure the parties' firm commitment to comply with the applicable legal framework. These obligations will remain in force for the duration of the exemption. Pursuant to Article 8 (3) (b) of Regulation No 17, the Commission may revoke this Decision if the parties breach any such obligation.

**(1) Auditing**

All entities created under the present transaction must be audited every year, and that audit is to confirm from an accounting viewpoint that:

(a) the transactions between these entities, on the one hand, and the shareholders of Unisource, on the

other hand, have been conducted at arm's length;

(b) the figures are accurate.

The first auditing reports, covering the calendar year, must be submitted to the Commission within six months after the end of 1997.

(2) Recording obligations

All shareholders of Unisource and all entities created pursuant to the Uniworld agreements must each keep records and documents suitable to prove compliance with the terms of the above conditions ready for inspection by the Commission.

(3) Inspection of records

For the purpose of ascertaining and ensuring compliance by the shareholders of Unisource or by Unisource itself with the above conditions, each of the shareholders and all entities created pursuant to the Uniworld agreements must, on reasonable notice, during office hours, and without the need for the Commission to invoke the powers of inspection pursuant to Regulation No 17, give the Commission access to business premises to inspect records and documents covered by the above recording obligations and to receive oral explanations relating to such documents.

(4) Reporting obligations

The shareholders of Unisource and all entities created pursuant to the Uniworld agreements must provide to the Commission, for the purpose of determining whether they comply with the above obligations:

(a) any records and documents in the possession or control of the shareholders or any entity created pursuant to the Uniworld agreements necessary for that determination every six months, starting one year after the date of the exemption pursuant to Article 1; and

(b) oral or written complementary explanations.

(90) This Decision is without prejudice to the applicability of Article 86 of the EC Treaty and Article 54 of the EEA Agreement,

HAS ADOPTED THIS DECISION:

#### Article 1

Pursuant to Article 85 (3) of the EC Treaty and Article 53 (3) of the EEA Agreement, the provisions of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement are hereby declared inapplicable for the period of validity of the Unisource Decision to:

(1) the Uniworld joint venture as notified to the Commission, including the ancillary obligations regarding (i) the relationship between Uniworld and its parent companies concerning purchasing by Uniworld or supply to it under Article 10 of the Joint Venture Agreement and (ii) the non-competition provision under Article 12 of the Joint Venture Agreement;

(2) the exclusive distribution arrangements in respect of the countries of the shareholders of Unisource.

#### Article 2

The exemption from the application of Article 85 (1) of the EC Treaty and Article 53 (1) of the EEA Agreement set out in Article 1 of this Decision shall be subject to the following conditions:

(1) Non-discrimination

(a) Every shareholder of Unisource and Unisource itself shall undertake that neither it nor any of its subsidiaries will offer terms and conditions to Uniworld in respect of interconnection to the PSTN, ISDN and PSDN networks as well as leased lines in the home countries of the Unisource shareholders which are discriminatory in favour of Uniworld.

(b) Every shareholder of Unisource shall undertake that all dealings with (i) AT& T and (ii) any other shareholder in respect of correspondent bilateral traffic will be on terms and conditions similar to those offered to third parties in connection with reserved facilities and services and with such facilities and services in respect of which they still have a dominant position after full and effective liberalization of telecommunications infrastructure and services in each of their respective countries.

**(2) No misuse of confidential information**

Unisource and every one of its shareholders shall undertake not to misuse confidential information obtained from third parties to the benefit of Uniworld and will, in relation to Uniworld, ensure and facilitate the respect of the undertakings related to misuse of confidential information given in the context of the Unisource Decision.

**(3) Prevention of cross-subsidization**

Every shareholder of Unisource shall undertake not to grant any cross-subsidies to any entity created pursuant to the Uniworld agreements funded out of income generated by any business which they operate pursuant to any exclusive right or in respect of which they hold a dominant position.

**(4) Prevention of tying**

Every shareholder of Unisource shall undertake that it will not tie in the sale of any service provided by Uniworld with any service provided by each of them. Each will, moreover, for as long as it has a dominant position in respect of the provision of telecommunications services and/or infrastructures, only make combined offerings of Uniworld services and its own services in such a way that the customer can identify in the contract forms the price charged as well as the other terms and conditions for these services and it will ensure that each of these components is separately available at equivalent conditions.

Breaches of the requirements set out in points 1 to 4 shall not be considered to violate the conditions set out in this Article unless such breaches have a substantial impact on the market.

**Article 3**

This Decision shall be subject to the following obligations:

**(1) Auditing**

All entities created under the Uniworld transaction shall be audited every year and that audit shall confirm from an accounting viewpoint that:

- (a) the transactions between these entities, on the one hand, and the shareholders of Unisource, on the other hand, have been conducted at arm's length;
- (b) the figures are accurate.

The first auditing reports, covering the calendar year 1997, shall be submitted to the Commission within six months after the end of 1997.

**(2) Recording obligations**

All shareholders of Unisource and all entities created pursuant to the Uniworld agreements shall each keep records and documents suitable to prove compliance with the terms of the conditions set out in Article 2 ready for inspection by the Commission.

**(3) Inspection of records**

For the purpose of ascertaining and ensuring compliance by the shareholders of Unisource or by Unisource itself with the conditions set out in Article 2, each of the shareholders and all entities created pursuant to the Uniworld agreements shall, on reasonable notice, during office hours, and without the need for the Commission to invoke the powers of inspection pursuant to Regulation No 17, give the Commission access to business premises to inspect records and documents covered by the above recording obligations and to receive oral explanations relating to such documents.

**(4) Reporting obligations**

All shareholders and all entities created pursuant to the Uniworld agreements shall provide to the Commission, for the purpose of determining whether they comply with the obligations set out in points (1), (2) and (3):

- (a) any records and documents in the possession or control of the shareholders or any entity created pursuant to the Uniworld agreements necessary for that determination every six months, starting one year after the date of the exemption pursuant to Article 1; and
- (b) oral or written complementary explanations.



**Article 4**

This Decision is addressed to:

Unisource NV,  
Transpolis,  
Polarisavenue, 97,  
PO Box 2042,  
NL-2132 JH Hoofddorp.  
AT& T SA/NV,  
1945, Chaussée de Wavre,  
B-1160 Brussels.

Done at Brussels, 29 October 1997.

For the Commission

**Karel VAN MIERT**

Member of the Commission

(1) OJ 13, 21. 2. 1962, p. 204/62.

(2) OJ C 44, 12. 2. 1997, p. 4.

(3) Unisource Pan-European Services and AT& T Pan-European Services have been created as special subsidiaries to hold the respective interests of the parent companies in Uniworld VOF.

(4) See p. 1 of this Official Journal.

(5) By order released on 23 October 1995, the FCC reclassified AT& T as a non-dominant carrier in the market for interstate (US domestic) telecommunications services.

(6a) Deleted, business secrets.

(7) WorldPartners is a limited partnership promoted by AT& T basically to set performance standards, agreed and respected by the members of the partnership, in respect of given telecommunications services. Such standards are a way to extend connectivity for those services outside the borders of each of its members. Members of the WorldPartners Company have invested in it and participate, among other things, in the definition of the standards. Members of the WorldPartners Association are distributors of the services in given territories. The agreements regarding Unisource and AT& T UK's entry into WorldPartners have been separately notified to the Commission (Case No IV/35.490 - WorldPartners).

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## II

*(Acts whose publication is not obligatory)*

## COMMISSION

## COMMISSION DECISION

of 17 February 1995

declaring a concentration to be compatible with the common market

(Case IV/M.468 — Siemens/Italtel)

(Only the English text is authentic)

(95/255/EC)

## THE COMMISSION OF THE EUROPEAN COMMUNITIES,

## I. THE OPERATION AND THE PARTIES

Having regard to the Treaty establishing the European Community,

Having regard to Council Regulation (EEC) No 4064/89 of 21 December 1989 on the control of concentrations between undertakings<sup>(1)</sup>, and in particular Article 8 (2) thereof,

Having regard to the BEA Agreement and in particular Article 57 (1) thereof,

Having regard to the Commission Decision of 14 October 1994 to initiate proceedings in this case,

Having regard to the opinion of the Advisory Committee on Concentrations<sup>(2)</sup>,

Whereas :

(1) The abovementioned operation concerns the establishment of a joint venture between STET — Società Finanziaria Telefonica — per Azioni ("STET") and Siemens Aktiengesellschaft ("Siemens").

(2) On 26 March 1994, STET and Siemens signed a memorandum of understanding aimed at the creation of a European Telecom group capable of playing a major role as an international supplier. In the notified operation the parties will transfer to the joint venture their Italian subsidiaries, Italtel and Siemens Telecomunicazioni (ST), for developing, manufacturing, sales and service activities in the field of telecommunications.

STET and Siemens will create a holding to which STET will transfer initially 60 % of the capital stock of Italtel (the remaining 40 % equity being contributed later) and Siemens will contribute by transferring the whole capital stock of ST as well as an amount in cash.

(3) STET is an Italian company of which 46,61 % of the capital shares (64,20 % of the ordinary voting shares) is owned by the Istituto per la Ricostruzione Industriale SpA (IRI). STET coordinates the activities of a group of companies operating in the field of telecommunications.

(4) STET operates a fully independent company and its stock is quoted on the Milan Stock Exchange. IRI's function is limited to that of a holding company on behalf of the Italian State, and for the purposes of this notification, STET is considered to be 'an economic unit with an independent power of decision' as described in recital 12 of the Merger Regulation.

<sup>(1)</sup> OJ No L 395, 30. 12. 1989, p. 1. Corrigendum : OJ No L 257, 21. 9. 1990, p. 13.

<sup>(2)</sup> OJ No C 176, 11. 7. 1995, p. 4.

Italtel is the manufacturing and marketing company of STET in the telecommunications sector. STET holds 100 % of Italtel's registered shares.

Italtel is mainly active in developing, producing and marketing systems and equipment for public and private telecommunications in the fields of switching, transmission systems, mobile radio networks, PBX's and terminals.

- (5) Siemens is a publicly held German industrial and electronics company and the ultimate parent of the Siemens group of companies. The principal activities of Siemens are: industrial and building systems, drives and standard products, automation, automotive systems, power generation (KWU), power transmission and distribution, semiconductors, medical engineering, public communication networks, network systems, passive components and electron tubes, private communication systems, defense electronics and transportation systems.

ST is a wholly-owned Italian subsidiary of Siemens, with manufacturing, sales and services activities in the fields of public and private telecommunications equipment, systems and services, including public and private switching, transmission, fixed and mobile radio networks, as well as terminal equipment for the private market.

- (6) After several years' work on the rationalization of the Italian telecommunications sector in the current year a single telecommunication operator has been established. Further to the resolution of the shareholders of SIP, Italcable, Iritel, Telespazio and Sirm on 19 May 1994, the deed merging the other concessionaire companies into SIP was signed on 27 July 1994 and took retrospective effect in accounting and fiscal terms as of 1 January 1994.

The merger was implemented on 18 August 1994. While retaining its present name, SIP has also been entitled to adopt the name of Telecom Italia SpA for all legal purposes. As a result of the operation STET has 56,10 % of the ordinary shares of Telecom Italia and IRI 2,81 % of the ordinary shares. Telecom Italia is listed on the stock market and the remaining part of the share capital is held by private minority shareholders.

With the abovementioned operation and the other subsequent resolutions the major parts of the steps for the completion of the plan for the reorganiza-

tion of the Italian telecommunication sector according to the lines approved by the Italian Government have been taken.

In particular the company which is active in the provision of the telecommunication services (Telecom Italia) has been separated within the STET group from the companies which are in charge of the equipment manufacturing activities (Italtel, Sirti and Act).

The remaining steps of the reorganization plan concern the transfer from Telecom Italia of its mobile phone operations and space divisions to independent companies.

- (7) Italtel had been looking for a technological partner in the past. It first established a number of agreements with AT&T which included the acquisition by AT&T of a minority stake in the capital share of Italtel. The agreements with AT&T have now been terminated and AT&T has sold its stake back to STET.

## II. THE CONCENTRATION

### Joint control

- (8) STET and Siemens shall each own 50 % of the share capital in the joint venture. The joint venture will have a nine-member Board of Directors. STET and Siemens will appoint four members each, while the ninth member, the Chairman of the Board, will be designated by STET and approved by Siemens.
- (9) The Board shall be governing body of the joint venture and shall have the authority to adopt resolutions on any matter not reserved by virtue of law to the shareholders' meeting. The resolution of key decisions will be adopted by the Board of Directors with the approval of the STET and Siemens' representatives. These decisions include among others:
- the approval of the strategic business plan and the yearly budget,
  - the proposals of the CEO as to the appointment and removal of senior officers of the joint entity and of the Board members of the holding's subsidiaries.
- (10) With regard to matters reserved to the shareholders meeting's decision, under the shareholders agreement each party commits itself to vote its shares in conformity with the proposals previously approved by the Board according to the above.

- (11) Each of the parties will have the right of veto at least over the principal decisions concerning the joint venture, which are mentioned under point 9. Therefore, they will have joint control over the joint venture.

#### Full function entity

- (12) The parties will transfer to the joint venture their Italian subsidiaries which are active in the manufacturing of telecommunication equipment. The operation will bring about the industrial merger of the activities of the parties in the product areas of switching, transmission, radio systems, mobile radio and private communication systems and terminals. The joint venture will have all the assets and resources necessary to perform all the functions of an autonomous entity, including R&D, manufacturing and distribution.

For the main products of the public telecommunication sector (public switching systems and transmission) the bulk of the sales of the joint venture will continue to be absorbed by the Italian telecom operator, which is controlled by one of the parents (STET). A high level of sales to a parent in a downstream market could lead to questioning the autonomy of the joint venture. It is true that for the foreseeable future Telecom Italia will be the only buyer on the public telecom markets. This is due to the infrastructure monopoly and not to the fact that the manufacture of telecommunication equipment is an auxiliary activity to the provision of the service.

#### Absence of coordination

- (13) While Siemens will remain active in the same product markets as the joint venture outside Italy, STET is to withdraw from the markets concerned by transferring its relevant business to the joint venture. The only exception to this is that AET, a subsidiary of STET, is active in one of the markets (transmission) affected by the operation. However, Siemens does not retain any business activity for transmission in Italy. At European level AET turnover in transmission is of minor importance; it represents less than 1,5% of the total market. Furthermore, the potential for coordination arising from this situation is minimal given the fact that the activities of AET in the transmission market in

Italy are of minor importance in relation to the overall activities of the merged entity (around 2%).

With regard to the role of Marconi as a competitor of Italtel on the relevant markets, it has to be considered that recently Marconi, which is an Italian company which forms part of the GEC group and Finmeccanica, a company which, like STET, also belongs to the Italian State holding company, IRI, established a concentrative joint venture<sup>(1)</sup> which will operate in a number of communications market segments including some (PTT network management and supervisory systems, infrastructure for cellular radio networks and terminals for public cellular radio network) in which the parties are present. Although IRI is the ultimate holding company of both Finmeccanica, which owns 50% of the share capital of the Marconi/Finmeccanica joint venture, and STET, which will have a 50% stake in the Siemens/Italtel joint venture, there is no link between STET and Finmeccanica, both of which operate as separate economic units, conducting their business independently from each other.

Thus effectively only Siemens will remain active on the joint venture's markets. Having transferred its assets and expertise in the high-tech products concerned, it would be costly and commercially unreasonable for STET to attempt to re-enter the market. There is therefore no relevant risk of coordination arising from the notified operation.

### III. THE COMMUNITY DIMENSION

- (14) The undertakings concerned have a combined aggregate worldwide turnover in excess of ECU 5 000 million. STET achieved a turnover of ECU 16 174 million in 1993 and Siemens one of ECU 42 087 million in the financial year ending on 30 September 1993. They both have a Community-wide turnover of more than ECU 250 million. They do not achieve more than two-thirds of their aggregate Community-wide turnover in one and the same Member State. The operation therefore has a Community dimension. The operation is not an EEA 'cooperation' case within the meaning of Article 58 and Protocol 24 of the EEA Agreement.

<sup>(1)</sup> OJ No C 253, 10. 9. 1994, p. 10.

#### IV. THE RELEVANT PRODUCT MARKET

- (15) The proposed transaction concerns broadly the public and private telecommunications systems and equipment sectors. For the purposes of identifying the relevant affected product markets, the parties have subdivided the first of these sectors into four product markets:

1. public switching systems
2. transmission
3. radio systems
4. mobile radio network

and the second they have likewise subdivided into two:

5. private switching and key telephone systems (KTS)
6. communication terminals

- (16) Public telecommunications

1. Public switching systems allow the interconnection of service users. The switched services can cover voice, data, image and text. The three main network switching nodes are characterized by:

- (a) local switching functions which interconnect end-users;
- (b) transit exchanges which interconnect transmission links;
- (c) international transit exchanges which provide international services.

In the past, these switching nodes were built in analogue mode but, since the 1980s, public switching equipment with analogue technology is being gradually replaced in Europe by equipment in digital synchronous mode and new extensions in the networks are likewise being carried out in digital technology. In Italy, this process of digitalization of the network is now at around 60 % of its completion and is expected to reach 90 % by the end of 1998, according to the parties.

The current life cycle for public switching systems is around 15 years. This lengthy life cycle, despite rapid progress, is due to the possibility of adaptation and updating of the software programmes that run the switching equipment and to the reengineering of parts of the systems.

At present, the major technological trend that is influencing developments in public switching is the increasing use of software to provide intelligence in the network. Examples of this trend are TNM (telecommunication network management), IN (intelligent network), OS (operator systems) and AN (access network). The use of stand-alone modules with open interfaces allows for the continuous upgrading and enhancing of the network by such new features and services. Software is frequently updated (e.g. every six months or year) on a regular basis and has a life span of from two to five years.

In the future, the next major development in public switching systems will be the introduction of asynchronous transfer mode (ATM) technology which will allow the broadband transmission of voice, data, image and text. This technology is presently undergoing technical and commercial evaluation by telecom operators in field trials being carried out in several European countries, including Italy. However, its actual introduction in the public network is not expected before the end of the 1990s. The future of ATM switching will depend also on the attitude of the telecom operators who may be reluctant to replace expensive equipment, that has not been fully depreciated, but could be forced to do so by competition in an emerging liberalized market. Consequently, there seems to be no great certainty with regard to when ATM will find a large-scale application in voice telephony and it is possible that it may be restricted initially to an overlay network for business/service applications. According to market sources, ATM switches are expected to represent around 10 % of the sales of switches in Europe in five years' time.

With regard to the evolution of the life cycle of public switching equipment, it is thought that the major new technology developments in switching, both in software and hardware products, are more likely to expand the range of available functions, and therefore to serve new needs, than to shorten the life cycle of existing equipment. This trend is expected to continue over the next five to 10 years.

2. Transmission provides the transport function for:

- (a) traffic between local central switching offices and transit central switching offices;
- (b) leased line traffic between business customers, by cable and optics.

The main building blocks of transmission are digital multiplexers and optical line terminals (the parties are not active in the cable field). The latest major development in transmission is the transition to synchronous digital hierarchy (SDH) technology from plesiochronous digital hierarchy (PDH) in network management systems equipment, which is already underway. This new technology enables ATM broadband switching and it is expected that, within five years, SDH will represent 95 % of the transmission equipment market. It is operational via TNM and will, in the future, operate via the open interfaces of AN. It is thought that the introduction of AN will open up this market and enforce competition as there will be an increasing migration of services and functionality away from central office switching into the local access networks.

The life cycle for transmission has been around 10 years when only major technological changes are regarded. This life cycle includes, however, major redesigns every three to five years of the PDH equipment which is hardware intensive. The life cycle of SDH equipment, being more software intensive, is expected to behave more like the life cycle of switching equipment.

3. In radio systems, line-of-sight radio technology provides an alternative to cables in information transport among switching offices or between subscribers and central offices. A recent important role of radio is the interconnection of large business customers to the switched network, or to corporate and private virtual networks. Line-of-sight radio is today being applied in the interconnection of mobile radio base stations, in particular in the market segment of new operators who have no cable infrastructure. Radio systems are, like transmission, migrating towards SDH. R&D expenditure is estimated at 15 %, the same level as for transmission, by the parties.

The parties include in this market microwave and UHF/VHF radio, line-of-sight antennas, feeder cables and operation support systems. The parties have confirmed, however, that neither Italtel nor any other company controlled by STET is active in the radio systems market. For this reason, the market is not an affected product market and will not be analysed further.

4. Mobile radio networks allow for communication:

(a) within the own network;

(b) to or from another fixed or mobile network as long as the user is within radio coverage of the mobile network.

The last major technological innovation in mobile communication networks has been the introduction of GSM, the pan European digital mobile communications systems, in 1989. GSM architecture has been clearly defined in the GSM recommendations promulgated by ETSI in the EEA countries.

The evolution in this area is expected to be towards the provision of an increasing proportion of narrowband services by mobile (e.g. cellular) systems. It is thought that the significant growth already being experienced in the customer demand for such mobile services will lead to the introduction of new technologies.

The next generation of infrastructure is expected to be direct satellite communications which it is thought will be available in 1998. With GSM technology, innovation cycles of two to three years are foreseen.

#### (17) Private telecommunications

5. In private telecommunications systems, private branch exchanges (PBX's) and key telephone systems (KTS) allow for communication within/between users, whether public or private. They are connected to the public networks via trunk lines, operating as stand alone systems or in a networking environment. Modern (ISDN) PBX's and KTS provide services such as fax-PC interworking, video-conferencing, and network management.

In the present case, data communication equipment is excluded from the market definition as neither Siemens nor Italtel ever specifically addressed this market segment. Their sales of data communication equipment are marginal (1 % of their turnover). These sales are occasional, mainly connected to the integration of OEM data products into complex projects. For these reasons, the analysis of the notified concentration will be restricted to private voice transmission equipment. The question of whether data transmission should be included in the market may be left open.

The parties point out the constantly increasing cost of R&D in private telecommunications at 10 to 15 % of turnover, due to heavy R&D competition in a market which is characterized by the rapid introduction of additional/new technologies in increasingly shorter time periods/life cycles.

6. Within the range of communication terminals, the parties indicate that for the relevant years Siemens and Italtel have only sold telephones, fax machines and cellular telephones. They have included all three products under one affected relevant product market, although they have provided separate figures relating to market estimates and market shares separately for each type of terminal. Since the notified transaction does not raise competition issues of dominance either considering an overall product market for private terminals or separate narrow markets for each type of terminal, the question of the exact product market definition can be left open.

- (18) The above relevant product markets, as defined by the parties, were confirmed by the competitors and the telecom operators in the course of the investigation.

#### V. THE RELEVANT GEOGRAPHIC MARKET

- (19) The overlap of the parties' activities and the main impact of the operation will be in Italy. Italtel only has limited sales of public telecom equipment elsewhere: ECU 1 million in Germany for public switching, limited sales of transmission equipment in Germany, the Netherlands, Portugal and Spain with a market share below 5 % in all cases, and sales of mobile radio network equipment worth ECU 24 million in Greece.

#### Public telecommunications equipment

- (20) The parties argue in their notification that the strict application by SIP (now Telecom Italia) of Council Directive 90/531/EEC<sup>(1)</sup> (the Utilities public procurement directive) and the current level of standardization ensure that barriers to access to the Italian markets in public telecommunication equipment are of little importance. Although the public procurement directives have not yet been transposed into Italian law, according to the parties since 1993 SIP has operated its own internal rules in compliance with the directives, including the creation of a qualification system and a register of qualified suppliers.
- (21) Until now, the Commission has only defined geographic markets in public telecommunication equipment in its Decision 91/251/EEC<sup>(2)</sup>, Alcatel/Telettra, where the market for public telecommuni-

cation equipment was found to be national for a merger affecting Spain. Some of the factors which motivated this national market definition were specific to the situation in the Spanish telecommunications market at that time, such as: that Telefonica, the Spanish telecommunications operator, had traditionally purchased from local suppliers; that the application of the Utilities public procurement directive would not take place in Spain for the following five years; and that there were vertical links between Telefonica and its major equipment suppliers through minority shareholdings.

- (22) Of the characteristics outlined in the decision which were specific to the Spanish market, none applies fully to the Italian market in the context of the current case. Through it is true that in the past Telecom Italia and its predecessors have purchased both switching and transmission equipment from Italtel, they have more recently also sourced significant quantities from other suppliers outside Italy. The Utilities Directive has applied to Italy since the beginning of 1993 and internal rules have been drawn up within Telecom Italia in order to comply with it. Finally, there is a type of link between Italtel and Telecom Italia in that they are both separate parts of the STET group.

- (23) Traditionally, public telecommunication equipment markets have shown clear national characteristics, arising from the different attitudes and strategies of the national monopolies at the service level. Usually, domestic suppliers have enjoyed high market shares in their home countries, and other non-domestic suppliers have often served other markets from national subsidiaries there, sometimes with local manufacturing facilities.

- (24) The prevailing view among manufacturers of telecommunications equipment and telecom operators is that the markets for telecommunications equipment are in the process of opening up to international competition. The following factors are relevant to that judgment:

- technological developments,
- international standards and national specifications/type-approval of equipment,
- the application of public procurement directives,
- liberalization of public voice telephony and telecoms infrastructure.

#### (a) Public switching

- (25) The technology of public switching equipment is complex and has an important impact on the geographic market definition. An operator will generally only use a maximum of three different

<sup>(1)</sup> OJ No L 297, 29. 10. 1990, p. 1, replaced by Directive 93/38/EEC (OJ No L 199, 9. 8. 1993, p. 84).

<sup>(2)</sup> OJ No L 122, 17. 5. 1991, p. 48.

types of switches in significant quantities in a network. Once the suppliers have been chosen for a particular network, then those suppliers will install the switches and provide software upgrades to the operator. Should an increase in capacity be needed with requires additional switches at that location, then for technical reasons the same supplier is likely to be used.

- (26) This technology 'lock-in' effect leads to differing conditions of competition at different stages in the life cycle of a switch. The opportunity to supply new switches to a network is the subject of a high degree of competition between switch manufacturers. At that stage, competition takes place amongst the major public switch manufacturers at least on a Europe-wide basis and possibly on a worldwide basis. However, once the two or three suppliers have secured the contracts, it becomes more difficult for new entrants to enter the market whilst that technology remains extant. Only in exceptional circumstances, for example if an existing supplier fails to perform to the satisfaction of the customer, will a new supplier get the opportunity to enter the market. Market structures to supply operators then remain relatively stable until the next new technology is introduced (which in the case of public switching will be ATM switching).
- (27) The international standards making bodies, and in particular ETSI, are in the process of drawing up standards for public switching equipment. Other standards are developed independently and are subsequently validated by ETSI. Given manufacturers' wishes to protect their intellectual property and the continuing development of the standards, it cannot be said that international standards yet exist for digital switches. Therefore, though standardization is breaking down the barriers between markets, it has not yet completely taken place and so significant differences amongst Member States remain for existing digital switch technology.
- (28) For new technology, such as ATM switches, the picture may be different. ATM switches are currently being pilot tested in a number of European countries and the testing programme is the subject of some cooperation between telecom operators. It may be expected therefore that once ATM is introduced, a higher level of standardization across Europe may have been achieved than was the case when digital switches were introduced.

The experience of the manufacturers and operators in ETSI and elsewhere in cooperating to produce standards may also make a wider standards more likely with ATM and other new technology.

- (29) The application of public procurement directives in the switching sector is closely related to the technology and standardization factors outlined above. Pursuant to Article 20 (2) (e) of Council Directive 93/38/EEC, Telecom operators may use a procedure without a prior call for competition, for example, where a change in suppliers would oblige the contracting entity to acquire material having different technical characteristics which would result in incompatibility or disproportionate technical difficulties in operation and maintenance. Other small purchases of equipment may fall below the threshold or be part of framework contracts covering more than one individual purchase. All these factors tend to support a national market definition. Conversely, when new technology is introduced, then the procurement directives should be applied fully, with invitations for tender from all possible suppliers. This would tend to imply a European or wider market definition.
- (30) Liberalization at the level of the operator will also have an effect on the geographic market definition. Liberalization of public voice telephony, which is scheduled for 1998, the open network provision directive and, most importantly, liberalization of the infrastructure will almost certainly lead to a broader market definition than national markets as the new operators will not be constrained by the existing network standards and will have a free hand when choosing their equipment suppliers.
- (31) Competition in the public switching market only properly takes place at a European level when a new technology is introduced. Once the suppliers of that technology have been chosen by the network operator, competition only takes place between these suppliers. This is as a result of the lock-in of technology and the current infrequent use of tender procedures under the procurement directives for upgrades to and extensions to existing technology. The liberalization of services and infrastructure appears to be the main factor which will ensure a European or wider market with the continuing process of European standardization also helping to confirm this market definition.



**(b) Transmission**

(32) For transmission equipment, not all of the factors listed for public switching apply. Standardization of transmission equipment is more widespread, partly because the interface aspects of the equipment are more important than for switches. A higher priority is, therefore, necessary for compatibility with other types of equipment from other manufacturers. Operators do not limit their sourcing of transmission equipment to three suppliers in the same way that takes place for switching. Market shares are therefore lower as more companies can supply one operator.

(33) Transmission equipment is a market which is more open than public switching and the market shares of the parties in the Italian market are lower. Even on the basis of the worst case scenario, which would be a national market definition, the operations does not cause competitions problems, so the precise market definition can be left open.

**(c) Mobile radio networks**

(34) Operators of mobile radio networks throughout western Europe have confirmed that they purchase telecommunication equipment through tender procedures. The geographic location of the equipment manufacturers has little relevance in the decision to choose a supplier and in all cases the main suppliers worldwide were in a position to submit a bid. In any case, and in view of the position of the merged entity in Italy and in Europe, the exact definition of the geographic market may be left open in this case since the notified operation does not raise serious competition concerns.

**Private telecommunications equipment and communication terminals**

(35) The markets of private switching and related terminals and communication terminals seem to be rela-

tively more open to competition, with a higher penetration of non-Italian companies. None of the competitors or clients consulted during the investigation have indicated the existence of legal or technical barriers to access to Italy. In any case, and given the position of the notifying parties on these markets, the precise geographic market does not have to be defined in this decision. The notified transaction does not raise any major concerns in the markets of private telecommunication equipment and communication terminals, either at national or European level.

**VI. ASSESSMENT**

(36) In order to assess the competitive impact of this operation, the following factors have to be taken into account, besides the market positions of the parties :

- public procurement rules,
- changes in technology,
- trends in liberalization, and
- vertical aspects.

**(A) Public telecommunication equipment**

(37) A general overview of the worldwide industry of public telecommunication equipment is provided in the following ranking of companies, with their respective worldwide turnover in communications equipment in million dollars in 1993, together with their respective share of the total sales of these companies.

Company	Sales	% share
1. Alcatel Alsthom	14 544	15,70
2. Siemens	11 986	12,94
3. AT&T	11 783	12,72
4. NEC	8 714	9,41
5. N. Telecom	7 861	8,49
6. Ericsson	7 703	8,32
7. IBM	5 300	5,72
8. Fujitsu	4 388	4,74
9. Bosch	2 655	2,87
10. Nokia	2 161	2,33
11. GEC	1 917	2,07
12. Philips	1 813	1,96
13. Samsung	1 788	1,93

Company	Sales	% share
14. Italtel	1 538	1,62
15. Ascom	1 538	1,66
16. Matra	1 508	1,63
17. Oki	1 462	1,58
18. Hitachi	1 429	1,54
19. Sagem	1 049	1,13
20. DSC	731	0,79
21. DeTeWe	721	0,78
<b>Total</b>	<b>92 609</b>	<b>100,00</b>

Source: Communications Week International. Companies specialized in private network systems, mobile networks or data networks have not been included.

### 1. Market shares of the parties

#### Public switching

- (38) The initial market shares calculated by the parties in their notification for public switching referred to a market inclusive of public switching and operating support systems (OSS), power equipment and other relating exclusively to the purchases of switching and OSS by the telecom operator (TO) in Italy. The inclusion originally of the other products in the market brought in suppliers which are not able to sell switches as such and therefore are not competitors of the parties in the strict sense, with the result that the parties' initial market shares were underestimated. On this basis, the market value, sales and respective market shares of the parties and their main competitors in Italy are established as follows:

#### Purchases of Telecom Italia

(Ecu million)

Italtel	
Siemens	
Combined	(...)( <sup>1</sup> )
Alcatel	
Ericsson	
Others	
<b>Total</b>	

(<sup>1</sup>) Deleted as business secret.

#### Market shares (<sup>1</sup>)

	(in %)		
	1991	1992	1993
Italtel	40-50	50-60	40-50
Siemens	5-10	5-10	5-10
Combined	50-60	60-70	50-60
Alcatel	10-15	10-15	10-15
Ericsson	15-20	10-15	15-20
Others	10-15	10-15	15-20
<b>Total</b>	<b>100</b>	<b>100</b>	<b>100</b>

(<sup>1</sup>) Precise figures deleted as business secret.

Competitors have broadly confirmed this magnitude of market shares, although they estimate that Siemens and Italtel combined share remained at roughly 60 % in 1993.

- (39) Market shares in the Community amount to 20 % in 1991, 23 % in 1992 and 24 % in 1993 for Siemens and 12 % in 1991, 12 % in 1992 and 8 % in 1993 for Italtel. The combined market share represents therefore 32 %, 35 % and 32 % respectively.

- (40) The main impact of the notified operation from a competition point of view is in principle restricted to Italy, since the sales of Italtel and the overlap of the parties' activities are basically concentrated in this country. In a broader geographic market, Italtel

is a smaller player, and the joint venture is not likely to have a significant impact on the competitive relations between the 10 leading worldwide suppliers of telecommunication equipment. The combined market share of the parties in the sales of public switching equipment in Italy will be substantiated by the usual standards applied under Regulation (EEC) No 4064/89 (about 55 to 60 % depending on the year taken as reference). However, it has to be noted that this market share is not higher than the market shares of the leading suppliers in other Member States. Information submitted by the parties themselves, competitors and the public telecom operators (TOs) in Germany, France, the United Kingdom, Spain, Denmark, Netherlands, Belgium and Ireland show in fact that the Italian market structure is relatively less concentrated than in any other Member State of a comparable size, regardless of the extent of liberalization.

- (41) The high concentration of the supply of switches in all Member States is largely explained by the fact that TOs normally limit the number of different technologies or systems coexisting in a network to a maximum of two or three. Factors such as network management, training, service logistics, security and the introduction of new services in the network lock operators into a limited number of suppliers. Furthermore, once a technology has been introduced into the network, given the long life cycle of switches (around 15 years, never less than 10, see point 16), demand for public switching is basically driven by upgrades and extensions of the network. This market must be awarded to the original supplier of the already installed switch for reasons of costs and efficiency. With the exception of the time when a new major technology (i. e. digitalization) is going to be introduced in the basic network, demand for switching equipment is largely determined by this lock-in effect arising from the original choice of suppliers for the installed base. This fact has been confirmed by both competitors and TOs and it is further confirmed by the existing situation in various Member States.

- (42) In Germany, the public network includes only two technologies: Siemens' and Alcatel's. There are other suppliers of public switches (Bosch and DeTeWe for instance), but the supply Siemens' technology under licence. In France, Alcatel and Ericsson supply all the purchases of France Telecom, since the French network is composed of only these two systems. In the United Kingdom,

the installed base comprises switching systems from GPT and Ericsson. It is true that there are other companies supplying switches to British Telecom (BT), such as Alcatel, Northern Telecom and AT&T. However, these purchases referred to one-off operations for field trials or for the establishment of overlay networks to provide special services, such as a virtual private networks or free cell services. Their share of BT's purchases is limited, and their presence does not alter the fact that BT's basic network comprises only two switching systems, and that therefore GPT and Ericsson account together for most of BT's purchases of public switches. In Belgium, only two systems are used: Alcatel and Siemens. In Spain, the basic network is composed of Alcatel switches and to a lesser extent, Ericsson and AT&T. In Portugal all purchases of equipment in 1992 to 1994 were supplied by either Siemens or Alcatel, since these are the only systems installed. In Ireland, the network is based on Ericsson and Alcatel systems. Finally, three different systems are installed in Italy: those from Italtel, Alcatel, and Ericsson. Siemens' subsidiary in Italy sells Italtel's systems under licence. Consequently, Italtel, Alcatel and Ericsson account for most of the purchases of switching equipment of Telecom Italia.

- (43) In view of the above considerations, it cannot be concluded that aggregation of the market share within the merged entity in Italy constitutes in itself a proof of possible dominance. A high concentration of the supply of public switching systems is the normal consequence of the basic rationale underlying demand for these products.

#### Transmission

- (44) The sales and respective market share of the main competitors for transmission equipment in Italy are as follows according to the notification:

#### Sales of main competitors

(Ecu million)

STET	
Siemens	
Combined	(...)
Alcatel	
Marconi	
Others	
Total	

## Market shares (%)

	(in %)		
	1991	1992	1993
STET	30-40	40-50	30-40
Siemens	10-15	5-10	5-10
Combined	50-60	50-60	40-50
Alcatel	25-30	20-25	25-30
Marconi	15-20	15-20	15-20
Others	5-10	5-10	5-10
Total	100	100	100

(\*) Precise figures deleted as business secret.

- (45) Market shares in the Community amount to 18 % in 1991, 20 % in 1992 and 18 % in 1993 for Siemens and 8 % in 1991, 9 % in 1992 and 5 % in 1993 for Italtel. The combined market share represents therefore 26 %, 29 % and 23 % respectively.

- (46) The lock-in effect arising from the installed base described above for public switching plays a much lesser role with respect to transmission. Standardization for transmission is relatively more advanced and generally TOs in the EC tend to diversify more their sources of supply. Detailed information submitted by TOs in the United Kingdom, France, Germany, Denmark, Belgium and Spain as well as Telecom Italia show that there are usually at least three main suppliers of transmission equipment, and in most cases several other less important ones.

## 2. Public procurement

- (47) Purchases of public switching and transmission equipment in the EC have been subject to the public procurement directive, Directive 93/38/EEC for almost two years now.

## Switching

- (48) Purchases of public switching under the public procurement directive, however, have in most cases been carried out without using a call for tenders procedure. Most of these purchases have been done either applying the derogation pursuant to Article 20 (2) of the Directive which includes an exception for technical reasons or reasons connected with protection of exclusive rights, or under multiannual contracts entered into by the TOs with their traditional suppliers prior to the entry into force of the

Directive. Suppliers of public switching equipment have also stated that the situation is not likely to change in the future, with regard to the extension or upgrading of the installed base. As stated above, there are technical reasons for awarding this type of contract to a given supplier. However, public procurement is likely to play a more important role at those times when TOs are considering the introduction of new major technological developments (such as digitalization or ATM broadband switching) in their networks. This situation opens up the possibility for TOs to consider new suppliers and for suppliers to enter *de novo* a public network. In this situation, tendering procedures would indeed be justified. An example of this is provided by the pan European pilot trials of ATM switching. Telecom Italia, as most of the other 15 TOs involved in this trial, issued a call for tenders following the procedures foreseen in the Directive. The call for tenders was published in the *Official Journal of the European Communities* and the technical specifications were based on ETSI standards. Eight manufacturers were in a position to bid, including Italtel and Siemens. The competition was won by Ericsson and Alcatel.

## Transmission

- (49) Because of the lesser constraints to diversify the sources of supply and the relatively higher degree of standardization of transmission equipment, the impact of public procurement has been relatively higher in this market. In 1993, three TOs had purchased significant amounts of their requirements after calls for competition. In 1994, there has been a significant increase in the proportion of purchases acquired after calls for tender, and TOs in other Member States have started to use them. However, in most cases, the larger part of the purchases were still attributable to multiannual contracts established before the entry into force of Directive 93/38/EEC, notably in Italy.

## 3. Technology

- (50) The public telecommunication equipment industry, and in particular the development and manufacture of public switching, is research intensive. Companies typically spend around 15 to 20 % of their turnover in R&D. The cost of developing a new generation of telecommunication switches has been estimated as high as ECU 4 billion by the parties. The figure varies depending on whether it refers to a small local switch or a major international exchange. Lifetime expenditures for a major family of digital exchange systems (such as EWSD from

Siemens or Linea UT from Italtel) approach ECU 1,6 billion. According to information submitted by the parties, the main suppliers of public switches (Alcatel, AT&T, Ericsson, Northern Telecom, Siemens) each invested close to 500 million dollars or more in R&D for public switches in 1992. These costs must be regarded as necessary to be able to maintain a competitive position from a technological point of view. Long-term viability in the market requires therefore a certain minimum amount of sales in order to be able to develop a new generation of switches and maintain the usual ratio in the industry of R&D expense to sales. Technology constitutes therefore another factor leading to a relatively high concentration of supply.

(51) The major technological developments regarding public switches have been described above, under product market definition. An important effect in this context is that major technological innovations typically give rise to operators considering new suppliers and suppliers considering opportunities to enter into new markets. In this context, and to analyse the possible impact of the notified operation, it has to be noted that Telecom Italia has already made its choice of suppliers of digital switches (Ericsson, Alcatel and Italtel). Although ST has sold switches in the past in Italy, it has to be noted that these were not Siemens switches, but UT switches manufactured under licence from Italtel.

(52) The digitalization of the Italian network was decided according to an architecture defined during the 1980s, when the decision to move from analogue systems to digital systems was taken. This architecture is based on about 600 areas, within each of which the switching system is homogeneous. At that time, SIP assigned each single switching area through negotiations with all manufacturers of switching equipment that were able to guarantee maintenance service and assistance throughout the whole national territory. The last assignment of an area was done in 1991. It is important to note that with the transition from analogue to digital, SIP considered reducing the number of systems in its network from three to two, in line with the situation in other Member States. The choice has been described by representatives of Telecom Italia as a trade off between increased operating costs (in terms of maintenance and introduction of new services) and maintaining leverage against suppliers. The decision was taken to accept higher operating costs and maintain three

different systems in the network, unlike most other TOs in the Community.

(53) The next technological discontinuity that may be compared to digitalization is the introduction of ATM switching. At present, no competitor expects large commercial orders for ATM switches in the public sector before the end of the century. Furthermore, there is at present uncertainty about the extent to which ATM switches will really replace digital public voice networks. The possibility remains that ATM will only be introduced in overlay networks for specific services of a limited scope, or that it be restricted to LAN or LAN interconnections. In any case, it has to be noted that the next round of competition for public switching will take place, if at all, under a market structure that will have been substantially modified by liberalization of basic services (anticipated in Italy by 1998) and infrastructures.

(54) With respect to ATM switches, it has to be noted that the experience in those countries that have started to introduce overlay networks with ATM switches or in the commercial applications for ATM in data transfer has shown the emergence of non-traditional public telecommunication equipment suppliers. According to specialized press reports, there are number of non-conventional suppliers of public switches that have already won commercial contracts from public network operators in the United States of America, Finland, Switzerland, the United Kingdom and Denmark.

#### 4. Liberalization of services and infrastructures

(55) Competitors contacted by the Commission in its enquiries, have stressed that liberalization of services and infrastructures is more relevant to the actual functioning of the public telecommunication equipment markets than the traditional approach based on standardization and public procurement. Liberalization of public voice service is planned from 1 January 1998<sup>(1)</sup>. Furthermore, the Council of Ministers agreed on 17 November 1994 on the principle that public telecommunications infrastructures should be liberalized at the same time as the remaining services. It has to be noted that Italy is not among the countries that have requested specific derogations to these objectives.

(1) Council resolution of 22 July 1993 on the review of the situation in the telecommunications sector and the need for further development in that market (OJ No C 213, 6. 8. 1993, p. 1)

- (56) According to some competitors, the progressive liberalization of services (private telecommunications, GSM) has reduced the potential for revenues of the TOs. TOs have lost significant markets and when they have still maintained a presence in those markets, prices and margins are in any case constrained by competition. The result of the liberalization of services could therefore, indirectly induce pressure on TO's to purchase equipment competitively even in the non-liberalized areas if they want to maintain their overall profits. Most other competitors have nevertheless focused on the liberalization of infrastructures as the determinant factor to introduce actual competition in this market.
- (57) On the other hand, it has to be considered that even if infrastructures are fully liberalized, the current monopolists will still enjoy a very strong position in their home markets until new entrants progressively set up their own infrastructures. In any case, the decisions as to the principle of liberalization and its time frame have been already adopted. This is of particular importance in view of the long life cycle of switches, because the decisions as to the infrastructure that TO's will build in the following years will have an irreversible impact for a long time frame, and consequently, the decisions regarding the choice of systems and technologies that will determine the basic telecommunications infrastructure of a country cannot ignore the future impact of these measures.
- 5. Vertical aspects in public telecommunication equipment*
- (58) One of the reasons for which the Commission decided to open a second phase investigation in this case relates to the fact that one of the parents of the joint venture, STET, controls Telecom Italia. Telecom Italia enjoys exclusive rights to provide public telecommunication services and to install and operate the relevant infrastructure in Italy and consequently, it is not subject to the usual competitive constraints in its own markets. On the other hand, the other parent of the joint venture, Siemens, is a European and world leader in telecommunication equipment. Therefore the notified operation raised serious doubts as to its compatibility with the common market since there was, in principle, scope for STET and the joint venture to significantly distort competition among suppliers of public telecommunication equipment in Italy.
- (59) After the second phase investigation, and having consulted a large number of telecommunication equipment manufacturers and telecommunication operators, the Commission concludes that the notified concentration does not create or reinforce a dominant position in the markets of public telecommunication equipment (switching and transmission) for the reasons given below.
- (60) First of all, it is necessary to examine the extent to which the notified concentration creates a market structure such that the objective interest of STET to force Telecom Italia to pursue an anticompetitive purchasing policy, or give privileged treatment to a supplier, is created or reinforced. In this respect, it has to be noted that if the notified concentration is not implemented, STET will continue to have full control of Italtel through the ownership of its share capital. In the situation where the concentration has been implemented, the benefits of any privileged treatment to the joint venture imposed on Telecom Italia by STET would be shared with Siemens. Prima facie, the notified operation reduce therefore the objective interest of STET or Telecom Italia to favour the joint venture at the expense of Telecom Italia, for instance by accepting higher prices for equipment. This is more so since Siemens gains a direct influence only over the equipment supplier (Italtel), and no influence at all over the telecom operator (Telecom Italia) or over its parent (STET). Such an operation would be of a very different nature.
- (61) STET's or in the last instance, IRI's, economic interests are much wider with respect to the provision of telecommunication service than with respect to the manufacture of telecommunication equipment. The turnover generated by Telecom Italia represents roughly 80 % of the total turnover generated by the companies belonging to the STET group.
- (62) Although STET has control of Telecom Italia, a large part of the share capital of both companies (over 40 %) is in private hands. Both companies cannot be identified as one single entity and certainly the interests of a large part of the shareholders of Telecom Italia are clearly distinguishable from those of the future joint venture. The distinction between the interests of the service activities and the manufacturing activities within the STET group has been further reinforced in the framework of the reorganization of STET, through the creation of Tecnitel, a 100 % owned company of STET. Tecnitel constitutes a separate organizational level in the structure of the STET group whose main function is the supervision of the manufacturing activities of STET, including the planning, technical and economic control of the manufacturing

businesses and the exercise, on behalf of STET, of the voting rights in the shareholders meetings in the manufacturing companies. Furthermore, in the course of the proceedings, STET stated in writing that it would not interfere in the purchasing policy of Telecom Italia, more in particular with regard to the choice of suppliers, and that it will maintain a clear separation of the Boards of Directors, the CEO, and in general the management of Telecom Italia, Tecnitel and the companies of the Italtel group.

(63) The structural characteristics of the public telecommunication markets described above, and the evidence gathered during the investigation, indicate that the entry of Siemens in the capital of Italtel will not result in a significant deterioration of the conditions of competition. The shareholder link between Siemens and STET and STET and Italtel is unlikely to have any major effect during the process of upgrading and extending of the existing network, since the decisions about the systems on which the network will be based have already been taken. This is further confirmed by the forecasts of revenues established by the parties for the joint venture, where most of the growth of the joint venture's turnover will be achieved through exports. The joint venture agreements set a target for the joint venture attain 40 % of its sales on export markets by 1997. Furthermore, none of the current competitors of the parties in Italy have approached the Commission during the second phase investigation to express serious concern as to maintaining their present position in Italy.

(64) With regard to the longer term, and in particular to the introduction of new technologies, the markets for telecommunications equipment are in the process of transformation due to (i) the possible development of large markets because of technological developments, (ii) the fact that the effects of standardization and public procurement legislation will progressively have a larger impact in opening up national markets, (iii) the further progress towards liberalization of services and, foremost, the liberalization of infrastructures which will lead more and more to the creation of a worldwide market for public telecommunications equipment. The effects of the combination of these developments have already been seen in the area of mobile communications, where the definition of a European standard (GSM), the liberalization of services and the liberalization of infrastructures have resulted today in the creation of a European, if not worldwide, market for the supply of telecommunication equipment.

#### Mobile radio networks

(65) In mobile radio the market share of Italtel in the last three years has been declining (from 64 % in

1990/91 to 39 % in 1992/93), while Siemens has reached a 6 % market share in 1992/93. The main competitors of the parties are Ericsson with a market share of 41 % in 1992/93 and Alcatel with a market share of around 10 %.

Furthermore the market for mobile radio networks in Italy has been opened to competition with the introduction of a second GSM mobile phone operator Omnitel-Pronto Italia Consortium which has been awarded the contract by the Italian Government after bidding.

From the investigation carried out in the European countries already opened to competition it can be stated that the access of a second mobile phone operator for GSM in Italy will have a significant impact on the competitive situation of the market of the equipment for mobile radio. In fact it is the usual practice of the new operators to build their own infrastructure for the provision of mobile telecommunication services utilizing the equipment of a variety of manufacturers. Some of the GSM operators have more than one supplier for each of the various parts of the mobile radio infrastructure (switching, base station, microwave equipment and terminals).

GSM is an autonomous network, interfacing with the rest of the telecommunication infrastructure at clearly defined points. GSM architecture has been defined in the GSM recommendations promulgated by ETSI and adopted as national standards in the EEA countries. The clear architecture and interface structure of GSM have had the effect of creating a truly European-wide (and subsequently worldwide) market for the equipment.

Generally the suppliers of infrastructure are chosen on a worldwide basis via tenders. A lot of suppliers were invited to tender for contracts. These include Siemens, Ericsson, Sel-Alcatel, Nokia, Motorola, Matra, AT&T, Northern Telecom and Orbitel.

The more common criteria followed by GSM operators to award contracts to suppliers are:

- technology,
- reputation of the supplier,
- price,
- engineering and technical knowledge,
- ability to meet delivery requirements.

The choice of equipment is crucial for the competitiveness of the service of GSM operators. Even if the market of the service has a strong local component, the market for GSM's equipment is worldwide.

**(B) Private telecommunication equipment**

- (66) With regard to private telecommunication equipment, for the segment of PBX, KTS and related terminals, the market share of Italtel has been declining (from 22,9 % in 1990/91 to 17 % in 1992/93), while Siemens had a market share of 9 % in 1992/93. In compliance with the Commission Directive 88/301/EEC of 16 May 1988 on competition in the markets in telecommunications terminal equipment<sup>(1)</sup>, the individual markets are now fully liberalized. There is a large number of manufacturers which are active on the market. In line with the fragmented production sector, distribution is carried out by a large number of sellers.
- (67) With regard to private telecommunication equipment, the customers contacted in the investigation have stated that, even after the completion of the transaction, they will continue to have a sufficient number of alternative suppliers to purchase from. Generally they have indicated that they purchase through SIP, which has given them the possibility of choosing the products of different manufacturers (Siemens, Alcatel, Italtel, Ericsson). They have also indicated that there are other potential suppliers like Philips, Olivetti, IBM and Northern Telecom. The competitors contacted by the Commission have in general stated that they do not face any major obstacle to selling in Italy.
- (68) The position of the merged entity in any of the private telecommunication equipment markets is comparatively weaker than in the public telecommunication sector in terms of market shares. Also, Italtel has lost significantly in its market share in the last three years. Even though SIP continues to enjoy a very strong position as a distributor direct sales from suppliers to customers are possible in the absence of legal barriers. The competitors have stated that they can address the Italian market selling directly or through channels of distribution other than SIP, like independent distributors.

**VII. CONCLUSION**

- (69) For the reasons outlined above, the Commission considers that the proposed concentration does not lead to the creation or reinforcement of a dominant position in any of the markets identified above in the sectors of public and private telecommunication equipment, as a result of which effective competition would be significantly impeded in the common market within the meaning of Article 2 (3) of Regulation (EEC) No 4064/89. The concentration can therefore be declared compatible with the common market,

HAS ADOPTED THIS DECISION :

*Article 1*

The proposed concentration between STET and Siemens is declared compatible with the common market and the functioning of the EEA Agreement.

*Article 2*

This Decision is addressed to :

STET Società Finanziaria Telefonica SpA  
Corso d'Italia 41  
I-00198 Roma

and

Siemens Aktiengesellschaft  
Wittelsbacherplatz 2  
D-80333 München

Done at Brussels, 17 February 1995.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

<sup>(1)</sup> OJ No L 131, 27. 5. 1988, p. 73.



Commission Decision

of 19 July 1995

declaring a concentration to be incompatible with the common market

(Case No IV/M.490 - NORDIC SATELLITE DISTRIBUTION)  
Council Regulation (EEC) No 4064/89

(Only the English text is authentic)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community,

Having regard to Council Regulation (EEC) No 4064/89 of 21 December 1989<sup>1</sup> on the control of concentrations between undertakings, and in particular Article 8(3) thereof,

Having regard to Article 57 of the EEA Agreement,

Having regard to the Commission Decision of 24 March 1995 to initiate proceedings in this case,

Having given the undertakings concerned the opportunity to make known their views on the objections raised by the Commission,

Having regard to the opinion of the Advisory Committee on Concentrations,

WHEREAS :

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<sup>1</sup> OJ L 257, 21.09.1990, p. 13.

## I. THE PARTIES

1. Norsk Telekom AS (NT), Tele Danmark AS (TD) and Industriförvaltnings AB Kinnevik (Kinnevik) have set up a joint venture called Nordic Satellite Distribution (NSD) for the provision of satellite transmission services and distribution services via cable networks or direct-to-home broadcasts for television programmes in the Nordic region (Denmark, Sweden, Norway and Finland).
2. NT is a Norwegian company controlled by Telenor AS, which is in turn owned by the Norwegian State. Telenor AS is the principal provider of telephone services in Norway and owns and/or leases transponder capacity from the satellites Thor, Intelsat and TV-Sat, situated at 1 degree West. NT owns through Telenor Avidi AS a large cable network in Norway. Finally, NT also provides television distribution services to the direct-to-home market in Norway, Sweden and Finland and in Denmark through its subsidiary Telenor CTV.
3. TD is the Danish telecom operator, 51% owned by the Danish State. It operates under a concession granting it the exclusive right to provide public voice telephone services and other related services in Denmark, as well as to install and operate the Danish public telecommunications network infrastructure. TD owns a national broadband distribution network called the Hybrid Network, which is currently used for the transmission of radio and television signals to local distribution networks. TD's cable subsidiaries distribute TV channels to its own and other local networks.
4. Kinnevik is a private Swedish group of companies with activities mainly in forestry, farming, packaging materials, television and media, and telecommunications. In the latter areas Kinnevik owns or controls companies in the Scandinavian countries which are mainly active in the following main fields:
  - satellite television broadcasting (to direct-to-home and cable subscribers) of commercial channels (TV 3, TV G, TV 6, Z-TV) and pay-tv channels (TV 1000, Film Max and TV 1000 Cinema);
  - distribution of satellite television (through its subsidiaries Viasat Sweden, Viasat Norway and Viasat Denmark);
  - Conditional Access Systems
  - radio broadcasting;

In addition, Kinnevik has a 23% shareholding in the commercial TV channel TV 4 (a Swedish channel) and is represented on the Board of Management of TV4.

Finally, Kinnevik has a 37.4% shareholding in Kabelvision AB, a cable television operator in Sweden.

## II. THE OPERATION

5. The operation involves the creation, by NT, TD and Kinnevik, of the joint venture Nordic Satellite Distribution AS (NSD) which will be in the business of providing transponder capacity and the transmission and distribution of satellite TV channels to the Nordic market.
6. It is the aim of NSD to establish an attractive satellite position for transmission of TV signals to the Nordic countries.
7. NSD will provide satellite TV channels to cable TV operators and to direct-to-home households.
8. It is the intention that the distribution of satellite TV channels to direct-to-home users and to cable TV networks provided by NSD shall take place through the parents' distribution companies Viasat and Telenor CTV and through the parents' cable TV operators.

## III. COMMUNITY/EEA DIMENSION

9. NT, TD and Kinnevik have a combined aggregate worldwide turnover of 5,260 million ECU. TD and Kinnevik have a Community-wide turnover of more than 250 million ECU of which not more than two-thirds is achieved in one and the same Member State. The operation therefore has a Community dimension.
10. At the same time, since the combined turnover of the undertakings concerned in the territory of the EFTA-states equals more than 25% of their total turnover in the EEA territory, the operation is also a cooperation case in accordance with Article 58 and protocol 24 of the EEA Agreement.

## IV. THE STRUCTURE AND TECHNOLOGY OF THE INDUSTRY

11. The provider of a TV channel whether this is a public, advertising based, mini-pay or pay-TV is called a broadcaster.
12. If the channel is to be transmitted via satellite from the studio, the TV signals are sent to an up-link station. Up-link is the process of sending a TV signal from an earth station to a satellite. The TV signals can be broadcast in clear or encrypted form.

13. From the up-link station the TV signals are sent to the satellite that retransmits them. Satellites used for TV are placed in a geostationary orbit position and are therefore able to maintain a constant beam on a given territory. Each satellite contains several transponders that are elements on a satellite used to receive and transmit TV signals. The geographical area where the TV signals transmitted by a transponder can be received by direct-to-home customers having standard receiving equipment is called the footprint. As a rule, with the present technology (analogue) each transponder will have a capacity to transmit one TV channel. The introduction of digital technology is expected to increase the capacity of each transponder five to ten times.
14. The TV signal is received by a satellite dish on the ground. The receivers can be (1) direct-to-home households with (normally) smaller dishes; (2) cable TV operators with one or more much larger dishes; or (3) SMATV operators<sup>2</sup>.
15. A special technical infrastructure is required to operate pay-TV. This technical infrastructure is called a conditional access system, and is required to ensure that only authorised viewers, ie. subscribers to the particular encrypted channel(s), can receive the channel(s). Pay-TV are invariably encrypted. In the Nordic area all channels broadcasted by satellite are encrypted in contrast to other parts of Europe. When encryption takes place a datastream is inserted along with the TV signal for use by the conditional access system. A conditional access system consists essentially of (1) an adaptor for decryption (decoder), (2) a subscriber management system (SMS), (3) a Subscriber Authorization System (SAS) and, finally, (4) an encryption system.
16. To receive encrypted TV signals a consumer needs a decoder equipped with a decryption facility and a security processor. The decoder decrypts the television picture, which is encrypted when the TV signal is transmitted.
17. The conditional access system requires the transmission of a data stream together with the TV-signal, containing information on the channels or packages of channels subscribed to and on the entitlement of the subscribers to receive the programmes. If an open encryption system is used (see below) a "personal" smart card is made available to the viewer which is inserted into the decoder to scan

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<sup>2</sup>

The SMATV segment consists of entities receiving the TV signals using a Satellite Master Antenna and retransmitting the signal within a smaller network. Normally the SMATV operators have no system for operating pay-TV and, if they do, it is carried in the network on the basis of collective payment from all residents. The SMATV operators will rarely contract directly with the broadcasters, but will normally be customers of local cable operators.

through the datastream that comes along with the TV signal to find out if its identity is present. If the smart card finds its "unique key", the decoder decrypts the TV signal and passes it on to the TV set.

18. The conditional access system is based on the use of an encryption system in which the messages are encrypted. A broadcaster needs an agreement with a supplier giving him the right to encrypt and decode TV channels in a certain encryption system. However, this is not the case for cable TV operators, since it is possible for cable operators to develop and use their own encryption system. An encryption system can either be closed or open.
19. A closed system implies that only broadcasters signing an agreement with the owner of the system are allowed to encrypt in this system. Normally, such an agreement includes a right for a particular operator to administrate the SMS and, thus, prevents other operators from using the system. The use of a closed system makes it necessary for the consumer to purchase or hire a special decoder to receive TV channels encrypted in this system. This means that the households have to buy or rent an additional decoder if they want to receive TV channels which are encrypted in another system.
20. An open system means that decoders are available from many sources and that the consumer can, with the same decoder, receive TV channels in different open systems by using different smart cards. Normally, any broadcaster for a minor payment can acquire the right from the owner to use such an open system.
21. Nearly all European encryption systems are closed, for example Videocrypt (used by B SkyB and Adult Channel in the UK and by Multichoice in more than 30 European countries including the Nordic countries) and Syster/Nagravision (used by Canal+ in France and Spain, Premiere in Germany and Austria and Teleclub in Switzerland). However, as a rule, open encryption systems are used in the Nordic countries.
22. In addition to the decoder base and access to an encryption system a subscriber management system (SMS) and a subscriber authorization system (SAS) are also needed. SMS is the computer system in charge of managing the subscriber base (the billing and collection of subscriptions, telephone answering, statistics, etc.). SAS is a software with the purpose to open or close the authorization of the individual subscriber to receive pay-TV channels. Control of the SMS, which contains vital information about the customers, would be especially important for a pay-TV broadcaster or a cable TV operator. It must be assumed that such operators would be very reluctant to let a competitor take over their SMS.

23. Transparent transmission means that encryption takes place when the signal is transmitted and decryption first takes place in the household. At the moment, direct-to-home households receive transparent transmission. This is not currently the case for households connected to cable TV networks. Cable TV networks consists to a large extent of several separate cable units, and in each unit there is a "head-end" in which reception takes place. Currently the cable operators need to have one decoder for each head-end and for each TV channel. By transparent transmission, a TV household connected to a cable TV network receives the signal directly from the satellite and, thereby, the cable TV operator could save an encoding and decoding system in each head-end.

## V. CONCENTRATION

### Joint control

24. NSD shall be owned 33,3% by each of NT, TD and Kinnevik. Its board of directors shall consist of four directors: each party shall nominate one director and one independent director who shall be nominated subject to agreement between the parties shall also be the chairman of the board.
25. According to Article 5.2 of NSD's Shareholders' Agreement, board resolutions will be adopted by a majority of directors, except for a number of matters for which unanimity is required. These matters include:
- approval of and amendments to NSD's operational and investment budgets and strategic plans;
  - borrowing exceeding 2 million NOK (approximately 250.000 Ecu);
  - matters entailing substantial or extraordinary financial commitments for the company, including the lease of satellite capacity if the company thereby assumes substantial liabilities when such liabilities are not included in the last budget approved by the board;
  - use of other satellite positions than 1 degree West and 5 degrees East, and decisions on major changes in technical standards and other operational issues;
  - employment of a chief executive officer who will be responsible for the day-to-day management of the company and the approval of operation guidelines for this chief executive officer.
26. The chairman of the board of directors shall act as chairman of the general shareholders' meeting, unless the parties agree otherwise. The chairman of the shareholders' meeting does not have a casting vote.

Resolutions at the shareholders' meeting will be adopted by

the majority required by the Norwegian Companies Act, except for issues listed in Clause 5.2 for which, if brought to the shareholders' meeting, unanimity will be required.

27. As a result of the above, it can be concluded that NSD will be jointly controlled by its three parent companies.

#### Full function joint venture

28. NSD's main activities will be the following:

- to negotiate and enter into agreements with programme providers (broadcasters) for distribution of television channels via satellite;
- to establish a leading satellite position (named by the parties as a Nordic "Hot Bird") for the Nordic market by leasing satellite capacity in the orbital positions 1 degree West and 5 degrees East;
- to create a programme strategy based on a new package of television channels adapted to the Nordic countries;
- to distribute such a package via satellite to the cable television (cable TV), master antenna television (SMATV) and direct-to-home markets in the Nordic countries. This will include offering Subscriber Management Services, distributing smart cards and operating a Subscriber Access System;
- to promote and implement a digital transmission standard and a joint Nordic encryption system to be used for cable TV, SMATV and direct-to-home;
- to develop new products and services related to the activities of the company. This will not include telephone services and data or other services to the business market.

29. NSD has been established for an indefinite term. It will have all the necessary assets and staff in order to carry out its business activity on a lasting basis.

30. When NSD starts to operate, NSD itself will be the contracting party to any new contracts to be concluded with broadcasters. All Viasat's and Telenor CTV's agreements with broadcasters shall be transferred to NSD, provided that such broadcasters give their consent.

31. NSD will provide satellite transponder capacity and satellite network services subleased from Telenor and other independent satellite operators to broadcasters. Telenor owns and operates the Thor satellite, positioned at 1 degree West, and has reserved a number of transponders on the Intelsat satellite in the same orbital position. Furthermore, Telenor controls all transponders on the satellite TV-Sat, also in the position 1 degree West.

32. According to the Cooperation Agreement between Telenor and NSD, these companies will have a mutual right of first refusal for the lease and provision of satellite transponder capacity for the transmission of television programmes (internal business television and data transmission services are excluded). This means that NSD shall have a right of first refusal:
- for the lease of satellite transponder capacity and satellite network services from Telenor;
  - for the provision of satellite capacity and satellite network services to third parties wishing to broadcast in the Nordic countries who had initially approached Telenor.
33. Telenor has a right of first refusal to provide NSD or its affiliates with all the transponder capacity and satellite network services they may need. In the case of excess capacity in the satellite network service leased by NSD, Telenor is entitled to use this capacity after offering NSD an economic compensation.
34. In addition, Kinnevik and TD have entered into lease agreements with the Swedish satellite operator Nordiska Satelitaktiebolaget (NSAB) for the lease of six transponders situated at 5 degrees East. On this position, NSAB owns the Sirius satellite and the Tele-X satellite, each with 5 transponders. Kinnevik and TD have leased four transponders on Sirius which now transmit four of Kinnevik's channels, TV3 Sweden, TV6, ZTV and Filmmax. This agreement went into effect on August 1994 and runs for six years. In addition Kinnevik and TD have leased two transponders on Tele-X, of which one is currently not used. TD and Kinnevik entered into these two agreements on November 1994 and January 1995 and both will expire on July 1997 or with end of life of the satellites. Under the agreements Kinnevik and TD will have a right of first refusal until August 2000 with respect to the remaining 4 transponders on 5° East (one on Sirius and three on Tele-X) and, furthermore, for the same period the two companies will have a right of first refusal with respect to future capacity at 5° East becoming available to NSAB. All the lease agreements containing the rights of first refusal are intended to be transferred to NSD prior to the date of commencement of operations.
35. NSD will offer an integrated satellite transmission service to programme providers. The fact that NSD will sublease satellite transponder capacity and network services from Telenor or TD/Kinnevik does not put into question its full-function character at this level, since NSD will control the use of this transponder capacity for a long time. Lease contracts for satellite transponder capacity are usually concluded for a long period (7-10 years) which normally coincides with the life of the satellite itself. NSD will



therefore be able to develop its own commercial strategy on a lasting basis.

36. NSD will develop a new package of television channels which will be specifically adapted to the Nordic audience in terms of programme mix and language.
37. Regarding the direct-to-home distribution of TV channels as stated above, before the setting up of NSD both NT and Kinnevik offered television distribution services in the Nordic countries. NSD will now grant to the Viasat companies the exclusive right to distribute NSD's television channels to the direct-to-home and SMATV households in Denmark and to the direct-to-home, SMATV and cable TV households in Sweden. Viasat Sweden will continue to be 100% owned by Kinnevik, but Viasat Denmark will be owned by Kinnevik and TD (51% - 49%). TD has a conditional option to acquire an additional 6% of the share capital in Viasat Denmark in 1998.
38. In Norway NSD will have, for the time being, two representatives: Viasat Norway (100% owned by Kinnevik) and Telenor CTV. It is foreseen that both entities should merge and remain under control of Telenor.
39. As the exclusive distributor of NSD, the Viasat companies will have :
- the right and obligation to distribute the TV channels provided by NSD
  - the possibility to distribute other television channels subject to NSD's approval. The only limitation here is that in order to favour NSD's Hot Bird position, if the channel in question is located at 1 degree West, Sirius or Tele-X, the distributor will not be able to distribute the same channel from another satellite position.
40. The price to subscribers of the individual channels included in NSD's package will be decided by the broadcaster itself, when NSD acts as an agent. Where NSD enters into a distributorship agreement with the broadcaster the price to the subscribers will be decided by NSD or by NSD's distributors if they act as sub-distributors in cooperation with NSD. According to NSD's Programme Strategy, NSD's distributors shall prepare every year a marketing budget per channel or package of channels, which shall reflect the agreements entered into between NSD and the broadcaster. These programme budgets shall be presented to and approved by NSD, and any deviations from them shall be approved by NSD.
41. The fact that, as stated above, Viasat's and Telenor CTV's agreements with broadcasters will be transferred to NSD with effect from NSD's start of operations, and that NSD itself will negotiate and enter into any new agreements

shows that NSD will take up all responsibilities with respect to distribution. Although the Viasat companies and Telenor CTV will not be owned by NSD (except for Viasat Finland), they will carry out NSD's strategic decisions on distribution, on the basis of the prices and budget approved by NSD.

42. NSD shall provide and control its Subscriber Access System (SAS). Viasat and Telenor CTV will keep the Subscriber Management System (SMS), and will therefore make available smart cards to customers, and carry out the administration of subscriptions and payments, but they shall pay a monthly fee per smart card for the SAS services provided by NSD. NSD also intends to develop a new SAS for digital services as soon as it is technically possible.
43. With respect to cable distribution, NT and TD's cable operators will be appointed NSD's representatives for the procurement and sale of TV channels on the cable TV market and a part of the SMATV market. This implies that :
- NT and TD's cable operators shall have the right and obligation to procure the sale of satellite TV channels provided by NSD within their respective geographic areas, but NSD is entitled to sell any channel to other cable or antenna operators within the same area;
  - the two cable operators shall be able to distribute a TV channel which NSD cannot provide subject to NSD's prior approval;
  - NSD shall have the exclusive right to conduct negotiations and enter into agreements with broadcasters concerning marketing and sale of channels via cable in those geographic areas.
44. In a similar way as that agreed with Viasat, NT and TD's cable operator's agreements with broadcasters shall be transferred to NSD with effect from NSD's start of operations subject to the approval of the broadcasters. NSD will therefore assume the full responsibility for the provision of satellite TV channels to the cable networks owned by the parties'.
45. Despite of the fact, that NSD will be relatively small in economic terms, since it will only employ around 20 people the first year and around 50 within two or three years and it will have assets for a value of around 25 million Ecu, as a result of all the above elements, it can be concluded that NSD will have all the necessary resources to perform all the functions normally carried out by companies operating in the same market, and will therefore constitute a full-function joint venture.

**Cooperative aspects**

46. NSD's parent companies are currently competitors mainly at the distribution level, since in the direct-to-home segment in Norway, Denmark and Sweden NT, through Telenor CTV, competes with Kinnevik's Viasat companies and in some regions there is competition between Viasat and the cable operators of TD and NT.
47. In the direct-to-home distribution market the parties intend to merge Telenor CTV's activities in Sweden, Denmark and Norway with those of Viasat, which will become the exclusive distributor of NSD's package of TV channels these countries. In the meantime, the transfer of all distribution contracts to NSD and the exclusive right to negotiate new ones prevents the parent companies from providing direct-to-home distribution services on their own and from developing a distribution strategy to pursue their individual interests.
48. The parties' cable operators and Viasat will continue operating in the same areas, but they will all act as NSD's representatives offering as a general rule the same package of satellite TV channels. As for the direct-to-home segment, the transferral of the cable operators' contracts as well as the right to negotiate to NSD prevents the parent companies from providing these services on their own.
49. There is also competition at present between NT and TD in a very marginal market in economic terms: TV up-linking services to the satellite (see point 53). Both parents currently provide these services from their respective countries, but the insignificance of this market in economic terms clearly shows that the operation has neither the object or the effect of coordinating the activities of these two parent companies with respect to up-linking services.
50. Finally, the activities of NSD's parent companies in upstream or downstream markets are not likely to lead to any coordination of their competitive behaviour. NT does not compete as a satellite operator with TD or Kinnevik. Kinnevik will broadcast its pay-TV and commercial channels through NSD, but none of the other parties are broadcasters.
51. The facts described above lead to the conclusion that the setting up of NSD has neither the object nor the effect of coordinating the competitive behaviour of undertakings which remain independent. It can therefore be concluded that the present operation constitutes a concentration within the meaning of Article 3 of the Merger Regulation.

## VI. RELEVANT PRODUCT MARKETS

52. The operation involves the following three product markets:  
 (i) provision of satellite TV transponder capacity and related services to broadcasters; (ii) distribution of pay-TV and other encrypted TV channels to direct-to-home households; (iii) operation of cable TV networks.

(i) **Provision of satellite TV transponder capacity and related services to broadcasters**

53. Several companies are in the business of providing satellite transponder capacity. These companies - satellite operators - launch and operate satellites and lease transponders to broadcasters for transmissions of TV signals. According to the parties, around 250 transponders are available for transmission of TV signals to Europe (turnover approximately 625 Million Ecu). The most important satellite TV channels in the Nordic countries are currently being provided by Astra, Thor, Intelsat 702 and Sirius. These transponders are normally leased to broadcasters who through licensing arrangements deliver their TV channels to the distributors of cable-TV and direct-to-home consumers.

54. Distribution of TV signals via satellite (transponders) is a market distinct from TV distribution by terrestrial links, since considerable differences exist between the two modes of distribution both technically and financially (see the decision IV/M.469 - MSG Media Service). The NSD operation will result in a reorganisation of existing transponder capacity and will not lead to an enlargement of satellite transponder capacity suitable for Nordic viewers.

(ii) **Distribution of satellite pay-TV and other encrypted TV channels to direct-to-home households<sup>3</sup>**

55. On this market (hereafter called direct-to-home distribution), the distributor of pay-TV and other encrypted channels market and sells the channels or a package of channels to the direct-to-home households and provides the households with the necessary smartcard. In the Nordic area most direct-to-home distributors sell the channels in packages (a bouquet of channels) of which some contain up to 25 channels of all types. Normally, the distributor will offer a "basic package" that contains mixed financed pay-TV and advertising-financed TV channels.

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<sup>3</sup> In the statement of objections, this market was named "Administrative and technical services in distribution of satellite pay-TV and other encrypted channels". The change has been made in order to emphasize the commercial relationship between the distributor as a provider of TV channels and the direct-to-home households.

In addition, the customer has the option of adding other TV channels to the package. Several pay-TV channels and other encrypted channels are marketed in the Nordic countries.

56. There are currently three major distributors in the Nordic countries : Multichoice (a distribution company owned by FilmNet) and Kinnevik and NT's distribution companies. It is intended that the direct-to-home distribution of TV channels by NSD shall take place through the parents distribution companies on an exclusive basis. (see points 37-39).
57. The market for direct-to-home distribution has a high growth potential. Compared to transmission via cable networks, direct-to-home reception is currently a smaller segment of the market (see point 59). According to the parties, there are approximately 720 000 direct-to-home households in the Nordic countries (Sweden has around 360 000 direct-to-home households, Denmark 170.000, Norway 160 000 and Finland around 30 000). However, the parties estimate that at the end of 1998 the Nordic direct-to-home segment will comprise 1,15 million households.

**(iii) Operating cable-TV networks**

58. The cable operators provide the following services to households connected to their networks : maintenance of the network, sale and marketing of TV channels. In addition, the cable operators target the SMATV households in order to sell the TV channels also to this segment. Households wanting access to pay-TV normally rent a decoder from the cable TV operator. However, cable TV operators normally operate their own SMS and SAS based on their own encryption system and sell these services to broadcasters wanting to transmit pay-TV or other encrypted channels in the network.
59. From the point of view of the viewer there are considerable differences between the possible transmission routes - terrestrial, direct-to-home satellite and cable - which affect both technical requirements and finance. While terrestrial transmission and satellite television only require the viewer to install an aerial or a satellite dish at his own expense, cable TV is dependent on the maintenance of a cable network, which is financed by the viewer by means of cable fees (see IV/M.469 - MSG/Media Service). As shown, currently approximately 4.3 million of the 10 million Nordic households are connected to cable TV networks and around 0.7 million are connected to SMATV of which some receives the signal from cable TV operators.

	DENMARK	SWEDEN	NORWAY	FINLAND
Households	2.3 mio	3.9 mio	1.9 mio	1.9 mio
of which connected to :				
cable TV	1.05 mio	1.9 mio	0.565 mio	0.78 mio
SMATV	0.25 mio	0.3 mio	0.120 mio	0.10 mio

60. Cable TV is currently the predominant transmission route for satellite distributed TV in the Nordic countries. However, the cable TV market has reached a saturation point and is currently characterised by slow growth, and it is expected that no more than 50% to 60% of the 10 million TV households in the Nordic countries are likely in the foreseeable future to be cabled, largely because of terrain difficulties and the dispersion of the population in a wide geographical area which would be uneconomical to cable. It could be argued that there exists a certain competitive link between the cable TV market and the market for direct-to-home satellite distribution. However, the choice between transmission by cable or direct-to-home is not possible for a large number of currently not cabled households in the Nordic countries in the foreseeable future.

A further element which can limit the option for a household is the fact that in some households the acquisition of satellite dishes is prohibited on aesthetic grounds by the landlord or by the owners' association in the case of multiple dwellings. Lastly, a household already on cable or having a satellite receiver is normally not ready to make a further investment in another form of transmission (lock-in effect). For the reasons mentioned above, it appears that the operation of cable networks is an independent relevant market.

61. The Nordic cable TV market consists of a number of cable networks of different size each consisting of several separate cable units. At the individual head-ends the cable TV operator will normally have satellite dishes directed towards all relevant satellite alternatives.

## VII. RELEVANT GEOGRAPHIC MARKET

(i) Provision of satellite TV transponder capacity and related services to broadcasters

62. A broadcaster wishing to transmit to a specific area needs a transponder with a footprint (the geographical area where the TV signals distributed by a satellite can be received by direct-to-home households having standard receiving

equipment) that covers the relevant geographical area.

63. Technically, it is possible for the households in the Nordic countries to receive signals from all European satellites. Quality of reception depends on the size of the receiving dish and on the strength of the transponder signal. However, economic and aesthetic considerations will limit the dish size generally used and, as a rule, the Nordic direct-to-home households will only have equipment which is adequate to receive signals from certain satellite positions. For cable TV operators the situation is quite different, since, as they are not faced with the same economic and aesthetic restrictions as the direct-to-home households, they will be able to receive signals from nearly all European satellite positions.
64. For transmission to direct-to-home households, one way of defining the geographical scope of transponders is to consider the size of the dish necessary to receive good quality signals from the transponders in question. According to technical information provided by the parties, Société Européenne des Satellites (SES), which owns the Astra satellites, has specified its main markets to be areas where signals can be received by dishes of up to 60 cm in diameter. On the basis of a 60 cm dish size, the Nordic satellites (Intelsat702/Thor/TV-Sat and Sirius/Tele X), the Astra satellites and the Eutelsat satellites are relevant for Nordic viewers.
65. The transponders on the Nordic satellites have a footprint which enables all Nordic viewers with a 60 cm dish to receive the signals from the transponders. Astra and Eutelsat are also relevant for the Nordic area since direct-to-home households in the whole of Denmark and in the Southern parts of Norway and Sweden with a 60 cm dish could receive signals from some of Eutelsat and Astra's transponders. Astra cannot be received in Finland with a 60 cm dish.
66. From a technical point of view, for a broadcaster who wants to target only Denmark the transponders on Astra and Eutelsat would be as relevant as the Nordic transponders. However, a broadcaster who wants to operate on a Nordic basis, transponders which only cover parts of the Nordic market will not be considered as an attractive alternative. For such a broadcaster there will be imperfect substitution between NSD's transponders and the transponders on Astra and Eutelsat. This is supported by information from the parties in which it is stated that prior to the establishment of the Nordic satellite positions there was no transponder capacity with an ideal foot-print for the Nordic countries.
67. Furthermore, it has to be borne in mind that compared to the Nordic satellites, Astra and Eutelsat are international businesses with a Central European scope. Information from

the parties indicates that the fee for leasing a transponder on Astra or Eutelsat will be considerably higher than the fee will be for leasing a Nordic satellite transponder. If NSD maintains a considerable price difference, transponders on Astra and Eutelsat will not be an alternative for a broadcaster who wants to be a competitive player in the Nordic area.

68. However, in this case, technical questions relating to footprints and sizes of dishes, and the prices of transponders are not determinant for the definition of the relevant geographic market since the operation will create such barriers to entry for providers of transponder capacity suitable for Nordic viewers that the operation in itself will lead to the creation of a separate Nordic market. As will be shown in the assessment, through its control over the transponder capacity and the links to Kinnevik as an important broadcaster and distributor of Nordic TV channels, and through the links to TD and NT as important cable operators, NSD will be in a position to foreclose other satellite operators from leasing transponders to broadcasters wanting to target Nordic viewers.

(ii) Distribution of satellite pay-TV and other encrypted TV channels to direct-to-home households

69. Direct-to-home distribution is a retail operation with direct local contact with the viewer, FilmNet, Kinnevik and NT operate national companies providing these services. Marketing of the services is national. Furthermore, the operation itself will foreclose the Nordic region for new distribution companies, since it will in effect be impossible for a potential entrant to create a smart card with an attractive programme package (see points 135-138). The market is likely to be national, but it will not change the assessment whether the market is defined as national or Nordic and therefore this question can be left open.

(iii) Operation of cable TV networks

70. Provision of cable TV services to viewers is a regional service. Competition between operators to obtain connections may to a certain extent take place on a national scale in terms of marketing efforts. Cable TV operators are faced with different market conditions in different countries in terms of geography, marketing and legislation. Operation of cable TV networks is, therefore, at least a national market.



## VIII. ASSESSMENT

- 71 The operation essentially involves the following separate markets :
- A. Provision of satellite TV transponder capacity and related services to broadcasters.
  - B. Operation of cable TV networks.
  - C. Distribution of satellite pay-TV and other encrypted TV channels to direct-to-home households.

The operation will have an impact on the affected markets either horizontally or through the vertical links created. NSD will, after the operation, control an integrated infrastructure for the provision of TV services to the Nordic area as well as the right to transmit some of the most important TV channels in the area.

The assessment first discusses the effect of the operation on the transponder capacity market (section A). It goes on to deal with the operation's effects on the markets for cable TV (section B) and distribution of satellite pay-TV and other encrypted channels to direct-to-home households (section C). Sections D [...] discuss issues relating to economic and technical progress.[...] The Commission's conclusions are set out in section E.

- A. Provision of satellite TV transponder capacity and related services to broadcasters

- A.1. Market structure and capacity

- a) Transponder capacity available for the Nordic "Hot Bird"

72. Currently, there are five satellites in the position 1° West and 5 degrees East. These are :
- Thor with 5 transponders (of which all are used for NSD's channels)
  - Intelsat with 10 transponders (of which four are used for NSD's channels; three are used for public channels; the rest is used by other independent broadcasters)
  - TV-Sat with 5 transponders (of which three are used for NSD's channels; one is used by an independent broadcaster; one is currently not used but controlled by NSD)
  - Sirius, owned by the Swedish state owned company NSAB, with 5 transponders (of which four are used for NSD's channels; one is used by an independent broadcaster)
  - Tele-X, owned by NSAB, with 5 transponders (of which one is used for NSD's channel; one is currently not used but controlled by NSD; one is used for a public channel; the rest is used by other independent broadcasters).

Telenor owns and operates the Thor satellite, positioned at

1 degree West. Furthermore, Telenor has leased from German Telecom the TV-Sat satellite and, in addition, has reserved all the transponders on the Intelsat satellite, both satellites also located at 1 degree West. At the same time, Kinnevik and TD have entered into an agreement with the Swedish satellite operator NSAB for the lease of four transponders on the Sirius satellite and two on the Tele-X satellite, both situated at 5° East. This agreement is intended to be transferred to NSD prior to the date of the commencement of operations.[...]

73. NSD and its parents will directly or indirectly control a large majority of the capacity available for the Nordic "Hot Bird". Of a total of 30 transponders in the position 1° West and 5° East, NSD will immediately lease 19. [...]

b) Competition from Astra and Eutelsat

- 74 The parties claim that the Astra and, to a lesser extent, the Eutelsat satellites are actual competitors to the Nordic satellites, since direct-to-home households in the Southern parts of Scandinavia can receive signals from some of Eutelsat's and Astra's transponders with standard equipment. According to the parties, more than 50 transponders on Astra and Eutelsat are currently used for channels which are aimed at or of interests to Nordic households.

- 75 It is true that today approximately 70% of the Nordic direct-to-home households have their dishes directed to Astra. In addition, practically all Nordic cable networks have dishes directed to Astra and Eutelsat. However, it has to be borne in mind that, except for Kinnevik's four channels and a pay-TV channel which is transmitted from Astra to Nordic viewers, all channels on Astra and Eutelsat are in foreign languages and aimed at other non-Nordic countries. Several of these channels can be said to be of interest to Nordic households, for example Eurosport and MTV Europe, and it cannot be excluded that others are popular in certain regions (for example German language programmes in the Southern parts of Denmark). Nevertheless, national channels are by far the most popular. National language is the most decisive element in the selection of a channel by the viewer and to make cost-effective TV advertising, the industry has to use national TV channels.

- 76 In addition, Astra and Eutelsat have a central European scope. They have up to now not shown a particular interest in the Nordic area and the foot prints of the satellites do not cover the whole Nordic area. The satellites which NSD controls have foot prints aimed at Nordic viewers in particular. Consequently, broadcasters using NSD's transponders will obtain an advantageous position compared to competitors without access to NSD's transponders. Anyhow, because of the operation Astra and Eutelsat will not be significant competitors to NSD's Hot Bird as providers

of transponders to broadcasters wanting to target Nordic viewers. The reasons are as follows :

- (i) **The importance of Kinnevik's TV channels**  
Through the link to Kinnevik as a broadcaster, NSD will be able to offer some very popular Nordic TV channels on an exclusive basis. As a result, the majority of Nordic direct-to-home households will direct their dishes toward NSD's satellites.
- (ii) **The link to Kinnevik as a major distributor**  
Getting onto the Viasat package of satellite TV channels will be vital for broadcasters aiming at the Nordic DTH market, because of the pulling power of the popular Kinnevik channels being offered there. By the operation, Viasat will exclusively distribute these channels available from the NSD satellites. Therefore, it will be vital for broadcasters to be on the NSD satellites so as to be on the Viasat distribution package.
- (iii) **The link to the parents as major cable TV operators**  
Because of NSD's link to TD and NT as major cable TV operators a broadcaster must anticipate the possibility of not getting access to a large part of the Nordic cable networks if it transmits from Astra or Eutelsat.
- (iv) **The price difference**  
Because broadcasters will be able to lease transponders on NSD at lower prices than on Astra and Eutelsat, a broadcaster targetting the Nordic market will obtain an advantage by being on NSD's satellites compared to competitors who are on Astra or Eutelsat.
- (v) **No capacity on Astra an Eutelsat**  
All transponder capacity on Astra and Eutelsat is currently occupied.

(i) **The importance of Kinnevik's TV channels**

77 The relationship between Kinnevik as a broadcaster and NSD as a supplier of transponder services will be instrumental for the parties in creating a "Nordic Hot Bird". NSD will offer a package of approximately 25 programmes including the TV3 channels of Kinnevik. The TV3 channels will play a major role in creating the "Nordic Hot Bird". When launched (TV3 Sweden in 1989 and subsequently TV3 Denmark and TV3 Norway in 1991) they were transmitted from Astra. The TV3 channels became very popular TV channels in these countries. According to the parties TV3 can be watched by about 50% of all households in Sweden, Norway and Denmark. Information

from cable operators indicates that more than 70% of their viewers regularly watch TV3 and that the channel ranks among the 4 most popular channels in each country. Cable TV operators generally indicated that TV3 is the most important channel to carry, apart from the national terrestrially distributed channels. In this connection, one has to bear in mind that Nordic viewers can watch the national channels without having to buy a dish or to subscribe to cable TV. Therefore, the reason for a household to buy a dish or subscribe to cable TV is to get access to additional channels, of which TV 3 is the most important.

- 78 In addition, the parties will within a short time be able to add more attractive TV channels to the package. Kinnevik owns other channels (TV6, TVG, Z-TV) which will also be transmitted exclusively from NSD's transponders.
- 79 It appears that following the operation Astra will not be a major provider of satellite TV channels to the Nordic market. Currently, five transponders on Astra are used for Nordic TV channels and no Nordic TV channels are transmitted from Eutelsat. Four of the five Nordic transponders on Astra are leased by Kinnevik and used for its channels TV3 Denmark, TV3 Sweden, TV3 Norway and TV1000. Because of the operation, Astra shall no longer transmit the Kinnevik owned channels which will then be exclusively transmitted from the Nordic satellites. In addition, it is likely that Astra will also stop transmitting the remaining national channel, FilmNet's pay-TV channel, since FilmNet by the agreement with Telenor (see point 134) will get access to an additional transponder on 1 degree West.
- 80 Kinnevik's four transponders on Astra will not become available for broadcasters of Nordic TV channels. It is the stated aim of Kinnevik to lease the four transponders to broadcasters with no Nordic interests. In a market characterized by a rise in demand and a shortage of supply, such a move serves to limit competition.
- 81 Furthermore, NSD will also provide Astra's most popular foreign language TV channels in the Nordic countries: Eurosport, Discovery, Children's Channel, CNN Int., MTV Europe. The first four mentioned channels will be transmitted in a more attractive Nordic version in NSD's package. According to the parties, other international channels are also considering Nordic versions of their channels which will be subtitled or dubbed. It is most likely that these channels will also be transmitted from NSD's satellites. NT has exclusive rights to distribute Eurosport Nordic, CNN Nordic and MTV Europe in the Nordic area. Undoubtedly, such rights will be transferred to NSD and it is likely that NSD will be able to get exclusive rights to other popular channels.
- 82 Based upon the above mentioned, it appears that broadcasters will stop transmitting the Nordic channels on Astra and that

Astra will not have many popular foreign language channels to offer to Nordic viewers which they cannot get from the Nordic satellites, some even in a Nordic version.

- 83 The position of NSD is likely to be further strengthened by the fact that the national broadcasters in Denmark are planning to launch satellite channels as supplements to their terrestrially distributed channels. It appears that NSD is the only realistic distribution possibility for these companies. Furthermore, the inclusion of these companies in NSD will take away strong potential broadcasters for potential competitors to NSD seeking to distribute satellite television to the Nordic area.
- 84 The parties do not deny the strength of Kinnevik's channels. On the contrary, they consider those channels a decisive element in the operation. Information provided by the parties shows that they concur with the Commission's expectation that, after and as a result of the operation, most dishes in the area will be turned towards 1 degree West or 5 degrees East.
- 85 The parties acceptance that most dishes in the area (70% of which are presently directed at Astra) will be turned towards the Nordic satellites as soon as TV3 moves to them from Astra, seems to lead to the conclusion that TV3 is by far the most important satellite TV channel to most Nordic direct-to-home households, and to confirm the "pulling power" of the Kinnevik channels mentioned earlier.
- 86 The parties state that TV channels carried by Astra and Eutelsat will still be attractive for Nordic direct-to-home households and mention the fact that it is possible for households to receive signals from more than one satellite position by using certain equipment. Such equipment includes motorised dishes and fixed dishes with side-feeds. If they wish to, households can also buy another fixed dish.
- 87 However, it seems clear that there are several problems with such equipment. There are aesthetic and planning concerns raised by the large size of the dishes required to fit side-feeds. They are also costly. The high cost of the motorised and second dish solutions also militates against them. A ratio of 2:1 in price difference between side-feed and standard equipment has been mentioned by the parties. Motorised dishes are even more expensive, and the cost of buying two standard dishes is obvious.

Furthermore, even if such solutions were inexpensive and easy to integrate into a household, it seems likely that a consumer receiving 25 TV channels from NSD using standard equipment will be reluctant to spend money on other equipment so as to receive additional channels from Astra or Eutelsat.

- 88 It is clear, therefore, that, because of the operation, very

few Nordic direct-to-home households will direct their dishes towards Astra, Eutelsat or other satellite operators and, therefore, broadcasters wanting to target Nordic viewers will not see these satellites as alternatives to NSD.

(ii) The link to Kinnevik as a major distributor

- 89 A broadcaster transmitting from Astra or Eutelsat will be excluded from NSD's package of satellite TV channels. In the Nordic countries satellite TV channels are sold in packages and by the operation NSD will offer very attractive packages. To be excluded from NSD's packages of channels will put a broadcaster in a very disadvantaged position compared to NSD's broadcasters. It is very unlikely that such broadcasters could develop new packages which could compete with NSD's package of channels. Another option would be to get onto FilmNet's packages of channels. However, compared to what NSD's packages can offer (i.e. the Kinnevik channels including TV3, the Nordic versions of other channels see points 77-81 above) FilmNet's package (see point 132) will not be an attractive choice for a broadcaster. Besides, Filmnet's position as a significant player on this market will be undermined because of the operation (see point 140).

(iii) The link to the parents as major cable TV operators

- 90 A broadcaster transmitting from Astra or Eutelsat must anticipate the possibility of exclusion from a large part of Nordic viewers connected to cable networks. Currently the parties control about 25% of the approximately 5 million households connected to cable TV networks and SMATV networks in the Nordic countries. However, in the digital environment NSD will effectively be able to control a much larger part of the cable TV network in the Nordic area due to its role as a "gate keeper" to the Nordic cable TV networks (see point 128).

(iv) The price difference

- 91 It seems likely that broadcasters will be able to lease transponders on NSD at lower prices than on Astra and Eutelsat. This is mainly because of the difference in population covered by the Nordic foot print of NSD compared to the central European foot prints of Astra and Eutelsat. This means that broadcasters aiming at Nordic viewers will obtain a price advantage on NSD's satellites compared to competing broadcasters without access to NSD's satellites. In addition, a broadcaster transmitting from Astra or Eutelsat can reach only approximately 70% of the potential Nordic direct-to-home households while competitors on NSD's satellites can reach all Nordic households using standard receiving equipment. For these reasons alone, most broadcasters wanting to target Nordic viewers will not see

transponders on Astra or Eutelsat as relevant alternatives to NSD's transponders.

(v) No capacity on Astra and Eutelsat

- 92 All transponder capacity on Astra and Eutelsat is occupied and in addition, the market for TV transponder capacity is for the moment characterised by a rise in demand and a shortage on the supply side. Furthermore, Kinnevik which currently leases 4 transponders on Astra directed at Nordic region, has decided not to sub-lease these to broadcasters targetting the Nordic region when it moves its channels to NSD satellites.

c) Potential competition from future capacity

- 93 The parties expect the current situation in which there is a shortage of transponders to change because of a net increase in transponders in the near future.

(i) Astra / Eutelsat

- 94 The parties claim that Astra has plans to launch a new satellite in 1995 which will increase its transponder capacity from 64 to 82 and, in 1996, a further satellite will increase Astra's capacity to 102 transponders. Other satellite operators with European coverage, for example Eutelsat, will also launch new satellites in the near future and thereby increase the total transponder capacity.
- 95 Undoubtedly, Astra, Eutelsat and other satellite operators have plans to (and will) increase the capacity of transponders in the coming years by launching new satellites. However, according to information currently available to the Commission, transponders will not be available for Nordic broadcasters in the next three to four years at least. Besides, even if transponders for Nordic viewers were to be available there would not be that many that it would be possible to create a package that could compete commercially with NSD's.

(ii) NSAB

- 96 The parties have in a letter of 12 April 1995 mentioned that the Swedish satellite operator NSAB has announced plans to launch a 32 transponder satellite to become operational by mid 1997. This means inter alia that NSAB shall not acquire additional capacity at 5° East without first consulting NSD. Furthermore, NSD will have a right of first refusal with regard to satellite capacity at 5° East which is or will become available to NSAB or which NSAB plans to have

available. Consequently, NSD will also control those 32 transponders, if NSAB carries its plan through. These are non-ancillary agreements subject to Art. 85 of the treaty.

**(iii) New players using new satellites**

- 97 It is not likely that new players will launch and operate TV satellites for the purpose of targeting the Nordic area. According to the parties, the construction cost of a satellite varies between 40 and 100 million Ecu. To this must be added launching costs of between 20 and 75 million Ecu and insurance costs of approximately 20% of the insured loss (consisting of construction costs and launching costs). It usually takes more than five years from the decision is taken to build a new satellite until the satellite can begin transmitting.

**(iv) New players using second hand satellites**

- 98 The parties argue that there is a second hand market for operative satellites which means that potential operators can buy or lease an operative satellite and move them into the position they prefer. In this connection the parties point to the fact, that the satellites currently situated at 1° West and 5° East are "second-hand-satellites". Furthermore, according to the parties, it is possible to tilt the satellite so that the entire foot-print is moved.
- 99 However, according to information available to the Commission, although it is possible to re-point the satellite to a different region of the earth, the footprint coverage is unlikely to be ideal since the satellite was not originally designed to cover the new region. In addition, even if an independent satellite operator chose to carry through such an operation, such satellites would be competing with NSD's "Hot Bird" with all its competitive programming advantages transmitting 20 -25 TV channels of which several are Nordic channels not accessible for other satellite operators than NSD.
- 100 In view of the above, it seems unlikely that it would be economically sensible for a new company to enter the market for provision of transponder capacity to the Nordic area by using second hand satellites.
- [...]

**d) Digitalization**

- 101 The introduction of digital technology will increase the capacity of a satellite by 5-10 times. According to the parties, digitalization on a commercial basis will take place within the next one or two years. However, the transition from analogue to digital technology will require the replacement of the majority of the receiving equipment of the cable networks and direct-to-home households. This means significant investments for cable operators and



direct-to-home households. The direct-to-home households would at least have to invest in a digital decoder which will cost between 300 and 500 Ecu. For that reason alone, practically all companies which have supplied information to the Commission agree that it will take several years before a majority of the Nordic satellite TV households will invest in the necessary equipment. According to the parties, it is generally accepted that there will not be a pure digital environment before the end of this century, but for quite a long period both analogue and digital transmissions will exist side by side. Consequently, in this transitional period there will be double illumination of the TV channels in both digital and analogue transmission and, therefore, a need for more capacity than before digitalization.

102 Furthermore, NSD will still control the transponder capacity of the Nordic satellites, and it is not evident why digitalization would make it more attractive for a potential new supplier of transponder capacity to supply transponder capacity directed towards the Nordic area. It seems more reasonable to conclude that a potential supplier of transponder capacity in the digital environment will not supply transponder capacity for the Nordic area, for the same reasons as expressed above.

103 The need for more channels for specialized pay-TV, video-on-demand, etc. could mean a strong demand for digital transmission capacity. Information supplied to the Commission indicates that capacity created by digitalization could easily be absorbed by introduction of new capacity-intensive products such as video-on-demand etc. On that basis, it must be assumed that the increase in transponder capacity for the Nordic area due to the introduction of digital technology will be absorbed by NSD itself.

#### A.2. Conclusion

104 In its communication of 10 June 1994 on satellite communications relating to the provision of - and access to - space segment capacity, the Commission announced its intention to use the competition rules to remove all national restrictions within the European Union on access to space segments. This was stressed again in the Commission's Communication to the European Parliament and the Council on the status and implementation of Directive 90/388/EEC on competition in the markets for telecommunications services (COM(95) 113 final of 4.4.95). In particular, former dominant positions held by national incumbent telecommunications operators as a result of national legislation should not be directly or indirectly replaced by dominant positions held by private companies as a result of commercial agreements.

105 NSD will through the operation acquire a dominant position

on the market for satellite TV transponder services suitable for Nordic viewers. [...] Currently Telenor controls all three satellites in the position 1 degree West and the present leasing agreements with NSAB (the Swedish satellite operator) ensures NSD control of [...] the majority of the transponder capacity situated on 5 degrees East. As a result, NSD and its parents will control all Nordic transponders. [...]

- 106 Through its control over the transponder capacity, the links to Kinnevik as an important broadcaster of Nordic TV channels and distributor of satellite TV channels to direct-to-home households, and through the links to the parents as cable TV operators, NSD will be in a position to foreclose other satellite operators from leasing transponder to broadcasters.
- 107 Even if Astra and Eutelsat could be considered actual competitors, they will not have transponders to offer eventual broadcasters wishing to transmit channels to Nordic households. Of the five "Nordic" transponders on Astra Kinnevik controls four and in this connection it has to be borne in mind that Kinnevik has stated that the four transponders will not be offered to broadcasters with Nordic interests. This will contribute to the strengthening of NSD's dominance and shows that it is the intention of the parties to prevent Astra from being a competitor. For these reasons it can be concluded that NSD in the short term will dominate the market for transponders suitable for transmitting TV signals to Nordic viewers.
- 108 In the medium to long term (1996 and onwards) it is very unlikely that new satellite operators, Astra or Eutelsat would be able to challenge NSD's dominant position. In the next two to three years there will be no capacity left on Astra and Eutelsat or on other satellites not controlled by NSD. It will take even more time before digitalization will have an impact on the supply of transponder capacity. The additional capacity becoming available through digitalization is likely to be absorbed by NSD. Furthermore, competition within NSD will be defined by NSD, since NSD will be able to determine which companies will broadcast through NSD. For these reasons it is likely that NSD even in the medium to long term will be able to maintain its dominant position on this market.
- 109 The above conclusions are reinforced by the existence of the rights of first refusal on 5° East even if these are not to be considered ancillary and therefore to be assessed under Art. 85 of the Treaty.

## B Operation of cable TV networks

### B.1. Market structure

110 In the Nordic area about 4.2 million of 10 million households in total receive cable TV. The number of cable TV connections is only expected to grow slowly in the coming years, since most of the areas, where it is economically sensible to lay cables have by now been cabled. Compared to other European countries the Nordic cable TV sector is characterized by physically smaller units, where each network tends to have relatively few connections. However, a few large operators with many units control about 80% of all connections in the Nordic area.

a) Denmark

111 Denmark has around 2,3 million households of which 1,05 million are connected to cable TV networks and 250 000 households connected to SMATV networks. TD Kabel TV, owned by TD, operates the largest network and supplies approximately 625 000 cable TV and SMATV households (approximately 50% of all households connected to cable TV and SMATV). The second largest operator is Stofa A/S with around 110 000 households. Stofa is controlled by Telia, the Swedish telecom operator. Besides these two operators the market consists of a large number of aerial associations.

112 Until now it has not been possible to enter the Danish cable TV market with full scale operations as TD has had a legal monopoly on the ownership of commercial cable TV infrastructure and the transmission of TV signals by cable across municipal borders. However, according to a parliamentary decision from April 1995 the Danish legislation on telecommunication and cable TV activities will be liberalized in two steps: The first step will be implemented 1 July 1995, and the second step will be implemented not later than 1 January 1998. The implementation of step one means that cable operators other than TD will be allowed to own cable network infrastructure. However, until the implementation of step two TD will retain the exclusive right to provide the infrastructure for transmission of radio and TV signals as well as other telecommunication services across municipal borders. Third parties will get the right to make use of TD's infrastructure on a leased line basis, but will be excluded from offering cross-municipal-border transmission in their own infrastructure. Denmark is made up of 275 municipalities. The average population of a municipality is 19,000 inhabitants

113 The fact that, despite the liberalization, undertakings other than TD are denied the right to provide infrastructure for transmission of signals across municipal borders means that competitors are denied the economies of scale from which TD currently benefits. Furthermore TD will be in a position where it will obtain knowledge about the strategic considerations of their competitors, since all offers made by the competitors of TD will necessarily involve a contractual relationship with TD regarding the use of TD's

infrastructure. In contrast, TD can make an offer without being forced to negotiate the terms for using another company's infrastructure.

- 114 As a result of its legal monopoly, TD has obtained a very strong position on the Danish cable TV market. The implementation of step one will remove some of TD's exclusive rights, but TD will still have some legal protection from which it will be able to maintain or even develop its position. Although the legal situation is expected to change, the heavy investment needed to build up a cable network together with the dominant position already held by TD make new entry unlikely. The proposed concentration will lead to a strengthening of TD's dominant position (see section B.2-3 below).
- 115 It should be noted, that Stofa A/S, a private Danish cable TV operator, has filed a complaint with the Commission concerning Danish legislation on cable TV. The Commission has questioned<sup>4</sup> the Danish Government on the points raised by Stofa. In particular, the Commission has asked the Danish authorities to lift the current provisions prohibiting private companies from owning cable TV networks and to ensure that companies other than TD are allowed to transmit signals across municipal borders in Denmark.

b) Norway

- 116 Norway has around 1,9 million households of which 565 000 are connected to cable TV and 120 000 are connected to SMATV. There are three large cable TV operators that cover approximately 70% of all households connected to cable. Telenor Avidi, owned by NT, is the largest cable operator with about 190 000 connections (approximately 30% of all connections). Janco Kabel-TV AS, owned by Helsinki Media SA, has about 22% of all connections, and Norkabel AS has about 20% of all connections. Norkabel is owned by TCI and others.
- 117 Retransmission of satellite television programmes by way of cable networks does not require a special license in Norway. Cable TV companies are legally obliged to carry the national TV stations NRK and TV2. The Norwegian legislation also states that agreements concerning retransmission of satellite broadcasts shall contain a clause to the effect that Norwegian cable networks may enter the agreement on equal terms.
- 118 Although NT is the market leader, the Norwegian cable TV market consists of three competitors of almost equal strength and NT probably does not have a dominant position at present. According to the Norwegian competition authority, direct competition between cable TV operators is

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<sup>4</sup> Commission letter of 23.12.1994 to the Danish Government.

to a large extent possible since about 2/3 of all connected households have the possibility of choosing an alternative cable TV supplier. Furthermore, the Norwegian cable TV market is expected to grow by 2-3% per year and the penetration is expected to reach a level of 40-50% of the total amount of households.

c) Sweden

- 119 Sweden has around 3,9 million households of which around 1,9 million are connected to cable TV networks and approximately 600 000 are connected to SMATV networks. Svenska Kabel-TV AB, which is owned by Telia AB (the former public telecom operator which has been privatised) is the dominant operator with approximately 1,2 million connections (about 50% of all connections). The parties had invited Svenska Kabel to participate in NSD but negotiations are no longer taking place. Kinnevik has a 37.4% interest in the second largest cable operator Kabelvision AB (TCI has the majority shareholding), which has around 300 000 subscribers (about 18% of all connections). Two other companies - Stjern-TV AB and Sweden-On-Line AB have each around 150 000 connections. The Cable Act was adopted in 1992 and has removed all important legal barriers to entry.
- 120 Kinnevik has a 37.4% interest in Kabelvision and appoints one member of the board of directors of Kabelvision. In 1993 Kabelvision stopped distributing FilmNet's pay TV channels, and it was only after intervention of the Swedish competition authorities that Kabelvision recommenced distribution of FilmNet in 1994. Therefore, it is reasonable to conclude that Kinnevik has an important influence on Kabelvision's commercial policy. In any case the fact that potential competitors will have to take into account the possibility that Kinnevik may be able to influence the commercial strategy of Kabelvision is enough to influence the actions of competitors.

d) Finland

- 121 Finland has around 1,9 million households of which approximately 780 000 are connected to cable TV networks and about 100 000 to SMATV networks. The largest cable TV operator is Helsinki Television OY, owned by Helsinki Media, with about 190 000 connected households (approximately 20% of all connections). The second largest is Telecom Kabel-TV OY, owned by the public telecom operator, with approximately 120 000 connections. Four smaller companies have shares between 4% and 6% of all connections while the rest (about 40% of all connections) are operated by many small companies.
- 122 The parties to the operation are not active on the Finnish cable TV market. However, the parties invited the two largest cable TV operators - Helsinki Media, which are also active in Norway (Janko Kabel TV with about 22% of all

connections), and the public Finnish telecom operator, to participate in the joint venture. No agreements have been reached but it is still the aim of the parties to include the two Finnish cable TV operators in the joint venture.

#### B.2. Impact of NSD on the cable TV market

- 123 The cable TV operators questioned by the Commission have said that they would, for competitive reasons, have to carry the NSD package of programmes, at least in Denmark, Norway and Sweden. Due to the dominant position of NSD on the transponder market, this will give NSD a strong position towards the cable TV operators, since cable TV operators will have to negotiate with NSD to obtain the TV channels from on NSD, instead of directly with broadcasters, as is the case today. The establishment of NSD will therefore lead to an important change in the negotiating position of cable TV operators.
- 124 The parties have argued that the creation of NSD would not prevent the independent cable operators from negotiating directly with Kinnevik in order to obtain the TV3 channels and Kinnevik's other channels if operators do not want to negotiate with NSD. It is true that the NSD agreements do not prevent such arrangements, however, it must be assumed that the parties interest is to promote Kinnevik's channels on a NSD package. In addition, in order to carry the channels of which NSD will most likely obtain exclusivity (Eurosport Nordic, CNN Nordic and MTV Europe and probably more since it is the intention of NSD to obtain such exclusivity arrangements) independent broadcasters would have to negotiate with NSD. Thus, it seems that negotiations directly with NSD in order to carry NSD's package will be the most realistic choice for the majority of cable operators. In principle, a cable TV operator could get programs from Astra, or other satellites not controlled by NSD and in such a case they would negotiate directly with broadcasters. However, only non-Nordic language channels will be available on Astra or other satellites.
- 125 Furthermore, the independent cable TV operators in Denmark, Norway and Sweden would have to negotiate prices and other terms with a competitor (this applies also if the cable TV operators negotiate directly with Kinnevik since Kinnevik is a part of NSD). This is also the case in areas where households have a choice between being connected to cable TV or buying a private dish, since NSD will control the direct-to-home market as well. NSD would thus be in a position to price-discriminate or impose terms on independent cable operators in favor of the cable operators owned by the parents or in favor of its direct-to-home operations.
- 126 It should be noted that several independent cable operators which have supplied information to the Commission have shown a great deal of concern about the possibility of

discrimination by NSD in order to favor its own interests. However, even if there was no discrimination, NSD would still be able to exploit its position on the cable TV markets due to its dominant position on the transponder market.

127 According to the parties, in the digital environment it is the intention of the parties to develop and implement a joint Nordic encryption system and a joint Nordic head-end. NSD will control the system and the head-end, and have plans to offer transparent transmission of its package of TV channels and provision of SMS and SAS to cable TV operators, including the parents' own cable operators. According to the parties, such a solution could be economically attractive to many cable TV operators, since they could eliminate an encoding and decoding system in each head-end and thereby reduce costs significantly. This is of particular relevance in areas with many smaller cable TV networks, as in the Nordic countries. Some independent cable TV operators have hundreds of head-ends or more and needs a decoder for each channel in each head-end, with current technology. Undoubtedly, many cable operators would be reluctant to give up providing the SMS themselves, since this is a critical part of most cable TV operations and would make them dependent on NSD. Considering the economic benefits for cable households, and the fact that subscribers connected to the networks will not notice any difference if NSD provides transparent transmission together with SMS and SAS, it would be difficult for a smaller cable TV operator to reject such a solution, if it became a reality.

128 Consequently, if NSD develops and implements such a system in the digital environment, it is most likely that the majority of households connected to cable networks in the Nordic countries will receive transparent transmission of signals using NSD's joint Nordic encryption system. The parties have not yet decided what technology to be used and whether the encryption system will be open or closed. Consequently, it is also difficult to assess the competitive and economic aspects of transparent transmission. However, it must be foreseen that by controlling such a system NSD will be in a position to strengthen its function as a "gate keeper" for broadcasters wishing to get access to Nordic cable networks. It would be very difficult for a broadcaster without access to NSD's system for encryption to get access to cable networks should such a system be developed.

### B.3. Conclusion

#### Denmark

129 TD controls approximately 50 % of the cable connections in Denmark, and has a dominant position on the Danish market due to the legal regime there. The creation of NSD will result in the strengthening of TD's dominant position

because :

- i NSD will be able to discriminate in favour of TD when offering channels to Danish cable operators.
- ii NSD's monopolist position as regards provision of programming will mean that the terms offered to cable operators will be those most favourable to TD, rather than to others.
- iii Cable operators in competition with TD will have to negotiate with TD as an NSD partner.

This situation is unlikely to change after the first step of liberalisation, as TD will still retain many advantages over its competitors due to its past legal monopoly.

#### The Wider Nordic Area

- 130 The parties control or influence about 25 % of the cable and SMATV connections in Norway, Sweden and Denmark. Because of NSD's dominance of the transponder market, point i. to iii. above will apply to the competitive situation between the parties' cable operators in Norway and Sweden as much as they do in Denmark.
- 131 However, there will be no reinforcement of a pre-existing dominant position on these markets other than in Denmark, and because of the relative strength of competitors in Norway and Sweden it seems unlikely that dominant positions of the parties in Norway and Sweden will be created as a result of the operation.

#### C. Distribution of satellite pay-TV and other encrypted TV channels to direct-to-home households

##### C.1. Market structure

- 132 There are currently three major distributors in this market : FilmNet (Multichoice), Telenor CTV and Viasat. To be competitive a distributor must have a TV channel or package of TV channels on his smart card which a considerable number of viewers find attractive. The three companies use competing smart cards with different TV channels :
  - FilmNet's card contains its own pay-TV channel FilmNet Plus, The Complete Movie Channel and BBC. In Denmark the card only contains FilmNet Plus and/or FilmNet The Complete Movie Channel;
  - Telenor CTV markets the CTV card which includes MTV, Eurosport Nordic, Discovery, Children's Channels, CNN and FilmNet The Complete Movie Channel. In Sweden (and



planned for Denmark) the card also includes FilmNet Plus;

- The Viasat card includes TV3 (TV3 Denmark, TV3 Sweden or TV3 Norway and its own pay-TV channels TV 1000, Film Max and TV 1000 Cinema.

According to the parties, by March 1995 Viasat, FilmNet and Telenor CTV provided the following numbers of smart cards in the Nordic countries:

Denmark	Number of Cards sold
Viasat	148 000
FilmNet	30 000
Telenor CTV	4 000
<b>Norway</b>	
Viasat	122 000
FilmNet	30 000
Telenor CTV	31 000
<b>Sweden</b>	
Viasat	272 000
FilmNet	50 000
Telenor CTV	29 000
<b>Finland</b>	
Viasat	0
FilmNet	5 000
Telenor CTV	11 000
<b>Nordic Total</b>	<b>Number of Cards sold</b>
Viasat	542 000
FilmNet	115 000
Telenor CTV	75 000

133 Measured in numbers of smart cards sold, Viasat as a distribution company has a very strong position on this market. It can be noted, that according to the FilmNet/Telenor agreement (see below) Telenor's CTV package will be available also on FilmNet's smart card. However, it has to be borne in mind that Viasat's smart cards will also

contain the CTV package and include Kinnevik's channels, which will be sold exclusively by Viasat. On that basis, it can be concluded that the operation will create a dominant position of Viasat on this market. In this connection it has to be borne in mind that it is the intention of the parties to merge the activities of Telenor CTV into Viasat.

- 134 The FilmNet/Telenor agreement : FilmNet is currently being broadcasted from the Thor satellite. FilmNet's lease of a transponder on the Thor satellite and its distribution company Multichoice's distribution of Telenor's CTV package in Sweden is based on an agreement with Telenor AS dated October 1992. FilmNet saw the NSD operation as a threat to its interest as a distributor of pay-TV in the Nordic countries and has filed a complaint with the Commission concerning the proposed operation. In addition, Nethold (the owner of FilmNet and Multichoice) has initiated arbitration against Telenor for alleged breaches of the above mentioned agreement. In december 1994 the Norwegian Court granted an injunction against Telenor by which Telenor, among others, was forbidden to implement the agreement with the Viasat companies by which Viasat could sell Telenor's CTV package. The Court decision would have blocked the NSD operation and made it necessary for the parties to negotiate a settlement with Nethold. By an agreement between Nethold and Telenor dated 29 March 1995 Telenor grants Nethold an option to lease one more transponder on 1 degree West. Telenor's CTV package will also be available on Multichoice's smartcard. The agreement only deals with the broadcasting of channels in the analogue format. However, according to the agreement, the parties will establish a joint working party to investigate co-operation on the introduction of digital services.

**C.2 Foreclosure effects on the market for distribution of TV channels due to the NSD operation**

- 135 The NSD operation will foreclose competitors from this market because :
- (i) By its control of Nordic transponder capacity and its link to Kinnevik as a broadcaster, NSD will be the dominant provider of TV channels to Nordic viewers.
  - (ii) As discussed above (see points 123-128), NSD will, to a large extent, control access to the Nordic cable sector, by means of its parental links to cable operators.

For these reasons, there would be very little room for a new distributor in the Nordic market. It is thus unlikely that a potential competitor would be able to establish a distribution business able to compete with NSD in the Nordic area.

- 153 The dominant position of NSD in transponders would provide NSD with a "gate keeper" function in the supply of TV channels to the Nordic area. Kinnevik will thereby be able to influence which channels will be allowed to broadcast advertising financed TV channels to the Nordic area, and in what form.
- 154 The vertical integration of NSD means that the positions of the parties in various markets reinforces each other. Particularly it should be noted that the positions of the parties in the down stream markets (cable TV networks and distribution reinforces the dominant position on transponders by deterring potential competitors from broadcasting from other transponders to the Nordic area.
- 155 Apart from the three markets analysed in the decision the Commission has investigated the four other businesses - pay-TV, other commercial TV channels, up-link services and provision of encryption systems - in which the parties are active. The Commission has found that, as to these activities, the parties will not obtain a dominant position due to the operation.
- 156 On the basis of the above considerations, it is considered that the proposed merger would lead to the creation or strengthening of dominant positions through which effective competition in a substantial part of the Community would be significantly hindered. The concentration is, therefore, pursuant to Article 2(3) of the Merger Regulation and Article 57 of the EEA Agreement, declared incompatible with the common market and with the functioning of the EEA agreement.

For the Commission

Nordic region.

- 147 The Commission recognizes the long term economic benefits of having an integrated system for transmission of satellite TV. However, as stated by the parties, the system has not been developed yet and it is not possible to say when it will be developed and implemented. Furthermore, the decision as to the technology to be used and the decision as to whether such an encryption system shall be closed or open has not been taken. According to the parties, such a decision will, among others, be based on the competitive situation. Thus, it is impossible to assess to what degree NSD's plans for a joint Nordic encryption system would enable NSD to exclude broadcasters from transmitting TV channels to Nordic viewers. A closed encryption system could make the new infrastructure highly anticompetitive. The same applies to an open system if the system becomes dominant and third parties cannot get access to such a system. According to the parties whether NSD will be willing to licence the rights to a new standard to third parties has not been decided.
- 148 The Commission takes the view that an infrastructure as described by the parties could be highly efficient and beneficial to consumers. However, it must be an open infrastructure accessible for all interested parties. In particular the Commission takes the view that the participation of such a strong broadcaster as Kinnevik in NSD means that there is a high risk that this will not be case. Therefore, it is likely that the operation will lead to less variety in the offer to Nordic TV households in the future. Furthermore, in the opinion of the Commission the vertically integrated nature of the proposed operation is not necessary in order to create such an integrated infrastructure.
- 149 Consequently, the reference to the technical and economic progress in Article 2(1)(b) of the Merger Regulation cannot be taken into account.  
[...]

#### E. Conclusion

- 150 As a result of the operation, NSD will acquire a dominant position on the market for satellite TV transponder services suitable for Nordic viewers both in the short term and in the medium to long term.
- 151 NSD's dominant position on transponders would strengthen TD's dominant position on the cable TV market in Denmark.
- 152 Viasat will obtain a dominant position on the market for distribution of pay-TV and other encrypted channels to direct-to-home households as a result of the operation.

**D. Economic and technical progress**

- 142 According to the parties NSD will lead to economic and technical progress. In the short to medium-term the creation of a "Nordic Hotbird" will thus give an improved distribution of satellite TV in the Nordic region, and in the long term, after digitalization, NSD will make substantial rationalizations possible for cable TV operators and SMATV networks to the benefit of the consumers.
- 143 However, the establishment of NSD will not in the short to medium term lead to an improved distribution of satellite TV to the Nordic region, since NSD does not add any new transponder capacity. Consequently the number of satellite TV channels offered to Nordic viewers in the short term will not be affected by the operation. The Commission recognizes that it is necessary for a satellite operator to be able to promote its satellite position, but in view of the Commission the vertical integration of the operation is not necessary in order to do so. Rather the operation is likely to affect how available transponder capacity is allocated to broadcasters.
- 144 In the long term, with the introduction of digital technology, the parties will use NSD to create an integrated infrastructure for the distribution of satellite TV and other related services.
- 145 According to the parties, in the digital environment it is the intention to develop and implement a joint Nordic system for encryption to be used for the direct-to-home, SMATV and cable TV market. This implies that the individual TV households will only need one decoder box irrespectively whether they receive the signals from cable or via a satellite dish antenna. This means that the SMS and SAS systems of DTH, SMATV, and cable TV networks can be integrated. Furthermore, cable TV networks could have considerable cost savings by not having to decode and encode signals in each of their head-ends. According to the parties the system will allow independent cable TV operators to use NSD as a supplier and at the same time still be able to run their own SMS systems. Furthermore, the system will provide SMATV networks with improved possibilities for reception of pay-TV and even allow them to run their own SMS, which is basically not possible today.
- 146 Because of NSD's dominant position as provider of TV channels from Nordic transponders it is most likely that the majority of direct-to-home households and independent cable operators in the Nordic countries will be forced to use an encryption system used by NSD. Broadcasters who want to target Nordic viewers will have to lease NSD's system. Thus, if the plans are carried through, NSD's joint Nordic encryption system would become the dominant system in the

- 136 The parties claim that the NSD agreement allows an independent broadcaster to lease a transponder from NSD without having to make distribution agreements with the parent's distribution companies. Such a broadcaster would be free to enter into agreements with other distributors. The parties find that the intention of such a policy is confirmed by the above mentioned new agreement with FilmNet.
- 137 However, such a broadcaster would have to make an agreement with NSD which is jointly controlled by Kinnevik. Kinnevik could thereby influence the price and terms for the lease contract and Viasat would be able to obtain information about such a potential competitor.
- 138 Furthermore, it is highly unlikely that NSD will lease transponders to broadcasters without making the lease dependent on a distribution agreement between the broadcaster and Kinnevik's distribution company. It is clear from information made available by the parties that NSD's transponders first and foremost are a means to develop a Nordic satellite TV distribution system. To lease transponders to broadcasters who do not want to be distributed by NSD would counteract the purpose of the operation. Furthermore, in a period with shortage of supply of transponders it is not necessary for NSD to lease transponders to such broadcasters. The attempt of the parties to confirm its "open" lease-policy by referring to the new agreement with FilmNet is not convincing: The FilmNet agreement is the outcome of a negotiated settlement. Through a court decision in Norway FilmNet blocked parts of the NSD operation and it was necessary for Telenor to reach a settlement with Filmnet. Before the court decision it was not the intention of the parties to reach such a settlement with FilmNet.

### C.3 Conclusions

- 139 The foreclosure effect of the operation as regards new entrants to this market will mean that the only likely competitors in this market will be Viasat and FilmNet.
- 140 The agreement between FilmNet and Telenor allows FilmNet to sell the CTV package provided by NSD and to continue to market its own smartcards and therefore to control the SAS and SMS. The agreement, therefore, apparently permits FilmNet to continue to be an important player in the market for distribution of TV channels to direct-to-home households. However Viasat will strengthen its position on the distribution market through the attractive package of channels it will put on the market, and this will undermine FilmNet's position as a significant player in this market.
- 141 It can therefore be concluded that Viasat will obtain a dominant position on this market as a result of the operation.



Brussels, 16.08.1995

**PUBLIC VERSION**

**MERGER PROCEDURE  
ARTICLE 6(1)(b) DECISION**

To the notifying parties

Dear Sirs,

Subject : Case N° IV/M.618 - CABLE AND WIRELESS/VEBA  
Notification of a concentration pursuant to Article 4 of Council Regulation No 4064/89

1. The above operation concerns the formation of two jointly controlled companies : VEBACOM and Cable & Wireless (Europe) to offer telecommunications services in Germany and the EU (plus Switzerland but excluding the UK) respectively. After examination of the notification, the Commission has concluded that the notified operation falls within the scope of the Merger Regulation and that it does not raise serious doubts as to its compatibility with the common market.

## **I THE PARTIES**

2. Cable and Wireless plc (C&W) is an international provider of telecommunications services with activities in Asia, the Caribbean, Europe, the United States, Japan, the Middle East and Africa. Its European activities are centred in the UK with its majority interest in Mercury Communications, the second telecommunications operator following liberalisation of services in the UK. C&W also has a worldwide strategic alliance called the C&W Federation. The C&W Federation is an umbrella organisation which provides the participants with the opportunity to co-operate by making facilities available and offering joint services to multinational corporate clients.
3. VEBA AG is a German holding company for subsidiaries with activities in electricity, chemicals, oil, trade, transport and services and telecommunications. Its existing telecommunications interests are consolidated in VEBA Telecom. VEBA holds a shareholding of 10.5% in C&W and is a member of the C&W Federation.

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## II THE OPERATION

4. The operation consists of the formation of two joint ventures in Europe in the telecommunications sector. The first, VEBACOM, will comprise all the parties' telecommunications interests in Germany (except for certain dedicated telecommunications activities carried out by and for other VEBA AG companies). The second, Cable & Wireless Europe (CWE), will be established in Belgium and will contain substantially all the parties' activities in Europe other than in Germany or the UK. C&W will keep Mercury Communications and the PCN operator Mercury One2One outside the joint ventures.
5. Both parties have activities in PCN networks in Europe. C&W has a 50% stake in Mercury One2One in the UK, a 20% stake in Bouygues Telecom in France and a 5% stake in Mannesmann Mobilfunk GmbH in Germany. VEBA has a 28.375 % stake in E-Plus in Germany and a 15% stake in Bouygues Telecom. The E-Plus stake will be transferred from VEBA to VEBACOM at closing. The two parents' stakes in Bouygues Telecom will be managed by CWE for 12 months after which time they will be transferred to CWE or the new joint venture outlined below. C&W has undertaken, at the request of VEBA to either dispose of or waive its rights in Mannesmann Mobilfunk (except those relating to dividends). The C&W stake in Mercury One2One will remain outside the joint venture.
6. The interests in the Swiss cable TV activity, Cablecom and the French paging business Infomobile will be transferred to CWE following the consent of the other shareholders. In the meanwhile, the stakes will be managed by VEBACOM and CWE respectively. The transfer of shares in the relevant C&W subsidiaries will be completed within three months of closing. C&W also has a holding in Tele 2 (the Swedish PSTN operator) which may also be held for a short period before being transferred to the JV. CWE will also manage the two parents' stakes in Bouygues Telecom (C&W - 20%, VEBA - 15%).

## III CONCENTRATION

### Joint control

7. The shares in VEBACOM will be held 55% by VEBA (through VEBA Telecom) and 45% by C&W. VEBA will have the management lead in VEBACOM. VEBACOM will have four levels of corporate governance: Shareholders' Meeting, Shareholders' Committee, Supervisory Board and Management Board. Day to day matters will be dealt with at the latter level. Strategic decisions will be taken in the Shareholders' Committee and will require unanimity for *inter alia* future budgets and business plans following the expiry of the start up business plan for 1995/97 and the budget for 1995, capital expenditure of over DM 50 million and the entering into of any interconnection agreement over DM 10 million.

Accordingly, VEBACOM will be jointly controlled by C&W and Veba.

8. The shares in CWE will be held 50% each by C&W and Veba. Day to day management of CWE will be delegated to a management committee which will consist of at least three people and will be lead by C&W. This committee will manage CWE's affairs in accordance with its business plan and budget.

CWE's board of directors will manage the companies' ordinary activities and will consist



of no fewer than eight directors, four from each parent. Other directors can be appointed with the agreement of both shareholders. The initial business plan (1995/97) and budget have been agreed by C&W and Veba. A revised business plan (1995/99) may be agreed pre-completion. All future business plans and budgets will require the unanimous approval of CWE's board of directors as well as decisions on capital expenditure in excess of DM 50 million and applications for licences from regulatory authorities.

Accordingly, CWE will be jointly controlled by C&W and VEBA.

#### **Autonomous full function entity**

9. The activities of the parent companies in the allocated territory will be taken over by the joint venture. VEBA's telecommunications interests in Germany will be taken over by VEBACOM. C&W will transfer activities in the relevant territories to CWE. Both companies' telecommunications businesses in the territories of the joint ventures will be contributed to the joint ventures together with their respective staff. Therefore, the two joint ventures are autonomous entities on a lasting basis.

#### **Absence of co-ordination of competitive behaviour**

##### **(a) Withdrawal of VEBA from the market**

10. By the operation, VEBA will transfer all of its principal activities in telecommunications into the joint ventures. It will, however, retain certain marginal activities which are integrated into their subsidiaries which operate in other (non-telecommunications) sectors. These include the internal telecommunications activities of the VEBA subsidiary companies (for example the remote measurement of heat consumption by energy companies via telecommunications networks) which are incidental to those companies' activities. They do not undermine VEBA's withdrawal from the telecommunications market.

VEBA's has a non-controlling stake (10.5%) in C&W and a standstill agreement has been signed by which VEBA undertakes not to increase it any further. VEBA has one member of the board of C&W by invitation of C&W.

Accordingly, VEBA does not exercise any control over C&W and therefore it cannot be considered to retain any presence in telecommunications activities other than through the joint venture.

##### **(b) No likelihood of the re-entry of parent companies into the markets of the joint venture**

11. As both C&W and VEBA will put all their telecommunications activities (with certain minor exceptions as set out above) in the allocated territories into the joint ventures, it is not economically feasible for the parents to re-enter the market in competition with either of the joint ventures. This is particularly true for C&W which would, outside VEBACOM, lack the local knowledge for a successful entry into the German market alone. This withdrawal from the market is confirmed by the non-compete clause in the VEBACOM agreement which excludes the possibility of a separate entry into the German market by C&W with any other German partner.

In respect of PSTN networks, certain activities in which VEBACOM is expected to be active, may involve the use of telecommunications infrastructure which belongs to the

VEBA subsidiary PreussenElektra. According to the agreement, VEBA has specified that it will offer to VEBACOM use of that network on at least open market arm's length terms which it offers to third parties. The right of VEBACOM to use the network cannot be of an exclusive nature since VEBA is obliged to offer use of the PreussenElektra network to third parties by draft German legislation which will implement the Open Network Provision directive (90/387/CE). However, this provision only applies to third party access and not to the possibility of VEBA offering telecommunications services in competition to VEBACOM. Through the alliance with C&W, VEBACOM shall financially and technologically be put into the position to compete in services with Deutsche Telekom and other suppliers from 1998 onwards. Also, VEBA will transfer to VEBACOM both the shareholding and any rights in respect of the proposed joint venture with Deutsche Bahn to establish a fibre optic network. A re-entry of VEBA into the market is therefore equally very unlikely.

The VEBACOM agreement contains a very limited exception to the non-compete clause which allows for the possibility of financial investments by one of the parents alone if and only if they cannot agree within VEBACOM.

For these reasons there is no likelihood of the parent companies re-entering the market of either of the joint venture companies.

#### **(c) Conclusion on absence of co-ordination**

12. In the light of the above information, there are no grounds to consider that the establishment and operation of CWE or VEBACOM will lead to the co-ordination of the competitive behaviour of independent undertakings, falling within the meaning of Article 3(2) second sub-paragraph of the Merger Regulation.

#### **Conclusion**

13. Thus, the notified operation constitutes a concentration within the terms of Article 3 of the Merger Regulation

#### **IV COMMUNITY DIMENSION**

14. C&W has a worldwide turnover of 6,615 million ECU in the last financial year whilst VEBA has a worldwide turnover of 36,915 million ECU. C&W has a turnover of 2,219 million ECU in the EU whilst Veba's EU turnover is 30,927 million ECU. C&W makes over two-thirds of its EU turnover in the United Kingdom whilst VEBA makes more than two-thirds of its EU turnover in Germany.
15. Accordingly, the concentration has a Community dimension within the meaning of Article 1 of the Merger Regulation.

#### **V COMPATIBILITY WITH THE COMMON MARKET**

##### **Market definitions**

16. VEBACOM and CWE will be active in the following fields: national and international fixed terrestrial telephone networks, satellite telecoms services, mobile PCN networks, paging, cable TV, corporate networks, managed bandwidth and value-added services.

However, there is no overlap between the two companies' activities in any of these fields and also significant actual (eg Deutsche Telekom) and potential (eg the emerging alliances mentioned below) competitors are present.

17. There is no overlap between Veba's and C&W's activities for national and international terrestrial networks since for the time being, VEBA does not operate those networks for third parties. The optic cable system of PreussenElektra, a subsidiary of VEBA, currently only serves its internal telecoms use, and the proposed joint venture between VEBA and Deutsche Bahn AG concerning the installation of fibre-optic links alongside railway lines in Germany with regard to deregulation in 1998 would be established through VEBACOM. Furthermore, VEBA has no activities in managed bandwidth and international voice access nor is C&W active in satellite telecoms services.
18. Mobile telephone networks form a distinct market from fixed telephony markets. PCN networks, in particular, have some characteristics which even distinguish them from GSM mobile networks. PCN ("Personal Communication network") and GSM ("Global System for Mobile communication") operate on different frequencies (900 MHz for GSM and 1710-1880 MHz for PCN). A PCN network requires a denser system of transmitters and rather aims at local or regional users. In the UK, PCN phones are primarily used by domestic and small-trade users. A PCN phone can, furthermore, not log into a GSM network at present. PCN networks which are also licensed on a national basis are altogether younger than GSM networks and the system infrastructure is still in the developing stage (see for example E-Plus as compared to the D1 and D2 GSM networks in Germany). International roaming agreements do not yet exist, and even national coverage is not yet reached for PCN in any Member State. Due to these characteristics of PCN, there are strong indications that PCN forms a separate product market which is different from GSM and has to be considered as a national market.
19. However, the precise market definition can be left open as, even on the basis of the narrowest market definition, the concentration raises no competition problem.
20. Mobile radio paging systems represent a separate product market which has to be considered on a national basis due to national regulatory systems and marketing on a national level.
21. The markets for cable TV networks are equally national in scope (see Commission's decision of 19.7.1995, IV/M.490 - Nordic Satellite Distribution, no. 73).
22. Corporate networks exist for data transmission and for voice transmission between large closed user groups. The concentration involves data network services which are provided on a national or international level according to the needs required by corporate customers.
23. Value-added services comprise a wide range of electronic communication applications which are tailored to the needs of customers. They may include messaging services (EDI, E-mail, E-fax, multi-messaging), in-flight telephony or access to databases. In the absence of regulatory or technical barriers, this market is EEA-wide, if not a world market.
24. In conclusion, given the absence of any competition problems in any of the possible market segments affected by the operation (as set out above), there is no need to define either product or geographic markets precisely.

## Assessment

25. Apart from the above-mentioned markets where either of the parent companies has not been active up to now, the areas of paging and cable TV involve only activities on the side of VEBA, which will be transferred to the JVs: a 40 % interest of VEBA in Miniruf GmbH in Germany and a 10% stake in Infomobile SA in France (both in paging). C&W's paging activities in the UK will, in any case, remain outside the operation. VEBA will transfer two cable TV businesses, Tele Columbus and Concepta Kommunikations und Gebäudetechnik GmbH, as well as a Swiss subsidiary (Cablecom) into VEBACOM while C&W's cable TV interest in the UK will remain separate. In the absence of any overlap, competition concerns do not arise. In particular, VEBA could not be seen as a potential entrant in the UK in both markets which are determined by licence requirements and strong actual competitors (BT Mobile, Vodapage, Hutchinson in paging; and regional cable TV operators).
26. As to corporate networks and value-added services, VEBA has a controlling interest in Meganet, which operates a data network primarily for customers of the financial and services sector in Germany, and in LION which provides different communication solutions. Apart from its business in the UK, C&W is active in Germany only as far as Germany-based multinational companies or the "German end" of international networks are concerned. Since a number of significant suppliers such as national telecom operators (e.g. Deutsche Telekom), telecoms and computing service providers (IBM, EDI etc.) and a growing number of recently created or proposed alliances (e.g. BT/Viag. RWE/Générale des Eaux) are already active or will offer those services in these fields, the proposed concentration does not raise a competition problem.
27. Finally, both parent companies have interests in PCN networks which will, apart from C&W's UK activities ("One2One"), be part of the JVs' businesses. VEBACOM has a 28.375% stake in E-Plus in Germany, and both have interests in Bouygues Telecom, currently the only operator of PCN in France (C&W 20 %, VEBA 15 %). The parties might at a later stage put all these interests together in another joint venture as it is foreseen in a non-binding Memorandum of Understanding. At present, E-Plus will be part of VEBACOM, and the two stakes in Bouygues will, as set out above, be managed by CWE until the final transfer of the shares within 12 months time provided the agreement of the other Bouygues shareholders has been secured. The three PCN networks in which the parties or the JVs are involved operate in different member states. This would, on the assumption of national markets, exclude any overlap in market shares. On a European wide market for PCN and GSM combined, the market shares of the two parties taken together would be well below 10%.
28. As a result, the creation of VEBACOM and CWE will not lead to the creation or the strengthening of a dominant position in any market.

## VI ANCILLARY RESTRAINTS

29. In each of the Shareholders' Agreements, C&W and VEBA each undertake to procure that none of their respective group companies will compete with the two JVs. These non-compete covenants are necessary to reflect the lasting withdrawal of C&W and VEBA from the JVs' markets and are integral to the concentration.

## **VII CONCLUSION**

The proposed concentration therefore does not raise serious doubts as to its compatibility with the common market.

For the above reasons, the Commission has decided not to oppose the notified operation and to declare it compatible with the common market and with the functioning of the EEA Agreement. This decision is adopted in application of Article 6 (1) b of Council Regulation No 4064/89.

For the Commission,



COMMISSION OF THE EUROPEAN COMMUNITIES

Brussels, 15.09.1995

PUBLIC VERSION

MERGER PROCEDURE  
ARTICLE 6(1)(a) DECISION

To the notifying parties

Dear Sirs,

**Subject:** Case No IV/M.604 - ALBACOM

Your notification of 11 August 1995 pursuant to Article 4 of Council Regulation No. 4064/89

1. This operation concerns the creation of a company which will combine the telecommunications activities of British Telecommunications plc (BT) and Banca Nazionale del Lavoro SpA (BNL) in Italy. The new company - to be called ALBACOM SpA - will initially offer business communication services based on the two companies' existing networks and will expand their activities to offer other types of telecommunications services as the Italian market is liberalized.
2. After examination of the notification, the Commission has concluded that the notified operation involves the acquisition of sole control by BT of a new joint venture company which incorporates certain assets of BNL. The operation does not fall within the scope of application of Council Regulation 4064/89.

**I. THE PARTIES**

3. BT's principal activity is the supply of telecommunications services and equipment. Its main services are local and long-distance telephone calls in the UK, the provision of telephone exchange lines to homes and businesses, international telephone calls made from and to the UK and the supply of telecommunications equipment for customers' premises. BT and MCI Communications Corporation (MCI) are partners in the "Concert"

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joint venture, for the provision of advanced business telecom services to multinational companies<sup>(1)</sup>.

4. BNL is one of Italy's largest banks with a total turnover of about 2,5 billion Ecu. BNL's subsidiary - Multiservizi - has an exclusive private (X25, 100 nodes) telecommunications network. Multiservizi also operates BNL's primary data network. Multiservizi's telecommunications activities are offered to third parties as well as BNL. The Italian Treasury holds a stake of about 73% in BNL.

## II. THE OPERATION

5. The operation is the creation of ALBACOM as a new business telecommunications operator in Italy. BNL will contribute Multiservizi and the other telecommunications activities in which BNL is engaged. BT will contribute the activities of BT Italy relating to its network business within Italy but not its international correspondent business. ALBACOM will immediately acquire the BT Italy GNS and the Multiservizi TDM networks. The Multiservizi X25 network will be leased initially to ALBACOM, in order to comply with [...] <sup>(2)</sup>, and it is planned that that network will be automatically transferred to ALBACOM after five years. In any event, Multiservizi will not be able to sell capacity on the network.

## III. CONTROL

6. The parties' shareholdings in ALBACOM will be split 50.5% BT and 49.5% BNL. At board level, BT is expected to have four members to BNL's three. Therefore at both shareholder and board level, BT will have an inbuilt majority of issues where no minority right provisions apply.
7. BNL retains certain joint rights, some of which are on a permanent basis (or until BNL's shareholding falls below 25%) and others of which are only applicable to the first three years (the Development Phase) of ALBACOM's operations. The permanent rights include the following:
  - approval of triennial reviews to the Business Plan;
  - approval of annual updates to the initial Business Plan and Business Plan where these entail funding above the thresholds in the Initial Business Plan;
  - changes to the power or authority of the Chief Executive Officer (CEO);
  - shareholder related contracts;
  - [...] <sup>(2)</sup>;
  - changes in the scope of the company and the Articles of Association;
  - [...] <sup>(2)</sup>.

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<sup>(1)</sup> Case No. IV/M.353 - British Telecom / MCI, of 13 September 1993 and Case No. IV/34.857 BT-MCI, of 27 July 1994.

<sup>(2)</sup> Deleted; business secret.

8. For the first three years only, BNL enjoys rights also in the following areas:
- appointment and dismissal of the CEO;
  - [...] <sup>(3)</sup>;
  - [...] <sup>(3)</sup>;
  - [...] <sup>(3)</sup>.
9. The areas in which a simple majority is sufficient include the approval of the budget and long-term strategic decisions within ALBACOM's original scope.
10. A Put Option exists for BNL [...] <sup>(3)</sup>.
11. On a permanent basis, a Call Option gives BT the right to acquire BNL's shareholding [...] <sup>(3)</sup>.
12. An Initial Business Plan has been agreed between BT and BNL. This Business Plan covers the first ten years of operation of ALBACOM. The Business Plan is updated annually (with the joint rights listed above) and is subject to a triennial review which is proposed [...] <sup>(3)</sup> to the shareholders meeting where BNL [...] <sup>(3)</sup>.
13. In the Commission Notice on the notion of a concentration, the relative importance of veto rights is assessed in section 2.2. In general, the principal rights which a minority shareholder should hold in order to be able to exercise a decisive influence are the appointment of the management and the determination of the budget (see paragraph 25). Next in order of importance is the rights over the business plan (paragraph 26). In the ALBACOM shareholder's agreement, the appointment of the Chief Executive Officer is subject to joint decision making during the first three years and is by simple majority thereafter. For the approval of the budget, a simple majority is sufficient as BNL has no joint rights at any stage. By contrast, BNL retains joint rights for both the triennial review of the Business Plan and for the annual updates where these involve major funding increases.
14. On the basis of the above information, it could be argued that for the time of the Development Phase (3 years), BNL has joint rights in relation to the Business Plan and to the appointment/dismissal of the CEO and will therefore exercise joint control over ALBACOM. After the completion of the Development Phase, BNL's veto rights will be limited to the updates and reviews of the Business Plan except of minor funding increases where BT has a Call Option (see para. 15). Thus, BT will subsequently not only control the budget and long-term strategic decisions of the JV, but also the appointment and dismissal of the CEO, i.e. the management of ALBACOM.
15. In the light of the BS/BT case <sup>(4)</sup>, the fact that after three years BT will have the decisive influence over budget, management and long term strategic decisions in the context of a ten years business plan means that the operation should be assessed as sole control by BT. In BS/BT, both BT and Banco Santander were deemed to have joint control during the first three years of the operation of the joint venture. Due to a significant change in

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<sup>(3)</sup> Deleted; business secret.

<sup>(4)</sup> Case No. IV/M.425 - BS/BT of 28.03.1994.



the consent rights of the parties and a special Put Option of BS, BT was deemed to exercise a decisive influence over the JV after three years.

16. In the present case, BNL will retain joint rights after three years as to the updates of the Business Plan including major funding increases. It is true that a veto right over the business plan may be sufficient to confer joint control even in the absence of any other veto right as it is stated in paragraph 26 of the Commission Notice on the notion of a concentration. However, the Business Plan of ALBACOM is in particularly close relation with the budget of the joint venture. According to section 1.11 of the Business Plan, the annual budget will be established on a monthly basis, allowing for variance analysis and updates on actual figures to be submitted to the Board on a monthly basis. Through the continuous control over the budget, BT will thus have a considerable influence on the regular updates of the Business Plan itself.
17. In addition, BNL will from year 4 onwards lose the right to veto changes to the [...] <sup>(5)</sup>. A part of the Business Plan which is of importance for the activities of ALBACOM will thus be solely controlled by BT after completion of the Development Phase.
18. Finally and as opposed to the BS/BT case, the options, which are granted to the parent companies under the Shareholders Agreement, are not appropriate to give decisive influence in one way or the other. The BNL Put Option [...] <sup>(5)</sup> which can only be exercised in narrowly defined circumstances. Consequently, the Put Option cannot act as any sort of deterrent to BT to act in a way that takes account of BNL's views more than if it did not exist. This is equally true for the BT Call Option which can only be exercised [...] <sup>(5)</sup>.
19. It would appear, therefore, that on the basis of the traditional determinants of control, BNL may have joint control for the first three years. It will however no longer have control from year 4 onwards since it has no longer decisive influence on the appointment of the management and the budget, which are (according to the Commission Notice on the notion of a concentration) the most important veto rights. As in the BS/BT case, the business plan covers a ten year period and, according to the financial projections of the parties, [...] <sup>(5)</sup>. Given the long term nature of this investment in the telecoms sector in Italy, the three year period is insufficient to bring about a lasting change with regard to the participation of BNL (see also paragraph 38 of the Commission Notice on the notion of a concentration). BT will therefore have sole control over ALBACOM. Consequently, the operation is the acquisition of control by BT of a new joint venture company which incorporates certain assets of BNL. Therefore, for the purposes of calculating turnover, Article 5(2) is applicable.

#### IV. ABSENCE OF COMMUNITY DIMENSION

20. BT and the parts of BNL which are the subject of the transaction have a combined worldwide turnover of more than 5000 million ECU as BT alone had a worldwide turnover of 17,905 million Ecu in the financial year 1994/95. BT has a Community wide turnover of over 250 million ECU. The assets of BNL acquired by BT are about 20 million Ecu and do thus not have the Community wide turnover required by Article 1

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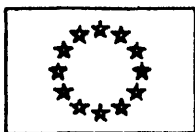
<sup>(5)</sup> Deleted; business secret.

(2) b. of Council Regulation 4064/89. Therefore, the operation does not have a Community dimension.

## V. CONCLUSION

21. Based on the above, the Commission has concluded that the notified operation does not have a Community dimension within the meaning of Article 1 of the Merger Regulation and therefore does not fall within the scope of the Merger Regulation. This decision is adopted in application of Article 6(1)(a) of Council Regulation No 4064/89.

For the Commission,



Brussels, 15.09.1995

PUBLIC VERSION

MERGER PROCEDURE  
ARTICLE 6(1)(a) DECISION

To the notifying parties

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**Subject:** Case No IV/M.604 - ALBACOM  
Your notification of 11 August 1995 pursuant to Article 4 of Council Regulation No. 4064/89

1. This operation concerns the creation of a company which will combine the telecommunications activities of British Telecommunications plc (BT) and Banca Nazionale del Lavoro SpA (BNL) in Italy. The new company - to be called ALBACOM SpA - will initially offer business communication services based on the two companies' existing networks and will expand their activities to offer other types of telecommunications services as the Italian market is liberalized.
2. After examination of the notification, the Commission has concluded that the notified operation involves the acquisition of sole control by BT of a new joint venture company which incorporates certain assets of BNL. The operation does not fall within the scope of application of Council Regulation 4064/89.

#### **I. THE PARTIES**

3. BT's principal activity is the supply of telecommunications services and equipment. Its main services are local and long-distance telephone calls in the UK, the provision of telephone exchange lines to homes and businesses, international telephone calls made from and to the UK and the supply of telecommunications equipment for customers' premises. BT and MCI Communications Corporation (MCI) are partners in the "Concert"

joint venture, for the provision of advanced business telecom services to multinational companies<sup>(1)</sup>.

4. BNL is one of Italy's largest banks with a total turnover of about 2,5 billion Ecu. BNL's subsidiary - Multiservizi - has an exclusive private (X25, 100 nodes) telecommunications network. Multiservizi also operates BNL's primary data network. Multiservizi's telecommunications activities are offered to third parties as well as BNL. The Italian Treasury holds a stake of about 73% in BNL.

## **II. THE OPERATION**

5. The operation is the creation of ALBACOM as a new business telecommunications operator in Italy. BNL will contribute Multiservizi and the other telecommunications activities in which BNL is engaged. BT will contribute the activities of BT Italy relating to its network business within Italy but not its international correspondent business. ALBACOM will immediately acquire the BT Italy GNS and the Multiservizi TDM networks. The Multiservizi X25 network will be leased initially to ALBACOM, in order to comply with [...] <sup>(2)</sup>, and it is planned that that network will be automatically transferred to ALBACOM after five years. In any event, Multiservizi will not be able to sell capacity on the network.

## **III. CONTROL**

6. The parties' shareholdings in ALBACOM will be split 50.5% BT and 49.5% BNL. At board level, BT is expected to have four members to BNL's three. Therefore at both shareholder and board level, BT will have an inbuilt majority of issues where no minority right provisions apply.
7. BNL retains certain joint rights, some of which are on a permanent basis (or until BNL's shareholding falls below 25%) and others of which are only applicable to the first three years (the Development Phase) of ALBACOM's operations. The permanent rights include the following:
  - approval of triennial reviews to the Business Plan;
  - approval of annual updates to the initial Business Plan and Business Plan where these entail funding above the thresholds in the Initial Business Plan;
  - changes to the power or authority of the Chief Executive Officer (CEO);
  - shareholder related contracts;
  - [...] <sup>(2)</sup>;
  - changes in the scope of the company and the Articles of Association;
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10. A Put Option exists for BNL [...] <sup>(3)</sup>.
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13. In the Commission Notice on the notion of a concentration, the relative importance of veto rights is assessed in section 2.2. In general, the principal rights which a minority shareholder should hold in order to be able to exercise a decisive influence are the appointment of the management and the determination of the budget (see paragraph 25). Next in order of importance is the rights over the business plan (paragraph 26). In the ALBACOM shareholder's agreement, the appointment of the Chief Executive Officer is subject to joint decision making during the first three years and is by simple majority thereafter. For the approval of the budget, a simple majority is sufficient as BNL has no joint rights at any stage. By contrast, BNL retains joint rights for both the triennial review of the Business Plan and for the annual updates where these involve major funding increases.
14. On the basis of the above information, it could be argued that for the time of the Development Phase (3 years), BNL has joint rights in relation to the Business Plan and to the appointment/dismissal of the CEO and will therefore exercise joint control over ALBACOM. After the completion of the Development Phase, BNL's veto rights will be limited to the updates and reviews of the Business Plan except of minor funding increases where BT has a Call Option (see para. 15). Thus, BT will subsequently not only control the budget and long-term strategic decisions of the JV, but also the appointment and dismissal of the CEO, i.e. the management of ALBACOM.
15. In the light of the BS/BT case <sup>(4)</sup>, the fact that after three years BT will have the decisive influence over budget, management and long term strategic decisions in the context of a ten years business plan means that the operation should be assessed as sole control by BT. In BS/BT, both BT and Banco Santander were deemed to have joint control during the first three years of the operation of the joint venture. Due to a significant change in

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the consent rights of the parties and a special Put Option of BS, BT was deemed to exercise a decisive influence over the JV after three years.

16. In the present case, BNL will retain joint rights after three years as to the updates of the Business Plan including major funding increases. It is true that a veto right over the business plan may be sufficient to confer joint control even in the absence of any other veto right as it is stated in paragraph 26 of the Commission Notice on the notion of a concentration. However, the Business Plan of ALBACOM is in particularly close relation with the budget of the joint venture. According to section 1.11 of the Business Plan, the annual budget will be established on a monthly basis, allowing for variance analysis and updates on actual figures to be submitted to the Board on a monthly basis. Through the continuous control over the budget, BT will thus have a considerable influence on the regular updates of the Business Plan itself.
17. In addition, BNL will from year 4 onwards lose the right to veto changes to the [...] <sup>(9)</sup>. A part of the Business Plan which is of importance for the activities of ALBACOM will thus be solely controlled by BT after completion of the Development Phase.
18. Finally and as opposed to the BS/BT case, the options, which are granted to the parent companies under the Shareholders Agreement, are not appropriate to give decisive influence in one way or the other. The BNL Put Option [...] <sup>(9)</sup> which can only be exercised in narrowly defined circumstances. Consequently, the Put Option cannot act as any sort of deterrent to BT to act in a way that takes account of BNL's views more than if it did not exist. This is equally true for the BT Call Option which can only be exercised [...] <sup>(9)</sup>.
19. It would appear, therefore, that on the basis of the traditional determinants of control, BNL may have joint control for the first three years. It will however no longer have control from year 4 onwards since it has no longer decisive influence on the appointment of the management and the budget, which are (according to the Commission Notice on the notion of a concentration) the most important veto rights. As in the BS/BT case, the business plan covers a ten year period and, according to the financial projections of the parties, [...] <sup>(9)</sup>. Given the long term nature of this investment in the telecoms sector in Italy, the three year period is insufficient to bring about a lasting change with regard to the participation of BNL (see also paragraph 38 of the Commission Notice on the notion of a concentration). BT will therefore have sole control over ALBACOM. Consequently, the operation is the acquisition of control by BT of a new joint venture company which incorporates certain assets of BNL. Therefore, for the purposes of calculating turnover, Article 5(2) is applicable.

#### IV. ABSENCE OF COMMUNITY DIMENSION

20. BT and the parts of BNL which are the subject of the transaction have a combined worldwide turnover of more than 5000 million ECU as BT alone had a worldwide turnover of 17,905 million Ecu in the financial year 1994/95. BT has a Community wide turnover of over 250 million ECU. The assets of BNL acquired by BT are about 20 million Ecu and do thus not have the Community wide turnover required by Article 1

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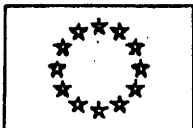
<sup>(9)</sup> Deleted; business secret.

(2) b of Council Regulation 4064/89. Therefore, the operation does not have a Community dimension.

## V. CONCLUSION

21. Based on the above, the Commission has concluded that the notified operation does not have a Community dimension within the meaning of Article 1 of the Merger Regulation and therefore does not fall within the scope of the Merger Regulation. This decision is adopted in application of Article 6(1)(a) of Council Regulation No 4064/89.

For the Commission,



COMMISSION OF THE EUROPEAN COMMUNITIES

Brussels, 6.11.1995

PUBLIC VERSION

MERGER PROCEDURE  
ARTICLE 6(1)(a) DECISION

To the notifying parties

Dear Sirs,

Subject : Case No IV/M.544 - Unisource/Telefónica  
Notification of 29.09.1995 pursuant to Article 4 of Council Regulation No 4064/89

1. Unisource International NV (Unisource International) is a proposed joint venture between Unisource NV (Unisource) on the one hand, a company whose shareholders are PTT Telecom BV (the monopoly telecom operator in the Netherlands), Telia AB (the main Swedish telecom operator) and Swiss PTT (the monopoly telecom operator in Switzerland), and Telefónica, the Spanish telecom operator, on the other hand. The intention of the parties is to pool their experience, business and efforts in certain business areas, mainly value-added telecom services. After examination of the notification, the Commission has concluded that the notified operation falls outwith the scope of application of Council Regulation n° 4064/89.

**I. THE PARTIES**

2. Telefónica is the public telecommunications operator in Spain and is engaged directly and/or indirectly in national and international telecommunications networks and services.
3. The current structure of Unisource was created in 1993 when Swiss PTT joined with PTT Telecom and Telia. There had been an earlier agreement between Telia and PTT Telecom to pool their satellite services and later to create a international data communications company. The company is arranged into a number of different subsidiaries for specific service activities. These are:
  - **Unisource Business Networks (UBN)** which has 1,208 employees and a turnover in 1994 of 388 MEcu;



- **Unisource Voice Services (UVS)** a business unit of UBN which offers voice services to multinational business customers. It represents 60/80 employees and a turnover of 0.2 MEcu (est. 1994);
- **Unisource Satellite Services (USS)** a subsidiary offering international satellite services. It has 25 employees and a turnover of 5.6 MEcu (est. 1991);
- **Unisource Card Services (UC)** a subsidiary offering personal and corporate post-paid calling card services. It represents 13 employees and a turnover of 3.9 MEcu (est. 1994);
- **Unisource Mobile (UM)** a subsidiary offering mobile services (provision + acquisition of licences). It represents 236 employees and a turnover of 0.8 MEcu (est. 1994);
- **Unisource Carrier Services (UCS)** a subsidiary dealing with synergies in international networks. It represents 70 employees and a turnover of 5.76 MEcu (est. 1994);
- **ITEMA** is a subsidiary the prime mission of which is to strengthen the ability of the EDP organisations of the Unisource shareholders to provide improved functionality and quality of IT-services at lower cost for internal use.

## II. THE OPERATION

4. The Unisource International shareholders will pool some of their businesses in value added telecom services. Telefónica will contribute its satellite services (VSAT - very small aperture terminal) business. Unisource will contribute UCS, ITEMA, UM, UC, the UVS business unit of UBN and USS. Unisource will also contribute UBN BV the holding company of the data communications businesses but not the domestic subsidiaries where the business is carried out.

## III. ABSENCE OF CONCENTRATION

### A. JOINT CONTROL/ABSENCE OF JOINT CONTROL

5. Unisource International will be jointly owned by Unisource (75%) and Telefónica (25%). The Unisource shareholding will be known as the A shares and Telefónica will hold the D shares.
6. The Unisource International structure of control is the following :
  - 1) The Supervisory Board
7. The General Meeting of shareholders will appoint a Supervisory Board which shall exercise supervision over the Management Board, in charge of the day-to-day business of Unisource International and over the general course of business in the joint venture.
8. The Supervisory Board will be composed of 12 members appointed by the shareholders : 9 for Unisource (divided into 3 for each of PTT Telecom (the A directors), Telia (the B directors) and Swiss PTT (the C directors)) and 3 for

Telefónica (the D directors). The board will have a chairman and three vice-chairmen, each of them representing one of the four telecommunications companies.

9. All resolutions of the Supervisory Board will be adopted by unanimity of the votes cast. However, as far as budget and business plan related to the data communications business are concerned, it is expressly stated in article 12 of the shareholders' agreement that :
  - the UBN budget and business plan will be adopted by the vote of the Supervisory Board members A, B and C (who represent Unisource);
  - the Telematica budget and business plan will be adopted by the vote of the Supervisory Board members D (who represent Telefónica).
10. This means that the two parent companies will decide separately on two key issues (budget + business plan) related to the data communication business of Unisource International. Moreover, there is no provision in the agreements that allow Unisource to impose its conditions on Telefónica on these issues. There is, therefore, no joint control at the Supervisory Board level of Unisource International for its data communications activities. There is joint control only for the remaining activities of Unisource International.

## 2) The Management Board

11. The Management Board will be appointed by the General Meeting of shareholders and will be the same as the management board of Unisource. Telefónica will not be represented at this level as a result of the operation. The Management Board will be entrusted with the day-to-day business of Unisource International.
12. Although there is no transfer of assets and no joint control as far as data communications business is concerned, the parties have entered into a management agreement in which it is agreed that Unisource International will coordinate the responsibility for the management and operations of the domestic UBN subsidiaries and Telematica in order to avoid duplications of resources and to coordinate services development in the data communications business area. This coordination achieved through the Management Board of Unisource International does not amount to joint control as explained above, in paragraph 10.

## **Conclusion**

13. In the light of the above information, Unisource International will only be jointly controlled for the non data communications areas of the business. As the parent companies retain separate arrangements for the data communications businesses, they are not jointly controlled notwithstanding the co-ordination of day-to-day management which is mentioned in the previous paragraph.

## **B. FULL FUNCTION JOINT VENTURE/NOT A FULL FUNCTION JOINT VENTURE**

14. As it is stated above Unisource International will receive from both shareholders their satellite service businesses and from Unisource, UCS, ITEMA, UM, UC, the UVS

business unit of UBN, USS and UBN BV. The domestic subsidiaries of UBN BV will not be contributed to Unisource International.

15. Unisource Carrier Service (UCS) is a subsidiary of Unisource which has been set up to exploit synergies in the international networks of the Unisource shareholders in order to reduce costs. Under the national laws of The Netherlands, Switzerland and Spain, PTT Telecom, Swiss PTT and Telefónica respectively are not presently permitted to assign their international networks and corresponding licences to UCS. Consequently, in the current situation, UCS will only perform the role of a management company for the international networks of the Unisource International shareholders themselves and not as Unisource International. Accordingly, the activities of UCS are not full function and therefore fall outside the scope of the Merger Regulation.
16. The primary activity of ITEMMA (which is to be renamed Unisource Information Services) is to strengthen the IT operations of the Unisource shareholders in order to improve quality and reduce costs for the shareholders. Its secondary objective is to offer integrated IT solutions on the market. Most of the resources of ITEMMA are hired on a secondment basis from the Unisource shareholders. On the basis that the primary purpose of the company is to provide services to the Unisource parents, and that most of the resources are provided by the parents, ITEMMA is not in a position to act as an autonomous economic entity and cannot therefore be considered as a full function entity. Its operations therefore fall outside the scope of the Merger Regulation.

### **C. RISK OF CO-ORDINATION OF COMPETITIVE BEHAVIOUR**

17. For those activities which are jointly controlled and are full function it is necessary to assess the likelihood of co-ordination of competitive behaviour between Unisource and Telefónica.

#### *Mobile telephony*

18. Unisource Mobile (UM), a subsidiary of Unisource, specialises in mobile service provision, is transferred to the joint venture. The Unisource shareholders and Telefónica, through its 100% subsidiary Telefónica Mobile, retain their domestic services. [...] <sup>(1)</sup> According to the parties, UM is active as a mobile service provider outside the countries of the Unisource shareholders where each of them remains active on its own account. However, Unisource has no licence on its own account in any country. The parent companies are investigating the possibility of transferring their licences to Unisource in their territories. A non-competition agreement between the four shareholders states that they will limit their offerings of their national mobile services to their respective national markets only. In 1994, UM acquired a retail organisation in Sweden for mobile equipment (GEAB).
19. UM will be a GSM network operator as are each of the parent companies in their own territory. One of the most important characteristics of a GSM network is that it enables the consumer to use the mobile phone widely across Europe as a consequence of roaming agreements between the different network operators. It is only the availability of roaming agreements that affects the consumer's use of mobile phones regardless of the country in which the subscription is taken out. This integration of previously national mobile phone markets is occurring quickly and an indication of this is the existence of

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<sup>(1)</sup> Deleted business secret.

mobile operators independent of the national telecommunications network provider offering services to consumers irrespective of location.

20. In addition, as UM has no licence yet, UM may acquire a licence from Telefónica or from one of the shareholders of Unisource since nothing prevents it from doing so and indeed the parent companies are exploring this possibility. In that event, the parent companies may have a strong interest in not competing with each other.
21. In the light of the above, and on the basis of the Omnitel decision<sup>(2)</sup>, it is clear that this operation will increase the likelihood for Unisource, Telefónica and the three parent companies of Unisource: PTT Telecom, Telia and Swiss PTT to co-ordinate their activities in the provision of GSM mobile telephone services through Unisource International. Because the shareholders of Unisource International retain their domestic services, they remain potential competitors, mainly within the framework of the roaming agreements as explained above. The creation of Unisource International does not remove this likelihood of competition between the parent companies. The non competition agreement for the non parent company territories shows the non-withdrawal of the parent companies from their domestic markets rather than a long-lasting withdrawal from the joint venture market.

#### *Card services*

22. Unisource Card Services (UC) is a subsidiary of Unisource, which specialises in personal and corporate post-paid calling card services. This subsidiary will be transferred to Unisource International. The Unisource shareholders and Telefónica currently offer post-paid calling cards in their respective territories. UC calling cards are only offered to customers who live outside shareholder home countries and Spain.
23. However, a subscriber of any of the four shareholders' card may use his card (or several cards of the different shareholders or of UC) all over Europe to the extent that the service provider has got freephone numbers in the different states. The availability of these freephone numbers is therefore the only constraint to the European wide use of calling cards in a similar manner to the roaming agreements in the mobile phone sector as mentioned above. Because they remain active in their respective domestic territories, parent companies may have therefore an interest in not competing with the joint venture or with each another. In that respect, there is a non-competition agreement between the four shareholders limited to marketing and distribution in respective national markets and in the UC territory. As for mobile services, this non-competition agreement shows that the parent companies remain potential competitors from their respective domestic territories.

#### *Voice services*

24. Unisource Voice Services (UVS) is a business unit of UBN. However, as the areas which are covered by the special separate voting arrangements referred to above are confined to the UBN Budget and Business Plan (which is clearly defined as the activities of the domestic UBN subsidiaries) these arrangements do not cover UVS. Therefore, UVS is subject to the joint control arrangements which apply to the non-UBN and Telematica areas of the joint venture.

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<sup>(2)</sup> Case No IV/M.538 - Omnitel of 27 March 1995.

25. UVS offers International Virtual Private Network services and other closed user group services on an European basis. According to the parties, 40% of its purchases were from the parent companies in 1994. Unisource is a partner in WorldPartners and is the continental European member of that grouping. This arrangement has been notified under Article 85. In the home territories of the shareholders, UVS services are distributed by the relevant Unisource shareholder whilst distribution outside the parent companies' home territories is carried out by the local UBN subsidiary.
26. The market for IVPN services is at least European and possibly global. The demands of a customer for IVPN services will determine which provider they will look to to provide the service. Depending on the company's location in different countries, the solution may be achievable through means other than a European or global service provider. National telecommunications operators may be able to offer comparable services on a bilateral basis by entering into bilateral agreements with the national public network provider. Therefore, a company may look to the parent companies as well as to other providers such as Unisource International for these services. Because they remain active in their respective domestic territory, the parents will therefore have an incentive to co-ordinate competitive behaviour between themselves through Unisource International. In addition, the parent companies will be a supplier of capacity to Unisource International for leased lines in their home territories and even abroad. This will further increase the scope for co-ordination.

#### *Satellite services*

27. Unisource Satellite Services (USS) offers value added communications services using satellite terminals based on VSAT technology. According to the parties, prior to the establishment of USS the Unisource parents had no satellite services of their own. After the transaction, the shareholders of Unisource International will have no comparable VSAT services outside their respective national markets as a result of a non-competition agreement between the parents of Unisource International. In the parent companies' home territories, USS services will be distributed by the parents themselves, elsewhere in Europe by the appropriate UBN national subsidiary and through distribution agreements in countries where UBN has no presence.
28. VSAT technology is used where fixed links are impractical or uneconomic or where there is a poor quality existing infrastructure. It can also be used instead of fixed lines in certain circumstances and is used in that way by companies with widespread distribution networks. USS targets at business customers in the automotive, banking and finance sectors as well as government, transport and retail operations and customers in Eastern Europe.
29. The non-competition agreement between Unisource and Telefónica covering VSAT services provides that the parents will distribute the VSAT services in their territories and will not offer a parallel product portfolio to Unisource International. This represents an effective withdrawal by the parents from VSAT activities. Though there is some overlap with services provided through fixed lines, VSAT services can be considered as a distinct product segment in their own right. Accordingly, there is no likelihood of the co-ordination of competitive behaviour in the provision of VSAT services between Unisource and Telefónica.

***Conclusion on likelihood of co-ordination***

30. In conclusion, therefore, there is a likelihood of co-ordination of competitive behaviour between the parent companies in the fields of mobile telephony, card services and voice telephony but not in the area of satellite services. In the light of this information and taking into account the notice on the distinction between concentrative and co-operative joint ventures<sup>(3)</sup> (and in particular paragraph 20 second sub-paragraph), there is a likelihood of co-ordination of competitive behaviour between the parent companies as a result of the operation. The notified operation cannot be therefore regarded as a concentration as such.

**CONCLUSION ON ABSENCE OF CONCENTRATION**

31. For the above reasons the Commission has concluded that the notified operation does not constitute a concentration within the meaning of Article 3(2) of the Merger Regulation and consequently does not fall within the scope of this Regulation. This decision is adopted in application of Article 6(1)(a) of Council Regulation No. 4064/89.
32. The Commission will treat the notification pursuant to Article 5 of Commission Regulation No 2367/90 as an application within the meaning of Article 2 or a notification within the meaning of Article 4 of Council Regulation 17/62 as requested by the parties in their notification.

For the Commission,

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<sup>(3)</sup> OJ C 385 of 31.12.1994.



Brussels, 22.12.1995

PUBLIC VERSION

MERGER PROCEDURE  
ARTICLE 6(1)(b)DECISION

To the notifying parties

Dear Sirs,

Subject : Case No IV/M.595 - British Telecommunications/VIAG  
Notification of a concentration pursuant to Article 4 of Council Regulation No 4064/89

1. On 24 November 1995, the Commission received a notification of a proposed concentration pursuant to Article 4 of Council Regulation (EC) No 4064/89<sup>(1)</sup> by which the undertakings British Telecommunications (BT) and VIAG acquire within the meaning of Article 3 (1) b of the Council Regulation joint control of their 50:50 joint venture VIAG Interkom (Interkom).
2. After examination of the notification, the Commission has concluded that the notified operation falls within the scope of Council Regulation No 4064/89 and does not raise serious doubts as to its compatibility with the common market and with the functioning of the EEA Agreement.

#### **I. THE PARTIES**

3. BT is the main telecommunications operator in the United Kingdom. It has also activities outside the United Kingdom, in particular the 'Concert' agreement with the US operator MCI, for the provision of advanced business telecom services to multinational companies, as well as other joint ventures in Italy, Sweden and Spain. Its German

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<sup>(1)</sup> OJ No L 395 of 30.12.1989; Corrigendum: OJ No L 257 of 21.09.1990, p. 13.

subsidiary BT Telecom (Deutschland) GmbH had a turnover of less than [...] <sup>(2)</sup> million in 1994.

4. VIAG is the holding company of operating companies located primarily in Germany with activities mainly in the areas of energy, chemicals, packaging and logistics. VIAG's subsidiary TB & D Telekommunikation Gesellschaft für Betrieb und Dienstleistungen GmbH (TB&D) provides telecommunications services to VIAG subsidiaries, but not to third parties which is also not possible from a regulatory point of view. The telecommunications services are based on the optical fibre network owned by Bayernwerk, in which VIAG has a [...] <sup>(3)</sup> share.

## II. THE OPERATION

5. The objective of the parties' joint venture Interkom is to become an alternative telecommunications operator in Germany, including on the public voice telephony market as soon as this is possible from a regulatory point of view, and to start with the services already liberalized (mainly data transmission and services to closed user groups, i.e. private network services). All German activities of the parties in the field of Interkom are transferred to the joint venture. These consist of BT's existing German telecommunications business and certain activities which VIAG currently carries out through its subsidiary TB&D as well as VIAG's domestic managed network services.

## III. CONCENTRATION

6. The joint venture will be jointly controlled by BT and VIAG. Each partner has 50% of the shares and votes in the joint venture. Each party is initially entitled to appoint 3 members to the Partner's Committee which is responsible for taking strategic decisions including the approval of the budget.
7. Furthermore, the joint venture will perform on a lasting basis all functions of an autonomous economic entity. Interkom carries BT's and VIAG's telecommunications activities in Germany. In particular, the existing German telecommunications business of BT will be transferred to the joint venture. The activities of VIAG's subsidiary TB&D in the business field of Interkom will also be transferred to Interkom.
8. The creation of the joint venture will not give rise to coordination of the competitive behaviour of the parties amongst themselves or between them and the joint venture. Interkom will basically be a domestic German telecommunications provider. VIAG will withdraw from the markets on which Interkom operates. In addition, it is economically implausible that VIAG will re-enter the markets of Interkom because of the size of investment required to achieve a critical mass on the German market.

## IV. COMMUNITY DIMENSION

9. The concentration has a Community dimension within the meaning of Article 1 of the Merger Regulation. The combined aggregate worldwide turnover of BT and VIAG amounts to more than 5.000 million ECU. The aggregate Community-wide turnover of each is more than 250 million ECU. The parties do not achieve more than two-thirds of their Community-wide turnover in one and the same Member State.

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(2) Deleted business secret. Less than DM 30 million.

(3) Deleted



## V. COMPATIBILITY WITH THE COMMON MARKET

10. Interkom will be a competitor of Deutsche Telekom. Its activities involve two distinct dimensions:
- a domestic German dimension where Interkom will offer all currently liberalized telecommunications services and voice services to closed user groups; when full liberalisation is achieved, it will also offer public voice telephony services;
  - an international dimension, as a result of the fact that Interkom will be a subdistributor of BT/MCI's 'Concert' services, which are by definition of a transnational nature.
11. The services provided by Interkom will include domestic and transborder managed network services including data, voice, visual and integrated access services to customers in Germany. The transborder services will be offered by 'Concert', the joint venture between BT and MCI. Interkom will establish and operate a domestic network to deliver these services which will be interconnected with the 'Concert' network. The parties identified these as product markets:
- domestic value added network services,
  - private switched voice services to large business customers,
  - domestic corporate network services and
  - public voice services.
- As there is no risk of the creation of a dominant position in any relevant market, the precise market definition can however be left open.
12. The primary area of activity of the joint venture is Germany. Therefore, the relevant geographical market is Germany. For some services including 'Concert' services and certain value added and corporate network services, the relevant geographical market could be European- or worldwide.
13. As Deutsche Telekom clearly dominates the German market and there are also other alliances which are trying to enter the German market, the creation of a market domination position in Germany can not be foreseen. The operation seems to be positive from the competition point of view. As far as the international dimension is concerned, there is also no threat of a market domination position.

## VI. CONCLUSION

14. The proposed concentration therefore does not raise serious doubts as to its compatibility with the common market.
15. For the above reasons, the Commission has decided not to oppose the notified operation and to declare it compatible with the common market and with the functioning of the EEA Agreement. This decision is adopted in application of Article 6 (1) b of Council Regulation No 4064/89.

For the Commission



COMMISSION OF THE EUROPEAN COMMUNITIES

Brussels, 05.03.1996

PUBLIC VERSION

MERGER PROCEDURE  
ARTICLE 6(1)(b) DECISION

To the notifying parties

Dear Sirs,

**Subject: Case N° IV/M.683 - GTS-Hermes Inc/HIT Rail BV**

Notification of a concentration pursuant to Article 4 of Council Regulation N° 4064/89

1. On 2 February 1996, the Commission received a notification of a proposed concentration pursuant to Article 4 of Council Regulation (EC) No 4064/89<sup>(1)</sup> by which the undertakings GTS-Hermes Inc. (GTS) and the parties from 2 to 12, the latter acting through HIT Rail B.V. (HIT Rail), acquire within the meaning of Article 3 (1) b of the Council Regulation joint control of their 50/50 joint venture Hermes Europe Railtel B.V. (Hermes).
2. After examination of the notification, the Commission has concluded that the notified operation falls within the scope of Council Regulation No 4064/89 and does not raise serious doubts as to its compatibility with the common market and within the functioning of the EEA Agreement.

**I. THE PARTIES**

3. GTS develops and operates a broad range of value-added telecommunications services, primarily in the Commonwealth of Independent States, Central Europe and Asia. In Western Europe, its only activity is a joint venture with the PTO in Monaco.
4. The ten European national railway undertakings, the parties from 2 to 6 and 8 to 12, are principally active in the transportation of freight and passengers, mainly within their national territories. In addition, most Railways have other business activities, e.g. travel agencies, banking, mechanical fabrication, electronic and data-processing services, energy and real estate management.

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<sup>(1)</sup> OJ No L 395 of 30.12.1989; Corrigendum OJ No L 257 of 21.09.1990, p.13.

5. **Racal-BR Telecommunications Ltd. (Racal)** is part of the Racal Electronics group. Its main activity is the provision of the business and operational telecommunications services to British Railways Board in the United Kingdom excluding Northern Ireland together with the maintenance of railway-specific terminal systems. Racal's network facilities are those originally operated by British Railways Board and therefore national. The Racal Electronics group does not provide international transmission capacity to third parties.

## **II. THE OPERATION**

6. GTS, the ten above mentioned national railway undertakings and Racal intend to create a joint venture Hermes, which will introduce a pan-European telecommunications network dedicated to the cross-border transport of telecommunication traffic primarily along the rights of way of the railway undertakings by public network operators, carrier consortia, cellular telephone companies and other authorised telecommunication operators.

## **III. CONCENTRATION**

7. Hermes will be controlled equally by GTS and the parties from 2 to 12, who will act together through HIT Rail. HIT Rail is used in order to facilitate decision-making amongst the parties from 2 to 12 and to ensure that they speak and act as one.
8. HIT Rail is a Dutch company in which the parties from 2 to 12 have equal voting rights in the general meeting, where decisions are taken by a simple majority. The supervisory board consists of 7 members, one from each of the parties from 2 to 12, rotating periodically. The general meeting reserves certain issues for its own decision, including the appointment of the representatives of HIT Rail on Hermes. At least six of the parties from 2 to 12 must agree on a proposal in the general meeting. This configuration ensures that the parties from 2 to 12 can exercise a decisive influence with the other acquiring company, GTS, over Hermes and avoids the situation where that other acquirer could exercise sole control because of their inability to reach a unified position on any decision.<sup>(2)</sup>
9. The railway undertakings and Racal act through HIT Rail which was originally formed in 1990 for the purpose of managing international IT projects for its members. In this role, HIT Rail has been involved in two or three joint projects of the Railways, the most important of which is Hermes-plus, a project providing for network signalling and ticketing systems. Its primary function now is to serve as a vehicle through which the railway undertakings and Racal jointly participate in Hermes. Furthermore, Racal has a common interest with the railway undertakings. Racal represents the privatized telecommunications activities of British Railways. It is partner of Hermes because with respect to Hermes it has the same kind of business and interest as the railway undertakings.
10. GTS and HIT Rail basically have equal rights as shareholders. Decisions of the General Assembly are adopted on the basis of a two-thirds majority unless and until either GTS or HIT Rail holds two thirds of the votes, in which case simple majority suffices, except

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<sup>(2)</sup> See Commission decision IV/M.102 - TNT/Canada Post and others

for some decisions which require unanimity. At the moment, both companies have a 50% share. GTS and HIT Rail are also equally represented on the Supervisory Board, where decisions are taken by simple majority. In case of deadlock, there is no casting vote but provision exists for further discussions and final reference to an independent committee of experts. The Supervisory Board has complete and exclusive power to supervise the policy of the Management Board and the general course of affairs of Hermes and its business.

11. Hermes will operate as an independent economic entity which possesses all the assets and resources to act autonomously on the market. It will obtain the necessary rights of way and/or dark fibre from the Railways, through negotiations at arm's length, or from third parties. It will have complete end-to-end operational control of its network. Hermes acts as a single entity in selecting its prime contractor for the construction of the network. It will act autonomously in relation to its customers, which may include the Railways and GTS. The provisions of infrastructure facilities by Hermes to the Railways and GTS will be on an arm's length basis.
12. The creation of Hermes does not give rise to coordination of the competitive behaviour of the parties. None of the parent companies is active in the market of the joint venture, which is the market for carrier's carriers. According to the Phoenix notice under Regulation 17/62 art 19 (IV/35.617, 15 December 1995), the market for carrier's carrier services comprises the lease of transmission capacity and the provision of related services to third-party telecommunications traffic carriers. Some of the parent companies are active on a market which is downstream from the joint venture's market, which is the market for carriers<sup>(3)</sup>. GTS and Racal are presently active in the field of telecommunications services but not in the same geographical markets. Even if the national railway companies enter into national joint ventures with other telecommunications services operators, it is unlikely that they will become competitors as they will probably operate only on a national basis. The Railways are active in a market which is upstream from the Hermes's market as they will provide networks to Hermes. However, they will each provide a network for a different geographical market.

#### IV. COMMUNITY DIMENSION

13. The present operation has a Community dimension within the meaning of Article 1(2) of the Merger Regulation. The worldwide turnover of all the undertakings concerned amounted, in 1994, to more than ECU 5 billion ([...]<sup>(4)</sup>) and more than two of the undertakings achieved a Community-wide turnover of more than ECU 250 million. The undertakings concerned did not achieve more than two-thirds of their respective Community-wide turnover within one and the same Member State.

#### V. ASSESSMENT UNDER ARTICLE 2 OF THE MERGER REGULATION

##### A. Relevant product market

14. In the terminology used in the Commission's Phoenix notice Hermes will be a carrier's carrier. More specifically Hermes will provide infrastructure services similar to dedicated transit services - ie the transport of traffic over permanent dedicated facilities through the

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<sup>(3)</sup> See par. 14 f.

<sup>(4)</sup> Deleted for publication

network of the transit carrier, using a high-bandwidth digital circuit used for both voice and data services.

15. This kind of business of a carrier of telecommunications carriers differs generally from the business provided by a telecommunications carrier, i.e. of a typical services provider. The latter typically provides services to end-users, i.e. the typical customer of a services provider. The business of a carrier's carrier is broadly described as providing capacity and related services for these telecommunications operators, i.e. a kind of wholesale.
16. Two different types of business can be regarded as forming a pan-European carrier's carrier market: the provision of bandwidth (in Mbit/s) interlinking the switch locations of carriers, and the provision of switched-minute services (in millions of paid minutes), taking telephone calls from one carrier and either terminating these calls upon a company's own switched network infrastructure, or passing them to another carrier for the final stage. The traditional way of providing cross-border services to end users is to make separate arrangements with a range of other carriers. In future, especially because of the formation of alternative national telecommunications services providers, these carriers might seek to entrust the transport of international traffic to a single provider or a small number thereof.
17. Hermes will provide two categories of transmission capacity:
  - During its start-up period Hermes will supply cross-border basic transport capacity (point-to-point) targeted at carriers requiring large bandwidth capacity between two gateway points,
  - With the commencement of the liberalisation of telecommunication infrastructure markets in the EU from 1996 Hermes will provide instead a pan-European virtual private transport network supplying bulk capacity to carriers who will sub-supply to end-users.
18. According to the parties these services should be located in two separate product markets: the first is merely an alternative to the traditional point-to-point connections offered by PTOs by combining two or more half-circuits; the second is a part of a new and distinct product market - the provision of pan-European transport networks - which in consequence of liberalisation will develop as the role of traditional PTOs on the market for international infrastructure services gradually decreases.
19. For the purposes of the present decision the Commission can leave open the definition of both the product markets involved, since on the narrowest definitions - those given by the parties - no competition problems arise.

#### **B. Relevant geographic market**

20. Hermes will initially supply its telecommunications network between some of the countries whose railway undertakings participate in the operation; it will then extend its activities to other countries in the present network. It is possible that railway undertakings in other countries in the EEA will join the operation at a later date. The Commission accordingly concludes that the relevant product market is at least EEA-wide.

#### **C. Competitive Assessment**

21. In the first market described by the parties - cross-border basic transport capacity (point-to-point) - Hermes will compete with PTOs and will have an insignificant share.
22. The parties claim that, since the second market described by the parties - the provision of pan-European transport networks - is new, no valid market share data are available. However, market players with global network infrastructures or regional ones will be in a position to provide a variety of services to telecommunications carriers. If the creation of a pan-European network like that one of Hermes is part of an already existing carrier's carrier market, the creation of a market dominating position cannot be expected because of the market power of the national PTOs. Only if the provision of a pan-European network by the parties creates a new product market, will it be possible to conclude that, as the first entrant into it, Hermes will in the immediate future enjoy a very high share, possibly even 100 pc, of this new market.
23. Even if a seamless pan-European telecommunications network is a product of its own, the Commission is confident that the potential competitors of Hermes are equally or more powerful and that Hermes will have no opportunity to foreclose the market. The principal source of such competition is the national PTO operators; as the national regulation of telecommunications, the main barrier to entry, diminishes in the next few years, they will have the capacity to combine into a pan-European network resources (particularly infrastructure) which are much greater than those available to the parties. Furthermore, the national PTO operators are dominant in the field of cross-border traffic with respect to the existing connections between the several PTOs which enable cross-border telecommunications to take place at the moment. Another type of infrastructure suitable for telecommunications is that of the national energy and water undertakings; already the electricity grid in Germany is used as the infrastructure for telecommunications,<sup>(5)</sup> and there is no reason why following the liberalisation of telecommunications energy and water undertakings should not in cooperation with telecommunications operators create cross-border networks of comparable strength to those of Hermes. Competition could also be provided by such telecommunications consortia as Unisource Carrier Services, Orion and Atlas/Phoenix; these consortia have the advantage of vertical integration both upstream and downstream, whereas Hermes will have to negotiate with each of the railway companies on an arm's length basis and will not have the resources to supply telecommunications services to end-users. Furthermore, one has to take into account that the proposed Hermes infrastructure still has to be set up. Further market entries can already be expected from 1 January 1998.
24. Therefore, even if the business of Hermes is regarded as a new product, it cannot be foreseen that the formation of Hermes will lead to the creation of a market-dominating position. Furthermore, this conclusion is underlined by the fact that the potential customers of Hermes are strong and well informed companies which have considerable buying power and will be able to limit the market power of any supplier of carrier's carrier services, especially with respect to existing alternatives.
25. The proposed concentration therefore does not raise serious doubts as to its compatibility with the common market.

## VI. ANCILLARY RESTRAINTS

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<sup>(5)</sup> Commission decision IV/M.618 Cable & Wireless/Vebacom

26. The parties have requested that certain restrictions be considered as ancillary to the concentration. To answer their request, the assessment made below is also related to the question whether a provision is an integral part of the operation.
27. HIT Rail and GTS agree not to assist or cooperate in the development of any other pan-European Telecommunications operator while HIT Rail and GTS remain shareholders in Hermes; for HIT Rail the obligation continues for a further year. The evaluation of this clause must take account of the characteristics peculiar to concentrative joint ventures. This prohibition on the parent undertakings competing with the joint venture aims at expressing the reality of the lasting withdrawal of the parents from the market assigned to the joint venture. However, insofar as this clause is a restriction of competition, it can be regarded as an ancillary restriction.
28. The parties agree not to disclose confidential information relating to Hermes. This restriction is directly related and necessary to the implementation of the concentration. Therefore it can be regarded as ancillary to the concentration.
29. Hermes agrees not to provide telecommunication network facilities services at a national level, unless on the application of a customer the relevant national railway consents. Insofar as this is only a definition of the scope of business of Hermes, it can be regarded as an integral part of the concentration, since it reflects the decision of the parent companies to limit the business of the joint venture to international services. Nevertheless, the second part of the clause leads to the conclusion that the limitation is not an integral part of the concentration as this part of the clause in question provides an exemption from the limitation. This part of the clause therefore cannot be regarded as an integral part of the operation. Furthermore, as this clause imposes an obligation only on Hermes, it cannot be regarded as ancillary to the concentration.
30. Hermes will not be obliged to obtain dark fibre and rights of way from the railway companies; nor will the railway companies be obliged to supply those assets to Hermes. Rights of way and related agreements will be concluded on an arm's length, commercial basis. This clause is not restrictive of competition.
31. However, Hermes will be obliged to negotiate with the railways concerning contracts for the installation and maintenance of the network; only if fair and commercial terms cannot be agreed will Hermes be entitled to contract with other suppliers. This provision cannot be regarded as directly related and necessary to the implementation of the concentration. Therefore it cannot be regarded as ancillary to the concentration.

## **VII. CONCLUSION**

32. For the above reasons, the Commission has decided not to oppose the notified operation and to declare it compatible with the common market and with the functioning of the EEA Agreement. This decision is adopted in application of Article 6(1)(b) of Council Regulation N° 4064/89.

For the Commission,



COMMISSION OF THE EUROPEAN COMMUNITIES

Brussels, 29-02-1996

PUBLIC VERSION

MERGER PROCEDURE  
ARTICLE 6(1)(b) DECISION

To the notifying parties

Dear Sirs,

**Subject** : Case No IV/M.689 - ADSB/Belgacom

Notification of a concentration pursuant to Article 4 of Council Regulation No 4064/89

1. On 26 January 1996 the Commission received a notification on an acquisition of a shareholding in Belgacom by a Consortium consisting of Ameritech International, Inc. Tele Danmark A/S and Singapore Telecommunications Limited (the Consortium) from the Belgian State.
2. After examination of the notification, the Commission has concluded that the notified operation falls within the scope of Council Regulation 4064/89 and does not raise serious doubts as to its compatibility with the common market.

**I THE PARTIES**

3. Belgacom is the principal provider of domestic and international telephone services in Belgium. The Belgian State currently holds all of the capital stock of Belgacom.
4. Ameritech International Inc. (Ameritech) is a wholly owned subsidiary of Ameritech Corporation, a US corporation and one of the largest full-service communications companies in the world. Ameritech International is the entity through which Ameritech Corporation conducts its international activities and investments.
5. Tele Danmark A/S is the principal provider of domestic and international telephone services in Denmark.
6. Singapore Telecommunications Limited (Singapore Telecom) is the principal provider of domestic and international telephone services in Singapore. It also provides postal services.



## II THE OPERATION

7. On 21 December 1995, a Stock Purchase Agreement was signed between on the one hand, the Belgian State and, on the other hand, the consortium consisting of Ameritech, Tele Danmark and Singapore Telecom (the Consortium), pursuant to which the Consortium will acquire 50% minus one share of the capital stock of Belgacom from the Belgian State. The members of the Consortium will acquire the Belgacom shares through a special purpose vehicle company: ADSB Telecommunications B.V. (ADSB). ADSB is a private limited liability company incorporated in the Netherlands which is jointly owned by the members of the Consortium.

## III CONCENTRATION

### JOINT CONTROL

#### (a) ADSB

8. The members of the Consortium currently own shares in ADSB as follows:

Ameritech	40%
Tele Danmark	33%
Singapore Telecom	27%

9. A Belgian financial partner may be invited to invest up to 5% of the share capital of ADSB which would be subtracted from the Ameritech shareholding. [...] <sup>(1)</sup>.
10. At the shareholder level of ADSB, 95% of the votes are needed for certain matters [...] <sup>(2)</sup>. At board level, [...] <sup>(3)</sup>. Each shareholder must have one representative present for the meeting to constitute a quorum and the board member(s) representing each parent exercise the voting rights in proportion to the shareholdings of that parent. A [...] <sup>(4)</sup> majority of the shares is required for matters relating to the adoption or amendment of the Business Plan and Budget and to decisions relating to voting behaviour at Belgacom's shareholders meetings.
11. Accordingly, Ameritech, Tele Danmark and Singapore Telecom will have joint control over ADSB.

#### (b) Belgacom

12. The Belgacom shareholders' agreement (Article 3) provides that shares of Belgacom will be divided into three classes. Class A will include all shares owned by the State or public institutions, Class B shares will be owned by ADSB, and Class C will include shares which could come to be held by persons or entities other than those already mentioned [...] <sup>(5)</sup>. These C shares would not have voting rights.

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<sup>(1)</sup> Deleted business secrets  
<sup>(2)</sup> Deleted business secrets  
<sup>(3)</sup> Deleted business secrets  
<sup>(4)</sup> Business secret - more than 75%  
<sup>(5)</sup> Deleted business secrets

13. Belgian company law requires a majority of 75% within each class for a number of matters including the increase or reduction of the share capital or the approval of a merger or split-up and 80% for other issues including the redemption of own shares or the change of the corporate object. The shareholders' agreement requires that the disposition of earnings and profits must be approved by a majority of votes in both Class A and Class B as long as [...] <sup>(6)</sup>.
14. The management of Belgacom will be conducted by the Board of Directors. The Belgacom Board of Directors will consist of eighteen members, nine of which will be appointed by Belgian State (through Royal Decree) and the other nine by the Consortium Members. The chairman of the Board will be appointed from among the directors appointed by the Belgian State. He will have a casting vote. However, all decisions relating to the strategic commercial behaviour of Belgacom including the adoption or amendment of the Business Plan and of the Budget, any delegation of management powers, strategic acquisitions or alliances, the appointment or removal of Belgacom's Chief Executive Officer, will require a majority of two-thirds or more of the votes cast at Board meetings. In addition, these strategic decisions will demand a quorum of at least two directors representing Class A and two directors representing Class B.
15. Class C shareholders would be entitled to board representation when their shareholding reached 5%. Even if these shareholders had board representation there are several factors which indicate that the structure of the various shareholdings will continue to ensure that ADSB and the Belgian State will hold joint control for the foreseeable future. Belgian law requires the Belgian State to hold at least 50% plus one share of the capital stock of Belgacom. [...] <sup>(7)</sup>.
16. The executive management of Belgacom lies with the Chief Executive Officer (CEO) assisted by one or two deputies who will together form the Executive Office. The CEO is formally appointed and removed by a Royal Decree which is taken in accordance with the proposal of the Board of Directors, which requires a majority of at least two-thirds of the votes cast.
17. In the light of the above information and the Commission notice on undertakings concerned <sup>(8)</sup>, Ameritech, Tele Danmark and Singapore Telecom, through ADSB, have joint control over Belgacom with the Belgian State.

#### **FULL FUNCTION AUTONOMOUS ECONOMIC ENTITY**

18. Belgacom has been operational as the Belgian national telecommunications provider for a considerable period. Its net cash flow of Belgacom in 1994 amounted to 1,351 million BF and at the end of 1994 it employed about 27,000 staff.
19. According to Article 11 of Exhibit M to the Stock Purchase Agreement dated 21 December 1995 the parties to the Joint Venture have entered into the Agreement for a term of thirty years which will be automatically renewable for two successive terms of ten years. In addition, as stated above, the Belgian Government is required by law to hold at least 50% plus one share of the stock of Belgacom and [...] <sup>(9)</sup>.

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<sup>(6)</sup> Deleted business secrets

<sup>(7)</sup> Deleted business secrets

<sup>(8)</sup> OJ C 385 of 31.12.94 paragraph 29

<sup>(9)</sup> Deleted business secrets

20. Accordingly, Belgacom will perform as a Joint Venture on a lasting basis, all the functions of an autonomous economic entity, on grounds of disposal of assets, staff and financial independence, in the field of the provision of telecommunication services.

#### **ABSENCE OF SCOPE FOR CO-ORDINATION OF COMPETITIVE BEHAVIOUR**

21. The Belgian State is not active in telecommunications other than through Belgacom. Accordingly, the likelihood of coordination must be measured between the members of the Consortium.
22. The parent companies are potential competitors to Belgacom following the liberalisation of telecommunications and services in Belgium. It is unlikely that the parent companies would enter the market following the substantial investment which they have made in acquiring the stake in Belgacom. Even if they were to offer services in Belgium following liberalisation, the number and strength of the other potential competitors in Belgium would make any co-operative behaviour insignificant. This is confirmed by the non-compete clause in which the Consortium members have undertaken not to compete with Belgacom directly or indirectly in the provision of telecommunications and related services offered in Belgium. Limited exceptions apply for activities which account for less than 0.5% of Belgacom's revenues in any one year, for the publication of industrial directories by Ameritech (through Wer Liefert Was?) and for electronic commerce services through GEIS.
23. With the exception of those services which are offered by Belgacom on a national basis (and where the Consortium members have agreed not to compete with Belgacom), most remaining services have geographical market definitions which have been considered to be at least European wide. These services include certain data communications services, cellular telephone services, certain non cellular mobile activities and certain value added services (as set out in the market definition section V below).
24. Tele Danmark's international activities (which account for under 2% of its turnover) include paging services and Telenordia, a joint venture in Sweden with BT and Telenor, which offers communications services to companies in Sweden. Ameritech currently has activities in the EU for industrial directories (primarily in Germany but also with turnover in neighbouring countries) and certain activities through GEIS for electronic commerce services on an European basis. Singapore Telecom has EU activities in the UK and Sweden through cable TV operations. There is no overlap between Tele Danmark and Singapore Telecom's activities in Sweden and the Ameritech activities in Belgium are of such a limited extent that there is no likelihood of significant co-ordination.
25. As liberalisation takes place across the EU, the opportunities for new entrants to enter telecommunications markets on an EU wide basis will increase. Even though all of the Consortium members will be potential competitors on these markets; and that they have activities already in the EU/EEA; the potential restriction of competition will not have a significant effect on competition given the number and strength of existing and potential competitors on this market. For those services which have world-wide market definitions, the absence of any anti-competitive effect is even stronger, given the relative absence of economic power of the parties against the competition which they do or will face.

26. In the light of the above information, there is no likelihood of co-ordination amongst Ameritech, Tele Danmark and Singapore Telecom or between them and the Belgian State through Belgacom.
27. Accordingly, the notified operation is a concentration.

#### IV COMMUNITY DIMENSION

28. The undertakings concerned have a combined aggregate worldwide turnover in excess of 5,000 million ECU (Belgacom: 2,951 million ECU, Ameritech Corporation: 10,747 million ECU, Tele Danmark: 2,366 million ECU, Singapore Telecom: 1,927 million ECU), following their latest reports and accounts. At least two undertakings concerned have a community-wide turnover of more than ECU 250 million (Belgacom: [...]<sup>(10)</sup>, Tele Danmark: [...]<sup>(11)</sup>). The undertakings concerned do not achieve more than two-thirds of their aggregate Community-wide turnover within one and the same member State. Therefore, the operation has a Community dimension.

#### V COMPATIBILITY WITH THE COMMON MARKET

##### A RELEVANT PRODUCT MARKETS

29. The relevant product market in this operation are a wide range of telecommunications and related services.

According to the notifying parties, Belgacom operates in the following product areas.

- Local telephone services (PSTN and ISDN)
- Domestic long distance telephone services
- International telephone services (inc. VPN)
- Leased lines
- Data communication services (inc. MAN&LAN, Telex, Telegraph, EDI)
- Cellular telephone activities
- Non-cellular mobile activities (paging, calling card, pay phones, maritime radio services)
- Value added services (inc. centrex, operator services)
- Supply and service of CPE
- Telephone directories publishing
- Telephone directories data
- Telecommunication and engineering consulting

30. However, a precise product market definition is not necessary as, given the respective market positions of the parties in the sectors referred to above or even in separate narrower markets, such a definition would not alter the Commission's conclusion with regard to dominance in this case described under Assessment below.

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<sup>(10)</sup> Business secret - more than 250 million ECU

## **B RELEVANT GEOGRAPHIC MARKETS**

31. Basic services related mainly to reserved services in Belgium (e.g. fixed national and international voice, leased lines, telex) have traditionally been considered as a national geographic market due to the still prevailing regulations and the role of the national telecommunications operators.
32. The geographic market for certain value added services is generally considered as at least European and possibly worldwide. In any case the markets for telecommunications services are evolving very rapidly as a result of technical change and liberalisation of the regulatory environment.
33. However, given that the operation does not result in any problem of dominance in the EU/EEA area, for the reasons exposed in the assessment below, it is not necessary to define the relevant geographic market in the present case.

## **C ASSESSMENT**

### **Belgium**

34. The market behaviour of telecommunications operators in Belgium is controlled by regulatory mechanisms which are being put into place. A telecommunications regulatory authority is already in existence and legislation which will provide some of the conditions necessary for competition is in place. Further measures are envisaged, and will be necessary, in order for the proper competitive conditions to exist for new entrants to compete effectively with Belgacom on the markets in which it currently has a monopoly.
35. Belgacom holds very high market shares (including 100% for some services). Following the operation, it appears that this position will not change until liberalisation of services and infrastructure becomes effective in Belgium. In European and worldwide markets, Belgacom should become a stronger competitor following the operation and will be able to take advantage of the liberalised telecommunications markets in most of the EU which should take place by the beginning of 1998. Belgacom will compete on those European markets with strong competitors such as BT, Unisource, Deutsche Telekom and France Telecom. However, in the short term, the possibility exists that Belgacom may undergo a financial and technical strengthening without having to face actual competition on the markets for its currently non liberalised activities.
36. In the light of information provided by the notifying parties, the products in which Belgacom has [...] <sup>(11)</sup> of sales in Belgium comprise: local and domestic long distance telephone services, international telephone services, leased lines, value added services and telephone directories data. It has in excess of [...] <sup>(12)</sup> of sales in Belgium for data communication services, cellular telephone services, non cellular mobile services, payphone services and paging services and [...] <sup>(13)</sup> for the publishing of telephone directories and [...] <sup>(14)</sup> in the telecommunications and engineering consulting sector. Also,

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<sup>(11)</sup> Business secret - close to 100%

<sup>(12)</sup> Business secret - at least 90%

<sup>(13)</sup> Business secret - between 30% and 40%

<sup>(14)</sup> Business secret - between 35% and 45%

Belgacom was responsible for [...] <sup>(15)</sup> of the supply and service of Customer Premises Equipment in Belgium in 1995.

There are only two very limited areas of overlap between any of the Consortium members and Belgacom in Belgium. These are a limited number of sales of industrial directories by a German subsidiary (Wer Liefert Was?) of Ameritech into Belgium and the activities of GE Information Services (GEIS) in which Ameritech has an interest, which offers electronic commerce services throughout Europe, including, to a limited extent, Belgium. Neither of these activities, combined with those of Belgacom, give rise to the creation or strengthening of a dominant position. This is because, as far as directories are concerned, the addition of market shares is insignificant and with regard to electronic commerce services there is no direct overlap between Ameritech and Belgacom. The issue of potential competition is covered in paragraph 22 above.

37. There are no overlapping activities of any significance in Belgium between different Consortium members. Ameritech, Tele Danmark and Singapore Telecom conduct the bulk of their operations in their respective home territories.
38. Accordingly, in the light of the above information, there is no creation or strengthening of a dominant position in Belgium within the meaning of Article 2 of the Merger Regulation.

#### **Outside Belgium**

39. Belgacom is active only in Europe. Apart from its activities in Belgium, it has the limited interests in Russia as described above. Ameritech, Tele Danmark and Singapore Telecom also have activities in the EU/EEA as set out above. This operation involves no addition of market shares in those countries.

For the services which have a market definition which is Europe or even world wide, the combined market shares of Belgacom and Tele Danmark in Europe and Belgacom and all the consortium members on world wide markets, the transaction does not raise any competition problems.

#### **Conclusion**

In the light of the above information, the notified operation does not raise serious doubts as to its compatibility with the common market.

## **VI ANCILLARY RESTRAINTS**

40. [...] <sup>(16)</sup> the Consortium members undertake not to compete with Belgacom in the provision of telecommunications services and related services in Belgium. An exception is provided for operations which represent less than 0.5% of Belgacom's revenues for the publication of directories by Ameritech and for electronic commerce services provided through GEIS. Ameritech has given a similar non compete undertaking for it and its controlled affiliates. This clause is a normal consequence of the parent companies' investment in the joint venture and reflects the parent companies' withdrawal as potential

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<sup>(15)</sup> Business secret - between 50% and 70%

<sup>(16)</sup> Deleted business secrets

competitors in the Belgian market. Insofar as this is a restriction of competition, this provision is directly related and necessary to the implementation of the concentration.

For the above reasons, the Commission has decided not to oppose the notified operation and to declare it compatible with the common market and with the functioning of the EEA Agreement. This decision is adopted in application of Article 6(1)(b) of Council Regulation No 4064/89.

For the Commission,



COMMISSION OF THE EUROPEAN COMMUNITIES

Brussels, 18.12.1996

PUBLIC VERSION

MERGER PROCEDURE  
ARTICLE 6(1)(b) DECISION

Registered with advice of delivery:

To the notifying parties

**Subject: Case No IV/M. 802 - Telecom Eireann  
Notification of 14.11.1996 pursuant to Article 4 of Council Regulation (EEC)  
No 4064/89**

1. On 14.11.1996 the Commission received a notification of a proposed concentration pursuant to Article 4 of Council Regulation (EEC) No 4064/89 by which PTT Telecom BV ("PTT Telecom") and Telia AB publ ("Telia"), acting together through a joint venture company called Comsource, and the Irish State, will acquire joint control of Telecom Eireann.

**I. THE PARTIES AND THE OPERATION**

2. Telecom Eireann is a limited liability company incorporated under Irish law. It is the national telecommunications operator in Ireland of which all shares are currently owned by the Irish State. Through a 75% shareholding in Cablelink Limited Telecom Eireann is also active in the provision of cable television services in Ireland.
3. The Irish State is in this operation represented by the Minister for transport, Energy and Communications and by the Minister for Finance ("the Ministers"), who are the present shareholders of Telecom Eireann.



4. PTT Telecom is a full subsidiary of Royal PTT Nederland NV. Its main activities are telephony services, mobile communication services and sales of telecommunications equipment. Telia is a limited liability company of which all shares are owned by the Swedish State. Its main activities are the provision of telecommunications services.
5. The concentration involves the establishment of a consortium between PTT Telecom and Telia, named Comsource, and the acquisition by Comsource of 20% of the issued share capital of Telecom Eireann. Comsource shall act solely as a holding company to perform the role of shareholder of Telecom Eireann. As a consequence of this acquisition of 20% of the shares of Telecom Eireann Comsource will acquire control, jointly with the Irish State, of Telecom Eireann. The Ministers will grant Comsource an option to acquire a further 15% of shares in Telecom Eireann.

## **II. CONCENTRATIVE JOINT VENTURE**

### **Joint control**

#### **(a) Comsource**

6. According to the information provided by the parties PTT Telecom and Telia will each be entitled to appoint four Directors. The Board of Directors has to decide on the major issues of the business policy of Comsource. In such decisions neither of the parties has a casting vote and consequently both parties have a de facto veto right.
7. Accordingly, PTT Telecom and Telia will have joint control over Comsource.

#### **(b) Telecom Eireann**

8. With respect to decisions on major issues of the business policy of Telecom Eireann the following provisions apply. [...] <sup>(1)</sup>
9. It can be concluded that the Irish State and Comsource will be able to veto the major strategic decisions on the business policy of Telecom Eireann and that they thus will be controlling this company jointly.
10. It follows from the above that PTT Telecom and Telia, through Comsource, and the Irish State, will have joint control over Telecom Eireann.

### **Autonomous full function entity operating on a lasting basis**

11. Telecom Eireann is the national telecommunications operator in Ireland. The parties have entered into a strategic agreement for an indefinite period of time. The parties in Comsource will supply major contributions to a further development of the Irish market and to enhance the competitiveness of Telecom Eireann in the international markets. These contributions will be related to human resources, technologies, operational support systems, and will include mobile and multimedia markets.
12. It can therefore be concluded that the Joint Venture will operate on a lasting basis and will perform all the functions of an autonomous economic entity.

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<sup>(1)</sup> Deleted; business secrets. Description of veto rights of the parties.

### **Absence of coordination**

13. The Irish State is not active in telecommunications or cable television other than through Telecom Eireann. Accordingly, the likelihood of coordination must be assessed with respect to PTT Telecom and Telia.
14. PTT Telecom and Telia can be considered as potential competitors to Telecom Eireann on the telecommunication markets and the market for services supplied by cable operators in Ireland which are liberalized or are to be liberalized. However, it is unlikely that they will enter these markets other than through Telecom Eireann, following the substantial investments to which they are committed within the framework of the present operation.
15. With respect to telecommunications services for which the relevant geographic market is wider than national, PTT Telecom, Telia and Telecom Eireann are actual or potential competitors. It must also be noted that PTT Telecom and Telia are, together with Swiss PTT and Telefónica, partners in Unisource/Uniworld (Case No IV/M.544 - Unisource/Telefonica). It is foreseen that Telecom Eireann will become the distributor of the services of Unisource/Uniworld in Ireland.
16. The possible cooperative aspects of this operation are only of minor importance relative to the operation as a whole. The revenues derived from the value added operations for which the market has to be considered international amount for PTT Telecom and Telia to a very small proportion of less than 1% of their total turnover. Also, the present operation can not be considered as a cause for strengthening of the already existing coordination between the partners in Unisource in any significant way. (Case No. IV/M.570 -TBT/BT/TELE DANMARK/TELENOR pt. 29).
17. It can be concluded that the present operation does not give rise to coordination between PTT Telecom and Telia.
18. Accordingly, the notified operation is a concentration.

### **III. COMMUNITY DIMENSION**

19. The undertakings concerned have a combined aggregate worldwide turnover of more than 5,000 million ECU (Telecom Eireann 1,367m ECU, PTT Telecom 6,255m ECU and Telia 4,743.26m ECU). Each of these undertakings has a Community-wide turnover in excess of 250 million ECU, and they do not achieve more than two-thirds of their aggregate Community-wide turnover within one and the same Member State. The notified operation therefore has a Community dimension according to Article 1(2) of the Merger Regulation.

## **IV COMPATIBILITY WITH THE COMMON MARKET**

### **A. RELEVANT PRODUCT MARKETS**

20. Telecommunications operators can be regarded as engaging in several different activities. These include the provision of infrastructure to terminate calls, provide the local loop and the provision of services. Telecom Eireann provides both infrastructure (where it currently has a statutory monopoly) and services.
21. Telecommunications services could be grouped into Basic Services and Value-Added Services. Basic services include voice telephony, leased lines, mobile telephony and telex. The main product, voice telephony, accounts for 70-80% of telecommunications services.
22. Value-added services comprise non-public services, as well as, enhanced services to multinational corporations and other intensive users of telecommunications services over intelligent networks. Within this group distinction should be made between a segment concerned with advanced telecommunication services to corporate users and a segment concerned with standardised low-level packet-switched data communication services (see Decisions of 17 July 1996 in Cases No. IV/35.337 - Atlas (at para. 5 et seq) and No.35.617 - Phoenix/GlobalOne (at para 6) and Commission decision of 27 July 1994 Case IV/34.857 - BT-MCI).
23. In previous cases involving concentration of telecommunications' operators (Case No. IV/570 - TBT/BT/TELE DANMARK/TELENOR and Case No.IV/M.689-ADSB/Belgacom), the question of the precise delimitation of the telecommunication services market has been left open by the Commission. In the present case a precise segmentation of services is not required for the assessment of the operation since, even on the basis of the narrowest definition, the operation does not raise serious doubts as to strength the market position of Telecom Eireann.
24. Cablelink Limited (which is 75% owned by Telecom Eireann) is a provider of cable television services in Greater Dublin, Galway City and Waterford. In each of these areas, Cablelink has a monopoly of cable TV services. Other cable TV companies have similar geographic monopolies in their own area. Cablelink's infrastructure could be used to provide telecommunications services.
25. The Commission has recognised the existence of a separate market for services supplied by cable operators to their subscribers. See Commission Decision of 9 November 1994. Case IV/M.469 - MSG Media Service and Commission Decision of 31 October 1995. Case No.IV/M.490 - Nordic Satellite Distribution.

### **B. RELEVANT GEOGRAPHIC MARKETS**

26. Basic services e.g. fixed national and international voice, leased lines, telex, have traditionally been considered as a national geographic market due to the still prevailing regulations and the role of the national telecommunications operators. See Case No. IV/570 - TBT/BT/TELE DANMARK/TELENOR and Case No. IV/M.689 - ADSB/Belgacom. For public voice telephony in Ireland, there will continue to be a statutory monopoly until 1 January 2000 which is another factor indicating the national nature of the market.

27. Geographic market for certain value added services is generally considered as at least European and possibly worldwide. Markets for telecommunications services are evolving very rapidly as a result of technical change and liberalisation of the regulatory environment. See Case No. IV/570 - TBT/BT/TELE DANMARK/TELENOR and Case No. IV/M.689 - ADSB/Belgacom. However, given that the operation does not result in any problem of dominance in the EU/EEA area, for the reasons exposed in the assessment below, it is not necessary to define the relevant geographic market for telecommunications services in the present case.
28. The Commission has considered the market for services supplied by cable operators to their subscribers as national in scope (See Commission Decision of 9 November 1994, Case IV/M.469 - MSG Media Service and Commission Decision of 31 October 1995, Case No. IV/M.490 - Nordic Satellite Distribution).

### C. ASSESSMENT

29. Telecom Eireann has the exclusive privilege of providing within Ireland the public telecommunications network, voice telephony services and telex services. The market behaviour of telecommunications operators in Ireland is controlled by regulatory mechanisms which are not yet in place. The legislation which will set up the independent regulatory authority is currently being considered by the Irish Parliament. According to the notifying parties, the regulatory authority should be set up in the early part of 1997. On 27 November 1996, the Commission took a Decision<sup>(2)</sup> to set out in the timetable for the liberalisation of services in Ireland in response to the request from the Irish Government for a derogation from the deadlines for liberalisation proposed in the various telecommunications liberalisation directives.
30. For the provision of telecommunications infrastructure, Telecom Eireann will have a monopoly until 1 July 1997. Potential alternative infrastructure providers would include cable TV networks, the electricity network and possibly some others. Accordingly, the Cablelink network will be an important network immediately available when liberalisation takes place. This is because of its network in Greater Dublin, which contains much of the population and business activity in Ireland.
31. The original acquisition of a majority of shares in Cablelink by Telecom Eireann in 1990 was examined by the Fair Trade Commission<sup>(3)</sup> in Ireland. At that time, the Irish Government secured commitments when authorising the operation<sup>(4)</sup> which included a commitment from Telecom Eireann that Cablelink would be operated on an arms' length basis from Telecom Eireann with management separate from that of Telecom Eireann. According to the Irish Government, these commitments still apply. In addition, the Commission notes that the Irish Government has stated that access to the Cablelink network for telecommunications services will be open to third parties on a cost oriented

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<sup>(2)</sup> Commission decision C (96) 3342 of 27 November 1996. Voice telephony will not be liberalised until 1 January 2000. Providers of alternative infrastructure will be allowed from 1 July 1997. Finally, direct international interconnection of mobile networks will be effective from 1 January 1999.

<sup>(3)</sup> Under the Mergers, Take-overs and Monopolies (Control) Acts 1978 and 1987.

<sup>(4)</sup> Contained in a press notice from the Department of Industry and Commerce dated 8 June 1990.

and non-discriminatory basis. This open access will be supervised by the new regulatory authority when it is formed.

32. Value added and mobile services and the infrastructure for the provision of mobile services is liberalised and subject to licensing by the Minister for Transport, Energy and Communications. In the light of information provided by the notifying parties, for the period to March 1996, the products in which Telecom Eireann has [...] <sup>(5)</sup> market shares in Ireland comprise: voice telephony services, leased private circuits, data services, telemessage and telegram, mobile telephony, value added services and telephone directories. However, liberalised telecommunications services (mainly value-added) are presently provided in Ireland by 38 licensed service providers including the main European telecommunications' operators. Value-added income represents approximately [...] <sup>(6)</sup> of Telecom Eireann revenue. Esat Telecom ([...] <sup>(7)</sup> market share on liberalised services), TCL ([...] <sup>(6)</sup>) and other important players such as Cable & Wireless and BT are currently gaining market shares in various market segments. In addition, BT, Mercury and Cabletel, which have a presence in Northern Ireland, are expected to expand their operations in Ireland. In October 1995 the second licence for GSM was awarded to the ESAT DIGIFONE consortium with Esat and Digifone as the major shareholders. ESAT DIGIFONE will start operating at the end of 1996.
33. Geographically, the areas of market overlap between PTT Telecom, Telia and Telecom Eireann are very limited since all three conduct the bulk of their operations in their respective home territories in the markets for basic services. In the market for value added telecommunications services, which activity has been generally defined as broader than national, the activities of PTT Telecom, Telia and Telecom Eireann are relatively small. Also even taken into account the fact that PTT Telecom and Telia participate in Unisource/Uniworld the present operation does not give rise to dominance in this market as Unisource/Uniworld is one among other strong players.
34. For non-liberalised services in Ireland, the operation does not change the present position of Telecom Eireann until liberalisation takes place. Telecom Eireann is, at present and by itself, strong enough and well rated by the financial markets and it is in the short term technologically sufficient. The support of the new partners will improve the efficiency of the company but it is unlikely that, in the light of ongoing liberalization proces, it will strengthen its present market position.
35. The support of the new partners consequent on their shareholding is likely to improve the efficiency of the company and strengthen its financial and technical position. However, this development will not affect the change in the competitive position brought about by the liberalisation due on 1 July 1997. Telecoms liberalisation is to take place in Ireland according to a clear timetable set out in the Commission's decision. Under that decision, alternative infrastructure providers will be entitled to obtain licences to enter the market from 1 July 1997. The present decision permits PTT Telecom and Telia to become shareholders in Telecom Eireann but this joint venture agreement does not bring about the development of a supplier or distributor relationship between Telecom Eireann and either Unisource or Uniworld.

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(5) Deleted; business secrets - more than 95%.

(6) Deleted; business secrets - less than 5%.

(7) Deleted; business secrets - between 12% and 16%.

Even if the proposed operation will, in the long term, strengthen technically and financially Telecom Eireann's capacity to provide services on liberalised markets, Telecom Eireann will face competition from other strong players such as BT, Concert, GlobalOne and Atlas and other telecommunications operators.

36. Cablelink has 313,000 subscribers in Ireland and 63% of the Irish market for services supplied by cable operators to their subscribers. However, neither PTT Telecom nor Telia have any special knowledge or expertise which would strengthen Cablelink's market position in the provision of cable TV services over and above that which would be provided by another cable operator or consultant.
37. Accordingly, in the light of the above information, there is no creation or strengthening of a dominant position within the meaning of Article 2 of the Merger Regulation.

## V ANCILLARY RESTRAINTS

38. The notifying parties have requested that the clauses and agreements described below be considered as ancillary to the concentration.
39. Article 11 of the Agreement on Strategic Co-operation provides that Comsource, PTT Telecom and Telia shall neither individually or collectively nor through subsidiaries, engage in certain activities during the Agreement on Strategic Co-operation and two years after. These activities include competition with Telecom Eireann, soliciting orders from Telecom Eireann's customers or soliciting Telecom Eireann's employees. This provision is directly related and necessary to the implementation of the concentration and should be considered as ancillary to the operation.
40. The agreements provide for the conclusion of an agreement between Telecom Eireann and Unisource and Uniworld whereby Telecom Eireann will become the distributor of and the preferred supplier to Unisource/Uniworld in Ireland. This provision should not be considered as ancillary to the concentration. Prior to this operation, Telecom Eireann exists already as a full function telecommunications operator. It can not be considered that the acquisition of control by PTT Telecom and Telia can only be implemented under the condition of the conclusion of these distribution/supply agreements. They should therefore be assessed under the scope of Article 85 and 86 of the Treaty.

For the above reasons, the Commission has decided not to oppose the notified operation and to declare it compatible with the common market and with the functioning of the EEA Agreement. This decision is adopted in application of Article 6(1)(b) of Council Regulation No 4064/89.

For the Commission,

**Prior notification of a concentration**  
**(Case No IV/M.876 — Telia/Ericsson)**

(97/C 24/15)

(Text with EEA relevance)

1. On 17 January 1997, the Commission received a notification of a proposed concentration pursuant to Article 4 of Council Regulation (EEC) No 4064/89<sup>(1)</sup> by which Telia A.B. and Telefonaktiebolaget L.M. Ericsson acquire within the meaning of Article 3 (1) (b) of that Regulation joint control of the AU-System Group by way of purchase of shares.

2. The business activities of the undertakings concerned are:

- for Telia A.B.: the national Swedish telecommunications operator,
- for Ericsson: a Swedish manufacturer of telecommunications equipment,
- for AU-System Group: a Swedish group active in telecommunications consultancy services, software development, and distribution of information technology and telecommunications equipment.

3. Upon preliminary examination, the Commission finds that the notified concentration could fall within the scope of Regulation (EEC) No 4064/89. However, the final decision on this point is reserved.

4. The Commission invites interested third parties to submit their possible observations on the proposed operation.

Observations must reach the Commission not later than 10 days following the date of this publication. Observations can be sent to the Commission by fax (No (32 2) 296 43 01/ 296 72 44) or by post, under reference number IV/M.876 — Telia/Ericsson, to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate B — Merger Task Force,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

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<sup>(1)</sup> OJ No L 395, 30. 12. 1989; Corrigendum: OJ No L 257, 21. 9. 1990, p. 13.



COMMISSION OF THE EUROPEAN COMMUNITIES

Brussels, 16.04.1997

PUBLIC VERSION

MERGER PROCEDURE  
ARTICLE (6)1(b)

To the notifying parties

Dear Sirs,

**Subject:** Case No IV/M.900 - BT/TELE DK/SBB/MIGROS/UBS  
Notification of 10.03.1997 pursuant to Article 4 of Council Regulation N° 4064/89

1. On 10 March 1997 British Telecommunications plc, (United Kingdom) (BT), Tele Danmark A/S (Denmark) (Tele-DK), Schweizerische Bundesbahnen (Switzerland) (SBB), Migros-Genossenschafts-Bund (Switzerland) (Migros) and Schweizerische Bankgesellschaft (Switzerland) (UBS) notified to the Commission an intended operation whereby they acquire joint control within the meaning of article 3(1)(b) of Council Regulation 4064/89 of Newtelco AG (Switzerland).
2. After examination of the notification, the Commission has concluded that the notified operation falls within the scope of application of Council Regulation No 4064/89 and does not raise serious doubts as to its compatibility with the common market and with the functioning of the EEA Agreement.

**I THE PARTIES**

3. BT's principal activity is the supply of telecommunications services and equipment. Its main services are local and long-distance telephone calls in the UK, the provision of telephone exchange lines to homes and businesses, international telephone calls made from and to the UK and the supply of telecommunications equipment for customers' premises. BT and MCI Communications Corporation (MCI) are partners in the "Concert" joint venture, for the provision of advanced business telecommunication services to multinational companies<sup>1</sup>.

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<sup>1</sup> Decisions IV/M.353 - British Telecom / MCI, (13 September 1993) and IV/34.857 BT-MCI, (27 July 1994). The Commission is currently examining a merger between BT and MCI (IV/M.856 - British Telecom/MCI).



4. Tele-DK, controlled by the Danish state, is the principal provider of telephone services in Denmark. Other activities include the supply of telecommunications equipment, telephone directories and cable television. Tele Danmark operates under a concession granting to it the right to provide in Denmark, amongst other services, public voice, leased lines and NMT mobile telephone services and to install and operate the Danish public telecommunications network infrastructure. Tele Danmark also operates one of the two Danish GSM mobile telephone services.
5. SBB is the national railway company of Switzerland, organised as a department of state. It owns a backbone telecommunications system, Difonet, connecting the main cities of Switzerland and used to provide data services (DataRail) and voice communication services (ISDN-SBB) in connection with its operations. Together with UBS it holds a licence for WANDA, an ATM-based network confined to [...] customers. SBB also has an indirect non-controlling interest in Hermes Europe Railtel BV (Hermes), which provides carrier's carrier services for international traffic originating and terminating in Switzerland and for international transit traffic passing through Switzerland. <sup>2</sup>
6. Migros, organised as a Genossenschafts-Bund (a form of cooperative) under Swiss law and owned by 12 regional Genossenschaften, is a leading Swiss supermarket retailer. It has its own data network (M-Net), with *de minimis* sales to third parties. businesses in Switzerland.
7. UBS is a leading Swiss bank. It operates UBINET, a worldwide data network with a [...] third party business based on lines leased from the Swiss PTT. It operates WANDA with SBB. It has an indirect minority shareholding but no active participation in Aare Tessin AG (Ate), a Swiss electricity utility which together with five other utilities has created DIAX, a joint venture offering national and international telecommunications services in Switzerland.

## II THE OPERATION

### a) Introduction

8. Newtelco was established in 1996. Its present shareholders are SBB (40 per cent), Migros (30 per cent) and UBS (30 per cent). It has never been active. The purpose of the present operation is, by the introduction of BT and Tele-DK as strategic partners into the joint venture, to create the second national telecommunications operator in Switzerland - a development made possible from 1 January 1998 by the Swiss Telecommunications Act. Newtelco will provide wireline and mobile communications (voice, data, multimedia and VANS) in Switzerland; will offer BT services (including Concert) in Switzerland; will operate a domestic network delivering transborder and domestic managed network services interconnected with the global network platform of Concert; will operate the third-party business of UBINET and the WANDA network of SBB and UBS; and will use the telecommunications infrastructure provided by SBB.
9. It is also likely to apply for a mobile communications licence in Switzerland when applications are invited later in 1997 or in 1998. However, neither the decision to apply for the licence nor the result of any application is sufficiently certain for the Commission to take either event into account for the purposes of assessing the concentration.

### b) Joint control

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<sup>2</sup> Decision IV/M.683 - GTS Hermes Inc/HIT Rail BV (3 March 1996)

10. The control of Newtelco will be determined by four principal agreements - a framework agreement between all the parties a five-party shareholder agreement between all the parties, a two-party shareholder agreement between BT and Tele-DK and a three-party shareholder agreement between SBB, Migros and UBS. BT will hold [...] per cent of the shares in Newtelco and Tele-DK [...] per cent - in total 49.24 per cent; together they will appoint four directors. SBB ([...] per cent), Migros ([...] per cent) and UBS ([...] per cent) will hold the remaining shares (total 50.76 per cent); together they also will appoint four directors.
11. The two-party agreement requires that BT and Tele-DK will reach a common position on issues to be decided by the board of directors or by the shareholders meeting of Newtelco and to vote together on those issues; the three-party shareholder agreement imposes a similar requirement on SBB, Migros and UBS. For certain issues the board of directors can act only by a majority of two thirds; these issues include:
- commitments involving assets above ECU [...] million,
  - contracts involving expenditure above ECU [...] million,
  - amendments to the 10-year rolling business plan which change the funding requirements in excess of + [...] per cent or - [...] per cent from the previous business plan or in excess of + [...] per cent or - [...] per cent in aggregate from the initial business plan,
  - transactions outside the scope of Newtelco, and
  - decisions relating to the participation of Newtelco in a mobile operator's licence.
12. The effect of these provisions is that the board cannot act on certain critical issues except with the consent of all the parties. Newtelco will accordingly be subject to joint control by the two voting blocks BT/Tele-DK and SBB/Migros/UBS.

**c) Autonomous long-lasting economic entity**

13. The parties will contribute to Newtelco all their telecommunications activities in Switzerland with the exceptions discussed below. These activities are those of BT Switzerland (including the exclusive sub-distribution of Concert services); the right to lay cables along the tracks of SBB; the WANDA business of SBB and UBS; and the [...] third party business of the...] UBINET network of UBS. TD is not at present active in Switzerland but will contribute to the capital of Newtelco.
14. As a result of these contributions and other cash subscriptions by the parties the initial share capital of Newtelco will be ECU [...] million; it will be increased to ECU [...] million by further contributions by the parties (principally Tele-DK) when Newtelco receives a licence to operate a fixed telecommunications network.
15. The revenue which Newtelco will derive from its sub-distributorship of Concert services is estimated by the parties to be [...less than 10%...] per cent of its total revenues. The sub-distributorship will accordingly not make Newtelco dependent upon its parents for more than an insignificant part of its business.
16. After the initial build-up phase (during which BT and Tele-DK will temporarily second about [...] staff to Newtelco) Newtelco will have its own organisation and will engage sufficient staff to be able to perform all its functions independently. Each of the parties is prohibited from transferring its shares in Newtelco (except intra-group or to strategic associates approved by the other parties) for five years. Newtelco will accordingly perform on a lasting basis all the functions of an autonomous economic entity.

**d) Absence of coordination**

17. The parties will withdraw from the Swiss telecommunications market. Their withdrawal is confirmed by provisions in the five-party shareholder agreement whereby each of the parties is prevented, while it is a shareholder and for one year after, from competing in Switzerland with Newtelco and from engaging in activities harmful to its business. However, a party can after three years compete with Newtelco provided that the competing business falls outside the last approved business plan of Newtelco and that Newtelco does not itself decide to include the competing business in its business plan
18. These restrictions are also subject to exceptions for particular activities: The majority of these exceptions are naturally confined to Switzerland and accordingly do not give rise to the possibility of coordination between the parties in the European Union.
19. SBB retains its indirect non-controlling interest in Hermes (a wholesale activity - in contrast to the retail activities of Newtelco - in which no other party engages). UBINET has limited third-party supply outside Switzerland; this will migrate to Newtelco [...]. UBS retains the right to supply banking and financial services to any telecommunications company (but not without the consent of Newtelco to engage in its management except for "workout" for bad loans or credits) and to control small companies supplying telecommunications outside Switzerland. Otherwise SBB, Migros and UBS will retain no activities outside Switzerland. Accordingly the exceptions are principally for the benefit of BT and Tele-DK. The exceptions relevant to the EU are:
- systems integration (creating integrated data processing systems and services and telecommunications systems and services solutions): This activity involves the provision of computer software and is thus not connected with the activities of Newtelco. BT, the only party which engages in it, has an insignificant market share.
  - existing and new correspondent relationships and substituting services: These bilateral relationships and services are the basis for international telecommunications under the ITU. Co-ordination of these activities will not increase as a result of the operation.
  - outsourcing services for multinational business customers with headquarters outside Switzerland and facilities management services for multinational business customers: Only BT engages in these activities. TD, the only other party capable of doing so, has no such plans.
  - Concert: Tele-DK distributes the Concert joint venture services in Denmark, but its turnover from this activity is [...] and it is not otherwise engaged in this activity. There is accordingly no appreciable risk of cooperation arising from the joint venture.
  - telecommunications equipment and related software: BT supplies these products in the United Kingdom and elsewhere in Europe, but not in Denmark; Tele-DK supplies them only in Denmark.
  - air-to-ground and ground-to-air communications on flights and satellite-to-air and air-to-satellite communications on flights: Only BT is active in these markets, which are wholly unconnected with the activities of Newtelco.
  - international calling card services operated from outside Switzerland: BT and Tele-DK provide these services, but they are wholly unconnected with the activities of Newtelco.

- Internet, Intranet, multimedia, broadcasting and media services: These activities are unconnected with the activities of Newtelco. BT and Tele-DK supply these services in different member States.
20. In addition to these exceptions BT and Tele-DK retain other telecommunications activities:
- In Belgium BT through BT Worldwide Ltd supplies data and voice services to corporate users and closed user groups; the turnover of BT Worldwide is [...]. Tele-DK is a shareholder in Belgacom. The joint venture gives rise to no serious prospect of coordination in these activities.
  - BT and Tele-DK are separately parties to joint ventures in various member States. The only geographical overlap is in Germany, where VIAG-INTERKOM (in which BT participates) supplies liberalised telecommunications services (ie excluding until 1998 public voice telephony) and Tele-DK participates in Internetz, which resells telecommunications capacity in Hamburg and in Miniruf, which supplies paging services in major cities. In Sweden BT and Tele-DK both participate in Telenordia, which supplies voice and data telecommunications services in Sweden. None of these activities is related to the activities of Newtelco.
  - BT and Tele-DK supply mobile telecommunications services in various member States. These activities have no connection with those of Newtelco.
21. There is thus no possibility of coordination of the competitive conduct of the parties as a result of the operation.

**e) Conclusion**

22. The operation accordingly constitutes a concentration within the meaning of article 3(1)(b) of the Regulation.

**III CONCENTRATION OF COMMUNITY DIMENSION**

23. The aggregate worldwide turnover of BT is ECU 17,430 million, of Tele-DK is ECU 2,607 million, of SBB ECU 4,039 million, of Migros 10,893 million and of UBS 5,978 million. The parties therefore have a combined aggregate worldwide turnover in excess of 5000 million ECU. The aggregate Community-wide turnover of BT is ECU [...] million, of Tele-DK ECU [...] million and of Migros ECU [...] million.- each in excess of 250 million ECU. BT achieves more than two-thirds of its aggregate Community-wide turnover within the United Kingdom. Tele-DK achieves more than two-thirds of its aggregate Community-wide turnover within Denmark.
24. The operation therefore has a Community dimension within the meaning of article 1(1) of the Regulation.

**IV COMPATIBILITY WITH THE COMMON MARKET**

**a) Relevant product markets**

25. In IV/M.570 - TBT/BT/Tele Danmark/Telenor (24 April 1995) the Commission accepted for the purposes of the assessment the definition proposed by the parties of one of the relevant product markets as - domestic and international voice and data telecommunication

services, with a segmentation between the voice market (in which both private households and business participate) and the data market (primarily used by business), and further segmentation into domestic and international markets. In this respect it appeared that enhanced global network services (e.g. Concert) would be a separate product market.

26. As in TBT/BT/Tele Danmark/Telenor the precise relevant product market delimitation in the present case can be left open since even on the narrowest possible basis ie four separate relevant product markets, the proposed concentration does not give rise to the creation or strengthening of a dominant position.

#### **b) Geographical reference markets**

27. In TBT/BT/Tele Danmark/Telenor the Commission concluded that, having regard to the licensing, regulatory and supervisory framework, the current market participants and their market shares and the physical interconnection arrangements for telecommunications operators, the geographical reference market for domestic and international, voice and data telecommunication services could be considered to be at least national. By the corresponding analysis in the present case the geographical reference market can be considered to be at least Switzerland.

28. The geographical reference market for enhanced global telecommunications was considered in TBT/BT/Tele Danmark/Telenor to be worldwide.

#### **c) Competitive assessment**

29. The joint venture will primarily operate in Switzerland, which is outside the EEA. The domestic services provided by the joint venture in Switzerland will only have an impact on the national Swiss market. The operation also concerns enhanced global network services, where the markets are global. However, the formation of the joint venture and the consequent changes in the distribution arrangements for Concert services in Switzerland will neither create nor strengthen a dominant position for enhanced global network services at a worldwide level.

### **V ANCILLARY RESTRAINTS**

30. The parties have requested that certain restrictions be considered as ancillary to the concentration.

31. All except one of these restrictions operate only in Switzerland and are therefore outside the competence of the Commission. Those restrictions are:

[... detailed description of the restrictions applicable in Switzerland... ]

The Commission accordingly makes no further observation on these restrictions.

32. By the remaining restriction parties which contribute assets to Newtelco agree not for three years to solicit for employment or consultancy services any person transferred to Newtelco by the operation. This provision is necessary to the implementation of the concentration and can therefore be considered ancillary to it. The Commission's assessment of this restriction is confined to any effect which it might have within the European Union.

### **VI CONCLUSION**

32. For the foregoing reasons, the proposed concentration does not raise serious doubts as to its compatibility with the common market and with the functioning of the EEA Agreement.

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COMMISSION OF THE EUROPEAN COMMUNITIES

Brussels, 12.05.1997

PUBLIC VERSION

MERGER REGULATION  
ARTICLE 6(1)(b) DECISION

Registered with advice of delivery

**To the notifying parties**

**Subject: Case N° IV/M.902 - Warner Bros./Lusomundo/Sogecable.  
Notification of 8.04.1997 pursuant to Article 4 of Council Regulation N°  
4064/89.**

1. On 8 April 1997, The Commission received a notification of a proposed concentration pursuant to Article 4 of Council regulation (EEC) N° 4064/89 by which the undertakings Warner Bros. International Theatres ("WBIT"), Lusomundo, Sociedade Gestora de Participações Sociais, S.A. ("Lusomundo") and Sogecable S.A. ("Sogecable"), establish a joint venture named Warner Lusomundo Cines de España to purchase or lease and develop and exploit multiplex cinemas in Spain.
2. After examination of the notification, the Commission has concluded that the notified operation falls within the scope of Council Regulation N° 4064/89 and does not raise serious doubts as to its compatibility with the common market and with the functioning of the EEA agreement.

## **I. THE PARTIES**

3. WBIT is a division of Time Warner Entertainment Company L.P. (a US limited partnership) and its sole business is the ownership and operation of cinemas and ancillary activities around the world.
4. Lusomundo is a Portuguese company whose principal areas of business are: the publication of newspapers and magazines; the operation of radio stations; the distribution of films for television broadcast and cinema exhibition; the distribution of films for videos; and the operation of cinemas. All of Lusomundo's business activities (with the sole exception of its interests in the present joint venture) are carried out in Portugal.
5. Sogecable is a Spanish company whose principal areas of business are: the operation of terrestrial and direct-to-home satellite pay television services; the production and distribution of films; the acquisition and sale of sports rights; and the provision of technology services. Sogecable is owned 25% by Prisa (Promotora de Informaciones S.A.), 25% by Canal + S.A. and 50% by a number of financial institutions.

## **II. THE OPERATION**

6. Sogecable will become a partner in the existing joint venture between WBIT and Lusomundo named Warner Lusomundo Cines de España S.A. which presently jointly control the joint venture with a 50% share in the capital each. After the transaction the new joint venture company ("JVC") will be owned in equal shares by WBIT, Lusomundo and Sogecable. Structurally, this is to be effected by an increase in JVC's share capital and the creation of a new Spanish company ("Newco") jointly owned by Lusomundo and Sogecable which will own 2/3rds of the future JVC' share capital. The remaining 1/3rd of the capital will be owned by WBIT.
7. On completion of the transaction, the existing joint venture agreement between WBIT and Lusomundo will be terminated and the parties' interests in the joint venture and the operation of that joint venture will be governed by the new joint venture agreement.
8. The objectives of the JVC are and will continue to be to purchase or lease and develop and exploit multiplex cinemas in Spain.

## **III. COMMUNITY DIMENSION**

9. The operation has a community dimension. The joint worldwide turnover of the undertakings concerned exceeds ECU 5,000 million (only Time Warner's turnover amounts to ECU 16.071 billion in its last financial year).
10. The aggregate EC-wide turnover of at least two of the undertakings concerned exceeds ECU 250 million: Time Warner (ECU 1966 billion), Sogecable (ECU



312.651 million), Prisa (ECU 347.900 million) and Canal Plus Société Anonyme ("Canal +": ECU 1494 billion)!

11. The parties do not achieve more than two-thirds of their aggregate Community wide turnover within one and the same Member State.
12. The notified operation therefore has a Community dimension but does not constitute a cooperation case under the EEA Agreement.

#### **IV. CONCENTRATION**

13. The operation amounts to a change of joint control by WBIT and Lusomundo on the JVC to a situation of joint control by WBIT, Lusomundo and Sogecable on the same JVC. As the Commission has explained in its Notice on the notion of undertaking concerned (94/C 385/03) a change in the shareholding through the entry of a new shareholder acquiring control is considered as leading to a change in the quality of control and the operation constitutes a concentration under article 3 1 b) of the Merger Regulation.

#### **V. JOINT CONTROL**

14. On completion each of WBIT, Lusomundo and Sogecable will have an equal interest in the JVC . The JVC's board will have six directors, two nominated by each party. Certain matters will require the prior approval of all three parties including each annual budget which will determine the precise framework of the activities of the joint venture and , in particular, the investment it may make. Therefore, the core strategic commercial decisions of the JVC, i.e. the decisions on the investments to be made in the purchase, lease or development of multiplex cinemas in Spain will be under the veto right of each parent company.
15. Therefore, the JVC will be under the joint control of WBIT, Lusomundo and Sogecable.

#### **VI. FULL FUNCTION**

16. The JVC has and will continue to have sufficient financial and other resources to operate as a business in the market on a lasting basis. The joint venture will obtain third party debt finance of around [...] . Under a separate agreement, the JVC is licensed to use the Warner name and Warner trademarks for the duration of the joint venture.

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<sup>1</sup> Sogecable is owned 25% by Promotora de Informaciones, S.A. ("Prisa"), 25% by Canal + and 50% by a number of financial institutions. For the purposes of the Merger Regulation, Sogecable is jointly controlled by Prisa and Canal + (Commission decision on 19.07.1996, under article 6.1 c of the Merger Regulation).

<sup>2</sup> Deleted; business secret.

## **VII. ABSENCE OF COORDINATION OF ECONOMIC BEHAVIOUR**

17. Under Clause 6.1 of the Joint Venture Agreement the parties agree not to be involved in the exhibition market in Spain other than through the JVC. From the withdrawal of the parents from the market on which the JV will operate it follows that the creation of the JV will not give rise to coordination of competitive behaviour between WBIT, Lusomundo and Sogecable.

### **Conclusion**

18. On the basis of the above it can be concluded that the notified operation constitutes a concentration within the terms of Article 3 of the Merger Regulation.

## **VIII. COMPATIBILITY WITH THE COMMON MARKET AND THE EEA**

### **Relevant product market**

19. The parties consider that there is a market for viewing films in cinemas and that this will be the market affected by the operation.
20. A distributor normally releases a film in successive periods to different outlets, starting with the cinema release and proceeding through video rental, pay television, video sale and free television. Thus consumers wanting to see the latest releases have no alternative but to visit the cinema.
21. Cinema-going is a different kind of experience compared with watching films on television screens at home. It involves an outing, seeing the film on a big screen with appropriate sound equipment, and being in company of other members of the public.
22. It is however, for the assessment of the present operation, not necessary to define the relevant product markets since even the narrowest possible product market definition does not give rise to the creation or strengthening of a dominant position.

### **Relevant geographic market**

23. The geographic market does not extend beyond Spain since cinemagoers will not travel to other countries to see films which will mostly be exhibited in a foreign language and not dubbed into Spanish. Similarly, distributors seem to see the market on a national basis. Distributors plan their promotional campaigns for Spain as a whole and much of their advertising, notably on television, is placed on a national basis.
24. However, it could perhaps be argued that the geographic market is a series of local markets since some cinemas are geographically isolated from other cinemas and therefore they do not face much competition from other exhibitors. The bulk of box office receipts is, however, derived from the main centres of population where, in most cases, cinemas are in direct competition with each other.

25. It is however, for the assessment of the present operation, not necessary to define the relevant geographic markets since even the narrowest possible definition does not give rise to the creation or strengthening of a dominant position.

#### **IX. ASSESSMENT**

26. WBIT and Lusomundo are only active in the exhibition market through their interest in the JVC. Sogecable currently has no involvement in the exhibition market.
27. The ownership of Spanish cinemas is very widely spread with even the largest chain having a market share by number of screens of approximately 6%. The JVC currently operates only one 8 screen cinema in Madrid and its market share is therefore negligible taking into account that following sources of the Spanish Ministry of Culture there were 2,108 screens in Spain in 1995.
28. The JVC invested Ptas.[...] in building its first multiplex and has plans to invest a further Ptas. [...] in building a further 17 multiplexes throughout Spain over the next 3 1/2 years with a total of 197 screens. Other operators are also planning significant investment in multiplexes and the services of the Commission have been informed that 26 multiplexes are expected to open in 1997 in Spain.
29. Therefore, given the negligible market share of the parties in the Spanish Cinema Exhibition market and the existence of substantial investment undertaken by other competitors in the market, the concentration will not create or strengthen a dominant position in the EEA territory or a substantial part of it.
30. The services of the Commission have also analysed the possible vertical relationships between the JVC and Time Warner's and Sogecable's distribution interests.
31. The Warner Bros. catalogue is distributed to cinemas by Warner Española. Despite its name, Time Warner has no shareholding in this company and is not involved in its management. Time Warner's distribution agreement with Warner Española expires on 31st December 1997.
32. Sogepaq Distribución S.A. (which is owned 50/50 by Sogepaq S.A. and Polygram Ibérica, S.A.) distributes Sogecable and Polygram films to cinemas. However, given the small market share of Sogecable (approximately 8% in 1996) in the Spanish film distribution market in contrast with the market shares held by some Hollywood Studios (UIP: 24%, Buena Vista/Lauren: 20%, Columbia Tristar: 11%, Fox:10%, all 1996 figures) and the agreement between the parties setting out that the dealings with the JVC will be conducted at arm's length, this vertical relation does not raise any competition problem either.

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<sup>3</sup> Deleted; business secret.

<sup>4</sup> Deleted; business secret.

## **X. ANCILLARY RESTRAINTS**

33. In the joint venture agreement the parties agree not to be involved in the exhibition market in Spain other than through the JVC. This clause reflect the permanent withdrawal of the parents from the market to be served by the JVC and can therefore be recognized as an integral part of the concentration.
34. WBIT will sign three other agreements with the JVC in order to provide the joint venture with know-how and expertise: a Supervisor's agreement under which WBIT provides expertise to the JVC in relation to the acquisition, development, design, construction, management, legal affaires and operations of the JVC's cinemas; a Licence agreement to use the Warner name and Warner trademarks for the duration of the joint venture; and a European Services Agreement under which the JVC has the right to use the services of various WBIT group employees. Terms will be agreed on arm's length basis and these agreements ensure that the JVC will have the necessary resources for carrying on business. Each of these three supplemental agreements is directly related to and necessary for the implementation of the concentration. As far as restricting competition, they can be regarded ancillary to the concentration.

## **XI. CONCLUSION**

35. For the above reasons the Commission has decided not to oppose the notified operation and to declare it compatible with the common market and with the functioning of the EEA Agreement. This decision is adopted in application of Article 6(1)(b) of Council Regulation (EEC) N° 4064/89.

For the Commission.

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<sup>5</sup> Including Looney Tunes slogans such as What's up Doc ?, That's all folks !.....

DE

***Fall Nr. IV/M.908 - PTA  
/STET/MOBILKOM***

Nur der deutsche Text ist verfügbar und verbindlich.

**VERORDNUNG (EWG) Nr. 4064/89  
ÜBER FUSIONSVERFAHREN**

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Artikel 6, Absatz 1, b KEINE EINWÄNDE  
Datum: 11/06/1997

*Auch in der CELEX-Datenbank verfügbar  
Dokumentnummer 397M0908*

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Amt für amtliche Veröffentlichungen der Europäischen Gemeinschaften  
L-2985 Luxembourg

11/B/116



EUROPÄISCHE KOMMISSION

Brüssel, den 11.06.1997

ÖFFENTLICHE VERSION

FUSIONSVERFAHREN  
ARTIKEL 6(1)(b) ENTSCHEIDUNG

An die anmeldenden Parteien

**Betrifft:** Sache Nr. IV/M.908 PTA/STET/Mobilkom  
Anmeldung vom 05.05.1997 gemäß Artikel 4 der Verordnung (EWG)  
Nr. 4064/89 des Rates

1. Am 05.05.1997 erhielt die Kommission gemäß Artikel 4 der Verordnung (EWG) Nr. 4064/89 des Rates die Anmeldung eines Zusammenschlußvorhabens, durch das die Post und Telekom Austria Aktiengesellschaft ("PTA"), die von der Post und Telekom Beteiligungsgesellschaft m.b.H ("PTBG"), kontrolliert wird und deren einziger Gesellschafter die Republik Österreich ist, und STET Mobile Holding n.v. ("SMH"), das der STET Gruppe angehört, im Sinne des Artikels 3 Absatz 1 Buchstabe b der Ratsverordnung die gemeinsame Kontrolle über Mobilkom Austria Aktiengesellschaft ("Mobilkom") erwerben. PTA ist gegenwärtig Alleingesellschafterin der Mobilkom.

Der Zusammenschluß wird durch Aktienkaufvertrag bewirkt.

2. Nach Prüfung der Anmeldung hat die Kommission festgestellt, daß das angemeldete Vorhaben in den Anwendungsbereich der Verordnung (EWG) Nr. 4064/89 des Rates fällt und hinsichtlich seiner Vereinbarkeit mit dem Gemeinsamen Markt und dem Funktionieren des EWR-Abkommens keinen Anlaß zu ernsthaften Bedenken gibt.

Rue de la Loi 200, B-1049 Bruxelles/Wetstraat 200, B-1049 Brüssel - Belgien  
Telefon: Zentrale 299.11.11.  
Fernschreiber: COMEU B 21877. Telegrammadresse: COMEUR Brüssel.

11/B/117

## **I. DIE TÄTIGKEITEN DER PARTEIEN UND DAS VORHABEN**

3. Die beteiligten Unternehmen sind in folgenden Bereichen tätig:

- PTA: nationale österreichische Post- und Telefongesellschaft;
- SMH: Finanzholding für internationale Beteiligungen der STET-Gruppe auf dem Gebiet der Mobiltelekommunikation;
- Mobilkom: Mobiltelefongesellschaft der PTA.

## **II. ZUSAMMENSCHLUSS**

### **1. Gemeinsame Kontrolle**

4. Das Gemeinschaftsunternehmen wird gemeinsam von PTA und SMH kontrolliert. SMH erwirbt zwar lediglich einen Anteil von [...] an dem Gemeinschaftsunternehmen, während PTA die restlichen [...] behält. Die gemeinsame Kontrolle beider Gesellschafter wird durch die in dem zwischen ihnen abgeschlossenen Syndikatsvertrag vorgesehenen Minderheitsrechte gewährleistet. Eine Beteiligung von mindestens [...] gewährt eine Sperrminorität für wesentliche Angelegenheiten der Unternehmensführung [...]. Teil der Vereinbarungen, mit denen der Zusammenschluß bewirkt wird, ist ein zwischen PTA, Mobilkom und der zur STET Gruppe gehörenden Telecom Italia Mobile S.p.A. ("TIM") abgeschlossener Technischer Service Vertrag, durch den sich TIM verpflichtet, der Mobilkom für die Dauer von höchstens fünf Jahren gegen gesonderte Bezahlung Dienstleistungen zur Verfügung zu stellen. Diese Dienstleistungen bestehen im wesentlichen in der Beratung und Unterstützung der Mobilkom beim Betrieb ihres Mobiltelefongeschäftes.

### **2. Vollfunktionsunternehmen auf Dauer**

5. Das Gemeinschaftsunternehmen ist bereits als Mobiltelefongesellschaft in Österreich tätig und wird wie bisher auf Dauer alle Funktionen einer selbständigen Wirtschaftseinheit erfüllen.

### **3. Konzentrativer Charakter**

- 
- Für die Veröffentlichung gestrichen; weniger als 50%.
  - Für die Veröffentlichung gestrichen; mehr als 50%.
  - Für die Veröffentlichung gestrichen; weniger als von SMH gehalten wird.
  - Für die Veröffentlichung gestrichen, die Angelegenheiten werden im einzelnen aufgezählt.

6. Die Beteiligung von SMH an Mobilkom wird keinen Anlaß zur Koordinierung des Wettbewerbsverhaltens der Vertragsparteien untereinander oder zwischen ihnen und dem Gemeinschaftsunternehmen geben. Die PTA hat ihre gesamten Mobilfunkaktivitäten auf die Mobilkom übertragen und ist in diesem Bereich nicht mehr selbst tätig. Soweit der Betrieb von Festnetzen als benachbarter Markt anzusehen wäre, besteht zwischen beiden Müttern kein Wettbewerbsverhältnis, da sie auf verschiedenen geographischen Märkten tätig sind.

### **III. GEMEINSCHAFTSWEITE BEDEUTUNG**

7. Die Unternehmen PTA, SMH und Mobilkom haben zusammen einen weltweiten Gesamtumsatz von mehr als 5 Mrd. ECU. Jedes von ihnen hat einen gemeinschaftsweiten Gesamtumsatz von mehr als 250 Mio. ECU. Allerdings erzielen sie nicht mehr als zwei Drittel ihres gemeinschaftsweiten Gesamtumsatzes in einem und demselben Mitgliedstaat. Das Vorhaben hat folglich gemeinschaftsweite Bedeutung, stellt aber keinen Kooperationsfall aufgrund des EWR-Abkommens dar.

### **IV. WETTBEWERBLICHE BEURTEILUNG**

#### **A. Sachlich relevante Märkte**

8. Das Gemeinschaftsunternehmen ist auf dem Gebiet der Mobiltelefonie (GSM, D-Netz, C-Netz) und der Personenruffdienste (Paging) tätig. Das Unternehmen wird auf dem Gebiet der Satelliten- und Bündelfunkdienste und der damit im Zusammenhang stehenden Leistungen tätig werden. Die anmeldenden Parteien erklären, daß Mobilkommunikation, untergliedert in C-Netz, D-Netz, GSM und Paging, den sachlich relevanten Markt bildet.
9. Nach Darstellung der Parteien ist das österreichische Autotelefonnetz-C ein analoges Mobilfunknetz ebenso wie das Mobiltelefonnetz-D. Letzteres wurde als Anschlußnetz an das C-Netz erforderlich, da im Jahre 1990 die Kapazitätsgrenze des C-Netzes erreicht wurde. Das zellulare digitale Mobilfunksystem der Norm GSM (Global System for Mobile Communications) basiert auf einer Gemeinschaftsnorm, die aber auch von nicht EU-Ländern übernommen wurde. Das österreichische Pagingnetz ist ein nicht zellulärer, nationaler Personenfunkrufdienst, der auf einem Frequenzband im 150 Mhz-Bereich betrieben wird.
10. Eine Abgrenzung der sachlich relevanten Märkte ist jedoch nicht notwendig, weil in allen untersuchten alternativen Märkten wirksamer Wettbewerb weder im EWR noch in einem wesentlichen Teil dieses Gebiets erheblich behindert würde.

#### **B. Räumlich relevante Märkte**

11. Der räumlich relevante Markt ist nach Darstellung der anmeldenden Parteien für das Pagingnetz sowie die analogen Netze C-Netz und D-Netz national. Die Parteien gehen hinsichtlich des digitalen GSM-Netzes von einem europaweiten Markt aus.



12. Die räumlich relevanten Märkte brauchen nicht näher abgegrenzt zu werden, weil in allen untersuchten alternativen räumlichen Märkten wirksamer Wettbewerb weder im EWR noch in einem wesentlichen Teil dieses Gebiets erheblich behindert würde.

### C. Auswirkungen des Zusammenschlusses

13. Soweit der wettbewerblichen Beurteilung der österreichische Markt zugrunde gelegt wird, führt der Zusammenschluß nicht zur Stärkung einer marktbeherrschenden Stellung durch Marktanteilsaddition. Die STET-Gruppe ist in Österreich auf dem Gebiet der Mobiltelefonie in keinem der genannten Produktmärkte tätig:

- PTA hat ihre gesamten Mobiltelefonaktivitäten in die Mobilkom eingebracht und hat sich und ihre Konzerngesellschaften vertraglich gegenüber SMH verpflichtet, in Österreich nur über die Mobilkom tätig zu werden. Mobilkom hält nach Angaben der Parteien in Österreich Marktanteile von 100% in den analogen Netzen, 96,5% beim digitalen GSM-Netz und 91,05% beim Paging-Netz. In den beiden letztgenannten Bereichen ist jeweils ein anderer Wettbewerber lizenziert. Für das digitale GSM-Netz läuft gegenwärtig eine Ausschreibung für die Vergabe einer dritten Lizenz. Die PTA, Mobilkom und verbundene Unternehmen und damit SMH und die STET Gruppe sind von dieser Ausschreibung ausgeschlossen.
- Die STET-Gruppe, der SMH angehört, ist als Mehrheits- oder Minderheitsgesellschafter auf dem Gebiet der Mobiltelekommunikation in einer Reihe von Ländern tätig. Es handelt sich innerhalb der Europäischen Union um Italien, Griechenland und Frankreich, außerhalb um Bolivien, Chile, Indien und Argentinien. STET und SMH sind gegenwärtig in Österreich nicht auf diesem Gebiet tätig. SMH hat sich und ihre Konzerngesellschaften verpflichtet, dort nur über die Mobilkom tätig zu werden.

14. Der Zusammenschluß führt auch nicht durch einen Ressourcenzuwachs, sei er finanzieller, administrativer oder technologischer Art, zu der Verstärkung einer marktbeherrschenden Stellung der Mobilkom auf dem österreichischen Markt. Dies gilt auch für die nach dem Technischen Service Vertrag an Mobilkom zu erbringenden Dienstleistungen. Ziel des Zusammenschlusses ist es, der Mobilkom einen strategischen Partner zur Verfügung zu stellen, der Erfahrung im Bereich der Mobiltelekommunikation besitzt. Der einzige Wettbewerber der Mobilkom in Österreich, die max.mobil. Telekommunikations Service GmbH ("max.mobil"), hat mit Siemens und der Deutschen Telekom finanziell, administrativ und technologisch mindestens ebenso potente Partner wie die Mobilkom mit SMH. Soweit die STET Gruppe in einigen Technologiebereichen, zu denken wäre an die "pre-paid card" Technologie, einen Entwicklungsvorsprung gegenüber der max.mobil haben sollte, den sie der Mobilkom zur Verfügung stellen kann, so ist dies lediglich eine kurzfristige Verzögerung.

15. Soweit der wettbewerblichen Beurteilung ein europäischer Markt zugrunde zu legen ist, ist die Höhe der Marktanteile der Parteien nicht geeignet, eine marktbeherrschende Stellung zu schaffen oder zu verstärken:

- Im Bereich der analogen Netze verfügt die STET Gruppe nach Angaben der Parteien über einen Marktanteil in der Europäischen Union von maximal [...]<sup>●</sup>. Die Mobilkom verfügt in diesem Gebiet über einen Marktanteil von [...]<sup>●</sup>, so daß beide Unternehmen gemeinsam europaweit über einen Marktanteil von knapp [...]<sup>●</sup> verfügen würden. Die größten Wettbewerber in diesem Bereich sind Cellnet mit [...]<sup>●</sup>, Vodafone mit [...]<sup>●</sup> und Telefónica Móviles mit [...]<sup>●</sup>. Nach den Angaben der Parteien ist auf dem Gebiet der analogen Systeme ein Nachfragerückgang zugunsten digitaler Systeme, die nicht zuletzt wegen fortgeschritteneren technischen Möglichkeiten hohe Zuwachsraten verzeichnen, zu beobachten.
- Im Bereich der digitalen Netze verfügt die STET Gruppe in der Europäischen Union nach Angaben der Parteien über einen Marktanteil von [...]<sup>●●</sup> und Mobilkom über [...]<sup>●●</sup>, zusammen haben beide Unternehmen also über etwas mehr als [...]<sup>●●</sup> Marktanteil. Die größten Wettbewerber in diesem Bereich sind Mannesmann Mobilfunk mit gemeinschaftsweit [...]<sup>●●</sup> und DeTeMobil mit [...]<sup>●●</sup>.
- Im Bereich Paging verfügt Mobilkom über einen gemeinschaftsweiten Marktanteil von [...]<sup>●●</sup> wobei eine Teilnehmerzahl von knapp 95.000 zugrunde gelegt wird. STET ist in diesem Bereich lediglich in Italien mit einer Teilnehmerzahl von 162.000 tätig. Der kombinierte Marktanteil der Parteien in der Gemeinschaft im Bereich Paging dürfte daher unter [...]<sup>●●</sup> liegen.

- 
- Für die Veröffentlichung gestrichen; 20-30%.
  - Für die Veröffentlichung gestrichen; 1-10%.
  - Für die Veröffentlichung gestrichen; 20-30%.
  - Für die Veröffentlichung gestrichen; 10-20%.
  - Für die Veröffentlichung gestrichen; 10-20%.
  - Für die Veröffentlichung gestrichen; 10-20%.
  - Für die Veröffentlichung gestrichen; 10-20%.
  - Für die Veröffentlichung gestrichen; 1-10%.
  - Für die Veröffentlichung gestrichen; 10-20%.
  - Für die Veröffentlichung gestrichen; 10-20%.
  - Für die Veröffentlichung gestrichen; 10-20%.
  - Für die Veröffentlichung gestrichen; 1-10%.
  - Für die Veröffentlichung gestrichen; 1-10%.

16. Folglich schafft oder verstärkt der beabsichtigte Zusammenschluß keine beherrschende Stellung, als deren Ergebnis wirksamer Wettbewerb im EWR oder einem wesentlichen Teil davon erheblich behindert würde.

## V. NEBENABREDEN

17. Die Parteien haben folgende Vereinbarungen als Nebenabreden notifiziert:

- Zwischen PTA und SMH wurde ein Wettbewerbsverbot zugunsten von Mobilkom vereinbart, das beide Parteien sowie ihre Konzerngesellschaften verpflichtet, weder direkt noch indirekt mit der Mobilkom auf dem Gebiet der Mobiltelekommunikation, der Personenrufdienste oder zukünftiger Dienste wie den Mobilten Datenservice in Österreich zu konkurrieren und alle diese Dienste auf die Mobilkom zu konzentrieren. Das Wettbewerbsverbot gilt für die Dauer der Beteiligung der Parteien an Mobilkom, und für SMH und deren Konzerngesellschaften darüber hinaus für zwei Jahre nach deren Ausscheiden. Sie gilt ebenso für andere Telekombetreibergesellschaften, sofern sie Syndikatspartner werden.

Bei dieser Vereinbarung handelt es sich um ein Wettbewerbsverbot zwischen den Gründerunternehmen des Gemeinschaftsunternehmens, das als Ausdruck des Rückzugs der Gründerunternehmen vom Markt des Gemeinschaftsunternehmens notwendiger Bestandteil des Zusammenschlusses ist.<sup>1</sup> Dies gilt entsprechend für den Fall, daß SMH ausscheidet, um dem oder den verbleibenden Gesellschaftern den Wert der Mobilkom zu erhalten.<sup>2</sup> Ein Zeitraum von zwei Jahren ist insoweit als angemessen anzusehen.<sup>3</sup>

18. - Zwischen der zur STET Gruppe gehörenden Telekom Italia Mobil SPA ("TIM"), der PTA und der Mobilkom wurde vereinbart, daß TIM der Mobilkom dort bezeichnete Dienstleistungen gegen gesonderte Bezahlung zur Verfügung stellt.

Bei dieser Vereinbarung handelt es sich um einen entgeltlichen Dienstleistungsvertrag, der einen integralen Bestandteil des Zusammenschlusses bildet. Ziel des vorliegenden Zusammenschlusses war, für die Mobilkom einen auf dem Gebiet der Mobiltelefonie erfahrenen Partner zu finden. Es muß daher nicht über den Charakter dieser Vereinbarung als Nebenabrede entschieden werden.

## VI. SCHLUSS

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<sup>1</sup> Bekanntmachung der Kommission über Nebenabreden zu Zusammenschlüssen nach der Verordnung (EWG) Nr. 4064/89 des Rates vom 21. Dezember 1989 über die Kontrolle von Unternehmenszusammenschlüssen (ABl. C 203 vom 14. 8. 1990, S.5; Punkt V.A.

<sup>2</sup> Punkt III.A.1. der zitierten Bekanntmachung.

<sup>3</sup> Punkt III.A.2. der zitierten Bekanntmachung.

19. Aus diesen Gründen hat die Kommission beschlossen, dem angemeldeten Zusammenschluß nicht zu widersprechen und ihn für vereinbar mit dem Gemeinsamen Markt und dem EWR-Vertrag zu erklären. Diese Entscheidung beruht auf Artikel 6 (1) b der Fusionsverordnung und Artikel 57 des EWR-Vertrages.

Für die Kommission

**Prior notification of a concentration**  
**(Case No IV/M.975 — Albacom/BT/ENI)**

(97/C 285/08)

(Text with EEA relevance)

1. On 16 September 1997, the Commission received notification of a proposed concentration pursuant to Article 4 of Council Regulation (EEC) No 4064/89<sup>(1)</sup> by which the Italian group ENI acquires within the meaning of Article 3 (1) (b) of the Regulation joint control of Albacom SpA (Albacom), currently under the control of British Telecommunications plc (BT). Other shareholders in Albacom include the Italian bank Banca Nazionale del Lavoro and the Italian company Mediaset.

2. The business activities of the undertakings concerned are:

- ENI: ENI is the ultimate holding company of a group of companies involved in the oil and natural gas industries,
- BT: its principal activity is the supply of telecommunication services and equipment,
- Albacom: supply of voice and data telecommunication and value-added products and services to business customers in Italy.

3. On preliminary examination, the Commission finds that the notified concentration could fall within the scope of Regulation (EEC) No 4064/89. However, the final decision on this point is reserved.

4. The Commission invites interested third parties to submit their possible observations on the proposed operation.

Observations must reach the Commission not later than 10 days following the date of this publication. Observations can be sent by fax ((32-2) 296 43 01 or 296 72 44) or by post, under reference IV/M.975 — Albacom/BT/ENI, to:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate B — Merger Task Force,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

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<sup>(1)</sup> OJ L 395, 30. 12. 1989; corrigendum: OJ L 257, 21. 9. 1990, p. 13.

**Prior notification of a concentration****(Case No IV/M.1046 — Ameritech/Tele Danmark)**

(97/C 344/03)

(Text with EEA relevance)

1. On 4 November 1997, the Commission received notification of a proposed concentration pursuant to Article 4 of Council Regulation (EEC) No 4064/89 (\*) by which the undertaking Ameritech Corporation (USA) acquires within the meaning of Article 3 (1) (b) of the Regulation control of Tele Danmark A/S (DK) by way of purchase of shares.
2. The business activities of the undertakings concerned are:
  - Ameritech Corporation: telecommunication services,
  - Tele Danmark A/S: telecommunication services.
3. On preliminary examination, the Commission finds that the notified concentration could fall within the scope of Regulation (EEC) No 4064/89. However, the final decision on this point is reserved.
4. The Commission invites interested third parties to submit their possible observations on the proposed operation.

Observations must reach the Commission not later than 10 days following the date of this publication. Observations can be sent by fax ((32 2) 296 43 01 or 296 72 44) or by post, under reference IV/M.1046 — Ameritech/Tele Danmark, to:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate B — Merger Task Force,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

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(\*) OJ L 395, 30. 12. 1989; corrigendum: OJ L 257, 21. 9. 1990, p. 13.

**Prior notification of a concentration**  
**(Case No IV/M.1069 — WorldCom/MCI)**

(97/C 362/06)

(Text with EEA relevance)

1. On 20 November 1997, the Commission received notification of a proposed concentration pursuant to Article 4 of Council Regulation (EEC) No 4064/89<sup>(1)</sup> by which WorldCom Inc. ('WorldCom') enters into a merger within the meaning of Article 3 (1) (b) of that Regulation with MCI Communications Corporation ('MCI').
2. The business activities of the undertakings concerned are the provision of telecommunications services.
3. Upon preliminary examination, the Commission finds that the notified concentration could fall within the scope of Regulation (EEC) No 4064/89. However, the final decision on this point is reserved.
4. The Commission invites interested third parties to submit their possible observations on the proposed operation.

Observations must reach the Commission not later than 10 days following the date of this publication. Observations can be sent by fax (No (32 2) 296 43 01/296 72 44) or by post, under reference number IV/M.1069 — WorldCom/MCI, to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate B — Merger Task Force,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

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<sup>(1)</sup> OJ L 395, 30. 12. 1989. Corrigendum: OJ L 257, 21. 9. 1990, p. 13.

**Non-opposition to a notified concentration**  
**(Case No IV/M.975 — Albacom/BT/ENI/Mediaset)**  
**(97/C 369/07)**

(Text with EEA relevance)

On 13 November 1997, the Commission decided not to oppose the above notified concentration and to declare it compatible with the common market. This decision is based on Article 6 (1) (b) of Council Regulation (EEC) No 4064/89. The full text of the decision is available only in English and will be made public after it is cleared of any business secrets it may contain. It will be available:

- as a paper version through the sales offices of the Office for Official Publications of the European Communities (see list on the last page),
- in electronic form in the 'CEN' version of the Celex database, under document number 397M0975. Celex is the computerized documentation system of European Community law; for more information concerning subscriptions please contact:

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 L-2985 Luxembourg.  
 Tel: (352) 29 29 424 55, fax: (352) 29 29 427 63.

**Standing invitation to tender pursuant to Commission Regulation (EEC) No 570/88 of 16 February 1988 on the sale of butter at reduced prices and the granting of aid for butter and concentrated butter for use in the manufacture of pastry products, ice-cream and other foodstuffs**

(97/C 369/08)

(See notice in Official Journal of the European Communities L 55 of 1 March 1988, page 31)

Tender No: 219

Date of Commission Decision: 28 November 1997

Formula		A/C—D		B		
		With tracers	Without tracers	With tracers	Without tracers	
Minimum price	Butter ≥ 82 %	Unaltered	227	230	—	—
		Concentrated	225	—	—	—
Processing security		Unaltered	156		—	
		Concentrated	159		—	
Maximum aid amount	Butter ≥ 82 %	125	121	—	121	
	Butter < 82 %	120	116	—	—	
	Concentrated butter	154	150	154	150	
	Cream	—	—	54	—	
Processing security	Butter	138	—	—	—	
	Concentrated butter	170	—	170	—	
	Cream	—	—	60	—	

(ECU/100 kg)



## II

*(Acts whose publication is not obligatory)*

## COMMISSION

## COMMISSION DECISION

of 14 May 1997

declaring a concentration to be compatible with the common market and the functioning of the EEA Agreement

(Case No IV/M.856 — British Telecom/MCI (II))

(Only the English text is authentic)

(Text with EEA relevance)

(97/815/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Whereas:

Having regard to the Treaty establishing the European Community,

Having regard to the Agreement on the European Economic Area, and in particular Article 57 thereof,

Having regard to Council Regulation (EEC) No 4064/89 of 21 December 1989 on the control of concentrations between undertakings<sup>(1)</sup>, as amended by the Act of Accession of Austria, Finland and Sweden, and in particular Article 8 (2) thereof,

Having regard to the Commission Decision of 30 January 1997 to initiate proceedings in this case,

Having given the undertakings concerned the opportunity to make known their views on the concerns expressed by the Commission,

Having regard to the opinion of the Advisory Committee on Concentrations<sup>(2)</sup>,

(1) On 18 December 1996 the UK company British Telecommunications plc ('BT') and the MCI Communications Corporation ('MCI') notified their intention to effect a full merger between the two companies.

(2) After examination of the notification, the Commission has concluded that the notified operation falls within the scope of Council Regulation (EEC) No 4064/89 ('the Merger Regulation').

## I. THE PARTIES

(3) BT's principal activity is the supply of telecommunications services and equipment. Its main services and products are local and long-distance telephone calls in the United Kingdom, the provision of telephone exchange lines to homes and businesses, international telephone calls made from and to the United Kingdom and the supply of telecommunications equipment for customers' premises. BT also has a joint venture (called Springboard) with News International in the United Kingdom for Internet access and content and also has a United Kingdom marketing agreement with B SkyB. BT is also active internationally,

<sup>(1)</sup> OJ L 395, 30. 12. 1989, p. 1; corrected version, OJ L 257, 21. 9. 1990, p. 13.

<sup>(2)</sup> OJ C 372, 9. 12. 1997.

notably in Europe through the existing Concert joint venture with MCI, and through other European joint ventures.

- (4) MCI is a diversified communications company which offers its customers a portfolio of integrated services, including long distance, wireless, local, paging, messaging, Internet, information services, outsourcing and advanced global communications in the United States of America. MCI is also active internationally, notably in the rest of the Americas through Concert. MCI has an interest in a joint venture in the US with News Corporation for satellite TV services. This interest in the joint venture is held through shares in various News Corporation companies. MCI currently holds a licence for satellite broadcasting in the US.

## II. THE OPERATION

- (5) MCI will be merged into a BT subsidiary incorporated in Delaware, USA, and will cease to have a separate legal existence. The BT subsidiary will be renamed MCI Communications Corporation. Thereupon BT's name will be changed to Concert plc, which will be incorporated in London but with headquarters in both London and Washington.
- (6) Concert plc will be organized along geographic and customer lines. Business and consumer services will continue to be sold in the United Kingdom and the United States, under the BT and MCI brand names respectively and through separate operations. A number of new divisions will be formed from the current operations of the two companies including a global systems integration division, an international division, a division responsible for multimedia and a division responsible for global alliances and joint ventures.

## III. CONCENTRATION

- (7) The proposed operation is a full merger between BT and MCI within the meaning of Article 3 (1) (a) of the Merger Regulation. Upon the merger becoming effective, the existing shares in MCI will be cancelled and MCI shareholders, other than BT, will receive a proportion of Concert plc's depository shares.

## IV. COMMUNITY DIMENSION

- (8) BT's worldwide turnover in the financial year 1995/96 was in excess of ECU 17 billion. MCI's worldwide turnover for the calendar year 1995 was in excess of ECU 11 billion. BT's Community-wide

turnover for the year 1995/96 was also in excess of ECU 17 billion. MCI is a US-based company, and its revenues are treated for accounting purposes as being earned in the United States. There are various possible approaches to the question of geographical allocation of turnover earned by telephone companies on international calls. The parties have provided figures based on different calculation methodologies. On all the variants proposed, MCI's Community-wide turnover in 1995 exceeded ECU 250 million. The parties do not achieve more than two thirds of their Community-wide turnover within one and the same Member State.

- (9) Accordingly, the concentration has a Community dimension within the meaning of Article 1 of the Merger Regulation.

## V. COMPATIBILITY WITH THE COMMON MARKET AND WITH THE FUNCTIONING OF THE EEA AGREEMENT

### A. Relevant product markets

- (10) In their submission the parties contended that there was virtually no horizontal overlap between BT and MCI, save in two areas: the market for services provided through the Concert joint venture; and audioconferencing. The market in which the Concert joint venture is active is the global telecommunications services market, supplying value added and enhanced services to multinational business users.
- (11) The parties are both carriers in their respective domestic markets. This includes the following areas: domestic public switched voice services, enhanced value added services, private leased lines, and international telecommunications.
- (12) Within these general areas several markets were identified by the Commission as being relevant for the assessment of the proposed merger, including international voice telephony services, value added and enhanced services, telex, audio and videoconferencing and calling cards. However, the subsequent inquiry has shown that on some of these markets the existing competitive conditions would not be affected to any significant extent as a direct result of the proposed operation, either because there would be no overlap between the parties' activities (telex and videoconferencing) or the overlap would be minimal (calling cards under a broad market definition). Although the market for value added and enhanced services has been defined in previous decisions as global (see part V.B — Relevant geographic markets), the possible competition concerns arising from the bringing together of the two companies' activities in this area were addressed in Commission Decision 94/579/EC

of 27 July 1994 relating to a proceeding pursuant to Article 85 of the EC Treaty and Article 53 of the EEA Agreement (Case IV/34.857 — BT-MCI) the initial BT/MCI Concert joint venture<sup>(3)</sup>. In any event this is not an affected market within the meaning of the Merger Regulation. Therefore this assessment focuses only on the markets for international voice telephony services and audioconferencing, where, according to the results of Commission's investigations, the merger between BT and MCI would have an impact on competition.

#### *International voice telephony services*

(13) Currently international voice telephony services are still mainly provided through the use of public switched networks in both the originating and terminating countries of a call. Interconnection between the domestic networks of any pair of countries is provided by the use of transmission capacity on the international facilities existing between the countries concerned. A preliminary question arises as to whether satellite and cable are substitutable networks for the purposes of delivering calls, or whether they should be regarded as separate. The parties in their submission have identified a number of ways in which satellite fails to provide a satisfactory substitute for terrestrial or undersea cable (for example, inherently greater signal propagation delay time, echo effects, susceptibility to environmental or climatic conditions such as heavy rain). These views have been confirmed by numbers of respondents, who said they did not regard satellite as a satisfactory substitute for cable. For these reasons it is considered appropriate for the assessment of the proposed merger to regard cable and satellite as not substitutable for the provision of international voice telephony services at the required standards.

(14) International direct dialled calls (IDD) still account for the largest share of international voice telephony services. IDD is an automatic method of making or receiving telephone calls over the public switched telephone network. Arrangements are made for the calls to be carried by international operators over the correspondent transmission facilities provided between them. Customers for IDD telephony services are either at the wholesale or the retail level. Wholesale customers are mainly telecoms companies who buy switched interconnection with international transmission facilities owned by existing facilities based operators. Retail customers are both business and residential end-users.

(15) International voice telephony services also are provided through the use of international private leased circuits (IPLCs) hired from facilities-based operators. IPLCs are thus another way in which international facilities are made available to customers. They are contracts for utilization of international transmission capacity on a purchase basis, typically by either telephone operators or retail business customers with high utilization needs. At present, IPLCs are provided and charged in half circuits. In the United Kingdom, BT or Mercury provide a UK termination, and a notional half of the international section, and a distant correspondent provides the other half-circuit and termination in its country.

#### *Audioconferencing*

(16) Audioconferencing is a liberalized service pursuant to Commission Directive 90/388/EEC of 28 June 1990 on competition in the markets for telecommunications services<sup>(4)</sup>, as last amended by Directive 96/19/EC<sup>(5)</sup>, and consists essentially of the supply of telephone conferences. It involves the use of a computer managed system (known as a 'bridge') in which telephone conversations with several conference participants are joined. The conference may be facilitated by an operator or set up automatically. The bridging equipment maintains audio volume and clarity and permits participants to be called into the conference by the conference operator prior to the conference ('call-out' conferences), or to call in at a pre-arranged time ('call-in' conferences).

(17) From the point of view of end-users, audioconferencing can be regarded as being a distinct relevant market. Possible functional demand substitutes (such as videoconferencing or the organization of meetings) are significantly more expensive and it is unlikely that users of audioconferencing services would switch to such alternative arrangements in response to a small but significant permanent increase in the prices for this service.

(18) The parties are both active in the provision of audioconferencing services in the United Kingdom. MCI, through its indirectly wholly owned subsidiary Darome Teleconferencing UK ('Darome'), provides audioconferencing services in the United Kingdom and, to a lesser extent, elsewhere in Europe.

<sup>(3)</sup> OJ L 223, 27. 8. 1994, p. 36.

<sup>(4)</sup> OJ L 192, 24. 7. 1990, p. 10.

<sup>(5)</sup> OJ L 74, 22. 3. 1996, p. 13.

## B. Relevant geographic markets

### *International voice telephony services*

- (19) The parties are both active in the provision of international voice telephony services. Both are licensed to operate as international facilities operators in their respective countries and MCI has been recently granted an international facilities licence in the United Kingdom. Both own interests in transatlantic submarine cables. From the consumers' point of view, the relevant geographic market for international voice telephony services has to be defined with reference to call traffic routes between any country pair, since different international routes cannot be considered as viable demand substitutes. From the supply side, according to most of the operators contacted by the Commission, the possibility of hubbing, i.e. re-routing US-UK traffic through third countries, does not appear to be a viable commercial possibility at present, since under the existing system of accounting rates and proportionate return it would be more expensive than using direct routes. Furthermore, two distinct geographic markets can be identified within any international route, each comprised of the originating bilateral traffic from the countries concerned. Although some opportunities exist for customers to take advantage of price differentials between any pair of countries (for example through calling cards and callback services), for the time being these alternatives do not seem to represent a significant competitive constraint on domestic incumbent operators. Therefore the relevant market for the assessment of the proposed merger is the UK market for the provision of international voice telephony services on the UK-US route.
- (20) The parties have provided maps showing existing transatlantic submarine cable capacity. According to those maps, there are five principal cables — TAT8, PTAT1, TAT9, TAT11 and TAT12/13 — which carry that traffic and which run between the United Kingdom and the East Coast of America. These are the cables identified as relevant to the assessment of the proposed merger.

### *Audioconferencing*

- (21) In their notification, the parties present the audioconferencing market at a national level, although they argue that the geographic scope of the relevant market is broader or moving to a broader scope. Responses to the Commission inquiry suggest

that the market could in principle be regarded as national.

- (22) According to market sources, the bulk of audioconferencing takes place within a national market. Customers tend to look for supplies primarily in the country from which they are operating, although there can also be international arrangements, in particular between the United States and the United Kingdom. The supply of audioconferencing services requires a dedicated sales force in the country where the service will be supplied. Customers do not generally purchase the service globally or internationally, even if an audioconference includes participants from different countries.

## C. Competitive assessment

### *Market shares in international voice telephony services on the UK-US route*

- (23) With revenues from UK customers of ECU [...] <sup>(6)</sup> million, BT accounts for [...] <sup>(7)</sup> of the UK market for outbound IDD calls along the UK-US route. Mercury has [...] <sup>(8)</sup> of the traffic and others (mainly resellers) account for [...] <sup>(9)</sup>. In terms of settlements paid by US correspondents on the US-UK route, BT's market share for inbound traffic appears to be even higher, with revenues of ECU [...] <sup>(6)</sup> million, representing [...] <sup>(7)</sup> of the market. Mercury, with [...] <sup>(8)</sup>, accounts for the remainder.
- (24) In respect of IPLCs, BT has a market share of [...] <sup>(7)</sup>, with Mercury accounting for the remainder. These shares have been stable over the past three years.
- (25) BT still also enjoys a very strong position in the domestic markets. BT's market share for national trunk amounts to some [...] <sup>(10)</sup>, with revenues of more than ECU [...] <sup>(6)</sup> billion. For UK national private circuits, BT has a market share of [...] <sup>(10)</sup> by volume, with Mercury having [...] <sup>(9)</sup>, and others accounting for the remainder. In respect of the local loop, BT, with revenues of ECU [...] <sup>(6)</sup> billion, accounts for [...] <sup>(10)</sup> of the market.

<sup>(6)</sup> In the published version of the Decision, some information has been omitted and some figures replaced by ranges, pursuant to the provisions of Article 17 (2) of Regulation (EEC) No 4064/89 concerning non-disclosure of business secrets.

<sup>(7)</sup> Between 50 % and 70 %.

<sup>(8)</sup> Less than 35 %.

<sup>(9)</sup> Less than 15 %.

<sup>(10)</sup> Over 75 %.

(26) The high market share of BT in the provision of international voice telephony services on the UK-US route, is underpinned by its current control of the local loop in the United Kingdom. Given the time leads and investments required for the development of local networks, BT's current dominant position in this market is likely to remain in place in the near future.

*The accounting rate regime*

(27) Currently, the bulk of international telephone calls are IDD. These are handled on a 'correspondent' basis, in which at least two international operators are involved in the process of originating and terminating (i.e. delivering) the call. The system for determining and settling the required level of payment between an originating and terminating operator for the exchange of international call traffic is known as the accounting rate regime.

(28) An accounting rate is a negotiated rate between international carriers, premised on the idea that the carriers jointly provide international telephone services by handing off traffic to each other at the half-way point between two countries. Therefore, an accounting rate is a specialized form of interconnection tariff, that treats international traffic differently from domestic traffic, in effect bundling the provision of an international half-circuit, the connection to an international gateway switching in the destination country, and the domestic termination of the call by carriers at each end.

(29) The accounting rate system was originally devised at a time when each country had a monopoly provider of international services. When the telecoms market in one country of a given country pair is liberalized, the problem then arises of redressing the balance of the relationship between the monopoly provider, and the suppliers of international telecoms services in the liberalized country. This is why regulatory intervention took place in the form of proportionate return and parallel accounting arrangements. Under the proportionate return rule any international carrier in the liberalized country that enters into an operating agreement with a foreign correspondent in a non-liberalized country should receive an allocation of return traffic from the foreign correspondent that is proportionate to the amount of traffic that the carrier sends outbound to the foreign correspondent. Parallel accounting requires that no carrier can agree with a correspondent on a termination price which is different from the price charged by the same correspondent to other competing carriers in the same originating country.

(30) The amount paid by the originating operator to the terminating operator for completing calls is usually half the accounting rate, and is known as the settlement rate. In practice operators set off the settlement rates they owe to each other, and if call traffic is in balance between the two countries concerned, very little money changes hands. But where the traffic flows are greater in one direction than the other — as it is currently the case between the United States and the United Kingdom, with more call traffic flowing to the United Kingdom than is returned in the opposite direction — net cash flows result. An operator who terminates more traffic than he originates will find his settlement revenues from the originating telephone operator exceeding the settlement costs he is obliged to pay out for the termination of his own outgoing calls.

(31) Over time the cost of international telecommunication has dropped, in recent years quite sharply, as a result of the reduced cost of both switching and transmission technology. However accounting rates generally have not fallen in line with the fall in underlying costs. Furthermore, collection charges on end users are still set high enough to cover all the notional settlement rate costs, despite these being well above the costs to the telecoms operators on each side of handling the traffic on the same route.

*The new regulatory framework and its impact on the development of competition*

(32) The proposed merger takes place in the context of a progressive move of many national regulatory regimes towards full liberalization of their telecoms markets. This process has been recently taken a stage further in the United Kingdom by the Government's decision to open up the international facilities market, followed by the issuing of 45 new international facilities licences (IFLs) in January 1997, many granted to US carriers, and by the removal of proportionate return requirements at the UK side. On the US side, according to the new rules recently laid down in the Flexibility Order of the Federal Communications Commission (FCC)<sup>(11)</sup>, US carriers will be permitted to negotiate alternative settlement payment arrangements that deviate from the accounting rate regime with foreign correspondents in countries which satisfy the 'effective competitive opportunities' test (ECO) adopted by the FCC, or in any case where the US carrier can demonstrate that the deviation from the existing regime will promote market-oriented pricing and competition, while precluding abuse of

<sup>(11)</sup> FCC's Fourth report and order in the matter of international accounting rates, adopted on 26 November 1996.

market power by the foreign correspondent. The new rules also provide that, in order to get the relevant FCC authorization, carriers who negotiate alternative settlement arrangements affecting more than 25 % of the outbound or 25 % of the inbound traffic on a particular route will have to demonstrate that the terms are not unreasonably discriminatory, or will have to offer such terms on a non-discriminatory basis to competing carriers.

(33) As a result of these regulatory developments, the option now exists for an international carrier licensed in both the United States and the United Kingdom of providing telephony services between these two countries on an end-to-end basis, by terminating calls at the foreign end of its own international facilities and getting direct access to the unbundled functions of the domestic network of the foreign country, as well as whatever facilities of its own it has established there.

(34) Although it seems reasonable to expect competition to develop further in the next few years on the route between the United States and the United Kingdom as a result of the new regulatory framework described above, there is still considerable uncertainty as to how and within what time-frame the market will actually move away from the existing regime of accounting rates to a system of genuine cost-based termination charges.

(35) In this respect, it is worth considering that the prevailing accounting rate regime provides incumbent telephone operators with very few incentives to move to genuine cost-based interconnection pricing. Present collection charges to end users reflect the whole notional settlement rate paid to a foreign terminating carrier, whilst settlement revenues from incoming traffic are not taken into account. Therefore, since accounting rates are still above cost, incumbent telephone companies earn significant net revenues from switched international traffic. On the US-UK route, this is especially true for UK incumbents, for whom the existing traffic imbalance with US carriers is such as to generate a volume of settlement inflows significantly larger than their settlement outpayments to US correspondents. However, even for US carriers who currently have a net outflow of settlement payments, the revenues from return traffic still leave them better off than they would be

if collection charges to end users were to be based on the true costs of processing calls.

(36) Given the lack of incentives on current incumbents to move away from the accounting rate system, the growth of competition, at least in the short to medium term, is likely to depend to a large extent on the entry of new operators. However, some possible constraining factors, such as access to transatlantic transmission capacity, as well as domestic interconnection with transatlantic cable capacity and local loop termination at either end, appear to be of key relevance in this respect, and therefore have to be taken into account in the assessment of the proposed merger.

(37) During the investigation of this merger, a number of competitors have argued that equal access should be imposed in the United Kingdom as a condition of approval of the merger. Other competitors have expressed the opposite view arguing that the current system does not constitute a real barrier. Equal access implies that customers making international calls have to dial the same number of digits to select any long distance carrier. Under the current regulatory framework, BT would be the carrier selected by default, whereas customers need to dial additional digits to select any other carrier. The Commission has concluded that the notified merger itself has no impact on the possible difficulties competitors might have as a result of the UK regulations regarding numbering, which already existed before.

#### *Capacity on transatlantic transmission facilities*

(38) Existing transatlantic submarine cable capacity was largely developed by consortia of telephone operators, who each have percentage interests in the cable relating to their level of contribution to the costs of the venture. At the time of constructing the cable, each consortium member will purchase the capacity it requires (referred to as assigned capacity). However, a cable is usually built with spare capacity, and this is normally held in common reserve. Members of the consortium can have this capacity assigned to them, subject to the agreement of other consortium members, provided they pay the historic costs and maintenance and servicing charges in respect of the share they are acquiring.

- (39) Capacity in the common reserve consists of whole circuits and is generally sold as such. However, the regulatory rules which, until recently, prevented a telephone operator from holding a facilities licence at both ends of an international cable, meant that whole circuits as such could be used only for transit. If a circuit were to be used for the direct exchange of bilateral IDD traffic over the public switched network, it was necessary to configure it in the form of a matching half circuit, that is to say, ownership of a whole circuit would be split 50:50 between the two facilities operators at each end of the cable. Each operator would have to be in possession of the relevant international facilities licence in the country from which he was operating. IDD traffic could then be exchanged between the two on a correspondent basis. As an alternative to outright ownership of half circuits (only possible for operators who were members of the original cable consortium) half circuits might be leased or assigned in the form of an indefeasible right of user (IRU — see recital 41). On the UK-US transatlantic route, a UK operator will own eastern half circuits (from the United Kingdom to mid-Atlantic) which are matched with western half circuits owned by a US operator. Whole circuits in the ownership of a single consortium member could be used for transit, or might be of value against the possibility of liberalization at the foreign end. Alternatively they might have been leased out as IPLCs.
- (40) Once the cable is brought into service, it is usually impossible to enter the consortium on the same equity basis as the original participants. Any third party wishing to acquire access must obtain it from the existing incumbents. It has a choice of trying either to obtain access to circuitry already assigned to consortium members, or to capacity held in common reserve.
- (41) In order to acquire already assigned capacity which has been configured as a matching half circuit, it is normally necessary to obtain the agreement from the owners of both ends of the relevant half circuit. Each half of the circuit can be leased out, typically for periods of about a year, but longer periods can be available. Alternatively the capacity can be assigned on an IRU basis for the life of the cable (IRUs are akin in many respect to ownership, but generally provide no equity in the cable, nor do they confer any vote on the relevant management committees for the cable). Where, as would normally be the case, each end of the circuit is owned by a different operator, it is normally necessary to get the consent of the owners of both ends before any one end of a matched half circuit can be assigned.
- (42) Where a third party wishes to obtain access to capacity held in common reserve, it will need to intercede with one or more consortium members in order to get the capacity assigned to the appropriate member(s), at which point IRUs can be assigned to the third party. The mechanisms by which such decisions are made, or how prices and terms are agreed, are not fully transparent.
- Availability of capacity on transatlantic cables*
- (43) As regards current ownership of transatlantic cable capacity, BT and MCI, together with AT&T, are among the largest owners on the cables identified as relevant to this assessment (see part B — Relevant geographic markets).
- (44) The question of how much capacity is actually available to BT and MCI has proved complex. On both the eastern and the western ends of the relevant transatlantic cables, an important share of existing capacity is allocated to non-US or non-UK operators who are not licensed to provide voice telephony services on the US-UK route. Therefore, their capacity is currently used essentially for transit purposes (i.e. as an intermediate link for carrying traffic going to some other countries) on the basis of long-term contracts with their foreign-end correspondents, which in turn implies that non-negligible switching costs would have to be borne if this capacity were to be re-allocated to the UK-US route. On the basis of calculations made from figures provided by the parties, once these operators are left out of consideration, BT owns some [...] <sup>(12)</sup> of total allocated capacity on the eastern end of the relevant transatlantic cables, MCI about [...] <sup>(13)</sup>, AT&T about [...] <sup>(13)</sup> and Mercury about [...] <sup>(13)</sup>, whereas other US carriers such as MFS/Worldcom and Sprint would each have less than [...] <sup>(13)</sup>. On the western end, BT would be entitled to some [...] <sup>(13)</sup>, MCI about [...] <sup>(14)</sup>, AT&T about [...] <sup>(15)</sup>, MFS/Worldcom and Sprint each about [...] <sup>(13)</sup>, and Mercury about [...] <sup>(13)</sup>. These data imply that BT has the largest single share
- <sup>(12)</sup> Between 40 % and 50 %.  
<sup>(13)</sup> Less than 25 %.  
<sup>(14)</sup> Less than 30 %.  
<sup>(15)</sup> Between 40 % and 50 %.

of capacity on the eastern end, and MCI and BT together are the second largest owners on the western end.

- (45) The parties have confirmed that if all BT-MCI matched capacity and all BT and MCI whole circuit capacity were combined, it would be possible to carry all of BT's and MCI's current US-UK traffic in both directions. They also say that other carriers, such as AT&T, have enough capacity to be able to self-correspond for the entirety of their current switched traffic on the US-UK route. They have however, argued that for a more appropriate calculation of their capacity entitlements along the US-UK route, it would be necessary to exclude capacity which they either currently use or have acquired for transit purposes (i.e. to carry traffic terminated by correspondents in countries other than the United Kingdom or the United States) as well as their capacity in cables which also land in countries other than the United Kingdom, as far as this capacity is assigned to different routes.
- (46) All the relevant transatlantic cables also have landing points in countries other than the United Kingdom (such as France, Spain and Ireland) and circuits are usually bought for carrying traffic on specific routes. However, as confirmed by responses from major competitors, unlike other cables, circuits bought on TAT 12/13 for the US-France route could in principle also be utilized for US-UK traffic subject to the consent of consortium members, since the specific configuration of the cable (designed as a ring system between the United States, the United Kingdom and France) allows for traffic to be routed either way round the ring.
- (47) The issue of transit capacity is more difficult since almost all of the parties' overlapping capacity is made up of whole circuits which have only recently been acquired on TAT 12/13 and hence are still unused. Therefore, unlike the transit capacity owned by non-US or non-UK operators, this capacity could in principle be allocated to the UK-US route without the parties having to incur significant switching costs. In any case, even if the capacity which the parties claim to be reserved for their transit needs was left out, if similar deductions were also made for the parties' major competitors on the UK-US route, the proposed merger would still result in an overlap of about [...] <sup>(16)</sup> of the overall eastern end capacity (or 126 2Mbit circuits on an estimated total of [...] <sup>(17)</sup> 2Mbit circuits), the overwhelming
- part of which is on TAT 12/13, significant enough to reinforce the already strong position held by BT.
- (48) Furthermore, according to data provided by the parties, at the date of notification there was still sufficient unallocated capacity in TAT 12/13 to accommodate the needs of newly licensed operators in the United Kingdom. However, at the last allocation round in TAT 12/13, which took place in January 1997, BT and MCI, bought significant amounts of new capacity ([...] <sup>(18)</sup> and [...] <sup>(18)</sup> 2Mbit/s whole circuits, respectively). Other consortium members, such as AT&T, also bought capacity according to their percentage ownership in that cable. These acquisitions have been on a scale sufficient to provoke complaints from prospective operators (i.e. those who have recently been granted international facilities licenses in the UK) that there is now virtually nothing left for new operators on that cable. Indeed, only [...] <sup>(19)</sup> of the design capacity of this cable (corresponding to about [...] <sup>(19)</sup> of total capacity on all the relevant transatlantic cables) remains unassigned. However, currently outstanding request from consortium members on TAT 12/13, including BT and MCI themselves, greatly exceed the amount of this common reserve capacity making it even more difficult for new operators to enter the market.
- (49) The parties contend that, irrespective of whether there is currently adequate spare capacity on existing cables, large amounts of additional capacity will soon be made available as a result of both the prospective upgrading of TAT 12/13 (which, by the introduction of new transmission technology, would double the system's current capacity) and the coming on stream of new cables, such as the planned Gemini cable venture between MFS and Cable & Wireless (which is expected to double the total existing transatlantic capacity).
- (50) Notwithstanding expected new capacity developments, consortium members will still have options in the allocation of any extra-capacity resulting from the upgrading of TAT 12/13. Furthermore, since the additional capacity resulting from the upgrading of TAT 12/13 or the full entry into service of the new Gemini cable is not likely to

<sup>(16)</sup> Less than 15 %.

<sup>(17)</sup> Deleted. Business secret.

<sup>(18)</sup> Deleted. Business secret.

<sup>(19)</sup> Less than 15 %.



become available before the end of 1998, the question still remains as to whether it will be sufficient to keep pace with the continuing increase in demand. There is a general consensus that the demands on cable capacity are set to rise and some respondents expect that, due to the extremely high capacity requirements of the Internet community, and the large number of prospective new entrants following the forthcoming liberalization of European telecoms markets, even this additional capacity will soon be insufficient or, will at best, offer only temporary relief. It may be recalled that TAT 12/13 entered into full service only at the beginning of 1996, and that it took only six to nine months for requests for additional allocation from existing operators to exhaust virtually all of the remaining capacity available on that cable.

and of the Council of 13 December 1995 on the application of open network provision (ONP) to voice telephony<sup>(20)</sup> and Directive 90/388/EC set out specific rules to ensure that reasonable requests for interconnection are met on the basis of non-discriminatory, proportionate and transparent terms and conditions. Under those rules, Member States are to establish directly the necessary conditions and requirements for interconnection if commercial negotiations do not lead to an agreement within a reasonable period and they are to ensure that the cost accounting systems used by the operators with regard to the provision of voice telephony and public telecommunications networks identify the cost elements relevant for pricing interconnection offerings.

(51) Consequently, the entry of new facilities operators in the market for international voice telephony services on the US-UK route will to a large extent depend on whether and on what cost terms sufficient capacity will be made available to them by the incumbent carriers. As far as the parties are concerned, there are no specific obligations on them to release capacity and they could refuse, for example, if they felt they needed the capacity themselves.

(55) BT is also obliged under its licence in the United Kingdom to publish separate accounts for its business activities (including interconnection services). It is also obliged to publish, amongst other things, its cost-oriented charges for interconnecting services and the costs from which such charges are derived. BT is currently obliged to provide other operators with access to cable landing stations and interconnection to its switched network, both at cost-based terms. BT is also subject to no-undue-discrimination and fair-trading conditions in its licence. Access to BT's facilities is therefore to be provided on the same terms to other operators as those on which BT provides access and services to itself.

*Domestic interconnection with transatlantic cable capacity and local loop termination*

(52) Any traffic carried on an international cable has to pass through the cable head facilities at each end in order to be terminated in the country concerned. Through backhaul facilities, international calls are run from the cable landing station to some suitable point of interconnection with a domestic network and then to a local network (the 'local loop') for final delivery.

(56) Oftel, the UK telecommunications regulator, currently sets the interconnection charges for BT services to other licensed UK network and ISR operators. Charges are set on a fully allocated cost basis. For the future, it is anticipated that, from October 1997, BT will set its own charges within a defined framework. BT's interconnection charges will be based on long-run incremental costs and, where there is no effective competition for services, will be subject to price caps. Oftel will set the initial rate which will be subject to a price cap reducing the real charge each year to reflect expected efficiency improvements. Under this framework, two baskets of interconnection services will be established. Call termination will be strictly regulated as a bottleneck service in separate basket. Other services, such as in-span handover and customer-sited handover, will be subject to their own separate price caps.

(53) International calls are at present charged to corresponding operators according to the settlement rate system, where non-cost-based charges are agreed for terminating calls originating from abroad. This reflects the traditional market structure for international calls where nationally based monopoly carriers agree to terminate each other's traffic. In the United Kingdom the granting of 45 new international facilities licences should encourage competition in this area and a move to cost-based termination.

(57) In relation to backhaul, prices are based upon *droit-de-passage* prices which are comparable to the

(54) The Community directives currently in force in this area (Directive 95/62 of the European Parliament

<sup>(20)</sup> OJ L 321, 30. 12. 1995, p. 6.

prices offered for other inland private circuits. Separate prices have been offered for backhaul in the market for some months. Oftel is monitoring the prices offered by BT closely. The entrance of alternative backhaul providers in the market, such as Energis and MFS, makes it reasonable to expect that competition in the supply of these facilities will develop further in response to increasing demand from the newly licensed operators in the international voice telephony market.

#### *Impact of the merger*

- (58) By bringing together BT's and MCI's cable capacity on the UK-US route, the merger would provide the parties with the possibility of 'self-corresponding', that is to say, they could carry their transatlantic traffic over end-to-end connections owned entirely by them. The merged entity would therefore be able to internalize settlement payments for all of the traffic which BT and MCI currently send to each other on a correspondent basis as well as to benefit from the more efficient use of transmission capacity which it would be allowed to use because of the time zone differences between the United States and the United Kingdom.
- (59) This possibility of self-corresponding is not available at present to any other existing competitor on the UK-US route having a significant outbound traffic from the United Kingdom. Given their large traffic volume and the internalizing of settlement payments, the parties would have a cost structure not easily replicable by others. In its decision to open a second-phase investigation in the present case, the Commission had doubts that this possibility could lead to hubbing and traffic diversion on US-Europe routes in a way which could have weakened the competitive position of BT's competitors in the United Kingdom. The second-phase enquiry has shown, however, that the precise pattern of such traffic diversion would depend also on the reaction of competitors and therefore cannot be established with certainty. Moreover, since the undertakings submitted by the parties (see part VI below) will facilitate self-corresponding by other carriers, the issue of traffic diversion does not need to be analysed any further.
- (60) In principle, any move away from the accounting rate regime to a system of cost-oriented termination charges is to be considered as a positive development of competition, provided that sufficient competitive constraints make it possible for consumers to benefit from lower charges. Given BT's and MCI's combined position on the UK-US cable capacity and BT's position in the generation of outbound traffic from the United Kingdom, the merged entity would be in a position to prevent other incumbents from providing end-to-end services for a significant volume of traffic. The merged entity could thereby prevent the development of a sufficient competitive constraint on the UK-US route for the expected benefits to be passed on to consumers of international voice telephony services in the United Kingdom.
- (61) That is mainly due to the fact that, because of BT's dominant position in the market for international voice telephony services on the UK-US route, most of the US carriers' transatlantic cable capacity is made up of western half circuits currently matched with BT at the eastern end. BT's consent would thus be required in order for them either to obtain whole circuits by swapping part of their western capacity with BT's relevant half circuits, or to have their western half circuits matched with other UK correspondents. Since commercial agreements between capacity owners would have to be reached, the time required for any such reconfiguration would depend to a large extent on BT's willingness to cooperate.
- (62) Furthermore, the existing accounting rate regime generates few incentives for all incumbent operators to move to cost-based termination rates because it allows them to earn significant revenues from setting collection charges to end-users higher than the true cost of processing calls. It seems therefore reasonable to argue that, in the market for international telephony services on the UK-US route, the pace at which competition can be expected to take place and benefits from lower provision costs to be passed on to consumers depend to a large extent on the entry of new international facilities operators. In order to gain market shares, they will have to offer attractive collection rates to customers and are likely to be more willing than incumbent carriers to by-pass the accounting rate system, either by trying to negotiate cost-based termination charges with foreign operators, or by finding ways of self-corresponding.
- (63) Many of the new facilities licensees in the United Kingdom are already active in the business of international simple resale (ISR). They provide services, mainly at the wholesale level to domestic network operators and to large retail business customers, on authorized international routes (including UK-US), by hiring IPLCs from either BT or Mercury and carrying traffic on those lines. However, although the use of private circuits allows ISR operators to by-pass the accounting rate regime

and enables them to offer rates usually below those of incumbent facilities-based operators, IPLCs are only provided on a retail cost-plus basis, which makes them significantly more expensive than IRU capacity. Access to IRU capacity at reasonable terms and conditions thus appears to be an essential requirement for permitting the entry of the new IFL operators, and thereby the full development of competition on the UK market for international telephony services.

(64) As illustrated above, there is currently a capacity shortage on existing transmission facilities between the United Kingdom and the USA, as well as substantial uncertainty as to whether additional capacity on planned cables will be sufficient to accommodate the needs of a rapidly increasing demand. In this context, given the parties' capacity entitlements particularly on the UK end of existing transatlantic cables, the proposed merger, as notified to the Commission, would be likely to strengthen BT's dominant position in the market for international voice telephony services on the UK-US route.

(65) Such a reinforcement would result from the parties' increased control of cable capacities and from their unique position to self-correspond in a way which would not be available to their existing competitors. Furthermore, the combination of BT's and MCI's cable capacities would allow the merged entity further to restrict or control the entry opportunities for the prospective new operators. The notified merger would therefore enable BT to weaken significantly the development of effective competitive constraints on its market behaviour in the provision of international voice telephony services on the UK-US route. However, the undertakings submitted by the parties (see part VI below) to make available all their overlapping transatlantic cable capacity resulting from the merger and to ease self-corresponding by established competitors remove the competition concerns outlined above.

#### Audioconferencing

(66) BT and MCI, (the latter through Darome), compete in the United Kingdom in the supply of audioconferencing services. Darome also operates in the Community in Germany, France and Ireland. Darome's main revenues in the Community are generated in the United Kingdom. Darome also subcontracts services to Mercury, the revenues for which account for an additional [...] <sup>(21)</sup> of the total UK market. The parties estimated that BT has a market share of about [...] <sup>(22)</sup> in the United

Kingdom and [...] <sup>(23)</sup> in the Community as a whole. They estimate MCI's shares as [...] <sup>(23)</sup> in the United Kingdom and [...] <sup>(24)</sup> in the Community as a whole.

(67) The combined market shares of BT and MCI in the provision of audioconferencing in the United Kingdom present the following picture:

	1993	1994	1995
BT	( <sup>1</sup> )	( <sup>1</sup> )	( <sup>1</sup> )
MCI	( <sup>1</sup> )	( <sup>1</sup> )	( <sup>1</sup> )
Combined	( <sup>1</sup> )	( <sup>1</sup> )	( <sup>1</sup> )
Others	( <sup>1</sup> )	( <sup>1</sup> )	( <sup>1</sup> )
Market value (million Ecus)	( <sup>1</sup> )	( <sup>1</sup> )	( <sup>1</sup> )

(<sup>1</sup>) Deleted. Business Secret.  
(Source: parties' notification).

(68) None of the other competitors account for a market share exceeding 10%. The combined share of BT and MCI has been growing significantly during the last three years, reaching a level of [...] <sup>(25)</sup> in 1995.

(69) The parties have stressed that those figures represent their best estimates, since reliable figures on total market are not available. Independently of the accuracy of the figures, it is clear that the notified merger leads to the combination of the two main competitors in this market, the remaining suppliers accounting only for a small fraction of the combined BT/Darome value sales.

#### Barriers to entry

(70) The parties have argued that the notified transaction does not create or reinforce a dominant position in the supply of audioconferencing services in the United Kingdom because the market is relatively immature and growing at high rates each year (the table in recital 61 shows that the market has almost doubled in the period 1993-95). This high growth should attract entry, in particular because barriers are relatively low. The parties have indicated in this respect that exclusive distribution does not play a

<sup>(21)</sup> Less than 15%.

<sup>(22)</sup> Between 50% and 60%.

<sup>(23)</sup> Between 30% and 40%.

<sup>(24)</sup> Less than 25%.

<sup>(25)</sup> Over 80%.

significant role in this market; and that the investments necessary to start up an audioconferencing business are relatively low. Furthermore, they have indicated that the existing regulatory controls in the United Kingdom would prevent the merged entity from discriminating against potential competitors regarding terms for granting access to basic services.

(71) The Commission's inquiry has confirmed that the necessary investments to set up an audioconferencing business are limited. A small start-up company might have total fixed assets worth less than £ 1 million. In terms of equipment, basically a bridge is required, costing less than £ 500 000. For audioconferencing, there is no need for on-premises equipment at the customers' site. It has to be concluded that investment in equipment is not the main obstacle to entering the market.

(72) According to market sources, however, the fact that the audioconferencing market is expanding at high rates does not make entry easier. The market is growing basically by reason of increased use of audioconferencing services by established customers, rather than by reason of an increase in the number of customers. According to those sources, this renders entry more difficult, since the entrant has to make BT and Darome customers switch to a new, unproven supplier.

(73) If investment requirements are relatively low, barriers to entry might be important since audioconferencing is more software/service led than hardware/technology led. In this context, the reputation and proven record of incumbents might prove difficult to challenge, in particular since audioconferencing services typically represent only a fraction of the costs of the telecommunication services.

(74) Revenues from audioconferencing arise from invoicing the client for the service as such (managing and monitoring the audioconference by a service operator, typically the supply of minutes or tapes recording the audioconference) and for the call minutes used by the participants to the audioconference. The revenue arising from the minutes of traffic reverts to the telecommunication operator owning the lines over which the calls are made, and not to the audioconference service provider. This makes it more difficult for a new entrant to generate sufficient revenues to make entry attractive. Furthermore, the very strong position of a combined BT/Darome entity, accounting for about [...] <sup>(26)</sup> of the market, makes it more difficult for an entrant to generate the minimum revenue to be profitable.

<sup>(26)</sup> Over 80%.

(75) It appears, therefore, that barriers to entry can be substantial and can effectively prevent entry at a sufficient scale to compete with a merged BT/Darome. The operation as notified, would then create or reinforce a dominant position in the provision of audioconferencing services in the United Kingdom. However, the undertaking submitted by the parties (see part VI), by which Darome will be divested, should effectively address the competition concerns outlined in the preceding paragraphs.

## VI. UNDERTAKING SUBMITTED BY THE PARTIES

(76) In order to resolve the concerns raised by the Commission about the proposed merger's likely impact on competition, the parties have offered to enter into the following commitments:

### *1. Cable capacity between UK and US at the Eastern end*

The Commission's concern was that, in the context of the UK-US international direct dial ("IDD") and international private leased circuits ("IPLCs") services, there was a potential bottleneck on the eastern end of the transatlantic cables used to carry such services between the United States and United Kingdom.

In order to achieve clearance of the proposed concentration (the "merger") between British Telecommunications plc ("BT") and MCI Communications Corporation ("MCI"), the notifying parties undertake for 12 months from the date of the Commission's decision clearing the merger:

(a) that the number of circuits representing the parties' current "overlapping" (\*) capacity as is designated to provide such services between the United Kingdom and United States will be made available without delay for sale on TAT 12/13 (either the eastern half or on a full circuit basis) on an indefeasible right of user ("IRU") basis to any new international facilities

(\*) Overlapping capacity is the increment to eastern end capacity acquired by the merged entity as a result of the acquisition of MCI's capacity. Capacity terminating in the United Kingdom and used or designated for extension to third countries, or capacity terminating in third countries and not used or designated for extension to the United Kingdom, is excluded.

operators ("IFL operators") in the United Kingdom. (This applies to 126 2 Mbit whole circuits).

In the event that additional "overlapping" capacity is acquired from the currently remaining design capacity on TAT 12/13 that is to be allocated amongst co-owners in or about June 1997, the number of the circuits representing the additional overlap will also be made available without delay for sale on an IRU basis.

Circuits made available in accordance with this paragraph will be sold on a non-discriminatory cost basis agreed with the Office of Telecommunications ("OfTel"), i.e. based upon the sum of the capital cost of the capacity, interest and maintenance charges less BT's share of the TAT 12/13 consortium's profits made by selling the capacity at a price above its modern equivalent asset valuation. BT will apply this formula until such time as another basis may be agreed with OfTel.

The circuits referred to in this paragraph (a) will be offered for sale as a priority to UK IFL operators who are neither co-owners nor affiliated with a co-owner in TAT 12/13; and to UK IFL operators who are co-owners or affiliated with a co-owner in TAT 12/13 but whose existing ownership interest does not exceed 0,2% of the design capacity of the system, on the understanding that this capacity is not designated for transit.

In the event that the offered capacity is not fully taken up by 31 December 1997, it will be made available to operators on a basis to be agreed with the Commission;

- (b) to convert BT's UK/US IPLCs (eastern end half circuits) currently used for international simple resale ("ISR") into IRUs at the request of the ISR operator. (This applies to the equivalent of [...] <sup>(27)</sup> half circuits).

BT undertakes to convert such IPLCs into IRUs in such a manner that ISR operators who become IFL operators will be in the same

financial position as if their IPLCs had been scheduled to terminate on the date on which the conversion takes place;

- (c) to sell to US correspondents or to their UK affiliates, at their request and without delay, eastern end matched half circuits currently owned by BT and used for the joint provision of IDD/IPLC service with these correspondents. (This applies to [...] <sup>(28)</sup> half circuits); and
- (d) upon request of the Commission, to submit a report on the status of the implementation of this undertaking (including the use of non US-UK capacity on TAT 12/13).

The transfer of eastern end capacity will be in accordance with BT's UK licence conditions and subject to the supervision of the UK's independent regulatory authority, OfTel.

## 2. *Audioconferencing*

The Commission expressed its concerns over the combined share that would result if the audioconferencing businesses of BT and MCI in the UK were to be merged.

The parties agree to arrange for the divestment of the audioconferencing business carried out by Darome in the UK (the "Business"), as a going concern, on the following basis:

- (a) the parties shall, with effect from completion of the merger, use their best efforts to arrange the sale of the Business, at fair market value, including all its assets and intellectual property rights required for its current operations;
- (b) the parties shall maintain the Business as a legally separate entity and shall operate it in a manner which enables it to maintain its viability, marketability and value pending its sale and final disposal;
- (c) prior to the sale of the Business, the parties shall hold separate the Business from the audioconferencing business of BT in the UK. Structural changes to the Business, until the date of such sale, shall not be undertaken by the parties until two weeks after the parties shall have informed the Commission of any such proposed change and the Commission shall not have explicitly opposed such proposed change in writing;

<sup>(27)</sup> Deleted. Business secret.

<sup>(28)</sup> Deleted. Business secret.

- (d) prior to the sale of the business, the parties ensure that the Business is managed separately from the audioconferencing business of BT in the United Kingdom, with separate management. The parties shall not appoint or second employees from BT's audioconferencing business to the management of the Business;
- (e) the parties shall ensure that the audioconferencing business of BT does not obtain any business secrets relating to the Business;
- (f) the parties shall, as soon as reasonably practicable after receipt of the Commission's decision clearing the merger, submit to the Commission a list of three nominations of accountancy firms or investment banks. One such firm or bank shall be appointed, subject to the approval of the Commission, as an independent expert. Such expert shall, if the Commission so requests, report to the Commission and the parties on whether or not the parties are complying with subparagraph (b) above;
- (g) if, after [...] <sup>(29)</sup> from the date of completion of the merger (the "first stage"), the Business has not been sold, the parties shall appoint, subject to the approval of the Commission, a trustee in relation to the Business (such trustee may be the expert appointed in accordance with subparagraph (f) above). The terms of appointment shall be such that the trustee shall use his best efforts to sell the Business at fair market value and such other terms as may be agreed between the parties and the Commission within [...] <sup>(29)</sup> from the end of the first stage (the "second stage");
- (h) if the trustee has not sold the Business in accordance with subparagraph (g) above by the end of the second stage, the trustee shall be obliged to sell the Business for the best possible price he is reasonably able to obtain within [...] <sup>(30)</sup> from the end of the second stage. (The remaining terms and conditions of the trustee's appointment shall continue to apply.); and
- (i) the parties or the trustee, as the case may be, shall notify the Commission in writing of the identity of the proposed purchaser of the Business. If, within 10 working days of receipt of such notification, the Commission has not informed the parties in writing to the contrary, the proposed purchaser shall be deemed to be acceptable to the Commission.

<sup>(29)</sup> Deleted. Business secret.

<sup>(30)</sup> Deleted. Business secret.

### 3. General matters

These commitments shall cease to have effect if the merger is not completed'.

## VII. ASSESSMENT OF THE UNDERTAKING

### *Cable capacity between the United Kingdom and United States at the eastern end*

- (77) The commitments offered by the parties with regard to their current and prospective overlapping capacity on TAT 12/13 should be sufficient to allow for the entry of new IFL operators at prices corresponding to BT's true cost of purchasing capacity from the cable consortium. TAT 12/13 is the newest and largest transatlantic cable between the United Kingdom and United States and capacity on that cable is said to be much cheaper than the next cable in order of ascending cost on the same route. Furthermore, the parties' capacity on TAT 12/13 will be made available, on request, on a whole circuit basis, which is likely to ease the entry of prospective competitors, since they will not necessarily have to pay call termination charges to any correspondent on the other end, nor to persuade that correspondent either to offer cost-based termination rates or to sell to them IRUs on its matching half circuits.
- (78) Many of the new facilities licence holders are already active as resellers. In recent years telecoms companies practising ISR have been the most effective competitive challenge to the BT-Mercury duopoly in the United Kingdom. However, resellers can only operate by hiring IPLCs from either BT or Mercury at retail prices, which inevitably limits their competitive impact on the market behaviour of incumbent facilities-based operators. At present they face the same problem as any new entrant seeking cost-based facilities, namely little available capacity, but their problem is exacerbated by the financial burden of existing IPLCs, which they must continue to pay for or face penalties for early cancellation. BT's commitments to allow ISRs to convert existing IPLCs to IRUs on the terms and conditions illustrated above should address the problem by enabling those companies to transform their leased lines to cost-based facilities networks.
- (79) Finally, the parties' existing competitors could in principle decide to respond to the merger either by self-corresponding or by re-arranging traffic flows between themselves in order to keep up with

BT/MCI's enhanced competitive position. However, they may be prevented from doing this as long as many of the US carriers' existing half circuits remain configured with BT at the eastern end, as at present. It would be relatively simple, from a technical point of view, to reconfigure such circuits in order to have them no longer matched with BT, but this would require BT's consent, which might not be readily forthcoming. The alternative of acquiring new capacity would not be available until new cables came on stream. The offer to allow BT's US correspondents to reconfigure their half circuits currently matched with BT at the eastern end should increase the speed at which competitors can either get access to end-to-end transatlantic circuits in order to self-correspond themselves, or to change their own existing correspondent relationships on the UK-US route.

- (80) The effect of the commitments submitted by the parties will be that (i) cable capacity will be made available to new entrants, and (ii) established incumbents which already have access to cable capacity will be in a position to self-correspond in the UK-US route if they so wish. Therefore, any reinforcement of a dominant position arising from the notified merger is effectively removed by the commitments.

#### *Audioconferencing*

- (81) The parties' commitment to arrange for the divestiture of Darome implies that there should be no further concentration of supply of audioconferencing services in the United Kingdom arising from the notified operation, nor any addition of sales and market shares to the pre-merger position of BT's audioconferencing business in the UK.
- (82) For these reasons the Commission considers that the parties' undertaking, provided it is properly discharged, should serve to address the competition concerns outlined above and ensure that the proposed merger does not result in a reinforcement of BT's dominant position in the market for international voice telephony services on the UK-US route, nor in the creation or reinforcement of a dominant position of the merged entity in the UK market for audioconferencing services.

- (83) The Commission will monitor the implementation of that undertaking by requesting reports as and

when appropriate in accordance with paragraph 1 (d) of the parties' undertaking.

#### VIII. CONCLUSION.

- (84) The concentration notified by BT and MCI on 18 December 1996 relating to the full merger between the notifying parties should be declared compatible with the common market and the functioning of the EEA Agreement subject to the condition of full compliance with the commitments made by the parties, in their undertaking to the Commission, in respect of their current and prospective capacity entitlements on submarine transatlantic cables and the Darome audioconferencing business, as set out in recital 76 of this Decision,

HAS ADOPTED THIS DECISION:

#### *Article 1*

The concentration notified by BT and MCI on 18 December 1996, relating to the full merger of their respective businesses, is declared compatible with the common market and the functioning of the EEA Agreement subject to the condition of full compliance with the commitments made by the parties, in their undertaking to the Commission, as set out in recital 76 of this Decision.

#### *Article 2*

This Decision is addressed to:

British Telecommunications plc  
81 Newgate Street  
London EC1A 7AJ  
United Kingdom

and

MCI Communications Corporation  
1801 Pennsylvania Avenue, NW  
Washington, DC 20006  
USA.

Done at Brussels, 14 May 1997.

*For the Commission*

Karel VAN MIERT

*Member of the Commission*

## OPINION

of the Advisory Committee on Concentrations given at the 45th meeting on 9 April 1997 concerning a preliminary draft decision relating to Case No IV/M.856 — British Telecom/MCI

(97/C 372/05)

In respect of the concentration between BT and MCI notified pursuant to Council Regulation (EEC) 4064/89:

1. The Committee agrees with the definitions of the product market contained in the Commission's draft decision.
2. The Committee agrees with the definitions of the geographical market contained in the Commission's draft decision.
3. The Committee considers that the proposed merger, as originally notified, would reinforce BT's dominant position in the market for the provision of international voice telephony services on the UK-US route.
4. The Committee considers that the proposed merger, as originally notified, would reinforce BT's dominant position in the UK market for audioconferencing services.
5. The Committee agrees with the Commission that the undertakings submitted by the parties are sufficient and adequate to prevent the reinforcement of the dominant positions referred to above brought about by the notified concentration.
6. The Committee considers that, subject to the condition of full compliance with the commitments made by the parties, the concentration is compatible with the common market and the functioning of the EEA agreement.
7. The Committee asks the Commission to take account of the other points raised during the discussion.
8. The Committee recommends publication of its opinion.



**Prior notification of a concentration****(Case No IV/M.1027 — Deutsche Telekom/BetaResearch)**

(97/C 385/18)

(Text with EEA relevance)

1. On 8 December 1997, the Commission received notification of a proposed concentration pursuant to Article 4 of Council Regulation (EEC) No 4064/89 (\*) by which the undertaking Deutsche Telekom AG, the undertaking CLT-UFA SA ('CLT-UFA') jointly controlled by Bertelsmann AG and Audiofina SA and the undertaking BetaTechnik GmbH belonging to the KirchGruppe acquire within the meaning of Article 3 (1) (b) of the Regulation joint control of the undertaking BetaResearch Gesellschaft für Entwicklung und Vermarktung digitaler Infrastrukturen mbH ('BetaResearch') by way of purchase of securities.
2. The business activities of the undertakings concerned are:
  - Deutsche Telekom: telecommunication services,
  - CLT-UFA: Europe-wide TV activities,
  - KirchGruppe: film trade, private TV activities in Germany,
  - BetaResearch: development and licensing of digital data transmission technology
3. Upon preliminary examination, the Commission finds that the notified concentration could fall within the scope of Regulation (EEC) No 4064/89. However, the final decision on this point is reserved.
4. The Commission invites interested third parties to submit their possible observations on the proposed operation.

Observations must reach the Commission not later than 10 days following the date of this publication. Observations can be sent by fax (No (32 2) 296 43 01 or 296 72 44) or by post, under reference IV/M.1027 — Deutsche Telekom/BetaResearch, to the following address:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate B — Merger Task Force,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

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(\*) OJ L 395, 30. 12. 1989; corrigendum: OJ L 257, 21. 9. 1990, p. 13.

**Non-opposition to a notified concentration****(Case No IV/M.1055 — Cegotel/Vodafone — SFR)**

(98/C 16/05)

(Text with EEA relevance)

On 19 December 1997, the Commission decided not to oppose the above notified concentration and to declare it compatible with the common market. This decision is based on Article 6(1)(b) of Council Regulation (EEC) No 4064/89. The full text of the decision is available only in English and will be made public after it is cleared of any business secrets it may contain. It will be available:

- as a paper version through the sales offices of the Office for Official Publications of the European Communities (see list on the last page),
- in electronic form in the 'CEN' version of the Celex database, under document No 397M1055. Celex is the computerized documentation system of European Community law; for more information concerning subscriptions please contact:

EUR-OP,  
Information, Marketing and Public Relations (OP/4B),  
2, rue Mercier,  
L-2985 Luxembourg.  
Tel.: (352) 29 29 42 455; fax: (352) 29 29 42 763.

**Non-opposition to a notified concentration**  
**(Case No IV/M.1046 — Ameritech/Tele Danmark)**

(98/C 25/07)

(Text with EEA relevance)

On 5 December 1997, the Commission decided not to oppose the above notified concentration and to declare it compatible with the common market. This decision is based on Article 6 (1) (b) of Council Regulation (EEC) No 4064/89. The full text of the decision is available only in English and will be made public after it is cleared of any business secrets it may contain. It will be available:

- as a paper version through the sales offices of the Office for Official Publications of the European Communities (see list on the last page),
- in electronic form in the 'CEN' version of the Celex database, under document No 397M1046. Celex is the computerized documentation system of European Community law; for more information concerning subscriptions please contact:

EUR-OP,  
Information, Marketing and Public Relations (OP/4B),  
2, rue Mercier,  
L-2985 Luxembourg.  
Tel.: (352) 29 29 424 55, fax: (352) 29 29 427 63.

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**Non-opposition to a notified concentration****(Case No IV/M.1057 — Terra/ICI)****(98/C 32/06)****(Text with EEA relevance)**

On 19 December 1997, the Commission decided not to oppose the above notified concentration and to declare it compatible with the common market. This decision is based on Article 6 (1) (b) of Council Regulation (EEC) No 4064/89. The full text of the decision is available only in English and will be made public after it is cleared of any business secrets it may contain. It will be available:

- as a paper version through the sales offices of the Office for Official Publications of the European Communities (see list on the last page),
- in electronic form in the 'CEN' version of the Celex database, under document No 397M1057. Celex is the computerised documentation system of European Community law; for more information concerning subscriptions please contact:

EUR-OP,  
Information, Marketing and Public Relations (OP/4B),  
2, rue Mercier,  
L-2985 Luxembourg.  
Tel.: (352) 29 29 424 55; fax: (352) 29 29 427 63.

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**Initiation of proceedings****(Case No IV/M.993 — Bertelsmann/Kirch/Premiere)****(98/C 32/07)****(Text with EEA relevance)**

On 22 January 1998, the Commission decided to initiate proceedings in the abovementioned case after finding that the notified concentration raises serious doubts as to its compatibility with the common market. The initiation of proceedings opens a second phase investigation with regard to the notified concentration. The decision is based on Article 6 (1) (c) of Council Regulation (EEC) No 4064/89.

The Commission invites interested third parties to submit their observations on the proposed concentration.

In order to be fully taken into account in the procedure, observations should reach the Commission not later than 15 days following the date of this publication. Observations can be sent by fax ((32-2) 296 43 01/296 72 44) or by post, under reference IV/M.993 — Bertelsmann/Kirch/Premiere, to:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate B — Merger Task Force,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

Reference (*)	Title	End of three-month standstill period (*)
97/866/UK	The specified risk material order 1997	( <sup>1</sup> )
97/867/UK	The specified risk material Regulations 1997	( <sup>1</sup> )
97/868/UK	The specified risk material Regulations (Northern Ireland) 1997	( <sup>1</sup> )
97/869/UK	The specified risk material order (Northern Ireland) 1997	( <sup>1</sup> )

(<sup>1</sup>) Year — registration number — Member State of origin.

(<sup>2</sup>) Period during which the draft may not be adopted.

(<sup>3</sup>) No standstill period since the Commission accepts the grounds of urgent adoption invoked by the notifying Member State.

(<sup>4</sup>) No standstill period since the measure concerns technical specifications or other requirements linked to fiscal or financial measures, pursuant to the third indent of the second paragraph of Article 1 (9) of Directive 93/189/EEC.

(<sup>5</sup>) Information procedure closed.

The Commission draws attention to the judgment given on 30 April 1996 in the 'CIA Security' case (C-194/94), in which the Court of Justice ruled that Articles 8 and 9 of Directive 83/189/EEC are to be interpreted as meaning that individuals may rely on them before the national court which must decline to apply a national technical regulation which has not been notified in accordance with the Directive.

This judgment confirms the Commission's communication of 1 October 1986 (OJ C 245, 1.10.1986, p. 4).

Accordingly, breach of the obligation to notify renders the technical regulations concerned inapplicable, so that they are unenforceable against individuals.

Information on these notifications can be obtained from the national administrations, a list of which was published in *Official Journal of the European Communities* C 324 of 30 October 1996.

#### Initiation of proceedings

(Case No IV/M.1027 — Deutsche Telekom/BetaResearch)

(98/C 37/04)

(Text with EEA relevance)

On 29 January 1998, the Commission decided to initiate proceedings in the abovementioned case after finding that the notified concentration raises serious doubts as to its compatibility with the common market. The initiation of proceedings opens a second phase investigation with regard to the notified concentration. The decision is based on Article 6 (1) (c) of Council Regulation (EEC) No 4064/89.

The Commission invites interested third parties to submit their observations on the proposed concentration.

In order to be fully taken into account in the procedure, observations should reach the Commission not later than 15 days following the date of this publication. Observations can be sent by fax ((32-2) 296 43 01/296 72 44) or by post, under reference IV/M.1027 — Deutsche Telekom/BetaResearch, to:

European Commission,  
Directorate-General for Competition (DG IV),  
Directorate B — Merger Task Force,  
Avenue de Cortenberg/Kortenberglaan 150,  
B-1040 Brussels.

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## COMMISSION LAUNCHES INVESTIGATIONS INTO GLOBAL MOBILE SATELLITE SYSTEMS

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DN: IP/95/549 Date: 1995-06-07

TXT: FR EN DE DA ES PT NL IT EL

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By the year 2000 millions of subscribers worldwide are expected to be offered satellite personal communications services.

In this sector global consortia start are being set up involving major american and european companies. This new phenomenon which is set to become a dominant feature of the international satellite market in the second half of this decade has attracted the attention of the European Commission, among others as far as competition policy is concerned.

Hence, Mr. Karel Van Miert, the European Commissioner in charge of competition matters has recently asked his services to send out requests for information regarding two mobile satellite systems (MSS), Globalstar (led by the US companies Loral and Qualcomm) and Iridium (led by the US company Motorola). Inmarsat-P, another major MSS, has already notified its system and partnership agreements to the Commission's competition services. Since Iridium and Globalstar have not yet followed suit, the Commission has commenced investigations at its own initiative.

Although MSS systems are inherently global and the establishment of such systems, in principle procompetitive, it is important that they are screened from the outset under the EC competition rules. The aim of the investigation is to ensure level playing fields in the EU and, in particular, to assess the impact of the consortia and their partnership and related agreements on future competition in the relevant more localised markets within the European Union.

As part of its examination of these ventures, the two consortia have been asked to provide a comprehensive description of their systems from the technical, financial and commercial point of view. Moreover, the investigation also addresses the major areas of potential concern which these projects present from the point of view of the competition rules of the EC Treaty; in particular the nature, terms and conditions of the distribution policies chosen by the consortia, the nature of links with cellular terrestrial networks and the access by competing MSS to infrastructure owned by partners in one of them. Most of these areas of concern have also been identified with regard to Inmarsat-P.

Satellite-based, global mobile communications using hand-held terminals represent a market which is expected to result in revenues of 10 to 20 Billion ECU during the next decade. The indirect effects which will ripple through related markets will be much greater. Due to the scarcity of frequencies, the very heavy financial implications involved in launching and operating the large number of satellites needed for such systems, and a high level of market uncertainty, however, it is unlikely that there will be more than a few major players. Given this small number of alternatives and the potential market power of these global satellite system operators, it is particularly important that competition is maximised in the European Union for the other, "downstream", elements of the market involving local service provision, distribution and equipment supply. Open, non-discriminatory and fair conditions regarding partnerships and agreements will need to be maximised.

## The Mobile Satellite Systems Services Market

The general service to be offered involves the full coverage of a roaming satellite system, using LEO (low earth orbit) or MEO (medium earth orbit) satellites, which will also support full user mobility, as well as offering the user a light hand-held portable terminal and identification by a single number anywhere in the world. Entering the global age, it is clear that global service is becoming the most appropriate solution to solving an increasing number of communication needs. It is expected that mobile voice service will be the primary application for these networks, but two other significant segments will involve so-called mobile personal digital assistants, data transmission and paging.

In essence, MSS represent the ability to maximise mobility of users, by providing global roaming and coverage in remote areas where terrestrial services may be uneconomic. "Global coverage" means not only that the user can move anywhere, but also that the communications system can "move" to serve new fixed or "stationary" users. Thus, these systems are not aimed only at the international business traveller. In fact Commission studies predict that by far the greatest potential (in terms of numbers of subscribers) in the MSS market will be for communities in less developed regions of the world as a substitute for "fixed service" where fixed networks have yet to be rolled out or are very poor. Central and Eastern Europe represent an important customer base in this context, which could be accessed from gateways within the EU. A third important use of MSS will be as a substitute for cellular mobile telephony in areas where the cellular network has failed to penetrate (i.e. rural parts of the developed world and both urban and rural parts of lower income countries).

MSS is expected to act as complement to both GSM and DECT wireless technologies as well as the public telephone network, enhancing universal service coverage since it is uniquely well suited to areas of low population density.

### Iridium

Motorola, a major US telecommunications equipment manufacturer, plays the leading role in the Iridium consortium. A number of European companies are participating by way of partnership agreements and/or investment. This includes companies such as STET (the Italian state holding company, majority owner of Telecom Italia) and Vebacom (subsidiary of the major German telecom corporation VEBA AG).

Motorola Satellite Communications is in charge of spacecraft construction but Iridium itself will own and operate the system once in place. Lockheed Corp. (USA) is contracted to actually build 125 satellites for Iridium by the year 2003. Other partners/investors include Krunichev Enterprise (CIS) who will launch the satellites with Proton rockets, Scientific Atlanta Inc (USA) who will develop and manufacture the hand-held units as well as the satellite earth terminals, and Sprint, the third US long-distance telecommunication carrier. The total cost of the system is estimated at US\$ 3.8 billion.

In 1990 Motorola filed its application to operate a global satellite personal communications system with the US Federal Communications Commission (FCC). Approval was given and frequencies allocated by the FCC in January 1995. Iridium plans to be operational with a limited number of satellites by 1997-98, and expects 1.5 million subscribers by the year 2000. It will offer voice, paging and data services.

### GlobalStar

The Globalstar consortium is led and sponsored by the Loral Corporation, a leading US defence electronics company which acquired Ford Aerospace in 1990. Loral Qualcomm Satellite Service has bypassed many funding problems experienced by other players in the satellite industry by use of existing, in orbit, satellites. Partners/contractors include the European companies Alcatel (France), Aerospaciale (F), Alenia (I) and Deutsche Aerospace (D).

The total cost of the system is estimated at US\$800 million.

Like Iridium, Globalstar has been approved in the US by the FCC in January 1995. It expects to be operational in the US around 1999-2000 and globally, around five years later. Globalstar will also be offering voice and data, as well as tracking services

#### Inmarsat-P

Inmarsat-P is a MSS system sponsored by the International Maritime Satellite Organization (Inmarsat) and a large number of its signatories, including the European companies Telefónica de España (E), Telecom Finland (SF), OTE (Gr), Swiss Telecom (Swt), CPRM (P), PTT Telecom (Nl) and Detemobil (D). The Inmarsat-P system which will consist of 12 satellites in intermediate circular orbit, will be operational around the turn of the century.

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## MOBILE AND PERSONAL COMMUNICATIONS : COMMISSION WANTS OPEN MARKET

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DN: IP/95/647 Date: 1995-06-21

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In the wake of the Telecoms Council of June 13, Commissioner Van Miert, in cooperation with Commissioner Bangemann has put forward an Article 90 directive to introduce full competition in the EU mobile and personal communications market by 1 January 1996. Substantial progress has already been made in the Member States as EU competition rules have been applied to abolish monopolies in the provision of mobile services. However the new measures include liberalisation of the most important cost factors for the new market entrants, particularly use of own facilities and alternative infrastructure.

With the directive, the European Union takes the lead in setting the right regulatory conditions for encouraging the development of mobile and personal communications into a vast mass market. The EU market will be the first to enjoy the combination of liberalisation of services and networks, together with the deployment of harmonised, leading edge, digital standards over such a large area. These are GSM, DCS 1800 (the two frequencies available for digital mobile services) and DECT (digital cordless telephony within a fixed radius). The directive is based on the discussion process launched last year by the Green Paper on Mobile and Personal Communications. It requires Member States to abolish all exclusive and special rights in the area of mobile communications and, wherever this has not yet been achieved, to establish licensing procedures to authorise the launch of digital services GSM, DCS 1800 and DECT.

### Consensus building

Building on the consensus reached by EU Telecoms Ministers at last week's Telecoms Council the directive also goes further on specific issues, most importantly concerning use of own and alternative infrastructure. It thus removes all existing restrictions on use of facilities for mobile networks, allowing new mobile operators to make full use of their own infrastructure as well as that provided by third parties such as utilities' networks. The countries with less developed networks are to be given derogations of up to five years to take account of their specific situations. This concerns Portugal, Greece, Spain and Ireland. Very small networks (Luxembourg) will have a two year derogation. Alongside this, the directive also abolishes restrictions on direct interconnection for mobile networks.

Use of infrastructure other than those controlled by the incumbent telecoms operator is essential to the success of new entrants to the mobile market as it gives them much greater control over their cost base. Leasing capacity currently represents a cost factor for second operators of between 30 and 50%. Furthermore, the right to set up their own networks and choose alternative infrastructure and connections gives mobile operators significantly more flexibility which represents an important push towards further development and innovation in the market.

Competing operators in Member States have complained, for example, that for the price of renting capacity from the incumbent they could already have built up their own networks but regulatory restrictions have prevented them taking up this obviously preferable opportunity. Current restrictions on

direct interconnection means that, in most Member States the second mobile operator is obliged to pass a call through the fixed network of the incumbent national operator for interconnection into another Member State, whereas direct interconnection, with a chosen operator in the country of destination is often both technically logical and cheaper.

#### A booming market

The mobile sector is by far the most dynamic in the telecoms market experiencing levels of growth averaging 60%. In just one year the number of cellular subscribers in Europe has grown from around 9 million (3/94) to around 15 million (3/95), now outstripping growth in numbers of fixed subscribers.

Commission studies predict 38 million cellular mobile users in Europe by the year 2000 and around 80 million by 2010.

On top of very substantial analogue networks in countries such as the UK, Italy and Scandanavia, the growth potential of GSM is now also evident in most Member States. In France, for example, GSM subscribers grew from around 112 000 to around 500 000 over the past year. In Belgium there were around 11 000 GSM subscribers at the beginning of 1994 and there are now nearly 90 000. Italy saw growth over the same period from 9000 in 1994 to 94 000 in 1995. Germany still remains by far the most important market with over two and a half million users, of which close to two million are now on the GSM network. However progress in countries with less developed networks is also notable. Last year GSM subscribers in Greece increased from 45 000 to 180 000, and in Portugal, from 109 000 to 175 000. The Scandanavian are now also experiencing massive growth in take up of GSM. Most impressive is Sweden where the GSM market has grown from around 38 000 to 465 000 over the past year. This growth is evenly divided between the two competing operators.

#### Job creation and universal service

Mobile operations are increasingly significant job creators in the members states. Extrapolating from current figures it is estimated that the market is directly creating several tens of thousands of jobs across the European Union.

One of the most important aspects of development of the mobile and personal communications market will be its transformation into a truly mass market, making mobile communications affordable to the average citizen of the European Union. Wireless communications are also becoming, in many cases the cheapest alternative to reaching remote users and regions, and thus improving universal service.

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## COMMISSION CONFIRMS MEASURES ENSURING FULL COMPETITION IN TELECOMS BY 1998

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DN: IP/95/765 Date: 1995-07-19

TXT: FR EN

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The Commission has today (19th July 1995) agreed, at the initiative of Commissioner Van Miert in charge of Competition and Commissioner Bangemann in charge of Telecommunications, two fundamental measures that together will shape the telecommunications market in Europe over the coming years.

- i The first, a draft Directive (under Article 90 of the Treaty) implements the political agreement among Member States to liberalise all telecommunications services (i.e. including public voice telephony) and telecoms infrastructure by 1st January 1998, with transition periods for certain Member States. It also calls on Member States to take the necessary steps before 1998 in order to ensure that markets are fully open by the agreed deadline. In particular it specifies that restrictions on use of alternative infrastructure should be lifted by 1996 (except for public voice telephony until 1998) and that licensing conditions and interconnection rules should be set down by 1997. Following the procedure chosen for the Article 90 cable and mobile drafts, this draft Directive will now be published for public consultation before full adoption by the Commission by the end of this year.
- ii The second, a proposal for a Directive (based on Article 100A), sets out a harmonised framework for interconnection in telecommunications in the context of ONP, with the aim of ensuring universal service and interoperability of telecommunications services throughout the Union. It will enable new entrants to liberalised telecommunications markets to interconnect their facilities with those of the existing network operators. This proposal will be subject to approval by the European Parliament and the Council, and should be implemented before 1998.

The two measures continue the balanced EU approach whereby liberalisation and harmonisation in the telecommunications sector are progressing hand-in-hand. They represent the core of a package of regulatory changes that the Commission is preparing for the post-1998 environment, and are the results of extensive consultation with the sector over the past months. Other measures already announced in the Commission's Communication on the Infrastructure Green Paper Consultations are expected to be published by the end of 1995[1]

### I Liberalising all telecoms services and infrastructure by 1998

The draft text adopted today fixes the basic principles for licensing new entrants to both voice telephony and telecoms infrastructure markets by 1998. The principles not only safeguard the introduction of competition into these areas, but also allow for the required measures for safeguarding universal service in the Member States.

The directive sets down firm dates for the Member States to issue legislation so that the aims of full liberalisation by 1998 will be effectively realised. By January 1997 Member States must notify to the Commission licensing procedures for voice telephony and public telecoms networks, and by July 1997 Member States must publish the licensing conditions and declaration procedures as well as the terms and conditions for interconnection. As regards the dates set down Member States with less

developed telecoms networks, and very small networks, shall be granted, upon request, extension periods of up to five years and two years respectively.

Universal service means permitting access to a defined minimum telecoms service of a specified quality to all users everywhere at an affordable price. Currently the main elements of this concern subscriber connection to the network, basic voice telephony service, emergency services and public call boxes. However it is also recognized that the concept of universal service must evolve to keep pace with technical and economic progress. The directive emphasises that universal service must be safeguarded but that this should not unnecessarily distort competition. Thus it admits the establishment of fair schemes for sharing the net cost of universal service obligations between the incumbent operator and competing public operators, but it also obliges the Member States to communicate such schemes to the Commission to be screened by EU competition rules.

This directive will also liberalise use of alternative infrastructure for already liberalised telecoms services by 1 January 1996. This means that, from this date, use of the telecoms networks of utilities such as rail, electricity and water may not be restricted from carrying any telecoms service except for public voice telephony. Such alternative networks will provide high capacity high speed networks at lower prices. Such capacity is now either unavailable or prohibitively expensive on the national telecoms operator's network in most Member States. The type of services which will benefit will include: interactive audiovisual and multimedia services for businesses, educational and public institutions; information services providing access to data bases, remote data processing, electronic mail, transaction services (such as financial transactions, commercial data transfer, teleshopping and telereservations), corporate voice services and other value added services. As with 1998 liberalisation, Member States with less developed and very small networks may apply for an extension for alternative infrastructure liberalisation of up to five years (and two years for very small networks) from the 1996 date.

Interconnection between the new entrants (often with limited coverage of their own) and the national network operators is essential to full and effective competition in a market where "any-to-any" communications is often a pre-requisite. The general features and principles for interconnection in a pro-competition environment are laid out here, representing a necessary complement to the provisions in the ONP Interconnection Directive.

In sum, the Article 90 full competition directive will create early certainty with regard to national legislation and the rights and obligations of market players in the liberalised telecoms environment. Its provisions aim to give full effect to the commitment to the 1998 date for full liberalisation.

## II Ensuring universal service and interoperability: Proposal for a Directive on Interconnection in Telecommunications

New entrants to the future liberalised telecommunications market must be able to interconnect their facilities with those of the existing telecommunications operators in order to access business and residential customers. Clear rules on interconnection are essential in order to encourage new investment, to stimulate the rapid development of effective competition, to secure universal service, and to ensure that liberalisation brings immediate benefits to all European users.

Access to advanced telecommunications and information technology networks and services is at the heart of the future information society. The evolving European telecommunications infrastructure will comprise a multitude of independently owned and operated networks, supporting a wide range of telecommunications and information based services. Ensuring adequate interconnection and interoperability of these networks and services is crucial. The proposed Directive sets out the basic rights and obligations of the market players in this area, under the supervision of the national regulatory authorities for telecommunications. Current prohibitions on cross-border interconnection within the EU are set to disappear.

The important features which will be ensured by the proposed regulatory framework for interconnection are :

application of the principles of transparency, objectivity, and non-discrimination to guarantee a fair deal in interconnection agreements in particular between new entrants and the powerful incumbent telecommunications operators

priority given to commercial negotiations between interconnection parties while reserving some conditions to be set a priori by national telecommunications regulatory authorities ;

clear responsibilities for national regulatory authorities, in accordance with the principle of subsidiarity, including effective mechanisms for dispute resolution at the national and European level.

Issues addressed in the Directive include :

Interconnection and Universal Service contribution

Requirements for non-discrimination and transparency

Principles for interconnection charges and cost accounting systems

Accounting separation and financial accounts

General responsibilities of the national regulatory authorities

Essential requirements (security of network operations, maintenance of network integrity, interoperability of services, protection of data)

Numbering (provision of numbers and numbering ranges for all public telecommunications services)

Technical standards

Publication of and access to information

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## COMMISSIONER VAN MIERT DETAILS CONDITIONS UNDER WHICH ATLAS TELECOMMUNICATIONS VENTURE COULD BE ACCEPTABLE UNDER THE COMPETITION RULES

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DN: IP/95/791 Date: 1995-07-18

TXT: FR EN DE DA ES PT NL IT EL

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The agreements between Deutsche Telekom AG (DT), France Télécom (FT) and the US Sprint Corporation (Sprint) were notified to the Commission on 29 June 1995 and have been subject to a first examination by the Commission services. The agreements include the creation of a global telecommunications joint venture, PHOENIX, between ATLAS, itself a joint venture between DT and FT, and Sprint.

This notification is an important factor in the ongoing notification procedure regarding DT and FT's proposed ATLAS venture: PHOENIX addresses one of the aspects raised in the Commission's administrative letter sent to DT and FT (see Press Release IP/95/524), namely that ATLAS did not appear to be in a position to address the global needs of multinational companies in competition with other strategic alliances (e.g. BT-MCI's Concert venture).

The Commission is now further assessing the remaining aspects of the proposed ATLAS venture which raise concern under the EC competition rules. Mr Karel Van Miert, the European Commissioner in charge of competition matters, has spelled out in detail the conditions which DT and FT must fulfil if the Commission is to consider authorising ATLAS. The parties have been given a deadline until 15 September 1995 at the latest to reach an agreement on these detailed requirements.

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## COMMISSION DECIDES NOT TO AUTHORISE NSD IN ITS CURRENT FORM, BUT REMAINS OPEN TO EXAMINE NEW PROPOSALS

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DN: IP/95/801 Date: 1995-07-19

TXT: FR EN DE DA ES PT NL IT EL

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Following the proposal by Mr. Karel Van Miert, the Commission has decided to declare the proposed joint venture NORDIC SATELLITE DISTRIBUTION (NSD) in its current form incompatible with the Common Market and the EEA Agreement. However, Commissioner Karel Van Miert remains open to examine new proposals from the parties.

NSD is conceived as a joint venture between Norsk Telekom A/S (NT), TeleDanmark A/S (TD) and Industriförvaltnings AB Kinnevik (Kinnevik) with each parent holding one third of the company. The proposed joint venture was notified to the Commission on February 23, 1995. The Commission opened a phase II in-depth investigation on March 24, 1995 (IP/95/311).

### Dominant position

In its investigation the Commission found that the NSD joint venture in its current form would create or strengthen a dominant position on three markets:

(i) On the market for provision of satellite TV transponder capacity to the Nordic region (Denmark, Norway, Sweden, and Finland), NSD would achieve a dominant position.

(ii) On the Danish market for operation of cable TV networks, TD's dominant position would be strengthened.

(iii) On the market for distribution of satellite pay-TV and other encrypted TV channels to direct-to-home households, NSD would obtain a dominant position.

The vertically integrated nature of the operation means that the market positions down-stream (cable TV operations and pay-TV) reinforce the market positions up-stream (satellite transponders, provision of programmes) and vice versa. All in all, the parties would achieve such strong positions that they would be able to foreclose the Nordic market for satellite TV.

In this respect the operation to some extent resembles the joint venture MSG Media Service, proposed by Bertelsman, Kirch Group, and Deutsche Telecom, which was blocked by the Commission in the autumn of 1994. Through the vertical nature of the MSG operation the parents would have obtained control over competitors in the German pay-TV market and thereby competitors would have had to accept the conditions offered by MSG for its services.

However, there is a considerable difference between the size and the market power of the NSD parents and those of the MSG parents. Bertelsmann and Kirch together as suppliers of pay-TV and Kirch as supplier of films and TV programmes represent market power significantly stronger than that of Kinnevik. Furthermore, the position of Deutsche Telecom in the German cable TV market is much stronger than that of the NSD parents in the Nordic countries.

The affected markets are currently in a transitional phase, since the

telecommunications markets are about to be liberalized and new technologies and services are being developed and are about to be introduced. In this situation the decision of the Commission takes on a particular importance, since this is a period during which future market structures are being defined. It is important that the Commission does not allow future markets to be foreclosed.

However, the Commission recognizes that joint ventures and particularly transnational joint ventures can be instrumental in developing the media and telecommunications sectors to their full potential. It should therefore be noted that it is the policy of the Commission to take new developments into account. Thus the parties remain invited to present a modified project which is compatible with the Common Market and the functioning of the EEA agreement.

The parties to NSD are three very strong players in the Nordic TV and media industry:

- NT is the largest cable TV operator in Norway with about 30% of the connections. NT controls the satellite capacity on the 1o West satellite position (one of the two Nordic positions), and it is an important pay-TV distributor in Norway through its company Telenor CTV.

- TD is the largest cable TV operator in Denmark with about 50% of the connections, and it will still enjoy a privileged situation for its cable TV operations possibly until January 1, 1998, the latest date for the telecommunications markets to be liberalized. TD also, together with Kinnevik, controls most of the satellite capacity on the 5o East satellite position (the other Nordic position).

- Kinnevik is a Swedish conglomerate with interests in TV programming, magazines and newspapers as well as in steel, paper, packaging and telecommunications. Kinnevik is the most important provider of Nordic satellite TV programmes with, among others, the very popular TV3 channels, TV6, Z-TV, and the TV1000 pay-TV channels. The company is the largest pay-TV distributor in the Nordic countries through its Viasat companies. Kinnevik also has an important stake in Kabelvision, the second largest cable TV company in Sweden, as well as in TV4, the largest advertising-financed Swedish channel.

NSD intends to transmit satellite TV programmes to cable TV operators and households receiving satellite TV on their own dish ("direct-to-home" market). The establishment of NSD in its current form would in effect lead to a concentration of the activities of NT, TD and Kinnevik, resulting in the creation of a highly vertically integrated operation extending from production of TV programmes through operation of satellites and cable TV networks to retail distribution services for pay-TV and other encrypted channels.

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## COMMISSION APPROVES ESTABLISHMENT OF CABLE AND WIRELESS AND VEBA TELECOMMUNICATIONS JOINT VENTURES

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DN: IP/95/922 Date: 1995-08-18

TXT: FR EN DE DA ES PT NL IT EL

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The European Commission has approved the formation of two joint ventures in telecommunications between Cable and Wireless and VEBA.

The first - VEBACOM - will bring together the parties' telecommunications activities in Germany including Personal Communications Network (PCN) services, paging and various value added services. In the future, VEBACOM will expand its activities into public service network provisions once the German telecommunications market has been liberalized and other companies are allowed to compete with Deutsche Telekom.

The other joint venture - Cable and Wireless Europe - will combine the two parents' telecommunications operations in the rest of the EU plus Switzerland but excluding the United Kingdom. Cable and Wireless will retain its UK telecommunications activities (Mercury Communications and Mercury One2One) outside the joint venture.

The operation presents no competition problems. Cable and Wireless and VEBA do not have any activities which overlap in any significant manner. In any case, on all the markets on which the two joint ventures will operate, there are strong competitors for the joint ventures such as the incumbent national telecommunications operators and the emerging multinational telecommunications alliances. In markets where liberalization is envisaged in 1998, such as Germany, the joint venture will provide a new a potentially strong competitor to the existing national monopoly telecommunications provider.

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## AS GSM MOBILE COMMUNICATIONS MARKET IS OPENED TO COMPETITION THE COMMISSION SCREENS THE LICENSING PROCEDURES

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DN: IP/95/959 Date: 1995-09-13

TXT: FR EN DE DA ES PT NL IT EL

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GSM (Global System for Mobile communications) is the digital mobile telephony system developed in the European Union, which is currently achieving large-scale success. Following intervention of the Commission, nearly all Member States have now introduced competition as regards the provision of this new service.

The Commission welcomes this introduction of competition which will ensure better value and greater service choice for consumers in the rapidly growing mobile market. However the Commission has also intensified its screening of the GSM licensing processes in the Member States to ensure a level playing field between the new entrant and the incumbent. In nearly all cases the latter is the former monopoly telecoms operator or one of its subsidiaries..

In July 1995, Commissioner Karel Van Miert successfully concluded negotiations with the Irish and Belgian Telecommunications Ministers and is currently engaged in further discussions with Italy and Spain. Moreover he intends to keep a close watch on others, notably Austria.

One point of concern is the auction procedure which these Member States have included in the selection criteria of the second operator, whereby the second licence is awarded not only on the basis of a comparison of intrinsic qualitative elements such as intended coverage roll out, expertise in the area and envisaged tariffs, but also on the basis of a financial bid above a certain set threshold.

The Commission has always criticized this type of auction approach which implies a selective burden on new, innovative technologies which will ultimately disadvantage future users. In its Green paper on Mobile Communications (27 April 1994) the Commission emphasized the drawbacks of auction procedures for granting mobile licences.

In the selection procedures screened to date, it appeared moreover that the use of auctions for the selection of the second operator only, lead to unfair conditions and thus threatened to thwart competition in the developing GSM market. The Commission therefore decided in December 1994 to take legal action (under Treaty Article 90) against Italy and considered similar steps against the other governments who impose such conditions. Under this procedure, when the Member State has not amended the offending regulations, or justified or compensated for them after receiving a letter of formal notice of the Commission, the latter may adopt a formal Article 90 (3) decision requiring the government to end the infringement within a set time period. If it still does not comply proceedings under Treaty Article 169 may be launched which result in a judgement from the European Court of Justice.

The Commission takes the view that imposing a significant charge only on the new entrant, threatens to unfairly burden this undertaking in competing with the incumbent national mobile operator. In general, the latter, not only enjoys all the competitive advantages of its universal network, entrenched market dominance and established mobile subscriber base, but also was

granted its GSM licence automatically and for free.

In the GSM cases the Commission stated that it would renounce legal action if the relevant Member States, either abolished the discriminatory fee, or required the incumbent to pay the same fee, or, by implementing regulatory measures, adequately compensated the second operator. In principle, the compensatory measures should be at least as "valuable", vis a vis the business plans of the latter, as the imposed cost of licence. Compensation might concern, for example, better conditions of interconnection with the national operator's network and/or a commitment to earlier liberalisation of infrastructure for mobile communications than previously foreseen. Since interconnections with, and use of, leased line capacity of the incumbent operators currently represents around 30 to 40 % of the second operator's turnover, the significance of such compensatory measures is clear.

Following discussions with the Commission, the Irish government agreed to impose a similar fee on the public operator Telecom Eireann and communicated further measures to ensure a level playing field in the area. For example, the regulator is to ensure that efficient and fair procedures are in place to deal with interconnection disputes between the new operator and the incumbent. This includes a clear accounting methodology (vis a vis interconnect charges) which is in line with EU competition principles. Furthermore, the Irish Government has granted the second operator the immediate right to use its own or alternative infrastructure to carry and terminate its calls, in line with the wording of the Commission's draft directive on mobile communications (see below).

In view of these circumstances and, assuming that the measures are effectively implemented the Commission has now deemed that the granting procedure followed by the Irish Government does not favour the extension of the dominant position of the incumbent operator, and so, there is no longer grounds for legal action against Ireland. Accordingly the Commission wrote to the Irish authorities on July 14 1995 to officially close the case.

Belgium who had also chosen to include an auction element in the selection procedure announced the second GSM licensee on September 7, 1995. Subsequent to contacts between Commissioner Van Miert and the competent Belgian Minister concerning the conditions under which such an auction element could be accepted, the Belgian government announced that the first licensee will have to pay an amount equivalent to the license fee the second licensee agreed to pay.

In the Italian case, however, the Commission is still pursuing the procedure. While substantial progress was achieved, in particular with the recent announced measures, concerned with liberalisation of infrastructure for mobile communications, the Commission has not yet received the ultimate reassurances regarding the actual implementation of this liberalisation. Thus the Commission will soon have to consider the adoption of a formal Article 90 (3) decision against the Italian Government. A final warning letter was notified to the Italian authorities on July 27 1995.

The screening of the Spanish situation is also still in progress. The Spanish Ministry reacted to the Commission's concern about the auction procedure in Spain with a list of clarifications regarding the measures taken in favour of the new entrant. However further details are needed to allow for a final assessment of these measures. For example, the government does propose to take into account decreasing underlying costs to Telefonica in ensuring reasonable interconnect fees, but provides no appropriate cost accounting system (e.g. average long term incremental costs). Implementation of the Spanish agreement to establish cost accounting between Telefonica's GSM operation and its activities as a monopoly provider of fixed and analogue mobile telephony is also not yet clear. Therefore, in this case the Commission has sent out a request for more information from the Spanish Government (July 18).

Austria has recently launched a call for tender which will expire at the end of October. Upon a request from Commissioner Van Miert the Austrian government provided the Commission with detailed information on the

tendering procedure in August which is currently analysed by the Commission's services.

The Commission has in the meantime approved the wording of a draft mobile communications directive on June 14 1995 and published it in the Official Journal on 1 August 1995 for a two months public consultation period. The draft text will also be presented to the Council and the Parliament this Autumn and the Commission intends to adopt this Directive before the end of this year. It will apply Article 90(3) more generally across the EU GSM market, specifying competitive conditions required by the Treaty and pre-empting a growing number of complaints in the area. In particular it requires that competing mobile operators be allowed unrestricted use of own and alternative infrastructure, direct interconnections with each other and fair conditions of access to the incumbent's network.

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## COMMISSION FINDS BANCA NAZIONALE DEL LAVORO/BT TELECOMS JOINT VENTURE ALBACOM TO BE OUTSIDE THE JURISDICTION OF THE MERGER REGULATION

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DN: IP/95/984 Date: 1995-09-21

TXT: FR EN DE DA ES NL IT EL

PDF:

Word Processed:

The European Commission has found the agreement between Banca Nazionale de Lavoro (BNL) and British Telecommunications (BT) to set up a telecoms company named ALBACOM in Italy to be outside the jurisdiction of the Merger Control Regulation. Consequently, it has not assessed the competitive impact of the operation.

BNL and BT notified to the Commission an operation to set up a company to offer business communication services and subsequently other telecommunications services based on the two companies' existing networks in Italy. This company would compete against the current monopoly supplier of telecommunications, Telecom Italia.

After assessing the operation, the Commission found that BNL and BT may have joint control of the company for the first three years. After that period, however, BT would definitively have sole control as BT will then have the decisive influence on the appointment of the management and on the budget of ALBACOM. As in the case Banco Santander/BT, the three year period was judged to be insufficient to decide that the company would be jointly controlled. The operation was, therefore, an acquisition by BT of certain assets of BNL. As a result, the operation did not exceed the threshold set out in the merger control regulation which requires that at least two of the parties to an operation each have an EU-wide turnover of 250 million ECU.

The Commission has declared that the operation does not fall under the merger control regulation.

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## THE COMMISSION SURVEYS THE EUROPEAN ONLINE MARKET

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DN: IP/95/1001 Date: 1995-09-19

TXT: FR EN DE DA ES PT NL IT EL

PDF:

Word Processed:

At the initiative of Commissioner Karel Van Miert, the Commission's Directorate General for competition (DG IV) has opened a procedure to investigate the creation and operation of the online services joint venture Europe Online.

The Commission's main objective in dealing with online cases will be to prevent at an early stage the establishment of anti-competitive situations which could stifle the development of online services and the 'Information Society' by ruling out viable competition before an effective market has had a chance to grow. In the Europe Online case, the Commission would like to know if (i) access to the publications controlled by the partners would be available at fair conditions to other online services, both concerning advertising for the new services and online provision of their content, (ii) publications not belonging to the founding groups would have access to Europe Online's subscribers at conditions similar to those enjoyed by the partners' publications, and (iii) anti-competitive agreements with other companies would be avoided.

DG IV has asked the partners of Europe Online to provide the information necessary for this enquiry. The opening of this procedure does not prejudice the Commission's ultimate position on Europe Online. In line with European competition rules and with its opinion on the 'information society', the Commission is committed to providing the conditions for as much innovation as possible; it will take into particular consideration the benefits which the emergence of new online service providers represent for consumers.

According to the information presently available with DG IV, the joint venture Europe Online brings together important players from the publishing and communication fields as well as financial participants with broader interests. The three main shareholders are the major publishing groups Burda (Germany), Matra-Hachette (France) and Pearson (UK). It seems that another German publishing group, Springer Verlag, recently joined as well. In addition, two US companies would contribute experience from the US online services sector. These are: Meigher Communications (created by certain founders of America Online) and Interchange Online Network (developer of some software used by Europe Online, and recently acquired by the leading US telecom operator AT&T). The financial partners include the Luxembourg-based Société Nationale de Crédit à l'Investissement and the Banque et Caisse d'Epargne de l'Etat, Luxembourg, both of which are also involved in Société Européenne de Satellites (SES), promoter of the Astra satellites.

In competition with existing online companies in Europe, such as CompuServe, Europe Online aims to provide domestic and business users with the "gateway" linking their personal computer with a range of online services. Currently such services mainly concern electronic mail, specialized databases providing publications and other data, access to bulletin boards, discussion groups and interactive games. Online services are, however, developing rapidly and will increasingly include more sophisticated audiovisual communications such as video-on-demand, videoconferencing and "virtual shopping malls" together with tele-transaction services (shopping, banking, reservations etc. from the home). They will become increasingly accessible via personal computers, cable TV and videotex services such as the French Minitel.

These services which mark the start of the Information Society have been identified in the Commission's 'White Paper on growth, competitiveness and employment' as major areas for growth of the European economy. To ensure stronger innovation, investments and benefits to the consumers in Europe, a careful monitoring is required, especially to ensure respect for the competition rules. Today, Europe's online services market is less than half that of the US market. It is also two to three years behind the US in terms of available products and consumer interest. But this gap is narrowing, particularly as new services become available in all European languages. The European market for online services is expected to double by the year 2000, reaching around ECU 5 to 6 bn.

In addition to a number of existing companies, at least two other international online services are to establish themselves in Europe by the end of 1995: the joint venture between America Online (AOL) and Bertelsmann, and the Microsoft Network (MSN). AOL/Bertelsmann has already had contacts with the Commission and MSN is being monitored carefully both by the Commission and by the US authorities. On a more national or local basis many other players are hoping to reach that critical mass of subscribers which makes an on-line enterprise commercially viable.

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## GSM ITALY : COMMISSION ASKS FAIR TREATMENT FOR OMNITEL

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DN: IP/95/1093 Date: 1995-10-04

TXT: FR EN DA ES PT NL IT EL

PDF:

Word Processed:

On the initiative of M. Karel Van Miert the Commission has today decided to ask the Italian Government to take necessary measures to establish a level playing field between the two competing operators on the Italian GSM market.

The Commission has indeed requested that the Italian authorities take the necessary steps to abolish the distortion of competition resulting from the initial payment imposed on Omnitel Pronto Italia and to secure equal conditions for all operators of GSM radiotelephony by the following means:

- a requirement that Telecom Italia make an identical payment; or
- the adoption, after receiving the agreement of the Commission, of corrective measures equivalent in economic terms to the payment made by the second operator

The Commission recognises and supports the significant progress already made in Italy in this latter context, with the recent submission of draft legislation to the Italian Parliament for fundamental regulatory reform of the Italian telecoms market. Within three months the Italian authorities are to indicate what measures have been implemented.

The Commission is particularly concerned with the auction procedure which certain Member States, including Italy, have included in the selection criteria of the second operator. In these cases the second licence is awarded not only on the basis of a comparison of intrinsic qualitative elements such as intended coverage roll out, expertise in the area and envisaged tariffs, but also on the basis of a financial bid above a certain set threshold. The Commission criticized this type of auction approach in its mobile Green paper of 1994 since it implies a selective burden on new, innovative technologies which will ultimately disadvantage future users. In the selection procedures screened to date, it appears that the use of auctions for the selection of the second operator only, lead to unfair conditions and thus threatened to thwart competition in the developing GSM market.

The Commission decided in December 1994 to take legal action (under Treaty Article 90) against Italy. The Commission stated that it would renounce legal action if Italy either abolished the discriminatory fee, or required the incumbent to pay the same fee, or, by implementing regulatory measures which adequately compensated the second operator. Compensation might concern, for example, better conditions of interconnection with the national operator's network and/or a commitment to earlier liberalisation of infrastructure for mobile communications than previously foreseen. Since interconnections with, and use of, leased line capacity of the incumbent operators currently represents around 30 to 40 % of the second operator's turnover, the significance of such compensatory measures is clear.

COMPARATIVE TABLE REGARDING THE GRANTING OF COMPETING MOBILE LICENCES IN THE COMMUNITY

GSM OPERATORS	DCS 1800 OPERATORS	SELECTION SECOND (AND FURTHER) OPERATOR(S)	RELEVANT CIRCUMSTANCES



B	2	-	auction element amongst the selection criteria of the second operator	equivalent amount to be paid by public operator
DK	2	-	qualitative criteria only	same annual fee
DE	2	1	qualitative criteria only	same annual fee
GR	2	-	auction only	public operator excluded from auction
E	2	-	auction element	compensations currently discussed
FIN	2	-	qualitative criteria only	same annual fee
F	2	1	qualitative criteria only	same annual fee
IR	1	-	auction element	limited weighing (19%) - similar amount requested from public operator
I	2	-	auction element	no similar amount requested from public operator
L	1	-		no intervention of the Commission taking account size of the country
NL	2	-	qualitative criteria only	same annual fee
A	1 (but tender issued)	-	auction element	Austria announced same payment by public operator
PT	2	-	qualitative criteria only	same annual fee
SV	3	-	qualitative criteria only	same annual fee
UK	2	2	qualitative criteria only	same annual fee

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## THE COMMISSION OPENS CABLE TV NETWORKS TO LIBERALISED TELECOMS SERVICES

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DN: IP/95/1102 Date: 1995-10-11

TXT: FR EN DE PT NL IT EL

PDF:

Word Processed:

At the initiative of Commissioners Van Miert and Bangemann, the Commission has today adopted a directive lifting restrictions on the use of cable TV networks throughout the Union for the carriage of all liberalised telecommunications services. It aims, in particular, to allow new multimedia telecoms services to be carried on cable networks, throughout the European Union, by 1 January 1996.

In many of the Member States existing national regulation still restricts use of cable TV networks to simple, one-way television broadcasting services (see table). The regulatory restrictions thus effectively prevent cable TV operators from offering carriage or provision of any of the new switched (i.e. interactive) multimedia services. The main goal of the Commission is to lift those restrictions in order to encourage investment and foster pilot projects and new initiatives in this field. Examples of such new services include: tele-shopping and tele-transaction packages, interactive games and education services, on-line databases including detailed/moving images

Lifting restrictions on cable network usage should also introduce alternative means for all telecoms service providers to gain switched access to end customers (instead of relying exclusively on the monopoly telecoms operator) permitting a lowering of costs.

### Scope of the Directive

Like the satellite directive adopted in October 1994, the cable directive involves an amendment to the 1990 telecoms services directive (90/388). The amendment allows service providers the choice of offering their services over cable TV networks. This does not affect the Member States' rights to maintain monopolies in provision of public voice telephony until 1998.

During the consultation on the draft text, the European Parliament, as well as other interested parties proposed extending the scope of the directive to cover the provision of cable TV services by telecom operators. The idea is based on "symmetry" of liberalisation: i.e. once cable operators may enter the telecoms services market, then telecom operators should be allowed to enter the TV broadcasting market.

For legal reasons however it was not possible to address the "symmetry" issue in this directive. The question will certainly need to be addressed in the context of the measures surrounding the 1998 date for full telecoms liberalisation.

### Content of the Directive

#### \* Lifting Restrictions

Article 1 of the cable TV directive abolishes restrictions on the use of transmission capacity on CATV networks for all telecoms services, apart from public voice telephony, from 1 January 1996. This covers, in particular data communications, corporate networks and multi-media services. The article also ensures that cable TV networks are allowed to (a) interconnect

with the national public telecoms network, and (b) directly interconnect with each other (i.e. in as far as already possible in the framework of their broadcasting business).

\* Competitive safeguards and joint provision

Article 2 of the directive further addresses the situation occurring in some Member States where the telecoms operator also owns cable TV companies.

The Directive thus asks the Member States to impose accounting transparency and separation of financial accounts between the two business activities as soon as a turnover of 50 million Ecus is reached in the market for telecom.

The Commission will assess, before January 1, 1998, whether accounting separation is sufficient to avoid abusive practices.

#### BACKGROUND

The current situation in the Member States

The most extensive cable TV networks are in the Benelux countries with over 90% of households passed. They are generally provided by local municipal monopolies. Although very developed in terms of penetration technological upgrading will be needed in most cases in order to cope with demands for transmission of new interactive audiovisual services and other two-way telecoms services. Cable networks in Denmark and Germany cover around 70% of households. Denmark has over 6500 cable operators, but Germany only one, that is the public telecoms operator DBPT.

Ireland has a relatively developed cable network with around 50% of households passed and around 13 cable operators. Services are provided by licence holders in conjunction with Telecom Eireann. The latter has recently announced an increase in its stake to 75% in the leading Irish cable operator and programmer, Cablelink.

In Spain, cable penetration is also low with around 8% of households passed and a subscription rate of 1% of all households. Service is currently provided in a limited number of areas by regional authorities or town councils. There are 28 of these local cable operations which generally started as local distributors of satellite pay TV. However, Telefonica, in the meantime has been rapidly upgrading its own network with optic fibre capacity and claims it is now adapted for carriage of TV signals and multimedia services to the homes of the major part of the population. The Spanish telecom operator has recently established a joint venture called Cablevision with the leading media group in Spain, PRISA. The PRISA group controls the largest newspaper publisher, and broadcasting operation as well as the only pay TV channel in the country. A complaint to the Commission against the formation of this joint venture was lodged this month by one of Spain's three private TV channels, Antena 3.

In Italy there is no significant cable network development as yet. However Telecom Italia has recently announced its own \$7.8 billion "Socrates" project to roll out its own nationwide cable network, like Telefonica, by installing fibre optic lines to the home. The target is to pass at least 50% of households by 1998. In a first phase Socrates will offer cable TV channels and pay-per-view services. In a second phase interactive services including video games, home-banking and home shopping, will be introduced. In the third and final phase Telecom Italia proposes full "services integration" of telecoms and broadcasting services over a common network platform

The European Commission has in the meantime sent requests for information have been sent to Telecom Italia, Telefonica and Telecom Eireann. The aim is to clarify the plans of these operators and to assess the facts and possible legal implications concerning their potential use of monopoly telecoms infrastructure to provide cable TV services.

In the UK cable network roll out is still relatively limited with only around 10% of homes passed and a subscription rate in 1994 of only 2.8%.

However, early infrastructure liberalisation in the UK ensured that investment was made in making these networks technologically advanced, so that they are generally already capable of providing switched multi-media services.

In Portugal cable television only started at the end of 1994 through TV Cabo Portugal which is a part of the Portugal Telecom group. It is divided into 9 regional operational companies. By the end of this year TV Cabo Portugal hopes to have passed almost 400 000 homes.

Greece has no cable TV network as yet.

#### Table

	Use of cable TV networks for liberalised services
Belgium	No
Denmark	No
France	Non-voice services only
Germany	No
Greece	-----*
Ireland	No legal provision
Italy	-----* (legislation pending)
Luxembourg	No legal provision
Netherlands	Limited use
Portugal	No
Spain	No (but pending legislation)
UK	Yes

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## FUTURE DEVELOPMENT OF THE MARKET IN DIRECTORIES AND OTHER TELECOMMUNICATIONS INFORMATION SERVICES

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DN: IP/95/1104 Date: 1995-10-13

TXT: FR EN DE DA ES NL EL

PDF:

Word Processed:

On the initiative of Mr Bangemann, the Commission has decided to forward to the European Parliament and the Council a communication setting out guidelines on the directories market. The introduction of a competitive environment in the telecommunications sector requires, on the one hand, an extension of Community telecommunications rules to include directories and information services and, on the other hand, the maintenance of a universal directory and an information service that is easily accessible to all users at an affordable price.

To the extent that a directory is both a product and a service, the provisions of the Treaty relating to competition (Art. 85, 86, 90) and to the free movement of goods, the freedom to provide services and consumer protection (Art. 30 to 34, 36, 59, 60, 100a, 129a and several directives based on these articles) must be applied. The Commission will pursue an application of these provisions taking into account the guidelines outlined in the communication. Where appropriate they will be incorporated in proposals to be presented to the European Parliament and to the Council in order to complete the legal framework for a liberalised telecommunications market.

The directories and associated information services sectors are at the sharp end of telecommunications and publishing and, in consequence, their development is completely at the mercy of any changes that may occur in these two sectors. Directories account for a major proportion of the media and represent 7.5% of the advertising market in the European Union.

Directory services, making up as they do the most important means of access to telecommunications services, will play a central role with regard to the use of telecommunications services in a competitive environment.

Drawing on the benefits of the new technologies and, in particular, of the interactivity made possible by videotex services, this sector is currently making its debut in the world of multimedia. As one of the major elements in this new market, it should contribute significantly to the development of the latter.

Telecommunications directories are supplied in a variety of forms: printed, electronic (on line or CD-ROM) or via a telephone hotline.

The Commission is proposing the following guidelines with a view to developing this sector:

1. Retention of a universal directory and a telephone information service in a competitive environment. In each Member State, users of voice telephony services must have at their disposal at least one complete "White Pages" directory containing the telephone particulars of the subscribers to fixed and mobile services, while at the same time having access to at least one information service at affordable
2. Abolition of the exclusive and special rights in the telecommunications directories market which exist under certain national regulations. These

liberalization measures seek to promote the dynamic development of supply, while at the same time respecting the rules of competition and taking account, on the one hand, of recent trends in the regulations applicable to telecommunications services, notably the complete liberalization of fixed voice telephony services with effect from 1 January 1998 and, on the other hand, of the anticipated development of the trans-European networks and mobile telephony services in the years to come.

3. Conditions governing access and marketing. To the extent that directory services and other information services for subscribers can no longer be regarded as reserved activities, access to raw subscriber data, pure and simple, should be provided on the basis of objective, transparent and non-discriminatory criteria and in accordance with the Community provisions in force, notably with regard to the rules of competition, the principles of Open Network Provision (ONP) and the protection of personal data and individual privacy.
4. Promotion of new technologies (electronic directory, CD-ROM and X500 service) and opening-up to multimedia. By virtue of the facilities already offered by electronic directories (speed of interrogation on line, continuous updating of data, diversification of applications), steps should be taken to encourage the development of interconnections between the various existing services in the Union. Furthermore, the emergence of electronic media and the interactivity developed through videotex should facilitate the evolution of directories along multimedia lines.
5. Precautionary measures

Protection of individual privacy. In the context of the provision of directory services, the protection of personal data must be guaranteed. Subscribers must be informed of their rights to protection against all forms of intrusion into their private lives, i.e. the right not to be included in the directory, the right of access and the right to correction in respect of data which concern them, the right to oppose the marketing of data relating to them and the right to limit the use of such data.

Protection of intellectual property rights. The benefits of the national and Community provisions governing copyright should be extended to include directories, pursuant to the criteria allowing for protection under the regulations currently in force.

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## ATLAS-PHOENIX: CLEARANCE POSSIBLE BY MID-1996

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DN: IP/95/1138 Date: 1995-10-18

TXT: FR EN DE DA ES PT NL IT EL

PDF:

Word Processed:

Mr. Karel Van Miert, Commissioner in charge of EU competition policy, has informed the European Commission about commitments made by the French and German ministers in charge of telecommunications and the CEOs of France Telecom and Deutsche Telekom AG regarding the notified ATLAS and PHOENIX telecommunications alliance.

On the basis of these main and other commitments, the Commission now intends to initiate the formal procedure, the first step of which will be the publication of a Notice in the Official Journal setting out the main factual elements of the notified transactions, including the amendments and commitments agreed upon by the parties, and inviting interested third parties to submit any comments they may have within a specified period, normally speaking one month.

The procedure also involves a consultation of the Advisory Committee of Member State competition authorities on the text of a draft decision by the Commission, which could be formally adopted during the first half of 1996.

The amendments and undertakings offered by the national telecommunications ministers of France and Germany and the parties to the ATLAS and PHOENIX alliances are designed to meet the concerns expressed by the Commission, i.e.:

- the French and German governments have undertaken a firm political commitment to liberalize alternative telecommunications infrastructure for the provision of liberalized telecommunications services, i.e. not basic public voice telephony, by 1 July 1996 and to liberalize fully all telecommunications services, including public voice, and infrastructure by 1 January 1998;
- the public switched data networks in France and Germany, Transpac and Datex-P respectively, will until 1 January 1998 remain separated from the ATLAS joint venture set up by France Telecom and Deutsche Telekom;
- France Telecom and Deutsche Telekom agree to establish and maintain access to their domestic public switched data networks in France and Germany on a non-discriminatory, open and transparent basis to all service providers offering low-level (so-called X.25) data services; to ensure continued non-discriminatory access in the future, the parties' commitment also relates to any generally applied standardised interconnection protocol that may modify, replace or co-exist with, the current standard;
- France Telecom and Deutsche Telekom agree not to engage in cross-subsidisation; to prevent cross-subsidies, all entities formed pursuant to the ATLAS and PHOENIX ventures will be established as distinct entities, separate from the parent companies and subject to regular and customary auditing, to ensure that dealings between these entities and France Telecom and Deutsche Telekom take place on an arm's length basis;
- France Telecom agrees to sell the INFO AG company, an important competitor of Datex-P on the German data network services market.

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## COMMISSION PROPOSES ACTION IN THE FIELD OF SATELLITE PERSONAL COMMUNICATIONS SERVICES (S-PCS).

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DN: IP/95/1202 Date: 1995-11-08

TXT: FR EN DE DA ES PT NL IT

PDF:

Word Processed:

On a proposal of Commissioner Martin Bangemann, the European Commission today adopted a "Proposal to European Parliament and Council for an action at a Union level in the field of satellite personal communications services". The proposal could be adopted by the European Parliament and the Council by the middle of 1996.

Satellite personal communications services will provide data and/or voice (and in the future also video) services into a fixed or portable personal terminal, approximately the size of today's terrestrial cellular phones, by means of new types of the satellite systems such as Low Earth Orbit (LEO) constellation of some 40-70 satellites overflying the surface of the earth at around 1000 km. These systems will enable global interconnectivity and mobility via the use of personal communications equipment as a complement to world-wide mobile terrestrial networks (in particular GSM).

The current situation: European action is urgently needed.

There is a significant opportunity for European mobile and space industry in both equipment and services in satellite PCS. Actual European industry contracts are valued at about 500 million ECU, while potential further contracts are estimated to reach tens of billions of ECU, especially in handsets.

In view of limited availability of frequency spectrum resources and the number of announced satellite PCS systems, there is a need to come worldwide to a co-ordinated selection of satellite PCS systems taking due account of the economic, industrial and social implications of the proposed services.

The operation of the satellite systems is subject to two inter-related sets of issues:

- formal notification to the ITU (International Telecommunications Union) for the purpose of technical frequency coordination, and
- selection and authorisation of the systems in nations where the space segment capacity is to be used.

Successful completion of the ITU frequency coordination process does not provide any guarantee that the satellite system will indeed be authorised to provide space segment capacity for use in a particular country.

In the United States, the Federal Communications Commission (FCC) has considered six applications. In early 1995 the FCC issued orders selecting and licensing three of the proposed concepts for global service provision, namely Globalstar, Iridium, and Odyssey.

Regulatory measures, including licensing, in other parts of the world are yet to be taken although many countries are evaluating the issues arising from the introduction of these services. In the European Union, the Commission has undertaken a number of initiatives. She organised a hearing

in September 1992 where the industry presented their plans to interested regulators, industry and users. In its Communication on Satellite Personal Communications of April 1993, the Commission underlined the strategic importance of satellite personal communications systems and services.

There needs to be compatibility between any European spectrum usage and usage in other regions of the world. The spectrum is to some extent controlled by those who lay first claim on the spectrum in the context of the ITU procedures and there is a danger that, unless precautions are taken, systems capable of providing service in Europe may be selected by a process outside European jurisdiction. Therefore a European approach for licensing is urgently needed in order to use the limited frequency resource most efficiently and to strengthen the combined European position on this matter.

The proposed action

The objectives of action shall be to ensure, within a period of three years

- selection of satellite PCS space segment operators;
- the adoption of common conditions to be attached to authorisations for satellite PCS space segment operators;
- harmonisation of conditions for authorisations;
- the establishment of a dialogue and, where appropriate, negotiations between the European Union and third countries with the aim of establishing international cooperation in order to promote development of satellite personal communications services and remove the obstacles to their development.

As a first step, the Commission has decided to publish a Call-for-Information in the Official Journal, addressed to prospective consortia and other relevant industry planning to provide satellite personal communications services and/or equipment in the European Union. Through this Call-for-Information, the Commission seeks detailed information of all relevant matters which may assist the definition of the scope and modalities of a selection and authorisation process, including suitable criteria for selection and conditions for authorisation.

The Commission may ask the European standardisation bodies such as the European Telecommunications Standards Institute (ETSI) and Cen/Cenelec, as well as the European Radio Committee (ERC), and the European Committee for Telecommunications Regulatory Affairs (ECTRA), via work requirements under the relevant existing framework agreements with those organisations, to study the necessary technical criteria and conditions.

Finally the Commission, who shall be assisted by an advisory and a regulatory Committee shall adopt Decisions on:

- common conditions to be attached to the authorisations of the selected satellite personal communications space segment operators;
- harmonised conditions for the authorisation of providers of satellite personal communications services, gateway operators, and, if required, for the circulation and use of equipment;
- any other measures aimed at facilitating the development of satellite personal communications services.

As to International aspects, the Commission monitors developments outside the Community and consults with third countries on the coordinated introduction of satellite personal communications at a global level.

Whenever the Commission establishes that the situation may require negotiations with third countries, the Commission will start, where appropriate, negotiations in view of these aims. The principle of Community action will be aimed at ensuring effective and comparable access for Community organisations in all markets.

Annex

to a European Parliament and Council Decision of  
on an action at a Union level in the field of  
satellite personal communications services in the European Union.

Time schedule for measures

- Sept. 96 Establishment of categories of satellite personal communications services for which a selection of satellite systems is required;  
  
Publication of a Call-for-Declaration of Interest in the Official Journal;
- Oct. 96 Adoption of criteria for the selection of satellite systems and the principles for the authorisations for these systems;
- Dec. 96 Based on a comparative bidding process and subsequent evaluation, selection of satellite systems used for the provision of categories of satellite PCS services;  
  
Adoption of common conditions for the authorisation of the selected systems;
- Mar. 97 Adoption of harmonised conditions for the authorisation of all aspects of satellite - personal communications as they concern, inter alia, service provision, equipment, interconnection, numbering, and gateway access.

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## COMMISSION ADOPTS TWO PROPOSALS COMPLETING THE REGULATORY FRAMEWORK FOR A LIBERALISED TELE-COMMUNICATIONS MARKET.

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DN: IP/95/1243 Date: 1995-11-14

TXT: FR EN DE DA ES PT NL IT EL

PDF:

Word Processed:

At the initiative of Commissioner Bangemann, the Commission today adopted two proposals for legislation (both based on Article 100A) that constitute key elements of the future regulatory framework for the telecommunications sector, following liberalisation by 1 January 1998.

1. The first one, a proposal for a European Parliament and Council Directive, will, together with directive 90/388/EEC[1] (based on Article 90 of the Treaty), establish a common framework for general authorisations and individual licences granted by Member States in the field of telecommunications services.

While full competition will be introduced in the telecommunications sector in most Member States in 1998, authorisation regimes remain necessary in order to ensure that certain public interest objectives such as universal service are attained. At the same time no undue burdens must be imposed on market players.

In that context, the proposed directive sets up rules to be implemented at national level, together with the full application of competition principles, both for the procedures for the granting of authorisations or licences and the conditions that can be attached to these authorisations. Such a common framework should facilitate, for undertakings acting in the field of telecommunications, the exercise of freedom of establishment and freedom to provide services in the European Union.

The most important features of the proposed directive are:

- in line with the principle of subsidiarity, the granting of authorisations will be the responsibility of Member States;
- there should be no obligation for Member States to require an authorisation, but if they do so they must be in compliance with the following principles;
- the prohibition of any a priori limitation in the number of new entrants, except to the extent required to ensure an efficient use of radio frequencies;
- the priority given to general authorisations (every undertaking complying with conditions set out in general rules may offer its services or infrastructure), as opposed to individual licences;
- national authorisation or licencing procedures have to be open, transparent and non-discriminatory;
- the definition of harmonised principles and the provision of harmonisation mechanisms both for the procedures for the granting of authorisations and the conditions attached to authorisations (for example conditions related to the protection of users, in particular in relation to prior approval by the regulatory authority of the standard

consumer contract, provision of detailed and accurate billing, provision of emergency services and special arrangements for disabled people).

- the introduction of provisions designed to facilitate cross-border services. In particular an undertaking intending to provide a telecommunications service in more than one Member State may request the national regulatory authorities concerned to co-ordinate their authorisation procedures in order to deliver the necessary authorisations on substantially the same conditions.
2. The second text adopted today by the Commission is a proposal to update two existing Directives in the area of open network provision (ONP).

Open Network Provision (ONP) concerns the harmonisation of conditions for access to, and use of, public telecommunications networks and services.

The framework Directive 90/387 EEC describes objectives and procedures. It covers the use of standards, requirements for the independence of the national regulatory authorities, and the ONP Committee procedures. The Directive does not place any specific obligations on market players. These obligations are covered by two individual ONP Directives:

- Council Directive 92/44/EEC on the application of ONP to leased lines
- European Parliament and Council Directive on the application of ONP to voice telephony (adoption expected by the end of 1995)

The ONP framework Directive, first adopted in 1990, and the ONP Leased Lines Directive, adopted in 1992, are being now updated to take account of the introduction of competition after 1998, and to provide a common approach for the provision of important public telecommunications services in the European Union.

Given the crucial role played by national regulatory authorities for the telecommunications in a liberalised market, a new requirement is being introduced in the ONP framework Directive to reinforce the independence of the national regulatory authorities for telecommunications in each Member State. In particular, where a Member State maintains a significant degree of ownership or control of a telecommunications organisation, it must ensure the effective separation of the regulatory activities from activities related to ownership or control.

The objective of the revised ONP framework Directive remains the harmonisation of conditions for access to and use of public telecommunications networks and services, but the emphasis is on achieving this through voluntary observance of standards. The existing procedure, whereby standards can be made compulsory under certain circumstances, would be modified to include a period of public consultation before any decision was taken.

The leased lines Directive requires that leased lines shall be offered and provided on request without discrimination to all users.

Non-discrimination applies to, inter alia, availability of technical access, tariffs, quality of service, provision time (delivery period), fair distribution of capacity in case of scarcity, repair time and availability of network information.

The revised ONP leased lines Directive will continue to require that the present minimum set of leased lines is available to all users in the EU from at least one organisation in each Member State. This obligation will be placed only on organisations with significant market power, as determined by the national regulatory authorities in accordance with guidelines given in the Directive. Requirements for advance publication of tariff changes will be removed and the requirement for cost orientation of tariffs will be relaxed where there is strong competition in the provision of leased lines. A new annex identifies other types of high speed leased line whose provision is to be encouraged, and recommends suitable voluntary standards for connection to these types of leased line.

[1] Commission Directive 90/388/EEC on competition in the markets for telecommunications services, O.J. L 192/10, 24.7.90, and in particular its amendment, Draft Commission Directive amending Commission Directive 388/90/EEC regarding the implementation of full competition in the telecommunications markets, O.J. C 263/6, 10.10.95 (adopted by the on 19 July 1995).

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## ALTERNATIVE TELECOMS NETWORK AUTHORISED IN GERMANY AFTER COMMISSION INTERVENTION

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DN: IP/95/1275 Date: 1995-11-22

TXT: FR EN DE DA ES PT NL IT EL

PDF:

Word Processed:

Following the introduction of a legal procedure (under Article 90 of the EC Treaty) by the Commission, the German Ministry of Posts and Telecommunications has granted a new licence for the establishment and operation of a major alternative telecommunications network.

Vebacom is the telecommunications subsidiary of the VEBA AG, a German utilities holding company. The former filed a complaint with the Commission's Directorate General for competition in April 1995 after several unsuccessful attempts to obtain a licence for a broadband telecommunications network based on SDH (Synchronous digital hierarchy) technology, which would allow the transfer of data between 36 different sites of the German public television broadcaster ARD.

The Commission took the preliminary view that the complaint was justified, in particular since Vebacom intends to offer a service based on a new technology (SDH) which is not offered by Deutsche Telekom AG, the holder of the infrastructure monopoly in Germany. The refusal to authorize the new offering is thus holding back technical progress.

After informal discussions with the Commission the German Ministry of Posts and Telecommunications has now agreed to grant the licence as requested.

Alternative telecommunications infrastructure refers in general to the telecommunications networks owned and run by companies other than traditional telecommunications operators, like utilities and railways. Currently regulatory restrictions in most Member states limit the use of these networks to the internal needs of the company who owns it. That is, they are not allowed to lease spare capacity to the third parties. These restrictions constitute a major obstacle for the introduction of a fully liberalised regulatory environment for the telecommunications sector up to 1998 since such leased capacity is in great demand but mostly only available from a monopoly.

In order to avoid legal action in similar cases the Commission proposed on the initiative of Commissioner Van Miert in a Draft Directive of 19 July 1995 to generally liberalise alternative infrastructures. The draft Directive has been published on 10 October in the Official Journal for a two-months public consultation period.

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## COMMISSION OPENS AN ENQUIRY ON THE ALLIANCE AMERICA ONLINE / BERTELSMANN / DEUTSCHE TELEKOM

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DN: IP/95/1354 Date: 1995-12-06

TXT: FR EN DE ES PT NL IT EL

PDF:

Word Processed:

Commissioner Karel van Miert asked the Directorate-General for Competition of the Commission (DG IV) to analyse the creation of this alliance in the field of online services. This alliance brings together the companies America Online (leader on this market in the United States), Bertelsmann (first publishing group in Germany and in Europe) and Deutsche Telekom (dominant telecommunications operator in Germany and first in Europe); it could also be opened to another German publisher: Axel Springer.

A letter of intent has already been signed by the partners, and specific contracts are being prepared. The agreement envisages in particular cross-shareholdings between AOL / Bertelsmann on the one hand, and Telekom Online on the other hand, as well as the acquisition of shares in America Online in the United States by Deutsche Telekom. The partners intend to segment their offerings, Telekom Online specializing in services to businesses, and AOL in services to private consumers. An extension of the alliance to include Springer is also under discussion, and other partners from other countries could join it as well.

This alliance is important due to the size of its partners. Deutsche Telekom, in particular, holds a dominant position on the German market of online services (through its subsidiary Telekom Online, comprising the BTX and DATEX-J services), and also controls networks that are essential for the development of competing online services .

DG IV's objectives in relation to online services are to prevent the establishment of anti-competitive situations which could slow down the development on-line services and of the 'Information Society'.

In the case of AOL / Bertelsmann / Deutsche Telekom, the Commission wishes to know in particular under which conditions (i) competing online services would be able to obtain access to the content of publications controlled by the partners, or to purchase advertising space to promote new services (ii) publications not belonging to the partners would be able to propose their content online (iii) other online service companies would be able to use the networks and services of Deutsche Telekom (iv) agreements with other online services companies might exist.

DG IV has asked the alliance partners to provide the information necessary for this enquiry. This enquiry in no prejudges the final position of the Commission. In accordance with its opinion on the 'Information Society', the Commission is ready to provide the conditions for the greatest possible innovation, including alliances and joint-ventures, while respecting competition rules. It will take into particular consideration the advantages that the emergence of new online services brings for consumers.

### BACKGROUND

In addition to numerous existing companies, at least two other international online services are currently being established in several European countries in parallel: Europe Online (grouping the German publisher Burda and several Luxembourg financial institutions) and Microsoft Network.

(MSN). DG IV opened an enquiry into Europe Online in September 1995, the answers to which are being examined, and MSN is being monitored closely both by the Commission and by the American authorities. On a more national or local basis many other new entrants hope to reach the critical mass of subscribers which makes an online service commercially viable.

The commercial online services provide a "bridge" connecting Personal Computers (PC) with a broad range of online services, including a screen interface, telecommunication access through local telephone numbers, and access to the services themselves.

These services are provided either by the partners themselves, or by other companies taken under contract, such as other publishers, or via the worldwide network Internet.

Currently, such services concern mainly electronic mail, specialized databases providing publications and other data, access to bulletin boards, to discussion groups and to interactive games. However, online services develop quickly and, in the future, will comprise more sophisticated audio-visual communications such as video-on demand, videoconference as well as "virtual shopping malls" including teletransactions from home (purchases, banks, travel and entertainment reservations). Access to such services will improve gradually, from PCs, from cable TV and from videotex systems like France's Minitel.

These services, which mark the beginning of the 'Information Society' were identified by the Commission's White Paper on 'Growth, competitiveness and employment' as important sectors for European economic growth. To ensure stronger innovation, investments and the interests of the consumers, careful monitoring is necessary, including in particular compliance with competition rules. Today, the European market for online services is less than half that of the United States. Europe is also a few years behind in terms of new services availability and consumer interest. But this gap is narrowing, particularly as new services become available in all European languages. The European market for online services is expected to double between now and the year 2000, reaching approximately 5 to 6 billion ECU.

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## THE COMMISSION CLEARS A JOINT VENTURE BETWEEN ERICSSON AND ASCOM

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DN: IP/96/14 Date: 1996-01-09

TXT: FR EN DE ES PT NL IT EL

PDF:

Word Processed:

On 27 November 1995 the Commission was notified by Ericsson and Ascom of their agreement to establish a joint venture company, for which Ascom's Swedish subsidiary, Ascom Tateco, will serve as vehicle. The joint venture which will carry out activities in the wireless business communications sector, in particular the development, manufacture, sales and installation of on-site paging systems and equipment, in which up to the present both of the parents have been active in the market.

The investigation carried out by the Commission among customers and competitors of the parties in the on-site paging market has shown that the joint venture will be faced with sufficient competition throughout the EEA from the present players, which are either strong multinational companies such as Philips, Bosch and Motorola, or are companies specialized in on-site paging, such as Multitone. Furthermore, the market concerned is characterized by the existence of large sophisticated customers, in particular in the public sector, who are in a position to exercise significant bargaining power and who frequently use calls for tenders to award contracts. In addition, the Commission has taken into account the competitive pressure of other wireless technologies, such as cordless telephony.

Given the above-mentioned factors, the Commission has concluded that there is neither creation nor strengthening of a dominant position as a result of the operation and has, therefore, decided not to oppose it.

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## COMMISSION FORMALLY ADOPTS DIRECTIVE ACCELERATING COMPETITION IN EU MOBILE AND PERSONAL COMMUNICATIONS MARKET

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DN: IP/96/51 Date: 1996-01-16

TXT: FR EN DE DA ES PT NL IT EL

PDF:

Word Processed:

The Commission has today formally adopted the Article 90 directive, put forward by Commissioner Van Miert in cooperation with Commissioner Bangemann, opening the EU mobile and personal communications market to full competition.

The directive is based on the discussion process launched last year by the Green Paper on Mobile and Personal Communications. It requires Member States to abolish all exclusive and special rights in the area of mobile communications and, wherever this has not yet been achieved, to establish open and fair licensing procedures to authorise the launch of the digital services GSM, DCS 1800 and DECT. This includes lifting the restrictions on current licensees for one of these frequencies from applying to extend their services into the others. The directive stipulates that Member States must cease to restrict the combination of the mobile technologies or systems, in particular where multistandard equipment is available, while also taking into account the benefit of ensuring effective competition between operators in the relevant markets by allowing new entrants gain a foothold.

The directive also removes all existing restrictions on use of facilities for mobile networks, allowing new mobile operators to make full use of their own infrastructure as well as that provided by third parties such as utilities' networks. Use of infrastructure other than those controlled by the incumbent telecoms operator is essential to the success of new entrants to the mobile market as it gives them much greater control over their cost base. Leasing capacity currently represents a cost factor for second operators of between 30 and 50%. The right to set up their own networks and choose alternative infrastructure and connections also gives mobile operators significantly more flexibility representing an strong push towards further development and innovation in the mobile market.

Greater efficiency and choice bought about by competition in the mobile market is particularly important in the run up to 1998 full telecoms liberalisation as it will dampen the potential for increases in (fixed) local charges to the consumer. The increasingly commercial incumbent (fixed link) operations are now set to position themselves to make the most of their local loop monopoly before the effects of full network competition are felt. However, the rapidly decreasing price of competitive mobile services will set an effective ceiling for the wire based local tariffs.

The Commission will be paying close attention to price adjustments in the telecoms sector between now and 1998 in order to secure the maximum benefits of liberalisation for consumers across the EU.

### Time Table

The mobile directive will enter into force twenty days after publication in the Official Journal of the EC which is expected within the next ten days. The Member States then have nine months to notify the Commission of the appropriate national measures taken to implement its provisions.

From the moment the directive enters into force, in addition to what has already been achieved in opening up the GSM licensing process across the Union, Member States must open licence allocation procedures for all public access/Telepoint applications, including systems operating on the basis of the DECT standard.

By January 1, 1998, at the latest the Member States must also have opened up the licencing of mobile systems according to the DCS 1800 standard.

Restrictions on infrastructure and direct interconnection for mobile communications must be abolished immediately. However, Member States with less developed networks may apply for derogations of up to five years to take account of their specific situations. This concerns Portugal, Greece, Spain and Ireland.

#### Some figures about the Mobile Market

With adoption of these measures the European Union has now taken the lead in setting the right regulatory conditions for encouraging the development of mobile and personal communications into a vast mass market. The directive means that the EU market will be the first region in the world to enjoy the combination of liberalisation of services and networks, together with the deployment of harmonised, leading edge, digital standards over such a large area. The standards confirmed for the EU are GSM, DCS 1800 (the two frequencies available for digital mobile services) and DECT (for digital cordless telephony within a fixed radius). This both reflects and further establishes the global momentum behind the take up of this technology for the second generation digital mobile systems. The wireless market is now set to become a core component of the information society and the development of true person to person communications.

The mobile sector is by far the most dynamic in the telecoms market in the EU experiencing levels of growth of over 60%. In the last year the number of cellular subscribers in Europe has grown from around 12 million to over 20 million, clearly outstripping growth in numbers of fixed subscribers. The vast majority of the new mobile customers are enjoying digital services, particularly GSM, which allows them to roam throughout Europe with the same handset and is also much more efficient concerning use of the frequency spectrum.

On top of very substantial analogue networks in countries such as the UK, Italy and Scandinavia, the growth potential of GSM is now also evident in nearly all the Member States. In France, for example, GSM subscribers grew from around 337 000 to around 797 000 over the past year. In Belgium there were around 53 000 GSM subscribers at the end of 1994 and there are now nearly 146 000. Italy saw growth over the same period from 45 000 in 1994 to 170 000 in October 1995. Germany still remains by far the most important market with almost three and a half million users, of which over two and a half million are now on the GSM network. However progress in countries with less developed networks is also notable. Over the last 12 months GSM subscribers in Greece increased from 125 000 to 255 000, and in Portugal, from 122 000 to 241 000. The Scandinavian countries are now also experiencing massive growth in take up of GSM. Most impressive is Sweden where the GSM market has grown from around 200 000 to 905 000 over the past year.

In total, Commission studies predict 38 million cellular mobile users in Europe by the year 2000 and around 80 million by 2010.

The Market growth and lower prices brought about by introducing competition into these markets will effect all sorts of users: residential, both young singles as well as families, and elderly or disabled people who benefit from a cordless phone; small and medium sized businesses benefitting from the organisational flexibility implied by the cordless office, and international business travellers benefitting from cross border GSM roaming.

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## COMMISSION CLEARS THE ACQUISITION BY AT&T OF CERTAIN BUSINESS UNITS OF PHILIPS IN THE TELECOMMUNICATIONS EQUIPMENT SECTOR

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DN: IP/96/129 Date: 1996-02-07

TXT: FR EN DE DA NL IT EL

PDF:

Word Processed:

The Commission has given the green light for the acquisition by AT&T Corp., the American telecommunications company, of certain business units of the Dutch company Philips Electronics N.V. in the market for the provision of public telecommunications equipment.

AT&T, the American telecommunications company, provides a broad range of voice and data communications services, in particular US and international long-distance carrier services. AT&T is the ultimate parent company of a group engaged in the full range of telecoms operator activities.

AT&T's activities are organised into a number of different businesses. The telecoms equipment manufacturing activities are in the Network Systems Group. The acquisition takes place in the framework of the process of restructuring of AT&T which will lead to the separation of the telecommunications equipment business from other groups (including telecoms services) by 01.01.97.

Philips, the Dutch company, is one of the world's largest electronics companies. Its products include lighting, industrial and consumer electronics, recorded music, components, semiconductors, medical systems, and communications systems.

The two divisions from which the Acquired Businesses are to be divested are Télécommunications Radioélectriques et Téléphoniques (TRT) and Philips Kommunikations Industrie AG (PKI). Both of these divisions are within the Philips Communication Systems division and are engaged in the development, production and distribution of telecommunication equipment.

A number of National Sales Organisations will also be acquired by AT&T in the operation. The NSOs concerned are those located in Austria, Belgium, Denmark, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the United Kingdom.

The operation will mainly be of a complementary character with regard to market shares of AT&T and Philips in the relevant product and geographic markets.

The Commission investigation has concluded that the operation will not create or strengthen a dominant position in the affected market.

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## COMMISSION ACCELERATES LIBERALISATION IN TELECOMS SECTOR WHILE EMPHASISING THE IMPORTANCE OF UNIVERSAL SERVICE

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DN: IP/96/183 Date: 1996-02-29

TXT: FR EN

PDF:

Word Processed:

At the initiative of Commissioners Van Miert and Bangemann, the Commission today agreed to adopt the directive implementing in EU law the commitment to full competition in the EU telecommunications market by 1st January 1998. Issued under Treaty Article 90, the directive fixes the date for full liberalisation into EU legislation and sets out deadlines for progress in national implementation in preparation for this goal. Underpinning the directive is the recognition that competition, in the presence of necessary regulatory safeguards, enhances the provision of universal service. Member States must notify the Commission of measures to ensure universal service by 1 July 1997 at the latest.

In line with the broader interests of global information society coordination, adoption of this new EU legislative framework comes just four weeks after final agreement in the US of the 1996 Telecoms Act which fully modernises US telecoms regulations and market structure.

In addition to the 1998 date for opening up the markets in voice telephony and public network infrastructure, the directive accelerates the liberalisation in all other areas: the lifting of all remaining Member State restrictions which do not require major changes in legislative and regulatory frameworks must be achieved this year (1996). Restrictions have already been abolished in satellite, cable and mobile communications. The current directive thus removes the last hurdle before the final gate is opened: As of July 1 of this year use of all alternative infrastructure (such as the telecoms networks of railways, energy and water companies which are currently only authorised for restricted "in-house" purposes) must be liberalised for carriage of commercial telecoms services. This provision excludes public voice telephony service which may be reserved to the national telecoms organisation until 1998.

The original date put forward by the Commission of January 1, 1996, for lifting restrictions on alternative infrastructure has been moved back six months as a compromise to the Member States. Two factors were taken into consideration here:

- the time needed to achieve the implementation requirements
- bringing the date in line with the agreement conditions set down by the Commission in important competition cases

As regards the deadlines of July 1996 and January 1998 for alternative infrastructure and full competition respectively, Member States with less developed networks shall be granted, upon request, additional implementation periods of up to five years provided that this is needed to achieve the necessary structural adjustments. Member States with very small networks may be granted up to two years under the same conditions.

Alongside the lifting of government restrictions, the Full Competition directive also sets down broad competition principles as regards the appropriate national regulatory frameworks for the post 1998 environment. This concerns, in particular, interconnection, licensing and financing of universal service. Such regulatory instruments should be transparent, non

discriminatory and as least restrictive of competition as possible whilst still achieving important policy goals of public service, interoperability and use of limited resources such as spectrum and rights of way.

Universal service in fact the subject of the recently adopted (13/12/96), Parliament and Council directive applying open access rules to voice telephony. In the coming weeks, the Commission will issue a detailed Commission Communication which will set out the scope of universal service and the future approach of the Commission in this regard.

The harmonisation requirements of Member State rules in these areas fall under the EU's ONP (Open Network Provision) framework which is concerned with open and efficient access to, and use of, the public telecoms networks and services. ONP Council and Parliament legislation in these areas, issued under Article 100A, is currently under discussion. The Commission has ensured that the Article 90 framework is fully coordinated and coherent with the draft ONP framework.

In the meantime, before implementation of ONP rules is achieved and/or in areas where their application is limited, the rights of new entrants to liberalised markets under the Treaty competition rules should not be compromised.

#### Size and growth of telecoms markets and impact of competition\*

Telecommunications is one of the largest and most profitable economic sectors in the world. In 1992 public telecoms services revenue reached \$505 billion. The global telecoms equipment market came to \$120 billion in the same year. At a time when nearly all large industrial and service corporations faced general economic slow down the telecoms sector has thrived. In 1993, for example, the largest 25 public telecoms operators in the developed world were more profitable than the largest 100 commercial banks. Where telecoms services (data, long distance and mobile) have been subjected to the greatest level of competition is where the greatest revenue growth and new employment have been created. In those countries in the EU and around the world with the longest experience of liberalisation, it is demonstratable\* that telecoms employment by new service suppliers offsets jobs shed by incumbent PTOs as they take on the productivity gains of new technology.

At the same time, the increasingly strong link between efficient telecoms service and the whole national economy is shown in the growing reliance which business in general places on telecoms. Over the last ten years the ratio of business telecoms links to employees was around one to nine, now it is more than one to three.

The benefits to business of telecoms competition are of course well known. It is important to underline that residential users also see significant benefits when competition is introduced as is shown in the following graphs (based on OECD research on countries in the OECD region).

Source: OECD 1995

Communication Outlook.

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## TELECOMMUNICATIONS COUNCIL

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DN: BIO/96/313 Date: 1996-06-26

TXT: EN

PDF:

Word Processed:

The Telecommunications Council is going to have its next session on 27 June 1996, beginning at 10.00 a.m. in Luxembourg. The topics of the day are the following ones:

1. Framework for authorisations and licences for telecommunications services.

The proposed directive based on Art. 57(2), 66 and 100 A sets up rules to be implemented at national level, together with full application of competition principles, both for the procedures for the granting of authorisations or licences and the conditions that can be attached to these authorisations. Such a common framework should facilitate for undertakings acting in the field of telecommunications the exercise of freedom of establishment and freedom to provide services in the European Union.

The Council could reach a Common Position in principle with a view to formal adoption in September on this proposal.

2. Adaptation of two Open Network Provision (ONP) Directives.

Open Network Provision (ONP) concerns the harmonisation of conditions for access to, and use of, public telecommunications networks and services.

The ONP Framework Directive (90/387 EEC) and the ONP Leased Lines Directive (92/44 EEC), both based on Art. 100 A, are being now updated to take account of the introduction of competition after 1998, and to provide a common approach for the provision of important public telecommunications services in the European Union.

The objective of the revised ONP framework Directive remains the harmonisation of conditions for access to and use of public telecommunications networks and services. The leased lines Directive requires that leased lines shall be offered and provided on request without discrimination to all users.

Given the crucial role played by national regulatory authorities for the telecommunications in a liberalised market, a new requirement is being introduced to reinforce the independence of the national regulatory authorities for telecommunications in each Member State.

The Council could reach a Common Position on this proposal.

3. Postal Services

The proposed Directive based on Art. 100 A of the EC Treaty provides for a mandatory level of universal service to be provided throughout the Community to all citizens, wherever they are located, at affordable prices and for a high degree of quality of service.

In order to ensure the financial viability of the universal service, the proposed Directive defines harmonised criteria for the services that may be reserved for universal service providers and a timetable for a partial

opening of the market (direct mail and incoming cross-border mail).

The Council will have an orientation debate on the definition of the universal service and the reserved area.

4. Directive concerning the Protection of Personal Data.

The proposal (based on Art. 100 A) defines general principles for the protection of personal data and privacy in the context of telecommunication networks, in particular the integrated services digital network (ISDN).

The Council could - 6 years after the first proposal of the Commission - reach a common position. This would be an important step towards an efficient protection of the ISDN users.

5. Programme to promote the linguistic diversity of the Community in the Information Society.

The programme covering language aspects of the Information Society will run for a period of three years 1996-1998 and have a budget of 15 MECU. The three action lines proposed seek to support efforts to construct a European infrastructure for multilingual language resources, to spur the language industries into action by stimulating technology transfer and demand through a limited number of shared-cost demonstration projects.

Transferring the experience acquired by the European institutions in the processing of multilingualism to the administrations in the Member States and sharing the language resources which each produces can help achieve economies of scale and reduce the cost to multilingual communication to encourage cooperation between administrations in the Member States and the European institutions in order to reduce the cost of multilingual communication in the European public sector.

The Council could adopt this proposal, which is based on Art. 130 (3) of the Treaty.

6. Universal service in the telecommunications sector.

The Commission presented on 13 March 1996 a communication on the future development of the universal service in the European Union. In a fully liberalised environment, every citizen of the Union, whatever his living standard or the region he lives in, will benefit a guaranteed access at affordable conditions to a range of telecommunication services including voice telephony, fax, electronic data, allowing him thereby to participate in the Information Society.

The Presidency has prepared a Council resolution which follows the Commissions communication and opens the way for the proposed revision of the ONP voice telephony directive in order to integrate the notion of affordability, equivalent level of service to disabled users and the introduction of advanced features.

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## TELECOMMUNICATIONS COUNCIL ON 27 JUNE 1996

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The Telecommunications Council on 27 June 1996 in Luxembourg reached political agreements for common positions on two important directives:

1. Directive concerning the Protection of Personal Data.

The Council reached a political agreement on this proposal. A common position will be adopted at one of the next Council meetings.

The proposal for a Directive (based on Art. 100 A) on the protection of data and privacy in the telecommunications sector, dates back to 1990, when it was submitted together with a draft for a general Directive on Data Protection. In 1994 both drafts were formally revised by the Commission to take account of the first reading in the European Parliament and of the new tide of subsidiarity.

However, the Council suspended work on the telecommunications data protection Directive until work on the general Directive was completed. In October 1995 the general Directive was formally adopted and the telecommunications data protection directive was put back on the agenda again by the Spanish Presidency. The text represents a considerable added value in relation to the General Directive on Data Protection.

The added value consists in particular of the coverage of legal persons (General Directive only covers natural persons), the protection of privacy (e.g. by the articles on unsolicited calls and on automatic call forwarding) and of the translation of the principles of the General Directive into more concrete and operational requirements which limit the scope for divergent interpretations by Member States and/or operators.

2. Adaptation of two Open Network Provision (ONP) Directives.

The Council reached a political agreement on this proposal. A common position will be adopted at one of the next Council meetings.

The ONP Framework Directive (90/387 EEC) and the ONP Leased Lines Directive (92/44 EEC), both based on Art. 100 A, are being now updated to take account of the introduction of competition after 1998, and to provide a common approach for the provision of important public telecommunications services in the European Union.

The most important modification of the ONP framework Directive is that given the crucial role played by national regulatory authorities for the telecommunications in a liberalised market, a new requirement is introduced to reinforce the independence of the national regulatory authorities for telecommunications in each Member State.

The objective of the revised ONP framework Directive remains the harmonisation of conditions for access to and use of public telecommunications networks and services. The leased lines Directive requires that leased lines shall be offered and provided on request without discrimination to all users.

3. Edicom (Electronia Data Interchange on Commerce)

On the 26 March 1996, the Court of Justice has annuled the Council Decision 94/445/EC on inter-administration telematic networks for statistics relating to the trading of goods between Member States (Edicom) because it was adopted pursuant Article 235 of the Treaty and not Article 129 D.

As the European Parliament has not yet given its position, the Council could not take a formal decision, but it came to a political agreement to renew its decision, this time based on Article 129 D. The decision will cover the period 1997-1999 with a budget of ECU 30 million.

4. Postal Services

The proposed Directive based on Art. 100 A of the EC Treaty provides for a mandatory level of universal service to be provided throughout the Community to all citizens, wherever they are located, at affordable prices and for a high degree of quality of service.

In order to ensure the financial viability of the universal service, the proposed Directive defines harmonised criteria for the services that may be reserved for universal service providers and a timetable for a partial opening of the market (direct mail and incoming cross-border mail).

After a debate on the definition of the universal service and the reserved area, the Council charged the COREPER to continue its work on the proposal.

5. Framework for authorisations and licences for telecommunications services.

The proposed directive based on Art. 57(2), 66 and 100 A sets up rules to be implemented at national level, together with full application of competition principles, both for the procedures for the granting of authorisations or licences and the conditions that can be attached to these authorisations. Such a common framework should facilitate for undertakings acting in the field of telecommunications the exercise of freedom of establishment and freedom to provide services in the European Union.

After a long discussion, the Council was of the opinion that the further preparation by COREPER was necessary.

The most difficult question is whether scarce resources should be the only possible justification for a limitation of the number of licences or whether other criteria should be introduced (for example size of the market).

6. Programme to promote the linguistic diversity of the Community in the Information Society.

The Commission has proposed a programme covering language aspects of the Information Society which will run for a period of three years 1996-1998 and have a budget of ECU 15 million. The three action lines proposed seek to support efforts to construct a European infrastructure for multilingual language resources, to spur the language industries into action by stimulating technology transfer and demand through a limited number of shared-cost demonstration projects.

Transferring the experience acquired by the European institutions in the processing of multilingualism to the administrations in the Member States and sharing the language resources which each produces can help achieve economies of scale and reduce the cost to multilingual communication to encourage cooperation between administrations in the Member States and the European institutions in order to reduce the cost of multilingual communication in the European public sector.

As the proposal is based on Art. 130 (3) of the Treaty, an unanimous Council decision is required. Two delegations being opposed to the proposal, the programme was not adopted.

7. Universal service in the telecommunications sector.

The Commission presented on 13 March 1996 a communication on the future development of the universal service in the European Union. In a fully liberalised environment, every citizen of the Union, whatever his living standard or the region he lives in, will benefit a guaranteed access at affordable conditions to a range of telecommunication services including voice telephony, fax, electronic data, allowing him thereby to participate in the Information Society.

The Council has a comprehensive discussion on the Commissions communication but took no decision.

8. Consequences of the turn of the century for information technology systems.

At lunch the Council discussed the problems posed by the turn of the century for information technology systems. Wherever a unique indication of the year is required, the use of an abbreviated 2 digit indication is no longer acceptable, and instead the full 4 digit representation will have to be used, e.g. 1996 instead of '96. Changing the software, and where necessary also the data, represents a major effort. In particular administrative, financial and accounting applications will be affected, in public administrations as well as in the private sector. Furthermore, it will have to be feared that not all problems will, or even can be pinpointed before they appear, and therefore some disruption and artefacts have to be foreseen for the beginning of the next century.

The Council asked the Commission to convoke a group of experts in order to analyse further this question.

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## COMMISSIONER KAREL VAN MIERT - KEYNOTE ADDRESS - IIC TELECOMMUNICATIONS FORUM - 15 JULY 1996 - "PREPARING FOR 1998 AND BEYOND"

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Ladies and Gentlemen, Good morning. The opening theme of this conference is Preparing for 1998 and Beyond. There are four key elements of this which I want to bring out this morning:

The first is the significance of the dramatic breakthrough we have made in liberalisation of EU telecommunications - not just the 1998 deadline but the critical steps leading us up to it .

The second comes out of the first: the changing landscape calls for new, streamlined procedures. On the one hand we are upgrading resources devoted to implementation of the liberalisation directives and speeding up the impact of infringement procedures. On the other hand we are now revising the merger regulation, ensuring more agreements can be dealt with, more quickly and coherently than under current procedures. Another important procedural point concerns the question of a European Regulatory Agency for telecoms. If this is finally considered desirable, it should be focused on certain specific technical tasks for the telecoms market, where progress in coordination and a clear EU perspective is urgently called for.

The third element is the development of competition policy regarding bottlenecks and dominance in telecoms markets. Here we are concerned with: access to networks, access to customers and the formation of multi-media operations. A Notice will be out soon on the application of the competition rules to access and interconnect agreements. We have just published a major study looking into joint provision of cable and telecom networks. And, we are also keeping a close watch on the ever changing myriad of partnerships coming together to offer digital satellite TV services.

The fourth and last element I want to bring to your attention concerns the external face of the EU and the global side of the telecoms market. As concerns telecoms issues such as frequency and spectrum management and technical specifications we need to intensify coordination in order to speak with one voice in fora such as the ITU. On competition policy aspects an external dimension is also called for, both regarding the impact of global alliances as well in the WTO context as a necessary where competition principles are an essential underpinning for the market access offers on basic telecoms.

### I The breakthrough in Liberalisation

We have come a long way towards setting up the platform for realising the huge potential of Europe's communication and information markets, but we also have an intense and challenging task ahead. In order to meet the demands of the next five to ten years it is crucial that we hold on to, make full use of and build on the best and most effective tools we have to hand: this means competition policy.

On the other hand, we also need to work harder on those areas where

effective tools or organisational frameworks have not yet been fully developed: in particular this means clearer coordination of critical aspects of telecoms specific regulation

Let us begin, in any case, with the "good news": the progress we have made to date and my vision of the full and enhanced use of effective competition policy in this area:

As most of you will no doubt be aware, the EU liberalisation timetable is now fully confirmed and set into legislation, with the Full Competition Directive adopted last March. It culminates with the lifting of all government restrictions on provision of all and any telecoms services or networks by January 1998. But the real work, both for the Commission and the Member States, of course starts now in the run up to the deadline. July 1 was the deadline for liberalisation of alternative infrastructure and I will come back to this in a moment. By October 1st member states must notify the measures they have taken to open up use of cable networks for telecoms purposes and by November 15 they must notify liberalisation measures for mobile networks and services. During 1997 arrangements for licensing, dealing with interconnect agreements and mechanisms for sharing out and funding universal service must be notified to the Commission so that they can be scrutinised under the competition rules and so that we can ensure the framework is in place for effective market entry in 1998.

The Member States are committed, politically and legally to this timetable which is a great achievement in itself, but the true impact is of course only felt when we have full and effective implementation of these commitments. I am determined to use the full potential of the Competition Rules of the Treaty to maintain a tough stance in this area. We cannot tolerate tardy or incomplete implementation at this stage, and luckily we have the legal tools to impose this:

On the one hand we can and will start infringement procedures immediately a deadline has passed or a notification has been found to be lacking

On the other hand we are taking full advantage of the strong and effective link between implementation of government commitments to liberalisation and our conditions for allowing alliances involving dominant telecom operators. Let me illustrate what I mean by this with some recent cases in this area.

The arrangement between the French and German national operators in the Atlas / GlobalOne alliance agreements raised some very serious concerns regarding their home markets in the relevant services where both operators were holding legal and de facto dominant positions. One of the main conditions for us to give this joint venture the go-ahead under competition rules is that full implementation of the commitment to liberalise alternative infrastructure in both Germany and France is not only notified but actually effective - this means new licences granted and new players entering the market. The same strategy for putting pressure on governments' commitments is being used in relation to the Unisource agreements. We cannot look favourably upon such a deal unless the relevant markets are really open to competition.

Another point I might mention here is that both these cases have also involved a major American partner. We are being no less tough on ensuring appropriate market entry conditions in AT&T's home market before allowing involvement in a European Operation such as Unisource / Uniworld.

Another illustration of this link between competition cases and implementation of the liberalisation timetable was the recent GSM case in Italy. As part of a compensation package for what we regarded as an unfair fee being charged to the second operator, we demanded that the Italian government make firm and specific commitments to an early opening of the alternative infrastructure market to competition. I am

determined to insist on this commitment in our current contacts with the new Italian Government.

These cases have of course been very much in the public eye and I believe the general momentum caused by them has played no small part in the success we have had with the July 1 deadline for notification of alternative infrastructure under the provisions of the full competition directive. Apart from four of the five eligible countries applying for derogations due to small or less developed networks, all the member states are generally on track and many are already in advance of our timetable to lift restrictions on all services and infrastructure.

The other side of this strong parallel link between applying competition rules to key cases and achieving effective liberalisation concerns direct control of the commercial behaviour of the dominant operators in the market once it is opened to competition. In particular this concerns terms and conditions of access and interconnection as well as the control, more generally, of anti-competitive pricing behaviour.

The same cases I just mentioned are also relevant here. In the Atlas and Unisource cases we are imposing conditions not just on governments but also on the parties in terms of non-discriminatory treatment of their competitors and downstream service providers vis a vis access to their networks. Just so in the Italian GSM case, the compensation package also involved commitments on the part of Telecom Italia regarding favourable interconnection conditions for the second mobile operator.

The other important case I am thinking of is the recent concern over new tariff schemes proposed by DT. It looked like the German operator could be using its market power and monopoly profits in order to target just those business customers where it faced new competition, with discounts and bundled packages which the new entrants, however innovative and efficient they might be, could not reasonably match. In fact we also received a formal complaint from the latter on exactly these grounds. The concern, to be more precise, was threefold: cross subsidy, predatory pricing and bundling. Having investigated the problem, we came to an agreement with the German authorities on the minimum conditions, or competitive safeguards, under which the proposed discounts could be allowed.

The most important of these were that:

- \* at least two new alternative infrastructure licences must be granted
- \* new agreements allowing competitors fair access DT's public network must be concluded
- \* clear and transparent accounting separation must be put in place between DT's monopoly voice telephony business and the liberalised corporate business
- \* rebates must be more generalised, ie they must also be granted to domestic customers

This case again shows how application of EU competition rules can be used as a stimulus and engine for governments to push through reforms which are really effective "on the ground", to the benefit of both a sustainable competitive market and the end consumers.

It also highlights a general issue of concern which should be stressed: as the 1998 deadline draws in incumbent operators may well attempt to gain advantage from their remaining time as monopolists to improve their strategic and pricing position in ways which could include cross subsidy and predatory behaviour. Commercial behaviour which may appear to result in attractive discounts or tailor made products may in reality be defensive strategies which are ultimately unsustainable in a competitive environment. Close scrutiny by competition rules is essential to ensure that in this period of flux between monopoly and competition, pricing and marketing strategies are sustainable and are designed to win



customers not lock them in.

## II The changing landscape calls for new streamlined procedures

Having brought you up to date on our record to date concerning use of competition policy let me go on to outline how I see the future role of competition rules developing in the telecoms market:

Most importantly the full and effective use of these Treaty articles must be maximised in the coming months. As I have just outlined, they are the most important and successful tool the Commission has at its disposal for turning liberalising goals into reality. For this reason we must maintain and enhance competition controls in the areas for which they were designed. There are four important strands here:

First, we will be targeting increased resources and energy at ensuring effective implementation. This will include streamlining the infringement process where problems occur. The competition policy focus vis a vis telecoms legislation has now shifted from policy development to ensuring its application on the ground. This needs to be a two way process between the competition services of the Commission and the market "out there". Alongside our own investigative powers, we hope to be increasingly receiving and reacting to feedback from competitors, new entrants and users as to what is working in terms of competition, and what is not and why. Once it is clear there is a problem with implementation the new streamlined and simplified infringement procedures will be put into gear to ensure the earliest possible satisfaction for aggrieved parties. I also want to stress the importance of the "direct application" of the Article 90 / liberalisation directives. I expect to see much greater use in the coming years of the national courts for complaints regarding discrepancies between our directives and the de facto or de jure situation in the national market.

Second, is our planned revision of the merger regulation. With the wave of alliances and joint ventures in the communications and information sector this will mean that more agreements can be scrutinised, more quickly, coherently and effectively.

## III Development of competition policy regarding bottlenecks and dominance in liberalised markets

The third strand of enhancement of competition rules in the telecoms environment concerns the development of clear guidelines regarding the commercial relations between the dominant incumbents and their new competitors and wholesale customers. Basically I am talking about access and interconnect agreements:

We will soon be publishing an important Notice giving general and advance guidance as to the application of the Treaty competition articles in this area. This should represent a clear indication to market players as to the way complaints, regarding abuse of dominant position, discrimination and/or collusive behaviour, between operators, will be decided. In this way, and with a few precedent setting decisions, we hope to discourage anti-competitive practices from the outset. Thus neither market players nor the Commission services need face the untenable situation of having each and every interconnection or access agreement scrutinised on a case by case basis.

The other strand concerning bottlenecks and dominance is the increasingly important role of EU competition rules in applying to the converging sectors of the information economy: that is between telecommunications, broadcasting and computing. I am talking about, of course, the development of multi-media networks, multi-media ventures and of course multi-media products.

In the same way as I have already outlined above, our application of competition rules here also involves tapping the potential of the

parallel application of pro-competitive policy and some key case decisions and investigations. In particular this concerns entry of dominant network operators into the converged markets.

The original versions of the Media Services Group (MSG) in Germany, and Nordic Satellite Distribution (NSD) agreement in the Nordic market had to be blocked because they involved, amongst other things, network operators, enjoying essentially gatekeeper functions extending dominance into related broadcasting and content markets. With the same basic concerns in mind we have launched initial investigations into the plans of national telecom operators in countries like Spain and Italy to venture into the cable TV market.

In parallel, the whole question of joint provision of telecoms and cable TV networks by dominant operators is being addressed from the policy perspective by the twin reviews announced in our Cable Directive (1995) and the Full Competition Directive (1996).

We have recently announced a major study in this area which will assess different policy options based on results of the an intensive analysis of the market itself and of actual and potential policy impact on the developing multi-media market structure. In particular we will concentrating on the following policy options:

- \* maintenance of the status quo
- \* lifting of existing constraints on telecom operators to provide cable TV capacity to their customers
- \* divestiture of cable operations of dominant telecom operators.

The main underlying issue in all this is the need to leave open the potential for development of a viable infrastructure platform for real competition at the customer access level. On the other hand we must not stand in the way of the realisation of real synergies from the perspective of either of the three converging sectors.

The results of the policy review based on the study results will be issued for consultation by the start of next year.

Lastly in the multi-media field I have to mention the spate of new partnerships and agreements coming together across Europe for the offer of digital satellite TV services and conditional access systems. Until the commercial negotiations between the likes of Bertelsmann, Vebacom, Canal +, CLT and Kirch, finally settle down to result in notified agreements it rather difficult for me to give a clear indication of my attitude to such potentially powerful systems. Let me just say at this point that where ventures draw together content provision and transmission systems we will be keeping a very close eye on the competition implications. On the other, to the extent that there are now major projects developing in parallel their market power may be seen to counterbalance each other.

In this brief run down of our track record to date and the major strands of the development and future of the Commission's competition powers in telecoms, I hope some clear messages have come to the fore:

The use of EU competition policy has played a key role, it is proving to be a particularly effective tool, and it is going to be enhanced further in the coming years, both in the run period to 1998 and its aftermath.

#### IV The role for a European Telecoms Agency?

I would like now to leave competition policy for a moment and focus on some institutional questions thrown up by key areas of telecoms regulation which represent a critical underpinning to effective liberalisation and the development of the EU-wide market in communications services. Competition rules can only really work and make sense in this environment within an appropriate and coordinated EU regulatory framework. It is all very well to open markets and lift

restrictions, and even to manage and control dominant players where necessary, but new market entrants need more than this.

It is not yet clear whether a European Telecoms Regulatory Agency will finally be considered a desirable development, as concerns certain specific technical tasks for the telecoms market, areas where progress in coordination and a clear EU perspective is being urgently called for.

The EU's ONP framework is now of course spelling out clear areas of responsibility and guiding principles for the telecoms regulators in each Member State. However, the pressure on these national authorities will be dramatically increasing over the next year, especially in terms of their resources, their independence and their effectiveness in correctly implementing EU harmonisation legislation. The accelerated pace called for, coming up at the same as many countries are going through privatisation reforms is likely to cause considerable tension.

On top of this the challenge of true cooperation and coordination between the national regimes is clearly intensifying. This is becoming most urgent in fields such as numbering, frequencies and spectrum management and technical specifications. Not only do we need EU coherence in these matters for our own internal market, but we also need to be in a position to truly speak with one voice in international fora. I am particularly thinking here of the International Telecommunications Union.

As regards numbering the most important weaknesses currently concern the lack of a unified numbering space and Europe-wide numbering plan. Competitors throughout the EU will need much greater access to numbers, they need more numbers and ultimately number portability which must be planned out at EU level.

My concern about technical standards and specifications is that essentially global markets such as mobile communications are still in danger of being tied up regionally with a limited range of technologies. Technical restrictions and consequent divisions of markets help no one, least of all our telecoms equipment industries. Even though we did achieve successful internal coordination through framework bodies such as the CEPT, and now ETSI and ERO, to agree upon the EU wide GSM standard, our market now faces the challenge of competing mobile standards on the other side of the Atlantic.

The need for effective forward planning and negotiation at a more global level will test our current coordination mechanisms, and certainly the national regulatory bodies will need to cooperate closely if they wish to deal with the problems satisfactorily.

The allocation of frequencies, management of spectrum and granting of orbital slots for satellite systems are likewise problematic areas vis a vis the current coordination mechanisms between the member states. I believe the EU market and pan-European services may increasingly suffer from the lack of direct EU mechanisms, in particular the absence of a joint EU representation in decisive international talks, particularly the ITU. This has negative repercussions, both for our own internal policies and the efficacy of global coordination as a whole.

As general restrictions are lifted, both by the EU timetable and, assuming success next February, in the WTO context, divergencies in national policies in these technical areas pose increasingly significant obstacles to market entry.

We will have to see if the need for consistency and coordination and the need for a clear EU perspective leads us to think that institutional reform is necessary. There are of course already many existing coordination bodies drawing together national regulations and fostering cooperation. There is no shortage of acronyms to draw upon such as CEPT, ECTRA, ERO, ETO, EUTC, but however many there are it is becoming increasingly apparent that these are not sufficient.

The main point I want to make is that we should focus upon exactly and only those areas where it is truly called for. In order to be a viable idea and a workable reality a European Telecommunications Agency should have a mandate of clearly defined and mainly technical tasks such as numbering and spectrum management.

Naturally I am contrasting this with the tasks which competition policy is concerned with in the telecoms market: here the EU perspective is strong and the tools are working well.

#### V WTO and the External Dimension to EU Competition Policy in telecoms

So, I have now underlined the increasing importance of the external dimension of certain regulatory aspects in telecoms due, inter alia, to the global implications of technical impediments and restrictions. It is clearly in everyone's interest that we maximise our potential here to coordinate internally and speak with one voice.

But this now leads me on to another very important aspect highlighted by telecoms liberalisation - this concerns an external dimension to EU competition policy:

- the telecoms market is more and more no longer essentially an EU one, it becomes a global one
- the most important alliances notified to me are fundamentally international not just European
- the customers and companies served by this market want direct access to increasingly global services - whether this may be a web site in Australia, or a corporate communications network for a multinational

I have already mentioned the extent to which joint ventures involving international partners allow me to set down certain conditions concerning market access and competitive conditions in these partners' home countries. So this is one way in which we are already developing a certain external dimension to the competition rules regarding mergers and alliances.

As such ventures increasingly and more intensively link in to existing and expanding international networks of partnerships around the world (eg AT&T World Partners) the scope of this instrument is growing.

Other important aspects of competition policy, however, are also calling for an external dimension in the telecoms sector: that is, the aspects dealing with unnecessarily restrictive regulations and abuse of dominant position.

As we have learned generally from development of Community single market policy over the years, elimination of trade barriers and application of competition law need to go hand in hand, especially where the newly opened markets are still dominated by incumbent monopolies. We can say broadly that significant international market access barriers are created by both restrictive regulations (and these do not need to be discriminatory against foreign entrants to represent barriers); as well as anti-competitive practices of dominant players. The latter includes behaviour such as hindering access to essential facilities, tying and bundling, excessive or predatory pricing and vertical arrangements often involving cross subsidies.

At this general level I have, together with my colleague Sir Leon Brittan, put forward recently a Communication aiming to move us toward an international framework for competition rules - in particular proposing that the WTO ministerial meeting in Singapore this December establish a working party on the issue.

But what direct relevance does this have to the European telecoms market? Telecommunications represents the first and most important test bed for this new international convergence of trade issues, domestic

regulatory issues and competition issues. The WTO group now negotiating for an agreement on access to basic telecoms markets will also adopt a framework of common regulatory principles to support effective competition. These will and must go hand in hand with the market access offers on the table, otherwise the offers may be relatively meaningless. The common principles include some very important competition safeguards which essentially reflect our own internal application of articles 90 and 86 to the telecoms sector. Amongst other things these concern: cross subsidies, interconnection and network access, licensing procedures, independence of the regulatory authority and transparent international accounting rates.

It is important to emphasise that the EU's external voice vis a vis our competition policy and the application of the competition rules of the Treaty is, I believe, proving to be increasingly successful.

#### VI EU telecoms liberalisation in the framework of the information society

Of course all these words on the future shape of the European Telecommunications market and its regulation make little sense without orienting them within the umbrella of goals and expectation which we call the information society.

The information society is for me first and foremost about creating wealth for citizens, employees and business alike. By wealth, I do not mean simply more ECU in our pockets. Creating wealth means creating more jobs, it means creating more knowledge and more education, and it also means more pleasures and entertainment. On the one hand European employees are relying upon healthy growing competitive economies, and on the other European citizens must be guaranteed access to increasingly rich and universal networks of communication and information. The basic infrastructure of all this is telecommunications networks. To make get maximum potential from this infrastructure we must consistently take decisions which encourage greater and greater opportunities for increasing access and bandwidth.

Too often in member countries which have not yet reaped the benefits of open and competitive markets, it was assumed that competition policy was somehow antithetical to public service and the interests of unions and employees. Or at least that there was some sort of trade off to be had between them. Of course this is muddled thinking. Competition is not in fact an end or goal in itself. It is simply the most effective and least risky strategy we have for achieving our real policy goals concerning economic growth and satisfactory and efficient public service. The real question we need to tackle is not, of course competition or public service. They are two sides of the same coin. It is, rather, how and where can we best use the tool of competition policy to further public service and economic objectives.

Let us re-focus for a moment on the issue of universal service: It is useful to spilt our approach into two parts: one protective and one progressive

A guaranteed level of universal service must be completely "protected" against risk in a competitive environment with solid regulatory safeguards

However the improvement and expansion of universal service is itself enhanced, even ensured, by the competitive environment. As I mentioned before, the broader concept of developing universal service is about greater and greater access to more and more bandwidth. It relies upon competition and could actually be stifled by excessive regulatory restrictions

The European Commission has already set certain basic principles at EU level for the scope of the guaranteed level of universal service and its funding. This is in order to ensure that different national regimes do

not create barriers to trade. This is also to ensure that the rules do not create unnecessary distortions of competition in the newly liberalised markets.

At the end of the day my fundamental concern is to encourage competition and choice at the customer access level: Access to the end user for service providers on the one hand; and access for the end user to a growing range of services, on the other.

What sort of access? What sort of terminal? It doesn't matter. Internet access provided by Internet Access Providers over local telecom networks; broadband cable access provided by cable operators or PTOs; satellite and wireless access provided by broadcasters and mobile operators? We can certainly see the growth potential and the possibilities of Europe's telecommunications market but we can not, we must not, predict or pre-empt its exact shape. I see my job as simply ensuring that as many possibilities are left open as possible so as to allow consumer demand, innovation and creativity in the market to decide the future.

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## ATLAS-GLOBALONE: COMMISSION GIVES GO-AHEAD TO GLOBAL TELECOMMUNICATIONS ALLIANCE CONDITIONAL ON LIBERALISED REGULATORY FRAMEWORK

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At the proposal of Mr Karel van Miert, Commissioner in charge of EU competition policy, the European Commission gave its authorisation today to the European telecommunications alliance between France Telecom (FT) and Deutsche Telekom AG (DT), known as Atlas, and to the global alliance between Atlas and Sprint Corporation, recently renamed GlobalOne.

However, the Commission's decision ties the potential inclusion of various services and networks in the joint venture to regulatory reform at the national level. Once the new French and German telecom liberalisation laws are fully implemented and operative, DT and FT may request that the Commission review specific restrictions attached to the decision. The Commission will then decide depending on the competitive nature of the markets. Moreover, the Commission approves Atlas for a relatively short period of 5 years. The alliance will come up for review in 2001, at the same time as the review of BT and MCI's Concert joint venture which was approved in 1994.

The European Commission only agreed to initiate the formal authorisation procedure (on 17 October 1995) once the French and German ministers in charge of telecommunications had committed to early alternative infrastructure liberalisation in 1996, and, furthermore, once FT and DT's CEOs had substantially changed the commercial structure of the proposed alliance.

The final Atlas and GlobalOne agreements signed on 22 January 1996 are a further step towards a positive restructuring of the European telecommunications industry, which must reposition in the wake of increasing globalisation of demand and given the prospect of full competition in the EU markets by 1998. To ensure dominance is not abused, nor markets foreclosed in the sensitive run up period to effective competition, strict conditions on agreements and alliances of the dominant operators are vital. The Commission foresees a gradual phase-out of restrictions alongside the establishment of a fully competitive regulatory framework at national and EU level. Further liberalisation as regards regulation of international services in France, Germany and the US in the context of the WTO negotiations in this area, may also have an impact on the future conditions surrounding the global venture.

This flexible and dynamic approach, tying authorisation of the agreements to implementation of general policy opening the relevant markets, received the support of the Advisory Committee of Member State competition authorities in June 1996.

The Commission decisions set out a two-tier approval:

- i Atlas/GlobalOne's European and global services as well as most value-added services in France and Germany are authorised from the date on which France and Germany grant the first two alternative telecommunications infrastructure licences. This should be imminent since French and German Telecom laws have now been adopted which

implement the EU timetable for lifting restrictions (i.e. July 1 1996 for alternative infrastructure). These infrastructure licences must allow the provision of liberalised telecommunications services (i.e. they may exclude basic public voice telephony until 1998).

- ii At a second stage, FT and DT may include within the Atlas venture their national public switched data networks, Transpac and T-Data. This may be authorised only when France and Germany liberalise fully all telecommunications services, including public voice, and all network infrastructure. The granting of the first of such licences is envisaged, by both French and German legislation, by 1 January 1998.

The Commission attaches the following conditions to Atlas/GlobalOne:

- FT and DT must establish and maintain access to their domestic public switched data networks in France and Germany, even after their integration into Atlas, on a non-discriminatory, open and transparent basis to all service providers offering low-level data services (i.e. using protocols such as X.25, Frame Relay, Internet or SNA); to ensure continued non-discriminatory access in the future, they must also implement any generally applied standardised interconnection standard that may modify, replace or co-exist with, the current standard;
- FT and DT must treat Atlas/GlobalOne and all third party competitors in a non-discriminatory way in relation to their facilities; this condition extends to the availability of facilities-related services, to the terms and conditions of service provision and to relevant information on such services;
- FT and DT are prohibited from any cross-subsidisation; to prevent cross-subsidies, all entities formed pursuant to the Atlas and GlobalOne ventures are established as distinct entities, separate from the parent companies; FT, DT and their joint entities must implement an analytical accounting system, subject to regular external auditing, to ensure that these entities deal with FT or DT on an arm's length basis at all times;
- FT and DT acting as Atlas/GlobalOne's distributors in France and Germany must conclude separate one separate contract for their own services and one for the distributed Atlas/GlobalOne services respectively; each of the two contracts must identify the price and the rebate, if any, of each individual service provided;
- FT must sell INFO AG, an important competitor of T-Data on the German data network services market, before a specified deadline.

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## THE COMMISSION TAKES ACTION TO PREVENT ANTI-COMPETITIVE PRACTICES IN THE MOBILE PHONES SECTOR

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DN: IP/96/791 Date: 1996-08-08

TXT: FR EN

PDF:

Word Processed:

The Directorate-General for Competition (DG IV) has written to GSM/DCS1800 handset manufacturers and network operators in the EEA limiting the use of the "SIM Lock" feature in mobile phone handsets: the feature effectively ties the customer to one GSM operator or service provider. The handset must be able to be unlocked upon demand by the consumer. This will prevent the anti-competitive effects of the feature vis-à-vis existing or new operators, and avoid a reinforcement of the division of the mobile phone market along national lines.

The benefit of the SIM Lock, for both consumers and operators, is that it helps to deter theft of handsets, but at the same time it "locks" the particular handset (phone) to a particular operator or service provider. This raised serious concerns as it would prevent consumers who had purchased a mobile phone handset from later choosing which mobile phone service best suited their needs. The SIM Lock can in fact be deactivated in order to allow a customer to switch to another network or service provider once they have bought a handset, but this sometimes requires the return of the handset to the operator or service provider. A more common form of the "lock" does allow deactivation by the customer him/herself but operators often charge the latter a significant sum before they will provide the information necessary to unlock the phone.

On 30 May 1996, the Commission wrote a "warning letter" to all GSM/DCS1800 network operators and all manufacturers of handsets in the EEA alerting them to the anti-competitive effects of the SIMLock feature. The Commission also wrote to ETSI, the European Telecommunications Standards Institute, which was proposing to standardise this feature as part of the GSM standard. A large number of responses were received, and it became clear that most operators do not feel it necessary to use the SIM Lock feature, and in certain countries - notably France and Denmark - the risk of anti-competitive uses of the feature had been foreseen and would be avoided by the establishment of special rules overseeing its use. This was, however, not the case in all countries.

The Commission has now written to the manufacturers to ensure that they only supply SIM Locked handsets which can be unlocked by consumers themselves. DG IV has also indicated to ETSI that this should be taken into account in determining how the SIM Lock feature should be standardised.

Furthermore, the Commission has also written to operators indicating that SIM Lock should only be used if the handset can be unlocked by the consumer on demand. In particular:

The end-user should be made aware at the time of purchase of the handset whether that handset is locked to a particular network operator / service provider.

A form of SIM Locking which allows the end-user to unlock the handset, on the basis of information provided by the network operator / service provider, gives the Commission's services no difficulties.

Network operators or service providers should inform end-users of the possibility of unlocking the handset, or provide the information necessary to unlock the handset to all end-users on request.

In circumstances where the sale of the handset is combined with the provision of a telephony service, and the sale of the handset has been subsidised by the network operator / service provider:

The existence and amount of any subsidy, and the conditions for repayment of all monies due under the contract should be made clear to the end-user at the time of purchase.

Network operators or service providers may need to withhold the relevant unlocking information from end-users until one billing cycle has been completed, thus ensuring that a subscription has been properly set up in respect of the handset.

The handset need not be unlocked (and the information required to unlock it need not be provided) until the outstanding amount of the subsidy has been repaid by the end-user.

The practical effect of this will be that consumers will no longer be charged what were often significant amounts of money for the privilege of linking their own handset to the services of another operator / service provider.

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## LIBERALIZATION OF TELECOMMUNICATIONS: COMMISSION REMAINS FIRM

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DN: IP/96/958 Date: 1996-10-24

TXT: FR EN ES

PDF:

Word Processed:

At its meeting this week in Strasbourg, the Commission examined the derogations available to some Member States in the field of telecommunications liberalization.

Mr Van Miert gave several reasons why the number of such derogations should be reduced to a minimum:

- under the directives concerned, such transitional periods could be granted only in the light of network developments;
- the Council of Ministers, the European Council and the Commission had, on several occasions, asserted the importance of rapid liberalization as a means of promoting economic growth and developing the information society. The date of 1998 played a key role in this respect;
- lastly, it was important for the countries concerned to integrate themselves as quickly as possible into the European telecommunications market in order to benefit from the corresponding investments and services.

The liberalization of telecommunications within the European Union can also have a major impact on the international telecommunications negotiations taking place within the World Trade Organization. The European Union's deadline must be as close as possible to 1998 in most Member States since that year is also the target date for global liberalization. This would allow an improved European offer to be made, if possible before the WTO summit in Singapore, i.e. within a matter of weeks.

Special attention was paid to recent developments in Spain. In line with the approach taken in the Atlas/Global One case (France Télécom/Deutsche Telekom), Mr Van Miert made the point that an alliance between dominant operators was not acceptable in the context of a market still closed to competition. Spain is also particularly important in the context of the WTO negotiations given the size of its domestic market and the presence of its dominant operator in several countries of Latin America.

For this reason, Mr Van Miert would like to see Spain rapidly confirm that it was prepared to dispense with a derogation and thus to give its formal commitment to the date of 1 January 1998 for full liberalization (services and infrastructures). He stressed the importance of such a commitment if licences were to be awarded to new operators in Spain in the first half of 1998.

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RAPID

Datum : 96/11/04

Ref : IP/96/975

54 Regels

2/11

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COMMISSIONER VAN MIERT LINKS DT'S NEW BUSINESS USERS TARIFFS TO  
COMPREHENSIVE NETWORK ACCESS

Mr Karel van Miert, Commissioner in charge of EU competition policy, has agreed that the German Federal Ministry of Posts and Telecommunications (BMPT) grant Deutsche Telekom's application for certain new business customer tariffs by 1 November 1996. His agreement is conditional on the conclusion of retroactive network access agreements between DT and its competitors by 31 December 1996 and on the BMPT taking additional regulatory steps required for competitive network access in the German market before that date.

The terms and conditions of these agreements shall be retroactive to 1 November 1996. The settlement follows an application by six of DT's largest competitors that the Commission adopt interim measures (i.e. take immediate action) against the new tariffs. Under its powers the Commission can substantially accelerate the adoption and enforcement of preliminary decisions to avert serious and irreparable harm to competitors. Mr Van Miert agreed to stay proceedings for two months, but warned that the Commission would act swiftly if DT's competitors were denied network access on fair terms by the 31 December deadline.

The Commission challenged DT's new tariff scheme, which requires prior BMPT approval, earlier this year. The BMPT and the Commission agreed in June that DT may implement some of its proposed tariffs once the BMPT had granted at least two alternative infrastructure licences and provided DT satisfied certain conditions (see IP/96/543). Most importantly, DT had to start trials of residential customer rebate schemes and conclude network access agreements with its competitors for traffic either 'breaking in' to the competitors' network from DT's public switched telephone network (PSTN) or 'breaking out' of the competitors' network into the PSTN.

The BMPT and DT have satisfied five out of six conditions set out in June. Moreover, DT introduced special volume rebates on end user tariffs for 'break in' and 'break out' traffic of closed user group (CUG) networks. Mr Van Miert informed the German Minister, Dr Wolfgang Böttsch, that mere volume rebates for DT's competitors do not fully satisfy the remaining condition under which the Commission halted its investigation in June, i.e. fair access to DT's network without infringing the fundamental principle of non-discrimination. He recalled that comprehensive network access was the cornerstone of telecommunications market liberalisation in Germany and, accordingly, a condition attached to the Commission's authorisation of DT's Atlas and GlobalOne joint ventures on 17 July.

Messrs Van Miert and Böttsch agree that CUG operators need comprehensive network access on fair terms to compete with DT. However, negotiation of appropriate arrangements requires prior regulatory action. Therefore, the terms of the agreement between Messrs Van Miert and Böttsch provide the following:

- 1) Before 31 December 1996 the BMPT shall allot special network access numbers to applicants and change current regulations allowing DT to charge third-party network operators by the second.
- 2) DT shall conclude comprehensive network access agreements by 31 December 1996, which must integrate the BMPT's above regulatory action and include certain commercial arrangements (e.g. certain tariff condition) and technical features (e.g. provision of the signalling system #7).

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## MOBILE PHONES: NO EVIDENCE FOR HEALTH RISKS, BUT FURTHER RESEARCH ACTIONS UNDER CONSIDERATION

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DN: IP/96/1053 Date: 1996-11-20

TXT: FR EN DE

PDF:

Word Processed:

"There is no evidence of any health risk emerging from mobile phones, but the results of present research are inadequate to draw firm conclusions on this issue. Further research is therefore required." This is the main conclusion of a report drafted by an expert group which was asked by the Commission to prepare an action plan for comprehensive research into the effects of radio frequency radiation on health. The Commission intends to decide before the end of this year how the proposed action plan can be integrated in the European research and development programmes.

On 3 October 1995 the Commission asked a group of ten experts (see Annex) in biology, neurophysiology, epidemiology, physics, radiation protection and telecommunications engineering to prepare an action plan for research into the possible health effects related to the use of mobile telephony. The group's mandate was not to conduct any research, but to review the available results of the research conducted world-wide.

Today the Commissioners Martin Bangemann, in charge of Information Technology and Telecommunications, and Padraig Flynn, in charge of Public Health, presented the findings of the expert group to the Commission.

Having examined the technology of mobile phones, the exposure levels to which people may be currently exposed and relevant published biophysical, biological and epidemiological research, the expert group concluded that on the basis of studies conducted to date, there is no evidence of any increased health risk. However the results of existing research are inadequate to draw firm conclusions in either a positive or negative sense.

The expert group makes concrete recommendations for further research, focused on the specifics of mobile communications and co-ordinated at the European level. The recommendations include a call for research studies on possible mechanisms of interaction of radiotelephone emissions with living tissues, genetics, cancer induction, immune and nervous system related effects and epidemiology.

The Commission will examine how the research plan proposed by the expert group could be implemented and intends to take a decision on this later this year.

European Commission Expert Group

Chairman and editor

Dr A F McKinlay

National Radiological Protection Board, United Kingdom

Members

Professor J B Andersen

Center for Personkommunikation, Aalborg University, Denmark

Professor J H Bernhardt

Bundesamt für Strahlenschutz, Institut für Strahlenhygiene, Germany

Professor M Grandolfo  
Istituto Superiore di Sanità, Italy

Professor K-A Hossmann  
Max-Planck-Institut für Neurologische Forschung, Germany

Dr F E van Leeuwen  
The Netherlands Cancer Institute, The Netherlands

Dr. K H Mild  
National Institute for Working Life, Sweden

Dr A J Swerdlow  
London School of Hygiene & Tropical Medicine, United Kingdom

Dr L Verschaeve  
Vlaamse Instelling voor Technologisch Onderzoek, Belgium

Dr B Veyret  
Université de Bordeaux, France

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## THE COMMISSION APPROVES TIMETABLE FOR FULL TELECOMMUNICATIONS LIBERALISATION IN IRELAND

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DN: IP/96/1089 Date: 1996-11-27

TXT: FR EN

PDF:

Word Processed:

The European Commission has today approved a timetable for the full liberalisation of telecommunications in Ireland. This will give the opportunity for infrastructure competitors to enter the Irish market from the middle of next year. Indeed, alternative infrastructure providers will be permitted from 1 July 1997. Full liberalisation will take place from the beginning of 2000. In the meantime, direct international connections for GSM mobile phone providers will be liberalised from 1 January 1999 and voice telephony will be completely liberalised from 1 January 2000. Under the liberalisation directives, Ireland was entitled to request a derogation period up to 2003.

In reaching its decision, the Commission investigated the Irish government's argument that Ireland has been carrying out major development of the telecommunications networks. This required significant capital investment, involving high levels of debt and Telecom Eireann has been constrained in its ability to achieve the necessary structural adjustments, particularly tariff rebalancing, because of the high costs in several areas, including debt levels, the delivery of telecommunications services in Ireland and Telecom Eireann's high cost structure.

The Commission considered each of the three requests carefully and took account of comments from 14 companies as well as the Irish Congress of Trade Unions. All except the latter were opposed to the granting of the derogations.

This decision has also to be seen in the context of the negotiations concerning the opening up of telecommunications in the World Trade Organisation. This decision forms part of the EU's improved offer to its trading partners.

### Voice telephony

The voice telephony date was granted because Telecom Eireann had a need to rebalance tariffs and increase telephone penetration before the introduction of full competition.

### Alternative infrastructure

The Irish request for the liberalisation of alternative infrastructures was not granted beyond the middle of 1997. The reason put forward by the Irish Government was that the alternative infrastructures could be used to bypass the voice telephony monopoly. The Commission believed that there were other methods of enforcing the voice monopoly and that the extension to July 1999 which the Irish government had requested was unjustified.

### International GSM connection

The Commission has partially accepted the request concerning the direct international interconnection of GSM operators. The Irish Government argued that the prohibition on direct interconnection should continue until voice telephony was liberalised as the second GSM operator could compete using its



international tariffs with those of the fixed voice service of Telecom Eireann. The Commission could only accept this prohibition until 1 January 1999 as Telecom Eireann will have rebalanced its tariffs in advance of the voice telephony liberalisation.

The obligation and dates requested and granted are summarised in the table below.

obligation concerned	date foreseen in the Directives	additional period requested by Ireland	period granted
liberalisation of voice telephony and underlying networks	1 January 1998	1 Jan. 2000	1 January 2000
liberalisation of the use of own/alternative networks for other already liberalised services	1 July 1996	1 July 1999	1 July 1997
Direct international interconnection of mobile networks with other mobile or fixed networks	February 1996	1 Jan. 2000	1 January 1999

## Background

### World trade negotiations

The reduction of the Irish derogation is also relevant to ongoing negotiations on telecommunications at the World Trade Organisation (WTO), in Geneva. Thanks to this internal liberalisation schedule, and to other changes concerning Spain and Belgium, it was possible for the EU to improve its offer to other trading partners. This show of EU leadership, coordinated with an improvement in the US offer, was very positively received. It will help develop a positive momentum at the WTO Ministerial Summit in Singapore, in December. This should contribute to a better telecommunications agreement by the end of negotiations, in February 1997, and more generally to constructive talks on the other agenda items of interest to the EU, such as future discussions on competition and trade.

### Telecom Eireann - strategic alliance

The Commission is currently investigating the strategic alliance which Telecom Eireann is entering into with PTT Telecom of the Netherlands and Telia of Sweden. PTT Telecom and Telia are expected to strengthen Telecom Eireann both financially and technically to operate on liberalised markets. This investigation is taking place under the Merger Regulation. The Commission must make a decision about whether the operation raises serious doubts about its compatibility with the common market by 18 December. Comments from third parties are being sought by the Commission.

### Cablelink

Telecom Eireann holds a majority stake in Cablelink, the cable TV operator for Dublin, Waterford and Galway City. This stake will be examined in the context of the investigation under the Merger Regulation procedure. The Commission is also conducting a more general review into the issue of cable TV companies. The issue of Telecom Eireann's shareholding in Cablelink will also have to be seen in the context of that review.

### Other derogations

Portugal, Greece and Luxembourg have also submitted requests for derogations. The public consultation period on these derogations has almost finished and the Commission is in the process of preparing further decisions

regarding these countries.

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## THE COMMISSION ADOPTS DRAFT NOTICE ON ACCESS TO TELECOMS NETWORKS AND INVITES FOR COMMENTS

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DN: IP/96/1152 Date: 1996-12-10

TXT: FR EN DE DA ES PT NL IT

PDF: DE DA PT NL IT

Word Processed: DE DA ES PT NL IT

The European Commission today decided to adopt a draft notice on access agreements in the telecoms sector. This Notice, which forms part of the Commission's Action Plan for the Information Society, clarifies the role that the competition rules will play in resolving such access problems. It does not establish new principles of competition law, but demonstrates how the principles existing in current case law of the Commission and the Court of Justice will be applied to a new type of problems occurring in the context of the liberalisation of the telecoms sector.

The Notice aims to do three things. First, to set out access principles stemming from EU competition law in order to create greater market certainty and more stable conditions for investment and commercial initiative in the telecoms and multimedia sectors. Second, to define and clarify the relationship between competition law and sector specific legislation. And, thirdly, to explain how competition rules will be applied in a consistent way across the converging sectors involved in the provision of new multimedia services especially to access issues and gateways. The notice is being published in draft form for comment.

The draft Notice deals, in its first part, with the relationship between the applications of the competition rules and sector-specific regulation. In particular, this refers to the ONP directives issued under the EC's Open Network Provision framework and national regulations. This section also covers procedural issues in the area of access agreements. This part sets out the principle that priority should be given to sector-specific regulation, where practicable and subject to the rights of companies to complain under the competition rules. The second part defines in general terms relevant markets in the context of access agreements. In the third part, some principles regarding the application of Articles 85 and 86 to access agreements are developed.

In the telecoms sector, access agreements are central in allowing market participants to reap the benefits of liberalization. Interconnection to the public switched telecoms network is one typical example of such access. Once telecoms markets are fully opened, Community competition rules also apply to the sector and will grow in importance. This notice is vital to ensure the success of the liberalisation of telecoms markets in the Union from the beginning of 1998. It will provide a rulebook to help telecoms services companies to gain access to existing telecoms networks, in competition with the existing providers.

Comments should be made within two months of the publication of the draft notice in the Official Journal. In practice, they will be accepted at any time up to the end of February. Comments can be sent by mail, fax or E mail to the following addresses.

Mail  
European Commission  
Directorate-General for Competition (DG IV)  
Directorate C  
C 158 3/48

Rue de la Loi 200/Wetstraat 200  
B-1049 Brussels

E mail  
access.notice@dg4.cec.be

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## SECOND GSM OPERATOR IN SPAIN : THE COMMISSION REQUESTS CLARIFICATION FROM THE SPANISH AUTHORITIES

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DN: IP/96/1175 Date: 1996-12-18

TXT: FR EN

PDF:

Word Processed:

The European Commission has decided to request the Spanish authorities to provide clarifications on the initial licence fee imposed on Airtel Móvil for the grant of a second concession of GSM services in Spain. The second operator which started operating in October 1995 was selected on the basis of a tender process which resulted in Airtel having to pay Ptas 85 billion whereas the public telecommunications operator, Telefónica, was granted its GSM licence without an initial licence fee. The Commission considers that the initial fee distorts competition in favour of Telefónica and gives the Spanish Government three months to inform the Commission on the steps it will take to secure equal conditions for GSM operators on the market.

On 23 April 1996, the Commission requested the Spanish Government to refund the Ptas 85 billion paid by the second operator or to adopt equivalent corrective measures. The Spanish authorities proposed then to transfer, from the principal public operator to a 100% subsidiary which operates mobile telephone services for the public operator, the cost of providing fixed cellular connections to the public network in scarcely populated remote areas (TRAC-project), this cost being previously borne by Telefónica. However, the Spanish Government did not provide sufficient data to allow the Commission to consider the project equivalent to the initial payment. Therefore, the Commission decided to ask clarifications on the corrective measures the Spanish authorities intend to take in order to remove the distortion of competition.

Under the terms of the concession granted to Telefónica in 1991, the public operator would obtain a GSM concession without any further payment. The Commission considers therefore that the public operator has a competitive advantage allowing it to strengthen its dominant position to the detriment of the second GSM operator. The Commission adds that any strengthening of Telefónica's dominant position as well as any limitation of production, markets or technical development in relation to GSM are likely to delay the process of steadily reducing tariffs for GSM telephony. In the absence of the licence fee imposed on Airtel, price competition would have been stronger and GSM tariffs would have fallen more quickly.

Four other Member States granted their second mobile licence under a procedure which had anti-competitive effects : Italy, Belgium, Ireland and Austria. Subsequent to the intervention of the Commission, Belgium, Ireland and Austria decided to impose a similar payment on the public operator. The Italian Government proposed a package of corrective measures which was agreed by the Commission. Second operators started operating commercially at the following times : Omnitel Pronto Italia (Italy) December 1995, Maxmobil (Austria) : July 1996, Libertel (Netherlands) : September 1996, Mobistar (Belgium) : October 1996 and Esat Digifone (Ireland): December 1996.

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## COMMISSION CLEARS UK CABLE TELEVISION AND TELECOMS MERGER

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DN: IP/96/1169 Date: 1996-12-12

TXT: FR EN

PDF:

Word Processed:

The Commission has cleared a merger which will bring together the current UK cable-tv interests of Videotron, Cable & Wireless, Nynex and BCE, with those of Mercury Communications to form a new cable television/telecommunications group. The new venture will be known as Cable and Wireless Communications.

The operation will be done in two main stages. In the first, Bell Cable Media will acquire Videotron, and Cable & Wireless and BCE will assume joint control of Bell Cable Media. In a second, the interests of BCM, Nynex CableComms Inc and Nynex CableComms plc will be brought together under the umbrella of a new company, Cable & Wireless Communications.

The new company will be active in pay television, cable networks, and telecommunications services and networks. In the UK currently BSkyB is dominant in pay television. British Telecom is dominant in telecommunications services and networks. The new group will have access to Mercury's existing trunk lines, as well as to the cable companies local loop connections. It will provide the stimulus for the development of further competition in these areas.

Because of the structure of the transaction, two separate notifications were received by the Commission under Council Regulation No 4064/89 (the Merger Regulation). After examination, the Commission issued one decision recording its conclusion that the transactions described in each of the notifications are compatible with the common market.

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## THE COMMISSION CLEARS THE CREATION OF IRIDIUM, A FUTURE PROVIDER OF WORLDWIDE SATELLITE PERSONAL COMMUNICATIONS SERVICES (S-PCS)

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DN: IP/96/1215 Date: 1996-12-19

TXT: FR EN

PDF:

Word Processed:

The European Commission has given its formal green light to the creation of Iridium, a company led by the US corporation Motorola, which intends to provide as from the last quarter of 1998, global digital wireless communications services using a constellation of 66 low earth orbit (LEO[1]) satellites. Services will include mobile voice telephony, paging and basic data services (such as facsimile) and will be provided via portable hand-held (dual mode or single mode) telephones, vehicle mounted telephones, pagers and other subscriber equipment. Because Iridium will not restrict competition, its creation has been concluded to fall outside the scope of both Article 85(1) of the EC Treaty and Article 53(1) of the EEA Agreement. Indeed, none of the strategic investors could be reasonably expected to separately assume the very high level of investments required (nearly USD 5 billion) and the very high risk of technical and commercial failure associated with such a new system. In addition, no investor has all the necessary licences to operate such a system.

Apart from Motorola, Iridium is owned by 16 strategic investors including a number of telecommunication services providers and equipment manufacturers from around the world. Two European companies figure among those strategic investors: Stet (Italy; 3.8%) and Vebacom (Germany; 10%). Each of the two has its own gateway service territory covering different parts of Europe and the associated exclusive right to construct and operate a gateway within its respective territory.

Satellite systems, like Iridium (commonly referred to as S-PCS systems[2]) are expected to complement wireless terrestrial mobile technologies (such as GSM) in areas where those terrestrial technologies have failed to penetrate (i.e. rural parts of the developed world and both urban and rural parts of lower income countries) or where terrestrial roaming is not available because of incompatible technologies. In addition, S-PCS systems are expected to act as a complement and even a substitute for the public switched fixed telephone network, enhancing service coverage in remote areas of low population density and/or where the terrestrial infrastructure is very poor.

The same conclusion as to the inapplicability of the competition rules of both the EC Treaty and the EEA Agreement has been reached in respect of several ancillary restraints; namely as regards the distribution of the Iridium services and the pricing policies which Iridium may suggest as guidelines to gateways investor operators. The distribution of Iridium services will be organised around, first gateway operators, which are the strategic investors in Iridium and which have exclusive rights over their respective territories to install and operate the gateways and to act or designate others to act as services providers within the territory; second, service providers nominated by gateway operators, in general on a non-exclusive basis, which are responsible for customer relationships; and, finally, Iridium, which as "producer" of the services will keep some strategic central functions to ensure coherence of the system. Taking into account the very high risks entailed by the Iridium system and the need to attract gateway operators covering all parts of the world, the exclusivity

granted to gateway operators, as further described in the Decision, has been concluded to be a necessary incentive for investors to assume these risks.

Nevertheless, in view of the very strong position of STET in Italy as regards the provision of satellites services, the Commission requested an additional safeguard in respect of Italy. Thus, the parties have confirmed that the Iridium agreements will not affect the ability of any other company or person to gain access to the telecommunications infrastructure of STET other than those STET facilities specifically developed for the Iridium system. In addition, the Commission has explicitly indicated in the decision that the ancillary nature of the exclusive rights granted to gateway operator investors, could be revisited should the particular circumstances of the case change in a substantial manner. In particular should Iridium acquire a dominant position in respect of the actual provision of S-PCS services.

Iridium may suggest pricing policies as guidelines to its gateway operators. The contents of such guidelines has been described to the Commission. They would refer basically to rules for the repartition of charges between gateways in calls that use multiple gateways, currency requirements and exchange rates. Each gateway operator would be expected to comply with these guidelines to the extent permitted by applicable law and regulation, but will otherwise be free to set their own tariffs.

The guidelines are basically aimed at maintaining the coherence and the integrality of the worldwide service that Iridium will provide. Such coherence is particularly important for potential users of the system. They will most of the time be moving in different areas of the world but they will nevertheless want to receive a single bill in a single currency. In the Decision, the Commission has accepted, as recognized in the "International Private Satellite Partners" Decision[3], that the principle of uniform prices in different territories, together with the implementation of marketing practices in a decentralized manner, seems appropriate to fulfil customers' needs.

[1] 780 km. above the earth's surface.

[2] The Commission cleared also the Inmarsat-P/ICO S-PCS. For details of the Inmarsat-P system, see Article 19(3) Notice published in OJ noC304 of 15.11.96, p.6.

[3] OJ noL354/75 of 31.12.94, at paragraph 55.

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## THE COMMISSION CLEARS JOINT VENTURE IN THE TELECOMMUNICATIONS SECTOR IN IRELAND

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DN: IP/96/1237 Date: 1996-12-20

TXT: FR EN

PDF:

Word Processed:

The European Commission has decided to clear the proposed concentration by which PTT Telecom BV, a full subsidiary of Royal PTT Nederland NV, and Telia AB publ, a company owned by the Swedish State, acting together through a joint venture company called Comsource, and the Irish State, will acquire joint control of Telecom Eireann.

The concentration involves the establishment of a consortium between PTT Telecom and Telia, named Comsource, and the acquisition by Comsource of 20% of the issued share capital of Telecom Eireann. Comsource shall act solely as a holding company to perform the role of shareholder of Telecom Eireann. As a consequence of this acquisition of 20% of the shares of Telecom Eireann, Comsource will acquire control, jointly with the Irish State, of Telecom Eireann.

The operation relates to telecommunications' infrastructure, telecommunications' services and cable television. Value-added telecommunication services are liberalised and subject to licence. Presently 38 licensed service providers including main European operators are present in Ireland. A second GSM operator will start soon to operate. PTT Telecom and Telia are not presently active in the Irish market and the concentration does not result in a direct change in market shares. For non-liberalised services, in the light of the ongoing liberalisation process in Ireland, Telecom Eireann will not strengthen its present market position.

In this respect the Commission has taken into account the approved timetable for full liberalisation in Ireland: alternative infrastructures will be liberalised by July 1997, international GSM connection by January 1999 and voice telephony by January 2000. Ireland was entitled to request a derogation period up to 2003. In addition, the access to the cablelink network for telecommunication will be open to third parties on a non-discriminatory basis.

Telecom Eireann, owned by the Irish State, is the national telecommunications operator in Ireland. Through a 75% shareholding in Cablelink Limited Telecom Eireann is also active in the provision of cable television services in Ireland. PTT Telecom is a full subsidiary of Royal PTT Nederland NV. Telia is company owned by the Swedish State. They are, respectively, the main telecommunications operators in The Netherlands and in Sweden.

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## COMMISSION INDICATES A FAVOURABLE POSITION IN RESPECT OF UNISOURCE - TELEFONICA AND UNIWORLD AND INVITES COMMENTS

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DN: IP/96/1231 Date: 1996-12-20

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M. Karel Van Miert, European Commissioner in charge of competition policy, has decided to publish two notices which indicate the intention of the Commission to take a favourable view of the Unisource/Telefónica and Uniworld cases, subject to the comments of interested third parties. Unisource is an alliance of PTT Telecom of the Netherlands, Telia of Sweden and Swiss PTT, which is being joined by Telefónica of Spain. The Uniworld transaction is an alliance between Unisource and AT&T. The Commission's favourable view follows discussions with all the companies concerned as well as the governments of Spain, Sweden, the Netherlands and Switzerland. In each case, interested third parties have one month to send their observations.

Both notices explain in detail changes to the original agreements and undertakings given by the parties to make the transactions acceptable under EU competition law. In addition, the Unisource-Telefónica Notice explains discussions with the Governments of the four countries directly involved in Unisource (Sweden, the Netherlands, Spain and Switzerland).

The main features of the outcome of the discussions are as follows:

- the full liberalisation of the telecoms market in Spain by 30 November 1998, with three licences being granted by 1 January 1998 plus limited licences for the cable TV companies to offer telecoms within their areas;
- the full liberalisation of telecoms in Switzerland from 1 January 1998; and
- in respect of the Uniworld transaction a series of undertakings have been offered by AT&T in respect of its conduct on interconnection, access and accounting rates.

### 1. Full liberalisation of telecommunications services and networks in Spain:

The Spanish telecommunications market will be fully liberalised by 30 November 1998. By that date, further licenses for voice telephony services and public infrastructure will be granted, in addition to those granted before that date. Such further licenses will be requested from 1 August 1998. For so doing, a new General Law on Telecommunications will be adopted and enacted before the end of 1997. Furthermore, all necessary implementation measures will be adopted before 31 July 1998.

In addition, the Royal-Decree Law 6/96 of 7 June 1996 established a second operator -Retevisión- for the entire range of telecommunications services and infrastructures. 80% of its share capital will be sold by tender to be awarded during the first quarter of 1997. A third licence for the provision of voice telephony and public infrastructures with nation-wide coverage will be granted by the beginning of January 1998. By the same date, cable television operators will start offering voice telephony and public infrastructures within their respective areas. On that basis, the Commission has considered that the degree of actual competition in the Spanish telecommunications market by the beginning of 1998 will be comparable to

that of most Member States which will abide by the liberalisation date of 1 January 1998.

2. Full liberalisation of telecommunications services and networks in Switzerland:

Telecommunications in Switzerland will be fully liberalised by 1 January 1998 in parallel to the EU. A new Law will be enacted shortly eliminating remaining restrictions.

Regarding alternative infrastructure liberalisation, the Swiss Government indicated that from 1 May 1995, 15 pilot licences have been granted (the majority to cable tv operators). Such pilot licences allow the provision of some telecommunications services to subscribers (Internet access, data transmission, multimedia and telephony within closed users groups). The contents of such licences will be extended before the end of 1996 to offer the possibility to owners of alternative infrastructures in Switzerland to carry out commercial activities, in particular for the provision over them of corporate telecommunications services. Competitors to Swiss PTT for the provision of such corporate telecommunications services will be allowed to use such alternative infrastructures.

3. AT&T offerings:

In the framework of the Uniworld case, AT&T offered to the Commission the following:

- (a) AT&T undertakes to advise the Competition Directorate General of the European Competition (DG IV) promptly of any complaint filed with the US Federal Communications Commission (FCC) regarding access to or interconnection with AT&T's international facilities, including any complaint filed with the FCC regarding bilateral correspondent arrangements, by telecommunications operators or service providers from the EEA or Switzerland. AT&T further undertakes to inform DG IV of any final decision taken by the FCC in regard to any such complaint.
- (b) With respect to operators with international facilities licences in EEA and Switzerland with whom AT&T today has an accounting rate agreement, and for traffic sent in the context of the bilateral correspondent regime, AT&T undertakes to offer cost-based accounting rates that, in all cases, would be no higher than the lowest accounting rate established between AT&T and any Unisource shareholder.
- (c) With respect to operators with international facilities licenses in EEA and Switzerland with whom AT&T may in the future establish an accounting rate agreement, AT&T undertakes to offer cost-based accounting rates that, in all cases, would be no higher than the lowest accounting rate then in effect between AT&T and any Unisource shareholder.

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## The Commission initiates second phase proceedings on BT-MCI merger

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ip/97/76

Brussels, 30th January 1997

### The Commission initiates second phase proceedings on BT-MCI merger

The European Commission has decided to open second-phase proceedings in the BT (British Telecommunications plc) and MCI (MCI Communications Corporation) merger notification. The merger would take place against a background of rapid change in the telecommunications sector, and in particular the granting of 44 new international facilities licences in the UK. And although many of the parties' activities are complementary, the Commission's enquiries suggest a certain number of areas in which further investigations are required.

*These include whether the merger might have the capability of impairing the competitive position of its major competitors on the UK-US route by reducing their net settlement revenues; whether the new entity could divert US-European traffic through the UK in a way not currently open to its European competitors, and whether the merger would have any impact on the availability of transatlantic cable capacity to new entrants. The impact of the merger on the teleconferencing market will also need to be carefully examined, given the parties' current position. The Commission will also examine any other relevant issues which come to light as a result of the investigation into these fast-changing markets.*

BT is a UK-based supplier of telecommunications services and equipment. Its main services and products are local and long distance telephone exchange lines to homes and businesses, international telephone calls to and from the United Kingdom, and the supply of telecommunications equipment for customers' premises.

MCI is a US-based diversified communications company, offering consumers and businesses a portfolio of integrated services, including long distance, wireless, local, paging, messaging, Internet, information services, outsourcing and advanced global communications. BT and MCI also operate jointly a venture known as Concert, which supplies value-added and enhanced services to multi-national business customers.

The Commission now has a maximum of a further 4 months (until 11 June 1997) in which to complete its enquiries and take a final decision on the case.

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## **The Commission approves timetable for full telecommunications liberalisation in Portugal**

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ip/97/118

Brussels, 12 February 1997

## **The Commission approves timetable for full telecommunications liberalisation in Portugal**

Upon request from the Portuguese Government, the European Commission has today approved a timetable for the full liberalisation of telecommunications in Portugal from 1 January 2000. Voice telephony will be completely liberalised from that date. In the meantime, direct international connections for GSM mobile phone providers will be liberalised from 1 January 1999.

*As far as infrastructures are concerned, the opportunity will be given for competitors to enter the Portuguese market from the middle of this year. Alternative infrastructure providers for already liberalised services will be permitted from 1 July 1997 and Portugal must liberalise without delay the market for GSM mobile phone alternative infrastructure. Under the liberalisation directives, Portugal was entitled to request a derogation period up to 2003.*

### ***Voice telephony***

On request of the Portuguese Government, the voice telephony deadline of 1 January 2000 was granted because Portugal Telecom needed to rebalance tariffs and increase telephone penetration further before the introduction of full competition.

### ***Alternative infrastructure for already liberalised services***

The Portuguese request for the liberalisation of alternative infrastructures for already liberalised services (such as telephone services for Closed User Groups) was not granted beyond the middle of 1997. The Commission believed that any potential reduction in revenues on the provision of leased circuits would be compensated by growth in the market and that the development of the network could be continued with the additional implementation period granted for voice telephony. The Commission stated that an extension to July 1999 which the Portuguese Government had requested could not be justified.

### ***International GSM connection***

The Commission has accepted the request in full concerning the direct international interconnection of GSM operators. This was because there was a realistic risk of substitution between international GSM and international fixed telephony which would threaten the development of the telecommunications network in Portugal.

### ***Alternative infrastructure for GSM services***

The Commission rejected Portugal's request to postpone the lifting of restrictions on the provision of alternative infrastructure for mobile and personal communications services. The Commission believed that the liberalisation of this section of the market without delay did not pose a threat to Portugal Telecom's revenues and hence to the necessary structural adjustments and development of the network.

The obligation and dates requested and granted are summarised in the table below.

Obligation concerned	Date foreseen in the Directives	Additional period requested by Portugal	Period granted
Liberalisation of voice telephony and underlying networks	1 January 1998	1 January 2000	1 January 2000
Liberalisation of the use of own/alternative networks for other already liberalised services	1 July 1996	1 July 1999	1 July 1997
Direct international interconnection of mobile networks with other mobile or fixed networks	February 1996	1 January 1999	1 January 1999
Alternative infrastructure for mobile networks	February 1996	1 January 1998	none

### ***Background***

The Full Competition directive (Directive 96/19/EC) which provided for the introduction of full competition the telecommunications sector on 1 January 1998 entitled five member states (Ireland, Greece, Luxembourg, Portugal and Spain) to submit requests for derogations from that deadline to the Commission. The Decision concerning Ireland was taken on 27 November 1996 and provided for a date of full liberalisation by 1 January 2000. Greece and Luxembourg have also submitted requests for derogations. Spain will not apply for a full derogation and its request has been recently published (IP/96/1231).

This decision creates certainty for the rapidly developing Portuguese market. It also provides a positive environment for national and global alliances which may be shaped in that market.

### ***World trade negotiations***

The agreement of the Portuguese derogation is also relevant to the negotiations on telecommunications at the World Trade Organisation (WTO), in Geneva. Thanks to this internal liberalisation schedule, and to other changes concerning Spain and Belgium, it was possible in December for the EU to improve its offer to other trading partners. This show of EU leadership, coordinated with an improvement in the US offer, was very positively received. This should contribute to a better basic telecommunications agreement by the end of negotiations at the end of this week, and more generally to constructive talks on outstanding agenda items of interest to the EU.

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**WTO Telecoms Agreement Press conference by Sir Leon Brittan, Geneva, Feb 15**

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Bruxelles, le 17 février 1997.

**NOTE BIO AUX BUREAUX NATIONAUX****cc. aux Membres du Service du Porte-Parole****WTO Telecoms Agreement****Press conference by Sir Leon Brittan, Geneva, Feb 15****(P. Guilford)**

This agreement is of historic importance to the future of the world trading system as well as to the world economy, not just in telecommunications. Estimated to cover over \$600 billion years of telecoms business, it will boost sales and investment in the telecoms sector, cut costs for business and ultimately improve the cost and quality of communications for ordinary people. It will also remove further obstacles to the development of the information society. Taken together with the ITA (due to be finalised in April), which removes tariffs on telecoms equipment among other things, the WTO deal on telecoms services will give a powerful lift to the globalisation of telecoms markets across the board.

It will also inject momentum into talks in other services sectors, notably financial services, due to begin in April and finish at the end of this year. "The omens are good" for the conclusion of financial services, Sir Leon said, for the telecoms accord had created the right climate for negotiations.

The telecoms deal has shown that the WTO was capable of concluding negotiations successfully in individual sectors. Furthermore, it reinforces the case for a Millenium Round of global trade talks at the end of the century, revealing a thirst for further liberalisation of the world economy. "Telecoms has shown that the world is not suffering from negotiating fatigue or an excess of liberalisation", he said. We are already committed to further negotiations on agriculture, services and other areas, and Sir Leon predicted these and other issues would come together into a new trade round.

The EU led the negotiations from the front for the last 1 1/2 years, convinced from its own internal liberalisation process that open telecoms markets are good for business. America's last-minute request for an MFN exemption for direct-to-home services and digital broadcasting by satellite (DBS) was described by Sir Leon as an "unfortunate blemish" on the overall package. He dismissed it as illegal, and in breach of US commitments on broadcasting made at the time of the Uruguay Round, and said the EU reserved all its rights to challenge the exemption, although the US had made it abundantly and publicly clear that such an exemption would not be applied to the EU.

**Helms-Burton**

The EU Council of Ministers, gathered in Geneva for the telecoms talks, also discussed Helms-Burton. Sir Leon said the EU was actively negotiating a resolution of the dispute with the United States, and had deferred the date for the composition of a disputes Panel until this coming Thursday, February 20. The Council unanimously supported this stance at Saturday's meeting. Sir Leon said the EU was only asking the United States for something that was lawful under US law - which would not need an act of Congress to achieve - and which was moderate and reasonable. He cautioned that in the absence of a better offer than had so far made by the US, a Panel would be named by Director-General Ruggiero on February 20. The Council was unanimous in the view that if no such offer is received, a Panel will be named.

Best regards,

N. G. van der Pas



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## **Commission services clear the Global European Network agreement to create high quality trans-European telecommunications networks.**

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**IP/97/242**

Brussels, 20th March 1997

## **Commission services clear the Global European Network agreement to create high quality trans-European telecommunications networks.**

The European Commission's competition services have given clearance to the Global European Network (GEN) agreement to provide high quality digital links between Member States. This agreement amongst the major European telecommunications operators will considerably improve the quality of trans-European network telecommunications services. The European Commission's competition services have secured amendments to the agreement in order to preserve competition between the companies involved and ensure free and fair access for third parties.

The main amendments are :

- (a) Each signatory will refrain from entering into a collective concerted pricing arrangement and will negotiate on a bilateral basis the conditions under which it will give access to its GEN capacity.
- (b) Each signatory will offer in its public tariff access to GEN capacity on a non-discriminatory basis to third parties. These will thus be able to access GEN capacity on the same basis as to the signatories.

The GEN agreement was signed by British Telecom, Deutsche Telekom, France Télécom, Telecom Italia, Telefonica de Espana. It will create a 2 Mbit/s fibre optics telecommunications network between the signatories' nodes using so-called PDH (Plesiosynchronous Digital Hierarchy) technology. The network will improve the speed of circuit provision, the network availability and quality and reliability of service.

Although they take a favourable approach towards the improvements trans-European telecommunications networks can bring, the European Commission's competition services have stated that at the same time they will closely scrutinise such agreements which involve dominant operators in order to ensure the development of pro-competitive structures.

In particular, the conditions under which third parties can access European leased lines remain a strong concern for the European Commission. For that reason, the European Commission services have warned the parties that the negative clearance of the agreement does not mean that signatories may abuse their strong if not dominant positions in this market. At the same time, the European Commission is, in the context of the ONP leased line Directive, examining the application of the ONP principle in Member States.

Should a complaint be made regarding access to European leased line capacities, or should the

European Commission become aware that the conditions under which access is provided are discriminatory or excessive, individual cases pursuant Article 86 EC will be opened against the telecommunications operators in question.

## **Settlement reached with Belgacom on the publication of telephone directories - ITT withdraws complaint**

Settlement reached with Belgacom on the publication of telephone directories - ITT withdraws complaint

Competition Commissioner Karel van Miert's services have reached a settlement with Belgacom, the Belgian national telecommunications operator, on the conditions under which publishers of telephone directories in Belgium have access to data regarding subscribers of Belgacom's voice telephone services (access to listing services). Following the settlement, directory publishers in Belgium will be charged a price which is set in such a way that Belgacom can recover the costs it incurs in the collection, treatment and provision of the subscriber data required for publishing purposes, plus a reasonable profit margin. This cost-oriented approach will lead to a very substantial reduction of more than 90% in the amount originally charged to telephone directory publishers.

As a result of this settlement, ITT Promedia N.V., the Belgian directory-publishing subsidiary of the US ITT World Directories company, has withdrawn its complaint lodged with the European Commission. The company alleged inter alia that the conditions which Belgacom intended to apply for access to its subscriber data for publishing telephone directories were excessive and discriminatory and thus caught by Article 86 of the EC Treaty. The initial price equal to 34% of the turnover of the directory publishers and 200BF per line of data was already in 1995 brought down to 16% of turnover and 67 BF per line. At the end of 1995 the Commission issued a formal statement of objections against Belgacom.

During the course of 1996, Belgacom endeavoured to meet the Commission's concerns and submitted a business proposal regarding access to its subscriber data for publishers which has now culminated in the present settlement. In assessing Belgacom's proposal, the Commission's services were assisted by an expert consulting firm to verify the cost-oriented basis of the proposal. ITT was invited to comment during the course of these discussions.

Belgacom has agreed to drop any variable component in relation to the turnover or profit of directory publishers and instead to adopt a cost-oriented approach, allowing it to recover its costs plus a reasonable profit margin. Furthermore, as of 1997, a distinction will be made between basic data, i.e. data and updates which are essential for publishing telephone directories and which directory publishers will thus continue to acquire from Belgacom, and a range of optional supplemental information, which can be acquired from Belgacom or from other market sources.

For the years 1995 and 1996, the cost allocation method applied in the particular circumstances of this case produces total annual costs of 372 million BF to be divided equally between the two current directory publishers in Belgium, ITT and Belgacom's subsidiary Belgacom Directory Services (BDS). At present, this translates into a price per line of data of 37 BF per line of basic data and 10 BF for supplemental data (such data having already been imbedded in the data provided over the last two years).

Belgacom has undertaken to continue its pricing for basic data, with respect to which publishers are dependent on it, following the cost-oriented method agreed for 1995/96. With respect to supplemental data, prices will be determined on a market-oriented basis. Several factors could lead to a change in prices for basic data in the future:

- downward evolution: if, as could be expected in the light of planned software changes or new technologies, the costs entailed in collecting, treating and providing basic data goes down (this downward evolution could possibly be limited by an upward evolution if the number of subscriber data increases)

- changed allocation of the relevant cost base: if the number or scope of publishers using the data changes.

The principles established in this case regarding access to data required for directory publishing on a cost-oriented basis are not only relevant from the point of view of competition policy, but are likewise in line with the EU policy orientation on directories reflected in the ONP voice telephony directive and the Commission's communication on directories . The principle of cost-orientation is applicable throughout the EU.

Finally, the Commission will continue to closely survey future developments in this market, in close cooperation with the competent national authorities.

## **Commission reaches agreement with Spain concerning second GSM licence**

The European Commission has today approved an agreement reached in Spain which removes the distortion of competition resulting from the granting of the second GSM (mobile) licence in Spain. The agreement covers corrective measures which the Spanish Government proposes to take in respect of Airtel Movil, the licence holder. The Commission considers that the measures taken are globally equivalent to the 85 billion peseta licence fee which Airtel Movil paid when receiving the licence. This decision is important for the introduction of competition into the Spanish telecommunications markets and will enable genuine competition to take place in respect of mobile telephony. The decision on the timetable for the liberalisation of the remaining aspects of Spanish telecommunications markets will be taken by the Commission shortly.

The corrective measures which the Spanish Government proposes to take are as follows:

- Airtel Movil SA will be granted interconnection by Telefonica at asymmetric prices and without paying any cost for an amount equal to 15 billion pesetas;
- extension of the duration of the licence of Airtel Movil from 15 to 25 years;
- anticipated liberation and granting to Airtel Movil of an additional 4.5 MHz in the 900 MHz band;
- extension of Airtel Movil's licence, without additional licence fee, enabling it to operate its mobile service in the DCS-1800 frequency band;
- granting on request of DECT frequencies;
- right to bid for the third PSTN (licence to be granted on 1 January 1998);
- right to set up own infrastructure or to use third party infrastructure and to directly interconnect with other domestic or foreign networks.

The Commission considers that the granting of the DECT frequencies and the right to bid for the third PSTN licence are entitlements of Airtel Movil in any case and do not contribute to the overall economic impact of the proposed package. The other elements in the view of the Commission do amount to a globally equivalent economic set of measures to the licence fee originally charged to Airtel Movil.

The Commission announced the fixing of a deadline for the Spanish authorities to remedy the position on 18 December 1996 (IP/96/1175). This decision reflects the solution to the problem, subject to the proper implementation of the measures described above.

### **Background**

It is not possible to precisely quantify the economic impact of the measures proposed by the Spanish government. However, the Commission has concluded that the additional measures which the Spanish government has proposed, excluding those which are required under Community law in any case, are broadly equivalent to the 85 billion peseta licence fee which was originally charged to Airtel.

This agreement represents a significant step in the liberalisation of telecommunications in Spain. In addition, it marks an important step in the full implementation of the mobile telephony directive (96/2/EC) in the Spanish market, in particular in respect of GSM services immediately and DCS-1800 services in the future. The extension of the Airtel licence to DCS-1800 should enhance the conditions of competition. Under Directive 96/2/EC, the Spanish Government should nevertheless grant a headstart to the third mobile operator to establish itself in the market, before the GSM operators are allowed to market DCS-1800 technology.

The DCS-1800 technology has brought lower prices for mobile telephony to other markets in Europe, and following its introduction in Spain should increase the potential for prices for mobile telecommunications to be reduced still further there. The attached table indicates the state of play with all the GSM and DCS-1800 licences in the EU.

**CURRENT STATUS OF MOBILE LICENCES (GSM/DECS 1800)**

<i>Member State</i>	<i>GSM Licences</i>	<i>DCS 1800 Licences</i>
Austria	Mobikom	-
	Max.mobil	
Belgium	Belgacom	-
	Mobistar	
Denmark	Sonofon	-
	Tele Danmark Mobil	
Finland	Telecom Finland	Telecom Finland
	Radiolinja	Radiolinja
		Telivo
France	Bouygues Telecom	Bouygues Telecom
	France Telecom	
	SFR	
Germany	T Mobil	E 1
	E-plus	E 2
	Mannesmann	
Greece	Panafon	-
	TeleSTET	
Ireland	Eircell	-
	Esat Digifone	
Italy	Omnitel	-
	Telecom Italia Mobile	
Luxembourg	Luxembourg P&T	-
Netherlands	PTT Telekom	-
Portugal	Telecel	-
	TMN	
Spain	Airtel	-
	Telefonica	
Sweden	Comvik	Comvik
	Europolitan	Europolitan
	Telia Mobile	Mobitel
		Tele8
United Kingdom	Cellnet	One-2-One
	Orange	Orange
	One-2-One	
	Vodafone	

## **Greek government proposes to speed up telecommunications liberalisation**

The Greek Minister for Transport and Telecoms, Mr Charis Kastanides met yesterday with Mr Karel Van Miert, Competition Commissioner to explain how the Greek Government would accelerate the implementation in Greek national law of all European Telecommunications Directives of which the implementation deadlines have already elapsed.

Last December, Commissioner Van Miert had expressed his worries about the implementation delays in Greece which were preventing undertakings to provide telecommunications services, already liberalised in all other Member States, such as data services and satellite communications. At the meeting, yesterday in Brussels, Minister Kastanides has forwarded a precise timetable to fill this gap so that Greece can join the rest of the Community in the area. Commissioner Van Miert thanked the Greek Minister for the efforts made and said the Commission would now follow up the implementation of this time schedule. While welcoming this positive move, the Commission will continue to process infringement procedures against Greece until it is satisfied that all the relevant European Telecommunications Directives have been properly implemented.

The main measures announced are the following:

1. Greece will speed up the implementation of Directive 94/46/EC on Satellite Communications. A Presidential Decree will be published and enter into force by 1.8.97. In the meantime, applications for satellite communications may be submitted to the National Telecommunications Committee (EET). They will be examined without delay. As soon as this Presidential Decree is published, licences will be granted to these applicants, where they meet the criteria set out in the Decree.
2. Last year, a personal communications licence was granted to OTE, outside any comparative bidding procedure. The Greek Minister confirmed that existing Greek legislation did not preclude the submission of additional requests for the provision of DCS-1800 services. He announced that the possible license fee for future operators will be fixed in a non discriminatory way and taking into account the amount of the fees of the previous operators.

Under Commission Directive 96/2/EC Member States must liberalise the markets for mobile and personal communications. This Directive had to be implemented by March 1996. Minister Kastanides announced that the Presidential decree implementing the Directive will be published and enter into force by December 1997. The draft, which will set out the applicable procedure, will be submitted to the Commission by the end of May.

3. The Greek Law 2328/95 currently reserves the establishment of cable TV infrastructure to the State Telecommunications operator OTE. This law will be amended, simultaneously with the transposition to national legislation of Directive 95/51/EC, which requests the Member States to lift restrictions on the provision of liberalised telecommunications services on such networks. The Greek Minister announced that draft Presidential Decree for the transposition of this Directive 95/51/EC will be submitted to the Commission by the end of May and that Law 2328/95 will be modified within twelve months at the latest. He added that provisional applications for the establishment of such networks could nevertheless be filed in the meantime, which would have to be completed after the adoption of the Presidential Decree.
4. In order to render the Greek independent regulatory authority fully operational, the Greek Government will adopt a Presidential Decree concerning the staff regulation of this body, established in 1995, and put in force by the first of August 1997.

5. Finally the Minister announced that the Presidential Decree completing the implementation of Council Directive 92/44/EC will be adopted and put in force by the End of 1997. This Directive requests in particular Member States to ensure that their national telecommunications organisation provide leased lines at cost oriented tariffs within reasonable time periods.

The full implementation of this time table will be an important step forward for the Greek industry and the Greek consumers. In addition, this would clarify the current regulatory framework in the Greek telecommunications sector.

The Commission will now decide on the Greek request for an additional period to the liberalisation of voice telephony and public networks on 1 January 1998.

In June 1996 the Greek Government made a request to the European Commission to be granted an additional time period until 1 January 2003 for the full liberalisation of its telecommunications market.

The Greek request for a derogation is based in particular on the state of development of the public telephone network of OTE, which is now involved in a extensive exercise to upgrade its network towards a fully digitalised network. This modernisation investments are financed by the monopoly revenues of the telephone service. The Cohesion funds of the EU are also contributing to this effort.

The Commission will bring forward a decision on the Greek request for a derogation shortly, in line with decisions already taken for Ireland and Portugal and taking also into account the specific features of the telecommunications network in Greece.

### **Background**

The Full Competition directive (Directive 96/19/EC) which provided for the introduction of full competition the telecommunications sector on 1 January 1998 entitled five member states (Ireland, Greece, Luxembourg, Portugal and Spain) to submit requests for derogations from that deadline to the Commission. The Decisions concerning Ireland and Portugal were respectively taken on 27 November 1996 and 12 February 1997. They provided for a date of full liberalisation by 1 January 2000. Luxembourg has also submitted a request for derogations. Spain will not apply for a full derogation and its request has been recently published (IP/96/1231).



## **La téléphonie sur Internet, est-ce de la téléphonie vocale de base : la Commission demande à tous les intéressés de se manifester.**

(VOICE ON INTERNET / PUBLISHED IN FRENCH ONLY)

Selon certaines études récentes, la téléphonie offerte sur le réseau Internet pourrait, à terme, être jusqu'à 80 % moins chère que les tarifs actuels appliqués aux appels internationaux utilisant la téléphonie vocale "traditionnelle". A quelques mois de l'échéance du 1er janvier 1998 qui marquera la libéralisation complète des télécommunications dans la grande majorité des pays de l'Union Européenne, M. Karel Van Miert, le responsable de la politique de concurrence au sein de la Commission européenne a chargé ses services d'inviter toutes les parties intéressées à se prononcer sur le phénomène particulier de la téléphonie sur Internet.

A ce stade de l'analyse qu'ils ont menée, les services de la Commission estiment que la téléphonie sur Internet ne tombe pas, à proprement parler, sous la définition de "téléphonie vocale". En clair, cela signifie que ces services offerts sur Internet ne doivent pas, au stade actuel, faire l'objet de procédures de licences individuelles ou d'autres obligations imposées pour pouvoir offrir sur le marché des services de téléphonie vocale de base. En effet, actuellement la téléphonie offerte sur le réseau Internet ne répond pas aux différents critères retenus pour la définition de la téléphonie vocale, à savoir :

- les communications font l'objet d'une offre commerciale ;
- le service est fourni au public;
- le service est fourni au départ et à destination de terminaux de commutation publique sur le réseau de téléphonie fixe ;
- le service implique le transfert et la voix directs en temps réel.

Pour l'avenir, cependant, il convient de définir, au niveau européen, des règles de jeu équitables qui mettent sur un pied d'égalité les opérateurs traditionnels de téléphonie vocale et les entreprises qui offrent de la téléphonie sur Internet. La Commission n'entend cependant pas imposer, dans un secteur innovant, une quelconque "camisole de force" réglementaire : elle suggère au contraire un cadre juridique flexible qui puisse s'adapter à l'évolution technologique du secteur, tenant compte, en particulier, des aspects innovants des services de téléphonie multimedia.

Avant de finaliser sa politique quant à la libéralisation totale des télécommunications au 1er janvier 1998, la Commission demande donc à toutes les parties intéressées par l'aspect particulier de la téléphonie sur Internet de se manifester formellement. La position de la Commission sera publiée très prochainement au Journal Officiel (dans la série C) et sur le site Web de la Commission ([europa.eu.int](http://europa.eu.int)). Tout commentaire devra intervenir dans un délai de deux mois après la date de publication au Journal Officiel, aux adresses suivantes :

- par courrier normal : Commission Européenne Direction générale de la Concurrence (DG IV)  
Direction C Bureau 3/48 Avenue de Cortenbergh 150 B-1049 - Bruxelles
- par télécopie : au numéro +32-2-296.98.19
- par courrier électronique : à [Christian.Hocepied@dg4.cec.be](mailto:Christian.Hocepied@dg4.cec.be)

## **THE COMMISSION CLEARS THE BT-MCI MERGER SUBJECT TO FULL COMPLIANCE WITH SPECIFIC UNDERTAKINGS SUBMITTED BY THE PARTIES**

*The European Commission has decided to clear the merger between BT (British Telecommunications plc) and MCI (MCI Communications Corporation). BT is a UK-based supplier of telecommunications services and equipment. Its main services and products are local and long distance telephone exchange lines to homes and businesses, international telephone calls to and from the United Kingdom, and the supply of telecommunications equipment for customers' premises. MCI is a US-based diversified communications company, offering consumers and businesses a portfolio of integrated services, including long distance, wireless, local, paging, messaging, Internet, information services, outsourcing and advanced global communications. BT and MCI also operate jointly a venture known as Concert, which supplies value-added and enhanced services to multi-national business customers.*

After investigation the Commission has concluded that the proposed merger, as originally notified, would have created or reinforced a dominant position in the markets for international voice telephony services on the UK-US route and for audioconferencing services in the UK. However, the Commission has considered that the undertakings proposed by the parties during the proceedings are sufficient to address the competition concerns envisaged in the above mentioned markets and has therefore declared the merger compatible with the common market and with the functioning of the EEA Agreement subject to the condition of the parties' full compliance with proposed commitments.

The Commission's inquiry suggested that, given the current capacity shortage on existing international transmission facilities between the UK and the US as well as the parties' significant capacity entitlements, particularly on the UK end of these international facilities, the merger would have created or reinforced a dominant position in the market for international voice telephony services on the UK-US route. In this respect a great deal of attention was paid to the parties' capacity entitlements on existing transatlantic submarine cables between the UK and the US because, according to responses obtained from both competitors and customers, for a number of technical reasons satellite does not currently provide a satisfactory substitute for cable in the supply of international voice telephony services at the required quality and performance standards. As a result of the merger, BT/MCI would be able to carry UK-US traffic over its own end-to-end international transmission facilities, thereby internalising the payments (based on current accounting rates which are still set significantly above cost) which any telecoms operator has at present to make to a foreign correspondent carrier in order to have outgoing international calls terminated in the destination country.

At least in the short to medium term these cost advantages could not be easily achieved by the parties' existing competitors since in any event they would need BT's consent to a reconfiguration of their cable capacity holdings currently matched with BT's half circuits at the UK end in order for them to be able to replicate the merged entity's more competitive cost structure. Furthermore, the combination of BT's and MCI's cable capacities would allow the merged entity to further restrict or control the opportunities for entry by the new prospective new operators which have been recently granted an international facilities license in the UK.

The impact of the merger on the UK market for audioconferencing services was also carefully examined, taking into account both the parties' very high combined market share (over 80%) and the specific features of the market. In this respect, the Commission's enquiry has shown that, despite the relatively low investments necessary to set up an audioconferencing business, entry into this market on a sufficiently large scale might prove difficult. This is mainly because market growth is to a major extent accounted for by a more intensive use of the service by established customers rather than by the customers' base becoming larger and the reputation and proven record of incumbents would be difficult to challenge, as demonstrated by both BT's and MCI's increasing market shares over the last years. For these reasons the Commission has concluded that the merger was likely to create or reinforce a dominant position in the UK audioconferencing market.

#### **Undertakings proposed by the parties**

In order to address the Commission's competition concerns, the parties have offered the following commitments which will be monitored by the Commission: (i) to make available to new international facilities operators in the UK, without delay and at prices corresponding to BT's true cost of purchasing capacity from the cable consortium, all of their current and prospective overlapping capacity on the UK-US route resulting from the merger on the transatlantic cable TAT 12/13; (ii) to sell BT's capacity currently leased to other operators on the UK-US route at their request and on the same terms and conditions as illustrated above; (iii) to sell to other operators, at their request and without delay, Eastern end matched half circuits currently owned by BT in order for them to be able to provide international voice telephony services on the UK-US route on an end-to-end basis; (iv) to arrange for the divestiture of MCI's audioconferencing business in the UK.

In view of the above commitments submitted by the parties, the Commission has concluded that, provided these undertakings are properly discharged, they should be such as to address the competition concerns raised by the proposed merger.

## **Countdown to 1 January 1998: Report on implementation of the EU telecommunications regulatory package**

On the basis of a proposal from Commissioners Martin BANGEMANN and Karel VAN MIERT, responsible for Telecommunications and Competition respectively, the European Commission today approved a report on the state of implementation by the Member States of the package of Community telecommunications regulation. With full liberalisation of the 200 billion ECU telecoms market of the European Union set for 1 January 1998, the Commission wants to ensure that Member States are up to date in fulfilling their obligations under European Union (EU) law and the World Trade Organisation agreement on basic telecommunications services. The picture that emerges is broadly encouraging. A significant number of Member States have either transposed the entire package or can be expected to have done so by end 1997. In a further substantial group of countries, the main principles will have been transposed, although the necessary secondary legislation may still need to be adopted.

In assessing the state of implementation of the package, the Commission has taken account of the fact that Member States with less-developed networks or very small networks are entitled under the competition directives to request additional implementation periods for certain of the deadlines laid down for implementation, and indeed a number have done so. The Commission has already decided to grant such additional periods to Ireland, Portugal and Luxembourg, and decisions are expected to be adopted shortly for Greece and Spain.

The Commission's first priority, in line with the Treaty, is to ensure the full and correct transposition of the EU rules into national law, and its assessment at this stage is based closely on the extent to which this has been done in the Member States. Since certain of the deadlines under the package have not yet passed, this process will continue until end 1997, and beyond for Member States granted additional implementation periods. The next step will be to ensure that the measures transposed are correctly applied, implying a shift of focus to the market and the way it operates. The Commission has also identified a number of regulatory issues which are not part of the EU package, such as carrier selection, number portability and unbundled access to the local loop, but which provide an indication of progress towards a fully-liberalised market. Evidence of the regulation of these issues in some Member States suggests that liberalisation is well advanced in those markets.

In summary, the report shows that there has been very positive progress in the task of transposing the complex body of regulation making up the telecoms legislative package into national law. A considerable further effort lies ahead, however, in ensuring that application of the resulting national rules is effective in the market place. In this respect the Commission has signalled its intention of monitoring the situation pro-actively to ensure access to markets while safeguarding the quality and availability of services to the consumer.

Commissioners BANGEMANN and VAN MIERT will present the report at the Council of Ministers of Telecommunications in Luxembourg on 27 June 1997.

## **Background**

The process of regulating for liberalisation was completed with the adoption in 1996 of a Directive laying down 1 January 1998 as the date for the introduction of competition in the provision of voice telephony and infrastructure. The harmonisation framework aims at creating a European market based on common principles for access to networks and services, a common regulatory environment and harmonised standards for services and technologies. The Council and European Parliament are in the process of putting the finishing touches to this part of the package with rules on the interconnection of operators' networks and access to networks by service providers, and rules on licensing designed to encourage the entry into the market of operators and service providers. This process will be completed with rules on data protection and privacy.

The obligation on the Member States to liberalise their markets is reinforced by the disciplines imposed under the WTO agreement on basic telecoms, which the Member States signed up to on 15 February this year. Under the agreement, GATS general obligations will apply to the supply of all public and private telecommunications services, and Member States will be subject to WTO dispute settlement rules and procedures.

## **Towards a mass market for Mobile Multi-media communications: challenges and choices of the next generation of technology**

On the basis of a proposal of Commissioner Martin BANGEMANN, the European Commission today adopted a Communication on the issues affecting further development of mobile and wireless communication in Europe. Following the world-wide successes of European mobile technologies and services, mainly based on the GSM-Standard, the opportunities offered by competitive mobile services to activities in the whole economy, and the important employment this has created in Europe, the Commission now solicits a debate on the development towards the new generation of technology. The Universal Mobile Telecommunications System (UMTS), which encompasses both terrestrial and satellite components, will be introduced early in the next century. Will it be a new single technology, or a number of interoperable solutions based on different technologies? What should be the respective roles of private sector and public authorities in the transition towards UMTS? These are some of the questions raised by the Commission today.

The Communication examines the present state of the mobile services sector and reviews tentatively identified developments trends. The mobile communications sector has come to cross-roads where answers to key strategic questions, both in the industrial domain as well as in the regulatory domain, need to be found urgently. This is argued against the general background of ensuring that user demand is satisfied whilst the competitiveness of the European telecommunications industry needs to be preserved.

The Communication highlights the world-wide success of the GSM-family (GSM, DECT, DCS1800, DCS-1900) with now 187 GSM-networks in operation in 103 countries worldwide and a total subscriber base of about 33 million users; and the importance of this sector for the well-being of Europe's telecommunications industry and indeed its economy as a whole.

However, the sector faces today an entirely different environment since the inception of GSM in the mid-1980's with competition at all levels in the value chain and on a global scale as well as a shift of market paradigm from niche to mass market. Market players recognise the importance of wireless technologies including the wireless local loop for opening up new market segments and thus creating a new wave of economic activity and bringing increased competition in the local loop. Another trend is the fast evolution of mobile cellular services towards covering the "Mobile Internet" and other mobile multi-media services.



## **Conférence de presse conjointe des Commissaires Martin BANGEMANN et Karel VAN MIERT, 29 mai 1997**

Je vous propose donc - aussi pour gagner du temps pour vous et les deux Commissaires - de donner tout de suite la parole à M. Bangemann et par la suite à M. Van Miert. Vous savez que nous allons parler des télécommunications et je vous renvoie aux deux notes de presse qui ont été diffusées en donnant tout de suite la parole à M. Bangemann et en demandant à ceux qui seraient un peu moins intéressés de vouloir quitter la salle ou de faire un peu moins de bruit. Merci beaucoup.

M. Bangemann Mesdames et Messieurs, aujourd'hui Karel Van Miert et moi aimerions vous présenter des documents que nous avons rédigés ensemble et qui reflètent l'état actuel de la transposition de notre législation sur les télécommunications. C'est donc presque une sorte de bilan des mesures que les Etats Membres ont appliquées et des conséquences que ceci applique pour l'ouverture du marché des télécommunications. Alors évidemment il s'agit d'un instantané. Les choses changent de jour en jour, mais cet instantané est tout de même utile puisque ceci nous aide à faire bien comprendre aux Etats Membres qu'il est extrêmement important que cette législation soit appliquée, puis d'autre part cet instantané est aussi nécessaire pour faire en sorte que le Parlement et les Etats Membres aient une base de discussion et puis aussi parce que sur le plan interne nous nous préparons, et là, M. Karel Van Miert entrera dans le détail, nous nous préparons disais-je à contrôler exactement la situation pour éviter que le 1er janvier de l'année prochaine cette libéralisation ne puisse pas avoir lieu. Nous aimerions que cette libéralisation du marché soit en réalité l'année prochaine à part quelques exceptions que certains Etats Membres souhaitent se réserver. Voilà l'idée du document et les détails vont maintenant être abordés par M. Karel Van Miert. Ensuite je vous dirais encore deux mots de l'UMTS, mais on peut attendre l'intervention de M. Van Miert.

M. Van Miert Mesdames et Messieurs, vous savez que la Commission, depuis plusieurs années déjà, a mis en place l'ensemble de la législation nécessaire et la mesure nécessaire pour qu'à partir du 1er janvier de l'année prochaine effectivement le marché du service des télécommunications et l'accès aux infrastructures sera complètement libéralisé, sauf pour quelques Etats Membres qui ont obtenu des délais supplémentaires. Il s'agit donc de cinq pays, les quatre pays de cohésion et le Luxembourg, mais des délais plus courts que prévu à l'époque parce que vous vous rappelez, il y avait en principe une période supplémentaire de cinq ans. Dans trois cas nous avons déjà spécifié ces délais, dans deux autres cela sera le cas rapidement, c'est-à-dire dans quelques semaines. Donc les deux cas qui restent à régler c'est la Grèce et l'Espagne, mais en ce qui concerne l'Espagne, vous le savez, il y a un accord avec le gouvernement au courant de l'année prochaine. Effectivement le marché espagnol sera aussi pleinement libéralisé.

Maintenant je voudrais rapidement parcourir différents éléments de ce dispositif en constatant globalement qu'un progrès satisfaisant a été accompli. Donc globalement, je pense que sachant que normalement il y a toujours des délais et même des retards dans l'introduction des principes communautaires ou la législation communautaire dans les droits nationales. Donc globalement on peut constater que la majorité des Etats Membres est bien avancée. Certains même au-delà des délais qui avaient été fixés. Donc un constat global: l'évolution est assez satisfaisante, mais il y a des préoccupations au sujet de certains Etats Membres et il y a aussi des préoccupations par rapport à certains éléments des dispositifs, par exemple en ce qui concerne les accords d'inter-connection, ce qui est absolument crucial, il y a encore des difficultés dans certains Etats Membres où encore on manque de précision en la matière. Et tout le monde sait que justement les accords d'inter-connection sont cruciaux pour que le marché fonctionne. Pour que la libéralisation ait effectivement lieu sur le terrain. Il conviendra de rappeler aussi que notamment un Etat Membre n'a toujours pas libéralisé les infrastructures alternatives. Et cela devrait être fait depuis le 1er juillet de l'année dernière déjà. En ce qui concerne par exemple la mise en place de la législation nécessaire pour lancer les procédures pour accorder des licences, cela devrait être fait accompli au début de cette année. On constate que dans un certain nombre de pays il y a du retard.



Puis on devrait pouvoir commencer la procédure pour accorder concrètement les licences au plus tard à partir du 1er juillet de cette année. Là aussi, il y a encore des points d'interrogation dans certains Etats Membres s'ils seront prêts pour qu'effectivement les compagnies qui sont censées faire la concurrence à partir du 1er janvier de l'année prochaine sachent rapidement s'ils auront une licence ou pas. Donc il ne reste finalement plus que sept mois pour mettre ça au point, pour choisir les concurrents et comme tout le monde sait les concurrents qui sont choisis ont tout de même besoin d'un minimum de temps pour s'organiser pour avoir accès au marché.

Donc il y a ce genre de préoccupation condition d'inter-connection, je l'ai déjà dit, la façon d'accorder les licences. Il y a aussi des problèmes en ce qui concerne les numéros téléphoniques disponibles, parce que c'est une chose de donner une licence, une autre chose encore d'avoir un accord sur l'inter-connection. Puis il faut tout de même qu'en pratique cela puisse fonctionner. C'est-à-dire que des numéros sont disponibles sans discrimination pour l'ensemble des concurrents. Donc là aussi nous avons constaté, et notamment dans ce créneau ou dans ce domaine que à peu près la moitié des Etats membres s'est organisée en conséquence et que dans six ou sept pays en ce qui concerne la numérotation il y a encore des problèmes à résoudre et rapidement, sinon sur le terrain il y aura des déséquilibres et il n'y aura pas une concurrence saine et balancée.

Voilà, Mesdames et Messieurs, encore un dernier mot, comme Martin l'a déjà indiqué, nous ne sommes organisés à l'intérieur de la Commission les deux services, le service de Martin et le mien, de façon telle que nous pouvons réagir ad hoc très rapidement tant que les problèmes continuent à se faire jour. Quand certains gouvernements ne sont pas en mesure ou ne bougent pas assez rapidement pour mettre en place des régimes où les mesures telles que convenues. Aussi parce que nous nous attendons à une série de plaintes. Il y en a déjà. J'ai eu un certain nombre de plaintes, je vous rappelle par exemple les plaintes qu'on a eues en Allemagne vis-à-vis des réductions très considérables des tarifs par "Deutsche Telekom" et en agissant ainsi voulait en quelque sorte rendre la vie impossible aux concurrents potentiels. Donc il y a déjà une série de plaintes qu'on doit gérer, mais on s'attend à ce qu'il y en aura encore davantage dans les mois qui viennent. Donc voilà pourquoi nous nous sommes organisés pour pouvoir faire ça très rapidement, donc d'écourter, de réduire les délais à l'intérieur de la maison, si bien que les deux services en collaboration avec le Service Juridique puissent agir de façon forte, efficace et rapide.

Voilà en ce qui me concerne. Pour le reste nous referons le point, Martin et moi, d'ici un certain temps, en espérant que les pays qui ont pris un certain retard vont mettre les bouchées doubles. Il y a des indications que cela sera le cas et que la prochaine fois nous pourrons vous donner un bulletin où vous pourrez vous rendre compte de façon plus satisfaisante encore que ce soit le cas aujourd'hui. Merci.

Merci beaucoup.

## **Telecom liberalisation in Spain : Commission accepts a short additional period**

***The European Commission has today, on a proposal by Mr Karel Van Miert, responsible for competition policy, granted a short additional period until the 30 November 1998, for the complete liberalisation of voice telephony and of public telecoms networks in Spain. No additional period of implementation is requested concerning alternative networks, which are in principle already liberalised in Spain.***

The main provisions of this decision are as follows:

- the licence procedures for public voice telephony and for the provision of universal service have to be communicated to the Commission - as a draft - before 1 January 1998, and then published before 1 August 1998 ;
- the licences requested have to be actually granted on 1 December 1998 ;
- as provided under a directive of 1990<sup>1</sup>, as of 1 July 1996, all the restrictions on the supply of already liberalised services are lifted on networks established by the suppliers of services themselves, on third parties' infrastructures and on shared networks.

Moreover, the Spanish government has to inform the Commission of the status of the following timetable :

- during 1997, under certain conditions, cable operators are allowed to provide voice telephony ;
- before the end of 1997 , a new telecommunications law (Ley General de Telecomunicaciones) has to implement the main provisions of European legislation for this sector ;
- at the beginning of January 1998, a third licence to supply public voice telephony will be granted, in addition to the second licence granted in 1996 ;
- before the end of July 1998, all the laws and regulations necessary for liberalisation have to be implemented.

The derogation decided for Spain is entirely compatible with the WTO agreement on basic telecommunications reached on 15 February 1997. It was in fact in parallel to these negotiations, in November 1996, that the minister Arias Salgado and Mr Van Miert agreed to such an eleven-month additional period. This has enabled the European Union to improve its offer in Geneva substantially, and thus to facilitate the conclusion of an agreement at world level. This reduced request, among other conditions, also enabled the Commission to agree to the participation of Telefonica, the dominant Spanish operator, in the international alliances Unisource and Uniworld.

This decision is also consistent with the decisions taken on other requests for derogation.

### **BACKGROUND**

International alliances In addition to Telefonica, Unisource includes the Dutch, Swedish and Swiss dominant operators. Uniworld includes Unisource's partners, plus AT&T (US). (The participation of Telefonica to Unisource and Uniworld has meanwhile been put into question by the parties, for unrelated reasons).

The other requests for exemptions. Five Member States meet the conditions for a derogation to the 1 January 1998 deadline for complete liberalisation of their telecommunication sector; they indeed asked for additional periods of implementation. The Commission has granted such additional periods of implementation to Ireland, Portugal and Luxembourg, and now also to Spain. A decision on Greece will be taken later.

The following table allows a comparison of the four cases of derogation already handled.

<b>Member State</b>	<b>Derogation requested</b>	<b>Directive</b>	<b>Asked</b>	<b>Justified</b>
Ireland	- voice telephony /networks - alternative infrastructures	1.1.1998 1.7.1996	1.1.2000 1.7.1999	1.1.2000 1.7.1997
Portugal	- voice telephony /networks - alternative infrastructures	1.1.1998 1.7.1996	1.1.2000 1.7.1999	1.1.2000 1.7.1997
Luxembourg	- voice telephony /networks - alternative infrastructures	1.1.1998 1.7.1996	1.1.2000 1.7.1998	1.7.1998 1.1.1997
Spain	- voice telephony /networks	1.1.1998	30.11.1998	30.11.1998

**COMMISSION AUTHORISES A  
JOINT VENTURE BETWEEN  
CABLE & WIRELESS AND MAERSK DATA**

The Commission has authorised a proposed concentration by which the undertakings Cable and Wireless plc and Maersk Data A/S -a member of the Danish A.P. Moller Group- will acquire joint control of a newly-created company: Cable&Wireless Nautec Limited ("Nautec").

Cable & Wireless and Maersk Data will establish Nautec as a 50/50 owned joint venture in the market for the supply of telecommunications and IT goods and services to the container transportation market. Managed global network and IT services to the maritime container transportation sector is a new and developing activity. These type of services are marketable at international level.

The Commission has taken into account in clearing the present transaction the fragmented character of the market and the existence of sufficient potential competition.

## **EU presses US further to change satellites rules**

The European Commission has warned the United States today that it risks violating its world trading obligations on satellite-based services by the way it is planning to put the recent WTO basic telecommunications agreement into US law on satellites. The EU is concerned that the draft US rules could enable the US to deny access for foreign operators to sell direct-to-home services and digital satellite services in the US. Furthermore, the draft rules could enable the US to withhold satellite licences to foreign operators because they pose an ill-defined threat to the public interest or to commercial competitors in the US. The EU is asking the US to change the rules, and reserves its right to challenge them under the WTO. The warning follows a broader complaint made last month about the way the US was implementing its general WTO obligations for other telecommunications services.

On 16 July the US Federal Communication Commission (FCC) issued a Notice of Proposed Rule-Making (NPRM) on international satellite services. This draft regulation aims to implement the commitments on satellite-based services made by the US under the Basic Telecoms deal reached in the World Trade Organisation (WTO) on February 15 this year.

The Commission and EU member states are concerned about the compatibility of the draft rules with the WTO, in particular with the General Agreement on Trade in Services (GATS). They have presented comments to the US authorities today requesting them to reconsider their proposal. The EU and its member states have reserved their rights to challenge those rules under the WTO.

The EU has the following two major concerns about the US proposal:

The maintenance of an Effective Competitive Opportunities test of reciprocal nature for one way satellite transmission of Direct to Home, Digital Broadcast Services and Digital Audio Services.  
The maintenance of broad and unclear concepts such as 'public interest' factors in determining whether to grant or deny applications for licences and 'very high risk to competition' as a justification for refusing a licence.

**Liberalisation of telecommunications :  
the Commission reviews the situation a few months  
before the deadline of 1 January 1998.**

Three months before full liberalisation of the European Union telecommunications market, scheduled for 1 January 1998, the Commission is encouraged by the situation. A large number of Member States have transposed the full regulatory framework or will have done so by the end of 1997, but the national legislation of other Member States is still deficient. The Commission considers this situation unacceptable and is instituting legal proceedings against the Member States concerned. These are the principal conclusions of a new report which Mr Martin Bangemann and Mr Karel van Miert presented to their colleagues on 8 October and which is a "snapshot" of the situation on 15 September 1997. The Commission intends to present an updated report early in 1998, on the basis of its next bilateral contacts with Member States.

On the whole, the Commission considers the progress made with the transposition of legislation to be encouraging. However, a number of reports have been sent to the Commission concerning national measures which exactly transpose Community law but are not properly applied in practice, for example the long delays before licences are granted, prohibitive licence fees and interconnection charges entailing anti-competitive price reductions.

A number of official and unofficial complaints have been made in this connection. In certain cases, the complaints have provided a basis for legal proceedings.

Almost all the Member States (nine out of ten) required to withdraw special and exclusive rights over the provision of voice telephony by 1 January 1998 have adopted the necessary measures. In Belgium, draft measures are in hand. Greece, Spain, Ireland, Portugal and Luxembourg have been granted a derogation regarding the date. Four Member States have abolished special and exclusive rights in advance of the deadline.

The principal requirements relating to the granting of licences have been transposed by five Member States in advance of the end-of-year deadline. All other Member States have already adopted certain provisions (Greece, France, Italy, Luxembourg, Austria, Portugal), or have draft measures in hand (Belgium, Spain, Ireland, the Netherlands).

Under the Full Competition Directive, telecommunications organisations were required to publish their terms and conditions for interconnection by 1 July 1997. The Directive requires national legislative authorities to ensure that this publication take place. It is extremely important to ensure the necessary transparency for new market entrants, particularly with regard to the price of interconnection, which will in turn have an effect on investment. The incumbents in eight Member States have already published their terms and conditions; the incumbent's tariffs (but not the full terms and conditions) have been published in a further Member State (Portugal). Publication has not been carried out in three Member States (Germany, Greece, Sweden), whilst draft measures are in hand in Denmark, Ireland and Luxembourg.

An equally important guarantee in the framework of the Full Competition Directive is the obligation for telecommunications organisations to adopt methods of cost accounting allowing them to monitor the relationship between interconnection tariffs and costs. Seven Member States have established accounting systems, whilst three others have no plans to issue provisions in this connection (Greece, Luxembourg, Portugal).

In a liberalised environment, it is clearly important that sufficient numbers are available to be allocated to all the players on the market. Action has been taken in almost all Member States to ensure such availability.

In twelve Member States, tariff rebalancing will have been carried out by 1 January 1998, or plans have been drawn up for phasing out unbalanced tariffs after that date. Three Member States will need to take remedial action to compensate for the lack of provisions (Belgium, Greece, the Netherlands).

With regard to the establishment of National Regulatory Authorities independent of the incumbent operator and endowed with appropriate powers, virtually all the necessary transposition measures have been taken.

**Conférence de presse conjointe des Commissaires Martin  
BANGEMANN et Karel VAN MIERT du 8 octobre 1997.**

J. Kubosch:

We have two points which Mr Bangemann and Mr Van Miert are going to present. One is the communication on digital signature and encryption. As far as this subject is concerned we'll have a technical briefing, because it is a very technical matter. So a technical briefing for specialists, who are interested in the technical details. It will take place after the press conference of the two Commissioners. And the second point is the communication on the transposition of our legislation for telecommunications. Herr Bangemann kann mit der Datensicherheit anfangen.

**Mr M. Bangemann:**

Sie wissen alle, daß wir schon seit einigen Monaten auf das Problem der Datensicherheit aufmerksam gemacht haben in verschiedenen Stellungnahmen und wir haben das auch mit unseren Partnern diskutiert. Die Konferenz in Bonn, die wir vor wenigen Monaten organisiert haben, hat sich anderthalb Tage damit beschäftigt, daß es bei der Einführung des 'electronic commerce', im besonderen, aber bei der Nutzung vom Internet im Allgemeinen Unsicherheiten gibt, die die Nutzung beeinträchtigen können. Wir wollen ja, wie wir schon in unserer Mitteilung zu der Bedeutung von electronic commerce gesagt haben, diese Form der Nutzung elektronischer Datennetze als eine Art Träger nutzen, denn wenn eine solche Infrastruktur über electronic commerce finanziert wird, kann man sie auch für andere Zwecke nutzen, die vielleicht nicht so profitabel sind wie electronic commerce. Also wir haben ein doppeltes Interesse daran, daß es keine Hindernisse für die Nutzung von Internet, insbesondere für electronic commerce gibt, einmal weil das eine wichtige Applikation ist und weil sie erlauben würde, weitere Applikationen sozusagen obendrauf zu setzen, die dann nicht die Infrastrukturkosten tragen müssen. Herr Kubosch hat das schon gesagt, und die technischen Fragen versteht glaub ich jedenfalls hier oben an dem Tisch, wenn ich das so sagen darf niemand, aber Sie können nachher Fragen dazu stellen wie das technisch gemacht wird.

Politisch ist die Signatur weniger umstritten als die encryption. Über die Bedeutung einer solchen elektronischen Signatur sind sich alle im Klaren: hier müssen wir bestimmte Rechtsvorschriften ändern der Mitgliedsländer, oder die Mitgliedsländer auffordern sie zu ändern, beispielsweise bestimmte Formerfordernisse "schriftlich", die müssen angepaßt werden an diese Möglichkeit einer elektronischen Unterschrift. Aber das ist politisch eigentlich nicht umstritten.

Wesentlich umstrittener ist die Frage der encryption, also der Verschlüsselung. Es gibt Techniken, mit denen man Botschaften verschlüsseln kann und zwar in einem Umfang daß es, jedenfalls nach dem heutigen Stand, fast ausgeschlossen werden kann, daß sie ohne Mithilfe dessen, der verschlüsselt hat, wieder entschlüsselt werden können. Sie können unschwer erkennen; daß das natürlich für bestimmte Mitteilungen, gerade auch geschäftlicher Art, sehr wichtig ist, denn wenn man solche geschäftlichen Mitteilungen über das Internet abwickelt und man muß sich mit der Gefahr auseinandersetzen, daß sie verändert werden könnten, oder daß sie gespeichert werden können, daß Daten verletzt werden, dann werden sich viele Leute gehindert sehen, das Internet zur Übermittlung solcher Mitteilungen zu nutzen. Deswegen gibt es ein klares Interesse der privaten und auch der Wirtschaftsteilnehmer daran, daß ihnen ein wirkungsvolles Verschlüsselungsverfahren zur Verfügung steht.

Auf der anderen Seite gibt es natürlich die Möglichkeit, daß solche Verschlüsselungstechnologien auch illegal genutzt werden: wenn man z.B. Nachrichten innerhalb der organisierten Kriminalität verbreiten will, oder überhaupt illegale Nachrichten verbreiten will, kann man natürlich diese Verschlüsselungstechnologien benutzen und so die Sicherheitskräfte, die Polizei, davon ausschließen Kenntnis von solchen Mitteilungen zu bekommen. Das kann natürlich auch in schwerwiegenden Fällen die innere Sicherheit von Mitgliedsländern berühren. Das geht so weit, daß die Sicherheitsdienste der Mitgliedsländer ein Interesse daran haben, daß das nicht von Spionen oder anderen vielleicht noch schwerwiegenderen Kriminellen genutzt wird. Das ist ein klarer Interessengegensatz.



Nun gibt es einen ersten Annäherungsweg um diesen Interessengegensatz zu lösen, den haben wir auch in Bonn lang diskutiert, nämlich die technische Unmöglichkeit Kriminelle davon abzuhalten eine solche Verschlüsselung zu nutzen. Das ist technisch nicht möglich. Sie können einen Kriminellen nicht daran hindern diese modernen Technologien zu nutzen, um sich und seine Mitteilungen zu schützen vor einem polizeilichen Zugriff. Da das so ist, ist es relativ witzlos, wenn ich das so burschikos sagen kann, Privaten oder legalen Nutzern des Internet besondere Verschlüsselungsformen zu verbieten. Denn das würde nur dazu führen, daß die legale Übermittlung von Nachrichten erschwert wird oder offen wird für irgendwelche Zugriffe anderer, während die Kriminellen in jedem Fall solche Verschlüsselungstechnologien benutzen werden. Das heißt also, wie häufig beim Internet, und das ist ein interessantes Faktum, die technischen Möglichkeiten des Internet beschränken, faktisch, den Eingriff im Sinne der Aufrechterhaltung von legalen Ordnungsstrukturen.

Dennoch, wir wollen solche Interessen nicht einfach abweisen, das wäre ja auch nicht in Ordnung, wenn wir sagen würden das geht uns nichts an, ob die Mitgliedsländer für ihre innere Sicherheit sorgen wollen. Wir schlagen vor eine Art von Abwägung vorzunehmen, wann was vorgeschrieben werden sollte, wobei wir in diesem Punkt uns auch sehr viel von der internationalen Diskussion versprechen. Ich habe ja schon in Bonn, zusammen mit dem deutschen Wirtschaftsminister, diese Diskussion innerhalb der europäischen Union und darüber hinaus begonnen. 29 Minister haben die Bonner Erklärung unterzeichnet und ich habe vor kurzem in Genf und auch wiederholt danach den Vorschlag gemacht, an einer internationalen Charta zu arbeiten.

Wir waren jetzt hier bei der Konferenz in Brüssel über weltweite Standardisierung zusammen mit Herrn Magaziner, der Berater in diesen Fragen des amerikanischen Präsidenten ist. Der hat dort erklärt, er finde diesen Vorschlag sehr gut und die USA sind bereit da mitzuarbeiten. Ich war gestern und vorgestern in Moskau, zur ersten Tagung des ersten russischen Round Table of Industrialists und dort hat auch Herr Urinson, der russische Wirtschaftsminister, erklärt, daß er diesen Vorschlag interessant findet und daß auch die Russen bereit sind daran mitzuarbeiten, so eine internationale Charta zu begründen und zu verabschieden. Sie sehen also, daß wenn sich international eine Lösung findet, sie vermutlich nicht ganz dem sehr strikten amerikanischen Standpunkt entsprechen wird, der in dieser Frage die Hinterlegung von Schlüsseln verlangt. Das heißt, es muß bei einer amerikanischen Behörde ein Schlüssel hinterlegt werden, mit dessen Hilfe man jede Verschlüsselung wieder aufschlüsseln kann. Das bedeutet praktisch, daß die amerikanischen Sicherheitsorgane, also FBI im besonderen, jederzeit die Möglichkeit haben in solche Mitteilungen hinein zu gehen. Das hat übrigens schon dazu geführt, daß eine amerikanische Firma ein solches amerikanisches System an europäische Banken nicht verkaufen konnte, weil sie nicht garantieren konnte, daß das FBI mitliest, und wer möchte das schon. In sofern sitzen wir, glaube ich, in einer ziemlich guten Position, und wir hoffen, daß wir jetzt mit unseren Mitgliedsländern sehr schnell zu den notwendigen rechtlichen Schritten gelangen können.

#### **Antwort auf Frage an Herrn Bangemann**

**(...Kommissar Van Miert...)**

Ja, ich möchte doch noch anfügen, daß ich mit dem Dokument sehr einverstanden bin. Nicht daß der Indruck entsteht, als ob wir jetzt in dieser Frage unterschiedlicher Meinung sind. Ganz im Gegenteil, eines der wichtigsten Erfordernisse für ein Unternehmen oder mehrere Unternehmen, die sich zusammenschließen wollen oder in anderer Form zusammenarbeiten wollen, ist natürlich, Klarheit von Anfang an zu haben über die Bedingungen, die Ihnen auferlegt werden. Das ist deswegen schon sehr wichtig, weil häufig in der Zeit, in der diese Zusammenarbeit oder dieser Zusammenschluß sich realisiert, auch Auflagen erfüllt werden müssen, die von der Kommission beschlossen werden. Das macht die Sache manchmal sehr kompliziert, wenn man nicht genau weiß in welcher Richtung man sich entwickeln kann. Dann können solche Auflagen so schwerwiegend sein, daß man praktisch gar nicht vorankommt und das dann hinterher alle nur einen Schaden davon haben. Insofern ist die größere Transparenz sehr zu begrüßen, und wie Karel Van Miert mit Recht gesagt hat, ist es ja keine Änderung unserer Politik, sondern es faßt das zusammen, was sich bisher als Tendenz ergeben hat. Aber da darf ich eine eigene Bemerkung hinzufügen; und in dem Fall der Luft- und Raumfahrtindustrie sind wir ja über diese Auswirkung auch einig. Es ist ganz klar, wir haben in der Union in den vergangenen Jahren eine klare Tendenz gehabt, daß der relevante Markt mehr und mehr der Binnenmarkt geworden ist. Wenn man einen Binnenmarkt schafft und die Unternehmen sich darauf einstellen, dann ist es ja ein

bißchen unlogisch, wenn man bei Wettbewerbsentscheidungen sich nicht auf diesen Markt bezieht, der ja nicht nur unser politisches Ziel ist, sondern auch mehr und mehr Realität wird. Und das gilt mindestens in bestimmten Industriesektoren auch für den globalen Markt. Es wäre doch gerade zu abenteuerlich anzunehmen, daß der Markt für Luft- und Raumfahrt nicht in der Tendenz, vielleicht abgesehen von gewissen wirklichen Ausnahmen, in der Tendenz ein globaler Markt ist. Das heißt; es gibt zusätzlich zu dem was in dem Dokument steht, einen klaren Entwicklungsprozeß, den man weiter im Auge behalten muß.

## **Commission approves, under conditions, the creation of two telecommunications alliances, Unisource and Uniworld**

The European Commission has approved, the creation of the two telecommunications alliances Unisource and Uniworld. Unisource is composed of Telia of Sweden, PTT Telecom of the Netherlands and Swiss Telecom. Uniworld is a joint venture formed between Unisource and the US carrier AT&T. The Commission has granted the two alliances a derogation from competition rules until the year 2001, subject to changes to the agreements and conditions imposed on the parties. These conditions include provisions to secure fair and non-discriminative behaviour by the parent companies. Following its investigations of the alliances, the Commission concluded that the existing dominant positions of the three Unisource shareholders on many of their home markets will not be strengthened.

The conditions attached to the Unisource agreements include undertakings to prevent discrimination by the parent companies in respect of leased lines and interconnection, to prevent the misuse of confidential information, to prevent cross subsidies between Unisource and its parent companies and the prevention of tying or bundling of services. In addition, the Commission has confirmed with the governments of Sweden and the Netherlands the implementation of the EU's telecommunications liberalisation programme and in the case of Switzerland, the Swiss Government has confirmed *inter alia* the liberalisation of telecommunications by 1 January 1998.

Similar undertakings were made by the parties in respect of the Uniworld transaction on non-discrimination, no misuse of confidential information and the prevention of cross subsidisation and tying of services. In addition, AT&T indicated to the Commission that for traffic sent as part of the bilateral correspondent regime, it will offer European telecommunications operators cost based accounting rates that would be no higher than the lowest accounting rate established between AT&T and any Unisource shareholder.

The inclusion of Spanish operator Telefónica in the alliance is not covered by these decisions, as Telefónica has since announced its withdrawal from the alliance. Similarly, the decision does not cover any entry by STET of Italy into an alliance with the two joint ventures, a possible development which has recently been announced.

Unisource has activities in carrier services, mobile telephony and calling cards, satellite services and corporate telecommunications (both data and voice). These are carried out through operating subsidiaries. Approval of the exclusive distribution arrangements of the activities of Unisource Business Networks, Unisource Voice Services and Unisource Satellite Services is also covered by the decision. The exemption for the two alliances will last for five years from the date of the liberalisation of alternative networks on 1 July 1996. It will therefore be valid until 30 June 2001.

The present approval follows the clearance of the previous alliances between BT and MCI (Concert) and France Telecom, Deutsche Telekom and Sprint (Atlas/GlobalOne). The decision comes two months before the full liberalisation of telecommunications across most of Europe on 1 January 1998.

## **Mr Karel Van Miert comments the state of play of the Kirch/Bertelsmann file**

On November, 4, 1997, Commissioner Karel Van Miert received, at their request, representatives of Kirch, Bertelsmann and Deutsche Telekom. The purpose of these meetings was to discuss the common plans of these companies in the field of digital television in Germany. According to these plans, Bertelsmann and Kirch intend to merge their digital TV activity. Beta research, the company providing the decoder infrastructure technology (the existing Kirch d-box) is intended to be jointly controlled by Bertelsmann, Kirch and Deutsche Telekom. On this basis, Deutsche Telekom is going to provide the new Kirch-Bertelsmann merged entity with a technical platform for the cable network. According to recent press reports in Germany, Bertelsmann and Kirch would have started to broadcast their respective digital TV programs Premiere and DF1. They also would have agreed with ARD and Deutsche Telekom to use Kirch's d-box.

No formal notification has been filed with the Commission as yet. Such notification is required by the merger Regulation. The Commission can only start dealing with the case once it is provided with a complete notification.

Mr Van Miert took the opportunity of these meetings to recall a basic principle of the Merger Regulation, i.e. that no merger can be put into force, unless the Commission gives its formal approval. He therefore expressed his dissatisfaction with the fact that apparently part of the operation is already being implemented. The Commissioner announced that he requested his services to investigate further this question and collect the information necessary in view of possible action to be taken by the Commission for a full assessment of this matter. Should it be established that the parties have violated the suspensive effect of the Merger Regulation, Mr Van Miert made it clear that the parties would be well advised to stop such a violation immediately, otherwise the Commission could impose fines of up to 10 % of the parties' aggregate turnover.

## **Commission takes action against eight Member States lagging behind in liberalisation of telecommunications**

As announced by Commissioners Karel van Miert and Martin Bangemann, on 8 October 1997, the European Commission has today decided to initiate formal infringement procedures against seven Member States in order to force them to speed up transposition. The seven Member States concerned are : Belgium, Denmark, Germany, Greece, Italy, Luxembourg and Portugal. Moreover the Commission had already decided to address a reasoned opinion (the second stage of the infringement procedure foreseen in article 169 of the Treaty) to Spain. On 8 October 1997, the European Commission adopted a Report which set out the state of transposition by the Member States of the regulatory package aiming at full liberalisation of the telecommunications market scheduled for 1 January 1998. The conclusion of the Report was that three months before full liberalisation of the European Union telecommunications market, a large number of Member States have transposed the full regulatory framework or will have done so by the end of 1997. However, in this report the Commission identified Member States where national legislation is still deficient. The Commission considers that the Member States concerned can still remedy the problems identified and hopes that they will soon adopt the lacking measures or amend their legislation in accordance with the requirements under EU Law. The Commission continues its assessment of the national measures already adopted and notified by the Member States and will, if necessary, start a new wave of infringement procedures.

The procedures approved by the Commission cover the following infringements of the EU rules.

- **by Denmark** which did not ensure that its public operator, TeleDanmark, publishes standard terms and conditions for interconnection by 1 July 1997. Such publication is crucial to allow new entrants to quickly negotiate, on the basis of these standard conditions, the interconnection of their new network to the network of the incumbent.

- **by Greece** which did not

- allow the two private Greek GSM operators to interconnect their networks directly with foreign fixed or mobile networks, without passing through the public operator's network;
- ensure that these private GSM operators have access to the necessary points of interconnection to the fixed public telecommunications network;
- liberalise the establishment of new infrastructure for the provision of liberalised services (i.e. all services other than voice telephony). According to Commission Decision 97/607/EC of 18 June 1997, Greece had until 1 October 1997 to take the necessary measures.

- **by Italy**, which did not

- ensure full liberalisation of the establishment of new and the use of existing infrastructures for liberalised services by 1 July 1996, given that it still considers to impose a new licensing procedure for this activity;
- specify yet the future financial obligations which will be imposed on new entrants in order to share the net cost of universal service burdening Telecom Italia.

- **by Luxembourg** which did not:

- liberalise the establishment of new infrastructure for the provision of liberalised services. According to Commission Decision 97/568/EC of 14 May 1997, Luxembourg had until 1 July 1997 to take the necessary measures.
- notify key measures which will be part of the declaration procedures it intends to impose on future providers of voice telephony and public telecommunications networks. Under EU Law, Luxembourg had to notify the complete procedure in draft form to the Commission no later than 1 July 1997 to enable the Commission to verify its compatibility with EU Law;

- correctly transpose a provision of EU Law prohibiting the limitation of the number of licenses to be granted to new entrants, except in case of scarcity of frequencies (which is the case for GSM).

· **by Germany** which did not ensure that

- Deutsche Telekom publishes standard terms and conditions for interconnection including prices as requested under EU Law;
- Deutsche Telekom operates a cost accounting system allowing the Commission to assess whether its telephone tariffs are cost oriented. This system should have been in place by 13 December 1996.

· **by Portugal** which did not

- liberalise the establishment of new infrastructure for the provision of liberalised services. According to Commission Decision 97/310/EC of 12 February 1997, Portugal had until 1 July 1997 to take the necessary measures.
- ensure that Portugal Telecom S.A. operates a cost accounting system allowing the Commission to assess whether its telephone tariffs are cost oriented. This system should have been in place by 13 December 1996.

· **by Belgium**, regarding which the Commission identified not less than 7 infringements:

1. It did not yet adopt the legal measures necessary to liberalise voice telephony and establishment of public telecommunications networks by 1 January 1998. Under EU Law, the Member States had to notify these measures no later than 11 January 1997, in order to allow future new entrants to plan their investments

2. It only liberalised the use of existing infrastructures and not the establishment of new infrastructures for the provision of liberalised services, notwithstanding the fact that the Commission already in August 1996 warned Belgium that its then draft legislation was contrary to EU Law;

3. It has not yet adopted the legislation which sets the financial contributions of new entrants to the net cost of universal service;

4. It did not abolish the restrictions in the GSM decree on direct interconnection between networks situated in different Member States;

5. It did not ensure that the cost accounting system implemented by Belgacom identifies the underlying cost elements on which the published interconnection terms and conditions should be based under EU Law,

6. It did not adopt any time-table for the future phasing out of the tariff imbalances that Belgacom claims cannot be completed before 2000;

7. It did finally not transpose a number of provisions of the Voice Telephony Directive (Directive 95/62/EC) which should have been fully transposed by 13 December 1996.

· In parallel the Commission decided to continue the infringement procedure already opened against **Spain** which, as **Belgium**, did not lift all restrictions on the establishment of new infrastructures for the provision of liberalised services.

## BERTELSMANN ET KIRCH INTERROMPENT AVEC EFFET IMMEDIAT LA COMMERCIALISATION PAR PREMIERE DU DECODEUR D-BOX

***A la suite d'un entretien avec M. Karel Van Miert, vendredi dernier, les sociétés Bertelsmann et Kirch se sont formellement engagées auprès de la Commission européenne à interrompre avec effet immédiat diverses opérations de marketing relatives au programme numérique "Premiere Digital" ainsi que la commercialisation des décodeurs d-box. Des démarches en ce sens ont entretemps été entamées. A la fin du mois de novembre, la Commission européenne avait averti les deux entreprises que l'utilisation et la commercialisation par Premiere de la d-box de Kirch constituait une application partielle de la fusion envisagée par les deux entreprises dans le secteur de la TV numérique payante et était donc en contradiction avec les règles européennes en matière de fusion. La Commission exigeait des deux entreprises de mettre un terme immédiat à l'utilisation et la commercialisation du décodeur d-box par Premiere. Entretemps la Commission a décidé de suspendre l'opération de fusion Bertelsmann/Kirch/Premiere notifiée le 1er décembre jusqu'à la fin de la procédure prévue par le règlement sur les fusions. Sur la base des engagements pris par Bertelsmann et Kirch, la Commission part du principe qu'aucune autre action anticipant la décision finale de la Commission ne sera menée par les deux entreprises.***

Quant aux abonnés actuels de Premiere Digital qui ont acquis de bonne foi un abonnement au programme numérique, la Commission est prête à accepter que Premiere diffuse son programme numérique avec l'utilisation du décodeur d-box, pour la durée de la procédure, aux abonnements remontant au début du mois de novembre dernier.

Bertelsmann et Kirch envisagent de faire de Premiere une plateforme numérique commune en y intégrant les activités de télévision numérique actuelles de Kirch. Ce projet constitue une fusion qui tombe sous l'application des règles européennes en la matière. Le projet a été formellement notifié à la Commission européenne le 1er décembre dernier et fait actuellement l'objet d'une analyse de la part des services de la concurrence. Un élément essentiel du projet de fusion est le choix de la plateforme commune en faveur de la technologie d-box de Kirch qui était utilisée jusqu'à présent par l'émetteur de télévision numérique payante DF1 de Kirch. Premiere en revanche utilisait jusqu'à présent un autre décodeur pour ses programmes numériques, le Media-box. Depuis le début du mois de novembre déjà, Premiere Digital et DF1 sont disponibles sur le réseau câblé sur la base de la technologie d-box. Depuis, Premiere a offert l'abonnement à Premiere Digital à la fois sur le câble et sur satellite "en paquet" avec le décodeur d-box.

Le 4 novembre dernier Karel Van Miert (voir IP 97/953 du 5.11.97), dans une discussion avec des représentants de Kirch et Bertelsmann avait fait part de son mécontentement parce que visiblement une partie de l'opération de fusion avait été mise en oeuvre. Une telle situation estimait M. Van Miert est contraire à un des principes de base du contrôle européen sur les fusions : aucune opération de concentration ne peut être exécutée avant que la Commission n'y ait donné son accord formel. Ensuite, la Commission a signifié à Bertelsmann et Kirch (voir IP 97/1062 du 1.12.97) que l'utilisation du d-box par Premiere anticipait une décision de la Commission et était en contradiction formelle avec l'effet de suspension prévu par les règles européennes en matière de droit de fusion. La Commission exigeait des entreprises qu'elles mettent un terme à ce comportement illicite et prennent les mesures nécessaires pour corriger ses effets en matière de concurrence.

Bertelsmann et Kirch se sont entretemps engagés formellement pour que Premiere interrompe avec effet immédiat diverses opérations de marketing relatives à son programme numérique Premiere Digital ainsi que la commercialisation des d-box. En particulier toute forme de commercialisation directe par Premiere est arrêtée. Les demandes d'abonnement sur la base de cette commercialisation directe ne seront ni traitées ni acceptées. Par ailleurs, avec effet immédiat également, Premiere ne conclura plus d'abonnement à Premiere Digital avec des détenteurs d'un décodeur DF1 et n'autorisera pas son activation. En outre Premiere suspendra diverses opérations de publicité en faveur de Premiere Digital. Des démarches en ce sens ont déjà été entamées à partir du samedi 11 décembre.

Premiere a déclaré que depuis le début de novembre, environ 90.000 d-box ont été vendus en "paquet" avec des abonnements à Premiere Digital et la réception du programme leur a été offerte. Ceci est toutefois essentiellement le résultat d'un transfert d'abonnés à la TV payante analogique de Premiere qui ont pu acquérir à un prix avantageux l'abonnement à Premiere Digital et le d-box. Par ailleurs il s'agit d'abonnés à Premiere qui ont échangé leur décodeur numérique Media-Box contre un d-box. Actuellement selon des données fournies par Premiere, quelque 30.000 "paquets" d'abonnements à Premiere Digital offerts en même temps que le d-box sont en circulation, soit disponibles dans le commerce soit déjà vendus mais qui n'ont pas été activés.

La Commission constate que Bertelsmann et Kirch se sont dits prêts à respecter les termes des règles européennes en matière de droit des fusions. Sur la base des engagements pris par les deux entreprises il n'est désormais plus à craindre que le d-box, soit présenté, en anticipation de la décision finale de la Commission, comme la norme de fait de télévision numérique pour le marché allemand. La Commission n'envisage pas de refuser à des abonnés la réception des programmes numériques auxquels ils se sont abonnés. A cet effet, la Commission est prête à tolérer que pour la durée de la procédure d'analyse du cas, Premiere puisse diffuser son programme numérique utilisant le d-box aux personnes qui ont conclu un abonnement depuis le début du mois de novembre. La même tolérance est offerte pour l'activation des quelque 30.000 "abonnements paquets" se trouvant dans le commerce ou déjà vendus.



## **To prevent former monopolies from becoming future supermonopolies, the Commission asks for the separation between telecom and cable activities**

*Telecommunication and multimedia can be of vital importance to employment and growth in Europe. This is, however, conditional upon full competition and upon former telecommunication monopolies not mutating into supermonopolies enjoying a strong position in the cable television sector too, or preventing others from accessing the telecom network to offer cable TV network services.*

*It is therefore at least necessary, in the Commission's opinion, to legally separate cable operators from telecommunication ventures. Indeed, as the Commission notes, the current accounting separation is obviously not sufficient. On the basis of an initiative by Commissioners Martin Bangemann and Karel Van Miert, it proposes to implement further separation through a Directive grounded on Article 90 of the Treaty - which allows the Commission to take the necessary measures in order to establish or re-establish competition in areas of activity where firms benefit from special rights or a monopoly position.*

*Moreover, it cannot be excluded that following a complaint, an application for exemption from the European anti-trust rules, or a merger project, the European Commission could be led, where applicable, to oblige a telecommunication company to simply abandon its cable activities.*

*The Commission reached this position in the light of the conclusions of two studies it had requested. It intends to finalise the legislative text after having examined the possible comments which must reach it within two months of the publication of the text adopted today in the Official Journal.*

Two Directives, the 1995 Cable Directive and the 1996 Full Liberalisation Directive required the Commission to review the Cable Directive from two particular points of view:

- the impact on competition of the joint provision of telecommunications and cable TV networks by a single operator; and
- the restrictions on the use of telecommunication networks for the provision of cable TV capacity.

Evolution has already taken place on the telecommunication market. Thus, Deutsche Telekom has announced that it is to undertake a structural separation and a regionalisation of its cable activities, while also opening access to third parties. In The Netherlands, KPN has substantially reduced its shareholding in the cable operator Casema.

In addition, the Commission has just been notified of two important multimedia operations: BiB in the United Kingdom and Kirch/Bertelsmann in Germany.

In its analysis leading to the revision of the Cable directive, the Commission reached four main conclusions:

- The development of the telecommunication and multimedia markets depends on four factors: service competition, infrastructure competition and infrastructure upgrade, as well as other types of innovation. The joint provision of telecommunications and cable-TV networks by former monopolies can stifle the development of telecom and multimedia applications;
- In the EU, the joint provision, inherited from past monopoly positions, of telecommunications and cable TV networks by a single operator could in certain Member States allow former monopolies to delay the emergence of effective competition. This could lead from the start to an asymmetrical situation favouring dominant telecommunication operators over new entrants;

- The restrictions on the provision of cable TV capacity via telecommunication networks are also significant as they can create an asymmetrical regulatory framework which again constrains optimal market development over time. However, given that the technology allowing such provision is just emerging, the constraints are not yet heavily felt in practice in most Member States;
- The accounting separation in the case of joint provision of competing networks by dominant telecommunication operators, established by the Commission Directive 95/51/EC ("Cable Directive"), has been shown to be insufficient to facilitate pro-competitive development in the multimedia sector. Minimum steps should include *inter alia* the effective separation of these operators from their cable TV network companies, i.e. the operation of these activities by clearly separated legal entities. Further action by the Commission will be justified with regard to specific cases to reduce the anti-competitive effect of dominant positions reinforced by the joint provision of both types of networks by one and the same operator, a situation inherited from previous legally protected monopoly positions.

Comments on the draft directive may be sent to the Commission

- by fax (No (32 2) 296 98 19),
- by e-mail ([cable-review@dg4.cec.be](mailto:cable-review@dg4.cec.be)) or
- by mail to the following address:

European Commission  
Directorate-General for Competition (DG IV)  
Directorate C  
Office 3/44  
158 Avenue de Cortenberg/Kortenberglaan 158  
B-1049 Brussels

These comments should arrive within 2 months of the publication of the notice in the Official Journal.

**Brussels, 16th December 1997**

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## **PRESS DOSSIER**

# **NOTICE FROM THE COMMISSION ON THE APPLICATION OF THE COMPETITION RULES TO THE POSTAL SECTOR AND ON THE ASSESSMENT OF CERTAIN STATE MEASURES RELATING TO POSTAL SERVICES**

Subsequent to the submission by the Commission of a Green Paper on the development of the single market for postal services and of a communication to the European Parliament and the Council, setting out the results of the consultations on the Green Paper and the measures advocated by the Commission, a substantial discussion has taken place on the future regulatory environment for the postal sector in the Community. In 1994, the Council invited the Commission to propose measures i.e. defining a harmonised universal service and the postal services which could be reserved. In July 1995, the Commission proposed a package of measures concerning postal services which consisted of a proposal for a European Parliament and Council Directive on common rules for the development of Community postal services and the improvement of quality of service as well as of a draft of the present Notice on the application of the competition rules.

This Notice, which complements the harmonisation measures proposed by the Commission, builds on the results of these discussions in accordance with the principles established in Council Resolution (94/C 48/02) of 7 February 1994 on the development of Community postal services. It takes account of the comments received during the public consultation on the draft of this Notice published in December 1995, of the European Parliament's Resolution on this draft adopted on 12 December 1996, as well as of the discussions on the proposed Directive in the European Parliament and in Council.

The Commission considers that because they are an essential vehicle of communication and trade, postal services are vital for all economic and social activities. New postal services are emerging and market certainty is needed to favour investment and the creation of new employment in the sector. As recognised by the Court of Justice of the European Communities, Community law, and in particular the competition rules of the EC Treaty, apply to the postal sector. The Court explained that "in the case of public undertakings to which Member States grant special or exclusive rights, they are neither to enact nor to maintain in force any measure contrary to the rules contained in the Treaty with regard to competition" and that these rules "must be read in conjunction with Article 90(2) which provides that undertakings entrusted with the operation of services of general economic interest are to be subject to the rules on competition in so far as the application of such rules does not obstruct the performance, in law or in fact, of the particular tasks assigned to them."

Questions are therefore frequently put to the Commission on the attitude it intends to take up, for purposes of the implementation of the competition rules contained in the EC-Treaty, with regard to the behaviour of postal operators and with regard to State measures relating to public undertakings and undertakings to which the Member States grant special or exclusive rights in the postal sector.

This Notice sets out the Commission's interpretation of the relevant Treaty provisions and the guiding principles according to which the Commission intends to apply the competition rules of the Treaty to the postal sector in individual cases, while maintaining the necessary safeguards for the provision of a universal service, and gives to enterprises and Member States clear guidelines so as to avoid infringements of the Treaty. This Notice is without prejudice to any interpretation to be given by the Court of Justice of the European Communities.

Furthermore, this Notice sets out the approach the Commission intends to take when applying the competition rules to the behaviour of postal operators and when assessing the compatibility of State measures restricting the freedom to provide service and/or to compete in the postal markets with the competition rules and other rules of the Treaty. In addition, it addresses the issue of non-discriminatory access to the postal network and the safeguards required to ensure fair competition in the sector.

Especially on account of the development of new postal services by private and public operators, certain Member States have revised, or are revising, their postal legislation in order to restrict the monopoly of their postal organisations to that considered necessary for the realisation of the public interest objective. At the same time, the Commission is faced with a growing number of complaints and cases under competition law on which it must take position. At this stage, a Notice is therefore the appropriate instrument to provide guidance to Member States and postal operators, including those enjoying special or exclusive rights, to ensure a correct implementation of the competition rules. This Notice, though it cannot be exhaustive, aims to provide the necessary guidance for the correct interpretation, in particular, of Articles 59, 85, 86, 90, and 92 of the EC Treaty in individual cases. By issuing the present Notice, the Commission is taking steps to bring transparency and to facilitate investment decisions of all postal operators, in the interest of the users of postal services in the European Union.

As the Commission explained in its communication of 11.09.1996 on "Services of General Interest in Europe", solidarity and equal treatment within a market economy are fundamental Community objectives. These objectives are furthered by services of general interest. Europeans have come to expect high quality services at affordable prices, and many of them even view services of general interest as social rights.

As regards, in particular, the postal sector, consumers are becoming increasingly assertive in exercising their rights and desires. Worldwide competition is forcing companies using these services to seek out better price deals comparable to those enjoyed by their competitors. New technologies, such as fax or electronic mail, are putting enormous pressures on the traditional postal services. These developments have given rise to worries about the future of these services accompanied by concerns over employment and economic and social cohesion. The economic importance of these services is considerable. Hence the importance of modernizing and developing services of general interest, since they contribute so much to European competitiveness, social solidarity and quality of life.

The Community's aim is to support the competitiveness of the European economy in an increasingly competitive world and to give consumers more choice, better quality and lower prices, at the same time as helping, through its policies, to strengthen economic and social cohesion between the Member States and reduce certain inequalities. Postal services have a key role to play here. The Community is committed to promoting their functions of general interest, as solemnly confirmed in the new Article 7d, introduced by the Amsterdam Treaty, while improving their efficiency. Market forces produce a better allocation of resources and greater effectiveness in the supply of services, the principal beneficiary being the consumer, who gets better quality at a lower price. However, these mechanisms sometimes have their limits; as a result the potential benefits might not extend to the entire population and the objective of promoting social and territorial cohesion in the Union may not be attained. The public authority must then ensure that the general interest is taken into account.

The traditional structures of some services of general economic interest, which are organized on the basis of national monopolies, constitute a challenge for European economic integration. This includes postal monopolies, even as these are justified, which may obstruct the smooth functioning of the market, in particular by sealing off a particular market sector.

The real challenge is to ensure smooth interplay between the requirements of the single European market in terms of free movement, economic performance and dynamism, free competition, and the general interest objectives. This interplay must benefit individual citizens and society as a whole. This is a difficult balancing act, since the goalposts are constantly moving: the single market is continuing to expand and public services, far from being fixed, are having to adapt to new requirements.

The basic concept of universal service, which was originated by the Commission, is to ensure the provision of high quality service to all at prices everyone can afford. Universal service is defined in terms of principles: equality, universality, continuity and adaptability; and in terms of sound practices: openness in management, price-setting and funding and scrutiny by bodies independent of those operating the services. These criteria are not always all met at national level, but where they have been introduced using the concept of European universal service, there have been positive effects for the development of general interest services. Universal service is the expression in Europe of the requirements and special features of the European model of society in a policy which combines a dynamic market, cohesion and solidarity.

High quality universal postal services are of great importance for private and business customers alike. In view of the development of electronic commerce their importance will even increase in the very near future. Postal services have a valuable role to play here.

As regards the postal sector, an harmonization Directive has been adopted on 1 December 1997 by the European Parliament and the Council on the basis of a proposal made by the Commission in 1995 and amended subsequently. This Directive aims to introduce common rules for developing the postal sector and improving the quality of service, as well as gradually opening up the markets in a controlled way.

The basis of the proposal is to safeguard the postal service as a universal service in the long term. The Directive imposes on Member States a minimum harmonized standard of universal services including a high quality service countrywide with regular guaranteed deliveries at prices everyone can afford. This involves the collection, transport, sorting and delivery of letters as well as catalogues and parcels within certain price and weight limits. It also covers registered and insured ("valeur déclarée") items and would apply to both domestic and cross-border deliveries. Due regard is given to considerations of continuity, confidentiality, impartiality and equal treatment as well as adaptability.

To guarantee the funding of the universal service, a sector may be reserved for the operators of this universal service. The scope of the reserved sector has been harmonized in the Directive. According to the Directive, Member States can only grant exclusive rights for the provision of postal services to the extent that this is necessary to guarantee the maintenance of the universal service. Moreover, the Directive establishes the maximum scope that Member States may reserve in order to achieve this objective. Any additional funding which may be required for the universal service may be found by writing certain obligations into commercial operators' franchises; for example, they may be required to make financial contributions to an equalization fund administered for this purpose by a body independent of the beneficiary or beneficiaries, as foreseen in Article 9 of the postal Directive.

The Directive sets up a minimum common standard of universal services and establishes common rules concerning the reserved area. The Directive therefore increases legal certainty as regards the legality of some exclusive and special rights in the postal sector. There are, however, State measures that are not dealt with in the Directive and that can be in conflict with the EC Treaty rules addressed to Member States. The autonomous behaviors of the postal operators also remain subject to the competition rules of the EC Treaty.

Article 90§2 of the Treaty foresees that suppliers of services of general interest may be exempted from the rules in the Treaty, to the extent that the application of these rules would obstruct the performance of the general interest tasks for which they are responsible. This exemption from the Treaty rules is however subject to the principle of proportionality. This principle is designed to ensure the best match between the duty to provide general interest services and the way in which the services are actually provided, so that the means used are in proportion to the ends sought. The principle is formulated to allow for a flexible and context-sensitive balance that takes account of the technical and budgetary constraints that may vary from one sector to another. It also makes for the best possible interaction between market efficiency and general interest requirements, by ensuring that the means used to satisfy the requirements do not unduly interfere with the smooth running of the single European market and do not affect trade to an extent that would be contrary to the Community interest.

The application of the Treaty rules, including the possible application of the Article 90§2 exemption, as regards both behaviors of undertakings and State measures can only be done on a case-by-case basis. It seems however highly desirable, in order to increase legal certainty as regards measures not covered by the Directive, to explain the interpretation of the Treaty that the Commission has and the approach that it aims to follow in its future application of these rules. In particular, the Commission considers that, subject to the provisions of Art 90(2) in relation to the provision of the universal service, the application of the Treaty rules would promote the competitiveness of the undertakings active in the postal sector, benefit consumers and contribute in a positive way to the objectives of general interest.

The postal sector in the EU is characterised by areas which Member States have reserved in order to guarantee universal service and which are now being harmonised by the Directive in order to limit distortive effects between Member States. The Commission must, according to the Treaty, ensure that these postal monopolies conform with the rules of the Treaty, and in particular the competition rules, in order to ensure maximum benefit and limit any distortive effects for the consumers. In pursuing this objective by applying the competition rules to the sector on a case-by-case basis the Commission will ensure that monopoly power is not used for extending a protected dominant position into liberalised activities or for unjustified discrimination in favour of big accounts at the expense of small users. The Commission will also ensure that postal monopolies granted in the area of cross-border services are not used for creating or maintaining illicit price cartels harming the interests of companies and consumers in the European Union.

This Notice explains to the players on the market the practical consequences of the applicability of the competition rules to the postal sector, and the possible exemptions to the principles. It sets out the position the Commission would adopt, in the context set by the continuing existence of special and exclusive rights as harmonised by the postal Directive, in assessing individual cases or before the Court of Justice in cases referred to the Court by national Courts under Article 177 EC.

## REVIEW

This Notice is adopted at Community level to facilitate the assessment of certain behaviour of undertakings and certain State measures relating to postal services. It is appropriate that after a certain period of development, possibly by the year 2000, the Commission should carry out an evaluation of the postal sector with regard to the Treaty rules, to establish whether modifications of the views set out in this Notice are required on the basis of social, economical or technological considerations and on the basis of experience with postal cases. In due time the Commission will carry out a global evaluation of the situation in the postal sector in the light of the aims of this Notice.

## European Commission opens investigation into international telephone prices

*At the request of European Commissioner Van Miert, in charge of competition, the Directorate General for Competition (DG IV) has opened procedures about charges for international phone calls paid to dominant telephone operators. At present, prices for telephone calls across borders are generally much higher than prices for calls within a single European country. An important part of these charges is what is called accounting rates, which amount to transfer prices between operators. Originally, accounting rates were set at a level intended to cover the total cost of transporting the telephone call. Nowadays, as a result of technological changes and consequent reductions in costs, it is widely believed that these charges no longer reflect the true cost of calls. The interest of users in the European Union - both consumers and commercial - demands that the price of international telephone calls be brought down to a fair and adequate level*

Two sets of policies require that accounting rates (or their future substitute) charged by major European operators be cost-oriented: under competition rules, the prohibition of abuses of dominant positions<sup>1</sup>, and under harmonisation rules, the so called "interconnection Directive"<sup>2</sup>

The Competition services will scrutinise the current accounting rate arrangements within the EU, with a view to furthering this goal of cost-orientation. Requests for information have therefore been sent to all dominant telecommunication operators in the EU in order to collect the information necessary to assess the competition aspects of the accounting rate arrangements.

This information includes:

- (i) the procedures, agreements and minutes of meetings setting accounting rates,
- (ii) the amounts of accounting rates within the EU and on routes to the US and Japan,
- (iii) the costs involved in the various aspects of forwarding international calls, including the local network, the national network, the international gateways, exchanges and transmission facilities,
- (iv) the revenues and profits derived from the accounting rates activity.

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<sup>1</sup> Article 86 EC Treaty

<sup>2</sup> 97/33/EC (based on Article 100A EC Treaty)

In parallel, national telecommunications regulators are implementing the interconnection Directive, which requires that the principles of cost orientation and non-discrimination be applied to both national interconnection and cross-border interconnection. This implementation is monitored by DG XIII, Directorate General for Telecommunications, under the responsibility of Commissioner Bangemann. These two approaches will therefore be co-ordinated; national competition authorities and national telecommunications regulators have already been informed.

## **BACKGROUND**

The telecommunications markets of most of the Member States of the EU will be fully liberalised on January 1, 1998. This liberalisation is bound to have an important impact on the price for telephone calls, both nationally and internationally.

An "accounting rate" is the charge agreed between the telecommunications operator in the country where the call originates and the telecommunications operator in the country where the call terminates for carrying a call of a duration of one minute from its origin to its destination. Each of the two companies involved receives a share - usually half - of this accounting rate. This share is called the "settlement rate". The balance of amounts due and owed by each company is settled periodically.

"Interconnection rates" are amounts charged by an operator in order to forward calls to its clients by customers from another operator.

The interconnection Directive requires Member States to ensure that incumbent operators provide cost-based interconnection rates, also across borders within the EU.

In October 1997, the Commission published a Recommendation giving 'best practice' interconnection rates for use in the Community.

The requests for information mentioned above have been sent to telecommunications operators in all 15 EU countries, including all incumbent operators.



## **Commission clears acquisition over Société Française de Radiotéléphonie**

*The European Commission has authorised the operation by which the British company Vodafone and the French company Cegetel acquire joint control of Société Française de Radiotéléphonie (SFR) which was to date controlled by Cegetel.*

SFR focuses its business in France in which it is a network operator in the mobile telephony market. SFR currently is the second French network operator and its number of subscribers is rapidly increasing, in particular in the GSM sector using digital technology.

Vodafone is a telecommunication company which is engaged in particular in the operation of mobile telecommunications networks and the provision of related services. Vodafone is mainly active in the United Kingdom, in which the groupe is amongst the leaders in mobile telephony, as well as in Greece and Malta. To date, Vodafone has been present in France only through a subsidiary providing services to end users of networks operated by the different players.

The Commission assessed the effects of the concentration at the European and the French levels. It found that the new entity will be one of the leaders in the mobile telephony sector in Western Europe. This region is experiencing an important growth of subscribers as well as the entry of numerous operators or service providers, specially in digital telephony technology.

In France, the operation does not lead to any market share addition for the network operations. The new participation of Vodafone in control over SFR, with Cegetel, is taking place against a competitive background which is characterised by a significant development of networks, for each of the current operators (France Télécom, SFR, Bouygues Télécom), by the continuous growth of subscriptions from the general public, and by the provision of attractive services.

For these reasons, the Commission considered that the operation does not raise serious doubts as to the creation or strengthening of a dominant position, and therefore decided to clear it.

## **Commission defines its position on Internet telephony in the context of the liberalisation of the EU telecommunications markets**

*In the wake of the full liberalisation of most of the telecommunications market of the European Union (EU) on 1 January 1998, the European Commission adopted a notice defining its policy on voice telephony in respect of telephony via the Internet. According to the notice, telephony via the Internet is not subject to the regulation applying to voice telephony until a certain number of conditions have been met. The new notice is a supplement to the Commission's 1995 Communication on the status and implementation of the Commission liberalisation Directives. It is based on a broad public consultation held between May and July of last year.*

According to the latest technological developments, the notice distinguishes between three categories of voice services : (1) commercial services provided from PC to PC, (2) commercial services provided between PC and telephone handsets connected to the Public Switched Telecommunications Network (PSTN) and (3) the provision of calls between two telephone handsets connected to the PSTN. The conclusion is that only type (3) is today close to being voice telephony.

Under EU law, the provision of voice on the Internet is not "voice telephony" at present, and may therefore not be subject by Member States to individual licensing procedures but at the most to declaration procedures.

Internet telephony will be defined as voice telephony and therefore be subject to standard voice telephony regulation only if and when the following conditions are met:

- the communications are the subject of a commercial offer
- the service is provided for the public
- the service is provided to and from public switched network termination points on the fixed telephony network
- it involves direct transport and speech in real time.

Currently, Internet telephony does not meet all these criteria, and therefore will not be considered as voice telephony for the time being. This assessment was broadly endorsed during the public consultation. This will keep markets open for innovation regarding the Internet which could lead to multimedia telephony being offered over it. It also means that no contribution can be required from Internet access providers for the funding of universal service obligations.

However, according to the criteria listed, with growing sophistication certain Internet telephony providers will qualify as providers of voice telephony, and therefore be subject to the regulatory regime applicable to voice telephony in the future, as soon as they will offer a quality of service equivalent to traditional voice telephony.

The notice also applies to those Member States which were granted additional implementation periods for the liberalisation of voice telephony after 1st January 1998<sup>3</sup>. It makes clear that these countries may not block, for example, any card based voice service over the Internet until the date of full liberalisation unless they can demonstrate that the relevant service is a mere substitute of the universal voice telephony service and consequently takes a significant share of the long distance and international market.

The text of the notice has been published in the Official Journal C series of 10.01.98 (OJ C6 of 10.1.98 p 4). It is also being made available on DGIV's website (<http://www.europa.eu.int/en/comm/dg04/lawliber/libera.htm>).

## **Background**

Studies have suggested that, though still in most cases of lower quality, Internet telephony could be considerable cheaper than the current levels of voice telephony, possibly up to 80% on international calls. While providing a service which due to its features cannot be considered as voice telephony within the meaning of the Services Directive, Voice on the Internet will therefore still enlarge the scope of services available to consumers and is likely to help foster consumer access to the Information Society.

The full application of the current regulatory framework, consisting of liberalisation Directives issued by the Commission and harmonisation directives adopted by the European Parliament and the Council of Ministers, will avoid that unnecessary regulatory regimes are imposed on Internet telephony providers when they do not match the universal voice telephony service quality or when they provide additional features such as a combination of voice and images.

The current regulatory framework has the flexibility to adapt to future developments and will therefore also ensure that the same regulatory regime applies to the

But even in this case, in order not to stifle the emergence of Internet Voice, the principle of proportionality fully applies. Therefore :

- any service where the voice service is ancillary to other elements of the Internet Service is not to be considered as Voice Telephony (subject to a priori individual licences) (just as video telephony is not considered voice today) ;
- should some operators provide Internet Voice services meeting all criteria of the Voice Telephony definition and other data services, only the former and not their whole Internet business may be subject to heavier regulation.

Finally, the notice announces a review by 1 January 2000 at the latest, to take into account the evolution of technical and market conditions as well as the state of convergence.

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<sup>3</sup> Luxembourg until 01.07.98, Spain until 01.12.98, Ireland and Portugal until 01.01.2000 and Greece until 01.07.2001

## Commission launches inquiry into mobile and fixed telephony prices in the European Union

*Commissioner Karel Van Miert has asked the European Commission's competition department to launch an investigation concerning interconnection tariffs applied between fixed and mobile telecommunications operators. The same investigation will also cover the issue of prices for calls to mobile networks from fixed networks. This investigation reflects concerns which have already been expressed in various EU member states. The objective of the Commission is to open up mobile telecommunications for more EU citizens. Any citizen across Europe must have access to mobile communications and pro-competitive markets are an essential element to achieve this. Mr Van Miert's services have therefore sent requests to fixed and mobile telecommunications operators in all member states of the EU in order to collect information on the charges levied for different types of interconnection between fixed and mobile networks, and the prices paid by end-users for the corresponding type of call. Replies are due with the Commission around the end of February.*

The objectives of the investigation are to verify that:

- public switched telecommunications network (PSTN) operators apply the same conditions to mobile operators as to other fixed operators for call termination on their network; and that
- mobile operators apply the same conditions to fixed and mobile operators for call termination on their (mobile) network.

The impact of these interconnection fees on the level of prices for calls for consumers from fixed networks to mobile phones will also be examined.

At present, mobile network operators have joint control amongst themselves over the termination of calls on their networks, and it appears that in some countries, the price of calling a mobile phone from a fixed network is often substantially more expensive than calling from one mobile phone to another mobile phone. Where information is available, interconnection rates between fixed and mobile networks can be up to fourteen times higher than rates applied between fixed networks. As to charges paid by users, they are in certain cases up to six times higher from fixed towards mobile networks compared to fixed to fixed or mobile to mobile networks.

### Background

Interconnection means the physical and logical linking of telecommunications networks in order to allow the users of one network to communicate with users of other networks.

The Commission indicated in its Recommendation on interconnection in a liberalised telecommunications market<sup>4</sup> that:

"the cost of conveying a particular call from a point of interconnection to its destination on the terminating fixed network is basically the same whether the call originates on a mobile network or another fixed network, and therefore there is no justification for the large differences in interconnection charges imposed by fixed network operators

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<sup>4</sup> Commission Recommendation on interconnection, 15 October 1997, C (97) 3148.

depending on the type of network on which the call originated. The best practice interconnection charges set out in this Recommendation are applicable for interconnection by mobile network operators as well as by other fixed operators on a non-discriminatory basis. The fact that a mobile operator may have a different licence or authorisation does not justify differentiation in interconnection tariffs for the same call termination services provided by a fixed network operator with significant market power."

When tariffs for interconnection are cost-oriented, normally the charges imposed by an operator for call termination on its network should not depend on the type of network from which the call originated (fixed or mobile).

If the Commission finds that the interconnection fees charged to mobile operators are higher than the corresponding fees for fixed operators, and in the absence of objective justifications for the difference, the Commission will have to check any discrimination of possible excessive pricing.

The Commission has powers to launch own initiative investigations under Regulation 1762. This investigation is EU wide on a matter which raises issues of substantial Community interest. National regulators will be kept closely informed of the Commission's actions in this area.

## **Commission proposed co-ordinated introduction of next generation of mobile communications in the European Union (UMTS)**

*At the initiative of Industry and Telecommunications Commissioner Martin Bangemann, the European Commission adopted today a Proposal for a Decision of the European Parliament and the Council of Ministers on the co-ordinated introduction of mobile and wireless communications (Universal Mobile Telecommunications System - UMTS). In addition to mobile telephony and messaging services, UMTS will offer wireless access to the Internet and other multi-media services. By means of a co-ordinated regulatory framework, the proposed Decision aims to assist in the development of the next generation of mobile services in Europe as a follow-up to the current world-wide GSM services. In particular, the Decision will stimulate the early licensing of UMTS services in the Member States and ensure that users can use their UMTS phone, PC or other handheld device anywhere in the European Union (EU) just as they can with GSM today. This pan-European roaming will result from licences being based on the co-ordinated allocation of frequencies and the use of European Telecommunications Standards Institute's (ETSI) standards. The harmonised licensing environment is expected to be in place by 2000 at the latest to allow UMTS services to be offered from 2002. The Europe-wide availability of future mobile multi-media services will play a key role in ensuring broader access to new services in a "wireless Information Society".*

### **UMTS - the next generation of mobile communications**

This proposal comes just days after European industry, with support from organisations from third countries, has reached a consensus within ETSI on the technology concept for UMTS. UMTS is the third generation of mobile communications services and will provide access to a broad range of multimedia and Internet services which current generation systems were not designed to support. It will also allow land-based and satellite systems such as GSM to be combined within the same service. The basic characteristics of UMTS are set out in the table annexed.

At global level, European players will promote UMTS as a world standard.

### **The aims of the proposed Decision**

The proposed Decision responds to calls from the mobile sector for greater legal certainty given the scale of investments UMTS requires. The need for certainty was also recognised by both the Telecoms Council and by the European Parliament in their recent positions on the development of mobile services<sup>5</sup>.

On the basis of the existing telecoms framework<sup>6</sup>, the proposed Decision sets out urgent EU action in certain key areas. It will ensure the deployment of UMTS networks and services, thereby helping Europe's citizens to be able to access the full possibilities offered by multimedia services, even when away from their home or business.

<sup>5</sup> Council Conclusions of 1 December 1997 and European Parliament resolution of 29 January 1998

<sup>6</sup> Directive 97/13/EC of the European Parliament and of the Council of 10 April 1997 on a common framework for general authorisations and individual licences in the field of telecommunications services (the Licensing Directive) and the Commission Directive 96/2/EC of 16 January 1996 amending Directive 90/388/EEC with regard to mobile and personal communications - these are fully applicable to UMTS even before the UMTS decision is brought forward.

### **What the proposed Decision requires :**

- Member States will have to put in place a harmonised system for authorising such systems by 1 January 2000 in order to allow the provision of UMTS services by 1 January 2002.
- UMTS licensing should seek to ensure the development of pan-European services. This implies that the systems licensed should support roaming. Rights and obligations to negotiate roaming agreements for UMTS networks providers will have to be ensured by Member States.
- Authorisation systems applied by Member States for the harmonised provision of UMTS services shall take into consideration European standards developed by ETSI with particular importance being attached to a common, open and internationally competitive air-interface standard.
- The timely availability of spectrum will directly impact on how competitive the UMTS market will be. This will be achieved by way of mandates given to the European Conference of Postal and Telecommunications Administrations (see annex).
- End-to-end interoperability in a pan-European UMTS environment is vital.

### **UMTS - Building on the success of GSM**

UMTS will be able to build on the European lead in GSM. The ability to use GSM to phone, send a fax or receive e-mail wherever you are in Europe or the world overcame the major limitation of first generation analogue mobile systems which was that services were generally limited to national borders.

GSM has become a great success for Europe and delivers a high quality system at low cost due to the degree of competition at all levels of the industry. The global reach of GSM has been confirmed and it has become the *de-facto* world standard for mobile communications with now more than 70 million users and more than 250 GSM systems operating or under construction in every region of the world.

As a result GSM has been a major export success valued at several tens of billions of ECU for European equipment manufacturers and has stimulated employment in that sector.

UMTS now provides an opportunity to build on these strengths. The European market for cellular mobile services including UMTS is expected by 2005 to be more than ECU 100,000 million per year with some 200 million subscribers. The global market is expected to grow even faster, particularly in Asia. Developing a strong home market will not only benefit European users, but also set the best conditions for European industry to compete at global level.

**Long term forecast of world-wide mobile market**

Customers in millions at year end	1995	2000	2005	2010	2015
EU 15	22	113	200	260	300
North America	36	127	190	220	230
Asia Pacific	22	149	400	850	1400
Rest of World	7	37	150	400	800
Total	87	426	940	1730	2730

*Source: UMTS Forum*



## Characteristics of UMTS

### Services

1. Multimedia capability with wide area mobility
2. Efficient access to the Internet, Intranets and other Internet Protocol (I/P) based services
3. High quality speech commensurate with that of fixed networks.
4. Service portability across distinct UMTS environments
5. Indoor, outdoor and far outdoor operation of GSM/UMTS in one seamless environment including full roaming between GSM as well as between the terrestrial and satellite components of UMTS networks.

### Terminals

- Dual mode/band GSM/UMTS terminals, where appropriate.
- Dual mode terrestrial/ satellite UMTS terminals, where appropriate.

### Radio Access Networks

- New air interface in for access to all services including to packet data based services
- Good overall spectral efficiency

### Core network

- Evolution from GSM system family; call control mobility management including full roaming functionality based on core GSM network standard
- Mobile/fixed convergence elements

**TIMETABLE**

Mandates to the "Conférence européenne des postes et télécommunications" (CEPT) on further spectrum allocation including availability of additional spectrum beyond WARC-92 FPLMTS bands and freeing or refarming of the 900, 1800, 1900 MHz bands for UMTS

Mandates to CEPT for harmonisation of conditions attached to authorisations Feb. 1999

One-stop-shopping procedure ready for services where necessary End 1999

## **Third report on the implementation of the EU telecommunications regulatory package**

*1 January 1998 marked the unrestricted opening of telecoms markets in most Member States of the European Union (EU). Following a proposal of its Members in charge of telecommunications, Martin Bangemann, and competition, Karel Van Miert, the European Commission today issued a report on the state of national legislation transposing the package, while at the same time taking a first in-depth look at whether that legislation is being applied effectively and to which extent national markets are actually open to competition. The Commission's conclusion is that most of the legislative framework is in place and being applied, under the supervision of the national regulatory authorities. These national measures also appear to be producing their intended effects in practice, although, given that markets are only just getting into their stride, the Commission will continue to monitor this aspect for the foreseeable future.*

The telecoms services markets of the Member States are together worth around ECU 141,000 million, and growing at 8.2% a year.

Since the liberalisation process began, there have been continuous improvements in levels and quality of services, with corresponding falls in prices. Liberalisation is also the driver of, and driven by, an unprecedented take-up of new services and technologies. Europe has already seen enormous growth in three areas: mobile communications, with more than 45 million users throughout the EU today; the use of fax, which has grown dramatically during the nineties; and the Internet.

Commenting on the situation Mr Bangemann said: "The signal going out to market players, consumers and the EU's trading partners under the WTO agreement on telecoms, which came into force on 5 February, is first, that a regulatory framework is in place which will ensure that markets develop to their full potential; second, that the system is working, with licences being issued and players entering the market; and third, that the national regulatory authorities provided for in the package are established and are taking steps at national level to ensure compliance."

The report is based on a detailed analysis of the way in which the EU legislation has been incorporated into national law, and of the way in which it being applied.

The Commission's broad assessment of implementation, as at January 1998, is that:

- The transposition measures laid down in the regulatory package are very largely in place in most Member States;

- Emphasis will now need to be put on effective application of the national rules to ensure market entry in all market sectors (in the already-liberalised sectors in the derogation countries).
- The state of liberalisation achieved in January 1998 is encouraging. Considerable progress has been made since last September, when the last assessment was made. There is evidence that the national regulators now established in the Member States are assuming their responsibilities for enforcing the provisions of the framework as laid down in the directives.

The status and general level of transposition of the directives is as follows:

The **liberalisation directives**, which removed exclusive rights and most special rights in the telecommunications services and equipment markets, were adopted between May 1988 and March 1996. The last deadline for notification under the liberalisation directives was 1 July 1997. In November 1997, the Commission initiated infringement procedures against those Member States which had not notified the relevant transposition measures. Several Member States (Belgium, Greece, Ireland, Luxembourg, Portugal) have still not notified specific provisions, despite the fact that they are not, or are no longer, covered by derogations. However, even if not fully transposed, clear and unconditional provisions of these Directives have direct effect, and certain of the Member States concerned (Belgium, Ireland) have granted provisional authorisations based on this direct effect of EU law.

The Commission's broad assessment of the state of transposition of the **harmonisation directives** is as follows:

The level of transposition is generally very good, bearing in mind the fact that the Licensing and Interconnection Directives in particular were required to be transposed for 31 December 1997. Where legislative delays have occurred, the drafts forwarded to the Commission show in the majority of cases that there will be substantial transposition once they are adopted. There are few cases giving rise to major concern arising from non-conformity of transposed measures with the directives.

- **Framework Directive:** Provisions on national regulatory authorities have been adopted in all the Member States.
- **Leased lines:** Of the four findings of partial transposition, three relate to non-conformity with various specific principles (Greece, Luxembourg, Portugal), while one, the result of delay in bringing forward the necessary legislation (Belgium), should be made good by the adoption of two forthcoming decrees.
- **Voice telephony:** Only one Member State has not notified measures (Greece). Of the four cases of partial transposition, two arise from non-conformity with various specific principles (Spain, Portugal), one (Luxembourg) from legislative delays coupled with concern over specific principles, and one the result of delay in bringing forward legislation (Belgium), should be remedied by the adoption of a forthcoming decree.

- **Licensing:** Three cases of non-transposition are the result of legislative delays (Greece, although a derogation for certain principles has been requested; Spain, where the forthcoming Act should transpose the main provisions; and Ireland, where the current draft Regulations provide for substantial transposition). Three of the five cases of partial transposition are also the result of delay in bringing forward legislation (Belgium, where draft secondary legislation is at an advanced stage; Luxembourg, where secondary legislation remains to be adopted; and The Netherlands, where substantial transposition should be achieved by the forthcoming Act). There is concern in one country (France) over a specific licence condition coupled with delay in introducing legislation on procedures, although secondary legislation is in preparation to remedy the latter, and in another (Italy) concerning specific licence conditions. In one country (Austria) there is concern over certain procedural aspects.
- **Interconnection:** The two cases of non-transposition are the result of legislative delays (Greece, where secondary legislation is under way; and Portugal, where secondary legislation is due to be adopted shortly). Four cases of partial transposition are the result of delays in adopting legislation (Spain, where the forthcoming Act should transpose the main provisions; Italy, where amendment of the framework is under consideration and secondary legislation is at an advanced stage; The Netherlands, where the forthcoming Act should bring substantial transposition; and Sweden, where the forthcoming amendment of the Act should bring substantial transposition). Two cases of partial transposition are the result of legislative delays coupled with concern over specific principles in two Member States (Belgium, where amendments to the Law and secondary legislation are under consideration; and Luxembourg, where secondary legislation remains to be adopted). In one (France) there is concern over specific principles.
- **Terminals:** The directive is substantially transposed in all Member States.
- **Satellite terminals:** The three cases of non-transposition are the result of legislative delays (Belgium, where a decree is at an advanced stage; Greece, where a presidential decree is under draft; and Ireland, where draft regulations are in preparation).
- **Frequencies:** The directives are substantially transposed in all Member States.

Systematic verification of the correct and effective application of the national measures adopted pursuant to these directives will be carried out in the light of their implementation in the coming months. But at a first view the picture looks very positive: in the wake of the implementation of full competition on 1 January 1998 in the ten Member States without a derogation, all but one (Italy) of the ten have granted authorisations to new market players for the provision of voice telephony and public telecommunications networks. It should be noted that Spain, which was granted an additional implementation period, has already granted a second nation-wide licence and is in the process of granting a further licence.

The Commission will continue to follow closely the question of effective application, and will be listening in particular to what market players have to say about this. Some complaints, official and unofficial, have already been received and acted on. The Commission expects that the number will increase as competition develops, and will take full account of the issues raised when drafting future reports. Finally, since the whole object of the exercise is open and competitive telecoms markets, the Commission will focus in future reports on indicators designed to give the fullest possible picture of, amongst others, how new entrants and former incumbents are faring, how prices are evolving, and how consumers are being served.

A further report will be issued in the middle of this year.

**NOTE BIO AUX BUREAUX NATIONAUX**

**cc. aux Membres du Service du Porte-Parole**

**Minister Maccanico met today Commissioner Van Miert to discuss the open issues in relation to telecommunications in Italy**

In a bilateral meeting this morning, the Italian telecommunications Minister Maccanico gave an overview of the results achieved by Italy over the last 18 months and in particular Law 249/97 which anticipates the convergence process. Mr Van Miert expressed appreciation for the work done by the Italian Government but underlined that important steps still need to be undertaken. They both agreed that the Italian Government will take action to address the Commission's concerns, in particular in relation to : compensatory measures for the second Italian GSM operator, the granting of the third mobile licence and the conditions to operate DECT services.

As for compensatory measures for OMNITEL Pronto Italia, Minister Maccanico assured Mr Van Miert that the Telecom Italia group will fully and forthwith comply with the terms of the agreement between the Commission and the Italian Government.

As for DCS-1800 mobile services, a recently adopted Italian law imposes a deadline of 31<sup>st</sup> May 1998 for granting a third Italian mobile licence. Minister Maccanico and Commissioner Van Miert agreed that discussion should start immediately on the conditions required to ensure a level playing field in the Italian mobile market.

As for DECT, both agreed that the operation of DECT services through a structurally separate company is necessary to prevent fixed network operators from cross-subsidising their DECT services.

Mr Maccanico will detail the Italian Government's commitments in writing within days. Commissioner Van Miert will however closely monitor progress and meanwhile take any necessary measures to contribute to the completion of this process.

At the end of the meeting Mr Maccanico and Mr Van Miert welcomed the constructive atmosphere of their exchanges ahead of today's Telecommunications Council.